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A Professional Limited Liability Company

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June 22, 2011

Via Electronic Delivery

Ms. Renee Jenkins, Commission Secretary
Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street, 13th Floor
Columbus, OH 43216-3793

RE: Mountain Communications, LLC
Tariff Docket No. 90-9355-TP-TRF
Detariffing of P.U.C.O. Tariff No. 1 in Case No. 11-3830-TP-ATA

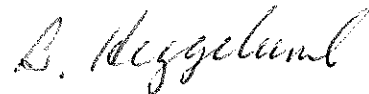
Dear Ms. Jenkins:

Enclosed please find for filing the original Telecommunications Retail Service Offering Form for Non-BLES Carriers and the Telecommunications Application Form for Detariffing and Related Actions per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD filed on behalf of Mountain Communications, LLC. Also, P.U.C.O. Tariff No. 3 replaces P.U.C.O. No. 1 in its entirety. The detariffed services have been removed from P.U.C.O. Tariff No. 3 and the removed services are now included in the Company's Ohio Guidebook posted on the Company's website at www.4-procom.com

The Company requests an effective date of June 23, 2011.

Should you have any questions, please contact the undersigned.

Sincerely,



Becky Heggelund

Attachments

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of Mountain
Communications, LLC

to Detariff Services and make other changes related to the
Implementation of Case No. 10-1010-TP-ORD

TRF Docket No. 90-____

Case No. ____ - ____ - **TP - ATA**

NOTE: Unless you have reserved a Case No. leave the "Case No."
fields BLANK.

Name of Registrant(s) Mountain Communications, LLC

DBA(s) of Registrant(s) _____

Address of Registrant(s) Route 3, Box 69G, Bruceton Mills, WV 26525

Company Web Address www.4-procom.com

Regulatory Contact Person(s) Larry Sisler

Phone (866) 776-2662 _____ Fax (304) 379-2167

Regulatory Contact Person's Email Address bwolfe@4-procom.com

Contact Person for Annual Report Larry Sisler

Phone (866) 776-2662

Address (if different from above) same as above

Consumer Contact Information Larry Sisler

Phone (866) 776-2662

Address (if different from above) _____

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input type="checkbox"/> ILEC	<input checked="" type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Mountain Comm., LLC, and am authorized to make this statement on its behalf.
(Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 6-20-2011 at (Location) Metairie, LA

*(Signature and Title) Becky Heggelund (Date) 6-20-2011
Reg. Assistant

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel, or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Becky Heggelund
verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) Becky Heggelund, Regulatory Asst. (Date) 6-20-2011

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

Mountain Communications, LLC

Exhibit A

Existing Affected Tariff Pages

Mountain Communications, LLC
P.U.C.O. NO. 1

PUCO NO. 1

Mountain Communications, LLC

Competitive Telecom Services

Page Reference

Local Exchange Services

9

ISSUED: May 1, 2008

EFFECTIVE: June 5, 2008

Issued under authority of the Public Utilities Commission of Ohio,
Dated June 4, 2008 in Case 08-0563-TP-ACE
Larry Sisler, President
Route 3, Box 69 G
Bruceton Mills, WV 26525

Mountain Communications, LLC
P.U.C.O. NO. 1

DESCRIPTION OF SERVICE AREA

Local Exchange Service will be offered in the Ohio counties served by AT&T Ohio as listed below.

Aberdeen	Dalton	Independence	Murray City
Akron	Danville-Highland	Ironton	Navarre
Alliance	Dayton	Jamestown	Nelsonville
Alton		Jeffersonville	New Carlisle
Arabia	Dayton	Kent	New Holland
Atwater	Donnelsville	Kirtland	New Lexington
Barnesville	Dresden	Lancaster	New Matamoras
Beallsville	Dublin	Leetonia	New Riegel
Beavercreek	Duffy	Leroy	New Waterford
Bedford	East Liverpool	Lewisville	Newcomerstown
Belfast	East Palestine	Lindsey	
Bellbrook	Enon	Lisbon	Newport
Belpre	Fairborn	Lockbourne	Niles
Berea	Findlay	London	North Canon
Bethesda	Fletcher-Lena	Louisville	North Hampton
Bloomington	Fostoria	Lowellville	North Lima
Bloomington	Franklin	Magnolia-	North Royalton
Bowersville	Fremont	Waynesburg	Norwich
Burton	Fultonham	Manchester (SUM)	Olmsted Falls
Canal Fulton	Gahanna	Mantua	Painesville
Canal Winchester	Gallipolis	Marietta	Perrysburg
Canfield	Gates Mills	Marlboro	Philo
Canton	Girard	Marshall	Piqua
Carroll	Glenford	Martins Ferry-	Pitchin
Castalia	Gnadenhutten	Bridgeport	Rainsboro
Cedarville	Graysville	Massillon	Ravenna
Centerville	Greensburg	Maumee	Reynoldsburg
Chagrin Falls	Grove City	Medway	Rio Grande
Cheshire	Groveport	Mentor	Ripley
Chesterland	Guyan	Miamisburg-West	Rogers
Christiansburg	Harrisburg	Carrollton	Rootstown
Cleveland	Hartville	Middletown	Roseville
Columbiana	Hillcrest	Milledgeville	Rushville
Columbus	Hilliard	Mingo Junction	Salem
Conesville	Hillsboro	Mogadore	Salineville
Corning	Holland	Monroe	Sandusky
Coshocton	Hubbard	Montrose	Sebring

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Local Exchange Service will be offered in the Ohio counties served by AT&T Ohio as listed below.

Sedalia	Willoughby
Sharon	Winchester
Shawnee	Woodsfield
Somerset	Worthington
South Charleston	Xenia
South Solon	Yellow Springs-Clifton
South Vienna	Youngstown
Spring Valley	Zanesville
Springfield	
St. Clairsville	
Steubenville	
Strongsville	
Sugar Grove	
Sugar Tree RidgeTerrace	
Thornville	
Tiffin	
Toledo	
Toronto	
Tremont City	
Trenton	
Trinity	
Ulrichsville	
Uniontown	
Upper Sandusky	
Vandalia	
Victory	
Vinton	
Walnut	
Washington Cour House	
Wellsville	
West Jefferson	
West Lafayette	
Westerville	
Whitehouse	
Wickliffe	

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P.U.C.O. NO. 1

DESCRIPTION OF SERVICE AREA

Local Exchange Service will be offered in the Ohio counties served by Verizon North as listed below.

Adena	Carey	Genoa	Loudonville
Albany	Carrollton	Georgetown	Lowell
Amanda	Catawba	Gibsonburg	Lower Salem
Amesville	Celina	Grafton	Lynchburg
Amsterdam	Chatham	Grand Rapids	Malvern
Antwerp	Chauncey	Gratis	Manchester
Arlington	Chesapeake	Green Camp	Marblehead
Ashland	Cheshire Center	Greenfield	Maria Stein
Ashley	Circleville	Greenwich	Marion
Ashville	Clarksville	Guysville	Martinsville
Athens	Clyde	Hamersville	McArthur
Attica	Coldwater	Hanoverton	McComb
Baltic	Congress	Harlem Springs	Mechanicsburg
Baltimore	Convoy	Harpster	Mechanicstown
Barlow	Cooperdale	Haskins-Tontogany	Medina
Beach City	Crestline	Hayesville	Mendon
Beaver	Creston	Helena	Milan
Bellevue	Curtice-Oregon	Hicksville	Millersport
Bergholz	Decatur	Higginsport	Mineral City
Berlin	Delaware	Homerville	Minerva
Berlin Heights	Dellroy	Homeworth	Minster
Bettsville	Dexter City	Huron	Monroeville
Beverly	Dillonvale-Mt.	Idaho	Montpelier
Blanchester	Pleasant	Jackson	Montrose
Bloomville	East Rochester	Jenera	Morning Sun
Bolivar	Edgerton	Jewett	Morrat
Bowerston	Edon	Kelleys Island	Mowrystown
Bowling Green	Elmore	Kilbourne	Mt. Blanchard
Bremen	Englewood	Knoxville	Mt. Orab
Brewster	Evansport	Lakeville	Nevada
Brilliant	Farmersville	LaRue	New Bremen
Brookville	Fayette	Laura	New Burlington
Brunswick	Felicity	Laurelville	New Concord
Bryan	Flushing	Leesburg	New Lebanon
Burbank	Forest	Letart Falls	New London
Byesville	Fort Recovery	Lewisburg	New Marshfield
Cadiz	Freeport	Liberty	New Philadelphia
Caldwell	Galion	Lodi	New Vienna
Cambridge	Garrettsville	Logan	New Washington

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P.U.C.O. NO. 1

Ney
North Baltimore
North Eaton
North Georgetown
North Star
Norwalk
Oak Harbor
Oak Hill

DESCRIPTION OF SERVICE AREA

Local Exchange Service will be offered in the Ohio counties served by Verizon North as listed below.

