

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for**  
**DETARIFFING AND RELATED ACTIONS**

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD  
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of Arcadia Telephone )  
Company to Detariff Services and make other changes )  
related to the Implementation of Case No. 10-1010-TP-ORD )

TRF Docket No. 90-5003-TP-TRF

Case No. 11 - 3019 - **TP** - **ATA**

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Arcadia Telephone Company

DBA(s) of Registrant(s) TDS Telecom

Address of Registrant(s) 525 Junction Road, Madison, WI 53717

Company Web Address www.tdstelecom.com

Regulatory Contact Person(s) Rachelle Ladwig

Phone 608-664-4169

Fax 608-830-5519

Regulatory Contact Person's Email Address rachelle.ladwig@tdstelecom.com

Contact Person for Annual Report Bruce Mottern

Phone 865-671-4753

Address (if different from above) 10025 Investment Drive, Suite 200, Knoxville, TN 37932

Consumer Contact Information Bruce Mottern

Phone 865-671-4753

Address (if different from above) \_\_\_\_\_

**Part I – Tariffs**

**Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.**

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input checked="" type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Part II – Exhibits**

**Note that the following exhibits are required for all filings using this form.**

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

**Part III. – Attestation**

**Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.**

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**AFFIDAVIT**

***Compliance with Commission Rules***

I am an officer/agent of the applicant corporation, Arcadia Telephone Company, and am authorized to make this statement on its behalf.  
(Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 5/19/11 at (Location) Madison, Wisconsin

\*(Signature and Title) /s/ Rachelle A. Ladwig, Sr.  
Administrator, Tariffs

(Date) May 19, 2011

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

---

**VERIFICATION**

I, Rachelle A. Ladwig

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) /s/ Rachelle A. Ladwig, Sr. Administrator-Tariffs

(Date) May 19, 2011

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

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***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

**EXHIBIT A**  
(Existing Affected Tariff Pages)

ARCADIA TELEPHONE COMPANY  
OHIO  
P.U.C.O. NO. 8

Section 1  
Eighteenth Revised Check Sheet 1  
Cancels Seventeenth Revised Check Sheet 1

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APPROVED

CHECKSHEET

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(T)

ISSUED: August 20, 2009

EFFECTIVE: August 20, 2009

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOEL DOHMEIER, VICE-PRESIDENT  
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

Section 1  
Original Sheet 1

P.U.C.O. NO. 8

TITLE SHEET

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This Tariff Cancels and Supersedes All Preceding Tariffs  
and Contains the  
GENERAL RULES, REGULATIONS, RATES, CHARGES AND CONDITIONS

APPLYING TO THE INTRASTATE  
SERVICES AND FACILITIES OF

ARCADIA TELEPHONE COMPANY  
ARCADIA, OHIO

Applicable to Arcadia Exchange

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ISSUED: *April 24, 1984*

EFFECTIVE: *May 7, 1984*

IN ACCORDANCE WITH ORDER NO. 83-845-TP-AIR  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY ROBERT A. WILDER, PRESIDENT  
ARCADIA, OHIO

TABLE OF CONTENTS AND GENERAL SUBJECT INDEX

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(T)

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APPROVED

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SECTION 4:	LOCAL EXCHANGE SERVICE
SECTION 4A:	COIN TELEPHONE SERVICE
SECTION 5:	MISCELLANEOUS SERVICE ARRANGEMENTS
SECTION 6:	SERVICE CONNECTION CHARGES
SECTION 7:	CUSTOMER PREMISE EQUIPMENT (Obsolete)
SECTION 8:	CUSTOMER PROVIDED EQUIPMENT
SECTION 9:	TOLL AND INTEREXCHANGE SERVICES

(T)

(T)

(D)

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ISSUED: January 26, 2007

EFFECTIVE: March 13, 2007

IN ACCORDANCE WITH ORDER NO: 07-0075-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY JEFF JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

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GENERAL SUBJECT INDEX

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(C)

(C)

ISSUED: April 22, 2008

EFFECTIVE: April 22, 2008

IN ACCORDANCE WITH CASE NO. 07-1308-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY JEFF JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

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GENERAL SUBJECT INDEX

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				(C)
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ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO: 07-1308-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BYJEFF JUNG, VICE-PRESIDENT  
ARCADIA, OHIO



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(C)

ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO: 07-1308-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BYJEFF JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

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ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO: 07-1308-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BYJEFF JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

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ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO: 07-1308-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY JEFF JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

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(C)

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ISSUED: April 22, 2008

EFFECTIVE: April 22, 2008

IN ACCORDANCE WITH CASE NO. 07-1308-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY JEFF JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

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ISSUED: August 20, 2009

EFFECTIVE: August 20, 2009

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOEL DOHMEIER, VICE-PRESIDENT  
ARCADIA, OHIO

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GENERAL SUBJECT INDEX

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(C)

ISSUED: April 22, 2008

EFFECTIVE: April 22, 2008

IN ACCORDANCE WITH CASE NO. 07-1308-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY JEFF JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

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EXPLANATION OF SYMBOLS

1. (C) - To signify changed regulations
2. (D) - To signify discontinued rate or regulation
3. (I) - To signify increased rate
4. (N) - To signify new rate or regulation
5. (R) - To signify reduced rate
6. (S) - To signify reissued matter
7. (T) - To signify a change in text, but no  
change in rate or regulation
8. (M) - Moved

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ISSUED: 04/24/84

EFFECTIVE: 05/07/84

IN ACCORDANCE WITH ORDER NO. 83-845-TP-AIR  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY ROBERT A. WILDER, PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
**GENERAL RULES AND REGULATIONS**

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(T)

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ISSUED: October 13, 2009

EFFECTIVE: November 13, 2009

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOEL DOHMEIER, VICE PRESIDENT  
ARCADIA, OHIO



ARCADIA TELEPHONE COMPANY  
Ohio

CHECKSHEET  
Section 2  
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P.U.C.O. NO. 8  
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APPROVED

(T)

ISSUED: February 26, 2007

EFFECTIVE: April 13, 2007

IN ACCORDANCE WITH ORDER NO. 07-183-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8

## GENERAL RULES AND REGULATIONS

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ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: ROBERT A. WILDER, VICE PRESIDENT  
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

Section 2  
Fourth Revised Sheet 2  
Cancels Third Revised Sheet 2

P.U.C.O. NO. 8

GENERAL RULES AND REGULATIONS

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ISSUED: 10/01/94

EFFECTIVE: 12/15/94

IN ACCORDANCE WITH ORDER NO. 94-1200-TP-EMG  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JAMES A BUBAR, VICE PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

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The Company will comply with all Minimum Telephone Service Standards set by the Public Utilities Commission of Ohio.

(N)

(N)

A. APPLICATION

**APPROVED**

1. General

- a. The rules and regulations specified in this Tariff apply to the intrastate services and facilities furnished by the Arcadia Telephone Company in the Continental, Grover Hill and Miller City exchanges, hereinafter referred to as the Company, subject to the jurisdiction of the Public Utilities Commission of Ohio.
  - 1) Failure on the part of the customers to observe these regulations of the Company, after due notice of such failure, automatically gives the Company the privilege to discontinue the furnishing of service.
- b. The regulations or conditions contained in the Local Exchange Tariff shall govern in the event of a conflict between these general regulations and any conditions applicable to the General Exchange and Local Exchange Tariff.
- c. These tariffs cancel and supercede all other tariffs of the Company issued and effective prior to the effective dates shown on individual sheets of this Tariff.
- d. The regulations of the Company apply to the service(s) furnished by it when services and/or facilities are provided in part by this Company and in part by other companies.
- e. The customer is required to pay all charges for exchange service and for toll messages in accordance with provisions contained elsewhere in this Tariff. Bills for local exchange service are payable monthly in advance. Bills for toll service are payable in arrears. The customer is responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

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ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

B. OBLIGATION AND LIABILITY OF THE COMPANY

**APPROVED**

1. Availability of Facilities

- A. The Company's obligation to furnish exchange and toll telephone service is dependent upon its ability to service and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of such facilities.

2. Liability of the Company

- A. The Company shall make an adjustment to a subscriber's bill in accordance with paragraph b of this section whenever a subscriber's service is interrupted and remains out of service for more than twenty-four consecutive hours after being reported to the Company or after being found by the Company to be out of service. The length of the service interruption must be computed on a continuous basis, Saturdays, Sundays, and holidays included. This rule does not apply if the out-of-service condition:

1. Occurs as a result of a negligent or willful act on part of the subscriber;
2. Occurs as a result of a malfunction of subscriber-owned telephone equipment or inside wire;
3. Occurs as a result of a military action, war, insurrection, riot, or strike; or
4. Cannot be repaired due to subscriber missing a repair appointment.

The Company must justify and document in its records each instance where it applied any of the exceptions listed in this paragraph.

- B. If an out-of-service condition exceeds twenty-four hours but is less than forty-eight hours, the Company shall credit the subscriber's bill for at least the pro rata portion of the monthly charge(s) for all regulated local services rendered inoperative during the interruption. Credit for out-of-service conditions lasting longer shall be provided as follows:

1. The Company shall provide a subscriber who experiences an out-of-service condition of forty-eight hours but less than seventy-two hours a credit equal to at least one-third of one month's charges for any regulated local services rendered inoperative.

(C)

(C)

ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

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B. OBLIGATION AND LIABILITY OF THE COMPANY (Continued)

2. Liability of Company (Continued)

**APPROVED**

2. The Company shall provide a subscriber who experiences an out-of-service condition of seventy-two hours but less than ninety-six hours a credit equal to at least two-thirds of one month's charges for any regulated local services rendered inoperative.
  3. The Company shall provide a subscriber who experiences an out-of-service condition of ninety-six hours a credit equal to at least one month's charges for any regulated local services rendered inoperative.
- C. The Company may apply for a waiver to paragraphs A and B in the event of a verifiable act of God. One copy of the waiver request shall be filed with the commission's docketing division in the MTSS docket, case no. 00-1265-TP-ORD, and one copy shall be submitted to the PUCO outage coordinator within two business days of the onset of the claimed act of God. Such waiver request shall state the specific nature of the act of God, the extent and location of damaged facilities, and the number of customers affected. If the commission or its staff takes no action within two business days of the filing of such waiver request, the act of God exception may be invoked by the Company. In the event an act of God exception is applied, the provisions of paragraph B will not apply until forty-eight hours after the onset of the verified act of God. Accordingly, forty-eight hours shall be added to each of the time frames established in paragraph B for purposes of determining credits to customer accounts. Each company must justify and document in its records each instance where it has applied an act of God exception.
- D. If the Company fails to install new access line service and any associated features within five business days of receiving an application for new service, or by the requested date, when at least five business days notice is given, the provider must waive at least one-half of all regulated nonrecurring installation charges associated with the new service or features. If the Company fails to install new access line service and any associated features within ten business days of an application for new service or fails to install such service by the requested installation date, when at least ten business days notice is given, the provider shall waive all regulated nonrecurring installation charges associated with the new service or features.

(N)

(N)

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ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

B. OBLIGATION AND LIABILITY OF THE COMPANY (Continued)

**APPROVED**

(N)

2. Liability of Company (Continued)

D. Such credits shall not be required where:

1. Special equipment or service is involved:
  - a. "Cable pairs" are not deemed to be special equipment unless the requested service is in a completely undeveloped area where no facilities of any kind exist.
  - b. When special equipment or a service exception is invoked, it shall be fully documented. The documentation of the required specific special equipment or service shall be maintained with the application for new service and include a description of the special equipment or service involved.
2. Applicant or subscriber has not met pertinent tariff requirements;
3. The installation cannot be completed as a result of a military action, war, insurrection, riot, or strike; or
4. The installation cannot be completed due to a subscriber missing an installation appointment.

E. Missed customer appointments.

1. When the Company fails to meet a scheduled installation appointment, the company shall waive at least one-half of the subscriber's regulated nonrecurring installation charges associated with the new service or features.
2. When the Company fails to meet a repair appointment or a repair commitment, the company shall credit the subscriber's bill in the amount of at least one-half of one month's charges for any regulated local services rendered inoperative.

(N)

ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

B. OBLIGATION AND LIABILITY OF THE COMPANY (Continued)

**APPROVED**

2. Liability of Company (Continued)

E. Missed customer appointments. (Continued)

3. The credits required by paragraph E.1 do not apply when the Company provides the subscriber twenty-four hour notice of its inability to meet an installation appointment, or when the effects of a natural disaster prohibit the local service provider from providing such notice. In no event shall the application of rule 4901:1-5-16(E)(3) of the Administrative Code, affect the service installation deadline and credit required under rule 4901:1-1-16(D) of the Administrative Code.

- F. In the event the local service provider omits a subscriber's listing from the white pages of the telephone directory or lists an incorrect telephone number, the Company shall issue the subscriber a credit for the equivalent of not less than three months' regulated local service charges. Such credit shall not apply in cases where the subscriber has provided such listing information after the deadline for directory publication. The subscriber shall be given the option of taking the credit or pursuing other remedies.

- G. When it is confirmed that the Company has undercharged or overcharged any subscriber as the result of a miscalculation, inaccuracy, billing, or other continuing problem under the Company's control or under the control of the entity for whom the telecommunications carrier is billing charges:

1. The maximum portion of the undercharge that may be recovered from the customer in any billing month, based on the appropriate rates, shall be determined by dividing the amount of the undercharge by the number of months of undercharged or unbilled service, unless the customer agrees to alternative payment arrangements.
2. The total overcharge and accrued interest, at a rate of at least five percent per annum, shall be reimbursed to the customer within two billing periods after the propriety of the reimbursement is confirmed.

ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE PRESIDENT  
ARCADIA, OHIO

(N)

(N)



P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

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B. OBLIGATION AND LIABILITY OF THE COMPANY (Continued)

**APPROVED**

2. Liability of Company (Continued)

- G. 3. Each local service provider shall state the total amount to be collected for an undercharge by the second bill mailed to the customer after such collection is discovered. This rule shall not affect the Company's recovery of regular monthly charges.
- a. No local service provider shall recover any service or billing fee pursuant to this rule; and
  - b. No local service provider shall disconnect service to any customer to collect an undercharge under this rule, except for nonpayment of the amount lawfully billed under this rule.
4. The adjustment for an overcharge shall be in the form of either a direct payment to the subscriber or a credit to the subscriber's account within the next two billing periods.

(N)

(N)

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ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

B. OBLIGATION AND LIABILITY OF THE COMPANY (Continued)

**APPROVED**

2. Liability of Company (Continued)

H. Transmitting Messages

(T)

1. The Company does not transmit message, but offers the use of its facilities, where available, for communications between parties, subject to the regulations and conditions specified in this Tariff.

I. The customer indemnifies and save the Company harmless against the following:

(T)

1. Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.
2. Any defacement or damage to the customer's premises resulting from the existence of the Company's facilities on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of negligence of the Company or its employees.
3. Any accident, injury or death occasioned by its facilities when such is not due to the negligence of the Company.
4. Claims for libel, slander, or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or used in connection with, facilities of the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
5. Liability for failure to provide service.

(D)  
(D)

ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

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B. OBLIGATION AND LIABILITY OF THE COMPANY (Continued)

**APPROVED**

2. Liability of the Company (Continued)

- 7) Any damage, injury, or death, resulting from the existence of Company-provided explosive atmosphere equipment on such premises when such damage, injury or death is not the result of negligence of the Company or its employees.
- 8) The approval by the P.U.C.O. of the foregoing language in this tariff does not constitute a determination by the P.U.C.O. that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the P.U.C.O. recognizes that since it is court's responsibility to adjudicate negligent and consequent damage claims, it is also the court's responsibility to determine the validity of the limitation of liability therefore.

