

NOWALSKY, BRONSTON & GOTHARD

A Professional Limited Liability Company

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Of Counsel
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September 16, 2011

Via Electronic Filing

Chief Clerk
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793

RE: Reliant Communications, Inc.
Detariffing application

Dear Sir or Madam:

Enclosed please find the Detariffing Application and Telecommunications Retail Service Offering Form for Non-BLES Carriers for Reliant Communications, Inc.

An additional copy of this filing has been enclosed to be file-stamped and returned in the envelope provided as evidence of the filing.

Should you have any questions, please do not hesitate to call.

Sincerely,



Becky Heggelund

Enclosures

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of Reliant Communications, Inc.)
to Detariff Services and make other changes related to the)
Implementation of Case No. 10-1010-TP-ORD)

TRF Docket No. 90-_____

Case No. ____ - ____ - **TP - ATA**

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Reliant Communications, Inc.

DBA(s) of Registrant(s) _____

Address of Registrant(s) 801 International Pkwy., 5th Floor, Lake Mary, FL 32746

Company Web Address www.reliantcommunications.us

Regulatory Contact Person(s) Mark Lammert, CPA

Phone (407) 260-1011 Fax (407) 260-1033

Regulatory Contact Person's Email Address mark@csilongwood.com

Contact Person for Annual Report same as above

Phone _____

Address (if different from above) _____

Consumer Contact Information Robert Sorrentino

Phone (800) 830-5582

Address (if different from above) _____

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input type="checkbox"/>	Exhibit B	The proposed revised tariff pages. No pages remain in tariff after this exercise.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Reliant Comm. Inc., and am authorized to make this statement on its behalf.
(Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 9-16-11 at (Location) Notarile St

*(Signature and Title) Brian Keggelund (Date) 9-16-11

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Brian Keggelund

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) Brian Keggelund, Regulatory Asst (Date) 9-16-11

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

TELECOMMUNICATIONS RETAIL SERVICE OFFERING FORM

For Non-BLES Carriers

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD

(Effective: 01/20/2011)

Company Name Reliant Communications, Inc.

Company Address 801 International Pkwy., 5th Floor, Lake Mary, FL 32746

Company Web Address www.reliant-communications.com

Regulatory Contact Person Mark Lammert, CPA Phone (407) 260-1011 Fax (407) 260-1033

Regulatory Contact Person's Email Address mark@csilongwood.com

Contact Person for Annual Report same as above Phone _____ Fax _____

Consumer Contact Information Robert Sorrentino Phone (800) 830-5582 Fax _____

TRF Docket No. 90-6143-CT-TRF

I. Company Type (Check all applicable):

☐ Non-BLES CLEC ☒ IXC ☐ Other (explain) _____

II. Services offered (Check all applicable):

☒ Toll services (intrastate)

☐ Local Exchange Service (i.e., residential or business bundles)

☐ Other (explain) _____

III. Tariffed Provisions/Services (To the extent offered, check all applicable and attach tariff pages):

☐ Toll Presubscription

☐ Intrastate Special and Switched Access Services to Carriers (facilities-based local carriers only)*

☐ N-1-1 Service

☐ Pole Attachment and Conduit Occupancy

☐ Pay Telephone Access Lines

☐ Inmate Operator Service

☐ Telephone Relay Service

*Access service tariffs shall be maintained separately and are subject to the Commission's carrier-to-carrier rules found in Chapter 4901:1-7, Ohio Administrative Code.

Part IV. – Attestation

Carrier hereby attests to its compliance with pertinent entries and orders issued by the Commission.

I am an officer/agent of the carrier/telephone company, Reliant Communications, Inc, and am authorized to make statements on it behalf.
(Name)

I understand that Telephone companies have certain responsibilities to its customers under the Telecommunications Rules (Ohio Adm. Code 4901:1-6). These responsibilities include: warm line service; not committing unfair or deceptive acts and practices; truth in billing requirements; and slamming and preferred carrier freeze requirements. We will comply with the rules of the state of Ohio and understand that non-compliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Brian Heggeleand, Regulatory Asst
(Signature and Title)

9-16-11
(Date)

Exhibit A

Existing Tariff Pages

PUCO 1

RELIANT COMMUNICATIONS, INC.

