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90-9017-TP-TRF

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XO Communications

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13865 Summit Valley Drive
Herndon, VA 20171

Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street
Columbus, Ohio 43215-3793

PUCO

Re: XO Communications Services, Inc, P.U.C.O. Tariff No. 5 Revisions
Case No. 11-2946-TP-ATA

90-9017-TP-TRF

To Whom It May Concern:

Per discussion with Michelle Green of Commission staff, please find enclosed original and three (3) copies of revision amendments to XO Communications Services, Inc. ("XO"), P.U.C.O. Tariff No. 5, Case No. 11-2946-TP-ATA. These amendments remove language no longer required to be included in the tariff and consolidate pages. This language will be moved to the Local Exchange Services Product Document located on xo.com. This filing includes Attachment A (existing tariff pages), Attachment B (proposed tariff pages), and Attachment C (explanation of changes).


The following amended pages are included with this filing:

Original Page 1	Original Page 36	Original Page 51	Original Page 66
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These amendments are being filed with an issued date of August 9, 2011 and an effective date of August 10, 2011.

Also, enclosed is an additional copy of this letter and a self-addressed stamped envelope. Please date stamp this copy and return in the enclosed envelope. If you have any questions, please contact Dan Ostroff at 703-547-2635 or daniel.ostroff@xo.com.

Sincerely,


Daniel G. Ostroff
Senior Regulatory Analyst

Enclosures

ATTACHMENT A
Existing Tariff Pages

XO Communications Services, Inc.
Kelly Faul, Regulatory Affairs Director
13865 Sunrise Valley Drive
Herndon, VA 20171
Case No.
Issued: April 2, 2008

P.U.C.O. Tariff No. 5
Original Title Page

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

This tariff, Ohio Tariff No. 5 submitted on behalf of XO Communications Services, Inc., cancels and replaces Ohio Tariff No. 1 in its entirety.

TITLE PAGE

LOCAL EXCHANGE SERVICES TARIFF

OF

XO COMMUNICATIONS SERVICES, INC.

Certificate No. 90-9017

**REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO TIER 1 LOCAL EXCHANGE SERVICE
WITHIN THE STATE OF OHIO
IN THE COUNTIES OF**

Cuyahoga
Franklin
Geauga
Licking
Madison
Pickaway
Summit
Union
Delaware

Fairfield
Lake
Hamilton
Clermont
Butler
Warren
Stark
Portage
Medina

Mahoning

XO Communications Services, Inc.
 Kelly Faul, Regulatory Affairs Director
 13865 Sunrise Valley Drive
 Herndon, VA 20171
 Case No. **10-1010-TP-ORD**
 Issued: May 13, 2011

P.U.C.O. Tariff No. 5
 9th Revised Page 1
 Cancels 8th Revised Page 1

Effective: May 19, 2011

LOCAL EXCHANGE SERVICES

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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3	Original		34	1st Rev.	65	Original
4	Original		35	1st Rev.	66	Original
5	2 nd Rev.		36	1st Rev.	67	Original
6	3 rd Rev.	*	37	Original	68	Original
7	2 nd Rev.		38	Original	69	Original
8	3 rd Rev.	*	39	Original	70	Original
9	1st Rev.		40	1st Rev.	71	Original
10	Original		41	Original	72	Original
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12	Original		43	Original	74	Original
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15	Original		46	1st Rev.	77	Original
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29	Original		60	Original	91	1st Rev.
30	Original		61	Original	92	1st Rev.

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96	1st Rev.		135	Original		173	4 th Rev. *
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Kelly Faul – Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171
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LOCAL EXCHANGE SERVICES

SECTION 1 - DEFINITIONS

Account Codes - Allows a User to allocate local calls to a digital, non-verified account code.

Advance Payment - Payment that may be required by the Company as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

Authorized User - A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Class of Service (COS) - Used to prevent a Station from dialing certain codes and numbers.

Company - XO Communications Services, Inc. LLC, a Delaware corporation, which is the issuer of this tariff.

Commission - The Public Utilities Commission of Ohio.

Competitive Response/Competitive Situation - Any action taken by the Company to win a Customer's business than would not otherwise be won without such an action.

Customer - The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Dial Pulse (DP) - The pulse type employed by rotary dial Station sets.

Dual Tone Multi-Frequency ("DTMF") - The pulse type employed by tone dial Station sets.

Individual Case Basis - A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Joint User - A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA - A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (LIDL) - LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling - A completed call or telephonic communication between a calling Station and any other station within the local service area of the calling Station.

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LOCAL EXCHANGE SERVICES

SECTION 1 – DEFINITIONS, (CONT'D)

Local Exchange Carrier - Any individual, partnership, association, joint-stock company, trust governmental entity or corporation engaged in the provision of local exchange telephone service.

Multiple Appearance Directory Numbers - A directory number that is assigned more than once to one or more Proprietary Business Sets.

Non-Recurring Charges - The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook - The term "off-hook" denotes the active condition of a telephone exchange service line.

Off-Peak - A call originating at a time other than 8 am to 5 pm, Monday-Friday.

On-Hook - The term "on-hook" denotes the idle condition of a telephone exchange service line.

Originating Off-Net - A call terminating on and placed via non-company owned or company leased facilities.

Originating On-Net - A call terminating on and placed via company owned or company leased facilities.

Peak - A call originating between 8 am and 5 pm, Monday-Friday.

Point-of-Termination - The point at which the Company's responsibility to provide equipment and Service ends and where the Customer's responsibilities begin, identified as the interface between the Company and Customer at the Point-of-Presence, a local exchange company's central office, a long-distance company's Point-of-Presence or End-User sites identified in an Access Service Request.

Premises - The location usually indicated by a street address at which Service is provided or delivered, identified as a Point-of-Termination or Service Location in a Service Order.

Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Presubscription - Presubscription is an arrangement whereby an end user may select and designate to the Telephone Company an interexchange carrier (IXC) to access, without an access code, for toll calls. This IXC is referred to as the end user's predesignated IXC.

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LOCAL EXCHANGE SERVICES

SECTION 1 – DEFINITIONS, (CONT'D)

Service Commencement Date - XO will notify the customer that the Services are installed or connected and available for use. The date of such notice shall be the "Service Commencement Date." Billing will begin on the Service Commencement Date. The parties may mutually agree upon a substitute Service Commencement Date. If Customer notifies XO in writing that it is not prepared to utilize the Services or facility after XO has notified the Customer that the requested Service or facility is ready for use, XO may begin billing the Customer on the Service Commencement Date. XO may bill the Customer for any costs it has incurred in provisioning the Services. Customer agrees to cooperate with XO to accomplish Service activation by providing reasonable access to Customer's premises and facilitating testing and Service delivery requirements and Customer agrees XO shall have reasonable access to Customer's premises to repair, maintain, or retrieve XO equipment. XO shall not be liable for any damages whatsoever resulting from delays in meeting Service delivery dates requested or specified by Customer or inability to provide Services. Customer may not cancel the Agreement if there is a delay in installation related to the Services unless such delay is solely due to XO and such delay is longer than 90 days beyond the parties agreed Service Commencement Date provided however, in no event may Customer cancel if XO has agreed to construct or is constructing Communication Facilities to provide Service to Customer.

Service Order - The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Services - The Company's telecommunications services offered on the Company's network.

Station - Telephone equipment from or to which calls are placed.

Trunk - A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

User - A Customer or any other person authorized by the Customer to use service provided under this tariff.

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SECTION 2 – REGULATIONS, (CONT'D)

2.3 Obligations of the Customer, (Cont'd.)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- A. any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B. any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a name not contemplated by the agreement between the Customer and the Company..

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SECTION 2 – REGULATIONS, (CONT'D)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

- A. All service, installation, monthly Recurring Charges are due no sooner than fourteen (14) days than the date of the postmark on the bill.
- B. The Company shall bill for Monthly Recurring Charges in advance and Usage Charges in arrears.
- C. For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- D. Amounts not paid within 30 days after the date of invoice are considered past due and may be subject to a 1.5 % monthly late payment charge accruing monthly until the balance is paid.
- E. Checks with insufficient funds or non-existing accounts will be assessed as follows:

Max.
\$25.00

XO Communications Services, Inc.
Kelly Faul –Regulatory Affairs Director
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SECTION 2 – REGULATIONS, (CONT'D)

2.5 Payment Arrangements, (Cont'd.)

2.5.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Public Utilities Commission of Ohio in accordance with the Commission's rules of procedure.

- A. The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.5.4 Advance Payments

The Company will handle Advance Payments in accordance with MTSS Chapter 4901:1-5 of the Ohio Administrative Code.

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Kelly Faul --Regulatory Affairs Director
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SECTION 2 – REGULATIONS, (CONT'D)

2.5 Payment Arrangements, (Cont'd.)

2.5.5 Deposits

A. Applicants for service or existing Customers whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required at any time to provide the Company a security deposit. All deposits will be handled in accordance with the provisions of MTSS Chapter 4901: 1-5 of the Ohio Administrative Code. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

(T)

- (1) 230% of the charges for a service or facility which has a minimum payment period of one month; or
- (2) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.

B. An Advance Payment may be required in addition to a Deposit.

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SECTION 2 – REGULATIONS, (CONT'D)

2.5 Payment Arrangements, (Cont'd.)

2.5.5 Deposits, (cont'd.)

- C. When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded.
- D. Deposits held will accrue interest at a rate specified by the Public Utilities Commission of Ohio in MTSS Chapter 4901: 1-5 of the Ohio Administrative Code.

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2.5.6 Discontinuance of Service

- A. Upon nonpayment of sums owing to the Company, the Company may, pursuant to MTSS Chapter 4901:1-5 of the Ohio Administrative Code and Case No. 95-790-TP-COI, discontinue or suspend service without incurring any liability.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving seven (7) days prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

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2.5 Payment Arrangements, (Cont'd.)

2.5.6 Discontinuance of Service, (cont'd.)

- D.** The Company may discontinue the furnishings of any and/or all service(s) which a company is legally entitled to disconnect pursuant to 95-790-TP-COI and the Minimum Telephone Service Standards, to a Customer, without incurring any liability:
- (1)** Immediately and without notice, the Company may discontinue service pursuant to this subsection if:
 - (a)** an emergency may threaten the health or safety of a person, or the Company's distribution system. *If Service is disconnected, the Company shall act promptly to restore Service as soon as possible;*
 - (b)** a Customer's use of telecommunications equipment adversely affects the Company's equipment, its Service to others, or the safety of the Company's employees or Customers; or
 - (c)** a Customer tampers with facilities or equipment owned by the Company.
 - (2)** Upon seven (7) days written notice to the Customer, after failure of the Customer to comply with a request made by the Company for deposit for the payment of service in accordance with Section 2.5.5.
 - (3)** Seven (7) days after sending the Customer written notice of noncompliance with any provision of this tariff if the noncompliance is not corrected within that seven (7) day period.

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SECTION 2 – REGULATIONS, (CONT'D)

2.5 Payment Arrangements, (Cont'd.)

2.5.6 Discontinuance of Service, (cont'd.)

- E.** Upon written notice of disconnection, which shall be postmarked at least seven (7) days prior to the date of disconnection, to a Customer who has failed to pay any sum for a service which the Company is legally entitled to disconnect after fourteen (14) days of the date when payment was due.
- F.** The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.
- G.** Upon the Company's discontinuance of service to the Customer under Section 2.5.6.A or 2.5.6.B, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff. Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

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SECTION 2 – REGULATIONS, (CONT'D)

2.5 *Payment Arrangements, (Cont'd.)*

2.5.7 *Selective Access Policy*

The Company, when providing toll service, may “universally” block access to all toll providers for non-payment of regulated toll charges, as long as the blocked Customer is not denied the right to select, through a presubscription interexchange (PIC) mechanism, any other 1+ presubscribed toll service provider, who is obligated to provide such service under the terms of the Selective Access Policy.

- A. Under the terms of the Selective Access Policy, the Company, when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the Customer has failed to establish creditworthiness, if:
- (1) the customer is able to establish creditworthiness using one of the means for doing so available under the Commission’s rules;
 - (2) the Company, when providing toll service, exercising its own discretion, does not require the Customer to establish creditworthiness (through any of the means available for doing so under the Commission’s rules); or
 - (3) the Company, when providing toll service, attempts to require the Customer to establish creditworthiness using credit establishment procedures which do not comport with the Commission’s credit establishment policies and/or are not set forth within a Commission-approved tariff.

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2.5 Payment Arrangements, (Cont'd.)

2.5.7 Selective Access Policy, (cont'd.)

- B. When a prospective Customer, who has previously been universally blocked for non-payment of toll charges by another carrier, seeks to select the Company as his/her 1+ carrier of choice, the Company may, subject to tariffed toll deposit policies and the Commission's rules on establishment of service (See MTSS Chapter 4901:1-5, Ohio Administrative Code, [O.A.C]), require a deposit for toll service. This deposit shall be in accordance with MTSS Chapter 4901:1-5, O.A.C., but the Company may negotiate a lower deposit. (T)
- C. The Company may furnish credit information, acquired from the Company's own experiences with the Customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act. (T)
- D. Upon payment by the Customer of all past due debt to the Company, the Company will remove the block and all 1+ dialing capabilities, including 10-XXX will be restored.

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SECTION 2 – REGULATIONS, (CONT'D)

2.6 Allowances for Interruptions of Service

2.6.1 Credit for Interruptions

The Company will issue credits for interruptions in Service in accordance with Section 4901:1-5016 of the Ohio Administrative Code.

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- A. interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;
- B. interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other common carriers connected to the Company's facilities;
- C. interruptions due to the failure or malfunction of non-Company equipment;
- D. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E. occurs as a result of a military action, war, insurrection, riot or strike.
- F. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- G. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- H. interruption of service due to circumstances or causes beyond the control of the Company.

2.6.3 Use of Alternative Service Provided by the Company

Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

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2.7 Cancellation of Service

2.7.1 Cancellation of Application for Service

- A. Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- B. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- C. The special charges described in 2.7.1.A. and 2.7.1.B will be calculated and applied on a case-by-case basis.

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2.7 Cancellation of Service, (Cont'd.)

2.7.2 Cancellation of Service by the Customer

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), the Customer agrees to pay the Company following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2: All costs, fees and expenses reasonable incurred in connection with:

- (1) all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- (2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- (3) all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term.

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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2.9 Notices and Communications

- 2.9.1** The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2** The Company shall designate on the Service Order and address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3** All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4** The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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SECTION 2 – REGULATIONS, (CONT'D)

2.10 Courtesy Credits

From time to time, the Company will grant credits against usage or recurring charges per Customer account, per monthly billing period, whenever the Company determines, in its sole discretion, that such a credit is warranted due to consideration or disputes involving the delivery of past service to the Customer or account receiving the credit.

