

FILE

Hunter, Donielle

From: ContactThePUCO
Sent: Thursday, August 11, 2011 7:50 AM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 8/11/2011

Re: Donna Taylor
1751 Waldo Dr
Ironton, OH 45638

Docketing Case No: 11-352-EL-AIR

RECEIVED-DOCKETING DIV
2011 AUG 11 AM 11:54
PUCO

Notes: I am quite upset that the OHIO PUCO has allowed AEP an 8% increase in our utility bill. My husband and I are both on Social Security and have had no raise for the past two years. We have set our thermostat higher this summer than we ever have in the 36 years we have lived in this house, and our electric bills this summer are the highest we have ever had in the summer months.

I would like to know why this increase was permitted. The increase in our electric has really put a hardship on not only my husband and me, but also on all the working class people in Ohio. My son and his wife received an electric bill that was as large as their house payment. They both work, but this is truly a hardship for all of us. I would like to know how in the world, with the economy in the state it is in, that you would even consider allowing such an increase to our utilities. Our electricity is a necessity, not something that we can just decide not to use.

I am very, very disappointed in your judgment and in your exercising your authority to allow such an outrageous increase.

Please docket the attached in the case number above.

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Technician SM Date Processed AUG 11 2011