1 BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO 2 3 In the Matter of the Application of Columbus : Southern Power Company 4 and Ohio Power Company : Case Nos. 11-346-EL-SSO for Authority to Establish: 11-348-EL-SSO 5 a Standard Service Offer : Pursuant to §4928.143, 6 Ohio Revised Code, in the : Form of an Electric 7 : Security Plan. 8 In the Matter of the 9 Application of Columbus : Southern Power Company : and Ohio Power Company : Case Nos. 11-349-EL-AAM 10 for Approval of Certain : 11-350-EL-AAM Accounting Authority. 11 : 12 13 PROCEEDINGS 14 before Mr. Paul A. Centolella, Commissioner, and 15 Ms. Sarah Parrot, Hearing Examiner, at Whetstone Park 16 Shelter House, 3901 North High Street, Columbus, Ohio, called at 6:00 p.m. on Monday, June 6, 2011. 17 18 19 20 21 22 ARMSTRONG & OKEY, INC. 222 East Town Street, 2nd Floor 23 Columbus, Ohio 43215 (614) 224-9481 - (800) 223-9481 Fax - (614) 224-5724 24 25

1 **APPEARANCES:** 2 American Electric Power By Mr. Steven T. Nourse 3 One Riverside Plaza Columbus, Ohio 43215-2373 4 On behalf of Columbus Souther Power 5 Company and Ohio Power Company. 6 Janine L. Migden-Ostrander Ohio Consumers' Counsel 7 By Mr. Terry L. Etter Assistant Consumers' Counsel 8 10 West Broad Street, Suite 1800 Columbus, Ohio 43215-3485 9 On behalf of the residential utility customers of Columbus Southern Power 10 Company and Ohio Power Company. 11 Ohio Poverty Law Center 12 By Mr. Joseph V. Maskovyak 555 Buttles Avenue 13 Columbus, Ohio 43215 14 On behalf of the Appalachian Peace and Justice Network. 15 Schottenstein, Zox & Dunn Co., LPA 16 By Mr. Christopher L. Miller 250 West Street, Suite 700 17 Columbus, Ohio 43216-5020 18 On behalf of the city of Grove City, the city of Hilliard, and the 19 Association of Independent Colleges and Universities of Ohio. 20 21 2.2 23 24 25

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1 Monday Evening Session, June 6, 2011. 2 3 EXAMINER PARROT: We will now commence 4 5 the official record of the local hearing today. The Public Utilities Commission of Ohio has assigned for 6 7 public hearing at this time and place case number 8 11-346-EL-SSO and 11-348-EL-SSO being captioned In 9 the Matter of the Application of Columbus Southern 10 Power Company and Ohio Power Company for Authority to 11 Establish a Standard Service Offer Pursuant to 12 Section 4928.143, Revised Code, in the Form of an 13 Electric Security Plan, and case number 11-349-EL-AAM and 11-350-EL-AAM captioned In the Matter of the 14 15 Application of Columbus Southern Power Company and 16 Ohio Power Company for Approval of Certain Accounting 17 Authority. My name, again, is Sarah Parrot. I'm an 18 19 attorney examiner with the Commission's Legal 20 department. Along with me is Commissioner Paul 21 Centolella, and we will be conducting the hearing 2.2 this evening. 23 Commission staff representing the Service 24 Monitoring Enforcement department of the Commission 25 are here tonight as well. Ms. Mitchell is here to

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1 answer any questions, if you have them, regarding a 2 utility billing or service matter other than what's 3 been proposed by the company as part of its proposed 4 electric security plan.

5 I note that there are a number of parties 6 who have filed motions to intervene in these cases, 7 and they are actively participating in those cases. 8 There are intervenors representing commercial 9 customers as well as industrial and residential customers, and at this time I would ask that counsel 10 11 that are present for the companies and any 12 intervenors that are here this evening to stand up and please make an appearance beginning with the 13 14 companies.

15 Thank you, your Honor. MR. NOURSE: My 16 name is Steve Nourse. I'm representing Columbus 17 Southern Power and Ohio Power Company in these cases. We also have a billing representative here if 18 19 questions come up that don't relate specifically to 20 this case, if you have questions about your bill and 21 that sort of thing, we can help out with that as 2.2 well, okay.

EXAMINER PARROT: And perhaps if that individual could maybe indicate to the audience, who are we speaking about.

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1	MR. KOUNOUZVELIS: I'm Nick Kounouzvelis,
2	a customer service and marketing rep. If you have
3	any additional questions, again, further follow-up on
4	anything, I'd be happy to take your name, your
5	address, phone number, I can make sure you get
6	questions answered and any other resolution you might
7	have.
8	MR. NOURSE: Thank you.
9	EXAMINER PARROT: Thank you very much.
10	And on behalf of the Ohio Consumers'
11	Counsel.
12	MR. ETTER: Thank you, your Honor. On
13	behalf of residential utility customers in the state
14	of Ohio, the office of the Ohio Consumers' Counsel,
15	Janine L. Migden-Ostrander, Consumers' Counsel, we
16	are at 10 West Broad Street, Suite 1800, Columbus,
17	Ohio, 43215. My name is Terry L. Etter. I'm an
18	Assistant Consumers' Counsel.
19	And here also tonight from the OCC are
20	Ray Foeller and Anthony Rodriguez, and they will be
21	happy to answer any questions that you might have as
22	well.
23	EXAMINER PARROT: Thank you very much.
24	Are there any other intervenors present this evening?
25	MR. MASKOVYAK: Yes, your Honor.

1 EXAMINER PARROT: Would you like to enter 2 an appearance, please. 3 MR. MASKOVYAK: My name is Joe Maskovyak. 4 I'm with the Ohio Poverty Law Center. We represent 5 the Appalachian Peace and Justice Network, a group of low-income residential consumers in southeastern 6 7 Ohio. 8 EXAMINER PARROT: Thank you very much. 9 Any others? 10 MR. MILLER: Chris Miller, law firm of 11 Schottenstein, Zox & Dunn, representing the city of 12 Grove City, the city of Hilliard, and the Association 13 of Independent Colleges and Universities of Ohio, 14 AIUCO. 15 EXAMINER PARROT: Thank you. 16 Any others? 17 (No response.) EXAMINER PARROT: All right. On January 18 19 27, 2011, Columbus Southern Power Company and Ohio 20 Power Company, which are operating companies of 21 American Electric Power-Ohio, filed an application 2.2 with the Commission to establish a standard service 23 offer in the form of an electric security plan which 24 is known commonly as an ESP. 25 This local public hearing is only one

aspect of the case process. Public hearings are also
 scheduled to occur in Canton, Lima, Marietta, and at
 the PUC offices in Columbus.

4 An evidentiary hearing is scheduled to 5 begin on July 20th at 10 o'clock at the PUCO 6 offices in Columbus. And the purpose of the 7 evidentiary hearing is for the companies, Commission 8 staff, and other intervenors, including the office of the Ohio Consumers' Counsel, to present their expert 9 witness testimony and provide evidence in support of 10 11 their positions in these cases.

12 The purpose of tonight's hearing is to hear from the public. We want to hear from you. 13 14 We'll not be hearing from the companies; we have 15 their proposal. And we'll have the evidentiary 16 hearing this summer to hear what the intervenors 17 think about the cases. But today is about hearing from the public. It's your opportunity to let the 18 19 Commission know what you think about the company's 20 proposal.

When you arrived, you were offered the opportunity to sign up to testify. If you missed that opportunity, you may still sign up, and Commission staff will help you to note your name and you may testify after the initial list of ten

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1 witnesses have completed their testimony. I will 2 also ask at the end if there's anyone else that 3 wishes to offer testimony this evening.

4 I'm going to be taking witnesses in the 5 order that they've signed up. I will call you forward and before presenting your testimony you will 6 be asked to take an oath or affirmation stating that 7 8 what you're about to say is the truth. I will also 9 ask for your name and address for the record. And 10 your testimony will then be considered part of the 11 official record of the case which will be reviewed by the Commissioners before they make their final 12 13 decision. Attorneys for the company and the other 14 intervenors that are present this evening may ask you 15 questions if they wish while you're under oath.

16 Should you decide that you do not wish to 17 testify at any time, just, when I call your name, 18 indicate that you wish to pass to the next witness. 19 And once you've finished or if you need to leave for 20 any reason, please feel free to do so.

Tonight's hearing is being transcribed by a court reporter and that means that she's writing down everything that is said in a typewritten fashion. If you plan to testify, please speak plainly and clearly so that she can accurately

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1	reflect your comments, and if you've prepared a
2	written statement, it will be very helpful if you
3	would give a copy of that to the court reporter.
4	We appreciate your participation this
5	evening, and we want to make sure that everyone who
6	signed up to testify gets the chance to do so. If
7	you choose to testify, please be considerate of
8	everyone else here this evening and keep your
9	statements to a reasonable length of time.
10	Are there any questions before we begin
11	to call the witnesses forward?
12	(No response.)
13	EXAMINER PARROT: All right. At this
14	time I'll call witnesses forward. When you are
15	called, please state and spell your first and last
16	names for the record and give your address. And at
17	this time we are going to begin with Matt Vaccaro.
18	And I apologize in advance if I mispronounce names.
19	Please feel free to correct me.
20	MR. VACCARO: Actually took my wife six
21	months to do that name. You did just great.
22	EXAMINER PARROT: Thank you.
23	MR. VACCARO: Matt Vaccaro, M-a-t-t
24	V-a-c-c-a-r-o.
25	EXAMINER PARROT: Please raise your right

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hand. 1 2 (Witness sworn.) 3 EXAMINER PARROT: All right. Would you 4 please state your address, Mr. Vaccaro. 5 MR. VACCARO: 1191 St. Clair Avenue, 6 Columbus, Ohio. 7 I have a question. What percentage are 8 the people going to have to pay in Columbus in that 9 rate increase? 10 COMMISSIONER CENTOLELLA: Well, what we 11 have is we have the proposal, which we referenced 12 earlier, and the proposed increase is, for the city of Columbus --13 14 MR. VACCARO: That's what I'm saying. 15 COMMISSIONER CENTOLELLA: -- for Columbus 16 Southern Power. 17 MR. VACCARO: What are we, Columbus Southern? 18 19 COMMISSIONER CENTOLELLA: You're in a 20 Columbus Southern Power hearing. 21 MR. VACCARO: And how much are they going 22 to end up paying? 23 COMMISSIONER CENTOLELLA: What we have 24 now is just the company's proposal. There's no 25 decision as to what that result will be.

