

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of)	
Antoinette Benacquista,)	
)	
Complainant,)	
)	
v.)	Case No. 11-2868-GA-CSS
)	
Columbia Gas of Ohio, Inc.,)	
)	
Respondent.)	

ENTRY

The Commission finds:

- (1) On May 5, 2011, Antoinette Benacquista (complainant) filed a complaint against Columbia Gas of Ohio, Inc. (Columbia), alleging that Columbia terminated her gas service upon discovery of a gas leak outside of her residence relating to her gas riser. Complainant explains that she had already been notified by letter from Columbia that her riser would need to be replaced, along with the risers of some of her neighbors, but could not determine from her conversations with Columbia when riser replacement work would begin in her neighborhood. Because complainant's gas was turned off due to the faulty riser, she contracted with a licensed plumber to have her riser replaced so that her gas could be turned back on. After complainant's riser was replaced, she states that she contacted Columbia and was told that she could not be reimbursed for the cost of the riser replacement because she used an unlicensed plumber. Complainant maintains that she used a licensed plumber and is owed reimbursement.
- (2) On May 25, 2011, Columbia filed its answer to the complaint, denying all of the allegations in the complaint and asserting that complainant has failed to state reasonable grounds for complaint. Columbia further asserts that complainant is seeking monetary damages which the Commission is unable to grant, and states that, at all times, it has complied with all applicable statutes, rules, regulations, and tariffs. Finally, Columbia avers that the Commission lacks jurisdiction over this matter.

- (3) By entry issued June 16, 2011, the attorney examiner scheduled a settlement conference in this case for July 20, 2011.
- (4) On June 21, 2011, the parties filed a joint motion to dismiss this case. In the motion, the parties assert that they have resolved all of the issues raised in this case.
- (5) In light of the parties' June 21, 2011, motion, the Commission finds that the parties' request to dismiss the complaint, given that they have reached an agreement which resolves the issues raised in the complaint, is reasonable. Accordingly, the request to dismiss the complaint should be granted and the July 20, 2011, settlement conference should be cancelled.

It is, therefore,

ORDERED, That the parties' request to dismiss the complaint be granted.
It is, further,

ORDERED, That Case No. 11-2868-GA-CSS be dismissed. It is, further,

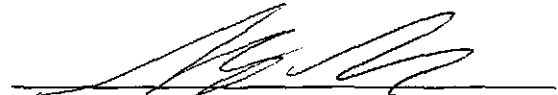
ORDERED, That the settlement conference currently scheduled for July 20, 2011, be cancelled. It is, further,

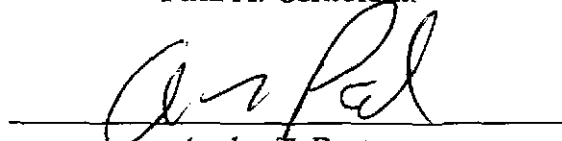
ORDERED, That a copy of this entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO


Todd A. Snitchler, Chairman


Paul A. Centolella


Steven D. Lesser

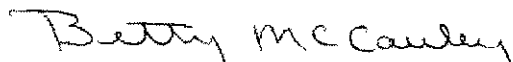

Andre T. Porter


Cheryl L. Roberto

KLS/dah

Entered in the Journal

JUL 15 2011


Betty McCauley
Secretary