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**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for**  
**DETARIFFING AND RELATED ACTIONS**

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD  
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of Windstream  
Communications, Inc. to Detariff Services and make other  
changes related to the Implementation of Case No. 10-1010-  
TP-ORD )

TRF Docket No. 90-6346-TP-TRF

Case No. 11 - 2618 -TP-ATA

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Windstream Communications Inc.

DBA(s) of Registrant(s) \_\_\_\_\_

Address of Registrant(s) 4001 N. Rodney Parham Rd., Little Rock, AR. 72212

Company Web Address http://www.windstream.com

Regulatory Contact Person(s) Kathy E. Hobbs

Phone 614-228-9484

Fax 614-224-4433

Regulatory Contact Person's Email Address Kathy.Hobbs@windstream.com

Contact Person for Annual Report Sandra Blade

Phone 501-748-6728

Address (if different from above) \_\_\_\_\_

Consumer Contact Information Margie Hubbard

Phone 704-814-2023

Address (if different from above) 1720 Galleria Blvd., Charlotte, NC. 28270

**Part I - Tariffs**

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input checked="" type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Part II - Exhibits**

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
NA <input type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
NA <input type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
NA <input type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician [Signature] Date Processed MAY 18 2011

RECEIVED-DOCKETING DIV  
2011 APR 19 PM 5:22  
PUCO

**Part III. - Attestation**

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

**AFFIDAVIT**

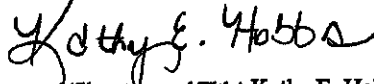
***Compliance with Commission Rules***

I am an officer/agent of the applicant corporation, Windstream, and am authorized to make this statement on its behalf.  
(Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) April 19, 2011 at (Location) Columbus, Ohio 43215



(Signature and Title) Kathy E. Hobbs, VP-State  
Government Affairs

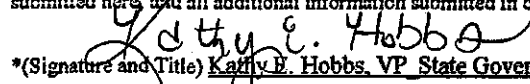
(Date) April 19, 2011

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

**VERIFICATION**

I, Kathy E. Hobbs

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.



\*(Signature and Title) Kathy E. Hobbs, VP State Government Affairs

(Date) April 19, 2011

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\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.  
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***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

**EXHIBIT A**  
**(Existing Affected Tariff Pages)**

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

**REGULATIONS AND SCHEDULE OF CHARGES**  
**APPLYING TO INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS**  
**SERVICE BETWEEN POINTS WITHIN THE STATE OF OHIO**

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

**UTILITY INFORMATION**

Utility Official: Mike Gately  
Staff Manager – Tariffs

Telephone Number: 501-748-5284

Mailing Address: Windstream Communications, Inc.  
4001 Rodney Parham Road  
Little Rock, AR 72212

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

TARIFF FORMAT

A. TARIFF SYMBOLS

The following symbols appear in the right margin opposite any revision to the previously approved Tariff.

<u>Symbol</u>	<u>Explanation</u>
(C)	Change in Regulation
(D)	Discontinued Rate or Regulation
(I)	Increase in Rate
(M)	Move in Location of Text
(N)	New Rate or Regulation
(R)	Reduction in Rate
(T)	Change in Text (but not in Rate or Regulation)

B. PAGE NUMBERING

Page numbers appear in the upper right corner of the sheet. After the Table of Contents, the Tariff is divided into section, each page in each section is numbered sequentially beginning with 1. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between page 5 and 6 would be 5.1.

C. PAGE REVISIONS

Page revisions appear in the upper right corner of the page and are used to determine the most current page version on file with the Ohio Public Utilities Commission. For example, the 3rd Revised Page No. 16 Canceling 2nd Revised Page No. 16.

D. PARAGRAPH NUMBERING SEQUENCE

There are seven levels of paragraph numbering.

2.  
2.1.  
2.1.1.  
2.1.1.A.  
2.1.1.A.(1)  
2.1.1.A.(1)a.  
2.1.1.A.(1)a.(i)

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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1. Application of Tariff

This tariff contains the regulations applicable to the provision of Intrastate Long Distance Message Telecommunications Service ("LDMTS") and as defined herein, by Windstream Communications, Inc. (the "Company"), from its Points of Presence to other points in the State of Ohio. Service is furnished subject to the availability of facilities and subject to transmission, atmospheric, and like conditions.

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5) (the "MTSS"). These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

The rates, service descriptions, and terms and conditions for all residential and business long distance services will no longer be included in this tariff. Rates and charges associated with these services can be found in the Company's Price List located on the Company's website: [www.windstream.com](http://www.windstream.com).



INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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2. Definitions

Billed Party - The person or entity responsible for payment for use of the Company's services. For a Direct Dialed Call, the person or entity responsible for payment is the Customer responsible for payment for local telephone service at the telephone used to originate the call. In the case of a credit card call, the person or entity responsible for payment is the person to whom it is issued and the holder of the credit card used. In the case of third party call, the person or entity responsible for payment is the person responsible for payment for local telephone service at the telephone number that agrees to accept charges for the call. In the case of a Room Charge Call, the entity responsible for payment is the Aggregator controlling the telephone used to originate the call. In the case of all Operator Assisted Calls not involving credit cards, third party calls or Room Charge Calls, the person or entity responsible for payment is the Customer responsible for payment for local telephone service at the telephone used to originate the call.

Company - Windstream Communications, Inc.

Customer - The person, partnership, association, joint stock company, trust, corporation, governmental entity or other entity, that is responsible for payment of charges and for compliance with this tariff.

Local Exchange Carrier (LEC) - A telephone company which provides local telephone service to Customers within a defined exchange.

Long Distance Message Telecommunications Service - The furnishing of direct dialed and operator assisted switched services to the Customer for the completion of long distance voice and dial-up low speed data transmissions over voice grade channels from the Company's Points of Presence to points as specified herein.

Points of Presence - The sites where the Company provides a network interface with facilities provided by Other Common Carriers, Local Exchange Carriers or Customers for access to the Company's network.

Services - Telecommunications services provided to a Customer or Authorized User by the Company.

Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the Service, the transmission of data, facsimile, signaling, metering or any other form of intelligence.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. General Regulations

3.1 Cancellation or Interruption of Services

3.1.1 The Company will comply with the Commission's Minimum Telephone Service Standards regarding denial or disconnection of local and toll service, and set forth in O.A.C. 4901:5.17.

3.2 Toll Denial

Windstream may cause to have blocked, access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selective Access Policy, Windstream may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if:

- (a) the customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or
- (b) Windstream, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUCO's rules), or
- (c) Windstream attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff.

When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select Windstream as his or her 1+ carrier of choice, Windstream may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service (See Rules 4901:1-5-14 and 4901:1-5-15, Ohio Administrative Code, [O.A.C.]), require a deposit for toll service. This deposit shall be in accordance with Rule 4901:1-5-13, O.A.C, but Windstream may negotiate a lower deposit.

Windstream may furnish credit information, acquired from Windstream's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. Windstream will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

Upon payment by the customer of all past due toll debt to Windstream, Windstream will notify the customer's local carrier that the block can be lifted and all 1+ dialing capabilities, including 10-XXX, will be restored.

INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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3. General Regulations, Continued

3.3 Telecommunications Relay Service (TRS)

Customers may be assessed a charge per line (or per line equivalent) per month to fund the Telecommunication Relay Services for the State of Ohio in accordance with Section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

Note: Because of timing issues, the first TRS assessment will appear on customers bills in June and will recover the assessment for January through June 2009. After that initial assessment, the TRS assessment will be applied on a per month basis.

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ISSUED: May 29, 2009  
ISSUED BY: Vice President  
Little Rock, AR

EFFECTIVE: June 1, 2009  
ORDER NO.:

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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**4. Payment and Credit Regulations**

**4.1 Deposits**

4.1.1 The fact that a deposit has been made, or a guarantee provided, shall in no way relieve the Customer from complying with the Company's and/or its agent's regulations as to the prompt payment of bills, nor does it constitute a waiver or modification of the regular practices of the Company or its agent providing the temporary suspension of the Service contract for non-payment of bills.

4.1.2 The amount of the deposit may be refunded at any time at the option of the Company, or it will be refunded at the termination of the Service after all outstanding charges have been paid in full by the Customer.

**4.2 Billing Entity Conditions**

When billing functions on behalf of the Company are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charges. In the case of any disputed charges which cannot be resolved by the billing company, the Billed Party may contact the Company directly. If there is still a disagreement about the disputed amount after investigation and review by the Company or other service provider, the Billed Party may file an appropriate complaint with the P.U.C.

