

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of Buckeye Telesystem, Inc.)
to Detariff Services and make other changes related to the)
Implementation of Case No. 10-1010-TP-ORD)

TRF Docket No. 90-9037

Case No. 11- 2887-**TP - ATA**

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Buckeye Telesystem, Inc.

DBA(s) of Registrant(s) Buckeye Telesystem

Address of Registrant(s) 5555 Airport Highway, Ste. 110, Toledo, Ohio 43615

Company Web Address www.buckeye-telesystem.com

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Contact Person for Annual Report Brian Rex

Phone 419-724-9802

Address (if different from above) _____

Consumer Contact Information Laurie Christy

Phone 419-724-3866

Address (if different from above) 4818 Angola Road, Toledo, Ohio 43615

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer of the applicant corporation, Brian Rex, and am authorized to make this statement on its behalf.
(Name)

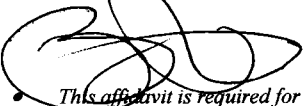
I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 5/5/11 at (Location) Toledo, Ohio

*(Signature and Title) Brian Rex

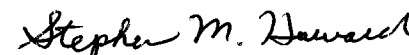
(Date) 5/5/11


This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

VERIFICATION

I, Stephen M. Howard

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) Stephen M. Howard, attorney  (Date) May 9, 2011

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

Buckeye TeleSystem, Inc.
5555 Airport Hwy, Ste. 110
Toledo, OH 43615

Exhibit A

LOCAL TELECOMMUNICATIONS SERVICE

**COMPETITIVE
LOCAL EXCHANGE CARRIER
SERVICES
OF
Buckeye TeleSystem, Inc.**

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ISSUED UNDER AUTHORITY OF PUCO ORDER DATED SEPT. 28, 1997, IN CASE NO. 97-795-TP-ACE
Issued: January 2, 2008 Effective: January 2, 2008

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LOCAL TELECOMMUNICATIONS SERVICE

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LOCAL TELECOMMUNICATIONS SERVICE

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LOCAL TELECOMMUNICATIONS SERVICE

EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS OF
TECHNICAL TERMS USED IN THIS TARIFF

The following symbols shall be used in this tariff for the purpose indicated below:

- C -- To signify changed regulation.
- D -- To signify discontinued rate or regulation.
- I -- To signify increased rate.
- M -- To signify a move in the location of text.
- N -- To signify new rate or regulation.
- R -- To signify reduced rate.
- 'S -- To signify reissued matter.
- T -- To signify a change in text but no change in rate or regulation.

LOCAL TELECOMMUNICATIONS SERVICE

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate telecommunications services by Buckeye TeleSystem, Inc., hereinafter referred to as the "Company," to Customers within the local exchange service area defined as parts of Lucas, Wood, Fulton, Erie, Huron, Seneca, Hancock, Henry, Defiance, Ottawa and Sandusky Counties. Specific boundaries are more fully described in text and on maps in Exhibit 6 of the application of Buckeye TeleSystem, Inc., to provide Local Telecommunications Services, Case No. 97-795-TP-ACE, filed July 22, 1997, with the Public Utilities Commission of Ohio and as amended February 29, 1999, March 17, 2000, January 14, 2002, March 19, 2002, April 18, 2003, January 12, 2004, May 20, 2004 and January 2, 2008. Service will be provided only in areas where an approved interconnection agreement exists.

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Telecommunications Services provided by the company are subject to certain consumer safeguards and information rules issued by the Public Utilities Commission of Ohio (PUCO). The Telephone Customer Bill of Rights summarizes some of the PUCO's rules for telephone companies and is provided to customers in their first bill as well as being published in the local telephone directory. Information on tariffs, maps, rates and calling areas are available for consumer inspection at the address listed below during normal business hours.

This Tariff is a legal document filed by the Company which describes the local service, Tier 1, tariffed services, rates, terms, conditions, and payments required, in conformance with Competitive Retail Telephone Rules (Case No. 06-1345-TP-ORD). Services will be provided in full conformance with Minimum Telephone Service Standards as described more fully in Section 2.1.9. following. The Company provides certain Tier 2, regulated services which are not required to be filed in the Company's filed tariff per rule 4901:1-06-05(G). Customer rights, responsibilities and safeguards can be found in the Ohio Administrative Code Appendix (Rule 4901:1-5-03)

The applicable requirements of the Ohio Administrative Code and the Ohio Revised Code apply to the operations of the Company. The Company will comply with the Commission's policies and requirements for persons with communications disabilities and privacy and number disclosure requirements covered in subject cases. Any changes in terms or conditions of this tariff and/or operations of the Company will generate an obligation of the Company to provide notice of such changes in accordance with the Commissions rules.

LOCAL EXCHANGE SERVICE

1. Definitions

Definitions: Certain terms used generally throughout this tariff are defined below:

Access Coordination: Provides for the design, ordering, installation, coordination, pre-service testing, service turn-up and maintenance on a Company or Customer-provided Local Access Channel.

Access Line: Means the facilities and communications path used to make a telecommunications connection from a network interface device to a serving switching center.

Act of God: Means an occurrence not preventable by reasonable care, skill, or foresight, but resulting from unforeseeable and extraordinary natural causes like a tornado or flood.

Advanced Listed Telephone Number: Offering directory listing to a customer who wants to ensure that he/she will be in the directory, but who is not going to have service until after the directory closes for new additions or changes.

Advance Payment: Means a payment that may be required by BTS of a new (or existing) Customer prior to providing the particular service as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

Applicant (or Customer): Means any person, firm, partnership, corporation, municipality, cooperative organization, governmental agency, etc. that applies for telecommunications service and will be responsible for payment of charges and compliance with the rules and regulations of BTS.

Appointment: Means an agreed arrangement between a Customer and BTS to meet at a set time and place.

Authorized User: A person, firm, corporation, or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Automatic Number Identification (ANI): Display of the seven digit telephone number of the calling party. The number is identified by the switch and passed over the network to equipment at the terminating location.

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ASR: ASR (Access Service Request) means an order placed with a Local Access Provider for Local Access.

Bandwidth: The total frequency band, in hertz, allocated for a channel.

Bill Date: The date on which billing information is compiled and sent to the Customer.

Busy Line Verify/Busy Line Interrupt (BLV/BLVI): An operator service that ascertains whether a specific subscriber's access line is in use (BLV) and upon verification of "in use" breaks into the conversation (BLVI).

Business Day: Means for purposes of installations, a day when BTS performs regularly scheduled installation; for purposes of repair, a day when the Company performs non-emergency repair; and for all other purposes, a day when the Company observes regularly scheduled Customer service office hours.

Call: Means a completed telephone message rather than an attempted message. A completed message is when the call encounters a ring-back tone, line busy signal, or intercept facility (except an intercept facility stating that all circuits are busy).

Call Characteristics: Means detailed information about a completed call, such as the time, duration, and distance of the call.

Caller ID: Allows incoming numbers from outside the system to be displayed, where facilities permit, on compatible Customer Provided Equipment. In addition, the date and time of the call is displayed.

Free per Call Blocking Service is available for customers who are served from appropriately equipped central offices. Customers may prevent delivery of their telephone numbers to Caller ID subscribers on a per call basis by activating the appropriate Caller ID Activation code prior to placing the call.

Caller ID with Name: Provides the name associated with the calling party number, or an indication of anonymity or unavailability in lieu of the name, to the called party where facilities permit. Caller ID with Name is an optional feature to Caller ID and is not provided without Caller ID.

Call Forwarding-Busy: Permits forwarding automatically of incoming calls to a fixed telephone number when the Customer's line is busy. This feature must be set up in advance through the Company.

Call Forwarding-Don't Answer: permits forwarding automatically of incoming calls to a fixed telephone number when the called line is not answered after a preset number of

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rings. The number of rings and the forwarded number are set up in advance by the Company.

Call Forwarding - Variable: Permits the Customer to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion.

Call Trace: permits the customer to dial a code to automatically request a record of the caller's originating telephone number, the date, and time of the call, as well as the date and time of the customer initiated trace. The information is stored and disclosed only to a law enforcement agency for investigation purposes by the Company. The customer does not receive any information regarding the origination of the calls.

Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting – Cancel: Allows a Customer to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Called Station: The telephone number called.

Calling Station: The telephone number from which a Call originates.

Channel or Circuit: A dedicated communications path between two or more points having a bandwidth or transmission speed specified in this tariff and selected by a Customer.

Class of Service: Means a description of local exchange service furnished to the Customer which denotes the nature of use for the service.

Circular Hunting: See Hunting.

Collect Call: A billing arrangement by which the charge for a message may be reversed provided the charge is accepted at the called service point.

Commission: Means Public Utilities Commission of Ohio (PUCO).

Committed Information Rate (CIR): The minimum bandwidth that would be available at any given time between two locations offering frame relay access service that would be guaranteed to go through the network.

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Commitment: Means a promise to complete by a given time and date an outside repair or installation that does not require the presence of the customer.

Company: Buckeye TeleSystem, Inc (BTS).

Company Recognized National Holidays: The following are Company Recognized National Holidays determined at the location of the originator of the call: New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

Conferee: An end user, including the call initiator, participating in a conference call.

Cramming: Charges on a customer bill for services that were not ordered.

C

Customer: (Same as Applicant).

Customer Changeable Speed Calling : permits the Customer to place calls to other telephone numbers by dialing a code rather than the complete telephone number. The feature is available as a 30-code list. The list may include local and/or toll telephone numbers. To establish or change a telephone number in a code list, the Customer dials an activating code, receives a second dial tone and dials a code plus the telephone number.

Dedicated Access/Special Access: Dedicated Local Access between the Customer's premises or serving wire center and the Company's point-of-presence for origination or termination of calls.

DePICing Service: Permits a Customer to change their pre-subscribed toll carrier for intraLATA and interLATA toll calling.

Deposit: Means a payment required as a safeguard to assure the creditworthiness of a Customer or service applicant.

Dial Pulse (DP): The pulse type employed by rotary dial station sets.

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Direct Inward Dialing (DID): A service feature that routes incoming calls directly to a station, bypassing a central answering point.

Disconnection of Service: The intentional interruption of incoming or outgoing service whether local or toll.

LOCAL EXCHANGE SERVICE

Disconnection of Service: The intentional interruption of incoming or outgoing service whether local or toll.

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Dual Tone Multi-Frequency (DTMF): The pulse type employed by tone dial station sets.

DS-0: DS-0 means Digital Signal Level 0 Service and is a 64 Kbps signal.

DS-1: DS-1 means Digital Signal Level 1 Service and is a 1.544 Mbps signal.

DS-3: DS-3 means Digital Signal Level 3 Service and is a 44.736 Mbps signal.

Emergency Service Number (911): A service that provides a telephone user with direct access to centralized public safety emergency answering locations from which police, fire, and other emergency assistance services are dispatched.

Extended Permanent Virtual Connection (EPVC): The term denotes the interconnection of a port on a Buckeye TeleSystem frame relay network with a port on another interconnected frame relay network.

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Frame: A group of data bits in a specific format, which enables network equipment to recognize the meaning and purpose of the specific bits for Packet Data Network purposes.

Frame Relay Access Connection (FRAC): The physical facility, including the associated port, between the end user's data terminal equipment and the Company frame relay switch.

Frame Relay Access Service (FRAS): A type of packet data network service that allows the interconnection of networks or other compatible customer premises.

Frame Relay End User Port (EUP): A physical location in the Company switching office where the end-user customer connects to the frame relay switch/frame relay network. It specifies how a frame relay switch sends and receives data.

Frame Relay Inter-network Connection (FRIC): The physical facility, including the associated port, between the access customer's frame relay network and the Buckeye TeleSystem frame relay switch.

Frame Relay Inter-network Customer Port (IUP): The physical location in the Buckeye TeleSystem switching office where the access customer's facility connects to the

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frame relay access service network. It specifies how a frame relay switch sends and receives data from a frame relay access customer's network.

Guarantee: A mutual agreement by which one subscriber assumes the responsibility for assuring that payment is made for the regulated telecommunications service(s) used by another subscriber.

Guarantor: A subscriber who has made a Guarantee arrangement with the local exchange company for the provision of regulated telecommunications service(s) for another subscriber.

High Capacity: An Access Service channel for the transmission of isochronous serial data at rates of 1.544, 3.152, 6.312, 44.736 or 274.176 Megabits per second (Mbps).

Hunting:

Sequential Hunting: A hunting arrangement that provides for sequential hunt over members identified within the hunt group. The hunt for an idle line begins at the telephone number dialed and proceeds sequentially through the lines identified in the hunt group until an idle line is found or the last assigned number within the hunt group is reached. If an idle line is found, the hunt stops and the idle line is rung. If all lines are busy, the caller receives a busy signal.

Circular Hunting: A hunting arrangement similar to sequential hunting except, if no idle line is found by the time the last line in the group is reached, the hunt circles back to the first line in the group and hunts up to but not including the line where the hunt started.

Individual Case Basis (ICB): A service arrangement in which the regulations, rates, and charges are developed based on the specific circumstances of the Customer's situation.

Impaired Customers: For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

LATA: Local access and transport area as defined in The Telecommunications Act of 1996.

Local Calling Area: The geographic area in which an end user/subscriber may originate and terminate a call without incurring a toll charge.

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Local Calling Area: The geographic area in which an end user/subscriber may originate and terminate a call without incurring an intra/interLATA toll charge.

Local Service Provider: Any incumbent or competitive telecommunications provider that provides local exchange services to consumers on a common carrier basis.

Mbps: Megabits per second.

Multi-Frequency (MF): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Multiplexing: Multiplexing is the sequential combining of lower bit rate Special Access Service onto a higher bit rate Special Access Service for more efficient facility capacity usage or vice versa.

Negative Enrollment: A situation occurring when a service is to be added to a subscriber's account without a subscriber's prior approval and the subscriber must take some action to prevent the service from being added to the account.

Non-Listed Number: A telephone number that is, at the customer's request, not included in the white page directory listings, but provided for directory assistance purposes.

Non-Profit Business Line Service: A business that has a classification as a 501(c)(3), 501(c)(19) or 501(c)(23) non-profit entity by the United States Internal Revenue Service can qualify for a non-profit Business Line from Buckeye TeleSystem. A non-profit Business Line will offer the features described in section 3.4.1 at a monthly rate described in Section 8.4.

Non-Published Service: A service that functions to insure that the subscriber's telephone number will neither be included in the white pages directory listings, nor provided by directory assistance personnel for directory assistance purposes.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the service order is executed.

Numbering Plan Area (NPA or Area Code): In the North American Numbering Plan (NANP), the first 3 digits of a 10-digit telephone number that specify a geographical area.

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Off-Premise Extension (OPX): A station line located other than at the premises where the PBX (or local exchange service) is located.

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Outage: An interruption of the local, toll, or 911 service of a substantial number of the local serving area's subscribers (The smaller of twenty-five per cent or two thousand of the local serving area's access lines for a time period in excess of one hour).

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Packet Data Network: A high-speed digital data transport mechanism that moves variable-length packets or frames through the network to the same or different addresses.

Person-to-Person: A service where the person originating the message specifies to the Company operator a particular person to be reached.

Positive Enrollment: A situation occurring when a subscriber must affirmatively elect to subscribe to a service before it is added to the subscriber's account.

Premises: The space designated by a Customer at its place(s) of business for termination of Company service.

Pre-subscription (PIC-1): An arrangement whereby a Customer may select and designate to the Company a Carrier it wishes to access, without an access code, for completing interLATA toll calls. The selected Carrier is referred to as the End User's Primary Interexchange Carrier.

Pre-subscription (PIC-2): An arrangement whereby a Customer may select and designate to the Company a Carrier it wishes to access, without an access code, for completing intraLATA toll calls. The selected Carrier is referred to as the End User's Primary Interexchange Carrier.

