The Public Utilities Commission of Ohio **TELECOMMUNICATIONS APPLICATION FORM for**

DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD (Effective: 01/20/2011 through 05/20/2011)

(BetterWorld Telecom, LLC) In the Matter of the Application of BetterWorld Telecom) to Detariff Services and make other changes related to the Implementation of Case No. 10-1010-TP-ORD	TRF Docket No. 9 Case No NOTE: Unless you ha fields BLANK.	-TP - ATA	o. leave the "Case	e No."
Name of Registrant(s) BetterWorld Telecom. LLC				
DBA(s) of Registrant(s) N/A				
Address of Registrant(s) 11951 Freedom Drive, 13th Floor.	Reston, VA 201	90		
Company Web Address betterworldtelecom.com				
Regulatory Contact Person(s) <u>Joe Londeree</u>		797-175 Fax		<u>)35</u>
Regulatory Contact Person's Email Address 11951 Freedom Dri	<u>ve. 13th Floor. F</u>	Reston. VA 20	190	
Contact Person for Annual Report <u>Joe Londeree</u>		Pho	ne <u>703 797</u>	<u>-17</u> 50
Address (if different from above)				
Consumer Contact Information Joe Londeree		Pho	ne 703 797-	1750
Address (if different from above)				
Part I – Tariffs Please indicate the Carrier Type and the reason for submitting NOTE: All cases are ATA process cases, tariffs are effective the Commission acts to suspend.				?
<u>Carrier Type</u>	☐ ILEC	☐ CLEC	■ CTS	
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tariffed pursuant to 4901:1-6-11(A); detariffing of all other services				
Other changes required by Chapter 4901:1-6				

Part II - Exhibits

(Describe in detail in Exhibit C)

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:	
	Exhibit A	The existing affected tariff pages.	
	Exhibit B	The proposed revised tariff pages.	
	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other	
		information intended to assist Staff in the review of the Application.	
	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule	
		4901:1-06-07	
	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to	
		Customers.	

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Joe Londeree (Name)	, and am authorized to make this statement on its behalf.
I attest that these tariffs comply with all applicable rules for the state of Ohio. I Commission approval and that the Commission's rules, as modified and clarified from to tariff. We will fully comply with the rules of the state of Ohio and understand that not suspension of our certificate to operate within the state of Ohio.	ime to time supercede any contradictor; provisions in
I declare under penalty of perjury that the foregoing is true and correct.	
Executed on (Date) 09/12/11 at (Location) Reston, VA headquare and Title)	Jae Jand (Date) 09/12/11
 This affidavit is required for every tariff-affecting filing. It may be signed by counsel or applicant. 	an officer of the applicant, or an authorized agent of the
VERIFICATION	
I, Glenn Powell, Director of Operation verify that I have utilized the Telecommunications Application Form for Detariffing and Related Acsubmitted here, and all additional information submitted in connection with this case, is true and con *(Signature and Title)	rect to the best of my knowledge.
*Verification is required for every filing. It may be signed by counsel or an officer of the applicant,	(Date) 09/12/11
so agreed by course or an officer of the applicant, (or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

 $\begin{tabular}{ll} Or \\ Make such filing electronically as directed in Case No 06-900-AU-WVR \\ \end{tabular}$

TARIFF SCHEDULE APPLICABLE TO RESOLD INTEREXCHANGE COMMUNICATIONS SERVICES

PROVIDED WITHIN THE STATE OF OHIO BY

BETTERWORLD TELECOM, LLC

This tariff applies to the resold interexchange telecommunications services furnished by BetterWorld Telecom, LLC ("BetterWorld" or "Company") between one or more points in the State of Ohio. This tariff is on file with the Public Utilities Commission of Ohio, and copies may be inspected, during normal business hours, at Company's principal place of business, 11951 Freedom Drive, 13th Floor., Reston, Virginia 20190.

Visit the BetterWorld Web Site at <u>www.betterworldtelecom.com</u> for active and archival tariffs, and service offerings.