2.11 Special Construction

Subject to the arrangement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable effort basis at the request of the Customer. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

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SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE

The following sections will apply to customers who are served by a Central Office where the former XO Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.

Category One - Sections 3.1 through 3.15

3.1 Local Exchange Service

The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access enhanced 911 Emergency Service where available;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance;
- place or receive calls to 800 telephone numbers;
- access Telecommunication Relay Service.

The Company's service can not be used to originate calls to other telephone companies' caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

3.1.1 Access Recovery Charge

The Access Recovery Charge (ARC) is a monthly surcharge assessed to business customers (this surcharge will not apply to residential customers) in order to recover materially increased costs resulting from regulations adopted by the Federal Communications Commission in the *Matter of Unbundled Access to Network Elements and Review of the Unbundling Obligations of Incumbent Local Exchange Carriers*, (CC Docket 01-388 and WC Docket 04-313). The ARC is calculated by application of a percentage to each customer's total monthly recurring charges (MRCs). The ARC percentage to be applied will be determined by the customer's total MRCs on its monthly invoice. The chart below shows the ARC percentage that will be applied based on the MRCs.

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SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.2 Service Order Charges

Company will assess a Service Order Charge for each of the following Customer initiated requests made after 30 days from the installation of Service:

	<u>Non-Recurring Charge Maximums</u>
Primary Service Order Charge Adding lines, moving services, convert product types per order	\$75.00
Record Order Charge Adding or changing directory listings, changing billing account information	\$75.00 per order
Subsequent Order Charge Adding new features, changing existing features per order	\$75.00
Line Restoral Charge Re-establishing service after suspension for non-payment per line	\$50.00
PIC Change Charge Changing interLATA and/or intraLATA service (manual) (electronic)	\$5.50 per Line or Port \$1.25 per Line or Port
Technician Visit Charge* Applies to add, move, or change requests requiring a technician to be dispatched for work to be completed	\$300.00 per occurrence

3.1.3 Local Calling Areas

Exchanges where XO local exchange service is available their associated local calling areas are specified below. NXXs associated with each particular exchange or zone may be found in the telephone directory published by the incumbent local exchange provider in the Customer's exchange area. All exchanges and zones listed are in Ameritech-Ohio's territory except where otherwise noted. Exchanges that are followed by "ELC" will be more fully explained in Section 3.1.4.D of this tariff.

**Technician Visit Charge will be assessed in lieu of the Premise Visit Charge found on Page 79 & Page 151 for adds, moves, and changes.*

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3.1 Local Exchange Service

3.1.3 Local Calling Areas

Akron	Akron	North Canton
	Atwater	Peninsula
	Doylestown	Ravenna
	Greensburg	Richfield
	Hartville	Rittman
	Hudson	Rootstown
	Kent	Russell
	Manchester – (Summit)	Sharon Center
	Mogadore	Uniontown
	Montrose – (Summit)	Wadsworth
	Montrose – (Cuyahoga)	
Alton	Alton	London
	Canal Winchester	New Albany
	Cheshire Center	Pataskala
	Columbus	Rathbone
	Dublin	Resaca
	Gahanna	Reynoldsburg
	Groveport	Sunbury
	Grove City	West Jefferson
	Harrisburg	Westerville
	Hilliard	Worthington
	Lockbourne	
Bedford	Aurora	Montrose (Cuyahoga County)
	Bainbridge	North Royalton
	Bedford	Northfield
	Berea	Olmstead Falls
	Brecksville	Richfield
	Brunswick	Russell
	Chagrin Falls	Strongsville
	Chesterland	Terrace
	Cleveland	Trinity
	Columbia Station	Twinsburg
	Gates Mills	Victory
	Hillcrest	Wickliffe
	Hinckley	Willoughby
	Independence	

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SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Berea	Aurora	Montrose (Cuyahoga)
	Bainbridge	North Eaton -ELC
	Bedford	North Royalton
	Berea	Northfield
	Brecksville	Olmstead Falls
	Brunswick	Richfield
	Chagrin Falls	Russell
	Chesterland	Strongsville
	Cleveland	Terrace
	Columbia Station	Trinity
	Elyria-ELC	Twinsburg
	Gates Mills	Victory
	Hillcrest	Wickliffe
	Hinckley	Willoughby
	Independence	
Berlin Center	Canfield	North Jackson
	Damascus – United	Salem
	Lake Milton – United	Youngstown
	North Benton – United	
Brecksville	Aurora	Montrose (Cuyahoga)
	Bainbridge	North Royalton
	Bedford	Northfield
	Berea	Olmstead Falls
	Brecksville	Richfield
	Brunswick	Russell
	Chagrin Falls	Strongsville
	Chesterland	Terrace
	Cleveland	Trinity
	Columbia Station	Twinsburg
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	Hillcrest	Wickliffe
	Hinckley	Willoughby
	Independence	

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Burton	Bainbridge	Huntsburg
	Burton	Middlefield
	Chagrin Falls	Newbury
	Chardon	Parkman
	Cleveland	Russell
	East Claridon	Terrace
Canal Winchester	Amanda	
	Alton	Lancaster
	Baltimore	Lockbourne
	Canal Winchester	New Albany
	Carroll	Pataskala
	Cheshire Center	Rathbone
	Columbus	Reynoldsburg
	Dublin	Sunbury
	Gahanna	West Jefferson
	Groveport	Westerville
	Grove City	Worthington
	Harrisburg	
Canfield	Berlin Center – United	North Lima
	Canfield	Salem
	North Jackson	Youngstown
Canton	Alliance	Marlboro
	Beach City	Massillon
	Bolivar	Mineral City
	Brewster	Minerva
	Canal Fulton	North Canton
	Canton	Navarre
	Carrollton	Olmstead Falls
	Dellroy	Paris
	Hartville	
	Hinckley	
	Louisville	
	Magnolia-Waynesburg	
	Malvern	

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Chagrin Falls	Aurora	Montrose (Cuyahoga County)
	Bainbridge	Newbury
	Bedford	North Royalton
	Berea	Northfield
	Brecksville	Olmstead Falls
	Brunswick	Richfield
	Burton - ELC	Russell
	Chagrin Falls	Strongsville
	Chesterland	Terrace
	Cleveland	Trinity
	Columbia Station	Twinsburg
	Gates Mills	Victory
	Hillcrest	Wickliffe
	Hinckley	Willoughby
	Independence	
Cheshire Center	Alton	Hilliard
	Canal Winchester	Kilbourne
	Cheshire Center	Lockbourne
	Columbus	New Albany
	Delaware	Rathbone
	Dublin	Reynoldsburg
	Gahanna	Sunbury
	Grove City	Westerville
	Groveport	West Jefferson
	Harrisburg	Worthington

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Cleveland	Aurora	Leroy - ELC
	Avon Lake - ELC	Montrose (Cuyahoga County)
	Bainbridge	Montville - ELC
	Bedford	Newbury - ELC
	Berea	North Eaton - ELC
	Brecksville	North Royalton
	Brunswick	Northfield
	Burton - ELC	Olmstead Falls
	Chagrin Falls	Perry - ELC
	Chesterland	Richfield
	Cleveland	Russell
	Columbia Station	Strongsville
	East Claridon - ELC	Terrace
	Elyria - ELC	Trinity
	Gates Mills	Twinsburg
	Grafton - ELC	Valley City - ELC
	Hillcrest	Victory
	Hinckley	Wickliffe
	Independence	Willoughby
Columbus	Alexandria-ELC	Kilbourne
	Alton	Lockbourne
	Ashville	London
	Baltimore-ELC	Mount Sterling
	Canal Winchester	New Albany
	Carroll-ELC	Pataskala
	Cheshire Center	Plain City
	Columbus	Rathbone
	Delaware - ELC	Resaca
	Dublin	Reynoldsburg
	Gahanna	Sunbury
	Granville-ELC	West Jefferson
	Grove City	Westerville
	Groveport	Worthington
	Harrisburg	
	Hilliard	
	Johnstown-ELC	

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Damascus	Alliance Berlin Center -- United Canfield Damascus -- United Lisbon North Benton -- United	North Georgetown - Verizon Salem Sebring Winona -- Verizon Youngstown
Delaware	Ashley Cheshire Center Delaware Kilbourne	Ostrander Radnor Rathbone
Dublin	Alton Canal Winchester Cheshire Center Columbus Delaware-ELC Dublin Gahanna Grove City Groveport Harrisburg Hilliard Lockbourne	New Albany Pataskala Plain City Rathbone Reynoldsburg Sunbury West Jefferson Westerville Worthington

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SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Gahanna	Alton	Lockbourne
	Canal Winchester	New Albany
	Cheshire Center	Pataskala
	Columbus	Plain City
	Dublin	Rathbone
	Gahanna	Reynoldsburg
	Grove City	Sunbury
	Groveport	West Jefferson
	Harrisburg	Westerville
	Hilliard	Worthington
	Johnstown - ELC	
Gates Mills	Aurora	Kirtland
	Bainbridge	Mentor
	Bedford	Montrose (Cuyahoga County)
	Berea	North Royalton
	Brecksville	Northfield
	Brunswick	Olmstead Falls
	Chagrin Falls	Richfield
	Chesterland	Russell
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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Greensburg	Alliance	Mineral City
	Atwater	Minerva
	Aurora	Mogadore
	Avon	Montrose – (Summit)
	Avon Lake	Montrose – (Cuyahoga)
	Bainbridge	Montville
	Beach City	Newbury
	Bedford	North Canton
	Berea	North Eaton
	Brecksville	North Royalton
	Brewster	Navarre
	Brunswick	Newbury
	Burton	Northfield
	Canal Fulton	Olmstead Falls
	Chagrin Falls	Paris
	Chesterland	Peninsula
	Cleveland	Perry
	Columbia Station	Ravenna
	Dellroy	Richfield
	Doylestown	Rittman
	Elyria	Rootstown
	Gates Mills	Russell
	Grafton	Sharon Center
	Greensburg	Strongsville
	Hartville	Terrace
	Hillcrest	Trinity
	Hinckley	Twinsburg
	Hudson	Uniontown
	Independence	Valley City
	Kent	Victory
	Leroy	Wadsworth
	Louisville	Wickliffe
	Magnolia-Waynesburg	Willoughby
	Malvern	
	Manchester – (Summit)	
	Marlboro	
	Massillon	

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Grove City	Alton	Mount Sterling - ELC
	Canal Winchester	New Albany
	Cheshire Center	Pataskala
	Columbus	
	Dublin	Rathbone
	Gahanna	Reynoldsburg
	Grove City	Sunbury
	Groveport	West Jefferson
	Harrisburg	Westerville
	Hilliard	Worthington
	Lockbourne	
Groveport	Alton	Lockbourne
	Canal Winchester	New Albany
	Cheshire Center	Pataskala
	Columbus	Rathbone
	Dublin	Reynoldsburg
	Gahanna	Sunbury
	Grove City	West Jefferson
	Groveport	Westerville
	Harrisburg	Worthington
	Hilliard	

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Hartville	Alliance	Mineral City
	Atwater	Minerva
	Aurora	Mogadore
	Avon	Montrose – (Summit)
	Avon Lake	Montrose – (Cuyahoga)
	Bainbridge	Montville
	Beach City	Newbury
	Bedford	North Canton
	Berea	North Eaton
	Brecksville	North Royalton
	Brewster	Navarre
	Brunswick	Newbury
	Burton	Northfield
	Canal Fulton	Olmstead Falls
	Chagrin Falls	Paris
	Chesterland	Peninsula
	Cleveland	Perry
	Columbia Station	Ravenna
	Dellroy	Richfield
	Doylestown	Rittman
	Elyria	Rootstown
	Gates Mills	Russell
	Grafton	Sharon Center
	Greensburg	Strongsville
	Hartville	Terrace
	Hillcrest	Trinity
	Hinckley	Twinsburg
	Hudson	Uniontown
	Independence	Valley City
	Kent	Victory
	Leroy	Wadsworth
	Louisville	Wickliffe
	Magnolia-Waynesburg	Willoughby
	Malvern	
	Manchester – (Summit)	
	Marlboro	
	Massillon	

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Hillcrest

Aurora
Bainbridge
Bedford
Berea
Brecksville
Brunswick
Chagrin Falls
Chesterland
Cleveland
Columbia Station
East Claridon - ELC
Gates Mills
Hillcrest
Hinckley
Independence

Kirtland
Montrose (Cuyahoga County)
North Royalton
Northfield
Olmstead Falls
Richfield
Russell
Strongsville
Terrace
Trinity
Twinsburg
Victory
Wickliffe
Willoughby

Hilliard

Alton
Canal Winchester
Cheshire Center
Columbus
Dublin
Gahanna
Grove City
Groveport
Hilliard
Harrisburg
Lockbourne
New Albany

Pataskala
Plain City
Rathbone
Resaca
Reynoldsburg
Sunbury
West Jefferson
Westerville
Worthington

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Independence	Aurora	Montrose (Cuyahoga County)
	Bainbridge	North Royalton
	Bedford	Northfield
	Berea	Olmstead Falls
	Brecksville	Richfield
	Brunswick	Russell
	Chagrin Falls	Strongsville
	Chesterland	Terrace
	Cleveland	Trinity
	Columbia Station	Twinsburg
	Gates Mills	Victory
	Hillcrest	Wickliffe
	Hinckley	Willoughby
	Independence	
Kirtland	Chesterland	Painesville
	Gates Mills	Terrace
	Hillcrest	Wickliffe
	Kirtland	Willoughby
	Mentor	
Lancaster	Amanda	Lancaster
	Baltimore	Millersport
	Bremen	Pleasantville
	Canal Winchester	Rushville
	Carroll	Sugargrove
Lockbourne	Alton	Hilliard
	Ashville	Lockbourne
	Canal Winchester	New Albany
	Cheshire Center	Pataskala
	Columbus	Rathbone
	Dublin	Reynoldsburg
	Gahanna	Sunbury
	Grove City	West Jefferson
	Groveport	Westerville
	Harrisburg	Worthington
Lowellville	Hubbard	North Lima
	Lowellville	Youngstown
	Lowellville, PA – PA Bell	

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Mentor	Gates Mills Kirtland Leroy Mentor	Painseville Perry Wickliffe Willoughby
Montrose (Cuyahoga)	Aurora Bainbridge Bedford Berea Brecksville Brunswick Chagrin Falls Chesterland Cleveland Columbia Station Gates Mills Hillcrest Hinckley Independence	Montrose (Cuyahoga County) North Royalton Northfield Olmstead Falls Richfield Russell Strongsville Terrace Trinity Twinsburg Victory Wickliffe Willoughby