Public Switched Telephone Network (PSTN): A generic term for the collection of networks which provide public telephone switching service.

Rate Center: A specified geographical location used for determining mileage measurements.

Recurring Charges: The monthly charges to the Customer for services, facilities, and equipment which continue for the agreed upon duration of the service.

Regulated Service: A service under the jurisdiction of the Public Utilities Commission of Ohio.

LOCAL EXCHANGE SERVICE

Remote Activation of Call Forwarding: Permits the Customer to activate and/or deactivate the Call Forwarding feature from any remote location, using a Tone Dialing telephone.

Remote Call Forwarding: A switch-based service that permits the Customer to have all incoming calls placed to their local telephone number forwarded to a fixed telephone number at a location outside of the company's Local Calling Area.

Reserved Telephone Number: See Advanced Listed Telephone Number.

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Sequential Hunting: See Hunting.

Service Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Services: The Company's telecommunications services offered on the Company's network.

Service Commencement Date: The date or day a Customer is able to use a service.

Slamming: A change in a subscriber's carrier of local, intraLata toll or interLata toll telecommunications service without the subscriber's authorization.

Special Billing Arrangement: The term "Special Billing Arrangement" denotes an arrangement under which the Company will, at the request of a customer, provide additional billing functions such as separate breakdowns of overall total billing into sub-bills to facilitate customer's internal accounting procedures.

Standard Permanent Virtual Connections (SPVC): The connection of ports within the same frame relay network or switch. A software connection sometimes referred to as Permanent Virtual Connection (PVC).

Station: Telephone equipment from or to which calls are placed.

Station-to-Station: A service where the person originating the message dials the telephone number desired or gives to the Company operator the telephone number which is reached directly.

ISSUED UNDER AUTHORITY OF PUCO ORDER DATED SEPT. 28, 1997, IN CASE NO. 97-795-TP-ACE
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Issued By:
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Station-to-Station: A service where the person originating the message dials the telephone number desired or gives to the Company operator the telephone number which is reached directly.

Subscriber: Any person, firm, partnership, corporation, municipality, cooperative organization, governmental agency, etc., which contracts for telecommunications service and is responsible for the payment of charges and compliance with the rules and regulations of the telecommunications provider. May also be known as Customer, Consumer or End User.

Supersedure: A clerical charge levied to alter any information in the customer database.

Tandem Switch or Tandem: A common switching point used to interconnect end offices and to provide connectivity between end switches in a common geographic area, or to aggregate traffic from multiple end switches for common connection to a wide area network. Sometimes used to concentrate trunks to Interexchange Carrier switches. Also called an Immediate Switch.

Tariff: A schedule of rates, tolls, rentals, charges, classifications and rules applicable to services and equipment provided by a telecommunications provider.

Telecommunications Provider: A telephone company that provides telecommunications service other than commercial mobile radio service (except fixed wireless service) under the Commission's jurisdiction.

Third Party Billed: A billing arrangement by which a message may be charged to an authorized service point as determined by the Company other than the service point originating the message or the service point where the message is terminated.

Three-Way Calling: Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to re-establish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

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Tier 2 Services: All regulated telecommunications services that are not subject to Tier 1 regulatory treatment.

Traditional Operator Services: Traditional Operator Services are those services provided by the Company in which the end user has a customer relationship with the Company, the Company contracts with the customer/end user to provide the service, and the customer/end user pays for the actual processing of the operator assisted calls.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

Usage Sensitive Service: A telecommunications service based on components such as the number, duration, distance, time of day/day of week of the call, or combinations thereof.

User: A Customer or any other person authorized by the Customer to use service provided under this tariff.

LOCAL EXCHANGE SERVICE

2. Regulations

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Ohio under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment Facilities

The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions

2.1.3.1 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days' notice. Unless otherwise specified herein, for the purposes of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.

When a Customer cancels an application for service prior to the start of service or prior to any construction, no charges will be imposed except for the following: Where the Company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning the customer's service (like special construction or where special arrangements of facilities or equipment have begun before the company received a cancellation notice), and the company does incur such expenses, the Customer will be charged for the costs actually incurred, less net salvage.

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2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions of this tariff.

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LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then-current rates unless terminated by either party upon 30 days' written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

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LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions (Cont'd)

2.1.3.4 This tariff shall be interpreted and governed by the laws of the State of Ohio without regard for the State's choice of laws provisions.

2.1.3.5 Service may be terminated on written notice to the Customer if the Customer is using the service in violation of the tariff or the Customer is using the service in violation of the law.

2.1.3.6 The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever The Company deems it necessary to do so in the conduct of its business.

2.1.3.7 The Customer agrees to operate Company-provided equipment in accordance with instruction of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to paragraph 2.1.3.8.

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2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions (Cont'd)

2.1.3.8 The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only expected. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

2.1.4 Liability of the Company

2.1.4.1 The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts of omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.12. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary, or punitive damages to Customer as a result of any Company service, equipment, or facilities, or the acts or omissions or negligence of the Company's employees or agents.

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LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.4.2 (Cont'd)

The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall be as follows:

In the event the Company fails to install new service within five business days of an application for new service or fails to install such service by the requested installation date when at least five days' notice is given, the Company shall waive at least one-half of the non-recurring installation charges. Furthermore, if the Company fails to install new service within ten business days of an application for new service or fails to install such service by the requested installation date, when at least ten days' notice is given, the Company shall waive all non-recurring installation charges. Such credits shall not be required where:

1. Special equipment or service is involved or where the Customer misses an appointment.
2. Application is for new service in an undeveloped area where no facilities exist; or
3. Applicant or customer has not met pertinent tariff requirements.

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LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.4.2 (Cont'd)

4. Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in any court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequential damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service) installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of Section 2.12, the Company's liability, if any, shall be limited as provided herein.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.4.2 (Cont'd)

The Company shall not be liable for any delay or failure of performance or equipment due to causes not reasonably within its control, including but not limited to: fire, flood, explosion, or other catastrophes; any law, order, regulation, direction, action, or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; pre-emption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.

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LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.4.2 (Cont'd)

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The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or omissions of other common carriers or warehousemen.

The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location, or use of any installation provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

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LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.4.2 (Cont'd)

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The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.

Notwithstanding the Customer's obligations as set forth in Section 2.3.2, the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss, or damage arising from Customer's use of services furnished under this tariff including:

- claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and
- patent infringement claims arising from combining or connecting the service offered by the company with apparatus and systems of the Customer or others, and
- all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.

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LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.4.3 The entire liability of the Company for any claim, loss, damage, or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.

2.1.4.4 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

2.1.4.5 The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities, or services which are interconnected with Company services.

2.1.4.6 The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous, or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.4.6 (Cont'd)

liability whatsoever, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage, or destruction of any property, owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations, or use of service furnished by the Company at such locations.

2.1.4.7 The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing, and maintaining all necessary equipment, materials, and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or systems or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of the proper mode, bandwidth, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6 following, and that the signals

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.4.7 (Cont'd)

do not damage Company equipment, injure its personnel, or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service without liability.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.4.8 Emergency Number 911 Service:

This service is offered solely as an aid in handling assistance calls in connection with fire, police, and other emergencies. The Company is not responsible for any losses, claims, demands, suits, or any liability whatsoever, whether suffered, made, instituted, or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors, or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any equipment and facilities furnishing this service.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies, or municipalities, or the employees or agencies of any one of them.

2.1.4.9 The Company's liability arising from errors or omissions in Directory Listings, other than charged listings, shall be a credit for the equivalent of not less than three months' local service charges. Such credit shall not apply in cases where the subscriber has provided such listing information after the deadline for directory publication. The subscriber shall be given the option of taking the credit or pursuing other remedies. In cases of charged Directory Listings, the liability of the Company shall be limited to an amount not exceeding the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs.

2.1.4.10 In conjunction with a non-published telephone number, as described in Paragraph 3.14.6.C the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.4.12 When a Customer with a non-published telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above.

2.1.4.13 In Conjunction with the Busy Line Verification and Interrupt Service as described in Section 2.13.3, the Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

2.1.4.14 The Company shall not be liable for any act or omission concerning the implementation of pre-subscription, as defined herein.

2.1.5 Notification of Service-Affecting Activities

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The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operations of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements, and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advanced notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.6 Provision of Equipment and Facilities

2.1.6.1 Unless the customer requests a later installation time, the Company shall complete installation of access line service within five business days after receipt of application. When subscriber provides at least five business days' notice, the Company will make such installation on the requested date. The Company's liability for failure to install new service within five business days or on the requested date if longer than five business days, shall be to waive no less than one-half of the nonrecurring installation charge. Further, if the Company fails to install new service within ten business days of an application for service or fails to install such service by the requested date if ten days' notice is given, the Company shall waive all nonrecurring installation charges. Such credits shall not be made where special equipment or service is involved, application is for a new service in an undeveloped area where no facilities exist, or subscriber has not met pertinent tariff requirements.

2.1.6.2 The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.

LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.6 Provision of Equipment and Facilities (Cont'd)

2.1.6.3 The Company may substitute, change, or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.

2.1.6.4 Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company has provided it.

2.1.6.5 The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

- A. The transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
- B. The reception of signals by Customer-provided equipment; or
- C. Network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.7 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company may apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents, or contractors.

2.1.9 Ohio Minimum Telephone Service Standards

The Company concurs in the Minimum Telephone Service Standards as ordered by The Public Utilities Commission of Ohio (PUCO) in its Orders dated February 7, 2007, and Entries on Rehearing July 11 and August 29, 2007, in Case No. 05-1102-TP-ORD. If any Section(s) or Subsection(s) of this tariff differ or do not specifically list the Service Standard, or as they may be amended from time to time by the Commission, the Minimum Telephone Standards shall take precedence and supersede any tariff language. These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

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LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents, and permits. The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others. Where the Company provides service to its end-users through resale of an Incumbent Local Exchange Carrier (ILEC) service, sharing of the Company's service by multiple end-users, or aggregation of traffic from multiple end-users onto a single service, shall be prohibited except where such conduct is explicitly permitted for the corresponding ILEC's service under the ILEC's tariffs.
- 2.2.2 Where the Company provides service to its end-users through resale of an ILEC's service, such service shall be available only to the same class of customers to which the corresponding ILEC's service is available under the ILEC's tariffs.
- 2.2.3 Where the Company offers local exchange service through resale of an ILEC's local exchange service, such service shall not be available to interexchange carriers, wireless carriers, competitive access carriers or other telecommunications carriers as a substitute for access services.

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

The payment of all applicable charges pursuant to this tariff;

Reimbursing the Company for damage to, or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment;

Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space, and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1 (c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of

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LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.1 General (Cont'd)

altering the structure to permit installation of the Company-provided facilities, may be charged by the Company to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

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Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing, and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;

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Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses, and permits as may be required with respect to the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of services as stated herein, removing the facilities or equipment of the Company;

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LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.1 General (Cont'd)

G. Not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and

H. Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

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LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

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2.3.2 Claims

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With respect to any service or facility provided by the Company, Customer shall indemnify, defend, and hold harmless the Company from all claims, actions, damages, liabilities, costs, and expenses, including reasonable attorneys' fees for:

A. Any loss, destruction, or damage to property of the Company or any third party, or the death of or injury to persons, including but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives, or invitees; or

B. Any claim, loss damage, expense, or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company or this tariff.

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LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.3 Transmit and Receive

Customer may transmit or receive information or signals via the facilities of the Company.

2.3.4 Station Equipment

2.3.4.1 The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will promptly be notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.12 following may not be applicable.

LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.4 Station Equipment (Cont'd)

2.3.4.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.3.5 Establishment of Credit Worthiness

2.3.5.1 Applicants for local and toll service may be required to establish credit worthiness (financial responsibility) prior to the establishment of service. The Company will inform the applicant of the various forms for establishing financial responsibility which include the following:

- --credit reporting bureaus,
- --prior telephone service history,
- --payment of unpaid debt for regulated service,
- --payment of a deposit.

LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.5 Establishment of Credit Worthiness (Cont'd)

2.3.5.2 Local telecommunications service will not be denied to any applicant based on grounds that the applicant has failed to pay for a service other than local telecommunications service. An unpaid toll service account owed to Buckeye TeleSystem (BTS) may be considered a reason to deny establishment or reestablishment of 1+ presubscription of the same type and class of BTS service previously provided. As a subsequent toll service provider, BTS will not deny toll service on the basis of an unpaid toll account of another provider alone, but will examine pertinent credit information to determine creditworthiness.

2.3.5.3 BTS may, pursuant to a contract obligating it to do so, enforce the tariff-established credit and deposit policies of another telecommunications carrier.

2.4 Interconnection of Facilities

2.4.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.

2.4.2 Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

2.4.3 Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff.

LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.5 Inspections

2.5.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.3.4 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

2.5.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment, and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

2.6 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. If any entity other than the company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer. The Company shall provide local service applicants the option of a deferred payment that spreads installation charges over a period of three months.

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LOCAL EXCHANGE SERVICE

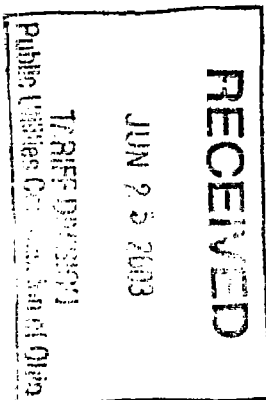
2. Regulations (Cont'd)

2.6 Payment for Service (Cont'd)

2.6.1 Taxes

See Service Requirements Form on file.

2.6.2 Reserved for future use.



Issued: June 2, 2003

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Joseph D. Jensen, President
5566 Southwyck Boulevard
Toledo, Ohio 43614

LOCAL EXCHANGE SERVICE

2. Regulations (Cont'd)

2.6 Payment for Service (Cont'd)

2.6.3 If an entity other than the Company (e.g., another carrier or a supplier) imposes charges on the Company, in addition to its own internal costs, in connection with a service for which the Company's non-recurring charge is specified, those charges will be passed on to the Customer. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

2.7 Billing and Collection of Charges

(This language is no longer contained in the tariff because the former language has been replaced by Rule 4901:1-6-06 (B)(1)(e) of the Ohio Administrative Code (OAC). T

LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.7 Payment for Service (Cont'd)

2.7.3 For new Customers or existing Customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

2.7.4 A late payment charge of 1.5% will be applied to charges not paid by their due date. The late payment charge will not be applied to previous late payment charges that have been assessed but not yet been paid for, but will apply to the accumulated services for which the customer is in arrears. Late payment charges will be applied without discrimination.

2.7.5 In the event that a Customer's check or electronic funds transfer (EFT) in payment for services rendered by the Company is returned by the Company's depository banking institution unpaid (not sufficient funds, NSF, or for any reason), the Customer shall pay a returned-check charge in the amount of twenty dollars (\$20.00) for each check or EFT so returned. A returned check or rejected EFT may signify an inability of the customer to maintain creditworthiness and therefore, the Company may require restitution payment in cash or certified check. The Company may require future payments for service be made in cash or certified check.

In addition, the Company may hold in abeyance any pending or future orders for additional service(s) until the regulated account amounts are satisfied.

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LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.7 Payment for Service (Cont'd)

2.7.6 (Cont'd)

- Refuse additional applications for service and/or refuse to complete any pending orders for service, and/or
- Discontinue the provision of service to the customer.

In the case of discontinuance of service to a business customer, all applicable charges, including any applicable minimum period and/or termination charges, shall become due.

