

FILE

Hunter, Donielle

From: ContactThePUCO  
Sent: Friday, June 10, 2011 8:19 AM  
To: Docketing 346  
Subject: Docketing:11-0364-EL-SSO

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 6/10/2011

Re: Karin Phillips  
2785 E Breese Rd  
Lima, OH 45806

Docketing Case No.:11-0364-EL-SSO

Notes:

COMMENT DESCRIPTION:

I work at our local school. We don't have money to even give a cost of living raise, we took a \$0.00 raise for the next 2 years. We are now having to pay more on our insurance, with less pay. We also own a farm and our utility bills have done nothing but go up. Please don't let AEP put a hardship on their customers. IF schools, townships, fire departments and police departments have to tighten their belts, why doesn't the utility company do what we have to do. Make do with what you have. PLEASE help the customers who are captive to their services. DON'T let AEP raise their rate, teach them to live within their means as everyone else has to. I don't need a call back, but will gladly talk to you if you have any questions about our areas financial problems.

Please docket the attached in the case number above.

RECEIVED-DOCKETING DIV  
2011 JUN 10 AM 9:18  
PUCO

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician Dm Date Processed JUN 10 2011