

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for**  
**DETARIFFING AND RELATED ACTIONS**

**Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD**  
**(Effective: 01/20/2011 through 05/20/2011)**

In the Matter of the Application of New Knoxville Telephone )  
Company to Detariff Services and make other changes related )  
to the Implementation of Case No. 10-1010-TP-ORD )  
)

TRF Docket No. 90-5029 – TP - TRF

Case No. 11 - 2891 - **TP - ATA**

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) New Knoxville Telephone Company

DBA(s) of Registrant(s) \_\_\_\_\_

Address of Registrant(s) 301 W. South St., New Knoxville, OH 45871

Company Web Address www.nktelco.net

Regulatory Contact Person(s) Carolyn S. Flahive Phone 614-469-3294 Fax 614-469-3361

Regulatory Contact Person's Email Address Carolyn.Flahive@ThompsonHine.com

Contact Person for Annual Report Preston Meyer, General Manager Phone: 419-753-2457

Address (if different from above) \_\_\_\_\_

Consumer Contact Information Preston Meyer Phone: 419-753-2457

Address (if different from above) \_\_\_\_\_

**Part I – Tariffs**

**Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.**

*NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.*

<b>Carrier Type</b>	<input checked="" type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Part II – Exhibits**

**Note that the following exhibits are required for all filings using this form.**

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

**Part III. – Attestation**

**Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.**

---

**AFFIDAVIT**

***Compliance with Commission Rules***

I am an officer/agent of the applicant corporation, New Knoxville Telephone Company, and am authorized to make this statement on its behalf.  
(Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) April 21, 2011 at (Location) New Knoxville, Ohio

\*(Signature and Title) /s/ Preston Meyer, General Manager (Date) April 21, 2011

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

---

**VERIFICATION**

I, Carolyn S. Flahive verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) /s/ Carolyn S. Flahive, Esq. (Date) May 9, 2011

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

---

***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WV***

**EXHIBIT A**  
**(Existing Affected Tariff Pages)**

SXF

**THE NEW KNOXVILLE TELEPHONE CO.**

301 West St.

**NEW KNOXVILLE, OHIO 45871**

**TARIFFS**

**RECEIVED**

**MAR 30 1990**

**TARIFF DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO**

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**LOCAL EXCHANGE COMPANY TARIFFS**

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These tariffs contain the pages listed below, each of which is effective as of the date shown thereon.

**SECTION 1 - ACCESS TARIFFS****NO.1**

Revision	Sheet
3	1
1	2
original	3

**SECTION 2 - RESALE AND SHARING****NO.1**

Revision	Sheet
original	1
original	2
original	3
original	4
original	5
original	6

**SECTION 3 - LOCAL EXCHANGE SERVICE RATES****NO.7**

Revision	Sheet
3	1
1	2
1	3
1	4
1	5
1	6
original	7
original	8
2	9
original	9.1
original	10
original	11

**ISSUED:****EFFECTIVE:**

IN ACCORDANCE WITH ORDER NO. 90-5029-TP-ATA ISSUED BY  
THE PUBLIC UTILITIES COMMISSION OF OHIO  
DATED MAY 4, 1990

JOHN H. HOGE, SECRETARY  
NEW KNOXVILLE, OHIO, 45871

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LOCAL EXCHANGE COMPANY TARIFFS

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SECTION 4 - COCOTS NO.1

Revision	Sheet
original	1
original	2
original	3
original	4
original	Appendix A
original	Appendix A-1
original	Appendix B

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ISSUED:

EFFECTIVE:

IN ACCORDANCE WITH ORDER NO. 90-5029-TP-ATA ISSUED BY  
THE PUBLIC UTILITIES COMMISSION OF OHIO  
DATED MAY 4, 1990

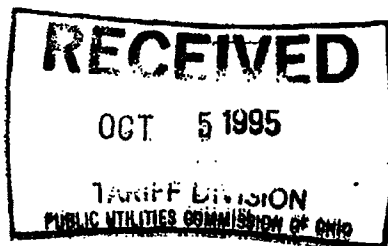
JOHN H. HOGE, SECRETARY  
NEW KNOXVILLE, OHIO 45871

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Special service feature rates	1	
Suspension of service	9.1	
Time limit on local calls	9	
Toll concurrence	9	
TSP System services	8.1	
900 Services Blocking	12	
Extended Local Call Service Plan	13	(N)

## SECTION 4 --- COCOTS SERVICE

Disconnect procedures	3	
Forms	appendix---	
General characteristics for COCOT service	1	
Other requirements for COCOTS	2	
Posted information requirements	2	
Rates	3	
Requirements for public COCOTS service	2	



ISSUED August 21, 1995

Effective August 21, 1995

IN ACCORDANCE WITH ORDER NO 90-5029-TP-TRF ISSUED BY  
THE PUBLIC UTILITIES COMMISSION OF OHIO  
JOHN H. HOGE, SECRETARY  
NEW KNOXVILLE, OHIO 45871

P.U.C.O. NO. 1  
TELEPHONE ASSISTANCE

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BASIC TELEPHONE ASSISTANCE1. Service Connection Assistance

## A. General

Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- (a) Waiver of applicable deposit requirements under the Local Exchange Service Rates Section of this tariff.
- (b) Full or partial waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in the rate section of this tariff.

## B. Regulations

- 1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:

- (a) Home Energy Assistance Program (HEAP);

(D)

(D)

- (b) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;

- (c) Food Stamps;

- (d) Federal public housing assistance/Section 8; or

(T)

- (e) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).



P.U.C.O. NO. 1  
TELEPHONE ASSISTANCE

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BASIC TELEPHONE ASSISTANCE (Con't)

1. Service Connection Assistance (Con't)

B. Regulations (Con't)

2. Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits. (T)
3. Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
4. Service Connection Assistance is available for all grades of service.
5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence. (T)
6. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household may owe money for such services previously provided at the customer's current address.
7. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

P.U.C.O.NO.1

TELEPHONE ASSISTANCE

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1. SERVICE CONNECTION ASSISTANCE (cont'd)

B. Regulations (cont'd)

4. Service Connection Assistance is available for all grades of service.
5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence. No other exchange service will be permitted in the same household.
6. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other member of the household owes money for such services previously provided at customer's current address.
7. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

2. RESERVED FOR FUTURE USE (Telephone Service Assistance)



ISSUED: July 8, 1991

EFFECTIVE: August 1, 1991

In accordance with Case No. 89-45-TP-COI issued  
by the Public Utilities Commission of Ohio

New Knoxville Telephone Company  
New Knoxville, OH  
P.U.C.O. NO. 1  
TELEPHONE ASSISTANCE

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Original Sheet No. 3

Basic Telephone Assistance (Cont'd)

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Issued: April 27, 2004

Effective: June 1, 2004

In Accordance with Case No. 04-631-TP-ATA,  
Issued by the Public Utilities Commission of Ohio  
Preston Meyer, General Manager  
New Knoxville Telephone Company  
301 W South St, New Knoxville, OH 45871

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New Knoxville Telephone Company  
New Knoxville, OH  
P.U.C.O. NO. 1  
TELEPHONE ASSISTANCE

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Original Sheet No. 4

Provisions formerly shown are now canceled

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Issued: April 27, 2004

Effective: June 1, 2004

In Accordance with Case No. 04-631-TP-ATA,  
Issued by the Public Utilities Commission of Ohio  
Preston Meyer, General Manager  
New Knoxville Telephone Company  
301 W South St, New Knoxville, OH 45871

New Knoxville Telephone Company  
New Knoxville, OH  
P.U.C.O. NO. 1  
TELEPHONE ASSISTANCE

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Original Sheet No. 5

Provisions formerly shown are now canceled

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Issued: April 27, 2004

Effective: June 1, 2004

In Accordance with Case No. 04-631-TP-ATA,  
Issued by the Public Utilities Commission of Ohio  
Preston Meyer, General Manager  
New Knoxville Telephone Company  
301 W South St, New Knoxville, OH 45871

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New Knoxville Telephone Company  
New Knoxville, OH  
P.U.C.O. NO. 1  
TELEPHONE ASSISTANCE

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Original Sheet No. 6

Provisions formerly shown are now canceled

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Issued: April 27, 2004

Effective: June 1, 2004

In Accordance with Case No. 04-631-TP-ATA,  
Issued by the Public Utilities Commission of Ohio  
Preston Meyer, General Manager  
New Knoxville Telephone Company  
301 W South St, New Knoxville, OH 45871

P.U.C.O. NO. 1  
TELEPHONE ASSISTANCE

## BASIC TELEPHONE ASSISTANCE

LINK UP ASSISTANCE

(M)

## A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- (a) A reduction of the Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- (b) A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Company's applicable security deposit requirements.)

## B. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:

- (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
- (b) Food stamps;
- (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
- (d) Federal public housing assistance, or Section 8;
- (e) Home Energy Assistance Program (HEAP);
- (f) National School Lunch Program's Free Lunch Program (NSL);
- (g) Household income at or below 135% of the poverty level; or
- (h) Ohio Works First/Temporary Assistance for Needy Families (TANF).

(T) (M)

(N)

(N)

(N)

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC  
Issued by the Public Utilities Commission of Ohio  
Preston Meyer, General Manager  
New Knoxville, Ohio

P.U.C.O. NO. 1  
TELEPHONE ASSISTANCELINK UP ASSISTANCE (Cont'd)

## B. Regulations (Cont'd)

2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section A.1., above.
3. Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits. If a customer is applying for both Link Up and Lifeline, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link-Up based on income Section B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
4. Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
5. Link Up customers are not restricted on the optional services to which they may subscribe.
6. If a customer disagrees with a company's findings regarding eligibility for Link-Up, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(M)

(T)

(N)

(N)

(M)

(N)

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC  
Issued by the Public Utilities Commission of Ohio  
Preston Meyer, General Manager  
New Knoxville, Ohio



P.U.C.O. NO. 1  
TELEPHONE ASSISTANCE

## BASIC TELEPHONE ASSISTANCE

LIFELINE ASSISTANCE

(M)

## A. General

Lifeline Assistance is a federal support program that provides eligible residential customers with the following benefits:

- (a) A waiver of the Federal Subscriber Line Charge.
- (b) A reduction of \$1.75 off the customer's monthly basic local service charges.
- (c) Free toll limitation services (e.g., toll blocking, toll control), upon customer's request.
- (d) A waiver of the Company's service deposit requirement, if the customer elects to receive toll blocking.
- (e) Optional service like Caller ID and Call Waiting are not restricted.

(N)

## B. Regulations

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:

- (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
- (b) Food stamps;
- (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
- (d) Federal public housing assistance, or Section 8;
- (e) Home Energy Assistance Program (HEAP);
- (f) National School Lunch Free Lunch Program;
- (g) Household income at or below 135% of the poverty level; or
- (h) Ohio Works First/Temporary Assistance for Needy Families (TANF).

(T) (M)

(N)

(N)

(N)

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC  
Issued by the Public Utilities Commission of Ohio  
Preston Meyer, General Manager  
New Knoxville, Ohio

P.U.C.O. NO. 1  
TELEPHONE ASSISTANCELIFELINE ASSISTANCE (Cont'd)

## B. Regulations (Cont'd)

- |    |  |         |
|----|--|---------|
| 2. | Consumers participating in this program may receive service connection and deposit waivers through Link-Up.  | (M)     |
| 3. | Participants in Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.  | (N)     |
| 4. | Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.  |         |
| 5. | The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Lifeline based on income Section B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document. | (N)     |
| 6. | At no time will the monthly basic local exchange service charge less the discount cause the local service rates to be less than zero.  | (T) (M) |
| 7. | The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance.  | (N)     |
| 8. | The Lifeline discounts and waivers apply to only one access line per household.  | (N)     |

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC  
Issued by the Public Utilities Commission of Ohio  
Preston Meyer, General Manager  
New Knoxville, Ohio

P.U.C.O. NO. 1  
TELEPHONE ASSISTANCE

## LIFELINE ASSISTANCE (Con't)

## C. Enrollment Process

1. Existing Customers

- (a) Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 30 days of requesting the discount.
- (b) The Company will review the customer's lifeline application to determine customer's eligibility within 30 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 30 days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

- (a) Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 30 days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- (b) The Company will review the customer's lifeline application to determine the customer's eligibility within 30 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 30 days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC  
Issued by the Public Utilities Commission of Ohio  
Preston Meyer, General Manager  
New Knoxville, Ohio

P.U.C.O. NO. 1  
TELEPHONE ASSISTANCE

## LIFELINE ASSISTANCE (Con't)

## D. Income Eligibility

(N)

1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of documentation would include 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; (5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/ Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
2. Regardless of when the Company completes the verification process lifeline benefits shall go back to the date the qualified customer requested lifeline service or established new service.
3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30 day opportunity to prove eligibility or dispute the Company's determination. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.
4. The Telephone Company shall give customers who do not qualify for lifeline assistance the option of spreading installation charges over three months consistent with Chapter 4901:1-5, O.A.C.
5. Written notification must include 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement consistent with the disconnect notice set forth in Chapter 4901:1-5, O.A.C., explaining who customers may contact in the event of a dispute.
6. If a customer disagrees with the Company's findings regarding eligibility for lifeline, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC  
Issued by the Public Utilities Commission of Ohio  
Preston Meyer, General Manager  
New Knoxville, Ohio

P.U.C.O. NO. 1  
TELEPHONE ASSISTANCE

## LIFELINE ASSISTANCE (Con't)

## E. Verification for Continued Eligibility

(N)

1. The Telephone Company must notify customers at least 60 days prior to the Company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for the termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company and 4) a statement consistent with the disconnect notice requirements outlined in the MTSS Chapter 4901:1-5, O.A.C., explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.
3. If a customer disagrees with the Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC  
Issued by the Public Utilities Commission of Ohio  
Preston Meyer, General Manager  
New Knoxville, Ohio

PUCO No. 4

RECEIVED-DOCKETING DIV

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**I. Directory Assistance Service**

**PUCO**

- A. The New Knoxville Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.
- B. The rates set forth below apply when customers of the New Knoxville Telephone Company request assistance in determining telephone numbers of customers who are located in the same local service area, or who are not located in the same local service area but who are located in the Plan Area of the State of Ohio.

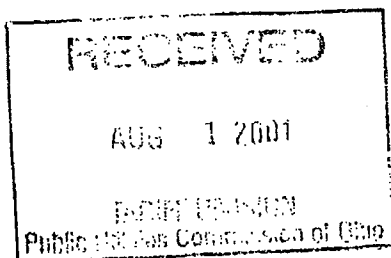
**II. RATES FOR DIRECTORY ASSISTANCE SERVICE**

- A. Where the customer direct dials the Directory Assistance number, the flat charge for each call, business or residential, will apply:

\$ .90

- B. Charges for Directory Assistance Service are not applicable to calls placed from payphone lines, \*hospitals and skilled nursing homes to the Directory attendant. For the purpose of this tariff, the term "skilled nursing homes" applies to those nursing homes that provide 24 hour per day professional nursing care.