All telephone companies are subject to the commission's rules for minimum telephone service standards (MTSS) found in chapter 4901:1-5 of the Administrative Code. Customers have certain rights and responsibilities under the Minimum Telephone Service Standards. These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

(T)

February 27, 2009

Issued: February 27, 2009 Effective:

Issued By: Joe Londeree

Regulatory & Admin.

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CHECK SHEET

The Title Page and Pages 1 through 9 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s).

<u>PAGE</u>	REVISION
Title 1	1 st Revised * 1 st Revised *
2	1 st Revised *
3	1 st Revised *
4	1 st Revised *
5	1 st Revised *
6	1 st Revised *
7	1 st Revised *
8	1 st Revised *
9	1 st Revised *

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TARIFF FORMAT

- A. **Page Numbering** Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between Page 14 and 15 would be 14.1.
- B. **Page Revision Numbers** Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc. the Commission follows in its tariff approval process, the most current page number on file with the Commission is not always the tariff page in effect.
- C. **Paragraph Numbering Sequence** There are various levels of paragraph coding. Each level of coding is subservient to its next higher level:

2

2.1

2.1.1

2.1.1.A

2.1.1.A.1

D. Check Sheets - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. An asterisk designates all revisions made in a given filing (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

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SYMBOLS

The following symbols shall be used in this Tariff for the purpose indicated below:

C - To signify a **changed** regulation.

D - To signify a **deleted** or **discontinued** rate or regulation.

I - To signify an **increased** rate.

M - To signify a **move** in the location of text.

N - To signify a **new** rate or regulation.

R - To signify a **reduced** rate.

To signify a change in **text** but no change in a rate or regulation.

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SECTION 1 – DEFINITIONS

Authorization Code

A multi-digit code that enables a customer to access Company's network and enables Company to identify the customer's use for proper billing. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

Automatic Numbering Identification (ANI)

A type of signaling provided by a local exchange telephone company which automatically identifies the local exchange line from which a call originates.

Commission

The Public Utilities Commission of Ohio.

Common Carrier

A company or entity providing telecommunications services to the public.

Company

The term "Company" denotes Better World Telecom, Inc.

Customer

The person, firm, or corporation or other entity which orders or uses service and is responsible for the payment of charges and compliance with the tariff regulations. The term Customer is synonymous with the term "Subscriber."

Local Access and Transport Area (LATA)

The term "Local Access Transport Area" denotes a geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, or any other geographic area designated as a LATA in the National Exchange Company Association, Inc. Tariff F.C.C. No. 4.

Subscriber

See "Customer" definition.

Telecommunications

The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other similar communications.

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SECTION 2 - RULES AND REGULATIONS

2.1 <u>Application of Tariff</u>

- 2.1.1 This tariff contains the regulations and rates applicable to intrastate resale telecommunications services provided by Company for telecommunications between points within the State of Ohio. Company's services are furnished subject to the terms and conditions of this tariff.
- 2.1.2 The rates and regulations contained in this tariff apply only to the services furnished by Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of Company.

2.2 Responsibilities of the Customer

- 2.2.1 Deposits
- 2.2.2 Company does not require a deposit from the customer

2.3 Billing Arrangements

- 2.3.1 A late fee of 1.5% monthly will be charged on any past due balances. The late fee amount will be assessed from the date payment was due. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet paid for, but will apply to the accumulated services for which the customer is in arrears. Late payment charges will be applied without discrimination.
- 2.3.2 A charge will apply whenever a check or draft presented for payment of service is not accepted by the institution on which it is written. The maximum the Company may charge is \$40. For the actual current charge please see Section 4 Rates and Charges.

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SECTION 3 – DESCRIPTION OF SERVICES

- 3.1 <u>Discounts For Persons With Communication Disabilities and the</u> Telecommunication Relay Service
 - a. For purposes of these requirements, the definition of disabled refers to those persons with communication disabilities, including those hearing-disabled, deaf, deaf/blind, and speech-disabled persons who have a disability that prevents them from communicating over the telephone without the aid of a telecommunications device for the communicatively disabled.
 - b. Residential disabled customers or disabled members of a customer's household, upon written application and upon certification of their disabled status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the disabled, are eligible to receive a discount off their MTS rates, and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by non-profit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the disabled, are eligible to receive a discount off their MTS rates.
 - c. Upon receipt of the appropriate application, and certification or verification of a person with a communication disability, the following discount shall be made available for the benefit of the disabled person:
 - i. Off the basic MTS, current, price list rates: a 40 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls.
 - d. All MTS calls placed through the telecommunication relay service (TRS) are eligible to receive a discount off the MTS rates. The rate discounts are the same as those set forth in paragraph 1.c. preceding. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services, such as 900, 976, or 900-like calls.

