

Karen M. Hyde Regulatory Paralegal Tel 724-743-9719 E-mail: Karen.hyde@level3.com

September 20, 2011

# Via Electronic Filing

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street Columbus, Ohio 43215

RE: TelCove Operations, LLC

Case No. 10-1010-TP-ORD

Dear Sir or Madam:

On behalf of TelCove Operations, LLC, please accept this application to further de-tariff certain services and to make other changes related to the implementation of Case No. 10-1010-TP-ORD. Included in the application is the Commission's Telecommunications Application Form for Detariffing and Related Actions; and related exhibits: Exhibit A (existing affected tariff pages), Exhibit B (proposed revised tariff pages, Exhibit C (summary of changes), Exhibit D (copy of customer notice), Exhibit E (affidavit indicating that customer notice was sent to customers). The attached revised tariff pages for Tariff No. 1 completely replace the current tariff pages on file with the Commission.

Please do not hesitate to contact me if you have any questions regarding this filing.

Sincerely,

Karen M. Hyde Regulatory Paralegal

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**Enclosures** 

# The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for

# **DETARIFFING AND RELATED ACTIONS**

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD (Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of <u>TelCove Operations, LLC</u> )	TRF Docket No. 90	
to Detariff Services and make other changes related to the Implementation of Case No. 10-1010-TP-ORD	Case NoTP - A' NOTE: Unless you have reserved a fields BLANK.	
Name of Registrant(s) <u>TelCove Operations</u> , <u>LLC</u>		
DBA(s) of Registrant(s)		
Address of Registrant(s) 1025 Eldorado Boulevard, Broomfield, CO 80	<u>0021</u>	
Company Web Address <u>www.level3.com</u>		
Regulatory Contact Person(s) <u>Greg Diamond</u>	Phone <u>206-652-5608</u>	Fax <u>720-888-5134</u>
Regulatory Contact Person's Email Address greg.diamond@level3co	<u>m</u>	
Contact Person for Annual Report Nancy McCarty		Phone <u>720-888-2647</u>
Address (if different from above)		
Consumer Contact Information		Phone
Address (if different from above)		
Part I – Tariffs		
Please indicate the Carrier Type and the reason for submitti	ng this form by checking the	e boxes below.
NOTE: All cases are ATA process cases, tariffs are effective the	day they are filed, and remain	in effect unless the
Commission acts to suspend.		

Carrier Type	☐ ILEC	☐ CLEC	☐ CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tariffed pursuant to 4901:1-6-11(A); detariffing of all other services			
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)		$\boxtimes$	

#### Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
	Exhibit A	The existing affected tariff pages.
	Exhibit B	The proposed revised tariff pages.
	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other
		information intended to assist Staff in the review of the Application.
	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule
		4901:1-06-07
	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to
		Customers.

#### Part III. - Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

#### **AFFIDAVIT**

# Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Karen M. Hyde (Name)

, and am authorized to make this statement on its behalf.

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 9/20/11

at (Location) Canonsburg, PA

\*(Signature and Title)

(Date) 9/20/11

Han m. Negler Paralegal

This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

#### **VERIFICATION**

#### I, Karen M. Hyde

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

(Date) 9/20/11

\*(Signature and Title) Paralegal

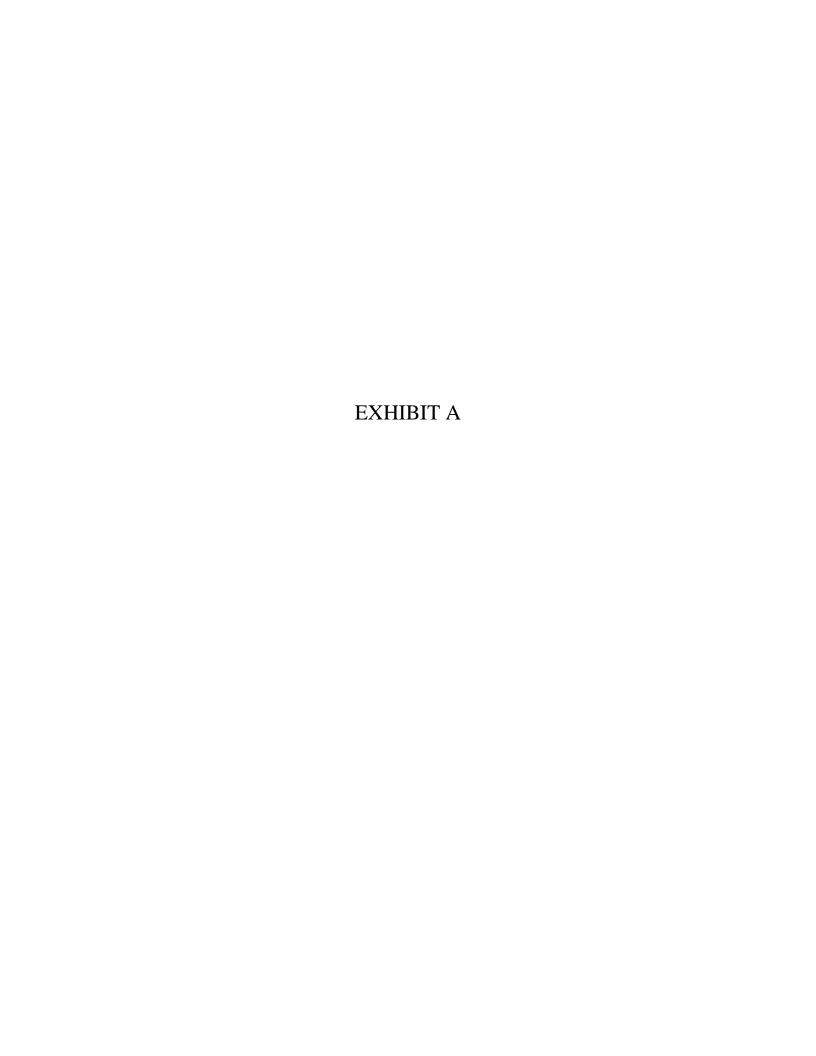
\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio Attention: Docketing Division** 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR



#### **CHECK SHEET**

The sheets of this tariff are effective as of the date shown. The original and revised sheets named below contain all changes from the original tariff and are in effect on the date shown.

<u>Page</u>	Revision	<u>Page</u>	<u>Revision</u>	<u>Page</u>	Revision	Page Revision
1*	15 <sup>th</sup> Revised	29	Original	57	Original	85* 2nd Revised
2*	10 <sup>th</sup> Revised	30	Original	58	Original	86* 2nd Revised
3*	15 <sup>th</sup> Revised	31	Original	59	Original	87* 2nd Revised
4	Original	32	Original	60	Original	87.1* 1st Revised
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10	Original	38	Original	66	Original	90.2* 1st Revised
11	Original	39	Original	67	Original	90.3* 1st Revised
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14	Original	42	Original	70	Original	93* 2nd Revised
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17	Original	45	Original	73	Original	96* 2nd Revised
18	Original	46	Original	74	Original	97* 2nd Revised
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21	Original	49	Original	77	Original	97.3* 1st Revised
22	2 <sup>nd</sup> Revised	50	Original	78	Original	97.4* 1st Revised
23	Original	51	Original	79	1 <sup>st</sup> Revised	97.5*2nd Revised
24	Original	52	Original	80	1 <sup>st</sup> Revised	97.6* 1st Revised
25	Original	53	Original	81	1 <sup>st</sup> Revised	97.7* 1st Revised
26	Original	54	Original	82	1 <sup>st</sup> Revised	97.8* 1st Revised
27	Original	55	Original	83	1 <sup>st</sup> Revised	97.9* 1st Revised
28	Original	56	Original	84	1 <sup>st</sup> Revised	97.10*1st Revised
	-		J			97.11*1st Revised

