The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for

DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD (Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of AT&T Communications of)	TRF Docket No. 90- <u>9000-TP</u>	
Ohio, Inc.	Case No. <u>11</u> - <u>2963</u> - TP - A '	
to Detariff Services and make other changes related to the) Implementation of Case No. 10-1010-TP-ORD	NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.	
Name of Registrant(s) AT&T Communications of Ohio, Inc.		
DBA(s) of Registrant(s) N/A		
Address of Registrant(s) 225 W. Randolph St., 27C500, Chicago, IL 606	<u>506</u>	
Company Web Address www.att.com		
Regulatory Contact Person(s) Candice L. Glover	Phone <u>312-727-0127</u>	Fax 281-664-9892
Regulatory Contact Person's Email Address clglover@att.com		
Contact Person for Annual Report Candice L. Glover		Phone <u>312-727-0127</u>
Address (if different from above)		
Consumer Contact Information Customer CARE		Phone 800-222-0300
Address (if different from above) 777 NW Blue Pkwy, Lees Summit, MC	<u>D 64086</u>	

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	X CLEC	CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tariffed pursuant to 4901:1-6-11(A); detariffing of all other services	х	
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)		

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
Х	Exhibit A	The existing affected tariff pages.
X	Exhibit B	The proposed revised tariff pages.
X	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other
		information intended to assist Staff in the review of the Application.
Х	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule
		4901:1-06-07
X	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to
		Customers.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Candice L. Glover

, and am authorized to make this statement on its behalf.

(Date) May 18, 2011

(Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) May 18, 2011 at (Location) Chicago, IL

*(Signature and Title) /s/Candice L. Glover, Manager (Date) May 18, 2011

• This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Candice L. Glover

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) /s/Candice L. Glover, Manager

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

0r

Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT A

TITLE PAGE ORIGINAL PAGE 1

P.U.C.O. NO. 8

AT&T COMMUNICATIONS OF OHIO, INC.

SCHEDULE OF CHARGES AND REGULATIONS GOVERNING

LOCAL EXCHANGE SERVICE

Issued: April 1, 2008 Filed under authority of Entry issued June 6, 2007 by the Public Utilities Commission of Ohio, in Case No. 06-1345-TP-ORD and 08-374-TP-ATA.

> Carol Paulsen, Director San Antonio, Texas

SECTION 1 1ST REVISED PAGE 1

CANCELS ORIGINAL PAGE 1

P.U.C.O. NO. 8

1. APPLICATION OF TARIFF

1.1 This tariff applies to the furnishing of Local Exchange Services defined herein by AT&T Communications of Ohio, Inc., (hereinafter referred to as the "Company" or "AT&T"). Local Exchange Services are furnished for the use of end-users in placing and/or receiving local telephone calls within exchanges depicted in Section 3. Services, features and functions will be provided where facilities, including, but not limited to, billing capability and the ability of AT&T to purchase service elements from appropriate tariffs for resale, are available.

All telephone companies are subject to the commission's rules for (T) minimum telephone service standards (MTSS) found in chapter 4901:1-5 of the Administrative Code. Customers have certain rights and responsibilities under the Minimum Telephone Service Standards. These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service. (T)

AT&T reserves the right to offer its customers a variety of competitive services as deemed appropriate by the Company.

2. GENERAL REGULATIONS

2.2 LIABILITY OF THE COMPANY

A. Service Liability

The Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of a service, and subject to the provisions following, the Company's liability shall be in accordance with the Ohio Minimum Telephone Service Standards, Section 4901:1-5. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for Interruptions. However, if the interruption to service is restored within 24 hours after said interruption is reported to the Company or being found by the Company to be out of service (whichever occurs first), no allowance will be made.

The Company is not liable for damages to premises resulting from the furnishing of service, including the installation and removal of equipment or facilities and associated wiring, unless the damage is caused solely by the Company's negligence.

The Company shall be indemnified, defended and held harmless against any claim, loss or damage arising from the use of service offered under this tariff, involving:

- Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication;
- Claims for patent infringement arising from combining or using the service furnished by the Company in connection with facilities or equipment furnished by others;
- All other claims arising out of any act or omission of others in the course of using services provided pursuant to this tariff;

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2. GENERAL REGULATIONS

- 2.2 LIABILITY OF THE COMPANY (Cont'd)
 - B. Temporary Suspension for Repairs

The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give customers who may be affected as reasonable notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable at times that will cause the customer the least inconvenience. When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of communications or customer's service.

C. Credit Allowance for Interruptions

No interruption allowance shall be made for failures in facilities provided with or by other carriers except as may otherwise be provided in other Sections of this tariff. Credit is not allowed for interruptions to service of less than twenty-four hours.

If a service interruption exceeds twenty-four hours but is less than forty-eight hours, the adjustment shall be at least the pro-rata portion of the monthly charge(s) for any and all local services rendered inoperative during the interruption. Credit for longer interruptions shall be tiered as follows:

Any subscriber who experiences a service interruption in excess of forty-eight hours but less than seventy-two hours shall be provided with a credit equal to at least one-third of one month's charges for any local services rendered inoperative.

Any subscriber who experiences a service interruption in excess of seventy-two hours but less than ninety-six hours shall be provided a credit equal to at least two-thirds of one month's charges for any local services rendered inoperative.

Any subscriber who experiences a service interruption in excess of ninety-six hours shall be provided a credit equal to at least one month's charges for any local services rendered inoperative.

2. GENERAL REGULATIONS

2.2 LIABILITY OF THE COMPANY (Cont'd)

C. Credit Allowance for Interruptions (Cont'd)

Computation of such credits shall apply to all charges for basic and regulated optional local services rendered inoperative. This rule does not apply if the service interruption:

- 1) Occurs as a result of a negligent or willful act on the part of the subscriber;
- Occurs as a result of a malfunction of subscriber-owned telephone equipment;
- Occurs as a result of acts of god; military action, wars, insurrections, riots, or strikes; or
- 4) Is extended by the company's inability to gain access to the subscriber's premises due to the subscriber missing a repair appointment.

No interruption allowance shall apply where service is interrupted by the negligence or willful act of the customer or where the Company, pursuant to the terms of the tariff, suspends or terminates service, because of nonpayment of bills due the Company, unlawful or improper use of the facilities or service, or any other reason covered by the tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this tariff, the customer is responsible for providing electric power.

2. GENERAL REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER

A. The customer shall be responsible for:

- The payment of all applicable charges pursuant to this tariff;
- 2) Damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the customer or the noncompliance by the customer with these regulations, or by fire or theft or other casualty on the customer premises, unless caused by the sole negligence or willful misconduct of the employees or agents of the Company;
- 3) Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- 4) Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of any associated equipment or facilities used to provide Local Exchange Services to the customer from the cable building entrance or property line to the location of the equipment or facilities space described above. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided equipment or facilities, shall be borne entirely by, and may be charged by the Company to the customer;

SECTION 2 1ST REVISED PAGE 17 CANCELS ORIGINAL PAGE 17

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2. GENERAL REGULATIONS

2.5 PAYMENTS AND CHARGES

Payments and charges are in accordance with the Ohio MTSS provisions as ordered in 06-1345-TP-ORD.

Issued: April 1, 2008 Filed under authority of Entry issued June 6, 2007 by the Public Utilities Commission of Ohio, in Case No. 06-1345-TP-ORD and 08-374-TP-ATA.

> Carol Paulsen, Director Dallas, Texas

2. GENERAL REGULATIONS

2.5 PAYMENTS AND CHARGES (Cont'd)

C. Billing Disputes

The customer is responsible for notifying the Company of any charges in dispute and the specific basis of such dispute. The Company reserves the right to require such notice to be in writing. All charges not in dispute shall be paid by the customer by the payment due date. Upon notification of a dispute, the Company shall undertake an investigation of the disputed charges. At the conclusion of the investigation, the Company shall notify the customer of any amount determined by the Company to be correctly charged and such amount shall become immediately due and owing. Amounts determined by the Company to be correctly charged shall also be subject to the late payment charge specified in this tariff.

The customer must provide the Company with notice of a dispute within one hundred and twenty (120) days from the bill date.

D. Advance Payments

The Company may require a customer or applicant to make an advance payment as a condition of continued or new service. The Company reserves the right to require from an applicant for service advance payments of recurring and nonrecurring charges, estimated usage charges, and other charges and guarantees in such amount as may be deemed necessary by the Company for safeguarding its interests. In addition, where special construction is involved, advance payment of the construction charges quoted may be required at the time of application. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made.

Advance payments do not accrue interest and may be required in addition to a deposit.

(N)

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2. GENERAL REGULATIONS

2.5 PAYMENTS AND CHARGES (Cont'd)

E. Deposits

The Company may require a deposit of a customer who cannot establish a credit standing satisfactory to the Company pursuant to MTSS Rule 4901:1-5-13(B)(2)(b)(iv).

When service is terminated, the amount of the deposit will be applied to any indebtedness to the Company for service charges. A deposit may be refunded or credited to the customer's account at any time prior to termination of service in accordance with OAC 4901:1-17-06. In case of a cash deposit, simple interest will be paid in accordance with Ohio Administrative Code 4901:1-17-05.

Cash deposits are not to exceed 230% of one of the following: (N)

- a. The estimated average monthly bill for the individual customer's regulated services for the ensuing 12 months.
- b. The customer's average monthly bill based upon the customer's service account billing history for the same recurring regulated charges for the class of service seeking to be established with the telecommunications provider.
- c. The telecommunications provider's tariffed statewide average monthly bill (deposit amount) for a small business customer service for local, long distance, or packaged service.
- F. Returned Check Charges

In addition to any late payment charges specified in this tariff, a business customer will be assessed a \$15.00 charge for each check, draft, or electronic funds transfer submitted by the customer to the Company which a financial institution refuses to honor.

G. Minimum Period Charge

Except as otherwise noted in this tariff, the minimum period for service is one month. When a service is discontinued prior to the expiration of the minimum period, the minimum period charge will apply. In addition, all nonrecurring charges associated with the provision of the service will be billed.

2. GENERAL REGULATIONS

2.5 PAYMENTS AND CHARGES (Cont'd)

H. Late Payment Charge

If any portion of the customer's payment is received by the company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, a Late Payment Charge shall be due to the Company, provided billing capability exists. The Late Payment Charge shall be the portion of the payment not received by the date due, multiplied by a factor. The late payment factor shall be 1.5% per month. The minimum Late Payment Charge is \$5.00.

Late Payment Charges do not apply to the disputed portion of unpaid balances, if resolved in favor of the customer. The disputed portion of unpaid balances, if resolved in favor of the Company, may be subject to the Late Payment Charge as of the original due date noted on the customer's bill. Undisputed amounts of the same bill may be subject to the Late Payment Charge if they remain unpaid by the due date noted on the customer's bill.

Collection procedures and security deposit requirements are unaffected by the application of the Late Payment Charge.

The Late Payment Charge does not apply to final accounts.

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7. AT&T LOCAL EXCHANGE SERVICES

7.1 DESCRIPTION

AT&T Local Exchange Services provide a Customer with an analog, voice-grade telephonic communications channel that can be used to originate or terminate one call at a time. A Business line is provided for connection of Customer-provided key system or singleline terminal equipment such as station sets or facsimile machines to the Company's network.

AT&T Local Exchange Services may be offered in conjunction with an associated long distance service provided by AT&T as described in this state's tariff and/or Service Guide. Customers who order AT&T Local Exchange Services associated with a long distance service as described this state's tariff and/or Service Guide are eligible to receive the rates and charges as shown in the Price List. All other AT&T Local Exchange Services customers will be charged as shown the Price List.

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7. AT&T LOCAL EXCHANGE SERVICES

7.2 MONTHLY RECURRING CHARGES

AT&T Local Exchange Services are subject to monthly recurring charges on a per-line basis.

7.3 NON-RECURRING CHARGES

The following Non-Recurring charges are applicable to all AT&T Local Exchange Services Customers.

A. Installation Charge

AT&T Local Exchange Services are subject to a non-recurring Installation Charge on a per-line basis unless otherwise specified.

B. Service Order Charge

Requests for ordering, connecting, installing, changing or moving of telecommunications services that relate to AT&T Local Exchange Services under this offer are subject to non-recurring Service Order Charges on a per order basis. Service Order Charges do not apply to disconnection of service.

C. Line Move with Dispatch

Moves to an existing Local Service line that requires dispatch of Company personnel to a Customer location are subject to nonrecurring charges on a per-site, per-hour basis, with a one hour minimum charge per-site, beginning from the time when the Company's employee or contractor enters the Customer's location. Should the service call exceed one hour, the customer will be assessed charges in 15-minute increments until the service call is completed. Such dispatch services may include, but are not limited to, work with Company on-premise equipment, the demarcation point, or the facilities which is done after the initial installation of service.

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7. AT&T LOCAL EXCHANGE SERVICES

7.3 NON-RECURRING CHARGES (Cont'd)

D. Feature Change Charge

Feature change charges are applied to an existing Local Service line when the customer requests to add or change a standard feature. This charge is assessed per-line and for each occurrence. In addition, a Service Order Charge will apply on a per-order basis with any feature change charges.

E. Record Order Charge

A Record Order Charge is applied to existing Local Service Customers who initiated a change to their billing records, including but not limited to a suspension of services, change in mailing address of billing party, change in name of billing party, or an addition or change of calling card or intraLATA calling plan services. A Service Order Charge is not charged with a Record Order Charge. For charges applied to directory listings, see non-recurring directory listing charges in the Price List of this tariff.

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7. AT&T LOCAL EXCHANGE SERVICES

7.3 NON-RECURRING CHARGES (Cont'd)

F. Pre-Installation Cancellation Charge

Pre-Installation Cancellation Charge is assessed when a Customer, after accepting a customer-concurred due (CCD) date from the service provider, cancels the entire Local Service order prior to completed installation. This charge also applies when the Customer accepts only partial installation of the Local Service order at the accepted CCD date and further installation must be scheduled for a later date.

G. 25 Pair Termination Block Charge

A 25 Pair Termination Block Charge is assessed if the Customer requires an RJ21X hand-off device to be installed in order to obtain AT&T Local Exchange Services from the Company.

H. PIC Change Charge

A PIC Change Charge applies to existing Local Service customers who request a change in their PIC designation for presubscription interLATA or, where available, intraLATA services. The charge is applied on a per-line basis. Customers may presubscribed to the carrier of their choice for both interLATA and intraLATA service. The customer will incur a charge as provided in the Price List each time there is a change in the long distance carrier associated with the customer's interLATA or intraLATA service after the initial installation of service, however, if a customer changes both its interLATA and intraLATA carriers simultaneously, the Company will waive the full intraLATA PIC Change Charge.

NOTE: InterLATA PIC Change Charge can be found in AT&T's F.C.C. Tariff No. 28.

7. AT&T LOCAL EXCHANGE SERVICES

7.3 NON-RECURRING CHARGES (Cont'd)

I. Expedite Charge

Notwithstanding any other provision of this tariff, rates and charges may be increased by the Company to an amount equal to the rate charged by the incumbent LEC for expediting service. The rates and charges are applicable to each AT&T local customer per service expedite.

Issued: April 1, 2008 Filed under authority of Entry issued June 6, 2007 by the Public Utilities Commission of Ohio, in Case No. 06-1345-TP-ORD and 08-374-TP-ATA.

> Carol Paulsen, Director San Antonio, Texas

AT&T COMMUNICATIONS OF OHIO, INC.

LOCAL EXCHANGE SERVICE

COMMERCIAL SERVICES - SECTION 7

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7. AT&T LOCAL EXCHANGE SERVICES

7.4 FEATURES

The following feature descriptions are applicable to all AT&T Local Exchange Services Customers.

Optional features are available with AT&T Local Exchange Services. Customers may order features individually as shown below. Monthly Recurring Charges associated with features are applied on a perline basis, and are in addition to any other applicable charges. Usage charges also apply to some features. The Company is not responsible for the compatibility of products and services of outside vendors. The following optional features may be ordered:

- A. Caller ID This feature permits the display of a caller's telephone number on a Customer Premise Equipment display unit. Calling party information may indicate the directory number of the calling party or show that the number of the calling party is private or unavailable.
- B. Caller ID Blocking-Per Line A calling party may block the passage of his/her telephone number or associated main listed name to users of or subscribers to AT&T Local Exchange Services which utilize Signaling System 7 (SS7) technology.

The customer must contact the Telephone Company's business office to order Caller ID Blocking-Per Line. The purchase of Caller ID is not required. All calls automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated.

If a customer subscribes to line blocking, he/she can deactivate blocking by dialing a special code (*82) prior to placing a call. Blocking will be deactivated for that outgoing call only.

Caller ID Blocking-Per Line is provided without charge.

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7. AT&T LOCAL EXCHANGE SERVICES

7.4 FEATURES (Cont'd)

C. Caller ID Blocking-Per Call - Caller ID blocking is also available on a per call basis. Caller ID Blocking Per Call is automatically enabled for all customers with AT&T Local Exchange Services. The purchase of Caller ID is not required.

Caller ID Blocking-Per Call is activated by dialing a special code (*67) prior to placing a call. Blocking will be activated for that outgoing call only.

Caller ID Blocking-Per Call is provided without charge.

