

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of Pattersonville Telephone)
Company to Detariff Services and make other changes related)
to the Implementation of Case No. 10-1010-TP-ORD)
)

TRF Docket No. 90-5035 – TP - TRF

Case No. 11 - 3006 - **TP - ATA**

NOTE: Unless you have reserved a Case No. leave the "Case No." fields **BLANK**.

Name of Registrant(s) Pattersonville Telephone Company

DBA(s) of Registrant(s) _____

Address of Registrant(s) P.O. Box 276, Carrollton, OH 44515

Company Web Address _____

Regulatory Contact Person(s) Carolyn S. Flahive

Phone 614-469-3294

Fax 614-469-3361

Regulatory Contact Person's Email Address Carolyn.Flahive@ThompsonHine.com

Contact Person for Annual Report Scott Toot, President

Phone: 330-895-4391

Address (if different from above) _____

Consumer Contact Information Scott Toot, President

Phone: 330-895-4391

Address (if different from above) _____

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

| Carrier Type | <input checked="" type="checkbox"/> ILEC | <input type="checkbox"/> CLEC | <input type="checkbox"/> CTS |
|--|--|-------------------------------|------------------------------|
| Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

| Included | Identified As: | Description of Required Exhibit: |
|-------------------------------------|----------------|--|
| <input checked="" type="checkbox"/> | Exhibit A | The existing affected tariff pages. |
| <input checked="" type="checkbox"/> | Exhibit B | The proposed revised tariff pages. |
| <input checked="" type="checkbox"/> | Exhibit C | Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application. |
| <input checked="" type="checkbox"/> | Exhibit D | One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07 |
| <input checked="" type="checkbox"/> | Exhibit E | Affidavit that the Customer Notice described in Exhibit C has been sent to Customers. |

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Pattersonville Telephone Company, and am authorized to make this statement on its behalf.
(Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) May 18, 2011 at (Location) Carrollton, Ohio

*(Signature and Title) /s/ Scott Toot, President

(Date) May 18, 2011

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Carolyn S. Flahive verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) /s/ Carolyn S. Flahive, Esq.

(Date) May 19, 2011

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WV

EXHIBIT A
(Existing Affected Tariff Pages)

28
P.U.C.O. No. 3
Cancels
P.U.C.O. No. 2

RECEIVED
BELL & BENTINE CO. LPA

A.M. MAY 4 1990 P.M.
7 8 9 10 11 12 1 2 3 4 5 6

THE PATTERSONVILLE TELEPHONE COMPANY

Telephone Service

RECEIVED
MAY 11 1990
TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

PATTERSONVILLE EXCHANGE

Issued August 22, 1952

Effective September 1, 1952

Issued by
L. D. WILSON, Owner
Pattersonville, Ohio

Filed under authority of Order No. 23,122 issued by The Public Utilities Commission of Ohio.

P.U.C.O. NO. 3

INDEX

| | <u>Section</u> | <u>Sheet No.</u> |
|---|----------------|------------------|
| Local Exchange Service Rates | | 1 |
| General Rules, Regulations and Charges | | 2 |
| Map | | 3 |
| Jack and Plug Equipment | | 4 |
| Excise Taxes | | TS-1 |
| 811 Service For "One Call" Notification Systems | 1 | 6 - 10 |
| Basic Telephone Assistance | 2 | 1 |
| Resale and Sharing | 3 | 1 |

(D)

ISSUED: June 9, 2008

EFFECTIVE: July 25, 2008

In Accordance with Case No. 08-685-TP-ATA
Issued by the Public Utilities Commission of Ohio
Scott Toot, President
Carrollton, Ohio

PATTERSONVILLE TELEPHONE COMPANY

In order to recover the increased amount of state excise taxes imposed on the Pattersonville Telephone Company (hereinafter Company) which results from the increased public utilities gross receipt tax provisions set forth in Amended Substitute House Bill 694 of the 114th General Assembly of Ohio, the Company shall apply to the rates and charges set forth in its rate schedules a surcharge increasing paid rates and charges by 0.71 per cent. The special tax adjustment surcharge shall be applied on all bills rendered on or after January 1, 1982.

Authorized by Order of The Public Utilities Commission of Ohio,
dated Case No. 81-1408-AU-UNC

Issued: December 31, 1981

Effective: January 1, 1982

Issued by:
Nelva Toot, Executive Vice President
Pattersonville, Ohio

P.U.C.O. NO. 3

LOCAL EXCHANGE SERVICE RATES
PATTERSONVILLE EXCHANGE

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (the "MTSS"). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

(N)

The rates hereunder entitle the subscribers to service, without additional charge, to the subscribers connected with the Minerva and Carrollton Exchange of the General Telephone Company.

- A. Within the Base Rate Area, comprising the territory within ½ mile radius from the Pattersonville Central Office:

| | <u>Net Monthly Rates</u> | | |
|--|--------------------------|------------------|------------------|
| | <u>Business</u> | <u>Residence</u> | <u>Payphones</u> |
| Individual line main stations, each..... | 5.75 | 4.75 | 5.75 |
| 5-party line, each main station..... | --- | 2.75 | --- |
| Coin Supervision Additive | --- | --- | 7.20 |

- B. Outside the Base Rate Area described in "A" above but within 150 feet of any existing rural circuit connection with the Pattersonville Exchange:

| | | |
|--------------------------------------|------|------|
| 2-party line, each main station..... | 6.75 | 5.75 |
| 5-party line, each main station..... | 4.75 | 3.25 |

Individual line service will be furnished at the rates specified in "A" above for those grades of service, plus a net monthly mileage charge of 60 cents for each quarter mile or fraction thereof, route measurement, between the Base Rate Area boundary and the subscriber's location.

Each of the net monthly rates shown under "A: and "B" above, is subject to a delayed payment charge of 25 cents if payment of all charges for service, including rental for the current month, is not made monthly on or before the 10th day of the month in which the service is rendered.

ISSUED: June 9, 2008

EFFECTIVE: July 25, 2008

In Accordance with Case No. 08-685-TP-ATA
Issued by the Public Utilities Commission of Ohio
Scott Toot, President
Carrollton, Ohio

P.U.C.O. NO. 3

B - (Continued)

When stations located on different premises of subscribers to urban grades of service are connected at the subscriber's request to circuits having the same switchboard line number, the rate for individual line main station service applies to one station on each of the premises. When stations located on the same premises have different call numbers, the main station rate applies to one of the stations to which each call number is assigned. The term "premises" is defined as continuous property occupied by the subscriber, whether or not a public highway separates the station locations.

Issued: November 20, 1987

Effective: January 1, 1988

Pursuant to the Commission's
Order in Case No. 87-1603-TP-ATA
dated October 27, 1987

Issued by
Nelva Toot, Vice President
Pattersonville, Ohio

P.U.C.O. NO. 3

GENERAL RULES, REGULATIONS AND CHARGES APPLICABLE
IN THE PATTERSONVILLE EXCHANGE

(D)

ADVANCE PAYMENTS

Applicants for service involving special construction may be required to make an advance payment. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

APPLICATION OF RATES

Business rates apply at business locations; and furnished, or when the use of the service is primarily or substantially of a business, professional, institutional or occupational nature. Residence rates apply at all other locations, unless otherwise specifically provided. When the use of a residence service is such that it should be reclassified as a business service, the Company will discontinue the service in the event the subscriber refuses to permit such reclassification and pay the applicable business rate.

CHARGES FOR SERVICE CONNECTIONS AND RESTORAL OF SERVICE

The following non-recurring charges apply:

1. The customer is responsible for the installation, repair and maintenance of all simple and complex inside wire, as that term is defined in this tariff. The Telephone Company will provide installation, repair and maintenance services at the request of the subscriber, and the charges for such services shall be based on the Company's actual costs for provision of same.
2. Customers who rent premises equipment from the Company are subject to the following charges:
 - a) One time touchtone change out charge for installation of touchtone service \$20.00
3. Re-establishment of suspended service..... \$1.00

ISSUED: June 9, 2008

EFFECTIVE: July 25, 2008

In Accordance with Case No. 08-685-TP-ATA
Issued by the Public Utilities Commission of Ohio
Scott Toot, President
Carrollton, Ohio

P.U.C.O. NO. 3

GENERAL RULES, REGULATIONS AND CHARGES APPLICABLE
IN THE PATTERSONVILLE EXCHANGE

CONSTRUCTION CHARGES

Where permanent construction is provided in territory where no Company-owned facilities are available, the type and route deemed most practicable by the Company will be used. The applicant may be required to obtain the necessary right-of-way and pay the expense (or rental) incurred in securing and retaining it. The Company will furnish, place, own, and maintain or replace the wire circuits needed to provide multi-party line rural service. The Company will also furnish, place, own, and maintain or replace five poles with fixtures, per applicant to be served by the extension, where they are to be used as a part of the general distribution system and one pole with fixtures where it is not to be so used, but is needed to serve an individual applicant. Such other poles and fixtures as are to be used as a part of the general distribution system shall be furnished and placed in accordance with requirements of the Company and by, or at the expense of all applicants to be served by the extension; and will be owned, and maintained or replaced by the Company. Such other poles and fixtures as are not to be used as a part of the general distribution system shall be owned by the applicant; and shall be furnished, placed, and maintained or replaced in accordance with requirements of the Company by him or, at its option, by the Company at his expense.

DIRECTORY LISTINGS

Telephone directories issued to subscribers without charge are and remain the property of the Company. Each subscriber to main station service will be furnished one directory listing without charge. A net monthly charge of 25 cents applies to each extra listing of the subscriber. The Company will not be a party to controversies arising as a result of listings, and reserves the right to change any telephone number whenever deemed necessary.

(D)

(D)

GENERAL RULES, REGULATIONS AND CHARGES APPLICABLE
IN THE PATTERSONVILLE EXCHANGE

(D)

PAYMENT OF CHARGES

A subscriber's bill shall not be due earlier than fourteen (14) days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due. The postmarked date of mailed remittances will be deemed the date of payment. When the date on or before which a discount will be allowed for prompt payment, or after which a charge will be made for delayed payment, falls on a Sunday or Legal Holiday, the net charge will apply if payment is made on the next legal business day.

(T)

RESPONSIBILITY OF SUBSCRIBERS

The subscriber assumes responsibility for all charges for toll messages sent from the subscriber's station and for all toll messages received at such station on which the charges are reversed with the consent of the person answering the call.

SUSPENSION OR TERMINATION OF SERVICE

Service may be suspended or terminated by the Company: (a) for non-payment of charges when due; (b) for prohibited or improper use, abuse, or abandonment of the service; or (c) when a service is used in a manner which substantially impairs the service of other subscribers.

(D)

GENERAL RULES, REGULATIONS AND CHARGES APPLICABLE
IN THE PATTERSONVILLE EXCHANGE

(D)

(D)

DEPOSITS

When the Company assesses a deposit, it will do so based on the Company's average monthly bill in accordance with the MTSS.