\*Charges for users of payphones, however, maybe assessed by the payphone provider after October 1997



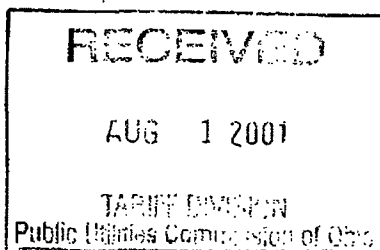
Issued: June 21, 2001

Effective: August 1, 2001

In accordance with Case No. 01-1438-TP-ATA  
Preston A. Meyer, General Manager  
301 West South Street  
New Knoxville, OH 45871

### III. Directory Assistance Charges for Handicapped

- C. Charges for Directory Assistance Service are **not applicable to calls placed by visually or physically handicapped** subscribers to the Directory Assistance service. One residence service per handicapped person is designated by that handicapped person who is unable to use a directory due to a visual or other physical handicap. Such person must make application to the New Knoxville Telephone Company for exemption and will be required to provide suitable proof of handicap. Such application shall be established by the following procedures:
- i. a letter to the New Knoxville Telephone Company from a qualified professional familiar with the person's visual or physical impairment stating that the person qualifies for the exemption, or
  - ii. the filling out of a prepared form, made available by the New Knoxville Telephone Company, by a qualified professional familiar with the person's visual or physical impairment.
  - iii. Exemption may be extended to one business service in lieu of a residence service where the handicapped person subscribes only to business service which is located in the residence of said person.
  - iv. For purposes of this tariff, a visually handicapped person is defined as follows:
    1. Visual acuity of 20/60 or worse with best refractive correction with best eye, or
    2. Visual field of 20 degrees or less in diameter.



Issued: June 21, 2001

Effective: August 1, 2001

In accordance with Case No. 01-1438-TP-ATA  
Preston A. Meyer, General Manager  
301 West South Street  
New Knoxville, OH 45871

Toll Blocking

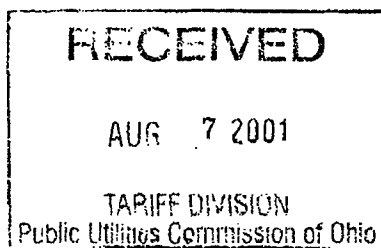
New Knoxville Telephone Company (LEC) when acting on behalf of an IXC, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

New Knoxville Telephone Company may furnish credit information, acquired from New Knoxville Telephone Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. New Knoxville Telephone Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

All forms of toll blocking services offered by New Knoxville Telephone Company to toll service providers must be provided on a nondiscriminatory basis to all toll providers, regardless of whether New Knoxville Telephone Company has established a billing and collection agreement with the toll provider. Any charges for toll blocking services offered by New Knoxville Telephone Company must be set forth in a Commission-approved tariff.

Upon payment by the customer of all past due toll debt to the IXC or to New Knoxville Telephone Company acting on behalf of an IXC, New Knoxville Telephone Company will lift the block and all 1+ dialing capabilities, including 10-XXX, will be restored.

This language supersedes all other dePICing language which used to appear within this tariff.



Issued: June 14, 2001

Effective: July 30, 2001

In accordance with Case No. 00-1265-TP-ORD  
By: Preston Meyer, General Manager



THE NEW KNOXVILLE TELEPHONE COMPANY Section 2

Original Sheet No. 2B RECEIVING DIV

PUCO NO. 5

00 AUG -8 AM 9:39

Voice Grade Private Line Cable Facility

PUCO

a. General

This service provides the customer with a point to point cable pair capable of handling voice communications and/or signaling applications. Multiplexing of data transmission is prohibited. Conditions of the lines are variable depending on location and cable specifications.

This service will be provided, at the rates listed below, within the base rate area of the Telephone Company.

Allowable uses include, but are not limited to, voice paths, control circuits, radio transmitter control utilizing various voltage drops, etc. However, the Company reserves the right to disallow the connection of devices that use excessively high voltage or current which would either interrupt other customers' service or cause the malfunction of the New Knoxville Telephone Company and/or cable facilities.

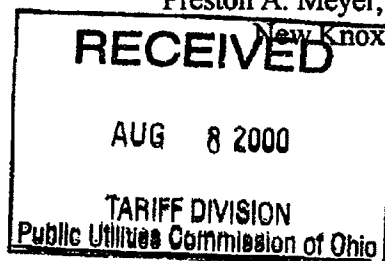
The service is provisioned on a point to point basis. In most cases, two (2) facilities will be required to provide service. In order to connect two customer locations, the facilities will normally run via the telephone central office. Thus, one facility will be required from the customer location A to the central office and a second facility will be required from the central office to the customer location B. Additionally, the service is furnished within the base rate area subject to the availability of facilities, features and central office equipment in locations as determined by the company.

Distance between locations is measured on a per quarter mile airline measurement basis. Each leg of the facility will have a minimum of one (1) mile. Additional length will be in quarter mile increments rounded up to the nearest quarter mile.

Issued: June 15, 2000

Effective: August 8, 2000

In accordance with Case No. 00-1084-CT-ZTA Issued by  
The Public Utilities Commission of Ohio  
Preston A. Meyer, General Manager  
New Knoxville, Ohio



New Knoxville Telephone Company

Section 2  
Original Sheet 2B.1

PUCO No. 5

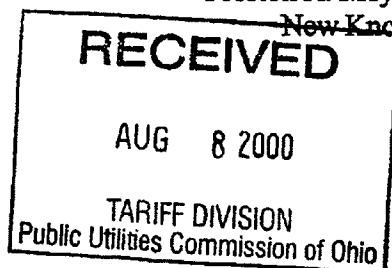
b. Rates

	Monthly Rates	Non recurring Charge
For each cable pair-first mile Or fraction thereof	\$12.00	\$35.00
For each additional quarter Mile or fraction thereof	1.50	N/A

Issued: June 15, 2000

Effective: August 8, 2000

In accordance with Case No. 00-1084-CT-ZTA Issued by  
The Public Utilities Commission of Ohio  
Preston A. Meyer, General Manager  
New Knoxville, Ohio



P.U.C.O. NO. 7  
LOCAL EXCHANGE SERVICE RATES

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THROUGHOUT THE EXCHANGE AREA OF THE NEW KNOXVILLE EXCHANGE

EXCHANGE BASIC RATE - \$5.60 per Access Line

BUSINESS BASIC EXCHANGE RATE - \$7.55 per Access Line

## SPECIAL SERVICE FEATURES RATES

The following special service features can be provided by the Telephone Company at the following additional monthly rates.

Touch Type Dialing	\$1.00 per line
Rotary Hunt Line	\$2.00 per line
8 Code Speed Calling	\$1.50 per line
30 Code Speed Calling	\$2.00 per line
Variable Call Forwarding	\$2.00 per line
Fixed Call Forwarding	\$1.50 per line
Call Waiting	\$1.00 per line
3-way Calling	\$2.00 per line

## TELECOMMUNICATIONS RELAY SERVICES (TRS) CHARGE (N)

Customers may be assessed an annual charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

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ISSUED: April 24, 2009

EFFECTIVE: June 9, 2009

In Accordance with Case No. 09- 354 -TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Preston Meyer, General Manager  
301 West Street  
New Knoxville, Ohio 45971

## SPECIAL SERVICE FEATURES

### 3-Way Calling

This feature allows a subscriber to add a third party to an existing conversation. The party initiating the three-way call can hold one party with privacy exclusion while dialing and talking with another party (consultation hold) and can later include the held party in a three-way call.

### Automatic Call Back

Also known as repeat dialing. This feature allows the subscriber to place a call to the last station previously called by dialing the AC feature access code. If the subscriber encounters a busy station, the AC feature causes the DCO system to automatically scan the called line for an idle condition. This scanning continues until the called station becomes idle, the original request is canceled, or a timer expires and clears the request.

### Automatic Call Back Within A Group

Business Group Automatic Callback . Allows business group subscribers to dial an access code to initiate a call to the last intra-BG party he or she called or attempted to call. If the called party's station is busy, the System scans the station and automatically notifies the calling party when it becomes idle. When the busy station becomes idle, the calling party receives Distinctive Ringing, if Distinctive ringing is available.

### Automatic Recall

Also know as Call Return. The AR feature allows the subscriber, by dialing the AR feature access code, to place a call to the last station from which a call was previously received or attempted. If a call placed using AR encounters a busy station, the AR feature causes to DCO system to automatically scan the called line for an idle condition. This scanning continues until the called station becomes idle, the original request is cancelled, or a timer expires and clears the request.

### Automatic Recall Within Group

This feature is the same as automatic recall but works within a centrex business group.

### Automatic Wake-Up Service

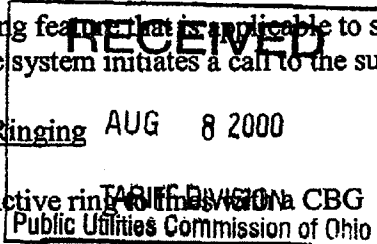
This feature is a custom calling feature that is applicable to single party lines only. At the specified time for the wake-up call, the system initiates a call to the subscriber.

### Business Group Distinctive Ringing

This feature provides a distinctive ring to lines within a CBG

### Cancel Call Waiting

This feature allows the subscriber, on a per call basis, to cancel the call waiting feature by dialing the CCW access code. Call Waiting capabilities are re-established as soon as the call is terminated.



### Call Forward All Distinctive Ringing

This calling feature works with call forward features. At the call forwarded to location, the phone will ring differently to alert users that the call has been forwarded.

### Call Forward All Fixed

This feature causes all calls attempting to terminate to a subscriber's line to be redirected to another line, whether the subscriber's line is busy or not. Call originating capability is not affected by call forwarding. The forwarding number is administered by the Operating Company at the time the feature is assigned.

### Call Forward All Fixed In Only

This business group feature (CFAFIO) allows the user to forward only those calls which originated outside of the business group. Intra-group terminations and terminations from private facilities are treated as if the line had no call-forwarding feature. The forwarding number is administered by the Operating Company but activation and deactivation is controlled by the subscriber.

### Call Forward All Multiple

This feature is an enhancement of the call forward all feature. The Call Forward All Multiple allows all calls to be forwarded to the same destination address simultaneously.

### Call Forward All Variable In Only

This business group feature allows only incoming calls attempting to terminate to a business group subscriber's line to be redirected to another line, whether the subscriber's line is idle or busy. The forwarding number and the access code are entered by the subscriber.

### Call Forward All Variable

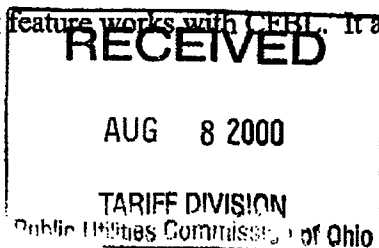
The call forwarding all variable feature causes, when activated, causes all calls attempting to terminate to a subscriber's line to be redirected to another line, whether the subscriber's line is idle or busy. The subscriber administers the forwarding number and activates the feature using access codes.

### Call Forward All Within Group

This feature allows only call forwarding to intra-group numbers. Attempts to activate Call Forwarding outside the business group result in a Recorded Announcement (RCAN) or equipment busy tone.

### Call Forward Busy Line Distinctive Ringing

This calling feature works with CFB. It alerts users that the call is a forwarded call by ringing differently.



### Call Forward Busy Line Fixed

When the Call Forwarding Busy Line Fixed feature is assigned to a line, all calls which terminate to that line when it is busy are redirected to another designated line. The forwarding number is administered by the Operating Company.

### Call Forward Busy Line Fixed In Only

When this feature is assigned to a line, calls that originate within the business group and have CFDAVIO or CFDAFIO assigned and calls originating from outside the group are forwarded when they terminate to a busy line. The forwarding number is administered by the Operating Company.

### Call Forward Busy Line Variable

This feature causes all calls attempting to terminate to a subscriber's line, when the line is busy, to be redirected to another line. The subscriber activates and deactivates the feature and administers the forwarding number using access codes.

### Call Forward Busy Line Variable In Only

This feature allows only incoming calls attempting to terminate to a business group subscriber's line to be redirected to another line when the line is busy. This feature restricts forwarding of calls based on the source of the call. The subscriber may change the forwarding number and activates/deactivates the feature using access codes.

### Call Forward Busy Line Within Group

This feature is call forwarding busy line, but only allows calls within the CBG to be forwarded

### Call Forward Busy Line Multiple

This feature is an enhancement of Call Forwarding Busy Line. The CFBL Multiple feature can be used to enhance any of the following Call Forwarding Busy Line features:

- ~ Call Forwarding Busy Line Fixed
- ~ Call Forwarding Busy Line Fixed Incoming Only
- ~ Call Forwarding Busy Line Variable
- ~ Call Forwarding Busy Line Variable Incoming Only

### Call Forward Don't Answer InterOffice

This feature extends the capability of the Call Forward Don't Answer feature to beyond the office where it is active. Residential and business subscribers with Call Forwarding Don't Answer can forward calls to a directory number that is either within the same office or external to the office, after a specified number of rings.

### Call Forward No Answer Fixed

Calls are routed to another station in the same switching system if the call is not answered within a subscriber-prescribed number of rings (two to six ringing cycles). If the station the call is routed to is

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Public Utilities Commission of Ohio

busy, the original station continues to ring until the call is answered or until the caller terminates the call. The forwarding number is administered by the Operating Company.

#### Call Forward No Answer Fixed In Only

When this feature is assigned to a line, calls from outside of the business group and calls from within the group that have CFDAFIO or CFDAVIO assigned are routed to another station in the same switching system if they are not answered within a subscriber-prescribed number of rings. The forwarding number is administered by the Operating Company.

#### Call Forward No Answer Variable

This feature allows all calls that terminate to subscriber's line, when the line is busy, to ring that line a specified number of times before being redirected to another line. The subscriber administers the forwarding number and activates the feature using access codes.

#### Call Forward No Answer Variable In Only

This feature allows incoming calls that terminate to a business group subscriber's line when the line is idle to ring that line a specified number of times before being redirected to another line.

#### Call Forward No Answer Within Group

This feature is the same as call forward don't answer but works with a CBG.

#### Call Forward No Answer Multiple

This is an enhancement of the Call Forward Don't Answer features. Call Forwarding Don't Answer Multiple (CFDA Multiple) allows up to 31 calls to be forwarded to the same destination address simultaneously when the call is not answered within the designated number of rings.