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Montrose (Summit)	Alliance	Mineral City
	Atwater	Minerva
	Aurora	Mogadore
	Avon	Montrose – (Summit)
	Avon Lake	Montrose – (Cuyahoga)
	Bainbridge	Montville
	Beach City	Newbury
	Bedford	North Canton
	Berea	North Eaton
	Brecksville	North Royalton
	Brewster	Navarre
	Brunswick	Newbury
	Burton	Northfield
	Canal Fulton	Olmstead Falls
	Chagrin Falls	Paris
	Chesterland	Peninsula
	Cleveland	Perry
	Columbia Station	Ravenna
	Dellroy	Richfield
	Doylestown	Rittman
	Elyria	Rootstown
	Gates Mills	Russell
	Grafton	Sharon Center
	Greensburg	Strongsville
	Hartville	Terrace
	Hillcrest	Trinity
	Hinckley	Twinsburg
	Hudson	Uniontown
	Independence	Valley City
	Kent	Victory
	Leroy	Wadsworth
	Louisville	Wickliffe
	Magnolia-Waynesburg	Willoughby
	Malvern	
	Manchester – (Summit)	
	Marlboro	
	Massillon	

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

New Albany	Alton	Johnstown - ELC
	Canal Winchester	Lockbourne
	Cheshire Center	New Albany
	Columbus	Pataskala
	Dublin	Plain City
	Gahanna	Rathbone
	Grove City	Reynoldsburg
	Groveport	Sunbury
	Harrisburg	West Jefferson
	Hilliard	Westerville
		Worthington
North Benton	Alliance	North Benton – United
	Berlin Center – United	Ravenna
	Canfield	Salem
	Damascus – United	Sebring
	Lake Milton – United	Youngstown
North Canton	Canal Fulton	Magnolia-Waynesburg
	Canton	Massillon
	Greensburg	North Canton
	Hartville	Uniontown
	Louisville	
North Jackson	Berlin Center – United	North Jackson
	Canfield	Warren
	Lake Milton – United	Youngstown
	Niles	
North Lima	Canfield	New Waterford
	Columbiana	North Lima
	Lowellville	Youngstown
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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

North Royalton	Aurora	Montrose (Cuyahoga County)
	Bainbridge	North Eaton - ELC
	Bedford	North Royalton
	Berea	Northfield
	Brecksville	Olmstead Falls
	Brunswick	Richfield
	Chagrin Falls	Russell
	Chesterland	Strongsville
	Cleveland	Terrace
	Columbia Station	Trinity
	Elyria - ELC	Twinsburg
	Gates Mills	Victory
	Hillcrest	Wickliffe
	Hinckley	Willoughby
	Independence	
Olmstead Falls	Aurora	Montrose (Cuyahoga County)
	Bainbridge	North Eaton - ELC
	Bedford	North Royalton
	Berea	Northfield
	Brecksville	Olmstead Falls
	Brunswick	Richfield
	Chagrin Falls	Russell
	Chesterland	Strongsville
	Cleveland	Terrace
	Columbia Station	Trinity
	Elyria - ELC	Twinsburg
	Gates Mills	Victory
	Hillcrest	Wickliffe
	Hinckley	Willoughby
	Independence	

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Painesville	Chardon Kirtland Leroy Madison Mentor	Montville Painesville Perry Willoughby
Reynoldsburg	Alexandria Alton Baltimore Canal Winchester Cheshire Center Columbus Dublin Gahanna Grove City Groveport Harrisburg Hilliard	Lockbourne New Albany Pataskala Rathbone Reynoldsburg Sunbury West Jefferson Westerville Worthington
Sebring	Alliance Damascus – United North Benton – United	North Georgetown – Verizon Sebring
Strongsville	Aurora Bainbridge Bedford Berea Brecksville Brunswick Chagrin Falls Chesterland Cleveland Columbia Station Elyria - ELC Gates Mills Hillcrest Hinckley Independence	Montrose (Cuyahoga County) North Eaton - ELC North Royalton Northfield Olmstead Falls Richfield Russell Strongsville Terrace Trinity Twinsburg Victory Wickliffe Willoughby

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Terrace	Aurora	Kirtland
	Bainbridge	Montrose (Cuyahoga County)
	Bedford	North Royalton
	Berea	Northfield
	Brecksville	Olmstead Falls
	Brunswick	Richfield
	Burton - ELC	Russell
	Chagrin Falls	Strongsville
	Chesterland	Terrace
	Cleveland	Trinity
	Columbia Station	Twinsburg
	Gates Mills	Victory
	Hillcrest	Wickliffe
	Hinckley	Willoughby
	Independence	
Trinity	Aurora	Independence
	Avon Lake - ELC	Montrose (Cuyahoga County)
	Bainbridge	North Eaton - ELC
	Bedford	North Royalton
	Berea	Northfield
	Brecksville	Olmstead Falls
	Brunswick	Richfield
		Russell
	Chagrin Falls	Strongsville
	Chesterland	Terrace
	Cleveland	Trinity
	Columbia Station	Twinsburg
	Elyria - ELC	Victory
	Gates Mills	Wickliffe
	Hillcrest	Willoughby
	Hinckley	

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SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Uniontown	Alliance	Mineral City
	Atwater	Minerva
	Aurora	Mogadore
	Avon	Montrose – (Summit)
	Avon Lake	Montrose – (Cuyahoga)
	Bainbridge	Montville
	Beach City	Newbury
	Bedford	North Canton
	Berea	North Eaton
	Brecksville	North Royalton
	Brewster	Navarre
	Brunswick	Newbury
	Burton	Northfield
	Canal Fulton	Olmstead Falls
	Chagrin Falls	Paris
	Chesterland	Peninsula
	Cleveland	Perry
	Columbia Station	Ravenna
	Dellroy	Richfield
	Doylestown	Rittman
	Elyria	Rootstown
	Gates Mills	Russell
	Grafton	Sharon Center
	Greensburg	Strongsville
	Hartville	Terrace
	Hillcrest	Trinity
	Hinckley	Twinsburg
	Hudson	Uniontown
	Independence	Valley City
	Kent	Victory
	Leroy	Wadsworth
	Louisville	Wickliffe
	Magnolia-Waynesburg	Willoughby
	Malvern	
	Manchester – (Summit)	
	Marlboro	
	Massillon	

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Victory	Aurora	Independence
	Bainbridge	Montrose (Cuyahoga County)
	Bedford	North Eaton - ELC
	Berea	North Royalton
	Brecksville	Northfield
	Brunswick	Olmstead Falls
	Chagrin Falls	Richfield
	Chesterland	Russell
	Cleveland	Strongsville
	Columbia Station	Terrace
	Elyria - ELC	Trinity
	Gates Mills	Twinsburg
	Hillcrest	Victory
	Hinckley	Wickliffe
Westerville		Willoughby
	Alton	Kilbourne - ELC
	Canal Winchester	Lockbourne
	Cheshire Center	New Albany
	Columbus	Pataskala
	Delaware - ELC	Plain City
	Dublin	Rathbone
	Gahanna	Reynoldsburg
	Grove City	Sunbury
	Groveport	West Jefferson
	Harrisburg	Westerville
	Hilliard	Worthington

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Wickliffe	Aurora Bainbridge Bedford Berea Brecksville Brunswick Chagrin Falls Chesterland Cleveland Columbia Station Gates Mills Hillcrest Hinckley Kirtland Independence	Mentor Montrose (Cuyahoga County) North Royalton Northfield Olmstead Falls Richfield Russell Strongsville Terrace Trinity Twinsburg Victory Wickliffe Willoughby
Willoughby	Aurora Bainbridge Bedford Berea Brecksville Brunswick Chagrin Falls Chesterland Cleveland Columbia Station Gates Mills Hillcrest Hinckley Kirtland Independence Leroy - ELC	Mentor Montrose (Cuyahoga) North Royalton Northfield Olmstead Falls Painesville Perry - ELC Richfield Russell Strongsville Terrace Trinity Twinsburg Victory Wickliffe Willoughby

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3.1 Local Exchange Service

3.1.3 Local Calling Areas, (Cont'd)

Worthington	Alton	Kilbourne - ELC
	Canal Winchester	Lockbourne
	Cheshire Center	New Albany
	Columbus	Pataskala
	Delaware - ELC	Plain City
	Dublin	Rathbone
	Gahanna	Reynoldsburg
	Grove City	Sunbury
	Groveport	West Jefferson
	Harrisburg	Westerville
	Hilliard	Worthington
Youngstown	Berlin Center -- United	Lowellville, PA -- PA Bell
	Canfield	Niles
	Columbiana	North Jackson
	Cortland -- United	North Lima
	East Palestine	New Waterford
	Girard	Salem
	Hubbard	Sharon
	Leetonia	Warren -- United
	Lowellville	Youngstown

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3.1 Local Exchange Service

3.1.4 Local Line

Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number. The rates (including rates for Optional Features that are set forth in Section 3.1.4.B), terms, and conditions that are set for in this Section 3.1.4 will no longer be available after May 17, 2002 to new Customers. Customers who already receive Local Line Service pursuant to this Section and wish to add Optional Features will take service pursuant to Section 3.1.4.B.

A. Local Line Service is available in the following offerings:

- 1. Basic Service** - Each Basic Local Line service includes the following standard features at no additional charge:

- Touchtone
- One Directory Listing
- Presubscription
- Calling number delivery blocking/per call
- Toll restriction
- 900/976 Blocking

- 2. XO PLUS Service** - Each XO PLUS Local Line service includes the following standard features at no additional charge:

- Touchtone
- One Directory Listing
- Presubscription
- Calling number delivery blocking/per call (includes blocking of automatic callback)
- Toll restriction
- 900/976 Blocking
- Calling Number Delivery (Caller ID)

XO Plus Customers who signed before October 13, 1997, will still receive 250 Free Messages under a grandfather clause + any four additional optional features of the of the customers choosing (Optional features provided by the Company are listed in Section 3.1.4.B).

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3.1 Local Exchange Service

3.1.4 Local Line, (Cont'd)

- B. Optional Features** - A Local Line Customer may order, in addition to the standard features, the following optional features, at the rates specified in Section 3.1.4.C. XO Plus Customers may select up to four of the following features without charge, additional features in excess of four will be available at the rates specified in Section 3.1.4.C.

Call Forward Busy,
Call Forward No Answer
Call Forward Variable
Call Hold
Calling Number Delivery
Call Park
Call Pickup, Group
Call Waiting
Conference Three-Way
Message Waiting
Serial Hunting
Speed Call (up to 8 numbers)
Speed Call (up to 30 numbers)
Calling Number Delivery (Caller ID)
Calling Number Delivery Blocking (Per Line)

NOTE: Calling Name/Calling Number Delivery Blocking monthly charge waived if the Customer has a Non-listed or a Non-published number. Calling Name/Calling Number Delivery Blocking also blocks Automatic Callback.

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3.1 Local Exchange Service

3.1.4 Local Line, (Cont'd)

B. Optional Features, (cont'd)

Multi Ring - Multi Ring allows up to three additional telephone numbers to terminate on a given XO Basic or Plus Line. Each number will have a separate ring so the Customer can identify which number was called.

NOTE: Customers subscribing to Call Waiting will be able to use this feature in conjunction with the Multi Ring Service. The Customer will receive additional call waiting tones for as many additional numbers as are assigned to that line.

Customer will be charged for each Multi Ring number.

Flat Rate Calling (Trial Service Offering) - Flat Rate Local Calling allows Customers, for a monthly recurring charge, the ability to terminate calls anywhere within the Customer's local calling area and not have such usage subject to the rates set forth in Section 3.1.4. IntraLATA toll, long distance, and toll free usage are not included in the monthly charge. This trial service offering will be available until March 31, 2001, and shall remain in effect until it is either modified, expired or cancelled. This trial service offering cannot be used in conjunction with any another promotion offered by the Company.

	Max.
Monthly Recurring Charge	\$50.00

Statewide Local Calling (Trial Service Offering) - Statewide Local Calling allows Customers, for a monthly recurring charge, the ability to terminate calls anywhere in Ohio and have such calls billed at the Usage Rates as outlined in Section 3.1.5. This feature is available to new or existing Customers who enter into a Service Order Agreement for local, intraLATA toll, and long distance services between April 17, 2000, and October 31, 2000, and will continue to be available to such Customers throughout the life of the Service Order Agreement.

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3.1 Local Exchange Service

3.1.4 Local Line, (Cont'd)

- C. **Local Line Rates and Charges** - A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and Message charges as specified in this Section.

Optional Feature Activation (per order) \$0.00

The Company offers Basic and Plus Line Service based upon the location of the customer. The following are the applicable rate classifications:

Tier One	Tier Two
Cleveland	Akron
Columbus	Canton
North Canton	
Montrose (Summit County)	

NOTE: Non-recurring account change charges will not apply during the initial 30-day period following completion of a service order.

TIER ONE RATES

XO Basic Line Service - Local Only

# Lines	Monthly Max.	One Year Max.	Two Year Max.	Three years + Max.
1-11	\$51.00	\$48.00	\$46.00	\$44.00
12-23	\$49.00	\$46.00	\$43.44	\$41.00
24-47	\$46.60	\$43.80	\$41.40	\$39.00
48+	\$45.20	\$42.50	\$40.20	\$37.90

TIER ONE RATES

XO Plus Line Service - Local Only

# Lines	Monthly Max.	One Year Max.	Two Year Max.	Three years + Max.
1-11	\$51.00	\$48.00	\$46.00	\$44.00
12-23	\$49.00	\$46.00	\$43.44	\$41.00
24-47	\$46.60	\$43.80	\$41.40	\$39.00
48+	\$45.20	\$42.50	\$40.20	\$37.90

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3.1 Local Exchange Service

3.1.4 Local Line, (Cont'd)

C. Local Line Rates and Charges, (Cont'd)

TIER TWO RATES

XO Basic Line Service - Local Only

# Lines	Monthly Max.	One Year Max.	Two Year Max.	Three years + Max.
1-11	\$51.00	\$48.00	\$46.00	\$44.00
12-23	\$49.00	\$46.00	\$43.44	\$41.00
24-47	\$46.60	\$43.80	\$41.40	\$39.00
48+	\$45.20	\$42.50	\$40.20	\$37.90

TIER TWO RATES

XO Plus Line Service - Local Only

# Lines	Monthly Max.	One Year Max.	Two Year Max.	Three years + Max.
1-11	\$51.00	\$48.00	\$46.00	\$44.00
12-23	\$49.00	\$46.00	\$43.44	\$41.00
24-47	\$46.60	\$43.80	\$41.40	\$39.00
48+	\$45.20	\$42.50	\$40.20	\$37.90

1. Usage Rates - The rates in Section 3.1.5 will apply.
2. The following rates will apply to XO Basic and Plus customers prior to March 7, 1998.