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JUN - 2 2003

TARIFF DIVISION

Public Utilities Commission of Ohio

Issued: June 2, 2003

Effective: July 2, 2003

Joseph D. Jensen, President
5566 Southwyck Boulevard
Toledo, Ohio 43614

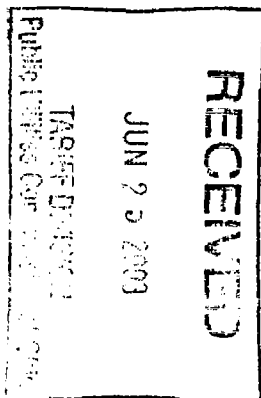
LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.8 Disputed Bills

If questions regarding customer bills are not resolved after the customer has reviewed them with BTS service personnel, or a customer makes a bonafide dispute, the Customer may withhold from payment to the Company the disputed portion of any billing pending resolution of the dispute, provided the Customer submits to the Company an itemized statement in writing which identifies the disputed charges and reasonably explains the basis of the dispute. The following process applies:

- a. Customer's explanation including the date and nature of the dispute or disputed portion of the bill must be submitted to the Company in writing.
- b. The Company shall resolve the dispute within thirty (30) days of receipt of determination of whether any billing adjustment should be made to Customer's account. In making such determination, the Company will consider all relevant and credible information provided by Customer as well as any other information reasonably available to the Company. The burden of proof to establish any right to billing adjustments in Customer's favor shall be solely upon Customer.
- c. In the event the Customer does not agree with the initial determination by the Company relating to amounts in dispute and adjustments, if any, which the Company may agree to make, Customer shall so advise the Company and within twenty (20) days following the Company's initial determination shall submit to the Company any additional information which Customer deems pertinent or relevant to the dispute. Within twenty (20) days of the Company's receipt of additional information, the Company shall make its final determination based on all documentation or information available to the Company.
- d. In the event the Company lacks credible evidence to substantiate the Customer's position after a reasonable review of and consideration of such information available, the Company shall notify Customer and, if the Company determines that all or any portion of such disputed amount is still owed, Customer shall be required to tender payment of such amount within twenty (20) days thereafter.



LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.8 Disputed Bills (Cont'd)

(Subsections e and f are no longer contained in the tariff because the former language has been replaced by Rule 4901:1-6-06 (B)(1)(e) of the Ohio Administrative Code.)

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2.9 Advance Payments

This language is no longer contained in the tariff because the former language has been replaced by Rule 4901:1-6-06 (B)(1)(e) of the Ohio Administrative Code.)

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LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.10 Deposits

For purposes of this section, the following definitions apply. A "Commercially acceptable level of credit worthiness" is defined as having a corporate debt securities rating with respect to any outstanding general debt obligations of at least BBB according to Standard & Poor's or an equivalent rating from other debt rating agencies. For a customer that does not issue debt securities, a "commercially acceptable level of credit worthiness" is defined as the customer having a composite credit appraisal rating published by Dun and Bradstreet of at least "good" or a Paydex score as published by Dun and Bradstreet of at least "average." A "proven history of late payments to the Company" is defined as two or more occurrences in the preceding twelve (12) month period during which the Company received the customer's remittance after the payment date specified in this tariff.

- 2.10.1 Applicants for service or existing Customers who cannot establish a satisfactory credit standing with the Company in accordance with Section 2.3.5.1 preceding may be required at any time to provide the Company a security deposit. The Company has chosen to apply the "Individual Service History Method" of computing a deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation.

LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.10 Deposits (Cont'd)

2.10.1 (Cont'd)

The deposit will not exceed:

- A. Local: An amount equal to two hundred, thirty per cent (230%) of the monthly, historic average total charge for all local services provided or the estimated charge for all local services to be provided for all local services.
- B. Toll: An amount equal to two hundred, thirty per cent (230%) of the monthly, historic average total toll charges to be provided.
- C. The Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.

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LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.10 Deposits (Cont'd)

2.10.1 (Cont'd)

- D. A deposit or an additional deposit amount may be required from a customer at any time following establishment of service when: (a) the customer has established a proven history of late payments to the Company; (b) the customer's average monthly billing for the preceding three months has increased beyond the amount initially used to set the currently held security deposit, and/or (c) the Company becomes aware that the credit worthiness is below a commercially acceptable level.

The Company will provide written notice to the customer via Certified U.S. Mail of the required deposit. Such notice will include the criteria the Company used in its decision to require the deposit as well as the data used to calculate the amount of the deposit. The Company must receive the customer's deposit within fourteen (14) days of the date on the notice in the form of funds that are available for use by the Company on the same day on which the funds are received. In the event the customer fails to remit the deposit required under this section, service(s) to the customer may be discontinued in accordance with the terms specified elsewhere in this tariff.

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LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.10 Deposits (Cont'd)

2.10.1 (Cont'd)

If pursuant to this section, the Company requires a deposit from an existing customer that has a discount plan commitment(s) in place on or before the effective date of this tariff section, (Sec. 2.10), a written notice will be provided to the customer informing him of the requirement of a deposit. If such customer accepts the condition that continuation of its service(s) is contingent upon its provision to the Company of the required deposit, then the regulations specified in this section will apply to the customer for the remainder of the discount plan commitment for all existing service to which the customer subscribes.

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2.10.2

A deposit may be required in addition to an advance payment. Advance payment may be required for special construction.

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2.10.3

When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at the Customer's option, return the deposit or credit it to the Customers' account. Customers have certain rights and responsibilities under the MTSS and these safeguards can be found in the appendix to Rule 4901:1-5-03 of the Administrative Code.

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LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.10 Deposits (Cont'd)

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|--------|--|-------------|
| 2.10.4 | Deposits held will accrue interest at the fixed rate specified by the Public Utilities Commission of Ohio. Interest is credited to the customer annually, or upon termination of the service, or upon return of the deposit by the Company. | M |
| 2.10.5 | Buckeye TeleSystem on its own behalf or on behalf of a toll service provider, when an applicant for 1+toll service who has previously been universally blocked for nonpayment of toll charges, seeks to select, through a Picing mechanism, some subsequent toll provider a deposit may be required. A lower deposit may be negotiated based on credit information obtained from either a credit bureau or directly from the Customer. | M |
| 2.10.6 | Where a Deposit is required, the Company will inform the Customer of the option of providing a Third-Party Guarantor in lieu of a Deposit. The Customer shall be deemed creditworthy if he furnishes a written guarantee signed by a third-party guarantor who has a credit rating. | T
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LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.10 Deposits (Cont'd)

2.10.7 If a Customer has provided a Guarantor, that Guarantor shall be afforded the opportunity to receive all notifications relating to the Customer's disconnection of service for non-payment. These notices shall be sent in the same manner and at the same time as those sent to the Customer.

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LOCAL TELECOMMUNICATIONS SERVICE

2.11 Disconnection & Reconnection of Service

(This language is no longer contained in the tariff because the former language has been replaced by Rule 4901:1-6-06 (B)(1)(e) of the Ohio Administrative Code.)

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Buckeye TeleSystem, Inc.

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LOCAL TELECOMMUNICATIONS SERVICE

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LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations

2.11 Disconnection & Reconnection of Service

T

(This language is no longer contained in the tariff because the former language has been replaced by Rule 4901:1-6-06 (B)(1)(e) of the Ohio Administrative Code.)

LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations

2.11 Disconnection & Reconnection of Service

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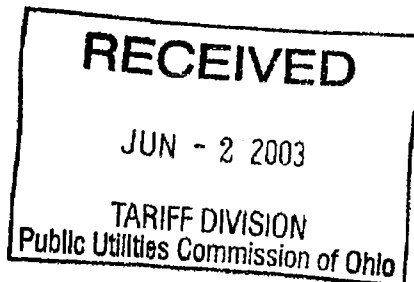
LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.11 Disconnection & Reconnection of Service (Cont'd)

T

- (3) the reason(s) for disconnection and any actions which the customer must take in order to avoid the disconnection, including the total amount required to be paid (which shall not be greater than the past-due balance);
- (4) the total amount due to avoid disconnection of local service, excluding toll and/or unregulated services;
- (5) the total amount due for toll charges and a statement that nonpayment of toll charges may result in the disconnection of toll service;
- (6) the total amount due for non-regulated charges and a statement that the nonpayment of such charges cannot result in the disconnection of local service or regulated toll service;
- (7) the name, address and telephone number of the office of Buckeye TeleSystem that the Customer may contact in reference to the Customer's account;
- (8) a statement listing the PUCO telephone number and website as well as the Ohio Consumers Counsel telephone number and website if the Customer has unresolved questions;
- (9) a statement that an additional reconnection charge may apply if service is disconnected and notice that payments made to an unauthorized payment agent may result in the untimely or improper crediting of the Customer's account.



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LOCAL TELECOMMUNICATIONS SERVICE

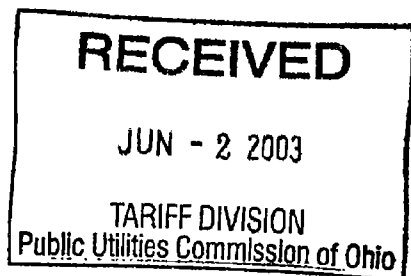
2. Regulations (Cont'd)

2.11 Disconnection & Reconnection of Service (Cont'd)

T

H. Unless prevented by circumstances beyond the Company's control or unless a subscriber requests otherwise, reconnection of Toll and Local Service shall be accomplished by five (5:00) p.m. on the next business day following receipt by either:

- (1) the Company (or its authorized agent) of the full amount in arrears for which service was disconnected, or upon verification by the Company that conditions which warranted disconnection of service have been eliminated (the Company will not insist on payment of any amount that has not been included on the notice of disconnection); or
- (2) agreement between the parties on a deferred payment plan and a payment, if required under the plan; or
- (3) verification by the Company that conditions which warranted disconnection of service have been eliminated.



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LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.11 Disconnection & Reconnection of Service (Cont'd)

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2.11.2 Disconnection of Toll Service

- A. Buckeye TeleSystem (BTS) on its own behalf may disconnect toll service for non payment in accordance with all applicable billing, notice, credit/deposit, disconnection and reconnection standards set forth in the Minimum Telephone Service Standards and as contained in this tariff. Such disconnection will also be in compliance with blocking and subsequent 1+ presubscription policies contained in this section and/or other sections of this tariff.
- B. Buckeye TeleSystem may enforce the Commission-approved, tariffed disconnection procedures of a separate provider of toll services pursuant to a contract to do so. BTS acting on behalf of toll providers subject to billing and collection agreements may otherwise block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not, thereby, denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any subsequent 1+ authorized toll service provider.

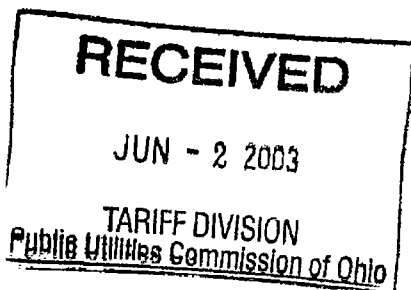
2.11.3 Toll Service Blocking

Buckeye TeleSystem (BTS) when providing toll service, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

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Toledo, Ohio 43614



LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

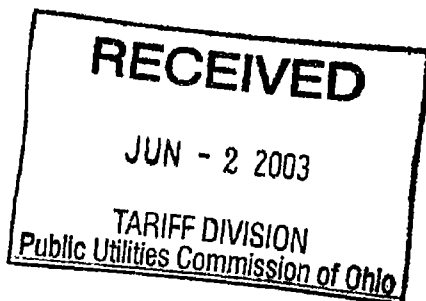
2.11 Disconnection & Reconnection of Service (Cont'd)

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2.11.3 Toll Service Blocking

2.11.3.1 Under the terms of the Selective Access Policy, BTS when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if:

- (a) the customer is able to establish creditworthiness using one of the means for doing so available under the PUCO rules, or
- (b) BTS, when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUCO's rules), or
- (c) BTS, when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO-approved tariff.



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Joseph D. Jensen, President
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LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.11 Disconnection & Reconnection of Service (Cont'd)

2.11.3 Toll Service Blocking (Cont'd)

2.11.3.2 When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select BTS as his or her 1+ carrier of choice, BTS may, subject to tariffed toll deposit policies and the PUCO rules on establishment of service require a deposit for toll service. With respect to deposits, BTS may negotiate a lower deposit.

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2.11.3.3 BTS may furnish credit information, acquired from BTS's own experiences with the customer, to consumer reporting agencies within the meaning of the Fair Credit Reporting Act. BTS will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

2.11.3.4 Upon Payment by the customer of all past due toll debt to BTS, the Company will remove the block and all 1+ dialing capabilities, including 101XX will be restored.

Buckeye TeleSystem, Inc.

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LOCAL TELECOMMUNICATIONS SERVICE

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C, D

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LOCAL TELECOMMUNICATIONS SERVICE

C, D

C, D

2.12 Allowances for Interruptions of Service/Missed Appointments

2.12.1 Credit for Interruptions

When a Customer's service is interrupted and remains out of service for more than 24 consecutive hours after being reported to the Company or after being found by the Company to be out of service, whichever occurs first, or where the company misses an installation or repair appointment,

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LOCAL TELECOMMUNICATIONS SERVICE

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PUCO TARIFF NO. 2

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LOCAL TELECOMMUNICATIONS SERVICE

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LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.12 Allowances for Interruptions of Service/Missed Appointments
(Cont'd)

2.12.1 Credit for Interruptions (Cont'd)

4. Is extended by the Company's inability to gain access to the Customer's premises due to the Customer missing a repair appointment.

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2.12.2 Use of Alternative Service Provided by the Company

Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer shall be charged the lower of the two tariffed rates.

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LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.13 Cancellation of Service

2.13.1 Cancellation of Service

2.13.1.1 When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning the customer's service, and then the company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage value.

2.13.1.2 The special charges described in 2.13.1.1 will be calculated and applied on a case-by-case basis.

2.13.2 Cancellation of Service by the Business Customer

If a Customer terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.12.1 above), the Customer shall be billed for the difference between the monthly recurring charge paid and the highest monthly recurring rate applicable at the time the contract was signed. That amount shall be multiplied by the number of months Customer was actually in service, and added to any and all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus any disconnection,

LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.13 Cancellation of Service (Cont'd)

2.13.2 Cancellation of Service by the Business Customer (Cont'd)

early cancellation, or termination charges reasonably incurred and paid to third parties by company on behalf of Customer. That sum shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.7, above.

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2.14 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company, or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company, or (c) pursuant to any financing, merger, or reorganization of the Company.

2.15 Notices and Communications

2.15.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the company's bills for service shall be mailed.

2.15.2 The company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that the Company may designate a separate address on each bill for service to which the customer shall mail payment on that bill.

LOCAL TELECOMMUNICATIONS SERVICE

2. Regulations (Cont'd)

2.15 Notices and Communications (Cont'd)

2.15.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication, or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

2.15.4 The Company or the Customer shall advise the other party of any changes to the addresses designed for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.16 Flexible Pricing

2.16.1 Changes of currently effective rates that are within the minimum and maximum rates set forth in this tariff may be made on zero day's notice. Flexible pricing shall apply to Company Tier 1 non-core services.

2.16.2 Notice to Customers of a rate change shall be made in accordance with PUCO regulations. Where there are no regulations, notification will be made in a manner appropriate to the circumstances involved. A Customer can request that the Company disconnect service that is provided under the Flexible Pricing due to a rate increase. The customer will be credited for the difference between the new rate and the old rate retroactive to the effective date of the rate increase if the customer notifies the company of its desire to disconnect service within 20 days of receiving notification of the rate increases.

LOCAL EXCHANGE SERVICE

3. SERVICE DESCRIPTIONS

3.1 Local Exchange Service

The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- have local dial tone, touch calling and per call CID blocking; C
- place or receive calls to any calling Station in the local calling area, as defined herein;
- access 911 Emergency Service;
- receive caller identification (number delivery only services); C
- access the Interexchange Carrier or carriers selected by the Customer for interLATA, intraLATA, interstate, or international calling;
- access Operator Services;
- access Directory Assistance for the local calling area;
- provision of a telephone directory and listing in that directory C
- place or receive calls to 800 telephone numbers; or
- access Telecommunication Relay Service.
- The Company's service can be used to originate calls to some other telephone companies' caller-paid information services (e.g., 976). Calls to those numbers and other numbers used for caller-paid information services can be blocked by the Company's switch. (See Section 3.23.4.)

