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July 7, 2011

Via FedEx Delivery

Ms. Renee Jenkins, Commission Secretary

11-2587-TP-ATA

Public Utilities Commission of Ohio

180 East Broad Street

90-5193-TP-TRF

Columbus, Ohio

Re: Business Telecom, Inc. – Detariffing of Services and Charges

Dear Ms. Jenkins:

Please find enclosed a supplemental filing to the company's filing dated April 15, 2011, which was missing Exhibit E, the customer notice affidavit. For completeness sake, I am submitting an original and 10 copies of the instant cover letter, 11 copies of the April 15 filing in its entirety, as well as 11 copies of the previously missing Exhibit E.

Please acknowledge receipt of this filing by date-stamping the enclosed extra copy of the cover letter and mailing it to me in the self-addressed, stamped envelope provided.

Should you have any questions, please feel free to contact me at 256.382.3856.

Sincerely,

D. Anthony Mastando

VP- Regulatory Affairs / Senior Regulatory Attorney

Enclosures

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician RE Date Processed 7/9/2011



7037 Old Madison Pike, Suite 400
Huntsville, AL 35806
Tel: 919 863-7000

April 15, 2011

Via 2-Day Delivery

RECEIVED-DOCKETING DIV
2011 JUL -8 AM 10:20
PUCO

Ms. Renee Jenkins, Commission Secretary
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

Re: Business Telecom, Inc. d/b/a BTI Telecommunications Services
Detariffing of All Services and Charges

Dear Ms. Jenkins:

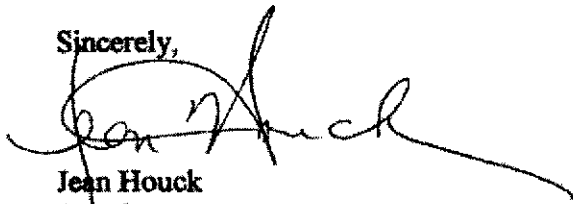
Business Telecom Inc. respectfully requests to submit an original and 10 copies of the following documents in accordance with Case No. 10-1010-TP-ORD:

- Telecommunications Retail Service Offering Form
- Telecommunications Application Form for Detariffing and Related Actions and associated Exhibits

Please acknowledge receipt of this filing by date-stamping the enclosed cover letter labeled "return receipt" and mailing to me in the self-addressed, stamped envelope I have provided for this purpose.

Should you have any question regarding this filing, please contact me at 256-382-2230.

Sincerely,



Jean Houck
Regulatory

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS RETAIL SERVICE OFFERING FORM
For Non-BLES Carriers

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011)

Company Name Business Telecom, Inc.
Company Address 7037 Old Madison Pike, Huntsville, Alabama 35806
Company Web Address www.deltacom.com
Regulatory Contact Person Jean Houck Phone 256-382-2230 Fax 256-382-3936
Regulatory Contact Person's Email Address jean.houck@btitelecom.net
Contact Person for Annual Report Shannon Wagner Phone 256-382-3932 Fax _____
Consumer Contact Information Customer Care Phone 800-239-3000 Fax _____
TRF Docket No. 90 -5193 -TP-TRF

I. Company Type (Check all applicable):

☐ Non-BLES CLEC ☒ IXC ☐ Other (explain) _____

II. Services offered (Check all applicable):

- ☒ Toll services (intrastate)
☐ Local Exchange Service (i.e., residential or business bundles)
☐ Other (explain) _____

III. Tariffed Provisions/Services (To the extent offered, check all applicable and attach tariff pages):

- ☐ Toll Presubscription
☐ Intrastate Special and Switched Access Services to Carriers (facilities-based local carriers only)*
☐ N-1-1 Service
☐ Pole Attachment and Conduit Occupancy
☐ Pay Telephone Access Lines
☐ Inmate Operator Service
☐ Telephone Relay Service

*Access service tariffs shall be maintained separately and are subject to the Commission's carrier-to-carrier rules found in Chapter 4901:1-7, Ohio Administrative Code.

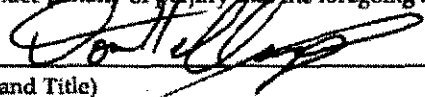
Part IV. – Attestation

Carrier hereby attests to its compliance with pertinent entries and orders issued by the Commission.