(T)

(D)

(D)

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ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE PRESIDENT  
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY  
Ohio

Section 2  
Fourth Revised Sheet 7  
Cancels Third Revised Sheet 7

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

**APPROVED**

D. USE OF SERVICE AND FACILITIES

1. Customer Service

- a. Customer telephone service, as distinguished from Public and Semi-Public Telephone Service is furnished only for use by the customer, his family, employees or representatives, persons residing in the customer's household, or guests of the customer, except as the use of service may be extended to:

- A. Joint Users.
- B. Guests and tenants of hotels, motels, hospitals, apartment houses and apartment hotels.
- C. Members of a club.
- D. Persons temporarily subleasing a customer's residential premises.
- E. Patrons of the customer and the public in connection with automatic dialing equipment arranged for the origination of telephone calls only to pre-recorded or preset telephone numbers.
- F. The public in connection with municipal emergency fire and police reporting stations.



(D)

(D)

ISSUED: May 18, 1999

EFFECTIVE: July 7, 1999

IN ACCORDANCE WITH ORDER NO. 99-605-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOSEPH D. KIRK, PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

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D. USE OF SERVICE AND FACILITIES (CONTINUED)

4. Telephone Numbers.

- a. The customer has no property right in the telephone number or any right to continuance of service from any specific central office; and the Company may assign or change the telephone number, the central office designation, or both, as is necessary in the conduct of its business.

5. Tampering With Facilities

(T)

- a. The Company may deny telephone service to any person(s) whose facilities owned by the Company shows evidence of tampering or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges for the service rendered.

(T)

6. Alterations

- a. The customer agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him necessitates changes in the Company's facilities; the customer agrees to pay the Company's current charges for such changes.

(T)

7. Misuse of Company-Provided Services

- a. The Company may deny telephone service, after notification, to any person(s) who, over the facilities furnished by the Company, uses, or permits to be used, foul, abusive, obscene or profane language, or in a manner which could reasonably be considered frightening to others.

8. Use For Unlawful Purposes

- a. The service is furnished subject to the condition that it shall not be used for unlawful purposes.

9. Maintenance and Repairs

- a. All costs associated with that maintenance and repair of facilities furnished by the Company will be borne by the Company, except as specified elsewhere in this tariff.
- b. The Company will be reimbursed for any loss or damage to its facilities on the customer's premises resulting from intentional destruction or any other cause, except from fire or unavoidable accidents.

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ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: ROBERT A. WILDER, VICE PRESIDENT  
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY  
Ohio

Section 2  
Third Revised Sheet 9  
Cancels Second Revised Sheet 9

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

**APPROVED**

D. USE OF SERVICE AND FACILITIES (CONTINUED)

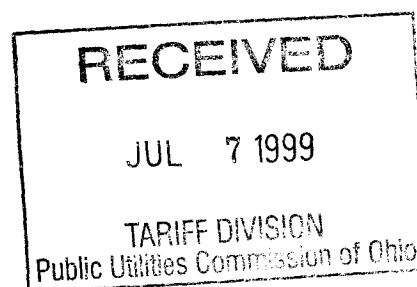
10. Right of Ingress/Egress

- a. All facilities furnished by the Company, on the premises of a customer, are the property of the Company. The Company's agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the facilities or for the purpose of making collections or upon termination of the service or for the purpose of removing such facilities.

11. Unusual Installation Costs

- a. Where special requirements of the customer involve unusual construction or installation, the customer may be required to pay additional costs as provided elsewhere in this Tariff. (See "Special or Experimental Assemblies of Equipment".)

(D)  
|  
(D)



ISSUED: May 18, 1999

EFFECTIVE: July 7, 1999

IN ACCORDANCE WITH ORDER NO. 99-605-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOSEPH D. KIRK, PRESIDENT  
ARCADIA, OHIO

GENERAL RULES AND REGULATIONS

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## E. APPLICATION OF BUSINESS AND RESIDENCE RATES

## 1. Business Rates Apply at the Following Locations:

- a. In offices, stores, factories, mines and all other places of a strictly business nature.
- b. In boarding houses (except as listed under E.2.), offices of hotels halls and apartment buildings, quarters occupied by clubs or lodges public, private or parochial schools or colleges, churches, hospitals, libraries and other similar institutions (does not include dormitory rooms at schools and colleges). (T)
- c. At residence locations when the customer has no regular business telephone and the use of the service, either by himself, members of his household or his guests, or parties calling him, can be considered as more of a business than of a residence nature. This may be indicated by advertising either by business cards, newspapers, handbooks, billboards, circulars, motion picture screens, or other advertising media, such as on vehicles, etc. When such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed. (T)
- d. At residence locations where an extension station or extension bell is located in a shop, office or other place of business.
- e. In a residence where business and residence are in the same premises and a telephone is not installed in the business. (N)
- f. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under E.2. (T)

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ISSUED: 04/24/84

EFFECTIVE: 05/07/84

IN ACCORDANCE WITH ORDER NO. 83-845-TP-AIR  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY ROBERT A. WILDER, PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

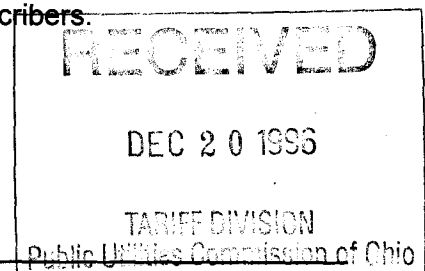
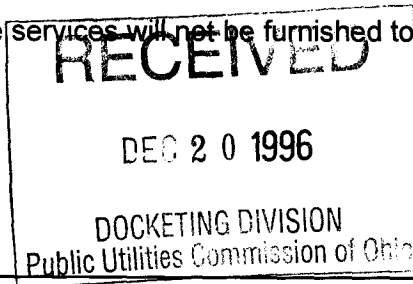
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E. APPLICATION OF BUSINESS AND RESIDENCE RATES (Continued)

2. Residence Rates Apply at the Following Locations:

- a. In a private residence where business listings are not provided.
- b. In private apartments of hotels, rooming houses or boarding houses where service is confined to the customer's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
- c. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinarian, provided the customer does not maintain an office in the residence.
- d. In college fraternity or sorority houses where individual-line service is provided.
- e. Societies, clubs, churches and organizations will be furnished service at regular rates for comparable residence service when:
  - 1) such groups are maintained primarily through the collection of dues from members;
  - 2) such groups do not engage in or benefit financially from any commercial or merchandising activity. Any group engaging in this type of activity must demonstrate, upon request, that such activity is incidental to normal operations;
  - 3) such service is maintained continuously throughout the year.

Party line services will not be furnished to such subscribers.



ISSUED: November 6, 1996

EFFECTIVE: December 22, 1996

IN ACCORDANCE WITH ORDER NO. 96-1176-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOSEPH D. KIRK, VICE-PRESIDENT  
ARCADIA, OHIO

**APPROVED**



P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

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## F. ESTABLISHMENT AND FURNISHING OF SERVICE

**APPROVED**

## 1. Application for Service

- A. Applications for service may be made orally or in writing. These applications become contracts up on the establishment of service. Applicants for service may be required to pay an advance payment. The terms and conditions specified for such contracts are subject to these General Regulations, the General Service Tariff and the Local Service Tariff for the exchange from which service is to be furnished.
- B. Any change in rates, regulations or conditions prescribed and approved by the Public Utilities Commission of Ohio shall act as a modification of the contract to that extent without further notice.
- C. Requests from customers for additional service may be made orally. A move from one geographic location to another within the same exchange is not considered to terminate the contract; orders for such changes may be made orally.

## 2. Establishing Credit

- A. Chapter 4901: 1-17 of the Administrative Code pertains, generally, to the manner in which credit may be established by residential utility customers. Except as otherwise indicated in the rule, in each instance where a provision of Chapter 4901: 1-17 of the Administrative Code has application to residential telephone service provided by a telecommunications provider, it shall be deemed, under this rule, as also having application to nonresidential telephone service by such companies.
- B. Telecommunications providers may require service applicants to establish financial responsibility as a condition precedent to establishing service. Both may rely on pertinent information obtained from credit reporting bureaus in determining whether creditworthiness need be established. However, a service applicant cannot be denied service, on creditworthiness grounds, unless the service applicant has been provided an opportunity to establish financial responsibility through every means available for doing so provided for in Chapters 4901: 1-5 and 4901: 1-17 of the Administrative Code.

(C)

(C)

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ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

## F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

**APPROVED**

## 2. Establishing Credit (Continued)

C. When a telecommunications provider requires the financial responsibility of a service applicant to be established, it must inform the service applicant of all options available for meeting that requirement.

1. Paying a deposit must be among the available options, except where unpaid debt for regulated service is already owed by the service applicant to the telecommunications provider with whom the service applicant is seeking to establish service. Where unpaid debt for regulated service is owed, the company may require the applicant to pay such debt pursuant to rule 4901: 1-5-13 (A)(3)(d) of the Administrative Code.
2. Telecommunications providers are permitted, but not required, to make use of toll caps as a method of extending limited credit to subscribers or service applicants unable to maintain or establish their creditworthiness through other means, so long as the terms and conditions of the toll cap are set forth in a commission-approved tariff. The terms and conditions under which a toll cap is imposed as well as the steps that the subscriber or service applicant may take to have the toll cap removed must be disclosed, in writing, by the telecommunications service provider at the time a toll cap is imposed.
3. If an applicant for service owes a telecommunications service provider an unpaid bill for telecommunications service previously provided but discontinued for nonpayment, where the service applicant is presently seeking to establish or reestablish service with the same provider who previously provided the service, and is seeking to establish or reestablish the same class of service as that previously provided, the telecommunications service provider who provided the previous service is not obligated to deem the service applicant's creditworthiness as having been satisfactorily established under the Commission's establishment of credit and establishment of service rules so long as the bill for previous service remains unpaid. However, in no event, shall local exchange service be denied to any local exchange service applicant on grounds that the service applicant has failed to pay for a type of service other than local exchange service.

ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
ARCADIA, OHIO

GENERAL RULES AND REGULATIONS

(T)

F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

APPROVED

2. Establishing Credit (Continued)

C. (Continued)

1. An unpaid bill for previous toll service can be considered as a reason to deny service to an applicant seeking a new 1+ presubscription toll service account only when the unpaid bill is owed to the same telecommunications provider with whom the applicant is now seeking to establish or reestablish service and the class of service previously provided is the same as that the applicant is now seeking to establish or reestablish. If the previous unpaid bill is owed to a provider other than that with whom the applicant is seeking to establish service, the subsequent toll provider may not deny service on that basis alone, but may consider the applicant's unpaid debt, as well as any pertinent information obtained from a credit reporting bureau, in determining whether there exists a need to assess a toll deposit or take other measures to assure creditworthiness. Moreover, in no event shall local exchange service be denied to any local exchange service applicant on grounds that the service applicant has failed to pay for a type of service other than local exchange service.
- A. So long as it acts in a just, reasonable, and nondiscriminatory manner, a local service provider may, pursuant to a contract obligating it to do so, enforce the tariff-established credit and deposit policies of another telecommunications provider.
- B. Deposits
  1. The Company may, in order to safeguard its interest, require a deposit. The deposit will not exceed two hundred thirty percent (230%) of the customer's average monthly bill based upon the customer's service account billing history for the same recurring regulated charges for the class of service seeking to be established with the telecommunications provider.
  2. Deposits for new customers are calculated pursuant to Ohio Admin. Code 4901:1-5-05(B)(1)(a) or at the above method when the customer has a service billing history.

(C)

(C)

ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO: 07-1308-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

**ARCADIA TELEPHONE COMPANY**

Ohio

P.U.C.O. NO. 8

Section 2

Second Revised Sheet 15

Cancels First Revised Sheet 15

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**GENERAL RULES AND REGULATIONS**

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(T)

**F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)**

**2. Establishing Credit (Continued)**

**APPROVED**

(C)

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ISSUED: December 26, 2007

EFFECTIVE: December 26, 2007

IN ACCORDANCE WITH CASE NO: 07-1308-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

## F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

**APPROVED**

## 2. Establishing Credit (Continued)

F. Toll providers, or local service providers acting on behalf of toll providers subject to billing and collection agreements, may otherwise block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not, thereby, denied the right to select, through a presubscribed interexchange (PIC) mechanism, any subsequent 1+ toll service provider under the terms of Chapter 4901:1-5 of the Administrative Code. Any such subsequent toll provider may not deny establishment of 1+ presubscribed toll service on grounds that the customer has failed to establish creditworthiness, if:

1. The customer is able to establish creditworthiness using one of the means for doing so available under Chapter 4901: 1-5 of the Administrative Code; or
2. The subsequent toll provider, exercising its own discretion, does not require the customer to establish (through any of the means available for doing so under Chapter 4901: 1-5 of the Administrative Code); or
3. The subsequent toll provider attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the commission's credit establishment policies and/or are not set forth within a commission-approved tariff.

G. When an applicant for 1+ toll service who has previously been universally blocked for nonpayment of toll charges seeks to select, through a PIC mechanism, some subsequent toll provider as the applicant's 1+ carrier of choice, the subsequently PICed toll provider may, subject to its tariffed toll deposit policies and the commission's minimum telephone service standards set forth in Chapter 4901:1-5 of the Administrative Code. However, the subsequently PICed toll provider may accept a lower deposit, or on deposit, based upon usage, toll cap provisions in its tariff, or credit information obtained either from a credit bureau or directly from the customer.

ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

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## F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

**APPROVED**

## 2. Establishing Credit (Continued)

- H. Nothing should constrain telecommunications providers from furnishing credit information acquired from their own experiences with their own customers to consumer reporting agencies, within the meaning of the federal Fair Credit Reporting Act. However, if and when telecommunications providers furnish such information to others, they must comply with all of the requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the federal Fair Credit Reporting Act.
- I. All forms of toll blocking services offered by local service providers to toll service providers must be provided on a nondiscriminatory basis to all toll service providers, regardless of whether the local service provider has established a billing and collection agreement with the toll provider. Any charges for toll blocking service offered by a local service provider to toll service providers must be set forth in a commission-approved tariff.
- J. Changes to local exchange service after initiation of service
1. Within sixty days of the date of initiation of service, new residential local service subscribers shall be allowed, at a minimum, a one-time change of their type of local exchange service (i.e., flat-rate, message, or measured service) without charge. This does not preclude the company from charging for the original service connection, monthly charges for the period such service was used, or the addition or removal of any optional local service.
  2. Within sixty days of the date of a change in their type of service, existing residential local service subscribers shall be allowed to return to their prior type of local exchange service once without charge. This does not preclude the company from charging for the previous service connection, monthly charges for the period such service was used, or the addition or removal of any optional local service. This does not apply to subscribers who have availed themselves of the relief afforded in paragraph (J)(1) within the previous six months.

(C)

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ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

Section 2  
Second Revised Sheet 18  
Cancels First Revised Sheet 18

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

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**APPROVED**

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ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

Section 2  
First Revised Sheet 19  
Cancels Original Sheet 19

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

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APPROVED

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ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
ARCADIA, OHIO



ARCADIA TELEPHONE COMPANY

Section 2  
First Revised Sheet 20  
Cancels Original Sheet 20

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

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APPROVED

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ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

**APPROVED**

(C)

3. Payment of Charge for Service

a. The customer will be rendered a net bill on or about the same date each month and will show at least the following information:

1. The billing company's name, toll free telephone number(s), and e-mail address and/or website, if applicable, for subscriber inquiries about the bill;
2. The subscriber's name, billing address, telephone and/or account number(s);
3. The date of the bill, the beginning and ending dates of the billing period, and the due date of the bill;
4. The current month's charges, all credits applied to the account during the current billing period, all unpaid charges from previous bills, and all late payments;
5. All charges for regulated competitive telecommunication services;
6. All charges for local extended area service calls, including any usage-sensitive charges for such calls, if applicable;
7. All nonrecurring, fractional, or non-basic service charges;
8. All charges for non-regulated services or products that appear on the subscriber's bill;
9. All applicable taxes and surcharges, including a brief description;
10. All 9-1-1 charges in a clearly identifiable manner, if applicable;
11. The total amount to be paid, including a statement as to how and where to pay the bill;
12. An explanation of codes and abbreviations used; and
13. The following statement:

If your questions are not resolved after you have called (name of utility), customers may call the public utilities commission of Ohio (PUCO), toll free at 1-800-686-7826 or 1-614-466-3292, or for TDD/TYY toll free at 1-800-686-1570 or 1-614-466-8180, from 8:00 a.m. to 5:00 p.m. weekdays, or visit the PUCO website at [www.puco.ohio.gov](http://www.puco.ohio.gov).