CASE NO. 03-1280-TP-ACE

All telephone companies are subject to the commission's rules for minimum telephone service standards (MTSS) found in Chapter 4901:1-5 of the Administrative Code. Customers have certain rights and responsibilities under the Minimum Telephone Service Standards. These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

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(T)

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(D)

ISSUED:	April 17, 2009	EFFECTIVE:	April 18, 2009
CASE NO.:	03-1280-TP-ACE		
ISSUED BY:	Reliant Communications, Inc. 801 International Pkwy., 5 th Floor Lake Mary, FL 32746		

Reliant Communications, Inc.

PUCO Tariff No. 1
1st Revised Sheet 2
Cancels Original Sheet 2

(D)

(D)

ISSUED: April 17, 2009

EFFECTIVE:

April 18, 2009

CASE NO.: 03-1280-TP-ACE

ISSUED BY: Reliant Communications, Inc.
801 International Pkwy., 5th Floor
Lake Mary, FL 32746

Reliant Communications, Inc.

PUCO Tariff No. 1
1st Revised Sheet 3
Cancels Original Sheet 3

(D)

(D)

ISSUED:	April 17, 2009	EFFECTIVE:	April 18, 2009
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ISSUED BY:	Reliant Communications, Inc. 801 International Pkwy., 5 th Floor Lake Mary, FL 32746		

Reliant Communications, Inc.

PUCO Tariff No. 1
1st Revised Sheet 4
Cancels Original Sheet 4

(D)

(D)

ISSUED:	April 17, 2009	EFFECTIVE:	April 18, 2009
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ISSUED BY:	Reliant Communications, Inc. 801 International Pkwy., 5 th Floor Lake Mary, FL 32746		

Reliant Communications, Inc.

PUCO Tariff No. 1
1st Revised Sheet 5
Cancels Original Sheet 5

(D)

(D)

ISSUED: April 17, 2009

EFFECTIVE:

April 18, 2009

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ISSUED BY: Reliant Communications, Inc.
801 International Pkwy., 5th Floor
Lake Mary, FL 32746

Reliant Communications, Inc.

PUCO Tariff No. 1
1st Revised Sheet 6
Cancels Original Sheet 6

(D)

(D)

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EFFECTIVE:

April 18, 2009

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ISSUED BY: Reliant Communications, Inc.
801 International Pkwy., 5th Floor
Lake Mary, FL 32746

Reliant Communications, Inc.

PUCO Tariff No. 1
1st Revised Sheet 7
Cancels Original Sheet 7

(D)

(D)

ISSUED:	April 17, 2009	EFFECTIVE:	April 18, 2009
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ISSUED BY:	Reliant Communications, Inc. 801 International Pkwy., 5 th Floor Lake Mary, FL 32746		

Reliant Communications, Inc.

PUCO Tariff No. 1
1st Revised Sheet 8
Cancels Original Sheet 8

(D)

(D)

ISSUED: April 17, 2009

EFFECTIVE:

April 18, 2009

CASE NO.: 03-1280-TP-ACE

ISSUED BY: Reliant Communications, Inc.
801 International Pkwy., 5th Floor
Lake Mary, FL 32746

Reliant Communications, Inc.

PUCO Tariff No. 1
1st Revised Sheet 9
Cancels Original Sheet 9

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(D)

ISSUED: April 17, 2009

EFFECTIVE: April 18, 2009

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Lake Mary, FL 32746

Reliant Communications, Inc.

PUCO Tariff No. 1
1st Revised Sheet 10
Cancels Original Sheet 10

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(D)

ISSUED: April 17, 2009

EFFECTIVE: April 18, 2009

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ISSUED BY: Reliant Communications, Inc.
801 International Pkwy., 5th Floor
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Reliant Communications, Inc.

PUCO Tariff No. 1
1st Revised Sheet 11
Cancels Original Sheet 11

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ISSUED: April 17, 2009

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ISSUED BY: Reliant Communications, Inc.
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Lake Mary, FL 32746

Reliant Communications, Inc.

PUCO Tariff No. 1
1st Revised Sheet 12
Cancels Original Sheet 12

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ISSUED: April 17, 2009

EFFECTIVE:

April 18, 2009

CASE NO.: 03-1280-TP-ACE

ISSUED BY: Reliant Communications, Inc.
801 International Pkwy., 5th Floor
Lake Mary, FL 32746

Reliant Communications, Inc.