<sup>\*</sup> New or Revised page

ISSUED: July 1, 2008 EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs

121 Champion Way

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101* 2nd Revised	119 Original	145.4*3rd Revised	175 Original
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			198* 2nd Revised

\* New or Revised page

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ISSUED BY: Director of Regulatory Affairs 1025 Eldorado Boulevard

Broomfield, CO 80021

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# CHECK SHEET (Cont'd)

Page Revision 199* 1st Revised 200* 4th Revised 200.1*2nd Revised 201 1st Revised 202 3rd Revised 203 3rd Revised 204* 5th Revised 205* 5th Revised 206* 4th Revised 207* 1st Revised 208* 3rd Revised 208.1*1st Revised 208.2*3rd Revised 208.3*3rd Revised 208.3*3rd Revised 208.3*3rd Revised 208.5*2nd Revised 208.5*2nd Revised 209 3rd Revised 209 Original 211 Original 212 Original 212 Original 213* 5th Revised 214* 5th Revised 214* 5th Revised 214* 5th Revised 215* 5th Revised 215* 5th Revised 217* 5th Revised 217* 3rd Revised 218* 4th Revised 219* 3rd Revised 219* 3rd Revised 220* 4th Revised	Page Revision 224* 4th Revised 225* 3rd Revised 225.1*3rd Revised 225.2*4th Revised 226* 6th Revised 226* 27* 2nd Revised 227* 2nd Revised 228* 3rd Revised 229* 4th Revised 230* 8th Revised 230* 8th Revised 230* 7th Revised 231* 7th Revised 232* 6th Revised 234* 1st Revised 235* 1st Revised 236* 3rd Revised 236* 3rd Revised 237* 2nd Revised 238* 1st Revised 238* 1st Revised 238* 1st Revised 240* 2nd Revised 240.2*2nd Revised 240.2*2nd Revised 240.3*2nd Revised 240.3*2nd Revised 240.4*2nd Revised 240.5*2nd Revised 240.5*2nd Revised 240.5*2nd Revised 240.5*2nd Revised 241* 1st Revised 242* Original 243* Original 244* Original 245* 2nd Revised	Page Revision 249* 2nd Revised 250* 1st Revised 251* 2nd Revised 252* 1st Revised 253* 2nd Revised 254* 3rd Revised 255* 2nd Revised 255.1 1st Revised 256* 3rd Revised 256.1 1st Revised 257.1* 2nd Revised 257.2* 2nd Revised 257.2* 2nd Revised 257.2* 2nd Revised 258* 3rd Revised 259 2nd Revised 259 2nd Revised 260 1st Revised 261* 2nd Revised 262* 4th Revised 262* 4th Revised 262* 4th Revised 263* 4th Revised 263* 4th Revised 264* 4th Revised 265* 1st Revised 265* 1st Revised 266 1st Revised 267 1st Revised 268 2nd Revised 269 1st Revised 270 0riginal 271 0riginal 272 1st Revised 272.1 1st Revised 272.2 1st Revised	Page 273 1st Revised 274 Original 275 Original 276 276 277 1st Revised 278 2nd Revised 279 2nd Revised 280 2nd Revised 281 1st Revised 282 1st Revised 283 1st Revised 284 1st Revised 284 285 1st Revised 285 2nd Revised 286 2nd Revised 287 2nd Revised 287 2nd Revised 288 2nd Revised 289 2nd Revised 290 2nd Revised 291 1st Revised 291 2nd Revised 291 2nd Revised 293 2nd Revised 294 2nd Revised 294 2nd Revised 295 2nd Revised 296 Original
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223* 4th Revised 223.1*3rd Revised	248* 3rd Revised		
223.2 1st Revised			

<sup>\*</sup> New or Revised page.

ISSUED: July 1, 2008

ISSUED BY: Director of Regulatory Affairs 121 Champion Way

## Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

#### 2.12 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)

#### 2.12.1 Regulations (Cont'd)

- d. The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in Provision 1, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
- e. Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

#### 2.12.2 Terms and Conditions

Violation of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings.

#### 2.13 MINIMUM TELEPHONE SERVICE STANDARDS

[N]

All telephone companies are subject to the commission's rules for Minimum Telephone Service Standards (MTSS) found in chapter 4901:1-5 of the Administrative Code. Customers have certain rights and responsibilities under the Minimum Telephone Service Standards. These safeguards can be found in the Appendix to Ohio Administrative Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of services.

[N]

EFFECTIVE: July 1, 2008

ISSUED: July 1, 2008

ISSUED BY: Director of Regulatory Affairs
1025 Eldorado Boulevard

Broomfield, CO 80021

# Section 5 - <u>SUPPLEMENTAL SERVICES</u> (Cont'd)

#### 5.7 DIRECTORY ASSISTANCE SERVICE

#### 5.7.1 General

A customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

## 5.7.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- a. Calls from pay telephones.
- b. Requests for telephone numbers of non-published service.
- Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform the Company of the error in order to receive credit.
- d. Requests from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the State of Ohio and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled. Such hospitals, skilled nursing homes and convalescent homes shall provide to Company proof of non-profit status as granted by the IRS.

ISSUED: June 12, 2000 EFFECTIVE: June 12, 2000

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel

121 Champion Way

# Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

#### 5.7 DIRECTORY ASSISTANCE SERVICE (Cont'd)

#### 5.7.2 Regulations (Cont'd)

- d. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 8 of this Tariff, up to a maximum of 50 requests per month.
- e. Requests from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the State of Ohio and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled. Such hospitals, skilled nursing homes and convalescent homes shall provide to Company proof of non-profit status as granted by the IRS.



\*Certain material previously appearing on this page now appears on Original Page 104.2.

ISSUED: February 19, 2001 EFFECTIVE: March 23, 2001

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel 121 Champion Way

#### Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

#### 5.7 DIRECTORY ASSISTANCE SERVICE (Cont'd)

#### 5.7.3 Directory Assistance Call Completion

#### 5.7.3.1 General

The Telephone Company provides Directory Assistance Call Completion a. (DACC) Service to customers who have accesed local Directory Assistance. Directory Assistance Call Completion service provides Directory Assistance customers the option of having their calls to the requested directory number completed automatically by the Operator Services System (OSS).

> Directory Assistance Call Completion is activated by the customer when the customer depresses a specific digit on a touch-tone telephone after the DACC announcement prompt. The DACC announcement prompt will be given after the customer receives the requested directory number from the automated Directory Assistance System (DAS). The charge for Directory Assistance Call Completion will be given to the customer during the announcement prompt.

#### 5.7.3.2 Regulations

- a. The calling number and the number requested to be completed must be in the same Numbering Plan Area designation, or for points in a contiguous Numbering Plan Areas which are Local Service to any exchange in the originating Numbering Plan Area.
- Only the second provided Directory Assistance telephone number b. will be completed if two Directory Assistance requests are made by the customer during the same call.
- In addition to the Call Completion charge, normal existing C. Directory Assistance charges will apply. All toll, message, or local measured usage charges are also applicable.
- If a call is not completed, i.e. busy or no answer, no charge for the d. Directory Assistance Call Completion Service is applicable. However, the appropriate charge for the Directory Assistance call will apply.