(T)

(D)

P.U.C.O. NO. 3

GENERAL RULES, REGULATIONS AND CHARGES APPLICABLE
IN THE PATTERSONVILLE EXCHANGE

(D)

(D)

The Telephone Company shall respond promptly to customer inquiries pertaining to charges for toll service, either by handling the inquiry itself, or referring it to the IXC, depending on the nature of the customer's inquiry.

Disconnection of a customer's toll service for nonpayment of toll charges shall be accomplished through universal toll blocking, offered to all toll service providers on a nondiscriminatory basis. Toll disconnection service shall be provided as follows:

Universal Toll Blocking

Non-Recurring Charge
\$5.00/Customer Disconnected

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JAN 18 2002

TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: January 18, 2002

Effective: January 18, 2002

In Accordance with Case No. 00-1265-TP-ORD,
Issued by the Public Utilities Commission of Ohio
Scott Toot, President
Carrollton, Ohio

P.U.C.O. NO. 3

GENERAL RULES AND REGULATIONS
AND CHARGES APPLICABLE IN THE
PATTERSONVILLE EXCHANGE, CONT'D

Toll Blocking Policy

Pattersonville Telephone Company when acting on behalf of an IXC, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Pattersonville Telephone Company may furnish credit information, acquired from the Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

All forms of toll blocking services offered by Pattersonville Telephone Company to toll service providers must be provided on a nondiscriminatory basis to all toll providers, regardless of whether the Company has established a billing and collection agreement with the toll provider. Any charges for toll blocking services offered by the Company must be set forth in a Commission-approved tariff.

Upon payment by the customer of all past due toll debt to the IXC, or to Pattersonville Telephone Company acting on behalf of an IXC, the Company will lift the block and all 1+ dialing capabilities, including 10-XXX, will be restored.

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SEP 4 2001

TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: July 18, 2001

Effective: September 4, 2001

In Accordance with Order No. 00-1265-TP-ORD and Case No. 01-1814-TP-ATA

Issued by the Public Utilities Commission of Ohio

Nelva Toot, Vice President

Carrollton, Ohio

10

CARROLL

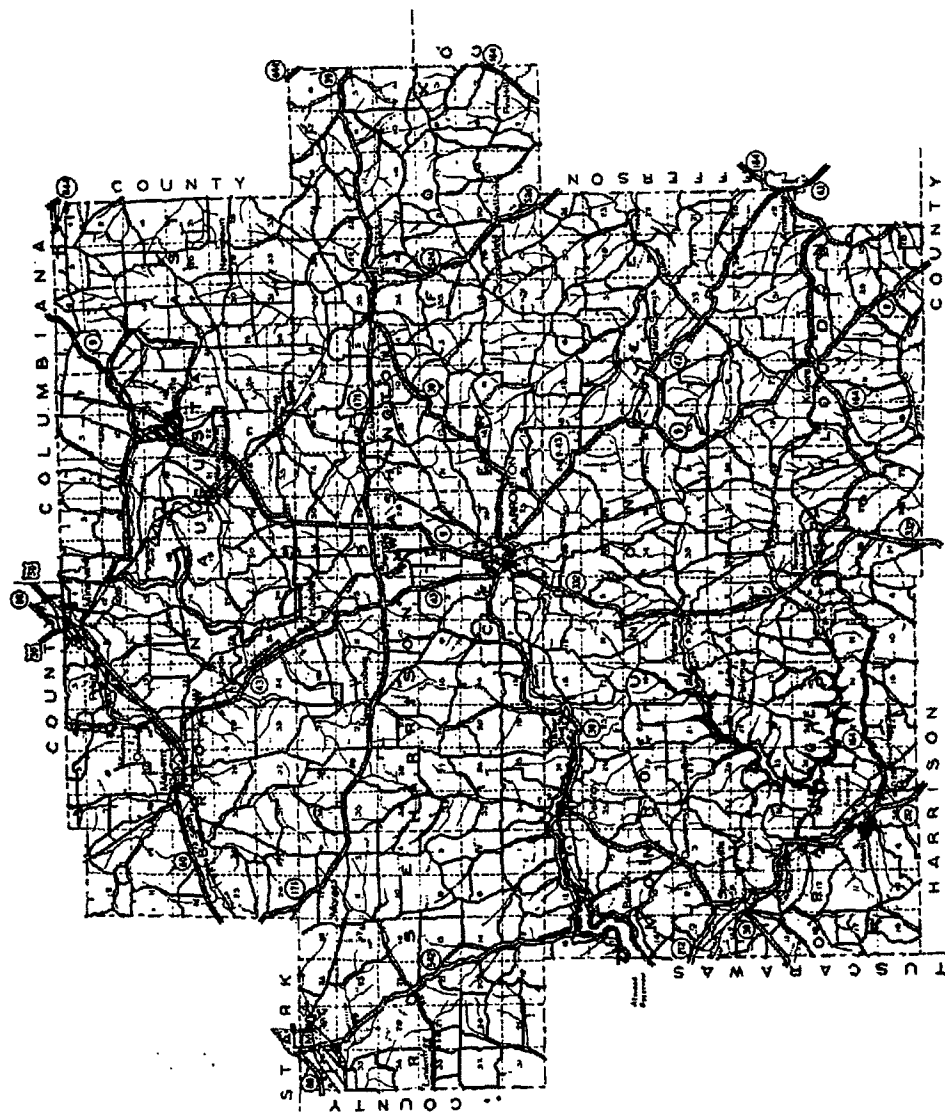
Map Approval Order No. 30

PATTERSONVILLE EXCHANGE

Original Map No. 451

CARROLL

10



CARROLL COUNTY



Issued October 3, 1939

Effective October 5, 1939

Issued by
E. D. WILSON, Owner
Pattersonville, Ohio

Filed under authority of Order No. 30 issued by The Public Utilities Commission of Ohio.

P.U.C.O. NO. 3

**JACK AND PLUG
EQUIPMENT**

Jack and plug equipment is included within the definition of inside wire, as set forth in this tariff. The customer is responsible for the installation, repair and maintenance of this equipment, and the company will provide this service as set forth at CHARGES FOR SERVICE CONNECTIONS AND RESTORAL OF SERVICE.

Should the customer choose to provide these services, Part 68 of the Rules and Regulations of the Federal Communications Commission must be observed. One bell may be permanently connected to the line for each portable telephone. Bells in excess of the allowance will be treated as extension bells.

Issued: November 20, 1987

Effective: January 1, 1988

Pursuant to the Commission's
Order in Case No. 87-1603-TP-ATA
dated October 27, 1987

Issued by
Nelva Toot, Vice President
Pattersonville, Ohio

900 SERVICES CALL BLOCKING

900 SERVICES CALL BLOCKING

A. Description

900 services call blocking is an optional service providing residential and nonresidential subscribers with the capability to block the origination of direct dialed calls to all 900 services.

B. Regulations

- (1) Call blocking of 900 services is provided where telephone company facilities permit.
- (2) 900 services blocking is provided to residential subscribers at no charge for initial requests.
- (3) Residential subscribers obtaining service at a new location shall be afforded blocking of 900 services at no charge, even if they exercised an option to block 900 services at a previous location at no charge.
- (4) Telephone company charges, if any, associated with residential subscribers' subsequent requests, and nonresidential subscribers' initial and subsequent requests, for 900 services blocking will not exceed the company's service order charge found in the General Rules and Regulations section of these tariffs. Customers may elect to remove 900 services blocking at no charge.
- (5) Requests by subscribers to remove ~~900 services~~ blocking must be in writing.

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AUG 12 1992

TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

ISSUED: August 12, 1992

EFFECTIVE: May 14, 1992

In accordance with Case No. 86-1044-TP-COI issued by
the Public Utilities Commission of Ohio

Issued by
Nelva Toot, Vice President
Pattersonville, Ohio

The Pattersonville Telephone Company
Pattersonville, Ohio

Original Sheet No. 5

P.U.C.O. No. 3

CONCURRENCES

CONCURRENCE WITH TARIFFS OF GTE NORTH INCORPORATED

The Pattersonville Telephone Company (Telephone Company), a Secondary Exchange Carrier (SEC) under the provisions of the Originating responsibility - Secondary Carrier Option (ORP-SCO) intraLATA toll compensation arrangement, hereby asserts to, adopts, and concurs in the following tariffs of its designated Primary Exchange Carrier (PEC), GTE North Incorporated as filed with the Public Utilities Commission of Ohio and as such now exists, or as they may be revised, added to, or supplemented, insofar as the same relate to service jointly rendered by the Telephone Company and GTE North Incorporated, including such service as may be participated in by one or more other connecting companies, and insofar as the same are not in conflict with the provisions of the tariffs of the Telephone Company:

1. Private Line Service Tariff (PL)
2. Foreign Exchange Service Tariff (FX)
3. Message Toll Telephone Service (MTS)
4. Wide Area Telephone Service (WATS)

ISSUED: September 7, 1990

EFFECTIVE: October 1, 1990

IN ACCORDANCE WITH ORDER NO. 83-464-TP-COI (Subfile C) :
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Nelva Toot, Vice President
Pattersonville, Ohio

SEP 7 1990

Pattersonville Telephone Company
Pattersonville, Ohio

Original
Sheet 5A

P. U. C. O. No. 3

CONCURRENCES, CONT'D

Telecommunications Service Priority (TSP) System

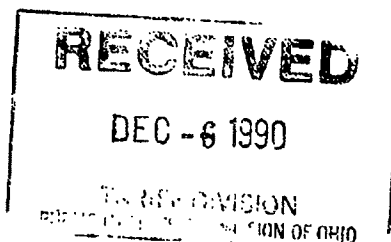
The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

Regulations, rates and charges are specified in the interstate access service tariffs filed by the National Exchange Carriers Associations, Tariff P.C.C. No. 5.

Issued: December 6, 1990

Effective: September 10, 1990

In accordance with Order No. 90-1514-TP-UNC
Issued by the Public Utilities Commission of Ohio
Nelva Toot, Vice President
Pattersonville, Ohio



P. U. C. O. NO. 3
CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

A. APPLICATION

This section contains regulations, rates and charges applicable to Customer-Owned, Coin-Operated Telephone (COCOT) service required by The Public Utilities Commission of Ohio Opinion and Order for Case No. 84-863-TP-COI as entered in the Journal, January 29, 1985 and the Opinion and Order in Case No. 88-452-TP-COI as entered in the Journal February 21, 1990.

B. GENERAL

1. The Telephone Company will permit the resale of Local Telephone Service associated with Customer-Owned Coin-Operated and Non Coin-Operated telephone service.
2. Customer-Owned, Coin-Operated Telephone (COCOT) Service is basic exchange service provided to customers for the connection of a Customer-Owned, Coin-Operated Telephone.

C. REGULATIONS

1. COCOT Service is provided on an individual Business Access Line basis only. COCOTS may not under any circumstances be connected behind a PBX.
2. All COCOTS must be either:
 - a. Registered with the FCC under Part 68 of its Rules and Regulations;
 - b. Connected to the network behind an FCC registered coupler.