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> Carol Paulsen, Director San Antonio, Texas

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7. AT&T LOCAL EXCHANGE SERVICES

7.5 DIRECTORY LISTINGS

The following descriptions are applicable to all AT&T Local Exchange Services Customers.

Customers who subscribe only to the outbound calling service (DOD) of AT&T Local Exchange Services are not provided with Directory Listings. Customers who subscribe to Direct Inward Dialing (DID) service of AT&T Local Exchange Services receive Directory Listing(s) as follows:

A. General

Customers shall provide the Company with information for all Directory Listings.

The Company will include the Customer's Main Listings in the white and yellow page directories, and offer Additional Listings to the Customer at an additional charge(s). The Customer must identify its Non-Published and Non-Listed business telephone numbers for directory purposes.

The Company is not liable for damages arising from errors or omissions in the making up or printing of directories, in the submission or specification of listing information for purposes of Directory Assistance or other industry databases, or in accepting Listings as presented by the Customer.

If a Customer that subscribes to AT&T Local Exchange Services under this tariff for the purpose of resale to other Parties wishes to obtain Directory Listings for its end users, the Customer must provide the Company with all information necessary for such listings in the form required by the Company. The Company will not accept such information directly from the Customer's end users, and will not gather such information for the Customer. AT&T shall not be liable to the Customer's end users for any damages arising from errors or omissions in connection with such Directory Listings.

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7. AT&T LOCAL EXCHANGE SERVICES

7.5 DIRECTORY LISTINGS (Cont'd)

B. Main Listings

The Customer will receive one free Main Listing, per location, in the alphabetical section of the directory that serves the Customer's location. Business Customers will receive a single white page and a single yellow page listing.

C. Additional Listings

The term Additional Listing denotes any white page listing, regardless of form, in addition to the Main Listing. A monthly rate applies for each Additional Listing. Additional Listings may be any of the following:

- 1) If the Customer is a partnership or a firm, names of partners or members of the firm;
- If the Customer is a corporation, names of officers of the Corporation;
- For any business establishment, names of associates or employees of the establishment.

Additional Listings also may be the bona fide names of firms or corporations, which the Customer owns or controls or is duly authorized to represent, or names under which business is regularly conducted.

7. AT&T LOCAL EXCHANGE SERVICES

7.5 DIRECTORY LISTINGS (Cont'd)

D. Non-Published Listings

The following descriptions are applicable to all AT&T Local Exchange Services Customers.

1) General

Non-Published telephone numbers are not listed in directories or Directory Assistance records available to the general public.

2) Regulations

The Company will enable incoming calls only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

In addition to, and not in limitation of, the provisions in Section 2.2 of this tariff, the Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a Non-Published Listing in the directory or disclosing said Listing to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Published Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Published Listing or the disclosing of said Listing to any person.

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> Carol Paulsen, Director San Antonio, Texas

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7. AT&T LOCAL EXCHANGE SERVICES

7.5 DIRECTORY LISTINGS (Cont'd)

E. Non-Listed Listing

The following descriptions are applicable to all AT&T Local Exchange Services Customers.

1) General

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

2) Regulations

The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

In addition to, and not in limitation of, the provisions in Section 2.2 of this tariff, the Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to the Customer for damages associated with publishing the telephone number of Non-Listed Listing in the directory, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have incurred for that Non-Listed Listing for the affected period.

Except as provided above, the Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the Non-Listed Listing.

7. AT&T LOCAL EXCHANGE SERVICES

- 7.5 DIRECTORY LISTINGS (Cont'd)
 - E. Non-Listed Listing (Cont'd)
 - 3) Installation/Change Charge

An Installation/Change Charge is a non-recurring charge applicable to customer requested changes of a Non-Published or Non-Listed listing. This charge also applies to the installation of a Non-Published or Non-Listed listing after the initial installation of the Customer's local service. Changes to published listings are not subject to an Installation/Change Charge.

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> Carol Paulsen, Director San Antonio, Texas

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7. AT&T LOCAL EXCHANGE SERVICES

7.6 LOCAL OPERATOR SERVICE

The following descriptions are applicable to all offers and AT&T Local Exchange Services Customers.

A. Local Directory Assistance

Allows Customers to obtain help determining listed telephone numbers. A maximum of two (2) requested telephone numbers will be provided for each Local Directory Assistance Call. In addition to the Local Directory Assistance Service Charge, a surcharge will apply when a Customer bills the Local Directory Assistance Call to a Calling Card or to a third party or requests operator assistance to place a call to Local Directory Assistance.

B. Busy Line Verification

Provides operator assistance in determining if there is conversation in progress on a called station. There is a per request charge for verification service.

C. Busy Line Interrupt

Provides for operator interruption of a conversation in progress on a called station. A charge applies for each attempt to interrupt regardless of whether or not the called station releases the call. A Busy Line Verification must be made prior to a Busy Line Interrupt. The Customer shall indemnify and save the Company harmless against all claims by either party to the interrupted call or any other person that may arise from the use of Busy Line Interrupt.

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7. AT&T LOCAL EXCHANGE SERVICES

7.6 LOCAL OPERATOR SERVICE (Cont'd)

- D. Operator Assistance
 - 1) Operator Station Service Charge

An Operator Station service charge applies when calls are completed with the assistance of a Company operator, except for Customer Dialed Calling Card Station, Person-to-Person and Billed to Third Party classes of service.

2) Customer-Dialed Calling Card Station

Customer-Dialed Calling Card Station charges apply when calls are originated and billed as specified below. Customer-Dialed Calling Card Station charges do not apply when: (1) the Customer dials the appropriate AT&T access code and does not enter the called number prior to the call timing out and being transferred to a live AT&T operator or the automated operator system; or (2) the Customer dials an AT&T designated number for completion of Customer-Dialed Calling Card Calls, but fails to respond to system prompts and must be transferred to a Company operator.

a. Customer Dialed/Automated

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, an AT&T designated number for completion of Customer Dialed Calling Card Calls) plus the desired telephone number and completes the call without the assistance of a live AT&T operator or the automated operator system (except in the case of calls made from a rotary phone) and the call is billed to a Calling Card, or

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7. AT&T LOCAL EXCHANGE SERVICES

- 7.6 LOCAL OPERATOR SERVICE (Cont'd)
 - D. Operator Assistance (Cont'd)
 - 2) Customer-Dialed Calling Card Station (Cont'd)
 - b. Customer Dialed & Operator Assisted

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, an AT&T designated number for completion of Customer dialed Calling Card Calls) plus the telephone number desired but uses Company operator assistance that is limited to recording the Calling Card number for billing purposes, or

c. Customer Dialed - Operator Must Assist

The Customer dials the appropriate AT&T access code (e.g., 0, 10288+0, or an AT&T-designated desired telephone number and (1) the local exchange Operator Services equipment capability precludes the Customer from completing the call without the assistance of a Company Operator and the call is billed to the Customer's Calling Card, or (2) the Customer's Calling Card number, when input, is not the accepted length to be automatically validated and requires operator intervention.

d. Types of Calling Cards

Each of the preceding types of calls is further classified based upon the type of calling card that is used for billing purposes, as follows:

(1) AT&T CIID/891 Card

An AT&T Calling Card which contains a billing number issued June 6, 2007 to AT&T in the Card Issuer Identifier (CIID) or "891" international format or "personal choice" format.

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P.U.C.O. NO. 8

7. AT&T LOCAL EXCHANGE SERVICES

- 7.6 LOCAL OPERATOR SERVICE (Cont'd)
 - D. Operator Assistance (Cont'd)
 - 2) Customer-Dialed Calling Card Station (Cont'd)
 - d. Types of Calling Cards (Cont'd)
 - (2) Calling Card other than the AT&T CIID/891 Card
 - (a) Local Exchange Company Calling Card

A calling card issued June 6, 2007 by a Local Exchange Company that is accepted by AT&T for the billing of calls over its Network.

(b) Commercial Credit/Charge Card

A credit/charge card issued June 6, 2007 by a non-carrier that is accepted by AT&T for the billing of calls over its Network.

3) Person-to-Person

Person-to-Person charges apply where the person originating the call specifies to the operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX or Centrex attendant.

After the called station has been reached, if the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person call. The calling party is responsible for identifying the party at the called station.

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7. AT&T LOCAL EXCHANGE SERVICES

- 7.6 LOCAL OPERATOR SERVICE (Cont'd)
 - D. Operator Assistance (Cont'd)
 - 4) Billed to Third Party

Billed to Third party charges apply where the person originating the call specifies to the operator that the call will be billed under an arrangement by which the call will be charged to an authorized station other than the station originating the call or the station where the call is terminated.

5) Operator Assistance Local Usage Rates

Operator Assistance Local Usage rates apply to Operatorhandled local calls. Calls are billed in one-minute increments, with an initial billing period of one minute.

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7. AT&T LOCAL EXCHANGE SERVICES

7.6 LOCAL OPERATOR SERVICE (Cont'd)

E. Directory Assistance Service

Directory Assistance Service is furnished in the state of Ohio and allows the Customers and Users of the Company's Local Exchange Services to obtain directory assistance in determining telephone numbers within the LATA in which they subscribe to such service by calling the Directory Assistance operator. It does not apply to directory assistance calls for points outside the LATA in which the caller is located.

1) Directory Assistance Call Completion-Business Customers

After a Directory Assistance listing is provided to business customers, calls will be completed for a completion fee in addition to the Directory Assistance charge plus the intrastate switched outbound rate provided in the Price List.

2) Rates

Directory Assistance charges apply on a per-call basis, with a maximum of two requested telephone numbers allowed per call. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers. A Directory Assistance call charged to a calling card or to a third number will be billed the appropriate operator charge, plus the charge for Directory Assistance.

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7. AT&T LOCAL EXCHANGE SERVICES

- 7.6 LOCAL OPERATOR SERVICE (Cont'd)
 - E. Directory Assistance Service (Cont'd)
 - 3) Exemptions

No charge applies for:

- a. Calls for Directory Assistance originating from coin telephones.
- b. Calls for Directory Assistance from Users who have requested exemption for the Directory Assistance Charge because they are unable to use telephone directories due to physical or mental limitations. To obtain such exemption, the Customer shall provide the name, address, telephone number and nature of the limitation for each individual requiring the exemption. The Company shall treat information contained on the exemption records as confidential. The Customer shall notify the Company when the need for an exemption no longer exists.

4) Credit

A credit will be given for calls to Directory Assistance when the Customer experiences poor transmission or is cutoff during the call, the Customer is given an incorrect telephone number, or the Customer inadvertently misdials. To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

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7. AT&T LOCAL EXCHANGE SERVICES

7.7 AT&T ALL IN ONE

This section describes rates and charges for AT&T Local Exchange Services offered in conjunction with AT&T All In One Long Distance service. The AT&T All In One Long Distance service is described in this state's Service Guide.

A. Rating of Calls

The following calling plans are available for AT&T Local Exchange Services AT&T All In One Customers: Plan A Flat Rate*, Plan B Flat Rate** and Plan C Measured Rate**. Plan A Flat Rate and Plan B Flat Rate will include the customer's local calling in the monthly recurring line charge. The Plan C Measured Rate calls will be billed in full minute increments. Fractional minutes will be rounded up to the next full minute increment

*This plan is not available either under this tariff or through any AT&T Contract tariff or contract referencing this tariff to new customers who did not have it on order before April 28, 2003. Existing customers with this plan in effect or on order prior to April 28, 2003 will continue to receive service pursuant to the plan under existing conditions, including with respect to the addition of new lines to existing service, unless and until such customers request service pursuant to an alternate plan.

**Effective November 5, 2007, AT&T All In One Rate Plans B Flat Rate and Plan C Measured Rate are not available to newly subscribed customers. Existing customers with these plans in effect or on order prior to November 5, 2007 may continue service with their current plan. Existing customers may add new lines and/or features but will not be permitted to move from one local All In One plan to another. Additional new locations are not permitted in this state.

#Effective April 1, 2008, the price, terms and conditions for customers with two or more lines are now governed by the terms of their written contract or Business Service Agreement, which can be found at http://www.att.com/agreement/.

(M)

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(M)

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(M)

(M)

7. AT&T LOCAL EXCHANGE SERVICES

7.7 AT&T ALL IN ONE (Cont'd)

B. Monthly Usage

AT&T Local Exchange Service Customers who select flat rate Local Exchange Services in conjunction with their use of AT&T All In One Plan A Flat Rate or Plan B Flat Rate service will be charged a per-line monthly flat rate that entitles the Customer to the use of the local business line and local calling at no additional charge up to a maximum of; (1) for AT&T All In One Plan A Flat Rate Service, 1,500 minutes of local calling in any billing period; or (2) for AT&T All In One Rate Plan B Service 1,450 minutes of local calling in any billing period. In billing periods in which such Customers exceed the designated maximum of local calling per-line available under the applicable plan, the Customer will be billed in full minute increments that is equal to the AT&T All In One Local Exchange Service usage rate, as stated in the Price List. Fractional minutes will be rounded up to the next full minute increment. All lines at the customer's location must be scribed to the same plan.

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PRICE LIST ORIGINAL PAGE 1

P.U.C.O. NO. 8

COMMERCIAL RATES

AT&T LOCAL EXCHANGE SERVICES

A. Non-Recurring Charges

1) Installation Charge

Per Main Business Line Per Additional Business Line

2) Service Order Charge

<u>Per Order</u>

Non-Recurring Charge

\$25.00

25.00

\$ 40.00

3) Line Move with Dispatch

<u>Initial Hour</u>	<u>Each Additional 15 Minutes</u>
\$125.00	\$ 30.00

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Carol Paulsen, Director San Antonio, Texas

PRICE LIST ORIGINAL PAGE 2

P.U.C.O. NO. 8

COMMERCIAL RATES

AT&T LOCAL EXCHANGE SERVICES

A. Non-Recurring Charges (Cont'd)

4) Feature Change Charge

Per Line/ <u>Per Occurrence</u>

\$ 5.00

5) Record Order Charge

Per Record Order

\$ 20.00

6) Pre-Installation Cancellation Charge

Per Cancellation \$ 75.00

7) 25 Pair Termination Block Charge

Per Block \$ 65.00

8) Expedite Charge

Per Order \$100.00

9) PIC Change Charge

Per PIC Change \$0.00

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Carol Paulsen, Director San Antonio, Texas

PRICE LIST 1ST REVISED PAGE 3

P.U.C.O. NO. 8

COMMERCIAL RATES

AT&T LOCAL EXCHANGE SERVICES

B. Directory Listing

 The following rates are applicable to all AT&T Local Exchange Services Customers except AT&T All In One Customers.

	Monthly	Non-Recurring Installation/Change Charge
	Charge	<u>Per Change</u>
Additional Listing	\$1.50	-
Non-Published Listing	1.50	\$8.00
Non-Listed Listing	1.50	8.00

2) AT&T All In One Customers

	Monthly Charge		Non-Recurring Installation/Change Charge Per Change
Additional Listing	\$1.50		<u></u>
Non-Published Listing	5.00	(I)	\$8.00
Non-Listed Listing	5.00	(I)	8.00

Installation/Change Charge

Non-Recurring Charge \$8.00

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Per Call

P.U.C.O. NO. 8

COMMERCIAL RATES

AT&T LOCAL EXCHANGE SERVICES

C. Local Operator Service

Local Directory Assistance	\$ 1.10
Busy Line Verification	1.25
Busy Line Interrupt	2.00
Operator Station	1.25
Customer Dialed Calling Card Station	.50
Person-to-Person	3.00
Billed to Third Party	1.33

D. Operator Assistance Local Usage Rate

Per Minute \$.08

D. Directory Assistance Call Completion Charge-Business Customers

<u>Calls Per Month</u>	<u>Charge Per Call</u>
1 - 49,999	\$0.15
50,000+	\$0.10

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Carol Paulsen, Director San Antonio, Texas

Local Exchange Services					
P.U.C		Price List 3rd Revised Page 5 Cancels 2nd Revised Page 5			
COMME	ERCIAL RATES				
AT&T LOCAL EXCHANGE SERVICES					
E. AT&T All In One			(M)		
<u>All In One - Plan A Flat Rate*</u>	Non Recurring	Monthly Recurring			
Main Business Line	<u>Charqe</u> \$35.00	<u>Charqe</u> \$51.50			
<u>Features</u> Caller ID		10.00			
Usage Rates <u>Per Minute</u> \$.0232					
*All In One-Plan A Flat Rate is gr	andfathered a	as of April 28, 2003.	(M)		

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Local Exchange Se	ervices		
P.U.C.O. NO.		Price List 3rd Revised Page 6 5 2nd Revised Page 6	
COMMERCIAL R	ATES		
AT&T LOCAL EXCHANGE SERVICES			
E. AT&T All In One (Cont'd)			(M)
<u>All In One - Plan B Flat Rate</u>	Non Recurring	Monthly Recurring	
Main Business Line	<u>Charqe</u> \$35.00	<u>Charqe</u> \$42.60	
<u>Features</u> Caller ID		\$10.00	
Usage Rates <u>Per Minute</u> \$.0232			(M)

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TITLE PAGE ORIGINAL PAGE 1

P.U.C.O. NO. 5

AT&T COMMUNICATIONS OF OHIO, INC.