EFFECTIVE: March 23, 2001

[N]

[N]

ISSUED: February 19, 2001

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel

121 Champion Way

[N]

[N]

[M]

[M]

## Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

#### 5.7 DIRECTORY ASSISTANCE SERVICE (Cont'd)

#### 5.7.3 Directory Assistance Call Completion (Cont'd)

#### 5.7.3.2 Regulations (Cont'd)

- d. The following customer groups are not offered the completion service:
  - Payphone Lines
  - Hospitals
  - Hotels/Motels
  - Prisons/Inmates
  - Wide Area Telecommunications Service (WATS)
  - Mobile
  - Interexchange Carriers
- e. Alternate billing (such as collect, bill to third number, or calling card options) is not available.
- f. Directory Assistance Call Completion will be furnished only where appropriate facilities are available.

#### 5.7.4 Rates

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

See Rate Schedule in Section 14 of this tariff.

\*Certain material now appearing on this page previously appeared on Original Page 104.

ISSUED: February 19, 2001 EFFECTIVE: March 23, 2001

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel 121 Champion Way

# Section 5 - <u>SUPPLEMENTAL SERVICES</u> (Cont'd)

#### 5.8 LOCAL OPERATOR SERVICE

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service.

See Rate Schedule in Section 14 of this tariff.



ISSUED: July 1, 2008 EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs

#### Section 7 - BUSINESS NETWORK SWITCHED SERVICES

#### 7.1 GENERAL

Business Network Switched Service provide a business customer with three (3) or less access line connections to the Company's switching network which enables the customer to:

- [C]
- a. receive calls from other stations on the public switched telephone network;
- b. access the Company's local calling service;
- access the Company's operators and business office for service related assistance;
   access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d. access the service of providers of interexchange service or intraLATA toll service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX). At the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC.

TelCove, when providing toll service, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1 + presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy. Under the terms of the Selective Access Policy, TelCove when providing toll service, may not deny establishment of 1 + presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if: (a) the customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or (b) TelCove, when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUCO rules), or (c) TelCove, when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff. When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select TelCove as his or her 1 + carrier of choice, TelCove may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service (See Rules 4901:1-5-14 and 4901:1-5-15, Ohio Administrative Code, [O.A.C.]), require a deposit for toll service. This deposit shall be in accordance with Rule 4901:1-5-13 (A) (3), O.A.C., but TelCove may negotiate a lower deposit. TelCove may furnish credit information, acquired from TelCove's won experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. TelCove will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act. Upon payment by the customer of all past due toll debt to TelCove, TelCove will remove the block and all 1 + dialing capabilities, including 10 -XXX, will be restored.

ISSUED: July 1, 2008 EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs

[C]

## Section 7 - BUSINESS NETWORK SWITCHED SERVICES

#### 7.1 GENERAL (Cont'd)

Business Network Switched Service is provided via three (3) or less channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 2 apply to all service on a one-time basis unless waived pursuant to this Tariff.

ISSUED: July 1, 2008 EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs

# Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

[D]

7.2.1 Basic Business Line Service (Three (3) Access Lines or Less)

[C]

[D]

# a. General

Basic Business Line Service provides a customer with three (3) or less [C] analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a measured usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

ISSUED: July 1, 2008 EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs

[C]

## Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

- 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)
  - 7.2.1 Basic Business Line Service (Three (3) Access Lines or Less) (Cont'd)
    - a. General (Cont'd)

The following Advanced Features are available at an additional charge:

- 1) Voice Messaging; and
- 2) 6-Way Conference per line.

Each Basic Business Line has the following characteristics:

Terminal Interface: 2-wire Signaling Type: Loop start

Pulse Types: Dual Tone Multi frequency (DTMF) or Dial Pulse

(DP)

Directionality: Two-Way, In-Only, or Out-Only, at the option of the

customer

b. Measured Rate Basic Business Line Service (Three (3) Access Lines or Less)

1. Description

Calls to points within the local exchange area are charged on the basis of the duration of completed calls originating from the customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 11.

ISSUED: July 1, 2008 EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs

## Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

- 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)
  - 7.2.1 Basic Business Line Service (Cont'd)
    - b. Measured Rate Basic Business Line Service (Three (3) Access Lines or Less) (Cont'd)
      - 2. Recurring and Nonrecurring Charges

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the duration of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

ISSUED: July 1, 2008 EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs

## Section 11 - DIRECTORY

#### 11.1 ALPHABETICAL DIRECTORY

#### 11.1.1 Main Listings

- The Company contracts with an outside provider, which may be the a. Incumbent Local Exchange Carrier, for directory listings. All references to the directory of the Company will mean the directory published by the outside provider.
- b. The term "listing" refers to the information in light face type in the alphabetical directory and the Directory Assistance Records of the Company.
- Listings provided without charge are as follows: C.
  - 1. One listing for each individual line. Where individual lines are grouped for incoming service, only one listing will be provided for each such group.
  - 2. One listing for each PBX or interconnecting system.
- d. The name listed in the directory has no bearing on who is responsible for payment of the account associated with the number being listed.

ISSUED: June 12, 2000 EFFECTIVE: June 12, 2000

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel 121 Champion Way Canonsburg, Pennsylvania 15317

#### 11.1 ALPHABETICAL DIRECTORY (Cont'd)

# 11.1.2 Composition of Listings

a. Listings are limited to information essential to the identification of the listed party.

#### b. Addresses

- 1. Each listing normally includes the number and street name location where the telephone service is furnished. The name of a building may be shown in case of buildings commonly known by name.
- 2. Upon Customer request, the address may be omitted, a post office box number may be shown, or a partial address (omitting number) may be shown. In directories where locality names are normally part of the address, a partial address consisting of the name of a locality may be shown.
- c. The Customer may request a main listing different from the billing name and address of the service. All such requests will be honored to the extent possible under the terms of the contract described in 11.1.1.a above.

ISSUED: June 12, 2000 EFFECTIVE: June 12, 2000

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel 121 Champion Way
Canonsburg, Pennsylvania 15317

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#### 11.1 ALPHABETICAL DIRECTORY (Cont'd)

#### 11.1.3 Types of Listings

In addition to the main listing as described above, the following options are available for an additional charge.

#### a. Indented Listings

An indented listing is indented under a standard listing or under a caption, and may not include more than a designation, address, and telephone number. A caption consists of a name, and may include a designation, but not a telephone number. An address may be included only if all of the services listed under the caption are located at the same address. When the same designation is appropriate for two or more indented listings, it may be shown as a sub-caption. Indented listings are permissible when a Customer is entitled to two or more listings of the same name with different addresses or different telephone numbers.

#### b. Duplicate Listings

Any listing may be duplicated in a different directory (where offered) or under a separate geographical heading in the same directory. Such listing may be duplicated in indented form.

#### c. Reference Listing

A Customer with a listing in a different geographic heading may have an indented listing in reference form ("See . . . .") in lieu of a duplicate listing.

ISSUED: June 12, 2000 EFFECTIVE: June 12, 2000

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel
121 Champion Way

#### 11.1 ALPHABETICAL DIRECTORY (Cont'd)

#### Types of Listings (Cont'd) 11.1.3

#### d. **Cross Reference Listing**

A Customer may have a related listing in the same alphabetic group listing when required for identification of the listed party and not designated for advertising purposes.

#### Alternate Telephone Number Listings e.

Any listed party who has made arrangements for receiving calls at a different telephone number during an absence or at night may have the alternate numbers listed in the directory. Such listings may be furnished as an indented listing or as a sub-caption.

