

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of Robert Sheely,)	
)	
Complainant,)	
)	
v.)	Case No. 11-3789-WS-CSS
)	
Ohio American Water Company,)	
)	
Respondent.)	

ENTRY

The Commission finds:

- (1) On June 20, 2011, Robert Sheely (Mr. Sheely) filed a complaint against Ohio American Water Company (Ohio American), alleging poor water quality and that, while Ohio American was awarded an 8.51 percent rate increase in August 2010, his water bill has increased 13.8 percent. He added that he has never received a full explanation for this discrepancy, despite contacting the Commission and Ohio American.
- (2) Ohio American filed its answer on July 11, 2011, admitting that Mr. Sheely receives service at his indicated address. Ohio American denied Mr. Sheely's other allegations.
- (3) By entry issued July 19, 2011, the attorney examiner scheduled a settlement conference. The parties met at the conference and reached an agreement. Subsequently, on August 9, 2011, Mr. Sheely filed a letter indicating that he wishes to withdraw the complaint without prejudice.
- (4) In light of Mr. Sheely's August 9, 2011, letter, the Commission finds that his complaint shall be dismissed without prejudice.

It is, therefore,

ORDERED, That Case No. 11-3789-WS-CSS be dismissed without prejudice. It is, further,

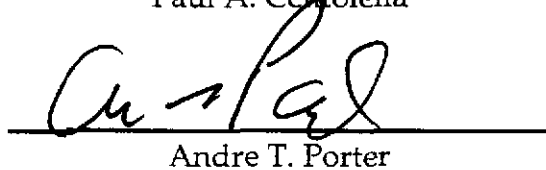
ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO



Todd A. Snitchler, Chairman

Paul A. Centolella

Steven D. Lesser


Andre T. Porter

Cheryl L. Roberto

JML/dah

Entered in the Journal

AUG 24 2011



Betty McCauley
Secretary