Residential customers may call the Ohio consumers' counsel (OCC), toll free at 1-877-742-5622 from 8:30 a.m. to 5:30 p.m. weekdays, or visit the OCC website at [www.pickocc.org](http://www.pickocc.org)

(C)

ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: Paul E. Pederson, VICE-PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
**GENERAL RULES AND REGULATIONS**

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**F. ESTABLISHMENT AND FURNISHING OF SERVICE** (Continued)

3. Payment of Charge for Service (Continued)

- b. The customer is responsible for the payment of charges for all services furnished including, but not limited to, calls originated or accepted at a customer's service location.
- c. Bills are due not less than fourteen days from the date of the postmark and may be paid at the Company's business office.
- d. Payment for service will be individually categorized as local service and toll service. Any payment arrangement agreed upon by the Company and the customer must also individually categorize local service and toll service.
- e. Partial payments will be applied to regulated local service charges first, before being applied to toll charges.

f. Failure to pay Charges for Service

1) Regular Monthly Bills

- a) A residence customer's monthly service bill which has remained unpaid for a period of more than fifteen (15) calendar days following the date of the bill, if mailed, or delivered by other means, shall be considered a delinquent bill.
- b) A business customer's monthly service bill which has remained unpaid for a period of more than fifteen (15) calendar days following the date of the bill, if mailed, or delivered by other means, shall be considered a delinquent bill.

2) Late Payment Charges

- a) A Late Payment charge of 1.5% per month applies to all past due balances; except that the charge is not applicable until a Residential or Business customer's amount past due exceeds \$24.65.
- b) Customers with past due balances that sign up for electronic payments will receive a one-time waiver of the late payment charge.
- c) The Late Payment Charge will not be assessed until at least nineteen days after the postmark on the customer's bill. The Late Payment Charge will not apply to any portion of the bill that is in bona fide dispute, any previous late payment fees included in the amount due, or to service establishment charges for lifeline services.
- d) Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.

(N)

(N)

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ISSUED: October 13, 2009

EFFECTIVE: November 13, 2009

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOEL DOHMEIER, VICE-PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

## F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

**APPROVED**

(C)

## 3. Payment of Charge for Service (Continued)

## g. Denial or disconnection of local and toll service

1. Local service may only be disconnected for subscriber nonpayment of charges for local services regulated by the commission. Local service is defined as every regulated service provided by the Company other than toll service and 900 and 976-like services.
2. Toll service may be disconnected for subscriber nonpayment of toll service, subject to the following conditions:
  - a. Toll disconnection procedures shall comport with all applicable billing, notice, credit/deposit, and disconnection standards set forth in this tariff.
  - b. A local service provider, including one which also provides toll service, may enforce the commission-approved, tariffed disconnection procedures of a separate provider of toll services pursuant to a contract entered into between the local service provider and the separate toll service provider.
3. Partial payments applied towards any past due amount on a bill or the balance due on a disconnection notice must be apportioned to past due regulated local service charges, then to any current local charges, before being applied by a telecommunications provider to any toll or non-regulated charges unless the subscriber pays the entire amount past due or more. In that case any amount paid over the amount past due shall be applied first to current local charges.
4. A telecommunications provider must notify, or attempt to notify through any reasonable means, a subscriber before service is refused or disconnected when any of the following conditions exist:
  - a. A violation of or noncompliance with the telecommunications provider's rules or tariffs on file with the commission;
  - b. A failure to comply with municipal ordinances or other laws pertaining to telecommunications services; or
  - c. A refusal by the subscriber to permit the Company access to its facilities.

(C)

ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: Paul E. Pederson, VICE-PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

APPROVED

3. Payment of Charge for Service (Continued)

g. Denial or disconnection of local and toll service (Continued)

5. A telecommunications provider must notify or attempt to notify, through any reasonable means, the subscriber before service is disconnected when the subscriber has committed a fraudulent practice as set forth within this tariff.
6. The telecommunications provider may not disconnect the local or toll service of a subscriber who pays the company the total amount due (or an amount agreed upon between the company and the subscriber) on his/her account by the close of business on the disconnection date listed on the disconnection notice.
7. No notice is required prior to disconnection when:
  - a. An emergency may threaten the health or safety of a person, or the Company's distribution system. If service is disconnected, the company shall act promptly to restore service as soon as possible;
  - b. A subscriber's use of telecommunications equipment adversely affects the company's equipment, its service to others, or the safety of the company's employees or subscribers; or
  - c. A subscriber tampers with facilities or equipment owned by the telecommunications provider.
8. If a subscriber or a member of the subscriber's household demonstrates that disconnection of service would be especially dangerous to his/her health, the Company must consider this circumstance when offering extended payment arrangements to avoid disconnection. Payment arrangements shall be offered regardless of the credit class of the subscriber.
9. When a residential subscriber's local service is disconnected for nonpayment, the Company shall maintain the subscriber's access to emergency services for a period of at least fourteen days following such disconnection.

ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: Paul E. Pederson, VICE-PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

## F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

**APPROVED**

(C)

## 3. Payment of Charge for Service (Continued)

## g. Denial or disconnection of local and toll service (Continued)

10. Local service may not be refused or disconnected to any applicant or subscriber for any of the following reasons:

- a. Failure to pay for service furnished to a former subscriber unless the former subscriber and the new applicant for service continue to be members of the same household;
- b. Failure to pay for a different class of service. Residential service may not be denied or disconnected for nonpayment of a nonresidential account and vice versa;
- c. Failure to pay any amount which is in bona fide dispute. The company may not disconnect service if the subscriber pays either the undisputed portion of the bill or where the disputed amount is in question, the subscriber pays the amount paid for the same billing period in the previous year; or
- d. Failure to pay any non-regulated service charges.

## 11. Payment schedule and disconnection procedures for nonpayment.

- a. A subscriber's bill shall not be due earlier than fourteen days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due.
- b. The Company shall not disconnect the service:
  1. Sooner than fourteen days after the due date of the bill; and
  2. Without sending a written notice of disconnection, postmarked at least seven days prior to the date of disconnection of service.
- c. A telecommunications provider may disconnect service during its normal business hours; however, no disconnection for past due bills may be made after twelve-thirty p.m. on the day preceding a day that all services necessary for reconnection are not available.

(C)

ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: Paul E. Pederson, VICE-PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

APPROVED

3. Payment of Charge for Service (Continued)

g. Denial or disconnection of local and toll service (Continued)

12. A notice of disconnection for nonpayment shall state the following:

- a. Failure to pay the amount required to the company by the date specified on the notice may result in the disconnection of local or toll services; (C)
- b. The earliest date when disconnection will occur; (C)
- c. The reason(s) for disconnection and any actions which the subscriber must take in order to avoid the disconnection, including the total amount required to be paid (which shall not be greater than the past due balance); (T)
- d. The total amount due to avoid disconnection of local service as defined in paragraph (1) of this rule, which must be listed separately from regulated toll and charges for unregulated services;
- e. The total amount due for toll charges and a statement that nonpayment of toll charges may result in the disconnection of toll service;
- f. The total amount due for non-regulated charges and a statement that nonpayment of such charges cannot result in the disconnection of local service or regulated toll service;
- g. The address and telephone number of the office of the telecommunications provider that the subscriber may contact in reference to the subscriber's account;
- h. The following statement;  
If you have a complaint in regard to this disconnection notice that cannot be resolved after you have called Arcadia Telephone Company, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800-686-7826 or for TDD/TTY toll free at 1-800-686-1570 from 8:00 a.m. to 5:30 p.m. weekdays, or visit [www.puco.ohio.gov](http://www.puco.ohio.gov).

The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted toll free at 1-877-742-5622 from 8:00 a.m. to 5:00 p.m. weekdays, or visit [www.pickocc.org](http://www.pickocc.org).

ISSUED: February 26, 2007

EFFECTIVE: April 13, 2007

IN ACCORDANCE WITH ORDER NO. 07-183-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

APPROVED

(C)

3. Payment of Charge for Service (Continued)

g. Denial or disconnection of local and toll service (Continued)

12. A notice of disconnection for nonpayment shall state the following:

- i. A statement that an additional charge for reconnection may apply if service is disconnected. The statement shall also include a notice that payments to an unauthorized payment agent may result in the untimely or improper crediting of the subscriber's account.

13. Reconnection of local and toll service.

- A. Unless prevented by circumstances beyond the company's control or unless a subscriber requests otherwise, each telecommunications provider shall reconnect previously disconnected service by five p.m. on the next business day following either:
  1. Receipt by the company or its authorized agent of the full amount in arrears for which service was disconnected, or upon verification by the company that conditions which warranted disconnection of service have been eliminated; or
  2. Agreement by the company and the subscriber on a deferred payment plan and a payment, if required, under the plan.
- B. Before restoring service under this rule, a telecommunications provider may not insist upon payment of any amount that has not been included on a notice of disconnection.

(C)

ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
ARCADIA, OHIO



P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

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F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

APPROVED

3. Payment of Charge for Service (Continued)

h. Failure to Pay Charges for Service (Continued)

1. Toll Blocking for Non-Payment of Toll Charges

Arcadia Telephone Company, when acting on behalf of an IXC, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Arcadia Telephone Company may furnish credit information, acquired from Arcadia Telephone Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. Arcadia Telephone Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

(T)

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All forms of toll blocking service offered by Arcadia Telephone Company to toll service providers must be provided on a nondiscriminatory basis to all toll providers, regardless of whether Arcadia Telephone Company has established a billing and collection agreement with the toll provider. Any charges for toll blocking services offered by Arcadia Telephone Company must be set forth in a Commission approved tariff.

(T)

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Upon payment by the customer of all past due toll debt to the IXC or to Arcadia Telephone Company acting on behalf of an IXC, Arcadia Telephone Company will lift the block and all 1+ dialing capabilities, including 10-XXX, will be restored.

(T)

(T)

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ISSUED: May 14, 2007

EFFECTIVE: June 29, 2007

IN ACCORDANCE WITH ORDER NO. 07-577-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

GENERAL RULES AND REGULATIONS

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## F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

## 4. Telephone Directories

## a. Distribution and Content

- 1) The Company will furnish the customer one (1) copy of its directory, containing white page listings for all published telephone numbers within that customer's calling area, for each main station or trunk and upon request, additional directories not to exceed the total number of Company owned stations provided under this Tariff. Additional directories will be provided at a charge set forth in the International Telephone Directory price list. The directory will normally list the name, address and telephone number of all customers located in the serving exchange, except the nonpublished and nonlisted numbers omitted at the customers request, and will be revised at least once each fifteen (15) months, except when known. Service changes may require rescheduling of the directory issue date. The Company will provide one (1) copy of each new directory issue to the Public Service Commission. (T)
- 2) The front pages of the directory will also include the following: (N)
  - (a) The Company name
  - (b) The exchange areas that are included in the directory.
  - (c) Emergency number (i.e., police and fire). (N)

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ISSUED: 04/24/84

EFFECTIVE: 05/07/84

IN ACCORDANCE WITH ORDER NO. 83-845-TP-AIR  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY ROBERT A. WILDER, PRESIDENT  
ARCADIA, OHIO

GENERAL RULES AND REGULATIONS

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F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4. Telephone Directories (Continued)

a. Distribution and Content (Continued)

- (d) Information to facilitate the use of long distance service, including rate periods prescribed for such service.
- (e) A brief outline of the customers rights and responsibilities, written in an understandable language.
- (f) Instructions for placing long distance calls.
- (g) Instructions to call repair service.
- (h) Instructions to call Directory Assistance.
- (i) Instructions to call the Company business office.

- 3) Directory information will also be made available to the directory assistance or intercept operators (except numbers nonlisted and nonpublished at the customers request). New or changed listings will normally be provided to the directory assistance and intercept operators within two (2) normal working days after the connection or change of service excluding weekends and Holidays.

(N)

(N)

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ISSUED: 04/24/84

EFFECTIVE: 05/07/84

IN ACCORDANCE WITH ORDER NO. 83-845-TP-AIR  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY ROBERT A. WILDER, PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

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F. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

APPROVED

4. Telephone Directories (Continued)

b. Ownership and Use

1. Directories furnished to customers remain the property of the Company and are provided to customers as an aid in the use of the telephone service. The Company reserves the right to charge for directories issued in replacement of directories. No auxiliary cover, except such as may be provided by or authorized by the Company, shall be used on any directory furnished by this Company.

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(D)

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ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

Section 2  
First Revised Sheet 29  
Cancels Original Sheet 29

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

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APPROVED

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ISSUED: January 23, 2002

EFFECTIVE: January 23, 2002

IN ACCORDANCE WITH ORDER NO. 00-1265-TP-ORD  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
ARCADIA, OHIO

GENERAL RULES AND REGULATIONS

G. TERMINATION OF SERVICE (Continued)

2. At Customer's Request

- a. The Company will discontinue service and remove it's equipment upon request of the customer, and: (N)
  - 1) The customer shall remain responsible for all service used and the billing therefore until service is disconnected pursuant to such notice.
  - 2) After requested by the customer the company will disconnect the service and the customer will not be liable for any service rendered to that address after the disconnect date.
  - 3) The customer shall not charge service to authorize the charging of service to any account which has been disconnected at the customer's request or otherwise. A customer shall be responsible for any service he or she charges or authorize charged to such an account in violation of the prohibition in the foregoing sentence.
- b. Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished plus any termination charges which might be applicable.
- c. Where a contract for service with a one (1) month minimum period is canceled before establishment of the service is completed, a charge not to exceed the service charge specified is applied if all or a portion of the facilities has been installed. (N)

ISSUED: 04/24/84

EFFECTIVE: 05/07/84

IN ACCORDANCE WITH ORDER NO. 83-845-TP-AIR  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY ROBERT A. WILDER, PRESIDENT  
ARCADIA, OHIO

## GENERAL RULES AND REGULATIONS

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G. TERMINATION OF SERVICE (Continued)

## 2. At Customer's Request (Continued)

- d. No minimum or termination charge will apply (unless otherwise stated specifically in this Tariff) where a new customer takes over the service of the former customer, provided the service is to be furnished at the same location without interruption and that the new customer assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retained by the new customer. (N)
- e. No minimum or termination charge will apply in the event the service is terminated because of condemnation, destruction or damage to property by fire or other cause beyond the control of the customer.

## H. MINIMUM CONTRACT PERIODS

1. Except as specified elsewhere in this Tariff, the minimum contract period is one (1) month from the date service or additions to service are established and the minimum charge is the authorized rate for one (1) month. For purposes of rate administration, each month is considered to have thirty (30) days.
2. The Company may require a contract period longer than one (1) month at the same location in connection with special types or arrangements of equipment or for unusual construction necessary to meet specific demands for service. If a contract period is longer than one (1) month, the terms of the contract will be put in writing and signed by the customer and a representative of the company. (N)

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ISSUED: 04/24/84

EFFECTIVE: 05/07/84

IN ACCORDANCE WITH ORDER NO. 83-845-TP-AIR  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY ROBERT A. WILDER, PRESIDENT  
ARCADIA, OHIO

## GENERAL RULES AND REGULATIONS

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I. SPECIAL CONSTRUCTION

## 1. Extension of Facilities

- a. The Company will apply the terms and conditions set forth in the following paragraphs for the extension of its facilities.