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.1 Service Area

Buckeye TeleSystem's service is offered in six service areas: Toledo, Holland, Maumee, Perrysburg, Sylvania, and Bowling Green.

3.1.1.1 Greater Toledo Service Area

Where facilities are available and where technically feasible, the Toledo Service Area is defined by the following 419 NPA Exchange Prefixes:

NXX 240-249, 251, 252, 254, 255, 259, 269, 291, 292, 321, 322, 324, 325, 327, 329, 380, 381, 382, 383, 385, 386, 389, 407, 418, 442, 470-476, 478, 479, 480, 481, 486, 490, 494, 530, 531, 534-537, 539, 574, 578, 661, 662, 666, 671, 676, 690, 691, 693, 696, 697, 698, 710, 715, 720, 724-729, 730, 735, 781, 791, 793, 818, 821, 828, 831, 844, 858, 930, 936.

N

3.1.1.2 Holland Service Area

Where facilities are available and where technically feasible, the Holland Service Area is defined by the following Exchange Prefixes:

491, 861, 865, 866, 867, 868, 967.

N

3.1.1.3 Maumee Service Area

Where facilities are available and where technically feasible, the Maumee Service Area is defined by the following Exchange Prefixes:

482, 740, 887, 891, 893, 897, 966.

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MAY 17 2002

TARIFF DIVISION
Public Utilities Commission of Ohio

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Joseph D. Jensen, President
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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.1.4 Perrysburg Service Area

Where facilities are available and where technically feasible, the Perrysburg Service Area is defined by the following Exchange Prefixes:

872, 873, 874, 931.

3.1.1.5 Sylvania Service Area

Where facilities are available and where technically feasible, the Sylvania Service Area is defined by the following Exchange Prefixes:

301, 517, 824, 841, 842, 843, 882, 885.

3.1.1.6 Bowling Green Service Area

Where facilities are available and where technically feasible, the Bowling Green Service Area is defined by the following Exchange Prefixes:

214, 308, 352, 353, 354, 370, 372, 373, 378, 494,
728

3.1.1.7 Sandusky/Huron/Castalia/Bloomington Service Area

Where facilities are available and where technically feasible, the Sandusky/Huron/Castalia/Bloomington Service Area, including EAS, is defined by the following Exchange prefixes:

419 – 201, 202, 217, 239, 271, 301, 317, 341, 357,
359, 366, 370, 379, 415, 433, 465, 483, 484, 499,
502, 503, 504, 515, 540, 541, 547, 554, 557, 573,
588, 603, 609, 616, 621, 624, 625, 626, 627, 635,
650, 656, 660, 663, 668, 677, 681, 684, 702, 719,

N
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N

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.1.7 Sandusky/Huron/Castalia/Bloomington Service Area
(Cont'd)

732, 734, 744, 746, 750, 765, 797, 798, 803, 815,
871, 901, 921, 940, 960, 967, 975, 984, 987.
567 – 205, 214, 219, 228, 243, 244, 252, 256, 266,
267, 269, 283, 424, 855, 998

N
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N

3.1.1.8 Portage Service Area

Where facilities are available and where technically
feasible, the Portage Service Area, including EAS, is
defined by the following Exchange prefixes:

214, 250, 257, 260, 261, 262, 265, 266, 270, 276,
277, 309, 320, 340, 343, 344, 345, 346, 348, 349,
350, 351, 352, 353, 354, 357, 360, 361, 370, 372,
373, 376, 378, 409, 441, 460, 494, 601, 654, 655,
686, 716, 722.

3.1.1.9 Waterville Service Area

Where facilities are available and where technically
feasible, the Waterville Service Area, including EAS,
is defined by the following Exchange prefixes:

214, 250, 260, 261, 262, 265, 266, 270, 276, 277,
309, 320, 340, 343, 344, 345, 346, 348, 349, 350,
351, 352, 353, 354, 357, 360, 361, 370, 372, 373,
376, 378, 409, 441, 460, 494, 601, 654, 722, 823,
832, 861, 865, 866, 868, 872, 874, 878, 891, 897,
898.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.1.10 Curtice – Oregon Service Area

T

Where facilities are available and where technically feasible, the Curtice - Oregon Service Area, including EAS, is defined by the following Exchange prefixes:

205, 206, 208, 213, 215, 218, 240, 241, 242, 243, 244,
245, 246, 247, 248, 249, 250, 251, 252, 254, 255, 259,
260, 261, 262, 265, 266, 269, 270, 276, 277, 279, 280,
283, 290, 291, 292, 297, 304, 309, 320, 321, 322, 323,
324, 325, 327, 328, 329, 340, 343, 344, 345, 346, 349,
350, 351, 356, 360, 361, 440, 442, 444, 449, 450, 460,
461, 466, 467, 469, 470, 471, 472, 473, 474, 475, 476,
478, 479, 480, 481, 486, 490, 498, 508, 509, 530, 531,
534, 535, 536, 537, 539, 574, 578, 593, 597, 620, 640,
654, 661, 662, 666, 690, 691, 693, 696, 697, 698, 699,
704, 705, 708, 710, 715, 720, 724, 725, 726, 727, 729,
730, 735, 742, 743, 745, 754, 764, 776, 779, 781, 787,
791, 793, 810, 818, 821, 828, 831, 836, 844, 849, 851,
855, 858, 902, 926, 930, 936, 944, 972, 973.

3.1.1.11 Haskins-Tontogany Service Area

T

Where facilities are available and where technically feasible, the Haskins-Tontogany Service Area, including EAS, is defined by the following Exchange prefixes:

205, 206, 208, 213, 214, 215, 218, 240, 241, 242, 243,
244, 245, 246, 247, 248, 249, 250, 251, 252, 254, 255,
259, 260, 261, 262, 265, 266, 269, 270, 276, 277, 279,
280, 283, 290, 291, 292, 297, 304, 309, 320, 321, 322,
323, 324, 325, 327, 328, 329, 340, 343, 344, 345, 346,
348, 349, 350, 351, 352, 353, 354, 356, 357, 360, 361,
364, 367, 370, 372, 373, 376, 377, 378, 380, 381, 382,
383, 385, 386, 389, 392, 407, 409, 410, 418, 440, 442,
444, 449, 450, 460, 461, 466, 467, 469, 470, 471, 472,
473, 474, 475, 476, 478, 479, 480, 481, 486, 490, 494,
508, 509, 530, 531, 534, 535, 536, 537, 539, 574, 578,

LOCAL EXCHANGE SERVICE

3.1.1.11 Haskins-Tontogany Service Area (cont.)

T

593, 597, 620, 640, 654, 661, 662, 666, 690, 691, 693,
696, 697, 698, 699, 704, 705, 708, 710, 715, 720, 722,
724, 725, 726, 727, 729, 730, 735, 742, 743, 745, 754,
764, 776, 779, 781, 787, 791, 793, 810, 818, 821, 823,
828, 831, 844, 851, 858, 902, 926, 930, 936, 944, 973.

3.1.1.12 Clyde Service Area

T

Where facilities are available and where technically
feasible, the Clyde Service Area, including EAS, is defined
by the following Exchange prefixes:

419-547, 603, 650, 307, 315, 332, 333, 334, 355, 414, 463,
552, 559, 680, 718, 802, 816, 639, 507, 217, 483, 484,
650, 208.

567-201, 214

3.1.1.13 Oak Harbor Service Area

T

Where facilities are available and where technically
feasible, the Oak Harbor Service Area, including EAS, is
defined by the following Exchange prefixes:

419-432, 707, 898, 205, 206, 208, 213, 215, 218, 240, 241,
242, 243, 244, 245, 246, 247, 248, 249, 250, 251, 252,
254, 255, 259, 260, 261, 262, 265, 266, 269, 270, 276,
277, 279, 280, 283, 290, 291, 292, 297, 304, 309, 320,
321, 322, 323, 324, 325, 327, 328, 329, 340, 343, 344,
345, 346, 349, 350, 351, 356, 360, 361, 364, 367, 376,
377, 380, 381, 382, 383, 385, 386, 389, 392, 407, 410,
418, 440, 442, 444, 449, 450, 460, 461, 466, 467, 469,
470, 471, 472, 473, 474, 475, 476, 478, 479, 480, 481,
486, 490, 508, 509, 530, 531, 534, 535, 536, 537, 539,
574, 578, 593, 597, 620, 640, 654, 661, 662, 666, 690,
691, 693, 696, 697, 698, 699, 704, 705, 708, 710, 715,
720, 724, 725, 726, 727, 729, 730, 735, 742, 743, 745,
754, 764, 776, 779, 781, 787, 791, 793, 810, 818, 821,

LOCAL EXCHANGE SERVICE

3.1.1.13 Oak Harbor Service Area (Con't) T

828, 831, 844, 851, 858, 902, 926, 930, 936, 944, 973,
201, 341, 573, 635, 732, 734, 797, 960, 567-433, 202, 333.

3.1.1.14 Fremont Service Area T

332, 333, 334, 355, 680, 637, 556, 639, 638, 880, 665,
992, 580, 849, 498, 986, 547, 603, 650.

3.1.1.15 Defiance Service Area T

419 – 219, 438, 439, 393, 395, 428, 497, 546, 576, 658,
703, 767, 769, 770, 782, 783, 784, 785, 789, 956, 899, 980,
990.

567 – 235, 254, 270, 272.

3.1.1.16 Napoleon Service Area T

419 – 220, 256, 264, 267, 274, 278, 374, 391, 403, 430,
431, 437, 445, 446, 533, 550, 572, 579, 591, 592, 598,
599, 608, 613, 713, 748, 758, 762, 766, 916, 918.

567 – 341, 370.

3.1.1.17 Findlay Service Area T

419- 306, 314, 348, 408, 412, 420, 421, 422, 423, 424,
425, 427, 429, 434, 581, 672, 717, 721, 722, 788, 804,
817, 889, 957, 257, 454, 894, 365, 859, 396, 326, 293,
694, 477, 963, 299, 387.

567- 208, 251, 429.

3.1.1.18 Stony Ridge/Moline Service Area T

Where facilities are available and where technically
feasible, the Stony Ridge/Moline Service Area, including
EAS, is defined by the following Exchange prefixes:

LOCAL EXCHANGE SERVICE

3.1.1.18 Stony Ridge/Moline Service Area (Cont'd)

T

419-

714,837,214,308,352,353,354,372,373,378,409,419,
494,575,601,728,806,807,855,801,833,761,838.287,
900,872,873,874,931,205,206,208,213,215,218,240,
241,242,243,244,245,246,247,248,249,250,251,252,
254,255,259,260,261,262,265,266,269,270,276,277,
279,280,283,290,291,292,297,304,309,320,321,322,
323,324,325,327,328,329,340,343,344,345,346,349,
350,351,356,360,361,364,367,376,377,380,381,382,
383,385,386,389,392,407,410,418,440,442,444,449,
450,460,461,464,466,467,469,470,471,472,473,474,
475,476,478,479,480,481,486,490,508,509,514,530,
531,534,535,536,537,539,574,578,593,597,620,640,
654,661,662,666,671,676,690,691,693,696,697,698,
699,704,705,708,710,714,715,720,724,725,726,727,
729,730,735,742,743,745,754,761,764,776,779,781,
787,791,793,810,818,821,828,831,836,837,838,844,
851,858,870,902,917,926,930,932,936,944,972,973,
976,498,849.

567-202,213,249,277,333,472,661,976.

D

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3.1.1.19 Where facilities are available and where technically
feasible, the Swanton Service Area, including EAS,
is defined by the following Exchange prefixes:

T

LOCAL EXCHANGE SERVICE

3.1.1.19 Swanton Service Area, Including EAS (Cont'd)

T

419 –
205, 206, 213, 215, 218, 240, 241, 242, 243, 244, 245,
246, 247, 248, 249, 250, 251, 252, 254, 255, 259, 260,
261, 262, 265, 266, 269, 270, 276, 277, 279, 280, 283,
290, 291, 292, 297, 304, 309, 320, 321, 322, 323, 324,
325, 327, 328, 329, 330, 335, 337, 340, 343, 344, 345,
346, 349, 350, 351, 356, 360, 361, 364, 367, 376, 377,
380, 381, 382, 383, 385, 386, 388, 389, 395, 401, 404,
407, 410, 418, 440, 442, 444, 449, 450, 460, 461, 464,
466, 467, 469, 470, 471, 472, 473, 474, 475, 476, 478,
479, 480, 481, 482, 486, 490, 491, 508, 509, 514, 530,
531, 534, 535, 536, 537, 539, 570, 574, 578, 583, 590,
593, 620, 640, 644, 654, 661, 662, 666, 671, 676, 690,
691, 693, 696, 697, 698, 699, 704, 705, 708, 710, 715,
720, 724, 725, 726, 727, 729, 730, 735, 740, 742, 743,
745, 754, 764, 776, 779, 781, 787, 791, 793, 794, 810,
818, 821, 822, 828, 829, 831, 844, 851, 858, 861, 865,
866, 867, 868, 870, 872, 873, 874, 875, 877, 887, 891,
893, 897, 902, 917, 926, 930, 931, 932, 936, 944, 973.

567-202, 246, 249, 277, 661, 877

3.1.1.20 Where facilities are available and where technically
feasible, the Fostoria Service Area, including EAS, is
defined by the following Exchange prefixes:

T

419-
312, 413, 435, 436, 619, 701, 894, 934, 937, 939, 454,
316, 595, 814, 457, 505.

567-
245, 293, 278, 281.

T

LOCAL EXCHANGE SERVICE

- 3.1.1.21 Where facilities are available and where technically feasible, the Norwalk Service Area, including EAS, is defined by the following Exchange prefixes:

419-
379, 541, 554, 577, 660, 663, 668, 677, 681, 706, 744,
750, 921, 540, 588, 752, 499, 465.

440-
839.

567-
244, 424, 234, 459, 401.

- 3.1.1.22 Where facilities are available and where technically feasible, the Port Clinton Service Area, including EAS, is defined by the following Exchange prefixes:

419 –
201, 301, 341, 573, 635, 732, 734, 797, 960, 967, 432,
607, 707, 898, 702, 798, 940, 987, 285, 313

567-
252, 254, 262

- 3.1.1.23 Where facilities are available and where technically feasible, the Tiffin Service Area, including EAS, is defined by the following Exchange prefixes:

419-
416, 443, 447, 448, 455, 618, 805, 426, 912, 934, 937,
939, 974, 986, 983, 981, 397, 316, 595, 814, 493, 580,
992, 585, 927.

567-
207, 220, 230, 258, 260, 248, 278, 237, 281.

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LOCAL EXCHANGE SERVICE

3.1.1.24 Where facilities are available and where technically feasible, the Elmore Service Area, including EAS, is defined by the following Exchange prefixes:

Elmore 419-
862

Toledo: 419-
205, 206, 208, 213, 215, 218, 240, 241, 242, 243, 244,
245, 246, 247, 248, 249, 250, 251, 252, 254, 255, 259,
260, 261, 262, 265, 266, 269, 270, 276, 277, 279, 280,
283, 290, 291, 292, 297, 304, 309, 320, 321, 322, 323,
324, 325, 327, 328, 329, 340, 343, 344, 345, 346, 349,
350, 351, 358, 360, 361, 364, 367, 376, 377, 380, 381,
382, 383, 385, 386, 389, 392, 407, 410, 418, 440, 442,
444, 449, 450, 460, 461, 466, 467, 469, 470, 471, 472,
473, 474, 475, 476, 478, 479, 480, 481, 486, 490, 508,
509, 530, 531, 534, 535, 536, 537, 539, 574, 578, 593,
597, 620, 640, 654, 661, 662, 666, 690, 691, 693, 696,
697, 698, 699, 704, 705, 708, 710, 715, 720, 724, 725,
726, 727, 729, 730, 735, 742, 743, 745, 754, 764, 776,
779, 781, 787, 791, 793, 810, 818, 821, 828, 831, 844,
851, 858, 902, 926, 930, 936, 944, 973

567-
202, 249, 277, 343, 395, 661, 686, 868

Woodville: 419-
498, 849

567-
482

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LOCAL EXCHANGE SERVICE

3.1.1.25 Addition of Exchange Prefixes

Additional Exchange Prefixes may be assigned to each of the Buckeye Service Areas by NANPA as the need arises, or as requested by a telecommunications service provider. Where facilities are available and where technically feasible, Buckeye will offer services in these Exchange Prefixes as well.

