

FILE

**Hunter, Donielle**

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**From:** ContactThePUCO  
**Sent:** Thursday, September 08, 2011 3:59 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 9/8/2011

Re: Mark Hackbarth  
1971 Meander Dr

Columbus, OH 43229

RECEIVED-DOCKETING DIV

2011 SEP -9 PM 12:20

PUCO

Docketing Case No.: 11-0346-EL-SSO

Notes:

I think giving AEP another rate increase is ridiculous. They had a 45% increase spread over 3 years/15% each year. No one i know gets a 15% increase in their pay. You need to put your foot down and protect the consumers and veto the increase.

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician AM Date Processed SEP 09 2011

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 61262  
Received: 9/7/2011 10:36:22 AM  
Message:  
WEB ID: 61262 AT:09-07-2011 at 10:36 AM

11-346-EL-SSD

Related Case Number:

TYPE: complaint

NAME: Mr. roger legler

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 1736 millwood dr
- upper arlington , Ohio 43221
- USA

PHONE INFORMATION:

- Home: 6144886301
- Alternative: 6147466077
- Fax: *(no fax number provided?)*

E-MAIL: roger.legler@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: aep
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

we lose power every other month i called to have the trees trimed and they did nothing.my electric bill has gone up 100 dollars a month. how can give rate increases to aep when they provide such poor service. thank you roger legler