Issued: July 30, 1991

Effective: July 30, 1991

Pursuant to the Commission's Order
in Case No. 88-452-TP-COI

Issued by:

Nelva Toot, Vice President
Pattersonville, Ohio

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JUL 30 1991

TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

P. U. C. O. NO. 3
CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

3. General operating characteristics required of all COCOTs:
 - a. COCOT instruments shall be hearing aid compatible;
 - b. COCOT instruments shall be mounted in accordance with federal and state height regulations for disabled persons;
 - c. COCOT instruments shall provide access to Operator 911 Emergency Service (where available), and Directory Assistance for free and without the use of a coin.
4. Requirements for COCOT Service:
 - a. COCOT instruments shall possess the capability of returning unused coins;
 - b. COCOT instruments shall possess the capability of accepting coins of various denominations;
 - c. COCOTs, at the option of the owner, may provide either outgoing calls only or both outgoing and incoming calls. If, however, the COCOT provides outgoing calls only, notice of such must be posted on the COCOT instrument;
 - d. COCOT Service is afforded the same "essential service" status as that assigned to public service telephone locations provided by the Telephone Company;
 - e. COCOT instruments shall provide both local and long distance service;
 - f. COCOT instruments shall provide access to all locally certified long distance carriers and 800 numbers;
 - g. COCOTs may not place time limitations on any phone calls;

Issued: July 30, 1991

Effective: July 30, 1991

Pursuant to the Commission's Order
in Case No. 88-452-TP-COI

Issued by:

Nelva Toot, Vice President
Pattersonville, Ohio

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JUL 30 1991

TARIFF DIVISION

PUBLIC UTILITIES COMMISSION

P. U. C. O. NO. 3
CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

- h. COCOT owners must program their telephone instruments in such a manner as to abide by the Commission's rules for the operation of alternative operator services. These rules include providing access to the local exchange company operator by use of key pad "0" providing access to all locally certified interexchange carriers; and providing access to local emergency services numbers (both 911 and other applicable numbers in those areas in which 911 is not available). Owners who choose to associate with AOS providers will be disconnected if they are found to be offering the service of a non-certified AOS provider.
 - i. COCOTs may not charge an end user a fee for using a credit card at a pay station.
5. Posted informational requirements for ALL COCOT service:

The following information, which shall be provided in a clear and easy to read form, should be posted at or near each COCOT location:

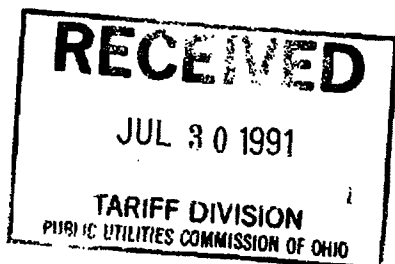
- a. Name and telephone number of the COCOT owner;
- b. Operating instructions for the COCOT instrument;
- c. Method for reporting complaints and obtaining refunds in a cost free manner;
- d. Out-of-Order COCOTs shall be clearly marked as such;
- e. Notice must be provided if COCOT instruments are not programmed to receive incoming calls.

Issued: July 30, 1991

Effective: July 30, 1991

Pursuant to the Commission's Order
in Case No. 88-452-TP-COI

Issued by:
Nelva Toot, Vice President
Pattersonville, Ohio

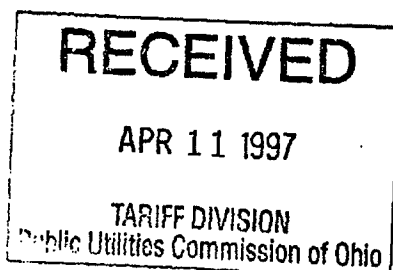


P.U.C.O. NO. 3
CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

6. Other charging and state-related requirements for all COCOT Service:
- a. The maximum rate for a local call shall not exceed the price of a local call made from a Telephone Company provided pay telephone instrument at the filed tariff rate authorized by the Public Utilities Commission of Ohio. End user paystation coin rates are effective until October 7, 1997, at which time such rates will be deregulated and detariffed pursuant to the FCC's Report and Order in Docket No. 96-128 issued September 20, 1996. (N)
 - b. The COCOT owner/subscriber is responsible for the payment of all calls originated from or accepted at the Access Line terminating location. (N)
 - c. The COCOT user shall not be charged for incompleated calls.
 - d. COCOTs are not permitted to resell or mark-up the price of long distance service without first obtaining Commission certification to do so.
8. COCOT owners must submit a completed "Application to Provide Customer-Owned, Coin-Operated Telephone Service in the State of Ohio" to the Telephone Company prior to the connection of their service. A Commission approved application form is attached and identified as Appendix A.

D. RATES AND CHARGES

1. The monthly rate for a customer owned, coin operated telephone service access line is the Payphone Access Line rate, plus the Coin Supervision, Additive rate, where applicable, as set forth in this company's P.U.C.O. No. 3, Sheet No. 1. (C)



Issued: April 11, 1997

Effective: April 15, 1997

Pursuant to the Commission's Order in
Case No. 96-1310-TP-COI

Issued by:
Nelva Toot, Vice President
Pattersonville, Ohio

P. U. C. O. NO. 3
CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

E. DISCONNECTION OF COCOT SERVICE

By its Finding and Order for Case No. 84-863-TP-COI as entered in the Journal April 9, 1985, the Public Utilities Commission Ordered the local exchange companies to include, as part of their tariffs:

DISCONNECTION PROCEDURES FOR COCOT SERVICE

Any provider of customer-owned, coin-operated (COCOT) service that obtains a local access line or subscriber line from a local exchange company is a customer of said company and is therefore subject to the terms and conditions set forth in said company's tariffs and must comply with all the requirements set forth in the Opinion and Order issued by the Public Utilities Commission of Ohio on January 29, 1985, in Case No. 84-863-TP-COI. Failure to comply with said tariffs and Opinion and Order or any related rule approved by this Commission shall be grounds for disconnection.

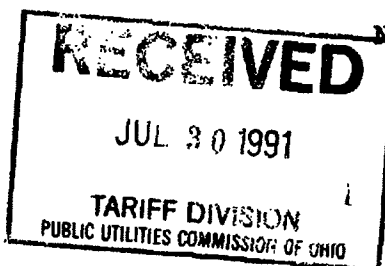
If a provider of COCOT service is in noncompliance, the local exchange company shall mail to the COCOT provider a proper and reasonable disconnection notice which indicates that unless the reason for noncompliance is removed not later than fifteen (15) days from the postmarked date, service to the COCOT location will be terminated unless a written protest is filed with the Docketing Division of the Public Utilities Commission prior to such date. However, such notification requirements do not apply if continuation of the COCOT service would cause damage to the company's switched network or if the disconnection is due to nonpayment. Disconnection for nonpayment shall be made in accordance with the local exchange company's normal practice for business customers.

Issued: July 30, 1991

Effective: July 30, 1991

Pursuant to the Commission's Order
in Case No. 88-452-TP-COI
Issued by:

Nelva Toot, Vice President
Pattersonville, Ohio



P. U. C. O. NO. 3
CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

The following constitute the minimum requirements of a proper and reasonable disconnection notice to providers of COCOT service.

1. The date on which the disconnection will occur.
2. The reason(s) for the disconnection, and the manner in which to avoid such disconnection (e.g. necessary physical modifications to bring such COCOT into compliance).
3. The necessary procedures for handling disputes, including:
 - a. The address and telephone number of the office of the telephone company that the COCOT provider may contact in reference to his or her account;
 - b. Notice that the provider may, after contacting the company, pursue his or her dispute with the Public Utilities Commission of Ohio's Public Interest Center on an informal basis. The toll-free telephone number of the Commission's Public Interest Center shall be provided; and
 - c. Notice that the provider may, after contacting the company, pursue his or her dispute on a formal basis by filing a written protest with the Docketing Division of the Commission within fifteen days of the service date of the disconnection notice. The address of the Commission's Docketing Division shall be provided. The notice shall state that failure to file a formal protest constitutes an acknowledgment by the COCOT provider that his or her service is not in compliance with the company's tariffs and the Commission's regulations.

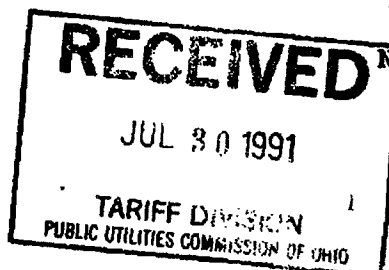
Issued: July 30, 1991

Effective: July 30, 1991

Pursuant to the Commission's Order
in Case No. 88-452-TP-COI

Issued by:

Nelva Toot, Vice President
Pattersonville, Ohio



P.U.C.O. No. 3

A. IntraLATA Presubscription

(N)

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective August 29, 1997.

2. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice for each call.

3. Rules and Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

(N)

ISSUED: August 25, 1997

EFFECTIVE: August 29, 1997

RECEIVED

AUG 25 1997

TARIFF DIVISION
Public Utilities Commission of Ohio

IN ACCORDANCE WITH CASE NO. 97-846-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Nelva Toot, Vice President
Pattersonville, Ohio

P.U.C.O. No. 3

A. IntraLATA Presubscription (continued)

3. Rules and Regulations (continued)

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

(N)

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

4. IntraLATA Presubscription Customer Notices

The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA Presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is

(N)

RECEIVED

AUG 25 1997

TARIFF DIVISION
Public Utilities Commission of Ohio

ISSUED: August 25, 1997

EFFECTIVE: August 29, 1997

IN ACCORDANCE WITH CASE NO. 97-846-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Nelva Toot, Vice President
Pattersonville, Ohio

A. IntraLATA Presubscription (continued)

5. IntraLATA Presubscription Charges (continued)

a. Application of Charges (continued)

made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

- (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff. (N)
- (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply. (N)

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

| | | | |
|----|--------------------|--------|-----|
| -- | Manual Process | \$5.50 | (N) |
| -- | Electronic Process | \$1.25 | (N) |

(D)

ISSUED: February 3, 2006

EFFECTIVE: February 3, 2006

In Accordance With Case No. 06-181-TP-ZTA
Issued by the Public Utilities Commission of Ohio
Scott Toot, President
Carrollton, Ohio

APPENDIX A

Application to Provide Customer-Owned, Coin-Operated
Telephone (COCOT) Service in the State of Ohio
(Type, or use black or red pen)

NAME OF APPLICANT _____
NAME OF PERSON AUTHORIZED TO ACT FOR
APPLICANT _____
ADDRESS OF APPLICANT _____

PHONE NUMBER OF APPLICANT _____

NAME OF MAINTENANCE PROVIDER _____

ADDRESS OF MAINTENANCE PROVIDER _____

PHONE NUMBER OF MAINTENANCE PROVIDER _____

NAME OF BILL PAYER _____
ADDRESS OF BILL PAYER _____

PHONE NUMBER OF BILL PAYER _____

BUSINESS NAME AT INSTALLATION SITE _____

ADDRESS OF INSTALLATION _____

LOCATION OF COCOT AT INSTALLATION SITE _____
INSIDE _____ OUTSIDE _____

A. WITHIN A SHOPPING MALL _____
B. WITHIN A AIRPORT _____

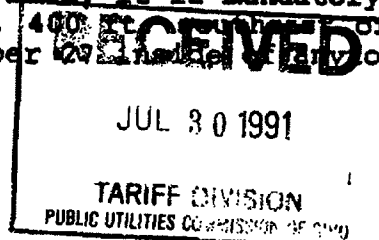
*OTHER _____

HOURS OF ACCESSIBILITY _____
FCC REGISTRATION NUMBER _____

TYPE OF SERVICE _____
NAME OF TOLL SERVICE PROVIDER _____
IS OPERATOR SERVICE PROVIDED BY A LEC? _____
IF NOT, NAME OF THE OPERATOR SERVICE PROVIDER _____

TELEPHONE NUMBER ASSIGNED TO COCOT _____
EXCHANGE WHERE LOCATED _____

*With regard to 9-1-1 EMERGENCY SERVICE; i.e., if the COCOT instrument is located within a shopping mall, an airport, or any similar type area, it is mandatory to pinpoint the exact location (for example, 400 ft. south of concourse B, 37 ft. northwest of store number 22 inside of any shopping mall).



