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RECEIVED-DOCKETING DIV

11-351-EL-AIR

From: webmaster@puc.state.oh.us To: ContactThePUCO Subject: 62218 Received: 10/27/2011 11:55:45 AM Message: WEB ID: 62218 AT:10-27-2011 at 11:55 AM

Related Case Number:

TYPE: complaint

NAME: Mrs. Melissa Karcz

CONTACT SENDER ? No

## MAILING ADDRESS:

- 2624 Penny Lee Dr.
- Lima, Ohio 45805
- USA

## PHONE INFORMATION:

- Home: (419) 228-5405
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: cmkarcz@woh.rr.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: American Electric Power
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

## COMPLAINT DESCRIPTION:

I have just learned that AEP is trying to increase our rates. I am very concerned about this. Over the years my bill just continues to go up so I thought they had been increasing it all along. I just cant afford anymore! I hope your able to stop this. Thanks

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Technician 10 - 28 - 11 Date Processed 10 - 28 - 11

file:///C:/Users/hunter/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Fi... 10/28/2011