#### Call Forward Series Completion

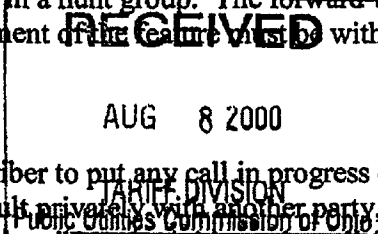
This feature allows calls terminating at a busy line to be forwarded to a destination DN or to the next member specified in a hunt group. The forward to DN which is specified by the Operating Company during the assignment of the feature must be within the same office.

#### Call Hold

Allows the subscriber to put any call in progress on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to a previously-held call. If a second call is established, the subscriber who initiates the call (the controlling party, or controller) may alternate between calls. The two calls may not be joined as a type call, and only one call may be held at a time.

#### Call Waiting

This feature enables a telephone user to place a call on hold and answer an incoming call. If a call comes into a line that is busy with an incoming or outgoing call and does not have a previously waiting



call, a burst of call-waiting tone is placed on the line. Only one call can be in the call-waiting mode: a second call to the same line receives busy tone.

#### Calling Name Delivery

This feature provides the subscriber with the calling party name, the date, and the time during the first long silent period of the ringing cycle. Notification is given to the CNAM subscriber via Customer Premises Equipment at the subscriber's site which displays the calling information, if available and allowed. If the calling party's name is not available or if there is an indication that the calling party's name presentation is not allowed (i.e. blocked), an indicator is displayed in place of the name with the reason for its absence.

#### Calling Number Delivery

This feature provides the subscriber with the calling party number, the date, and the time during the first long silent period of the ringing cycle. Notification is given to the Calling Number Delivery subscriber via Customer Premises Equipment (CPE) at the subscriber's site which displays the calling information, if available and allowed. If the calling party's number is not available or if there is an indication that the calling party's number presentation is not allowed (i.e. blocked), an indicator is displayed in place of the number with the reason for its absence.

#### Calling Number Delivery Within Group

A business group may choose to have the CND feature apply to all calls or only to intra-BG calls. The Telephone Company administers the CND within group option by assigning CNDWG to the business group line using the ADMIN software task.

#### Customer Originated Trace

Also known as Call Trace. This feature allows the subscriber to request that the last call terminating to the subscriber's station be traced. The results of the trace are transmitted to an authorized agency such as the police or a department within the telephone company, but not to the subscriber.

#### Code Restriction

This feature blocks or allows call termination to customer-specified codes -- restricts NPA, NXX, and Station Digits (SDs).

#### Auto Origination Direct

This feature allows the Operating Company to program a 7 or 10 digit number to which the line is to route upon off-hook. The feature will allow for a timed interval of dial tone so a subscriber may dial a call prior to the automatic off-hook routing.

#### Distinctive Ringing Call Waiting

Also known as Priority Ringing. This CLASS feature is available to non-coin, single-party, residential subscribers. Through the use of a screening list, a subscriber can store from 2 to 36



directory numbers. When active, the subscriber receives a Distinctive Alerting (DA) ringing pattern when being called by any directory number (DN) on the subscriber-controlled screening list.

#### Ground Start

This feature works with a PBX system and requires a ground on one side of the line before a subscriber obtains dial tone.

#### Dial Up Make Busy

This feature allows a subscriber to make stations appear busy to incoming calls.

#### Dial Up Stop Hunt

This feature provides a method for stopping the assigned hunting process at a selected station within a Multi-Hunt Group. This feature may be assigned only to single-party, non-coin lines that are members of a Multiline Hunt Group or a Series Completion Hunt Group.

#### Auto Origination Manual

This feature allows a sub to place a call to a pre-determined directory merely by going off hook.

#### Originating Barred

This feature permits the telephone user to receive incoming calls but denies dial tone to the line.

#### Music On Hold

This gives basic subscribers and business group subscribers the ability to send music and/or a Recorded Announcement (RCAN) to parties placed on hold.

#### Call Park

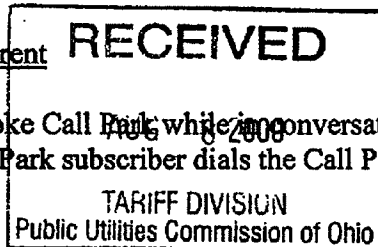
A Centrex feature. There are two versions of the Call Park feature: Call Park Basic and Call Park Enhanced, both of which are offered on a flat-rate basis.

##### Call Park Basic Different

A subscriber can invoke Call Park while in conversation by hookflashing. After receiving recall dial tone (RDT), the Call Park subscriber dials the Call Park Basic Different access code.

##### Call Park Enhanced Different

The subscriber can invoke Call Park while in conversation by hookflashing. After receiving recall dial tone (RDT), the Call Park subscriber dials the Call Park Enhanced Different access code. If successful, RDT is given again. The party is parked in the designated group's queue. The BG subscriber can then go on hook or call any intercom number within the BG to inform that station which group number to dial to retrieve the parked call, or to initiate any other valid call.



### Call Park Enhanced Own

A subscriber can invoke Call Park while in conversation by hookflashing. After receiving recall dial tone (RDT), the Call Park subscriber dials the Call Park Enhanced Own access code. The BG subscriber can then go on hook or call any intercom number within the BG to inform that station which group number to dial to retrieve the parked call or to initiate any other valid call.

### Call Park Enhanced Pseudo

The subscriber can invoke Call Park while in conversation by hookflashing. After receiving recall dial tone (RDT), the Call Park subscriber dials the Call Park Enhanced Pseudo access code. If successful, RDT is given again and the subscriber dials a pseudo number assigned to the group. RDT is given if successful and the party is parked to this pseudo number.

### Call Park No Retrieve

Any party with the same BG can retrieve a parked call unless the Call Park No Retrieve attribute (PRKNR) is assigned to that party's COS. To retrieve a call parked against a subscriber's own line, the subscriber dials the Call Park Basis own retrieval code.

### Queue Call When All Members Are Busy

This feature provides for the queuing of calls to a Multiline Hunt Group when all lines of that group are busy. The calling party receives audible ring tone while waiting. As stations within the hunt group become idle, the calls in the queue are connected on a first-in-first-out basis.

### 8 List Speed Call

This allows the subscriber the ability to make any local or toll calls by dialing a one digit number (2-9) for up to eight frequently called numbers.

### 30 List Speed Call

This feature allows the subscriber the ability to make any local or toll calls by dialing a two digit number (20-49) to access up to 30 frequently called numbers.

### Selective Call Acceptance

This feature allows the subscriber to store a limited number of directory numbers in screening lists for the purpose of accepting certain incoming calls. When the SCA feature is active, only those calls that originate from stations whose directory numbers are contained in the screening list are accepted. Subscribers that are not on the list are denied acceptance and are notified to that effect by an announcement.

### Selective Call Forwarding

Also known as Preferred Call Forwarding. This feature enables the subscriber to store a limited number of directory numbers in screening lists for the purpose of forwarding certain incoming calls. Calls that

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originate from stations whose directory numbers are contained in the screening list are forwarded to a designated remote directory number (RDN). The forwarding takes place as if Call Forwarding Variable (CFV) was assigned. All other calls are terminated normally.

#### Selective Call Forwarding / Distinctive Ringing

This feature works with selective call forwarding and alerts the intra-office remote number by a distinctive ringing.

#### Selective Call Forwarding / Within Group

This attribute restricts a BG subscriber from forwarding calls to destinations outside the BG of the subscriber.

#### Selective Call Rejection

Also known as Call Screening. This allows a subscriber to store a limited number of directory numbers in screening lists for the purpose of rejecting certain incoming calls. When the SCR feature is active, those calls that originate from stations whose directory numbers are contained in the screening list are rejected and are notified to that effect by an announcement.

#### 8-List Speed Call Shared

Addresses can be placed in a speed calling list directly by the subscriber or by service order. When shared speed calling lists exist, as with the Shared Speed Calling 8 and the Shared Speed Calling 30 features, only one subscriber can program the list.

#### Call Transfer

This feature allows a subscriber to transfer calls to another station by flashing the hookswitch, dialing the transfer-to-number, and going on-hook.

#### Usage Sensitive Three Way Calling

The Three-Way Calling – User Sensitive (US3W) feature is similar to three way calling, except the customer is billed for each use of the service in addition to normal charges for the two-way calls completed.

#### User Sensitive Coin Operated Telephone

This feature works with the COT feature and bills the customer on a per-usage fee rather than a flat-rate.

#### User Sensitive Call Forward

When the USCF feature is activated, this feature causes all calls attempting to terminate to a subscriber's line to be redirected to another line when the subscriber's line is idle or busy. This feature differs from standard Call Forwarding Variable in that the subscriber is charged for the feature on a usage basis rather than a flat-rate basis.

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TELEPHONE DIVISION

Usage Sensitive Call Waiting

This feature enables a telephone user to place a call on hold and answer an incoming call. If a call comes into a line that is busy on an incoming or outgoing call and does not have a previously waiting call, a burst of call-waiting tone is placed on the line.

Toll Barred

This feature allows the lines in the DCO system to be barred from origination of toll calls.

Termination Barred

This feature provides for the prevention of call termination. This feature is assigned with the attribute mnemonic TRMB (Termination Barred) which blocks incoming calls yet allows originating calls.

Tone

Allows a subscriber to use a phone with a DTMF pad

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PUCO NO. 7  
LOCAL EXCHANGE SERVICE RATES

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PUCO

## Special Service Features (Cont'd)

The following special service features can be provided by the Company at the specified monthly rates:

Automatic Call Back	2.00
Automatic Call Back Within Group	2.00
Automatic Recall	2.00
Automatic Recall Within Group	2.00
Business Group Distinctive Ringing	.50
Cancel Call Waiting	.50
Call Forward All Distinctive Ringing	.50
Call Forward All In Only	1.50
Call Forward All Multiple	2.00
Call Forward All Variable In Only	2.00
Call Forward All Within Group	1.50
Call Forward Busy Line Distinctive Ringing	.50
Call Forward Busy Line Fixed	2.50
Call Forward Busy Line Fixed In Only	2.50
Call Forward Busy Line Variable	3.00
Call Forward Busy Line Variable In Only	2.00
Call Forward Bus Line Within Group	3.00
Call Forward Busy Line Multiple	3.00
Call Forward No Answer Interoffice	3.00
Call Forward No Answer Fixed	3.00
Call Forward No Answer Fixed In Only	2.50
Call Forward No Answer Variable	3.00
Call Forward No Answer Variable In Only	3.00
Call Forward No Answer Within Group	2.00
Call Forward No Answer Multiple	3.00
Call Forward Series Completion	2.00
Call Hold	2.00
Calling Number Delivery	4.00
Calling Number Delivery Within Group	4.00
Calling Number Delivery	4.00
Calling Name Delivery (Includes Name)	6.00
Calling Number Delivery Within Group	4.00
Code Restriction	2.00
Customer Originated Trace (Call Trace)	2.00
Auto Origination Direct	2.00
Distinctive Ringing Call Waiting	3.00
Ground Start	10.00
Dial Up Make Busy	1.00
Dial Up Stop Hunt	1.00
Auto Origination Manual	2.00
Music On Hold	1.00
Call Park	2.60
Call Park Enhanced Different	2.00
Call Park Enhanced Different	2.00

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Public Utilities Commission of Ohio

Call Park Enhanced Own	2.00
Call Park Enhanced Pseudo	2.00
Call Park No Retrieve	1.00
Queue Call When All Members Are Busy	2.00
Selective Call Acceptance	3.00
Selective Call Forwarding	3.00
Selective Call Forwarding/Distinctive Ringing	.50
Selective Call Forwarding/Within Group	3.00
Selective Call Rejection	3.00
8-List Speed Call Shared	1.50
Call Transfer	1.00
Usage Sensitive Three Way Calling	1.00
Usage Sensitive Coin Operated Telephone	5.00
Usage Sensitive Call Forward	1.00
Usage Sensitive Call Waiting	.50
Originating Barred	2.00
Toll Barred	2.00
Terminating Barred	2.00

Issued: July 15, 2000

Effective: August 8, 2000

In accordance with Case No. 00-1086-TP-ATA Issued by  
The Public Utilities Commission of Ohio  
John Hoge, Secretary  
New Knoxville, Ohio

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Public Utilities Commission of Ohio

P.U.C.O. NO. 7  
LOCAL EXCHANGE SERVICE RATES

**ADVANCE PAYMENTS**

Any applicant may be required to pay three month's rental in advance before service is established, which payment shall not be subject to rebate or refund in the event the subscriber discontinues the service within three months following the date of establishment of service.

**APPLICATION OF RATES**

Business rates apply at business locations; and at other locations when a business listing is furnished, or when the use of the service is primarily or substantially of a business, professional, institutional or occupational nature.

Residential rates apply at all other locations, unless otherwise specifically provided. When the use of a residential service is such that it should be reclasssified as a business service, the Company will discontinue the service in the event the subscriber refuses to permit such reclassification and pay the applicable business rate.

**BOUNDARIES**

This Company concurs with the recommendation set forth in Exhibit "A" entitled "Boundaries" of the Public Utilities Commission of Ohio's Session Order Number 348.

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ISSUED: APRIL 8, 1986

EFFECTIVE: JULY 1, 1986

FILED UNDER AUTHORITY OF ORDER NO. 85-533-TP-UNC ISSUED BY  
THE PUBLIC UTILITIES COMMISSION OF OHIO

JOHN H. HOGE, SECRETARY  
NEW KNOXVILLE, OHIO 45871

P.U.C.O. No. 7  
SECTION 3: LOCAL EXCHANGE SERVICE RATESCONSTRUCTION CHARGES OR PRIVATE RIGHT-OF-WAY

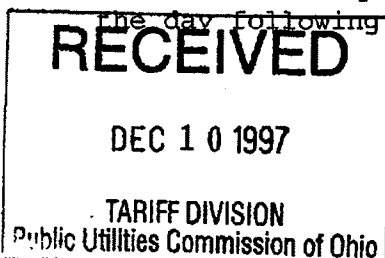
Where permanent construction is provided in territory where no Company owned facilities are available, the type and route deemed most practicable by the Company will be used. The applicant may be required to obtain the necessary right-of-way and pay the expenses (or rental) incurred in securing and retaining it. The Company will furnish, place, own, and maintain or replace the wire circuits needed to provide service. The Customer may be required to pay  $\frac{1}{2}$  the cost of construction and material on all line extensions in excess of 500 feet from existing facilities.

CONSTRUCTION CHARGES ON PUBLIC HIGHWAYS

This Company concurs with the rules and regulations concerning excess construction charges applicable to certain line extensions on the public highway as set forth in Section 4901:1-3-13, Ohio Administrative Code.

