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Columbus Ohio 43215 3793
ADDITIONAL SERVICE REQUESTED

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~~CENTURYLINK COMMUNICATIONS, INC.
GARY BAKI, DOCKET MANAGER
607 14TH ST NW
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WASHINGTON I~~

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BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of Robert Dray,)	
)	
Complainant,)	
)	
v.)	Case No. 10-453-TP-CSS
)	
United Telephone Company of Ohio dba)	
Century Link,)	
)	
Respondent.)	

ENTRY

The Commission finds:

- (1) On April 7, 2010, Robert Dray (Mr. Dray) filed a complaint against United Telephone Company of Ohio dba Century Link (Century Link). Mr. Dray stated that he had an unlimited long distance calling plan in effect when Century Link acquired his prior telecommunications provider in April 2009 and had received itemized long distance bills until October 2009. While aware that he can now obtain information concerning his itemized calls on Century Link's website, Mr. Dray sought to continue receiving itemized bills in the mail.
- (2) Century Link answered the complaint on April 26, 2010, by admitting that Mr. Dray has an unlimited long distance calling plan and had received itemized long distance bills in the past. However, added Century Link, under Rule 4901:1-5-07(B)(5), Ohio Administrative Code, a telecommunications provider must make details of calls available only if the amount of calls exceeds the amount allowed per call package. Century Link noted that because Mr. Dray has an unlimited long distance plan, he has no entitlement to the itemized billing that he seeks.
- (3) Settlement discussions between the parties were unsuccessful, and by entry issued April 20, 2011, the attorney examiner scheduled a June 2, 2011, hearing. In a May 18, 2011, entry, the attorney examiner cancelled the June 2, 2011, hearing at Mr. Dray's request, and directed Mr. Dray to indicate, no later than August 1, 2011, his available dates for a hearing.

- (4) On June 30, 2011, Century Link filed a motion to dismiss the matter. The motion indicates that the parties have reached a settlement and requests dismissal of the complaint with prejudice. Attached to the motion is a document titled "Robert Dray Settlement and Release" signed by Mr. Dray, in which he also requests dismissal of the complaint with prejudice.
- (5) The Commission finds that the requests made by Century Link and Mr. Dray to dismiss the complaint, with prejudice, are reasonable and should be granted.

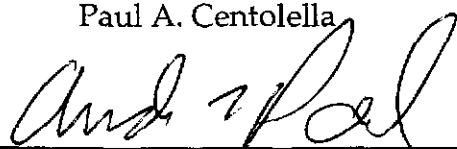
It is, therefore,

ORDERED, That the requests of Century Link and Mr. Dray to dismiss the complaint, with prejudice, be granted. It is, further,

ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO


Todd A. Snitchler, Chairman

Paul A. Centolella


Andre T. Porter

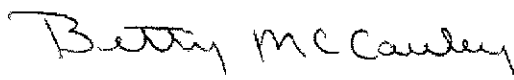
Steven D. Lesser

Cheryl L. Roberto

JML/dah

Entered in the Journal

AUG 03 2011



Betty McCauley
Secretary