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Local Calling Areas

3.1.2.1 Toledo Local Calling Area

Ameritech:

Holland, Maumee, Perrysburg, Toledo, and
Whitehouse.

Other Telephone Companies:

Curtice-Oregon - GTE

Delta - Alltel

Elmore - GTE

Erie, Mich. - GTE

Genoa - GTE

Grand Rapids - GTE

Haskins - Tontogany - GTE

Lambertville, Mich.; - GTE

Lost Peninsula, Mich.; - GTE

Luckey - United

Metamora - United

Moline - United

North Sylvania - GTE

Richfield Twp. - United

Stoney Ridge - United

Swanton - United

Sylvania - GTE

Temperance, Mich. - GTE

Waterville - United

Woodville - GTE

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Local Calling Areas

3.1.2.2 Holland Local Calling Area:

Ameritech:

Holland, Maumee, Perrysburg, Toledo, and
Whitehouse

Other Telephone Companies:

Curtice-Oregon - GTE

Delta - Alltel

Elmore - GTE

Erie, Mich. - GTE

Genoa - GTE

Grand Rapids - GTE

Haskins - Tontogany - GTE

Lambertville, Mich.; - GTE

Lost Peninsula, Mich.; - GTE

Luckey - United

Metamora - United

Moline - United

North Sylvania - GTE

Richfield Twp. - United

Stoney Ridge - United

Swanton - United

Sylvania - GTE

Temperance, Mich. - GTE

Waterville - United

Woodville - GTE

LOCAL EXCHANGE SERVICE

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Local Calling Areas

3.1.2.3 Maumee Local Calling Area

Ameritech:

Holland, Maumee, Perrysburg, Toledo, and Whitehouse

Other Telephone Companies:

Curtice-Oregon - GTE

Delta - Alltel

Elmore - GTE

Erie, Mich. - GTE

Genoa – GTE

Grand Rapids – GTE

Haskins – Tontogany - GTE

Lambertville, Mich.; - GTE

Lost Peninsula, Mich.; - GTE

Luckey - United

Metamora - United

Moline – United

North Sylvania – GTE

Richfield Twp. - United

Stoney Ridge - United

Swanton - United

Sylvania - GTE

Temperance, Mich. - GTE

Waterville – United

Woodville – GTE

N

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Local Calling Areas

3.1.2.4 Perrysburg Local Calling Area

Ameritech:

Holland, Maumee, Perrysburg, Toledo, and
Whitehouse

Other Telephone Companies:

Curtice-Oregon - GTE

Delta - Alltel

Elmore - GTE

Erie, Mich. - GTE

Genoa - GTE

Grand Rapids - GTE

Haskins - Tontogany - GTE

Lambertville, Mich.; - GTE

Lost Peninsula, Mich.; - GTE

Luckey - United

Metamora - United

Moline - United

North Sylvania - GTE

Richfield Twp. - United

Stoney Ridge - United

Swanton - United

Sylvania - GTE

Temperance, Mich. - GTE

Waterville - United

Woodville - GTE

LOCAL EXCHANGE SERVICE

3.	Service Descriptions (Cont'd)	N
3.1	Local Exchange Service (Cont'd)	.
3.1.2	Local Calling Areas	.
3.1.2.5	Sylvania Local Calling Area	.
	Ameritech:	.
	Holland, Maumee, Perrysburg, Toledo, and	.
	Whitehouse	.
	Other Telephone Companies:	.
	Curtice-Oregon - GTE	.
	Delta - Alltel	.
	Elmore - GTE	.
	Erie, Mich. - GTE	.
	Genoa - GTE	.
	Grand Rapids - GTE	.
	Haskins - Tontogany - GTE	.
	Lambertville, Mich.; - GTE	.
	Lost Peninsula, Mich.; - GTE	.
	Luckey - United	.
	Metamora - United	.
	Moline - United	.
	North Sylvania - GTE	.
	Richfield Twp. - United	.
	Stoney Ridge - United	.
	Swanton - United	.
	Sylvania - GTE	.
	Temperance, Mich. - GTE	.
	Waterville - United	.
	Woodville - GTE	.

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Local Calling Areas

3.1.2.6 Bowling Green Local Calling Area

Bowling Green – GTE
Cygnet – Sprint United
Haskings-Tontogany – GTE
Pemberville – GTE
Portage – Sprint United
Wayne-Bradner – GTE
Weston – GTE

3.1.2.7 Sandusky/Huron/Castalia/Bloomington Local Calling Area

Bellevue - Verizon	N
Berlin Heights – Verizon	
Bloomington – AT&T	
Castalia – AT&T	
Clyde - Verizon	N
Huron – Verizon	
Kelley's Island – Verizon	
Marblehead - Verizon	N
Milan – Verizon	
Monroeville – Verizon	N
Norwalk – Verizon	N
Port Clinton - Verizon	N
Sandusky – AT&T	

3.1.2.8 Portage Local Calling Area

Portage – Sprint United
Bloomdale – Sprint United
Cygnet – Sprint United
Bowling Green – Verizon
North Baltimore – Verizon

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Local Calling Areas

3.1.2.9	Waterville Local Calling Area	T
	Waterville – Sprint United Bowling Green – Verizon Grand Rapids – Verizon Haskins-Tontogany – Verizon Holland -- Ameritech Maumee -- Ameritech Perrysburg – Ameritech Toledo – Ameritech Whitehouse – Ameritech	
3.1.2.10	Curtice-Oregon Local calling Area	T
	Genoa – Verizon Toledo – Ameritech Woodville - Verizon	
3.1.2.11	Haskins-Tontogany Local Calling Area	T
	Bowling Green – Verizon Grand Rapids – Sprint-United Toledo – SBC Ameritech	
3.1.2.12	Clyde Local Calling Area	T
	Fremont – SBC Ohio Green Springs – Sprint-United Bellevue – Verizon	
3.1.2.13	Oak Harbor Local Calling Area	T
	Toledo – SBC Ohio Port Clinton - Verizon	

LOCAL TELECOMMUNICATIONS SERVICE

2. Service Descriptions (cont'd)

3.1 Local Calling Areas (cont'd)

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3.1.2.14 Fremont Local Calling Area

Gibsonburg – Verizon
Green Springs – Sprint-United
Helena – Verizon
Lindsey – SBC
Old Fort – Sprint-United
Woodville – Sprint-United
Bettsville – Verizon
Clyde – Verizon

3.1.2.15 Defiance Local Calling Area

T

Defiance – Sprint-United
Arthur – Arthur Mutual
Ayersville – Ayersville
Evansport – Verizon
Jewell – Sprint-United
Ney – Verizon
Sherwood – Sherwood Mutual

3.1.2.16 Napoleon Local Calling Area

T

Napoleon – Sprint-United
Archbold – Sprint-United
Deshler – Sprint-United
Florida – Sprint-United
Gerald – Sprint-United
Grelton-Malinta – Sprint-United
Hamler – Sprint-United
Holgate – Sprint-United
Liberty Center – Sprint-United
McClure – McClure
Okolona – Farmers Mutual
Ridgeville Corners – Ridgeville

LOCAL TELECOMMUNICATIONS SERVICE

3. Service Descriptions (cont'd)

3.1 Local Calling Areas (cont'd)

3.1.2.17 Findlay Local Calling Area T

Findlay – SBC
Arcadia – Arcadia
Arlington – Verizon North
Benton Ridge – Benton Ridge
Bloomdale – Sprint United (Non-optional measured)
Carey – Verizon North
Jenera – Verizon North
McComb – Verizon North
Mount Blanchard – Verizon North
Mount Cory – Orwell
North Baltimore – Verizon North
Rawson – Verizon North
Van Buren – Verizon North
Vanlue – Vanlue

3.1.2.18 Stony Ridge/Moline Local Calling Area T

Stony Ridge – Sprint United
Bowling Green – Verizon
Curtice-Oregon – Verizon
Genoa – Verizon
Luckey – Sprint United
Moline – Sprint United
Pemberville – Verizon
Perrysburg – SBC
Toledo – SBC
Woodville – Sprint United

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LOCAL TELECOMMUNICATIONS SERVICE

3. Service Descriptions (cont'd)

3.1 Local Calling Areas (cont'd)

3.1.2.19 Swanton Local Calling Area, Including EAS

Delta – Alltel Ohio
Holland – SBC
Maumee – SBC
Metamora – Sprint United
Neapolis – Alltel Ohio
Perrysburg – SBC
Richfield Center-Berkey – Sprint United
Toledo – SBC
Wauseon – Sprint United
Whitehouse – SBC
Curtice – Oregon – GTE
Elmore – GTE
Genoa – GTE
Grand Rapids – GTE
Haskins-Tontogany – GTE
Luckey – United
Moline – United
Stoney Ridge – United
Sylvania – GTE
Waterville – United
Woodville – GTE

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LOCAL TELECOMMUNICATIONS SERVICE

3. Service Descriptions (cont'd)

3.1 Local Calling Areas (cont'd)

3.1.2.20 Fostoria Local Calling Area, Including EAS

Arcadia – Arcadia Telephone Co.
Bascom – Bascom Mutual Telephone Co.
Bloomdale – Embarq
New Riegel – AT&T
Risingsun – Embarq

3.1.2.21 Norwalk Local Calling Area, Including EAS

Berlin Heights – Verizon
Greenwich – Verizon
Milan – Verizon
Monroeville – Verizon
Wakeman – Verizon

3.1.2.22 Port Clinton Local Calling Area, Including EAS

Oak Harbor – Verizon
Marblehead – Verizon
Put-In-Bay – Verizon

3.1.2.23 Tiffin Local Calling Area, Including EAS

Attica – Verizon North
Bascom – Bascom Mutual Telephone Co.
Bettsville – Verizon North
Bloomville – Verizon North
McCutchenville – Sycamore Telephone Co.
Melmore – Sycamore Telephone Co.
New Riegel – AT&T
Old Fort – UTO d.b.a. Century Link
Republic – Verizon North
Sycamore – Sycamore Telephone Co.

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LOCAL TELECOMMUNICATIONS SERVICE

3.1.2.24 Elmore Local Calling Area, Including EAS

Toledo – AT&T
Woodville –CenturyLink (United Telephone Co. of America)
Northwood – AT&T
Rossford – AT&T
Walbridge – AT&T

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LOCAL TELECOMMUNICATIONS SERVICE

3. Service Descriptions (Cont'd)

3.2. Service Connection Charges (Cont'd)

3.2.2 General Regulations

3.2.2.1 The Service Connection Charges specified for the connection, move, or change of service contemplate work being performed by the Company, or on behalf of the Company, during normal working hours Monday through Friday from 8:00 AM to 5:00 PM.

If the customer requests that overtime labor be performed at hours of the day or days of the week other than normal work hours or day, or on holidays, or interrupts work once begun, additional charges may apply as appropriate.

3.2.2.2 Service Connection Charges are in addition to other rates and charges normally applying under the tariffs. They apply in addition to construction charges made because of unusual costs in establishing service.

3.2.3 Service Connection Charges Do Not Apply

3.2.3.1 Moves or changes required for the proper maintenance of service.

3.2.3.2 Changes of telephone numbers for Company-initiated reasons or service reasons e.g., change to tone-dial service.

3.2.3.3 When waived in connection with Minimum Telephone Service Standards.

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.2 Service Connection Charges (Cont'd)

3.2.4 Service Connection Charge Applications

3.2.4.1 Non-recurring charges associated with specific services are identified under each tariff section where the rate is applied.¹

3.2.4.2 Additional non-recurring charges may apply, as specified in each of the tariff sections. The following list identifies major service categories for Service Connection Charges and the associated rates.

Applicable to Residents and Business Service		
	<u>Minimum</u>	<u>Maximum</u>
Residence & Business Line New Installation (per line)	\$25.00	\$100.00
Service Connection Assistance Access Line	\$25.00	\$100.00
Change to or from Residential features; or Optional Features	\$3.00	\$10.00
Line Restoral (per line/per trunk) ²	\$25.00	\$100.00
PIC-2 Change (per line)	\$1.00	\$5.00
Suspension of Service Restoral Charge (per line/per trunk) ³	\$25.00	\$50.00
Applicable to Residents and Business Service		
	<u>Minimum</u>	<u>Maximum</u>
Change Class of Service		

¹ Only one Service Connection Charge applies, per order issued.

² Applies for Line/Trunk Restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.

³ Applies for line/trunk Restoral after Customer-initiated suspension.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)**3.2 Service Connection Charges (Cont'd)****3.2.4 Service Connection Charge Applications**

3.2.4.1 Non-recurring charges associated with specific services are identified under each tariff section where the rate is applied.¹

3.2.4.2 Additional non-recurring charges may apply, as specified in each of the tariff sections. The following list identifies major service categories for Service Connection Charges and the associated rates.

	<u>Rate</u>
Business Line New Installation (per line)	\$100.00
Service Connection Assistance Access Line	\$100.00
Change to or from Optional Features	\$10.00
Line Restoral (per line/per trunk) ²	\$100.00
PIC Change* (per line)	\$5.50
Suspension of Service Restoral Charge (per line/per trunk) ³	\$50.00

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* When both PIC-1 and PIC-2 changes are made at the same time on the same line, the first PIC change will be billed \$5.50 and the second will be billed \$2.75

¹ Only one Service Connection Charge applies, per order issued.

² Applies for Line/Trunk Restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.

³ Applies for line/trunk Restoral after Customer-initiated suspension.

LOCAL EXCHANGE SERVICE

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		Maximum
Directory Services		\$15.00
Number Change (per access line)		\$35.00
Supersedure		\$35.00
Rearrangement of trunk circuit		\$10.00
Establish, Change from one type of hunting to another, or rearrange hunting sequence per access line		\$30.00
Change type of service (i.e. from measured to flat or flat to measured)		\$15.00
Add DID Number 1 – 19		\$20.00
Add DID Number 20 plus		\$30.00
ISDN PRI Lead Number Change		\$45.00

3.2.4.3 The Labor Charges outlined below apply whenever a customer premises visit is required, at the customer's request for regulated service, as specified in Section 3.2.4.2.⁴⁵⁶

	Mon – Fri 8AM – 5PM		Mon – Fri (excluding 8AM-5PM)		Holidays	
		Max.		Max.		Max
First 15 minutes or fraction thereof		\$95.00		\$100.00		\$105.00
Each additional 15 minutes or fraction thereof		\$30.00		\$35.00		\$40.00

⁴ Applies for installing, rearranging, changing, reterminating, moving or removing Standard Network Interface or additional terminations of existing access lines.

⁵ Work performed on the customer's side of the Demarcation Point, is billed at the customer's request and expense.

⁶ Applies for installing, rearranging, changing, reterminating, moving or removing network terminating wire or cable.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.2 Service Connection Charges (Cont'd)

3.2.4.4 The following Maintenance Service Charge applies when a dispatch is necessary to isolate trouble on the customer's side of the demarcation point.

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	<u>Maximum</u>
Business	\$95.00

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3.3 UNUSED

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3.3.1 UNUSED

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Buckeye TeleSystem, Inc.

