



John R. Kasich, Governor Todd A. Snitchler, Chairman Cheryl Roberto Steven D. Lesser Andre T. Parter

September 23, 2011

Ohio State Legislative Board United Transportation Union Luther Newsom 2021 East Dublin-Granville Rd. Suite 245 Columbus, OH 43229-3522

Case No: 11-5238-RR-CSS

Dear Mr. Newsom:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against CSX Transportation. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 15 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Betty McCauley, Secretary

Tanowa M. Troupe, Acting Secretary M. Beth Trombold, Acting Secretary

Enclosure TMT/dh

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