(N)

## 1) Public Right-of-Ways

- a) Line extensions may be made pursuant to P.U.C.O. Administrative Order 154 - (1/2 mile construction cost at Company expense, all excess construction cost to be borne by prospective subscriber or subscribers).

(N)

## 2) Private Right-of-Ways

(T)

- a) Construction of plant facilities on private property to be used in servicing an individual subscriber will be furnished by the Company at a charge to the subscriber at the actual cost of the time, material and overheads for such pole, except that the Company will furnish as many as two poles or 400 feet of underground plant without charge to the subscriber provided the plant thus furnished is used to carry main line circuits. Ownership and maintenance of such poles is vested in the Telephone Company.
- b) Plant construction on private property to be used as part of the standard distributing plan serving subscribers in general are furnished, maintained, and owned by the Company.
- c) Circuits on private property are furnished, owned and maintained by the Company.

(T)

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ISSUED: 04/24/84

EFFECTIVE: 05/07/84



GENERAL RULES AND REGULATIONS

I. SPECIAL CONSTRUCTION (Continued)

1. Extension of Facilities (Continued)

a. (Continued)

3) Subdivisions and Apartment Complexes

- a) The Company has the right to require a deposit from a developer in order to cover the cost of installing complete telephone facilities in developments that are under construction. Charges will be applied in accordance with paragraph I.2.a.
- b) The developer shall have the property cleared of trees, tree stumps, paving and other obstructions, staked to show property lines and final grade, and graded within six (6) inches of the final grade, all at no charge to the Company.
- c) The deposit shall be returned to the developer on a prorate basis at either quarterly or annually intervals on the basis of installation of service to customers. The refundable portion of the deposit shall bear interest at the rate of seven percent (7%) per annum.
- d) Any amount due the Company under the above paragraphs may be withheld when the deposit is being returned to the developer.
- e) Any portion of the deposit remaining unrefunded five (5) years from the date the Company is first ready to furnish service from the facilities extended may be retained by the Company as liquidated damages and credited to the appropriate account.

(N)

(N)

ISSUED: 04/24/84

EFFECTIVE: 05/07/84

IN ACCORDANCE WITH ORDER NO. 83-845-TP-AIR  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY ROBERT A. WILDER, PRESIDENT  
ARCADIA, OHIO

GENERAL RULES AND REGULATIONS

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I. SPECIAL CONSTRUCTION (Continued)

1. Extension of Facilities (Continued)

a. (Continued)

3) Subdivisions and Apartment Complexes (Continued)

(N)

f) If pole attachments are made in lieu of new construction costs, the Company may charge the customer(s) the expense of rental charges for such attachments.

g) Except as provided in filed tariffs, the ownership of all facilities constructed, as herein provided, shall be vested in the Company and no portion of the expense assessed against the applicant(s) shall be refundable by the Company.

2. Underground

a. Costs associated with providing underground entrance facilities will be paid by the customer except under the following conditions:

1) When it is determined that the provision of such facilities is more economical than aerial facilities.

2) When all of the Company's facilities are underground.

(N)

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ISSUED: 04/24/84

EFFECTIVE: 05/07/84

IN ACCORDANCE WITH ORDER NO. 83-845-TP-AIR  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY ROBERT A. WILDER, PRESIDENT  
ARCADIA, OHIO

GENERAL RULES AND REGULATIONS

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## I. SPECIAL CONSTRUCTION (Continued)

## 2. Underground (Continued)

(N)

- b. The costs associated with customer requests for a relocation of underground entrance facilities or a change from aerial to underground entrance facilities will be paid by the customer.
- c. Underground distribution facilities may be provided in certain areas, if requested prior to furnishing of services, provided satisfactory arrangements can be made with the contracting party involved and where such facilities are economically practical.
- d. Charges
  - 1) Charges to be paid by the customer for underground entrance facilities will be based upon the actual cost of constructing such facilities less the estimated cost of constructing aerial facilities which are normally provided.
  - 2) Charges to be paid by the customer for relocation of underground entrance facilities or change from aerial to underground entrance facilities will be based upon the actual costs associated with such relocation or change.
  - 3) Where the Company is requested to provide conduit, trenching, backfilling, grading or leveling in situations where they are normally customer-provided, the customer will be charged the actual cost for providing such conduit, trenching, backfilling, grading, or leveling.

(N)

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ISSUED: 04/24/84

EFFECTIVE: 05/07/84

IN ACCORDANCE WITH ORDER NO. 83-845-TP-AIR  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY ROBERT A. WILDER, PRESIDENT  
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

Section	<u>2</u>
First Revised Sheet	<u>36</u>
Cancels Original Sheet	<u>36</u>

P.U.C.O. NO. 8

GENERAL RULES AND REGULATIONS

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(D)

(RESERVED FOR FUTURE USE)

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ISSUED: March 31, 1987

EFFECTIVE: January 1, 1987

IN ACCORDANCE WITH ORDER NO. 86-927-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: ROBERT A. WILDER, VICE PRESIDENT  
ARCADIA, OHIO

GENERAL RULES AND REGULATIONS

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## J. SPECIAL OR EXPERIMENTAL ASSEMBLIES OF EQUIPMENT

## 1. Miscellaneous Experimental Equipment (N)

- a. Because inventions, innovations and equipment modifications frequently change services that may be offered, as will customer demands for services, the Company reserves the right, at its option, to offer any such services not covered by rates in this Tariff to its customers initially at rates developed on a carrying-charge basis. Subsequently, after experience in maintenance, customer demand, etc., has been gained by the Company, formal rates and charges will be filed with the Commission. This paragraph shall include items of a special service nature within the Company's exchanges which are not covered by existing special service agreements with other telephone companies.

## 2. Special Assemblies of Equipment

- a. Special assemblies of equipment for which provision is not otherwise made in this Tariff, may be provided where practicable if not detrimental to any of the services furnished by the Company. (T)
  - 1) The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination thereof and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided.
    - a) Maintenance expense
    - b) Depreciation expense--including reusable and nonrecoverable items
    - c) Administration expense
    - d) Taxes--including federal income tax
    - e) Any other specific items of expense that may be associated with the facility provided
    - f) A reasonable return on investment

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ISSUED: 04/24/84

EFFECTIVE: 05/07/84

IN ACCORDANCE WITH ORDER NO. 83-845-TP-AIR  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY ROBERT A. WILDER, PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8

GENERAL RULES AND REGULATIONS

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J. SPECIAL OR EXPERIMENTAL ASSEMBLIES OF EQUIPMENT (Continued)

2. Special Assemblies of Equipment (Continued)

- 2) The estimated installation cost used in the derivation of the various expense items shall include the following:
- a) Material
  - b) Material overhead
  - c) Installation labor
  - d) Installation labor overhead

(D)

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ISSUED: September 20, 1988

EFFECTIVE: October 7, 1988

IN ACCORDANCE WITH ORDER NO. 87-1726-TP-AIR  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: ROBERT A. WILDER, VICE PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

K. LOCAL SERVICE GUARANTEE CREDIT

APPROVED

1. The Company will provide a one (1) month local service guarantee credit, which includes all recurring items of local service billed on the customer's current bill, when the Company fails to provide specified levels of customer service. This program provides for credits to all residential and single line business customer's bills when the Company does not meet the service standards outlined below:

- a. Missed Service Installations: If the Company fails to provide new install within 5 business days of receiving an application for new service, or by a requested date, when at least 5 business days notice has been given, the Company will waive 50% of all regulated non-recurring installation charges. If failure to install within 10 days, 100% waiver of charges.

If the Company fails to meet an installation appointment, it shall waive 50% of regulated non-recurring install charges.

- b. Missed Service Commitment: The customer will be given a one (1) month local service credit if the Company fails to meet a commitment and has not notified the customer 24 hours prior to the agreed time and date. This would apply to such services as changes to custom calling features, provision of optional calling plans and other similar requests.

The credit will not apply if the customer could not be reached by telephone and a notice was left in a conspicuous place 24 hours prior to the commitment date and time, the customer did not make the meeting, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

- c. Service Outages of More Than 24 Hours: A one (1) month local service credit will be applied to the customer's telephone bill if the Company fails to restore basic exchange telephone service within 24 hours after the interruption was reported to or discovered by the Company.

The credit will not apply if premise access is required and neither the customer nor a representative was available at the customer premise and the Company left a notice in a conspicuous place, or the customer had been disconnected for nonpayment of a bill or request for a deposit, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

(T)

ISSUED: February 26, 2007

EFFECTIVE: April 13, 2007

IN ACCORDANCE WITH ORDER NO. 07-183-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

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## L. LOCAL SERVICE GUARANTEE CREDIT ( Continued)

APPROVED

## 1. (Continued)

- d) Repeat Customer Requests: A one (1) month local service credit will be applied to the customer's telephone bill if the Company fails to accommodate the customer's request the first time and this causes the customer to make a second request within thirty (30) days. Examples of requests which may require multiple business office contacts by a customer include those for billing name and address changes, directory listing changes, requests for credit cards or directories, requests for adjustments, repeat reports of service problems, and moves of cable or drop wires. (T)
- This credit will not apply to requests beyond the control of the Company and when the Company has notified the customer.
- e) Credit is NOT applicable to: (T)
- Claims for credit by customers who have been temporarily disconnected for nonpayment or are requesting reconnection from a temporary disconnect for nonpayment.
- Misuse or abuse of the Company owned facilities, or if the problem is found to be associated with the customer's inside wiring or the customer's premise equipment.
- Outages of more than 24 hours that are a result of natural disasters or circumstances beyond the control and knowledge of the Company, that occur within 24 hours of the due date where the Company could not obviously notify the customer nor perform the necessary service. Such example is where there has been a storm or other catastrophe that has caused a large number of customers to lose telecommunications services and/or other similar utility type services.
- f) Local Service Guarantee Credit includes all recurring items of local service billed on the customer's current bill. (T)

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ISSUED: December 16, 2002

EFFECTIVE January 31, 2003

IN ACCORDANCE WITH ORDER NO. 02-3270-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
ARCADIA, OHIO



P.U.C.O. NO. 8

GENERAL RULES AND REGULATIONS

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L. ENHANCED EMERGENCY TELEPHONE SERVICE (E911)

## 1. GENERAL

- a. When requested by local government authorities, and subject to the availability of facilities, the Arcadia exchange of Arcadia Telephone Company, will provide a universal number "E911" for the use of Public Safety Answering Points (PSAP's) engaged in assisting local government in the protection and safety of the general public. Use of the "E911" number will provide each caller with telephone access to the appropriate local PSAP.

## 2. REGULATIONS

The regulations set forth below apply to "Enhanced 911" service, hereinafter referred to as 911 service.

- a. Application for 911 service shall be executed in writing by each participating local government authority or their duly appointed agent. If application is made through an agent of the local government authority, the Company shall be provided with evidence, satisfactory to the Company, of the appointment and establishment of service. As a minimum, both police and fire departments in each local government authority must participate in any 911 service and participation shall be in the same 911 service.
- b. The 911 service customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental unit to whom authority has been legally delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility to respond to telephone calls from the public for emergency police and fire and other services with the telephone central office areas arranged for 911 service calling.

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ISSUED: 10/01/94

EFFECTIVE: 12/15/94

IN ACCORDANCE WITH ORDER NO. 94-1200-TP-EMG  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JAMES A BUBAR, VICE PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
GENERAL RULES AND REGULATIONS

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L. ENHANCED EMERGENCY TELEPHONE SERVICE (E911)

2. REGULATIONS (CONTINUED)

- c. Each participating local governmental authority must furnish to the Company its written agreement, duly executed, by which it shall agree to:
  - 1. Provide sufficient personnel to staff the PSAP on a 24 hour continuous basis.
  - 2. Accept responsibility for dispatching or referring, forwarding, or transferring, 911 calls to other participating local government authorities for the dispatch of police, fire, ambulance, or other emergency services to the extent such services are reasonably available.
  - 3. Subscribe to additional local exchange service, at the PSAP location, for administrative purposes, for placing outgoing calls and for receiving other emergency calls, including calls which might be relayed by an operator.
  - 4. Make operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Telephone Company in the event the system is not functioning properly.
- d. The service is limited to the use of central office telephone number 911 as the emergency number. Only one 911 service will be provided within any government agency's locality.
- e. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.

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ISSUED: 10/01/94

EFFECTIVE: 12/15/94

IN ACCORDANCE WITH ORDER NO. 94-1200-TP-EMG  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JAMES A BUBAR, VICE PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8

GENERAL RULES AND REGULATIONS

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L. ENHANCED EMERGENCY TELEPHONE SERVICE (E911)

## 2. REGULATIONS (CONTINUED)

- f. E911 Service is arranged only for one-way incoming service to an appropriate PSAP. Outgoing calls can only be made on a transfer basis.
- g. Information contained in the Company's data base management system will be maintained for 911 service and will be used exclusively for this purpose.
- h. E911 Service information consisting of the name, address, and telephone number of customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency 911 service calls. No liability for damages arising from disclosure of a non-published telephone number shall be attached to the Company.
- i. Any party residing within the 911 service serving area forfeits the privacy afforded by non-published telephone numbers to the extent that the customer's name, telephone number, and address associated with the originating station location are furnished to the PSAP.
- j. Because the Company's authorized service area boundary and political subdivision boundary may not coincide, the customer must make arrangements to handle all calls received on 911 service lines that originate from all telephones served by the Arcadia Telephone Company, whether or not the calling telephone is situated on property within the geographical boundary of the customer's public safety jurisdiction.
- k. The customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to a 911 Service PSAP by calling parties.

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ISSUED: 10/01/94

EFFECTIVE: 12/15/94

IN ACCORDANCE WITH ORDER NO. 94-1200-TP-EMG  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JAMES A BUBAR, VICE PRESIDENT  
ARCADIA, OHIO

GENERAL RULES AND REGULATIONS

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L. ENHANCED EMERGENCY TELEPHONE SERVICE (E911)

2. REGULATIONS (CONTINUED)

- l. The number of trunks to the "lead" LEC shall be as required by the County 911 Emergency Telephone Number System Plan.
- m. The calling party is not charged for calls placed to the E911 number, however, regular message toll charges will be applied to the PSAP line, where appropriate, for messages transferred by a PSAP over exchange facilities from the central office serving the PSAP initiating the transfer to the point of termination of the transfer, if located outside the local calling area of the exchange.
- n. The Company does not undertake to answer and forward E911 service calls, but furnishes the use of its facilities to enable the customer's personnel to accept such calls on the customer's designated premises.

3. E911 SERVICE FEATURES

a. Automatic Number Identification (ANI):

A feature by which the calling party's telephone number is forwarded to the E911 control office and to the PSAP's display and transfer units.

4. RATES AND CHARGES

- a. E911 service is provided to residents who subscribe to local exchange telephone service. The rate for this service will be indicated for the appropriate county on the County Rate List on Page No. 45.