Oberlin	Richmond	Valley City
Ohio City	Richwood	Van Buren
Ostrander	Russellville	Wadsworth
Oxford Paris	Sabina	Wakeman
Payne	Sardinia	Waldo
Peebles	Savannah	Warsaw
Pemberville	Scio	Watertown
Perrysville	Scott	Waverly
Phillipsburg	Seaman	Wayne-Bradner
Piketon	Seville	Wellington
Pioneer	Shade	Wellston
Plain City	Sharon Center	West Alexandria
Pleasantville	Sinking Spring	Westfield Center
Plymouth	Smithfield	West Milton
Polk	Spencer	Weston
Pomeroy	Spencerville	West Salem
Port Clinton	St. Henry	West Union
Portland	St. Marys	West Unity
Portsmouth	Strasburg	Wharton
Port William	Sugarcreek	Wilkesville
Prospect	Summerfield	Willard
Put-In-Bay	Sylvania	Williamsport
Radnor	The Plains	Willshire-Wren
Rathbone	Tiltonsville	Wilmington
Rawson	Tipp City	Wilmot
Red Haw	Trotwood	Winona
Republic	Troy-Tipp City	Woodstock
Resaca	Troy	Yorkshire

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Mountain Communications, LLC

P.U.C.O. NO. 1

CHECK SHEET

All pages of this tariff are effective as of the date shown on the bottom of the page. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

Page	Revision
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
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24	Original
25	Original

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CHECK SHEET-CONT'D

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EFFECTIVE: June 5, 2008

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Dated June 4, 2008 in Case 08-0563-TP-ACE
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Mountain Communications, LLC
P.U.C.O. NO. 1

RESERVED FOR FUTURE USE

ISSUED: May 1, 2008

EFFECTIVE: June 5, 2008

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Larry Sisler, President
Route 3, Box 69 G
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Mountain Communications, LLC
P.U.C.O. NO. 1

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P.U.C.O. NO. 1

EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS OF TECHNICAL
TERMS USED IN THIS TARIFF

The following symbols shall be used in this tariff for the purpose indicated below:

C - To signify changed regulation.

D - To signify decreased rate.

I - To signify increased rate.

T - Textural Change.

N - New rate or regulation.

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Mountain Communications, LLC
P.U.C.O. NO. 1

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by Mountain Communications, LLC to customers within the service areas defined herein. This tariff is effective for local exchange services only where an approved interconnection agreement exists with the incumbent LEC currently serving such area.

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Mountain Communications, LLC
P.U.C.O. NO. 1

1. Definitions

Account Codes: Allows a User to allocate local calls to a digital, non-verified account code.

Advance Payment: Means a payment that may be required by a local service provider as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Call Forward Busy: Automatically routes incoming calls to a designated answering point when the called line is busy.

Call Forward No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forward Variable: Automatically routes incoming calls to a designated answering point, regardless of whether the user's Station is idle or busy.

Call Hold: Allows the User to hold one call for any length of time provided that neither party goes On- Hook.

Call Park: Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

Call Pickup: Allows a User to answer incoming calls to another Station line within a defined call pickup group. Call Pickup is provided as either Group Call Pickup, where predesignated groups can pickup each other's calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.

Call Transfer/Consultation/Conference: Provides the capability to transfer or add a third party, using the same line.

Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting Cancel: Allows a User to cancel the Call Waiting feature on a per call basis by dialing a two digit code.

Calling Number Delivery: Identifies the 10-digit number of the calling party.

Calling Number Delivery Blocking: Blocks the delivery of the number to the called party on a per call or per line basis.

Class of Service (COS): Used to prevent a Station from dialing certain codes and numbers.

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Mountain Communications, LLC
P.U.C.O. NO. 1

1. Definitions (contd.)

Company: Mountain Communications, LLC which is the issuer of this tariff.

Commission: The Public Utilities Commission of Ohio.

Conference/Six-Way: The User can sequentially call up to five other people and add them together to a six-way call.

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Customer Group Dialing Plan: A dialing scheme shared by the members of a Customer group, such as 4 digit internal dialing.

Dial Pulse (DP): The pulse type employed by rotary dial Station sets.

Direct Inward Dialing (DID): A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

Do Not Disturb: Allows the User to prevent incoming calls from ringing its line by diverting them to a tone or a recorded announcement that informs the caller that the User is not accepting calls at this time.

Dual Tone Multi-Frequency ("DTMF"): The pulse type employed by tone dial Station sets.

Hunting: Routes a call to an idle Station line. With Serial Hunting, calls to a member of a hunt group will search from that point to the end of the group and stop.

Interexchange Utility: A utility, resale carrier or other entity that provides intrastate telecommunications services and facilities between exchanges within the state, without regard to how such traffic is carried. A local exchange utility that provides exchange service may also be considered an interexchange utility.

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (LIDL): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling: A completed call or telephonic communication between a calling Station and any other station within the local service area of the calling Station.

Local Exchange Carrier: Any individual, partnership, association, joint-stock company, trust governmental entity or corporation engaged in the provision of local exchange telephone service.

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Mountain Communications, LLC
P.U.C.O. NO. 1

1. Definitions (Cont'd)

Mbps: Megabits, or million of Bits, per second.

Message Waiting: This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dialtone).

Most Idle Trunk Selection (MIDL): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers: A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches or between telephone switches and PBX/key systems.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

Originating Off-Net: A call terminating on and placed via non-company owned or leased facilities.

Originating On-Net: A call terminating on and placed via company owned or company leased facilities.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Presubscription: an arrangement whereby an end user may select and designate to the Telephone Company an interexchange carrier (IXC) to access, without an access code, for toll calls. This IXC is referred to as the end user's predesignated IXC.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

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Issued under authority of the Public Utilities Commission of Ohio,
Dated June 4, 2008 in Case 08-0563-TP-ACE
Larry Sisler, President
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Bruceton Mills, WV 26525

Mountain Communications, LLC
P.U.C.O. NO. 1

1. Definitions (Cont'd)

Service Order: A request for local exchange service by the Customer in a format specified by the Company. Service Orders shall contain or reference the name and address of the Customer, a specific description of the services ordered, the rate to be charged, the duration of the services, and the terms and conditions in this tariff. The customer may initiate a Service Order by telephone, e-mail or other electronic means, or in writing, however, the Company reserves the right to require that Service Orders be executed by the Customer prior to initiating service.

Services: The Company's telecommunications services offered on the Company's network.

Speed Call: Provides a User with the option to call selected directory numbers by dialing a one or two-digit code.

Station: Telephone equipment from or to which calls are placed.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

User: A Customer or any other person authorized by the Customer to use service provided under this tariff.

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2. Regulations

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Ohio under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

2.1.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

2.1.2.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

2.1.3 Terms and Conditions

2.1.3.1 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer. Service charges may also be pro-rated when service is either terminated or established mid-month.

Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.

2.1.3.2 Business Customers may be required to enter into written or verbal Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rate to be charged, the duration of the services, and the terms and conditions in this tariff.

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2. Regulations (contd.)

2.1 Undertaking of the Company (contd.)

2.1.3.3 At the expiration of the initial term specified in each Business Customer Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written or oral notification. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination.

