

FILE

10-176-EL-ATA

From: webmaster  
 To: DeSessa, Donald  
 Subject: RE: Ohio's Electric Choice Program-NO CHOICES  
 Received: 5/31/2011 8:55:05 AM

## Message:

Thank you for contacting the PUCO. I am forwarding your comments to the PUCO Consumer Call Center. Call Center Staff will be able to assist you with your questions.

The Consumer Call Center is available 8 a.m. to 5:00 p.m., Monday through Friday. Please contact your local emergency agencies or your local utility company for emergency response.

Consumer Call Center  
 (800) 686-PUCO (7826)  
 (800) 686-1570 (TTY-TDD)  
 Fax (614) 752-8351

Mailing Address  
 180 East Broad Street  
 Columbus, Ohio 43215

Sincerely,  
 Jeff McNaughton  
 PUCO Webmaster  
 614.466.8070

PUCO

2011 JUN -1 PM 1:22

RECEIVED-DOCKETING DIV

## -----Original Message-----

From: DeSessa, Donald [mailto:donald.desessa@fmglobal.com]  
 Sent: Monday, May 30, 2011 9:39 PM  
 To: webmaster  
 Subject: Ohio's Electric Choice Program-NO CHOICES

Notice from First Energy tells me both Duke Energy and First Energy Solutions are certified suppliers and as of 4/8/2011, actively seeking residential customers. By using [www.PUCO.ohio.gov](http://www.PUCO.ohio.gov), and finding the alternatives available, Duke has no offers applicable in my Ohio Edison area, leaving First Energy Solutions as the sole alternative.

In reality, I have no alternatives. As an all electric home owner with a geothermal heating/cooling system, the alternatives you are offering are non-existent.

The PUCO ruling concerning all electric home discount rate phase-out was a disappointment, but expected, based on your past performance. CKAP and Sue Steigerwald's department have done an important job for consumers. For consumers to influence the PUCO decision process (as is the probable outcome with the proposed State of Ohio budget), will be next to impossible.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
 Technician MA Date Processed JUN 01 2011

Don DeSessa  
8840 Gatewood Drive  
North Ridgeville, Ohio 44039