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ISSUED: 10/01/94

EFFECTIVE: 12/15/94

IN ACCORDANCE WITH ORDER NO. 94-1200-TP-EMG  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JAMES A BUBAR, VICE PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8

GENERAL RULES AND REGULATIONS

L. ENHANCED EMERGENCY TELEPHONE SERVICE (E911)

COUNTY RATE LIST

<u>County</u>	<u>Current 911 Subscriber Charge</u>	<u>Implementation Date for 911 Service</u>	<u>Initial Case No. for 911 Implementation</u>	<u>Most Current Case No. for 911 Review</u>
Hancock	\$.35	12/15/94	94-1200-TP-EMG	94-1200-TP-EMG

ISSUED: 10/01/94

EFFECTIVE: 12/15/94

IN ACCORDANCE WITH ORDER NO. 94-1200-TP-EMG  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JAMES A BUBAR, VICE PRESIDENT  
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY  
Ohio  
P.U.C.O. NO. 8

Section 3  
Second Revised Check Sheet 1  
Cancels First Revised Check Sheet 1

(T)

DEFINITIONS

CHECKSHEET

APPROVED

<u>SECTION</u>	<u>REVISION</u>	<u>SHEET</u>
3	Second	1
3	Original	2
3	First	3
3	First	4
3	First	5
3	Original	6
3	Original	7
3	First	8
3	First	9
3	Second	10
3	First	11
3	First	12
3	Original	13
3	Second	14
3	First	15
3	First	16
3	Second	17
3	Second	18
3	Original	19

(T)

(T)

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

IN ACCORDANCE WITH ORDER NO. 07-846-TP-ALT  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

## DEFINITIONS

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**ACCESS LINE** – A circuit directly connecting the central office switching equipment with the subscriber's network access point.

**ACCESSORIES** – Devices which are mechanically attached to, or used with, the facilities furnished by the Telephone Company and which are independent of, and not electrically, acoustically or inductively connected to, the communication path of the telecommunication system. These devices may not replace any of the component parts of the Company facilities, nor be injurious to the telecommunications network.

**ADDITIONAL LISTING** – Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that which he is entitled in connection with his regular service.

**ALTERNATIVE REGULATION PLAN** – Means a plan adopted in case number 00-1532-TP-COI under which an incumbent local exchange carrier receives earning-free regulation with greater pricing flexibility for services other than BLES in exchange for specific commitments.

**APPLICATION** – A request made verbally or in writing for telephone service and including a request for a change in existing service.

**AUTHORIZED USER** – A person firm or corporation (other than the customer) on whose premises a telephone, PBX or private-line service or channel is located and who may communicate over such channels in accordance with the terms of the Tariff.

**BASE RATE** – A scheduled rate for any form of exchange service or equipment which does not include zone or mileage charges.

**BASE RATE AREA** – A specific area within which urban grades of exchange service, as determined from time to time, are furnished at rates quoted in the Local Exchange Service Tariffs without extra mileage charges.

(N)  
|  
(N)

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ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

IN ACCORDANCE WITH ORDER NO. 07-846-TP-ALT  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

## DEFINITIONS

BUILDING - The term "same building" or "building" is to be interpreted to mean a structure under one roof or two or more structures which are connected by an enclosed passageway in which the wires or cables of the Telephone Company may be placed without exposure to outside electrical circuits or the weather. In no case can pipes and conduit be considered as an enclosed passageway.

(N)

BUSINESS SERVICE - Is exchange service furnished to customers whose actual or obvious use of the service is for conducting a business, trade, or profession or whose use of the service is obviously not confined to domestic use. Use of a telephone number or business cards, billboard and vehicle signs, or in newspaper and magazine advertising in conjunction with the continuing provision of goods or services, shall constitute business service.

CALL - An attempted telephone message.

CENTRAL OFFICE - A switching unit, in a system which provides telecommunications service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CENTRAL OFFICE CONNECTING FACILITY - A facility furnished to another common carrier by the Telephone Company between the terminal location of the other common carrier and a point of connection on the Telephone Company premises for intra or interstate use.

CHANNEL - A path for communication or signaling between two or more stations or central offices furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by a single physical facility or route.

CIRCUIT - A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

CLASS OF SERVICE - The various categories of exchange service furnished to the customer such as business, residential, public or semi-public service, dependent upon the nature of its use.

COIN-BOX TELEPHONE SERVICE - An individual line service, equipped with a coin-collecting device, designed for a combination of customer and public use at locations more or less public in character. Coin-Box telephone service is considered as a form of local exchange service.

(N)

ISSUED: 04/24/84

EFFECTIVE: 05/07/84

IN ACCORDANCE WITH ORDER NO. 83-845-TP-AIR  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY ROBERT A. WILDER, PRESIDENT  
ARCADIA, OHIO



P.U.C.O. NO. 8

DEFINITIONS

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COIN TELEPHONE SERVICE - See "Public Telephone".

COMMISSIONS - A percentage of amounts handled paid as a fee in consideration of service rendered to the Company.

COMMUNICATIONS SYSTEM - Channels and other facilities and equipment which are capable, when not connected to long distance message telecommunications service, of two-way communications between customer-provided terminal equipment or Company stations.

The term "Communications Systems" when used in connection with communication systems provided by an Other Common Carrier (OCC), denotes channels and other facilities furnished by the OCC for private line services as such OCC is authorized by the Federal Communications Commission or Utilities and Transportation Commission to provide.

COMPANY - A corporation, association, partnership or individual engaged in the business of furnishing telephone and other telecommunication services to the public, under the jurisdiction of the Public Utilities Commission of Ohio. Whenever used in this Tariff "Company" refers to the Arcadia Telephone Company unless the content clearly indicates otherwise.

COMPANY - A corporation, association, partnership or individual engaged in the business of furnishing telephone and other telecommunication services to the public, under the jurisdiction of the Public Utilities Commission of Ohio.

(D)

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ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: ROBERT A. WILDER, VICE PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8

DEFINITIONS

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CONNECTING COMPANY - A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

CONNECTION CHARGE - See Service Connection Charge.

CONNECTION -

- A. Acoustic Connection: A connection made by sound.
- B. Direct Electrical Connection: A physical connection of the conductors in the communications path of a telephone system.
- C. Inductive Connection: A connection made by using the electro-magnetic field generated by telephone equipment.

CONSTRUCTION CHARGE - A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the Exchange Tariffs.

CONTINUOUS PROPERTY - The plot of ground, together with any building thereon, occupied by the customer which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT - The agreement between a customer and the Company under which service and/or facilities are furnished in accordance with the applicable provisions of the tariffs.

COST - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses and return requirements.

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ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA  
 ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
 BY: ROBERT A. WILDER, VICE PRESIDENT  
 ARCADIA, OHIO

P.U.C.O. NO. 8

DEFINITIONS

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CUSTOMER - Any person, firm, partnership, corporation, municipality, governmental agency, or other entity which contracts for telecommunications services, including service provided from a coin telephone, and is responsible for the payment of charges and compliance with filed tariffs and regulations of this Company.

DATA ACCESS ARRANGEMENT - A protective connecting arrangement for use with the network control signaling units; or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

(D)

DEPOSIT - A cash payment made by the customers in aid of establishing or reestablishing credit with the Telephone Company. Such payment, which may be required before or during the period of service, offsets the risk that the customer may make inadequate payment following a period of service. Deposits are applicable only to final billings. Interest is payable on all deposited amounts.

(D)

DIRECT ELECTRICAL CONNECTION - Connection of terminal equipment to the telephone network by means other than acoustic and/or inductive coupling, i.e., connected by electrically conductive metallic-paths.

DIRECTORY ASSISTANCE - A service provided to assist customers in obtaining telephone numbers which are, or are not, listed in the directory.

DIRECTORY LISTING - A publication in the Company's alphabetical directory of information relative to a customer's name or other identification and telephone number.

## DEFINITIONS

DISCONNECT NOTICE - A written notice sent to a customer following billing, notifying him that his service will be discontinued if charges are not satisfied by the date specified on the notice.

(N)

DROP WIRE - That portion of a circuit between the pole line or cable distributing box and building in which the station or switchboard is located.

ENTRANCE FACILITIES - Facilities extending from the point of entrance on private property to the premises on which service is furnished.

EXCHANGE - A geographical area established for the administration of basic telephone service in a specified area, called the "exchange area", which usually embraces a city, town or village and its environs. It may contain one (1) or more central offices together with the associated plant, equipment and facilities used in furnishing communication service within that area.

EXCHANGE ACCESS LINE - An exchange access line denotes the line between the serving central office and the customer's premises. Exchange access lines are subdivided as follows:

- a. Central Office Line: A circuit connecting an individual line or party line main station, KEY, PBX or Centrex system with a central office.
- b. Station Line: A circuit connecting a secondary or additional station with a main station, or a circuit connecting a PBX station with the common equipment of a PBX system or with another PBX station.
- c. Tie Line: A circuit connecting PBX systems and/or Centrex systems.

EXCHANGE SERVICE AREA - The territory, including the base rate, suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

(N)

ISSUED: 04/24/84

EFFECTIVE: 05/07/84

## DEFINITIONS

EXCHANGE SERVICE - The general telephone service rendered in accordance with tariff provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff.

(N)

## a. Flat and Message Rate

- (1) Flat Rate Service: A classification of exchange service for which a stipulated charge is made, regardless of the amount used.
- (2) Message Rate Service: A classification of non-coin box exchange service which is charged for on the basis of amount of use.
- (3) Measured Rate Service: A classification of exchange service which is charged on the basis of local usage, as determined by the number of calls, the duration of the calls, the distance of the calls and the time of day the calls are placed.

## b. Individual Access and Party Line Access

- (1) Individual Line Service: A classification of exchange service which provides that only one main station shall be served by the circuit connecting such station with the central office or other switching unit.

## c. Party Line Access Service: A classification of exchange service which provides that two or more main stations may be served by the same central office circuit. Party line service is further classified by the grade of line, as follows:

- (1) Two-Party Line Service: The same central office circuit serving no more than two main stations.

(N)

ISSUED: 04/24/84

EFFECTIVE: 05/07/84

P.U.C.O. NO. 8

DEFINITIONS

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EXCHANGE SERVICE (Continued)

- (2) Four-Party Line Service: The same central office circuit serving no more than four main stations.
- (3) Rural Multi-Party Line Service: A service offered outside the Base Rate Area limited to a maximum of ten main stations per line.
- d. Foreign Exchange Service: A classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.
- e. Touch-Calling Access Service: A classification of exchange service furnished from certain specified central offices whereby calls are originated through the use of pushbuttons in lieu of a rotary dial.

EXCHANGE STATION - A station connected with a central office of the Company over its own lines.

EXTENDED AREA SERVICE - Interexchange telephone service permitting persons in a given exchange to place calls and receive calls from one or more other exchanges at monthly flat or measured rates without being assessed message toll charges for each message.

EXTRA LISTING - See "Additional Listing".

FLAT-RATE SERVICE - Service furnished at a fixed monthly charge including Extended Area Service where applicable.

FOREIGN CENTRAL OFFICE - Any central office other than that which serves the area in which the customer is located.

FOREIGN EXCHANGE LINE MILEAGE - The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's station, for which a monthly charge is made in addition to the base rate for exchange service.

(D)

P.U.C.O. NO. 8

## DEFINITIONS

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**FOREIGN EXCHANGE SERVICE** - Telephone exchange service furnished to a customer through a central office of an exchange other than the exchange regularly serving the area in which the customer is located.

**GRADE OF SERVICE** - The term used in describing exchange service with respect to the number of access line circuits which may be connected to a central office line equipment. (One-party, two-party, four-party).

**HARM** - Harm consists of hazards to personnel, damage to Company equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice bank transmission path for call progress signals, and loss of capability to answer an incoming call.

**INITIAL SERVICE PERIOD** - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.

**INSTALLATION CHARGE** - A nonrecurring charge made at the time installation of communications service which may apply in place of or in addition to service connection charges and other applicable charges for service.

(T)  
(T)

**INTERCEPT SERVICE** - A service arrangement whereby a person calling a disconnected or discontinued number is informed that the called telephone number has been disconnected or discontinued.

**INDUCTIVE CONNECTION** - Electromagnetic coupling between customer-provided equipment and company equipment by means of mutual inductance between an inductor in the company equipment and a customer-provided inductor external to the company equipment.

**INTEREXCHANGE CHANNEL** - A path for communications between two or more central offices furnished in such a manner as the Company may choose.

P.U.C.O. NO. 8

DEFINITIONS

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INTEREXCHANGE CHANNEL MILEAGE - The measurement of each mile or fraction thereof, measured in air-line miles, between the central office of the serving exchange and the central office of the foreign exchange.

INTERFACE - The point of interconnection between terminal equipment and telephone company communications facilities. This point is at the Standard FCC jack furnished by the Telephone Company. (All see Standard Network Interface)

INTRAEXCHANGE CHANNEL - See "Local Channel".

INTRAEXCHANGE CHANNEL MILEAGE - The measurement of 1/4 miles or fraction thereof, measured in air-line miles, from the nearest point of the base rate area to the customer, and applicable to Intraexchange or Local Channels.

INTERCOMMUNICATING SYSTEM - An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system.

INTERCONNECTION - The method by which telecommunications facilities of the Company are arranged to transmit to, or receive information from, customer-provided equipment.

JOINT-USER SERVICE - An arrangement whereby an individual, firm, or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the service of another customers.

(D)

(D)



P.U.C.O. NO. 8

DEFINITIONS

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- KEY TRUNK - A circuit connecting a key system with a central office. (D)
- LINE CONNECTION CHARGE - The nonrecurring charge a customer incurs for the operations to provide a central office line to a customer's premises. (D)
- LOCAL CHANNEL - That portion of a channel (intraexchange channel), which connects a station to an interexchange channel or channel connecting two or more stations within an exchange area.
- LOCAL EXCHANGE SERVICE - Telephone communications within a local service area in accordance with the provisions of the Company's tariffs. (D)
- LOCAL MESSAGE - A completed communication between customers' stations located within the same exchange area or local service area.
- LOCAL SERVICE AREA - The area within which telephone service is furnished customers under a specific schedule of exchange rates and without toll charges. A local service area may include one or more exchange areas or portions of exchange areas. (D)
- MESSAGE - A completed telephone call.
- MESSAGE RATE SERVICE - A service for which charges are based upon the number of originated messages placed by the customer to stations within the same local or message rate calling area.

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

P.U.C.O. NO. 8

DEFINITIONS

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**MILEAGE** - A tariff charge, generally expressed in one-quarter (1/4) mile increments, assessed on exchange line service provided beyond the base rate area boundaries and tariff charges for circuits and channels connecting other services that are auxiliary to local exchange service such as off-premise stations, foreign exchange, foreign central office, and private line services, tie lines, and other similar services. All mileage is calculated on an air-line basis.

**MINIMUM CONTRACT PERIOD** - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.

**MOBILE TELEPHONE SERVICE** - A communication service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two (2) mobile or fixed units.

**MULTI-PARTY SERVICE** - A classification of exchange service which provided that more than two (2) access lines may be served by the same central office line.

**NETWORK ACCESS POINTS** - A connector, outlet, or wiring termination on a customer's premises which affords connection to the services of the company.

**NETWORK CONTROL SIGNALING** - The transmission of signals used in the telecommunications network which perform functions such as supervision, e.g., control, status and charging signals; address signaling, e.g., dialing; calling and called number identification; audible tone signals, e.g. call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin-collect and coin-return tones; to control the operation of switching machines in the telecommunications network.

(D)

## DEFINITIONS

NETWORK CONTROL SIGNALING UNIT - The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

(N)

NETWORK INTERFACE DEVICE - A device which serves as the point of interconnection between terminal equipment or premises wiring and the telecommunications network. The standard network interface or other modular jack which serves as the interface is provided by the telephone company.

NON-CONTIGUOUS EXCHANGES - Two exchanges whose boundaries do not adjoin.

NON-LISTED NUMBERS - A number not listed in the Company's alphabetical directory but available from the Information Operator upon subscriber request.

NON-PUBLISHED TELEPHONE NUMBERS - A telephone number associated with an exchange station which at the request of the subscriber is not listed in the telephone directory and is not made available to the general public by the Company.

NONRECURRING CHARGE (NRC) - A one-time charge associated with certain installations, charges or transfers of services either in lieu of or in addition to recurring monthly charges.

NORMAL WORKING DAY - The normal working day for installation, repair and construction will be all days between the hours of 8:00 a.m. and 5:00 p.m. except Saturdays, Sundays, and Holidays.

