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To: ContactThePUCO

Subject: 60490

Received: 7/24/2011 7:32:27 PM

Message:

WEB ID: 60490 AT:07-24-2011 at 07:32 PM

Related Case Number: 11-4161

TYPE: complaint

NAME: Ms. Susan Nighswander (fkn Kuhn)

CONTACT SENDER? Yes

MAILING ADDRESS:

1768 E Boston Circle

• Chandler, Az 85225

USA

PHONE INFORMATION:

• Home: (no home phone provided?)

• Alternative: 567-207-8055

• Fax: (no fax number provided?)

E-MAIL: skn12365@gmail.com

INDUSTRY: Water

ACCOUNT INFORMATION:

- Company: Ohio American Water Co
- Name on account: Jim Welty, Supervisor
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

COMPLAINT DESCRIPTION:

Not only has Ohio American Water asked for rates increase but I saw where they have sold or are in the process of selling to Aqua Water. does this mean it will go with out lead water line replacements and main water line replacements since another company will be taking over? This is all public record in the City of Tiffin Engineers office if verification is needed. I also wrote a letter to Ralph Baker, EPA in 2010 while I was still PW Supt and again in 2011, I sent 2 letters.

> This is to certify that the images appearing are an accurate and complete reproduction of a case file concument delivered in the regular course of business. Technician An~ Date Processed 7/26/11

11-4161-WS-AIR

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