Monthly Recurring Charges	Max.
Basic Local Line - Line Charge	
Month-to-Month	\$40.00
1 year	\$40.00
3 year	\$40.00

- * Any commitment level chosen which is not reflected by a XO Term Payment Plan will fall under the preceding minimum commitment level.

XO PLUS Line Charge	
Month-to-month	\$60.00
1 year	\$60.00
3 year	\$60.00

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.4 Local Line, (Cont'd)

3. 9-1-1 Surcharges - The following charges are assessed on a per line basis.

	Max.
Franklin County	\$ 1.00
Cuyahoga County	\$ 1.00
Delaware County	\$ 1.00

3.1.5 Usage Options

All Local Exchange Service Customers must order one of the following usage options. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein.

A. **Per Call** - The following rates will be applied on a per call basis, regardless of the duration of the call.

Term Payment Plan

Tier One Rates	Max.
Month-to-Month	\$ 0.12
1 year	\$ 0.12
3 year	\$ 0.12

Tier Two Rates	Max.
	\$ 0.12

B. **Unlimited Local Calling** (per month)

Max.
\$30.00

C. **Measured Rate Service** - The following rates will apply based on per minute usage.

	Peak		Off-Peak.	
	Initial	Additional	Initial	Additional
	Max.	Max.	Max.	Max.
Monthly	\$ 0.05	\$ 0.05	\$ 0.05	\$ 0.05
Term Plan	\$ 0.05	\$ 0.05	\$ 0.05	\$ 0.05

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.5 Usage Options, (Cont'd)

C. Measured Rate Service, (continued)

The following rates are available to new business Customers of the Company who enter into a Service Order Agreement to receive Service on or after May 22, 2000 and to existing business Customers of the Company who are currently fulfilling the terms of a Service Order Agreement and enter into a new Service Order Agreement for a term that is of equal or greater than the term length and of equal or greater value of the existing Customer's current Service Order Agreement.

1. Measured Rate Service for Basic and Plus Lines

	Peak		Off-Peak.	
	Initial Max.	Additional Max.	Initial Max.	Additional Max.
	\$.05	\$ 0.05	\$ 0.05	\$ 0.05
	\$.05	\$ 0.05	\$ 0.05	\$ 0.05

2. The following rates will apply based on per minute usage for Customers who entered into a Service Order Agreement prior to May 22, 2000.

	Peak		Off-Peak.	
	Initial Max.	Additional Max.	Initial Max.	Additional Max.
Monthly	\$ 0.05	\$ 0.05	\$ 0.05	\$ 0.05
Term Plan	\$ 0.05	\$ 0.05	\$ 0.05	\$ 0.05

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.1 Local Exchange Service

3.1.5 Usage Options, (Cont'd)

D. Extended Local Calling (ELC)

Extended Local Calling provides customers with the ability to terminate calls in exchanges that are traditionally outside of the Customers local calling area. Customers placing calls to exchanges that are defined as *Extended Local Calling Areas* (as set forth in Section 3.1.3 of this tariff) will be subject to the per minute of use rates that are set forth below. Calls will be billed in six-second increments.

1. Rates

8:00 AM to 9:00 PM, Monday-Friday			
Mileage	Initial Minute	Each Minute	Additional
	Max.		Max.
0-10	\$0.076		\$0.050
11-22	\$0.090		\$0.055
23+	\$0.100		\$0.060
All Other Times			
Mileage	Initial Minute	Each Minute	Additional
	Max.		Max.
0-10	\$0.038		\$0.010
11-22	\$0.043		\$0.028
23+	\$0.050		\$0.038

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SECTION 3 - SERVICE DESCRIPTION - CATEGORY ONE, (CONT'D.)

3.2 Directory Assistance

Directory Assistance service provides a Customer with requested telephone numbers and/or addresses within the Customer's local calling area. Customers can reach a Directory Assistance Operator by dialing 411 or 555-1212. The Directory Assistance Operator will furnish up to three items per call or will let the Customer know if the requested information cannot be found. Customers will be charged for calls placed to Directory Assistance even when the requested information cannot be found.

3.2.1 A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 48 hours of placing the call to Directory Assistance.

3.2.2 Call Completion Feature: Customers using Company's Directory Assistance Service will have the option of completing calls through Company's Call Completion feature. At the Customer's request, the Directory Assistance Operator will connect the Customer to the requested telephone number. In addition to the per call charge for Directory Assistance listed above, Customers will be charged for duration of the completed call as follows:

Customers placing the call from a telephone line that is subscribed to Company local service will be charged according to Customer's current Company rate plan.

Other than the Directory Assistance per call charge and the applicable usage charges for the completed call, there is no additional charge for using this feature.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.3 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. A per minute rate will apply for operator completed calls in addition to the surcharges will apply:

(T)
(T)

Third Number Billing - Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls - Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards - Provides the Customer with the capability to place a call using a calling card with or without the assistance of an operator.

Person to Person - Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station - Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.3 Operator Assistance, (Cont'd.)

3.3.1 Busy Line Verification and Interrupt Service - Busy Line Verification and Interrupt Service, which is furnished where, and to the extent that, facilities permit; provides the Customer with the following options:

- A. Busy Line Verification** - Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- B. Busy line Verification with Interrupt** - The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
- C. Rates** - Rates for Busy Line Verification and Interrupt Service will apply under the following circumstances:
 - 1. The operator verifies that the line is busy with a call in progress or is available for incoming calls.
 - 2. The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

(T)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.4 Directory Listings

The Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the service area at no additional charge. At a Customer's option, the Company will arrange for other types of listings and additional listings and will pass onto the Customer the charges, if any, for such listings that the dominant Local Exchange Carrier charges Company. Listings will be non-published at the specific request of the Customer.

- 3.4.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.
- 3.4.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 3.4.3 Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.4 Directory Listings, (Cont'd.)

3.4.4 In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

3.4.5 Directory listings are provided in connection with each Customer service as specified herein.

- 1. Primary Listing** - A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.
- 2. Additional Listings** - In connection with local exchange service, additional listings are available only in the name of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 3.4.5.8 and 3.4.5.9.
- 3. Nonpublished Listings** - Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Nonpublished Listings are specified in Sections 3.4.5.8 and 3.4.5.9.

- 4. Nonlisted Numbers** - A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records will be given to any calling party. Rates for Nonlisted Numbers are specified in Sections 3.4.5.8 and 3.4.5.9.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.4 Directory Listings, (Cont'd.)

3.4.5 (cont'd.)

5. **Foreign Listings** - Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listings.
6. **Alternate Call Listings** - Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.
7. **Reference Listing** - A listing including additional telephone numbers of the same or another Customer to be called in the event there is not an answer from the Customer's telephone. Charges for reference listings are specified in Section 3.4.5.8 and 3.4.5.9.
8. **Recurring Charges** - Monthly Recurring Charges associated with Directory Listings are as follows:

Per Listing or Per Number Charge

Max.

Non-Published Number

\$4.00

- * Customers who purchased additional listings prior to April 17, 1998, will continue to be billed at the tariffed rate of \$ 1.00

9. **Non-Recurring Charges** - Non-Recurring charges associated with Directory Listings are as follows:

Per Listing or Per Number Charge

Max.

Non-Published Number

\$15.00

3.5 Emergency Telephone Services

3.5.1 Enhanced 911

Enhanced 911 (E911) allows a telephone user to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the telephone user's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point (PSAP). E911 charges are assessed on each access line.

The furnishing of this service shall not create any liability, direct or indirect, to any person who dials the number 911, or for whose benefit the number 911 is dialed. The Company's liability in furnishing service is set forth in Section 2.1.4.

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SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.6 Presubscription

Customers may be presubscribed to the carrier of their choice for both interLATA and intraLATA service. The Customer will incur a charge as provided below each time there is a change in the long distance carrier associated with the Customer's intraLATA or interLATA service after the initial installation of service, however if a Customer changes both it's intraLATA and interLATA carriers simultaneously, Company will waive the full intraLATA PIC Change Charge. See Section 3.1.2 for pricing information.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.7 Service Connection Assistance

3.7.1 General

- A.** Service Connection Assistance is a telephone assistance program which provides certain eligible residential customers requesting local exchange service with the following benefits:
1. Wavier of applicable deposit requirements under Section 1 of this tariff.
 2. Full or partial wavier of applicable service connection charges for establishing or reestablishing local exchange service as described in Section 3 of this tariff.
 3. Wavier of the monthly federal subscriber line charge for the number of months necessary to match the value of the waived deposit and one half of the waived service connection charges.
- B.** Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:
1. Home Energy Assistance Program (HEAP).
 2. Emergency - Home Energy Assistance Program (E - HEAP).
 3. Ohio Energy Credits Program (OECF).
 4. Supplemental Security Income (SSI) under Title of the Social Security Act.
 5. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
- C.** The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, documentation of the customer's participation in one of the above assistance programs.
- D.** Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
- E.** Service Connection Assistance is available for all grades of service.
- F.** Service Connection Assistance is available for a single telephone line at the customer's principal place of residence. No other exchange service will be permitted in the same household.
- G.** Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household owes money for such services previously provided at the Customer's current address.

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3.8 Supplemental Change Charge

Customers will be assessed a Supplemental Change Charge when a change is requested to an installation Service Order in progress. This non-recurring charge will be based on the total monthly recurring charges for the Service Order and the time at which the change was requested during the order process. These charges are outlined below:

Monthly Recurring Charge Range	NON-RECURRING CHARGES		
	Timeframe of Change Request		
	Within 2 Business Days of Order Acceptance - Maximum	On or after 3 rd Business Day after Order Acceptance and up to the 5 th Business Day Prior to Due Date - Maximum	Within 5 Business Days of Due Date - Maximum
Up to \$500.99	\$100.00	\$250.00	\$ 500.00
\$501.00 to \$2,000.99	\$100.00	\$500.00	\$ 875.00
\$2,001.00 and Up	\$100.00	\$750.00	\$1,250.00

Changes made to Service Orders in progress may result in a change to the order due date. If the Customer requests to keep the original due date additional, charges may also apply as outlined in Section 2.1.7.

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3.8 Reserved for Future Use

(D)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.9 Promotions

3.9.1 Promotional Offerings

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The waiver of any monthly recurring charges shall be limited to 90 days on a per customer basis. Promotions filed with the PUCO will be effective on the day of filing.

3.9.2 Trial Service Offering (TSO)

- A. In the normal course of business the Company, at its discretion, may elect to offer certain services to Customer on a "trial basis".
- B. In order to conduct such "trials", the Company will file with the Commission, on at least the minimum notice required by the Commission relative to such service, a Trial Service Offering (TSO) Supplement.
- C. The TSO Supplement will contain a brief description of the trial service(s), features, special agreements, applicable rates and regulations. In addition, the Supplement will include specific information as to the availability and estimated duration of the Trial Service Offering.
- D. The filing of a TSO Supplement does not obligate the Company to continue the trial service beyond the stated trial period or to offer said service as a general tariffed offering in the future.
- E. Service(s) provided hereunder are subject to all other applicable provisions in the tariffs of the Company lawfully on file with the Commission. However, the TSO rates and charges will supersede applicable general tariff rates and charges for the duration of the trial period.

3.10 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such service in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis and will be filed with the PUCO.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.11 Customer Premise Visits*

3.11.1 Charging Premise Work Visits to Customers

- A.** Premise work charges are payable by the customer in the following situations:
1. Repair calls in which customer provided equipment is found to be at fault;
 2. Customer requested moves, adds, changes or rearrangements and replacement of equipment;
 3. Installation of additional jacks, wiring, or other miscellaneous work not expressly excluded in the section below.
- B.** Premise work charges are not applicable for the following:
1. Installation, move or change of a customer's telephone service if initiated by the Company;
 2. Repair of leased or non-leased company-provided equipment;
 3. Digital Centrex installations;
 4. Extension of demark beyond the NETPOP to customer equipment room or central location.
- C.** Relevant rules are as follows:
1. Charges for premise work are based on a per occurrence basis.
 2. Work charges will apply separately per customer request, unless multiple requests can be conveniently handled during the same call;
 3. Estimates are available for unique applications, and will be provided solely at the Company's discretion. Estimates are not binding;
 4. All material with the exception of miscellaneous material, such as nuts, bolts and screws is billable. Material prices are based on the cost of goods, administration allocable tax, supply expense and other appropriate costs and return.
 5. When, in order to complete customer-requested premise work, additional services such as engineering or special equipment are needed, the customer will be required to pay such cost.
- D. Rates**

Technician Visit Charge

Per Occurrence

Max.
\$300.00

** Technician Visit Charge will be assessed in lieu of the Premise Visit Charge found on Page 43, 114 & 151 for adds, moves, and changes.*

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.12 Customer Installation Cancellation Charges

If a Customer schedules an installation appointment after canceling at least two previous installation appointments after the Company has dispatched a technician for the installation, the Company will bill the Customer for such appointments, and, in accordance with the rates as set forth below:

	Max.
Rate for Third Installation Appointment	\$250.00

3.13 Flat Rate Local Service Trial Service Offering

Beginning on the Effective Date of this tariff page and ending on December 31, 2001, the Company is offering the following Trial Service Offering ("TSO"). When ordering Basic Business Lines from Company, Customer has the option to order Flat Rate Local Service or Measured Rate Service. When ordering Flat Rate Local Service, Customer has the option to select a Monthly Recurring Charge (MRC) pricing plan based on either the monthly minutes of local exchange usage, or the number of local calls placed each month. Both Flat Rate Local pricing plans have a maximum monthly usage amount associated with each that can not be carried over to the following month. Customer will be billed for local exchange usage in excess of the maximum monthly usage amount as described in each service offering below. The access facility is billed in addition to the MRC at the applicable tariffed rates. Customer will be charged the applicable Non-Recurring Charge (NRC) as described in the Basic Business Line offering found below. Optional features are available with Flat Rate Local at the tariffed rates. Pricing plans are based on one-year term. If Customer migrates to a new pricing plan while on existing contract with Company, Customer must sign a new contract of greater or equal value and contract term commitment than the existing term agreement. The actual rates for this service are listed on Price List Page 5.10.

A. Monthly Recurring Charges

	1 Year	2 Years	3 Years
	Max.	Max.	Max.
Local Lines	\$30.00	\$30.00	\$30.00

B. Usage

The maximum monthly minutes of local usage per line is 800 minutes per month. Any usage in excess per month will be billed at the rates listed below. The maximum monthly number of calls per line is 246 calls. Any minutes or calls in excess of the maximums are listed below.

