

BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of)
Sarah E. Loeffler)
Complainant,)
v.)
Columbia Gas of Ohio, Inc.,)
Respondent,)
)

Case No. 11-3445-GA-CSS

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ANSWER
OF COLUMBIA GAS OF OHIO, INC.

Now comes the Respondent, Columbia Gas of Ohio, Inc. ("Columbia"), and files its Answer to the Complaint filed herein on June 6, 2011.

1. Columbia admits that the Complainant contacted the call center on May 17, 2010 to request a meter move.
2. Columbia admits that on May 25, 2010, it sent a service tech to Complainant's house to assess the potential meter move.
3. Columbia admits that on April 11, 2011, Columbia personnel completed a meter move out at Complainant's residence.
4. Columbia admits that on April 11, 2011, Complainant called Columbia Gas and expressed dissatisfaction with the meter move out.
5. Columbia denies the remaining allegations in the Complaint.
6. Any allegation in the Complaint not expressly admitted is hereby denied.

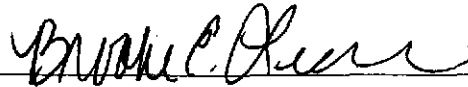
Affirmative Defenses

7. Columbia avers that the Complainant has failed to state reasonable grounds for a complaint against Columbia as required by Ohio Revised Code § 4905.26.
8. Complainant is seeking monetary damages in this proceeding, which the Commission is unable to grant.
9. Columbia avers that it has complied with all applicable Ohio statutes, the Commission's rules and regulations and Columbia's tariff.

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Respectfully Submitted by,

COLUMBIA GAS OF OHIO, INC.



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CERTIFICATE OF SERVICE

I hearby certify that I have served a copy of the foregoing *Answer of Columbia Gas of Ohio, Inc.*, by ordinary U.S. mail, postage prepaid, to Sarah Loeffler, 431 W. 43rd St. Shadyside, Ohio 43947, this 8th day of July, 2011.



Brooke E. Leslie
Attorney for
COLUMBIA GAS OF OHIO, INC.