

ARCADIA TELEPHONE COMPANY
OHIO
P.U.C.O. NO. 8

Section 5
Fourteenth Revised Check Sheet 5
Cancels Thirteenth Revised Check Sheet 5

MISCELLANEOUS SERVICE ARRANGEMENTS

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IN ACCORDANCE WITH CASE NO. 07-1308-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BYJEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

CHECKSHEET

APPROVED

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BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

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APPROVED

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(C)

Customers have certain rights and responsibilities under the minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5). These safe guards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

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(M) Text previously appeared on Sheet 1.1

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BY JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

TOUCH-CALL SERVICE²

APPROVED

A. General

Touch-Call Service provides for the origination of telephone calls through the use of telephone instruments equipped with pushbuttons in place of the standard rotary dial.

B. Rate - *Tier 1 Core Service

(C)

1. The monthly rate for Touch-Call Service is in addition to the applicable local exchange rate for the class of service provided.

	Current Monthly Rate	Maximum Monthly Rate	NRC	(C)
2. Rates				(C)
a. Each central office line				
1) Business	\$1.75	\$1.75	(1)	(C)
2) Residence	1.75	1.75	(1)	(C)

(1) Service Connection Charges apply. See Section 6.

² Touch Call Service is now part of the local access line rates shown elsewhere in this tariff. Effective August 6, 2007, this service will be grandfathered to current customers. Any subsequent change to service made by such a grandfathered customer, however, will result in the loss of the grandfathering exception and will require that customer to upgrade to Touch Call Service.

* Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-846-TP-ALT, effective 09/10/07.

(C)
(C)

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ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY
Ohio
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Fifth Revised Sheet 3
Cancels Fourth Revised Sheet 3

MISCELLANEOUS SERVICE ARRANGEMENTS

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BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

DIRECTORY LISTINGS

APPROVED

A. General

The following rates are applicable to the alphabetic section of the telephone directory for residential customers. Non Published Service is applicable to both residential and nonresidential customers.

(C)
(C)

B. Rates

	Trans Code	Monthly Rate		NRC	
		Current	Maximum		
1. Primary Listings - *Tier 1 Core (See Condition 1) (residence and business)		\$ -	\$ -	(1)	(C)
2. Additional Listings					
a. Residence	DLA	1.00			(C) (C)
3. Alternate Listings					
a. Residence	DLALR	1.00			(C) (C)
4. Additional Line of Information					
a. Residence	DLIR	1.00			(C) (C)
5. Nonpublished Service - *Tier 1 Non Core Per listing (residence and business)	NPN	2.00	4.00		(C)
6. Nonlisted Service Per listing (residence)	NLN	1.25			(C)
7. Foreign Exchange Listing (residence)	FDL	2.00(2)		(1)	(C)

(1) Filed Service Connection Charges apply.

(2) Customers will be billed \$24.00 annually.

* Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-846-TP-ALT, effective 09/10/07.

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BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS SERVICE ARRANGEMENTSDIRECTORY LISTINGS (CONT'D)

C. Conditions

1. A primary listing is furnished as part of and in the rate for telephone service. The primary listing may include the name, address and telephone number of: (N)
 - a. The individual, organization, firm or corporation contracting for the service.
 - b. The same surname with no more than two individual given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two, of the following.
 - 1) First name
 - 2) Middle name
 - 3) Initial
 - 4) Nickname
 - 5) Maiden name
 - c. An additional listing reversing the order of the individuals given names in b., above, may be provided at the rates for additional listings, shown in B. Rates, above.
2. An additional listing may include the same address and telephone number as the primary listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer.
 - a. Additional listings may be furnished with business or residence service for persons who occupy the same premises at the rates shown above. (See "Joint-User Service".)
3. An alternate call listing refers a calling party to certain other telephone numbers after business hours or on Sundays or Holidays, or if there is no answer on the first listed number. (N)

ISSUED: 04/24/84

EFFECTIVE: 05/07/84

IN ACCORDANCE WITH ORDER NO. 83-845-TP-AIR
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY ROBERT A. WILDER, PRESIDENT
ARCADIA, OHIO

GENERAL EXCHANGE TARIFF

ARCADIA TELEPHONE COMPANY
Ohio

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Cancels Original Sheet 6

P.U.C.O. NO. 8

MISCELLANEOUS SERVICE ARRANGEMENTS

DIRECTORY LISTINGS (Continued)

APPROVED

C. Conditions (Continued)

4. A foreign or noncustomer listing may be furnished customers requesting their listing be included in a directory of an exchange other than that from which service is rendered.
5. Nonpublished service is the omission of a customer's listing from both the telephone directory and directory assistance records.
 - a. When nonpublished service is to be furnished, the customer will hold the Company harmless from any damages which might arise and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the nonpublished listing.
 - b. The rate for nonpublished service is specified in B. Rates, above.
 - c. The charge will not apply to nonpublished numbers for customers having other listed services.
6. Nonlisted service is the omission of a customer's listing from the telephone directory only. It may be obtained from the directory assistance operator.
 - a. The charge will not apply to nonlisted numbers for customers having other listed services.
7. The charge for additional, alternate, nonlisted or nonpublished listings begins on the day the directory assistance records are posted.
8. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is distributed to the customers to the day the succeeding directory is distributed to the customers, unless the listing no longer serves the customer because of disconnection, removal, etc., of the service.

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(D)

ISSUED: June 16, 2006

EFFECTIVE: August 1, 2006

IN ACCORDANCE WITH CASE NO. 06-803-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: PAUL E. PEDERSON, VICE-PRESIDENT
ARCADIA, OHIO

GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS SERVICE ARRANGEMENTS

DIRECTORY LISTINGS (CONT'D)

C. Conditions (Cont'd)

9. Listings will be limited to such information as is necessary for proper identification.
10. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
11. The Company may refuse to insert any listing which in its judgment does not facilitate the use of the directory.
12. An administrative record charge applies if a customer requests a directory listing change when no other service charges are applicable.

(N)

(N)

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BY ROBERT A. WILDER, PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY
OHIO
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MISCELLANEOUS SERVICE ARRANGEMENTS

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BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

GENERAL EXCHANGE TARIFF

ARCADIA TELEPHONE COMPANY
Ohio

Section 5
Third Revised Sheet 9
Cancels Second Revised Sheet 9

P.U.C.O. NO. 8

MISCELLANEOUS SERVICE ARRANGEMENTS

DIRECTORY ASSISTANCE SERVICE

APPROVED

A. General

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

(C)

B. Definitions

1. Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
3. International numbers are numbers from outside the United States, Canada, Puerto Rico, and the U.S. Virgin Islands.

(M) (C)

C. Regulations

1. A maximum of two requested telephone numbers is allowed per call.
2. Call Allowances are not transferable between separate services of the same individual or firm.
3. Rates will apply based on the NPA/NXX requested.
4. Call allowances apply to requests for local numbers only.

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(M) Material now appears on Section 5, Sheet 10.

(N)

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ARCADIA, OHIO

GENERAL EXCHANGE TARIFF

ARCADIA TELEPHONE COMPANY
Ohio

Section 5
Fourth Revised Sheet 10
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P.U.C.O. NO. 8

MISCELLANEOUS SERVICE ARRANGEMENTS

DIRECTORY ASSISTANCE SERVICE (Continued)

APPROVED

D. Rates

The following rates apply for Directory Assistance Service.

	<u>Rate</u>
1. Local Direct Dialed, First call	No Charge
2. Local Direct Dialed, Each add'l call	
Residence	\$0.61
Business	\$0.85
3. Local placed through "O" Operator, Each call	
Residence	\$0.68
Business	\$0.98
4. National Direct Dialed, per call	\$0.65
5. International Direct Dialed, per call	\$1.50

E. Exemptions

1. Charges for Directory Assistance Service for requests of a local or national numbers are not applicable to calls placed from the following. (C)
 - Public or Semi-public telephones;
 - Hotels and Motels;
 - Hospitals; or by
 - customers whose physical, visual, or reading handicaps prevent them from using the telephone directory;

Calls requesting international numbers will be charged the applicable rate. (C)

(D)
(D)

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BY: PAUL E. PEDERSON, VICE-PRESIDENT
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ARCADIA TELEPHONE COMPANY
OHIO
P.U.C.O. NO. 8

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Cancels First Revised Sheet 11
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MISCELLANEOUS SERVICE ARRANGEMENTS

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ARCADIA TELEPHONE COMPANY

Ohio

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Section 5

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MISCELLANEOUS SERVICE ARRANGEMENTS

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BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

SPECIAL SERVICE AND FACILITIES (residence only)

(C)

A. General

APPROVED

Special service and facilities, not ordinarily used in furnishing of telephone service and not otherwise mentioned in, provided for or contemplated by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, not to exceed one year, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company. In the event of any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber, and provided further that the Commission may terminate such contract wherever, in its opinion, public interest requires such termination.

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MISCELLANEOUS SERVICE ARRANGEMENTS

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(D)

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MISCELLANEOUS SERVICE ARRANGEMENTS

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(D)

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MISCELLANEOUS SERVICE ARRANGEMENTS

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ARCADIA, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

SUSPENSION OF SERVICE (residence only)

APPROVED

(C)

A. General

Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

B. Conditions

1. Service can be temporarily suspended for a minimum of one (1) month and a maximum of ten (10) months.
2. Suspension of Service is available on all one-party residence lines subject to the availability of facilities. (C)
3. The customer must have at least one month of regular telephone service paid prior to the establishment of Suspension of Service. (C)
4. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of Suspension of Service.
5. Suspension of Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
6. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.
7. Only two suspension periods will be allowed and shall not exceed ten months in any one calendar year nor exceed ten continuous months at any time regardless of the year.
8. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.
9. The customer's listing will be retained in the directory.
10. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension.
11. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent.

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ARCADIA, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

SUSPENSION OF SERVICE (residence only) (continued)

APPROVED

(C)

B. Conditions (Continued)

12. Unless specifically exempted, Suspension of Service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.
13. The ten (10) month maximum does not apply to military personnel who are on active duty.

C. Rates and Charges

1. The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated except for the following:
 - a) 911/E911 applicable surcharges will be billed at the full rate.
 - b) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.
2. Non-recurring charges do not apply for reconnection to regular full service.

Personal Greeting Service

This optional service is available for customers who prefer to leave a personalized greeting for incoming calls while they are on Suspension of Service.

Monthly Rate: \$3.50

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ARCADIA, OHIO

P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS SERVICE ARRANGEMENTS

EMPLOYEES' TELEPHONE SERVICE

A. General

Employees' Telephone Service is offered to all permanent, full-time employees at their listed permanent residence, when such service is provided by the Company.

B. Rates

1. All craft, clerical, and management personnel who reside within an area served by the Company shall be granted a 100 percent concession on local service. (T)
2. No concession for toll-message services is made to employees.

C. Conditions

1. Employee's Telephone Service at their residence is available to all permanent employees of the Company having at least three (3) months continuous service with the Company.
2. One (1) primary listing may be provided in the name of the employee (except that the listing of a married woman may be in her or her husband's name).
3. Retired company employees who reside in exchanges operated by the Company shall receive Employee's Telephone service at the same rate as at the time of retirement.
4. Services provided to employees other than as listed in B. Rates, above, will be provided at regularly filed tariff rates.

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IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
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BY: ROBERT A. WILDER, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY
OHIO
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Section 5
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Cancels First Revised Sheet 20
Cancels First Revised Sheet 21 (T)
Cancels Original Sheet 21.2'1 (T)

MISCELLANEOUS SERVICE ARRANGEMENTS

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ARCADIA, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

MILEAGE CHARGES – Local Exchange Service (residence only)

APPROVED

(C)

A. General

Mileage Charges apply in the provision of residential off-premises lines on continuous or non-continuous property. Mileage will be measured on an air-line basis.

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B. Rates

	S&E Code	Monthly Rate
1. Off-Premises Access Line Service, first ¼ mile or fraction of facility provided	MCXLA	\$3.60
a. On Continuous Property of same customer -- not in the same building,		
1) per ¼ mile or fraction	MCXLB	1.20
b. Not on continuous property of same customer – not in same building		
1) per ¼ mile or fraction	MCXL2	1.80
2. Foreign Exchange Mileage, (See Section 9, Sheet No. 5).		

(C)

C. Conditions and Limitations

(M)

1. Measurement of mileage as applied in this tariff on an air-line basis.
2. Mileage for off-premise station line service as set forth above is applicable to all residential grades of service provided in the exchange.
3. Mileage Charges are based upon the air-line mileage between the locations of the main and off-premise access line, or from the central office to the off-premise line, whichever is the least distance.

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MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

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ARCADIA, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

TELEPHONE NUMBER REFERRAL SERVICE (residence only)

(C)

A. General

1. When customers move to a new location outside the Telephone Company's service territory, the Company provides, without charge, a message that informs the caller to a disconnected number that the number has been disconnected or changed, and that the caller should consult the directory or call the operator.

Telephone Number Referral Service is a service provided to residential customers whose telephone service is being disconnected and are moving to a new location outside the Company's service territory. Dialing the customer's former number results in a prerecorded message which announces the new number.

(C)

2. The charge applies to each 90-day increment of service that is requested by the customer.
3. Customers will be billed in advance for this service.