		12
1	MATT VACCARO	
2	being first duly sworn, as prescribed by law,	
3	testified as follows:	
4	DIRECT TESTIMONY	
5	MR. VACCARO: Okay. I was here last	
6	time. It seems like déjà vu. But, Mr. AEP, why are	
7	you hurting us? Look at me.	
8	MR. ROBINSON: I'm not Mr. AEP.	
9	MR. VACCARO: I don't care.	
10	MR. ROBINSON: Okay.	
11	MR. VACCARO: I'm talking to AEP. Why	
12	are you hurting us? Okay. Look at me. I'd give you	
13	the shirt off my back if I could get a job, but	
14	people making 35,000 and less can't afford these	
15	continuous rate increases. And the best man I ever	
16	known that ever held an office for an acquaintance	
17	said the worst thing for a recovering economy is high	
18	energy prices.	
19	I know everybody's going to say, well,	
20	that's about oil. Well, everybody uses oil for the	
21	natural gas, the telephone, to electric. We know	
22	that. But you haven't done anything for us.	
23	Out west they got programs for people,	
24	low-income people, to help acquire solar energy,	
25	solar panels. I'm not looking for myself. I'm	

1 looking for them. I've been trying to find a way 2 that we can get solar panels to low-income, because 3 regardless of what's happening today, we need to find 4 alternative energy no matter how much we got; that 5 goes without saying.

6 But it seems like you guys work against 7 that because you're referring to the bottom line. 8 The bottom line is you guys are showing a 9.1 9 unemployment. Well, that's them. Real unemployment's about 15 percent. Not to mention like 10 11 today Sears, my wife come home tell me Sears is 12 getting ready to ask for 90-day layoffs. There's 13 nothing there.

14 If you can come up with a plan that can 15 work with people who aren't able, that's a different 16 story, because I have spent a lot of time, and I've 17 been doing this, teaching people how to energize their home. Over the last six years I've taken my 18 19 income tax returns, instead of just spending wildly I 20 replaced appliances. I just currently replaced 21 another light fixture, the last one in my house, to 2.2 handle -- what you call them? The long ones. 23 COMMISSIONER CENTOLELLA: Fluorescents. 24 MR. VACCARO: Yeah, those long 25 fluorescent bulbs. T8s is what I'm using, which is a 13

1	lot more efficient than T12s. But all my appliances
2	are energy efficient. I got a 95-plus percent
3	efficiency furnace, a 13 SEER air conditioner, I'd
4	like to go better than that, but it costs to do that.
5	But I have watched this Board, and I'm
6	under the impression, tell me if I'm wrong, but
7	"Public Utilities" means public, not utilities. And
8	you never say no; almost always. You're supposed to
9	look for balance. We need balance.
10	You'd get a lot less trouble, you'd have
11	a lot more people up and pay their bills, but you
12	don't have them. I mean, when I can sit in my house
13	and turn everything off during the daytime, you know,
14	like during the school year, nothing, and I'm still
15	running almost a hundred dollar a month electric bill
16	and I've got all the efficiencies, there's something
17	wrong with that problem with that bill.
18	I'm not just it's not me. I'm not
19	even working, okay. I'm just asking. You know, I've
20	been working with some people trying to come up with
21	a plan. I still think solar energy is the way to go.
22	I think if we can create a grant program, you know,
23	because I like the idea that let the utility
24	companies collect the 25 cents on their bill. So
25	what. You know, it's only 25 cents. But on all

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utility bills, not just electric utilities, because
 all utilities use energy, okay.

3 You create a grant program from that to 4 help the low-income because, one, not only will you 5 help boost solar energy, but create jobs, because we 6 got to create jobs. It will help us low-income be 7 able to afford electricity on top of that. But it's 8 just not jobs or solar energy, you'll create jobs because now people who can't afford to pay these high 9 bills will have a little bit of money to go out and 10 11 maybe buy the extra pair of shoes that they need for 12 school or something, okay. It just doesn't stop 13 there.

And you aren't even looking for a full system. If you're worried about peak hours during the daytime, I mean, that's a half a system. But we can create a grid, a power grid, in this state that could set the standards for the rest of the country. And it can work here, okay.

Right now the average handyman can build his own 80-watt solar panel for less than a hundred bucks. What does that say? Maybe if we can train some people to build these solar panels ourselves, that'd help the low-income people.

25

But something else, too, the more you

cause a raise with no help, that pushes more people 1 2 onto areas like Saint Stephen's or some of these 3 other, Salvation Army, who is already strapped. Show 4 me something that you can help the people that are hurt the most, or try to put yourself in that 5 6 position. 7 You know, I've qualified for food stamps. 8 I've qualified for a whole lot of stuff. I'm here to 9 tell you I've never taken it, not because of pride, 10 because I try to think in my mind there's people a lot worse than I am, and I do the best I can to pay 11 12 my bills, even I'm behind in some of them just like a 13 lot of other people. 14 When are you going to do that first 15 before I'm going to go down there and try to ask for 16 assistance, because that's what's wrong with this 17 country. We're so dependent on somebody else instead of ourselves. We've lost our way. 18 19 Now, I'm asking you -- and I'm asking you, AEP -- let's find a balance. Let's try to get

you, AEP -- let's find a balance. Let's try to get those people come up with a plan, people who can't work, people who are disabled, senior citizens. I mean, in a way I won't even live long enough to see this next -- probably won't see this next rate increase come full term. I don't know.

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But I can tell you this, if you don't 1 2 find balance, you're going to hurt a lot of people, not because there is -- just because it's just us, 3 but because the current economic status. There's so 4 5 many people out that's going to get hurt. 6 I mean, you saw the indicators. You got 7 somebody nuts out west saying, well, that's just 8 because of the floods or whatever. But what's it 9 going to be next? Now we got hurricane season coming; we're going to get nailed this year. 10 11 And in the short term, I mean, I don't 12 have nothing against businesses making money, but we 13 also got to get smart about this. I mean, I've got a smart meter on my house. I think it's really stupid 14 15 that they send me this little comparison chart, which 16 to me doesn't work by the way, because I've got three 17 boarded up houses, I got two people who's single that's never home, so it really doesn't give a fair 18 19 usage. Now, if you want to compare it to other 20 families of four in the same size house, that's a 21 different story. That's fine. But don't compare it 22 to me, that's just a waste of expense in my opinion, 23 okay. 24 Now, I know there's groups out west

25 asking to repeal those smart meters because they're

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1 not accurate. And I happen to agree with Anthony 2 back there. He told me that people weren't educated enough out there when they put those smart meters in. 3 4 I like the smart meters in a way because 5 when you get a power outage, they know right then and 6 there exactly where it's at. I have no complaints 7 about that. I don't have no problems with the 8 technology. 9 But let's work together instead of trying to hit us all at once. I know a barrel of oil is a 10 11 hundred dollars. OPEC even says it's -- the 12 speculators now, when they start speaking, they don't 13 want oil prices, in their latest report, they want 14 lower prices because it hurts them because it makes 15 us go to alternative energies. Of course, it hurts 16 the bottom line. 17 I'm begging you begging AEP, okay, give this some consideration. You know, people, like I 18 19 said, 35 and under, we need help. We shouldn't have 20 to keep going up to other agencies. We need to find 21 a way. You know, we can build up our grid by using 22 houses, let us lease them, we still get power 23 savings, but your power grid will get a boost. 24 I mean, if I can get enough solar panels 25 on my house just to offset the cost of my air

18

1 conditioning in the afternoons, because I have to 2 have it because of my disease, that's fine with me. We have the technology, let's use it. We'll all win 3 on this one. 4 5 COMMISSIONER CENTOLELLA: Thank you, Mr. Vaccaro. 6 7 EXAMINER PARROT: Next on the list is 8 David Moran. 9 MR. MORAN: Good evening. EXAMINER PARROT: Please raise your right 10 11 hand. 12 (Witness sworn.) 13 EXAMINER PARROT: Thank you. Please state your name and address for the record. 14 15 MR. MORAN: My name is David Moran. My 16 address is 456 Lindenwood Avenue, Akron, Ohio, 44301. 17 EXAMINER PARROT: Thank you. 18 19 DAVID MORAN 20 being first duly sworn, as prescribed by law, 21 testified as follows: 2.2 DIRECT TESTIMONY 23 MR. MORAN: Thank you. And I appreciate 24 what the gentleman before me was saying, guite frankly. It ties right into what I'd like to speak 25

1 to the Commission here tonight.