GENERAL RULES AND REGULATIONS
AND CHARGES APPLICABLE IN THE
PATTERSONVILLE EXCHANGE, CONT'D

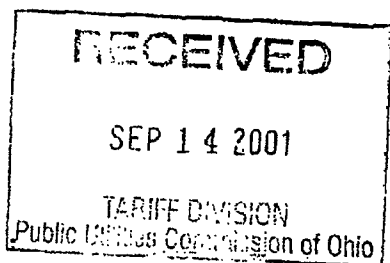
Toll Blocking Policy

Pattersonville Telephone Company when acting on behalf of an IXC, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Pattersonville Telephone Company may furnish credit information, acquired from the Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

All forms of toll blocking services offered by Pattersonville Telephone Company to toll service providers must be provided on a nondiscriminatory basis to all toll providers, regardless of whether the Company has established a billing and collection agreement with the toll provider. Any charges for toll blocking services offered by the Company must be set forth in a Commission-approved tariff.

Upon payment by the customer of all past due toll debt to the IXC, or to Pattersonville Telephone Company acting on behalf of an IXC, the Company will lift the block and all 1+ dialing capabilities, including 10-XXX, will be restored.



Issued: July 18, 2001

Effective: September 4, 2001

In Accordance with Order No. 00-1265-TP-ORD and Case No. 01-1814-TP-ATA

Issued by the Public Utilities Commission of Ohio

Nelva Toot, Vice President
Carrollton, Ohio

CUSTOM CALLING FEATURES

(N)

1. Call Forwarding

This service provides the customer with the ability to automatically forward all of his incoming calls to another number. The telephone can still be used for outgoing calls or long distance calls. This service is available on rotary and push button telephone sets.

Monthly recurring charge \$2.00

2. Call Waiting

This service permits a customer, already talking to another customer, to be informed that another call is waiting to reach him. By depressing the switch hook, the customer can transfer to the new call while holding the original connection. Subsequent depressing of the switch hook will transfer the customer back and forth between the two connections, but not to talk to both parties at the same time. Only one call can wait at a time; any other calls will receive a busy tone. This service is available on rotary and push button telephone sets.

Monthly recurring charge.....\$2.00

3. Three-Way Calling

This service permits a customer to add a third party to an existing connection by depressing the switch hook and dialing the third party. Upon receiving dial tone, the three-way connection is completed by depressing the switch hook again. When one person hangs up, the other two may continue their conversation. This service is available on rotary and push button telephone sets.

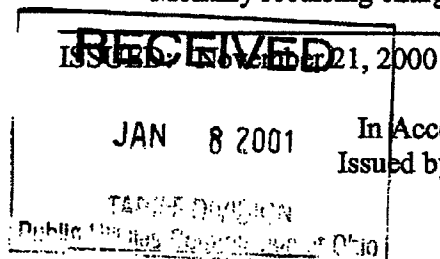
Monthly recurring charge.....\$2.00

4. Speed Dialing – Short List

This feature enables the customer to dial with a one-digit code up to eight (8) frequently called numbers, both local and long distance. The customer can change the list of eight (8) called numbers as often as desired. This service is available on rotary and push button telephone sets.

(N)

Monthly recurring charge\$.75



EFFECTIVE: January 8, 2001

In Accordance with Case No. 00-2289-TP-ATA
Issued by The Public Utilities Commission of Ohio
Nelva Toot, Vice President
Carrollton, Ohio

P.U.C.O. NO. 3

CUSTOM CALLING FEATURES (Cont'd)

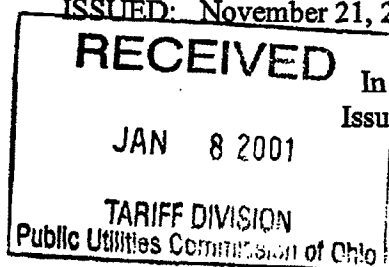
5. Speed Dialing – Long List

This feature enables the customer to dial with a two-digit code up to thirty (30) frequently called numbers, both local and long distance. The customer can change the list of thirty (30) called numbers as often as desired. This service is available on rotary and push button telephone sets. A customer must choose between the Short List and the Long List Features as both cannot be used simultaneously on a single line.

Monthly recurring charge\$1.50

ISSUED: November 21, 2000

EFFECTIVE: January 8, 2001



In Accordance with Case No. 00-2289-TP-ATA
Issued by The Public Utilities Commission of Ohio
Nelva Toot, Vice President
Carrollton, Ohio

CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)

(N)

1. General

a. Caller ID

Allows the customer to view the telephone number of the calling party when receiving a telephone call. The telephone number of the calling party is displayed on a customer-provided display device. However, the calling party may subscribe to services that will prevent the disclosure of their telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number.

Monthly recurring charge.....\$5.00

b. Caller ID with Name

This service will allow a customer to receive the calling party's name in addition to the date, time and number of the calling party during the first silent interval of the power ringing cycle, i.e., before the call is answered. However, the calling party may subscribe to services that will prevent the disclosure of such information. In such cases, a privacy indication will appear on the customer-provided display device instead of the calling party's name and number.

Monthly recurring charge.....\$5.00

c. Priority Ringing

Allows customers to designate certain numbers that will be recognized immediately as important calls by means of a distinctive alerting signal. Up to ten (10) numbers may be added to the screening list through an interactive dialing sequence. The customer then dials *61 from a touch-tone phone, or 1161 from a rotary dial phone, and activates the service. When the incoming call is identified as one of the numbers on the list, a distinctive ring will be produced in the customer's telephone to alert him that an important call is coming in. If the customer is using the phone and one of the selected numbers comes through on Call Waiting, the customer will receive a distinctive call waiting signal to let them know an important call is awaiting them.

Monthly recurring charge.....\$3.00

(N)

ISSUED: November 21, 2000

EFFECTIVE: January 8, 2001

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Public Utilities Commission of Ohio

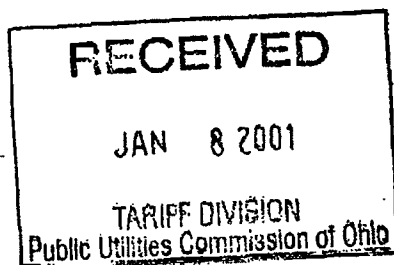
In Accordance with Case No. 00-2289-TP-ATA
Issued by The Public Utilities Commission of Ohio
Nelva Toot, Vice President
Carrollton, Ohio

P.U.C.O. NO. 3

CUSTOM LOCAL AREA SIGNALING SERVICES CLASS (Cont'd)

2. Custom Local Area Signalling Services (CLASS) cannot be functional unless both the called and calling parties are served by, and the call is routed through, appropriately-equipped central offices, and routed over appropriately-equipped facilities for calls between such equipped central offices.

Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and terminate the number blocking service appropriate.



ISSUED: November 21, 2000

EFFECTIVE: January 8, 2001

In Accordance with Case No. 00-2289-TP-ATA
Issued by The Public Utilities Commission of Ohio
Nelva Toot, Vice President
Carrollton, Ohio

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

(N)

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators. Pursuant to PUCO Case No. 05-1306-TP-COI, 811 Service shall be made available within Ohio by May 14, 2007.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

(N)

P.U.C.O. NO. 3

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.

(N)

P.U.C.O. NO. 3

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(continued)

6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.
10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

(N)

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.

(N)

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

D. LIABILITY (continued)

2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.
3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES AND CHARGES

There shall be no charges associated with the provision of this service to the 811 Provider.

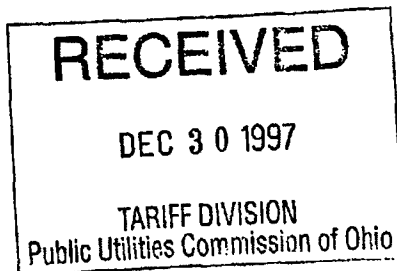
(N)

P.U.C.O. NO. 3

BASIC TELEPHONE ASSISTANCE

I. SERVICE CONNECTION ASSISTANCE

[RESERVED FOR FUTURE USE]



ISSUED: December 30, 1997

EFFECTIVE: January 1, 1998

IN ACCORDANCE WITH CASE NO. 97-632-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Nelva Toot, Vice President
Pattersonville, Ohio

III. LINK UP

A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- o A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- o A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Telephone Company's applicable security deposit requirements.)

B. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - (b) Food stamps;
 - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - (d) Federal public housing assistance, or Section 8;
 - (e) Home Energy Assistance Program (HEAP); (T)
 - (f) National School Lunch Free Lunch Program; (N)
 - (g) Household income at or below 135% of the poverty level; or (N)
 - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC
Issued by the Public Utilities Commission of Ohio
Scott Toot, President
Carrollton, Ohio

III. LINK UP (Con't)

B. Regulations (Con't)

2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section III.A.1.
3. The Telephone Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section III.B.1., above; identifying the specific program or programs from which the customer receives benefits. If a customer is applying for both Link Up and Lifeline, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link-Up based on income Section III.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
4. The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
5. Link Up customers are not restricted on the optional services to which they may subscribe.
6. If a customer disagrees with a company's findings regarding eligibility for Link-Up, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(T)

(N)

(N)

(N)

BASIC TELEPHONE ASSISTANCE

IV. LIFELINE ASSISTANCE

A. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- o A waiver of the Federal Subscriber Line Charge.
- o A reduction of \$1.75 off the customer's monthly basic local service charges.
- o Free toll limitation services (e.g., toll blocking, toll control), upon customer's request.
- o A waiver of the Telephone Company's service deposit requirement, if the customer elects to receive toll blocking.
- o Optional service like Caller ID and Call Waiting are not restricted. (N)

B. Regulations

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - (b) Food stamps;
 - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - (d) Federal public housing assistance, or Section 8;
 - (e) Home Energy Assistance Program (HEAP); (T)
 - (f) National School Lunch Free Lunch Program; (N)
 - (g) Household income at or below 135% of the poverty level; or (N)
 - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)