B. Rates

	Transaction <u>Code</u>	Nonrecurring <u>Charge</u>
1. Charge for each 90-day increment of service	TNRS	\$ 20.00

C. Conditions

1. Telephone Number Referral Service will be offered where facilities and conditions permit.
2. Telephone number Referral Service may be cancelled by the customer at any time during the 90-day period.

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Section 5
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MISCELLANEOUS SERVICE ARRANGEMENTS

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IN ACCORDANCE WITH CASE NO. 07-1308-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

P.U.C.O. NO. 8
MISCELLANEOUS SERVICE ARRANGEMENTS

PER CALL BLOCKING/PER LINE BLOCKING

APPROVED

A. GENERAL

1. Customers may prevent the disclosure of their telephone number or directory name and number when placing calls to a party with service that reveals the calling party's number or name and number, by subscribing to either Per Call Blocking or Per Line Blocking.
2. Per Call Blocking and Per Line Blocking are provided according to the availability of facilities, features and central office equipment in locations determined by the Company. The features described will only operate on calls originating and terminating within suitably-equipped offices, or similarly equipped offices of interconnecting Local Exchange Companies.

B. DESCRIPTION

1. Per Call Blocking
Enables customers to prevent the disclosure of their telephone number or name and number on a per call basis to the called party. This disclosure of the calling party's number or name and number can be prevented on a per call basis by dialing *67 (1167 from a rotary phone) before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number or name and number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number or name and number.

Per the FCC Caller ID Order, Per Call Blocking is provided to all customers at no charge.

Per Call Blocking will be provided on calls originating from paystations used by the general public and party lines.

2. Per Line Blocking
Enables customers to prevent the disclosure of their telephone number or name and number to the called party. Per Line Blocking is applicable on all outgoing calls placed from the customer's line. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number or name and number.

Per Line Blocking will be provided at no monthly charge on an optional basis to customers of non-published service.

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EFFECTIVE: October 22, 1997

IN ACCORDANCE WITH CASE NO. 97-983-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: MICHAEL A PANDOW, PRESIDENT
ARCADIA, OHIO

P.U.C.O. NO. 8
GENERAL EXCHANGE SERVICE TARIFFS**APPROVED**

PER CALL BLOCKING/PER LINE BLOCKING

B. DESCRIPTION (Continued)

2. Per Line Blocking (Continued)

Per Line Blocking will be available for subscription to all eligible customers at the rates in D. RATES AND CHARGES following.

Law enforcement, domestic shelters and other special agencies will be offered free per line blocking.

Per Line blocking can be deactivated by dialing *82 (1182 from a rotary phone) prior to placing the call. This will unblock number delivery for one call only.

C. REGULATIONS

1. Per Call Blocking will be provided to all eligible customers. Per Line Blocking will not be available to paystations and multi-party service customers.
2. Per Line Blocking will be provided when requested by the customer to all non-published service customers at no monthly charge. The customer must specify each line to be equipped with the specific blocking service desired. Customers subscribing to non-published service will be advised by Company personnel of the availability of Per Line Blocking.
3. Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and terminate the number privacy service where appropriate.

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IN ACCORDANCE WITH ORDER NO. 97-983-TP-ATA
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ARCADIA, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS (T)

PER CALL BLOCKING/PER LINE BLOCKING

APPROVED

D. RATES AND CHARGES

1. Per Call Blocking and Per Line Blocking will be provided at the applicable rates as shown below.
2. Non-published customers may subscribe to Per Line Blocking without a monthly rate. All other customers may subscribe to Per Line Blocking at a monthly rate.

		Monthly Rate		Trans		(C)
		Current	Max.	Code	NRC	(C)
a.	Per Call Blocking <u>2/</u>	N/C		N/A	<u>1/</u>	
b.	Per Line Blocking <u>2/</u> *Tier 1 Non Core					(C)
1)	Each line associated with non-published service (customer must request service)	N/C	N/C	ACSBL	N/C	(C)
2)	Each line associated with other than non-published service, i.e., non-listed service	\$2.00	\$4.00	ACSBL	N/C	(C)

1/ Provided automatically to each line free-of-charge.

2/ Not eligible for discount.

* Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-846-TP-ALT, effective 09/10/07.

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

IN ACCORDANCE WITH ORDER NO. 07-846-TP-ALT
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BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

(T)

ADVANCED CALLING SERVICES

APPROVED

A. GENERAL

1. The Company will offer Advanced Calling Services (ACS) to customers served by digital switches equipped with the new industry standard SS7 signaling protocol. These features are widely known as Custom Local Area Signaling Service (CLASS).
2. Advanced Calling Services (ACS) is comprised of a group of features described under B. which allows customers to efficiently manage the call flow generated over their Exchange Access Line(s). This management is possible only where the calling party's telephone number can be forwarded from the central office serving the called party. ACS features are optional services offered in addition to regular exchange service.
3. This ACS tariff is applicable to residence customers except Caller ID-Basic and Call Trace which is applicable to nonresidential customers as well. Customers must be served by central offices where the Company has installed CLASS features and is furnished subject to the availability of facilities. Individual feature availability may differ by exchange. (C)
(C)
4. ACS features will be functional under the following conditions:
 - a. When both the originating customer and the call terminating customer are served by the same central office.
 - b. When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities.
 - c. Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party.
 - d. If offering Caller ID - Deluxe, the Calling Name will be displayed only where the appropriate facilities are available to provide a match of Calling Name to Calling Number.
- 4A. Advanced Calling Services (ACS) may be offered to customers for trial use for a period not to exceed ninety (90) days. The dates of offering and duration of trial use will be determined by the Telephone Company. During trial use, the recurring charge for ACS will not apply to customers participating in the trial use offering. This offering is limited to one-party lines which are not already equipped with ACS added. A customer may participate only once during each trial use offering period. Customer requests for ACS trial use will be subject to availability of facilities.

Requests for promotional offerings will be filed with the Public Utilities Commission of Ohio not less than ten days prior to the effective date.

ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO. 07-1308-TP-ATA
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BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

P.U.C.O. NO. 8
GENERAL EXCHANGE SERVICE TARIFFS**APPROVED**

ADVANCED CALLING SERVICES

A. GENERAL (Continued)

5. The provision of ACS by the Telephone Company is subject to the availability of facilities and the requirements of the local network. In no event will the Telephone Company be liable for any losses or damages of any kind resulting from the unavailability or failure of its equipment or facilities unless caused by the gross negligence or willful misconduct of the Company. Nor will the Company be liable for losses or damages arising out of any act, omission or failure to perform by the Telephone Company, its employees or agents in connection with this service, unless caused by the gross negligence or willful misconduct of the Company, its employees or agents. The Telephone Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on the Telephone Company facilities and equipment, nor on equipment provided by the customer.

Approval of the above tariff language by the P.U.C.O. does not constitute a determination by the Commission that the limitation of liability imposed by the Carrier should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequence damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

6. Non-recurring charges will not apply to ACS features.
7. Special Conditions for Caller ID:
- a) An originating caller's data may not be displayed at the called party under the following conditions:
 - 1) The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, a second incoming call information will not be displayed. Instead, the called party will receive the usual Call Waiting tone.
 - 2) The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
 - 3) Caller ID services cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the data message.

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P.U.C.O. NO. 8
GENERAL EXCHANGE SERVICE TARIFFS**APPROVED**

ADVANCED CALLING SERVICES

A. GENERAL (Continued)

7. Special Conditions for Caller ID (Continued)

a) Continued

- 4) Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number of the PBX or Key System will be displayed.
- 5) Caller ID - Basic and Caller ID - Deluxe cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.
- 6) The Caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
- 7) The calling party has activated blocking.
- 8) Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from Paystation and party line stations.
- 9) Caller ID services cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.

b) The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:

- 1) If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.
- 2) ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.
- 3) Caller ID services are available on all long distance calls where technically feasible.
- 4) All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.
- 5) All calling data will be passed, even for customer who do not subscribe to Caller ID.
- 6) Per call blocking will be available to all customers. (The FCC Order overrules all state PUC/PSC decisions on Per call blocking.)

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P.U.C.O. NO. 8
GENERAL EXCHANGE SERVICE TARIFFS

APPROVED

ADVANCED CALLING SERVICES

B. SERVICE DESCRIPTIONS

Advanced Calling Services are optional telephone service arrangements which provide one or more of the following features.

1. Anonymous Call Rejection

This service enables a subscriber to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Telephone Company ("Company") will not complete calls to its customer when the calling party has activated Caller ID blocking services. Such calls will be routed to a Company recorded announcement.

2. Call Rejection

This service enables a subscriber to reject up to a maximum of six (6) preselected incoming telephone numbers from which he/she does not wish to receive calls. To select a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. To add an unknown telephone number to the list, a subscriber can activate a code immediately after receiving an unwanted incoming call. The Company's equipment will screen incoming calls against the subscriber's list and reject those on the list. Callers whose numbers are rejected are directed to a Company recorded announcement. If facilities are unavailable to provide incoming call screening via the subscriber's list, standard call completion will occur.

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P.U.C.O. NO. 8
GENERAL EXCHANGE SERVICE TARIFFS**APPROVED**

ADVANCED CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

3. Call Return

Enables the customer to automatically redial the telephone number of the most recent incoming call only, whether or not the call was answered. The Telephone Company's equipment will make repeated attempts to establish the call, for a thirty (30) minute period beginning with the customer's activation of Call Return, if the most recent incoming called telephone number is busy. After activation, the originating and terminating customers may place other calls without affecting the Call Return service status. The feature cannot be activated for calls originating from a line that is forwarded or from a line not associated with the telephone number, e.g., multiline hunting groups. The callbacks may be to areas where a toll charge would be applicable. If the most recent incoming call is blocked, the subscriber will get a Company recorded announcement indicating the number is a private number and the call cannot be returned. (Activation by *69 from a touchtone phone or 1169 from a rotary phone. Deactivation by *89 from a touchtone phone or 1189 from a rotary phone.)

Call Return is available on a per usage or flat rate basis. This service will have a per activation rate and a specified number of chargeable activations. After the specified number of chargeable activations, each activation thereafter will be at no charge. A pay-per-use activation is considered successful when the customer dials "1", after the announcement, to activate the service.

4. Caller ID

Caller ID - Basic (Number Only) and Caller ID - Deluxe (Name and Number are the available services.

Caller ID - Basic

This service allows the subscribers, with the use of a display phone or adjunct display device, to view the directory number of an incoming call before answering. After the first ring to alert the customer of an incoming call, the central office switch will send the ten-digit directory number, along with the current date and time. The caller's number must be a non-blocked number from the same exchange or Host complex or part of the SS7 network, to have the number displayed. If the caller's number is not part of the SS7 network, is a multi-party line, or out of the area, the customer premise equipment will display an indicator of "unknown number". If the delivery of the directory number has been blocked by callers other than telemarketers, the customer premise equipment will display an indicator of "private number".

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ARCADIA, OHIO

APPROVED

P.U.C.O. NO. 8
GENERAL EXCHANGE SERVICE TARIFFS

ADVANCED CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

4. Caller ID (Continued)

Caller ID - Deluxe

This service utilizes specific network capabilities, where technically feasible, to transmit the Name and Number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID - Deluxe subscribers must provide, and connect, their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers where technically feasible.

If a calling party has activated blocking or subscribes to per line blocking, the name and number will not be transmitted to the display equipment of a Caller ID - Deluxe subscriber. Instead, the Caller ID - Deluxe subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID - Deluxe subscriber that the calling party chose to block name and number delivery.



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P.U.C.O. NO. 8
GENERAL EXCHANGE SERVICE TARIFFS**APPROVED**

ADVANCED CALLING SERVICES

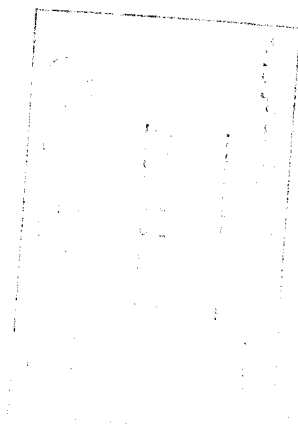
B. SERVICE DESCRIPTIONS (Continued)

4. Preferred Call Forwarding

This service enables the subscriber to forward up to a maximum of six (6) preselected incoming telephone numbers to another telephone number. To forward a telephone number, the subscriber dials an activation code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

5. Priority Ringing

This service allows the subscriber to provide up to a maximum of six (6) preselected incoming telephone numbers with a distinctive alerting signal or ring (or a distinctive Call Waiting tone if the subscriber has subscribed to Call Waiting), when the subscriber receives calls from them. To program a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and provide the Priority Ringing service for the preselected telephone numbers on the subscriber's list.



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P.U.C.O. NO. 8
GENERAL EXCHANGE SERVICE TARIFFS**APPROVED**

ADVANCED CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

7. Repeat Dialing

Enables the customer to automatically redial the last outgoing telephone number dialed. When the re-called telephone number is busy, the Telephone Company's equipment will make repeated attempts to establish the call for a thirty (30) minute period beginning with the customer's activation. (Activation by *66 from a touchtone phone or 1166 from a rotary phone. Deactivation by *86 from a touchtone phone or 1186 from a rotary phone.) After activation, the originating and terminating customers may place other calls without affecting the Repeat Dialing service status.