2	I'm a representative of the International
3	Brotherhood of Electrical Workers for the state of
4	Ohio. I appear before you tonight to express our
5	strong support for the Turning Point Solar Project to
6	be built in Noble County, Ohio, as proposed in the
7	American Electric Power Company's electrical security
8	plan. The IBEW has been a long has had a long,
9	meaningful relationship with American Electric Power.
10	In fact, we consider them our partners for several
11	reasons, as follows:
12	We recognize the strong support and
13	participation of AEP on this project. There are over
14	800 IBEW members directly employed at AEP as we speak
15	today, as well as hundreds on various improvement
16	projects working directly or indirectly with
17	subcontractors throughout the state of Ohio. This
18	project gives us an opportunity to do even more.
19	The IBEW supports a project of this sort
20	that will bring clean energy to the citizens of Ohio
21	having a meaningful impact upon our communities and
22	assist Ohio utilities in complying with their
23	renewable portfolio standards. I understand the
24	Turning Point Solar Project to be a joint venture of
25	New Harvest Ventures, an alternative energy

1 development company focused on environmentally and 2 economically distressed regions of the United States, 3 and Agile Energy, an leading developer of 4 utility-scale projects.

5 The IBEW has a special interest in this 6 project for several reasons. First, it will bring over 300 construction related jobs to southeast Ohio, 7 8 many of them which will be with the electrical 9 trades. Our trades. The IBEW workers in southeast 10 Ohio are having a very difficult time finding, 11 themselves, meaningful work. There is high 12 unemployment among our ranks and many of our members 13 are underemployed, often having to travel great 14 distances to even solicit work let alone be gainfully 15 employed.

Bringing the types of jobs being created by this project is always a benefit for our members and the local community that they support day in and day out where they reside.

Second, we support this project because it represents an excellent use and reuse of this land. The land had previously been mined for coal, and this usage represents the highest and best use of the reclaimed land putting it to very productive use. We support these efforts.

1	Third, and most important, the IBEW
2	members are specially trained on solar projects of
3	this sort. The IBEW with its partner employers with
4	the subcontracting industries, NECA, received a grant
5	through the Ohio Grows training program from the U.S.
6	Department of Labor in 2010 for green energy
7	training. But, frankly, this grant has allowed us to
8	train over 1,500 members in the area of wind, solar,
9	and energy management. This training has occurred in
10	20 training sites throughout Ohio including south and
11	southeast Ohio.
12	The men and women who go through this
13	training program are journeymen apprentice workers
14	specifically trained in the type of work to be
15	performed on this project; this makes our members
16	uniquely qualified to perform this work. We are
17	extremely proud that we can engage our members who
18	have been specifically trained through this grant
19	program on this project. This is a win-win situation
20	for everyone.
21	
	The timing of this project could not be

23 through this program. This fact, coupled with 24 economic pressures upon us for finding suitable jobs 25 for our citizens, brings this great opportunity for

Turning Point Solar to employ highly skilled and 1 2 trained people on this exciting and unique project. As a result, the IBEW and I 3 wholeheartedly support the project and encourage its 4 5 swift approval. And I would be available to answer 6 any questions that you may have. COMMISSIONER CENTOLELLA: Thank you, 7 8 Mr. Moran. Just briefly, can you describe in a 9 little bit more detail the training that the 1,500 workers have gone through, the training program that 10 11 they've had? 12 MR. MORAN: Very proud to. And, quite frankly, yes, several years ago through the Recovery 13 14 Act there were 15 U.S. Department of Labor training 15 grants granted across the country to labor management 16 cooperative committees, which we qualified for with 17 our employers, and it provided \$4.8 million to residents of the state of Ohio to train them in wind, 18 19 solar, and energy management. Quite frankly, a lot 20 of what the gentleman before me was talking about. 21 We've engaged that in the private industry through our employers. We've provided those 22 23 services. We're doing several large wind projects as 24 we speak up in the Toledo area. Those are all IBEW members up there from Ohio doing positive things. 25

23

1 And we would absolutely love to be partners with New 2 Harvest and AEP on this very large solar project down 3 there. Our training should conclude late this 4 5 It's a two-year period. And we've hit all our year. benchmarks. And we have 20 training sites across the 6 7 state now where we're doing the training. 8 COMMISSIONER CENTOLELLA: Very good. 9 Thank you. 10 MR. MORAN: Thank you. 11 EXAMINER PARROT: Jeff Moe. Please raise 12 your right hand. (Witness sworn.) 13 14 EXAMINER PARROT: Please state your name 15 and address for the record. 16 MR. MOE: It's Jeff Moe, M-o-e, 1466 Mews 17 Court, in Columbus. 18 19 JEFF MOE 20 being first duly sworn, as prescribed by law, 21 testified as follows: 2.2 DIRECT TESTIMONY I'm here on behalf of the Simon 23 MR. MOE: 24 Kenton Council of the Boy Scouts of America which serves over 22,000 young people and their families in 25

1 17 counties in central Ohio and one northern Kentucky 2 county. I'm pleased to comment on the topic of AEP's 3 good corporate citizenship over the years as it 4 relates to this case.

5 The employees of AEP are scouting 6 supporters, both with their time and with their 7 dollars. From service as parent leaders in the Cub 8 Scout packs and Boy Scout troops to involvement in 9 the administrative arms of our council and its 10 districts, to participation in the council's board of 11 directors, AEP employees can be found volunteering 12 countless hours at every level in scouting.

Last year Chairman, President, and CEO Michael Morris served as a volunteer honoree for our 2010 annual Eagle Scout recognition dinner which raised over \$200,000 to support scouting from businesses and individuals in the greater Columbus area.

AEP is also a corporate leader in providing financial assistance to our council operational and capital development needs funding such projects as delivering scouting to at-risk young people in the core city of Columbus, providing camperships to needy scouts, and ensuring that scouting has a strong funding base on which to

1 operate. The fact that these funds are provided by 2 shareholders and not those who pay for their services 3 speaks volumes about AEP's good stewardship. 4 In addition, AEP provides services to the 5 operation and maintenance of our three council camps 6 with employee time and materials for projects such as building a climbing tower and the donation of class 3 7 8 power poles to do that. 9 Time, talent, and treasure, AEP-Ohio demonstrates a corporate philosophy for many of its 10 11 peers to follow. For all these reasons, and more, 12 AEP has made significant contributions to positive youth development for thousands of young people in 13 the Simon Kenton Council. Thanks for the opportunity 14 15 to share this. 16 COMMISSIONER CENTOLELLA: Thank you. 17 EXAMINER PARROT: Thanks. 18 COMMISSIONER CENTOLELLA: Thank you for 19 your testimony. 20 Tracy Robinson. EXAMINER PARROT: Please 21 raise your right hand. 2.2 (Witness sworn.) 23 EXAMINER PARROT: Please state your name 24 and address for the record. 25 MR. ROBINSON: Tracy Robinson, T-r-a-c-y

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1 R-o-b-i-n-s-o-n, 971 Hillsdale Drive, Columbus, 2 43224. 3 EXAMINER PARROT: Thank you. Please 4 proceed. 5 TRACY ROBINSON 6 7 being first duly sworn, as prescribed by law, testified as follows: 8 9 DIRECT TESTIMONY 10 MR. ROBINSON: I'm here to offer 11 testimony in regards to the proposed increases. 12 First I would like to talk about it from an everyday 13 consumer, and then I want to talk about two 14 populations. 15 One, AEP has an excellent website for 16 consumers to go there and track their own usage, and 17 I have done so. In May of last year my family used 1,098 kWh, not knowing what that means, but this year 18 19 we used 826, and at one time we were up to 1,500. 20 But because I have energy-conscious teenagers we've 21 replaced old equipment with efficient ones, we 2.2 replaced the light bulbs, and turn off lights and 23 other things, and it's making a difference. 24 The challenge here, and this is what I 25 want to talk about, was the proposed rate increases

and also, it appears, the lack of choice in the future. When AEP raises its rates, the increases apply to everyone, but everyone cannot absorb the increases equally.

5 There are two populations that these 6 increases, which I think are quite large, will impact 7 very negatively, first, the everyday working family, 8 and then second, senior citizens. And I know about 9 this quite well in my everyday work as well as in my 10 church at the New Salem Missionary Baptist Church 11 here in Columbus where I serve as a deacon.

One, the everyday working middle class family. There are people that work every day, many dads working a job and a part-time job, and passing these increased costs off to the everyday working person is going to be detrimental.

17 Even in my own experience, we use less, but are charged more. So it makes one wonder what is 18 19 the incentive to do so. I recommend that AEP and its 20 shareholders absorb a greater percentage of the 21 proposed increases. I haven't seen the justification 2.2 and don't need to, because I'm not an expert in this 23 area, but it seems to me that these percentages could 24 be absorbed by the shareholders.

25

Also, AEP needs to look at how they can

partner with everyday working people and not just people that are down on their luck. For example, to give incentives for efficiencies to partner with everyday working people.

I wanted to get one of those adjustable thermostats put in my home and it was over \$650, and they told me it would take two-and-a-half years for me to obtain the savings. If AEP would incentivize things like that, you would see people, I believe, make those choices. Needless to say, I don't have a thermometer.

12 Number two, senior citizens. In our current environment senior citizens are being asked 13 14 or forced to stay in their homes longer and with that 15 they cannot absorb these increased costs, so we are 16 facilitating them to stay in their homes, but increasing their cost, and that is not beneficial to 17 the least of them, and on a daily basis we have 18 19 thousands of boomers coming into the senior citizen 20 ranks.