DENIAL AND RESTORATION OF SERVICE

In the event of abandonment of the service, the non-payment of any sum due (see Disconnection Policy For Non-Payment at Sheet No. 9.1), the use of foul or profane language, the impersonation of another with fraudulent intent, use of the service in such a manner as to interfere with the service of other telephone users, use of the service for any purpose other than a means of communication, or any other violation of the regulations of the Telephone Company or upon objection to the continuance of service made by or on behalf of any governmental authority; the Telephone Company may either temporarily deny or terminate services. Subsequent to the completion of an order to discontinue service, it will be re-established only on a basis of new service application. When service is restored after temporary denial, the Telephone Company will make a pro-rata allowance at the scheduled rate for the service denied for the entire period of the denial, except that in cases where service is restored on or before the day following denial, no allowance will be made.



Issued: December 10, 1997

Effective: December 10, 1997

FILED UNDER AUTHORITY OF ORDER NO. 97-1086-TP-ATA ISSUED BY  
THE PUBLIC UTILITIES COMMISSION OF OHIO.

Preston Meyer, General Manager  
301 West Street  
New Knoxville, OH 45871



P.U.C.O.NO.7  
LOCAL EXCHANGE SERVICE RATES

DEPOSITS

The Company may, in order to safeguard its interest, require an applicant or subscriber to make a suitable deposit, to be held by the Company as a guarantee of the payment of telephone service charges. The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation. Such a deposit may, at the option of the Company, be either refunded or applied on any balance due on the subscriber's account at any time prior to the termination of the contract; and, upon such termination, the amount remaining after deduction of any balance due shall be refunded to the subscriber. The amount of the deposit will be calculated in accordance with Section 4901: 1-17-05 of the Ohio Administrative Code.

DIRECTORY LISTINGS

Telephone directories furnished subscribers, without charge, are and remain the property of the Telephone Company, and shall be surrendered upon deliverance of each later issue. No binder, holder, or auxiliary cover, except such as may be supplied by the Telephone Company, shall be used in connection with any directory furnished by the Telephone Company. Each subscriber to main station service will be furnished one directory without charge. A monthly charge will apply to each extra listing of the subscriber. The Company will not be a party to controversies arising as a result of listings and reserves the right to change any telephone number whenever deemed necessary.

EXTRA DIRECTORY LISTINGS .50 PER MONTH

LIABILITY OF THE COMPANY

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service or facilities and not caused by negligence of the subscriber, shall not exceed an amount equivalent to the proportionate charge for the affected service or facility for the period of the impairment.

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ISSUED: APRIL 8, 1986

EFFECTIVE: JULY 1, 1986

FILED UNDER AUTHORITY OF ORDER NO. 85-533-TP-UNC ISSUED BY  
THE PUBLIC UTILITIES COMMISSION OF OHIO

JOHN H. HOGE, SECRETARY  
NEW-KNOXVILLE, OHIO 45871

P.U.C.O.NO. 7  
LOCAL EXCHANGE SERVICE RATES

● MISCELLANEOUS AND SUPPLEMENTAL EQUIPMENT

Miscellaneous and supplemental equipment requested by the subscribers, and not otherwise provided herein, is furnished whenever possible, if not detrimental to any of the services of the Telephone Company, and additional charges apply, based upon the costs incurred.

OWNERSHIP OF EQUIPMENT

The Telephone Company shall have the right to disconnect any customer owned apparatus, attachment, or connection, or to suspend service during its continuance, or to terminate service, for faulty condition or just cause.

SERVICE CHARGE

● The maintenance of Telephone Company facilities or equipment provided by the Telephone Company is the responsibility of the Telephone Company. The maintenance of other non-Telephone Company equipment and facilities is the responsibility of the customer. Under no circumstances will the Telephone Company be required to repair customer-provided facilities or equipment. A service charge of twenty-five (25.00) shall apply if, responding to a customer report of a trouble condition, the Telephone Company determines that the source of the trouble is in the facilities or equipment of the customer.

The Telephone Company shall advise the customer of the potential service charge at the time the trouble report is received by the Telephone Company.

At the time a customer applies for service with the Telephone Company, written notice will be given to the customer that potential service charges are applicable on customer-provided equipment.

● PAYSTATIONS

COMPANY PAYSTATIONS

Company paystations are installed where the Telephone Company considers the installation desirable for the convenience and benefit of the general public or for the avoidance of unauthorized use of the subscriber's service, and satisfactory arrangements can be made with the owner or occupant of the premises covering compensation for the space occupied and service furnished. A charge of five cents for each completed originated call will be made at such paystations for service to any other telephone within the exchange area and service limits in (continued)

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ISSUED: APRIL 8, 1986

EFFECTIVE: JULY 1, 1986

● FILED UNDER AUTHORITY OF ORDER NO. 85-533-TP-UNC ISSUED BY  
THE PUBLIC UTILITIES COMMISSION OF OHIO

JOHN H. HOGE, SECRETARY  
NEW KNOXVILLE, OH 45871

P.U.C.O. No. 7  
LOCAL EXCHANGE SERVICE RATES

which such pay stations are located.\* No charge will be made for calls terminating at such pay stations. Toll and long distance service will be furnished at such pay stations upon payment of charges for such service.

(T)

SEMI-PUBLIC PAYSTATIONS

Semi-Public (guarantee paystation) service is furnished at business locations more or less public in character, but not in the opinion of the Telephone Company, suitable for the installation of public telephone services. Semi-Public Telephones will not be placed in locations inaccessible to the public or where they will not serve a public need, and will be placed at the discretion of the Telephone Company.

Semi-Public Telephone Service is furnished on individual lines on a guarantee basis as herein specified.

All local messages are charged for at the rate of five cents each, and toll messages at the Telephone Company's established toll rates.

Collections are made at intervals of one month as nearly as possible. The amount due at any collection date is the amount of the daily guarantee multiplied by the days elapsed since the last collection. If the local message receipts collected from the coin box are less than the required guarantee for the collection period, the subscriber is required to make up the deficit at the time of the collection.

The amount of the toll message charges deposited during each collection period is deducted from the coin box receipts before the local message settlement is made.

Guarantees are on a daily basis: i.e., local message receipts in excess of the guarantee collected during any collection period are not credited against shortages of any other collection period. All Semi-Public Telephones furnished to the same subscriber and installed on the same premises or in the same building, are considered collectively in determining the mount of the guarantee for any collection period.

Subscribers shall, if required, display public telephone signs furnished by the Telephone Company.

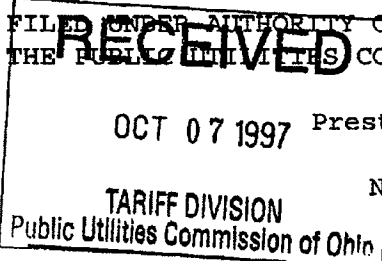
\*Pursuant to the Commission's Decision in Case No. 96-1310-TP-COI and the Decision of the FCC in CC Docket 96-128 regarding Section 276 of the 1996 Telecom Act, these charges will be deregulated effective October 7, 1997.

(T)

Issued: October 7, 1997

Effective: October 7, 1997

FILED UNDER AUTHORITY OF ORDER NO. 96-1310-TP-COI ISSUED BY  
THE PUBLIC UTILITIES COMMISSION OF OHIO.



OCT 07 1997

Preston Meyer, General Manager  
301 West Street  
New Knoxville, OH 45871

P.U.C.D. NO. 7  
LOCAL EXCHANGE SERVICE RATES

Telecommunications Service Priority (TSP) System

The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

Regulations, rates and charges are specified in, NECA Tariff #5.

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ISSUED: December 3, 1990

EFFECTIVE: September 10, 1990

IN ACCORDANCE WITH THE ORDER NO. 90-1514-TP-UNC ISSUED BY  
THE PUBLIC UTILITIES COMMISSION OF OHIO

JOHN H. HOGE, SECRETARY  
NEW KNOXVILLE, OHIO 45871

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PUBLIC UTILITIES COMMISSION OF OHIO

P.U.C.O. NO.7  
LOCAL EXCHANGE SERVICE RATES

Wall sets equipped with coin collecting devices are the standard type of equipment for Semi-Public Telephone Service.

Extension stations: Extension stations will not be installed in connection with Semi-Public Telephone Service.

Listings: Listings in the directory are allowed in connection with a Semi-Public Telephone under the Telephone Company's regulations applicable to directory listings except that the Telephone Company reserves the right to refuse a listing when the station is so located that the calls cannot be readily answered by the party desiring the listing.

Rates: The following rate applies to Semi-Public Telephones:  
Local Message Guarantee per Day....\$0.30

**PAYMENT OF CHARGES**

Recurring rental charges are due and payable the twentieth (20th) of each month for which the bill for such service is rendered; all other charges upon presentation of the bill. The post marked date of mailed remittances will be deemed the date of payment. When the date on or before which a discount will be allowed for prompt payment, or after which a charge will be made for delayed payment, falls on a Sunday or a Legal Holiday, the net charge will apply if payment is made on the next legal business day.

**RESPONSIBILITY OF SUBSCRIBERS**

The subscriber assumes responsibility for all charges for toll messages sent from the subscriber's station and for all toll messages received at such station on which the charges are reversed with the consent of the person answering the call.

**SERVICE INTERRUPTIONS**

In case service is interrupted otherwise than by the negligence or wilful act of the subscriber, an adjustment will be made in the amount of the charges for such of the service, equipment and facilities furnished as are rendered useless or inoperative. The adjustment period shall apply to the period the interruption continues beyond twenty-four (24) hours, where such interruption has not been determined by the Telephone Company either upon its own investigation or upon notice from the subscriber.

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ISSUED: JANUARY 4, 1985

EFFECTIVE: FEBRUARY 1, 1985

FILED UNDER AUTHORITY OF ORDER 83-1609-TP-AIR ISSUED BY  
THE PUBLIC UTILITIES COMMISSION OF OHIO

JOHN H. HOGE, SECRETARY  
NEW KNOXVILLE, OHIO 45871

P.U.C.O. NO.7

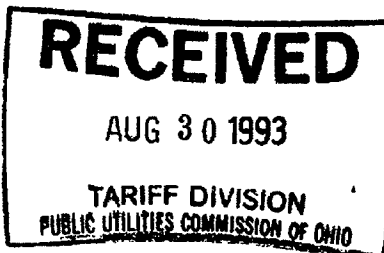
LOCAL EXCHANGE SERVICE RATES

EMERGENCY SERVICES CALLING PLAN (ESCP)

Emergency Toll telephone calls to governmental emergency service agencies as set forth in (A) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following, are offered at no charge to customers:

(A) Governmental fire fighting, State Highway Patrol, Police and Emergency Squad Service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty four (24) hour basis, three hundred sixty five (365) days a year, including holidays.

(B) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life and/or property and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.



ISSUED: NOVEMBER 1, 1990

EFFECTIVE NOVEMBER 10, 1990

IN ACCORDANCE WITH THE ORDER NO. 89-54-TP-COI ISSUED BY  
THE PUBLIC UTILITIES COMMISSION OF OHIO

JOHN H. HOGE, SECRETARY  
NEW KNOXVILLE, OH 45871

PUCO NO. 7

**SPECIAL ASSEMBLAGES**

The rates and charges published in the various sections of this tariff schedule contemplate standard construction and installation and the use of the Company's standard instruments, apparatus, equipment and wiring. Where the Company, at the request of the subscriber, furnishes instruments, apparatus, and equipment, and/or makes installations other than standard or provides special assemblages of equipment, a charge therefore, in addition to the published rates, will be made in each case.

(D)

ISSUED: May 11, 2000

EFFECTIVE: June 27, 2000

IN ACCORDANCE WITH FINDING AND ORDER NO.00-835-TP-ATA

ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

JOHN HOGE, SECRETARY-TREASURER

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Public Utilities Commission of Ohio

THE NEW KNOXVILLE TELEPHONE COMPANY

First Revised Sheet No. 9.1  
Replaces Original Sheet No. 9.1

P.U.C.O. NO. 7  
LOCAL EXCHANGE SERVICE RATES

SUSPENSION OR TERMINATION OF SERVICE

Service may be suspended or terminated by the Company:

- a. For non-payment when due;
- b. For prohibited or improper use, abuse, or abandonment of the service; or
- c. When a service is used in a manner which substantially impairs the service of other subscribers.

In addition to the above provisions, the nonpayment of toll charges may result in the disconnection of toll service.

The Telephone Company may disconnect the toll service of a customer who fails to pay charges for toll service provided by the Telephone Company or by interexchange carriers (IXC's) for which the Telephone Company provides billing and collection services and from which the Telephone Company purchases the associated accounts receivable in advance.

Disconnection of a customer's toll service for nonpayment of toll charges shall be made in accordance with the rules as specified in this section, as well as the Minimum Telephone Service Standards contained in the Ohio Administrative Code of Rules and Regulations.

The Telephone Company will apportion partial payments to regulated local service charges before applying them to toll charges.

The Telephone Company shall respond promptly to customer inquiries pertaining to charges for toll services, either by handling the inquiry itself, or referring it to the IXC, depending on the nature of the customer's inquiry.

Disconnection of a customer's toll service for nonpayment of toll charges shall be accomplished through universal toll blocking, offered to all toll service providers on a nondiscriminatory basis, until such time as the Telephone Company implements intraLATA equal access. Toll disconnection service shall be provided as follows:

Universal Toll Blocking

Non-Recurring Charge  
\$5.00/Customer Disconnected

(C)

(C)

(N)

(N)

Issued February 14, 1997  
**RECEIVED**

Effective: February 14, 1997

FILED UNDER AUTHORITY OF ORDER NO. 95-790-TP-COI and 96-1442-TP-ATA  
FEB 14 1997 ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

TARIFF DIVISION  
Public Utilities Commission of Ohio

JOHN H. HOGE, SECRETARY  
NEW KNOXVILLE, Ohio 45871



P.U.C.O. No. 7  
SECTION 3: LOCAL EXCHANGE SERVICE RATES

A. DISCONNECTION OF SERVICE FOR NON-PAYMENT OF CHARGES DUE

- (1) For purposes of this section, all regulated telephone services provided by Company, except toll service, shall be defined as local service.
- (2) Company may disconnect its customer's local service for nonpayment of charges incurred for local service. Such disconnection must be conducted pursuant to all applicable minimum telephone service standards.
  - (a) Disconnection notices issued by Company pursuant to Rule 4901:1-5-34 (C) (3), O.A.C., must inform the subscriber facing local service disconnection of the total amount which the subscriber would need to pay in order to avoid disconnection of local service. It must also inform the subscriber of the Company's legal obligation to provide "only local" service to customers whose local service charges are paid, even while their toll service is disconnected for nonpayment of outstanding toll debt.
- (3) Company is prohibited from disconnecting any customer's local service for nonpayment of charges incurred by the customer for toll service.
- (4) Partial payments by a customer to Company will be apportioned by the Company to Company's regulated local service charges first before being applied by Company to any toll charges and will be apportioned to regulated telephone service charges first before being applied to charges for nonregulated services.