IV. LIFELINE ASSISTANCE (Con't)

B. Regulations (Con't)

2. Consumers participating in this program may receive service connection and deposit waivers through Link-Up. (N)
3. Participants in Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
4. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
5. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section III.B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Lifeline based on income (Section III.B.1.g.), examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document. (N)
6. At no time will the monthly basic local exchange service charge less the discount cause the local service rates to be less than zero. (T)
7. The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance. (N)
8. The Lifeline discounts and waivers apply to only one access line per household. (N)

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Carrollton, Ohio

P.U.C.Q. NO. 3

IV. LIFELINE ASSISTANCE (Con't)

C. Enrollment Process

(N)

1. Existing Customers

- (a) Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 30 days of requesting the discount.
- (b) The Company will review the customer's lifeline application to determine customer's eligibility within 30 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 30 days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

- (a) Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 30 days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- (b) The Company will review the customer's lifeline application to determine the customer's eligibility within 30 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 30 days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

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IV. LIFELINE ASSISTANCE (Con't)

D. Income Eligibility

1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of documentation would include 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; (5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
2. Regardless of when the Company completes the verification process lifeline benefits shall go back to the date the qualified customer requested lifeline service or established new service.
3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30 day opportunity to prove eligibility or dispute the Company's determination. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.
4. The Telephone Company shall give customers who do not qualify for lifeline assistance the option of spreading installation charges over three months consistent with Chapter 4901:1-5, O.A.C.
5. Written notification must include 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement consistent with the disconnect notice set forth in Chapter 4901:1-5, O.A.C., explaining who customers may contact in the event of a dispute.
6. If a customer disagrees with the Company's findings regarding eligibility for lifeline, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

(N)

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III. LIFELINE ASSISTANCE (Con't)

E. Verification for Continued Eligibility

(N)

1. The Telephone Company must notify customers at least 60 days prior to the Company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for the termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company and 4) a statement consistent with the disconnect notice requirements outlined in the MTSS Chapter 4901:1-5, O.A.C., explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.
3. If a customer disagrees with the Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

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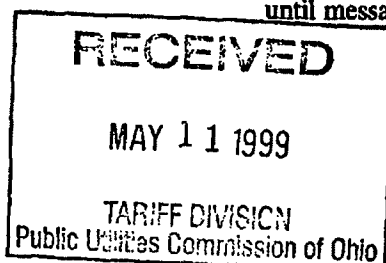
RESALE AND SHARED TENANT SERVICE (STS)

(N)

1. General

- A. This tariff does not permit, by a certified local exchange carrier or any other entity, the purchase of local residential service for resale as business service. Such resale is prohibited.
- B. The STS provider or other reseller may provide service only within a single building, or a contiguous complex of buildings under common ownership or management (such buildings may be intersected by public thoroughfares provided that the property segments created would be continuous in the absence of the thoroughfares). Where separate buildings are involved, they must have a related business purpose (e.g., industrial park, shopping center, university, etc.)
- C. The STS provider or other reseller is the Company's customer, and will therefore act as the sole point of contact with the Company for orders, service and billing purposes.
- D. Participation in reselling/sharing systems shall be limited to occupants of a building or contiguous complex of buildings which compose a resale/sharing system.
- E. The customer will be responsible for any trouble analysis charges and/or service charges that may be billed by the Company where the Company responds to repair and maintenance requests from the customer's tenants or users.
- F. Direct interconnection of PBX's serving different resale/sharing systems is prohibited.
- G. Facilities of resellers and/or STS providers must meet FCC Part 68 standards for inside wiring and interconnection of CPE at the point of demarcation with the Company's switched access network.
- H. Reselling or STS access line service will be provided on a flat business line or trunk rate basis until message rate service becomes available.

(N)



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RESALE AND SHARED TENANT SERVICE (STS)

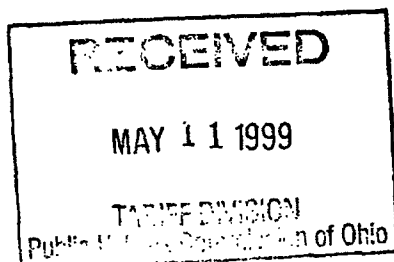
(N)

- I. All applicable rates and charges for service will be billed to the customer. The Company will not be responsible for the manner in which the use of service or the charges are allocated to users or tenants by the customer who resells or shares service.
- J. The Company will provide direct local service, upon request, to any tenant in an STS or other resale/sharing system. The Company will obtain access to such tenants either by leasing the existing intra-building wiring from the STS provider, or by utilizing or installing its own facilities.

2. Rates

- A. The monthly rate for access line service which is resold or shared shall be determined as provided in this tariff.
- B. Directory listings for the tenants or users of customers who resell or share service will be provided at the rates for business additional listings as shown in this tariff. Residential tenants listings will be placed in the residential section of the directory, when so notified by the STS provider.
- C. Service Connection Charges as specified in this tariff will apply for the installation of access line service.

(N)



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THE PATTERSONVILLE TELEPHONE COMPANY
Carrollton, Ohio

Section 4
First Revised Sheet No. 1
Replaces Original Sheet Nos. 1-21

P.U.C.O. NO. 3

(D)

(D)

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P.U.CO. NO. 3
EMERGENCY TELEPHONE SERVICE TARIFF

ENHANCED EMERGENCY TELEPHONE SERVICE (E-9-1-1 Service)

1. General

When requested by local government authorities, and subject to the availability of facilities, Pattersonville Telephone Company will provide a universal number "E-9-1-1" for the use of Public Safety Answering Points (PSAPs) engaged in assisting local government in the protection and safety of the general public. Use of the "E-9-1-1" number will provide each caller with telephone access to the appropriate local PSAP.

2. Regulations

The regulations set forth below apply to "Enhanced 9-1-1" service, hereinafter referred to as 9-1-1 service:

a. Application for 9-1-1 service shall be executed in writing by each participating local government authority or their duly appointed agent. If application is made through an agent of the local government authority, the Company shall be provided with evidence, satisfactory to the Company, of the appointment and establishment of service. As a minimum, both police and fire departments in each local government authority must participate in any 9-1-1 service and participation shall be in the same 9-1-1 service.

b. The 9-1-1 service customer may be a municipality or other state or local government unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been legally delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility to respond to telephone calls from the public for emergency police and fire and other services with the telephone central office areas arranged for 9-1-1 service calling.

c. Each participating local governmental authority must furnish to the Company its written agreement, duly executed, by which it shall agree to:

1. Provide sufficient personnel to staff the PSAP on a 24 hour continuous basis.
2. Accept responsibility for dispatching, or referring, forwarding or transferring 9-1-1 calls to other participating local government authorities for the dispatch of police, fire, ambulance or other emergency services to the extent such services are reasonably available.
3. Subscribe to additional local exchange service, at the PSAP location, for administrative purposes, for placing outgoing calls and for receiving other emergency calls, including calls which might be relayed by an operator.
4. Make operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Telephone Company in the event the system is not functioning properly.

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DEC 18 2003

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Issued: December 18, 2003

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P.U.CO. NO. 3
EMERGENCY TELEPHONE SERVICE TARIFF

ENHANCED EMERGENCY TELEPHONE SERVICE (E-9-1-1 Service) (con't)

2. Regulations (con't)

- d. The service is limited to the use of central office telephone number 9-1-1 as the emergency number. Only one 9-1-1 service will be provided with any government agency's locality.
- e. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
- f. E-9-1-1 Service is arranged only for one-way incoming service to an appropriate PSAP. Outgoing calls can only be made on a transfer basis.
- g. Information contained in the Company's data base management system will be maintained for 9-1-1 service and will be used exclusively for this purpose.
- h. E-9-1-1 Service information consisting of the name, address and telephone numbers of customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency 9-1-1 Service calls. No liability for damages arising from disclosure of a non-published telephone number shall be attached to the Telephone Company.
- i. Any party residing within the 9-1-1 Service serving area forfeits the privacy afforded by non-published telephone numbers to the extent that the customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.
- j. Because the Company authorized service area boundary and political subdivision boundary may not coincide, the customer must make arrangements to handle all calls received on 9-1-1 Service lines that originate from all telephones served by Pattersonville Telephone Company, whether or not the calling telephone is situated on property within the geographical boundary of customer's public safety jurisdiction.

(N)

k. The customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to a 9-1-1 Service PSAP by calling parties.

l. The number of lines to the "lead" LEC (Verizon North Inc.) shall be required by Carroll County E-9-1-1 Emergency Telephone Number System Plan.

m. The calling party is not charged for calls placed to the E-9-1-1 number; however regular message toll charges will be applied to the PSAP line, where appropriate, for messages transferred by a PSAP over exchange facilities from the central office serving the PSAP initiating the transfer to the point of termination of the transfer, if located outside the local calling area of the exchange.

(N)

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TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: December 18, 2003

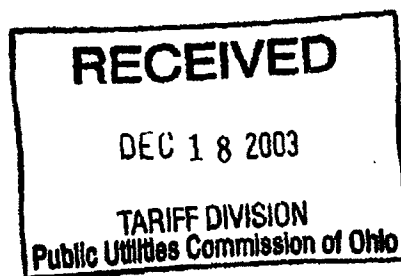
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EMERGENCY TELEPHONE SERVICE TARIFF

ENHANCED EMERGENCY TELEPHONE SERVICE (E-9-1-1 Service) (con't)

- n. The Telephone Company does not undertake to answer and forward E-9-1-1 service calls, but furnishes the use of its facilities to enable the customer's personnel to accept such calls on the customer's designated premises. (N)
3. E-9-1-1 Service Features
- a. Automatic Number Identification (ANI):
A feature by which the calling party's telephone number is forwarded to the E-9-1-1 control office and to the PSAP's display and transfer units.
4. Rates and Charges
- E-9-1-1 service is provided to residents who subscribe to local exchange telephone service. The rate for this service will be as indicated on the County Rate List located on Sheet No. 4 of this Section. (N)



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THE PATTERSONVILLE TELEPHONE COMPANY
Carrollton, Ohio

SECTION 5
Original Sheet No. 4

P.U.CO. NO. 3
EMERGENCY TELEPHONE SERVICE TARIFF

ENHANCED EMERGENCY TELEPHONE SERVICE (E-9-1-1 Service) (con't)

COUNTY RATE LIST

| <u>County</u> | <u>9-1-1 Subscriber Charge</u> | <u>Implementation Date for 9-1-1 Service</u> | <u>Effective Date for Current 9-1-1 Subscriber Charge</u> | <u>Initial Case No. for 9-1-1 Implementation</u> | <u>Most Current Case No. for 9-1-1 Review</u> | |
|---------------|--|--|---|--|---|-----|
| Carroll | .024 | 12-15-03 | 1-01-04 | 02-400-TP-EMG | 02-400-TP-EMG | (N) |

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Carrollton, Ohio

TELEPHONE SERVICE REQUIREMENTS FORM

Pursuant to Case Nos. 95-845-TP-COI, 99-998-TP-COI, 99-563-TP-COI, and 04-1785-TP-ORD

The provider affirms that it is in compliance with Commission directives concerning the following checked items, and that this represents an up-to-date listing of applicable "generic" service requirements. The provider understands that this in no way supersedes the context of the applicable Commission orders described below. Unless otherwise specified, this language replaces the need for related language to be contained in the provider's tariff.

