TOTAL HOLDINGS, INC.

d/b/a GTC Communications

September 15, 2011

E-FILED VIA DIS SYSTEM

Ms. Renee Jenkins Docketing Division Public Utilities Commission of Ohio 180 East Broad Street Columbus, OH 43215-3793

Re:

TOTAL HOLDINGS, INC. Case No. 11-5139-TP-ATA

Detariffing of P.U.C.O. Tariff No. 1 in Case No. 10-1010-TP-ORD

Dear Ms. Jenkins:

In compliance with Case No. 10-1010-TP-ORD, Total Holdings, Inc. d/b/a GTC Communications ("THI") submits herewith the Telecommunications Retail Service Offering Form for Non-BLES Carriers and the Telecommunications Application Form for Detariffing and Related Actions.

THI hereby requests complete withdrawal of its P.U.C.O. Tariff No. 1, on file with the Commission, in its entirety. Customer notice is not applicable because no additional services have been detariffed.

If you have any questions or require additional information concerning this matter, please contact the undersigned at (310) 818-4300 x264 or via e-mail at legal@mygtc.com.

Respectfully submitted,

Álice Breslow

Compliance Paralegal

The Public Utilities Commission of Ohio

TELECOMMUNICATIONS RETAIL SERVICE OFFERING FORM

For Non-BLES Carriers

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD (Effective: 01/20/2011)

Company Name Total Holdings, Inc. d/b/a GTC Communications
Company Address 1411 W. 190th Street, Suite 700, Gardena, CA 90248
Company Web Address www.gtccomm.com
Regulatory Contact Person Alice Breslow Phone 310-818-4300 Fax 310-818-431
Regulatory Contact Person's Email Address aliceb@mygtc.com
Contact Person for Annual Report Mark Lammert Phone 407-260-1011 Fax 407-260-103
$\frac{\text{Contact Person for Annual Report}}{\text{Consumer Contact Information}} \frac{\text{Mark Lammert}}{\text{Customer Service}} \underbrace{\frac{407-260-1011}{\text{Phone}}}_{\text{Phone}} \underbrace{\frac{407-260-1031}{\text{Phone}}}_{\text{Phone}} \frac{407-260-$
TRF Docket No. <u>90 - 6385-TP-TRF</u>
I. Company Type (Check all applicable):
□ Non-BLES CLEC ■ IXC □ Other (explain)
II. Services offered (Check all applicable):
■ Toll services (intrastate)
☐ Local Exchange Service (i.e., residential or business bundles)
□ Other (explain)
III. Tariffed Provisions/Services (To the extent offered, check all applicable and attach tariff pages):
☐ Toll Presubscription
☐ Intrastate Special and Switched Access Services to Carriers (facilities-based local carriers only)*
□ N-1-1 Service
□ Pole Attachment and Conduit Occupancy
□ Pay Telephone Access Lines
☐ Inmate Operator Service
□ Telephone Relay Service
*Access service tariffs shall be maintained separately and are subject to the Commission's carrier-to-carrier

rules found in Chapter 4901:1-7, Ohio Administrative Code.

Part IV. - Attestation

Carrier hereby attests to its compliance with pertinent entries and orders issued by the Commission.

I am an officer/agent of the carrier/telephone company, Total Holdings, Inc. (Name), and am authorized to make statements on it behalf.
I understand that Telephone companies have certain responsibilities to its customers under the Telecommunications Rules (Ohio Adm. Code 4901:1-6). These responsibilities include: warm line service; not committing unfair or deceptive acts and practices; truth in billing requirements; and slamming and preferred carrier freeze requirements. We will comply with the rules of the state of Ohio and understand that non-compliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.
I declare under penalty of perjury that the foregoing is true and correct. (Signature and Title) (Signature and Title)
$\frac{911\sqrt{2011}}{\text{(Date)}}$

The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for

DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD (Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of <u>Total Holdings, Inc.</u>	TRF Docket No. 90- <u>6385-TP-TRF</u>		
to Detariff Services and make other changes related to the Implementation of Case No. 10-1010-TP-ORD	Case No TP - ATA NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.		
Name of Registrant(s) Total Holdings, Inc.			
DBA(s) of Registrant(s) GTC Communications			
Address of Registrant(s) 1411 W. 190th Street, Suite 700, Gardena, CA	90248-4376		
Company Web Address www.gtccomm.com			
Regulatory Contact Person(s) Alice Breslow	Phone <u>310-818-4300</u>	Fax <u>310-818-4310</u>	
Regulatory Contact Person's Email Address aliceb@mygtc.com			
Contact Person for Annual Report Mark Lammert		Phone <u>407-260-1011</u>	
Address (if different from above) c/o Compliance Solutions, Inc., 740	<u>Florida Central Pkwy, Suite 2028</u>	R, Longwood, FL 32750	
Consumer Contact Information <u>Customer Service</u>		Phone 800-486-4030	
Address (if different from above) 1411 W. 190th Street, Suite 700, Gard	dena, CA 90248-4376		