I am an officer/agent of the carrier/telephone company, Business Telecom, Inc, and am authorized to make statements on it behalf.
(Name)

I understand that Telephone companies have certain responsibilities to its customers under the Telecommunications Rules (Ohio Adm. Code 4901:1-6). These responsibilities include: warm line service; not committing unfair or deceptive acts and practices; truth in billing requirements; and slamming and preferred carrier freeze requirements. We will comply with the rules of the state of Ohio and understand that non-compliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.


(Signature and Title) Don Hellwege VP – Assistant General Counsel

April 15, 2011
(Date)

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of DeltaCom, Inc.)
to Detariff Services and make other changes related to the)
Implementation of Case No. 10-1010-TP-ORD)

TRF Docket No. 90-5193

Case No. 2587 ~~4444~~ TP - ATA

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Business Telecom, Inc.

DBA(s) of Registrant(s) _____

Address of Registrant(s) 7037 Old Madison Pike Huntsville, Alabama 35806

Company Web Address www.deltacom.com

Regulatory Contact Person(s) Jean Houck

Phone 256-382-2230

Fax 256-382-3936

Regulatory Contact Person's Email Address jean.houck@deltacom.com

Contact Person for Annual Report Shannon Wagner

Phone 256-382-3951

Address (if different from above) same as above

Consumer Contact Information Customer Care

Phone 800-239-3000

Address (if different from above) 8830 US Hwy 231 North, Arab, Alabama 35016

Part I - Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

| Carrier Type | <input type="checkbox"/> ILEC | <input type="checkbox"/> CLEC | <input checked="" type="checkbox"/> CTS |
|--|-------------------------------|-------------------------------|---|
| Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Part II - Exhibits

Note that the following exhibits are required for all filings using this form.

| Included | Identified As: | Description of Required Exhibit: |
|-------------------------------------|----------------|--|
| <input checked="" type="checkbox"/> | Exhibit A | The existing affected tariff pages. |
| <input checked="" type="checkbox"/> | Exhibit B | The proposed revised tariff pages. |
| <input checked="" type="checkbox"/> | Exhibit C | Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application. |
| <input checked="" type="checkbox"/> | Exhibit D | One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07 |
| <input checked="" type="checkbox"/> | Exhibit E | Affidavit that the Customer Notice described in Exhibit C has been sent to Customers. |

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

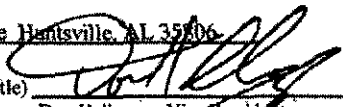
Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Business Telecom, Inc., and am authorized to make this statement on its behalf.
(Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) April 15, 2011 at (Location) 7037 Old Madison Pike, Huntsville, AL 35896

*(Signature and Title) 

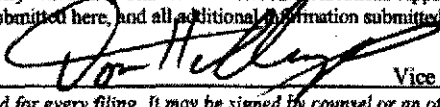
Don Hellwege, Vice President –
Assistant General Counsel

(Date) April 15, 2011

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Don Hellwege verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) 

Vice President - Assistant General Counsel (Date) April 15, 2011

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

Business Telecom, Inc.

Exhibit A

The existing affected tariff pages

BUSINESS TELECOM, INC.
7037 Old Madison Pike
Huntsville, Alabama 35806
www.deltacom.com

PUCO Tariff No. 2

Original Title Page

**INTRASTATE LONG DISTANCE TELECOMMUNICATIONS SERVICES,
REGULATIONS AND RATES
OF**

BUSINESS TELECOM, INC. d/b/a BTI TELECOMMUNICATIONS SERVICES

PUBLIC UTILITIES COMMISSION OF OHIO

TARIFF NO. 2

**THIS TARIFF REPLACES IN ITS ENTIRETY THE PREVIOUS BUSINESS TELECOM, INC. d/b/a
BTI TELECOMMUNICATIONS SERVICES OHIO TARIFF NO. 1 FILED WITH THE PUBLIC
UTILITIES COMMISSION OF OHIO.**

SECTION 1 – GENERAL

- 1.1 Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (MTSS). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.
- 1.2 As of the effective date below, the rates, service descriptions, and the terms and conditions for all residential and business long distance services will no longer be included in this tariff on file with the Public Utilities Commission of Ohio. Customer's may view the Company's price list on the Company's website at www.Deltacom.com. Customers may request a paper copy of the pricelist by calling toll free at 800-239-3000, or by writing to Attention Regulatory Department: 7037 Old Madison Pike, Huntsville, Alabama, 35803.

SECTION 2 – MISCELLANEOUS CHARGES

2.1 Late Payment Fees

If any portion of the payment is not received by the Company within 30 days of receipt of the bill, or if any portion of the payment is received by the Company in funds that are not immediately available upon presentment, then a late payment charge of 1.5% per month shall be due to the Company. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.