Repeat Dialing is available on a per usage or flat rate basis. This service will have a per activation rate and a specified number of chargeable activations. After the specified number of chargeable activations, each activation thereafter will be at no charge. A pay-per-use activation is considered successful when the customer chooses to dial "1", after the announcement, to activate the service.

8. Special Call Acceptance

Enables a customer to designate a maximum of six (6) telephone numbers from which calls will be accepted. The customer can construct or modify a telephone number screening list by dialing a unique code. The Telephone Company equipment will screen incoming calls against the customer's list and complete calls from numbers on the customer's list. Calls from all other numbers will be routed to a recorded announcement. (Activation by *64 from a touchtone phone or 1164 from a rotary phone. Deactivation by *84 from a touchtone phone or 1184 from a rotary phone.)

9. Call Trace

Call Trace allows customers to request an automatic trace of the last call received by dialing *57 from a touchtone phone or 1157 from a rotary dial phone immediately following termination of the last incoming call. The customer will hear a recording explaining the charges and how to proceed with or terminate the trace. An announcement will also inform the customer if the trace has been successful and offers a number to call for further instructions. The Call Trace feature must be activated before receiving another call so that the correct number will be recorded. If the customer subscribed to Call Waiting and the customer gets a Call Waiting signal while an annoying call is in progress, the annoyance call cannot be traced using this feature. The results of a successful trace will only be released outside the Company to legally constituted authorities with proper authorization. Call Trace will be offered on a subscription basis only.

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ARCADIA, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

ADVANCED CALLING SERVICES

APPROVED

C. RATES, PAY-PER-USE SERVICES AND DISCOUNTS

1. The rates and discounts apply to residential customers except Caller ID and Call Trace, which are applicable to nonresidential customers as well, and are in additional to the established rates and charges for associated services.

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2. Features rates:

a. Monthly rates, per feature, per line:

		<u>Monthly Rate</u>		<u>Trans Code</u>
		<u>Current</u>	<u>Max.</u>	
1)	Anonymous Call Rejection	\$2.75		ACSAC
2)	Call Rejection	2.75		ACSRJ
3)	Call Return	3.50		ACSRT
4)	Caller ID-Basic (Number Only) *Tier 1 Core (residence and business)	7.00	7.00	ACSID
5)	Preferred Call Forwarding	2.75		ACSPF
6)	Priority Ringing	2.75		ACSPR
7)	Repeat Dialing	3.50		ACSRP
8)	Special Call Acceptance	2.75		ACSSC
9)	Caller ID-Deluxe (Name and Number)	9.00		ACSUD

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b. Pay-Per-Use Services

		<u>Per Successful Activation</u>	<u>Monthly Cap</u>	<u>Trans Code</u>	<u>Activation Code</u>	<u>Deactivation Code</u>
1)	Call Return ¹	\$0.50	\$7.00	ACSRM	*69	*89
2)	Repeat Dialing ¹	\$0.50	\$7.00	ACSDM	*66	*86
3)	Call Trace ² - Tier 1 Non Core (residence and business)					
	Current Rates	\$4.00	\$12.00	ACSCT	*57	N/A
	Maximum Rates	\$8.00	\$24.00	ACSCT	*57	N/A

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¹ At the request of a customer that does not subscribe to the service on a monthly basis, access to this service on a Pay-Per-Use basis may be blocked. Such blocking will be provided at no charge to the customer.

² Call Trace will be offered on a subscription basis to all customers within the local service area. The customer will incur a usage charge each time Call Trace is successfully activated.

* Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-846-TP-ALT, effective 09/10/07.

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ARCADIA, OHIO

P.U.C.O. NO. 8
GENERAL EXCHANGE SERVICE TARIFFS

ADVANCED CALLING SERVICES

APPROVED

C. RATES, PAY-PER-USE SERVICES AND DISCOUNTS (Continued)

3. Multiple Services Discount Plan, Per Line:

	Monthly Rate	Trans. Code
a) Two Services	(1.00)	ACSR2
b) Three Services	(2.00)	ACSR3
c) Four Services	(3.00)	ACSR4
d) Five Services	(4.00)	ACSR5
e) Six Services	(5.00)	ACSR6
f) Seven Services	(6.00)	ACSR7
g) Eight Services	(7.00)	ACSR8

Caller ID Blocking and Pay-Per-Use Services are not offered as part of the above discount package.

4. Privacy Pack ⁽¹⁾

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The Privacy Pack combines five (5) Advanced Calling Services into one package. The package will include the following services: Caller-ID Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

Monthly Rate
\$9.95

⁽¹⁾ This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

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ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY
OHIO
P.U.C.O. NO. 8

Section 5
First Revised Sheet 39
Cancels Original Sheet 39
Cancels First Revised Sheet 40

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

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ARCADIA TELEPHONE COMPANY
OHIO
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Section 5
First Revised Sheet 41
Cancels Original Sheet 41
Cancels Original Sheet 42
Cancels Original Sheet 43

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MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

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ISSUED: December 26, 2007

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ARCADIA TELEPHONE COMPANY
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Section 5
Second Revised Sheet 44
Cancels First Revised Sheet 44
Cancels First Revised Sheet 45
Cancels First Revised Sheet 46

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MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

(C)

(C)

ISSUED: December 26, 2007

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ARCADIA, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

CUSTOM CALLING SERVICE

APPROVED

A. GENERAL

1. Custom Calling Features are offered where facilities permit and capacity is available in the serving central office.
2. The service is available on individual line residence exchange services, excluding Call Waiting. (C)
Call Waiting, per this tariff, is available to nonresidential customers (C)
excluding Paystation (C)
Service (except for the business line extension, Private Branch Exchange, Trunk Line Service, (C)
or Centrex Service.
3. The Company will provide the customer with proper dialing instructions to operate all Custom Calling Services at the time service is furnished.

B. SERVICE DESCRIPTIONS

1. Call Forwarding
This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.
2. Call Forwarding-Busy (Customer Programmable)
This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.
3. Call Forward-No Answer (Customer Programmable)
This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.
4. Call Forwarding-Remote Access
This service is an additive to the Call Forwarding service and allows the customer to activate and deactivate Call Forwarding from a telephone in another location. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

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BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

CUSTOM CALLING SERVICE

APPROVED

(M)

B. SERVICE DESCRIPTIONS (Continued)

5. Call Waiting/Cancel Call Waiting

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

6. Speed Call 8

This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

7. Speed Call 30

This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

8. 3-Way Calling

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges.

9. Do-Not-Disturb

This service prevents incoming calls from ringing at the customer's premises. Callers will reach a recording which states that the number they have dialed is not accepting calls at this time and to try again later. A personal identification number (PIN) is available to allow selected callers the ability to override this service in order to reach the customer.

(M) Text previously appeared in Section 7, Sheet 9

(M)

ISSUED: January 26, 2007

EFFECTIVE: March 13, 2007

IN ACCORDANCE WITH ORDER NO. 07-0075-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

CUSTOM CALLING SERVICE

APPROVED

B. SERVICE DESCRIPTIONS (Continued)

10. Warm Line

This service allows a call to be automatically placed to a pre-assigned number determined by the customer. The call will be placed once the customer's phone has been off-hook for a predetermined time-out period. The time-out period may be set at 1 to 14 seconds. During the time-out period the customer will receive a normal dial tone and can originate calls. Once the time-out period has expired, a call is automatically placed to the pre-assigned number as programmed by the Company.

11. Home Intercom - Basic

This service allows customers to redial their own directory number in order to talk to another party at a different extension. To activate this service, customers redial their own directory number and then hang-up. After a short interval, the phone will ring back. Once both parties pick-up the phone, they will be able to have a two-way conversation. This service is also known as Revertive Ringing.

12. Personal Ringing

This service allows the customer to have up to two distinct telephone numbers on a single line. The second number will have a distinctive ringing pattern so the customer can identify which number has been called. If a customer also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a customer also subscribes to Call Forward, the main and second directory telephone numbers can be forwarded.

13. Call Transfer¹

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established a three way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

¹ As of January 23, 2004, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

(M) Text previously appeared in Section 7, Sheet 10

ISSUED: January 26, 2007

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IN ACCORDANCE WITH ORDER NO. 07-0075-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

(M)

(M)

MISCELLANEOUS SERVICE ARRANGEMENTS

CUSTOM CALLING SERVICE

APPROVED

B. SERVICE DESCRIPTIONS (Continued)

14. Call Hold

This service allows a customer to place a current caller on hold, which frees the line so the customer can initiate another call. To activate Call Hold, the customer depresses the switchhook to receive a dial tone and then dials a specific code. Only one call per access line can be placed on hold at a time. The held call cannot be added to another call, however, the customer can toggle between each call.

15. Toll Restriction

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

16. Call Transfer Enhanced

This feature enables a customer to transfer multiple incoming or outbound calls to a third party with either a Screened Transfer or a Blind Transfer. A Screened Transfer enables the transferring party to announce a call to the third party prior to completing the transfer. If the third party chooses not to take the call, the transferring party may disconnect the third party and return to the caller. Otherwise, the transferring party may disconnect, completing the transfer and returning the line to an idle state. A Blind Transfer enables the transferring party to immediately disconnect after dialing the third party, prior to the third party answering the call. After disconnecting, the transferring party may either originate or receive a new call, even though the transferred call is still in progress. In addition, this feature enables a customer to establish a 3-way conference call while enabling any party (including the originator of the call) to drop out of the conference while leaving the other two parties connected. The customer is responsible for all applicable long distance charges for originating or terminating calls that will apply for the duration of the call, even if the customer drops off the call.

(M) Text previously appeared in Section 7, Sheet 11.

ISSUED: January 26, 2007

EFFECTIVE: March 13, 2007

IN ACCORDANCE WITH ORDER NO. 07-0075-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

CUSTOM CALLING SERVICE

APPROVED

C. RATES AND DISCOUNTS

1. Rates

The following monthly rates apply to Custom Calling Services for residential customers only except Call Waiting, which applies to nonresidential as well, and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

	<u>Monthly Rate</u>		<u>Trans Code</u>	
	<u>Current</u>	<u>Maximum</u>		
a. Call Forwarding	\$2.25		CCCF	(I)
b. Call Forwarding-Busy	\$2.25		CCFBV	(I)
c. Call Forward-No Answer	\$2.25		CCFNV	(I)
d. Call Forwarding-Remote Access ¹ (additive to Call Forwarding)	\$1.25		CCFM	
e. Call Waiting/Cancel Call Waiting * <u>Tier 1 Non Core</u> (residence and business)	\$2.00	\$4.00	CWCCW	(C)
f. Speed Call 8	\$1.25		CCSE	
g. Speed Call 30	\$2.00		CCST	
h. 3-Way Calling	\$2.25		CCCC	(I)
i. Do-Not-Disturb	\$0.75		CCDD	
j. Warm Line	\$0.75		CCWL	
k. Home Intercom-Basic	\$1.25		CCHI	
l. Personal Ringing 1) Second Directory Number	\$2.00		CPR2	
m. Call Transfer ²	\$1.25		CCCT	
n. Call Hold	\$0.75		CCCH	
o. Toll Restriction	\$5.00		CCTR	
p. Call Transfer – Enhanced	\$5.00		CCCTE	

¹ Discounts do not apply to these services.

² As of January 23, 2004, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

* Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-846-TP-ALT, effective 09/10/07.

ISSUED: February 7, 2008

EFFECTIVE: February 7, 2007

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

CUSTOM CALLING SERVICE

APPROVED

C. RATES AND DISCOUNTS (Continued)

	<u>Trans Code</u>	<u>Monthly Rate</u>	<u>NRC</u>	(T)
2. Standard Package, per line This package will include the following features: Call Forwarding, Call Waiting, Speed Call 8-Codes, and Call Conferencing. ⁽²⁾	CCP8	\$3.35	(1)	
3. Multi-Service Plan Discount, Per Line				
<u>Per Service Credit</u>	<u>Credit Per Month</u>	<u>Trans Code</u>		
a) Two Services	(\$0.50)	CFD2		
b) Three Services	(\$1.00)	CFD3		
c) Four Services	(\$1.50)	CFD4		
d) Five Services	(\$2.00)	CFD5		
e) Six Services	(\$2.50)	CFD6		
f) Seven Services	(\$3.00)	CFD7		
g) Eight Services	(\$3.50)	CFD8		
h) Nine Services	(\$4.00)	CFD9		
i) Ten Services and up	(\$4.50)	CFD1		

(1) Service Connection Charges -- See Section 6.

(2) As of March 5, 2001, the standard package was grandfathered and is no longer available to new customers. Once current customers disconnect this package, they will not be able to reestablish it. Instead, they will be able to receive multiple discounts based on the number of features they request.

(M) Text previously appeared in Section 7, Sheet 13

ISSUED: January 26, 2007

EFFECTIVE: March 13, 2007

IN ACCORDANCE WITH ORDER NO. 07-0075-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

N11 SERVICES

APPROVED

(N)

A. General

In compliance with FCC Order 00-256 in CC Docket 92-105 and subsequent orders, N11 Service ("N11") establishes a three-digit local dialing arrangement in the Central Office that automatically transfers "N11" calls to another pre-programmed telephone number (point-to number) determined by the N11 Subscriber.

B. Definitions

The Federal Communications Commission (FCC) administers the N11 codes, and has nationally assigned 211, 311, 511, 711, and 811 to the following special services.