The rights and obligations that by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

Inclusion of early termination liability by the company in this tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions (Cont'd)

2.1.3.4 This tariff shall be interpreted and governed by the laws of the State of Ohio without regard of the State's choice of laws provision.

2.1.3.5 Another Telephone Company must not interfere with the right of any person or entity to obtain service directly from the Company.

2.1.3.6 The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business. Nothing in this provision shall be construed to be inconsistent with number portability requirements.

2.1.3.7 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.8 below.

2.1.3.8 The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company

Because the Customer has exclusive control of its communications over the services furnished by the Company, and because interruptions and errors incident to these services are unavoidable, the services the Company furnishes are subject to the terms, conditions, and limitations specified in this tariff and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular services and facilities furnished under this tariff.

2.1.4.1 The liability of the Company for damages arising out of the furnishing of these services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts of commission or omission, shall be limited to the extension of allowances for interruption and any other remedies specified by the Commission pursuant to the Minimum Telephone Service Standards (MTSS) as codified chapter 4901:1-5 of the Ohio Administrative Code (OAC).

2.1.4.2 The Company shall not be liable or responsible for any special, consequential, exemplary, lost profits, or punitive damages, whether or not caused by the intentional acts or omissions or negligence of the Company's employees, agents or contractors.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.4.3 The Company shall not be liable for any failure of performance or equipment due to causes beyond its control and will make any billing adjustments in compliance with the Minimum Telephone Service Standards as codified chapter 4901;1-5 of the Ohio Administrative Code (OAC).

2.1.4.4 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer provided equipment or facilities.

2.1.4.5 The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company, which may be installed at premises of the Company, nor shall the Company be liable for the performance of said vendor or vendor's equipment.

2.1.4.6 The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.

2.1.4.7 The Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays resulting from special construction procedures. Such delays shall include, but not be limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.

2.1.4.8 The Company shall not be liable for any damages whatsoever to property resulting from the installation, maintenance, repair or removal of equipment and associated wiring unless the damage is caused by the Company's willful misconduct or negligence.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.4.9 The Company shall not incur any liability, direct or indirect, to any person who dials or attempts to dial the digits "9-1-1" or to any other person who may be affected by the dialing of the digits "9-1-1".

2.1.4.10 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

2.1.4.11 Approval of limitation of liability language by the Commission does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequential damage claims, it is also the court's responsibility to determine the validity of the exculpatory clauses.

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Credits will be applied in accordance with Minimum Telephone Service Standards (MTSS) as codified chapter 4901:1-5 of the Ohio Administrative Code (OAC). Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.6 Provision of Equipment and Facilities

2.1.6.1 Where construction is required, the Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff, and pursuant to the Minimum Telephone Service Standards (MTSS) as codified chapter 4901:1-5 of the Ohio Administrative Code (OAC). The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

2.1.6.2 The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer.

The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

2.1.6.3 Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.

2.1.6.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

(a) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or

(b) the reception of signals by Customer provided equipment; or

(c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but at the Customer's request extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

2.1.9 Telecommunications Service Priority

The Telecommunications Service Priority System is the regulatory, administrative and operational system authorizing and providing for priority treatment, to provide and restore National Security Emergency Preparedness Telecommunications service. Under the rules of the Telecommunications Service Priority System, The Telephone Company is authorized and required to provide and restore services with Telecommunications Service Priority assignments before services without such assignments. The provision and restoration of Telecommunications Service Priority System services shall be in compliance with Part 64, Appendix A, of the Federal Communications Commission's Rules and Regulations, the guidelines set forth in the Telecommunications Service Priority for National Security Emergency Preparedness Service User Manual and Service Vendor Handbook.

2.2 Prohibited Uses

2.2.1 The service the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

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2. Regulations (Cont'd)

2.3 Obligations of the Customer

2.3.1 The Customer shall be responsible for:

(a) the payment of all applicable charges pursuant to this tariff;

(b) reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.

(c) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

(d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

(e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

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2. Regulations (Cont'd)

2.3 Obligations of the Customer (contd.)

2.3.1 The Customer shall be responsible for: (contd.)

(f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1 (d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;

(g) not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and

(h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

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2. Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

(a) any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or

(b) any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a name not contemplated by the agreement between the Customer and the Company.

2.4 Customer Equipment and Channels

2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company's underlying carrier(s).

2.4.2 Station Equipment

2.4.2.1 The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition that gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

2.4.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

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2. Regulations (Cont'd)

2.4 Customer Equipment and Channels (Cont'd)

2.4.3 Interconnection of Facilities

2.4.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.

2.4.3.2 Local Service may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

2.4.3.3 Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

2.4.4 Inspections

2.4.4.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-provided facilities and equipment.

No credit will be allowed for any interruptions occurring during such inspections. Credits will be made pursuant to the Minimum Telephone Service Standards (MTSS) as codified chapter 4901:1-5 of the Ohio Administrative Code (OAC).

2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

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2. Regulations (Cont'd)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users.

2.5.1.1 Taxes: The Customer is responsible for the payment of all state, local and 911 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the Company's tariff. The Company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate local competition procedures required by the Commission. The Company shall comply with the Commission procedures by sending notice to all customers informing them of the new line item charges.

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customers. All billing and collection procedures will comply pursuant to the Minimum Telephone Service Standards (MTSS) as codified chapter 4901:1-5 of the Ohio Administrative Code (OAC).

2.5.2.1 All service, installation, monthly Recurring Charges and Non-Recurring Charges are due and payable upon receipt but no sooner than 14 days from the postmark on the bill.

2.5.2.2 The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided. Usage charges will be billed in arrears.

2.5.2.3 For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

2.5.2.4 Amounts not paid within 30 days after the date of invoice, but no sooner than 14 days after the postmark on the bill, are considered past due.

2.5.2.5 Checks with insufficient funds or non-existing accounts will be assessed as follows, except as may be waived under appropriate circumstances:

Max.
\$25.00

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2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill by calling 1-866-776-2662 or by writing to Mountain Communications, LLC, Route 3, Box 69G, Bruceton Mills, WV 26525. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the PUCO in accordance with the Commission's rules of procedure at the following address:

In the event that the Company is unable to resolve a dispute properly brought to its attention, the Customer may direct the complaint to the attention of the Public Utilities Commission of Ohio as follows:

PUCO:

You may contact the PUCO at 1-800-686-7826 (toll free) or TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays or at www.PUCO.ohio.gov.

Address;

Service Monitoring and Enforcement Department
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215

OCC:

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays or at www.pickocc.org.

2.5.3.1 The date of the dispute shall be the date the Company receives sufficient notification to enable it to investigate the dispute. The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.5.4 Advance Payments

The Company may require a Customer to make an Advance Payment for special construction before a specific services or facility is furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) for special construction for the service or facility. The advance payment will be credited to the Customer's initial bill.

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2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.5 Deposits

The Company's procedures for collecting deposits will comply pursuant to Minimum Telephone Service Standards (MTSS) as codified chapter 4901:1-5 of the Ohio Administrative Code (OAC).

The deposit will not exceed an amount equal to:

(A) two month's average monthly bill for all regulated local exchange services for the ensuing twelve months, plus thirty percent (30%) of estimated monthly recurring charges.

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2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.5 Deposits (contd.)

2.5.5.2 A deposit may be required in addition to an advance payment.

2.5.5.3 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded within 45 days from the date of termination. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

2.5.5.4 Deposits held will accrue interest at a rate specified by the PUCO in Rule 4901: 1-17-05 of the Ohio Administrative Code and will be refunded to the customer after twelve consecutive months of payment.

2.5.6 Denial or disconnection of local and toll service will comply with the rules set forth in the Minimum Telephone Service Standards as codified chapter 4901:1-5 of the Ohio Administrative Code.

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2. Regulation (Cont'd)

- 2.6 Subscriber Billing Adjustments will comply with the rules set forth in the Minimum Telephone Service Standards as codified chapter 4901:1-5 of the Ohio Administrative Code (OAC).