PUCO Tariff No. 1
1st Revised Sheet 13
Cancels Original Sheet 13

(D)

(D)

ISSUED:	April 17, 2009	EFFECTIVE:	April 18, 2009
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ISSUED BY:	Reliant Communications, Inc. 801 International Pkwy., 5 th Floor Lake Mary, FL 32746		

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(D)

2.7.3 Deposits

The Company may require a customer who has a proven history of late payment or whose financial ability is not a matter of record to make a deposit to be held as guarantee for payment of charges. Deposits shall not exceed two times the estimated or actual average monthly usage charges.

Deposits will be returned to the customer when service is terminated or when satisfactory credit has been established. Satisfactory credit is defined in OAC 4901:1-17-06B as being established after the customer has paid his bills for service for twelve consecutive months without having had service discontinued for nonpayment of his bill, and without having had more than two occasions which his bill was not paid by the time specified by the regulations of the utility regarding prompt payment of bills, and the customer is not then delinquent in the payment of his bill, then the utility shall promptly refund the deposit plus interest accrued to date after the customer has neither had service discontinued for nonpayment of his bill nor had more than two such past due bills during the twelve consecutive months prior to any review, and the customer is not then delinquent in the payment of his bills. The deposit will be returned when service is terminated or when the customer meets the requirements of 4901:1-17-06, whichever comes first.

In addition to the establishment of credit through a deposit, the customer will be afforded the opportunity to establish creditworthiness through every means available for doing so provided in OAC 4901:1-5 and 4901:1-17.

ISSUED: April 17, 2009

EFFECTIVE: April 18, 2009

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Lake Mary, FL 32746

Reliant Communications, Inc.

PUCO Tariff No. 1
1st Revised Sheet 15
Cancels Original Sheet 15

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(D)

ISSUED: April 17, 2009

EFFECTIVE: April 18, 2009

CASE NO.: 03-1280-TP-ACE

ISSUED BY: Reliant Communications, Inc.
801 International Pkwy., 5th Floor
Lake Mary, FL 32746

(D)

2.7.5.1 Late Payment Charges

(D)

A late payment charge of 1.5 percent per month will be applied to charges not paid by their due date. The late payment charge will not be applied to previous late payment charges that have been assessed by or not yet been paid for, but will apply to the accumulated services for which the customer is in arrears. Late payment charges will be applied without discrimination.

2.7.5.2 Returned Check Charge

When a customer's check is not honored by the financial institution and the check is returned to the Company due to "insufficient funds" in the customer's account for similar reasons, a charge of \$15.00 or the highest amount applicable under state law shall apply, unless the customer can establish that the charge should not be assessed.

ISSUED: April 17, 2009

EFFECTIVE: April 18, 2009

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ISSUED BY: Reliant Communications, Inc.
801 International Pkwy., 5th Floor
Lake Mary, FL 32746

Reliant Communications, Inc.

PUCO Tariff No. 1
1st Revised Sheet 17
Cancels Original Sheet 17

(D)

(D)

ISSUED: April 17, 2009

EFFECTIVE: April 18, 2009

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ISSUED BY: Reliant Communications, Inc.
801 International Pkwy., 5th Floor
Lake Mary, FL 32746

Reliant Communications, Inc.

PUCO Tariff No. 1
1st Revised Sheet 18
Cancels Original Sheet 18

ISSUED: April 17, 2009

EFFECTIVE: April 18, 2009

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ISSUED BY: Reliant Communications, Inc.
801 International Pkwy., 5th Floor
Lake Mary, FL 32746

Reliant Communications, Inc.

PUCO Tariff No. 1
1st Revised Sheet 19
Cancels Original Sheet 19

ISSUED: April 17, 2009

EFFECTIVE:

April 18, 2009

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ISSUED BY: Reliant Communications, Inc.
801 International Pkwy., 5th Floor
Lake Mary, FL 32746

Reliant Communications, Inc.