2.2 Returned Check Charge

A service charge will be assessed in accordance with Ohio law for all checks returned by a bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

A fee of \$25.00 will be charged for returned checks.

Business Telecom, Inc.

Exhibit B

The proposed revised tariff pages

BUSINESS TELECOM, INC.
7037 Old Madison Pike
Huntsville, Alabama 35806
www.deltacom.com

PUCO Tariff No. 3

Original Title Page

**INTRASTATE LONG DISTANCE TELECOMMUNICATIONS SERVICES,
REGULATIONS AND RATES
OF**

BUSINESS TELECOM, INC. d/b/a BTI TELECOMMUNICATIONS SERVICES

PUBLIC UTILITIES COMMISSION OF OHIO

TARIFF NO. 3

**THIS TARIFF REPLACES IN ITS ENTIRETY THE PREVIOUS BUSINESS TELECOM, INC. d/b/a
BTI TELECOMMUNICATIONS SERVICES OHIO TARIFF NO. 2 FILED WITH THE PUBLIC
UTILITIES COMMISSION OF OHIO.**

SECTION 1 – GENERAL

- 1.1** Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (MTSS). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.
- 1.2** As of the effective date below, the rates, service descriptions, ancillary charges, and the terms and conditions for all residential and business long distance services will no longer be included in this tariff on file with the Public Utilities Commission of Ohio. Customers may view the Company's price list on the Company's website at www.deltacom.com. Customers may request a paper copy of the pricelist by calling toll free at 800-239-3000, or by writing to Attention: Regulatory Department: 7037 Old Madison Pike, Huntsville, Alabama, 35803.

Business Telecom, Inc.

Exhibit C

Narrative of Changes in proposed application

Exhibit C

Matrix or narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.

The Applicant, Business Telecom, Inc. has deleted all services and charges from its Long Distance Service Tariff.

At this time Business Telecom, Inc. does not bill Telecommunications Relay Service in Ohio. Should that change the Company will revise its tariff on file with PUCO to reflect any terms, conditions and rates related to that service

Business Telecom, Inc.

Exhibit D

Customer notice of detariffing

<Date>

<Company Name>

<Address>

<Address2>

<City>, <State> <Zip>

Dear Valued Customer-

Beginning on May 15, 2008, the prices, service descriptions, and the terms and conditions for all intrastate long distance services Deltacom provides in the state of Ohio will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Deltacom must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings online at www.deltacom.com or you can request a copy of this information by contacting Deltacom Customer Care at 877-239-3000 or by mail at:

Deltacom
Attn.: Regulatory Dept.
7037 Old Madison Pike
Huntsville, AL 35806

Since these services will no longer be on file with the Commission, the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

As always, Deltacom appreciates your business. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions. If you have any questions about this matter, please call Deltacom Customer Care at 877-239-3000 or visit us at www.deltacom.com.

Sincerely,

Deltacom Customer Care

<Date>

<Company Name>

<Address>

<Address2>

<City>, <State> <Zip>

Dear Valued Customer-

Beginning on May 15, 2008, the prices, service descriptions, and the terms and conditions for long distance services that you are provided by Deltacom will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Deltacom must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings online at www.deltacom.com or you can request a copy of this information by contacting Deltacom Customer Care at 877-239-3000 or by mail at:

Deltacom
Attn.: Regulatory Dept.
7037 Old Madison Pike
Huntsville, AL 35806

Since long distance services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company, instead of the document on file at the PUCO, will now control new services or changes in service. This agreement, whether it is verbal or written, will still be subject to consumer protections required and enforced by the PUCO.

As always, Deltacom appreciates your business. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions. If you have any questions about this matter, please call Deltacom Customer Care at 877-239-3000 or visit us at www.deltacom.com. You may also visit the consumer information page on the PUCO's website at www.puco.ohio.gov for further information.

Sincerely,

Deltacom Customer Care

Business Telecom, Inc.

Exhibit E

Customer Notice Affidavit

State of North Carolina

SS:

County of Wake

AFFIDAVIT

I, Cara Garney, am an authorized representative of the applicant corporation, Business Telecom Inc., and am authorized to make this statement on its behalf. I attest that the customer notices accompanying this affidavit were sent to affected customers through direct mail in April 2008 in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on (date) 7/7/11 at 3301 Benson Dr. Raleigh, NC 27612.

Signature Cara M. Garney