A. MANDATORY REQUIREMENTS FOR BASIC LOCAL EXCHANGE AND CTS PROVIDERS (unless otherwise noted):

☒ 1. **SALES TAX** (*See also Case No. 87-1010-TP-UNC*)

Certain telecommunication services, as defined in the Ohio Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Ohio, or both, and are charged to a subscriber's telephone number or account in Ohio.

☒ 2. **MTSS TARIFF REQUIREMENTS**

☒ The provider attests that its tariffs include:

- ☐ provider-specific language addressing the deposit method (as cited in 4901:1-5-13) adopted by the company and approved by the Commission;
- ☐ Toll Caps (choose one):
 - ☐ language addressing the provider-specific parameters of toll caps approved by the Commission, OR
 - ☐ not applicable since the provider has not chosen to incorporate toll caps.
- ☐ language regarding establishment of service, including requirements to establish creditworthiness, as cited in 4901:1-5-13;
- ☐ language regarding residential service guarantors, as cited in 4901:1-5-14;

- language regarding subscriber bills, as cited in 4901:1-5-15;
- language regarding subscriber billing adjustments for local exchange service, as cited in 4901:1-5-16; and,
- language regarding denial or disconnection of local and/or toll service, including the requirements for the reconnection of local and/or toll service, as cited in 4901:1-5-17.

Check the boxes below to attest that the provider shall adhere to the following criteria when the provider implements cancellation of service policies and/or requests an advance payment:

☐ Cancellation of Service:

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning the customer's service, and then the company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage;

☒ Advance Payment:

Advance Payment means a payment that may be required by the company as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

Provider's Name: Pattersonville Telephone Company

Case No. 06 - 181 - TP - ZTA

Case No. 90 - 5035 - TP - TRF

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[x] 3. SURCHARGES

The company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate procedures required by the Commission. Generally, the Commission will not grant the inclusion of gross receipts tax as a separate item on the bill unless special circumstances so warrant and the Commission specifically approves same. The company shall not place a separate line item on a customer's bill without sending notice to all customers informing them of the new line item charges in accordance with Commission-adopted notice procedures.

The customer is responsible for the payment of all state, local and E9-1-1 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the company's tariff.

[x] 4. 1+ INTRALATA PRESUBSCRIPTION - Basic Local Exchange Providers Only (See Also Case No. 95-845-TP-COI, Guideline X.)**a. General**

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective upon the initial offering of certified local exchange service.

Provider's Name: Pattersonville Telephone Company

Case No. 06 - 181 - TP - ZTA

Case No. 90 - 5035 - TP - TRF

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b. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D; Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

c. Rules and Regulations

Subscribers of record will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in Paragraph E, below.

d. IntraLATA Presubscription Procedures

New subscribers will be asked to select an intraLATA toll carrier(s) at the time the subscriber places an order to establish local exchange service with the Telephone Company. The Telephone Company will process the subscriber's order for intraLATA service. The selected carrier(s) will confirm their respective subscribers' verbal selection by third-party verification or return written confirmation notices. All new subscribers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

Provider's Name: Pattersonville Telephone Company

Case No. 06 - 181 - TP - ZTA

Case No. 90 - 5035 - TP - TRF

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If a new subscriber is unable to make a selection at the time the new subscriber places an order to establish local exchange service, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection. If selection is still not possible, the Telephone Company will inform the subscriber that he/she will be given 90 calendar days in which to inform the Telephone Company of an intraLATA toll carrier presubscription selection free of charge. Until the subscriber informs the Telephone Company of his/her choice for intraLATA toll carrier, the subscriber will not have a presubscribed intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier(s) of choice. Subscribers who inform the Telephone Company of a choice for intraLATA toll presubscription within the 90-day period will not be assessed a service charge for the initial subscriber request.

Subscribers of record may initiate an intraLATA presubscription change at any time subject to the charges specified in e.ii. below. If a customer of record inquires of the Telephone Company of the carriers available for intraLATA toll presubscription, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection.

e. IntraLATA Presubscription Charges

i. Application of Charges

After a subscriber's initial selection for a presubscribed intraLATA toll carrier and as detailed in Paragraph D above, for any change thereafter, an IntraLATA Presubscription Change Charge will apply. The IntraLATA Presubscription Change Charge shall be applied as follows:

- a. The charge shall be no greater than those set forth in Paragraph (e)(ii), unless modified by a company-specific Commission-approved tariff.
- b. If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

Provider's Name: Pattersonville Telephone Company

Case No. 06 - 181 - TP - ZTA

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ii. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

| | | |
|----|--------------------|--------|
| -- | Manual Process | \$5.50 |
| -- | Electronic Process | \$1.25 |

B. REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES, OR WHERE CERTAIN CONDITIONS OF SERVICE ARE UTILIZED (check all applicable):☐ **1. DISCOUNTS FOR PERSONS WITH COMMUNICATION DISABILITIES AND THE TELECOMMUNICATION RELAY SERVICE**

Applicable to all telephone companies offering message toll service (MTS)
(See also Case Nos. 87-206-TP-COI and 91-113-TP-COI):

- a. For purposes of these requirements, the definition of disabled refers to those persons with communication disabilities, including those hearing-disabled, deaf, deaf/blind, and speech-disabled persons who have a disability that prevents them from communicating over the telephone without the aid of a telecommunications device for the communicatively disabled.
- b. Residential disabled customers or disabled members of a customer's household, upon written application and upon certification of their disabled status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the disabled, are eligible to receive a discount off their MTS rates, and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by non-profit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the disabled, are eligible to receive a discount off their MTS rates.
- c. Upon receipt of the appropriate application, and certification or verification of a person with a communication disability, one of the following discounts shall be made available for the benefit of the disabled person:

Provider's Name: Pattersonville Telephone Company

Case No. 06 - 181 - TP -ZTA

Case No. 90 - 5035 - TP - TRF

Issued: _____
(Date Filed)

- i. Off the basic MTS, current, price list day rates: a 40 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 8:00 a.m. and 4:59 p.m. Monday through Friday; a 60 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 5:00 p.m. and 10:59 p.m. Sunday through Friday, and New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas; and a 70 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 11:00 p.m. and 7:59 a.m. any day, 8:00 a.m. and 4:59 p.m. Sunday, and all day Saturday; or
 - ii. Off the basic MTS, current, price list day rates: no less than a straight 70 percent discount shall be made available on a 24 hour a day basis; or
 - iii. For MTS which is offered similar to the mileage-banded rate structure established in the Commission's April 9, 1985 Opinion and Order in Case No. 84-944-TP-COI, with the traditional day, evening, and night/weekend discounts: the "evening" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "day" period Monday through Friday; and the "night/ weekend" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "evening" period Sunday through Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Furthermore, the "night/ weekend" discount plus an additional discount equivalent to no less than ten percent of the company's current, price list, "day" rates for basic MTS shall be made available for intrastate, interexchange, customer-dialed, station-to-station calls placed during the "night/weekend" period any day, the "day" period Sunday, and all day Saturday.
- d. All MTS calls placed through the telecommunication relay service (TRS) are eligible to receive a discount off the MTS rates. The rate discounts are the same as those set forth in paragraph 1.c. preceding. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services, such as 900, 976, or 900-like calls.

Provider's Name: Pattersonville Telephone Company

Case No. 06 - 181 - TP - ZTA

Case No. 90 - 5035 - TP - TRF

Issued: _____
(Date Filed)

☐ **2. EMERGENCY SERVICES CALLING PLAN**

Applicable to all CLECs and CTSs offering MTS (See also Case Nos. 85-1466-TP-COI and 89-54-TP-COI):

Message toll telephone calls to governmental emergency service agencies, as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to customers:

- a. Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) 24-hour basis, 365 days a year, including holidays.
- b. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both, and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

☐ **3. ALTERNATIVE OPERATOR SERVICES**

By checking this box, the provider attests that it will provide alternative operator services (AOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the AOS service parameters set forth in Rule 4901:1-6-23, O.A.C.

☐ **4. LIMITATION OF LIABILITY**

The following is applicable to all telephone companies that choose to include in their tariffs language which may limit their liability (See also Case No. 85-1406-AU-COI):

Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a

Provider's Name: Pattersonville Telephone Company

Case No. 06 - 181 - TP - ZTA

Case No. 90 - 5035 - TP - TRF

Issued: _____
(Date Filed)

courts responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

☐ 5. **TERMINATION LIABILITY**

The following is applicable to all telephone companies who choose to include in their tariffs language which imposes early termination liability on a customer for termination of service prior to the designated term of service:

Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

☐ 6. **SERVICE CONNECTION ASSISTANCE (SCA)**

The following is applicable to all LECs that offer local service to residential customers:

SCA is targeted to help defray the one-time, up-front costs of connecting to the local exchange network for qualified customers. It provides a waiver of the deposit requirement, full or partial waiver of the service connection charges.

☒ 7. **LOCAL NUMBER PORTABILITY and NUMBER POOLING**

See Case No. 95-845-TP-COI Guideline XIV, FCC Dockets 95-116 and 99-200. NOTE: LNP and number pooling are required of all facilities-based LECs, regardless of size, and CMRS where currently rolled-out by the FCC or as a result of a bona fide request unless granted an extension, exemption, or waiver by the Commission or the FCC.

☐ 8. **TARIFFING AND DISCONNECTION PROCEDURES FOR SERVICE PACKAGES OR BUNDLES**

Applicable to all LECs packaging or bundling regulated local services with toll service and/or unregulated services. See Rule 4901:1-6-21(C), Ohio Administrative Code.

Provider's Name: Pattersonville Telephone Company

Case No. 06 - 181 - TP - ZTA

Case No. 90 - 5035 - TP - TRF

Issued: _____
(Date Filed)

☐ **Option 1****Tariffing**

Under option 1, LECs that package or bundle regulated local services with toll and/or unregulated services shall tariff only the regulated components of a package or bundle of services either as a package at a separate, single rate for the regulated components or individually at individual tariffed rates. The unregulated services and any rate(s) associated with the unregulated service components of any package or bundle of services shall not be tariffed.

Disconnection Procedures

Under option 1, if a customer fails to submit timely payment sufficient to cover the amount of the regulated charges, the LEC may discontinue the provision of the regulated services in compliance with Rule 4901:1-5-17, Ohio Administrative Code.

Staff Notice

Under option 1, LECs shall keep the Director of the Consumer Services Division and the Chief of Telecommunications of the Utilities Department informed and up-to-date on all current offers to consumers that bundle regulated local services with unregulated services at a single packaged rate, different from the rate shown in the tariff for the regulated components of the package. The notice to staff shall identify the regulated and unregulated services included and the packaged rate (the combined tariffed and untariffed rate).

☐ **Option 2****Tariffing**

Under option 2, LECs shall tariff the entire package or bundle of services including both regulated local services and toll and/or unregulated services for a single combined packaged rate (including any amount attributable to the unregulated components). The LEC shall clearly identify the services within the package and denote which services are unregulated.