Local Lines	Max.
Per minutes of use	\$0.10
Per call	\$0.20

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SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.14 Business 2002

3.14.1 Small Business Basic Business Lines*

Small Business Basic Business Lines are available to customers who subscribe to this service as the only local exchange service from the Company. Small Business Basic Business Lines provide basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Small Business Basic Business Line Customers will be charged a Non-Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

A. Small Business Basic Business Lines include the following standard attributes at no cost:

Touchtone
One White Pages Directory Listing
One Yellow Pages Directory Listing
911 Access
Caller ID Blocking- Per Call

(D)

(D)

* As of April 1, 2007, this product will only be available to current customers at their current location.

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SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.1 Small Business Basic Business Lines, (cont'd.)

- B. Small Business Basic Business Line Optional Features -** Small Business Basic Business Line Customers may order the following Optional Features listed below at the Rates specified in below.

Caller ID Number Only

Caller ID Per Line Blocking

(T)
(D)

(D)

(D)

(D)

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SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.1 Small Business Basic Business Lines, (cont'd.)

C. Rates and Charges

Small Business Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

1. Monthly Recurring Charges

**Small Business Basic Business Local Line
Line Charge**

	Max.
One Year Term	\$40.00
Two Year Term	\$40.00
Three Year Term	\$40.00

2. Usage Rates - The rates in Section 3.1.22 will apply.

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SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.2 Usage Rates

A. Measured Rate Service

Initial Max.	Peak Additional Max.	Initial Max.	Off-Peak. Additional Max.
\$ 0.05	\$ 0.05	\$ 0.05	\$ 0.05

B. Message Rate Service

	Max.
Per Message	\$0.12

C. Extended Local Calling (ELC)

Extended Local Calling provides customers with the ability to terminate calls in exchanges that are traditionally outside of the Customers local calling area. Customers placing calls to exchanges that are defined as Extended Local Calling Areas (as set forth in this tariff) will be subject to the per minute of use rates that are set forth below. Calls will be billed in six-second increments.

8:00 AM to 9:00 PM, Monday-Friday			
Mileage	Initial Minute		Each Additional Minute
		Max.	Max.
0-10		\$0.076	\$0.050
11-22		\$0.090	\$0.055
23+		\$0.100	\$0.060

All Other Times			
Mileage	Initial Minute		Each Additional Minute
		Max.	Max.
0-10		\$0.038	\$0.010
11-22		\$0.043	\$0.028
23+		\$0.050	\$0.038

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.3 Directory Assistance

Directory Assistance service provides a Customer with requested telephone numbers and/or addresses within the Customer's local calling area. Customers can reach a Directory Assistance Operator by dialing 411 or 555-1212. The Directory Assistance Operator will furnish up to three items per call or will let the Customer know if the requested information cannot be found. Customers will be charged for calls placed to Directory Assistance even when the requested information cannot be found.

A. A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 48 hours of placing the call to Directory Assistance.

B. Call Completion Feature - Customers using Company's Directory Assistance Service will have the option of completing calls through Company's Call Completion feature. At the Customer's request, the Directory Assistance Operator will connect the Customer to the requested telephone number. In addition to the per call charge for Directory Assistance listed above, Customers will be charged for duration of the completed call as follows:

Customers placing the call from a telephone line that is subscribed to Company local service will be charged according to Customer's current Company rate plan.

Other than the Directory Assistance per call charge and the applicable usage charges for the completed call, there is no additional charge for using this feature.

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SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.4 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner.

Third Number Billing - Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls - Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards - Provides the Customer with the capability to place a call using a calling card with or without the assistance of an operator.

Person to Person - Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station - Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

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SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.5 Operator Assistance, (cont'd.)

- A. Busy Line Verification and Interrupt Service** - Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:
- 1. Busy Line Verification** - Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
 - 2. Busy line Verification with Interrupt** - The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
 - 3. Rates** - Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:
 - (a)** The operator verifies that the line is busy with a call in progress or is available for incoming calls.
 - (b)** The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

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SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.6 Directory Listings

The Company shall provide a single directory listing, termed the primary listing, in the telephone directory published by the local exchange provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listing of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for an additional monthly recurring charge per listing.

- A. The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.
- B. The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- C. Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS - CATEGORY ONE, (CONT'D)

3.14 Business 2002, (Cont'd.)

3.14.6 Directory Listings, (cont'd.)

- D.** In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
- E.** Directory listings are provided in connection with each Customer service as specified herein.

- 1. Primary Listing** - A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.
- 2. Additional Listings** - In connection with local exchange service, additional listings are available only in the name of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 3.4.5.8 and 3.4.5.9.
- 3. Nonpublished Listings** - Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Nonpublished Listings are specified in Sections 3.4.5.8 and 3.4.5.9.

- 4. Nonlisted Numbers** - A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records will be given to any calling party.
- 5. Foreign Listings** - Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listings.

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3.14 Business 2002, (Cont'd.)

3.14.6 Directory Listings, (cont'd.)

E. (continued)

6. **Alternate Call Listings** - Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.

7. **Reference Listing** - A listing including additional telephone numbers of the same or another Customer to be called in the event there is not an answer from the Customer's telephone.

8. **Recurring Charges** - Monthly Recurring Charges associated with Directory Listings are as follows:

Per Listing or Per Number Charge	Max.
Non-Published Number	\$4.00

9. **Non-Recurring Charges** - Non-Recurring charges associated with Directory Listings are as follows:

Per Listing or Per Number Charge	Max.
Non-Published Number	\$15.00

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3.14 Business 2002, (Cont'd.)

3.14.7 Reserved for Future Use

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3.14 Business 2002, (Cont'd.)

3.14.7 Reserved for Future Use

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3.14 Business 2002, (Cont'd.)

3.14.7 Reserved for Future Use

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3.14 Business 2002, (Cont'd.)

3.14.8 Small Business Basic Business Lines II

Small Business Basic Business Lines II are available to customers who subscribe to this service as the only local exchange service from the Company. Small Business Basic Business Lines II provide basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). This service includes the following features: 3-Way Calling, Call Transfer, Caller ID Name & Number, Call Forwarding Variable, Call Forwarding Busy, Call Forwarding No Answer, and Sequential Hunting. Small Business Basic Business Line II Customers will be charged a Non-Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

A. Small Business Basic Business Lines II include the following standard attributes at no cost:

- Touchtone
- One White Pages Directory Listing
- One Yellow Pages Directory Listing
- 911 Access
- Caller ID Blocking- Per Call

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3.14 Business 2002, (Cont'd.)

3.14.8 Small Business Basic Business Lines II (cont'd.)

- B. Small Business Basic Business Line II Optional Features -** Small Business Basic Business Line II Customers may order the following Optional Features listed below at the Rates specified in below.

Caller ID Per Line Blocking

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C. Rates and Charges

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Small Business Basic Business Line II Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

1. Monthly Recurring Charges

**Small Business Basic Business Line II
Line Charge**

	Max.
One Year Term	\$50.00
Two Year Term	\$50.00
Three Year Term	\$50.00

2. Usage Rates - The rates in Section 3.14.2 will apply.

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3.14 Business 2002, (Cont'd.)

3.14.9 Reserved for Future Use

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3.14 Business 2002, (Cont'd.)

3.14.9 Reserved for Future Use

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3.15 National Local Service

National Local Service is available to Customers in areas where Company provides service by resale or so-called "UNE Platform" arrangements. In order to qualify for National Local Service, Customers must sign a minimum 2-year contract and order two or more lines. National Local Service is only available where facilities exist and operating conditions permit.

3.15.1 Basic Business Lines

Company will provide Basic Business Lines as described in the tariff. Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified below as well as all applicable Federal, State and Local Taxes and Surcharges.

A. Basic Business Lines include the following standard attributes at no cost:

Touchtone
One White Pages Directory Listing
911 Access
One Yellow Pages Directory Listing
Blocking Restrictions

B. Basic Business Line Optional Features - Basic Business Line Customers may order the following Optional Features listed below at the Rates specified below.

Caller ID Number Only

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SECTION 3 - SERVICE DESCRIPTIONS – CATEGORY ONE, (CONT'D)

3.15 National Local Service, (Cont'd.)

3.15.1 Basic Business Lines, (cont'd.)

C. Verizon Territory

Basic Business Line Rates and Charges: Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below. All rates are based on a two-year term. Pricing for alternate term lengths will be offered on an individual case basis.

Monthly Recurring Charges	Max.
Line Charge	
Basic Local Line	\$70.00

Optional Features:	
Caller ID Number Only	\$14.00

Non-Recurring Charges	
Installation Charge (Per Line)	
First Line	\$110.00
Additional Line(s)	\$110.00

D. SBC Territory

Basic Business Line Rates and Charges: Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below. All rates are based on a two-year term. Pricing for alternate term lengths will be offered on an individual case basis.

Monthly Recurring Charges	Max.
Line Charge	
Basic Local Line	\$75.00

Optional Features:	
Caller ID Number Only	\$14.00

Non-Recurring Charges	
Installation Charge (Per Line)	
First Line	\$250.00
Additional Line(s)	\$250.00

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SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO

The following sections will apply to customers who are served by a Central Office where the former Allegiance Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.

Category Two - Sections 4.1 through 4.18

4.1 Local Calling Scope - Ohio Bell Service Areas

Rates and local calling areas vary based on the exchange and Network Access Area designation of the location from which the Customer is served and based on which incumbent LEC serves the same area. The Network Access Area assignment is the same assignment that applies to service provided at the same location by the incumbent LEC.

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Bedford	Cleveland Met Area	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE . Columbia Station - Alltel, Ohio Hinckley - Western Reserve Northfield- Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
	Chesterland	
Berea	Cleveland Met.	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Elyria - Alltel, Ohio* Hinckley - Western Reserve North Eaton - GTE * Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
	Chesterland	

* Local Calling Plus (Measured Rate Service)

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SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.1 Local Calling Scope - Ohio Bell Service Areas, (Cont'd.)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OHIO BELL	OTHER
Brecksville	Cleveland Metro Area.	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
	Chesterland	
Chagrin Falls	Burton *	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Newbury - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
	Cleveland Metro Area	
	Chesterland	

* Local Calling Plus (Measured Rate Service)

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4.1 Local Calling Scope - Ohio Bell Service Areas, (Cont'd.)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Cleveland	Burton *	Aurora - Western Reserve
	Cleveland Metro Area	Bainbridge - Western Reserve
	Brunswick - GTE	
	Chesterland	Columbia Station - Alltel, Ohio
	Leroy	East Claridon - Western Reserve*
		Elyria - Alltel Ohio *
		Grafton - GTE *
		Hinckley- Western Reserve
		Montville - Western Reserve
		Newbury - Western Reserve *
		North Easton - GTE *
		Northfield - Western Reserve
		Perry - Western Reserve *
Hillcrest		Richfield - Western Reserve
		Russell - Western Reserve
		Twinsburg - Western Reserve
		Valley City - GTE *
		Avon Lake - Century*
	Cleveland Metro Area	Aurora - Western Reserve
		Bainbridge - Western Reserve
	Chesterland	Brunswick - GTE
	Kirtland	Columbia Station - Elyria
		Hinckley - Western Reserve
		Northfield - Western Reserve
		Richfield - Western Reserve
		Russell - Western Reserve
		Twinsburg - Western Reserve

* Local Calling Plus (Measured Rate Service)

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4.1 Local Calling Scope - Ohio Bell Service Areas, (Cont'd.)

EXCHANGE AREAS IN LOCAL SERVICE AREA		
EXCHANGE AREA	OHIO BELL	OTHER
Independence	Cleveland Metro Area	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
	Chesterland	
Mentor	Mentor	Petty - Western Reserve* Gates Mills Kirtland Leroy* Painesville Wickliffe Willoughby

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4.1 Local Calling Scope - Ohio Bell Service Areas, (Cont'd.)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OHIO BELL	OTHER
Montrose	Cleveland Metro Area	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
North Royalton	Cleveland Metro Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Painesville	Painesville Kirtland Leroy Mentor Willoughby	Perry - Western Reserve Madison - Western Reserve* Montville - Western Reserve* Chardon - Western Reserve*

* Local Calling Plus (Measured Rate Service)

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SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.1 Local Calling Scope - Ohio Bell Service Areas, (Cont'd.)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OHIO BELL	OTHER
Strongsville	Cleveland Metro Area	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE
	Chesterland	Columbia Station - Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Terrace	Cleveland Metro Area	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE
	Burton* Chesterland Kirtland	Columbia Station - Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Trinity	Cleveland Metro Area	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE
	Chesterland	Columbia Station- Alltel, Ohio Elyria - Alltel Ohio * Hinckley - Western Reserve North Eaton - GTE* Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve Avon Lake - Century*

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4.1 Local Calling Scope - Ohio Bell Service Areas, (Cont'd.)

EXCHANGE AREA	EXCHANGE AREAS IN LOCAL SERVICE AREA	
	OHIO BELL	OTHER
Victory	Cleveland Metro Area.	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
	Chesterland	
Willoughby	Cleveland Metro Area	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Station - Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Perry- Western Reserve* Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
	Chesterland Kirtland Leroy* Mentor Painesville	

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4.1 Local Calling Scope - Ohio Bell Service Areas, (Cont'd.)