"211"

211 is assigned for community information and referral services.

"311"

311 is assigned for non-emergency police and other governmental information.

"511"

511 is assigned for traffic and transportation information.

"711"

711 is assigned for access to Telecommunications Relay Service (TRS).

"811"

811 is assigned for state One Call Services for providing advance notice of excavation activities to underground facility operators.

C. Conditions and Limitations

1. Requests for utilization of the N11 dialing code will be provisioned only to those entities who have been granted authorization to use the N11 dialing code by the state regulatory authority, consistent with applicable state law for the assignment of the N11 code.
2. Only one 7 digit or 10 digit or 800 toll-free number may be used as the lead number per basic local calling area.
3. Directory listings may be provided for N11 under the terms, conditions, and rates specified in section 5 of this Tariff.

(N)

ISSUED: April 25, 2007

EFFECTIVE: June 11, 2007

IN ACCORDANCE WITH ORDER NO. 07-463-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

APPROVED

N11 SERVICES (Cont'd)

C. Conditions and Limitations (Cont'd)

4. Access to N11 is not available to the following classes of service:
- 1+
 - 0+, 0-(credit card, third-party billing, collect calls)
 - 101XXXX

In addition, operator assisted calls to the N11 Subscriber will not be completed.

5. Suspension of N11 Service is not allowed.
6. The N11 Subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.
7. The Company will provide both oral and written notification when a N11 Subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other Subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 Subscriber make no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.
8. Calls to N11 will be delivered over existing facilities. If the N11 Subscriber requires different facilities or services; the terms, conditions, and rates for those services found elsewhere in this tariff will apply.
9. N11 Service does not provide calling number information in real time to the N11 Subscriber. If the N11 Subscriber needs this type of information, the Subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
10. The Company will provision the Subscriber's order within a reasonable time, given the complexity of the order. The N11 Subscriber will be billed the charges when the service is provisioned by the Company.

If the N11 Subscriber cancels the order or decides to discontinue service, the N11 code will be recalled and the number will be considered available for reassignment. Any non-recurring charges associated with the establishment of service may not be refunded or waived.

(N)

(N)

ISSUED: April 25, 2007

EFFECTIVE: June 11, 2007

IN ACCORDANCE WITH ORDER NO. 07-463-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

N11 SERVICES (Cont'd)

APPROVED

(N)

C. Conditions and Limitations(Cont'd)

11. If the point-to number provided by the N11 Subscriber is disconnected, the Company will route the N11 call to a pre-recorded announcement for 60 days. The announcement will advise the N11 caller that the service is not available.
12. The Company only provides N11 dialing to its own customers. The N11 Subscriber should work separately with other providers of telecommunication services for the arrangement of N11 to their customers.
13. The N11 Subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
14. The N11 Subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.
15. The N11 Subscriber shall abide by all terms and conditions, which may be identified by the FCC in CC Docket 92-105 or subsequent dockets regarding the use and return of the N11 dialing code. The N11 Subscriber will be required to migrate to any access arrangement offered in the Company's tariff within the required notice period. If a recall is ordered, the company will work with the N11 Subscriber affected by such recall to transfer their service arrangements within the required notice period. The N11 Subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
16. The N11 Subscriber, will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
17. The N11 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via N11. If requested by the Company, the N11 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.

(N)

ISSUED: April 25, 2007

EFFECTIVE: June 11, 2007

IN ACCORDANCE WITH ORDER NO. 07-463-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

MISCELLANEOUS SERVICE ARRANGEMENTS

N11 SERVICES

APPROVED

C. Conditions and Limitations (Cont'd)

18. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
19. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
20. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
21. This service will also be subject to the general regulations of the Company as listed in Section 2 of this tariff.
22. The Company will make every effort to route 8-1-1 calls to the appropriate calling center; however it will not be held responsible for routing mistakes and errors, interruptions of service, or intervening acts of nature that interfere with telephone service. The Company's obligation under 8-1-1 applies solely to the transmission of the call and ends upon call completion to the designated point-to number.

D. Rates and Charges - * Tier 1 Non-Core

(C)

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

	Current Nonrecurring Charge	Maximum Nonrecurring Charge	(C) (C)
1. Initial Set-up/Activation, Per Central Office Switch Translated or Changed	\$110.00	\$220.00	(C)
2. Change point-to number per Subscriber request Per central office	\$15.00	\$30.00	(C)

* Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-846-TP-ALT, effective 09/10/07.

(C)

(C)

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

IN ACCORDANCE WITH ORDER NO. 07-846-TP-ALT
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

SERVICE CONNECTION CHARGES

CHECKSHEET

APPROVED

SECTION

REVISION

SHEET

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6	Fourth	2	
6	Second	3	
6	Third	4	(T)
6	First	5	
6	First	6	
6	First	7	
6	Third	8	
6	Second	9	
6	First	10	
6	First	11	
6	Original	12	
6	First	13	
6	First	14	
6	Second	15	
6	Second	16	
6	Sixth	17	
6	Third	18	
6	First	19	
6	Second	20	
6	First	21	
6	Tenth	22	(T)

ISSUED: August 20, 2009

EFFECTIVE: August 20, 2009

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JOEL DOHMEIER, VICE-PRESIDENT
ARCADIA, OHIO

SERVICE CONNECTION CHARGES

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APPROVED
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(D)

(N)

ISSUED: August 20, 2009

EFFECTIVE: August 20, 2009

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JOEL DOHMEIER, VICE-PRESIDENT
ARCADIA, OHIO

GENERAL EXCHANGE SERVICE TARIFF

SERVICE CONNECTION CHARGES

A. Definitions

1. Service Charge

A service charge consists of one or more of the following nonrecurring charges for work required due to subscriber request. The charges below are separately established in order to provide a reasonable basis for an equitable recovery of the costs incurred in the required operations.

- a. Service Order Charge - Applicable for receiving information and taking action in connection with a subscriber's or applicant's request. Service order charges are classified as either initial, subsequent or record.
- b. Premises Visit Charge - Applicable for a required trip to subscriber's premises in connection with establishment of service, or rearrangement of service. (T)
- c. Central Office Work Charge - Applicable for testing and connecting functions required within the central office.
- d. Line Connection Charge - Applicable for work required due to a customer's service request on the circuit between the serving central office up to and including the protector on the customer's premises or on an outside circuit between premises or between locations on the same premises. (D)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: ROBERT A. WILDER, VICE PRESIDENT
ARCADIA, OHIO

SERVICE CONNECTION CHARGES

A. **DEFINITIONS** (Continued)

APPROVED

1. Service Charge (Continued)

- e. Restoration Charge – Applicable for restoral of service following a temporary suspension of such service.
- f. Miscellaneous Charges – Applicable under a variety of circumstances. The charges usually consist of a combination of one or more service charges.
- g. Returned Check Charge – Applicable each time a customer's check returns from the bank because of non-sufficient funds.
- h. Rearrangement/Repair Charge – Applicable for work performed by the telephone company to move the protector, NID, or drop wire to a different location as requested by the customer, or to repair the protector or NID due to damage caused by the customer's neglect or abuse.

(N)
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(N)

ISSUED: August 20, 2009

EFFECTIVE: August 20, 2009

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JOEL DOHMEIER, VICE-PRESIDENT
ARCADIA, OHIO

GENERAL EXCHANGE SERVICE TARIFF

SERVICE CONNECTION CHARGES

A. Definitions (Continued)

2. Serving Exchange

The exchange in which the serving central office is located and from which dial tone is originated.

3. Local Exchange

The exchange in which the customer's premises are located. Outside plant facilities are extended from the local switching center to the customer's premises.

4. Line Segment

A line extending from the local exchange central office to the subscriber's premises. The line is a portion of an intraexchange multi-premises service arrangement such as local off-premises private line service or tie line service.

B. Application

1. General

- a. Service charges are applicable for all services furnished to the subscriber as herein provided. The charges are intended as a means of recovering a portion of the costs of the operations required due to subscriber's request.

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: ROBERT A. WILDER, VICE PRESIDENT
ARCADIA, OHIO

P.U.C.O. NO. 8
GENERAL EXCHANGE SERVICE TARIFF

SERVICE CONNECTION CHARGES

APPROVED

B. Application (Continued)

1. General (Continued)

b. Service charges are not applicable for:

- 1) Work functions which are not required due to the subscriber's request.
- 2) Normal maintenance and repair of the Company's service.
- 3) Company initiated orders, e.g., a number change required by a cutover or regrade.
- 4) Record orders issued for correction purposes.
- 5) Change or correction in name or billing address when there is no change in responsibility and no connection, disconnection, move or change in the service.
- 6) Change in telephone number or change or correction of directory listings made at the Company's initiative or at the subscriber's request when the change is required for continuation of satisfactory service or would aid in the identification of the subscriber's number.
- 7) Establishment of or changes to Advanced Calling Services and Custom Calling Services. (T)

c. No service charges other than termination charges apply for the disconnection, discontinuance or removal Out (O) and From (F) orders of service. Termination charges apply only as specified in Section 2.

d. Charges specified in this section apply to services provided in conjunctions with connecting companies, such as Enterprise and WATS access lines. The non-recurring charge applicable for the establishment of these services is the total of those non-recurring charges applicable from this section, plus those provided for in the connecting company tariff.

ISSUED: November 21, 2000

EFFECTIVE: January 8, 2001

IN ACCORDANCE WITH ORDER NO. 00-2277-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: MICHAEL A. PANDOW, PRESIDENT
ARCADIA, OHIO

GENERAL EXCHANGE SERVICE TARIFF

SERVICE CONNECTION CHARGES

B. Application (Continued)

1. General (Continued)

- e. The nonrecurring charge applicable for the establishment of foreign exchange service is the total of those nonrecurring charges applicable within the local and the foreign exchanges. (D) (T)
- f. The combination of charges applicable for a move or change of service will not exceed the charges applicable for a new installation of that service. (T) (T)
- g. Service charges do not apply for the reestablishment for the same subscriber of service at a location which has been destroyed or made untenable by fire, wind, or water. Service charges do apply for establishment of service at a new location for a temporary period, for establishment of service at a new and permanent location, or for reestablishment of service at the same location for other than the previous subscriber. (T)
- h. When all required service facilities are already in-place, a service charge does not apply for a subscriber to connect an item of customer-provided terminal equipment to that subscriber's existing service under the provisions of Part 68 of the FCC Rules and Regulations. If additional facilities are required or requested, the appropriate service charge(s) will apply. When all required service facilities are already in-place, a service ordering charge only will apply for service added or changed in connection with existing service. If additional services are required or requested, the appropriate service charge(s) will apply. (T) (T)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
 ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
 BY: ROBERT A. WILDER, VICE PRESIDENT
 ARCADIA, OHIO

GENERAL EXCHANGE SERVICE TARIFF

SERVICE CONNECTION CHARGES

B. Application (Continued)

1. General (Continued)

- i. Incorporated in this section is the assumption that the subscriber will allow the Company to complete the requested operations in a manner determined by the Company to be reasonable and efficient. When the subscriber insists, after thorough explanation by the Company of the additional charges which would be applicable, that the Company carry out additional or extraordinary work which would not otherwise be required to complete the desired operation, charges in addition to those applicable as specified in this section may be applied. Additional work operations such as premises visits made to deliver new telephone number designations or additional service orders processed to effect multiple completion dates requested by the subscriber will be charged for at the levels specified in paragraph C. Other activity necessitated by requests of the subscriber such as work during other than normal business hours will be charged for at levels not to exceed differential costs of labor and material. This provision in no way relieves the Company from the requirement of providing reasonable and efficient service at the charges specified in this Tariff.
- j. If the customer is known to be a credit risk to the Company, payment of service charges may be required before the work is begun. See Section 2.
- k. If an application for residential telephone service is accepted, the Company will offer the option of deferred payment arrangements on telephone installation charges. If the deferred option is chosen, the installation charges shall be spread over a period of three (3) consecutive months. (N)

2. Service Order Charges

- a. A service order charge is applicable in addition to the appropriate premises visit, central office work, and/or installation charge(s).

ISSUED: March 13, 1990

EFFECTIVE: April 13, 1990

IN ACCORDANCE WITH ORDER NO. 83-869-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: ROBERT A. WILDER, VICE PRESIDENT
ARCADIA, OHIO

GENERAL EXCHANGE SERVICE TARIFF

SERVICE CONNECTION CHARGES

B. Application (Continued)

2. Service Order Charges (Continued)

- b. Only one service order charge is applicable for all requests other than FX for the same subscriber made at one time for service at one premises. When the subscriber specifically requests multiple completion dates which would not normally be scheduled by the Company or when the request requires work on more than one premises of the subscriber, an appropriate service order charge is applicable for each completion date and/or each premises.

Note on FX requests: For requests for establishment of an FX line or trunk, one initial service order charge applies for each exchange (home and/or foreign) of this Company in which service order work is required.