Disconnection Procedures

Under option 2, if a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled packaged rate, the LEC may discontinue the provision of any

Provider's Name: Pattersonville Telephone Company

Case No. 06 - 181 - TP - ZTA

Case No. 90 - 5035 - TP - TRF

Issued: _____
(Date Filed)

regulated and unregulated services, other than basic local exchange service, if payment is sufficient to cover the rate for basic local exchange service. For purposes of this rule, the rate for basic local exchange service shall be the tariffed rate for stand-alone basic local exchange service. In the event a CLEC does not offer basic local exchange service on a stand-alone basis, the CLEC shall identify an amount in the tariff for the basic local exchange service component of the package. In no event shall this amount exceed the packaged rate. Further, if the customer loses services included in the package due to non-payment or partial payment pursuant to this rule, the customer shall be entitled to add, change, or discontinue any regulated services provided according to the LEC's normal procedures for adding, changing or discontinuing such services.

Disconnection Notice

Under option 2, the LEC shall, in its notice of disconnection for non-payment, state the total amount due to avoid discontinuance of the package, as well as the total amount due to avoid discontinuance of the basic local exchange service component of the package.

☐ **9. INMATE OPERATOR SERVICES**

By checking this box, the provider attests that it will provide inmate operator services (IOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the IOS service parameters set forth in Rule 4901:1-6-23, O.A.C.

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Case No. 06 - 181 - TP - ZTA

Case No. 90 - 5035 - TP - TRF

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EXHIBIT B
(Proposed Revised Tariff Pages)

PATTERSONVILLE TELEPHONE COMPANY
BASIC LOCAL EXCHANGE SERVICE TARIFF

NOTE: This Tariff P.U.C.O. No. 4 cancels and supersedes Pattersonville Telephone Company Tariff P.U.C.O. No. 3.

Issued: May 19, 2011

Effective: May 19, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-3006-TP-ATA

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Scott Toot, President

Carrollton, Ohio

P.U.C.O. NO. 4

SECTION INDEX

| | |
|------------|--|
| SECTION 1: | TARIFF DESCRIPTION; EXCHANGE RATES; CHARGES |
| SECTION 2: | N11 SERVICE |
| SECTION 3: | GENERAL RULES AND REGULATIONS |
| SECTION 4: | ENHANCED EMERGENCY TELEPHONE SERVICE (E-9-1-1 SERVICE) |
| SECTION 5: | LIFELINE/LINK-UP REQUIREMENTS |
| SECTION 6: | INTRALATA PRESUBSCRIPTION |

P.U.C.O. NO. 4

SUBJECT INDEX

| <u>SUBJECT</u> | <u>SECTION</u> | <u>SHEET</u> |
|---|----------------|--------------|
| 811 Service for "One Call" Notification Systems | 2 | 1 |
| 911 Enhanced Emergency Telephone Service | 4 | 1 |
| - A - | | |
| Advance Payments | 3 | 1 |
| Application of Rates | 1 | 6 |
| - B - | | |
| Basic Local Exchange Service (BLES) Definition | 1 | 1 |
| - C - | | |
| Construction Charges | 1 | 7 |
| - D - | | |
| Delayed Payment Charge | 1 | 2 |
| - E - | | |
| Enhanced Emergency Telephone Service (E-9-1-1) | 4 | 1 |
| Exchange Rates | 1 | 2 |

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Issued by the Public Utilities Commission of Ohio

Scott Toot, President

Carrollton, Ohio

P.U.C.O. NO. 4

SUBJECT INDEX (Continued)

| <u>SUBJECT</u> | <u>SECTION</u> | <u>SHEET</u> |
|--|----------------|--------------|
| | - F - | |
| | - G - | |
| General Rules and Regulations | 3 | 1 |
| | - I - | |
| IntraLATA Presubscription | 6 | 1 |
| | - K - | |
| | - L - | |
| Lifeline/Link-Up Requirements | 5 | 1 |
| | - M - | |
| | - N - | |
| | - O - | |
| | - P - | |
| | - Q - | |
| | - R - | |
| Re-establishment of Suspended Service Charge | 1 | 5 |
| | - S - | |
| Service Connection Charges | 1 | 5 |
| | - T - | |
| Tariff Description | 1 | 1 |
| Touch Tone Service | 1 | 2 |
| | - U - | |
| | - V - | |
| | - W - | |
| | - X - | |
| | - Y - | |
| | - Z - | |

P.U.C.O. NO. 4

TARIFF DESCRIPTION

This Basic Local Exchange Service (BLES) Tariff applies to residential single-line customers and to the primary access line of business customers.

BLES is provided by Pattersonville Telephone Company (The "Company" or "Telephone Company") in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

Basic local exchange service, as defined in Section 4927.01, Revised Code, means residential end-user access to, and usage of, telephone-company-provided services over a single line, or small-business-end-user access to and usage of telephone-company-provided services over the business's primary access Line of Service, which in the case of residential and small-business access and usage is not part of a bundle or package of services. BLES enables a customer to originate or receive voice communications within a local service area and consists of the following services:

- (i) Local dial tone service;
- (ii) For residential end users, flat-rate telephone exchange service;
- (iii) Touch tone dialing service;
- (iv) Access to and usage of 9-1-1 services, where such services are available;
- (v) Access to operator services and directory assistance;
- (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- (vii) Per call, caller identification blocking services;
- (viii) Access to telecommunications relay service; and
- (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

P.U.C.O. NO. 4

EXCHANGE RATES

The rates hereunder entitle the subscribers to service, without additional charge, to the subscribers connected with the Minerva and Carrollton Exchange of Frontier North Inc.

- A. Within the Base Rate Area, comprising the territory within ½ mile radius from the Pattersonville Central Office:

| | <u>Business</u> | <u>Net Monthly Rates</u> | | <u>Maximum</u> |
|-------------------------------------|-----------------|--------------------------|------------------|----------------|
| | | <u>Maximum</u> | <u>Residence</u> | |
| | | <u>Rate</u> | | <u>Rate</u> |
| Individual line main stations, each | \$5.75 | \$5.75 | \$4.75 | \$4.75 |

- B. Outside the Base Rate Area described in "A" above but within 150 feet of any existing rural circuit connection with the Pattersonville Exchange:

Individual line service will be furnished at the rates specified in "A" above for those grades of service, plus a net monthly mileage charge of 60 cents for each quarter mile or fraction thereof, route measurement, between the Base Rate Area boundary and the subscriber's location.

Each of the net monthly rates shown under "A" and "B" above, is subject to a delayed payment charge of 25 cents if payment of all charges for service, including rental for the current month, is not made monthly on or before the 10th day of the month in which the service is rendered.

When stations located on different premises of subscribers to urban grades of service are connected at the subscriber's request to circuits having the same switchboard line number, the rate for individual line main station service applies to one station on each of the premises. When stations located on the same premises have different call numbers, the main station rate applies to one of the stations to which each call number is assigned. The term "premises" is defined as continuous property occupied by the subscriber, whether or not a public highway separates the station locations.

- C. Touch Tone service is furnished to residential and business customers at the additional rate of \$1.00 per month.

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P.U.C.O. No. 4

CHARGES FOR SERVICE CONNECTIONS AND RESTORAL OF SERVICE

The following non-recurring charges apply:

1. The customer is responsible for the installation, repair and maintenance of all simple and complex inside wire, as that term is defined in this tariff. The Telephone Company will provide installation, repair and maintenance services at the request of the subscriber, and the charges for such services shall be based on the Company's actual costs for provision of same.
2. Customers who rent premises equipment from the Company are subject to the following charges:
 - a) One time touchtone change out charge for installation of touchtone service.....\$20.00
3. Re-establishment of suspended service\$1.00

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P.U.C.O. No. 4

APPLICATION OF RATES

Business rates apply at business locations; and furnished, or when the use of the service is primarily or substantially of a business, professional, institutional or occupational nature. Residence rates apply at all other locations unless otherwise specifically provided. When the use of a residence service is such that it should be reclassified as a business service, the Company will discontinue the service in the event the subscriber refuses to permit such reclassification and pay the applicable business rate.

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Carrollton, Ohio

P.U.C.O. No. 4

CONSTRUCTION CHARGES

Where permanent construction is provided in territory where no Company-owned facilities are available, the type and route deemed most practicable by the Company will be used. The applicant may be required to obtain the necessary right-of-way and pay the expense (or rental) incurred in securing and retaining it. The Company will furnish, place, own, and maintain or replace the wire circuits needed to provide multi-party line rural service. The Company will also furnish, place, own, and maintain or replace five poles with fixtures, per applicant to be served by the extension, where they are to be used as a part of the general distribution system and one pole with fixtures where it is not to be so used, but is needed to serve an individual applicant. Such other poles and fixtures as are to be used as a part of the general distribution system shall be furnished and placed in accordance with requirements of the Company and by, or at the expense of all applicants to be served by the extension; and will be owned, and maintained or replaced by the Company. Such other poles and fixtures as are not to be used as a part of the general distribution system shall be owned by the applicant; and shall be furnished, placed, and maintained or replaced in accordance with requirements of the Company by him or, at its option, by the Company at his expense.

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Carrollton, Ohio

P.U.C.O. No. 4

N11 SERVICE
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.

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Scott Toot, President

Carrollton, Ohio

P.U.C.O. No. 4

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

**B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(Continued)**

3. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.
6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.

P.U.C.O. No. 4

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(Continued)

10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.

P.U.C.O. No. 4

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

E OTHER TERMS AND CONDITIONS (Continued)

3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES & CHARGES

There shall be no charges associated with the provision of this service to the 811 Provider.

P.U.C.O. No. 4

GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the provisions of BLES as defined in Section 1, Sheet No. 1 herein.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule regulation or provision contained in the other section of this BLES Tariff, the rate, rule, regulation or provision contained in the specific section of this Tariff shall prevail.

B. ADVANCE PAYMENTS

Applicants for service involving special construction may be required to make an advance payment. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

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In Accordance with Case No. 10-1010-TP-ORD and 11-3006-TP-ATA

Issued by the Public Utilities Commission of Ohio

Scott Toot, President

Carrollton, Ohio

P.U.C.O. No. 4

ENHANCED EMERGENCY TELEPHONE SERVICE (E-9-1-1 Service)

1. General

When requested by local government authorities, and subject to the availability of facilities, Pattersonville Telephone Company will provide a universal number "E-9-1-1" for the use of Public Safety Answering Points (PSAPs) engaged in assisting local government in the protection and safety of the general public. Use of the "E-9-1-1" number will provide each caller with telephone access to the appropriate local PSAP.