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DEC 10 1997

TARIFF DIVISION  
Public Utilities Commission of Ohio

Issued: December 10, 1997

Effective: December 10, 1997

FILED UNDER AUTHORITY OF ORDER NO. 97-1086-TP-ATA ISSUED BY  
THE PUBLIC UTILITIES COMMISSION OF OHIO.

Preston Meyer, General Manager  
301 West Street  
New Knoxville, OH 45871

P.U.C.O. No. 7

SECTION 3: LOCAL EXCHANGE SERVICE RATES

B. DISCONNECTION OF TOLL SERVICE

- (1) In addition to enforcing, on its own behalf, Company's own billing, credit/deposit, and disconnection policies with respect to all regulated telephone services provided by Company itself, the Company is not precluded from entering into formal contracts with other toll service providers which would authorize Company as a formal contractual agent of such other toll services providers for purposes of enforcing the billing, credit/deposit, and disconnection policies of such other toll service providers.
- (2) Unless and until it has entered into a formal contract specifically authorizing it to do so, Company is not permitted to enforce the billing, credit/deposit, and disconnection policies of any toll service provider other than Company.
- (3) In Case No. 95-790-TP-COI, the Public Utilities Commission of Ohio established a policy under which the procedural and substantive safeguards which are afforded to applicants for local exchange service and to subscribers of local exchange service under Chapter 4901:1-5, O.A.C., as pertains to billing, establishing credit/deposits, and to disconnection, shall also inure to applicants for toll service, and to subscribers for toll service, regardless of whether such service is provided by a local exchange company or another toll service provider. All practices of Company pertaining to either the provision of its own toll service, if any, or as a duly-authorized agent for another toll service provider, shall conform with this policy.

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TARIFF DIVISION

Public Utilities Commission of Ohio  
Issued: December 10, 1997

Effective: December 10, 1997

FILED UNDER AUTHORITY OF ORDER NO. 97-1086-TP-ATA ISSUED BY  
THE PUBLIC UTILITIES COMMISSION OF OHIO.

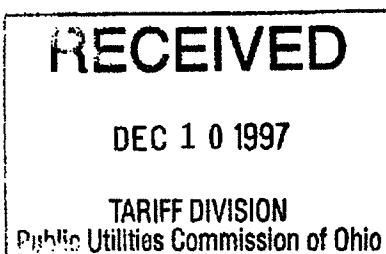
Preston Meyer, General Manager  
301 West Street  
New Knoxville, OH 45871

P.U.C.O. No. 7  
SECTION 3: LOCAL EXCHANGE SERVICE RATES

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B. DISCONNECTION OF TOLL SERVICE (cont'd)

- (4) When Company disconnects toll service for nonpayment of toll debt, whether owed to Company or to some other provider of toll service, the method of toll disconnection which Company utilizes:
- (a) must not function as a vehicle by which the nonpaying toll subscriber is denied access, through presubscription, to any other toll service provider besides the one whose provision of toll service has precipitated the toll disconnection;
  - (b) must be available from Company, by tariff, on a nondiscriminatory basis to all toll service providers; and
  - (c) may consist of either a dePICing mechanism or else a selective toll blocking service.
- (5) Neither purchase of the toll service provider's accounts receivable by Company, nor a requirement that Company shall be the billing and collection agent for the toll service provider, shall be established as a necessary precondition imposed by Company in connection with its tariffed disconnection services offered on a nondiscriminatory basis to all toll service providers.



Issued: December 10, 1997

Effective: December 10, 1997

FILED UNDER AUTHORITY OF ORDER NO. 97-1086-TP-ATA ISSUED BY  
THE PUBLIC UTILITIES COMMISSION OF OHIO.

Preston Meyer, General Manager  
301 West Street  
New Knoxville, OH 45871

P.U.C.O. No. 7  
SECTION 3: LOCAL EXCHANGE SERVICE RATES

C. TOLL DISCONNECTION SERVICE OFFERINGS AVAILABLE ON A NONDISCRIMINATORY BASIS TO ALL TOLL SERVICE PROVIDERS IN AREAS WHERE IMPLEMENTATION OF INTRALATA EQUAL ACCESS HAS OCCURRED

Company provides each of the following toll disconnection services, which are available on a nondiscriminatory basis (including rates) to all toll service providers in areas where implementation of intraLATA equal access has already occurred:

- (1) Company will provide DePICing Service for a maximum charge of \$5.00.
- (2) Company will also provide Selective, Company-specific, Toll Blocking Service for a maximum charge of \$5.00.

Toll disconnection services provided pursuant to this paragraph shall be in accordance with Section 4901:1-5-19, O.A.C., and may include additional procedures pursuant to a contract entered into between Company and the toll service provider, if that contract is filed with and approved by the Commission.

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DEC 10 1997

TARIFF DIVISION  
Public Utilities Commission of Ohio

Issued: December 10, 1997

Effective: December 10, 1997

FILED UNDER AUTHORITY OF ORDER NO. 97-1086-TP-ATA ISSUED BY  
THE PUBLIC UTILITIES COMMISSION OF OHIO.

Preston Meyer, General Manager  
301 West Street  
New Knoxville, OH 45871

P.U.C.O. NO. 7  
SECTION 3: LOCAL EXCHANGE SERVICE TARIFF

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ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC  
Issued by the Public Utilities Commission of Ohio  
Preston Meyer, General Manager  
New Knoxville, Ohio

P.U.C.O. NO. 7  
SECTION 3: LOCAL EXCHANGE SERVICE TARIFF

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ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC  
Issued by the Public Utilities Commission of Ohio  
Preston Meyer, General Manager  
New Knoxville, Ohio

P.U.C.O. NO. 7  
SECTION 3: LOCAL EXCHANGE SERVICE TARIFF

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ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC  
Issued by the Public Utilities Commission of Ohio  
Preston Meyer, General Manager  
New Knoxville, Ohio

P.U.C.O. NO. 7  
SECTION 3: LOCAL EXCHANGE SERVICE TARIFF

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(M)

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ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC  
Issued by the Public Utilities Commission of Ohio  
Preston Meyer, General Manager  
New Knoxville, Ohio



THE NEW KNOXVILLE  
TELEPHONE COMPANY

SECTION 3  
REVISED SHEET NO. 12  
REPLACES ORIGINAL SHEET NO. 12

P.U.C.O. NO. 7  
LOCAL EXCHANGE SERVICE TARIFFS

900 SERVICES CALL BLOCKING

A. Description

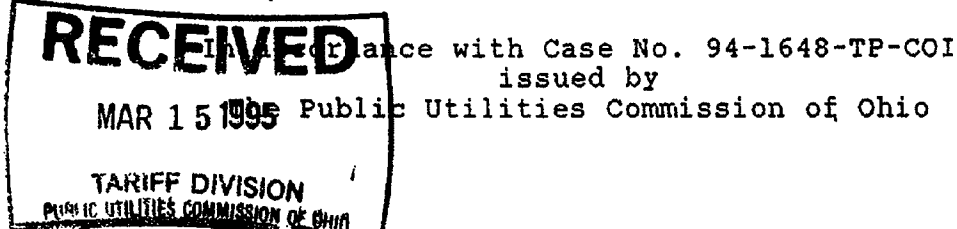
900 services call blocking is an optional service providing residential and nonresidential customers with the capability to block the origination of direct dialed calls to all 900 services.

B. Regulations

- (a) LEC-provided blocking of 900 services shall be provided where technologically feasible.
- (b) 900 services blocking is to be offered to residential customers at no charge for initial requests.
- (c) 900 services blocking is to be provided to nonresidential customers, free of charge, on a one-time basis, during a 60-day period after the inception of service.
- (d) Charges associated with nonresidential customers' initial requests (after the sixty-day free enrollment period has expired) and subsequent requests, and residential customers' subsequent requests, for 900 services blocking will not exceed the company's service order charge.
- (e) Residential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge, even if they exercised an option to block services at a previous location at no charge.
- (f) Nonresidential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge during a 60-day period after the inception of service, even if they exercised an option to block 900 services at a previous location at no charge.
- (g) Customers may elect to remove 900 services blocking free of charge. Requests by customers to remove 900 services blocking must be in writing.

ISSUED: JAN. 3, 1995

EFFECTIVE: JAN 13, 1995



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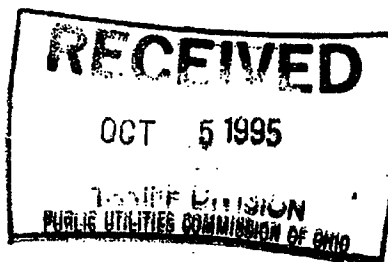
EXTENDED LOCAL CALLING SERVICE PLAN1. EXTENDED LOCAL CALLING SERVICE PLAN  
1.01 DESCRIPTION

(N)

Extended Local Calling Service Plan (ELCSP is a usage sensitive rate service provided between specific intrastate exchanges. This service is provided in lieu of new extended area service between specific exchanges of the Telephone Company and to exchanges of other telephone companies when ordered by the Public Utilities Commission of Ohio (PUCO in an Extended Area Service complaint case. All Extended Area Service existing prior to the establishment of Extended Local Calling Service Plan will continue in its present form unless discontinued by Order of the PUCO.

Extended Local Calling Service Plan ordered by the PUCO will be available to all customers.

This service is restricted to customer dialed station-to-station calls charged to the calling station and does not apply to operator assisted calls.



Issued August 21, 1995

Effective August 21, 1995

IN ACCORDANCE WITH FINDING AND ORDER NO. 95-630-TP-ATA,  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO.  
BY JOHN H. HOGE, SECRETARY-TREASURER

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## EXTENDED LOCAL CALLING SERVICE PLAN

## 1. EXTENDED LOCAL CALLING SERVICE PLAN (CONT'D)

## 1.02 RATES

## 1.02.01 BASIC SERVICE RATES

Customers in exchanges where Extended Local Calling Service Plan is offered will continue to be charged from the same basic exchange service rate schedule from which they were charged prior to the establishment of Extended Local Calling Service Plan.

## 1.02.02 USAGE RATES

These rates apply to all calls to the designated Extended Local Calling Service Plan calling area exchange.

## A. Call connection Rate &amp; Initial Minute

(N)

Monday through Friday: To Telephone Numbers in Designated Exchanges Within the Following Distance Bands.

	0-10 Miles	11-22 Miles	23-55 Miles
1) 8a.m. to, but not including, 9 p.m. --	\$ .09	\$ .11	\$ .14
2) 9 p.m. to, but not including, 8 a.m. --	\$ .04	\$ .05	\$ .07
Saturday and Sunday only-	\$ .04	\$ .05	\$ .07

## B. Rate for each Additional Minute of Use

Monday through Friday: To Telephone Numbers in Designated Exchanges Within the Following Distance Bands.

	0-10 Miles	11-22 Miles	23-55 Miles
1) 8 a.m. to, but not including, 9 p.m. --	\$ .04	\$ .05	\$ .07
2) 9 p.m. to, but not including, 8 a.m. --	\$ .02	\$ .03	\$ .04
Saturday and Sunday Only-	\$ .02	\$ .03	\$ .04

**RECEIVED**

OCT 5 1995

TARIFF DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

Issued August 21, 1995

Effective August 21, 1995

IN ACCORDANCE WITH FINDING AND ORDER NO. 95-630-TP-ATA,  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO,  
BY JOHN H. HOGE, SECRETARY - TREASURER.

## EXTENDED LOCAL CALLING SERVICE PLAN

## 1. EXTENDED LOCAL CALLING SERVICE PLAN(CONT'D)

## 1.02 RATES (CONT'D)

(N)

## 1.02.02 USAGE RATES (CONT'D)

## C. Holiday Rates

The "Saturday and Sunday Only" usage rates apply on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day or resulting legal holidays when Christmas, New Year's or Independence Day legal holidays fall on dates other than December 25, January 1, and July 4 respectively.

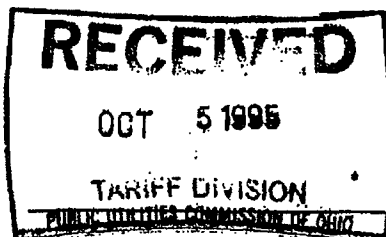
## D. Timing of Calls

Timing of each call begins when the called party answers or when the caller is connected to automatic answering equipment. In cases where a call begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

## 1.03 AVAILABILITY

Extended Local Calling Service Plan is provided in the following exchanges:

<u>Exchanges in Which Service is Offered</u>	<u>Exchanges Which Can be called</u>	<u>Mileage from Exchange Offered</u>
New Knoxville	St. Marys New Bremen	1-10 Miles



Issued August 21, 1995

Effective August 21, 1995

IN ACCORDANCE WITH FINDING AND ORDER NO. 95-630-TP-ATA,  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO,  
BY JOHN H. HOGE, SECRETARY - TREASURER

## EXTENDED LOCAL CALLING SERVICE PLAN

## 2. INTRALATA PRESUBSCRIPTION

## 2.01 GENERAL PROVISIONS

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective August 8, 1997.

## 2.02 INTRALATA PRESUBSCRIPTION OPTIONS

Option A: Subscriber may select the Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

JUN 23 1997

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TARIFF DIVISION  
Public Utilities Commission of Ohio

Issued: June 20, 1997

Effective: June 20, 1997

IN ACCORDANCE WITH FINDING AND ORDER NO. 96-1361-TP-ATA,  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO.  
BY JOHN H. HOGE, SECRETARY - TREASURER

EXTENDED LOCAL CALLING SERVICE PLAN

2. INTRALATA PRESUBSCRIPTION (CONT'D)

2.03 RULES AND REGULATIONS

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. All subscribers of record will be initially presubscribed to the Company's intraLATA carrier.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their Option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in Paragraph 2.05 below.

2.04 INTRALATA PRESUBSCRIPTION CUSTOMER NOTICES

The Company will notify subscribers that IntraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, a description of when and what charges apply related to the selection of an intraLATA toll carrier.