#### f. Semi-Private Listing

At the request of the Customer, the telephone number is omitted from the Company's alphabetical directory and designated as a "non listed" telephone number and the telephone number is included in the Directory Assistance records available to the general public. In addition, the telephone number is displayed for 911 and E911 emergency service and provided when a law enforcement agency requests it in writing.

ISSUED: June 12, 2000 EFFECTIVE: June 12, 2000

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel 121 Champion Way Canonsburg, Pennsylvania 15317

#### 11.1 ALPHABETICAL DIRECTORY (Cont'd)

#### 11.1.4 Non-Published Service

#### a. General

The telephone numbers of non-published service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public. However, where a government agency subscribes to Universal Emergency Telephone Number Service (911) or Enhanced Universal Emergency Telephone Service (E911), the telephone number, name, and address of a Customer with non-published service will be displayed when the Customer dials 911 and is connected to a Public Safety Answering Point (PSAP) for dispatch of emergency service. In addition, the Company will provide a Customer's non-published number when a law enforcement agency requests it in writing.

ISSUED: June 12, 2000 EFFECTIVE: June 12, 2000

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel 121 Champion Way

#### 11.1 ALPHABETICAL DIRECTORY (Cont'd)

## 11.1.4 Non-Published Service (Cont'd)

# b. Regulations

- Except as otherwise provided in this paragraph, incoming calls to non-published service will be completed only when the calling party places the call by number. In claims of emergencies involving life and death, the operator will call the non-published number and request permission to make an immediate connection to the calling party. If the connection is refused, the calling party will be advised.
- 2. The acceptance by the Company of the Customer's request to refrain from publishing his or her telephone number in the Directory does not create any relationship or obligation, direct or indirect, to any person other than the Customer.
- 3. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing the telephone number of non-published service in the directory or disclosing said number to any person shall attach to the Company, and where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published service.
- 4. The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly, by the publication of the number of a non-published service or the disclosing of said number to any person.

ISSUED: June 12, 2000 EFFECTIVE: June 12, 2000

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel

121 Champion Way

#### **DIRECTORY INFORMATION REQUESTS** 11.3

Requests for directory information are provided by dialing Directory Assistance. (See Section 5.7.) Information will not be issued by the Company outside of normal directory assistance procedures unless the request the request is made by an emergency agency. Directory information will only be provided to emergency agencies after a formal request is presented to the Company in writing. The requesting agency must agree to pay for the costs incurred by the Company in providing the information, and must certify that the information will be used only for the purpose of providing its services to the community.

#### LIABILITY OF THE COMPANY FOR ERRORS 11.4

#### 11.4.1 General

In the absence of gross negligence or willful misconduct, and except for the allowances stated elsewhere in this Tariff, no liability for any damage of any nature whatsoever arising from errors in directory listings or errors in listings obtainable from the Directory Assistance operator, including errors in reporting thereof, shall attach to the Company. A listing is considered in error only when it shows the Customer on the wrong street, or in the wrong community. The Customer must notify the Company of an error.

ISSUED: June 12, 2000 EFFECTIVE: June 12, 2000

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel 121 Champion Way Canonsburg, Pennsylvania 15317

# 11.4 LIABILITY OF THE COMPANY FOR ERRORS (Cont'd)

#### 11.4.2 Allowance for Errors

In the event the Company omits a customer's listing from the published directory listings or listings obtainable from the Directory Assistance operator or lists an incorrect telephone number in published directory listings or listings obtainable from the Directory Assistance operator an allowance shall be given as follows:

#### a. Listings

The Company shall issue a credit to the customer in an amount equal to three months local service charges.

## b. Operator Records

For free or charge listings obtainable from records used by the Directory Assistance operator, upon notification to the Company of the error in such records by the Customer, the Company shall be allowed a period of three business days to make the correction. If the correction is not made in that time for reasons within the control of the Company, credit shall be given in the amount set forth in paragraph a.

The customer will be given the option of taking the credit or pursuing other remedies. Such credits shall not apply in cases where the customer has provided directory information after the deadline for directory publication. No allowance will be provided for errors caused by other carriers or operator service providers.

ISSUED: June 12, 2000 EFFECTIVE: June 12, 2000

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel

121 Champion Way

## Section 13 - RATES & CHARGES (Cont'd)

- 13.7 SUPPLEMENTAL SERVICES (Cont'd)
  - 13.7.3 RESERVED FOR FUTURE USE
  - 13.7.4 RESERVED FOR FUTURE USE
  - 13.7.5 RESERVED FOR FUTURE USE
  - 13.7.6 DIRECTORY ASSISTANCE SERVICE

The directory assistance charge applies after the call allowance of two calls per line.

	Min.	Max.
Local, per request	\$0.80	\$1.10
Directory Assistance Call Completion	\$0.40	\$0.75

ISSUED: July 1, 2008 EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs

# Section 13 - RATES & CHARGES (Cont'd)

# 13.7 SUPPLEMENTAL SERVICES (Cont'd)

13.7.7	LOCAL OPERATOR SERVICE	Min.	Max.
	Customer Dialed Calling Card	\$0.00	\$0.75
	Operator Station-to-Station	\$0.00	\$4.00
	Person-to-Person	\$0.00	\$6.00
	3rd Number Billed	\$0.00	\$3.00
	Collect Calls	\$0.00	\$3.00
	All other Operator Service	\$0.00	\$3.00

ISSUED: November 20, 2001 EFFECTIVE: December 21, 2001

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel

121 Champion Way

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# Section 13 - RATES & CHARGES (Cont'd)

# 13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

#### 13.9.1 Basic Business Line Service

	Recu	Recurring		Nonrecurring			
	Mor	nthly	F	irst	Addi	itional	
3 Access Lines or Less	Min.	Max.	Min.	Max.	Min.	Max	[C]
Each Base Service Line (Flat)	\$1.00	\$75.00	\$1.00	\$100.00	\$1.00	\$100.00	
Each Base Service Line (Measured)	\$1.00	\$35.00	\$1.00	\$100.00	\$1.00	\$100.00	

ISSUED: July 1, 2008 EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs

121 Champion Way

Canonsburg, Pennsylvania 15317

# Section 13 - RATES & CHARGES (Cont'd)

#### 13.10 SPECIAL SERVICES AND PROGRAMS

#### 13.11 ALTERNATE TELEPHONE NUMBER LISTINGS

	<u>Mor</u>	<u>Monthly</u>		rring
	Min.	Max.	Min.	Max.
Non-Published Listing				
Business	\$0.00	\$8.00	\$0.50	\$15.00
Residence	NOC	NOC	NOC	NOC
Semi-Private Listing Business Residence	\$0.00 NOC	\$8.00 NOC	\$0.50 NOC	\$15.00 NOC
Additional Listing				
Business	\$0.00	\$6.00	\$0.50	\$15.00
Residence	NOC	NOC	NOC	NOC

ISSUED: July 1, 2008 EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs

121 Champion Way

Canonsburg, Pennsylvania 15317

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#### Section 14 - PRICE LIST (Cont'd)

#### 14.9 BUSINESS NETWORK SWITCHED SERVICES

14.9.1 Basic Business Line Service Ameritech Service Areas (Cleveland)

	Monthly	Non-Recurrir <u>First</u>	ng Additional
3 Access Lines or Less	<u>ivioritany</u>	<u>- 1100</u>	<u>riaditional</u>
Flat Rate Basic Business Line Service	NOC	NOC	NOC
Measured Rate Basic Business Line Service	\$28.90	\$62.85	\$62.85
Ameritech Service Areas (Columbus)			
3 Access Lines or Less			
Flat Rate Basic Business Line Service	\$32.25	\$33.00	\$33.00
Measured Rate Basic Business Line Service	\$20.25	\$33.50	\$33.50