**4.3 Denial of Access to Service by the Company**

In conformance with the Public Utilities Commission of Ohio's MTSS, the Company expressly retains the right to immediately deny access to its Services without incurring liability for any of the following reasons:

- (a) Nonpayment of any sum due for service provided hereunder, where Customer's charges remain unpaid more than ten (10) days following notice of nonpayment from the Company. Notice shall be deemed to be effective upon mailing of written notice, postage prepaid, to Customer's last known address;
- (b) Customer's acts or omissions which constitute a violation of, or a failure to comply with, any regulation stated in this tariff governing the furnishing of service, but which violation or failure to comply does not constitute a material breach or does not pose any actual or threatened interference to the Company's operations or its furnishing of services. The Company agrees to give Customer ten (10) days notice of such violation or failure to comply prior to service; or
- (c) The implementation of any order of a court of competent jurisdiction, or federal or state regulatory authority of competent jurisdiction, prohibiting the Company from furnishing such service; or
- (d) Where Customer has failed or neglected to tender any additional or required security deposit within ten (10) days of demand by the Company.

**INTRASTATE LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

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**4.4      Customer's Liability in the Event of Denial of Access to Service by the Company**

In the event Customer's service is disconnected by the Company for any of the reasons stated in Section 4.3, Customer shall be liable for all unpaid charges due and owing to the Company associated with the service. Customer's deposit and accrued interest shall be applied to all cancellation charges applicable to the service offering received by Customer.

**4.5      Reinstitution of Service**

If Customer seeks reinstitution of service following denial of service by the Company, Customer shall pay to the Company prior to the time service is reinstituted: (1) all accrued and unpaid charges, and (2) a deposit per section 4.1 in order to reinstitute service.

**EXHIBIT B**  
**(Proposed Revised Tariff Pages)**

**This Exhibit is not applicable; Applicants services are hereby detariffed.**

**EXHIBIT C**  
**(Narrative Summarizing Changes)**

**This Applicant hereby detariffs its services in accordance with the Commission's January, 19, 2011 Entry in Case No. 10-1010-TP-ORD.**

**EXHIBITS D & E**  
**(Customer Notice and Affidavit)**

These Exhibits are not applicable; no customer notice is required because no additional services have been detariffed.



*The Public Utilities Commission of Ohio*  
**TELECOMMUNICATIONS RETAIL SERVICE OFFERING FORM**  
**For Non-BLES Carriers**

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD  
(Effective: 01/20/2011)

Company Name Windstream Communications, Inc.

Company Address 4001 N. Rodney Parham Rd., Little Rock, AR. 72212

Company Web Address www.windstream.com

Regulatory Contact Person Kathy E. Hobbs Phone 614-228-9484 Fax 614-224-4433

Regulatory Contact Person's Email Address Kathy.Hobbs@windstream.com

Contact Person for Annual Report Sandra Blade Phone 501-748-6728 Fax 501-748-6583

Consumer Contact Information Margie Hubbard Phone 704-814-2023 Fax 330-425-0811

TRF Docket No. 90-6346-TP-TRF

**I. Company Type (Check all applicable):**

☐ Non-BLES CLEC    ☒ IXC    ☐ Other (explain) \_\_\_\_\_

**II. Services offered (Check all applicable):**

- ☒ Toll services (intrastate)
- ☐ Local Exchange Service (i.e., residential or business bundles)
- ☐ Other (explain) \_\_\_\_\_

**III. Tariffed Provisions/Services (To the extent offered, check all applicable and attach tariff pages):**

- ☐ Toll Presubscription
- ☐ Intrastate Special and Switched Access Services to Carriers (facilities-based local carriers only)\*
- ☐ N-1-1 Service
- ☐ Pole Attachment and Conduit Occupancy
- ☐ Pay Telephone Access Lines
- ☐ Inmate Operator Service
- ☒ Telephone Relay Service (END-USER Billing)

\*Access service tariffs shall be maintained separately and are subject to the Commission's carrier-to-carrier rules found in Chapter 4901:1-7, Ohio Administrative Code.

**Part IV. - Attestation**

**Carrier hereby attests to its compliance with pertinent entries and orders issued by the Commission.**

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I am an officer/agent of the carrier/telephone company, Windstream Communications, and am authorized to make statements on its behalf.

(Name)

I understand that Telephone companies have certain responsibilities to its customers under the Telecommunications Rules (Ohio Adm. Code 4901:1-6). These responsibilities include: warm line service; not committing unfair or deceptive acts and practices; truth in billing requirements; and slamming and preferred carrier freeze requirements. We will comply with the rules of the state of Ohio and understand that non-compliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Kathy E. Hobbs VP-State Government Affairs  
(Signature and Title)

April 19, 2011

(Date)