2.05 INTRALATA PRESUBSCRIPTION CHARGES

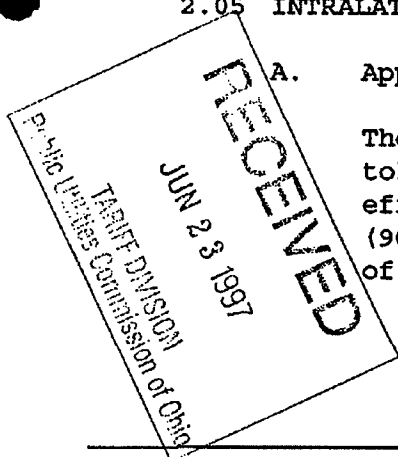
A. Application of Charges

There will be no charge for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

Issued: June 20, 1997

Effective: June 20, 1997

IN ACCORDANCE WITH FINDING AND ORDER NO. 96-1361-TP-ATA,  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO.  
BY JOHN H. HOGE, SECRETARY - TREASURER



## EXTENDED LOCAL CALLING SERVICE PLAN

## 2. INTRALATA PRESUBSCRIPTION (CONT'D)

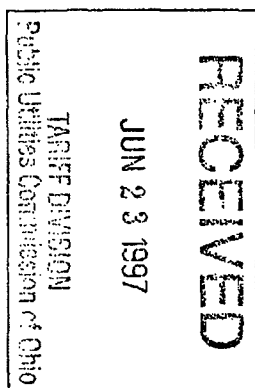
## 2.05 INTRALATA PRESUBSCRIPTION CHARGES (CONT'D)

## A. Application of Charges (Cont'd)

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place on order with the Company for local exchange service. If they new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Company will assess a charge for any selections made after the ninety (90) day window and that until such a selection is made, the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge, as set forth in Paragraph 2.05 B. will apply.



Issued: June 20, 1997

Effective: June 20, 1997

IN ACCORDANCE WITH FINDING AND ORDER NO. 96-1361-TP-ATA,  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO.  
BY JOHN H. HOGUE, SECRETARY - TREASURER

## EXTENDED LOCAL CALLING SERVICE PLAN

## 2. IntraLATA Presubscription (continued)

## 2.05 IntraLATA Presubscription Charges (continued)

## B. Nonrecurring Charges

- (1) The charge shall be no greater than those set forth below unless modified by a company-specific Commission-approved tariff. (N)
- (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply. (N)

## Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50	(N)
--	Electronic Process	\$1.25	(N)

(D)



## COMPETITIVE SERVICE OFFERINGS

1. NETWORKED SERVICES1.01 Description

Networked Services is a competitive service that involves interexchange traffic, limited to traffic moving solely between the facilities of the customer.

Networked services are available to any customer having multiple facilities in the New Knoxville or contiguous exchanges.

Networked Services are designed to facilitate the transportation of digital data and channel-type high capacity.

1.02 Rates

The following minimum and maximum charges shall apply to Networked Services:

Non-Recurring Charges1) Installation & Rearrange-  
ment Termination:

	<u>Minimum</u>	<u>Maximum</u>	<u>Current</u>
2.4 Kbps	\$150.00	\$300.00	\$177.00
4.8 Kbps	\$150.00	\$300.00	\$177.00
9.6 Kbps	\$150.00	\$300.00	\$177.00
19.2 Kbps	\$150.00	\$300.00	\$177.00
56.0 Kbps	\$150.00	\$300.00	\$177.00
64.0 Kbps	\$150.00	\$300.00	\$177.00
.544 Mbps	\$160.00	\$600.00	\$499.00
4.736 Mbps	\$400.00	\$800.00	\$499.00

**RECEIVED**

JAN 30 2002

TARIFF DIVISION  
Public Utilities Commission of Ohio

ISSUED: January 16, 2002

EFFECTIVE: January 30, 2002

IN ACCORDANCE WITH CASE NO. 02-163-CT-ZTA ISSUED BY THE PUCO  
PRESTON MEYER, GENERAL MANAGER

## COMPETITIVE SERVICE OFFERINGS

1. NETWORKED SERVICES (CONT'D)1.02 Rates (cont'd)Non-Recurring Charges2) Moves Within the  
Same Building:

	<u>Minimum</u>	<u>Maximum</u>	<u>Current</u>
2.4 Kbps	\$50.00	\$200.00	\$88.50
4.8 Kbps	\$50.00	\$200.00	\$88.50
9.6 Kbps	\$50.00	\$200.00	\$88.50
19.2 Kbps	\$50.00	\$200.00	\$88.50
56.0 Kbps	\$50.00	\$200.00	\$88.50
64.0 Kbps	\$50.00	\$200.00	\$88.50
1.544 Mbps	\$55.00	\$300.00	\$90.50
44.736 Mbps	\$210.00	\$400.00	\$249.00

3) Moves To a Different  
Building:Non-Recurring Charges

	<u>Minimum</u>	<u>Maximum</u>	<u>Current</u>
2.4 Kbps	\$150.00	\$300.00	\$177.00
4.8 Kbps	\$150.00	\$300.00	\$177.00
9.6 Kbps	\$150.00	\$300.00	\$177.00
19.2 Kbps	\$150.00	\$300.00	\$177.00
56.0 Kbps	\$150.00	\$300.00	\$177.00
64.0 Kbps	\$150.00	\$300.00	\$177.00
1.544 Mbps	\$160.00	\$535.00	\$181.00
44.736 Mbps	\$400.00	\$800.00	\$499.00

**RECEIVED**

JAN 30 2002

TARIFF DIVISION

Public Utilities Commission of Ohio

EFFECTIVE: January 30, 2002

IN ACCORDANCE WITH CASE NO. 02-163-CT-ZTA ISSUED BY THE PUCO  
PRESTON MEYER, GENERAL MANAGER

## COMPETTITVE SERVICE OFFERINGS

1. NETWORKED SERVICES (CONT'D)1.02 Rates (cont'd)Monthly Recurring Charges3) Channel Termination, Per  
Termination (CDP and/or  
IC-POT)

	<u>Minimum</u>	<u>Maximum</u>	<u>Current</u>
2.4 Kbps	\$40.00	\$100.00	\$65.60
4.8 Kbps	\$40.00	\$100.00	\$65.60
9.6 Kbps	\$40.00	\$100.00	\$65.60
19.2 Kbps	\$40.00	\$100.00	\$65.60
56.0 Kbps	\$40.00	\$100.00	\$65.60
64.0 Kbps	\$40.00	\$100.00	\$65.60
1.544 Mbps	\$140.00	\$330.00	\$179.13
44.736 Mbps	\$1,500.00	\$3,000.00	\$2,078.00

Monthly Recurring Charges

## 4) Channel Mileage

	<u>Minimum</u>	<u>Maximum</u>	<u>Current</u>
2.4 Kbps	\$1.00	\$5.00	\$2.41
4.8 Kbps	\$1.00	\$5.00	\$2.41
9.6 Kbps	\$1.00	\$5.00	\$2.41
19.2 Kbps	\$1.00	\$5.00	\$2.41
56.0 Kbps	\$2.00	\$8.00	\$4.09
64.0 Kbps	\$2.00	\$8.00	\$4.09
1.544 Mbps	\$12.00	\$30.00	\$19.39
44.736 Mbps	\$110.00	\$200.00	\$133.49

RECEIVED

JAN 30 2002

ISSUED: January 16, 2002

EFFECTIVE: January 30, 2002

TARIFF DIVISION  
IN ACCORDANCE WITH CASE NO. 02-163 CT ZTA ISSUED BY THE PUCO  
Public Utilities Commission of Ohio  
BREYTON MEYER, GENERAL MANAGER

## COMPETITIVE SERVICE OFFERINGS

1. NETWORKED SERVICES (cont'd)1.02 Rates (cont'd)5) Channel Mileage: (cont'd) Monthly Recurring Charges

## B) Channel Mileage Termination, Per Termination:

	<u>Minimum</u>	<u>Maximum</u>	<u>Current</u>
2.4 Kbps	\$15.00	\$45.00	\$24.17
4.8 Kbps	\$15.00	\$45.00	\$24.17
9.6 Kbps	\$15.00	\$45.00	\$24.17
19.2 Kbps	\$15.00	\$45.00	\$24.17
56.0 Kbps	\$25.00	\$65.00	\$41.09
64.0 Kbps	\$25.00	\$65.00	\$41.09
1.544 Mbps	\$70.00	\$125.00	\$95.62
44.736 Mbps	\$400.00	\$700.00	\$532.51

6) Channel Service Unit,  
Per Termination  
(where provided):Monthly Recurring Charges

	<u>Minimum</u>	<u>Maximum</u>	<u>Current</u>
2.4 Kbps	\$40.00	\$90.00	\$65.60
4.8 Kbps	\$40.00	\$90.00	\$65.60
9.6 Kbps	\$40.00	\$90.00	\$65.60
19.2 Kbps	\$40.00	\$90.00	\$65.60
56.0 Kbps	\$40.00	\$90.00	\$65.60

RECEIVED

DEC 30 1997

TARIFF DIVISION  
Public Utilities Commission of Ohio

Issued: December 30, 1997

Effective: December 30, 1997

IN ACCORDANCE WITH FINDING AND ORDER NO. 97-1422-TP-UNC  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO.BY: Preston Meyer, General Manager  
301 West Street  
New Knoxville, OH 45871

## COMPETITIVE SERVICE OFFERINGS

1. NETWORKED SERVICES (cont'd)1.02 Rates (cont'd)

7) Optional Features and Functions:	<u>Monthly Recurring Charges</u>		
	<u>Minimum</u>	<u>Maximum</u>	<u>Current</u>
A) Bridging			
- Per Port	\$4.00	\$12.00	\$7.85
B) Loop Transfer Arrangement			
- Per 4 port arrangement	\$3.00	\$11.00	\$6.21
8) Term Discounts (Channel Termination, Channel Mileage Facility, and Channel Mileage Termination):			
36 Months	10% Discount		
48 Months	20% Discount		
60 Months	30% Discount		

1.03 Termination Charge

This Service may be terminated by Customer at any time after expiration of the initial term, by giving Company at least thirty (30) days prior written notice. If the Customer terminates at any time prior to expiration of the initial term, the Customer shall pay additional charges to Company as follows:

- 1) If Customer terminates its order prior to service becoming operational, or defers its order for service, Customer agrees to pay Company any engineering, labor, material and/or equipment costs incurred by Company up to its receipt of notice of termination.

RECEIVED  
DEC 30 1997

TARIFF DIVISION

Public Utilities Commission of Ohio

Issued: December 30, 1997

Effective: December 30, 1997

IN ACCORDANCE WITH FINDING AND ORDER NO. 97-1422-TP-UNC  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO.

BY: Preston Meyer, General Manager  
301 West Street  
New Knoxville, OH 45871

COMPETITIVE SERVICE OFFERINGS

1. NETWORKED SERVICES (cont'd)

1.03 Termination Charge (cont'd)

- 2) If Customer terminates service, in whole or in part, after service has become operational but prior to expiration of the initial term, Customer shall pay Company an amount equal to 75% of the monthly recurring charges for each month remaining on the initial term of the service selected.

If Customer is in default of payment for a period in excess of sixty (60) days, that shall be considered a notice of termination.

Approval of the above tariff language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

RECEIVED

DEC 30 1997

TARIFF DIVISION  
Public Utilities Commission of Ohio

Issued: December 30, 1997

Effective: December 30, 1997

IN ACCORDANCE WITH FINDING AND ORDER NO. 97-1422-TP-UNC  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO.

BY: Preston Meyer, General Manager  
301 West Street  
New Knoxville, OH 45871

The New Knoxville Telephone Co.

Revised Page No. 26  
Replaces Original Page No. 26

Local Exchange Service Tariff

Application of Tariff

TARIFF NO. 7

(D)

Issued: September 5, 2008

Effective: October 5, 2008

In accordance with Case No. 08-1069-TP-ATW  
Issued by the Public Utilities Commission of Ohio  
Preston A. Meyer, General Manager  
New Knoxville, OH 45871

The New Knoxville Telephone Co.

Revised Page No. 27  
Replaces Original Page No. 27

(D)

Issued: September 5, 2008

Effective: October 5, 2008

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The New Knoxville Telephone Co.

Revised Page No. 28  
Replaces Original Page No. 28

**TARIFF NO. 7**

(D)

Issued: September 5, 2008

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In accordance with Case No. 08-1069-TP-ATW  
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Preston A. Meyer, General Manager  
New Knoxville, OH 45871

New Knoxville, Ohio

LOCAL EXCHANGE TARIFF  
P.U.C.O. NO. 7

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

(N)

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators. Pursuant to PUCO Case No. 05-1306-TP-COI, 811 Service shall be made available within Ohio by May 25, 2007.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

(N)

LOCAL EXCHANGE TARIFF  
P.U.C.O. NO. 7

## 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

## B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. The Company will make switch translations on an exchange basis only. The Company has no obligation to translate 811 to different numbers within an exchange. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
  - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a number change charge as set forth in Section F. below.
  - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
  - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
  - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
  - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.

(N)

LOCAL EXCHANGE TARIFF  
P.U.C.O. NO. 7

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER  
(continued)

6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.
10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

(N)

LOCAL EXCHANGE TARIFF  
P.U.C.O. NO. 7

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.

(N)

New Knoxville, Ohio

LOCAL EXCHANGE TARIFF  
P.U.C.O. NO. 7

## 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

## D. LIABILITY (continued)

2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

## E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.
3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

(N)

LOCAL EXCHANGE TARIFF  
P.U.C.O. NO. 7

## 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

## F. RATES &amp; CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
  - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
  - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Order Charges will apply.
4. Rates:

	Nonrecurring Charge
Central Office Charge * (per host Central Office)	\$115.00
Number Change Charge (per Telephone Number)	\$20.00
Service Order Charge	\$10.00

\* The Central Office Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

(N)

P.U.C.O. NO. 7  
LOCAL EXCHANGE TARIFF

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

(N)

A. GENERAL

1. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
4. The 211 Service is not available for the following classes of service:
  - a. Hotel/motel/hospital service
  - b. Inmate service
  - c. 1+ and 0+ calling
  - d. O-operator assisted calling
  - e. 101XXXXX calling

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges.

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ISSUED: April 24, 2009

EFFECTIVE: June 9, 2009

In Accordance with Case No. 09- 354 -TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Preston Meyer, General Manager  
301 West Street  
New Knoxville, Ohio 45971



P.U.C.O. NO. 7  
LOCAL EXCHANGE TARIFF211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

## B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:
  - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.
  - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
  - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
  - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
  - a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
  - b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange.

ISSUED: April 24, 2009

EFFECTIVE: June 9, 2009

In Accordance with Case No. 09- 354 -TP-ATA  
Issued by the Public Utilities Commission of Ohio  
Preston Meyer, General Manager  
301 West Street  
New Knoxville, Ohio 45971

P.U.C.O. NO. 7  
LOCAL EXCHANGE TARIFF

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

3. Local Calling for Company Subscribers (Continued)

- c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.
4. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
5. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
6. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any service offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.

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ISSUED: April 24, 2009

EFFECTIVE: June 9, 2009

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P.U.C.O. NO. 7  
LOCAL EXCHANGE TARIFF211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE  
PROVIDER (Continued)

7. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
8. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
9. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service.
10. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
11. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
12. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

ISSUED: April 24, 2009

EFFECTIVE: June 9, 2009

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LOCAL EXCHANGE TARIFF211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

## C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision 211 Service no later than thirty (30) days after the effective date of its tariff.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.

