



May 24, 2011

**Via Electronic Filing**

Renée Jenkins, Secretary of Commission  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43266-0573

**RE: Case No.: 11-3155-TP-ACN In the Matter of the Application of Talk America Inc.  
d/b/a Cavalier Telephone d/b/a Cavalier Business Communications d/b/a Cavalier  
Telephone and TV to Change Official Name**

Dear Ms. Jenkins:

Please accept this Application of Talk America Inc. d/b/a Cavalier Telephone d/b/a Cavalier Business Communications d/b/a Cavalier Telephone and TV to Change its name to Talk America Inc. d/b/a Cavalier Telephone d/b/a PAETEC Business Services d/b/a Cavalier Telephone and TV.

The Company will continue to provide traditional residential telecommunications services under the Cavalier Telephone name and will provide traditional business telecommunications services under the PAETEC Business Services name.

This name change does not affect the rates, terms or conditions of services currently provided to the Company's Ohio customers. The Company respectfully requests this filing to become effective on June 24, 2011.

Please acknowledge receipt of this filing by sending a stamped copy of this filing to [imennens@tminc.com](mailto:imennens@tminc.com). Any questions you may have regarding this filing may be directed to me at (407) 740-3031 or via email at [stthomas@tminc.com](mailto:stthomas@tminc.com).

Sincerely,

/s/Sharon Thomas

Sharon Thomas, Consultant to  
Talk America Inc.

ST/im/

Enclosure

cc: M. Ring, Talk I (*Cover Letter Only*)  
K. Hoagland, Talk (*Cover Letter Only*)  
File: Talk - OH CLEC  
Talk - OH Access  
TMS: OH11101

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS FILING FORM**

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of Talk America Inc. d/b/a Cavalier Telephone d/b/a Cavalier Business Communications d/b/a Cavalier Telephone and TV to Change Official Name	) ) ) )	TRF Docket No. 90-5752-TRF Case No. 11- 3155-TP-ACN NOTE: Unless you have reserved a Case #, leave the "Case No" fields BLANK.
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Name of Registrant(s) Talk America Inc.

DBA(s) of Registrant(s) d/b/a Cavalier Telephone d/b/a Cavalier Business Communications d/b/a Cavalier Telephone and TV

Address of Registrant(s) 2134 W. Laburnum, Richmond, Virginia 23227

Company Web Address www.cavtel.com

Regulatory Contact Person(s) Margaret H. Ring, Director Regulatory Phone 850.465.1748 Fax 850.432.0218

Regulatory Contact Person's Email Address mhring@cavtel.com

Contact Person for Annual Report Kimberly Geuder, Technologies Management, Inc. Phone 407.740.3039

Address (if different from above) 2600 Maitland Center Parkway, Suite 300, Maitland, FL 32751

Consumer Contact Information Tina Neff Phone 877.890.9515

Address (if different from above) One Martha's Way, Hiawatha, IA 52233

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

**Notes:**

Section I and II are Pursuant to Chapter 4901:1-6 OAC

Section III – Carrier to Carrier is Pursuant to 4901:1-7 OAC, and Wireless is Pursuant to 4901:1-6-24 OAC.

Section IV – Attestation

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at [www.puco.ohio.gov](http://www.puco.ohio.gov) under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

**All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.**

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

## Section I – Part I - Common Filings

<b>Carrier Type</b> <input type="checkbox"/> <b>Other</b> (explain below)	<input type="checkbox"/> <b>For Profit ILEC</b>	<input type="checkbox"/> <b>Not For Profit ILEC</b>	<input type="checkbox"/> <b>CLEC</b>
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)
Revisions to BLES Cap.	<input type="checkbox"/> ZTA <u>1-6-14(F)</u> (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA <u>1-6-27(C)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-27(C)</u> (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF <u>1-6-14(F)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-14(F)(4)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-14(G)</u> (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS <u>1-6-14(C)(1)(c)</u> (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB <u>1-6-32</u> (Auto 14 days)	<input type="checkbox"/> ACB <u>1-6-32</u> (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF <u>1-6-08(G)(0 day)</u>
BLES withdrawal			<input type="checkbox"/> ZTA <u>1-6-25(B)</u> (0 day Notice)
<b>Other*</b> (explain) _____			

## Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Date Notice Sent:</b>				

## Section I – Part III –IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Section II – Part I – Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

Certification	ILEC (Out of Territory)	CLEC	Carrier's Not Offering BLES	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE <u>1-6-08</u> * (Auto 30- day)	<input type="checkbox"/> ACE <u>1-6-08</u> *(Auto 30 day)	<input type="checkbox"/> ACE <u>1-6-08</u> *(Auto 30 day)	<input type="checkbox"/> ACE <u>1-6-10</u> (Auto 30 day)	<input type="checkbox"/> UNC <u>1-6-09</u> *(Non-Auto)

\*Supplemental Certification forms can be found on the Commission Web Page.

## Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Carrier's Not Offering BLES
Abandon all Services		<input type="checkbox"/> ABN <u>1-6-26</u> (Auto 30 days)	<input type="checkbox"/> ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN <u>1-6-29(B)</u> (Auto 30 days)	<input checked="" type="checkbox"/> ACN <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> ACO <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Merger *	<input type="checkbox"/> AMT <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> AMT <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ATC <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ATR <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)

\* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

## Section III – Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day)	<input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto)	<input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto)
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 day)	<input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC <u>1-7-04 or 05</u> (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights- of-Way.	<input type="checkbox"/> UNC <u>1-7-23(B)</u> (Non-Auto)	
Wireless Providers See <u>4901:1-6-24</u>	<input type="checkbox"/> RCC [Registration & Change in Operations]	<input type="checkbox"/> NAG [Interconnection Agreement or

**Section IV. – Attestation**

**Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.**

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**AFFIDAVIT**  
***Compliance with Commission Rules***

I am an agent of the applicant corporation, Talk America Inc., and am authorized to make this statement on its behalf.

Please Check ALL that apply:

☒ I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

☒ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) **May 24, 2011** at (Location) **Maitland, Florida**

/s/Sharon Thomas

\_\_\_\_\_  
\*(Signature and Title)

**Sharon Thomas, Consultant to Talk America Inc.**

(Date) **May 24, 2011**

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

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**VERIFICATION**

I, Sharon Thomas verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

/s/Sharon Thomas

\*(Signature and Title)\_\_\_\_\_

(Date) **May 24, 2011**

**Sharon Thomas, Consultant to Talk America Inc.**

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

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***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793  
Or**

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

TALK AMERICA INC.  
EXHIBIT A  
EXISTING TARIFF PAGES

TALK AMERICA INC.

EXHIBIT A-1

EXISTING LOCAL TARIFF PAGES

TALK AMERICA INC.  
d/b/a Cavalier Telephone  
d/b/a Cavalier Business Communications  
d/b/a Cavalier Telephone and TV

PUCO Tariff No. 4

First Revised Title Page  
Cancels Original Title Page

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*This Tariff PUCO Tariff No. 4, Issued by Talk America Inc. d/b/a Cavalier Telephone, d/b/a Cavalier Business Communications and d/b/a Cavalier Telephone and TV Cancels and Replaces in their Entireties PUCO Tariff No. 1 and PUCO Tariff No. 2.*

RATES, TERMS AND CONDITIONS  
RELATING TO THE PROVISION OF  
LOCAL AND LONG DISTANCE SERVICES  
IN THE STATE OF OHIO

BY

TALK AMERICA INC.

d/b/a Cavalier Telephone  
d/b/a Cavalier Business Communications  
d/b/a Cavalier Telephone and TV

**90-9030-TP-TRF**

This Tariff describes the Company's Regulated Local and Long Distance Terms, Conditions, Payments and Rates and Charges.

D, C

The Customer may view the Detariffed / Nonregulated Services not included in this tariff on the Company's website at [www.cavtel.com](http://www.cavtel.com).

D, C

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Issued: May 18, 2011  
By: Regulatory Manager  
2134 W. Laburnum  
Richmond, Virginia 23227

Effective: May 18, 2011

Case No.