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SECTION 3 – DESCRIPTION OF SERVICES (Cont'd.)

3.2 <u>Emergency Services Calling Plan</u>

Message toll telephone calls to governmental emergency service agencies, as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to customers:

(T)

- a. Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) 24-hour basis, 365 days a year, including holidays.
- b. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both, and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

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SECTION 4. RATES AND CHARGES

4.1 Return Check Charge

The following charge will apply whenever a check or draft presented for payment of service is not accepted by the institution on which it is written.

4.1.1 **Rate** \$25.00

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The Public Utilities Commission of Ohio

TELECOMMUNICATIONS RETAIL SERVICE OFFERING FORM

For Non-BLES Carriers

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD (Effective: 01/20/2011)

Company Name BetterWorld Telecom, LLC
Company Address 11951 Freedom Drive, 13th Floor, Reston, VA 20190
Company Web Address betterworldtelecom.com
Regulatory Contact Person <u>Joe Londeree</u> Phone <u>703 797 1750</u> Fax <u>866 888-1038</u>
Regulatory Contact Person's Email Address jlonderee@betterworldtelecom.com
Contact Person for Annual Report Joe Londeree Phone 703 797-1750 Fax 866 888-1038
Consumer Contact Information Joe Londeree Phone 703 797-1750 Fax 866 888-103
TRF Docket NoTP-TRF
I. Company Type (Check all applicable):
□ Non-BLES CLEC □ IXC □ Other (explain)
II. Services offered (Check all applicable):
■ Toll services (intrastate)
■ Local Exchange Service (i.e., residential or business bundles)
□ Other (explain)
III. Tariffed Provisions/Services (To the extent offered, check all applicable and attach tariff pages):
□ Toll Presubscription
☐ Intrastate Special and Switched Access Services to Carriers (facilities-based local carriers only)*
■ N-1-1 Service
□ Pole Attachment and Conduit Occupancy
□ Pay Telephone Access Lines
☐ Inmate Operator Service
□ Telephone Relay Service
*Access service tariffs shall be maintained separately and are subject to the Commission's carrier-to-carrier

rules found in Chapter 4901:1-7, Ohio Administrative Code.

Part IV. - Attestation

Carrier hereby attests to its compliance with pertinent entries and orders issued by the Commission.

I am an officer/agent of t	he carrier/telephone company, Joe Londered	
T 1 . 1.1 . T 1 1	(Nam	
Code 4901:1-6). These re requirements; and slamn	sponsibilities include: warm line service; not c ning and preferred carrier freeze requirements	to its customers under the Telecommunications Rules (Ohio Adm committing unfair or deceptive acts and practices; truth in billing its. We will comply with the rules of the state of Ohio and ding the suspension of our certificate to operate within the state of
I declare under penalty of	of perjury that the foregoing is true and correct	±.
(Signature and Title)	Regulatory Analyst	
69/12/11		
(Date)	 /:	



The Public Utilities Commission of Ohio Case No. 10-1010-TP-ORD TRF Docket No. 90- 6105

Exhibit C

September 12th, 2011

Dear Commissioner, this information package contains the documents for our request to detariff our IXC services in the State of Ohio.

If there are any questions regarding our application, please feel free to contact me.

Best Regards, Joe Londeree Regulatory Analyst 703 797 1750 ex 919 jlonderee@betterworldtelecom.com This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

9/16/2011 10:27:05 AM

in

Case No(s). 11-5105-TP-ATA

Summary: Tariff Detariff Application for BetterWorld Telecom, LLC electronically filed by Mr. Joe Londeree on behalf of BetterWorld Telecom, LLC and Londeree, Joe Mr.