- c. The initial service order charge is applicable for requests for:
- 1) Initial connection of service.
 - 2) Connection of additional central office lines, trunks, or line segments to an established service.
 - 3) Transfer of service involving a request for a final bill or, if a final bill is not requested, a refusal of the future customer to accept full responsibility for the former customer's account.
- d. The subsequent service order charge is applicable for requests for the following connections, additions, moves or changes to an established service.
- 1) Connection of on-premises line services. (T)
 - 2) Connection or establishment of additional services or lines other than central office lines, trunks or line segments. (T)

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IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: ROBERT A. WILDER, VICE PRESIDENT
ARCADIA, OHIO

GENERAL EXCHANGE SERVICE TARIFF

SERVICE CONNECTION CHARGES

B. Application (Continued)

2. Service Order Charges (Continued)

d. (Continued)

- 3) Establishment of an additional, miscellaneous, nonlisted, or no address directory listing. (D)
- 4) Transfer of facilities from one building (mobile or otherwise) to another building of the same subscriber on the same premises to disconnection and connection of facilities involved in move of a building and reestablishment of service for the same subscriber on the same premises when there is no interruption of service other than that incident to the work involved. (T)
- 5) Number change or change of name or address in an established directory listing when the change is not required for continuation of satisfactory service or for correction of the Company's records. (T)
- 6) Change from business to residence or residence to business service. The charge for the class of service (business or residence) to which the subscriber's service is being converted is applicable. (T)

e. The record service order charge is applicable for the following customer requests.

- 1) When a service order is processed for the purpose of billing the customer for an item he has picked up at the business office.

3. Premises Visit Charge

- a. The premises visit charge is applicable if a premises visit is required to complete any requested work on the subscriber's premises except as provided in b. below.

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ARCADIA, OHIO

GENERAL EXCHANGE SERVICE TARIFF

SERVICE CONNECTION CHARGES

B. Application (Continued)

3. Premises Visit Charge (Continued)

b. The premises visit charge does not apply for:

- 1) Removal of service. (T)
- 2) Number change on a local central office line or trunk except as provided in B.1.i. (T)
- 3) Restoration of service.
- 4) Return trips to the same premises required due to time, or service limitations of the Company. (T)
- 5) See paragraph B.1.b.

c. A premises visit charge applies for visits to each premises required due to the subscriber's request except that additional premises visit charges do not apply for visits to more than one premises of the same subscriber made due to the request made at one time if additional vehicular travel beyond the first premises is not required.

d. A premises visit charge applies for each return visit to the subscriber's premises which is required due to requests of or limitations imposed by the subscriber. (See paragraph B.1.i.) (T)

4. Central Office Work Charge

a. The central office work charge is applicable for work in the central office required in:

- 1) Connection or reconnection of local exchange lines, FX lines, local private lines, local off-premises station line service, and local tie lines.

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ARCADIA, OHIO

GENERAL EXCHANGE SERVICE TARIFFS

SERVICE CONNECTION CHARGES

B. Application (Continued)

(T)

4. Central Office Work Charge (Continued)

a. (Continued)

2) Number change on a local exchange central office line or trunk.

b. One central office work charge applies for each central office line connected or for a change in telephone number of each central office line or trunk.

c. The central office work charge applies as specified below for work required in the central office on local private lines, local tie lines, local off-premises extension lines, and FX lines and trunks.

1) For the establishment of a local private line or local tie line one central office work charge is applicable per line segment.

2) For the connection of each additional line segment to an existing main station line or trunk or to an existing local private line, local tie line or trunk or to an existing local private line, local tie line or local OPX line, one central office work charge applies for work in each serving central office in which a connection is required.

3) For the restoration of a line segment after suspension one central office work charge applies for each serving central office in which a connection is required.

4) For the connection of a foreign exchange or foreign central office line or trunk one central office work charge applies for each exchange or central office area (home and/or foreign) of this Company in which central office work is required. For restoration or number change of FX lines or trunks, a central office work

(T)

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GENERAL EXCHANGE SERVICE TARIFF

SERVICE CONNECTION CHARGES

B. Application (Continued)

4. Central Office Work Charge (Continued)

c. (Continued)

4) (Continued)

charge applies only for the exchange or central office area from which the foreign exchange service is furnished. Charges, if any, applicable to central office work in exchange(s) of other companies are those applicable for that company.

d. Central office work charges do not apply for:

- 1) Connection of circuits which do not require central office work.
- 2) Transfer of service when there is no lapse in service.
- 3) Work required in intermediate central offices through which interoffice trunks may be routed in order to connect service central offices.

5. Line Connection Charge

(T)

a. The line connection charge is applicable for work required due to a customer's service request on the circuit between the serving central office up to and including the protector on the customer's premises or on an outside circuit between premises or between locations on the same premises.

(T)

b. The line connection charge is not applicable for:

(T)

- 1) Disconnection or suspension of service.
- 2) Rearrangement or move of the line, drop wire, or outside circuit required for the continuation of satisfactory service.

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 ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

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First Revised Sheet 14
Cancels Original Sheet 14

P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

SERVICE CONNECTION CHARGES

B. Application (Continued)

5. Line Connection Charge (Continued) (T)

b. (Continued)

3) Work on circuits between premises within the same building.

c. The line connection charge is applicable for the rearrangement or disconnection and later reconnection of a drop wire, outside circuit and/or protector initiated by the action of the subscriber, e.g., building maintenance or construction, cutting of trees or limbs by the subscriber, etc. (T)

(D)

(D)

ISSUED: March 31, 1987

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BY: ROBERT A. WILDER, VICE PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

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GENERAL EXCHANGE SERVICE TARIFF

SERVICE CONNECTION CHARGES

(D)

(RESERVED FOR FUTURE USE)

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IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: ROBERT A. WILDER, VICE PRESIDENT
ARCADIA, OHIO

FAYETTEVILLE TELEPHONE COMPANY

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GENERAL EXCHANGE SERVICE TARIFF

SERVICE CONNECTION CHARGES

(D)

(RESERVED FOR FUTURE USE)

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IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: ROBERT A. WILDER, VICE PRESIDENT
ARCADIA, OHIO

SERVICE CONNECTION CHARGES

Service Connection Charges for 4 or more nonresidential lines can be found in the Company's catalog located at www.tdstelecom.com.

Customers have certain rights and responsibilities under the minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5). These safeguards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of services.

C. Schedule of Charges

	Residence		Business	
	Current	Max	Current	Max
1. Service Order, per order**				
a. Initial Request:				
1 Access Line <u>*Tier 1 Core</u>	\$33.50	\$33.50	\$36.00	\$36.00
2-3 Access Lines <u>*Tier 1 Non-Core</u>	33.50	67.00	36.00	72.00
4 or more Access Lines	33.50	None		
b. Subsequent Requests:				
1 Access Line <u>*Tier 1 Core</u>	16.00	16.00	17.00	17.00
2-3 Access Lines <u>*Tier 1 Non-Core</u>	16.00	32.00	17.00	34.00
4 or more Access Lines	16.00	None		
c. Record Order Changes:				
1 Access Line <u>*Tier 1 Core</u>	6.75	6.75	6.75	6.75
2-3 Access Lines <u>*Tier 1 Non-Core</u>	6.75	13.50	6.75	13.50
4 or more Access Lines	6.75	None		
2. Premises Visit, each visit				
a. 1 Access Line <u>*Tier 1 Core</u>	15.85	\$15.85	\$11.50	\$11.50
b. 2-3 Access Lines <u>*Tier 1 Non-Core</u>	15.85	31.70	11.50	23.00
c. 4 or more Access Lines	15.85	None		
3. Central Office Wiring, per line**				
a. 1 Access Line <u>*Tier 1 Core</u>	6.75	6.75	6.75	6.75
b. 2-3 Access Lines <u>*Tier 1 Non-Core</u>	6.75	13.50	6.75	13.50
c. 4 or more Access Lines	6.75	None		
4. Line Connection Charge, per line**				
a. 1 Access Line <u>*Tier 1 Core</u>	20.85	20.85	20.85	20.85
b. 2-3 Access Lines <u>*Tier 1 Non-Core</u>	20.85	41.70	20.85	41.70
c. 4 or more Access Lines	20.85	None		
5. Restoration of Service:				
a. 1 Access Line <u>*Tier 1 Core</u>	22.75	22.75	22.75	22.75
b. 2-3 Access Lines <u>*Tier 1 Non-Core</u>	22.75	45.50	22.75	45.50
c. 4 or more Access Lines	22.75	None		

* Rates for Tier 1 Core services are capped at current rates. Rates for Tier 1 Non-Core services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901:1-4 and Alt Reg Case No. 07-846-TP ALT, effective 09/10/07.

ISSUED: September 5, 2008

EFFECTIVE: October 6, 2008

IN ACCORDANCE WITH CASE NO. 08-1119-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

SERVICE CONNECTION CHARGES

D. Service Connection Charge Waiver

APPROVED

Residential customers returning to TDS Telecom service will receive a waiver of all installation charges. In order to receive the waiver, customers must not have any outstanding charges from the Company.

The installation charges that will be waived for returning customers are marked (**) on the preceding page.

(N)

(N)

E. Miscellaneous Charges

1. Changes in Telephone Number

- a. For requests for changes in telephone number of central office lines or trunks; one subsequent service order charge plus, for each number changed, a central office work charge and a line connection charge, if appropriate, will apply.
- b. For changes in telephone number of other than central office lines or trunks, one subsequent service order charge and one premises visit charge, as appropriate, will apply plus \$5.00 per number changed.
- c. The above charges do not apply when, in the judgment of the Company, changes in telephone number are necessary for continuation of satisfactory service.

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IN ACCORDANCE WITH CASE: NO. 08-1119-TP-ATA
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BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

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GENERAL EXCHANGE SERVICE TARIFF

SERVICE CONNECTION CHARGES

(D)

F. Restoration of Service

1. In the event service is temporarily suspended for nonpayment of charges, such service will be restored upon payment of:
 - a. All charges due, see Section 2.
 - b. The restoration charge as specified in paragraph C, may be collected or billed on the customers next statement, at the option of the Company.

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ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: ROBERT A. WILDER, VICE PRESIDENT
ARCADIA, OHIO

GENERAL EXCHANGE SERVICE TARIFF

SERVICE CONNECTION CHARGES

F. Restoration of Service (Continued)

2. When a customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of a Company Out (O) service order, service will be reestablished only on the basis of an application for new service or an In (I) order and the service connection charges in paragraph C.1. through C.4. will apply accordingly.
3. See Section 2, F.3.e.

G. Termination Charge

1. A termination charge determined in accordance with the provisions below applies when the subscriber terminates a service which bears a basic termination liability prior to the expiration of the initial service period specified for that service.
2. The basic termination liability and the initial service period are indicated in the section of this Tariff covering the service items to which they apply.
3. The applicable termination charge is determined by multiplying the basic termination liability by the fraction which the unexpired portion of the initial service period bears to the full initial service period.
4. When a subscriber discontinues one or more units of a group of the same item, the equipment latest installed shall be considered as the equipment first discontinued.
5. When a subscriber cancels an order for service carrying a basic termination liability prior to the establishment of that service, a termination charge applies equal to the cost incurred by the Company in the engineering, ordering and providing the service. The termination charge in this event will not exceed the basis termination liability. (T)

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BY: ROBERT A. WILDER, VICE PRESIDENT
ARCADIA, OHIO

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(D)

(RESERVED FOR FUTURE USE)

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IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
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BY: ROBERT A. WILDER, VICE PRESIDENT
ARCADIA, OHIO

SERVICE CONNECTION CHARGES

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H. Insufficient Fund Check Charge - Non Specific

1. An insufficient fund check charge will be charged to a customer's account each time his check is returned from the bank marked insufficient funds.

Rates, each check returned \$7.50

I. Rearrangement/Repair Charge

1. A Rearrangement/Repair Charge will be charged for work performed by the telephone company to move the protector, NID, or drop wire to a different location as requested by the customer, or to repair the protector or NID due to damage caused by the customer's neglect or abuse.

2. Rates (Minimum of 1 Hour)

	Non-Recurring Rate
During Business Hours (1 st One Hour)	\$60.00
Each Additional Increment of 15 Minutes	\$15.00
After Normal Business Hours (1 st One Hour)	\$80.00
Each Additional Increment of 15 Minutes	\$20.00

(N)

(N)

ISSUED: August 20, 2009

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ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JOEL DOHMEIER, VICE-PRESIDENT
ARCADIA, OHIO

CUSTOMER PREMISE EQUIPMENT

(T)

CHECKSHEET

APPROVED

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BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

CUSTOMER PREMISE EQUIPMENT

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BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

(D)

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ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

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ARCADIA, OHIO

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GENERAL EXCHANGE SERVICE TARIFFS

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ARCADIA, OHIO

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GENERAL EXCHANGE SERVICE TARIFFS

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ARCADIA, OHIO

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CUSTOMER PREMISE EQUIPMENT

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ARCADIA, OHIO

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P.U.C.O. NO. 8

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CUSTOMER PREMISE EQUIPMENT

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CUSTOMER PREMISE EQUIPMENT

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CUSTOMER PREMISE EQUIPMENT

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CUSTOMER PREMISE EQUIPMENT

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ARCADIA, OHIO

CUSTOMER PREMISE EQUIPMENT

APPROVED

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ARCADIA, OHIO

CUSTOMER PREMISE EQUIPMENT

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ARCADIA, OHIO

CUSTOMER PREMISE EQUIPMENT

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BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

(D)

(RESERVED FOR FUTURE USE)

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BY: ROBERT A. WILDER, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY
P.U.C.O. NO. 8

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CUSTOMER PREMISE EQUIPMENT

APPROVED

(T)

(D)

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BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

(M)

(SERVICES FORMERLY REFERENCED HERE ARE NOW CONTAINED ENTIRELY
IN MOBILE COMMUNICATIONS TARIFF P.U.C.O. NO. 1.)