Part I - Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

<u>Carrier Type</u>	☐ ILEC	☐ CLEC	□ CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tariffed pursuant to 4901:1-6-11(A); detariffing of all other services			
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)			

Part II - Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
	Exhibit A	The existing affected tariff pages.
	Exhibit B	The proposed revised tariff pages.
	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other
		information intended to assist Staff in the review of the Application.
	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule
	Not Applicable	4901:1-06-07
	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to
	Not Applicable	Customers.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, <u>Total Holdings, Inc.</u> , and am authorized to make this statement on its behalf. (Name)			
I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.			
I declare under penalty of perjury that the foregoing is true and correct.			
Executed on (Date) 911 2011 at (Location) Gardena, California *(Signature and Title) ** *(Signature and Title) ** *(Date) 911 201			
 This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant. 			
<u>VERIFICATION</u>			
I, Mark Leafstedt verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge. *(Signature and Title) *Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.			
Send your completed Application Form, including all required attachments as well as the required number of copies, to:			

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or
Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT A

EXISTING AFFECTED TARIFF PAGES

TITLE SHEET

OHIO TELECOMMUNICATIONS TARIFF

APPLICABLE TO RESOLD INTEREXCHANGE SERVCIES

Pursuant to Case No. 06-1345-TP-ORD and Rule 4901:1-6, this tariff contains the regulations and rates applicable to the furnishing of telecommunications service provided with the State of Ohio by Total Holdings, Inc. d/b/a GTC Communications ("GTC Communications" or "GTC"), with principal offices at 707 Wilshire Boulevard, 12th Floor, Los Angeles, California 90017. This tariff is on file with the Public Utilities Commission of Ohio, and copies may be inspected during normal business hours, at the Company's principal place of business. Company's descriptions, regulations, and rates applicable to the furnishing of detariffed long distance telecommunications services within the State of Ohio can be found on its website at www.gtccomm.com.

CHECK SHEET

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET	REVISION	SHEET	REVISION
1	Original*		
2	Original*		
3	Original*		
4	Original*		
5	Original*		
6	Original*		

^{*} New or Revised Sheet

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Section 1 – Regulations	

TARIFF FORMAT

- A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.
- B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.
- C. Paragraph Numbering Sequence: There are various levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2.
 - 2.1
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.A.1
- D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) to signify change in regulation
- (D) to signify a discontinued rate or regulation
- (I) to signify a rate increase
- (M) to signify text or rates relocated without change
- (N) to signify a new rate or regulation or other text
- (R) to signify a rate reduction
- (T) to signify a change in text, but no change in rate or regulation

SECTION 1 - REGULATIONS

1.1 Customer Rights and Responsibilities

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (4901:1-5 O.A.C.). These safeguards can be found in the appendix to Ohio Adm Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnect and reconnection of service.

1.2 Late Payment Charge

A late payment charge of 1.5% will be assessed on all unpaid balances more than thirty (30) days old. There shall be no late payment charges on previously applied late payment charges and late payment charges should be applied without discrimination.

1.3 Returned Check Charge

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds. The Company may waive the returned check charge under appropriate circumstances.

1.4 Customer Complaints and/or Billing Disputes

Customer inquires or complaints regarding service or accounting may be made in writing or by telephone at any time to the Company at:

707 Wilshire Boulevard, 12th Floor Los Angeles, California 90017 (800) 486-4030

1.5 Deposits

The Company does not collect deposits from its Customers. The prepayment of services, which are immediately available to the Customer, does not constitute a deposit.

EXHIBIT B

PROPOSED REVISED TARIFF PAGES

There are no proposed revised tariff pages as all of the Applicant's services are hereby detariffed.

EXHIBIT C

NARRATIVE SUMMARIZING ALL CHANGES

This filing is submitted to detariff all its interexchange services in accordance with Case No. 10-1010-TP-ORD.

EXHIBIT D and E

CUSTOMER NOTICE AND AFFIDAVIT

These exhibits are not applicable; no customer notice is required because no additional services have been detariffed.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

9/15/2011 2:25:01 PM

in

Case No(s). 11-5139-TP-ATA

Summary: Application Total Holdings, Inc.'s detariffing application and supporting documentation in compliance with Case No. 10-1010-TP-ORD electronically filed by Ms. Alice Breslow on behalf of Total Holdings, Inc.