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Hunter, Donielle

From: ContactThePUCO
Sent: Friday, September 09, 2011 3:46 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 9/9/2011

Re: Michelle Brush
4238 Parsons Ave
Columbus, OH 43207

RECEIVED - DOCKETING DIV
2011 SEP 13 AM 11:32
PUCO

Docketing Case No.: 11-0346-EL-SSO

Notes:

Caller says she can't believe the PUCO is evening considering an increase. She said in this economy no one can afford this. People are struggling to keep their homes and there is no change she can see from thier last increase. She is completely against this and find even considering it to be immoral. There are millions of people who are homeless. She works hard and she can't even keep her bill pain on time which has caused the company to charge her a deposit when she can't even afford her bill as it is. Their profit is already excessive and this must stop.

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician TN Date Processed SEP 13 2011