



July 27, 2011
Via Electronic Delivery

Renee' Jenkins
Secretary of Commission
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215-3793

**RE: Sage Telecom, Inc. - Access Services Revised Replacement Tariff Pages
Case No. 11-4146-TP-ATA**

Dear Ms. Jenkins:

Enclosed for filing please find revised access services replacement tariff pages filed on behalf of Sage Telecom, Inc. As requested by Michelle Green of OH Staff, this filing makes corrections to pages 29, 47, and 60. The effective date of this filing is July 31, 2011.

Any question you may have regarding this filing may be directed to me at (407) 740-3006 or via email at croesel@tminc.com.

Sincerely,

Carey Roesel
Consultant to Sage Telecom, Inc.

CR/gs
Enclosures

cc: Andrew Karl – Sage Telecom
file: Sage Telecom - OH Access
tms: OHa1101b

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.10 Billing and Payment For Service (Continued)

2.10.4 Disputed Charges

- A. Any objections to billed charges must be reported to the Company or its billing agent within sixty (60) days of the invoice of the bill issued to the Customer. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate if the Customer's explanation provides reasonably sufficient information to provide that the billing was incorrect, an adjustment in the Customer's favor will be provided.
- B. In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Customer must submit a documented claim for the disputed amount including a detailed written explanation of the basis of the dispute. The Customer also will submit all documentation as may reasonably be required to support the claim. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Public Utilities Commission of Ohio in accordance with the Commission's rules of procedure. The address of the Commission is as follows:

Public Utilities Commission of Ohio
180 E. Broad Street
Columbus, Ohio 43215-3793
(614) 466-3292
- C. If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest credits or penalties will apply.
- D. If the dispute is resolved in favor of the Company and the Customer has withheld the disputed amount, any payments withheld pending settlement of the disputed amount shall be subject to the late payment penalty as set forth in Section 2.10.5.
- E. If the dispute is resolved in favor of the Customer after the Customer has paid the disputed amount, the Customer will receive an interest credit from the Company for the disputed amount times a late factor as set forth in Section 2.10.5 from the date of actual payment to the date of resolution of the dispute.
- F. If the dispute is resolved in favor of the Company and the Customer has paid the disputed amount on or before the payment due date, no interest credit or penalties will apply.

SECTION 3 - SWITCHED ACCESS SERVICE, (CONT'D)

3.3 Switched Access Service

3.3.1 Switched Transport

The Switched Transport rate element, set forth in Section 4.2.1, applies to each minute of use for Tandem Connect Access traffic only.

3.3.2 8YY Database Charge

The 8YY Database Query charge set forth in Section 4.1 applies to all originating calls to the toll-free numbers, subject to Section 5.1 of this Tariff. Toll Free Data Base Access Service is a service offering that utilizes originating trunk side Switched Access Service to deliver Toll Free calls to the Company's Interexchange Carrier Customers. The service providers for the forwarding of end user dialed Toll Free calls to a Company Service Switching Point which will initiate a query to the database to perform the Customer Identification and delivery function. The call is forwarded to the appropriate Interexchange Carrier Customer based on the dialed Toll-Free number. Records exchange, rating and billing for Toll Free Data Base Access Service is subject to the provisions of the Multiple Exchange Carrier Access Billing Guidelines (MECAB).

SECTION 6 - SPECIAL CONTRACTS, ARRANGEMENTS, AND CONSTRUCTION

6.1 Special Contract Arrangements

At the option of the Company, services may be offered on a contract basis to meet specialized pricing requirements of the Customer not contemplated by this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein and waiver of recurring, nonrecurring, or usage charges. The terms of the contract may be based partially or completely on the term and volume commitment, type of access arrangement, mixture of services, or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering to the first contract Customer as specified in each individual contract.

6.2 Special Service Arrangements

6.2.1 If a Customer's requirements cannot be met by services included in this tariff, or pricing for a service is shown in this tariff as an Individual Case Basis or ICB, the Company will provide, where practical and at its sole discretion, special service arrangements at charges to be determined on an Individual Case Basis. These special service arrangements will be provided if the provision of such arrangements is not detrimental to any other services furnished under the Company's tariffs. All ICB contracts will be filed with the Public Utilities Commission of Ohio for approval.

6.2.2 Special service arrangement rates are subject to revision depending on changing costs or operating conditions.

6.2.3 If and when a special service arrangement becomes a generically tariffed offering, the tariffed rate or rates will apply from the date of tariff approval.

6.3 Non-Routine Installation Charges

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays or night hours, additional charges may apply.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

7/27/2011 2:16:44 PM

in

Case No(s). 11-4146-TP-ATA

Summary: Tariff Access Replacement Tariff Pages electronically filed by Mrs. Grace D Stanley on behalf of Karl, Andrew Mr. and Sage Telecom, Inc.