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June 9, 2011

Barcy McNeil, Secretary The Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215

RE: <u>In the Matter of the Application of Glandorf Telephone Company to Detariff Services and Make Other Changes Related to the Implementation of Case No. 10-1010-TP-ORD PUCO, PUCO Case No. 11-2494-TP-ATA, TRF Docket No. 90-5022-TP-TRF</u>

Dear Ms. McNeil:

Attached are six (6) revised pages to be filed on behalf of Glandorf Telephone Company in the above-referenced matter. Please replace the sheets originally filed on April 18, 2011 in this matter with the sheets attached hereto.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Very truly yours,

/s/ Carolyn S. Flahive Carolyn S. Flahive

Enclosure

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# **EXCHANGE RATES** (Continued)

### A. RATES AND THEIR APPLICATIONS (Continued)

3. <u>Edge Out Service Area</u>: The services, rates, terms and conditions for the Otawa exchange are identical to those of the Glandorf Exchange. Service will be available where facilities permit.

## B. LATE PAYMENT CHARGE

A late payment charge of \$1.00 or 5%, whichever is greater, will apply to regulated charges not paid at least nineteen (19) days after the postmark on the customer's bill. The late payment charge will not apply to any portion of the bill that is in bona fide dispute, any previous late payment fees included in the amount due, or to service establishment charges for lifeline services. Late charges are to be applied without discrimination.

## C. TELECOMMUNICATIONS RELAY SERVICES (TRS)

Customers may be assessed a monthly charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

#### D. PER CALL BLOCKING

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing \*67 from a touch tone phone, or 1167 from a rotary dial phone before making a call. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers at no charge.

All public and semi-public payphones in The Glandorf Telephone Company's service area will be equipped with Per Call Blocking.

Effective: April 18, 2011

## **EXCHANGE RATES** (Continued)

### E. CHARGE FOR CHANGES, CONNECTIONS OF SERVICE

The following charges apply for:

1110	iono wing changes apply see	
1.	Each initial connection of an access line\$8.50	
2.	Reconnection charge caused by non-payment\$3.00	
3.	For changes other than those specified, when made on the request	

### F. MISCELLANEOUS RATES AND CHARGES

Touch Tone service is offered to subscribers in the Glandorf Exchange area for an additional monthly charge of \$1.50.

of the subscriber ...... cost incurred by Telephone Company

Effective: April 18, 2011

#### BUSINESS AND RESIDENCE SERVICE DISTINGUISHED

Determination as to whether subscriber's service should be classified as Business or Residence will be based on the character of use to be made of the service.

The practice of advertising a telephone number in newspapers, calendars, business cards, or on trucks or other vehicles shall be substantially contributing, but not an exclusive factor, in determining the classification of service.

Rates for residence service apply where the primary or dominant use is of social or domestic nature and other use, if any, is merely incidental.

When it's determined that a subscriber to residence service is using the service in such a manner that it should be classified and charged for a business service under the above provisions, the Telephone Company will discontinue the service of such subscriber in the event he refuses to permit his service to be classified as business service, and pay the applicable business rates.

Effective: April 18, 2011

## LIFELINE/LINK-UP REQUIREMENTS

#### A. GENERAL

- 1. Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service or the Company may offer any other packages/bundles of service, if available to customers, less the lifeline discount and shall provide all of the following:
  - a. A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;
  - b. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;
  - c. Free blocking of toll service, 900 service and 976 service;
  - d. A waiver of the federal universal service fund end user charge; and
  - e. A waiver of the telephone company's service deposit requirement.

#### B. REGULATIONS

- Lifeline Assistance is available to residential customers who are currently participating in one
  of the following federal or state low-income assistance programs that limit assistance based
  on household income:
  - Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;
  - b. Supplemental Nutritional Assistance Program (SNAP/Food Stamps);
  - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d. Supplemental Security Insurance blind and disabled (SSD)
  - e. Federal public housing assistance, or Section 8;
  - f. Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
  - g. National School Lunch Program's Free Lunch Program (NSL);
  - h. Temporary Assistance for Needy Families (TANF/Ohio Works); or
  - i. General Assistance (including disability assistance (DA))

This foregoing document was electronically filed with the Public Utilities

**Commission of Ohio Docketing Information System on** 

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in

Case No(s). 11-2494-TP-ATA, 90-5022-TP-TRF

Summary: Tariff Revised Tariff pages electronically filed by Carolyn S Flahive on behalf of Glandorf Telephone Company