SCHEDULE OF CHARGES AND REGULATIONS GOVERNING

CASUAL CALLING SERVICE

Issued: April 1, 2008 Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 06-1345-TP-ORD and 08-374-TP-ATA. Carol Paulsen, Director San Antonio, TX

PRICE LIST

PAGE

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P.U.C.O. NO. 5

MASTER TABLE OF CONTENTS

SECTION 1

- APPLICATION OF TARIFF
- 2 GENERAL REGULATIONS
- 3 CASUAL CALLING SERVICE
- 4 INITIAL SUBSCRIPTION SERVICE

EXPLANATION OF SYMBOLS ORIGINAL PAGE 1

P.U.C.O. NO. 5

EXPLANATION OF TERMS

Revisions to this tariff are coded through the use of symbols. These symbols appear in the right margin of the page. The symbols and their meaning are as follows:

- C to signify change in regulation
- D to signify discontinued rate, regulation or text
- I to signify increase
- $\ensuremath{\,\mathrm{M}}$ to signify material relocated from or to another part of the tariff
- N to signify new rate, regulation or text
- R to signify rate reduction
- T to signify a change in text but no change in rate or regulation

The above symbols will apply except where additional symbols are identified at the bottom of an individual page.

1. APPLICATION OF TARIFF

1.1 APPLICATION

A. General

This tariff contains regulations and rates applicable to Casual Calling and Initial Subscription Services provided to business customers for calling between two or more stations within the state of Ohio. The regulations and prices contained herein are in addition to the applicable regulations and prices in other tariffs and/or service guides of the Company.

Effective July 31, 2001 all references herein to AT&T FCC Tariffs, insofar as the service offering set forth in the AT&T FCC tariffs have been or become detariffed, shall be construed to be references to the AT&T Business Services Guides located at http://www.att.com/serviceguide/business.

B. Jurisdiction

This tariff covers use of the services that are subject to the Ohio Public Utilities Commission's jurisdiction.

2. GENERAL REGULATIONS

2.1 UNDERTAKING OF THE COMPANY

A. General

Casual Calling/Initial Subscription Services are furnished for the transmission of voice communications but may also be used for data, facsimile, signaling, metering, or other similar communications, subject to the transmission capabilities of the service.

Casual Calling/Initial Subscription Services is available twenty-four hours a day, seven days per week.

The Company does not transmit messages. However, Casual Calling/Initial Subscription Services may by used for that purpose.

B. Transmission Medium

The Company selects and/or arranges for the channels and/or service components used to provide Casual Calling/Initial Subscription Services. Any suitable technology or combination of technologies may be used. The Company may modify or change the channels and/or service components used to furnish Casual Calling/Initial Subscription Services at any time subject to the regulations in 2.7 of this tariff.

C. Provision of Customer Equipment

Customer equipment may be used with Casual Calling/Initial Subscription Services. The Company does not provide Customer equipment.

D. Through Transmission of Signals

The Company is responsible for the provision of Casual Calling/Initial Subscription Services from station to station. It is not responsible for the quality of transmission or signaling on the Customer's side of the interface at a Customer's premises.

2. GENERAL REGULATIONS

- 2.1 UNDERTAKING OF THE COMPANY (Continued)
 - E. Availability of Casual Calling/Initial Subscription Services
 - 1) Availability
 - a. Service will be provided where facilities and billing capability are available.
 - b. Service is furnished subject to the availability of the service components required. The Company will determine which of those components shall be used and make modifications to those components at its option. "Service components" shall include, but not be limited to, the existence of access and/or billing arrangements on an originating and/or terminating basis. In the absence of access arrangements between the Company and the access provider at a particular Station, a Customer may be unable to place calls from or to the affected Station.
 - 2) Restoration of Service

The use and restoration of Casual Calling/Initial Subscription Services will be in accordance with Part 64, Subpart D, of the Federal Communications Commission's Rules and Regulations.

2. GENERAL REGULATIONS

2.2 USE

A. General

Casual Calling/Initial Subscription Services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications network. Casual Calling/Initial Subscription Services are furnished for use by the Customer but may be used by others when so authorized by the Customer.

B. Abuse

The abuse of Casual Calling/Initial Subscription Services is prohibited. The following activities constitute abuse:

- Using Casual Calling/Initial Subscription Services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another, or
- Using Casual Calling/Initial Subscription Services in such a way that it interferes unreasonably with the use of other Company services.

2.2.1 Fraudulent Use

The fraudulent use of, or the intended or attempted fraudulent use of, Casual Calling/Initial Subscription Services is prohibited. The following activities constitute fraudulent use:

- A. Using Casual Calling/Initial Subscription Services to transmit a message, locate a person, or otherwise give or obtain information, without payment for the service,
- B. Using or attempting to use Casual Calling/Initial Subscription Services with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
 - Rearranging, tampering with, or making connections not authorized by this tariff to any service components used to furnish Casual Calling/Initial Subscription Services, or
 - 2) Using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices, or electronic devices.
- C. Use that violates any state, federal or municipal laws, or that violates the requirements or policies of any regulatory body.

2. GENERAL REGULATIONS

2.3 RESPONSIBILITIES OF THE COMPANY

A. Liability

- 1) The Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of Casual Calling/Initial Subscription Services, and subject to the provisions of B. through G. following, the Company's liability, if any, shall not exceed an amount equal to the initial period charge provided for under this tariff for the Casual Calling/Initial Subscription Services call for the period during which the call was affected.
- 2) The Company is not liable for damages associated with service, channels, or equipment which it does not furnish.
- 3) The Company is not liable for damages to a premises resulting from the furnishing of Casual Calling/Initial Subscription Services, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Company's negligence.
- 4) The Company shall be indemnified, defended, and held harmless by the Customer and User against all claims, losses, or damages arising from the use of Casual Calling/Initial Subscription Services furnished pursuant to this tariff, involving:
 - Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication;
 - b. Claims for patent infringement arising from combining or using Casual Calling/Initial Subscription Services furnished by the Company in connection with facilities or equipment furnished by others; or
 - c. All other claims arising out of any act or omission of others relating to Casual Calling/Initial Subscription Services provided pursuant to this tariff.

SECTION 2 ORIGINAL PAGE 5

P.U.C.O. NO. 5

2. GENERAL REGULATIONS

- 2.3 RESPONSIBILITIES OF THE COMPANY (Continued)
 - A. Liability (Continued)
 - 5) The Company does not guarantee or make any warranty with respect to Casual Calling/Initial Subscription Services when used in an explosive atmosphere. The Company shall be indemnified, defended, and held harmless by the Customer and User against all claims, losses or damages by any person relating to Casual Calling/Initial Subscription Services provided pursuant to this tariff when used in an explosive atmosphere.
 - 6) No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff. The Company will defend the Customer and User against claims of patent infringement arising solely from the use by the Customer or User of Casual Calling/Initial Subscription Services offered under this tariff and will indemnify such Customer or User for any damages awarded based solely on such claims.
 - 7) The Company's failure to provide or maintain service under this tariff shall be excused by Labor difficulties, governmental orders, civil commotions, acts of God, and other circumstances beyond the Company's reasonable control.
 - 8) The Company shall not be liable for errors in transmitting, receiving or delivering messages by telephone over the facilities of the Company and connecting utilities.

2. GENERAL REGULATIONS

2.4 RESPONSIBILITIES OF THE CUSTOMER

A. General

The Customer's general responsibilities are described in this section. When Customer equipment or a Customer-provided communications system is connected to Casual Calling/Initial Subscription Services, the Customer assumes additional responsibilities that are described in the "Connections" section of this tariff (see Section 2.7 of this tariff).

1) Payment of Bills and Compliance with Regulations

The Customer is responsible for placing any necessary orders and complying with tariff regulations for Casual Calling/Initial Subscription Services and for assuring that its Users comply with tariff regulations. The Customer is also responsible for the payment of bills for Casual Calling/Initial Subscription Services.

- 2) Establishing Identity
 - a. The calling party is responsible for establishing its identity as often as necessary during the course of a call.
 - b. The calling party assumes full responsibility for identifying the station, party, or person with whom connection is made at the called number or numbers.

2. GENERAL REGULATIONS

2.5 PAYMENTS AND CHARGES

A. General

The applicable rates and charges are contained in the Price List in this tariff.

B. Application of Charges

The rates and charges that are in effect in this tariff when Casual Calling/Initial Subscription Services are furnished are the rates and charges used to determine the Customer's bill.

C. Payment of Charges

Payment for Casual Calling/Initial Subscription Services is due upon presentation of the bill. Casual Calling/Initial Subscription Services may be denied for nonpayment of a bill (see Violation of Regulations, Section 2.9).

D. Late Payment Charge

If any portion of the customer's payment is received by the company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, a Late Payment Charge shall be due to the Company, provided billing capability exists. The Late Payment Charge shall be the portion of the payment not received by the date due, multiplied by a factor. The late payment factor shall be 1.5% per month.

Late Payment Charges do not apply to the disputed portion of unpaid balances, if resolved in favor of the customer. The disputed portion of unpaid balances, if resolved in favor of the Company, may be subject to the Late Payment Charge as of the resolution date. Undisputed amounts of the same bill may be subject to the Late Payment Charge if they remain unpaid by the due date noted on the customer's bill.

E. Returned Check Charge

An administrative charge of \$15.00 is applied to customer's bill for each occasion that a check, bank draft, or electronic funds transfer is returned for the reason of insufficient funds or no account. When a local exchange company provides the billing function on behalf of the Company, the local exchange company's return check charge applies.

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2. GENERAL REGULATIONS

2.6 USE OF ANOTHER MEANS OF COMMUNICATIONS

A. General

If the Customer elects to use another means of communication during the period of interruption, the Customer must pay the charges for the alternative service used.

2.7 CONNECTIONS

A. General

When Customer Equipment is connected to Casual Calling/Initial Subscription Services it must comply with Part 68 of the FCC's Rules and Regulations, 47 C.F.R. Part 68 (commonly known as the FCC's Registration Program). When any equipment or system that is not subject to Part 68 of the FCC's Rules and Regulations is connected, the Minimum Protection Criteria specified in this tariff must be met.

Casual Calling/Initial Subscription Services may be connected to private networks or communications systems under the terms and conditions specified in that section.

The Company is responsible for the quality of transmission from station to station.

B. Responsibilities of the Customer

When Customer equipment or a Customer-provided communications system is connected to Casual Calling/Initial Subscription Services, the Customer assumes responsibility for the connection as follows:

1) Compatibility with Casual Calling/Initial Subscription Services

The Customer is responsible for the compatibility of its equipment or system with Casual Calling/Initial Subscription Services. This responsibility applies at the initial installation and on a continuing basis as long as the connection is made.

SECTION 2 ORIGINAL PAGE 9

P.U.C.O. NO. 5

2. GENERAL REGULATIONS

- 2.7 CONNECTIONS (Continued)
 - B. Responsibilities of the Customer (Continued)
 - 2) Interference and Hazard

The operating characteristics of the customer equipment or customer-provided communications system connected to Casual Calling/Initial Subscription Services must not interfere with, or impair, any of the services offered by this Company. In addition, they must not endanger the safety of Company employees or the public, damage or interfere with the proper functioning of Company equipment, or otherwise injure the public in its use of Casual Calling/Initial Subscription Services.

3) Changes to Casual Calling/Initial Subscription Services

The Company is not obligated to alter or modify Casual Calling/Initial Subscription Services because of additions or changes to Customer equipment or a Customer-provided communications system.

4) Testing and Maintenance

If a trouble condition occurs on an assembly, the Customer must determine whether the fault is in (1) the connected Customer equipment or Customer- provided communications system, or (2) Casual Calling/Initial Subscription Services. The Company will test and maintain only Casual Calling/Initial Subscription Services.

2. GENERAL REGULATIONS

- 2.7 CONNECTIONS (Continued)
 - C. Responsibilities of the Company
 - 1) General

The Company will furnish and maintain its service components in a manner suitable for Casual Calling/Initial Subscription Services.

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2. GENERAL REGULATIONS

2.7 CONNECTIONS - (Continued)

D. Recording of the Two-way Telephone Conversations

Casual Calling/Initial Subscription Services is not represented as adapted to the recording of two-way telephone conversations. However, voice recording equipment that is directly, acoustically or inductively connected with Casual Calling/Initial Subscription Services may be used for the recording of such conversations subject to the following regulations which have been adopted by the FCC:

1) Recording Requirements

The voice recording equipment must be arranged so that it can be connected or disconnected (or switched on or off) at the will of the Customer. In addition, one of the following conditions must apply:

All parties to the telephone conversation must give their prior consent to the recording of the conversation, and the prior consent must be obtained in writing or be part of, and obtained at the start of, the recording, or

A distinctive recorder tone, repeated at intervals of approximately fifteen seconds, is required to alert all parties when the recording equipment is in use. The distinctive recording tone can be provided as part of (1) the recording equipment, or (2) registered or grandfathered protective circuitry.

A broadcast licensee shall be exempt from the above recording requirements provided at least one of the following requirements is met:

The licensee informs each party to the call of its intent to broadcast the conversation; or

Each party to the call is aware of the licensee's intent to broadcast the call; or

Such awareness of the licensee's intent to broadcast the call may be reasonably imputed to the party.

2. GENERAL REGULATIONS

2.7 CONNECTIONS - (Continued)

- D. Recording of the Two-way Telephone Conversations (Continued)
 - 2) Exceptions

The FCC has established the following exceptions to the foregoing requirements:

- a. Recordings made of incoming calls to telephone numbers publicized for emergencies involving health or safety of life and property (e.g., emergency situations involving fire, health care, police, public utilities and emergency road service) and outgoing calls made in immediate response to such calls. Included in this exception are:
 - (1) Recordings made at the United States Department of Defense Command Centers of emergency communications transmitted over the Department of Defense's private line system when connected to Casual Calling/Initial Subscription Services.
 - (2) Recordings made by the United States Nuclear Regulatory Commission of the Department of Energy with respect to the telephone systems located at its Operations Center.
- b. Recordings of calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests and obscene telephone calls. Outgoing calls made in immediate response to such calls are also excepted. Included in this exception are:
 - Recordings made by the United States Secret Service of the Department of the Treasury for recording of two-way telephone conversations which concern the safety and security of the person of the President of the United States, members of his immediate family, or the White House and its grounds.
- c. Recordings of calls made by Federal, State or local law enforcement authorities, or federal intelligence authorities, acting under color of law.

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2. GENERAL REGULATIONS

2.8 RATE DETERMINATION

The rate for a Casual Calling/Initial Subscription Services call is determined by factors such as:

The distance between the rate centers of the originating (calling) station and the terminating (called) station; and, under certain conditions the distance between the V&H coordinates of an AT&T Central Office and the rate center of a station or the V&H coordinate of an AT&T Central Office,

The time of day and the day of week,

The duration of the call.

The specific factors which apply to a given Casual Calling/Initial Subscription Services call and their application are listed in the rate section applicable to that type of call. The regulations pertaining to those factors are as follows:

SECTION 2 ORIGINAL PAGE 14

P.U.C.O. NO. 5

2. GENERAL REGULATIONS

- 2.8 RATE DETERMINATION (Continued)
 - A. Time of Day and Day of Week

The rate charged for a Casual Calling/Initial Subscription Services call is determined in part by the day of the week and the time of day at the originating (calling) station or at the AT&T Central Office associated with the originating (calling) station using special access. The rate charged for AT&T MEGACOM 800 is determined in part by the time of day and day of the week the AT&T Central Office associated with the terminating (called) station. Different rates may be applicable to a call at different times of the day and on certain days of the week as specified in the appropriate rate section for that call.

B. Determining the Chargeable Time of a Call

The chargeable time for a Casual Calling/Initial Subscription Services call is determined by the duration of the call. Chargeable time includes the initial period plus the additional time involved, if any, and is determined as follows:

- On all calls, chargeable time begins when completed connection is established between the calling station and the called station.
- 2) Chargeable time ends when the calling station "hangs up". If the called station "hangs up" but the calling station does not, chargeable time ends when the connection is released either by automatic timing equipment in the telecommunications network or by the Company operator.
- 3) When Casual Calling/Initial Subscription Services is directly connected to a Customer-provided communications system at a Customer's or User's premises, chargeable time begins when a Casual Calling/Initial Subscription Services call terminates in, or passes through, the first Customer Equipment on that Customer-provided communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of interface with the Casual Calling/Initial Subscription Services so that chargeable time may begin.

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SECTION 2 ORIGINAL PAGE 15

P.U.C.O. NO. 5

2. GENERAL REGULATIONS

- 2.8 RATE DETERMINATION (Continued)
 - C. Determining the Applicable Rate in Effect
 - Except for Casual Calling/Initial Subscription Services calls that use a special access line, when the call is established in one rate period and ends in another rate period, the rate in effect at the calling station for each rate period applies to the call occurring within that rate period. When a calling station on a Custom Network service uses a special access line, the rate in effect at the AT&T Central Office for each rate period applies to the portion of the call occurring within that rate period. When a unit of time is split between two rate periods, the rate applicable to that unit of time is based on the rate period in which it began.
 - 2) Chargeable time for a rate period (e.g., 8 AM 5 PM) begins with the first stated hour (e.g., 8 AM) and continues to, but does not include, the second stated hour (e.g., 5 PM).
 - D. Use of Casual Calling/Initial Subscription Services for Resale or Shared Use

When Casual Calling/Initial Subscription Services are resold or shared, the Customer may advise its User that a portion of the Customer's service is provided by this Company. However, the Customer shall not represent that this Company jointly participates in the provision of the Customer's services.