Last, the lack of choice. We currently don't have a variety of choices. When I go to their website and look at my choices, I think there's just two. So in this proposal I believe that it is going to eliminate choice when there are very few options

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1	to begin with. I believe that choice and options are
2	key to our capitalistic society as well as to free
3	enterprise.
4	I want to thank you for this opportunity
5	to offer this testimony and, just in synopsis, I
6	believe that the proposed rate increases is too high
7	and that choice ought to remain for the consumers.
8	Thank you.
9	EXAMINER PARROT: Thank you,
10	Mr. Robinson.
11	COMMISSIONER CENTOLELLA: Mr. Robinson,
12	if I may.
13	MR. ROBINSON: Yes.
14	COMMISSIONER CENTOLELLA: Can you talk a
15	little bit about what types of choices you think
16	would be valuable to consumers that you're familiar
17	with?
18	MR. ROBINSON: Well, first, people need
19	to be educated on choices. The everyday consumer
20	really doesn't know. So it would begin with
21	educating the public on what are your choices.
22	I heard the gentleman here give an
23	example of other choices that I did not know exist.
24	All I know is what's on AEP's website. When I go
25	there and click, it says somebody in Akron can

deliver my electricity. That's all I know. 1 2 I would love to have options for solar, 3 for wind, for other options that would cost less, even if I had to invest in it. Options like being 4 5 able to use daylight to have our houses brightened versus turning on the lights. You know, there are 6 7 government buildings that are bronze, that are green, 8 that are, you know, platinum. I would love to be 9 educated on how my house could become that way, and I believe that there are other consumers that would 10 11 too, and I think everybody would benefit. 12 COMMISSIONER CENTOLELLA: Thank you very 13 much. EXAMINER PARROT: Don Chenoweth. Please 14 15 raise your right hand. 16 (Witness sworn.) 17 EXAMINER PARROT: Please state your name and address for the record. 18 19 MR. CHENOWETH: Don Chenoweth, 20 C-h-e-n-o-w-e-t-h, 6838 Glengary Court in Columbus. 21 EXAMINER PARROT: Thank you. 2.2 DON CHENOWETH 23 24 being first duly sworn, as prescribed by law, testified as follows: 25

1	DIRECT TESTIMONY
2	MR. CHENOWETH: I am the executive
3	director of Andrews House, which is a community
4	services center that serves low-income persons in
5	Delaware, Ohio, and I would like to thank you for the
6	opportunity to come and talk to you about the Andrews
7	House relationship with AEP-Ohio.
8	You know, since we're a nonprofit, we're
9	as concerned about utility rates as anybody else.
10	It's not just electric. It's also gas, water,
11	everything else that's required to run our operation.
12	If we had our druthers, we'd like to take our
13	resources and channel them into what we do best, free
14	meals, free medical clinic, free legal clinic, so on
15	and so forth, but I want to tell you that our
16	AEP-Ohio-Ohio bill is one bill we're quite happy to
17	pay.
18	AEP-Ohio-Ohio is our most generous
19	corporate supporter. Our work at Andrews House is
20	done primarily by volunteers, and in 2008 AEP-Ohio
21	was the primary funder of our major volunteer
22	recognition event. In 2009 AEP-Ohio gave us 1,500
23	compact fluorescent bulbs to distribute to low-income
24	persons and to seniors. It's a very cooperative
25	project and, as a matter of fact, the community

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affairs officer showed up to help me distribute them. 1 2 And then last year, in 2010, AEP-Ohio 3 really stepped up to help us with a very special 4 nutrition program by which we feed low-income 5 children free lunch during the summer. These are 6 kids that are experiencing food hardship, food 7 scarcity. And the 2010 grant from AEP-Ohio was the 8 largest corporate gift we've received in the last six 9 years. Now, I'm not an expert in fund-raising, 10 11 but I do take notice of where corporations are, you 12 know, who's behind the community development efforts, and the AEP-Ohio logo is everywhere. As an example, 13 recently I was researching what's called the Backpack 14 15 Program where you can give kids a backpack with a 16 couple of lunches for their weekend meals, and I 17 found out just -- AEP-Ohio funded one of these 18 programs in Willard, Ohio. 19 AEP I think, if you really research that 20 company, they've made a commitment to provide funds 21 for health, for nutrition, and housing programs for 2.2 the truly needy. We need these funds when other 23 evidence streams dry up. 24 For example, we've used Emergency Food

25 and Shelter board money that comes out of Washington

1 for our nutrition programs. That money's delayed.
2 We don't even know if we'll receive that money, what
3 we hope for to combat hunger.

Our AEP community services officer is like really integrated with our community. You know, he doesn't really sit around and wait for the ask. He goes around looking for ways that he can help the nonprofits like Andrews House.

9 Also, this is kind of an aside, but our 10 building, it's an old mansion. It was built in 1948, 11 it's an energy sieve. I mean, you know, it's really 12 an issue, and we're trying to figure out ways that we 13 can make it more energy efficient.

And AEP, if you check, they have available programs such as the Express Program for small business that will help us recover costs for the planned improvements. This is just another example, I think, of AEP's great corporate citizenship.

So I just want to say if there's one thing that AEP has done with us it's to build trust. Build trust with us. Trust that they provide good service, that they do accurate billing, which they do, opportunities to save energy and, really importantly, the philanthropic resources to help us

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with our core mission. And so we trust AEP-Ohio to 1 2 present the Commission with a rate plan that's fair 3 to all. Thank you. 4 EXAMINER PARROT: Thank you. 5 COMMISSIONER CENTOLELLA: Thank you. 6 EXAMINER PARROT: Bill Ebbing. Please 7 raise your right hand. 8 (Witness sworn.) 9 EXAMINER PARROT: Please state your name and address for the record. 10 11 MR. EBBING: Thank you. My name is Bill 12 Ebbing. I'm with The New Albany Company, 8000 Walton 13 Parkway, New Albany, Ohio. 14 15 BILL EBBING 16 being first duly sworn, as prescribed by law, 17 testified as follows: 18 DIRECT TESTIMONY 19 MR. EBBING: First of all, this case is 20 about investing in Ohio and creating economic 21 development in the community. Let me give you a few 2.2 examples in what I mean by that. 23 In 1997 we started the New Albany 24 Business Park. It started as a 200-acre campus and 25 our focus was, as you would expect on the master

1 planning side of things, making sure we had all of 2 the components to create a quality of life for the 3 employees that we were hoping to attract. And as 4 part of that, certainly the roadway infrastructure 5 was important, the utilities or the public water and 6 sanitary is important, but electric was extremely --7 was proven to be the most important to the very first 8 customer we brought, and that was Discover Card.

9 Again, in 1997 Discover Card was looking 10 nationally for their regional headquarters and they 11 were deciding between New Albany, Ohio, and Phoenix, 12 and Salt Lake City, and we were successful in getting 13 them here.

14 And while we focused an awful lot of our 15 attention on the quality of life and the master 16 planning aspects, which clearly was important, the 17 number one component for them was making sure that we had reliable electric, redundant power, because they 18 19 were opening up a call center that had to be up 24 20 hours a day, seven days a week, and they also had a 21 data center there, so all of their processes, clearly 22 very, very important to us. And that really 23 jump-started the business park for us.

24 So fast forward to today. The business 25 park has grown from 200 acres to about 3,000 acres.

We've got about, just over 5 million square feet in total. There are about 11,000 employees that are either working in the business campus or will be working in the business campus in the next 12 months, and every step of the way AEP has been there to help us provide the kind of power that's critical for these types of companies.

8 What has changed is that we find 9 ourselves every step of the way competing on a 10 national level, and we're competing with states that 11 have very strong, reliable utilities and competitive 12 rates, and for us to be competitive we have to, we 13 absolutely have to be able to have rates that compete with these kinds of jobs, these kinds of companies 14 15 that are looking on a national level.

And a couple recent examples that we have is a company out of Chicago called Vee Pak. They came in and said -- it's a manufacturing company, but it's in today's new technology, and those are the kinds of companies that we're looking at.

We have two companies out of Canada, so international companies have come to the business park to develop their manufacturing facilities in New Albany -- or, in Ohio. And that would not happen if we did not have the kind of infrastructure in place

that allows us to compete with these other cities
 around the country.

So I appreciate the opportunity to speak and hope that this will provide the appropriate support for you to continue on your endeavors. Thank you.

7 EXAMINER PARROT: Thank you very much. 8 COMMISSIONER CENTOLELLA: Just, you know, 9 in terms of your current competition to attract these 10 companies, how are you comparing in terms of the 11 electric rates that AEP is providing versus the 12 competition that you're seeing elsewhere? Can you 13 tell us a little bit about that.

14 MR. EBBING: Well, some of the national, 15 larger data centers and mission-critical facilities 16 are on the horizon. We have not been successful in 17 getting any of the nationals. We've been successful on a local basis, but for us to be able to attract 18 19 the larger ones, we're competing with states like 20 North Carolina and the west coast states where the 21 power is less expensive and certainly very reliable.