ISSUED: July 1, 2008 EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs

121 Champion Way

Canonsburg, Pennsylvania 15317

#### 14.11 DIRECTORY

# 14.11.1 Alphabetical Directory

		Non-Recurring	
	Monthly	First	Additional
Additional Listing			
Ameritech Service Area (C	leveland)		
Business	\$1.95	\$9.80	\$9.80
Residence	NOC	NOC	NOC
Ameritech Service Area (C	olumbus)		
Business	\$2.35	\$9.80	\$9.80
Residence	NOC	NOC	NOC
Ameritech Service Areas (	Cleveland)		
Semi-Private Listing			
Business	\$1.10	\$9.80	\$9.80
Residence	NOC	NOC	NOC
Non-Published Listing			
Business	\$1.10	\$9.80	\$9.80
Residence	NOC	NOC	NOC
Ameritech Service Areas (	Columbus)		
Semi-Private Listing			
Business	\$1.10	\$9.80	\$9.80
Residence	NOC	NOC	NOC
Non-Published Listing			
Business	\$1.10	\$9.80	\$9.80
Residence	NOC	NOC	NOC

ISSUED: January 28, 2003 EFFECTIVE: February 28, 2003

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel

121 Champion Way

Canonsburg, Pennsylvania 15317

#### 14.13 MISCELLANEOUS CHARGES

14.13.1 Return Check Charge

The Company will access a \$10.00 return check charge for each check returned by a bank.

#### 14.14 RESERVED FOR FUTURE USE

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ISSUED: July 1, 2008 EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs

121 Champion Way

# 14.7 SUPPLEMENTAL SERVICES (Cont'd) Sprint Service Areas (Cleveland, Youngstown)

14.7.5 RESERVED FOR FUTURE USE



#### 14.7.6 DIRECTORY ASSISTANCE SERVICE

The directory assistance charge applies after the call allowance of two calls per line.

(Cleveland)

Local, per request	\$1.00
Directory Assistance Call Completion	\$0.50
(Youngstown)	
Local, per request	NOC
Directory Assistance Call Completion	NOC

# 14.7.7 LOCAL OPERATOR SERVICE

(Cleveland)	
Operator Station to Station	\$1.25
Person-to-Person	\$3.00
3rd Number Billed	\$1.50
Collect Calls	\$1.50
All other Operator Service	\$1.50
(Youngstown)	
Operator Station to Station	NOC
Person-to-Person	NOC

3rd Number BilledNOCCollect CallsNOCAll other Operator ServiceNOC

ISSUED: July 1, 2008 EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs

121 Champion Way

#### 14.9 BUSINESS NETWORK SWITCHED SERVICES

14.9.1 Basic Business Line Service Sprint Service Areas (Cleveland)

	Monthly	Non-Recurring First	) Additional	
3 Access Lines or Less Flat Rate Basic Business Line Service	\$43.45	\$25.00	\$20.00	[C]
Measured Rate Basic Business Line Service	\$28.90	\$62.85	\$62.85	
Sprint Service Areas (Youngstown)				
Measured Rate Basic Business Line Service	NOC	NOC	NOC	
Flat Rate Basic Business Line Service	NOC	NOC	NOC	

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ISSUED: July 1, 2008 EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs

121 Champion Way

#### 14.11 DIRECTORY

# 14.11.1 Alphabetical Directory

Sprint Service Areas (Cleveland)

/ ricas (Olevelaria)			
		Non-Recurring	
	Monthly	First	Additional
Additional Listing			
Business	\$1.80	\$15.50	\$15.50
Residence	NOC	NOC	NOC
Semi-Private Listing			
Business	\$1.25	\$15.50	\$15.50
Residence	NOC	NOC	NOC
Non-Published Listing			
Business	\$1.50	\$15.50	\$15.50
Residence	NOC	NOC	NOC

Sprint Service Areas (Youngstown)

Aleas (Tourigstown)	T	1	
		Non-Recurring	
	Monthly	First	Additional
Additional Listing			
Business	NOC	NOC	NOC
Residence	NOC	NOC	NOC
Semi-Private Listing			
Business	NOC	NOC	NOC
Residence	NOC	NOC	NOC
Non-Published Listing			
Business	NOC	NOC	NOC
Residence	NOC	NOC	NOC

ISSUED: August 12, 2002 EFFECTIVE: September 11, 2002

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel

121 Champion Way

Canonsburg, Pennsylvania 15317

Issued under authority of the Public Utilities Commission of Ohio in Case No.

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Sprint Service Areas (Cleveland, Youngstown) 14.13 MISCELLANEOUS CHARGES

14.13.1 Return Check Charge

The Company will access a \$10.00 return check charge for each check returned by a bank.

### 14.14 RESERVED FOR FUTURE USE

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ISSUED: July 1, 2008 EFFECTIVE: July 1, 2008

ISSUED BY: Director of Regulatory Affairs

121 Champion Way

Canonsburg, Pennsylvania 15317

Cincinnati Bell Service Areas (Cincinnati)

[N]

### 14.13 MISCELLANEOUS CHARGES

### 14.13.1 Return Check Charge

The Company will access a \$10.00 return check charge for each check returned by a bank.

### 14.14 CALLING CARD SERVICES

### Per Minute Rate:

Day \$0.18 Evening \$0.18 Night/ Weekend \$0.18

### Per Call Surcharge:

\$0.00

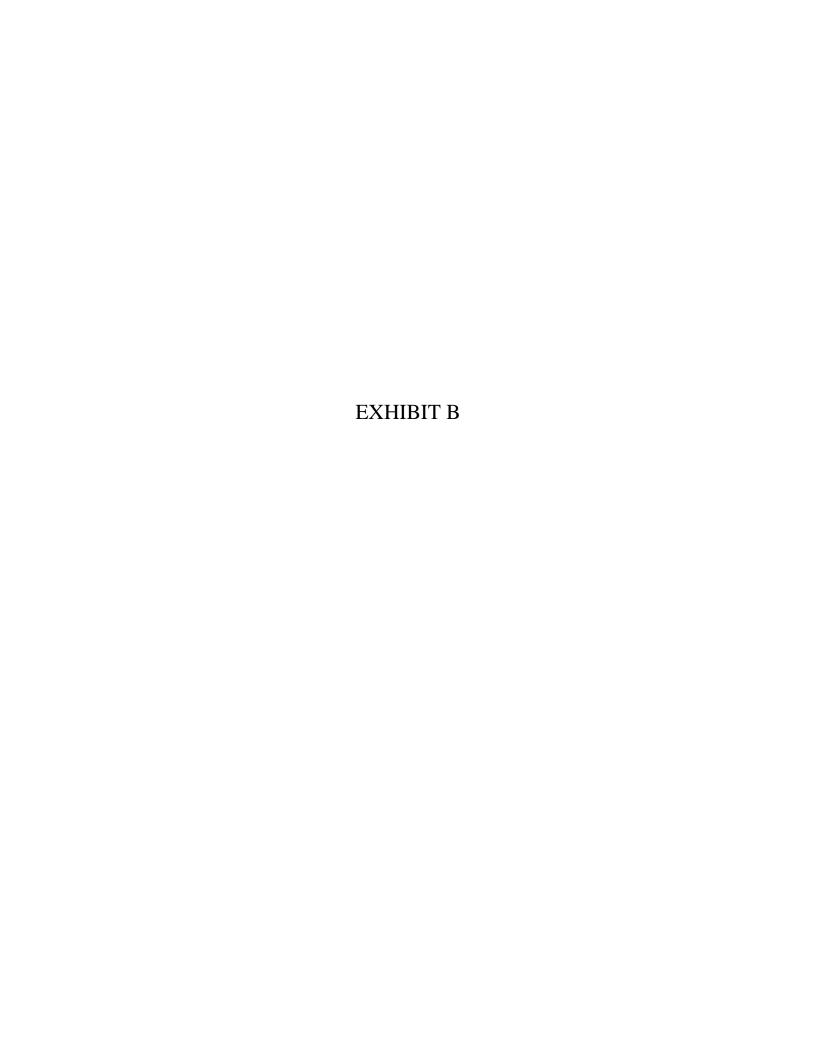
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ISSUED: February 19, 2001 EFFECTIVE: March 23, 2001