PUCO TARIFF NO. 2

3rd Revised Page 61

Cancels 2nd Revised Page 61

LOCAL EXCHANGE SERVICE

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ISSUED UNDER AUTHORITY OF PUCO ORDER DATED SEPT. 28, 1997, IN CASE NO. 97-795-TP-ACE
Issued: January 2, 2008

Effective: January 2, 2008

Issued By:
Joseph D. Jensen
5555 Airport Highway, Suite 110
Toledo, OH 43615

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont')

3.4 Local Business Line

3.4.1 Description

Local Business Line Service (1-3 lines) provides the Customer with a single, voice-grade communications channel at the DS-O level that can be used to place or receive one call at a time. Each Local Business Line will include a telephone number except in a hunting arrangement where only one telephone number may be provided. Local Business Lines are provided for connection of Customer-provided stations to the Public Switched Telecommunications Network (PSTN). A station can be a stand-alone telephone, fax, modem, or a Key system telephone. Each Local Business Line is offered on a measured or message rate basis.

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Measured rate denotes service where calls to all other local lines/trunks in the local service area of the exchange in which it is furnished are billed on a length-of-call basis.

Message rate denotes service where calls to all other local lines/trunks in the local service area of the exchange in which it is furnished are billed on a per call basis.

Flat Rate denotes service where calls to all other local lines/trunks in the local service area of the exchange in which it is furnished are billed on a predetermined flat rate and no message or measured calculation is performed.

3.4.2 Standard Features

Each Local Business Line is provided with the following standard features:

- Tone Dialing
- Hunting

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.4 Local Business Line (Cont'd)

3.4.3 Local Business Line Value Package (1 to 3 lines)

C

The Local Business Line Value Package consisting of the following features is available to Local Business Line Customers.

Call Forwarding – Busy

Call Forwarding – Don't Answer

Call Forwarding – Variable

Call Waiting

Cancel Call Waiting

Customer Changeable Speed Calling

Remote Call Forwarding

Three-Way Calling

3.4.3.1 Call Transfer

This feature allows a station user to transfer any established call to any other ten digit number. The subscriber makes the transfer by going on-hook after using the three way calling feature, allowing the remaining two parties to stay connected. The station originating the transfer will incur usage and long distance charges associated with the transfer destination. Call Transfer includes 3-way calling at no additional charge.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.4 Local Business Line (Cont'd)

RESERVED FOR FUTURE USE

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*MAXLINK is no longer being offered to new customers as of February 6, 2007.

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.4 Local Business Line (Cont'd)

MAXLINK Service:

As of February 6, 2007, Buckeye Telesystem has closed MAXLINK Service to new customers and "grandfathered" MAXLINK Service to existing customers. The rates, rules and regulations governing MAXLINK Service are found in the contracts signed by Buckeye and existing MAXLINK Service customers which have been filed with the Commission.

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.4 Local Business Line (Cont'd)

RESERVED FOR FUTURE USE

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.4 Local Business Line (Cont'd)

3.4.4 Timing of Measured Rate Local Exchange Calls

Unless otherwise indicated, all Measured Rate calls are timed in one-second increments with a minimum charge of one minute per call. For station-to-station calls, call timing begins when a connection is established between the calling telephone and the called telephone station. For person-to-person calls, call timing begins when connection is established between the calling person and the particular person, station, or mobile unit specified or an agreed alternate. Call timing ends when the calling station and/or called station "hangs up," thereby releasing the network connection.

3.4.5 Small Business Packages

(This material is no longer contained in the tariff. However, one can view this material in the Competitive Telecommunications Services Guide which is posted on Buckeye's website at www.buckeye-telesystem.com.)

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LOCAL EXCHANGE SERVICE

3.4.5 Small Business Packages (Cont'd)

(This material is no longer contained in the tariff. However, one can view this material in the Competitive Telecommunications Services Guide which is posted on Buckeye's website at www.buckeye-telesystem.com.)

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Issued:

Joseph D. Jensen, President
5566 Southwyck Boulevard
Toledo, Ohio 43614

Effective:

LOCAL EXCHANGE SERVICE

3.4.5 Small Business Packages (Cont'd)

(This material is no longer contained in the tariff. However, one can view this material in the Competitive Telecommunications Services Guide which is posted on Buckeye's website at www.buckeye-telesystem.com.)

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Issued:

Joseph D. Jensen, President
5566 Southwyck Boulevard
Toledo, Ohio 43614

Effective:

LOCAL EXCHANGE SERVICE

3.4.5 Small Business Packages (Cont'd)

(This material is no longer contained in the tariff. However, one can view this material in the Competitive Telecommunications Services Guide which is posted on Buckeye's website at www.buckeye-telesystem.com.)

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.4 Local Business Line (Cont'd)

3.4.6 Rates and Charges

3.4.6.1 A Local Business Line (1-3 lines) Customer will be charged applicable Non-Recurring Charges and Recurring Charges below, and Usage Charges as specified in Section 3.4.6.3. Local Business Line Charges will vary based on whether the Customer chooses the Measured or Message Rate Service Option, as specified in Section 3.4.6.2.

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3.4.6.2 Recurring charges for each Measured Rate or Message Rate Local Business Line:

	Maximum
Month-to-Month	\$30.00
1 Year	\$30.00
2 Year	\$30.00
3 Year	\$30.00
5 Year	\$30.00

Actual rates are listed in Sec. 8.4. If the customer adds any level of Internet service offered by Buckeye TeleSystem or its affiliates, the customer will be eligible for discounts more fully described in Sec. 8.4.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.4 Local Business Line (Cont'd)

3.4.6 Rates and Charges (Cont'd)

3.4.6.3 Usage Rates for Local Business Line Calls

The rates set forth in this section apply to all direct-dialed local calls.

Measured Rate

<u>First Minute</u>	<u>Each Additional Second</u>
<u>Max.</u>	<u>Max.</u>
\$.06	\$.00042

Message Rate

<u>Per Call</u>
<u>Max.</u>
\$.10

3.4.6.4 Local Business Line Value Package

	<u>Rate</u>
Monthly Charge	\$8.00

3.4.6.5 Call Transfer

	<u>Rate</u>
Monthly Charge	\$2.00

3.4.6.6

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)**3.4 Local Business Line (Cont'd)****3.4.6 Rates and Charges (Cont'd)****3.4.6.3 Usage Rates for Local Business Line calls (Cont'd)****Message Rate**

<u>Per Call</u>
<u>Max.</u>
\$.10

3.4.6.4 Local Business Line Value Package

	<u>Rate</u>
Monthly Charge	\$8.00

3.4.6.5 Call Transfer

	<u>Rate</u>
Monthly Charge	\$2.00

3.4.6.6 Local and Small Business Packages, Maximum Rate

Local Business Packages	Maximum
Essential Package	\$26.95
Premium Package	\$48.95

Package	MTM	1 year	2 year	3 year	5 year
Essential	\$31.95	\$30.95	\$28.95	\$26.95	\$24.95
Premium	\$53.95	\$52.95	\$50.95	\$48.95	\$44.95

Actual rates are listed in Sec. 8.4. If the customer adds any level of Internet service offered by Buckeye TeleSystem or its affiliates, the customer will be eligible for discounts more fully described in Sec. 8.4.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.4 Local Business Line (Cont'd)

3.4.6.7 Local Business Line Features

Business Features	Maximum
Three Way Calling	\$2.75
Automatic Call Back (*69)	\$2.75
Repeat Dialing (*66)	\$2.75
Speed Dial 8	\$2.75
Call Forward – Variable	\$2.75
Call Forward – Busy / No Answer	\$2.75
Call Forward – Remote Activation	\$2.75
Call Waiting ID	\$2.75
Call Waiting	\$2.75
Anonymous Call Rejection – Prevents call from ringing through if caller disabled Caller ID display	\$2.75
Selective Call Rejection – Customer-programmable number prevented from completing inbound call.	\$2.75
Call Block – Toll restriction	\$0
Call Block – Collect Calls	\$0
Call Block – Third Party Calling	\$0
Call Block – Third Party Collect	\$0

LOCAL EXCHANGE SERVICE

3.5 Analog Trunk Service

3.5.1 Description

(This material is no longer contained in the tariff. However, one can view this material in the Competitive Telecommunications Services Guide which is posted on Buckeye's website at www.buckeye-telesystem.com.)

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.5 Analog Trunk Service (Cont'd)

(This material is no longer contained in the tariff. However, one can view this material in the Competitive Telecommunications Services Guide which is posted on Buckeye's website at www.buckeye-telesystem.com.)

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.5 Analog Trunk Service (Cont'd)

(This material is no longer contained in the tariff. However, one can view this material in the Competitive Telecommunications Services Guide which is posted on Buckeye's website at www.buckeye-telesystem.com.)

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.5 Analog Trunk Service (Cont'd)

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(This material is no longer contained in the tariff. However, one can view this material in the Competitive Telecommunications Services Guide which is posted on Buckeye's website at www.buckeye-telesystem.com.)

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LOCAL EXCHANGE SERVICE

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3. Service Descriptions (Cont'd)

3.6 Digital Trunk Service (Cont'd)

(This material is no longer contained in the tariff.
However, one can view this material in the
Competitive Telecommunications Services Guide
which is posted on Buckeye's website at
www.buckeye-telesystem.com.)

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.6 Digital Trunk Service (Cont'd)

(This material is no longer contained in the tariff. However, one can view this material in the Competitive Telecommunications Services Guide which is posted on Buckeye's website at www.buckeye-telesystem.com.)

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.6 Digital Trunk Service (Cont'd)

(This material is no longer contained in the tariff. However, one can view this material in the Competitive Telecommunications Services Guide which is posted on Buckeye's website at www.buckeye-telesystem.com.)

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.7 Integrated Service Digital Network (ISDN) – Basic Rate Interface (BRI)

3.7.1 Description

ISDN-BRI service provides 2B+D switched access to the public switched telecommunications network for the transmission of circuit switched voice, circuit switched data and packet switched data on an incoming and outgoing basis.

Circuit switched voice and data provides the customer the ability to originate and receive respectively switched voice and switched data calls over a 64 Kbps channel, including video or fax.

BRI lines have two 64 Kbps B channels. Each channel can have a separate phone number that can be used as a regular phone line, or the two B channels can be combined to create a single, higher bandwidth channel.

BRI has one 16 Kbps data or D channel used primarily for signaling and data transmission.

BRI service is offered on a measured rate basis.

Measured rate denotes service where calls to all other local lines/trunks in the local service area of the exchange in which it is furnished are billed on a length-of-call basis.

ISDN-BRI is furnished to Customers at the rates and charges that follow.

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.7 Integrated Service Digital Network (ISDN) – Basic Rate Interface (BRI)
(Cont'd)

3.7.2 Standard Features

National ISDN Standard
2B+D channels
2 B channels support circuit switched voice and/or data and
the D channel supports signaling and/or packet switched
data.
Simultaneous voice-data calling
Call Forwarding – Variable
Call Forwarding – Busy
Call Forwarding – Don't answer
Tone Dialing
Voice-data protection
3-way Conference Calling
Separate channel signaling
Multi-button key set capability
Multi-point DSL

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.7 Integrated Service Digital Network (ISDN) – Basic Rate Interface (BRI)
(Cont'd)3.7.3 Optional Features

Multiple directory numbers

3.7.4 Rates and Charges

An ISDN-BRI Customer will be charged applicable Non-Recurring Charges, Recurring Charges, and Change Charges below, and Usage Charges as specified in Section 3.4.5.3.

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	MTM		2 year		3 year		5 year	
Recurring	Min.	Max.	Min.	Max.	Min.	Max.	Min.	Max.
Measured Rate	\$30.00	\$65.00	\$30.00	\$65.00	\$30.00	\$65.00	\$30.00	\$65.00
Non-Recurring								
Measured Rate	\$60.00	\$100.00	\$60.00	\$100.00	\$60.00	\$100.00	\$60.00	\$100.00

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.7 Integrated Service Digital Network (ISDN) – Basic Rate Interface (BRI)
(Cont'd)

3.7.4 Rates and Charges (Cont'd)

Optional Features/Recurring		Max.
Multiple Directory Numbers		\$5.00
Non-Recurring		
Multiple Directory Numbers		\$5.00

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Changes		Max.
Measured Rate		\$30.00
Optional Features		
Multiple Directory Numbers		\$30.00

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.8 Integrated Service Digital Network (ISDN) – Primary Rate Interface (PRI)

(This material is no longer contained in the tariff.
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Competitive Telecommunications Services Guide
which is posted on Buckeye's website at
www.buckeye-telesystem.com.)

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

(This material is no longer contained in the tariff. However, one can view this material in the Competitive Telecommunications Services Guide which is posted on Buckeye's website at www.buckeye-telesystem.com.)

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

(This material is no longer contained in the tariff. However, one can view this material in the Competitive Telecommunications Services Guide which is posted on Buckeye's website at www.buckeye-telesystem.com.)

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

(This material is no longer contained in the tariff. However, one can view this material in the Competitive Telecommunications Services Guide which is posted on Buckeye's website at www.buckeye-telesystem.com.)

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3.9 Caller Identification Services

3.9.1 Calling Party Number Blocking

Calling Party Number Blocking provides telephone customers with the capability to prevent the disclosure of the calling telephone number on calls made to an exchange service equipped with Caller ID and other Advanced Custom Calling services where the calling party number may be disclosed. Calling Party Number Blocking is available on a per service basis for residence and non-residence customers.

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Per call Calling Party Number Blocking is accomplished by the customer dialing an activation code (*67 for Touch-Tone and 1167 for rotary dial pulse) prior to placing each call for which blocking is desired. Per call blocking is automatically provided without charge to all customers in central offices equipped to offer Caller ID or other Advanced Custom Calling Services where calling party number may be disclosed.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.9 Caller Identification Services (Cont'd)

3.9.1 Calling Party Number Blocking (Cont'd)

Per Line Calling Party Number Blocking automatically prevents the display of the calling telephone number on all calls dialed from an exchange service equipped with this option. It is not necessary to dial an activation code prior to placing the call. Calls may be unblocked on a per occurrence basis by dialing an activation code.

No business, organization or other person may use Calling Party Number Blocking where the primary purpose is to make telephone solicitation calls. The term "telephone solicitation" means the initiation of a telephone message primarily for the purpose of encouraging a person to purchase, rent, or invest in property, goods, or services or to donate to any charity or similar organization or entity without that person's prior express invitation or permission.

3.9.2 Caller ID

Caller ID allows a customer to identify the telephone number from which a call is being made. The telephone number of the person initiating the call is displayed on a customer-provided display device. The customer-provided display device must conform with the Company's Technical References. Caller ID is offered in appropriately equipped central offices.

3.9.3 Caller ID With Name

Caller ID with Name works along with Caller ID and provides for the display of an incoming telephone number and listed name associated with that telephone number, on a customer-provided display device attached to the customer's (called party's) line or set. The customer-provided display device used to interface with Caller ID and Caller ID with Name must conform with the Company's Technical Reference Specifications.

Unless Calling Party Number Blocking is activated, the telephone numbers and names associated with all calls originating from appropriately equipped switches will be displayed.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.9 Caller Identification Services (Cont'd)

3.9.3 Caller ID with Name (Cont'd)

Caller ID with Name is offered in appropriately equipped central offices.

3.9.4 Call Return

This custom feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered. The customer can dial a code (*69) and the number from which the last incoming call that was placed is announced/displayed. The call will not be returned, announced, or displayed if it is marked private through the activation of per call or per line number privacy. If the customer wishes to return the call, a code is dialed to place the call. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins where both the originating and terminating lines are checked for a period of thirty minutes for availability to complete the call. During this process, if the called line becomes available, the originating customer is notified by a distinctive ring that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

Call Return does not interfere with the normal operation of incoming and outgoing calls during the queuing process. Call Return is considered activated when the customer dials the first code. The Call Return customer is responsible for any applicable local or toll usage charges for returned calls. The service cannot be activated for all telephone numbers, for example, 700, 800, or 900 numbers.