So we've been successful in some areas with technology companies, but in the new companies like these data centers, it's going to be more and more important for us to be able to compete based --

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1 to be able to have the kind of tools that you're 2 suggesting. 3 COMMISSIONER CENTOLELLA: Thank you. 4 EXAMINER PARROT: Matt Habash. Please 5 raise your right hand. 6 (Witness sworn.) 7 EXAMINER PARROT: Please state your name 8 and address for the record. 9 MR. HABASH: I'm Matt Habash, H-a-b-a-s-h, 2032 Scioto Pointe Drive, Columbus. 10 11 12 MATT HABASH 13 being first duly sworn, as prescribed by law, testified as follows: 14 15 DIRECT TESTIMONY 16 MR. HABASH: Good evening, Commissioner 17 Centolella, and to the staff of the Commission. Thank you for the opportunity to speak. 18 19 I'm the president and CEO of the Mid-Ohio 20 I stand before you this evening to speak Foodbank. 21 to the Mid-Ohio Foodbank's longstanding partnership 2.2 with AEP and AEP-Ohio and the value that this company 23 brings to the central Ohio community, through their 24 leadership, financial support, people power, and 25 overall engagement as corporate citizens.

1	At Mid-Ohio Foodbank we consider
2	ourselves very fortunate to count AEP and AEP-Ohio
3	among our strongest and longest-standing partners.
4	As someone who wore the hat of a public servant for
5	14 years, and as someone who still cares very deeply
6	about the social and economic vitality of this
7	community, I also consider central Ohio fortunate to
8	headquarter AEP and AEP-Ohio. Truly, these companies
9	take an active role in the community and embrace the
10	philosophy that business prospers as a community
11	propers.

Mid-Ohio Foodbank's partnership with AEP extends back 30 years. Over this time Mid-Ohio Foodbank has received over \$2.4 million in charitable donations from AEP and AEP-Ohio. At all levels, from service technicians to corporate executives, AEP's employees make every effort to make this community a better place.

Most recently through the Partnership with Ohio AEP-Ohio has donated funds to provide holiday food baskets to 40,000 families over the last two years. Additionally, AEP-Ohio associates packed the holiday boxes and assisted in the distribution of food boxes at several pantries. Through this same initiative AEP-Ohio increased support to ten other 40

1 food banks across the state providing 650,000 meals
2 to those in need.

In 2008 after Hurricane Ike leveled power lines here in Columbus, AEP worked diligently to ensure that vital social service organizations like the Foodbank had power restored quickly so that we could continue to meet the needs of hungry clients during an especially critical time.

9 We had 30 tractor-trailers of product 10 that we saved. We did not lose one pound of food 11 because they moved us up the list to get us on, and 12 then we were able to take a lot of other social 13 service agencies' foods into our freezers.

14 AEP and AEP-Ohio are perennially among 15 our largest Operation Feed campaigns, Mid-Ohio 16 Foodbank's community-wide food drive and funds drive. 17 In 2010 their associate-led campaign raised enough funds and food donations to provide 264,000 meals to 18 19 those in need of emergency food. Over the history of 20 their involvement their associates have provided food 21 and funds for millions of meals for hungry Ohioans.

It's important to note that AEP and AEP-Ohio associates have been empowered to give back in this way because their company truly makes giving back a part of its culture from the top town.

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1	In 2010 AEP's Foundation invested
2	\$6.1 million in Ohio nonprofits supporting
3	initiatives in education, human services, the
4	environment, economic development, among others. It
5	would be impossible to quantify how many lives have
6	been touched because of the volunteer leadership
7	provided through their board service and volunteerism
8	of the AEP associates.
9	Both AEP and AEP-Ohio have been nominated
10	by nonprofit organizations for their ongoing and
11	tremendous dedication.
12	Beyond giving back AEP and AEP-Ohio have
13	been a tremendous asset as a local employer. In Ohio
14	AEP employs over 6,200 associates including 1,600
15	union jobs. AEP has been recognized as one of the
16	top veteran-friendly workplaces, working-family, and
17	working-mother friendly workplaces, adoption-friendly
18	workplaces, and have won accolades for their
19	commitment to diversity.
20	Again, Mid-Ohio Foodbank is grateful for
21	our partnership with America Electric Power and is
22	proud to speak about the impact we've had on the
23	community.
24	I think one of the other things I would
25	add, in addition to the solar comment that I think

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1 was important, when we were first building -- we
2 built a LEED certified Gold facility. It was AEP who
3 stood up and went from the very beginning and helped
4 us figure out how to make it an energy-efficient
5 building. It didn't quite fit with trying to make
6 more money.

Second type of thing was looking at usage. We have freezers and coolers that are about 12,500 square feet -- more than you want to know -that hold, you know, probably about 75 to 80 tractor-trailers of food. They helped us analyze how to get the cost of that down for us to reduce our rates, and this was a way to do that.

And, finally, when we first constructed that building we were looking at, we were looking at solar, and it did not make economic sense. They are now back with us helping us figure out how to do solar on a roof or in a back yard. So they're looking for alternatives.

I think all three of those are examples of a company that's truly committed that isn't necessarily directly related to the Foodbank. Thank you very much.

24EXAMINER PARROT: Thank you.25COMMISSIONER CENTOLELLA: Thank you for

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1 your testimony. 2 EXAMINER PARROT: Rick Carrick. Raise 3 your right hand. 4 (Witness sworn.) 5 EXAMINER PARROT: Please state your name 6 and address for the record. 7 MR. CARRICK: Richard Carrick, 8 C-a-r-r-i-c-k, 360 South Third Street, Columbus, 9 43215. 10 11 RICHARD CARRICK 12 being first duly sworn, as prescribed by law, testified as follows: 13 14 DIRECT TESTIMONY 15 MR. CARRICK: I am a senior vice 16 president of United Way of Central Ohio. I am here 17 to add my voice to the various comments you've already heard regarding the value of corporate 18 19 citizenship that AEP provides to this community and 20 the number of lives that they've touched as a result 21 of their philanthropy. 2.2 They have long been a steadfast supporter 23 of United Way of Central Ohio. In the last ten years AEP and its associates have raised over \$16 million 24 for United Way of Central Ohio, and those dollars 25

have supported services such as home-delivered meals, preschool programs, employment programs, tutoring programs for thousands of individuals, families, children, and older adults. So we value them very highly as a corporate partner.

6 In particular, in 2010 and 2011 AEP 7 donated \$600,000 to United Way of Central Ohio to 8 help people who were struggling to meet their basic 9 needs like housing and access to critical health 10 care.

In September of 2010 they challenged the rest of the community to raise an additional \$400,000 through The AEP \$1 Million Community Challenge for Basic Needs, and that goal was exceeded by almost \$15,000.

That's \$600,000 donation was part of its Partnership with Ohio fund which enables United Ways and food banks across Ohio, as well as other service-based organizations, to provide additional help in the areas of hunger, health, and housing to Ohio's families in need.

Central Ohio -- United Way of Central Ohio strongly endorses this important partnership and believes it should continue to build on the good work that's already been done. That \$600,000 gift has

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1 already provided health and housing services to 857 2 households in central Ohio, and by the time all those dollars are spent in recent months, they will serve 3 an additional 525 customers. 4 AEP senior management is also very 5 6 involved in United Way. It's not simply an issue of writing a check for them. Their top leadership is 7 8 also very involved in United Way. In past years Mike Morris, Chairman, President and CEO, chaired the 2007 9 United Way campaign and raised a record \$56 million. 10 11 Last year Carl English, Vice Chairman of AEP, lead the 2010 United Way campaign and his 12 13 leadership was instrumental in setting an aggressive 14 qoal of 5 percent increase from the previous year 15 after two years of significant increases and 16 achieving results of almost double that 9.3 percent. 17 Those funds will make a tremendous difference to 18 people in need in our community. 19 And, finally, I would like to call out 20 Joe Hamrock, President and Chief Operating Officer of 21 AEP, he serves on our board of trustees, he also 22 chairs our accountability committee which helps 23 ensure that all of the programs and initiatives 24 United Way funds are effective, get results, and are accountable to our donors. 25

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1 I'm happy to provide this information as 2 a context for the decisions that you will be 3 considering. Thank you. 4 EXAMINER PARROT: Thank you. 5 Jerry Leard. Please raise your right 6 hand. 7 (Witness sworn.) 8 EXAMINER PARROT: Please state your name an address for the record. 9 MR. LEARD: It's Jerome Leard, L-e-a-r-d, 10 2287 Indiana Avenue, Columbus, Ohio, 43202. 11 12 EXAMINER PARROT: Thank you. Please 13 proceed. 14 15 JEROME LEARD 16 being first duly sworn, as prescribed by law, 17 testified as follows: 18 DIRECT TESTIMONY 19 MR. LEARD: I'd like to publicly support 20 the energy security plan and emphasize some of the 21 points that I think are the good parts to the AEP 22 energy security plan. Green Power Portfolio Rider. I think 23 24 that's a very good thing to have for renewable 25 energy.

1	And the plug-in electric vehicle
2	provision is, it's like a complement to renewable
3	energy. It's a place to store the extra electricity
4	when it's being generated by the wind or the solar
5	panels, so that's a good thing to have.
6	Let's see. There's a couple other points
7	here. Renewable energy credits. AEP's going to
8	support real energy through buying the certificates.
9	That's very good. I like that a lot.
10	And the Generation Resource Rider. That
11	also supports the construction of solar and wind, I
12	think that's what that's for.
13	Alternative Energy Rider. The
14	Alternative Energy Rider, that helps their solar
15	energy resource compliance that the energy bill,
16	House Bill 221, that Alternative Energy Rider is
17	supposed to help them meet their benchmarks in the
18	energy bill.
19	And carbon capture and sequestration,
20	that's new, but that's going to be required, so
21	that's a good thing to spend my money on. I'm an AEP
22	customer, so I definitely support clean air.
23	So there is one thing I'd like to
24	emphasize that AEP doesn't do in their energy
25	security plan, that would be direct financial support

of installation of solar panels on people's houses.
The Renewable Energy Credit Rider, you have to have
the panels to generate electricity before the company
will provide any financial assistance.