ISSUED BY: John B. Glicksman, Esquire, Vice President and General Counsel

121 Champion Way

Canonsburg, Pennsylvania 15317



### **CHECK SHEET**

The sheets of this tariff are effective as of the date shown. The original and revised sheets named below contain all changes from the original tariff and are in effect on the date shown.

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8	Original	36	Original	64	Original	90 2nd Revised
9	Original	37	Original	65	Original	90.1 1st Revised
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21	Original	49	Original	77	Original	97.3 1st Revised
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23	Original	51	Original	79	1 <sup>st</sup> Revised	97.5 2nd Revised
24	Original	52	Original	80	1 <sup>st</sup> Revised	97.6 1st Revised
25	Original	53	Original	81	1 <sup>st</sup> Revised	97.7 1st Revised
26	Original	56	Original	82	1 <sup>st</sup> Revised	97.8 1st Revised
27	Original	57	Original	83	1 <sup>st</sup> Revised	97.9 1st Revised
30	Original	56	Original	84	1 <sup>st</sup> Revised	97.101st Revised
	-					97.111st Revised

<sup>\*</sup> New or Revised page

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1025 Eldorado Boulevard

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200	4th Revised	224 4th Revised	249 2nd Revised	274 Original
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205	5th Revised	227 2nd Revised	255 2nd Revised	280 2 <sup>nd</sup> Revised
206	4th Revised	228* 4th Revised	255.1 1 <sup>st</sup> Revised	281 1 <sup>st</sup> Revised
207	1st Revised	229 4th Revised	256 3rd Revised	282 1 <sup>st</sup> Revised
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209	3rd Revised	235 1 <sup>st</sup> Revised	260* 2nd Revised	289 2 <sup>nd</sup> Revised
210	Original	236 3rd Revised	261 2nd Revised	289.1 1 <sup>st</sup> Revised
211	Original	237* 3rd Revised	262 4th Revised	289.2 1 <sup>st</sup> Revised
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214.1	4th Revised	240.1 2nd Revised	265* 2nd Revised	293 2 <sup>nd</sup> Revised
215	5th Revised	240.2 2nd Revised	266 1 <sup>st</sup> Revised	293.1 1 <sup>st</sup> Revised
216	5th Revised	240.3 2nd Revised	267 1 <sup>st</sup> Revised	294 2 <sup>nd</sup> Revised
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218	4th Revised	241 1st Revised	270 Original	
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223.1	3rd Revised			

<sup>\*</sup> New or Revised page.

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ISSUED BY: Director of Regulatory Affairs 1025 Eldorado Boulevard Broomfield, CO 80021

### Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

### 2.12 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)

### 2.12.1 Regulations (Cont'd)

- d. The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in Provision 1, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
- e. Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

### 2.12.2 Terms and Conditions

Violation of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings.

### 2.14 Reserved for Future Use

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EFFECTIVE: September 20, 2011

ISSUED: September 20, 2011

ISSUED BY: Director of Regulatory Affairs 1025 Eldorado Boulevard

Broomfield, CO 80021

### Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

### 5.7 RESERVED FOR FUTURE USE

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Broomfield, CO 80021

### Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

### 5.7 RESERVED FOR FUTURE USE (Cont'd)

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ISSUED: September 20, 2011

ISSUED BY: Director of Regulatory Affairs

### Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.7 RESERVED FOR FUTURE USE (Cont'd)

[D]

[D]

ISSUED: September 20, 2011

ISSUED BY: Director of Regulatory Affairs

### Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

### 5.7 RESERVED FOR FUTURE USE (Cont'd) [D]

ISSUED: September 20, 2011

ISSUED BY: Director of Regulatory Affairs 1025 Eldorado Boulevard

Broomfield, CO 80021

### Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

### 5.8 RESERVED FOR FUTURE USE

[D]

### 5.9 RESERVED FOR FUTURE USE

ISSUED: September 20, 2011 EFFECTIVE: September 20, 2011

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### Section 7 - BUSINESS NETWORK SWITCHED SERVICES

### 7.1 GENERAL

Business Network Switched Service provide a business customer with one (1) access line connection to the Company's switching network which enables the customer to:

[C]

- a. receive calls from other stations on the public switched telephone network;
- b. access the Company's local calling service;
- access the Company's operators and business office for service related assistance;
   access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d. access the service of providers of interexchange service or intraLATA toll service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX). At the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC.

TelCove, when providing toll service, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1 + presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy. Under the terms of the Selective Access Policy, TelCove when providing toll service, may not deny establishment of 1 + presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if: (a) the customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or (b) TelCove, when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUCO rules), or (c) TelCove, when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff. When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select TelCove as his or her 1 + carrier of choice, TelCove may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service (See Rules 4901:1-5-14 and 4901:1-5-15, Ohio Administrative Code, [O.A.C.]), require a deposit for toll service. This deposit shall be in accordance with Rule 4901:1-5-13 (A) (3), O.A.C., but TelCove may negotiate a lower deposit. TelCove may furnish credit information, acquired from TelCove's won experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. TelCove will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act. Upon payment by the customer of all past due toll debt to TelCove, TelCove will remove the block and all 1 + dialing capabilities, including 10 -XXX, will be restored.

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### Section 7 - BUSINESS NETWORK SWITCHED SERVICES

### 7.2 GENERAL (Cont'd)

Business Network Switched Service is provided via one (1) channel terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 2 apply to all service on a one-time basis unless waived pursuant to this Tariff.

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Issued under authority of the Public Utilities Commission of Ohio in Case No.

[C]

### Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

### 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

### 7.2.1 Basic Business Line Service (One (1) Access Line)

[C]

### a. General

Basic Business Line Service provides a customer with one (1) analog, [C] voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a measured usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

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### Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

### 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.1 Basic Business Line Service (One (1) Access Line) (Cont'd)

[C]

[C]

a. General (Cont'd)

The following Advanced Features are available at an additional charge:

- 1) Voice Messaging; and
- 2) 6-Way Conference per line.

Each Basic Business Line has the following characteristics:

Terminal Interface: 2-wire Signaling Type: Loop start

Pulse Types: Dual Tone Multi frequency (DTMF) or Dial Pulse

(DP)

Directionality: Two-Way, In-Only, or Out-Only, at the option of the

customer

b. Measured Rate Basic Business Line Service (One (1) Access Line)

1. Description

Calls to points within the local exchange area are charged on the basis of the duration of completed calls originating from the customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 11.