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2. Regulations (Cont'd)

2.7 Cancellation of Service

2.7.1. Cancellation of Application for Service

2.7.1.1 When a contract basis customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the Company has notified a contract basis customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning their contracted service, and then the Company does incur such expenses, the contract customer will be responsible for the expenses incurred. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the Company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage.

2.7.2 Cancellation of Service by the Customer

If a contract basis business Customer cancels a Service Order or terminates a service before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2: all costs, fees and expenses reasonable incurred in connection with (1) All Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus (2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus (3) all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term or as may be pro-rated in the absence of a term contract.

Commission approval of this provision does not constitute a determination of the reasonableness of termination liability.

2.8 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) pursuant to any sale or transfer of substantially all the assets of the Company; or (b) pursuant to any financing, merger or reorganization of the Company.

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2. Regulations (Cont'd)

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All Company invoices and notices required to be given pursuant to this tariff will be in writing. Notices and other written communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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2. Regulations (Cont'd)

2.10 Universal Emergency Number Service – 9-1-1

Where requested by local government authorities, and subject to the availability of facilities, the Company will provide a universal number "911" dialing to its customers for simplified emergency access police, fire, and other emergency services. 911 calls will be routed for answering to a Public Safety Answering Point (PSAP) as designated by the local government unit authorized to establish and operate such systems. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the local government unit or its designee to answer and respond to such calls.

The 911 Calling Party, by calling 911 Service, gives consent for the Company to provide 911 information consisting of the name, address, telephone number, and other calling party information when available, to Law Enforcement Agencies and other emergency service providers on a call-by-call basis for the purpose of enabling those agencies or service providers to respond to emergency calls for assistance. Database inquiries for 911 information consisting of name, address, telephone number and other information when available, will only be allowed for purposes of dispatching or responding to 911 emergency calls or integrity verification as prescribed by the applicable state codes, rules or legislation.

Customers with Unlisted or Non-published numbers as well as those customers who have requested per line blocking forfeits the privacy afforded by these services on calls made to 911.

The provision of 911 Service by the Company shall not be interpreted, construed, or regarded as being for the benefit of or creating any Company obligation, either expressed or implied, toward any third person or legal entity other than the customer. The company's entire liability to any person for interruption or failure of 911 Service shall be limited to the terms specified in this Tariff or by statute.

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3. Service Descriptions

3.1 Local Exchange Service

The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the customer's local calling area, as defined herein;
- access enhanced Universal Emergency Number/911 Service where available;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance;
- place or receive calls to 800/888 telephone numbers;
- access Telecommunications Relay Service.

3.1.1 Exchange Areas Served and associated Local Calling Areas: Exchanges where the Company's local exchange service are available is stated in this tariff. NXX's associated with each particular exchange or zone may be found in the telephone directory published for the Customer's exchange area.

3.1.2 The Company's Local Exchange Service is comprised of four different service elements. Two of the service elements, Switched Network Access Channel and Local Usage are mandatory for all customers subscribing to the Company's local exchange service offerings. The remaining service elements, enhanced features and toll usage, are optional services available to customers.

3.1.3 Class of Service: The Local Exchange Service Offering is available in two classes of service distinguished by their primary character or nature of use as well as the location to which service is provided: residential or business.

3.1.3.1 Local Exchange Service will be classified as Residential Service where the primary use is for social or domestic purposes and the location to which service is provided is a residence or the bona fide living quarters for a combined residence and business premises.

3.1.3.2 Local Exchange Service will be classified as Business Service where the primary use is for paid commercial, professional or institutional activity and the location to which service is provided is a business or commercial location or the service number is listed as the principal or only number for a business in any telecommunications directory.

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3. Service Descriptions (Cont'd)**3.1 Local Exchange Service (Cont'd)**

- 3.1.4 Basic Service - provides the Customer with a single, voice-grade analog communications channel with a single telephone number. Basic Local Exchange Service includes the following features as standard:

Touchtone Dialing
One Directory Listing plus One Directory
Presubscription (both IntraLATA and InterLATA)
Calling number delivery blocking/per call
Toll restriction
900/976 Blocking, upon request

- 3.1.5 Optional Calling Features – are a set of optional features which may be available to the Company's local exchange service Customers to provide additional calling functionality. The Company offers the optional features specified in the Price List.

3.2 Local Exchange Service - Rates and Charges

A Local Exchange Service Customer will be charged any applicable Non-Recurring Charges, monthly Recurring Charges and Message charges as specified in the Price List. Maximum rates are set forth for all Tier 1 services listed below:

Rate bands are described on page 44.1.

3.2.1 Local Flat Rate Service**A. Rate Band 1**

	Business MRC <u>Maximum</u>	Resi MRC <u>Maximum</u>	<u>Tier</u>
First Line	\$100.00	\$50.00	1-Core

B. Rate Band 2

	Business MRC <u>Maximum</u>	Resi MRC <u>Maximum</u>	<u>Tier</u>
First Line	\$100.00	\$50.00	1-Core

C. Rate Band 3

	Business MRC <u>Maximum</u>	Resi MRC <u>Maximum</u>	<u>Tier</u>
First Line	\$100.00	\$50.00	1-Core

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3. Service Descriptions (Cont'd)**3.2 Local Exchange Service Rates and Charges (Cont'd)****3.2.2 Basic Local Measured Rate Services****A. Rate Band 1**

	<u>Business MRC</u> <u>Maximum</u>	<u>Resi MRC</u> <u>Maximum</u>	<u>Tier</u>
First Line	\$100.00	\$50.00	1-Core

B. Rate Band 2

	<u>Business MRC</u> <u>Maximum</u>	<u>Resi MRC</u> <u>Maximum</u>	<u>Tier</u>
First Line	\$100.00	\$50.00	1-Core

C. Rate Band 3

	<u>Business MRC</u> <u>Maximum</u>	<u>Resi MRC</u> <u>Maximum</u>	<u>Tier</u>
First Line	\$100.00	\$50.00	1-Core

3.2.3 Non-Recurring Charges

	<u>Business NRC</u> <u>Maximum</u>	<u>Resi NRC</u> <u>Maximum</u>	<u>Tier</u>
Exchange Access Line, 1 st Line	\$100.00	\$100.00	1-Core
Service Change, 1 st Line	\$100.00	\$100.00	1-Core

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3. Service Descriptions (Cont'd)**3.2 Local Exchange Service Rates and Charges (Cont'd)****3.2.4 Custom Calling Service Features**

Charges per line*:

	<u>Tier</u>
Call Forwarding (CF) Variable	2
CF Anywhere	2
CF Don't Answer	2
CF Busy Line	2
Call Waiting	1- Noncore
Call Waiting Deluxe	2
Three-way Calling	2
Speed Calling - 8 number	2
Speed Calling - 30 number	2
Call Transfer	2
Talking Call Waiting	2
Message Waiting Indicator	
Distinctive Ring	
1 number	2
2 numbers	2

*Actual prices are listed in pricelist.

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3. Service Descriptions (Cont'd)**3.2 Local Exchange Service Rates and Charges (Cont'd)****3.2.5 Advanced Custom Calling Features****Custom Calling Service Features***

	<u>Tier</u>
Repeat Dialing	2
Priority Call	2
Priority Forward	2
Call Block	2
Call Return	2
Caller ID	2
Per Call Number Privacy	1- Core
Per Call Number Privacy	
Each non published line, on request	1-Noncore
Each line other than non-published	1-Noncore
Call Trace	1-Noncore
Calling Name (w/ACR)	2
Calling Name and Number (w/ACR)	2
Anonymous Call Rejection (ACR)	2
Reveal Privacy Management	2
Quiet Time	2

Pay Per Use

Call Trace, successful

*Actual prices are listed in the pricelist.

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3. Service Descriptions (Cont'd)

3.3 Reserved for future use.

3.4 Directory Assistance

A Customer may obtain Directory Assistance (DA) in determining telephone numbers within or outside of its local calling area by calling the Directory Assistance operator. The Customer may request a maximum of two telephone numbers per call to Directory Assistance service without additional charges. Directory Assistance includes the option for call completion to the requested number at an additional charge as specified below. The Call Completion option provides, when selected by the customer, for the automatic dialing of the requested number.