A. Metropolitan Areas

1. The exchange areas included in the Cleveland Metropolitan Area are as follows:

Cleveland	North Royalton
Bedford	Olmstead Falls
Berea	Strongsville
Brecksville	Terrace
Chagrin Falls	Trinity
Gates Mills	Victory
Hillcrest	Wickliffe
Independence	Willoughby
Montrose	

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4.2 Network Access Area Designations -- CLEVELAND LATA (NPA: 216)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
221	Cleveland	B	362	Cleveland	C
222	Cleveland	B	363	Cleveland	B
226	Cleveland	B	368	Cleveland	B
227	Cleveland	B	371	Cleveland	B
228	Cleveland	B	378	Terrace	C
229	Cleveland	B	381	Cleveland	C
231	Cleveland	B	382	Cleveland	C
241	Cleveland	B	383	Cleveland	C
249	Cleveland	B	391	Cleveland	B
251	Cleveland	C	397	Cleveland	B
252	Cleveland	C	398	Cleveland	C
261	Cleveland	C	420	Cleveland	B
265	Cleveland	C	421	Cleveland	B
266	Cleveland	C	429	Cleveland	C
267	Cleveland	C	431	Cleveland	B
268	Cleveland	B	432	Cleveland	B
271	Cleveland	C	433	Cleveland	C
281	Cleveland	B	436	Cleveland	B
283	Cleveland	B	441	Cleveland	C
289	Cleveland	C	443	Cleveland	B
291	Cleveland	C	444	Cleveland	B
292	Terrace	C	445	Cleveland	B
295	Cleveland	B	447	Independence	C
321	Cleveland	B	451	Cleveland	B
328	Independence	C	459	Cleveland	C
341	Cleveland	C	464	Terrace	C
344	Cleveland	B	475	Montrose	C
348	Cleveland	B	476	Cleveland	C
351	Cleveland	C	479	Cleveland	B
360	Terrace	C	481	Cleveland	C
361	Cleveland	B	485	Cleveland	C
			454	Terrace	C
			472	Cleveland	C

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4.2 Network Access Area Designations -- CLEVELAND LATA (NPA: 216), (Cont'd.)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
486	Cleveland	C	621	Cleveland	B
491	Cleveland	B	622	Cleveland	B
514	Terrace	C	623	Cleveland	B
515	Cleveland	B	624	Cleveland	B
518	Montrose	C	631	Cleveland	B
520	Independence	C	634	Cleveland	B
521	Cleveland	B	641	Cleveland	C
522	Cleveland	B	642	Independence	C
523	Cleveland	B	651	Cleveland	B
524	Independence	C	661	Cleveland	C
529	Cleveland	B	662	Montrose	C
531	Cleveland	C	663	Montrose	C
541	Cleveland	B	664	Cleveland	B
556	Cleveland	B	671	Cleveland	C
561	Cleveland	B	676	Cleveland	C
566	Cleveland	B	681	Cleveland	B
573	Independence	C	687	Cleveland	B
574	Cleveland	B	689	Cleveland	B
575	Cleveland	B	690	Terrace	C
578	Cleveland	B	691	Cleveland	C
579	Cleveland	B	692	Cleveland	C
581	Montrose	C	694	Cleveland	B
583	Cleveland	B	696	Cleveland	B
586	Cleveland	B	721	Cleveland	B
587	Montrose	C	728	Cleveland	B
589	Cleveland	B	731	Cleveland	C
590	Terrace	C	732	Cleveland	C
591	Terrace	C	736	Cleveland	B
595	Terrace	C	737	Cleveland	B
615	Cleveland	B	738	Cleveland	C
619	Cleveland	B	739	Cleveland	C
649	Cleveland	B			

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SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.2 Network Access Area Designations -- CLEVELAND LATA (NPA: 216), (Cont'd.)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
741	Cleveland	C	851	Cleveland	B
749	Cleveland	C	861	Cleveland	B
751	Cleveland	B	880	Terrace	C
752	Cleveland	B	881	Cleveland	B
754	Cleveland	B	883	Cleveland	C
761	Cleveland	B	889	Cleveland	C
765	Terrace	C	901	Independence	C
766	Terrace	C	902	Cleveland	B
771	Cleveland	B	921	Cleveland	B
772	Cleveland	B	931	Cleveland	B
778	Cleveland	C	932	Cleveland	B
781	Cleveland	B	939	Cleveland	B
787	Cleveland	B	941	Cleveland	C
791	Cleveland	B	961	Cleveland	B
795	Cleveland	B	976	Cleveland	B
813	Cleveland	C	977	Cleveland	C
822	Cleveland	B	983	Cleveland	B
828	Cleveland	B	987	Cleveland	B
831	Terrace	C	991	Cleveland	B
844	Cleveland	B	999	Cleveland	B
823	Montrose	B			
834	Independence	C			

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SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.2 Network Access Area Designations -- CLEVELAND LATA (NPA: 216), (Cont'd.)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
205	Mentor	D	461	Hillcrest	C
209	Mentor	D	473	Hillcrest	C
230	North Royalton	D	498	Chagrin Falls	D
232	Bedford	D	516	Wickliffe	C
234	Berea	C	519	Chagrin Falls	D
235	Olmsted Falls	D	526	Brecksville	D
237	North Royalton	D	546	Brecksville	D
238	Strongsville	D	572	Strongsville	D
243	Berea	C	582	North Royalton	D
247	Chagrin Falls	D	585	Wickliffe	C
248	Chagrin Falls	D	602	Willoughby	C
254	Leroy	D	603	Hillcrest	C
255	Mentor	D	604	Hillcrest	C
256	Kirkland	D	605	Hillcrest	C
257	Mentor	D	639	Painesville	D
269	Willoughby	C	646	Hillcrest	C
331	Cleveland	C	716	Trinity	C
333	Cleveland	C	717	Brecksville	D
349	Chagrin Falls	D	729	Chesterland	D
350	Painesville	D	734	Trinity	C
352	Painesville	D	735	Bedford	D
354	Painesville	D	777	Trinity	C
356	Cleveland	C	510	Willoughby	C
573	Hillcrest	C	575	Trinity	C
578	Mentor	D	579	Painesville	D
673	Cleveland	C	730	Cleveland	C
809	Victory	C	810	Wickliffe	C

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.2 Network Access Area Designations -- CLEVELAND LATA (NPA: 216), (Cont'd.)

Prefix	Exchange	Access Area	Prefix	Exchange	Access Area
357	Painesville	D	779	Trinity	C
423	Gates Mills	D	786	Bedford	D
439	Bedford	D	808	Trini	C
442	Hillcrest	C	816	Berea	C
446	Hillcrest	C	826	Berea	C
449	Hillcrest	C	834	Burton	D
460	Hillcrest	C	835	Trinity	C
838	Brecksville	D	895	Cleveland	C
842	Victory	C	899	Trinity	C
843	Victory	C	918	Willoughby	C
845	Victory	C	942	Willoughby	C
846	Strongsville	D	943	Wickliffe	C
871	Trinity	C	944	Wickliffe	C
884	Victory	C	946	Willoughby	C
885	Victory	C	951	Willoughby	C
886	Victory	C	953	Willoughby	C
887	Victory	C	954	Willoughby	C
888	Victory	C	962	Trinity	C
891	Berea	C	974	Mentor	D
892	Trinity	C	975	Willoughby	C
893	Chagrin Falls	D	979	Trinity	C

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.3 Connection Charges

4.3.1 General

Connection Charges are nonrecurring charges which may apply to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with the service to which they apply or are provided in this Section.

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The Customer may be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move - The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Add - The addition of a service to existing equipment and/or service at one location.

Change - The change, including rearrangement or reclassification, of existing service at the same location.

4.3.2 Exceptions to the Connection Charge

The Company may from time to time waive or reduce the connection charges as part of a promotion or trial.

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.3.3 Line Restoral Charge

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment pursuant to this tariff but before cancellation of the service.

	<u>Max</u>
Restoral Charge:(after company- initiated suspension, per line)	\$90.00

4.3.4 Charges

Connection charges may apply when a Customer requests connection to one or more Network Switched Services as provided in Section 4 herein. Orders for services for the same Customer account made at the same time for the same premises will be considered one request. Feature activation charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premises.

	<u>Non-Recurring Charge</u>
	<u>Max</u>
Single Line Connection Charge, Nonrecurring per Line or Trunk (Applies when new or add'l service is established)	
Business	\$112.05
Residential	\$50.00
Multi Line Connection Charge, Nonrecurring per Line or Trunk (Applies when new or add'l service is established)	
Business	\$100.50
Account Setup Fee, per account, per location (Applies when establishing a new account with the Company)	\$50.00
Primary Service Order Charge (per order)	\$110.00
Subsequent Service Order Charge (per order)	\$60.00
Record Order Charge, Nonrecurring per account (Applies when the Company must make charges to its records due to a customer requested change in service)	
Business	\$53.70
Residential	\$35.00
Technician Visit Charge*, per occurrence (Applies to add, move, or change requests requiring a technician to be dispatched for work to be completed)	\$300.00

**Technician Visit Charge will be assessed in lieu of the Premise Visit Charge found on Page 79 & Page 153 for adds, moves, and changes.*

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.4 Presubscription-2 (PIC)

Customers may be presubscribed to the carrier of their choice for both interLATA and intraLATA service. The Customer will incur a charge as provided below each time there is a change in the long distance carrier associated with the Customer's intraLATA or interLATA service after the initial installation of service, however if a Customer changes both it's intraLATA and interLATA carriers simultaneously, Company will waive the full intraLATA PIC Change Charge.

	Non-Recurring Charge
	<u>Max</u>
Initial line or port, manual change	\$5.50
Initial line or port, electronic change	\$1.25

4.5 Central Office Line Features

4.5.1 General

The features in this Section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases. Central Office Calling Features are optional features of central office services furnished to individual line end users. The Company may furnish Central Office Calling Features where there is available central office equipment with the proper program updates as determined by the Company. Central Office Calling Features are only provided for basic access line services. The Customer will be billed a Service Order charge for each change or set-up of each occurrence a feature or group of features is added to the Customer's service.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.5 Central Office Line Features, (Cont'd.)

4.5.2 Advanced Custom Calling Features

A. General

1. Advanced Custom Calling Service as provided for in this Section is a telecommunications service that consists of one or more of the optional service features described herein.
2. Advanced Custom Calling Service is available to customers subscribing to residence and non-residence exchange services. It is not available to semi-public telephone service customers.
3. The service is offered from central offices where the Telephone Company has arranged the equipment for Advanced Custom Calling and is furnished subject to the availability of facilities. However, a feature cannot be successfully activated unless both the called and calling parties are served by, and the call is routed through, an appropriately equipped central office.
4. Service charges are not applicable when Custom or Advanced Custom Calling features are added to existing service if installed within 60 days of the date on which these features are initially offered from the serving central office.

B. Feature Description

Calling Party Number Blocking - Calling Party Number Blocking provides telephone customers with the capability to prevent the disclosure of the calling telephone number on calls made to an exchange service equipped with Caller ID and other Advanced Custom Calling services where the calling party number may be disclosed. Calling Party Number Blocking is available on a per call basis for residence and non-residence customers, and for semi-public and public customers where facilities permit. Calling Party Number Blocking is available on a per line basis for residence and non-residence customers.

Per call Calling Party Number Blocking is accomplished by the customer dialing an activation code (*67 for Touch-Tone and 1167 for rotary dial pulse) prior to placing each call for which blocking is desired. Per call blocking is automatically provided without charge to all customers in central offices equipped to offer Caller ID or other Advanced Custom Calling Services where calling party number may be disclosed.

Per Line Calling Party Number Blocking automatically prevents the display of the calling telephone number on all calls dialed from an exchange service equipped with this option. It is not necessary to dial an activation code prior to placing the call. After being informed of their blocking options by the Telephone Company, customers may subscribe to Per Line Blocking. Per Line Calling Party Number Blocking is available free of charge to customers who have non-published service.

No business, organization or other person may use Calling Party Number Blocking where the primary purpose is to make telephone solicitation calls. The term "telephone solicitation" means the initiation of a telephone message primarily for the purpose of encouraging a person to purchase, rent, or invest in property, goods, or services or to donate to any charity or similar organization or entity without that person's prior express invitation or permission.

Caller ID - Caller ID allows a customer to identify the telephone number from which a call is being made. The telephone number of the person initiating the call is displayed on a customer-provided display device. The customer-provided display device must conform with the Technical References TR-TSY-00030 and TR-TSY-00031. Caller ID is offered in appropriately equipped central offices.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.5 Central Office Line Features, (Cont'd.)

4.5.2 Advanced Custom Calling Features, (cont'd.)

C. Rates

1. The following monthly rates apply per exchange service equipped:

The following rates and charges are in addition to all other applicable rates and charges for the associated facilities and service:

	Monthly Charge	
	Business	Residential
	<u>Max</u>	<u>Max</u>
Per Line Calling Party Number Blocking*	\$ 3.00	\$ 2.50
Caller ID	\$21.00	\$18.00
Caller ID Privacy	\$24.90	N/A

D. Pay Per Use

1. Certain Advanced Custom Calling Services are also available on an optional Pay Per Use basis to customers that do not subscribe to the feature on a monthly basis. Such features are available on a Pay Per Use (per attempt) basis. An Automatic Callback activation is considered complete and billable after the feature is activated by dialing the first code, regardless of whether or not the call is returned, except in those cases where the calling number is not available from the network.

These features will be available on a Pay Per Use basis only from equipped central offices to residence and non-residence customers. However, these features are not available on a Pay Per Use basis to Centrex or PBX customers.

At the request of a customer that does not subscribe to the feature on a monthly basis, access to the feature on Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.

2. Rates - The following feature rates apply on a per attempt basis:

	<u>Max</u>
Call Trace (per successful trace)	\$10.00

* Rate for Per Line Calling Party Number Blocking will never exceed the rate for Non-Published Service.
** Rates are in addition to rates for Caller ID service.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.6 Directory Assistance Service

Local Directory Assistance - Local Directory Assistance is a service where customers may request listing information for areas within their LATA or home NPA. There are no call allowances with Local Directory Assistance.

National Directory Assistance - National Directory Assistance is a service where customers may request listing information for areas outside their LATA or home NPA. There are no call allowances with National Directory Assistance.

4.6.1 Regulations

- A. The Company offers directory assistance service to its end users.
- B. The regulations in this section apply to calls placed to local directory assistance to obtain telephone numbers of services located within the same local service area and National Directory Assistance to obtain numbers of services outside the local service area. The number of such telephone numbers furnished on each call shall be limited to two. (T)
- C. Except as otherwise specified herein, directory assistance calls from the following are not subject to the regulations and charges in this section.
 - 1. Services furnished to the handicapped as follows:
 - a. **Impaired persons**
 - 1) For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
 - 2) Residential impaired customers or impaired members of a customers' household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, or state agency, or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired may receive a discount off their message toll services rates.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.6 Directory Assistance Service, (Cont'd.)

4.6.1 Regulations, (cont'd.)

C. Except as otherwise specified herein, directory assistance calls from the following are not subject to the regulations and charges in this section, (Cont'd)

1. Services furnished to the handicapped as follows:, (Cont'd)

b. Visual or other physical handicapped

1) One residence service designated by a handicapped person who is unable to use a directory due to a visual or other physical handicap. Such person must make application to the Company for exemption and will be required to provide suitable proof of handicap. Such application shall be established by the following procedures:

A letter to the Company from a professional familiar with the person's visual or physical impairment stating that the person qualifies for the exemption; or the filling-out of a prepared form made available by the Company by a professional familiar with the person's visual or physical impairment.

2) Exemption may be extended to one non-residence service, in lieu of a residence service where the handicapped person subscribes only to non-residence service which is located in the residence of said person.

3) In addition to the exemption provided in (a) above, exemption also may be extended to any telephone service used by the handicapped person when he is away from his residence. Such exemption is provided by means of special arrangements which must be made in advance with the Company. This exemption provides for the first 100 calls per month at no charge. Each additional call per month is charged for at the rate set forth herein.

4) For the purpose of this paragraph, a visual handicap may be defined as follows:

Visual acuity of 20/60 or worse with best refractive correction with best eye, or Visual field of 20 or less in diameter.

