

From: Dave Lopez  
 To: ContactThePUCO  
 Subject: RE: Contact PUCO/IAD Case ID DLOP090111US  
 Received: 9/9/2011 2:22:07 PM  
 Message:  
 Attention: Ms. Christina Rodman:

11-3549-EL-SSO

Your email (see below) in response to my comments on Duke's pending SSO-ESP application arrived here after 5:00 p.m. yesterday (Thursday, September 8). In the third paragraph of your email, you note that the next PUCO hearing on the application will be in Cincinnati at 12:30 today, September 9.

An overnight notification provided me with no time to change my own schedule and attend that hearing. I do not know what is meant by your email comment that my letter "... has been added to the official case docket..." I wish to make sure that my comments are part of the record that is read or heard by the Commission, and would appreciate it if you would please confirm that for me.

Sincerely,  
 Dave Lopez

From: ContactThePUCO@puc.state.oh.us [mailto:ContactThePUCO@puc.state.oh.us]  
 Sent: Thursday, September 08, 2011 5:14 PM  
 To: dblopez@zoomtown.com  
 Subject: Contact PUCO/IAD Case ID DLOP090111US

September 8, 2011

David Lopez  
 2967 Timberview Dr  
 Cincinnati, OH 45211

CASE ID: DLOP090111US

Dear Mr. Lopez:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO) regarding Duke Energy Ohio (Duke). I reviewed the issue you raised and my findings are below.

In your complaint you stated that as a Duke customer receiving electric generation through your local government's government aggregation program, you are opposed to Duke's application Standard Service Offer (SSO) in the form of an Electric Security Plan (ESP). You stated the approval of the company's plan would end the competitive electric environment in the Duke territory. You further stated the company is too large and there is no justification for approving any increase to the rates charged by the company.

Your letter regarding Duke's ESP application has been added to the official case docket for case 11-

Technical  
 document delivered in the regular course of business.  
 Date Processed: SEP 19 2011

RECEIVED-DOCKETING DIV  
 2011 SEP 19 AM 9:40  
 PUCO

3549-EL-SSO. All documents pertaining to the case are viewable on the PUCO's Docketing Information System (DIS) webpage at [www.puco.ohio.gov](http://www.puco.ohio.gov) . The case file can be accessed by clicking the link titled "DIS" and entering the case number into the search box. The PUCO is also in the process of holding public hearings regarding Duke's application. The next hearing is scheduled for Friday, September 9, 2011, at 12:30 p.m. at Cincinnati's City Hall, Council Chambers, 801 Plimi Street, Cincinnati, Ohio 45202.

The PUCO is responsible for ensuring that utilities across the state provide safe and reliable services while allowing utilities a fair rate of return. The PUCO takes great care to review the company's financial records to ensure that the rates set by the PUCO do not result in over-collection of revenue. This is a responsibility we take seriously and are committed to keeping rates as moderate as the law will allow.

I hope you find this information helpful. Should you have further questions regarding this issue or any other utility-related matter, please call the PUCO Consumer Hotline at 1-800-686-PUCO (7826). For more information regarding the PUCO, visit us on the web at [www.PUCO.ohio.gov](http://www.PUCO.ohio.gov).

Sincerely,

Christina Rodman  
Customer Service Investigator  
Service Monitoring and Enforcement Department

\_\_\_\_\_ Information from ESET Smart Security, version of virus signature database 6450  
(20110909) \_\_\_\_\_

The message was checked by ESET Smart Security.

<http://www.eset.com>