LOCAL TELECOMMUNICATIONS SERVICE

3.9 Service Descriptions (Cont'd)

3.9 Caller Identification Services (Cont'd)

3.9.5 Rates and Charges

		Max.
Caller ID		\$8.00
Caller ID Blocking		
Per Line / Per Month Unlimited		\$3.00
Unblocking Per Occurrence		\$5.00

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3.10 Promotional Offerings

The Company, from time to time, may make promotional offerings of its tariffed services which may include waiving or reducing the applicable charges for the promoted service. The promotional offering may be limited as to the duration, the date and times of the offerings, and the locations where the offerings are made. The waiver of any charge, other than a non-recurring charge, shall be limited to 90 days on a per-customer basis. Promotional prices offered for a period of greater than 90 days to the same class of customers within a 12-month period will be offered to all customers. The 12-month period begins on the first day the promotional price is offered. Notification of promotional offerings will be provided on one day's notice to the Commission as an addendum to this Tariff. Terms and conditions of all promotions will be identified in price lists and will be filed with Company's tariff.

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LOCAL EXCHANGE SERVICE

3.10 Promotional Offerings (Cont'd)

(This material is no longer contained in the tariff. However, one can view this material in the Competitive Telecommunications Services Guide which is posted on Buckeye's website at www.buckeye-telesystem.com.)

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LOCAL EXCHANGE SERVICE

3. Service Descriptions

3.11 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within the Local Calling Area by calling the Directory Assistance operator.

3.11.1 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

3.11.2 A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut off during the call, or

- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative.

3.12 Directory Assistance Call Completion

3.12.1 Description

Directory Assistance Call Completion (DACC) is an optional service provided to users of Directory Assistance service. When dialing directory assistance, Customers may choose to have the requested telephone number dialed by the directory assistance operator/system.

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.12 Directory Assistance Call Completion (Cont'd)

3.12.2 Limitations of the Service

DACC is not available for the following service call categories:

Calls from tandems where the end user cannot be identified.

Calls from Customer-Owned Coin Telephone stations.

3.12.3 Rates and Charges

		<u>Maximum</u>
Rate per completed call		\$0.50

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C3.13 Operator Assistance3.13.1 Description

A customer may obtain the assistance of a local operator to complete local exchange or intraLATA calls or the assistance of an operator to complete state interLATA calls in the manner listed in this section. The total charge for each completed operator assistance call consists of two charge elements (unless otherwise provided herein). The first element is a fixed, one-time charge for the operator service often referred to as an operator surcharge. The fixed charges are shown in Section 3.13.2 following. The second element is a measured usage charge dependent on the duration and time of day of the serviced call.

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.13 Operator Assistance (Cont'd)

3.13.1 Description (Cont'd)

Calling Cards: Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.

Person-to-Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station-to-Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information, and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

3.13.2 Operator Assisted Surcharges

The following surcharges will be applied on a per call basis:

	<u>Maximum</u>
Third Number Billing	\$5.00
Collect Calling	\$5.00
Person-to-Person	\$5.00
Station-to-Station	\$5.00
General Assistance	\$5.00
Calling Card	\$5.00

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.13 Operator Assistance (Cont'd)

3.13.3 Busy Line Verification and Interrupt Service

3.13.3.1 General

Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

- A. Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- B. Busy Line Verification with Interrupt: The Operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.
- C. The Operator shall inform the requesting caller of the service charge before the service is performed. When trouble is detected on the called party's access line in the course of conducting a Busy Line Verification, there shall be no charge to the calling party.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)**3.13 Operator Assistance (Cont'd)****3.13.3 Busy Line Verification and Interrupt Service (Cont'd)****3.13.3.2 Rates**

Rates for Busy Line Verification and Interrupt Service as specified below, will apply under the following circumstances:

The operator verifies that the line is busy with a call in progress.

The operator verifies that the line is available for incoming calls.

The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Per Request		Maximum
Busy Line Verification		\$2.00
Busy Line Interrupt		\$3.00

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LOCAL EXCHANGE SERVICE

3.14 Directory Listings

- 3.14.1 The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing. New listings will be available to Directory Assistance within two business days after the date of service connection.
- 3.14.2 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line of type is required to properly list the Customer, no additional charge is made.
- 3.14.3 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, which contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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LOCAL EXCHANGE SERVICE

3.14 Directory Listings (Cont'd)

3.14.4 Each listing must be designated Government, Residential, or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only government listings in the Government Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

3.14.5 In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule. In the event of an error or omission in the Directory Assistance listing of the name, telephone number, or address of a subscriber, the corrected information will be placed in the files of Directory

Assistance and intercept operators within two business days.

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.14 Directory Listings (Cont'd)

3.14.6 Directory listings are provided in connection with each Customer service as specified herein.

- A. Additional Listings: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 3.14.7 below. M
- B. Advanced Listed Telephone Number: Offering directory listing to a customer who wants to ensure that he/she will be in the directory, but who is not going to have service until after the directory closes for new additions or changes. N
- C. Alternate Call Listings: Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls. Rates for alternate call listings are specified in Section 3.14.7 below. M
- D. Foreign Listings: Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing. M
- E. Information Listings: Where available, additional lines of information which may be included with the primary, additional, or reference listings. M
- F. Non-Listed Numbers: A Non-listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Rates for Non-listed Listings are specified in Section 3.14.7 below. M

LOCAL TELECOMMUNICATIONS SERVICE

- G. Non-Published Listings: Listings that are not printed in directories nor available from Directory Assistance. A Non-published Telephone Service will be furnished, at the Customer's request, providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Non-published Listings are specified in Section 3.14.7 below.
- H. Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address or post office box number and telephone number of the Customer. This listing is provided at no additional Charge.
- I. Reference Listings: A listing including additional telephone numbers of the same or another Customer to be called in the event there is no answer from the Customer's telephone.
- J. Reserved Telephone Number: See Advanced Listed Telephone Number.

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LOCAL TELECOMMUNICATIONS SERVICE

- 3.14.7 Monthly Recurring Charges associated with Directory Listings are as follows:

<u>Per Listing or Per Number Charge</u>		<u>Maximum</u>
Primary Listing		N/C
Additional Listing		\$3.00
Advanced Listed Telephone Number		\$40.00
Non-Published Number		\$3.00
Non-Listed		\$3.00
Alternate Call Listing		\$3.00
Information Listing		\$3.00

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.15 Emergency Services (Enhanced 911):

Allows Customers to reach appropriate emergency services including police, fire, and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

Customers will be charged a Current Monthly E911 Subscriber Charge of \$.12 as provided in Ameritech's Tariff PUCO No. 20.

3.16 IntraLATA Pre-subscription

3.16.1 General

IntraLATA Pre-subscription is a procedure whereby a subscriber designates to Buckeye TeleSystem the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA pre-subscription does not prevent a subscriber who has pre-subscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per-call basis. IntraLATA Pre-subscription will become effective upon the initial offering of certified local exchange service.

3.16.2 IntraLATA Pre-subscription Options

Option A: Subscriber may select Buckeye TeleSystem as the pre-subscribed carrier for intraLATA toll calls subject to pre-subscription.

Option B: Subscriber may select her/his interLATA toll carrier as the pre-subscribed carrier for intraLATA toll calls subject to pre-subscription.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.16 IntraLATA Pre-subscription (Cont'd)

3.16.2 IntraLATA Pre-subscription Options (Cont'd)

Option C: Subscriber may select a carrier other than Buckeye TeleSystem or the subscriber's interLATA toll carrier as the pre-subscribed carrier for intraLATA toll calls subject to pre-subscription.

Option D: Subscriber may select no pre-subscribed carrier for intraLATA toll calls subject to pre-subscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

3.16.3 Rules and Regulations

Subscribers of record will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Pre-subscription.

Subscribers of record may change their selected option and/or their pre-subscribed intraLATA toll carrier at any time subject to charges specified in Paragraph 3.16.5.B below.

3.16.4 IntraLATA Pre-subscription Procedures

New subscribers will be asked to select an intraLATA toll carrier(s) at the time the subscriber places an order to establish local exchange service with Buckeye TeleSystem. Buckeye TeleSystem will process the subscriber's order for intraLATA service. The selected carrier(s) will confirm their respective subscribers' verbal selection by third-party verification or return written confirmation notices. All new subscribers' initial requests for intraLATA toll service pre-subscription shall be provided free of charge.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.16 IntraLATA Pre-subscription (Cont'd)

3.16.4 IntraLATA Pre-subscription Procedures (Cont'd)

If a new subscriber is unable to make a selection at the time the new subscriber places an order to establish local exchange service, Buckeye TeleSystem will read a random listing of all available intraLATA carriers to aid the subscriber in selection. If selection still is not possible, Buckeye TeleSystem will inform the subscriber that he/she will be given 90 calendar days in which to inform Buckeye TeleSystem of an intraLATA toll carrier pre-subscription selection free of charge. Until the subscriber informs Buckeye TeleSystem of his/her choice for intraLATA toll carrier, the subscriber will not have a pre-subscribed intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier(s) of choice. Subscribers who inform Buckeye TeleSystem of a choice for intraLATA toll pre-subscription within the 90-day period will not be assessed a service charge for the initial subscriber request.

Subscribers of record may initiate an intraLATA pre-subscription change at any time subject to the charges specified in Paragraph 3.16.5.B below. If a customer of record inquires of Buckeye TeleSystem of the carriers available for intraLATA toll pre-subscription, Buckeye TeleSystem will read a random listing of all available intraLATA carriers to aid the subscriber in selection.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.16 IntraLATA Pre-subscription (Cont'd)

3.16.5 IntraLATA Pre-subscription Charges

A. Application of Charges

After a subscriber's initial selection of a pre-subscribed intraLATA toll carrier and as detailed in Paragraph 3.16.4 above, for any change thereafter, an IntraLATA Pre-subscription Change Charge (PIC-2) as set forth in Paragraph 3.16.5.B will apply.

B. Nonrecurring Charges

1. Rates specified in Section 3.2.4.2.

3.17 Vanity Telephone Number

At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number and subject to the terms and conditions set forth in Section 2.1.3.

The following charges will apply for Vanity Telephone Numbers:

	<u>Maximum</u>
Non-Recurring (per number)	\$50.00

3.18 Telecommunications Relay Service (TRS)

Enables deaf, hard-of-hearing, or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls. A surcharge of three (3) cents per month per access line was implemented March 1, 2009, to reimburse the Company for the TRS assessment levied by the Commission.

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.19 Special Arrangements

3.19.1 Special Construction

A. Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include: (1) non-recurring type charges; (2) recurring type charges; (3) termination liabilities, or (4) combinations thereof.

B. Basis for Cost Computation

The costs referred to in Paragraph A above may include one or more of the following items to the extent they are applicable:

1. Cost installed of the facilities to be provided including estimated costs for the rearrangements of existing facilities. Cost installed includes the cost of: equipment and materials provided or used, engineering, labor and supervision, transportation, and rights of way;
2. Cost of maintenance;
3. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
4. Administration, taxes, and uncollectible revenue on the basis of reasonable average costs for these items;
5. License preparation, processing, and related fees;

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.19 Special Arrangements (Cont'd)

3.19.1 Special Construction (Cont'd)

6. Tariff preparation, processing, and related fees;
7. Any other identifiable costs related to the facilities provided, or
8. An amount for return and contingencies.

C. Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the Customer.

1. The termination period is the estimated service life of the facilities provided.
2. The amount of the maximum termination liability is equal to the estimated amounts for: Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of: equipment and materials provided or used, engineering, labor and supervision, transportation, and rights of way; license preparation, processing, and related fees; tariff preparation, processing, and related fees; cost of removal and restoration, where appropriate, and any other identifiable costs related to the specially constructed or rearranged facilities.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.19 Special Arrangements (Cont'd)

3.19.1 Special Construction (Cont'd)

3. The applicable liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth above by a factor related to the unexpired period of liability and the discount rate for return and contingencies (term obligation minus actual term multiplied by a factor of 65%). The amount determined pursuant to the above paragraphs shall be adjusted to reflect the predetermined estimated net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.
4. Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

3.20 Individual Case Basis (ICB) Arrangements

Competitive pricing arrangements at negotiated rates may be furnished on an individual case basis (ICB) in response to requests by customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to the Customer pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis and will be filed with the Public Utilities Commission of Ohio for approval.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.21 Message Toll Service (MTS) – IntraLATA

(This material is no longer contained in the tariff. However, one can view this material in the Competitive Telecommunications Services Guide which is posted on Buckeye's website at www.buckeye-telesystem.com.)

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.21 Message Toll Service (MTS) – IntraLATA

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.21 Message Toll Service (MTS) – IntraLATA (Cont'd)

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3. Service Descriptions (Cont'd)

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.21 Message Toll Service (MTS) – IntraLATA (Cont'd)

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3. Service Descriptions (Cont'd)

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

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3. Service Descriptions (Cont'd)

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3. Service Descriptions (Cont'd)

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.23 976 Service

3.23.1 Description of Service

- A. 976 Service consists of transporting an Information Provider's pre-recorded announcements or interactive programs between Company's territory and Ameritech Ohio's territory and provision of Billing and Collection Services. The Company will provide Billing and Collection services to 976 providers on a detariffed basis. 976 Service enables a caller, for a charge, to dial an information 976 telephone number and receive a 976 Provider's recorded announcement or interactive program. Charges for 976 calls will be determined by the Information Provider. These charges are in addition to any applicable Company toll or local measured usage charges.
- B. A caller to a 976 number is a client of the Information Provider and/or 976 Program sponsor.
1. Pay-Per-Call Services are telecommunications services which permit simultaneous calling by a large number of callers to a single telephone number and for which the calling party is assessed, by virtue of completing the call, a charge that is not dependent on the existence of a presubscription relationship and for which the caller pays a per-call or per-time-interval charge that is greater than, or in addition to, the charge for transmission of the call.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.23 976 Service (Cont'd)

3.23.2 Regulations

- A. 976 Service Provider sponsorship of any particular recorded announcement or interactive program shall not preclude the Company from providing service to another 976 Service Provider sponsoring the same or similar announcement or program.
- B. The 976 Service Provider shall defend, indemnify and save harmless the Company from and against any and all losses, claims, demands, causes of action, damages, costs or liability in law or in equity of every kind and nature whatsoever, including attorney fees, arising directly or indirectly from material transmitted, and from any act or omission of the Provider or caller while using or attempting to use 976 Service and facilities.
- C. The limitation of the Company's liability is set forth in Section 2.1.4 of this tariff.
- D. Directory listings will be furnished as set forth in Section 3.14 of this tariff.
- E. The Information Provider will be billed a minimum of 60 seconds transport regardless of the length of the call. After the first 60 seconds, the Information Provider is charged transport in increments of 30 seconds.
- F. The 976 Service Provider is responsible for provision of the recorded announcement or interactive program and all necessary Provider premises equipment.
- G. The 976 Service Provider's automatic announcement equipment will be of a design which automatically disconnects after playing out one full cycle of the message.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.23 976 Service (Cont'd)

3.23.2 Regulations (Cont'd)

- H. The name, address, and telephone number for inquiries of information providers which have transport arrangements with the Company may be released to callers upon request. The Company may, at its discretion, and if the information is available, release the same information for providers with whom it does not have transport arrangements.
- I. The Company will give a one-time credit for unauthorized or unknown adult-placed 976 calls. This will cover the amount of the charges incurred for one month plus the time it takes for the customer to receive the bill which itemized these charges.
- J. Access to 976 Service programs will not be permitted for calls from pay telephones, third number billed, collect, and operator-assisted calls.
- K. The Company will immediately terminate service to any 976 Service Provider for fraud, abuse, or unlawful business practices.

