



## Public Utilities Commission

John Kasich, Governor  
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### Commissioners

Paul A. Centolella  
Cheryl Roberto  
Steven D. Lesser  
Andre T. Porter

June 20, 2011

Sarah Loeffler  
431 West 43rd Street  
Shadyside, OH 43947

Case No: 11-3445-GA-CSS

Dear Ms. Loeffler:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Columbia Gas of Ohio, Inc.. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Betty McCauley  
Betty McCauley, Secretary  
Tanowa M. Troupe, Acting Secretary  
M. Beth Trombold, Acting Secretary

Enclosure  
BM/dh

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