OFF PREMISE - Buildings, being used for business and or residency and not connected under the same roof, either located on the same continuous property, or intersected by a public thoroughfare, or by land occupied by others.

OFF-PREMISES STATIONS - Off-Premises stations are primary appearances of private branch exchange station lines in premises other than that in which is located the switchboard or switching equipment.

Off-Premises Stations are additional appearances of a private branch exchange station line, or an additional appearance of a one-party or party access line at a location outside the premises in which is housed the primary station.

(N)

P.U.C.O. NO. 8

DEFINITIONS

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OFF PREMISE AND PBX STATION MILEAGE - The charges made for the additional circuit required to furnish service beyond the allowable distance from the first station or PBX switchboard. (T)

ONE-PARTY SERVICE - A grade of exchange service furnished by means of a central office line arranged to service one access line circuit only.

OTHER COMMON CARRIERS (OCC) - Denotes specialized Common Carriers, Domestic and International Record Carriers and Domestic Satellite Carriers engaged in providing telecommunications services as such carrier may be authorized by the Federal Communications Commission and the Ohio Public Service Commission.

PARTY LINE - A classification of exchange service which provides that two (2) or more access line circuits may be served by the same central office line. (D)

PREMISES - The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where the roof in adjoining buildings is made continuous and all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

PREMISES VISIT CHARGE - The nonrecurring charge which applies whenever a Company employee is dispatched to the customer's premises to connect, move or change a service, at the request of the customer. (T)  
|  
(T)

PRIVATE BRANCH EXCHANGE SYSTEM -

A. PBX Trunk: A circuit connecting a PBX system with a central office. (D)

ARCADIA TELEPHONE COMPANY

Section	<u>3</u>
First Revised Sheet	<u>15</u>
Cancels Original Sheet	<u>15</u>

P.U.C.O. NO. 8

DEFINITIONS

(D)

PRIVATE LINE - A circuit provided to furnish communication between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

PUBLIC TELEPHONE - An exchange station, either attended or equipped with a coin-collecting device, designed and placed for use by the public in general at locations chosen or accepted by the Company.

ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

BY: ROBERT A. WILDER, VICE PRESIDENT

P.U.C.O. NO. 8

# DEFINITIONS

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RESALE OF SERVICE - An activity wherein one entity subscribes to the communications services and facilities of another entity and then reoffers communications service and facilities to the public (with or without "adding value") for profit.

RESIDENCE SERVICE - Telephone service furnished to customer when the actual or obvious use is for domestic purposes.

RURAL SERVICE AREA - The area outside the base rate area, as defined on the filed exchange maps in Section 4 of this tariff.

SERVICE CONNECTION CHARGE - The charge a customer is required to pay at the time of the establishment of telephone service or subsequent additions or changes to that service. (See Section 6)

(D)

## STANDARD NETWORK INTERFACE -

- The Standard Network Interface is a standard Registration Program Jack or equivalent provided by the Company as a part of exchange access, WATS, or Private Line Service.
- The Standard Network Interface will be located inside the subscriber premises.
- All premises services will connect to the telecommunications network through the Standard Network Interface.

For existing installations, the protector of point where facilities enter a customer's premises is to be established as the end of such service. Going forward, a Company-provided standard Registration Program jack is to be used as the point of connection to the telecommunications network. All newly constructed customer premises will be provided with a Standard Network Interface.

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ISSUED: October 27, 1987

EFFECTIVE: January 1, 1988

IN ACCORDANCE WITH ORDER NO. 87-1568-TP-ATA  
 ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
 BY: ROBERT A. WILDER, VICE PRESIDENT

**GENERAL EXCHANGE TARIFF**

**ARCADIA TELEPHONE COMPANY**  
Ohio

Section 3  
Second Revised Sheet 17  
Cancels First Revised Sheet 17

P.U.C.O. NO. 8

**DEFINITIONS**

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SUBSCRIBER – See “Customer”.

**APPROVED**

SUSPENSION OF SERVICE – An arrangement made at the request of the subscriber that allows the local exchange service to be temporarily suspended. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

(C)  
|  
(C)

TARIFF – A schedule of recurring and nonrecurring charges together with general regulations, properly filed with and approved by the Public Utilities Commission of Ohio, applicable to the customers of the Company for services furnished.

TELEPHONE COMPANY – See “Company”.

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ISSUED: May 11, 2004

EFFECTIVE: June 28, 2004

IN ACCORDANCE WITH ORDER NO. 04-700-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
ARCADIA, OHIO

## DEFINITIONS

**TERMINATION CHARGE** – A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.

**TIE LINE** – A circuit connecting two (2) PBX systems for the purpose of interconnection between the stations connected with such systems.

**TIE LINE MESSAGE** – The measurement on which the rates for tier lines connecting customers' switchboards are based.

**TIER 1** – "Tier one" services include BLES as defined in section 4927.01 of the Revised Code, as well as those services that are not essential but nevertheless retain such a high level of public interest that these services still require regulatory oversight, as set forth in paragraphs (A)(1)(a) and (A)(1)(b) of rule 4901:1-6-20 of the Administrative Code..

(N)

**TIER 2** – "Tier two" services include all regulated telecommunications services that do not fall in tier 1.

(N)

**TOLL ACCESS LINE** – A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

**TOLL CENTER** – A telephone switching center at which the operations function (message time, switching and recording) takes place in connection with the provision of toll message service.

- A. **Person-to-Person Toll Message:** A toll message in which the user stipulates a desire for communication with a specified person or extension station at a specified location.
- B. **Station-to-Station Toll Message:** A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.
- C. **Collect Message:** A toll message in which the user stipulates that the called party accepts and pays all charges associated with the message.

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

IN ACCORDANCE WITH ORDER NO. 07-846-TP-ALT  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
ARCADIA, OHIO



DEFINITIONS

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TOLL MESSAGE (Cont'd)

(N)

D. Third Number Message: A toll message in which associated charges are billed neither to the calling station nor to the called station but rather to a station not involved in the message.

E. Credit Card Message: A toll message in which associated charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

TOLL RATE - The initial period charge prescribed for a toll message usually based upon a minimum initial period and distance between exchanges.

TOLL SERVICE - Toll service (long-distance service) is that part of the total telephone service rendered by the Company which is furnished between customers and different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

TOUCH CALLING SERVICE - A service arrangement permitting use of telephone instruments equipped with key/button, each of which generates a distinctive tone, for the origination of calls. Touch Calling Service is offered for use with customer lines served from a central office equipped to furnish the service.

TRUNK LINE - A circuit over which customers' messages are sent between two (2) central offices or between a central office and a PBX system.

TWO-PARTY LINE - See "Party Line."

WATS (WIDE AREA TELECOMMUNICATIONS SERVICE) - The furnishing of inward or outward switched telephone communication service between a wide area service line and specified service areas or bands.

(N)

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ISSUED: 04/24/84

EFFECTIVE: 05/07/84

ARCADIA TELEPHONE COMPANY  
Ohio  
P.U.C.O. NO. 8

Section 4  
Tenth Revised Check Sheet 1  
Cancels Ninth Revised Check Sheet 1

LOCAL EXCHANGE SERVICE

CHECKSHEET

APPROVED

<u>SECTION</u>	<u>REVISION</u>	<u>SHEET</u>	
4	Tenth	1	(T)
4	Eleventh	2	(T)
4	Second	3	
4	Eleventh	4	
4	Original	5	
4	Original	6	
4	Fourth	7	
4	Original	8	
4	Original	9	
4	First	10	
4	Original	11	
4	Third	12	
4	Third	13	
4	First	13D	
4	Third	14	
4	Fourth	29	(T)
4	Second	31	(T)
4	Original	33	(N)

ISSUED: January 7, 2009

EFFECTIVE: January 7, 2009

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFFREY JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

Section 4  
Original Sheet 1

P.U.C.O. NO. 8

LOCAL EXCHANGE SERVICE TARIFFS

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ARCADIA TELEPHONE COMPANY

Schedule of Rates and  
Conditions Governing

LOCAL EXCHANGE SERVICE

Applying in the Exchanges of  
this Company, as Designated in  
the Table of Contents Herein

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ISSUED: 04/24/84

EFFECTIVE: 05/07/84

IN ACCORDANCE WITH ORDER NO. 83-845-TP-AIR  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY ROBERT A. WILDER, PRESIDENT  
ARCADIA, OHIO

**LOCAL EXCHANGE SERVICE TARIFFS**

APPROVED

Business Single-Party for 4 or more lines, PBX trunks, Key Systems, Centrex Service, and rates/terms for certain Packages can be found in the company's catalog located at [www.tdstelecom.com](http://www.tdstelecom.com).

Customers have certain rights and responsibilities under the minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5). These safeguards can be found in the appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of services.

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(N)

ISSUED: January 7, 2009

EFFECTIVE: January 7, 2009

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFFREY JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8

LOCAL EXCHANGE SERVICE TARIFFS

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A. General

1. Basic local telephone service is provided by means of a circuit directly connecting the central office switching equipment with the subscriber's premises to enable the establishment of telephone communications between stations in the same or different exchange at the monthly rates contained in this Tariff. The facilities used to furnish local telephone service are also used to furnish toll telephone service at rates applicable for such services.
2. Conditions
  - a. The rates set forth below are for a minimum one month period and entitle the customer to an unlimited number of telephone calls within the exchange (including EAS points) without additional charge.
  - b. The rates for Local Exchange Service (other than semi-public with a coin box) do not include the telephone set.
  - c. Applicable taxes levied by state, county and local taxing authorities are added to the rates set forth in this section.

(D)

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ISSUED: September 20, 1988

EFFECTIVE: October 7, 1988

IN ACCORDANCE WITH ORDER NO. 87-1726-TP-AIR  
 ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
 BY: ROBERT A. WILDER, VICE PRESIDENT  
 ARCADIA, OHIO

LOCAL EXCHANGE SERVICE

APPROVED

B. Exchange Access Rates<sup>3/</sup>

Exchange Name: Arcadia

EAS TO: Bloomingdale, Findlay, Fostoria, Van Buren, and Vanlue

<u>Business Service</u>	<u>Monthly Rate</u> <sup>3/</sup>		<u>Tier</u>
	<u>Current</u>	<u>Maximum</u>	<u>Designation</u>
Single Party, 1 <sup>st</sup> Line	\$45.20	\$45.20	*Tier 1 Core
Single Party, 2 <sup>nd</sup> & 3 <sup>rd</sup> Line, each	\$45.20	\$90.40	*Tier 1 Non-Core

(C)

(C)

<u>Residence Service</u>			
Single Party, 1 <sup>st</sup> Line	\$24.65	\$24.65	*Tier 1 Core
Single Party, 2 <sup>nd</sup> & 3 <sup>rd</sup> Line, each	\$24.65	\$49.30	*Tier 1 Non-Core
Single Party, 4 <sup>th</sup> or more Lines, each	\$24.65	N/A	

(C)

(C)

(C)

<sup>3/</sup> Includes Touch-Call Service. Effective August 6, 2007, the rates for Residential and Business customers who do not have Touch-Call Service will be grandfathered and will see no change in their monthly rate. Any subsequent change to service made by such a grandfathered customer, however, will result in the loss of the grandfathering exception and will require that customer to upgrade to Touch Call Service

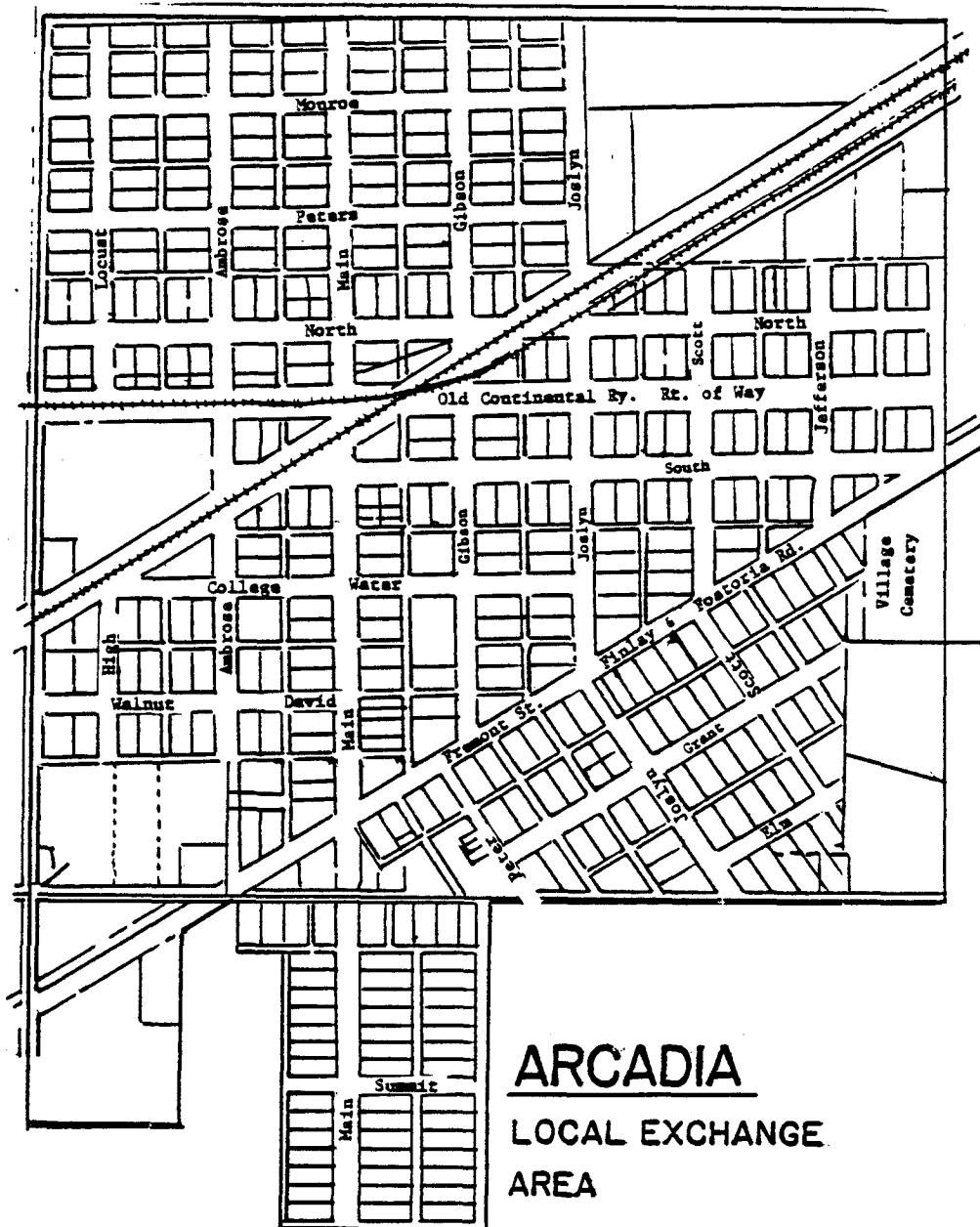
\* Rates for Tier 1 Core Services are capped at current rates. Rates for Tier 1 Non Core Services are capped at current rates until 09/10/09. After 09/10/09, Tier 1 Non-Core rates can be increased to a maximum cap of double the initial rate, other than the second local exchange access line and call waiting, which are limited to a ten percent increase per year until they cap at double the initial rate. This pricing flexibility is in accordance with O.A.C. 4901: 1-4 and Alt Reg Case 07-846 TP-ALT effective 09/10/07.

ISSUED: April 22, 2008

EFFECTIVE: April 22, 2008

IN ACCORDANCE WITH CASE NO. 07-1308-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BYJEFF JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

LOCAL EXCHANGE SERVICE TARIFFS



BOUNDARIES. This Company concurs with the recommendation set forth in Exhibit "A" entitled "Boundaries" of the Public Utilities Commission of Ohio's Session Order Number 348.