2. GENERAL REGULATIONS

2.9 VIOLATION OF REGULATIONS (Cont'd)

A. General

The Company may take immediate action to protect its services or interests when certain regulations contained in this tariff are violated. The specific regulations involved and the action(s) which will be taken by this Company are as specified in 2.9.B and 2.9.C following.

B. Interference, Impairment or Improper Use

The Company may temporarily restrict service immediately when the Customer violation:

circumvents the Company's ability to charge for its services as specified in Section 2.2.1 (Fraudulent Use) preceding, or

results in an immediate harm to the Casual Calling/Initial Subscription Services network or other Company services.

In such cases, the Company will make a reasonable effort to give the Customer prior notice before restricting service.

When a violation results in a denial for additional service and/or restriction of service, the denial and/or restriction will be removed when the Customer is in compliance with the regulation and so advises the Company.

SECTION 2 ORIGINAL PAGE 17

P.U.C.O. NO. 5

2. GENERAL REGULATIONS

2.9 VIOLATION OF REGULATIONS (Cont'd)

C. Nonpayment of Charges

The Company may deny and/or restrict Casual Calling/Initial Subscription Services for nonpayment of charges due as specified in section 2.5 (Payment of Charges) preceding. A written notice will be sent to the Customer at least five days in advance of the restriction and/or denial of Casual Calling/Initial Subscription Services. Upon payment of charges the restriction and/or denial of Casual Calling/Initial Subscription Services will be removed.

2. GENERAL REGULATIONS

2.10 DEFINITIONS

Airline Mile

Airline mile, as used in connection with airline mileage measurements in determining charges for telecommunications service, means statute mile or 5,280 feet.

AT&T Central Office

Defined as the physical point of access for a service to the AT&T interoffice network. Criteria for establishing AT&T Central Offices and a list of AT&T Central Offices with services provided are in this Company's Tariff F.C.C. No. 10.

Billing Number

The local exchange telephone number associated with a customer name and address and to which long distances charges are billed.

Call

A completed connection established between a calling station and one or more called stations.

Called Station

The station (e.g., telephone number) called, or the terminating point of a call.

Calling Station

The station from which a call is originated.

Company

AT&T Communications of Ohio, Inc

2. GENERAL REGULATIONS

2.10 DEFINITIONS

Customer

The person or legal entity that orders service (either direct or through an agent).

Message

The term "Message" denotes a completed call or telephonic communication.

Premises

A building or buildings on continuous property (except railroad rights-of-way, etc.) not separated by a public thoroughfare.

Protective Circuitry

Discrete electrical circuitry that is within the scope of the Registration Program and is designed to protect Casual Calling/Initial Subscription Services from harm.

Rate Center

A specified geographical location used for determining mileage measurements.

Station

Any location from which Casual Calling/Initial Subscription Services calls can be placed and/or received.

SECTION 3 ORIGINAL PAGE 1

P.U.C.O. NO. 5

3. CASUAL CALLING SERVICES*

3.1 Description

AT&T Casual Calling Services permit callers to access AT&T's switched network for completion of their instate long distance Dial Station calls by dialing carrier access code 1010288 or 1010345. Rates for 1010288 are specified in the Price List section of this tariff. Rates for 1010345 are specified in P.U.C.O. No. 3.

3.2 Non-Subscriber 1010288 Service

Non-Subscriber 1010288 Service is available for intrastate Dial Station calls placed from points within the state of Ohio and billed to the Customer's business telephone account that is not presubscribed to AT&T as the primary interexchange carrier. Access to Non-Subscriber 1010288 Service for Dial Station calls must be made by dialing carrier access code 1010288. The Customer is responsible for any 1010288 charges billed to the Customer's account regardless of how the carrier access code is dialed.

Non-Subscriber 1010288 Service does not include:

- conference calls,
- calls to AT&T Directory Assistance;
- calls to "00" INFO;
- calls completed via "00" INFO;
- calls to 800 and 900 telephone numbers;
- Telecommunications Relay Service calls;
- calls placed from cellular phones;
- calls made by Customers with Disabilities who are Certified as described in Custom Network Services-Service Guide located at: http://www.att.com/serviceguide/business.
- calls billed to a business telephone account for which presubscription to AT&T has been discontinued, but an active billing record for such account still exists in AT&T's billing system. These calls will be rated at Dial Station rates as described in the Price List for Commercial instate long distance. In addition, the Monthly recurring charge, as described in the Price List for Commercial instate long distance, applies in any month that a subscriber makes a call at these rates.

*Material previously located in Section 51.

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3. CASUAL CALLING SERVICES

3.2 Non-Subscriber 1010288 Service (Continued)

AT&T will also credit the charges for Non-Subscriber 1010288 Service reported by Customers during an F.C.C. reportable incident of service outage by another interexchange carrier. To receive either of these credits, Customers must contact AT&T through an 800 number designated for billing inquiries. Applicable Dial Station charges will apply for all completed calls for which a credit is received. The credit will be given either in the form of a bill credit, or a long distance Certificate, at AT&T's discretion.

3.2.1 Availability

The application of charges for Non-Subscriber 1010288 Service is subject to billing availability.

3.2.2 Rates and Charges

Usage charges and a per-call Service Charge apply to each completed call.

Service Charges associated with Non-Subscriber 1010288 Service apply in addition to all other applicable Service Charges and Surcharges.

Charges are applicable 24 hours-a-day, 7 days-a-week. Duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute (for example, a 45 second call will be billed as a one-minute call).

The rate schedules applicable to Non-Subscriber 1010288 Service are specified in the Price List of this tariff.

3.3 Non-Subscriber 1010345 Service

For description, applicable rates and charges see P.U.C.O. No. 3, Section 6.

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4. INITIAL SUBSCRIPTION*

4.1 Description

Initial subscription to AT&T for toll or instate long distance services is made through local service provider and AT&T does not yet have billing, name, address or any other account data to know that this is an AT&T pre-subscribed Customer. Notification from the local provider could take up to 45 days.

4.1.1 Credits

AT&T will credit the charges for Non-Subscriber 1010288 Service reported by newly presubscribed AT&T Customers during the period between pre-subscription and administrative processing of the new Customer.

4.1.2 Availability

The application of charges for Initial Subscription is subject to billing availability.

4.1.3 Rates and Charges

Usage charges apply to each completed call.

Charges are applicable 24 hours-a-day, 7 days-a-week. Duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute (for example, a 45 second call will be billed as a one-minute call).

The rate schedules applicable to Initial Subscription are specified in the Price List of this tariff.

*Material previously located in Section 52.

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Custom Network Services

Price List 5th Revised Page 1

Cancels 4th Revised Page 1

3. CASUAL CALLING SERVICES

A. InterLATA

Dial Station

	Day		Eveniı	Evening		Night/Weekend	
		Each		Each		Each	
Rate	Initial	Additional	Initial	Additional	Initial	Additional	
<u>Mileage</u>	<u>l Minute</u>	Minute	<u>1 Minute</u>	Minute	<u>1 Minute</u>	Minute	
1- 10	2.0800	1.4400	1.5200	1.0800	1.2000	.7000	(I)
11- 22	2.1600	1.8800	1.6400	1.3500	1.3500	1.0100	
23- 55	2.5000	2.3300	1.7200	1.5600	1.4400	1.2600	
56-124	2.7200	2.6000	1.8300	1.7700	1.6400	1.4400	
125-End	2.8500	2.8500	1.9500	1.9400	1.6400	1.6400	(İ)

B. IntraLATA

Dial Station

	Day		Evening		Night/Weekend		
		Each		Each		Each	
Rate	Initial	Additional	Initial	Additional	Initial	Additional	
<u>Mileage</u>	<u>1 Minute</u>	Minute	<u>1 Minute</u>	Minute	<u>1 Minute</u>	Minute	
1- 10	1.7300	1.2200	1.3000	.9000	1.0100	.6900	
11- 22	1.8300	1.5600	1.4300	1.1200	1.1200	.8700	(I)
23- 55	2.0800	1.9400	1.4400	1.3000	1.2200	1.0500	
56-124	2.2600	2.1600	1.5200	1.4700	1.4300	1.2200	Í
125-End	2.3700	2.3700	1.6200	1.6200	1.4300	1.4300	
							(İ)

C. Non-Subscriber Service Charge

<u>Per Call</u> \$2.50

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Custom Network Services

Price List 6th Revised Page 2 Cancels 5th Revised Page 2

P.U.C.O. NO. 5

4. INITIAL SUBSCRIPTION

A. InterLATA

Dial Station

	Day		Eveni	Evening		Night/Weekend	
		Each		Each		Each	
Rate	Initial	Additional	Initial	Additional	Initial	Additional	
<u>Mileage</u>	<u>1 Minute</u>	Minute	<u>1 Minute</u>	Minute	<u>1 Minute</u>	Minute	
1- 10	2.0800	1.4400	1.5200	1.0800	1.2000	.7000	(I)
11- 22	2.1600	1.8800	1.6400	1.3500	1.3500	1.0100	
23- 55	2.5000	2.3300	1.7200	1.5600	1.4400	1.2600	
56-124	2.7200	2.6000	1.8300	1.7700	1.6400	1.4400	
125-End	2.8500	2.8500	1.9500	1.9400	1.6400	1.6400	(İ)
125-End	2.8500	2.8500	1.9500	1.9400	1.6400	1.6400	ίİ

B. IntraLATA

Dial Station

Day			Eveni	Evening		Night/Weekend	
		Each		Each		Each	
Rate	Initial	Additional	Initial	Additional	Initial	Additional	
<u>Mileage</u>	<u>1 Minute</u>	Minute	<u>1 Minute</u>	Minute	<u>1 Minute</u>	Minute	
1- 10	1.7300	1.2200	1.3000	.9000	1.0100	.6900	(I)
11- 22	1.8300	1.5600	1.4300	1.1200	1.1200	.8700	
23- 55	2.0800	1.9400	1.4400	1.3000	1.2200	1.0500	
56-124	2.2600	2.1600	1.5200	1.4700	1.4300	1.2200	
125-End	2.3700	2.3700	1.6200	1.6200	1.4300	1.4300	(İ)

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EXPLANATIONS OF SYMBOLS Used Throughout the Tariff

- (C) To signify changed regulation.
- (D) To signify discontinued rate or regulation.
 - (I) To signify increase.
 - (N) To signify new rate or regulation.
 - (R) To signify reduction.
 - (T) To signify a change in text but no change in rate or regulation.

Issued: May 7, 1998

Effective: May 7, 1998

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5th Revised Sheet No. l Cancels 4th Revised Sheet No. l

P.U.C.O. No. 3 MESSAGE TELECOMMUNICATIONS SERVICE

GENERAL REGULATIONS

A. ESTABLISHING AND FURNISHING SERVICE

This tariff applies to Message Telecommunications Service, (T) hereinafter referred to as MTS, furnished by AT&T Communications of Ohio between points within the State of Ohio, where: 1) instate dial station long distance calls are billed to the Customer's residential telephone account for which the initial subscription to AT&T is made through a local service provider other than AT&T, as specified in Section 6, following, and 2) calls are billed to the Customer's telephone account under the "Casual Calling Service" specified in this tariff. (T)

The regulations contained in this section of the tariff supplement the regulations contained in all other sections of this tariff.

In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of MTS service shall take precedence over all other interexchange services.

1. Applications for Service

The Company will generally accept applications for service verbally during business hours on normal working days. However, the Company may require written applications for service.

- a. Service may be refused under the following conditions:
 - (1) Where a customer has an outstanding account with the Company, the Company may require payment for the amount due.
 - (2) In the event a customer cannot establish financial responsibility through any one of the means available for doing so provided in Ohio Administrative Code 4901:1-17.
 - (3) Upon objection to the furnishing of service made by or on behalf of any governmental authority.

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Carol Paulsen, Director San Antonio, Texas

GENERAL REGULATIONS

A. ESTABLISHING AND FURNISHING SERVICE (Cont'd)

2. Canceled Applications

Applications for new service, additions or modifications which are canceled before service is established or before the work is completed, may result in a charge to the customer for all expenses incurred before cancellation notice is received. However, the charges shall not exceed those which would apply if the work involved in the application or the request were completed, i.e., all applicable service connection, nonrecurring, equalization, conversion and termination charges.

- 3. Use of Service
 - a. Ownership and Use of Facilities

Facilities furnished by the Company on the premises of a customer are the property of the Company. Company agents and employees must be allowed to enter the customer's premises at any reasonable hour for installing, inspecting, maintaining or repairing the facilities, or to remove them.

- b. Use of Customer Service
 - (1) Customer service is furnished for use by customers.
 - (2) Subject to the provisions of c. following, customer service may also be used as composite data service.

GENERAL REGULATIONS

ESTABLISHING AND FURNISHING SERVICE (Cont'd) Α.

- 3. Use of Service (Cont'd)
 - c. Resale and Sharing

The Company will not be responsible for the manner in which the use of MTS or charges are allocated to others by a customer who resells or shares service. All applicable rates and charges for Company service will be billed to the customer.

Service orders will be accepted from the customer. The Company will respond to repair and maintenance requests from others and, in such circumstances, the customer is responsible for any maintenance of service charge that may be billed by the Company.

4. Assignment or Transfer of Service

At the customer's wish, service may be assigned or transferred as follows, provided that no interruption or relocation results:

- To another individual, partnership, association or a. corporation, provided the assignee or transferee assumes all outstanding indebtedness for the service.
- To a receiver, trustee or other person appointed by a court or b. acting pursuant to law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided the assignee or transferee assumes any unexpired portion of the initial contract period applicable to the service.

The regulations and conditions contained in this tariff concerning the establishment of service and the furnishing of service to customers applies to the assignee or transferee.

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> Carol Paulsen, Director San Antonio, Texas

(T)

GENERAL REGULATIONS

A. ESTABLISHING AND FURNISHING SERVICE (Cont'd)

5. Obligation to Furnish Service

The Company's obligation to furnish service is dependent upon its ability to secure and retain without unreasonable expense suitable facilities and rights for the construction, installation, testing and maintenance of the necessary pole lines, channels and equipment.

6. Reserved

(D)

(D)

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GENERAL REGULATIONS

A. ESTABLISHING AND FURNISHING SERVICE (Cont'd)

7. Termination of Service

The Company may terminate service in the event of service abandonment, nonpayment of any sum due, abuse or fraudulent use, other violations of the regulations of the Company or objection to the continuance of service made by any legitimate governmental authority.

Subsequent to the completion of an order to discontinue service, it will be reestablished only upon the basis of a new service application.

Abuse or fraudulent use includes but is not limited to:

- a. the use of service or facilities of the Company for any call intended to frighten, abuse, torment or harass;
- b. the use of profane or obscene language;
- c. impersonation with intent to defraud;
- d. interfering with the service of others in any way;
- e. use for any purpose other than communicating;
- f. transmitting a message or otherwise attempting to obtain service for oneself or others so as to avoid payment of the applicable MTS charges.
- g. unauthorized rearranging, tampering with or making connections to any service provided in this tariff.

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(T)

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GENERAL REGULATIONS

A. ESTABLISHING AND FURNISHING SERVICE (Cont'd)

9. Unlawful Use

The service furnished under this tariff shall not be used for any purpose or manner directly or indirectly in violation of the law or in aid of any unlawful act or undertaking.

10. Special Service Arrangements

For purposes of definition, "equipment" includes channels and other facilities.

- a. Special service arrangements or equipment consist of offerings not considered standard by the Company; modification of standard equipment to meet a specific need; or standard equipment used for a purpose which is not considered standard by the Company and for which specific rates or charges are not included in this tariff. Special service arrangements requested by a customer will be furnished wherever possible, if not in conflict with restrictions in the tariff. Special service arrangements or equipment will be furnished at rates or charges based upon costs incurred.
- b. Overtime

The service connection, installation and nonrecurring charges in this tariff are for work being performed by the Company during the normal business day. When a customer requests work performed at other times, the expense of the work may be billed to the customer in addition to all other charges applicable.

Issued: May 7, 1998

GENERAL REGULATIONS

- A. ESTABLISHING AND FURNISHING SERVICE (Cont'd)
 - 10. Special Service Arrangements (Cont'd)
 - c. Construction Charges

The Company bases its rates and charges on services furnished under normal conditions. Installation of facilities involving unusual costs because of factors such as the time period, type of facility, or location requested by the customer may result in special construction charges which will be based on costs incurred in addition to all other applicable charges.

- 11. Restoration of Service
 - a. The restoration of interexchange service shall be in accordance with Part 64, Subpart D, Appendix A of the F.C.C.'s Rules and Regulations, which specifies the priority system for such activities. In case a shortage of facilities exists, either for temporary or protracted periods, the provision of MTS shall take precedence over all other interexchange services.

GENERAL REGULATIONS

B. CUSTOMER OBLIGATIONS

- 1. Establishing Identity
 - a. The calling party is responsible for establishing its identity as often as necessary during the course of a call.
 - b. The calling party assumes full responsibility for identifying the station, party, or person with whom connection is made at the called number or numbers.