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.7 Busy Verification and Interrupt Service

4.7.1 General

- A. Customers may obtain assistance in verifying if a called line is in use, or in interrupting a conversation in progress, by calling the Company operator.
- B. Verification and interrupt service is furnished where facilities permit. Person-to-person service is not offered and collect billing is not permitted.
- C. Verification and interrupt service is furnished to coin and non-coin customers.
- D. Centrex-CU numbers may not be verified or interrupted.
- E. Application of Charges
 - 1. A verification charge is applicable each time a customer requests a Company operator to determine whether or not a line is in use.
 - 2. An interrupt charge is applicable each time a customer requests a Company operator to interrupt a conversation or to verify that a line is in use and interrupt a conversation. The Operator shall inform the requesting caller of the charge before the verification is performed.
 - 3. No verification or interrupt charge will apply if the Company operator determines that there is trouble on the line, or if the requesting customer identifies the call as an emergency.
 - 4. An interrupt charge applies whenever the operator interrupts the conversation even though one or both of the parties interrupted refuses to terminate the conversation in progress.
 - 5. If the number verified is not in use, or as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the applicable service charges apply as specified in the Operator Services section of this tariff in addition to the verification or interrupt charges.
 - 6. Time of day discounts and unused allowances, e.g., Measured Service and Message Service, will not be applied against Verification and Interrupt charges.

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.8 Operator-Handled Service

Operator-Handled service is that service requested of a telephone company operator, by the person originating a call.

- A. Station-to-Station** calls are those calls where the person originating the call specifies to a company operator a particular telephone number to be reached.
- B. Person-to-Person** calls are those calls where the person originating the call specifies to a telephone company operator a particular person to be reached, a particular mobile station to be reached through a mobile carrier operator, or a particular station, department or office to be reached through a private branch exchange attendant.

1. When, after the telephone, mobile carrier operator, or private branch exchange system called has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other person or mobile station to be reached through a mobile carrier operator, or to any other station, department or office to be reached through a private branch exchange attendant, the call is charged for as person-to-person.
2. Where the person originating the call wishes arrangements made in advance with a particular party or station for the establishment of a connection at a specified time (appointment call), the call is charged for as person-to-person.
3. When at the request of the calling party the Company employs a messenger or other means to bring the called party to a telephone (messenger call), the call is charged for as person-to-person, and in addition to the charges for the message, a charge is made for the exact amount expended, if any, for messenger service.

- C. Third Number Billed** calls are those calls where the person originating the call specifies to a company operator to bill the call to an authorized station, as determined by the Company, other than the station originating the call, or the station where the call is terminated.

D. Service Charges

A service charge applies to each automated calling card station-to-station and customer dialed - operator assisted - calling card station-to-station call and to each operator handled station-to-station, third number billed and person-to-person call. This charge is added to the initial minute and additional minute charges. Discounts do not apply to the service charge.

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4.9 Directory Listings

The Company shall arrange, at no charge, for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at an additional charge. Specialized listing options are also available.

Listings are intended solely for the purpose of identifying subscribers' telephone numbers, and as an aid to the use of telephone service. The listings of subscribers are arranged alphabetically and are not intended for special prominence of arrangement.

Listings must conform to the Company's specifications with respect to the directories. The Company reserves the right to reject listings when, in its sole judgment, such listings would violate the integrity of Company records and the directories, confuse individuals using the directory, or are otherwise deemed inappropriate or problematic.

Liability of the Company due to directory errors and omissions is as specified in Section 2 of this tariff.

Non-Published Service

Non-published service charge, NRC

Non-published service charge, per month:

Maximum

\$29.40

\$ 3.30

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.10 Call Blocking

4.10.1 General

Call blocking is an optional service which provides residence and non-residence customers and Information Providers (Sponsors) with the capability to block the origination of direct dialed calls to all Sponsor Priced Audiotex Service (SPAS) or 976 provided by the Company and all other 976-like services including, but not limited to 900 special access services, whether provided by the Company or others.

4.10.2 Regulations

1. Call blocking will be provided only where the Company's central office can be feasibly modified to provide the service and where facilities and conditions permit.
2. Call blocking will be permitted from all residence and non-residence exchange services.
3. Call blocking is available only on customer-dialed station-to-station calls.
4. Call blocking is available only for all SPAS and 900 special access services and not for specific programs.
5. Call blocking may be requested by sponsors to prohibit access to 976/976-like services after notification by the Company that a residence or non-residence customer is delinquent in payment of calls to the sponsor's programs. Upon proof by the customer of *payment or other satisfactory resolution of his or her residence or non-residence account*, or upon notice by the sponsor, sponsor requested blocking will be removed by the Company.
6. Residence and non-residence customers obtaining service at a new location shall be afforded blocking of all SPAS and 900 special access services at no charge, even if they exercised an option to block all SPAS and 900 special access services at a previous location at no charge.
7. Requests by residence and non-residence customers to remove all SPAS and 900 special access services blocking must be submitted to the Company in written form.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.10 Call Blocking, (Cont'd.)

4.10.3 Description of Blocking Services

- A. **Third Number Billed and Collect Call Restriction** - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.
- B. **Toll Restriction (1+ and 0+ Blocking)** - provides the subscriber with local dialing capabilities but blocks any Customer-dialed call that has a long distance charge associated with it.
- C. **1010XXX Blocking** - provides the subscriber with local dialing capabilities but blocks access to long distance services via 1010XXX dialing.

4.11 Access Recovery Charge

The Access Recovery Charge (ARC) is a monthly surcharge assessed to business customers (this surcharge will not apply to residential customers) in order to recover materially increased costs resulting from regulations adopted by the Federal Communications Commission *in the Matter of Unbundled Access to Network Elements and Review of the Unbundling Obligations of Incumbent Local Exchange Carriers*, (CC Docket 01-388 and WC Docket 04-313). The ARC is calculated by application of a percentage to each customer's total monthly recurring charges (MRCs). The ARC percentage to be applied will be determined by the customer's total MRCs on its monthly invoice. The chart below shows the ARC percentage that will be applied based on the MRCs.

(T)
(T)

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.12 Network Switched Services

4.12.1 General

Network Switched Services provide a Customer with a connection to the Company's switching network which enables the Customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 8XX NPA; and access 911 service for emergency calling; and
- d) access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (101XXXX).

Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in this tariff apply to all services on a one-time basis unless waived pursuant to this tariff or a promotional or trial offering.

4.12.2 Exchange Area Boundaries and Maps

The administration of exchange area boundaries shall be in accordance with Commission Rules.

Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.12 Network Switched Services, (Cont'd.)

4.12.3 Metropolitan Areas

The exchange areas included in the Cleveland Metropolitan Area are as follows:

Cleveland	North Royalton
Bedford	Strongsville
Berea	Terrace
Brecksville	Trinity
Chagrin Falls	Victory
Gates Mills	Wickliffe
Hillcrest	Willoughby
Independence	
Montrose	

4.12.4 Service Descriptions and Rates

The following Access Service Options are offered:

Basic Local Line Service
Multi Line Service

Basic Local Line Service and Multi Line Service are offered with message or measured rated local service. All Network Switched Service may be connected to Customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines.

Service may be arranged for two-way calling, inward calling only or outward calling only.

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4.13 Small Business Basic Business Local Line Service

A. Description

Small Business Basic Business Local Line Service is available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides a Customer with a single analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Small Business Basic Business Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Small Business Basic Business Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.13 Small Business Basic Business Local Line Service, (Cont'd.)

B. General

Message Rate Small Business Basic Business Local Line Service: Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the Customer's service in addition to a base monthly charge. Measured Rate Small Business Basic Business Local Line Service: Calls to points within the local exchange area are charged on the basis of the number of completed minutes originating from the Customer's service, mileage steps, and time periods in addition to a base monthly charge.

C. Recurring, Nonrecurring, and Usage Charges

Charges for each line include a monthly recurring service charge and applicable usage charges. Nonrecurring charges also apply as described in this Tariff.

Business	Measured Max	Message Max
Small Business Basic Business Local Line		
Access Area B	\$57.30	\$75.75
Access Area C	\$60.30	\$78.75
Access Area D	\$68.25	\$86.70
Central Office Connection Charge	\$75.00	\$75.00
Line Connection Charge	\$100.00	\$100.00
Residential		
Basic Local Line -		
Access Area B	\$25.00	\$30.00
Access Area C	\$25.00	\$30.00
Access Area D	\$25.00	\$30.00
Central Office Connection Charge	\$75.00	\$75.00
Line Connection Charge	\$100.00	\$100.00

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4.14 Small Business Basic Business Multi-Line Service

A. Description

Small Business Basic Business Multi-Line Service is available to those customers who subscribe to this service as the only local exchange service from the Company. This service provides the Customer with one or more analog, voice-grade telephonic communications channels which can be used to place or receive one call at a time. The Small Business Basic Business Multi-Line is available as a message rated service. Small Business Basic Business Multi-Line Service is provided for connection of Customer-provided key system terminal equipment. All Small Business Basic Business Multi-Lines may be equipped with Touch Tone and Multi-Line Hunt.

Each Small Business Basic Business Multi-Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way, In-Only, or Out-Only, at the option of the Customer

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.14 Small Business Basic Business Multi-Line Service, (Cont'd.)

B. General

Message Rate Small Business Basic Business Multi-Line Service: Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the Customer's service in addition to a base monthly charge. Measured Rate Small Business Basic Business Multi-Line Service: Calls to points within the local exchange area are charged on the basis of the number of completed minutes originating from the Customer's service, mileage steps, and time periods in addition to a base monthly charge.

C. Recurring, Nonrecurring, and Usage Charges

Charges for each line include a monthly recurring service charge and applicable usage charges. Nonrecurring charges also apply as described in this Tariff.

	Measured Max	Message Max
Small Business Basic Business Multi-Line - Non-Hunting		
Access Area B	\$68.40	\$ 98.40
Access Area C	\$74.40	\$104.40
Access Area D	\$79.35	\$109.35
	Measured Max	Message Max
Small Business Basic Business Multi-Line - Hunting		
Access Area B	\$ 87.80	\$112.40
Access Area C	\$ 95.80	\$120.40
Access Area D	\$105.80	\$130.40
		Max
Central Office Connection Charge		\$ 70.00
Line Connection Charge		\$ 90.00

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.15 Local Exchange Usage

Two types of local exchange usage are available: measured and message.

A. Measured Rate Services

The local usage charges are based upon four measured elements, i.e., the total number of outgoing local messages, the distance and the duration of each local message and the time of day each local message is originated, subject to the following:

1. Distance

The charges for local messages vary based on the airline distance (i.e., rate mileage) between the rate centers of the central offices serving the calling and called stations, determined in the same manner as message toll rate distances.

2. Duration

- a. A charge applies for the initial minute, or fraction thereof, and for each additional minute, or fraction thereof.
- b. A local message is considered as starting at the time telephone communication is established between the calling station and the called telephone number.
- c. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by the automatic timing equipment in the telephone network.
- d. Chargeable time does not include time lost because of faults or defects in the service.

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.15 Local Exchange Usage, (Cont'd.)

A. Measured Rate Services, (cont'd.)

3. Time of Day

- a. Discounts apply to the total charges for local measured usage during certain time periods as outlined below:

No discount	8:00 AM to 9:00 PM*	Monday through Friday
50% discount	9:00 PM to 8:00 AM*	Monday through Friday
(All day Saturday, Sunday and Holidays)		

*To, but not including.

- b. The holidays on which a 50% discount applies are Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day, or on resulting legal holidays when Christmas, New Year's or Independence Day legal holidays fall on dates other than December 25, January 1, or July 4 respectively.
- c. In cases where a local measured usage begins in one time period and ends in another, the charges in effect at the time the message starts apply to the entire message.

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4.15 Local Exchange Usage, (Cont'd.)

A. Measured Rate Services, (cont'd.)

4. The charges for local measured usage are based on summary billing for such usage by *mileage step, initial period calls and total additional minutes of usage per mileage step*. The charges will also be separated by time period. Special billing of local measured usage charges requiring the assistance of a Company operator will not be provided.

5. Local Measured Usage Charge Schedule

Rate Mileage	Initial Minute or Fraction thereof	Additional Minute or Fraction thereof
	Max	Max
0-10	\$0.108	\$0.027
11-22	\$0.122	\$0.041
23 and over	\$0.135	\$0.054

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4.15 Local Exchange Usage, (Cont'd.)

B. Message Rate Services

Message Rate Service consists of fixed monthly rate for usage packages which include a monthly local usage allowance in the monthly rate. Each local call is charged on a message unit basis and an additional charge is made for local messages in excess of the allowance. The allowance, if not used during one month, is not credited to the customer's account for any other month that service is provided.

1. Rates and Charges - (Note: Access Line Monthly Rates apply in addition.)

Description	Usage Package Monthly
	Rate
	Max
Business Line	\$18.45
Business Trunk	\$30.00

(a) Local Message Allowances and Charges

The monthly rates for usage packages associated with message rate services include the number of local messages specified below:

1) Usage Package Allowances	Max
Residential	90
Business (All)	200

2) The charge per additional local message is:

Max	\$0.24
-----	--------

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.15 Local Exchange Usage, (Cont'd.)

B. Message Rate Services, (cont'd.)

1. Rates and Charges, (continued)

(a) Local Message Allowances and Charges, (continued)

- 3) "Schools" as used herein is limited to those institutions which are chartered by the State Board of Education pursuant to Section 3301.16, Revised Code.

The allowances and charges for message rate services apply to schools, except, that no charges will apply for total local messages in excess of the usage package for the following, each month:

	Max
Per Line	600
Per Trunk	1,200

Note: This provision is not applicable to non-residence service used for customer-owned, coin-operated telephones, either located on school property, or owned, leased, rented, operated or controlled by a school board or other educational institution.

The above exception applies only where the local exchange service is used by schools for administrative purposes and where all telephones associated with such local exchange service are located in areas not accessible to the general public.

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.15 Local Exchange Usage, (Cont'd.)

C. Local Calling Plus

When ordered by the Public Utilities Commission of Ohio between specific exchanges, all rules and regulations for local message charges for Measured Rate Service specified in the Ameritech tariff are applicable to Local Calling Plus. However, Measured Rate Service is not required to take advantage of Local Calling Plus. It is available to all measured, message, and flat rate service residence and non-residence customers.

1. Local Calling Plus Charge Schedule

a. Peak

	<u>Initial Minute or Fraction thereof</u>	<u>Additional Minute or Fraction thereof</u>
Rate Mileage	Max	Max
0-10	\$0.160	\$0.040
11-22	\$0.180	\$0.060
23 and over	\$0.200	\$0.080

b. Off Peak

	<u>Initial Minute or Fraction thereof</u>	<u>Additional Minute or Fraction thereof</u>
Rate Mileage	Max	Max
0-10	\$0.160	\$0.040
11-22	\$0.180	\$0.060
23 and over	\$0.200	\$0.080

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LOCAL EXCHANGE SERVICES

SECTION 4 - SERVICE DESCRIPTIONS - CATEGORY TWO, (CONT'D.)