ISSUED: 04/24/84

EFFECTIVE: 05/07/84

IN ACCORDANCE WITH ORDER NO. 83-845-TP-AIR  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY ROBERT A. WILDER, PRESIDENT  
ARCADIA, OHIO

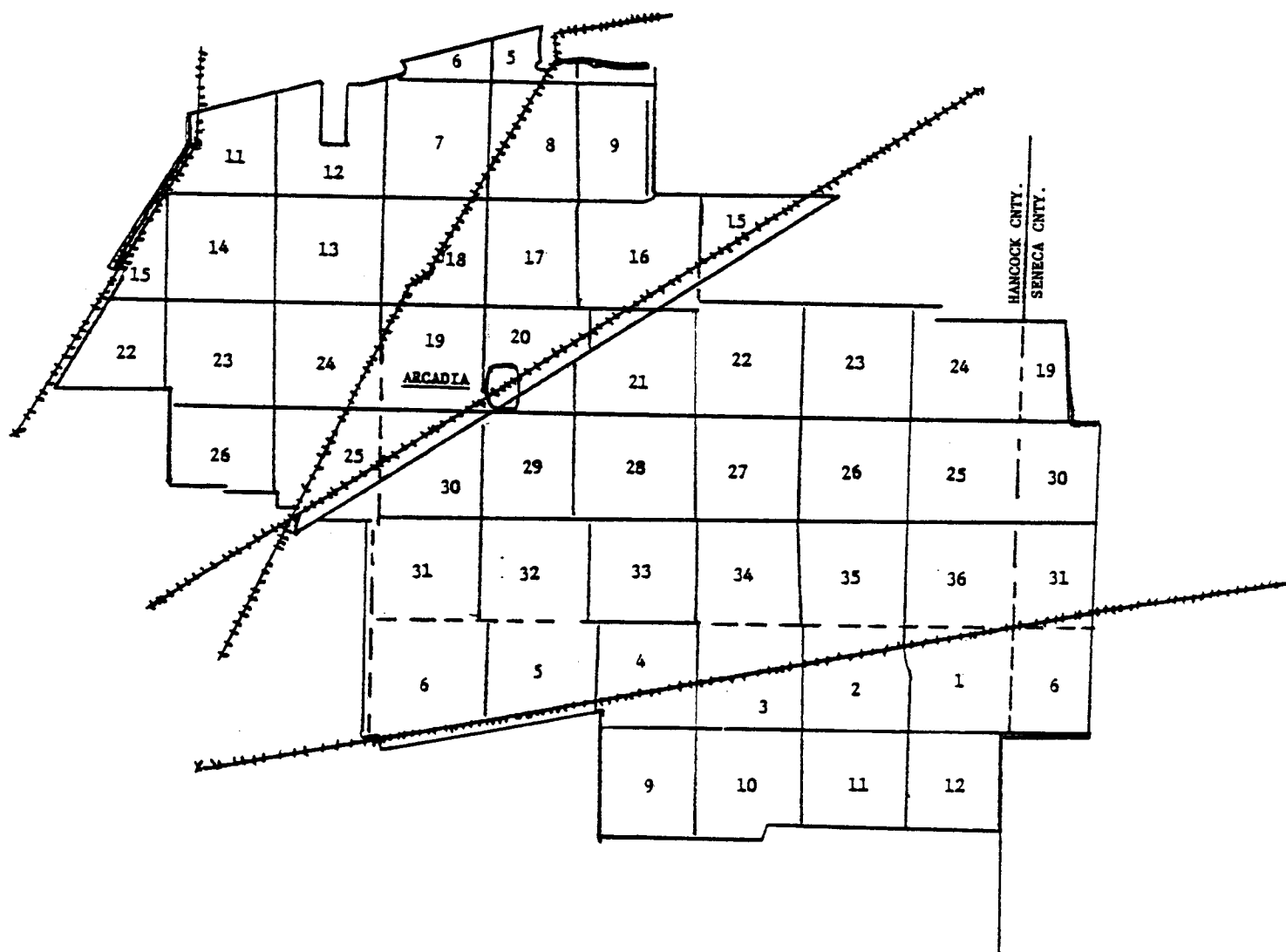
ARCADIA TELEPHONE COMPANY

Section 4  
Original Sheet 6

P.U.C.O. NO. 8

LOCAL EXCHANGE SERVICE TARIFFS

**ARCADIA**  
**BASE RATE AREA**



ISSUED: 04/24/84

EFFECTIVE: 05/07/84

IN ACCORDANCE WITH ORDER NO. 83-845-TP-AIR  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY ROBERT A. WILDER, PRESIDENT  
ARCADIA, OHIO



(T)

**LOCAL EXCHANGE SERVICE**

(T)

**SERVICE CONNECTION ASSISTANCE**

**APPROVED**

**A. General**

1. Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:
  - a. Waiver of applicable deposit requirements under Section 3 of this tariff.
  - b. Full or partial up to \$60.00 waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 2 of this tariff (Service Connection Assistance does not apply to network wiring charges).

(T)

**B. Regulations**

1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:
  - a. Home Energy Assistance Program (HEAP);
  - b. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - c. Food Stamps;
  - d. Federal public housing assistance/ Section 8; or
  - e. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits.

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

IN ACCORDANCE WITH ORDER NO. 07-846-TP-ALT  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
LOCAL EXCHANGE SERVICE TARIFFS

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SERVICE CONNECTION ASSISTANCE

APPROVED

B. Regulations (Continued)

3. Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
4. Service Connection Assistance is available for all grades of service.
5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence.
6. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household may owe money for such services previously provided at the customer's current address.
7. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

(T)  
(T)

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ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

IN ACCORDANCE WITH ORDER NO. 05-461-TP-UNC  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
ARCADIA, OHIO

**ARCADIA TELEPHONE COMPANY**  
Ohio

Section 4  
Third Revised Sheet 9  
Cancels Second Revised Sheet 9

P.U.C.O. NO. 8  
**LOCAL EXCHANGE SERVICE TARIFFS**

**APPROVED**

(D)

(D)

ISSUED: January 14, 2000

EFFECTIVE: January 1, 2000

IN ACCORDANCE WITH ORDER NO. 00-154-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
ARCADIA, OHIO

**ARCADIA TELEPHONE COMPANY**  
Ohio

Section 4  
Third Revised Sheet 10  
Cancels Second Revised Sheet 10

P.U.C.O. NO. 8  
**LOCAL EXCHANGE SERVICE TARIFFS**

**APPROVED**

(D)

(D)

ISSUED: January 14, 2000

EFFECTIVE: January 1, 2000

IN ACCORDANCE WITH ORDER NO. 00-154-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
ARCADIA, OHIO

**ARCADIA TELEPHONE COMPANY**  
Ohio

Section 4  
Third Revised Sheet 11  
Cancels Second Revised Sheet 11

P.U.C.O. NO. 8  
**LOCAL EXCHANGE SERVICE TARIFFS**

**APPROVED**

(D)

(D)

ISSUED: January 14, 2000

EFFECTIVE: January 1, 2000

IN ACCORDANCE WITH ORDER NO. 00-154-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
ARCADIA, OHIO

(T)

**LOCAL EXCHANGE SERVICE**

(T)

**LIFELINE ASSISTANCE**

**APPROVED**

**A. General**

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

1. A waiver of the Federal Subscriber Line Charge
2. A waiver of the Federal Universal Service Charge
3. A recurring discount equal to the maximum contribution of federally available assistance will be applied to the monthly basic local exchange service charge; at no time should the discounts cause the monthly basic local exchange rate to be less than zero
4. Free toll limitation services (e.g., toll blocking, toll control, and 900/976), upon customer's request
5. A waiver of the Telephone Company's service deposit requirement.
6. Customers have the option to purchase Call Waiting and an option for other features upon self certification that the feature is for medical and/or safety reasons per Ohio Adm. Code 4901:1-4-06(b)(1)(c).
7. Credits of 100% of all non-recurring service order charges for commencing service.
8. Lifeline is a Tier 1 Core Service.

(N)

(T)

(T)

(N)

(N)

**B. Regulations**

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - a. Medical Assistance (Medicaid), including any state programs that might supplant Medicaid;
  - b. Food stamps;
  - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d. Supplemental Security Income – blind and disabled (SSDI);
  - e. Federal public housing assistance, or Section 8;
  - f. Home Energy Assistance Program (HEAP);
  - g. National School Lunch Free Lunch Program (NSL);
  - h. Household income at or below 150% of the poverty level;
  - i. Ohio Works First/ Temporary Assistance for Needy Families (TANF); or
  - j. General Assistance including disability assistance (DA)
1. Participants in Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
3. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

(T)

(N)

(T)

(N)

(M)

(M) Text moved from Sheet 13

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

IN ACCORDANCE WITH ORDER NO. 07-846-TP-ALT  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

LOCAL EXCHANGE SERVICE

LIFELINE ASSISTANCE

APPROVED

B. Regulations (Continued)

4. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Lifeline based on income (Section B.1.h), examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
5. The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance.
6. The Lifeline discounts and waivers apply to only one access line per household.
7. Participants in Lifeline may subscribe to Call Waiting at tariffed rates. Customers have the option to purchase other features for medical and/or safety reasons. Requests to purchase other features must be signed by the customer self-certifying that the feature is necessary for medical and/or safety reasons. Existing Lifeline customers that have optional features prior to the adoption of the Telephone Company's alternative regulation plan will be grandfathered into the Lifeline program so long as the customer makes no changes whatsoever to their existing local exchange service.
8. Lifeline customers with past due bills for regulated local service charges will be offered special payment arrangements for these past due balances. These arrangements will consist of an initial payment not to exceed \$25.00, before service is installed, with the balance for the regulated local charges to be paid over six equal monthly installments. Lifeline customers with past due bills from toll service will be required to have toll restricted service until such past due toll charges have been paid in full or until the customer establishes service with a subsequent toll provider pursuant to the Minimum Telephone Service Standards.

(M) Text moved to Sheet 12

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

IN ACCORDANCE WITH ORDER NO. 07-846-TP-ALT  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
LOCAL EXCHANGE SERVICE TARIFFS

LIFELINE ASSISTANCE

APPROVED

C. Enrollment Process for Program and Income Eligibility

(N)(M)

Existing Customers

1. Customers with dial tone wanting to establish Lifeline Service should complete and submit a company Lifeline application, and provide documentation if applicable, within 30 days of requesting the discount.
2. The Company will review the customer's Lifeline application to determine the customer's eligibility within 30 days.
3. If the customer is eligible for the Lifeline discount, and the application was returned within 30 days of requesting the discount, the Company will credit the customer's bill retroactive to the date of the customer's request for Lifeline Service.
4. If the customer is eligible for the Lifeline discount, but the application was returned after 30 days, the Company will apply the discount to the customer's bill effective on the date eligibility is proved.
5. Should the Company determine that a customer does not qualify for Lifeline Assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation the customer must reapply for Lifeline discounts.

New Customers

1. Customers applying for new service and requesting to establish Lifeline service should complete and submit a company Lifeline application, and provide documentation if applicable, within 30 days of requesting the discount. The Company will process the Lifeline application without delaying the installation of new service.
2. The Company will review the customer's Lifeline application to determine the customer's eligibility within 30 days.
3. If the customer is eligible for the Lifeline discount, and the application was returned within 30 days of requesting the discount, the Company will credit the customer's bill retroactive to the date of the customer's request for Lifeline Service.

(N)(M)

(M) Material now appears on Sheet 13D.

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

IN ACCORDANCE WITH ORDER NO. 05-461-TP-UNC  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
ARCADIA, OHIO



P.U.C.O. NO. 8  
LOCAL EXCHANGE SERVICE TARIFFSLIFELINE ASSISTANCE

APPROVED

C. Enrollment Process for Program and Income Eligibility (Continued)

(N)(M)

## New Customers (Continued)

4. If the customer is eligible for the Lifeline discount, but the application was returned after 30 days, the Company will apply the discount to the customer's bill effective on the date eligibility is proved.
5. Should the Company determine that a customer does not qualify for Lifeline Assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation the customer must reapply for Lifeline discounts.

D. Income Eligibility

1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 30 days of a customer's service establishment. Examples of documentation would include 1) a prior year's state or federal income tax return; 2) the current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
2. If the customer is eligible for the Lifeline discount, and the application was returned within 30 days of requesting the discount, the Company will credit the customer's bill retroactive to the date of the customer's request for Lifeline Service.
3. If the customer is eligible for the Lifeline discount, but the application was returned after 30 days, the Company will apply the discount to the customer's bill effective on the date eligibility is proved.

(N)(M)

(M) Material now appears on Sheet 13E.

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

IN ACCORDANCE WITH ORDER NO. 05-461-TP-UNC  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
LOCAL EXCHANGE SERVICE TARIFFSLIFELINE ASSISTANCE

APPROVED

D. Income Eligibility (Continued)

(N)

4. Should the Company determine that a customer does not qualify for Lifeline Assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation the customer must reapply for Lifeline discounts.
5. Written notification must include 1) the earliest date termination of Lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of Lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement consistent with the disconnect notice set forth in Chapter 4901: 1-5, O.A.C., explaining who customers may contact in the event of a dispute.

E. Verification for Continued Eligibility

1. The Telephone Company must notify customers at least 60 days prior to the Company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of Lifeline benefits would occur; 2) the reason(s) for the termination of Lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company and 4) a statement consistent with the disconnect notice requirements outlined in the MTSS Chapter 4901: 1-5, O.A.C., explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the Lifeline benefits and require the customer to reapply for benefits.
3. If a customer disagrees with the Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

IN ACCORDANCE WITH ORDER NO. 05-461-TP-UNC  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
ARCADIA, OHIO

(T)

**LOCAL EXCHANGE SERVICE**

(T)

**LINK UP**

**APPROVED**

A. **General**

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

1. A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
2. A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service connection charges do not include the Telephone Company's applicable security deposit requirements.)

B. **Regulations**

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
  - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
  - b. Food stamps;
  - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d. Federal public housing assistance, or Section 8;
  - e. Home Energy Assistance Program (HEAP);
  - f. National School Lunch Free Lunch Program;
  - g. Household income at or below 150% of the poverty level; or
  - h. Ohio Works First/ Temporary Assistance for Needy Families (TANF)

(T)

ISSUED: July 26, 2007

EFFECTIVE: September 10, 2007

IN ACCORDANCE WITH ORDER NO. 07-846-TP-ALT  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
LOCAL EXCHANGE SERVICE TARIFFSLINK UP

APPROVED

B. Regulations (Continued)

2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section A., above.
3. The Telephone Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits. If a customer is applying for both Link Up and Lifeline, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link Up based on income (Section B.1.g), examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
4. The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
5. Link Up customers are not restricted on the optional services to which they may subscribe.
6. If a customer disagrees with the Company's findings regarding eligibility for Link Up, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(M)

(T)

(N)

(N)

(N)

(N) (M)

(M) Material previously appeared on Sheet 13B.

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

IN ACCORDANCE WITH ORDER NO. 05-461-TP-UNC  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: PAUL E. PEDERSON, VICE-PRESIDENT  
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY  
OHIO  
P.U.C.O. NO. 8

Section 4  
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Cancels Second Revised Sheet 14  
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Cancels Original Sheet 28

LOCAL EXCHANGE SERVICE

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APPROVED

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ISSUED: April 22, 2008

EFFECTIVE: April 22, 2008

IN ACCORDANCE WITH CASE NO. 07-1308-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY JEFF JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

LOCAL EXCHANGE SERVICE

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TOTAL TALK PACK<sup>2</sup>

APPROVED

(C)

A. General

1. Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:<sup>1</sup>
  - a. Residential One-Party Line (includes Touch Tone capability)
  - b. Three-Way Calling & Call Waiting (Custom Calling Services)
  - c. Caller ID Deluxe, Anonymous Call Rejection, & Priority Ringing (Advanced Calling Services)

<sup>1</sup> This package can only be purchased in conjunction with certain non-regulated and/or de-tariffed services.