2. Payments

- a. The customer is responsible for payment of all charges for service and facilities, including charges for messages originated from or accepted at the customer's station and for charges billed the customer for calling card messages. All bills are due when rendered. Nonpayment of charges for interexchange service may result in the suspension or termination of any and all of the interexchange services furnished the customer.
- b. If service is suspended for nonpayment, service will be restored upon receipt of payment of all charges due, which include charges for service and facilities during the period of suspension and which may include a service restoral charge of \$15. If the customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order or certified check. If such payment is made by personal check, restoral of service will be effected upon clearance of the check by the bank.
- c. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the Company who are indebted for previous service until satisfactory arrangements have been made for the payment of the prior indebtedness. If service is established and it is subsequently determined that either condition above exists, the Company may suspend or terminate such service until satisfactory arrangements have been made for the payment of the prior indebtedness.
- d. The Company reserves the right to require advance payments for service. The amount of advance payment is credited to the customer's account and applies to any indebtedness under the contract.

Message Telecommunications Services

Section 1

10th Revised Page 9 Cancels 9th Revised Page 9

P.U.C.O. NO. 3

GENERAL REGULATIONS

- CUSTOMER OBLIGATIONS (Cont'd) Β.
 - 2. Payments (Cont'd)
 - An administrative charge of \$25.00 is applied to the e. residential customer's bill respectively for each occasion that a check, bank draft, or electronic funds transfer is returned for the reason of insufficient funds or no account. When a local exchange company provides the billing function on behalf of the Company, the local exchange company's return check charge applies.
 - f. The customer may be required to make a deposit of \$62.00 (for residential customers) to be held as a guarantee for the payment of service charges. When service is terminated, the amount of the deposit will be applied to any indebtedness to the Company for service charges. A deposit may be refunded or credited to the customer's account at any time prior to termination of service in accordance with OAC 4901:1-17-06. In case of a cash deposit, simple interest will be paid in accordance with Ohio Administrative Code 4901:1-17-05.
 - g. Convenience Fee For Payment Made With A Company Representative (N)

A fee will apply for each instance of payment of outstanding charges when authorized by the subscriber by telephone (whether such telephone call was originated by the subscriber or by the Company) and when the method of payment would allow the payment to be immediately credited to the subscriber's account, such as payment via a credit card, an electronic check (eCheck), or any other discretionary type payment that may be accepted by the Company through such telephone contacts. This fee will not apply for payments taken directly by subscribers to authorized Company payment locations, payments mailed in, automatic funds transfers, payments through the Company Internet website and other conventional methods of payments. The subscriber would be informed of any applicable charges prior to processing the subscriber's request.

Rates and Charges (N) Per Telephone Request \$5.00 Material previously appearing on this page has been moved to Page 10.

(M)

Issued: July 30, 2010

Effective: August 2, 2010

Message Telecommunications Services

Section 1 4th Revised Page 10 Cancels 3rd Revised Page 10

P.U.C.O. NO. 3

GENERAL REGULATIONS

- B. CUSTOMER OBLIGATIONS (Cont'd)
 - 2. Payments (Cont'd)
 - h. Minimum Period Charge

Service is provided and billed on the basis of a minimum (T) period of at least one month. AT&T may bill customers on other than a monthly basis unless a customer billed in such a manner requests monthly billing. Charges for toll message service are billed after the service has been rendered and are payable upon request (T)



(D)

Issued: July 30, 2010

Effective: August 2, 2010

GENERAL REGULATIONS

- B. CUSTOMER OBLIGATIONS (Cont'd)
 - 2. Payments (Cont'd)
 - h. Termination Charges (Cont'd)
 - (4) Special Facilities

The termination charges for special facilities furnished at rates or charges based upon costs incurred apply as follows where the initial contract period is:

- One year or less, the termination charge is the charge due for the unexpired portion of the initial contract period.
- In excess of one year, the termination charge is the unrecovered portion of the expense incurred by the Company for the facilities, installation and removal, less the salvage value of the facilities removed. The unrecovered expense is determined by applying to the net incurred expense (after salvage) the ratio of the unexpired to the full initial contract period.

Issued: May 7, 1998

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 96-190-TP-ACE.

(T)

4th Revised Sheet No. 12 Cancels 3rd Revised Sheet No. 12

P.U.C.O. No. 3 MESSAGE TELECOMMUNICATIONS SERVICE

GENERAL REGULATIONS

- B. CUSTOMER OBLIGATIONS (Cont'd)
 - 2. Payments (Cont'd)
 - i. Conditions Under Which Termination Charges Do Not Apply (1) Assignment or Transfer of Service
 - Termination charges do not apply when the service is transferred to a new customer without interruption of the service and the new customer assumes all outstanding debt to the Company; or when the service is transferred without interruption to a receiver, trustee or other person appointed by a court or acting under law in bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings and the transferee assumes all outstanding debt to the Company.
 - (2) Termination of Service in Disaster Cases Termination charges do not apply to service which is terminated due to fire, flood or other disasters.
 - (3) Withdrawal of Experimental Offerings Termination charges do not apply to service which is terminated due to withdrawal by the Company of an experimental service.
 - j. Service Terminated After Expiration of Initial Contract Period When service is terminated after the expiration of the initial contract period, the charges applicable are those due through the last full or partial day of service.
 - k. Late Payment Charge

If any portion of the customer's payment is received by the company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, a Late Payment Charge shall be due to the Company, provided billing capability exists. A charge at the rate of the greater of up to \$5.00 or up to 1.5% will apply to all amounts previously billed on a Customer's bill, including arrears, which remain unpaid at the time the next bill is prepared.

(I) (C)

(C)

Late Payment Charges do not apply to the disputed portion of unpaid balances, if resolved in favor of the customer. The disputed portion of unpaid balances, if resolved in favor of the Company, may be subject to the Late Payment Charge as of the resolution date. Undisputed amounts of the same bill may be subject to the Late Payment Charge if they remain unpaid by the due date noted on the customer's bill.

Collection procedures and security deposit requirements are unaffected by the application of the Late Payment Charge.

The Late Payment Charge does not apply to final accounts.

Issued: September 30, 2009

Effective: November 1, 2009

P.U.C.O. No. 3 GENERAL REGULATIONS

B. CUSTOMER OBLIGATIONS (Cont'd)

- 2. Payments (Cont'd)
 - 1. Credit Limits
 - (1)AT&T may establish credit limits for new and existing AT&T-billed customers based on credit scores assigned by commercial credit reporting agencies or based on the customer's payment history. AT&T LEC-billed customers are exempt until such time as it is technically feasible to include them. At the time of any future LEC-billed rollout, AT&T will notify the Public Utilities Commission of Ohio Consumer Services Department of such activity. A credit limit would put a limit on the amount of charges a customer can incur with AT&T. Where credit limits apply, service will not be denied to new customers based upon a customer's established credit score. Customers will receive prior notification in compliance with Minimum Telephone Service Standards as (T) approved by the Commission. Residence Customers who are (N) placed on a credit limit as a condition of obtaining service may choose to pay a deposit or establish their financial responsibility through the other means available in Rule 4901:1-17-03 of the Ohio Administrative Code. (N)
 - (2) Credit Limits Assignment

AT&T will determine credit limits by way of Credit Scores for new customers at the time of provisioning service, and Behavior Scores reflective of the customer's payment history will be used for existing customers. Each customer shall be informed of any limit on the amount of credit for toll usage, and other AT&T services (bundled accounts such as: long distance, wireless, intraLATA toll, WorldNet, Calling Card), applicable to their account.

	Maximum		Monthly	Score Ranges:
Up	to	\$250	-	High-Risk
Up	to	\$500		Medium-Risk

(3) Credit Limits Adjustment

For various reasons, it may be necessary for AT&T to adjust the credit limits of a customer, such as:

Issued: April 2, 2004

Effective: April 5, 2004

(N)

(N)

P.U.C.O. No. 3 GENERAL REGULATIONS

B. CUSTOMER OBLIGATIONS (Cont'd)

- 2. Payments (Cont'd)
 - 1. Credit Limits (Cont'd)
 - (4) Credit Limits Adjustment (Cont'd)
 - Whenever a customer's credit or behavior score change is not favorable, thus resulting in a decrease to the credit limit,
 - Whenever there has been a change to a customer's bundled billing. This would include converting to bundled billing for the first time, as well as any
 - additions or deletions of services to a customer's existing bundle, and
 - Whenever a new high-risk customer has an outstanding balance which is less than the credit limit assigned to that account, and the customer has entered collections.
 - (4) Exceeded Credit Limit

When a customer is placed on a credit limitation, at their own discretion, or by AT&T, a letter will be sent to them outlining the specifics of credit limitation. Also, when a customer reaches a threshold limit of 80% of their credit limit dollar amount, an autodialer will contact the customer and a customer service representative will advise the customer that their account is approaching or has reached 80% of their assigned credit limit and they have only a limited dollar amount of toll activity left, before a credit limitation is activated on their account. In the event a customer does not answer their phone, a message will be left on the customer's answering machine asking the customer to contact AT&T, providing no other specific information. In addition, to a call at 80%, a letter notifying the customer of the approaching credit limit is sent. They will also be directed to contact AT&T if they have any further questions.

In the event that a credit limit is exceeded on an account, AT&T will initiate a long distance block on the account for long distance service customers including 1+, 0+, and all 900/976/700 calls where facilities are available, and a further restriction on other AT&T services if the account is a bundled services account as follows:

Issued: February 14, 2000

Effective: March 7, 2000

P.U.C.O. No. 3 GENERAL REGULATIONS

B. CUSTOMER OBLIGATIONS (Cont'd)

- 2. Payments (Cont'd)
 - 1. Credit Limits (Cont'd)
 - (4) Exceeded Credit Limit (Cont'd)
 - LD: next direct-dialed call to be redirected to the service center.
 - Wireless: next direct-dialed call to be redirected to the service center.
 - IntraLATA toll: next direct-dialed call to be redirected to the service center.
 - WorldNet: access denied and a message to appear on the screen instructing the customer to contact the service center.
 - Calling Card: restrict; deny usage.

Access to local calling, emergency services (9-1-1), 800, 888 will not be affected by this restriction. Customers attempting to access restricted services will be automatically routed to either a recorded announcement or a service representative for information regarding service restoral.

An affected customer's service may be immediately restored upon payment being made while on line with a service representative.

- m. AT&T customers billed by SBC Ohio will follow the terms and conditions in SBC Ohio's commission approved Toll and Long Distance Availability Limit Plan (TRIMS) in Case No. 03-1149-TP-ZTA.
- n. Reserved

Material previously appearing on this page has been moved in its entirety to the AT&T Ohio Consumer Service Guide located at http://www.serviceguide.att.com.

Issued: APRIL 1, 2008

Effective: APRIL 1, 2008

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 06-1345-TP-ORD and 08-374-TP-ATA.

GENERAL REGULATIONS

B. CUSTOMER OBLIGATIONS (Cont'd)

3. Lost or Damaged Equipment and Facilities

If equipment and facilities are lost or damaged due to customer, authorized user or Other Common Carrier (OCC) negligence or willful act, the customer shall be required to pay the expense incurred by the Company in connection with replacement or repair of the equipment or facilities. This does not apply to normal wear and tear or causes beyond the customer's control.

- 4. Floor Space, Power Supply and Other Premises Arrangements
 - a. The customer, authorized user or OCC shall provide, install, maintain and bear the expense of:
 - Adequate electric power, light, heat and ventilation required to operate and maintain Company facilities installed on the premises of the customer or authorized user;
 - (2) Adequate space, floor arrangements, housing, supporting structures and conduit for Company equipment located on the premises of the customer or authorized user;
 - (3) Service or channel terminations at locations which are potentially hazardous to employees or agents of the Company.
 - b. Company agents or employees should be allowed on the premises of the customer or authorized user at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of the service, removing the facilities of the Company.

Issued: May 7, 1998

Effective: May 7, 1998

GENERAL REGULATIONS

- B. CUSTOMER OBLIGATIONS (Cont'd)
 - 4. Floor Space, Power Supply and Other Premises Arrangements (Cont'd)
 - c. The Company facilities should be available for maintenance purposes at a time agreeable to both the Company and the customer. An allowance will not be made for the period during which the service is interrupted for maintenance. For all channel services furnished on a twenty-four hour basis, the facilities shall be available once in each twenty-four hours.
 - 5. Service in Hazardous Locations

The customer must install and maintain service at locations which are or may be hazardous or dangerous to employees, agents, or property of the Company, unless otherwise specified in this tariff.

For DATAPHONE Digital Service, the customer is responsible for providing, installing and maintaining sealed conduit with explosive-proof fillings between facilities furnished by the Company in explosive atmospheres and points outside the hazardous areas where connection may be made with regular facilities of the Company.

Issued: May 7, 1998

Effective: May 7, 1998

GENERAL REGULATIONS

C. OBLIGATIONS AND LIABILITY OF THE COMPANY

1. Except as specified in 2. and 7. following, the Company's liability for services rendered under this tariff shall not exceed an amount equal to the proportionate fixed monthly rate provided under this tariff for the service for the period during which the service was affected.

Approval of tariff language by the Public Utilities Commission of Ohio does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

- 2. The Company is not liable for any defacement of, or damage to, the premises of a customer resulting from service installation or removal, when such defacement or damage is not the result of negligence of the Company.
- 3. The Company is not liable to the customer for all claims, losses or damages arising from the use of service furnished under this tariff, such as:

Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication; claims for patent infringement arising from combining or using the Company service in connection with facilities or equipment furnished by others; or all other claims arising out of any act or omission of others relating to the service provided by the Company.

Issued: May 7, 1998

Effective: May 7, 1998

GENERAL REGULATIONS

- C. OBLIGATIONS AND LIABILITY OF THE COMPANY (Cont'd)
 - 4. The Company does not guarantee or make any warranty or accept liability for claims, losses, or damages with respect to its service when used in an explosive atmosphere.
 - 5. License under patents, other than the limited license to use, is not granted by the Company for any service offered under this tariff. The Company will defend the customer against claims of patent infringement arising solely from the use of service offered under this tariff, and will indemnify the customer for any damages awarded based solely on such claims.
 - 6. The Company's failure to provide or maintain service under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, acts of God and other circumstances beyond the Company's reasonable control, subject to the Adjustment of Charges for Service Interruptions in D. following.
 - 7. The Company's liability for its willful misconduct is not limited by this tariff.

GENERAL REGULATIONS

D. ADJUSTMENT OF CHARGES FOR SERVICE INTERRUPTIONS

When a Company-caused error or malfunction causes a customer's service to be interrupted, the Company will provide a credit allowance not exceeding an amount equal to the proportionate fixed monthly rate that would have been billed to the customer for the period of time the service was interrupted. However, if service is restored within 24 hours of the interruption report or detection by the Company, no allowance will be made.

E. EFFECT OF CHARGE CHANGES ON PENDING ORDERS

Note: The charges referenced in this paragraph apply to nonrecurring and/or one-time charges.

- 1. If a customer places an order before an authorized charge increase goes into effect, billing will be at the level of charge that was effective at the time of the order provided the work can be completed within the Company's normal installation interval (which is the shortest period in which the order can be completed).
- 2. If an order is placed before a charge increase or decrease goes into effect and completion takes longer than the normal interval for causes beyond the Company's control, billing will be at the level of charge that is in effect when the work is completed.
- 3. For parts of orders completed at various times for services whose nonrecurring charges are increased over the completion period, billing will be at the charges that are in effect at the date of completion for each part.

GENERAL REGULATIONS

F. Reserved

(D)

(D)

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Effective: APRIL 1, 2008

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 06-1345-TP-ORD and 08-374-TP-ATA.

GENERAL REGULATIONS

G. INSTALLATION, MAINTENANCE AND REPAIRS

- 1. All ordinary expense of installation, maintenance and repair, in connection with Company facilities and services provided to customers is borne by the Company unless otherwise specified in the tariffs. A customer is not permitted to install, rearrange, disconnect, remove or repair any Company apparatus, except when involved in service furnished at hazardous locations, when written consent of the Company is required.
- 2. Maintenance and repairs of Company-provided facilities during normal working hours on normal working days are performed at the Company's expense, except as follows:
 - a. If the customer requests work performed at other times for reasons not under the control of the Company, the expense incurred by the Company in excess of the normal expenses may be billed to the customer. This provision shall not apply to emergencies affecting public health, safety, unavoidable casualties, or acts of God.
 - b. If the customer requests "standby" workmen to safeguard the continuity of service at special events, irrespective of when such "standby" workmen are provided, the added cost may be billed to the customer.
- H. USE OF CONNECTING COMPANY LINES

When facilities are provided jointly by the Company and one or more Local Exchange Carriers, the Company shall not be held liable for any act or omission of the other carriers.

I. TRANSMITTING MESSAGES

The Company does not transmit messages but offers the use of its facilities for communications between customers or others, unless otherwise specifically provided in this tariff.

SECTION 1 2nd Revised Sheet No. 20 Cancels 1st Revised Sheet No. 20

P.U.C.O. No. 3 MESSAGE TELECOMMUNICATIONS SERVICE

GENERAL REGULATIONS

J.

RESERVED FOR FUTURE USE

Material previously appearing on this sheet now appears on Sheet 23.

Issued: May 7, 1998

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District Manager, Chicago, Illinois

GENERAL REGULATIONS

Material previously appearing on this page has been moved in its entirety to the AT&T Ohio Business Service Guide located at http://www.serviceguide.att.com.