3.4.1 A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify Company's Customer Service representative.

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3. Service Descriptions (Cont'd)**3.5 Directory Listings**

The Company shall provide a single directory listing, termed the primary listing, in the telephone directory published by the local exchange provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listing of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for an additional monthly recurring charge per listing.

3.5.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.

3.5.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto. Customer Initials or nicknames are allowed.

3.5.3 Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing that is found to be in violation of its rules with respect thereto.

3.5.4 In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

3.5.5 Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer.

This listing is provided at no additional charge.

3.5.6 Additional Directory Listings

Additional Listing	Tier
Non-published	2
	1-Noncore

3.6 Emergency Services (Enhanced 911): Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point (PSAP). Charges for Enhanced 9-1-1 will be a pass through of the charge imposed by the ILEC.

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3. Service Descriptions (Cont'd)

3.7 Service Connection Assistance

3.7.1 General:

3.7.1 Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- a. Waiver of applicable deposit requirements under Section 1 of this tariff.
- b. Full or partial waiver of up to \$60.00 of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 3 of this tariff. (Service Connection Assistance does not apply to network wiring charges).

3.7.2 Regulations

3.7.2.1 Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:

- a. Home Energy Assistance Program (HEAP);
- b. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
- c. Food Stamps;
- d. Federal public housing assistance (Section 8); or
- e. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
- f. National Free School Lunch Program

3.7.2.2 The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section 3.5.2.1, above; identifying the specific program or programs from which the customer receives benefits.

3.7.2.3 Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.

3.7.2.4 Service Connection Assistance is available for all grades of service.

3.7.2.5 Service Connection Assistance is available for a single telephone line at the customer's principal place of residence.

3.7.2.6 Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Mountain Communications, LLC any outstanding bills for regulated telephone services in the customer's name, and no other member of the household may owe money for such services previously provided at the Customer's current address.

3.7.2.7 Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

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3.8 Local Exchange Classification - Rate Bands

For the purpose of determining exchange service monthly rates, exchanges are classified by Rate Bands. The services offered in each exchange area, the local service area for each exchange and the particular Rate Bands applicable thereto are specified herein .

3.8.1 List of Exchanges and Rate Bands

Exchange	Rate Band
Bethany	2
Bethel	3
Cincinnati	
Customers served out of all central offices within the exchange except Miami or Sayler Park	1
Customers served out of Miami or Sayler Park central offices	2
Clermont	
Customers served out of the Cherry Grove central office	1
Customers served out of the Batavia, Hamlet or Tobosco central Offices	2
Customers served out of the New Richmond Central office	3
Hamilton	
Customers served out of the Crescentville or Fairfield central offices	1
Customers served out of the Hamilton central office	2
Harrison	2
Little Miami	2
Newtonsville	3
Reily	3
Seven Mile	3
Shandon	3
Williamsburg	3

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3. Service Descriptions (Cont'd)

3.9 Custom Calling Features

Anonymous Call Rejection

Anonymous Call Rejection (ACR) allows subscribers to the service to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the telephone number of the call originating telephone from being delivered to the called party. When ACR is activated on the subscriber's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the called party will not accept the call as long as the calling party's telephone number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the ACR subscriber's line (e.g., off hook or idle). The activation and return of the announcement will not be viewed as a completed call.

ACR is available for single line residence or non-residence service subscribers. It is not available for multiline hunt group service customers. A service order is required to establish or to discontinue ACR. Once established, the service can be activated and deactivated at the subscriber's discretion through the use of preassigned access codes.

ACR subscribers who also subscribe to Caller ID Name and Number and/or Call Return will not be billed the monthly charge for their ACR service.

This feature is available only where technically feasible.

Anywhere Call Forwarding

Anywhere Call Forwarding Service allows subscribers to have the capability to remotely change the termination of their incoming calls from any tone signaling telephone. The customer can activate, deactivate, or change the destination number using a personal identification number (PIN).

Call Block (*60)

Call Block provides the Customer with a way to block calls from certain telephone numbers, which may or may not be known to the Customer.

The Customer can create a screening list of up to six (6) telephone numbers and place them in the network memory through an interactive dialing sequence. The Customer may also activate the service after receiving a call, and thus place the number associated with the call on the Call Block list. Once the service is activated by dialing a special code, a calling party's number, if available, is checked against the Customer's Call Block list on every incoming call. If the incoming number matches one of the numbers on the list, the Customer is not alerted by the call, and the call terminates to an announcement. If the incoming number does not match one of the numbers on the list or is unavailable, the call terminates to the Customer's line.

When a telephone number on the Call Block screening list also appears on the Priority Forward and/or Priority Call list, the Call Block service will take precedence and the call will be blocked.

Call Forwarding Busy Line

Call Forwarding Busy Line allows for forwarding of an incoming call when the activated line is busy. The Call Forwarding Busy Line Customer is responsible for any applicable customer-dialed station-to-station toll charge.

Call Forwarding Don't Answer

Call Forwarding Don't Answer allows for forwarding an incoming call when the call remains unanswered after a pre-determined number of rings (approximate number 1 to 7), selected by the Customer. The Call Forwarding Don't Answer Customer is responsible for any applicable customer-dialed station-to-station toll charge.

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3. Service Descriptions (Cont'd)

3.9 Custom Calling Features (cont'd)

Call Forwarding Don't Answer (cont'd)

When Call Forwarding Busy Line and Call Forwarding Don't Answer are provided on the same line, the forwarded-to number must be the same. When either Call Forwarding Busy Line or Call Forwarding Don't Answer is provided, it may be necessary for the forwarded-to number to be in the same central office, as determined by the facilities available in the Customer's serving central office.

Call Forwarding Variable

Call Forwarding Variable permits the Customer to activate and deactivate a transfer of his or her incoming calls to another telephone line. Because of transmission limitations, it is recommended that the calls be transferred within the Customer's local service area. The Call Forwarding Variable Customer is responsible for any applicable customer-dialed station-to-station toll charge.

Call Return (*69)

Call Return enables a Customer to return the last incoming call received, whether or not it was answered. In order to activate the service the Customer must dial a special code (*69) before another incoming call or a Call Waiting indication is received. After dialing the code to activate Call Return, the Customer will receive (where technically possible) a message indicating the telephone number (unless the telephone number is marked as private), the date, and the time of the last incoming call. The Customer may return the call by pressing "1", or the Customer may choose not to return the call and hang up. Call Return service is considered activated at the time the Customer dials the activation code regardless of whether the Customer presses "1" to return the call.

If the called line is idle, the call completes immediately and the Call Return request is complete regardless of whether or not the called party answers. If the called line is busy, the Customer is notified when the Call Return service has been activated. The Call Return request is queued and placed on the Customer's list of queued Call Return requests in the central office. The called line is then monitored until one of the following occurs:

- a. The called line becomes idle. When this occurs, the Customer's line is checked and if it also is idle, the Customer is given a special ring back. Upon answering the ring back, call setup is attempted.
- b. The central office equipment deactivates the Call Return request upon unanswered ring back, or the thirty (30) minute time limit queuing is reached and the request times out.
- c. A deactivation code is dialed which removes all current Call Return activations.

When Call Return is active, both the calling and called party may originate and receive calls without affecting the Call Return service status.

This service cannot be activated for all telephone numbers. Telephone numbers with 700, 800 or 900 prefixes cannot be activated.

The Call Return Customer is responsible for any applicable local or toll usage charges.

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3. Service Descriptions (Cont'd)

3.9 Custom Calling Features (cont'd)

Call Tracing

Call Tracing allows customers to automatically trace the last incoming call by dialing a special code. The call details are provided to the Company's Annoyance Call Bureau. This service is designed to help customers deal more effectively with harassing and obscene calls. The Customer, after receiving a call that is to be traced, hangs up and invokes the Call Tracing activation procedure. The call details are provided to the Company's Annoyance Call Bureau. The Customer must activate Call Tracing before making or receiving another call after hanging up from the annoying call so that the correct number will be recorded. If the Customer subscribes to Call Waiting or Call Waiting Deluxe and the Customer receives a Call Waiting signal while an annoying call is in progress, the annoyance call can not be traced using this service. Successful activation of Call Tracing is confirmed by an announcement that also tells the Customer how to follow up on the trace. The information from the trace is not made available to the Customer. Only calls from appropriately central quipped offices are traceable using Call Tracing.