5 And the Green -- what was that? That one 6 part. Generation Resource Rider. Green Power. What 7 was that called?

8 The Green Power Portfolio Rider, that 9 will allow customers to fund the renewable energy in 10 their bill. You can get, I think it was supposed to 11 be 25, 50, 75, or a hundred percent of your electric 12 power would be made from renewable energy, that's 13 what that's for. So those two things help support 14 renewable energy after it's been put someplace.

So I'd like to see AEP provide some financial incentive to customers if they want to have, you know, solar panels on their house, to, you know, finance them. You know, all the other things they're doing right now in the plan is after you got it, so I'd like to see that added somehow.

And that feature, if it was added, would help them with their compliance. The energy bill requires them to get so much solar renewable energy from structures in the state, facilities in the state, it's a carveout, so if they actually finance

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1 the installation of solar panels on homes or 2 businesses, that would, you know, provide them the 3 ability to do that, beside the other things they're 4 doing, which is great. I like that.

5 That and the features for electric 6 vehicles. They're supposed to have charging 7 stations. They're going to financially support that, 8 not a whole lot, it's like 200 or something like that, that's just a test phase, but eventually that's 9 what we're going to do. So that's a good thing, to 10 figure out how that's going to happen. And it's 11 12 also, like I said before, a place to put the extra 13 electricity until it's needed.

14 So those are basically the good things I 15 like about it. There isn't really anything -- I'm a 16 renewable energy person, so that's what we should be 17 doing now. And the carbon capture program, I hope that works out. And if it does, the rest of the 18 19 planet's going that way, so I think my utility 20 company ought to be doing the same thing. And if 21 that works out, the cost of having that happen is 22 just what we're going to have to put up with.

And so if the company would provide a financial incentive for renewable energy installation to their customers, that would -- that electricity

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1 that the customers make with their renewable energy 2 facilities would offset that extra cost that we're 3 all going to have to pay for the energy efficiency 4 and to clean up the coal plants. 5 I don't want them to turn off the coal 6 plants; don't do that. But somehow clean it up. Clean up the air pollution and the -- the mining of 7 8 it and the transportation of it I haven't heard a lot That's one thing that nobody talks about that 9 about. is bad for the planet, but maybe they'll work on that 10 11 too some day. 12 So I appreciate the PUCO for having these and AEP for providing the information, and I'd also 13 14 like to say that the Ohio Consumers' Counsel provides 15 a lot of help to utility customers explaining how 16 this works because -- if they didn't take the time to 17 talk to people that called, I wouldn't know what the heck was going on anyhow, so that that's what they're 18 19 for, to help the public, the individual customers. 20 You know, the companies, they have the 21 wherewithal to hire somebody to explain everything to them, but what are we supposed to do? So the Ohio 22 Consumers' Counsel is an avenue that provides that 23 24 information, and I think they do a good job. So if 25 you guys can help them out somehow, I'd appreciate

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1 that, but I don't want them to go away, because 2 that's who I talk to. 3 Any questions? 4 COMMISSIONER CENTOLELLA: No. Thank you 5 very much. Appreciate you sharing your thoughts with 6 us. 7 MR. LEARD: Thank you. 8 EXAMINER PARROT: Thank you. 9 Alex Fischer. Please raise your right hand. 10 11 (Witness sworn.) 12 EXAMINER PARROT: Thank you. Please 13 state your name and address for the record. 14 MR. FISCHER: Yes. My name is Alex 15 Fischer, 1475 West Third Avenue, Columbus, Ohio. 16 17 ALEX FISCHER being first duly sworn, as prescribed by law, 18 19 testified as follows: 20 DIRECT TESTIMONY 21 MR. FISCHER: I serve as the president and CEO of the Columbus Partnership. We are an 2.2 23 organization of 38 of central Ohio's leading 24 corporations and their CEOs. Collectively our group 25 represents one quarter of the work force in central

1 Ohio, so we have a vested interest in the economic 2 well-being of Columbus and central Ohio and the 3 entire state of Ohio.

We've also undertaken a very aggressive 4 5 economic development plan, it's called Columbus2020!, 6 it's a grassroots effort with conversations with literally thousands of residents of central Ohio who 7 8 have come together for a ten-year vision to create 150,000 net new jobs per capita, income increases of 9 40 percent, and capital investments of \$10 billion 10 11 all over the next ten years.

12 I speak to you today, though, from a 13 perspective as the former deputy governor of the 14 state of Tennessee and the former commissioner of the 15 Tennessee Department of Economic Development where in 16 a different lifetime I competed very vigorously 17 against the state of Ohio for economic development projects. And our key partner in that competition 18 19 was the Tennessee Valley Authority.

TVA has a long legacy initially funded by federal appropriations at the congressional level, all economic development programs, but in recent years funded at the tune of a hundred million dollars a year dedicated to economic development.

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And it was with that funding and that

1	aggressive effort that we in Tennessee aggressively
2	competed with our utility partner as our strongest
3	economic development partner, and it's from that
4	perspective that I stand here today in enthusiastic
5	support of the filing that is before you by AEP that
6	will give us a token of of economic development,
7	and I don't say that insignificantly, but the
8	\$25 billion that this can provide, compared with what
9	many are competing with, is only a step.
10	I think it's the right step, a modest
11	step, and a prudent step to drive economic
12	development in our state. At the end of the day
13	we're probably never going to have the lowest rates
14	of any utility across the country. We may not have
15	the lowest taxation system. We may not ever have the
16	lowest cost of doing business in our state.
17	From an economic development standpoint
18	we've got to make sure we have a balanced portfolio.
19	And I think that the leadership of AEP and its
20	stewardship for predictability, first of power
21	quality, and predictability of power reliability is
22	providing the cornerstone from an economic
23	development standpoint.
24	But when we talk to economic development
25	customers, they also want predictability across time

as it relates to rates, and I think this particular 1 2 filing goes to the heart of that activity. 3 We also have to recognize that on 4 occasion there are projects that are worthy of a 5 return on investment that can justify doing special incentives. We do that at the local level every 6 7 single month. We do it at the state level. Governor 8 Kasich is getting much more aggressive from a state 9 standpoint about making sure that first we're serving existing customers, but that we're also recruiting 10 11 new customers to the state of Ohio. 12 And I believe this rate filing is in a sweet spot of making sure that AEP is our utility 13 partner in the same way that the Tennessee Valley 14 15 Authority was our utility partner. Our partner at 16 the local level, our partner at the state level. 17 Of course, AEP's been an investor in our Columbus2020! efforts. It's joined with six or seven 18 19 of our leading corporate citizens at an investment 20 level that is top, however, we've also attracted over 21 250 investors that range from a thousand dollars to 22 \$500,000 a year. And we've tried to build a program 23 that says everybody's voice counts, that we've got to 24 have more people engaged in our economic development 25 activities, and I think that this filing simply

enhances AEP's ability to do that. 1 2 It also provides an interesting tool. We've had the success recently waiting on the U.S. 3 Department of Energy for Coda Automotive in what we 4 5 hope will be a positive loan fund and will bring 6 electric vehicle manufacturing and battery 7 manufacturing right here to the center of AEP's 8 service territory. 9 The portions of this rate filing that are also providing for electric charging stations and 10 11 setting the rates for those, I think, is forward 12 thinking and something that we have to be thinking 13 about. Whether it's Coda Automotive or others, we certainly know that the industry of electric vehicles 14 15 is coming to our community and, from an economic 16 development standpoint, we need to be prepared. So, in summary, we applaud as a group of 17 CEOs AEP's leadership historically on economic 18 19 development. We look at the competition. We 20 benchmark ourselves against great communities all 21 over the country, and we realize we've got to have 2.2 the tools to be able to compete. This will provide 23 us yet one more tool in our toolbox to make sure the 24 state of Ohio, central Ohio, are doing all that we 25 can to create the important jobs across the spectrum

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of job creation for our communities. So I appreciate 1 the opportunity to be with you and offer my thoughts. 2 3 COMMISSIONER CENTOLELLA: I certainly appreciate your thoughts, Mr. Fischer, and clearly 4 5 job creation and economic development are important at the Public Utilities Commission and to the people 6 7 of Ohio, so I very much appreciate your efforts. 8 You mentioned Coda. I was there at the 9 kickoff of Coda and Coda's efforts at COSI, and it 10 now seems like a long time ago, but clearly I 11 appreciate the fact that that remains an open 12 opportunity we hope yet to pursue. 13 I'm wondering if there are other specific opportunities that may relate to innovation and 14 15 electric power that you think are promising here for 16 central Ohio and to which the Commission should pay 17 attention. MR. FISCHER: You know, there are. 18 We 19 see advanced energy as one of the sweet spots in 20 central Ohio, capabilities of the Ohio State 21 University, Battelle, and others in central Ohio, 22 Wright-Patterson not far from here in central Ohio 23 but certainly impacting across the state, and the 24 capabilities to really be building an advanced energy 25 complement.