<sup>2</sup> This service is grandfathered to existing customers effective January 7, 2009. The service will not be available to new customers after this date.

(C)

(C)

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ISSUED: January 7, 2009

EFFECTIVE: January 7, 2009

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFFREY JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

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**LOCAL EXCHANGE SERVICE**

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**SMART PACK LITE**<sup>2</sup>**APPROVED**

(C)

**A. General**

Smart Pack Lite is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Smart Pack Lite subscriber line provided. Smart Pack Lite includes the following services<sup>1</sup>:

1. Residential One-Party Line
2. Caller ID Deluxe
3. One CCS or ACS feature of the customer's choice

<sup>1</sup> This package can only be purchased in conjunction with certain non-regulated and/or de-tariffed services.

<sup>2</sup> This service is grandfathered to existing customers effective January 7, 2009. The service will not be available to new customers after this date.

(C)  
(C)

---

ISSUED: January 7, 2009

EFFECTIVE: January 7, 2009

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFFREY JUNG, VICE-PRESIDENT  
ARCADIA, OHIO

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**LOCAL EXCHANGE SERVICE**

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**STAR PACKAGES<sup>1</sup>****APPROVED**

(N)

**A. General**

1. The STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

- a) 3 STAR Standard Package  
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, and Preferred Call Forwarding

The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, and Special Call Acceptance.

- b) 4 STAR Standard Package  
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, and Anonymous Call Rejection

The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, and Special Call Acceptance.

- c) 5 STAR Standard Package  
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, and Preferred Call Forwarding

<sup>1</sup> These packages can only be purchased in conjunction with certain non-regulated and/or de-tariffed services.

(N)

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ISSUED: January 7, 2009

EFFECTIVE: January 7, 2009

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFFREY JUNG, VICE-PRESIDENT  
ARCADIA, OHIO



ARCADIA TELEPHONE COMPANY  
Ohio  
P.U.C.O. NO. 8

Section 4A  
Fourth Revised Check Sheet 1  
Cancels Third Revised Check Sheet 1

(T)

COIN TELEPHONE SERVICE

(T)

CHECKSHEET

APPROVED

<u>SECTION</u>	<u>REVISION</u>	<u>SHEET</u>
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3	First	3
3	First	4
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3	First	7
3	First	8
3	First	9
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3	First	11
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(T)

ISSUED: July 26, 2007

EFFECTIVE: September 10 2007

IN ACCORDANCE WITH ORDER NO. 07-846-TP-ALT  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE PRESIDENT  
CONTINENTAL, OHIO

**ARCADIA TELEPHONE COMPANY**

Section 4A  
First Revised Sheet 1  
Cancels Original Sheet 1

P.U.C.O. NO. 8  
LOCAL EXCHANGE SERVICE TARIFF

**APPROVED**

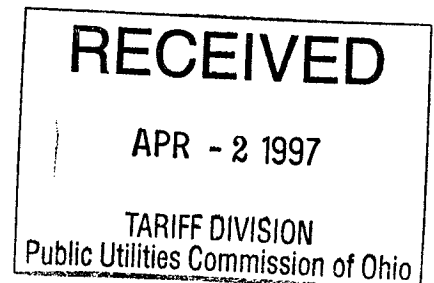
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COIN TELEPHONE SERVICE

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ISSUED: January 15, 1997

EFFECTIVE: April 2, 1997

IN ACCORDANCE WITH ORDER NO. 96-1310-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOSEPH D. KIRK, PRESIDENT  
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

Section 4A  
Second Revised Sheet 2  
Cancels First Revised Sheet 2

P.U.C.O. NO. 8  
LOCAL EXCHANGE SERVICE TARIFF

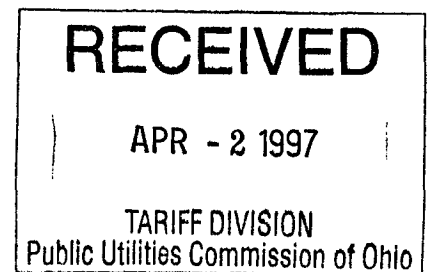
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COIN TELEPHONE SERVICE

PUBLIC TELEPHONE SERVICE (PTS)

Per Commission Case No. 96-1310-TP-COI this service is deregulated.



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ISSUED: January 15, 1997

EFFECTIVE: April 2, 1997

IN ACCORDANCE WITH ORDER NO. 96-1310-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOSEPH D. KIRK, PRESIDENT  
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

Section 4A  
Second Revised Sheet 3  
Cancels First Revised Sheet 3

P.U.C.O. NO. 8  
LOCAL EXCHANGE SERVICE TARIFF

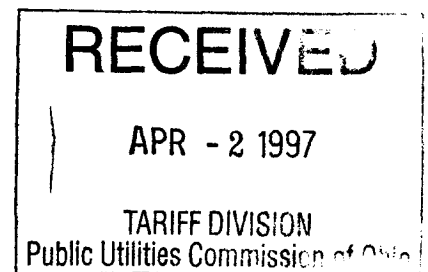
**APPROVED**

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COIN TELEPHONE SERVICE

COIN BOX TELEPHONE SERVICE

Per Commission Case No. 96-1310-TP-COI this service is deregulated.



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ISSUED: January 15, 1997

EFFECTIVE: April 2, 1997

IN ACCORDANCE WITH ORDER NO. 96-1310-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOSEPH D. KIRK, PRESIDENT  
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

Section 4A  
Second Revised Sheet 4  
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LOCAL EXCHANGE SERVICE TARIFF

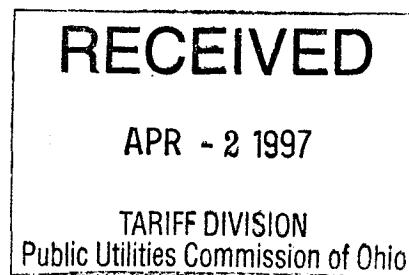
**APPROVED**

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COIN TELEPHONE SERVICE

COIN BOX TELEPHONE SERVICE (Continued)

Per Commission Case No. 96-1310-TP-COI this service is deregulated.



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ISSUED: January 15, 1997

EFFECTIVE: April 2, 1997

IN ACCORDANCE WITH ORDER NO. 96-1310-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOSEPH D. KIRK, PRESIDENT  
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

Section 4A  
Second Revised Sheet 5  
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LOCAL EXCHANGE SERVICE TARIFF

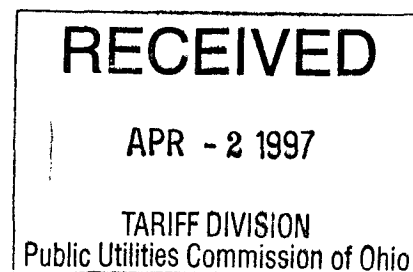
**APPROVED**

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COIN TELEPHONE SERVICE

CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

Per Commission Case No. 96-1310-TP-COI this service is deregulated.



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ISSUED: January 15, 1997

EFFECTIVE: April 2, 1997

IN ACCORDANCE WITH ORDER NO. 96-1310-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOSEPH D. KIRK, PRESIDENT  
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

Section 4A  
Second Revised Sheet 6  
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LOCAL EXCHANGE SERVICE TARIFF

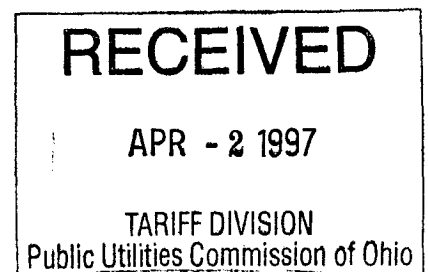
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COIN TELEPHONE SERVICE

CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

Per Commission Case No. 96-1310-TP-COI this service is deregulated.



---

ISSUED: January 15, 1997

EFFECTIVE: April 2, 1997

IN ACCORDANCE WITH ORDER NO. 96-1310-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
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ARCADIA, OHIO

**ARCADIA TELEPHONE COMPANY**

Section 4A  
Second Revised Sheet 7  
Cancels First Revised Sheet 7

P.U.C.O. NO. 8  
LOCAL EXCHANGE SERVICE TARIFF

**APPROVED**

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COIN TELEPHONE SERVICE

CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

Per Commission Case No. 96-1310-TP-COI this service is deregulated.

**RECEIVED**

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TARIFF DIVISION  
Public Utilities Commission of Ohio

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ISSUED: January 15, 1997

EFFECTIVE: April 2, 1997

IN ACCORDANCE WITH ORDER NO. 96-1310-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
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ARCADIA, OHIO



**ARCADIA TELEPHONE COMPANY**

Section 4A  
Second Revised Sheet 8  
Cancels First Revised Sheet 8

P.U.C.O. NO. 8  
LOCAL EXCHANGE SERVICE TARIFF

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COIN TELEPHONE SERVICE

CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

Per Commission Case No. 96-1310-TP-COI this service is deregulated.

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ISSUED: January 15, 1997

EFFECTIVE: April 2, 1997

IN ACCORDANCE WITH ORDER NO. 96-1310-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
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ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

Section 4A  
Second Revised Sheet 9  
Cancels First Revised Sheet 9

P.U.C.O. NO. 8  
LOCAL EXCHANGE SERVICE TARIFF

APPROVED

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COIN TELEPHONE SERVICE

CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

Per Commission Case No. 96-1310-TP-COI this service is deregulated.

---

ISSUED: January 15, 1997

EFFECTIVE: April 2, 1997

IN ACCORDANCE WITH ORDER NO. 96-1310-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOSEPH D. KIRK, PRESIDENT  
ARCADIA, OHIO

**ARCADIA TELEPHONE COMPANY**

Section 4A  
Fourth Revised Sheet 10  
Cancels Third Revised Sheet 10

P.U.C.O. NO. 8  
LOCAL EXCHANGE SERVICE TARIFF

**APPROVED**

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COIN TELEPHONE SERVICE

CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

Per Commission Case No. 96-1310-TP-COI this service is deregulated.

**RECEIVED**

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TARIFF DIVISION  
Public Utilities Commission of Ohio

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ISSUED: January 15, 1997

EFFECTIVE: April 2, 1997

IN ACCORDANCE WITH ORDER NO. 96-1310-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOSEPH D. KIRK, PRESIDENT  
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

Section 4A  
Second Revised Sheet 11  
Cancels First Revised Sheet 11

P.U.C.O. NO. 8  
LOCAL EXCHANGE SERVICE TARIFF

APPROVED

---

COIN TELEPHONE SERVICE

CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

Per Commission Case No. 96-1310-TP-COI this service is deregulated.

RECEIVED

APR - 2 1997

TARIFF DIVISION  
Public Utilities Commission of Ohio

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ISSUED: January 15, 1997

EFFECTIVE: April 2, 1997

IN ACCORDANCE WITH ORDER NO. 96-1310-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOSEPH D. KIRK, PRESIDENT  
ARCADIA, OHIO

ARCADIA TELEPHONE COMPANY

Section 4A  
Second Revised Sheet 12  
Cancels First Revised Sheet 12

P.U.C.O. NO. 8  
LOCAL EXCHANGE SERVICE TARIFF

**APPROVED**

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COIN TELEPHONE SERVICE

CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

Per Commission Case No. 96-1310-TP-COI this service is deregulated.

**RECEIVED**

APR - 2 1997

TARIFF DIVISION  
Public Utilities Commission of Ohio

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ISSUED: January 15, 1997

EFFECTIVE: April 2, 1997

IN ACCORDANCE WITH ORDER NO. 96-1310-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOSEPH D. KIRK, PRESIDENT  
ARCADIA, OHIO

**ARCADIA TELEPHONE COMPANY**

Section 4A  
First Revised Sheet 13  
Cancels Original Sheet 13

P.U.C.O. NO. 8  
LOCAL EXCHANGE SERVICE TARIFF

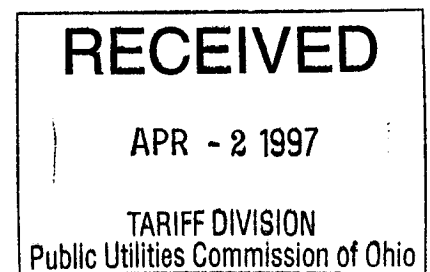
**APPROVED**

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COIN TELEPHONE SERVICE

CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

Per Commission Case No. 96-1310-TP-COI this service is deregulated.



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ISSUED: January 15, 1997

EFFECTIVE: April 2, 1997

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ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOSEPH D. KIRK, PRESIDENT  
ARCADIA, OHIO

P.U.C.O. NO. 8  
LOCAL EXCHANGE SERVICE TARIFF**APPROVED**PAYSTATION SERVICE

## A. General

Paystation Service provides telephone service to a customer-leased or owned paystation with or without coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

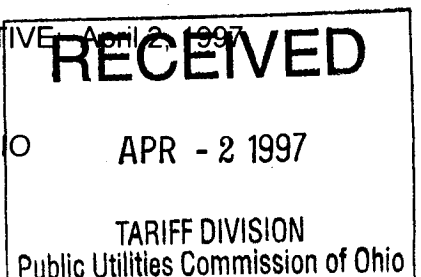
## B. Rules and Regulations

1. Paystation Service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.
2. Only one paystation instrument may be connected to each Paystation Access Line.
3. The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.
4. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
5. Coin-free operator and emergency 911 access must be available from all paystations.
6. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
7. The demarcation point between Company facilities will generally be the minimum point of entry at the customer's premises. A Standard Network Interface will be installed at the location determined by the Company which is accessible to both the customer and the Company.
8. The Company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.
9. The Company reserves the right to disconnect service when the paystation provider does not comply with the F.C.C. and state rules and regulations related to paystation service.

ISSUED: January 15, 1997

EFFECTIVE: April 2, 1997

IN ACCORDANCE WITH ORDER NO. 96-1310-TP-COI  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JOSEPH D. KIRK, PRESIDENT  
ARCADIA, OHIO



(T)

COIN TELEPHONE SERVICE

(T)

PAYSTATION SERVICE (Continued)

APPROVED

B. Rules and Regulations (Continued)

10. Coin Supervision is a service that provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.
11. Selective Call Screening Service is an arrangement under which the Telephone Company will accept only those toll calls which are made collect or billed to a third number or calling card. This service is provided at the option of the customer for use with lines serving customer-owned, coin-operated telephones. This service is offered only where facilities permit.

C. Rates and Charges \*

(T)

	<u>Monthly Rate</u>
1. Paystation Access Line <sup>1</sup>	\$45.20
2. Coin Supervision	\$ 7.20
3. Selective Call Screening Service, per line <sup>2</sup>	\$ 5.00
	<u>Coin Rate<sup>3</sup></u>
4. Each outgoing local message	\$ 0.25

(T)

(T)

<sup>1</sup> Installation, move and change charges will be those applicable to business service.

<sup>2</sup> Subsequent Service Order Charge applies.

<sup>3</sup> End user paystation rates are effective until October 7, 1997, at which time such rates will be deregulated and detariffed pursuant to the FCC's Report & Order in Docket No. 96-128, issued September 20, 1996.

\* The rates and terms for payphones are governed by 96-1310-TP-COI and do not fall under a tier designation.

(N)

ISSUED: July 26, 2007

EFFECTIVE: September 10 2007

IN ACCORDANCE WITH ORDER NO. 07-846-TP-ALT  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
BY: JEFF JUNG, VICE PRESIDENT  
CONTINENTAL, OHIO



**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**5/19/2011 4:51:15 PM**

**in**

**Case No(s). 90-5003-TP-TRF**

Summary: Tariff Application to Detariff Services (Part 1 of 3) electronically filed by Ms.  
Rachelle A Ladwig on behalf of ARCADIA TELEPHONE COMPANY ASSOCIATE MANAGER