

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Sarah E.	)	
Loeffler,	)	
	)	
Complainant,	)	
	)	
v.	)	Case No. 11-3445-GA-CSS
	)	
Columbia Gas of Ohio, Inc.,	)	
	)	
Respondent.	)	

ENTRY

The Commission finds:

- (1) The above-referenced complaint was filed on June 6, 2011. In the complaint, Sarah E. Loeffler (Ms. Loeffler or complainant) alleged that, after calling Columbia Gas of Ohio, Inc. (Columbia Gas or company) in May 2010 and February 2011 to schedule a meter set at her home, a Columbia Gas work crew arrived on April 11, 2011, performed shoddy work, and refused to complete the job of installing the meter. Ms. Loeffler also alleged that Columbia Gas damaged her lawn.
- (2) On June 27, 2011, Columbia Gas filed an answer denying the allegations in the complaint.
- (3) On August 2, 2011, Ms. Loeffler and Columbia Gas filed a joint motion to dismiss the complaint. In the motion, the parties stated that they have resolved the issues raised in the complaint and agreed to a settlement. The parties, therefore, requested that the complaint be dismissed.
- (4) In view of the resolution of the complaint, the parties' joint motion should be granted and this case should be dismissed.

It is, therefore,

ORDERED, That the parties joint motion be granted and this case be dismissed. It is, further,

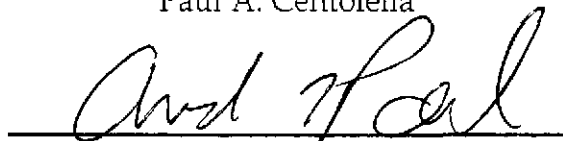
ORDERED, That a copy of this entry be served upon each party of record.

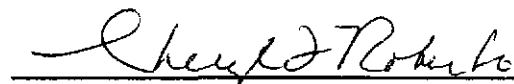
THE PUBLIC UTILITIES COMMISSION OF OHIO

  
Todd A. Snitchler, Chairman

  
Paul A. Centolella

  
Steven D. Lesser


  
Andre T. Porter

  
Cheryl L. Roberto

KKS/vrm

Entered in the Journal

**AUG 17 2011**

  
Betty McCauley  
Secretary