# CHECK SHEET

The Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date shown on each page.

Revision			Revision			Revision		
<u>Sheet No.</u>	<u>Level</u>		<u>Sheet No.</u>	<u>Level</u>		<u>Sheet No.</u>	<u>Level</u>	
Title	First	*	31	Original		60	First	*
1	Fifth	*	32	Original		61	First	*
2	Third	*	33	Original		62	First	*
3	First	*	34	Original		63	First	*
4	First	*	35	Original		64	First	*
5	First	*	36	Original		65	First	*
6	Original		37	Original		66	First	*
7	Original		38	Original		67	First	*
8	Original		39	Second	*	68	First	*
9	Original		39.1	First	*	69	First	*
11	Original		40	First	*	70	First	*
12	Original		41	First	*	71	First	*
13	Original		42	Second	*	72	First	*
14	Original		43	First	*	73	First	*
15	Original		44	First	*	74	First	*
16	Original		45	First	*	75	First	*
17	Original		46	First	*	76	First	*
18	Original		47	First	*	77	First	*
19	Original		48	First	*	78	First	*
20	Original		49	First	*	79	First	*
21	Original		50	First	*	80	First	*
22	Original		51	First	*	81	First	*
23	Original		52	First	*	82	First	*
24	Original		53	First	*	83	First	*
25	Original		54	First	*	84	First	*
26	Original		55	First	*	85	First	*
27	Original		56	First	*	86	First	*
28	Original		57	First	*	87	First	*
29	Original		58	First	*	88	First	*
30	Original		59	First	*	88.0.1	First	*
						88.1	First	*

\* Indicates Tariff Pages Included with this Filing.

Issued: May 18, 2011  
By: Regulatory Manager  
2134 W. Laburnum  
Richmond, Virginia 23227

Effective: May 18, 2011

Case No.

TALK AMERICA INC.

EXHIBIT A-2

EXISTING ACCESS TARIFF PAGES

TALK AMERICA INC.  
d/b/a Cavalier Telephone  
d/b/a Cavalier Business Communications  
d/b/a Cavalier Telephone and TV

PUCO Tariff No. 3  
First Revised Title Sheet  
Cancels Original Title Sheet

(N)  
|  
(N)

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CARRIER-TO-CARRIER SERVICES

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**TITLE SHEET**

**P.U.C.O. NO. 3**

**TALK AMERICA INC.**

d/b/a Cavalier Telephone  
d/b/a Cavalier Business Communications  
d/b/a Cavalier Telephone and TV

**CARRIER-TO-CARRIER SERVICES**

(N)  
|  
(N)

(D)

This tariff, filed with the Public Utilities Commission of Ohio contains the rates, terms and conditions applicable to Carrier-to-Carrier Services provided by Talk America Inc. d/b/a Cavalier Telephone d/b/a Cavalier Business Communications and also d/b/a Cavalier Telephone and TV within the State of Ohio. This tariff is on file with the Public Utilities Commission of Ohio. Copies may be inspected during normal business hours at the Company's principal place of business at 6805 Route 202, New Hope, Pennsylvania 18938.

(T)  
|  
(T)

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Issued: January 24, 2007  
By:

Marty Clift, Vice President Regulatory Affairs (T)  
2134 W. Laburnum (T)  
Richmond, Virginia 23227 (T)

Effective: February 24, 2007  
Case No. 07-\_\_\_\_-TP-ACN  
OHA0702

CARRIER-TO-CARRIER SERVICES

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**CHECK SHEET**

Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SHEET	REVISION		SHEET	REVISION
Title Sheet	First			
1	Third	*	31	Original
2	First	*	32	Original
3	Original		33	Original
4	Original		34	Original
5	Original		35	Original
6	Original		36	Original
7	Original		37	Original
8	Original		38	Original
9	Original		39	Original
10	Original		40	Original
11	Original		41	Original
12	Original		42	Original
13	Original		43	Original
14	Original		44	Original
15	Original		45	Original
16	Original		46	Original
17	Original		47	Original
18	Original		48	Original
19	First		49	Original
20	Original		50	Original
21	Original		51	Original
22	Original		52	Original
23	Original		53	Original
24	Original		54	Original
25	Original		55	Original
26	Original		56	Original
27	Original		57	Original
28	Original		58	Original
29	Original		59	Original
30	Original		60	Original

\*Indicates pages submitted with most recent filing.