4.15 Local Exchange Usage, (Cont'd.)

C. Local Calling Plus, (continued)

2. Availability

Local Calling Plus is provided in the following exchanges:

Exchange in which service is offered	Exchange(s) which can be called
Berea	Elyria, North Eaton
Chagrin Falls	Burton
Cleveland	Avon Lake, Burton, East Claridon, Elyria, Grafton, Leroy, Montville, Newbury, North Eaton, Perry, Valley City
Hillcrest	East Claridon
Mentor	Leroy, Perry
North Royalton	Elyria, North Eaton
Painesville	Chardon, Madison, Montville
Strongsville	Elyria, North Eaton
Terrace	Burton
Trinity	Avon Lake, Elyria, North Eaton
Victory	Elyria, North Eaton
Willoughby	Leroy, Perry

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4.17 Reserved for Future Use

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4.18 911 Access Line Service

Access line/trunk for 911 connectivity between the 911 selective router and the Public Service Answering Point (PSAP) serving the area where the subscriber resides. Service is furnished for use only to communicate between an emergency caller and the call taken at the local PSAPs. No usage charges apply to calls between the subscriber and the 911 center.

Monthly Rate
Access line/trunk to local PSAP

Maximum
\$60.00

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4.19 Supplemental Change Charge

Customers will be assessed a Supplemental Change Charge when a change is requested to an installation Service Order in progress. This non-recurring charge will be based on the total monthly recurring charges for the Service Order and the time at which the change was requested during the order process. These charges are outlined below:

Monthly Recurring Charge Range	NON-RECURRING CHARGES		
	Timeframe of Change Request		
	Within 2 Business Days of Order Acceptance - Maximum	On or after 3 rd Business Day after Order Acceptance and up to the 5 th Business Day Prior to Due Date - Maximum	Within 5 Business Days of Due Date - Maximum
Up to \$500.99	\$100.00	\$250.00	\$ 500.00
\$501.00 to \$2,000.99	\$100.00	\$500.00	\$ 875.00
\$2,001.00 and Up	\$100.00	\$750.00	\$1,250.00

Changes made to Service Orders in progress may result in a change to the order due date. If the Customer requests to keep the original due date additional, charges may also apply as outlined in Section 2.1.7.

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LOCAL EXCHANGE SERVICES

SECTION 5 - PRICE LIST - CATEGORY ONE

The following sections will apply to customers who are served by a Central Office where the former XO Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of February 25, 2005.

Category One - Sections 5.1. thru 5.10

5.1 Local Line Rates

TIER ONE RATES - XO Basic Line Service - Local Only

No. Lines	Monthly	One Year	Two Years	Three years +
1-3	\$25.50	\$24.00	\$23.00	\$22.00

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TIER ONE RATES - XO Plus Line Service - Local Only

No. Lines	Monthly	One Year	Two Years	Three years +
1-3	\$31.50	\$29.75	\$28.50	\$27.50

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5.1 Local Line Rates, (Cont'd.)

TIER TWO RATES - XO Basic Line Service - Local Only

No. Lines	Monthly	One Year	Two Years	Three years
1-3	\$25.50	\$24.00	\$23.00	\$22.00

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TIER TWO RATES - XO Plus Line Service - Local Only

No. Lines	Monthly	One Year	Two Years	Three years
1-3	\$31.50	\$29.75	\$28.50	\$27.50

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5.1 Local Line Rates, (Cont'd.)

Monthly Recurring Charges (grandfathered after March 7, 1998)

Basic Local Line - Line Charge

Month-to-Month	\$23.50
1 year	\$22.00
3 year	\$19.50

XO PLUS Line Charge

Month-to-month	\$29.50
1 year	\$27.75
3 year	\$25.00

Optional Features:

Calling Number Delivery	\$6.00
Calling Name/Number Delivery Blocking, per line	\$1.00
Call Waiting	\$7.00

Recurring Charges

First Additional Number	\$3.60
Second Additional Number	\$3.60
Third Additional Number	\$3.60

Flat Rate Local Calling, non recurring per line	\$11.00
Service Connection Charge (per line)	\$45.00

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5.2 Usage Options

TIER ONE RATES	Per Call
Month-to-month:	\$0.070
Term Plan	\$0.072

TIER TWO RATES	\$0.072
-----------------------	----------------

Extended Local Calls (ELC)

Mileage	8 AM to 9 PM, Monday-Friday		All Other Times	
	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
0-10	\$0.038	\$0.010	\$0.019	\$0.005
11-22	\$0.043	\$0.014	\$0.021	\$0.007
23+	\$0.048	\$0.019	\$0.024	\$0.0095

Unlimited Local Calling (per month):	\$24.00
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Measured Rate Service

	Peak
Initial Minute	\$0.044
Additional Minutes	\$0.012
	Off-Peak
Initial Minute	\$ 0.0185
Additional Minutes	\$ 0.005

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5.2 Usage Options, (Cont'd.)

Measured Rates

Basic and Plus Lines

Peak

Initial Minute	\$ 0.0300
Additional Minutes	\$ 0.0070

Off-Peak

Initial Minute	\$ 0.0150
Additional Minutes	\$ 0.0040

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5.3 Reserved for Future Use

5.4 Reserved for Future Use

5.5 Reserved for Future Use

5.6 Directory Listings

Recurring Charges:	Per Listing or Per Number Charge	
Primary Listing	\$0.00	
Additional Listing*	\$4.16	(I)
Reference Listing	\$3.70	
Non-Listed Number	\$2.70	
Non-Published Number	\$2.70	

* Customers who purchased Additional Directory Listings before April 17, 1998, will still receive the \$1.00 per listing charge.

Non-Recurring Charges:	Per Listing or Per Number Charge
Primary Listing	\$0.00
All Others	\$13.50
Miscellaneous Charges, Bad Check Charge	\$20.00

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5.7 Flat Rate Local Service Trial Service Offering

A. Monthly Recurring Charges

	1 Year	2 Years	3 Years
Local Lines	\$12.00	\$11.40	\$10.80

B. Usage

Local	
Per Minute	\$0.02
Per Call	\$0.06

5.8 Business 2002

A. Small Business Basic Business Lines

Small Business Basic Business Local Line	MRC	NRC	
One Year Term	\$20.99	\$53.00	(I)
Two Year Term	\$19.99	\$53.00	
Three Year Term	\$19.99	\$53.00	(I)
Call Waiting with Cancel Call Waiting	\$4.00	\$0.00	
Caller ID Number Only	\$6.00	\$0.00	

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5.8 Business 2002, (Cont'd.)

B. Usage

1. Measured Rate Usage

Peak

Initial Minute	\$ 0.0300
Additional Minutes	\$ 0.0070

Off-Peak

Initial Minute	\$ 0.0150
Additional Minutes	\$ 0.0040

2. Message Rate Usage

Per Message Rate	\$ 0.07
------------------	---------

3. Extended Local Calls (ELC)

	8 AM to 9 PM, Monday-Friday		All Other Times	
Mileage	Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
0-10	\$0.038	\$0.010	\$0.019	\$0.005
11-22	\$0.043	\$0.014	\$0.021	\$0.007
23+	\$0.048	\$0.019	\$0.024	\$0.0095

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5.8 Business 2002, (Cont'd.)

D. Operator Assistance

1. Surcharges

Calling Card/Operator	\$ 1.25 per call
Calling Card/Automatic	\$ 0.50 per call
Third Number Billing	\$ 1.50 per call
Collect Calling	\$ 0.75 per call
Person to Person	\$ 2.50 per call
Station to Station	\$ 1.25 per call

Operator-Completed Calls \$0.10 per MOU

2. Busy Line Verification and Interrupt Service

	Per Request
Busy Line Verification	\$1.25
Busy Line Interrupt	\$1.75

E. Directory Listings

Per Listing or Per Number Charge

Primary Listing	\$0.00
Additional Listing	\$4.16
Reference Listing	\$3.70
Non-Listed Number	\$2.70
Non-Published Number	\$2.70

Per Listing or Per Number Charge

Primary Listing	\$0.00
Additional Listing	\$13.50
Reference Listing	\$13.50
Non-Listed Number	\$13.50
Non-Published Number	\$13.50

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5.8 Business 2002, (Cont'd.)

F. Reserved for Future Use

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G. Small Business Basic Business Line II

<i>Small Business Basic Business Line II</i>	MRC	NRC
One Year Term	\$20.99	\$53.00
Two Year Term	\$19.99	\$53.00
Three Year Term	\$19.99	\$53.00
Call Waiting with Cancel Call Waiting	\$4.00	\$0.00

H. Reserved for Future Use

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5.9 National Local Service

A. Basic Business Lines/Verizon Territory

	MRC
Basic Local Line Charge	\$32.66
Optional Features:	
Call Waiting with Cancel Call Waiting	\$2.50
Caller ID Number Only	\$7.00
Non-Recurring Charges	
Installation Charge (Per Line)	
First Line	\$52.15
Additional Line(s)	\$52.15

B. Basic Business Lines/SBC Territory

	MRC
Basic Local Line Charge	\$36.40
Optional Features:	
Call Waiting with Cancel Call Waiting	\$5.00
Caller ID Number Only	\$7.00
Non-Recurring Charges	
Installation Charge (Per Line)	
First Line	\$125.70
Additional Line(s)	\$125.70

5.10 Service Order Charges

	<u>NRC:</u>
Primary Service Order Charge	\$50.00 per order
Record Order Charge	\$15.00 per order
Subsequent Order Charge	\$50.00 per order
Line Restoral Charge	\$20.00 per line
PIC Change Charge	\$5.00 per Line, Trunk, or Port (manual)
	\$1.25 per Line, Trunk, or Port (electronic)
Technician Visit Charge*	\$150.00 per occurrence

**Technician Visit Charge will be assessed in lieu of the Premise Visit Charge found on Page 79 & Page 152 for adds, moves, and changes.*

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5.11 Access Recovery Charge

Total MRC	Charge Percentage	Total MRC	Charge Percentage
\$0.00-100.00	16.00%	\$7,500.01-10,000.00	4.50%
\$100.01-200.00	15.00%	\$10,000.01-20,000.00	4.20%
\$200.01-400.00	14.00%	\$20,000.01-30,000.00	4.00%
\$400.01-600.00	9.50%	\$30,000.01-40,000.00	3.80%
\$600.01-800.00	8.50%	\$40,000.01-50,000.00	3.60%
\$800.01-1000.00	7.50%	\$50,000.01-75,000.00	3.40%
\$1,000.01-1,500.00	6.50%	\$75,000.01-100,000.00	3.20%
\$1,500.01-2,500.00	6.00%	\$100,000.01-250,000.00	3.00%
\$2,500.01-5,000.00	5.50%	\$250,000.01-500,000.00	2.90%
\$5,000.01-7,500.00	4.75%	\$500,000.01 +	2.80%

5.12 Supplemental Change Charge

Monthly Recurring Charge Range	NON-RECURRING CHARGES		
	Timeframe of Change Request		
	Within 2 Business Days of Order Acceptance	On or after 3 rd Business Day after Order Acceptance and up to the 5 th Business Day Prior to Due Date	Within 5 Business Days of Due Date
Up to \$500.99	\$0.00	\$100.00	\$200.00
\$501.00 to \$2,000.99	\$0.00	\$200.00	\$350.00
\$2,001.00 and Up	\$0.00	\$300.00	\$500.00

(N)

(N)

XO Communications Services, Inc.
Kelly Faul, Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171
Case No.
Issued: April 2, 2008

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Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 6 - PRICE LIST - CATEGORY TWO

The following sections will apply to customers who are served by a Central Office where the former Allegiance Telecom of Ohio, Inc. has facilities and to existing Customers of XO Ohio, Inc. as of
February 25, 2005.
Category Two - Sections 6.1 through 6.14

6.1	Returned Check Charge	\$20.00
6.2	Connection Charges	
A.	Line Restoral Charge	NRC
	Company initiated suspension	\$20.00
B.	Premises Visit and Trouble Isolation Charge	
	Technician Visit Charge	NRC
	Per Occurrence	\$150.00
C.	Central Office and Line Feature Charges	
	Central Office Connection	NRC
	Business	\$13.00
	Residence	\$8.25

XO Communications Services, Inc.
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Effective: April 2, 2008

LOCAL EXCHANGE SERVICES

SECTION 6 - PRICE LIST - CATEGORY TWO, (CONT'D.)

6.3 Service Order Charges

	NRC
Single Line Connection Charge , per Line or Trunk (Applies when new or add'l service is established)	\$24.35
Multi Line Connection Charge , per Line or Trunk (Applies when new or add'l. service is established)	\$24.35
Record Order Charge , per account (Applies when the Company must make charges to its records due to a customer requested change in service)	\$15.00
Account Setup Fee , per account, per location (Applies when establishing a new account with the Company)	\$25.00
Primary Service Order Charge , per order (to add or Change existing service)	\$50.00
Subsequent Service Order Charge per order (adding features, changing existing features, telephone number change)	\$50.00
Technician Visit Charge* , per occurrence (Applies to add, move, or change requests requiring a technician to be dispatched for work to be completed)	\$150.00

6.4 Presubscription-2 (PIC)

	NRC
Per line, trunk, or port (manual change)	\$5.00
Per line, trunk, or port (electronic change)	\$1.25

** Technician Visit Charge will be assessed in lieu of the Premise Visit Charge found on Pages 79 & 152 for adds, moves, and changes.*

XO Communications Services, Inc.
Kelly Faul - Regulatory Affairs Director
13865 Sunrise Valley Dr.
Herndon, VA 20171
Case No.
Issued: August 11, 2009

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2nd Revised Page 166
Cancels 1st Revised Page 166

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LOCAL EXCHANGE SERVICES

SECTION 6 - PRICE LIST - CATEGORY TWO, (CONT'D.)

6.5 Supplemental Change Charge

Monthly Recurring Charge Range	NON-RECURRING CHARGES		
	Timeframe of Change Request		
	Within 2 Business Days of Order Acceptance	On or after 3 rd Business Day after Order Acceptance and up to the 5 th Business Day Prior to Due Date	Within 5 Business Days of Due Date
Up to \$500.99	\$0.00	\$100.00	\$200.00
\$501.00 to \$2,000.99	\$0.00	\$200.00	\$350.00
\$2,001.00 and Up	\$0.00	\$300.00	\$500.00

(N)

(N)