

June 27, 2011

Betty McCauley, Secretary
The Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

RE: In the Matter of the Application of Telephone Service Company to Detariff Services and Make Other Changes Related to the Implementation of Case No. 10-1010-TP-ORD PUCO, Case No. 11-2922-TP-ATA, TRF Docket No. 90-5039-TP-TRF

Dear Ms. McCauley:

Attached are seven (7) revised pages to be filed on behalf of Telephone Service Company in the above-referenced matter. Please replace the sheets originally filed on May 10, 2011 in this matter with the sheets attached hereto.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,

/s/ Carolyn S. Flahive
Carolyn S. Flahive

Enclosure

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GENERAL RULES AND REGULATIONS

A. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights-of-way for the construction and maintenance of the necessary pole lines, circuits and equipment.

2. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between subscribers.

No one employed by the Telephone Company, in any capacity, is authorized to receive or transmit verbal or written messages, unless it is solely as agent for the person desiring the same, and the Telephone Company will assume no responsibility for such service.

Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

3. Service Irregularities

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission, or failure or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the Company in failing to exercise reasonable supervision or to maintain proper standards of maintenance and operation, shall in no event exceed an amount of equivalent to the proportionate Local Service Charge to the Customer for the period of service during which such service irregularities occur and continue.

However, any such mistakes, mistakes, omissions, interruptions, delays, errors, or defects in transmission, or failure or defects in facilities furnished by the Company, which are caused or contributed to by the negligence or willful act of the Customer, Authorized User, or Joint User or which arise from the use of Customer provided premise equipment shall not result in the imposition of any liability whatsoever upon the Company.

GENERAL RULES AND REGULATIONS (Continued)

B. USE OF SERVICES AND FACILITIES

1. Ownership and Use of Equipment

The facilities necessary for the rendition of telephone service are furnished by the Telephone Company and placed in the subscriber's hands as custodian. The subscriber shall be responsible for the reasonable care and safekeeping of such facilities. The subscriber shall be required to reimburse the Telephone Company for the disappearance or destruction of such facilities from any cause other than ordinary usage or a casualty involving the subscriber's premises.

The telephone service rendered to a subscriber shall not be used for receiving, transmitting or delivering any message or communication in respect of which a consideration has been or is to be paid to any party other than the Telephone Company, except as may be permitted by the rules and regulations contained in this tariff, nor shall such service be used in any way in competition with the Telephone Company in its present or future service.

2. Use of Subscriber Service

The use of subscriber service is restricted to the subscriber, persons residing in the subscriber's household, his employees or representatives. The Telephone Company may refuse to install service or permit service to remain on premises where the instrument is so located that it is accessible to the general public.

GENERAL RULES AND REGULATIONS (Continued)

C. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

3. Late Payment Charges

Customer bills are postmarked no later than the first calendar day of the month and payments are due no earlier than the fourteen calendar day from the postmark date. Payments will be considered received for purposes of crediting the customer's account on the same business day that the customer's payment is received by the Company or its authorized payment agent. Authorized payment agent fees shall not exceed more than two dollars per transaction for processing payments by cash, check or money order. Bills may be rendered in electronic format if available and if the customer affirmatively chooses.

A late payment charge of \$2.00 or 1%, whichever is greater, remaining on any bill not paid by the 19th day after the bill is rendered will be assessed. Late payment fees will not be applied to the following:

- a. Any portion of the bill that is in bona fide dispute.
- b. Any previous late payment fees included in the amount due.
- c. Service establishment charges for lifeline services.

4. Minimum Service Periods

Unless otherwise specified elsewhere in this Tariff, the minimum service period for all services offered in this Tariff is one (1) month beginning on and including the day following the establishment of service. The minimum service period relates to each applicable unit of service, either on the initial or subsequent installations. For purposes of administration, each month is considered to have thirty (30) days.

5. Telephone Numbers

- a. Telephone numbers are the property of the Company and are assigned to the service furnished the Customer. The Company reserves the right to change such numbers and/or the central office name associated with such numbers assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

MISCELLANEOUS SERVICES AND EQUIPMENT (Continued)

B. CONSTRUCTION CHARGES (Continued)

3. Buried Entrance

Where a buried wire or buried cable type of entrance facilities is provide by the telephone company in cases where such type of facilities is not considered normal, as hereinafter set forth, the subscriber shall be required to pay for all excavation and fill-in in connection with maintenance and replacement of such buried wire or buried cable type of entrance facilities.

C. SPECIAL ASSEMBLAGES

Where the telephone company, at the request of the subscriber, furnishes special assemblages or special services which are not provided for or established under this tariff, a charge thereof, in addition to the published rates, will be made in each case. Special assemblages will be made at the discretion of the telephone company.

D. TOUCH TONE SERVICE

Touch tone service is included in the access line rate.

E. TELECOMMUNICATIONS RELAY SERVICES (TRS) CHARGE

Customers may be assessed an annual charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

F. PER CALL BLOCKING

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display devise, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers at no charge.

All public and semi-public payphones in Telephone Service Company's service area will be equipped with Per Call Blocking.

P.U.C.O. No. 6

[RESERVED FOR FUTURE USE]

MISCELLANEOUS SERVICES AND EQUIPMENT (Continued)

LIFELINE/LINK-UP REQUIREMENTS

A. GENERAL

1. Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service **or** the Company may offer any other packages/bundles of service, if available to customers, less the lifeline discount and shall provide all of the following:
 - a. A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;
 - b. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;
 - c. Free blocking of toll service, 900 service and 976 service;
 - d. A waiver of the federal universal service fund end user charge; and
 - e. A waiver of the telephone company's service deposit requirement.

B. REGULATIONS

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:
 - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;
 - b. Supplemental Nutritional Assistance Program (SNAP/Food Stamps);
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Supplemental Security Insurance – blind and disabled (SSD)
 - e. Federal public housing assistance, or Section 8;
 - f. Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
 - g. National School Lunch Program's Free Lunch Program (NSL);
 - h. Temporary Assistance for Needy Families (TANF/Ohio Works); or
 - i. General Assistance (including disability assistance (DA))

This foregoing document was electronically filed with the Public Utilities

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Case No(s). 90-5039-TP-TRF, 11-2922-TP-ATA

Summary: Tariff Revised Tariff pages electronically filed by Carolyn S Flahive on behalf of Telephone Service Company