3.23.3 976 Service Provider Obligation

- A. The 976 Service Provider will furnish continuous uninterrupted automatic recorded announcement or interactive program service.
- B. The Provider is responsible for the preparation and recording of all announcement and shall be solely responsible for the contents of the announcements and the quality of speech or sounds of the recording.
- C. The Provider understands and agrees that all announcements must comply with the Federal, State, and Local laws, rules, and regulations.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.23 976 Service (Cont'd)

3.23.3 976 Service Provider Obligation (Cont'd)

- D. Each Provider advertisement, publication, or other communications containing the 976 Service telephone number to be called shall clearly and conspicuously display the 976 Service local calling area, what the per-call rate is for direct-dialed calls from within that area, and that calls from outside the area will be at normal toll rates plus the 976 Service call rate.

In addition, all television advertisements must include a voice-over announcement of the price of the 976 call and, in those advertisements directed to minor children, an admonition to seek parental permission before calling the 976 number.

All 976 Service programs directed to minor children which contain an inducement or "teaser" to call back shall include an admonition to seek parental permission before calling back and indicate charges are involved in making the call. All 976 Service programs containing a cross-promotion to another recording shall include an announcement of the price of the cross-promoted 976 Service call.

- E. The Provider assumes all financial responsibility for all costs involved in providing announcements or interactive program services, including but not limited to, the Provider premises equipment, producing the announcement, or interactive program development, advertising, and promotional expense.

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.23 976 Service (Cont'd)

3.23.3 976 Service Provider Obligation (Cont'd)

- F. The Provider is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements, or performance are used in connection with this service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

3.23.4 Call Blocking

A. General

1. Call blocking is a service which allows 976 Service Information Providers (Sponsors), and Interexchange Carriers (IXCs) who provide billing and collection service for sponsors and business customers to request the Company to block the origination of all direct-dialed "Pay-Per-Call" type services (including but not limited to 900/700 services) provided by sponsors. A blocked call will be diverted to a company-provided intercept announcement.

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B. Regulations

1. Call blocking is available only where facilities and conditions permit and where necessary modification to provide the service can feasibly be made in the Company's Network Operations Center.
2. Call blocking is permitted from all business individual and trunk lines, subject to limitations in (1.) above.

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.23.4 Call Blocking (Cont'd)

B. Regulations (Cont'd)

3. Call blocking is available only for customer-dialed, station-to-station calls. The Company will initiate said blocking at no charge for end users who fail to pay 976 charges or when the Company suspects fraudulent or abusive use of 976 service.
4. Call blocking is available only to block all "Pay-Per-Call" type services and cannot be implemented to block specific programs. The initial request for blocking on a line provides blocking for calls to all "Pay-Per-Call" type services from that line.
5. Customer-requested call blocking will be removed from a business individual and trunk line only after receipt of written request from the person responsible for the service.
6. The sponsor or IXC must certify to the Company that notification was given to the customer of possible blocking of "Pay-Per-Call" type services before the Company will provide Sponsor- or IXC-requested call blocking.
7. Upon proof by the customer of payment or other satisfactory resolution of his or her residence or business account, or upon notice by the sponsor or IXC, sponsor-requested blocking will be removed by the Company.
8. Business service customers may subscribe to Call Blocking at no charge, on a one-time basis, when telephone service is established or when service is initiated at a new location, and for 60 days thereafter.

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.23.4 Call Blocking (Cont'd)

1. Business Customer-Requested Call Blocking.

The following nonrecurring charges are applicable for the establishment of business-requested call blocking:

	<u>Maximum</u>
Call Blocking, per first time request, per line or trunk	\$5.00
Call Blocking, per first time request at a new location, per line or trunk	\$5.00
Call Blocking, per subsequent request, same location, per line or trunk	\$15.00
Removal of Call Blocking	\$5.00

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.24 High Capacity Service

(This material is no longer contained in the tariff.
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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.24 High Capacity Service (Cont'd)

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

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LOCAL EXCHANGE SERVICE

3.24 High Capacity Service (Cont'd)

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3. Service Descriptions (Cont'd)

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.24 High Capacity Service (Cont'd)

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.24 High Capacity Service (Cont'd)

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.24 High Capacity Service (Cont'd)

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.25 Packet Data Network

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LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.27 Customer Owned Coin Operated Telephone Service (COCOTS)

3.27.1 General:

Customer-owned, coin operated telephone service (COCOTS) is the provision of a private business measured rate COCOT line by the Company wherein the customer owns, provides, and administers the end-user terminal coin-operated equipment.

3.27.2 Service Specifics:

The Customer shall be solely responsible for the provision, installation, operation, and maintenance of the COCOTS set and for all aspects of business relations with its users.

Customer-provided equipment is subject to Part 68 of the FCC's rules and regulations and subject to the appropriate provisions of Buckeye TeleSystem Tariffs.

The Customer assumes sole responsibility for compliance with all local, state, and federal regulations governing the provision and use of COCOTS sets and service.

Directory Listings are available as regularly provided with business service.

Originating and incoming service is available.

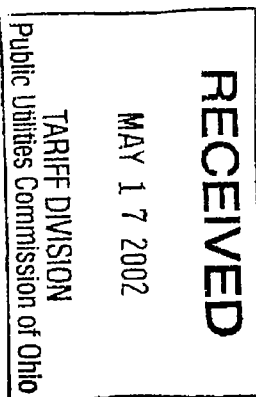
Service will be provided where facilities are available.

Call Screening is not a part of the service provision except where facilities are not available.

The Customer must provide to the company information and authorization where a third party will be acting for the customer.

The Company is not responsible for malfunctions of Customer-owned sets or other related equipment, or for misdirected calls, disconnects, or other service problems caused by the use of customer-owned equipment.

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Issued: May 17, 2002

Effective: June 20, 2002

Joseph D. Jensen, President
5566 Southwyck Blvd.
Toledo, Ohio 43614

LOCAL EXCHANGE SERVICE

3. Service Descriptions (Cont'd)

3.27 Customer Owned Coin Operated Telephone Service (COCOTS)(Cont'd)

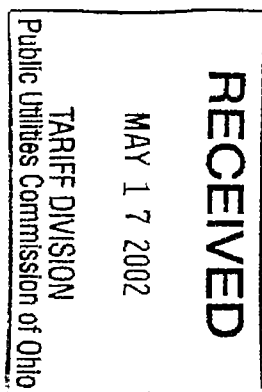
3.27.2 Service Specifics (Cont'd):

The Customer shall prominently display at each COCOTS set the regulatory-required information such as the owner or agent responsible for the service and the procedure and telephone numbers for reporting service difficulties or obtaining coin refunds or adjustments.

3.27.3 Rates:

The rates applicable to COCOT service consist of Non-recurring and Monthly charges specified in Sections 8.1 and 8.3 of this tariff. The monthly charges include the rate for a single measured business COCOTS line with call screening.

T



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Effective: June 20, 2002

Joseph D. Jensen, President
5566 Southwyck Blvd.
Toledo, Ohio 43614

Buckeye TeleSystem, Inc.

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LOCAL EXCHANGE SERVICE

4. Business Group Dialing

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4. Business Group Dialing (Cont'd)

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4. Reserved for Future Use

LOCAL EXCHANGE SERVICE

4. Reserved for Future Use

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LOCAL EXCHANGE SERVICE

6. Interconnection

6.1 Local Traffic Exchange

Local Traffic Exchange provides the ability for another local exchange provider to terminate local traffic on the Company's network. In order to qualify for Local Traffic Exchange the call must: (a) be originated by an end user of a company that is authorized by the Public Utilities Commission of Ohio to provide local exchange service, and (b) originate and terminate within a local calling area of the Company.

LOCAL EXCHANGE SERVICE

7. Resale/Resold Services

There are no prohibitions or limitations on the resale of services.

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LOCAL EXCHANGE SERVICE

8. Current Retail Rates and Charges (Price Sheet)8.1 Service Connection Charges

	Business
New Installation (Per Line)	\$100.00
<u>Service Connection Assistance</u>	
Access Line	\$100.00
Change to or from Optional Features	\$10.00
Line Restoral (Per Line/Per Trunk)	\$100.00
IC-1 or 2 Change (Per Line) [Electronic LPIC = \$1.25]	\$5.50
Second PIC change at same time on same line	\$2.75
Suspension of Service Restoral Charge (Per Line/Trunk)	\$50.00
Directory Services	\$15.00
Number Change (Per Access Line)	\$35.00
Supersedure	\$35.00
Rearrangement of Trunk Circuit	\$10.00
Establish, Change from One Type of Hunting to Another, or Rearrange Hunting Sequence Per Access Line	\$30.00
Change Type of Service (i.e. from Measured to Flat or Flat to Measured)	\$15.00
Add DID Number 1-19	\$10.00

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LOCAL EXCHANGE SERVICE

8. Current Retail Rates and Charges (Price Sheet) (Cont'd)

8.1 Service Connection Charges (Cont'd)

Labor Charges:	Rate
Mon - Fri 8AM - 5PM:	
First Hour (1 Hour Minimum)	\$80.00
Each Additional 15 Minutes or Fraction Thereof	\$20.00
Mon - Fri (excluding 8AM - 5PM) All Day Sat & Sun:	
First Hour (1 Hour Minimum)	\$85.00
Each additional 15 Minutes or Fraction Thereof	\$25.00
Holidays:	
First Hour (1 Hour Minimum)	\$90.00
Each Additional 15 Minutes or Fraction Thereof	\$30.00
Maintenance Service Charges	
Residence	\$50.00
Business	\$80.00

8.2 UNUSED

LOCAL EXCHANGE SERVICE

8. Current Retail Rates and Charges (Price Sheet) (Cont'd)**8.2 UNUSED****8.3 Small and Local Business Line**

<u>Recurring Charge For Each Measured Rate Or Message Rate Line</u>	<u>Rate</u>
Month-to-Month	\$21.50
1 Year	\$20.50
2 Year	\$20.00
3 Year	\$19.50
5 Year	\$19.00
<u>Usage Rates for Local Business Line Calls</u>	
Telecommunication Relay Service (TRS) Surcharge Per Month/Per Line	\$.03
First Minute	\$.06
Each Additional Second	\$.00042
Message Rate (Per Call)	\$.10
Local Business Line Value Package	\$8.00
Call Transfer	\$2.00

N

8.4 Small and Local Exchange Service - Business

Local Business Packages	Actual

LOCAL EXCHANGE SERVICE**8. Current Retail Rates and Charges (Price Sheet) (Cont'd)****8.4 Local Exchange Service – Business (Cont'd)****Small and Local Business Packages**

Package	M-T-M	1 year	2 year	3 year	5 year
Local Business	\$21.50	\$20.50	\$20.00	\$19.50	\$19.00
TRS Surcharge	\$.03	\$.03	\$.03	\$.03	\$.03
Non-Profit	\$14.75	\$14.75	\$14.75	\$14.75	\$14.75

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If the customer adds any level of Internet service offered by Buckeye TeleSystem or its affiliates, the customer will be eligible for the following pricing:

Package	M-T-M	1 year	2 year	3 year	5 year
Local Business	\$20.50	\$ 19.50	\$ 18.50	\$ 17.50	\$ 16.50

LOCAL EXCHANGE SERVICE

8.5 Local Business Line Features

Business Features	Actual
Three Way Calling	\$2.75
Automatic Call Back (*69)	\$2.75
Repeat Dialing (*66)	\$2.75
Speed Dial 8	\$2.75
Call Forward – Variable	\$2.75
Call Forward – Busy / No Answer	\$2.75
Call Forward – Remote Activation	\$2.75
Anonymous Call Rejection – Prevents call from ringing through if caller disabled Caller ID display	\$2.75
Selective Call Rejection – Customer- programmable number prevented from completing inbound call.	\$2.75
Call Block – Toll restriction	\$0
Call Block – Collect Calls	\$0
Call Block – Third Party Calling	\$0
Call Block – Third Party Collect	\$0

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LOCAL EXCHANGE SERVICE

8. Current Retail Rates and Charges (Price Sheet) (Cont'd)

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LOCAL EXCHANGE SERVICE

8. Current Retail Rates and Charges (Price Sheet) (Cont'd)

8.6 ISDN-BRI

<u>Recurring Rates:</u>	<u>M-to-M</u>	<u>2 Year</u>	<u>3 Year</u>	<u>5 Year</u>	
Measured	\$65.00	\$65.00	\$65.00	\$65.00	D
Flat Rate	\$85.00	\$85.00	\$85.00	\$85.00	
<u>Non-Recurring Rates:</u>					
Measured	\$100.00	\$100.00	\$100.00	\$100.00	D
Flat Rate	\$100.00	\$100.00	\$100.00	\$100.00	

<u>Optional Features/Recurring Rates</u>	<u>Rate</u>	
Multiple Directory Numbers	\$5.00	D
<u>Optional Features/Non-Recurring Rates</u>		
Multiple Directory Numbers	\$5.00	D
<u>Changes</u>		
Measured Rate	\$30.00	
Flat Rate	\$30.00	
<u>Optional Features:</u>		
Multiple Directory Numbers	\$30.00	D

LOCAL EXCHANGE SERVICE

8. Current Retail Rates and Charges (Price Sheet) (Cont'd)

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8.7 ISDN-PRI

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Buckeye TeleSystem, Inc.

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LOCAL EXCHANGE SERVICE

8. Current Retail Rates and Charges (Price Sheet) (Cont'd)

8.8 Directory Assistance

	<u>Rate</u>
Each Call (Local or Long Distance)	\$1.00

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8.9 Directory Assistance Call Completion

	<u>Rate</u>
Rate Per Completed Call	\$.50

8.10 Operator Assistance

<u>Operator Assisted Surcharges</u>	<u>Rate</u>
Third Number Billing	\$5.00
Collect Calling	\$5.00
Person-to-Person	\$5.00
Station-to-Station	\$5.00
General Assistance	\$5.00
Calling Card	\$5.00
<u>Busy Line Verification And Interrupt Service</u>	
Busy Line Verification (Per Request)	\$2.00
Busy Line Interrupt (Per Request)	\$3.00

LOCAL EXCHANGE SERVICE

8. Current Retail Rates and Charges (Price Sheet) (Cont'd)

8.11 Directory Listings

<u>Business (Per Listing or Per Number Charge)</u>	
Primary Listing	N/C
Additional Listing	\$3.00
Non-Published Numbers	\$3.00
Non-Listed	\$3.00
Alternate Call Listing	\$3.00
Information Listing	\$3.00

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|
D8.12 Vanity Telephone Number

	<u>Rate</u>
Non-Recurring (Per Number)	\$50.00

LOCAL EXCHANGE SERVICE

8. Current Retail Rates and Charges (Price Sheet) (Cont'd)

8.13 Message Toll Service (MTS) – IntraLATA

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LOCAL EXCHANGE SERVICE

8. Current Retail Rates and Charges (Price Sheet) (Cont'd)

8.14 UNUSED

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8.15 Call Blocking

Business Customer-Requested Call Blocking

<u>Non-Recurring</u>	<u>Rates</u>
Call Blocking, per first time request, Per line or trunk	\$0.00
Call Blocking, per first time request at a new location, per line or trunk	\$0.00
Call Blocking, per subsequent request, same location, per line or trunk	\$10.00
Removal of Call Blocking	\$0.00

8.16 Caller Identification Services

	<u>Rate</u>
Caller ID	\$8.00
Caller ID Blocking Per line	\$3.00
Unblocking Universal Caller ID blocking, Per occurrence	\$0.75

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LOCAL EXCHANGE SERVICE

8. Current Retail Rates and Charges (Price Sheet) (Cont'd)

8.17 Call Return

<u>Call Return</u>	<u>Rate</u>
Per Month Unlimited	\$4.00
Per Month Occurrence	\$0.75

8.18 Business Group Dialing Rates

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