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PUCO

Mr. Todd Snitchler, Chairman Public Utilities Commission of Ohio 180 East Broad Street Columbus, OH 43215

RE: AEP Ohio ESP - Case Nos. 11-346-EL-SSO and 11-348-EL-SSO

Dear Mr. Snitchler:

May 16, 2011

This letter is to express support of AEP's Electric Security Plan since a significant portion of it directly assists low income citizens.

The United Way of Muskingum, Perry, and Morgan counties has received three rounds of AEP funding since January 2010 which we have used to help AEP residential customers who are at or below 200% of the federal poverty level with health and housing issues. Specifically, we have provided financial assistance to those individual who are currently experiencing financial difficulties with rent, mortgage or security deposits and/or those who need transportation assistance to medical treatment or appointments.

We have worked with AEP to design these programs to provide relief for those who are feeling the adverse impacts of our current economy and diminishing resources. We have instituted safeguards such as payment to third parties and maximum assistance limits of \$500 to help facilitate change without creating dependency. It is only with this assistance that we were able to serve 98 households who literally had no other resource options.

I hope this information is helpful to you in your decision-making process. Thank you for your consideration.

Most Sincerely,

Executive Director

LIVE UNITED United Way

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