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IN ACCORDANCE WITH ORDER NO. 92-1345-TP-ATA
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ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

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(SERVICES FORMERLY REFERENCED HERE ARE NOW CONTAINED ENTIRELY
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GENERAL EXCHANGE SERVICE TARIFFS

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ARCADIA TELEPHONE COMPANY

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GENERAL EXCHANGE SERVICE TARIFFS

(M)

(SERVICES FORMERLY REFERENCED HERE ARE NOW CONTAINED ENTIRELY
IN MOBILE COMMUNICATIONS TARIFF P.U.C.O. NO. 1.)

ISSUED: September 12, 1992

EFFECTIVE: September 12, 1992

IN ACCORDANCE WITH ORDER NO. 92-1345-TD-ATA

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

(D)

(RESERVED FOR FUTURE USE)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY. ROBERT A. WILDER. VICE-PRESIDENT

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

TERMINAL EQUIPMENT

(D)

(RESERVED FOR FUTURE USE)

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

(D)

(RESERVED FOR FUTURE USE)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: ROBERT A. WILDER, VICE PRESIDENT

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

(D)

(RESERVED FOR FUTURE USE)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

(D)

(RESERVED FOR FUTURE USE)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: ROBERT A. WILDER, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

(D)

(RESERVED FOR FUTURE USE)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: ROBERT A. WILDER, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY
P.U.C.O. NO. 8

Section 7
Second Revised Sheet 26
Cancels First Revised Sheet 26

CUSTOMER PREMISE EQUIPMENT

APPROVED

(T)

(D)

(D)

ISSUED: January 26, 2007

EFFECTIVE: March 13, 2007

IN ACCORDANCE WITH ORDER NO. 07-0075-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

(D)

(RESERVED FOR FUTURE USE)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

BY: ROBERT A. WILDER, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

(D)

(RESERVED FOR FUTURE USE)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: ROBERT A. WILDER, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

(D)

(RESERVED FOR FUTURE USE)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: ROBERT A. WILDER, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

(D)

(RESERVED FOR FUTURE USE)

ISSUED: October 27 , 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: ROBERT A. WILDER, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

(D)

(RESERVED FOR FUTURE USE)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: ROBERT A. WILDER, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

(D)

(RESERVED FOR FUTURE USE)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: ROBERT A. WILDER, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

(D)

(RESERVED FOR FUTURE USE)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

BY: ROBERT A. WILDER, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

(D)

(RESERVED FOR FUTURE USE)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

BY: ROBERT A. WILDER, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

Section 7
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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

(D)

(RESERVED FOR FUTURE USE)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: ROBERT A. WILDER, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

(D)

(RESERVED FOR FUTURE USE)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: ROBERT A. WILDER, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

(D)

(RESERVED FOR FUTURE USE)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: ROBERT A. WILDER, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

(D)

(RESERVED FOR FUTURE USE)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: ROBERT A. WILDER, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

GENERAL EXCHANGE SERVICE TARIFFS

(D)

(RESERVED FOR FUTURE USE)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

BY: ROBERT A. WILDER, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY
P.U.C.O. NO. 8

Section 7
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Cancels Original Sheet 40

CUSTOMER PREMISE EQUIPMENT

APPROVED

(T)

(D)

(D)

ISSUED: January 26, 2007

EFFECTIVE: March 13, 2007

IN ACCORDANCE WITH ORDER NO. 07-0075-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY
P.U.C.O. NO. 8

Section 7
First Revised Sheet 41
Cancels Original Sheet 41

CUSTOMER PREMISE EQUIPMENT

(T)

APPROVED

(M)

(M)

(M) Text moved to Section 5, Sheet, 14

ISSUED: January 26, 2007

EFFECTIVE: March 13, 2007

IN ACCORDANCE WITH ORDER NO. 07-0075-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

CHECKSHEET

Section 8

Original Check Sheet 1

P.U.C.O. NO. 8

SPECIALIZED SERVICES

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ISSUED: February 6, 1990

EFFECTIVE: April 27, 1990

IN ACCORDANCE WITH ORDER NO. 90-5003-TP-TRF
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY ROBERT A. WILDER, PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

SPECIALIZED SERVICES

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(D)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

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P.U.C.O. NO. 8

SPECIALIZED SERVICES

CUSTOMER-PROVIDED EQUIPMENT

A. General

1. Customer-provided equipment may be connected at the customer's premises to facilities of the Company for use with individual-line exchange service in compliance with FCC Docket No. 19528, as provided herein.
2. The General Regulations contained in Section 2 of this Tariff apply when the customer elects to provide his own equipment. In any instance where the Tariff of the Company conflicts with the effective order of the FCC, the FCC order will have precedence.
3. Responsibility of the Customer
 - a. A customer desiring to connect customer-provided equipment to the exchange and message toll network must make application to the Company. At the option of the Telephone Company, the following may be requested:
 - 1) The type and manufacture of each item of the equipment and the registration number and ringer equivalence of the registered equipment. (T)
 - 2) The number of access lines desired. (T)
 - b. Upon notification from the Company that the customer-provided equipment is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in disconnection of service until such change is completed to the satisfaction of the Company. (D)

SPECIALIZED SERVICES

CUSTOMER-PROVIDED EQUIPMENT (CONT'D)

A. General (Cont'd)

- d. The customer will be responsible for the payment of charges under maintenance of service charges for service calls by company employees to the customer's premises where a service difficulty or trouble report results from customer-provided equipment. (T)
- e. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited to, installation charges, service connection charges, termination charges, minimum charges, reimbursement for loss or damage to Company facilities, and maintenance of service charges as may apply.
- f. An access-line customer must subscribe to, and be capable of providing operation for, sufficient quantities of access lines to provide adequate access to his customer-provided equipment in accordance with accepted communications industry standards.
- g. When a customer elects to connect his own equipment, he must provide all of the terminal equipment on the customer's side of the point of demarcation.
- h. Use of Company facilities or service in connection with any device for recorded public announcements is subject to the following conditions:
 - 1) For purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
 - 2) Customers transmitting factual public announcements such as time, stock market quotations, airline schedules and similar information are excluded from the preceding condition. (T)

ISSUED: 04/24/84

EFFECTIVE: 05/07/84

SPECIALIZED SERVICES

CUSTOMER-PROVIDED EQUIPMENT (CONT'D)

A. General (Cont'd)

h. (Cont'd)

- 3) Nonpublished telephone service will not be furnished for use with recorded public announcements. (T)
- 4) Failure to comply with the provisions of this Tariff shall be cause for termination of the service.

4. Responsibility of the Company

- a. The technical criteria relative to provision of customer-provided systems and equipment is as set forth in the tariffs on file by the AT&T Company with the FCC in which this Company concurs.
- b. The Company shall not be responsible to the customer for changes in the technical criteria or in any of the facilities, operations or procedures initiated by the Company or appropriate regulatory agencies which might render any customer-provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance. The Company will make a reasonable effort to notify a customer in advance of changes in technical criteria, operations or procedures which might affect customer-provided equipment or systems.
- c. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems or equipment.
- d. The Company will not provide systems or equipment beyond the point of demarcation. (T)

ISSUED: 04/24/84

EFFECTIVE: 05/07/84

P.U.C.O. NO. 8

SPECIALIZED SERVICES

CUSTOMER-PROVIDED EQUIPMENT (Cont'd)

B. Access Services

1. General

- a. Customers providing their own communications systems or telephone stations must subscribe to access services as a means of connection to the Company's switching network. Access services will be that customer's sole means of connection to the Company's switching network and cannot be combined with any other exchange service. Access services are available as specified in Section 4 of this tariff.

- b. Customers to access services may place calls to any location within the "local" calling area without additional charge. Local calling areas for each exchange are shown in the Company's filed Tariff. Calls by access-service customers to any point outside of their respective local calling area will be charged at the appropriate message toll charges.

(D)
(T)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

SPECIALIZED SERVICES

CUSTOMER-PROVIDED EQUIPMENT (Cont'd)

b. Access Services (Cont'd)

2. Rates

See Section 4, Original Sheet 4 of this Tariff.

(D)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

BY: ROBERT A. WILDER, VICE-PRESIDENT

ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

SPECIALIZED SERVICES

(D)

(RESERVED FOR FUTURE USE)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

ARCADIA TELEPHONE COMPANY

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P.U.C.O. NO. 8

SPECIALIZED SERVICES

(D)

(RESERVED FOR FUTURE USE)

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

ARCADIA TELEPHONE COMPANY
OHIO
P.U.C.O. NO. 8

Section 9
First Revised Check Sheet 1
Cancels Original Check Sheet 1

SPECIALIZED SERVICES

APPROVED

CHECKSHEET

(T)

SECTION

REVISION

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ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO. 07-1308-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

SPECIALIZED SERVICES

TABLE OF CONTENTS

APPROVED

Message Toll Telephone Service, Wide Area Telephone Service, plus Foreign Exchange Telephone Service for nonresidential customers can be found in the company's catalog located at www.tdstelecom.com.

(C)

Customers have certain rights and responsibilities under the minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5). These safe guards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

(C)

Sheet

(T)

(T)

CONCURRENCE—FOREIGN EXCHANGE SERVICE..... 5

(T)

ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO. 07-1308-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY
OHIO
P.U.C.O. NO. 8

Section 9
First Revised Sheet 2
Cancels Original Sheet 2

SPECIALIZED SERVICES

APPROVED

(C)

(C)

ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO. 07-1308-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

Section 9
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P.U.C.O. NO. 8

SPECIALIZED SERVICES

(RESERVED FOR FUTURE USE)

ISSUED:

EFFECTIVE:

IN ACCORDANCE WITH ORDER NO. 83-845-TP-AIR
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY ROBERT A. WILDER, PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY
OHIO
P.U.C.O. NO. 8

Section 9
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Cancels Original Sheet 4

SPECIALIZED SERVICES

APPROVED

(C)

(C)

ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO. 07-1308-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

SPECIALIZED SERVICES

CONCURRENCE – Foreign Exchange Telephone Service (residence only)

(C)

- A. Arcadia Telephone Company concurs in the rates and charges governing Foreign Exchange Telephone Service for residential customers for residential customers, as applied by the Ohio Bell Telephone Company in the state of Ohio. (C)
- B. Arcadia Telephone Company extends this Concurrence to any and all changes which may be made subsequent to this date by the Ohio Bell Telephone Company.
- C. Arcadia Telephone Company hereby expressly reserves the right to cancel and make void this Statement of Concurrence at any and such time as it appears to be in the best interest of the Company.
- D. This Concurrence supersedes and cancels all previous schedules of rates and charges or Concurrences issued by the Company or its predecessors.

ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO. 07-1308-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY
OHIO
P.U.C.O. NO. 8

Section 9
First Revised Sheet 6
Cancels Original Sheet 6

SPECIALIZED SERVICES

APPROVED

(D)

(D)

ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO. 07-1308-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
BY: JEFF JUNG, VICE-PRESIDENT
ARCADIA, OHIO

EXHIBIT B
(Proposed Revised Tariff Pages)

ARCADIA TELEPHONE COMPANY
OHIO
P.U.C.O. NO. 9

Original Title Sheet

**ARCADIA TELEPHONE COMPANY
BASIC LOCAL EXCHANGE SERVICE TARIFF**

NOTE: This tariff P.U.C.O. No. 9 cancels and supersedes Arcadia Telephone Company
Tariff P.U.C.O. No. 8.

ISSUED: May 19, 2011

EFFECTIVE: May 19, 2011

**IN ACCORDANCE WITH CASE NO. 10-1010-TP-ORD and 11-3019-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Joel Dohmeier, Vice-President
ARCADIA, OHIO**

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SECTION 2:	SERVICE CONNECTION CHARGES
SECTION 3:	N11 SERVICE
SECTION 4:	GENERAL RULES AND REGULATIONS
SECTION 5:	UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE – 911
SECTION 6:	LOW-INCOME ASSISTANCE PROGRAMS

ISSUED: May 19, 2011

EFFECTIVE: May 19, 2011

IN ACCORDANCE WITH CASE NO. 10-1010-TP-ORD and 11-3019-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Joel Dohmeier, Vice-President
ARCADIA, OHIO

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ISSUED: May 19, 2011

EFFECTIVE: May 19, 2011

IN ACCORDANCE WITH CASE NO. 10-1010-TP-ORD and 11-3019-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Joel Dohmeier, Vice-President
ARCADIA, OHIO

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ISSUED: May 19, 2011

EFFECTIVE: May 19, 2011

IN ACCORDANCE WITH CASE NO. 10-1010-TP-ORD and 11-3019-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Joel Dohmeier, Vice-President
ARCADIA, OHIO

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Joel Dohmeier, Vice-President
ARCADIA, OHIO

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TARIFF DESCRIPTION

This Basic Local Exchange Service (BLES) Tariff applies to residential single-line customers and to the primary access line of business customers.