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GENERAL REGULATIONS

M. STATE SALES TAX

Certain telecommunication services, as defined in the Ohio Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate or terminate in Ohio, or both, and are charged to a subscriber's telephone number or account in Ohio.

Material previously appearing on this page has been moved in its entirety to the AT&T Ohio Consumer Service Guide located at http://www.serviceguide.att.com.

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GENERAL REGULATIONS

This filing withdraws and removes the following pages in this section. 19th Revised Sheet No. 24 20th Revised Sheet No. 24.1 10th Revised Sheet No. 24.2 11^{th} Revised Sheet No. 24.3 14^{th} Revised Sheet No. 24.4 15th Revised Sheet No. 25 10th Revised Sheet No. 25.1 4th Revised Sheet No. 26 3rd Revised Sheet Nos. 27 and 28 5th Revised Sheet No. 29 6th Revised Sheet No. 30 3rd Revised Sheet No. 31 14th Revised Sheet No. 32 6^{th} Revised Sheet No. 33 5th Revised Sheet No. 34 6th Revised Sheet No. 35 5th Revised Sheet No. 36 8th Revised Sheet Nos. 37 and 38 7^{th} Revised Sheet No. 39 4^{th} Revised Sheet No. 40 5th Revised Sheet No. 41 7th Revised Sheet No. 42 14th Revised Sheet No. 43 8th Revised Sheet No. 44 9^{th} Revised Sheet No. 45 10th Revised Sheet No. 46 9^{th} Revised Sheet No. 47 10th Revised Sheet No. 48 6th Revised Sheet No. 49 8th Revised Sheet No. 50 11th Revised Sheet No. 51 6th Revised Sheet No. 52 8^{th} Revised Sheet No. 53 1^{st} Revised Sheet Nos. 54 and 55 2nd Revised Sheet No. 56 3rd Revised Sheet No. 57 $4^{\rm th}$ Revised Sheet No. 58 2nd Revised Sheet No. 59 5^{th} Revised Sheet No. 60 2nd Revised Sheet No. 61 1st Revised Sheet No. 62 5th Revised Sheet Nos. 63-67 4^{th} Revised Sheet No. 68 3rd Revised Sheet No. 69 2nd Revised Sheet No. 70 1st Revised Sheet No. 71 4th Revised Sheet No. 72

Issued: August 27, 2009Effective: August 28, 2009

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Material previously appearing on this page has been moved in its entirety to AT&T Ohio Consumer Service Guide located at http://www.serviceguide.att.com.

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P.U.C.O. No. 3 DEFINITIONS

A. DEFINITIONS OF TERMS

CASUAL USAGE

AT&T may limit a residential consumer's toll usage in order to protect the company from potential non-payment by non-subscribers utilizing AT&T's network. In the event access is restricted, customers attempting to access AT&T's network will be automatically routed to either a recorded announcement or a service representative for information regarding service restoral.

CENTRAL OFFICE

A switching unit of the exchange carrier providing telecommunications service to the subscribers connected thereto.

Customer Dialed 1+

Customer dialed 1+ denotes that situation where the customer dials "1" and continues to dial the called station.

Dial Station

Dial Station Service is where a residential customer originates the call from their home, it is billed to the customer's main billed account, and is made without the assistance of a Company operator or an automated call processing system.

Exchange

An exchange consists of one or more central offices with the associated plant used in furnishing communication service within a specified area, established by the local exchange carrier.

Instate Long Distance calling

Includes intraLATA (also known as Regional Toll or Local Toll) and interLATA calls.

Local Access and Transport Area (LATA)

A geographic area established for the provision and administration of communications service. It encompasses designated local exchange carrier exchanges which are grouped to serve common social, economic and other purposes.

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Carol Paulsen, Director San Antonio, Texas (T)

(T)

P.U.C.O. No. 3 DEFINITIONS

A. DEFINITIONS OF TERMS (Cont'd)

Message

(T)

A communication between two or more points.

Message Telecommunications Service

Message Telecommunications Service (MTS) is that of furnishing facilities or telecommunications between stations in accordance with the regulations and price schedules specified in this tariff.

Rate Center

A point within an exchange from and to which mileage measurements are made in determining message telecommunications service and interexchange mileage prices. In general, a point is selected at the approximate center of the most densely populated portion of the exchange. There may be more than one rate center in an exchange.

Station

The term "Station" denotes the network control signaling unit and any other equipment which enables a customer to establish communications connections and to effect communications through such connections.

(T)

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P.U.C.O. No. 3 DEFINITIONS

This filing withdraws and removes the following pages in this section.

	Revised			
	Revised			
	Revised			
	Revised			
2^{nd}	Revised	Sheet	No.	8
2^{nd}	Revised	Sheet	No.	9

Issued: August 27, 2009Effective: August 28, 2009

P.U.C.O. No. 3

DEFINITIONS

Issued: May 7, 1998 Effective: May 7, 1998

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 96-190-TP-ACE.

District Manager, Chicago, Illinois

AT&T COMMUNICATIONS OF OHIO, INC.

SECTION 3.PL Sheet No. 1 1st Revision

Material previously appearing in this section, Sheets 1 through 3 and Price List Sheet 1, has been moved in its entirety to the AT&T Ohio Service Guide located at <u>http://www.serviceguide.att.com</u>.

Issued: APRIL 1, 2008 Effective: APRIL 1, 2008

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 06-1345-TP-ORD and 08-374-TP-ATA.

Material previously appearing in this section, Sheets 1 through 3 and Price List Sheet 1, has been moved in its entirety to the AT&T Ohio Service Guide located at <u>http://www.serviceguide.att.com</u>.

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Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 06-1345-TP-ORD and 08-374-TP-ATA.

P.U.C.O. No. 3 CONNECTIONS WITH CUSTOMER PREMISES EQUIPMENT

Material previously appearing in this section, Sheets 1 through 9, has been moved in its entirety to the AT&T Ohio Service Guide located at http://www.serviceguide.att.com.

Issued: APRIL 1, 2008 Effective: APRIL 1, 2008

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 06-1345-TP-ORD and 08-374-TP-ATA.

AT&T COMMUNICATIONS OF OHIO, INC.

SECTION 6.PL Sheet No. 1 10th Revision

MESSAGE TELECOMMUNICATIONS SERVICE

A. NONSUBSCRIBER SERVICE CHARGE

Class of Service	Per Call
- Dial Station	\$3.50

B. INITIAL SUBSCRIPTION

DIAL STATION SERVICE RATE SCHEDULE

- Per Minute Usage Rates

Day/Peak	Evening/Off Peak	Night/Weekend
\$.33 (R)	\$.33 (I)	\$.33 (I)

C. NONSUBSCRIBER 1010288 SERVICE

DIAL STATION SERVICE RATE SCHEDULE

- Per Minute Usage Rates

Day/Peak	Evening/Off Peak	Night/Weekend
\$.33 (R)	\$.33 (I)	\$.33 (I)

D. LUCKY DOG 1010345 SERVICE

The following rates and charges apply:

		Rate Per Minute <u>Or Fraction Thereof</u>	Connection Charge Per Call
	Dial Station	\$.10	\$.30
Ε.	TRANSFER SERVICE FEE		
	Per Call	\$0.75	
F.	DIRECTORY ASSISTANCE		
	Per Call	\$1 .99	

All other material previously appearing on this page has been moved in its entirety to AT&T Ohio Consumer Service Guide located at http://www.serviceguide.att.com.

Issued: June 1, 2009 Effective: June 1. 2009

 $\begin{array}{c} \text{SECTION 6.PL}\\ 9^{\text{th}} \text{ Revised Page 2}\\ \text{Cancels 8}^{\text{th}} \text{ Revised Page 2} \end{array}$

AT&T COMMUNICATIONS OF OHIO, INC.

MESSAGE TELECOMMUNICATIONS SERVICE

This filing withdraws and removes the following pages in this section.

3 rd	¹ Revise	d Sheet	: No.	. 3
2 nd	¹ Revise	d Sheet	: NO.	. 4
310	¹ Revise	d Sheet	: No.	5
3 rd	¹ Revise	d Sheet	: No.	6
12^{th}		d Sheet	: No.	. 7
15 th		d Sheet	: No.	. 8
7 th	ⁿ Revise	d Sheet	: No.	. 9
8^{th}	Revised	Sheet	No.	10
$3^{\rm rd}$	Revised	Sheet	No.	11
2^{nd}	Revised	Sheet	No.	12
$3^{\rm rd}$	Revised	Sheet	No.	13
$3^{\rm rd}$	Revised	Sheet	No.	14
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8^{th}	Revised	Sheet	No.	19
8^{th}	Revised	Sheet	No.	20
13^{th}	Revised	Sheet	No.	21
14^{th}	Revised	Sheet	No.	22
5^{th}	Revised	Sheet	No.	23

Issued: August 27, 2009Effective: August 28, 2009

2nd Revised Sheet No. 1 Cancels lst Sheet Revised Sheet No. 1

P.U.C.O. No. 3 MESSAGE TELECOMMUNICATIONS SERVICE

A. APPLICATION

This tariff applies to Message Telecommunications Service, (T) hereinafter referred to as MTS, furnished by AT&T COMMUNICATIONS OF OHIO, INC. between points within the State of Ohio, where: 1) instate dial station long distance calls are billed to the Customer's residential telephone account for which the initial subscription to AT&T is made through a local service provider other than AT&T, as specified in Section 6, following, and 2) calls are billed to the Customer's telephone account under the "Casual Calling Service" specified in this tariff.

The regulations contained in this section of the tariff supplement the regulations contained in all other sections of this tariff.

(T)

B. REGULATIONS

1. The regulations in Section 1 pertaining to payment for service, advance payments, construction charges, deposits, termination of service and broadcast of recorded conversations are applicable to MTS.

In addition, where this section refers to regulations, rates and charges in other sections of the Company's tariff, such sections and any future revisions or additions to them are made a part of this section.

- 2. The obligations of both Company and customer as described in Section 1 also apply to MTS. In addition, during an MTS or CUSTOM NETWORK SERVICE call, the customer should exchange identifying information with the called party to protect both their interests.
- 3. Authorized Connections

Equipment and facilities provided by the customer may be connected with facilities furnished by the Company for MTS.

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Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 06-1345-TP-ORD and 08-374-TP-ATA.

C. INITIAL SUBSCRIPTION

1. General

The rates, terms and conditions in this Section apply to instate long distance Dial Station calls placed by Customers whose initial subscription to AT&T is made through a local service provider and the Customer has not yet received an AT&T Consumer Services Agreement. AT&T will issue an AT&T Consumer Services Agreement to the Customer upon notification by the local service provider to AT&T that the Customer has subscribed to AT&T as their primary interexchange carrier.

The terms and conditions that apply to the Dial Station service provided under this Section will apply until the Customer of the service receives the AT&T Consumer Services Agreement or until the Customer directly contacts AT&T and enrolls in an AT&T Calling Plan, Promotion or Service Offering that is not provided under this tariff, whichever occurs first.

2. AT&T Dial Station Instate Long Distance

AT&T Dial Station instate long distance rates apply to calls billed to the Customer's residential telephone account for which the initial subscription to AT&T is made through a local service provider other than AT&T. Dial Station rates apply when:

- The person originating the call dials the telephone number desired and completes the call without the assistance of a Company Operator or the Company's automated operator system, and the call is billed to the calling station.

- The calling party cannot complete dial station call due to trouble on the telecommunications network, and chooses to re-dial the call.

- A calling party re-establishes a dial station call that has been involuntarily interrupted after the station has been reached.

- A Company Operator places a call for a calling party who identifies himself/herself as being handicapped and unable to dial the call because of his/her handicap, Material appearing on this sheet has been moved from Sheet 20.

Material appearing on this sheet has been moved from sheet 20. Material previously appearing on this page has been moved in its entirety to AT&T Ohio Consumer Service Guide located at http://www.serviceguide.att.com.

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Carol Paulsen, Director San Antonio, Texas

C. INITIAL SUBSCRIPTION (CONT'D)

2. AT&T Dial Station Instate Long Distance (Cont'd)

A Company Communications Assistant completes a call between persons with hearing and/or speech disabilities who use a Text Telephone (TT) or its equivalent and hearing persons who use an ordinary telephone (the completed call is rated and billed as a call from the calling station to the called station),

A Company Operator places a call because no automatic recording equipment is available for dial completion.

3. Rates and Charges

Rate Periods - The following rate periods are associated with Local toll and instate long distance Dial Station:

Peak Rate period - The Peak Rate period is 7:00 a.m. through 6:59 p.m. Monday through Friday.

Off-Peak Rate period - The Off-Peak Rate period is 12:00 a.m. through 6:59 a.m. and 7:00 p.m. through 11:59 p.m. Monday through Friday.

Weekend Rate period - The Weekend Rate period is 12:00 a.m. Saturday through 11:59 p.m. Sunday.

The time when connection is established, (determined in accordance with the time, standard or daylight saving, observed at the location of the rate center of the calling station) determines whether Day, Evening, or Night & Weekend prices apply.

In cases where a message begins in one price period and ends in another, the price in effect at the time the connection is established applies to the initial period. If a minute is split between two rate periods, the rate period applicable at the start of the minute applies to that entire minute. The duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute (for example, a 45 second call will be billed as a one-minute call). If the calculation for the charge results in a fractional charge, the fraction or amount will be rounded down to the nearest whole cent.

Material appearing on this sheet has been moved from Sheet 21. Material previously appearing on this page has been moved in its entirety to AT&T Ohio Consumer Service Guide located at http://www.serviceguide.att.com.

Issued: APRIL 1, 2008 Effective: APRIL 1, 2008

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 06-1345-TP-ORD and 08-374-TP-ATA.

Carol Paulsen, Director San Antonio, Texas

C. INITIAL SUBSCRIPTION (CONT'D)

3. Rates and Charges (Cont'd)

Chargeable time ends when a calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network or by the Company operator. Chargeable time does not include time lost because of faults or defects in the service.

When exchange telephone service used for MTS is connected through a service terminating arrangement or connecting arrangement at a customer's premises to a communications system, chargeable time for AT&T all calls begins when a call from the telecommunications network terminates in or passes through the first terminal equipment on that communications system. It is the customer's responsibility to furnish answer supervision so that chargeable time may begin.

Material appearing on this sheet has been moved from Sheet 22.

Material previously appearing on this page has been moved in its entirety to the AT&T Ohio Consumer Service Guide located at http://www.serviceguide.att.com.

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Carol Paulsen, Director

D. CASUAL CALLING SERVICES

1. Description

AT&T Casual Calling Services permit callers to access AT&T's switched network for completion of local toll and instate long distance Dial Station calls by dialing carrier access code 1010288 or 1010345. The rates, terms and conditions specified in this Section apply to local toll and instate long distance calls billed under the following Non-Subscriber 1010288 Service, Lucky Dog 1010345 Service offerings, or any other AT&T-assigned carrier access codes.

The rates, terms and conditions contained in this Section apply in addition to the General Regulations specified in Section A2 preceding.

2. Non-Subscriber 1010288 Service

Non-Subscriber 1010288 Service provides for local toll and instate long distance Dial Station calls placed via carrier access code 1010288 and billed to the Customer's main billed domestic telephone account that is not pre-subscribed to AT&T as the primary interexchange carrier.

3. Lucky Dog 1010345 Service

Lucky Dog 1010345 Service provides for local toll and instate long distance Dial Station calls placed via carrier access code 1010345 and billed to the Customer's main residential domestic telephone account.

Material appearing on this sheet has been moved from Sheet 23.

Material previously appearing on this page has been moved in its entirety to the AT&T Ohio Consumer Service Guide located at http://www.serviceguide.att.com.

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Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 06-1345-TP-ORD and 08-374-TP-ATA.

E. NON-SUBSCRIBER 1010288 SERVICE

1. Description

Non-Subscriber 1010288 Service is available for local toll and instate long distance Dial Station calls placed from points within the state of Wyoming and billed to the Customer's domestic residential telephone account that is not presubscribed to AT&T as the primary interexchange carrier. Access to Non-Subscriber 1010288 Service for Dial Station calls must be made by dialing carrier access code 1010288. The Customer is responsible for any 1010288 charges billed to the Customer's account regardless of how the carrier access code is dialed.

Non-Subscriber 1010288 Service does not include: conference calls, calls to AT&T Directory Assistance, calls to "00"INFO, calls completed via "00"INFO, calls to 800 and 900 telephone numbers, Telecommunications Relay Service calls, calls placed from cellular phones, calls made by Customers with Disabilities and calls billed to a residential telephone account for which pre-subscription to AT&T has been discontinued but an active billing record for such account still exists in AT&T's billing system.

Calls billed to a residential telephone account for which presubscription to AT&T has been discontinued but an active billing record for such account still exists in AT&T's billing system will be rated at Dial Station rates as described in this tariff. In addition, the Monthly Recurring Charge applies in any month that a subscriber makes a call at these rates.

AT&T will credit the charges for Non-Subscriber 1010288 Service reported by newly presubscribed AT&T Customers during the period between pre-subscription and administrative processing of the new Customer. AT&T will also credit the charges for Non-Subscriber 1010288 Service reported by Customers during an F.C.C. reportable incident of service outage by another interexchange carrier.