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### Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

- 7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)
  - 7.2.1 Basic Business Line Service (Cont'd)
    - b. Measured Rate Basic Business Line Service (One (1) Access Line) (Cont'd)
      - 2. Recurring and Nonrecurring Charges

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the duration of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff. In certain circumstances, service to customers may require the use of a link (and, or) number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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### Section 11 - DIRECTORY

### 11.1 RESERVED FOR FUTURE USE

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### Section 11 - DIRECTORY (Cont'd)

### 11.1 RESERVED FOR FUTURE USE (Cont'd)

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### Section 11 - DIRECTORY (Cont'd)

# 11.1 RESERVED FOR FUTURE USE (Cont'd) [D]

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### Section 11 - DIRECTORY (Cont'd)

### 11.1 RESERVED FOR FUTURE USE (Cont'd)

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### Section 11 - DIRECTORY (Cont'd)

### 11.1 RESERVED FOR FUTURE USE (Cont'd)

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### Section 11 - DIRECTORY (Cont'd)

# 11.1 RESERVED FOR FUTURE USE (Cont'd) [D]

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### Section 11 - DIRECTORY (Cont'd) 11.3 RESERVED FOR FUTURE USE [D] 11.4 RESERVED FOR FUTURE USE

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### Section 11 - DIRECTORY (Cont'd)

## 11.4 RESERVED FOR FUTURE USE (Cont'd) [D]

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13.7 SUPPLEMENTAL SERVICES (Cont'd)

13.7.3 RESERVED FOR FUTURE USE

13.7.4 RESERVED FOR FUTURE USE

13.7.5 RESERVED FOR FUTURE USE

13.7.6 RESERVED FOR FUTURE USE

[D]

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### 13.7 SUPPLEMENTAL SERVICES (Cont'd)

### 13.7.7 RESERVED FOR FUTURE USE

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### 13.9 BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

### 13.9.1 Basic Business Line Service

	Recurring Monthly		Nonrecurring Nonrecurring				
			First		Additional		
1 Access Line	Min.	Max.	Min.	Max.	Min.	Max	[C]
Each Base Service Line (Flat)	\$1.00	\$75.00	\$1.00	\$100.00	\$1.00	\$100.00	
Each Base Service Line (Measured)	\$1.00	\$35.00	\$1.00	\$100.00	\$1.00	\$100.00	

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13.10 SPECIAL SERVICES AND PROGRAMS

### 13.11 RESERVED FOR FUTURE USE

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### 14.9 BUSINESS NETWORK SWITCHED SERVICES

14.9.1 Basic Business Line Service Ameritech Service Areas (Cleveland)

	<u>Monthly</u>	Non-Recurring <u>First</u>	g <u>Additional</u>	
1 Access Line Flat Rate Basic Business Line Service	NOC	NOC	NOC	[C]
Measured Rate Basic Business Line Service	\$28.90	\$62.85	\$62.85	
Ameritech Service Areas (Columbus)	•	·	·	
1 Access Line				[C]
Flat Rate Basic Business Line Service	\$32.25	\$33.00	\$33.00	[-]
Measured Rate Basic Business Line Service	\$20.25	\$33.50	\$33.50	

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### Section 14 - PRICE LIST (Cont'd)

## 14.11 RESERVED FOR FUTURE USE [D]

ISSUED: September 20, 2011 EFFECTIVE: September 20, 2011

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### 14.13 MISCELLANEOUS CHARGES



### 14.14 RESERVED FOR FUTURE USE

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14.7 SUPPLEMENTAL SERVICES (Cont'd)Sprint Service Areas (Cleveland, Youngstown)14.7.5 RESERVED FOR FUTURE USE

14.7.6 RESERVED FOR FUTURE USE

[D]

14.7.7 RESERVED FOR FUTURE USE

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### 14.9 BUSINESS NETWORK SWITCHED SERVICES

14.9.1 Basic Business Line Service Sprint Service Areas (Cleveland)

	Monthly	Non-Recuri <u>First</u>	ing <u>Additional</u>	
1 Access Line		· <del></del>		[C]
Flat Rate Basic Business Line Service	\$43.45	\$25.00	\$20.00	
Measured Rate Basic Business Line Service	\$28.90	\$62.85	\$62.85	

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### 14.11 RESERVED FOR FUTURE USE

[D]

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Sprint Service Areas (Cleveland, Youngstown) 14.13 MISCELLANEOUS CHARGES



14.14 RESERVED FOR FUTURE USE

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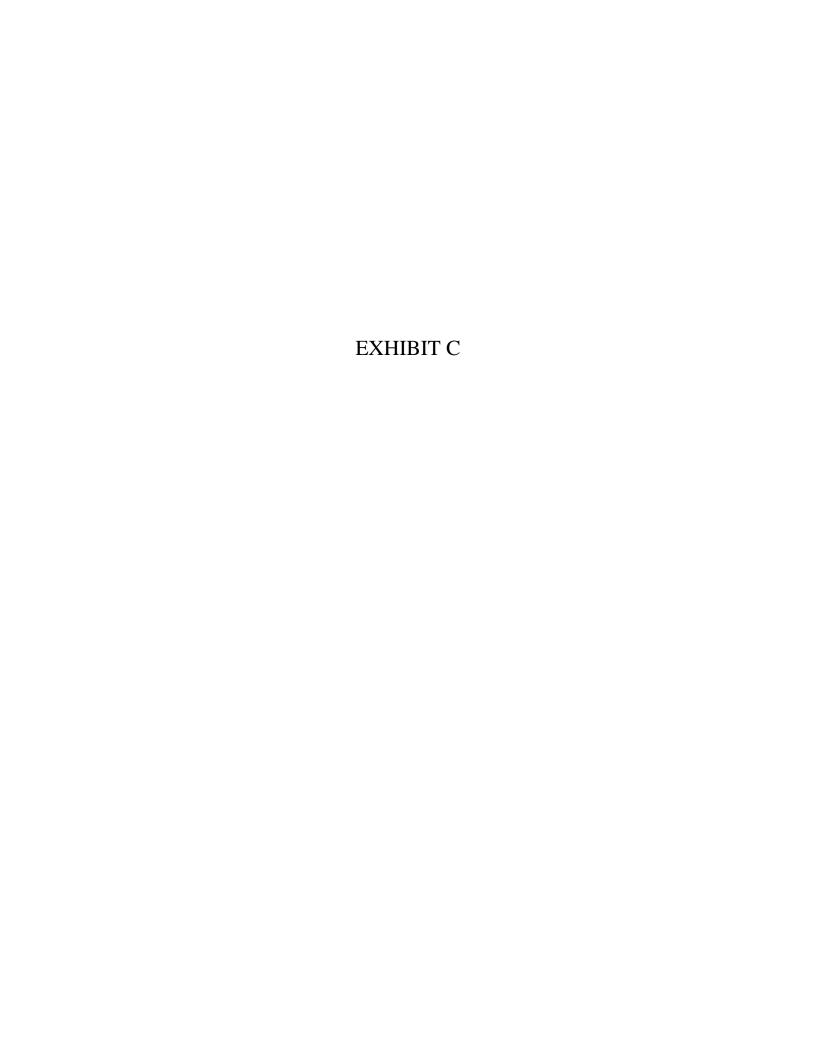
Cincinnati Bell Service Areas (Cincinnati)

14.13 MISCELLANEOUS CHARGES

[D]

ISSUED: September 20, 2011 EFFECTIVE: September 20, 2011

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### **Summary of Changes**

The following are pages in TelCove's Tariff No. 1 that are revised to remove services pursuant to the Public Utility Commission of Ohio's Order in Case No. 10-1010-TP-ORD.