2. Regulations

The regulations set forth below apply to "Enhanced 9-1-1" service, hereinafter referred to as 9-1-1 service:

- a. Application for 9-1-1 service shall be executed in writing by each participating local government authority or their duly appointed agent. If application is made through an agent of the local government authority, the Company shall be provided with evidence, satisfactory to the Company, of the appointment and establishment of service. As a minimum, both police and fire departments in each local government authority must participate in any 9-1-1 service and participation shall be in the same 9-1-1 service.
- b. The 9-1-1 service customer may be a municipality or other state or local government unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been legally delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility to respond to telephone calls from the public for emergency police and fire and other services with the telephone central office areas arranged for 9-1-1 service calling.
- c. Each participating local governmental authority must furnish to the Company its written agreement, duly executed, by which it shall agree to:
 1. Provide sufficient personnel to staff the PSAP on a 24 hour continuous basis.
 2. Accept responsibility for dispatching, or referring, forwarding or transferring 9-1-1 calls to other participating local government authorities for the dispatch of police, fire, ambulance or other emergency services to the extent such services are reasonably available.
 3. Subscribe to additional local exchange service, at the PSAP location, for administrative purposes, for placing outgoing calls and for receiving other emergency calls, including calls which might be relayed by an operator.
 4. Make operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Telephone Company in the event the system is not functioning properly.

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ENHANCED EMERGENCY TELEPHONE SERVICE (E-9-1-1 Service) (Continued)

2. Regulations (Continued)

- d. The service is limited to the use of central office telephone number 9-1-1 as the emergency number. Only one 9-1-1 service will be provided with any government agency's locality.
- e. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
- f. E-9-1-1 Service is arranged only for one-way incoming service to an appropriate PSAP. Outgoing calls can only be made on a transfer basis.
- g. Information contained in the Company's data base management system will be maintained for 9-1-1 service and will be used exclusively for this purpose.
- h. E-9-1-1 Service information consisting of the name, address and telephone numbers of customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency 9-1-1 Service calls. No liability for damages arising from disclosure of a non-published telephone number shall be attached to the Telephone Company.
- i. Any party residing within the 9-1-1 Service serving area forfeits the privacy afforded by non-published telephone numbers to the extent that the customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.
- j. Because the Company authorized service area boundary and political subdivision boundary may not coincide, the customer must make arrangements to handle all calls received on 9-1-1 Service lines that originate from all telephones served by Pattersonville Telephone Company, whether or not the calling telephone is situated on property within the geographical boundary of customer's public safety jurisdiction.
- k. The customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to a 9-1-1 Service PSAP by calling parties.
- l. The number of lines to the "lead" LEC (Frontier North Inc.) shall be required by Carroll County E-9-1-1 Emergency Telephone Number System Plan.
- m. The calling party is not charged for calls placed to the E-9-1-1 number; however regular message toll charges will be applied to the PSAP line, where appropriate, for messages transferred by a PSAP over exchange facilities from the central office serving the PSAP initiating the transfer to the point of termination of the transfer, if located outside the local calling area of the exchange.

P.U.C.O. No. 4

ENHANCED EMERGENCY TELEPHONE SERVICE (E-9-1-1 Service) (Continued)

2. Regulations (Continued)

- n. The Telephone Company does not undertake to answer and forward E-9-1-1 service calls, but furnishes the use of its facilities to enable the customer's personnel to accept such calls on the customer's designated premises.

3. E-9-1-1 Service Features

- a. Automatic Number Identification (ANI):
A feature by which the calling party's telephone number is forwarded to the E-9-1-1 control office and to the PSAP's display and transfer units.

4. Rates and Charges

E-9-1-1 service is provided to residents who subscribe to local exchange telephone service. The rate for this service will be as indicated on the County Rate List located below.

COUNTY RATE LIST

| <u>County</u> | <u>9-1-1 Subscriber Charge</u> | <u>Implementation Date for 9-1-1 Service</u> | <u>Effective Date for Current 9-1-1 Subscriber Charge</u> | <u>Initial Case No. for 9-1-1 Implementation</u> | <u>Most Current Case No. for 9-1-1 Review</u> |
|---------------|--|--|---|--|---|
| Carroll | .024 | 12-15-03 | 1-01-04 | 02-400-TP-EMG | 02-400-TP-EMG |

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LIFELINE/LINK-UP REQUIREMENTS

A. GENERAL

1. Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service and shall provide all of the following:
 - a. A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;
 - b. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;
 - c. Free blocking of toll service, 900 service and 976 service; and
 - d. A waiver of the federal universal service fund end user charge; a waiver of the telephone company's service deposit requirement.
2. Any other services and bundles or packages of service may be offered to lifeline customers at the prevailing prices, less the lifeline discount.

B. REGULATIONS

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:
 - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;
 - b. Supplemental Nutritional Assistance Program (SNAP/Food Stamps);
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Supplemental Security Insurance – blind and disabled (SSD)
 - e. Federal public housing assistance, or Section 8;
 - f. Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
 - g. National School Lunch Program's Free Lunch Program (NSL);
 - h. Temporary Assistance for Needy Families (TANF/Ohio Works); or
 - i. General Assistance (including disability assistance (DA))

P.U.C.O. No. 4

LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

2. Lifeline Assistance is available to residential customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.
3. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1 above; identify the specific program or programs from which the customer receives benefits and agree to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for Lifeline based on income, see Section B.5.a-g for examples of income documentation.
4. The Telephone Company must verify Lifeline service eligibility for customers who qualify through household income-based requirements consistent with the FCC requirements in 47 C.F.R. 54.
5. Consistent with federal law, examples of acceptable income documentation includes the following:
 - a. State or federal income tax return;
 - b. Current income statement or W-2 from an employer;
 - c. Three consecutive months of current pay stubs;
 - d. Social security statement of benefits;
 - e. Retirement/Pension statement of benefits;
 - f. Unemployment/Workmen's Compensation statement of benefits;
 - g. Any other legal document that would show current income (such as a divorce decree or child support document).
6. Customers qualifying for Lifeline with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.
7. All other aspects of the state-specific lifeline service shall be consistent with the federal requirements. The rates, terms, and conditions for lifeline service shall be tariffed in accordance with Rule 4901:1-6-11.

P.U.C.O. No. 4

LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

8. The Telephone Company shall provide written notification to the customer applying for Lifeline service that is determined ineligible for Lifeline service and shall provide an additional 30 days to prove eligibility.
9. The Telephone Company shall provide written customer notification if a customer's Lifeline service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance. The lifeline customer shall have an additional sixty (60) days to submit acceptable documentation of continued eligibility or dispute the findings regarding termination of benefits.
10. The Telephone Company shall establish procedures to verify an individual's continuing Lifeline eligibility for both program and income based criteria consistent with the FCC's requirements in 47 C.F.R. 54.409-54.410.

C. ENROLLMENT PROCESS

1. Existing Customers

- a. Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount.
- b. The Company will review the customer's lifeline application to determine customer's eligibility within 15 days.
- c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

P.U.C.O. No. 4

LIFELINE/LINK-UP REQUIREMENTS (Continued)

C. ENROLLMENT PROCESS (Continued)

2. New Customers

- a. Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- b. The Company will review the customer's lifeline application to determine the customer's eligibility within 15 days.
- c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

P.U.C.O. No. 4

LIFELINE/LINK-UP REQUIREMENTS (Continued)

D. INCOME ELIGIBILITY

1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of income documentation are identified in Section B.5.a-g.
2. Regardless of when the Company completes the verification process Lifeline benefits shall go back to the date the qualified customer established lifeline.
3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30-day opportunity to prove eligibility or dispute the company's determination.
4. Written notification must include: 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement explaining who customers may contact in the event of a dispute.
5. If a customer disagrees with a company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

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LIFELINE/LINK-UP REQUIREMENTS (Continued)

E. VERIFICATION FOR CONTINUED ELIGIBILITY

1. The Telephone Company must notify customers at least 60 days prior to the company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the telephone company and 4) a statement explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.

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INTRALATA PRESUBSCRIPTION

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

2. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice of each call.

3. Rules and Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

P.U.C.O. No. 4

INTRALATA PRESUBSCRIPTION (Continued)

4. IntraLATA Presubscription Customer Notices

The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

INTRALATA PRESUBSCRIPTION (Continued)

5. IntraLATA presubscription Charges (Continued)

a. Application of Charges (Continued)

- (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.
- (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

| | | |
|----|--------------------|--------|
| -- | Manual Process | \$5.50 |
| -- | Electronic Process | \$1.25 |

EXHIBIT C
(Narrative Summarizing Changes)

The Applicant hereby establishes a Basic Local Exchange Service (BLES) Tariff and detariffs certain services in accordance with the Commission's January 19, 2011 Entry in Case No. 10-1010-TP-ORD. The Applicant intends only to remove from its tariff rates, terms and conditions of services required to be detariffed as a result of the adoption by the Commission of rules to implement Substitute Senate Bill 162.

The new BLES Tariff replaces and supersedes the Applicant's Telephone Service Tariff No. 3 in its entirety. The Applicant currently has one additional tariff that appears on the Commission's website, its Intrastate Access Service Tariff, PUCO No. 1, which **remains in effect and does not change.**

EXHIBIT D
(Customer Notices)

The customer notices attached hereto as Exhibit E were mailed to customers on April 20, 2011. In addition, on April 7, 2011, the notices were forwarded to the Commission-provided electronic mailbox (Telecomm-Rule07@puc.state.oh.us) in accordance with the Entry issued January 19, 2011 in Case No. 10-1010-TP-ORD.

EXHIBIT E
(Affidavit)

CUSTOMER NOTICE AFFIDAVIT

STATE OF OHIO:

SS:

COUNTY OF CARROLL:

AFFIDAVIT

I, Scott Toot, am an authorized agent of the applicant corporation, Pattersonville Telephone Company, and am authorized to make this statement on its behalf. I attest that the customer notice(s) accompanying this affidavit were sent to affected residential customers via bill insert and to business customers as direct mail on April 30, 2011, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on May 18, 2011 Carrollton, Ohio
(Date) (Location)

RESIDENTIAL CUSTOMER NOTICE

April 2011

Dear Customer,

Beginning on May 11, 2011, the prices, service descriptions, and the terms and conditions for services other than local flat rate service that you are provided by Pattersonville Telephone Company will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Pattersonville Telephone Company must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you can request a copy of the Company's service offerings by contacting:

Pattersonville Telephone Company
P.O. Box 276
Carrollton, OH 44615
(330) 895-4391

Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and the Company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call (330) 895-4391. You may also visit the consumer information page on the PUCO's website at puco.ohio.gov for further information.

Sincerely,

Pattersonville Telephone Company

NON-RESIDENTIAL CUSTOMER NOTICE

[DATE]:

Dear Customer,

Beginning on May 11, 2011, the prices, service descriptions, and the terms and conditions for services other than a primary line provided by Pattersonville Telephone Company will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Pattersonville Telephone Company must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you can request a copy of the Company's service offerings by contacting:

Pattersonville Telephone Company
P.O. Box 276
Carrollton, OH 44615
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Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and the Company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Pattersonville Telephone Company at (330) 895-4391.

Sincerely,

Pattersonville Telephone Company

This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 90-5035-TP-TRF, 11-3006-TP-ATA

Summary: Application to Detariff Services electronically filed by Carolyn S Flahive on behalf of Pattersonville Telephone Company