

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Valeria)	
Greenwood,)	
)	
Complainant,)	
)	
v.)	Case No. 11-2519-EL-CSS
)	
The Dayton Power and Light Company,)	
)	
Respondent.)	

ENTRY

The attorney examiner finds:

- (1) On April 15, 2011, Ms. Valeria Greenwood (complainant) filed a complaint against The Dayton Power and Light Company (DP&L or respondent) in which she alleged that DP&L denied her extensions of time to pay her bill and that DP&L sometimes issues two bills or disconnection notices in one month. She also alleged that DP&L refused to mail her a copy of her payment history.
- (2) On May 11, 2011, DP&L filed an answer and a motion to dismiss.
- (3) The complainant did not file a memorandum contra.
- (4) By entry issued June 21, 2011, the attorney examiner scheduled this matter for a mediated settlement conference. The complainant neither appeared nor explained her absence.
- (5) In the event that there may have been an inadvertent oversight by the complainant, the attorney examiner shall provide the complainant with another opportunity to appear for a mediated settlement conference. If the complainant fails to appear, the attorney examiner will recommend that the complaint be dismissed.
- (6) The conference shall be scheduled for August 30, 2011, at 1:30 p.m., in Room 1247 in the offices of the Commission, 180 East

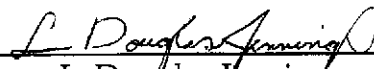
Broad Street, Columbus, Ohio 43215. If a settlement is not reached at the conference, an attorney examiner will conduct a discussion of procedural issues. Procedural issues for discussion may include discovery dates, possible stipulations of facts, and potential hearing dates.

It is, therefore,

ORDERED, That, in accordance with Finding (6), the parties appear for a mediated settlement conference to be held on August 30, 2011, at 1:30 p.m., in Room 1247 in the offices of the Commission, 180 East Broad Street, Columbus, Ohio 43215. It is, further,

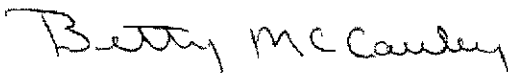
ORDERED, That copies of this entry be served upon all parties and interested persons of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO


By: L. Douglas Jennings
Attorney Examiner


/vrn

Entered in the Journal
AUG 05 2011


Betty McCauley
Secretary