## D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
3. The Company's entire liability to any person for interruption or failure of the Approved Information and Referral Service Provider is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages the Approved Information and Referral Service Provider may incur that result from a national assignment of the 211 abbreviated dialing code.
5. The Company will make every effort to route 211 calls to the appropriate Approved Information and Referral Service Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

ISSUED: April 24, 2009

EFFECTIVE: June 9, 2009

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LOCAL EXCHANGE TARIFF

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

## E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service.
2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.
3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

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ISSUED: April 24, 2009

EFFECTIVE: June 9, 2009

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LOCAL EXCHANGE TARIFF

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211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

## F. RATES AND CHARGES

1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
2. The Approved Information and Referral Service Provider shall pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the Approved Information and Referral Service Provider's designated premises.
3. The Approved Information and Referral Service Provider shall pay the following nonrecurring charges upon establishment of 211 Service:

Non-Recurring Charges

Central Office Charge	\$115.00
Service Order Charge	\$ 10.00
Number Change Charge – applicable when the Approved Information and Referral Service Provider makes application to change the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number basis.	\$ 20.00

ISSUED: April 24, 2009

EFFECTIVE: June 9, 2009

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LOCAL EXCHANGE SERVICE RATES

(N)

UNIVERSAL EMERGENCY / ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE

A. DESCRIPTION OF SERVICE

1. Enhanced 9-1-1 service (E-9-1-1) is a telephone exchange communications service whereby a public safety answering point (PSAP) designated by the participating local governmental authority may receive and answer calls that have been placed by dialing the number "9-1-1".
2. E-9-1-1 service includes the services provided by the lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls dialed to 9-1-1.
3. E-9-1-1 service consists of: (A) automatic number identification (ANI); (B) selective call routing; and (C) automatic location identification (ALI).
  - a. ANI provides for the telephone number of the calling party to be forwarded to the PSAP. ANI is only available for calls placed from individual lines.
  - b. Selective call routing is available when an E-9-1-1 system is served by more than one PSAP. This service routes the call to the correct PSAP based on the caller's telephone number. Selective call routing is available only for calls placed from individual lines.
  - c. ALI provides the name and address associated with the calling party's telephone number to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premises, etc.) will be identified with the address of the telephone number at the main location.

(N)

ISSUED: July 17, 2009

EFFECTIVE: July 17, 2009

In Accordance with Case No. 09-489 -TP-EMG  
Issued by the Public Utilities Commission of Ohio  
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P.U.C.O. NO. 7  
LOCAL EXCHANGE SERVICE RATES

(N)

UNIVERSAL EMERGENCY / ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE

A. DESCRIPTION OF SERVICE (Cont'd)

4. Wireless E911 is an Optional Service of Enhanced 9-1-1 and includes the following components: Wireless Selective Routing, Wireless Automatic Location Identification, Wireless ANI/ALI Controller, Dual Mode ALI Selective Routing and Network Control Modem.
  - (1) Wireless Selective Routing routes the wireless call to the correct PSAP based on the caller's identification information. It is available when an E911 System is served by more than one PSAP or when a central office is split by a political boundary and one of the political areas does not subscribe to 911 Service.
  - (2) Wireless Automatic Location Identification Service provides wireless caller's location information. The information provided may be cell site/sector information (Phase1) or latitude/longitude coordinates (Phase2).
  - (3) Wireless ANI /ALI Controller is equipment co-located with the selective router that provides the ability to combine ANI and ALI information to compatible PSAP equipment.

(N)

ISSUED: July 17, 2009

EFFECTIVE: July 17, 2009

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LOCAL EXCHANGE SERVICE RATES

(N)

UNIVERSAL EMERGENCY / ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE

B. GENERAL REGULATIONS

1. The service is limited to the use of central office telephone number 9-1-1 as the emergency telephone number. Only one E-9-1-1 service will be provided within any government agency's locality.
2. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
3. E-9-1-1 service is a telephone exchange communications service and is arranged for one-way incoming service to an appropriate PSAP.
4. E-9-1-1 service is provided solely for the benefit of the local governmental unit. The provision of such service shall not be interpreted, continued, or regarded as being for the benefit of, or creating any Telephone Company obligation toward, or any right of action on behalf of, any third person or other legal entity.
5. The Telephone Company does not undertake to answer and forward E-9-1-1 service calls but furnishes the use of its facilities to enable the participating local governmental authority personnel to accept such calls on the participating local governmental authority designated premises.
6. E-9-1-1 service information containing names, addresses, and telephone numbers of customers who subscribe to nonpublished telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency E-9-1-1 service calls.
7. Any party residing within the E-9-1-1 service area forfeits the privacy afforded by nonpublished telephone service to the extent that the customer's name, address, and telephone number associated with the originating station are furnished to the PSAP.

(N)

ISSUED: July 17, 2009

EFFECTIVE: July 17, 2009

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(N)

UNIVERSAL EMERGENCY / ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE

B. GENERAL REGULATIONS (cont'd)

8. The Telephone Company's entire liability to any person for interruption or failure of E-9-1-1 service shall be limited by the terms set forth in this section and other sections of this tariff.
9. The participating local governmental authority will have the responsibility to determine whether the system is functioning properly for its use and shall promptly notify the Telephone Company in the event the system is not functioning properly.
10. The Telephone Company shall not be liable for any loss or damages arising out of errors, interruptions, defects, failures or malfunctions of E-9-1-1 service, including any and all equipment and data processing system associated therewith. Damages arising out of such interruptions, defects, failures or malfunctions of the system after the Telephone Company has been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the participating local governmental authority until service is restored.
11. E-9-1-1 service will be designed by the Telephone Company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where E-9-1-1 service is offered.
12. Because the Telephone Company serving boundaries and political subdivision boundaries may not coincide, the participating local governmental authority must make arrangements to handle all calls received on its E-9-1-1 service lines that originate from all telephones served by central offices within the E-9-1-1 service area whether or not the calling telephone is situated on property within the geographical boundaries of the participating local governmental authority's public safety jurisdiction.

(N)

ISSUED: July 17, 2009

EFFECTIVE: July 17, 2009

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(N)

UNIVERSAL EMERGENCY / ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE

B. GENERAL REGULATIONS (cont'd)

13. Application for E-9-1-1 service must be executed in writing by each customer and must be accomplished by satisfactory proof or authorization to provide E-9-1-1 service in the exchanges where service is requested. If application for service is made by an agent, the Telephone Company must be provided in writing with satisfactory proof of appointment of the agent by the participating local governmental authority.
14. In addition to all other terms and conditions, the following customer requirements will apply:
  - a. The participating local governmental authority will answer all E-9-1-1 service calls on a 24-hour, seven-day week basis.
  - b. The participating local governmental authority has the responsibility for dispatching the appropriate emergency service within the E-9-1-1 service area, or will undertake to transfer all E-9-1-1 service calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
  - c. The participating local governmental authority will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to an E-9-1-1 service PSAP by calling parties.
15. The participating local governmental authority will agree to release, indemnify and hold harmless the Telephone Company for any infringement or invasion of the right of privacy of any person or person, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use therewith, or by any services furnished by the Telephone Company in connection therewith, including but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing E-9-1-1 service.

(N)

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ISSUED: July 17, 2009

EFFECTIVE: July 17, 2009

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(N)

UNIVERSAL EMERGENCY / ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE

B. GENERAL REGULATIONS (cont'd)

16. The TELEPHONE COMPANY AND ITS OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS ARE NOT LIABLE IN DAMAGES IN A CIVIL ACTION FOR INJURIES, DEATH, OR LOSS TO PERSONS OR PROPERTY INCURRED BY ANY PERSON RESULTING FROM THE TELEPHONE COMPANY'S, ITS OFFICERS', DIRECTORS', EMPLOYEES', OR AGENTS' PARTICIPATION IN OR ACTS OR OMISSIONS IN CONNECTION WITH SUCH PARTICIPATION IN A 911 SYSTEM, WHETHER SUCH SYSTEM IS ESTABLISHED PURSUANT TO SECTIONS 4931.40 TO 4931.50 OF THE OHIO REVISED CODE OR OTHERWISE IN ACCORDANCE WITH THE TELEPHONE COMPANY'S SCHEDULES REGARDING 911 SYSTEMS FILED WITH THE PUBLIC UTILITIES COMMISSION PURSUANT TO SECTION 4905.30 OF THE OHIO REVISED CODE.
17. The rates and charges contained in this tariff section contemplate the use of standard configurations and quantities of facilities. When excess facilities are ordered by the participating local governmental authority, the rates and charges for those facilities will be billed to the participating local governmental authority, when deemed appropriate by the Public Utilities Commission.
18. The Telephone Company is not responsible for the location determination technology, the accuracy of the location determination technology, or the investigation or maintenance of said technologies. Only the data required and specified by the FCC in its Report and Order 94-102 will be delivered by the Telephone Company to the PSAP. This required data includes the cell site or sector location, the callback number, and the latitude/longitude of the caller. Each customer agrees that delivery, or lack of delivery, of additional data elements which may be provided by the WSP will not be the responsibility of the Telephone Company and the Telephone Company assumes no responsibility or liability for such information.

(N)

ISSUED: July 17, 2009

EFFECTIVE: July 17, 2009

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UNIVERSAL EMERGENCY / ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE

B. GENERAL REGULATIONS (cont'd)

19. PSAPs must have all required elements of Wireless E911 Phase 1, utilizing p-ANI routing and cell site/sector location based information, in place before implementing Phase 2. This is necessary to accommodate loading of the respective p-ANIs also known as Emergency Service Routing Key/Emergency Service Routing Digit into the Telephone Company's Database Management System. In addition, the following requirements must be met for Phase 2 implementation:
  - a. PSAPs must order both the Telephone Company's Extended ALI Display Format and the ALI Database Upgrade for Wireless Phase 2 to accommodate the x/y data provided by Wireless E911 Phase 2 Service. See rates in paragraph F. following.
  - b. WSPs must have Position Determining Entity (PDE) and a Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC) in their network.
  - c. WSPs or their designated database provider must have obtained an interface to the Telephone Company's ALI database that complies with the Telephone Company's existing operating standard. This interface will be used by the WSP to provide the Phase 2 data.
20. The Company accepts no responsibility, makes no representation or warranty regarding the accuracy of Wireless Caller Information and cannot guarantee the completion of said call, the quality of the call or any features they may otherwise be provided with E911 Service.

ISSUED: July 17, 2009

EFFECTIVE: July 17, 2009

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(N)

UNIVERSAL EMERGENCY / ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE

B. GENERAL REGULATIONS (cont'd)

Wireless E-9-1-1 service is comprised of two components, Extended ALI Display Format and ALI Database Upgrade for Wireless Phase 2. Both components are required for implementation of this service.

a. Extended ALI Display Format

The PSAP's Automatic Location Identification (ALI) display format must be changed to the Telephone Company's Extended ALI Display Format to accommodate the latitude and longitude, or x,y coordinates. The provision and delivery of the x,y information to the PSAP requires an interface between the ALI database and the WSP's Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC). The provisioning of the interface is the responsibility of the WSP.

b. ALI Database Upgrade for Wireless Phase 2

The ALI Database Upgrade for Wireless Phase 2 enables the PSAP to query and retrieve wireless caller location information from the Telephone Company's Automatic Location Identification (ALI) database. Location information may include cell site sector location, longitude and latitude of the wireless caller's location, and the wireless caller's callback number (CBN). This upgrade will enable the necessary interfaces, software, and databases to permit the wireless caller's location information to be populated in the Telephone Company's ALI database and/or retrieved when queried by the customer's PSAP equipment.

(N)

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ISSUED: July 17, 2009

EFFECTIVE: July 17, 2009

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UNIVERSAL EMERGENCY / ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE

C. RATES AND CHARGES

1. Landline Enhanced 911

Reserved for Future Use.

2. Wireless 9-1-1

a. Auglaize County Service Offering

Rates for service described herein will be developed on an individual case basis with the Auglaize County.

ISSUED: July 17, 2009

EFFECTIVE: July 17, 2009

In Accordance with Case No. 09-489 -TP-EMG  
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**TELEPHONE SERVICE REQUIREMENTS FORM**

Pursuant to Case Nos. 95-845-TP-COI, 99-998-TP-COI, 99-563-TP-COI, and 04-1785-TP-ORD

The provider affirms that it is in compliance with Commission directives concerning the following checked items, and that this represents an up-to-date listing of applicable "generic" service requirements. The provider understands that this in no way supersedes the context of the applicable Commission orders described below. Unless otherwise specified, this language replaces the need for related language to be contained in the provider's tariff.

**A. MANDATORY REQUIREMENTS FOR BASIC LOCAL EXCHANGE AND CTS PROVIDERS (unless otherwise noted):**

**[x] 1. SALES TAX (See also Case No. 87-1010-TP-UNC)**

Certain telecommunication services, as defined in the Ohio Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Ohio, or both, and are charged to a subscriber's telephone number or account in Ohio.

**[x] 2. MTSS TARIFF REQUIREMENTS**

**[x]** The provider attests that its tariffs include:

- provider-specific language addressing the deposit method (as cited in 4901:1-5-13) adopted by the company and approved by the Commission;
- Toll Caps (choose one):
  - ☐ language addressing the provider-specific parameters of toll caps approved by the Commission, OR
  - ☒ not applicable since the provider has not chosen to incorporate toll caps.
- language regarding establishment of service, including requirements to establish creditworthiness, as cited in 4901:1-5-13;
- language regarding residential service guarantors, as cited in 4901:1-5-14;



- language regarding subscriber bills, as cited in 4901:1-5-15;
- language regarding subscriber billing adjustments for local exchange service, as cited in 4901:1-5-16; and,
- language regarding denial or disconnection of local and/or toll service, including the requirements for the reconnection of local and/or toll service, as cited in 4901:1-5-17.

Check the boxes below to attest that the provider shall adhere to the following criteria when the provider implements cancellation of service policies and/or requests an advance payment:

☒ Cancellation of Service:

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning the customer's service, and then the company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage;

☒ Advance Payment:

Advance Payment means a payment that may be required by the company as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

Provider's Name: The New Knoxville Telephone Company

Case No. 06 - 176 - TP - ZTA

Case No. 90 - 5029 - TP - TRF

Issued: \_\_\_\_\_  
(Date Filed)

**[x] 3. SURCHARGES**

The company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate procedures required by the Commission. Generally, the Commission will not grant the inclusion of gross receipts tax as a separate item on the bill unless special circumstances so warrant and the Commission specifically approves same. The company shall not place a separate line item on a customer's bill without sending notice to all customers informing them of the new line item charges in accordance with Commission-adopted notice procedures.

The customer is responsible for the payment of all state, local and E9-1-1 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the company's tariff.