To receive either of these credits, Customers must contact AT&T through an 800 number designated for billing inquiries. Applicable Dial Station charges will apply for all completed calls for which a credit is received. The credit will be given either in the form of a bill credit or a Long Distance Certificate, at AT&T's discretion.

The application of charges for Non-Subscriber 1010288 Service is subject to billing availability.

Material appearing on this sheet has been moved from Sheet 24.

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Carol Paulsen, Director San Antonio, Texas

E. NON-SUBSCRIBER 1010288 SERVICE (Cont'd)

2. Rates and Charges

Usage charges and a per call Service Charge apply to each completed call.

Service Charges associated with Non-Subscriber 1010288 Service apply in addition to all other applicable Service Charges and Surcharges.

Charges are applicable 24 hours-a-day, 7 days-a-week.

Duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute (for example, a 45 second call will be billed as a one-minute call).

The Non-Subscriber 1010288 per call Service Charge, listed in the Price List, is in addition to the usage rates.

Material appearing on this sheet has been moved from Sheet 25.

Material previously appearing on this page has been moved in its entirety to the AT&T Ohio Consumer Service Guide located at http://www.serviceguide.att.com.

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Carol Paulsen, Director

F. LUCKY DOG 1010345 SERVICE

1. General

AT&T provides and will bill this calling plan under the brand name of Lucky Dog. Participating customers may access Lucky Dog service by dialing access code 1010345.

Lucky Dog 1010345 service is available for customer-dialed station-to-station calls billed to the customer's main billed account. The interstate terms and conditions that apply to this offer are described within AT&T's Tariff F.C.C. No. 27. Lucky Dog 1010345 service is furnished subject to billing availability.

2. Regulations

The general regulations specified in P.U.C.O. No. 3 also apply to Lucky Dog 1010345 service, except as specified otherwise under this section. Calls to Directory Assistance are also provided pursuant to the rates, terms and conditions found in the AT&*T Consumer Service Guide. To access Directory Assistance using Lucky Dog 1010345 service, customers must use 1010345 access and also dial the area code (NPA) for the telephone number desired plus 555+1212.

Calls billed to a calling card, calls placed from a public or semipublic payphone, calls requiring operator assistance, Conference calls, mobile calls, calls to 500, 700, 800, 877, 888, and 900 numbers are not available under this plan.

The duration of a call which involves a fractional part of a minute will be rounded up to the next higher full minute. Rates apply to all times of day, seven days a week. Special Holiday rates does not apply to Lucky Dog service.

3. Discontinuance of Service

The following regulations apply in lieu of the regulations applicable to discontinuance of service specified in P.U.C.O. No. 3, Section 1.

Material appearing on this sheet has been moved from Sheet 52.

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Carol Paulsen, Director San Antonio, Texas

F. LUCKY DOG 1010345 SERVICE (Cont'd)

3. Discontinuance of Service (Cont'd)

The Company may discontinue or suspend a customer's Lucky Dog 1010345 service immediately and without notice pursuant to the following:

- (a) the customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of communications services or its planned use of service(s); or
- (b) the customer provides false information to the Company regarding the customer's identity, address, credit-worthiness, past or current use of communications services, or its planned use of the Company's service(s); or
- (c) the customer states that it will not comply with a request of the Company for security for the payment for service(s) or advance payments, as specified in this tariff; or
- (d) the customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service; or
- (e) the customer uses the service of the Company for a message or messages, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another; or
- (f) the customer uses, or attempts to use service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:

- using or attempting to use service by rearranging; tampering with, or making connections to the Company's service not authorized by this tariff, or

- false credit devices, electronic devices, or
- any other fraudulent means or devices.

Material appearing on this sheet has been moved from Sheet 52.

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Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 06-1345-TP-ORD and 08-374-TP-ATA.

Carol Paulsen, Director San Antonio, Texas

2nd Revised Sheet No. 10 Cancels 1^{st} Revised Sheet No. 10

P.U.C.O. No. 3 MESSAGE TELECOMMUNICATIONS SERVICE

G. TELEPHONE RELAY SERVICE (TRS) ASSISTED CALLS

(N)

- 1. TRS Assisted calls are calls completed through the TRS established by the Public Utilities Commission of Ohio (PUCO). This service permits hearing and/or speech impaired customers who use a Text Telephone (TT) or its equivalent, to communicate with users of ordinary telephones. Communication takes place by relaying conversations (voice to TT and vice versa). These calls are between party(ies) who must communicate by means of a TT and others who communicate by means of an ordinary telephone.
- 2. A completed TRS assisted call is rated and billed as a call from the originating telephone number (calling station) to the terminating telephone number (called station).
- 3. Dial station rates less applicable discounts apply to TRS assisted calls except where additional operator assistance or special billing is requested. In those cases, the applicable class of service, e.g., customer dialed calling card station, operator station or person-to-person, rates apply.
- 4. The Company shall not be liable for errors in translating, transmitting, receiving or delivering messages by telephone, TT, or any other instrument over the facilities of connecting utilities or through the TRS established by the PUCO, except for errors resulting from the gross negligence or willful misconduct on the part of the Company.

(N)

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Carol Paulsen, Director Dallas, Texas

8th Revised Sheet No. 11 Cancels 7th Revised Sheet No. 11

P.U.C.O. No. 3 MESSAGE TELECOMMUNICATIONS SERVICE

H. TRANSFER SERVICE FEE

A Transfer Service Fee applies to all completed calls when the Customer transfers to the AT&T network from a Local Exchange Company network. The Transfer Service Fee is applied in addition to any other applicable Service Charges or Surcharges. The Transfer Service Fee does not apply to calls to 800 numbers, 900 numbers, calls to Select Call Service numbers, calls transferred to an AT&T Operator by the Local Exchange Company Operator in a local services resale arrangement.

I. RATE CENTERS OF MISCELLANEOUS COMMON CARRIER (MCC) MOBILE STATIONS

The rate center of mobile stations served by a MCC with whom the Company has made arrangements for the interchange of traffic is the wire center of the exchange in which the point of connection of the system of the particular MCC is located.

(N)

(N)

Issued: APRIL 1, 2008 Effective: APRIL 1, 2008

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 06-1345-TP-ORD and 08-374-TP-ATA.

Carol Paulsen, Director Dallas, Texas

J. MESSAGES PLACED BY CUSTOMERS WITH DISABILITIES

The following regulations will apply to customer dialed messages placed by a customer with a disability who is incapable of speech and, therefore, uses a nonvoice telecommunications device for communicating over the MTS network.

A customer who is unable to use a telephone instrument due to a hearing and/or speech impairment may apply to the Company for a rate discount. The rate discount is applicable to MTS messages originating through access provided by only one Local Exchange Carrier's residence service designated by the customer.

1. Certification Requirements

For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind or speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a text telephone (TT).

Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official or state agency or a diploma from an accredited educational institution for the impaired, are eligible to receive a discount off their MTS rates and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance Directory Assistance Service, as described in the Directory Assistance Service tariff.

Additionally, TT lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired, are eligible to receive a discount off their MTS rates.

The written certification must be presented to the Local Exchange Carrier which serves the residence of the certified person.

(N)

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Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 06-1345-TP-ORD and 08-374-TP-ATA.

Carol Paulsen, Director Dallas, Texas (N)

5th Revised Sheet No. 13 Cancels 4th Revised Sheet No. 13

P.U.C.O. No. 3 MESSAGE TELECOMMUNICATIONS SERVICE

J. MESSAGES PLACED BY CUSTOMERS WITH DISABILITIES (CONTINUED)

2. Rate Discounts

Upon receipt of the appropriate application and certification or verification, the following discounts off basic MTS shall be made (C) available for the benefit of the impaired: a 40 percent discount off the intrastate, interexchange, customer-dialed, station-tostation calls occurring between 8:00 AM and 4:59 PM Monday through Friday; a 60 percent discount off the intrastate, interexchange, customer dialed, station-to-station calls occurring between 5:00 PM and 10:59 PM Sunday through Friday and on the observed weekday for New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day (excluding 11:00 PM - 7:59 AM); and a 70 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 11:00 PM and 7:59 AM any day and 8:00 AM and 4:59 PM Sunday, all day Saturday, and on the observed weekday (Monday Friday) for the (C) Holidays noted above between 11:00 PM - 7:59 AM.

3. Calls Placed Through the Telephone Relay Service (TRS)

All MTS calls placed through the TRS are eligible to receive a discount off the MTS rates. The rate discounts are the same as those specified in 2. above. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services such as 900, 976 or 900-like services. (T)

Issued: JULY 15, 2009 Effective: JULY 15, 2009

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 90-9000-TP-TRF.

Carol Paulsen, Director Dallas, Texas

K. DIRECTORY ASSISTANCE SERVICE

1. General

Directory Assistance Service, as offered by the Company, allows customers to request information from Directory Assistance records. Customers may access this service by dialing the area code (NPA) for the telephone number desired plus 555-1212. Directory Assistance charges apply to all requests, except as modified below. Customers are charged when they obtain the requested information or when the information is unlisted, nonpublished, or no record can be found. Customers are allowed a maximum of two requests for information per call.

- 2. Exemptions
 - a. Customers with Disabilities

Those customers, with an AT&T approved certification, having a visual or physical disability that prevents use of a telephone directory are exempt as a reasonable accommodation associated with their disability from the charges for Directory Assistance calls for up to and including 50 calls per monthly billing cycle. This exemption applies to calls billed to one residential telephone line per certified customer and applies to Directory Assistance calls for personal use only. Calls in excess of 50, where billing is available, will be billed the tariffed Directory Assistance charges.

- b. Calls from hospital and skilled nursing home rooms are exempt from the Directory Assistance charge. The term "skilled nursing homes" applies to those nursing homes that provide around-the-clock professional nursing care.
- c. Calls placed from public, semi-public telephones are exempt from the Directory Assistance charge.
- 3. Credit Allowance

Credit is given for poor transmission, cut-offs, when given an incorrect telephone number, or inadvertent dialing of calls to Directory Assistance. To receive the credit, the customer must notify a company operator or business office of the problem experienced.

4. Charge# Refer to the PRICE List.

(N)

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Carol Paulsen, Director Dallas, Texas (N)

P.U.C.O. No. 3

MESSAGE TELECOMMUNICATIONS SERVICE

This filing withdraws and removes the following pages in this section.

3rd Revised Sheet Nos. 16-22 4th Revised Sheet No. 23 3rd Revised Sheet Nos. 24 and 25 1st Revised Sheet Nos. 26-29 3rd Revised Sheet No. 30 1st Revised Sheet No. 31 2nd Revised Sheet No. 32 1^{st} Revised Sheet Nos. 33 and 34 2nd Revised Sheet No. 35 $1^{\,\mbox{\tiny st}}$ Revised Sheet Nos. 36-42 3rd Revised Sheet No. 43 3^{rd} Revised Sheet No. 43.1 2^{nd} Revised Sheet No. 43.2 1st Revised Sheet No. 44 $2^{\rm nd}$ Revised Sheet No. 45 3^{rd} Revised Sheet No. 46 3rd Revised Sheet No. 46.1 3rd Revised Sheet Nos. 47-49 2nd Revised Sheet No. 50 $1^{\,\rm st}$ Revised Sheet Nos. 51 and 52 2nd Revised Sheet Nos. 53-58

Issued: August 27, 2009Effective: August 28, 2009

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No.

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APPLICATION REGULATIONS INITIAL SUBSCRIPTION CASUAL CALLING SERVICE NON-SUBSCRIBER 1010288 SERVICE LUCKY DOG 1010345 SERVICE TELEPHONE RELAY SERVICE (TRS) ASSISTED CALLS TRANSFER SERVICE FEE RATE CENTERS OF MISCELLANEOUS COMMON CARRIER (MCC) MOBILE STATIONS MESSAGES PLACED BY CUSTOMERS WITH DISABILITIES DIRECTORY ASSISTANCE SERVICE	2 5	(N) (N)

PRICE LIST SECTION IMMEDIATELY FOLLOWS SECTION 6.

Material previously appearing on this page has been moved in its entirety to AT&T Ohio Consumer Service Guide located at http://www.serviceguide.att.com.

Issued: APRIL 1, 2008 Effective: APRIL 1, 2008

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Carol Paulsen, Director Dallas, Texas AT&T COMMUNICATIONS OF OHIO, INC.

Material previously appearing in this Section, Sheets 1 through 19, has been moved in its entirety to AT&T Ohio Consumer Service Guide located at http://www.serviceguide.att.com.

Issued: April 1, 2008 Effective: April 1, 2008

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P.U.C.O. No. 3 OPTIONAL TOLL SERVICE

Material previously appearing in this section has been moved in its entirety to the AT&T Ohio Consumer Service Guide located at http://www.serviceguide.att.com.

Issued: APRIL 1, 2008 Effective: APRIL 1, 2008

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Carol Paulsen, Director San Antonio, Texas

P.U.C.O. No. 3 OPTIONAL TOLL SERVICE

Material previously appearing in this section has been moved in its entirety to the AT&T Ohio Consumer Service Guide located at http://www.serviceguide.att.com.

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Carol Paulsen, Director San Antonio, Texas AT&T COMMUNICATIONS OF OHIO, INC.

SECTION 8.PL 2nd Revised Page 1 Cancels 1st Revised Page 1

This section is canceled and replaced in its entirety by P.U.C.O. No. 5.

P.U.C.O. No. 3 WIDE AREA TELECOMMUNICATIONS SERVICE

This section is canceled and replaced in its entirety by P.U.C.O. No. 5.

Issued: December 24, 2002

Effective: December 24, 2002

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 02-3360-CT-ZTA.

David F. Doty, Director Chicago, Illinois Message Telecommunications Services

Section 6PL

11th Revised Page 1 Cancels 10th Revised Page 1

P.U.C.O. NO. 3

A. NONSUBSCRIBER SERVICE CHARGE

Class of Service	Per Call
- Dial Station	\$3.50

B. INITIAL SUBSCRIPTION

DIAL STATION SERVICE RATE SCHEDULE

- Per Minute Usage Rates

<u>Day/Peak</u>	<u>Evening/Off Peak</u>	Night/Weekend	
\$.36	\$.36	\$.36	(I)

C. NONSUBSCRIBER 1010288 SERVICE

DIAL STATION SERVICE RATE SCHEDULE -

- Per Minute Usage Rates

<u>Day/Peak</u>	Evening/Off Peak	Night/Weekend	
\$.36	\$.36	\$.36	(I)

D. LUCKY DOG 1010345 SERVICE

The following rates and charges apply:

	Rate Per Minute <u>Or Fraction Thereof</u>	Connection Charge <u>Per Call</u>
Dial Station	\$.10	\$.30
TRANSFER SERVICE FEE		

Per Call \$0.7	15
----------------	----

F. DIRECTORY ASSISTANCE

Е.

Per Call	\$1.99
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All other material previously appearing on this page has been moved in its entirety to AT&T Ohio Consumer Service Guide located at http://www.serviceguide.att.com.

Issued: March 31, 2011

Effective: April 1, 2011

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 90-9000-TP-TRF.

This tariff applies to intrastate Telecommunications Services offered by AT&T Communications of Ohio, Inc.

Issued: May 7, 1998

Effective: May 7, 1998

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 96-190-TP-ACE.

District Manager, Chicago, Illinois

Exhibit B

Title Page 1st Revised Page 1 Cancels Original Page 1

P.U.C.O. NO. 8

AT&T COMMUNICATIONS OF OHIO, INC.

SCHEDULE OF CHARGES AND REGULATIONS GOVERNING

BASIC LOCAL EXCHANGE SERVICES

(C)

Issued: May 19, 2011

Effective: May 19, 2011

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 11-2963-TP-ATA.

Section 1

2nd Revised Page 1 Cancels 1st Revised Page 1

P.U.C.O. NO. 8

1. APPLICATION OF TARIFF

1.1 This tariff applies to the furnishing of Basic Local Exchange Services defined herein by AT&T Communications of Ohio, Inc., (hereinafter referred to as the Company or AT&T). Local Exchange Services are furnished for the use of end-users in placing and/or receiving local telephone calls within exchanges depicted in Section 3. Services, features and functions will be provided where facilities, including, but not limited to, billing capability and the ability of AT&T to purchase service elements from appropriate tariffs for resale, are available.

All telephone companies are subject to the commission's rules found in the Telephone Company Procedures and Standards, Chapter 4901:1-6 of the Administrative Code. Customers have certain rights and responsibilities under the Telephone Company Procedures and Standards. These safeguards can be found in the Ohio Adm. Code 4901:1-6-12, which is entitled "Service Request for Basic Local Exchange Service (BLES)." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

AT&T reserves the right to offer its customers a variety of competitive services as deemed appropriate by the Company.

Issued: May 19, 2011

Effective: May 19, 2011

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 11-2963-TP-ATA.

(C)

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(C)

Section 2

1st Revised Page 7

Cancels Original Page 7

P.U.C.O. NO. 8

2. GENERAL REGULATIONS

2.2 LIABILITY OF THE COMPANY

A. Service Liability

The Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of a service, and subject to the provisions following, the Company's liability shall be in accordance with the Telephone Company Procedures and, Section 4901:1-6. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for Interruptions. However, if the interruption to service is restored within 24 hours after said interruption is reported to the Company or being found by the Company to be out of service (whichever occurs first), no allowance will be made.