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We've been watching what AEP's been doing 1 2 with its suppliers of technology and their 3 encouragement to make sure that products are being 4 manufactured. We see manufacturing coming back, 5 that's, you know, across the spectrum, but certainly 6 from an advanced energy standpoint. 7 So it's one of the clusters of economic 8 development that we're very focused on and one of the 9 clusters that the governor's new plan on Jobs Ohio is going to focus on as well as cross the entire 10 11 state. COMMISSIONER CENTOLELLA: I look forward 12 13 to opportunities to encourage these kinds of issues. So thank you very much. 14 15 MR. FISCHER: Thank you for the 16 opportunity. 17 EXAMINER PARROT: Seth Josolowitz. Please raise your right hand. 18 19 (Witness sworn.) 20 EXAMINER PARROT: Thank you. Please 21 state your name and address for the record. 2.2 MR. JOSOLOWITZ: Seth Josolowitz, S-e-t-h J-o-s-o-l-o-w-i-t-z. My address is 719 Kettering 23 24 Road, Columbus, Ohio, 43202. 25 EXAMINER PARROT: Thank you. Please

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1	proceed.
2	
3	SETH JOSOLOWITZ
4	being first duly sworn, as prescribed by law,
5	testified as follows:
6	DIRECT TESTIMONY
7	MR. JOSOLOWITZ: Okay. So I'm here to
8	testify today because I have two concerns about this
9	new rate hike. Well, the first is that since AEP is
10	doing this all with nonbypassable riders, it's going
11	to effect all the consumers, not just those who use
12	AEP as their generator. I mean, I think that's
13	unfair to people who are selecting other companies to
14	generate and it does kind of put a damper on
15	competition which, you know, obviously can be a very
16	good thing to keep, you know, the investments smart
17	and to keep companies innovative; so I have issues
18	with that.
19	The other is that just in these economic
20	times the way they are right now, I think, especially
21	for the moment, it's good to kind of increase rates
22	as little as possible and maybe have as much as
23	possible the company kind of eat, you know, a small
24	amount of their costs, you know, the new projects and
25	increased costs for purchasing fuel, et cetera, just

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because I know a lot of people have very little 1 2 disposable income these past few years and I'm assuming for the next couple of years to come that 3 4 any price hikes we can possibly delay, the better. 5 And then I know this is a bit separate, 6 but the 50 percent cut to the Ohio Consumer Counsel 7 kind of is worrisome to me. They're a big voice. 8 We, the people, will lose a voice and advocate, which is disturbing to say the least. So that's all for 9 today. 10 11 EXAMINER PARROT: Thank you. 12 COMMISSIONER CENTOLELLA: Thank you for 13 your testimony. 14 EXAMINER PARROT: John Burke. Please 15 raise your right hand. 16 (Witness sworn.) EXAMINER PARROT: Please state your name 17 and address. 18 19 20 JOHN BURKE 21 being first duly sworn, as prescribed by law, 2.2 testified as follows: 23 DIRECT TESTIMONY 24 MR. BURKE: My name is John Burke. I'm 25 the president of a manufacturing company in

Portsmouth, Ohio, called OSCO Industries. We employ
 about 350 people.

We just heard some very upbeat remarks about job developments and stuff. This is more about job retention. We need the lowest rates that AEP can provide here. It is a huge, big deal to us.

We spend about 5 million annually on electric power, energy is probably 10 percent of our product cost, and electricity is probably half of that 10 percent. Just to let you know, the decisions that the PUCO makes, you know, those little percentage numbers add up to huge dollars when you're on the other end of things.

14 So what we've actually seen out in the 15 field, so to speak, is, you know, during that period 16 where, I don't know what you call that, the 17 transition period, our rates were going up 7 to 8 percent a year. In this last cycle they went up --18 19 they've gone up about 10 percent a year, and that's 20 in our bill, okay, in spite of the fluctuation of 21 things. So, very straightforwardly, that's what is 22 going on.

Now, just a couple of other things real quick. There needs to be a little more transparency here on these rate filings because I can't

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understand, you know, when I read through those things, and I generally read a brief, not the legalese, all these riders, I don't know what kind of money they're talking about, so I don't know how to focus my remarks because I don't really know what's important and what isn't important. So like the rate realignment, are they

just rolling the demand and the load in together to create one number, or does that really mean they're putting a rate increase into our bill based on, quote, "rate realignment"? I don't understand that at all.

13 Next thing, the PUCO, you need to do a better job publicizing. You know, I came three years 14 15 There were at least four or five times as many ago. 16 people here at this shelter house as there were last time. Now, maybe it's because the rate increase was 17 so ginormous last time and this time it's a little 18 19 more conservative. But like our local paper down 20 there has not carried anything at all, and this is 21 like, you know, the whatever, the cloak of secrecy 2.2 almost about the rate increase where last time it was 23 highly publicized and pretty much known to everybody. 24 Along with that, so when I read about the 25 rate increase, I can't tell what that means to me.

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1 The little flier that you have over there on the 2 table, which only goes over residential rates, it 3 doesn't go over commercial rates, actually tells me 4 more than I knew walking in here, you know, an hour 5 or so ago. So that's very beneficial, it should be 6 publicized.

7 Okay. The last rate increase, just a 8 comment about this, as we have learned, the Columbus 9 and Southern lost the case about excessive earnings, okay. What that communicates to me, me as an 10 11 individual not me as my job, is that the rate increase was extremely generous allowing the company 12 to exceed this level that was decided by the courts 13 17, what is it? 17.6 percent return on equity. 14

Okay. In our business, that is an extremely generous return to begin with, okay. So based on the rate increase, obviously, they earn more money than that and, I guess by the court decision, have to return some of that money, you know, back to their customer base.

About the rate increase specifically. These riders. There are so many riders. I don't understand what risk the company is taking because it seems like any variable or capital cost is covered by a rider. So if they have to tear down a plant,

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1 that's a special rider. If the EPA passes something, 2 that's a special rider. If the Nuclear Regulatory Commission -- that's a rider. Everything is a rider. 3 4 I don't understand where the company's equity really is placed at risk here. 5 I quess that's, you know, the difference 6 7 between like the company that I work for and a public 8 utility, because we take risk with our profit to do 9 everything they do and we're entirely at risk, where

10 a utility is not at risk. They have the benefit of 11 a, you know, kind of a monopoly on things and a 12 customer base that's not going to walk away from 13 them. So kind of that's the view from the industry 14 side of things.

I will submit written comments here and -- by the way, let me ask, when do those have to be submitted? Is that by the 13th? Is that the magical date here?

EXAMINER PARROT: Written comments may be filed up until the time the Commission makes its decision. To be safe --

22 MR. BURKE: Okay. Just to let you 23 know --

EXAMINER PARROT: -- to make sure that,
again, the hearing this summer doesn't start until

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1	July, so if you file them this summer, that's plenty
2	of time for the Commission to consider that.
3	MR. BURKE: So actually the rate, you
4	know, when the rate filing was announced, which as I
5	recall was in February, you know, I asked my account
6	executive, you know, could you please tell me what
7	this means. What is going to happen to my rates,
8	okay. My meeting with that person is actually
9	scheduled for this Thursday.
10	So I didn't want to be I guess premature
11	and, you know, in whatever comment until I actually
12	hear exactly what the lowdown is on the, you know,
13	the effect of those rates on, you know, a general
14	service commercial type customer so
15	Now, I would like to make, just because
16	there have been a number of speakers talk about, you
17	know, growth and development. Me now, this is a
18	personal comment I don't particularly like the
19	idea that the energy rates for our company include
20	money for development, okay.
21	We're an old, established business that's
22	been there. We get no tax abatement or any of that
23	stuff. And for the utility or for the state to put
24	into our rates money to go out and assist people, I
25	think that should come from somewhere else. I don't

think it should be secretly sequestered in our electrical rates to provide that type of whatever, perk, for a specific industry that might be picked up by the state.
Another comment I have is the first

6 gentleman commented about the smart grid letter. 7 Okay. I get those too because I live in an 8 all-electric house. My advice would be please 9 discontinue that because that is a hot button between myself and my wife. I tend to be very energy 10 11 efficient, and she is extremely energy inefficient. So, you know, when those two opposites meet, there's 12 13 always friction.

And with that I'll end my comments and thank you, and I'll plan to submit written comments here after my meeting with, you know, AEP.

17 COMMISSIONER CENTOLELLA: I appreciate 18 you coming up and testifying. Can you give us just a 19 little bit of background of what OSCO does?

20 MR. BURKE: Sure. Let's see, we 21 manufacture cast metal parts. Castings. We're a 22 foundry. Probably, you know, the best friend of the 23 utility because, you know, our major product are 24 parts for heat pumps which, by the way, tend to be --25 the newer ones tend to be extremely energy efficient.

67 1 And with that, thank you very much. 2 COMMISSIONER CENTOLELLA: Thank you. 3 EXAMINER PARROT: David Wilhelm. Please 4 raise your right hand. 5 (Witness sworn.) 6 EXAMINER PARROT: Thank you. Please 7 state your name and address. 8 MR. WILHELM: David Wilhelm, 2580 Fair 9 Avenue, Bexley, Ohio. 10 11 DAVID WILHELM being first duly sworn, as prescribed by law, 12 testified as follows: 13 14 DIRECT TESTIMONY 15 MR. WILHELM: I'm here to say a few words 16 of support for the Turning Point Solar Project which perhaps isn't surprising because I'm one of the 17 developers of the project, but I am an unusual 18 19 developer because my real passion is to bring 20 economic development, meaningful economic 21 development, to the Appalachian part of our state, 2.2 and I believe in a very, very fundamental way that 23 the Turning Point Solar Project does precisely that. 24 It has been conceived from the get-go in 25 a way that is designed to maximize the economic

benefit to the state of Ohio. It will, when it is fully realized at the conclusion of three stages, be the eighth largest solar project in the world, if it existed today, and when it is completed, it will be the largest ever constructed east of the Rocky Mountains.