BLES is provided by Arcadia Telephone Company (The "Company" or "Telephone Company") in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

Basic local exchange service, as defined in Section 4927.01, Revised Code, means residential end-user access to, and usage of, telephone company-provided services over a single line, or small-business-end-user access to and usage of telephone —company-provided services over the business's primary access Line of Service, which in the case of residential and small-business access and usage is not part of a bundle or package of services. BLES enables a customer to originate or receive voice communications within a local service area and consists of the following services:

- (a) Local dial tone service;
- (b) For residential end users, flat-rate telephone exchange service;
- (c) Touch tone dialing service;
- (d) Access to and usage of 9-1-1 services, where such services are available;
- (e) Access to operator services and directory assistance;
- (f) Provision of a directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- (g) Per call, caller identification blocking services;
- (h) Access to telecommunications relay service; and
- (i) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

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EXCHANGE RATES

A. EXCHANGE RATES AND THEIR APPLICATIONS

1. Exchange Name: Arcadia

a. EAS TO: Bloomingdale, Findlay, Fostoria, Van Buren, and Vanlue

<u>Business Service</u>	Monthly Rate ^{1/}	
	<u>Current</u>	<u>Maximum</u>
Single Party, 1 st Line	\$45.20	\$45.20
Single Party, 2 nd & 3 rd Line, each	\$45.20	\$90.40
<u>Residence Service</u>		
Single Party, 1 st Line	\$24.65	\$24.65
Single Party, 2 nd & 3 rd Line, each	\$24.65	\$49.30
Single Party, 4 th or more Lines, each	\$24.65	N/A

^{1/} Includes Touch-Call Service. Effective August 6, 2007, the rates for Residential and Business customers who do not have Touch-Call Service will be grandfathered and will see no change in their monthly rate. Any subsequent change to service made by such a grandfathered customer, however, will result in the loss of the grandfathering exception and will require that customer to upgrade to Touch Call Service

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EXCHANGE RATES

B. PAYSTATION SERVICE

1. General

Paystation Service provides telephone service to a customer-leased or owned paystation with or without coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

2. Rules and Regulations

- a. Paystation Service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.
- b. Only one paystation instrument may be connected to each Paystation Access Line.
- c. The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.
- d. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
- e. Coin-free operator and emergency 911 access must be available from all paystations.
- f. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
- g. The demarcation point between Company facilities will generally be the minimum point of entry at the customer's premises. A Standard Network Interface will be installed at the location determined by the Company which is accessible to both the customer and the Company.
- h. The Company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.
- i. The Company reserves the right to disconnect service when the paystation provider does not comply with the F.C.C. and state rules and regulations related to paystation service.

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EXCHANGE RATES

B. PAYSTATION SERVICE (Continued)

2. Rules and Regulations (Continued)

- j. Coin Supervision is a service that provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.
- k. Selective Call Screening Service is an arrangement under which the Telephone Company will accept only those toll calls which are made collect or billed to a third number or calling card. This service is provided at the option of the customer for use with lines serving customer-owned, coin-operated telephones. This service is offered only where facilities permit.

3. Rates and Charges

	<u>Monthly Rate</u>
a. Paystation Access Line ¹	\$45.20
b. Coin Supervision	\$7.20
c. Selective Call Screening Service, per line ²	\$5.00

¹ Installation, move and change charges will be those applicable to business service.

² Subsequent Service Order Charge applies.

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EXCHANGE RATES

C. TOUCH-CALL SERVICE⁽²⁾

1. General

Touch-Call Service provides for the origination of telephone calls through the use of telephone instruments equipped with pushbuttons in place of the standard rotary dial.

2. Rates

- a. The monthly rate for Touch-Call Service is in addition to the applicable local exchange rate for the class of service provided.

	Current Monthly <u>Rate</u>	Maximum Monthly <u>Rate</u>	<u>NRC</u>
b. Rates			
1) Each central office line			
a) Business	\$1.75	\$1.75	(1)
b) Residence	1.75	1.75	(1)

(1) Service Connection Charges apply. See Section 6.

(2) Touch Call Service is now part of the local access line rates shown elsewhere in this tariff. Effective August 6, 2007, this service will be grandfathered to current customers. Any subsequent change to service made by such a grandfathered customer, however, will result in the loss of the grandfathering exception and will require that customer to upgrade to Touch Call Service.

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EXCHANGE RATES

D. PER CALL BLOCKING

Enables customers to prevent the disclosure of their telephone number or name and number on a per call basis to the called party. This disclosure of the calling party's number or name and number can be prevented on a per call basis by dialing *67 (1167 from a rotary phone) before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number or name and number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number or name and number. Per Call Blocking is provided to all customers at no charge.

Per Call Blocking will be provided on calls originating from paystations used by the general public and party lines.

E. MILEAGE CHARGES (Residence Only)

1. General

Mileage Charges apply in the provision of residential off-premises lines on continuous or non-continuous property. Mileage will be measured on an air-line basis.

2. Rates

	<u>S&E Code</u>	<u>Monthly Rate</u>
a. Off-Premises Access Line Service, first ¼ mile or fraction of facility provided	MCXLA	\$3.60
1) On Continuous Property of same customer -- not in the same building,		
a) per ¼ mile or fraction	MCXLB	1.20
2) Not on continuous property of same customer -- not in same building		
a) per ¼ mile or fraction	MCXL2	1.80

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EXCHANGE RATES

E. MILEAGE CHARGES (Residence Only) (Continued)

3. Conditions and Limitations

- a. Measurement of mileage as applied in this tariff on an air-line basis.
- b. Mileage for off-premise station line service as set forth above is applicable to all residential grades of service provided in the exchange.
- c. Mileage Charges are based upon air-line mileage between the locations of the main and off-premise access line, or from the central office to the off-premise line, whichever is the least distance.

F. DIRECTORY ASSISTANCE

1. General

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

2. Definitions

- a. Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
- b. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
- c. International numbers are numbers from outside the United States, Canada, Puerto Rico, and the U.S. Virgin Islands.

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EXCHANGE RATES

F. DIRECTORY ASSISTANCE SERVICE (Continued)

3. Regulations

- a. A maximum of two requested telephone numbers is allowed per call.
- b. Call Allowances are not transferable between separate services of the same individual or firm.
- c. Rates will apply based on the NPA/NXX requested.
- d. Call allowances apply to requests for local numbers only.

4. Rates

The following rates apply for Directory Assistance Service.

	<u>Rate</u>
a. Local Direct Dialed, First call	No Charge
b. Local Direct Dialed, Each add'l call	
Residence	\$0.61
Business	\$0.85
c. Local placed through "O" Operator, Each call	
Residence	\$0.68
Business	\$0.98
d. National Direct Dialed, per call	\$0.65
e. International Direct Dialed, per call	\$1.50

5. Exemptions

- a. Charges for Directory Assistance Service for requests of a local or national numbers are not applicable to calls placed from the following.
 - Public or Semi-public telephones;
 - Hotels and Motels;
 - Hospitals; or by
 - customers whose physical, visual, or reading handicaps prevent them from using the telephone directory;

Calls requesting international numbers will be charged the applicable rate.

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EXCHANGE RATES

G. SPECIAL SERVICE AND FACILITIES (Residence Only)

1. General

Special service and facilities, not ordinarily used in furnishing of telephone service and not otherwise mentioned in, provided for or contemplated by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, not to exceed one year, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company. In the event of any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber, and provided further that the Commission may terminate such contract wherever, in its opinion, public interest requires such termination.

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SERVICE CONNECTION CHARGES

A. DEFINITIONS

1. Service Charges

A service charge consists of one or more of the following nonrecurring charges for work required due to subscriber request. The charges below are separately established in order to provide a reasonable basis for an equitable recovery of the costs incurred in the required operations.

- a. Service Order Charge – Applicable for receiving information and taking action in connection with a subscriber's or applicant's request. Service order charges are classified as either initial, subsequent, or record.
- b. Premises Visit Charge – Applicable for a required trip to subscriber's premises in connection with establishment of service, or rearrangement of service.
- c. Central Office Work Charge – Applicable for testing and connecting functions required within the central office.
- d. Line Connection Charge – Applicable for work required due to a customer's service request on the circuit between the serving central office up to and including the protector on the customer's premises or on an outside circuit between premises or between locations on the same premises.
- e. Restoration Charge – Applicable for restoral of service following a temporary suspension of such service.
- f. Miscellaneous Charges – Applicable under a variety of circumstances. The charges usually consist of a combination of one or more service charges.
- g. Rearrangement/Repair Charge – Applicable for work performed by the telephone company to move the protector, NID, or drop wire to a different location as requested by the customer, or to repair the protector or NID due to damage caused by the customer's neglect or abuse.

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SERVICE CONNECTION CHARGES

A. DEFINITIONS (Continued)

2. Serving Exchange

The exchange in which the serving central office is located and from which dial tone is originated.

3. Local Exchange

The exchange in which the customer's premises is located. Outside plant facilities are extended from the local switching center to the customer's premises.

4. Line Segment

A line extending from the local exchange central office to the subscriber's premises. The line is a portion of an intraexchange multi-premises service arrangement such as local off-premises private line service or tie line service.

B. APPLICATION

1. General

- a. Service charges are applicable for all services furnished to the subscriber as herein provided. The charges are intended as a means of recovering a portion of the costs of the operations required due to subscriber's request.
- b. Service charges are not applicable for:
 - 1) Work functions which are not required due to the subscriber's request.
 - 2) Normal maintenance and repair of the Company's service.
 - 3) Company initiated orders, e.g., a number change required by a cutover or regrade.
 - 4) Record orders issued for correction purposes.
 - 5) Change or correction in name or billing address when there is no change in responsibility and no connection, disconnection, move or change in the service.

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SERVICE CONNECTION CHARGES

B. APPLICATION (Continued)

1. General (Continued)

- b. Service Charges are not applicable for: (Continued)
 - 6) Change in telephone number or change or correction of directory listings made at the Company's initiative or at the subscriber's request when the change is required for continuation of satisfactory service or would aid in the identification of the subscriber's number.
 - 7) Establishment of or changes to Advanced Calling Services and Custom Calling Services.
- c. No service charges other than termination charges apply for the disconnection, discontinuance or removal Out (O) and From (F) orders of service. Termination charges apply only as specified in Section 4.
- d. Charges specified in this section apply to services provided in conjunctions with connecting companies, such as Enterprise and WATS access lines. The non-recurring charge applicable for the establishment of these services is the total of those non-recurring charges applicable from this section, plus those provided for in the connecting company tariff.
- e. The nonrecurring charge applicable for the establishment of foreign exchange service is the total of those nonrecurring charges applicable within the local and the foreign exchanges.
- f. The combination of charges applicable for a move or change of service will not exceed the charges applicable for a new installation of that service.
- g. Service charges do not apply for the reestablishment for the same subscriber of service at a location which has been destroyed or made untenable by fire, wind, or water. Service charges do not apply for establishment of service at a new location for a temporary period, for establishment of service at a new and permanent location, or for reestablishment of service at the same location for other than the previous subscriber.

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SERVICE CONNECTION CHARGES

B. APPLICATION (Continued)

1. General (Continued)

- h. When all required service facilities are already in place, a service charge does not apply for a subscriber to connect an item of customer-provided terminal equipment to that subscriber's existing service under the provisions of Part 68 of the FCC Rules and Regulations. If additional facilities are required or requested, the appropriate service charge(s) will apply. When all required service facilities are already in place, a service ordering charge only will apply for service added or changed in connection with existing service. If additional services are required or requested, the appropriate service charge(s) will apply.
- i. Incorporated in this section is the assumption that the subscriber will allow the Company to complete the requested operations in a manner determined by the Company to be reasonable and efficient. When the subscriber insists, after thorough explanation by the company of the additional charges which would be applicable, that the Company carry out additional or extraordinary work which would not otherwise be required to complete the desired operation, charges in addition to those applicable as specified in this section may be applied. Additional work operations such as premises visits made to deliver new telephone number designations or additional service orders processed to effect multiple completion dates requested by the subscriber will be charged for at the levels specified in paragraph C. Other activity necessitated by requests of the subscriber such as work during other than normal business hours will be charged for at levels not to exceed differential costs of labor and material. This provision in no way relieves the Company from the requirement of providing reasonable and efficient service at the charges specified in this Tariff.
- j. If the customer is known to be a credit risk to the Company, payment of service charges may be required before the work is begun.
- k. If an application for residential telephone service is accepted, the Company will offer the option of deferred payment arrangements on telephone installations charges. If the deferred option is chosen, the installation charges shall be spread over a period of three (3) consecutive months.

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SERVICE CONNECTION CHARGES

B. APPLICATION (Continued)

2. Service Order Charges

- a. A service order charge is applicable in addition to the appropriate premises visit, central office work, and/or installation charge(s).
- b. Only one service order charge is applicable for all requests other than FX for the same subscriber made at one time for service at one premises. When the subscriber specifically requests multiple completion dates which would not normally be scheduled by the Company or when the request requires work on more than one premises of the subscriber, an appropriate service order charge is applicable for each completion date and/or each premises.

Note on FX requests: For requests for establishment of an FX line or trunk, one initial service order charge applies for each exchange (home and/or foreign) of this Company in which service order work is required.