The Company is not liable for damages to premises resulting from the furnishing of service, including the installation and removal of equipment or facilities and associated wiring, unless the damage is caused solely by the Company's negligence.

The Company shall be indemnified, defended and held harmless against any claim, loss or damage arising from the use of service offered under this tariff, involving:

- Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication;
- Claims for patent infringement arising from combining or using the service furnished by the Company in connection with facilities or equipment furnished by others;
- All other claims arising out of any act or omission of others in the course of using services provided pursuant to this tariff;

Effective: May 19, 2011

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 11-2963-TP-ATA.

(C) (C)

Section 2

1st Revised Page 9 Cancels Original Page 9

P.U.C.O. NO. 8

2. GENERAL REGULATIONS

- 2.2 LIABILITY OF THE COMPANY (Cont'd)
 - B. Temporary Suspension for Repairs

The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give customers who may be affected as reasonable notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable at times that will cause the customer the least inconvenience. When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of communications or customer's service.

C. Credit Allowance for Interruptions

No interruption allowance shall be made for failures in facilities provided with or by other carriers except as may otherwise be provided in other Sections of this tariff. Credit is not allowed for interruptions to service of less than seventy-two hours.

Basic Local Exchange Service subscribers who experience a service interruption in excess of seventy-two hours and who call to report the outage to the company shall be provided a credit equal to at least one month's charges for any local services rendered inoperative. (C)

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 11-2963-TP-ATA.

Section 2 1st Revised Page 10 Cancels Original Page 10

P.U.C.O. NO. 8

2. GENERAL REGULATIONS

- 2.2 LIABILITY OF THE COMPANY (Cont'd)
 - C. Credit Allowance for Interruptions (Cont'd)

Computation of such credits shall apply to all charges for basic local exchange services rendered inoperative. This rule (C) does not apply if the service interruption:

- Occurs as a result of a negligent or willful act on the part of the subscriber;
- Occurs as a result of a malfunction of subscriber-owned telephone equipment or inside wire;
- Occurs as a result of acts of god; military action, wars, insurrections, riots, or strikes; or
- 4) Is extended by the company's inability to gain access to the subscriber's premises due to the subscriber missing a repair appointment.

No interruption allowance shall apply where service is interrupted by the negligence or willful act of the customer or where the Company, pursuant to the terms of the tariff, suspends or terminates service, because of nonpayment of bills due the Company, unlawful or improper use of the facilities or service, or any other reason covered by the tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this tariff, the customer is responsible for providing electric power.

Issued: May 19, 2011

Effective: May 19, 2011

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(C)

Section 2 1st Revised Page 11 Cancels Original Page 11

P.U.C.O. NO. 8

2. GENERAL REGULATIONS

2.3 OBLIGATIONS OF THE CUSTOMER

A. The customer shall be responsible for:

- The payment of all applicable charges pursuant to this tariff;
- 2) Damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the customer or the noncompliance by the customer with these regulations, or by fire or theft or other casualty on the customer premises, unless caused by the sole negligence or willful misconduct of the employees or agents of the Company;
- 3) Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- 4) Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of any associated equipment or facilities used to provide Basic Local Exchange Services to the customer from the cable building entrance or property line to the location of the equipment or facilities space described above. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided equipment or facilities, shall be borne entirely by, and may be charged by the Company to the customer;

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P.U.C.O. NO. 8

2. GENERAL REGULATIONS

2.5 PAYMENTS AND CHARGES

Payments and charges for Basic Local Exchange Service are in accordance with the Telephone Company Procedures and Standards, Section 4901:1-6.

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2. GENERAL REGULATIONS

2.5 PAYMENTS AND CHARGES (Cont'd)

A. Billing Disputes

The customer is responsible for notifying the Company of any charges in dispute and the specific basis of such dispute. The Company reserves the right to require such notice to be in writing. All charges not in dispute shall be paid by the customer by the payment due date. Upon notification of a dispute, the Company shall undertake an investigation of the disputed charges. At the conclusion of the investigation, the Company shall notify the customer of any amount determined by the Company to be correctly charged and such amount shall become immediately due and owing. Amounts determined by the Company to be correctly charged shall also be subject to the late payment charge specified in this tariff.

The customer must provide the Company with notice of a dispute within one hundred and twenty (120) days from the bill date.

B. Advance Payments

The Company may require a customer or applicant to make an advance payment as a condition of continued or new service. The Company reserves the right to require from an applicant for service advance payments of recurring and nonrecurring charges, estimated usage charges, and other charges and guarantees in such amount as may be deemed necessary by the Company for safeguarding its interests. In addition, where special construction is involved, advance payment of the construction charges quoted may be required at the time of application. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made.

Advance payments do not accrue interest and may be required in addition to a deposit.

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2. GENERAL REGULATIONS

2.5 PAYMENTS AND CHARGES (Cont'd)

C. Deposits

The Company may require a deposit of a customer who cannot establish a credit standing satisfactory to the Company pursuant to the Telephone Company Procedures and Standards Rule 4901:6-12(10).

When service is terminated, the amount of the deposit will be applied to any indebtedness to the Company for service charges.

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Cash deposits are not to exceed 230% of a reasonable estimate of one month's service charges for the installation of Basic Local Exchange Services for any person that it determines, in its discretion, is not creditworthy.

D. Returned Check Charges

In addition to any late payment charges specified in this tariff, a business customer will be assessed a \$15.00 charge for each check, draft, or electronic funds transfer submitted by the customer to the Company which a financial institution refuses to honor.

E. Minimum Period Charge

Except as otherwise noted in this tariff, the minimum period for service is one month. When a service is discontinued prior to the expiration of the minimum period, the minimum period charge will apply. In addition, all nonrecurring charges associated with the provision of the service will be billed.

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2. GENERAL REGULATIONS

2.5 PAYMENTS AND CHARGES (Cont'd)

F. Late Payment Charge

If any portion of the customer's payment is received by the company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, a Late Payment Charge shall be due to the Company, provided billing capability exists. The Late Payment Charge shall be the portion of the payment not received by the date due, multiplied by a factor. The late payment factor shall be 1.5% per month. The minimum Late Payment Charge is \$5.00.

Late Payment Charges do not apply to the disputed portion of unpaid balances, if resolved in favor of the customer. The disputed portion of unpaid balances, if resolved in favor of the Company, may be subject to the Late Payment Charge as of the original due date noted on the customer's bill. Undisputed amounts of the same bill may be subject to the Late Payment Charge if they remain unpaid by the due date noted on the customer's bill.

Collection procedures and security deposit requirements are unaffected by the application of the Late Payment Charge.

The Late Payment Charge does not apply to final accounts.

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7. AT&T BASIC LOCAL EXCHANGE SERVICE

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7.1 DESCRIPTION

AT&T Local Exchange Services provide a Customer with an analog, voice-grade telephonic communications channel that can be used to originate or terminate one call at a time. A Business line is provided for connection of Customer-provided key system or singleline terminal equipment such as station sets or facsimile machines to the Company's network.

AT&T Local Exchange Services may be offered in conjunction with an associated long distance service provided by AT&T as described in this state's Service Guide. Customers who order AT&T Local Exchange Services associated with a long distance service as described this state's Service Guide are eligible to receive the rates and charges as shown in the Price List and/or Service Guide. All other AT&T Local Exchange Services customers will be charged as shown the Price List.

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7. AT&T BASIC LOCAL EXCHANGE SERVICE

7.2 MONTHLY RECURRING CHARGES

AT&T Local Exchange Services are subject to monthly recurring charges on a per-line basis.

7.3 NON-RECURRING CHARGES

The following Non-Recurring charges are applicable to all AT&T Local Exchange Services Customers.

A. Installation Charge

AT&T Local Exchange Services are subject to a non-recurring Installation Charge on a per-line basis unless otherwise specified.

B. Line Move with Dispatch

Moves to an existing Local Service line that requires dispatch of Company personnel to a Customer location are subject to nonrecurring charges on a per-site, per-hour basis, with a one hour minimum charge per-site, beginning from the time when the Company's employee or contractor enters the Customer's location. Should the service call exceed one hour, the customer will be assessed charges in 15-minute increments until the service call is completed. Such dispatch services may include, but are not limited to, work with Company on-premise equipment, the demarcation point, or the facilities which is done after the initial installation of service.

Material previously appearing on this page can be found in the AT&T Ohio Local Exchange Service Guide, specifically Section 5, Page 3.

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7. AT&T BASIC LOCAL EXCHANGE SERVICE

7.3 NON-RECURRING CHARGES (Cont'd)

C. Pre-Installation Cancellation Charge

Pre-Installation Cancellation Charge is assessed when a Customer, after accepting a customer-concurred due (CCD) date from the service provider, cancels the entire Local Service order prior to completed installation. This charge also applies when the Customer accepts only partial installation of the Local Service order at the accepted CCD date and further installation must be scheduled for a later date.

D. 25 Pair Termination Block Charge

A 25 Pair Termination Block Charge is assessed if the Customer requires an RJ21X hand-off device to be installed in order to obtain AT&T Local Exchange Services from the Company.

E. PIC Change Charge

A PIC Change Charge applies to existing Local Service customers who request a change in their PIC designation for presubscription interLATA or, where available, intraLATA services. The charge is applied on a per-line basis. Customers may presubscribed to the carrier of their choice for both interLATA and intraLATA service. The customer will incur a charge as provided in the Price List each time there is a change in the long distance carrier associated with the customer's interLATA or intraLATA service after the initial installation of service, however, if a customer changes both its interLATA and intraLATA carriers simultaneously, the Company will waive the full intraLATA PIC Change Charge.

NOTE: InterLATA PIC Change Charge can be found in AT&T's F.C.C. Tariff No. 28.

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Effective April 1 2008 the price terms and conditions for customers	

Effective April 1, 2008, the price, terms and conditions for customers with two or more lines are now governed by the terms of their written contract or Business Service Agreement, which can be found at http://www.att.com/agreement/.

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COMMERCIAL RATES

AT&T BASIC LOCAL EXCHANGE SERVICE

- A. Non-Recurring Charges
 - 1) Installation Charge

	<u>Non-Recurring Charge</u>
Per Main Business Line	\$25.00
Per Additional Business Line	25.00

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2)	Line Move with Dispatch		(T)
	Initial Hour	Each Additional 15 Minutes	
	\$125.00	\$ 30.00	

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3)	Due Testallation Generallation (her	(C)
(د	Pre-Installation Cancellation Char	Per Cancellation \$ 75.00
4)	25 Pair Termination Block Charge	(C)
		<u>Per Block</u> \$ 65.00
= 5)	PIC Change Charge	(C) (C)
	<u>Per PIC (</u> \$0.0	
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COMME	RCIAL RATES				
AT&T BASIC LOCAL EXCHANGE SERVICE				(T)
A. AT&T All In One				(M)
<u>All In One - Plan A Flat Rate*</u>	Non	Monthly			
Main Business Line	Recurring <u>Charge</u> \$35.00	Recurring <u>Charge</u> \$51.50			
				(D) (D)	
Usage Rates					
<u>Per Minute</u> \$.0232					
<u>All In One - Plan B Flat Rate</u> Main Business Line	Non Recurrin <u>Charge</u> \$35.00	Mont g Recur <u>Char</u> \$42.	ring <u>qe</u>		
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Usage Rates					
<u>Per Minute</u> \$.0232				(M)
*All In One-Plan A Flat Rate is gra A and B are the basic standalone lo Service. For additional service de Ohio Local Exchange Service Guide.	ocal services wit	hin the Al	l In One	т (N) N) N) N)
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COMMERCIAL RATES

AT&T BASIC LOCAL EXCHANGE SERVICE

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P.U.C.O. NO. 5

AT&T COMMUNICATIONS OF OHIO, INC.

SCHEDULE OF CHARGES AND REGULATIONS GOVERNING

CASUAL CALLING SERVICE

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Message Telecommunications Services

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AT&T Communications of Ohio, Inc.

Message Telecommunications Services

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Cancels 5th Revised Page 1

P.U.C.O. NO. 3

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Section 1 2nd Revised Page 2 Cancels 1st Revised Page 2

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Section 1 3rd Revised Page 3

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Section 1 3rd Revised Page 4 Cancels 2nd Revised Page 4

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Section 1 3rd Revised Page 5 Cancels 2nd Revised Page 5

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Section 1 2nd Revised Page 6 Cancels 1st Revised Page 6

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Section 1 2nd Revised Page 7

Cancels 1st Revised Page 7

P.U.C.O. NO. 3

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Section 1 4th Revised Page 8 Cancels 3rd Revised Page 8

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Section 1 11th Revised Page 9 Cancels 10th Revised Page 9

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Message Telecommunications Services

Section 1 5th Revised Page 12.1 Cancels 4th Revised Page 12.1 P.U.C.O. NO. 3

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Section 1 1st Revised Page 12.2 Cancels Original Page 12.2

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Message Telecommunications Services

Section 1 6th Revised Page 12.3 Cancels 5th Revised Page 12.3 P.U.C.O. NO. 3

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Section 2 3rd Revised Page 1 Cancels 2nd Revised Page 1

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Section 4 3rd Revised Title Page Cancels 2nd Revised Title Page P.U.C.O. NO. 3

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Section 6 3rd Revised Page 1 Cancels 2nd Revised Page 1

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Section 6 5th Revised Page 4 Cancels 4th Revised Page 4

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Section 6 2nd Revised Page 6 Cancels 1st Revised Page 6

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Section 6 3rd Revised Page 7 Cancels 2nd Revised Page 7

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Section 6 2nd Revised Page 8 Cancels 1st Revised Page 8

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10th Revised Title Page Cancels 9th Revised Title Page P.U.C.O. NO. 3

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Message Telecommunications Services

Section 7 36th Revised Title Page 1 Cancels 35th Revised Title Page 1 P.U.C.O. NO. 3

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Message Telecommunications Services

Section 7 19th Revised Title Page 2 Cancels 18th Revised Title Page 2 P.U.C.O. NO. 3

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Section 8 2nd Revised Title Page Cancels 1st Revised Title Page P.U.C.O. NO. 3

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Exhibit C

PUCO No. 8

Detariffing Features (Section 7, Page 6-7), Directory Listings (Section 7, Pages 8-12), Directory Assistance Call Completion(Section 7, Page 18), Operator Services (Section 7, Pages 13-19), Service Order Charge, Feature Change Charge, Record Order Charge, Expedite Charge, and All In One Service (Section 7 Pages 20-21). Makes changes to the Ohio Administrative Codes, removes tiered Credit Allowances for Service Interruptions (Section 2, Page 9), revises Deposit language (Section 2, Page 19) to mirror Ohio Telephone Company Procedures and Standards.

<u>PUCO No. 5</u>

Detariffing Business Casual Use and Initial Subscription – this removes the entire PUCO No. 5 tariff.

PUCO No. 3

Detariffing Residential Casual Use and Initial Subscription – this removes the entire PUCO No. 3 tariff.

Exhibit D



April 8, 2011

Dear AT&T Customer:

Beginning on May 19, 2011, the prices, service descriptions, and the terms and conditions for business services, other than a primary line serving a small business with 3 or fewer access lines, provided by AT&T Communications of Ohio, Inc. will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. AT&T Communications of Ohio, Inc. will provide customer notice at least thirty days in advance of rate increases, material changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's future service offerings online at www.att.com/servicepublications by following the links to AT&T Business Service Guide for your state. You can also request a copy of this information by contacting the AT&T Customer Care Center at the toll-free billing inquiries number listed on your bill.

Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and the company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call us at the toll free number listed on your bill, or visit us at www.att.com/servicepublications.

Sincerely,

AT&T Communications of Ohio, Inc.



April 8, 2011

Dear Valued AT&T Business Customer:

Beginning on May 19, 2011, the prices, service descriptions, and the terms and conditions for business services, other than a primary line serving a small business with 3 or fewer access lines, provided by the AT&T Companies* will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. The AT&T Companies* will provide customer notice at least thirty days in advance of rate increases, material changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the company's service offerings online at www.att.com/servicepublications by following the links to the AT&T Business Service Guide for Ohio. You can also request a copy of this information by contacting the AT&T Customer Care Center at the toll-free billing inquiries number listed on your bill.

Since these services will no longer be on file with the Commission, this means that the agreement reached between the customer and the company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call us at the toll free number listed on your bill, or visit us at www.att.com/servicepublications.

Sincerely,

*AT&T Communications of Ohio, Inc. *TCG Ohio

EXHIBIT E

CUSTOMER NOTICE AFFIDAVIT

STATE OF ILLINOIS

SS:

COUNTY OF COOK

<u>AFFIDAVIT</u>

I, <u>Candice Glover</u>, am an authorized agent of the applicant corporation, <u>AT&T Communications</u> of <u>Ohio</u>, <u>Inc.</u>, and am authorized to make this statement on its behalf. I attest that the customer notice accompanying this affidavit was sent to affected customers through <u>direct mail</u> on <u>April 8, 2011</u> in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on May 18, 2011 Chicago, Illinois

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

5/19/2011 3:35:58 PM

in

Case No(s). 11-2963-TP-ATA

Summary: Tariff Detariff Application electronically filed by Ms. Candice L Glover on behalf of Glover, Candice L Ms. and AT&T Communications of Ohio, Inc.