By subscribing to Call Tracing, the Customer automatically authorizes the Company to disclose the identity of the source of annoying calls to law enforcement officials engaged in conducting, at Customer's request or otherwise, any investigation with respect to such calls.

In consideration of the Company's undertaking such an investigation, the Customer agrees to release, protect, indemnify and save harmless the Company, its employees and agents, from all liability, claims, demands and actions for damages, or otherwise, that may arise by reason of an investigation.

The Call Tracing usage charge will be billed only when the attempt to trace and record the calling number is successful. The results of a successful trace will only be released outside the Company to legally constituted authorities and only upon the presentation of proper authorization (i.e. court order). The Company will not be liable for damages if, for any reason, the attempt is not successful.

Call Transfer

Call Transfer allows a POTS customer to transfer an established call terminating on their telephone line to any other telephone line. Call Transfer allows the Customer to transfer the call and then hang-up, leaving the other two-parties on a two-way call, or bridge Transfer the call and establish a three-way call. If the Call subscriber hangs up once a three-way call has been established the call will be considered transferred and the other two parties will be able to continue on a two-way call. The Call Transfer Customer is free to originate and terminate additional calls after the call has been transferred. Any charges applicable to the call will be billed to the Call Transfer subscriber. Any toll usage will appear on the Call Transfer customer's bill.

Call Waiting (including Cancel Call Waiting and Long Distance Alert)

Call Waiting permits the Customer, upon receiving a tone signal indicating that a call is waiting, to place an existing call on hold by depressing the switchhook, and answer the second waiting call.

Cancel Call Waiting permits the Customer to deactivate the Call Waiting feature on an individual call by dialing a code before making an outgoing call.

Long Distance Alert (LD Alert) is a feature on Call Waiting which indicates to a Call Waiting subscriber, while on a call in progress through a special signal, that an incoming call is long distance. When the Call Waiting subscriber is not on a telephone call in progress, LD Alert will also indicate that an incoming call is long distance with a special ring pattern.

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P.U.C.O. NO. 1

3. Service Descriptions (Cont'd)

3.9 Custom Calling Features (cont'd)

Call Waiting Deluxe (including Cancel Call Waiting and Long Distance Alert)

Call Waiting Deluxe allows a Customer to control the treatment applied to incoming calls while the Customer is off-hook on an existing call. While on an existing call, Call Waiting Deluxe notifies the Customer of an incoming call with the call waiting tone. Upon receiving the tone and where facilities permit, the Customer may:

- Answer the incoming call and put the existing call on hold.
- Answer the incoming call and disconnect the existing call,
- Connect the incoming call to an announcement,
- Conference the incoming call with the existing call.
- Forward the incoming call, or
- Put the incoming call on hold.

Note: All options may not be available in all areas.

Utilization of the full capabilities of Call Waiting Deluxe requires the use of compatible CPE at the Customer's premises and whether or not the user receives Calling Identity Delivery (CID) data for a waiting party (Caller ID type services). The installation and maintenance of the compatible CPE and the technical capability of that CPE to function in conjunction with the features of Call Waiting Deluxe is the responsibility of the Customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the Call Waiting Deluxe features. The application of CID while a call is waiting allows the Call Waiting Deluxe Customer to select a disposition option based on information about the waiting party. The CPE will determine how Call Waiting Deluxe options are displayed and selected, and in some cases, how they operate. Call Waiting Deluxe will be furnished only in connection with individual line service.

The Call Waiting Deluxe Customer must also subscribe to Call Forwarding Don't Answer service in order to forward a waiting call to another location.

Caller ID Name and Number

Caller ID Name and Number provides for the delivery of the listed name and telephone number associated with the calling party telephone number on incoming calls. This information is provided to a Customer-provided display device attached to the subscriber's line or telephone set. This service will provide up to a maximum of 15 characters for display of the calling party's directory name and 10 characters for display of the calling party's directory telephone number. Caller ID Name and Number is only offered in appropriately equipped central offices. Delivery of the listed name may not be available in all areas.

The Caller ID Name and Number subscriber is responsible for the provision of the display device. The installation, repair, and technical capability of the device to function with Caller ID Name and Number is the responsibility of the subscriber. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with network features associated with this service.

Caller ID Name and Number will deliver the calling party's name where facilities permit, and number information, except when the calling party name and/or number is not provided to the network because of where the call originates or when the calling party invokes a per call or per line blocking feature which prevents the telephone number and/or name from being passed.

If the telephone number of the incoming call is on the Customer's Priority Forward screening list, the call will be forwarded and the number will not be displayed by the Customer-provided display device. Likewise, if the telephone number is on the Call Block screening list, the call will be blocked and the number will not be displayed by the Customer-provided display device.

Caller ID Name and Number includes Anonymous Call Rejection where facilities permit.

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3. Service Descriptions (Cont'd)

3.9 Custom Calling Features (cont'd)

Distinctive Ring

Distinctive Ring allows you to assign one or two additional numbers to a single line so that each household member can have his or her own ring.

Message Waiting Indicator

The Message Waiting Indicator provides either a stutter dial tone for the end user on the associated access line(s), or a signal to activate/deactivate a message waiting light on the end user's telephone set.

Per Call Number Privacy

Per Call Number Privacy enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a pre-assigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number.

There is no charge for Per Call Number Privacy.

Per Line Number Privacy

Per Line Number Privacy prevents the disclosure of the subscriber's telephone number to the called party. Per Line Number Privacy is applicable on all outgoing calls placed from the subscriber's line. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number.

Per Line Number Privacy will be available for subscription to all eligible customers at the rates in shown in this section. Per Line Number Privacy will be provided at no monthly charge to subscribers of nonpublished service.

Priority Call

Priority Call provides a unique ringing pattern to the subscribing Customer for up to six (6) predetermined telephone numbers. The Customer creates a screening list of up to six (6) telephone numbers and places them in the network memory through an interactive dialing sequence. The Customer may also activate the service after receiving a call, and thus place the number associated with the call on the Priority Call list without entering the calling number. The Customer must dial a special code to activate or to deactivate the Priority Call service. When the service is activated and a call is received from one of the predetermined telephone numbers, the Customer is alerted with a unique ringing pattern. Calls from telephone numbers not included on the screening list will produce a normal ring.

If the Customer subscribes to Call Waiting and a call is received from a telephone number on the Priority Call screening list while the line is in use, the Call Waiting tone will also be unique, where facilities permit.

When a telephone number on the Priority Call screening list also appears on the Priority Forward list, the Priority Forward service will take precedence and the call will be forwarded. Likewise if the same number is on the Call Block list, the Call Block service will take precedence and the call will be blocked.

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3. Service Descriptions (Cont'd)

3.9 Custom Calling Features (cont'd)

Priority Forward

Priority Forward allows the customer to transfer up to six (6) selected telephone numbers to one other number. A screening list of up to six (6) numbers is created by the Customer and placed in the network memory through an interactive dialing sequence. The Customer may also activate the service after receiving a call, and thus place the number associated with the call on the Priority Forward list without entering the calling number. The Customer must dial a special code to activate or to deactivate the Priority Forward service. When the service is activated, calls are forwarded to the designated telephone number only if the calling number can be obtained and is found to match a number on the screening list. The Priority Forward Customer is responsible for any applicable local or toll usage charges.

When a telephone number on the Priority Forward screening list also appears on the Call Block List, the Call Block service takes precedence and the call will be blocked. When a telephone number is on the Priority Forward screening list and also appears on the Priority Call list, the Priority Forward service will take precedence and the call will be forwarded.

Quiet Tune

Quiet Time is an optional feature available to residential customers. It allows subscribers to block incoming calls from ringing their telephone line during time periods specified by the subscriber. Subscribers have the option to either set a daily schedule for the Quiet Time service to be active to block incoming calls on their line through a telephone user interface (TUI) or to use specific star codes to activate/deactivate Quiet Time on an as-needed basis.