- c. The initial service order charge is applicable for requests for:
 - 1) Initial connection of service.
 - 2) Connection of additional central office lines, trunks, or line segments to an established service.
 - 3) Transfer of service involving a request for a final bill or, if a final bill is not requested, a refusal of the future customer to accept full responsibility for the former customer's account.
- d. The subsequent service order charge is applicable for requests for the following connections, additions, moves or changes to an established service.
 - 1) Connection of on-premises line services.
 - 2) Connection or establishment of additional services or lines other than central office lines, trunks or line segments.
 - 3) Establishment of an additional, miscellaneous, nonlisted, or no address directory listing.

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SERVICE CONNECTION CHARGES

B. APPLICATION (Continued)

2. Service Order Charges (Continued)

- d. The subsequent service order charge is applicable for requests for the following connections, additions, moves or changes to an established service.
(Continued)
 - 4) Transfer of facilities from one building (mobile or otherwise) to another building of the same subscriber on the same premises to disconnection and connection of facilities involved in move or a building and reestablishment of service for the same subscriber on the same premises when there is no interruption of service other than that incident to the work involved.
 - 5) Number change or change of name or address in an established directory listing when the change is not required for continuation of satisfactory service or for correction of the company's records.
 - 6) Change from business to residence or residence to business service. The charge for the class of service (business or residence) to which the subscriber's service is being converted is applicable.
- e. The record service order charge is applicable for the following customer requests.
 - 1) When a service order is processed for the purpose of billing the customer for an item he has picked up at the business office.

3. Premises Visit Charge

- a. The premises visit charge is applicable if a premises visit is required to complete any requested work on the subscriber's premises except as provided in b. below.

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SERVICE CONNECTION CHARGES

B. APPLICATION (Continued)

3. Premises Visit Charge (Continued)

- b. The premises visit charge does not apply for:
 - 1) Removal of service.
 - 2) Number change on a local central office line or trunk except as provided in B.1.i.
 - 3) Restoration of service.
 - 4) Return trips to the same premises required due to time, or service limitations of the Company.
 - 5) See paragraph B.1.b.
- c. A premises visit charge applies for visits to each premises required due to the subscriber's request except that additional premises visit charges do not apply for visits to more than one premises of the same subscriber made due to the request made at one time if additional vehicular travel beyond the first premises is not required.
- d. A premises visit charge applies for each return visit to the subscriber's premises which is required due to requests of or limitations imposed by the subscriber. (See paragraph B.1.i.)

4. Central Office Work Charge

- a. The central office work charge is applicable for work in the central office required in:
 - 1) Connection or reconnection of local exchange lines, FX lines, local private lines, local off-premises station line service, and local tie lines.
 - 2) Number change on a local exchange central office line or trunk.

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SERVICE CONNECTION CHARGES

B. APPLICATION (Continued)

4. Central Office Work Charge (Continued)

- b. One central office work charge applies for each central office line connected or for a change in telephone number of each central office line or trunk.
- c. The central office work charge applies as specified below for work required in the central office on local private lines, local tie lines, local off-premises extension lines, and FX lines and trunks.
 - 1) For the establishment of a local private line or local tie line one central office work charge is applicable per line segment.
 - 2) For the connection of each additional line segment to an existing main station line or trunk or to an existing local private line, local tie line or trunk or to an existing local private line, local tie line or local OPX line, one central office work charge applies for work in each serving central office in which a connection is required.
 - 3) For the restoration of a line segment after suspension one central office work charge applies for each serving central office in which a connection is required.
 - 4) For the connection of a foreign exchange or foreign central office line or trunk one central office work charge applies for each exchange or central office area (home and/or foreign) of this Company in which central office work is required. For restoration or number change of FX lines or trunks, a central office work charge applies only for the exchange or central office area from which the foreign exchange service is furnished. Charges, if any, applicable to central office work in exchange(s) of other companies are those applicable for that company.
- d. Central Office Work Charges do not apply for:
 - 1) Connection of circuits which do not require central office work.
 - 2) Transfer of service when there is no lapse in service.
 - 3) Work required in intermediate central offices through which interoffice trunks may be routed in order to connect service central offices.

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SERVICE CONNECTION CHARGES

B. APPLICATION (Continued)

5. Line Connection Charge

- a. The line connection charge is applicable for work required due to a customer's service request on the circuit between the serving central office up to and including the protector on the customer's premises or on an outside circuit between premises or between locations on the same premises.
- b. The line connection charge is not applicable for:
 - 1) Disconnection or suspension of service.
 - 2) Rearrangement or move of the line, drop wire, or outside circuit required for the continuation of satisfactory service.
 - 3) Work on circuits between premises within the same building.
- c. The line connection charge is applicable for the rearrangement or disconnection and later reconnection of a drop wire, outside circuit and/or protector initiated by the action of the subscriber, e.g., building maintenance or construction, cutting of trees or limbs by the subscriber, etc.

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SERVICE CONNECTION CHARGES

C. SCHEDULE OF CHARGES

	<u>Residence Monthly Rate</u>	<u>Business Monthly Rate</u>
1. Service Order, per order**		
a. Initial Request:		
1 Access Line	\$33.50	\$36.00
2-3 Access Lines	33.50	36.00
4 or more Access Lines	33.50	
b. Subsequent Requests:		
1 Access Line	16.00	17.00
2-3 Access Lines	16.00	17.00
4 or more Access Lines	16.00	
c. Record Order Changes:		
1 Access Line	6.75	6.75
2-3 Access Lines	6.75	6.75
4 or more Access Lines	6.75	
2. Premises Visit, each visit		
a. 1 Access Line	15.85	\$11.50
b. 2-3 Access Lines	15.85	11.50
c. 4 or more Access Lines	15.85	
3. Central Office Wiring, per line**		
a. 1 Access Line	6.75	6.75
b. 2-3 Access Lines	6.75	6.75
c. 4 or more Access Lines	6.75	
4. Line Connection Charge, per line**		
a. 1 Access Line	20.85	20.85
b. 2-3 Access Lines	20.85	20.85
c. 4 or more Access Lines	20.85	
5. Restoration of Service		
a. 1 Access Line	22.75	22.75
b. 2-3 Access Lines	22.75	22.75
c. 4 or more Access Lines	22.75	

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IN ACCORDANCE WITH CASE NO. 10-1010-TP-ORD and 11-3019-TP-ATA
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Joel Dohmeier, Vice-President
ARCADIA, OHIO

SERVICE CONNECTION CHARGES

D. SERVICE CONNECTION CHARGE WAIVER

Residential customers returning to TDS Telecom service will receive a waiver of all installation charges. In order to receive the waiver, customers must not have any outstanding charges from the Company.

The installation charges that will be waived for returning customers are marked (**) on the preceding page.

E. MISCELLANEOUS CHARGES

1. Changes in Telephone Number

- a. For requests for changes in telephone number of central office lines or trunks; one subsequent service order charge plus, for each number changed, a central office work charge and a line connection charge, if appropriate, will apply.
- b. For changes in telephone number of other than central office lines or trunks, one subsequent service order charge and one premises visit charge, as appropriate, will apply plus \$5.00 per number changed.
- c. The above charges do not apply when, in the judgment of the Company, changes in telephone number are necessary for continuation of satisfactory service.

F. RESTORATION OF SERVICE

1. In the event service is temporarily suspended for nonpayment of charges, such services will be restored upon payment of:
 - a. All charges due, see Section 4.
 - b. The restoration charge as specified in paragraph C, may be collected or billed on the customers next statement, at the option of the Company.
2. When a customer's service has been disconnected in accordance with this tariff and the service has been terminated through the completion of a Company Out (O) service order, service will be reestablished only on the basis of an application for new service or an In (I) order and the service connection charges in paragraph C.1. through C.4. will apply accordingly.
3. See Section 2, E.3.e.

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SERVICE CONNECTION CHARGES

G. TERMINATION CHARGE

1. A termination charge determined in accordance with the provisions below applies when the subscriber terminates a service which bears a basic termination liability prior to the expiration of the initial service period specified for that service.
2. The basic termination liability and the initial service period are indicated in the section of this Tariff covering the service items to which they apply.
3. The applicable termination charge is determined by multiplying the basic termination liability by the fraction which the unexpired portion of the initial service period bears to the full initial service period.
4. When a subscriber discontinues one or more units of a group of the same item, the equipment latest installed shall be considered as the equipment first discontinued.
5. When a subscriber cancels an order for service carrying a basic termination liability prior to the establishment of that service, a termination charge applies equal to the cost incurred by the Company in the engineering, ordering and providing the service. The termination charge in this event will not exceed the basis termination liability.

H. REARRANGEMENT/REPAIR CHARGE

1. A Rearrangement/Repair Charge will be charged for work performed by the telephone company to move the protector, NID, or drop wire to a different location as requested by the customer, or to repair the protector or NID due to damage caused by the customer's neglect or abuse.
2. Rates (Minimum of 1 Hour)

	<u>Non-Recurring Rate</u>
During Business Hours (1 st One Hour)	\$60.00
Each Additional Increment of 15 Minutes	\$15.00
After Normal Business Hours (1 st One Hour)	\$80.00
Each Additional Increment of 15 Minutes	\$20.00

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N11 SERVICES

A. GENERAL

In compliance with FCC Order 00-256 in CC Docket 92-105 and subsequent orders, N11 Service ("N11") establishes a three-digit local dialing arrangement in the Central Office that automatically transfers "N11" calls to another pre-programmed telephone number (point-to number) determined by the N11 Subscriber.

B. DEFINITIONS

The Federal Communications Commission (FCC) administers the N11 codes, and has nationally assigned 211, 311, 511, 711, and 811 to the following special services.

"211"

211 is assigned for community information and referral services.

"311"

311 is assigned for non-emergency police and other governmental information.

"511"

511 is assigned for traffic and transportation information.

"711"

711 is assigned for access to Telecommunications Relay Service (TRS).

"811"

811 is assigned for state One Call Services for providing advance notice of excavation activities to underground facility operators.

C. CONDITIONS AND LIMITATIONS

1. Requests for utilization of the N11 dialing code will be provisioned only to those entities who have been granted authorization to use the N11 dialing code by the state regulatory authority, consistent with applicable state law for the assignment of the N11 code.
2. Only one 7 digit or 10 digit or 800 toll-free number may be used as the lead number per basic local calling area.
3. Directory listings may be provided for N11.

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N11 SERVICES

C. CONDITIONS AND LIMITATIONS (Continued)

4. Access to N11 is not available to the following classes of service:

- 1+
- 0+, 0-(credit card, third-party billing, collect calls)
- 101XXXX

In addition, operator assisted calls to the N11 Subscriber will not be completed.

5. Suspension of N11 Service is not allowed.
6. The N11 Subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.
7. The Company will provide both oral and written notification when a N11 Subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other Subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 Subscriber make no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.
8. Calls to N11 will be delivered over existing facilities. If the N11 Subscriber requires different facilities or services; the terms, conditions, and rates for those services found elsewhere in this tariff will apply.
9. N11 Service does not provide calling number information in real time to the N11 Subscriber. If the N11 Subscriber needs this type of information, the Subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.
10. The Company will provision the Subscriber's order within a reasonable time, given the complexity of the order. The N11 Subscriber will be billed the charges when the service is provisioned by the Company.

If the N11 Subscriber cancels the order or decides to discontinue service, the N11 code will be recalled and the number will be considered available for reassignment. Any non-recurring charges associated with the establishment of service may not be refunded or waived.

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N11 SERVICES

C. CONDITIONS AND LIMITATIONS (Continued)

11. If the point-to number provided by the N11 Subscriber is disconnected, the Company will route the N11 call to a pre-recorded announcement for 60 days. The announcement will advise the N11 caller that the service is not available.
12. The Company only provides N11 dialing to its own customers. The N11 Subscriber should work separately with other providers of telecommunication services for the arrangement of N11 to their customers.
13. The N11 Subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
14. The N11 Subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.
15. The N11 Subscriber shall abide by all terms and conditions, which may be identified by the FCC in CC Docket 92-105 or subsequent dockets regarding the use and return of the N11 dialing code. The N11 Subscriber will be required to migrate to any access arrangement offered in the Company's tariff within the required notice period. If a recall is ordered, the company will work with the N11 Subscriber affected by such recall to transfer their service arrangements within the required notice period. The N11 Subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
16. The N11 Subscriber, will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright, or resulting from any claim of liable and slander.
17. The N11 subscriber will respond promptly to any and all complaints lodged with any regulatory authority against any service provided via N11. If requested by the Company, the N11 subscriber will assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.

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N11 SERVICES

C. CONDITIONS AND LIMITATIONS (Continued)

18. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
19. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
20. The Company, its employees, or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
21. This service will also be subject to the general regulations of the Company as listed in Section 4 of this tariff.
22. The Company will make every effort to route 8-1-1 calls to the appropriate calling center; however it will not be held responsible for routing mistakes and errors, interruptions of service, or intervening acts of nature that interfere with telephone service. The Company's obligation under 8-1-1 applies solely to the transmission of the call and ends upon call completion to the designated point-to number.

D. RATES AND CHARGES

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

	<u>Nonrecurring Charge</u>
1. Initial Set-up/Activation, Per Central Office Switch Translated or Changed	\$110.00
2. Change point-to number per Subscriber request Per central office	\$15.00

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Summary: Tariff Application to Detariff Services (Part 2 of 3) electronically filed by Ms.
Rachelle A Ladwig on behalf of ARCADIA TELEPHONE COMPANY ASSOCIATE MANAGER