

FILE

11-0346-EL-SSO

From: webmaster@puc.state.oh.us  
 To: ContactThePUCO  
 Subject: 60141  
 Received: 7/3/2011 3:50:16 PM  
 Message:  
 WEB ID: 60141 AT:07-03-2011 at 03:50 PM

Related Case Number: 11-0346

TYPE: comment

NAME: Mr. Jeff Arnold

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 210 Olive Street
- Caldwell , Ohio 43724
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: jjarn66@hotmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP Ohio
- Name on account: Clyde Crum
- Service address: 210 Olive Street
- *(no service phone number provided?)*
- Account Number: 073-700-067-0-7

COMMENT DESCRIPTION:

Case# 11-346: AEP has not justified increasing electricity rates. In fact, their actions favor a decrease in rates. A recent article in the Daily Jeffersonian (Cambridge) bragged about \$500,000 spent paying other peoples electric bills. In addition, they have sent numerous advertisements in my electric bill wanting me to change my appliance, offering me money to do so. Finally, they keep paying off numerous non-profit organizations to send in favorable letters of support for fee increases. They seem to have all kinds of money available to spend on a PR campaign to get higher rates. The PUCO should demand that they stop spending money on public relations and instead use it to lower electric rates. In addition, I just read they overcharged customers for a power plant they never built. For all these reasons, AEP should be cutting electric rates rather than increasing them. By the way, I dropped my phone service over a year ago because the taxes were higher than the phone service. So you will have to e-mail me to reach me.

PUCO

2011 JUL -7 AM 9:03

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Technician 7/7/2011 Date Processed