Issued: September 22, 2008

Effective: September 29, 2008

By:

Frances McComb, Sr. Vice President - Law & Public Policy  
2134 W. Laburnum  
Richmond, Virginia 23227

Case No. 08-1046-TP-ATA  
OHA0807

TALK AMERICA INC.

EXHIBIT B

PROPOSED REVISED TARIFF PAGES

TALK AMERICA INC.

EXHIBIT B-1

PROPOSED REVISED LOCAL TARIFF PAGES

RATES, TERMS AND CONDITIONS  
RELATING TO THE PROVISION OF  
LOCAL AND LONG DISTANCE SERVICES  
IN THE STATE OF OHIO

BY

TALK AMERICA INC.

d/b/a Cavalier Telephone  
d/b/a PAETEC Business Services  
d/b/a Cavalier Telephone and TV

(T)

**90-9030-TP-TRF**

This Tariff describes the Company's Regulated Local and Long Distance Terms, Conditions, Payments and Rates and Charges.

The Customer may view the Detariffed / Nonregulated Services not included in this tariff on the Company's website at [www.cavtel.com](http://www.cavtel.com).

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Title	Second	*	31	Original	60	First
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21	Original		50	First	80	First
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24	Original		53	First	83	First
25	Original		54	First	84	First
26	Original		55	First	85	First
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					88.1	First

\* Indicates Tariff Pages Included with this Filing.

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Issued: May 24, 2011

Effective:

June 24, 2011

2134 W. Laburnum  
Richmond, Virginia 23227

Case No. 11-3155-TP-ACN



TALK AMERICA INC.

EXHIBIT B-2

PROPOSED REVISED ACCESS TARIFF PAGES

**TALK AMERICA INC.**  
d/b/a Cavalier Telephone  
d/b/a PAETEC Business Services  
d/b/a Cavalier Telephone and TV

PUCO Tariff No. 3  
First Revised Title Sheet  
Cancels Original Title Sheet

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**CARRIER-TO-CARRIER SERVICES**

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**TITLE SHEET**

**P.U.C.O. NO. 3**

**TALK AMERICA INC.**

d/b/a Cavalier Telephone  
d/b/a PAETEC Business Services  
d/b/a Cavalier Telephone and TV

(T)

**CARRIER-TO-CARRIER SERVICES**

This tariff, filed with the Public Utilities Commission of Ohio contains the rates, terms and conditions applicable to Carrier-to-Carrier Services provided by Talk America Inc. d/b/a Cavalier Telephone d/b/a PAETEC Business Services d/b/a Cavalier Telephone and TV within the State of Ohio. This tariff is on file with the Public Utilities Commission of Ohio. Copies may be inspected during normal business hours at the Company's principal place of business at 2134 W. Laburnum, Richmond, VA 23227.

(T)

(T)

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Issued: May 24, 2011

Effective:

June 24, 2011

2134 W. Laburnum  
Richmond, Virginia 23227

Case No. 11-3155-TP-ACN

CARRIER-TO-CARRIER SERVICES

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10	Original		40	Original
11	Original		41	Original
12	Original		42	Original
13	Original		43	Original
14	Original		44	Original
15	Original		45	Original
16	Original		46	Original
17	Original		47	Original
18	Original		48	Original
19	First		49	Original
20	Original		50	Original
21	Original		51	Original
22	Original		52	Original
23	Original		53	Original
24	Original		54	Original
25	Original		55	Original
26	Original		56	Original
27	Original		57	Original
28	Original		58	Original
29	Original		59	Original
30	Original		60	Original

\*Indicates pages submitted with most recent filing.

Issued: May 24, 2011

Effective:

June 24, 2011

TALK AMERICA INC.