Pages 1-3

Page 71

Pages 103 - 105

Pages 123, 123.1

Pages 125 – 127

Pages 164 – 169

Pages 171 – 172

Pages 179 - 180

Page 188

Page 198

Page 213

Page 228

Page 233

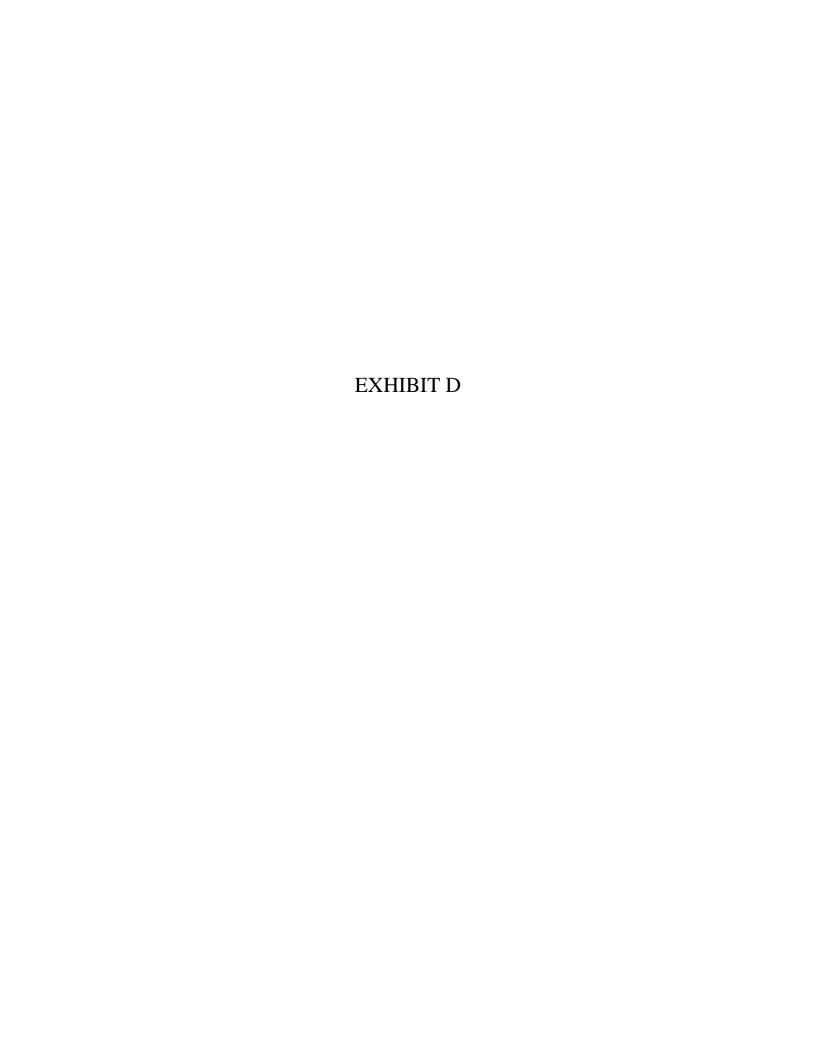
Page 237

Page 245

Page 260

Page 265

Page 296





September 16, 2011

### Dear Customer:

Beginning on September 16, 2011, the prices, service descriptions, and the terms and conditions for services other than a primary line provided by Level 3 Communications, TelCove Operations, Broadwing Communications, and WilTel Communications will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

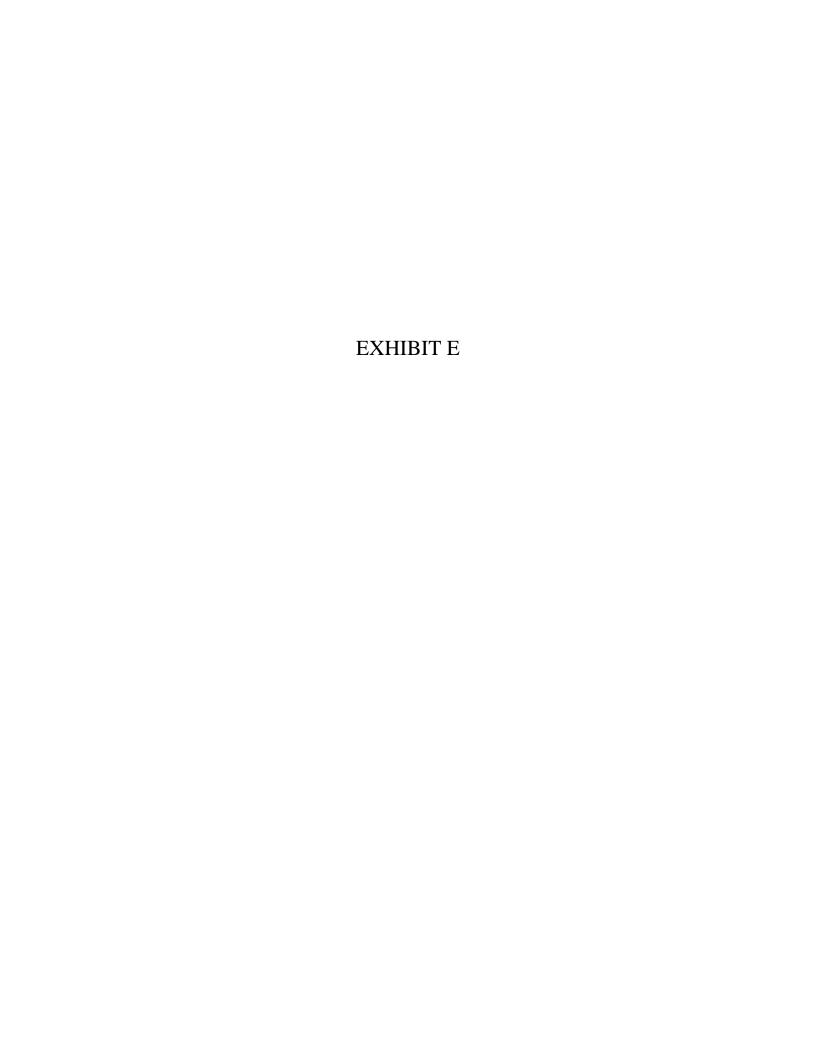
This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Level 3 Communications, TelCove Operations, Broadwing Communications, and WilTel Communications must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services.

Since these services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Level 3 Communications, TelCove Operations, Broadwing Communications, and WilTel Communications at the toll free number, 1-877-2LEVEL3, or visit us at <a href="https://www.level3.com">www.level3.com</a>.

Sincerely,

Level 3 Communications, LLC Broadwing Communications, LLC TelCove Operations, LLC WilTel Communications, LLC



### CUSTOMER NOTICE AFFIDAVIT

### **AFFIDAVIT**

I, Karen M. Hyde	, am an authorized agent of the applicant corporation,
<u> </u>	_, and am authorized to make this statement on its
behalf. I attest that the customer notice(s	s) accompanying this affidavit were sent to affected
customers throughElectronic Mail	l on <u>September 16, 2011</u> , in accordance
with Rule 4901:1-6-07, Ohio Administra	tive Code. I declare under penalty of perjury that the
foregoing is true and correct.	
~ 1/ ~	n / a.
Signature 9/20/11 Fair m. 1	Dejlie
(Date)	

This foregoing document was electronically filed with the Public Utilities

**Commission of Ohio Docketing Information System on** 

9/20/2011 2:55:09 PM

in

Case No(s). 11-5216-TP-ORD

Summary: Application TelCove Operations, LLC - TELECOMMUNICATIONS APPLICATION FORM for

DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD electronically filed by Karen M Hyde on behalf of TelCove Operations, LLC