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June 27, 2011

Betty McCauley, Secretary The Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215

RE: In the Matter of the Application of TSC Communications, Inc. to Detariff Services and Make Other Changes Related to the Implementation of Case No. 10-1010-TP-ORD PUCO, Case No. 11-2923-TP-ATA, TRF Docket No. 90-9092-TP-TRF

Dear Ms. McCauley:

Attached are nine (9) revised pages to be filed on behalf of TSC Communications, Inc. in the abovereferenced matter. Please replace the sheets originally filed on May 10, 2011 in this matter with the sheets attached hereto. Further the pages originally filed as Section 4, Page No. 9 through and including Page No. 30 should be deleted.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,

/s/ Carolyn S. Flahive Carolyn S. Flahive

Enclosure

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Issued by the Public Utilities Commission of Ohio Lonnie D. Pedersen, Chief Operating Officer

Wapakoneta, Ohio

SECTION 2 - GENERAL RULES AND REGULATIONS (Continued)

C. <u>FURNISHING OF SERVICE</u> (Continued)

- 2. Company Facilities at Hazardous or Inaccessible Locations
 - a. Where service is to be established or maintained at a location that would involve undue hazards or where accessibility is impracticable to employees of the Company, the Company may refuse to furnish such service and/or the Customer may be required to install and maintain the Company's facilities in a manner satisfactory to the Company. The Customer will reimburse the Company for any unusual costs involved.
 - b. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, or damage by reason of the installation and maintenance of such service and/or facilities.
- 3. Protective Equipment
 - a. Protective equipment is required when a hazardous electrical environment is present at a Customer's premise and when the estimated rise in ground potential is sufficient to cause damage to Company facilities or to endanger the safety of the Company's employees or Customers. The Customer must provide the protective equipment subject to Company specifications.
 - b. Other special protective equipment and/or neutralizing transformers, isolating transformers, drain coils for use in providing service to Customer's premise where there are high ground potentials, even though not required, may be provided by the Customer, subject to specifications, or in accordance with the rates, terms and conditions set forth herein.
 - c. All equipment connected to the Company's facilities and the telecommunications network shall meet the provisions of Part 68 of the Federal Communications Commission's Rules and Regulations.
- 4. Telephone Numbers
 - a. Telephone numbers are the property of the Company and are assigned to the service furnished the Customer. The Company reserves the right to change such numbers and/or the central office name associated with such numbers assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

<u>SECTION 2 - GENERAL RULES AND REGULATIONS</u> (Continued)

F. <u>LIABILITY OF THE COMPANY</u>

1. Service Irregularities

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission, or failure or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the Company in failing to exercise reasonable supervision or to maintain proper standards of maintenance and operation, shall in no event exceed an amount of equivalent to the proportionate Local Service Charge to the Customer for the period of service during which such service irregularities occur and continue.

However, any such mistakes, mistakes, omissions, interruptions, delays, errors, or defects in transmission, or failure or defects in facilities furnished by the Company, which are caused or contributed to by the negligence or willful act of the Customer, Authorized User, or Joint User or which arise from the use of Customer provided premise equipment shall not result in the imposition of any liability whatsoever upon the Company.

2. Use of Facilities of Other Connecting Carriers

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with the Company's facilities in establishing connections to points not reached by those facilities. Neither this Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other Company or companies furnishing a portion of such service.

3. Indemnifying Agreement

The Company shall be indemnified and saved harmless by the Customer against: claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over Company facilities or the use thereof.

4. Defacement of Premise

The Company is not liable for any defacement or damage to the premise of a Customer resulting from the furnishing of service or the installation, attachment, or removal of the facilities furnished by the Company on such premise unless such damage is created by the Company's negligence or intentional actions.

<u>SECTION 3 - SERVICE CHARGES</u> (Continued)

B. <u>APPLICATION OF CHARGES</u> (Continued)

- 1. General (Continued)
 - d. Except as otherwise provided in this Section, all changes in location of customer's equipment or service from one (1) premise to another are treated as new service connections and the appropriate Service Charges will be applied.
 - e. Payment of Service Charges may be required at the time of application for service, or upon presentation of a bill.
 - f. Service Charges are not applicable for:
 - i. Moves or changes required for normal maintenance and repair of the Company's service.
 - ii. Change or correction in billing name or address when there is not a change in responsibility and no connection, disconnection, move or change in the service.
 - iii. An upgrade or regrade of service for Company reasons.
 - iv. The connection of telephone sets or other terminal equipment when no line connection or central office access work is required.
 - v. When existing Customers disconnect their Local Exchange Access Service.
- 2. Specific Application of Service Charges
 - a. Service Order Charges
 - i. Service Order Charges are applicable:
 - a) For requests to establish an account for initial connection of service.

<u>SECTION 3 - SERVICE CHARGES</u> (Continued)

B. <u>APPLICATION OF CHARGES</u> (Continued)

- 2. Specific Application of Service Charges (Continued)
 - a. Service Order Charges (Continued)
 - i. Service Order Charges are applicable: (Continued)
 - b) For changes and transfers of service involving a change in name and responsibility, except in the case of a surviving spouse who has established service.
 - c) For restoration of service disconnected for non-payment of telephone bills.
 - d) For subsequent requests for service, for restoration of service at the Customer's request, and for requests for change in class or grade of service.
 - e) For service ordered while that Customer has a pending service order and which requests services that cannot be included on the pending service order.
 - f) For additions, moves or changes of lines in the same building or in different buildings on the same premise.
 - b. Customer Premise Visit Charge
 - i. A Premise Visit Charge is applicable when a trip to the Customer's premise is required to complete work requested by a Customer, as shown on the related Service Order.
 - ii. Only one (1) Premise Visit Charge will apply in connection with the same service order.
 - iii. A Premise Visit Charge is not applicable to complete disconnection of service or a change in service or facilities initiated by the Company.

SECTION 4 - LOCAL EXCHANGE SERVICE (Continued)

E911 SERVICE

Enhanced 911 Service (E911) is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) may receive telephone calls dialed to the telephone number 911.

<u>Resale</u>

A monthly charge applies per line for the provision of E911 in counties equipped with E911 service. The charges for E911 are in addition to the base rates for local service as otherwise defined herein. Rates for E911 are dependent upon the location of the Customer and are determined as follows:

Monthly Recurring

\$0.24 per line \$0.20 per line

Frontier ILEC exchanges CenturyLink ILEC exchanges

Facilities-Based

Enhanced 911 Service is provided to the customer at no charge.

SECTION 5 - MISCELLANEOUS SERVICE ARRANGEMENTS

CALLING NUMBER DELIVERY BLOCKING (CALL BLOCK)

Calling Number Delivery Blocking will allow the calling party to suppress a directory number such that the called party with Calling Number Delivery does not receive the information. The called party will receive a "private" message instead of the calling party's directory number.

Customers utilize an activation code on a per call basis to prevent the disclosure of the calling party's directory number. Use of the activation code prevents the number display on the ensuing call only and does not prevent the calling number from display on subsequent calls. The activation code must be utilized on each call.

Calling Number Delivery Blocking will be provided on a universal basis to all eligible customers at no charge.

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Summary: Tariff Revised Tariff pages electronically filed by Carolyn S Flahive on behalf of TSC Communications, Inc.