Subscribers have the option to allow callers to ring through when Quiet Tune is active. Callers can ring through by entering a subscriber-specific password after the call has been connected or by calling from a telephone number in a subscriber-set priority list.

During service set up, subscribers may choose one of the following announcement options for call treatment if the caller does not initially ring through:

- a. Connection to Call Forward Don't Answer (Applicable for Call Forwarding Don't Answer subscribers only) - If the subscriber has messaging service, the caller may stay on the line and leave a message.
- b. Generic Announcement - Callers hear a generic announcement indicating the customer is not available.
- c. Emergency Breakthrough - Callers hear a generic announcement indicating the customer is not available and have the option to key in a code to connect the call in emergency situations.

Through the TUI, the subscriber can:

Activate or deactivate the Quiet Tune schedule.
Change the password that gives the subscriber access to the TUI.
Choose the announcement option.
Create/edit/delete caller breakthrough password.
Create/edit/delete priority breakthrough caller telephone number List.
Create/edit/delete the Quiet Tune schedule.
Deactivate/activate Quiet Time service on either all of the Distinctive Ring numbers or none of the Distinctive Ring numbers on the line. (Only applicable for Quiet Time Subscribers who also subscribe to Distinctive Ring).

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3. Service Descriptions (Cont'd)

3.9 Custom Calling Features (cont'd)

Repeat Dialing (*66)

Repeat Dialing automatically redials the last outgoing number after the Customer activates the service by dialing a Special code (*66). Repeat Dialing is a way of keeping track of a busy line and performing call set-up when both originating and terminating lines become idle. The Customer must dial a special code before placing another outgoing call to activate the service. If the called line is idle, the call completes immediately and the Repeat Dialing request is complete irrespective of whether or not the called party answers. If the called line is busy, the Customer is notified when the Repeat Dialing service has been activated. The Repeat Dialing request is queued and placed on the Customer's list of queued Repeat Dialing requests in the central office. The called line is then monitored until one of the following occurs:

- a. The called line becomes idle. When this occurs, the customer's line is checked and if it also is idle, the Customer is given a special ringback. Upon answering the ringback, call setup is attempted.
- b. The central office equipment deactivates the Repeat Dialing request upon unanswered ringback, or the thirty (30) minute time limit for queuing is reached and the request times out.
- c. A deactivation code is dialed which removes all current Repeat Dialing activations. When the Repeat Dialing service is active, both the calling and called parties may originate and receive calls without affecting the Repeat Dialing service status. This service can also be used to recall a called party after the conversation has been terminated.

Reveal Privacy Management Service

Reveal Privacy Management Service (Reveal) is available to residential and nonresidential service customers who subscribe to Caller ID Name and Number. Reveal intercepts incoming calls to the subscriber which would normally appear as "private," "unavailable," "out of area" or "anonymous" on the Caller ID unit and asks the caller to enter a telephone number.

If the number entered in response to Reveal's request has a match in the Caller ID database, this information will appear on the Caller ID unit. An asterisk will also appear to indicate that the number was provided using Reveal and may not be the originating telephone number. If the telephone number is not in the database, the entered telephone number and an asterisk will appear on the Caller ID unit. When possible, the corresponding city and state will appear with the entered telephone number.

Reveal can be turned off and on by the subscriber when not on an active call by using *99 and *98 respectively.

Calls to Reveal service subscribers (when Reveal is activated) will be disconnected if the calling party does not enter a telephone number when prompted by the Reveal service announcement.

Speed Calling

Speed Calling permits the Customer to place local and toll calls to a preselected group of telephone numbers by dialing abbreviated codes.

Speed Calling is provided in capacities of eight or thirty telephone numbers.

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3. Service Descriptions (Cont'd)

3.9 Custom Calling Features (cont'd)

Talking Call Waiting

Talking Call Waiting Service is a feature that allows a residential subscriber on a call in progress, upon receiving a tone signal indicating that another call is waiting, to hear the name of the second calling party. The name is spoken to the subscriber directly after the call waiting tone is sent. The Talking Call Waiting subscriber does not need to hit the flash button in order to hear the spoken name of the incoming caller. The subscriber has the option to accept the incoming call by placing the existing call on hold (depressing the switch hook) and answering the waiting call or to ignore it.

Three Way Calling

Three Way Calling permits the Customer to add a third party to an existing connection, thus establishing a three-way conference call. Because of transmission limitations, it is recommended that not more than one of the parties included in a three-way conference call be outside the local service area of the Customer establishing the call.

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4. Promotional Offerings

Promotional Offerings: The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The waiver of any monthly recurring charges shall be limited to 90 days on a per customer basis. Promotions filed with the PUCO will be effective on the day of filing.

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5. Service Area Maps

5.1 AT&T Ohio Service Area Map

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5. Service Area Maps (contd.)

5.2 Verizon North Service Area

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PRICE LIST**1. Local Exchange Service – Monthly Rates and Charges****1.1 Flat Rate Service****A. Rate Band 1**

	<u>Business MRC</u>	<u>Residential MRC</u>
First Line	\$46.25	\$25.95
Additional Lines		\$25.95

B. Rate Band 2

	<u>Business MRC</u>	<u>Residential MRC</u>
First Line	\$48.00	\$17.95
Additional Lines		\$17.95

C. Rate Band 3

	<u>Business MRC</u>	<u>Residential MRC</u>
First Line	\$49.75	\$18.95
Additional Lines		\$18.95

1.2 Measured Rate Service**A. Rate Band 1**

	<u>Business MRC</u>	<u>Residential MRC</u>
First Line	\$30.25	\$8.80
Additional Lines		\$8.80

B. Rate Band 2

	<u>Business MRC</u>	<u>Residential MRC</u>
First Line	\$32.00	\$9.25
Additional Lines		\$9.25

C. Rate Band 3

	<u>Business MRC</u>	<u>Residential MRC</u>
First Line	\$33.75	\$9.75
Additional Lines		\$9.75

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PRICE LIST**2. Non-Recurring Charges**

	<u>Business</u> <u>NRC</u>	<u>Residence</u> <u>NRC</u>
Exchange Access Line, per line	\$49.75	\$25.70
Service Change	\$12.25	\$12.25

3. Custom Calling Service Features

Charges per line:

	<u>Business</u>		<u>Residence</u>	
	<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
Call Forwarding (CF) Variable			\$4.00	\$8.50
CF Anywhere			\$5.00	\$8.50
CF Don't Answer			\$1.75	\$8.50
CF Busy Line			\$1.75	\$8.50
Call Waiting			\$6.00	\$8.50
Call Waiting Deluxe			\$6.00	\$8.50
Three-way Calling			\$4.00	\$8.50
Speed Calling - 8 number			\$4.00	\$8.50
Speed Calling - 30 number			\$4.00	\$8.50
Call Transfer			\$4.00	\$8.50
Talking Call Waiting			\$3.00	\$8.50
Message Waiting Indicator			\$0.25	\$8.50
Distinctive Ring				
1 number			\$4.00	\$8.50
2 numbers			\$4.00	\$8.50

Pay Per Use

Residential

Three-way Calling \$0.95

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PRICE LIST**4. Advanced Custom Calling Features**

	<u>Business</u>		<u>Residence</u>	
	<u>MRC</u>	<u>NRC</u>	<u>MRC</u>	<u>NRC</u>
Repeat Dialing			\$4.00	\$8.50
Priority Call			\$4.00	\$8.50
Priority Forward			\$4.00	\$8.50
Call Block			\$4.00	\$8.50
Call Return			\$4.00	\$8.50
Caller ID			\$7.00	\$8.50
Per Call Number Privacy			N/C	N/A
Per Line Number Privacy				
Each non-published line, on request			N/C	\$6.50
Each line other than non-published			\$1.00	\$6.50
Call Trace			N/C	\$6.50
Calling Name (w/ ACR)			\$7.00	\$8.50
Calling Name and Number (w/ ACR)			\$7.00	\$8.50
Anonymous Call Rejection (ACR)			\$4.00	\$8.50
Reveal Privacy Management			\$4.00	\$8.50
Quiet Time	N/A	N/A	\$4.00	\$8.50

Pay Per Use

	<u>Residential</u>
Repeat Dialing	\$0.95
Call Return	\$0.95
Call Trace, successful	\$1.50

5. Directory Assistance

Each call to Directory Assistance will be charged as follows:

	<u>Per Call</u>
Local DA	\$0.50
DA Call Completion	\$0.50

6. Directory Listings	<u>Actual NRC</u>	<u>Actual MRC</u>
Additional Listing	\$12.37	\$4.50

7. Dishonored Check Charge
\$20.00 per occurrence.

8. Reserved for future use.

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PRICE LIST

9 Directory Assistance

\$.50 per call.