PUCO Tariff No. 1
1st Revised Sheet 20
Cancels Original Sheet 20

ISSUED:	April 17, 2009	EFFECTIVE:	April 18, 2009
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ISSUED BY:	Reliant Communications, Inc. 801 International Pkwy., 5 th Floor Lake Mary, FL 32746		

Reliant Communications, Inc.

PUCO Tariff No. 1
1st Revised Sheet 21
Cancels Original Sheet 21

ISSUED: April 17, 2009

EFFECTIVE: April 18, 2009

CASE NO.: 03-1280-TP-ACE

ISSUED BY: Reliant Communications, Inc.
801 International Pkwy., 5th Floor
Lake Mary, FL 32746

Reliant Communications, Inc.

PUCO Tariff No. 1
1st Revised Sheet 22
Cancels Original Sheet 22

ISSUED: April 17, 2009

EFFECTIVE:

April 18, 2009

CASE NO.: 03-1280-TP-ACE

ISSUED BY: Reliant Communications, Inc.
801 International Pkwy., 5th Floor
Lake Mary, FL 32746

Reliant Communications, Inc.

PUCO Price Sheet
1st Revised Sheet 1
Cancels Original Sheet 1

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ISSUED:	April 17, 2009	EFFECTIVE:	April 18, 2009
CASE NO.:	03-1280-TP-ACE		
ISSUED BY:	Reliant Communications, Inc. 801 International Pkwy., 5 th Floor Lake Mary, FL 32746		

Reliant Communications, Inc.

PUCO Price Sheet
1st Revised Sheet 2
Cancels Original Sheet 2

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(D)

Late Payment Penalty

Customers will be charged 1.5% of any amounts owed to the Company beyond the due date as set forth within this tariff.

Dishonored Check Charge

All customers issuing dishonored check(s) will be charged a fee of \$15.00 per check.

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(D)

ISSUED: April 17, 2009

EFFECTIVE:

April 18, 2009

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ISSUED BY: Reliant Communications, Inc.
801 International Pkwy., 5th Floor
Lake Mary, FL 32746

Exhibit B

Amended Tariff Pages

No tariff pages remain after this exercise.

Exhibit C

Reliant Communications, Inc.

Narrative of Tariff Changes

The following pages have been deleted in PUCO Tariff No. 1 and are being posted on the Company's website of www.reliantcommunications.us

<u>Section</u>	<u>Pages Affected</u>	<u>Text Deleted</u>
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All pages deleted - no pages remain

Exhibit D

Reliant Communications, Inc.

One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07

Residential Notice

Beginning on October 1, 2011, the prices, service descriptions, and the terms and conditions for services other than local flat rate service that you are provided by Reliant Communications, Inc. ("Reliant") will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms or conditions of those services to which you currently subscribe. Reliant must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings in a guidebook online at www.reliantcommunications.us or you can request a copy of this information by contacting Reliant at 1-800-830-5582.

Since these services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Reliant at the toll free number 1-800-830-5582, or visit us at www.reliantcommunications.us.

Sincerely,

Reliant Communications, Inc.

Business Notice

Beginning on October 1, 2011, the prices, service descriptions, and the terms and conditions for services other than a primary line provided by Reliant Communications, Inc. ("Reliant") will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms or conditions of those services to which you currently subscribe. Reliant must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings in a guidebook online at www.reliantcommunications.us or you can request a copy of this information by contacting Reliant at 1-800-830-5582.

Since these services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Reliant at the toll free number 1-800-830-5582 or visit us at www.reliantcommunications.us.

Sincerely,

Reliant Communications, Inc.

Exhibit E

Customer Notice Affidavit

CUSTOMER NOTICE AFFIDAVIT

AFFIDAVIT

I, Betha Hegghelund am an authorized agent of the applicant corporation, Reliant Communications, Inc. and am authorized to make this statement on its behalf. I attest that the customer notice(s) accompanying this affidavit were sent to affected customers through Bill Insert on 9-16-11, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Signature Betha Hegghelund 9-16-11
(Date)

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

9/19/2011 12:07:28 PM

in

Case No(s). 10-1010-TP-ORD, 11-5190-TP-ATA

Summary: Application Detariffing Application and Telecommunications Retail Service Offering Form for Non-BLES Carriers for Reliant Communications, Inc. electronically filed by Ms. Becky Heggelund on behalf of Reliant Communications, Inc.