

June 24, 2011

Betty McCauley, Secretary
The Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

RE: In the Matter of the Application of New Knoxville Telephone Company to Detariff Services and Make Other Changes Related to the Implementation of Case No. 10-1010-TP-ORD PUCO, Case No. 11-2891-TP-ATA, TRF Docket No. 90-5029-TP-TRF

Dear Ms. McCauley:

Attached are eight (8) revised pages to be filed on behalf of New Knoxville Telephone Company in the above-referenced matter. Please replace the sheets originally filed on May 9, 2011 in this matter with the sheets attached hereto.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,

/s/ Carolyn S. Flahive
Carolyn S. Flahive

Enclosure

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NON-RECURRING SERVICE CONNECTION CHARGES

Initial Connection

Service Order	10.00
Central Office	10.00
Premise Visit	12.00

Initial Connection (Pre-wired)

Service Order	10.00
Central Office	10.00
Premise Visit	12.00

Transfer from Premise to Another on Non-Contiguous Property, or
Transferred to Different Subscriber at Same Location

Service Order	10.00
Central Office	10.00

Re-establishment of Suspended Service

Service Order	10.00
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Re-connection of Disconnected Service

Service Order	10.00
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For Other than Specified, When Requested by Customer

Cost

MISCELLANEOUS RATES AND CHARGES

1. Per Call Blocking

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers at no charge.

2. Telecommunications Relay Services (TRS) Charge

Customers may be assessed an annual charge per line to fund the Telecommunications Relay services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

3. Service Charge

The maintenance of Telephone Company facilities or equipment provided by the Telephone Company is the responsibility of the Telephone Company. The maintenance of other non-Telephone Company equipment and facilities is the responsibility of the customer. Under no circumstances will the Telephone Company be required to repair customer-provided facilities or equipment. A service charge of twenty-five dollars (\$25.00) shall apply if, responding to a customer report of a trouble condition, the Telephone Company determines that the source of the trouble is in the facilities or equipment of the customer.

The Telephone Company shall advise the customer of the potential service charge at the time the trouble report is received by the Telephone Company.

At the time a customer applies for service with the Telephone Company, written notice will be given to the customer that potential service charges are applicable on customer-provided equipment.

APPLICATION OF RATES

- A. Business rates apply at business locations; and at other locations when a business listing is furnished, or when the use of the service is primarily or substantially of a business, professional, institutional or occupational nature. Service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc.
- B. Residential rates apply at all other locations, unless otherwise specifically provided. When the use of a residential service is such that it should be reclassified as a business service, the Company will discontinue the service in the event the subscriber refuses to permit such reclassification and pay the applicable business rate.

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CONSTRUCTION CHARGES

A. Construction Charges on Private Right-of-Way

Where permanent construction is provided in territory where no Company owned facilities are available, the type and route deemed most practicable by the Company will be used. The applicant may be required to obtain the necessary right-of-way and pay the expenses (or rental) incurred in securing or retaining it. The Company will furnish, place, own, and maintain or replace the wire circuits needed to provide service. The Customer may be required to pay one-half the cost of construction and material on all line extensions in excess of 500 feet from existing facilities.

B. Construction Charges on Public Highways

This Company concurs with the rules and regulations concerning excess construction charges applicable to certain line extensions on the public highway as set forth in Section 4901:1-3-13, Ohio Administrative Code.

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LIFELINE/LINK-UP REQUIREMENTS

A. GENERAL

1. Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service **or** the Company may offer any other packages/bundles of service, if available to customers, less the lifeline discount and shall provide all of the following:
 - a. A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;
 - b. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;
 - c. Free blocking of toll service, 900 service and 976 service;
 - d. A waiver of the federal universal service fund end user charge; and
 - e. A waiver of the telephone company's service deposit requirement.

B. REGULATIONS

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:
 - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;
 - b. Supplemental Nutritional Assistance Program (SNAP/Food Stamps);
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Supplemental Security Insurance – blind and disabled (SSD)
 - e. Federal public housing assistance, or Section 8;
 - f. Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
 - g. National School Lunch Program's Free Lunch Program (NSL);
 - h. Temporary Assistance for Needy Families (TANF/Ohio Works); or
 - i. General Assistance (including disability assistance (DA))

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

6/24/2011 11:13:12 AM

in

Case No(s). 11-2891-TP-ATA, 90-5029-TP-TRF

Summary: Tariff Revised Tariff pages electronically filed by Carolyn S Flahive on behalf of The New Knoxville Telephone Company