10 Late Payment Penalty

Customers will be charged 1.5% of any amounts owed to the Company beyond the due date as set forth within this tariff. Late payment penalties will be assessed in compliance with the Minimum Telephone Service Standards as codified chapter 4901:1-5 of the Ohio Administrative Code (OAC) and will be applied without discrimination. (Please note that a late payment fee may only be applied to regulated charges not paid at least nineteen days after the postmark on the bill. In addition, late payment fees may not be applied to the following: any portion of the bill that is in bona fide dispute; any previous late payment fee included in the amount due or; in service establishment charges for lifeline services. Nothing stated in these parentheses needs to be included in the tariff.

11. Special Promotions

Carrier may from time to time offer special promotions to customers upon prior Commission approval of such promotion.

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MOUNTAIN COMMUNICATIONS, LLC
DETARIFFED NON-RESIDENTIAL SERVICES CATALOG
NON-TARIFF RATES

1. National DA service \$0.50

2. Long Distance Service

Outbound dialing is achieved by customer's telephone lines being programmed by the local telephone company (LEC) to automatically route 1+ calls to the Company's network or by the customer dialing an access code issued by the Company

\$0.07 per minute

3. Outbound 1+ and Inbound 8XX Service

Outbound 1+ service: Outgoing long distance service whereby the customer accesses the Company's underlying carrier's network on an equal access or dial-up basis.

Inbound 8XX Service: is an inbound toll service which permits calls to be completed at the subscriber's location without charge to the calling party. Access to the service is gained by dialing a ten digit telephone number which terminates at the customer's location.

Plan Name	<u>ProcomA</u>	<u>ProcomB</u>	<u>ProcomC</u>
Rate Per Minute:	\$0.049	\$0.045	\$0.049
Initial Billing Increment:	6 seconds	60 seconds	6 seconds
Additional Billing Increments:	6 seconds	60 seconds	6 seconds
8XX Number Monthly Fee:	\$0.490	\$0.490	\$0.490
Monthly Usage Requirement:	\$15.00	\$15.00	4+ lines
Low Usage Fee *	\$0.99	\$0.99	\$0.99

The rate per minute stated above reflects an automatic fifty-percent (50%) discounted rate which remains in effect unless and until the customer becomes delinquent in payment of the account. If an account becomes delinquent, the fifty-percent (50%) discount is null and void and the customer will be charged at the full rate per minute for all future calls. Customer will be notified at the time they sign up for service that if they become delinquent in payments they will be charged the higher rate.

* Applies when monthly usage falls below the monthly usage requirements stated above for the applicable plan. Low usage fees are waived for customers utilizing online billing.

4. Travel/Calling Card Rates

\$0.119 per minute.

Billed in 6 second increments or 60 second increments depending on the long distance plan customer is signed up for.

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MOUNTAIN COMMUNICATIONS, LLC
 DETARIFFED NON-RESIDENTIAL SERVICES CATALOG
 NON-TARIFF RATES

5. Local Flat Rate Service

A. Rate Band 1

	Business MRC Actual	Tier
Second and Third Lines	\$46.25	1-Noncore
Fourth Line and above	\$46.25	2

B. Rate Band 2

	Business MRC Actual	Tier
Second and Third Lines	\$48.00	1-Noncore
Fourth Line and above	\$48.00	2

C. Rate Band 3

	Business MRC Actual	Tier
Second and Third Lines	\$49.75	1-Noncore
Fourth Line and above	\$49.75	2

6. Basic Local Measured Rate Services

A. Rate Band 1

	Business MRC Actual	Tier
Second and Third Lines	\$30.25	1-Noncore
Fourth Line and above	\$30.25	2

B. Rate Band 2

	Business MRC Actual	Tier
Second and Third Lines	\$32.00	1-Noncore
Fourth Line and above	\$32.00	2

C. Rate Band 3

	Business MRC Actual	Tier
Second and Third Lines	\$33.75	1-Noncore
Fourth Line and above	\$33.75-	2

7. Non-Recurring Charges

	Business NRC Actual	Tier
Exchange Access Line, 2 nd - 3 rd Lines	\$49.75	1-Noncore
Service Change 2 nd - 3 rd Lines	\$12.25	1-Noncore

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MOUNTAIN COMMUNICATIONS, LLC
DETARIFFED NON-RESIDENTIAL SERVICES CATALOG
NON-TARIFF RATES

8. Custom Calling Service Features

Charges per line:	Bus. MRC	Bus. NRC	Tier
Call Forwarding (CF) Variable	\$5.00	\$8.50	2
CF Anywhere	\$7.00	\$8.50	
CF Don't Answer	\$3.00	\$8.50	2
CF Busy Line	\$3.00	\$8.50	2
Call Waiting	\$5.75	\$8.50	2
Call Waiting Deluxe	\$5.75	\$8.50	2
Three-Way Calling	\$4.00	\$8.50	2
Speed Calling - 8 number	\$4.00	\$8.50	2
Speed Calling - 30 number	\$4.00	\$8.50	2
Call Transfer	\$4.00	\$8.50	2
Talking Call Waiting	N/A		
Message Waiting Indicator	\$0.25	\$8.50	2
Distinctive Ring			
1 number	\$4.00	\$8.50	2
2 numbers	\$4.00	\$8.50	2

Pay Per Use:

Three-way Calling \$0.95

9. Advanced Custom Calling Features

	Bus. MRC	Bus. NRC	Tier
Repeat Dialing	\$4.00	\$8.50	2
Priority Call	\$4.00	\$8.50	2
Priority Forward	\$4.00	\$8.50	2
Call Block	\$4.00	\$8.50	2
Call Waiting	\$5.75	\$8.50	
Call Return	\$4.00	\$8.50	2
Caller ID	\$8.00	\$8.50	2
Per Line Number Privacy			
Each non-published line, on request	N/C	\$6.50	1-Noncore
Each line other than non-published	\$1.00	\$6.50	1-Noncore
Call Trace	N/A	\$6.50	1-Noncore
Calling Name (w/ ACR)	\$8.00	\$8.50	2
Calling Name and Number (w/ ACR)	\$8.00	\$8.50	2
Anonymous Call Rejection (ACR)	\$4.00	\$8.50	2
Reveal Privacy Management	\$4.00	\$8.50	2
Quiet Time	N/A	N/A	2

Pay Per Use

	Business
Repeat Dialing	\$0.95
Call Return	\$0.95
Call Trace, successful	\$1.50

10. Reserved for future use.

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EFFECTIVE: June 5, 2008

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Dated June 4, 2008 in Case 08-0563-TP-ACE
Larry Sisler, President
Route 3, Box 69 G
Bruceton Mills, WV 26525

MOUNTAIN COMMUNICATIONS, LLC
DETARIFFED NON-RESIDENTIAL SERVICES CATALOG
NON-TARIFF RATES

11. Directory Listings - Business

	NRC	MRC
Additional Listing	\$12.37	\$4.50
Non-published	\$12.37	\$1.96

ISSUED: May 1, 2008

EFFECTIVE: June 5, 2008

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in

Case No(s). 11-3830-TP-ATA, 90-9355-TP-TRF

Summary: Tariff Detariffing application on behalf of Mountain Communications, LLC.
electronically filed by Ms. Becky Heggelund on behalf of Mountain Communications, LLC