



**Public Utilities  
Commission**

John R. Kasich, Governor  
Todd A. Snitchler, Chairman

**Commissioners**

Paul A. Centoiella  
Cheryl Roberto  
Steven D. Lesser  
Andre T. Porter

September 23, 2011

Mr. Rick Ray  
Norfolk Southern Railway  
1200 Peachtree St. NE, Box 123  
Atlanta, GA 30309

Case No: 11-5238-RR-CSS

Dear Mr. Ray:

Enclosed is a copy of a complaint filed with the Public Utilities Commission of Ohio. In accordance with Rule 4901-9-01 of the Ohio Administrative Code (revision effective April 4, 1996), you are hereby directed to file an answer to the complaint with the Commission, and serve a copy of your answer upon the complainant(s), within 15 days after September 22, 2011.

In addition to your answer, you may also file any motion that you find to be appropriate.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Betty McCauley, Secretary  
Tanowa M. Troupe, Acting Secretary  
M. Beth Trombold, Acting Secretary

Enclosure  
TMT/dh