EXHIBIT C

DESCRIPTION OF CHANGES AND CUSTOMERS AFFECTED

TALK AMERICA INC.

EXHIBIT C

DESCRIPTION OF CHANGES AND CUSTOMERS AFFECTED

This filing changes the Company's name to Talk America Inc. d/b/a Cavalier Telephone d/b/a PAETEC Business Services d/b/a Cavalier Telephone and TV.

The Company will continue to provide traditional residential telecommunications services under the Cavalier Telephone and Cavalier Telephone and TV and will provide traditional business telecommunications services under the PAETEC Business Services name. Customers have been notified of the name change.

TALK AMERICA INC.

EXHIBIT D

CUSTOMER NOTICE

March 1, 2011



**A PAETEC Company**

Cavalier Business Communications has become part of the PAETEC family of telecommunications providers. Joining one of the largest competitive providers of telecommunications services in the country will allow us to offer you exciting new products and services as we move forward. For now the only change you will begin to see is in the Cavalier name. Starting next month, your bill will include the PAETEC logo, and by May 1st all Cavalier services will reflect the PAETEC name.

April 1, 2011



As we mentioned in a bill message last month, Cavalier Business Communications has become part of the PAETEC family. Joining one of the largest competitive providers of telecommunications services in the county will allow us to offer you exciting new products and services as we move forward. This month, your invoice shows both the Cavalier and PAETEC names to help you get used to our new look. Beginning in May, only the PAETEC logo will appear on your bill. Please let us know if you have any questions about the change.



TALK AMERICA INC.

EXHIBIT E

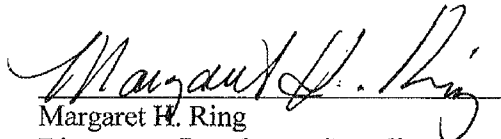
AFFIDAVIT

## CUSTOMER NOTICE AFFIDAVIT

### AFFIDAVIT

I, Margaret Ring, am an authorized agent of the applicant corporation, Talk America Inc., and am authorized to make this statement on its behalf. I attest that the customer notices accompanying this affidavit were provided to affected customers through bill messages in the billing cycles from March 1, 2011 through April 30, 2011 in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Signature

  
Margaret H. Ring  
Directory – Regulatory Compliance

May 23, 2011

TALK AMERICA INC.

EXHIBIT F

CERTIFICATE OF AUTHORITY

**\*201111100141\***

DATE:	DOCUMENT ID	DESCRIPTION	FILING	EXPED	PENALTY	CERT	COPY
04/21/2011	201111100141	TRADE NAME/ORIGINAL FILING (RNO)	50.00	100.00	.00	.00	.00

**Receipt**

This is not a bill. Please do not remit payment.

CT CORPORATION SYSTEM  
ATTN: JADE HINES  
4400 EASTON WAY  
COLUMBUS, OH 43219

**STATE OF OHIO  
CERTIFICATE**

**Ohio Secretary of State, Jon Husted**

**2014496**

It is hereby certified that the Secretary of State of Ohio has custody of the business records for

**PAETEC BUSINESS SERVICES**

and, that said business records show the filing and recording of:

Document(s)

**TRADE NAME/ORIGINAL FILING**

Date of First Use: 03/01/2011  
Expiration Date: 04/19/2016

Document No(s):

**201111100141**

TALK AMERICA, INC  
600 WILLOWBROOK OFFICE PARK  
FAIRPORT, NY 14450



United States of America  
State of Ohio  
Office of the Secretary of State

Witness my hand and the seal of  
the Secretary of State at Columbus,  
Ohio this 19th day of April, A.D.  
2011.

*Jon Husted*

Ohio Secretary of State

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**5/24/2011 5:09:51 PM**

**in**

**Case No(s). 11-3155-TP-ACN**

Summary: Application In The Matter of Talk America Inc. d/b/a Cavalier Telephone d/b/a Cavalier Business Communications d/b/a Cavalier Telephone and TV to Change Official Name electronically filed by Ms. Iris D. Mennens on behalf of Talk America Inc.