7 So it's an enormous project, and a large 8 project like that, one has the ability to leverage it 9 in a way that maximizes employment. We will be 10 ordering 250,000 solar panels. With that order we 11 have been able to convince one of Europe's largest 12 solar panel manufacturers, Isofotón, to base their 13 North American operations in the state of Ohio. That will mean in excess of 325 permanent manufacturing 14 15 jobs in the state of Ohio.

So that's separate from the construction and installation jobs that the gentleman from the IBEW spoke to. These are permanent manufacturing jobs.

In addition, both our group, the development group of the project, and Isofotón are completely committed to building out an Ohio-based supply chain so every supplier possible will be sourced from within the state of Ohio, and that probably means a job multiplier of three to four

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times.

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2 So we have done this strategically. We 3 have done this intentionally. It is a big deal for 4 southeastern Ohio. It is a big deal for the state of 5 Ohio generally.

6 It is made possible because American 7 Electric Power will be investing \$20 million into 8 this project and will be taking the entire off-take 9 over a 25-year period from this project. So for the last, better part of ten years I have been -- I have 10 dedicated my life to doing what I can to bring 11 12 investment capital into the Appalachian Ohio region and into the rural parts of the midwest more 13 14 generally.

I view this as a transformational project that is going to be taking place on reclaimed mine land that was once mined by the largest shovel, the largest dragline humankind ever built, the Big Muskie. It's on that very land that one of the largest projects, solar projects, in human history will be built.

I think it's an extraordinary story. I think it's one of great meaning to the people of this state. And I am, frankly, very, very proud to be part of it and just wanted to get some of those facts

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1 into the public record. 2 Over 600 direct jobs for the state of 3 Ohio, more than 250,000 panels that will be built from a supplier within the state of Ohio, and an 4 5 absolute dedication to building out an Ohio supply chain in every -- every possible chance we get. With 6 7 that, thank you for the opportunity to speak. 8 COMMISSIONER CENTOLELLA: Thank you very 9 much. 10 MR. WILHELM: Okay. Thank you. 11 EXAMINER PARROT: Bill Spratley. Please 12 raise your right hand. 13 (Witness sworn.) 14 EXAMINER PARROT: Thank you. Please 15 state your name and address. 16 MR. SPRATLEY: My name is William A. 17 Spratley, 7870 Olentangy River Road, Suite 304, Columbus, Ohio, 43235. I'm going to sit down. 18 19 20 WILLIAM A. SPRATLEY 21 being first duly sworn, as prescribed by law, 2.2 testified as follows: 23 DIRECT TESTIMONY 24 MR. SPRATLEY: My name is Bill Spratley. I am the executive director of the 11-year-old 25

statewide nonprofit Green Energy Ohio based here in
 Columbus. My statement supports the Turning Point
 Solar Project supported by American Electric Power as
 part of this case.

5 As background I would begin by recalling the debate on Senate Bill 221 in 2007 and 2008 where 6 7 I testified on behalf of GEO in support of 8 utility-scale solar projects. Not only do these 9 projects help the investor-owned utilities meet their 10 benchmarks under the "solar set-aside" in Senate Bill 11 221 enacted as the Advanced Energy Law three years 12 ago, but large utility solar projects help to bring 13 down the cost of solar electric or photovoltaics by increasing the manufacturing plants where economies 14 15 of scale are reaping lower production costs.

A good example is the constant cost decline of the photovoltaic production by First Solar, the largest solar manufacturing company in the world with the largest plant at Perrysburg, Ohio.

20 Why is utility-scale solar development 21 important for AEP and Ohio? First, from a solar 22 market and technological viewpoint, utility-scale 23 solar projects are a global and national trend in 24 which Ohio stands to be a leader. A May 2011 25 Research Report by Pike Research entitled "Clean

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1	Energy: Ten Trends to Watch in 2011 and Beyond"
2	states, and I quote, "Solar PV has traditionally been
3	viewed as a distributed generation technology.
4	Initial terrestrial markets were off-grid, remote
5	communities; residential rooftops followed. With the
6	establishment of a federal production tax credit of
7	30 percent in 2008, the market for large-scale
8	commercial systems began to dominate overall capacity
9	additions in the United States.
10	"The solar PV market is booming, with
11	441 megawatts added in 2010. While the U.S. market
12	ranks fourth internationally, the country is at the
13	forefront of utility-scale projects. The majority of
14	these projects are being developed by IPPs,
15	independent power producers, but investor-owned
16	utilities are financing an increasing share of larger
17	systems that feed directly into utility wholesale
18	grids.
19	"Despite the fact that the utility-scale
20	solar PV market, including utility-owned generation
21	solar PV, is highly concentrated in one state,
22	California, and represents a recent market
23	phenomenon, Pike Research forecasts significant
24	growth over the next five years," unquote.
25	Second, and specifically for AEP

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1	customers and Ohio, the Turning Point Solar Project
2	means clean energy and green jobs as a planned 49.9
3	megawatt solar photovoltaic power plant to be built
4	in rural Noble County, Ohio.
5	The goal of Turning Point is to bring
6	affordable clean energy to the citizens of Ohio, have
7	a meaningful economic impact by creating sustainable
8	jobs, and to assist Ohio utilities in complying with
9	the renewable portfolio standards in Ohio's Senate
10	Bill 221.
11	Turning Point is a joint venture of New
12	Harvest Ventures headed by David Wilhelm, who you
13	just heard from, this is an alternative energy
14	development company focused on environmentally and
15	economically distressed regions of the U.S., and
16	Agile Energy, a leading developer of utility-scale PV
17	projects, and backed by Good Energies, a global
18	private equity investor in the renewable energy
19	sector.
20	AEP will participate in the project via a
21	pending 25-plus year capital lease and substantial,
22	\$20 million, equity investment. The developers and
23	their partners at AEP are committed to building an
24	Ohio-based supply chain for all aspects of this
25	project.

1	The magnitude of the orders associated
2	with the project has triggered a decision by a
3	leading European solar panel manufacturer located in
4	Spain, Isofotón, to locate its North American
5	manufacturing and distributing facilities in central
6	Ohio, creating 330-plus permanent manufacturing jobs.
7	The project will be constructed on Noble County land
8	that has previously been mined for coal by the Big
9	Muskie and represents the highest and best use of
10	this reclaimed land, putting it to productive use in
11	an economically challenged part of the state.
12	Development of the project over its three
13	phases will also create over 300 construction-related
14	jobs, providing a solid boost to Appalachian Ohio
15	economy. Additional indirect job creation from the
16	project will also be substantial.
17	Turning Point will be financed through a
18	combination of forgivable grants, low-cost rural
19	utility service debt capital, tax equity, and
20	traditional equity. Turning Point will be
21	operational in three phases: 20 megawatts in 2012,
22	15 megawatts in 2013, and 14.9 megawatts in 2014, and
23	is expected to provide clean energy to Ohio into 2050
24	and beyond.
25	I will be happy to provide more

1 information about the importance of this vital 2 utility-scale solar project. 3 COMMISSIONER CENTOLELLA: Thank you. 4 Just one or two clarifying questions. You mentioned 5 the phrase "forgivable grants." What do you mean by 6 that? 7 MR. SPRATLEY: By that I think it's 8 referring to various federal and state grants that 9 have been received. Mr. Wilhelm could probably relate to that more than I can. I don't know if you 10 want to ask him a question from there, Commissioner. 11 12 COMMISSIONER CENTOLELLA: Mr. Wilhelm, do you want to clarify that just briefly? 13 14 MR. WILHELM: I'll give it a shot. Ι 15 think that that refers to what's called a forgivable 16 loan, which is part of the support that was provided 17 by the Ohio Air Quality Development Authority. I believe that they have, I think, 18 19 don't -- these numbers are going to be close, not 20 precise, a total loan package of around \$7-1/2 21 million, around 5 million of which is forgivable if 2.2 certain job creation targets are met. So that's 23 close. 24 COMMISSIONER CENTOLELLA: Okav. 25 MR. WILHELM: I'm sure that that's what

1 that refers to. 2 COMMISSIONER CENTOLELLA: Thank you. Ι 3 just wanted to be clear since the term was used. 4 So I appreciate your testimony. 5 MR. SPRATLEY: Thank you. 6 EXAMINER PARROT: That's everyone on the 7 sign-in sheet. Is there anyone in the audience that 8 didn't get a chance to sign in that would now like to 9 testify? 10 (No response.) 11 COMMISSIONER CENTOLELLA: If not, thank 12 you all very much. We really appreciate your coming, 13 we appreciate your testimony, it will be part of the 14 record and considered by myself and my colleagues at the Commission. 15 16 EXAMINER PARROT: Thank you. 17 (The hearing concluded at 7:44 p.m.) 18 19 20 21 2.2 23 24 25

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1	CERTIFICATE	
2	I do hereby certify that the foregoing is a	
3	true and correct transcript of the proceedings taken	
4	by me in this matter on Monday, June 6, 2011, and	
5	carefully compared with my original stenographic	
6	notes.	
7	Marria DiDaala Jaraa Dagiatarad	
8	Maria DiPaolo Jones, Registered Diplomate Reporter and CRR and	
9	Notary Public in and for the State of Ohio.	
10	My commission expires June 19, 2011.	
11	(MDJ-3853)	
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Summary: Transcript Transcript of Columbus Southern Power Company hearing held on 06/06/11 at Whetstone Park electronically filed by Mrs. Jennifer Duffer on behalf of Armstrong & Okey, Inc. and Jones, Maria DiPaolo Mrs.