**[x] 4. 1+ INTRALATA PRESUBSCRIPTION - Basic Local Exchange Providers Only (See Also Case No. 95-845-TP-COI, Guideline X.)****a. General**

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective upon the initial offering of certified local exchange service.

Provider's Name: The New Knoxville Telephone Company

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b. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D; Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

c. Rules and Regulations

Subscribers of record will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in Paragraph E, below.

d. IntraLATA Presubscription Procedures

New subscribers will be asked to select an intraLATA toll carrier(s) at the time the subscriber places an order to establish local exchange service with the Telephone Company. The Telephone Company will process the subscriber's order for intraLATA service. The selected carrier(s) will confirm their respective subscribers' verbal selection by third-party verification or return written confirmation notices. All new subscribers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

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If a new subscriber is unable to make a selection at the time the new subscriber places an order to establish local exchange service, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection. If selection is still not possible, the Telephone Company will inform the subscriber that he/she will be given 90 calendar days in which to inform the Telephone Company of an intraLATA toll carrier presubscription selection free of charge. Until the subscriber informs the Telephone Company of his/her choice for intraLATA toll carrier, the subscriber will not have a presubscribed intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier(s) of choice. Subscribers who inform the Telephone Company of a choice for intraLATA toll presubscription within the 90-day period will not be assessed a service charge for the initial subscriber request.

Subscribers of record may initiate an intraLATA presubscription change at any time subject to the charges specified in e.ii. below. If a customer of record inquires of the Telephone Company of the carriers available for intraLATA toll presubscription, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection.

e. IntraLATA Presubscription Charges

i. Application of Charges

After a subscriber's initial selection for a presubscribed intraLATA toll carrier and as detailed in Paragraph D above, for any change thereafter, an IntraLATA Presubscription Change Charge will apply. The IntraLATA Presubscription Change Charge shall be applied as follows:

- a. The charge shall be no greater than those set forth in Paragraph (e)(ii), unless modified by a company-specific Commission-approved tariff.
- b. If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

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## ii. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50
--	Electronic Process	\$1.25

B. REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES, OR WHERE CERTAIN CONDITIONS OF SERVICE ARE UTILIZED (check all applicable):☒ 1. DISCOUNTS FOR PERSONS WITH COMMUNICATION DISABILITIES AND THE TELECOMMUNICATION RELAY SERVICE

Applicable to all telephone companies offering message toll service (MTS)  
(See also Case Nos. 87-206-TP-COI and 91-113-TP-COI):

- a. For purposes of these requirements, the definition of disabled refers to those persons with communication disabilities, including those hearing-disabled, deaf, deaf/blind, and speech-disabled persons who have a disability that prevents them from communicating over the telephone without the aid of a telecommunications device for the communicatively disabled.
- b. Residential disabled customers or disabled members of a customer's household, upon written application and upon certification of their disabled status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the disabled, are eligible to receive a discount off their MTS rates, and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by non-profit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the disabled, are eligible to receive a discount off their MTS rates.
- c. Upon receipt of the appropriate application, and certification or verification of a person with a communication disability, one of the following discounts shall be made available for the benefit of the disabled person:

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- i. Off the basic MTS, current, price list day rates: a 40 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 8:00 a.m. and 4:59 p.m. Monday through Friday; a 60 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 5:00 p.m. and 10:59 p.m. Sunday through Friday, and New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas; and a 70 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 11:00 p.m. and 7:59 a.m. any day, 8:00 a.m. and 4:59 p.m. Sunday, and all day Saturday; or
  - ii. Off the basic MTS, current, price list day rates: no less than a straight 70 percent discount shall be made available on a 24 hour a day basis; or
  - iii. For MTS which is offered similar to the mileage-banded rate structure established in the Commission's April 9, 1985 Opinion and Order in Case No. 84-944-TP-COI, with the traditional day, evening, and night/weekend discounts: the "evening" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "day" period Monday through Friday; and the "night/ weekend" discount off the intrastate, interexchange, customer-dialed, station-to-station calls placed during the "evening" period Sunday through Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Furthermore, the "night/ weekend" discount plus an additional discount equivalent to no less than ten percent of the company's current, price list, "day" rates for basic MTS shall be made available for intrastate, interexchange, customer-dialed, station-to-station calls placed during the "night/weekend" period any day, the "day" period Sunday, and all day Saturday.
- d. All MTS calls placed through the telecommunication relay service (TRS) are eligible to receive a discount off the MTS rates. The rate discounts are the same as those set forth in paragraph 1.c. preceding. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services, such as 900, 976, or 900-like calls.

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☒ **2. EMERGENCY SERVICES CALLING PLAN**

Applicable to all CLECs and CTSs offering MTS (See also Case Nos. 85-1466-TP-COI and 89-54-TP-COI):

Message toll telephone calls to governmental emergency service agencies, as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to customers:

- a. Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) 24-hour basis, 365 days a year, including holidays.
- b. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both, and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

☒ **3. ALTERNATIVE OPERATOR SERVICES**

By checking this box, the provider attests that it will provide alternative operator services (AOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the AOS service parameters set forth in Rule 4901:1-6-23, O.A.C.

☒ **4. LIMITATION OF LIABILITY**

The following is applicable to all telephone companies that choose to include in their tariffs language which may limit their liability (See also Case No. 85-1406-AU-COI):

Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a

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courts responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

☒ 5. **TERMINATION LIABILITY**

The following is applicable to all telephone companies who choose to include in their tariffs language which imposes early termination liability on a customer for termination of service prior to the designated term of service:

Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

☒ 6. **SERVICE CONNECTION ASSISTANCE (SCA)**

The following is applicable to all LECs that offer local service to residential customers:

SCA is targeted to help defray the one-time, up-front costs of connecting to the local exchange network for qualified customers. It provides a waiver of the deposit requirement, full or partial waiver of the service connection charges.

☒ 7. **LOCAL NUMBER PORTABILITY and NUMBER POOLING**

See Case No. 95-845-TP-COI Guideline XIV, FCC Dockets 95-116 and 99-200. NOTE: LNP and number pooling are required of all facilities-based LECs, regardless of size, and CMRS where currently rolled-out by the FCC or as a result of a bona fide request unless granted an extension, exemption, or waiver by the Commission or the FCC.

☐ 8. **TARIFFING AND DISCONNECTION PROCEDURES FOR SERVICE PACKAGES OR BUNDLES**

Applicable to all LECs packaging or bundling regulated local services with toll service and/or unregulated services. See Rule 4901:1-6-21(C), Ohio Administrative Code.

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☐ **Option 1****Tariffing**

Under option 1, LECs that package or bundle regulated local services with toll and/or unregulated services shall tariff only the regulated components of a package or bundle of services either as a package at a separate, single rate for the regulated components or individually at individual tariffed rates. The unregulated services and any rate(s) associated with the unregulated service components of any package or bundle of services shall not be tariffed.

**Disconnection Procedures**

Under option 1, if a customer fails to submit timely payment sufficient to cover the amount of the regulated charges, the LEC may discontinue the provision of the regulated services in compliance with Rule 4901:1-5-17, Ohio Administrative Code.

**Staff Notice**

Under option 1, LECs shall keep the Director of the Consumer Services Division and the Chief of Telecommunications of the Utilities Department informed and up-to-date on all current offers to consumers that bundle regulated local services with unregulated services at a single packaged rate, different from the rate shown in the tariff for the regulated components of the package. The notice to staff shall identify the regulated and unregulated services included and the packaged rate (the combined tariffed and untariffed rate).

☐ **Option 2****Tariffing**

Under option 2, LECs shall tariff the entire package or bundle of services including both regulated local services and toll and/or unregulated services for a single combined packaged rate (including any amount attributable to the unregulated components). The LEC shall clearly identify the services within the package and denote which services are unregulated.

**Disconnection Procedures**

Under option 2, if a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled packaged rate, the LEC may discontinue the provision of any regulated and unregulated services, other than basic local exchange

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service, if payment is sufficient to cover the rate for basic local exchange service. For purposes of this rule, the rate for basic local exchange service shall be the tariffed rate for stand-alone basic local exchange service. In the event a CLEC does not offer basic local exchange service on a stand-alone basis, the CLEC shall identify an amount in the tariff for the basic local exchange service component of the package. In no event shall this amount exceed the packaged rate. Further, if the customer loses services included in the package due to non-payment or partial payment pursuant to this rule, the customer shall be entitled to add, change, or discontinue any regulated services provided according to the LEC's normal procedures for adding, changing or discontinuing such services.

**Disconnection Notice**

Under option 2, the LEC shall, in its notice of disconnection for non-payment, state the total amount due to avoid discontinuance of the package, as well as the total amount due to avoid discontinuance of the basic local exchange service component of the package.

☐ 9. **INMATE OPERATOR SERVICES**

By checking this box, the provider attests that it will provide inmate operator services (IOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the IOS service parameters set forth in Rule 4901:1-6-23, O.A.C.

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**EXHIBIT B**  
**(Proposed Revised Tariff Pages)**

NEW KNOXVILLE TELEPHONE COMPANY  
BASIC LOCAL EXCHANGE SERVICE TARIFF

NOTE: This Tariff P.U.C.O. No. 8 cancels and supersedes New Knoxville Telephone Company  
Tariff P.U.C.O. No. 7.

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Issued: May 9, 2011

Effective: May 9, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2891-TP-ATA

Issued by the Public Utilities Commission of Ohio

Preston Meyer, General Manager

New Knoxville, Ohio

P.U.C.O. NO. 8

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SECTION 4:	UNIVERSAL EMERGENCY/ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE
SECTION 5:	LIFELINE/LINK-UP REQUIREMENTS
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Issued: May 9, 2011

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Issued: May 9, 2011

Effective: May 9, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2891-TP-ATA

Issued by the Public Utilities Commission of Ohio  
Preston Meyer, General Manager  
New Knoxville, Ohio



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TARIFF DESCRIPTION

This Basic Local Exchange Service (BLES) Tariff applies to residential single-line customers and to the primary access line of business customers.

BLES is provided by New Knoxville Telephone Company (The "Company" or "Telephone Company") in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

Basic local exchange service, as defined in Section 4927.01, Revised Code, means residential end-user access to, and usage of, telephone-company-provided services over a single line, or small-business-end-user access to and usage of telephone-company-provided services over the business's primary access Line of Service, which in the case of residential and small-business access and usage is not part of a bundle or package of services. BLES enables a customer to originate or receive voice communications within a local service area and consists of the following services:

- (i) Local dial tone service;
- (ii) For residential end users, flat-rate telephone exchange service;
- (iii) Touch tone dialing service;
- (iv) Access to and usage of 9-1-1 services, where such services are available;
- (v) Access to operator services and directory assistance;
- (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- (vii) Per call, caller identification blocking services;
- (viii) Access to telecommunications relay service; and
- (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

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EXCHANGE RATES

THROUGHOUT THE EXCHANGE AREA OF THE NEW KNOXVILLE EXCHANGE

	<u>Monthly Rate</u>	<u>Maximum Rate</u>
RESIDENTIAL EXCHANGE BASIC RATE, per access line	\$5.60	\$5.60
BUSINESS BASIC EXCHANGE RATE, per primary access line	\$7.55	\$7.55
PAYSTATION ACCESS LINE	Business Rate Applies	
COIN SUPERVISION	\$7.50	
TOUCH TONE DIALING: \$1.00/per month/per line		

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Issued: May 9, 2011

Effective: May 9, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2891-TP-ATA

Issued by the Public Utilities Commission of Ohio

Preston Meyer, General Manager

New Knoxville, Ohio

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EXTENDED LOCAL CALLING SERVICE PLAN

A. Description

Extended Local Calling Service Plan (ELCSP) is a usage sensitive rate service provided between specific intrastate exchanges. This service is provided in lieu of new extended area service between specific exchanges of the Telephone Company and to exchanges of other telephone companies when ordered by the Public Utilities Commission of Ohio (PUCO) in an Extended Area Service complaint case. All Extended Area Service existing prior to the establishment of Extended Local Calling Service Plan will continue in its present form unless discontinued by Order of the PUCO.

Extended Local Calling Service Plan ordered by the PUCO will be available to all customers.

This service is restricted to customer dialed station-to-station calls charged to the calling station and does not apply to operator assisted calls.

B. Rates

1. Basic Service Rates

Customers in exchanges where Extended Local Calling Service Plan is offered will continue to be charged from the same basic exchange service rate schedule from which they were charged prior to the establishment of Extended Local Calling Service Plan.

2. Usage Rates

These rates apply to all calls to the designated Extended Local Calling Service Plan calling area exchange.

a. Call connection Rate and Initial Minute

Monday through Friday: To Telephone Numbers in Designated Exchanges Within the Following Distance Bands.

	<u>0-10 Miles</u>	<u>11 – 22 Miles</u>	<u>23 – 55 Miles</u>
8 a.m. to, but not including, 9 p.m.	\$ .09	\$ .11	\$ .14
9 p.m. to, but not including, 8 a.m.	\$ .04	\$ .05	\$ .07
Saturday and Sunday only	\$ .04	\$ .05	\$ .07

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EXTENDED LOCAL CALLING SERVICE PLAN (Continued)

B. Rates (Continued)

2. Usage Rates (Continued)

b. Rate for each Additional Minute of Use

Monday through Friday: To Telephone Numbers in Designated Exchanges  
Within the Following Distance Bands.

	<u>0-10 Miles</u>	<u>11 – 22 Miles</u>	<u>23 – 55 Miles</u>
8 a.m. to, but not including, 9 p.m.	\$ .04	\$ .05	\$ .07
9 p.m. to, but not including, 8 a.m.	\$ .02	\$ .03	\$ .04
Saturday and Sunday only	\$ .02	\$ .03	\$ .04

c. Holiday Rates

The "Saturday and Sunday Only" usage rates apply on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day or resulting legal holidays when Christmas, New Year's or Independence Day legal holidays fall on dates other than December 25, January 1, and July 4 respectively.

d. Timing of Calls

Timing of each call begins when the called party answers or when the caller is connected to automatic answering equipment. In cases where a call begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

C. Availability

Extended Local Calling Service Plan is provided in the following exchanges:

<u>Exchanges in Which Service is Offered</u>	<u>Exchanges Which Can be called</u>	<u>Mileage from Exchange Offered</u>
New Knoxville	St. Marys New Bremen	1-10 Miles

NON-RECURRING SERVICE CONNECTION CHARGES

Initial Connection

Service Order	10.00
Central Office	10.00
Premise Visit	12.00

Initial Connection (Pre-wired)

Service Order	10.00
Central Office	10.00
Premise Visit	12.00

Transfer from Premise to Another on Non-Contiguous Property, or  
Transferred to Different Subscriber at Same Location

Service Order	10.00
Central Office	10.00

Re-establishment of Suspended Service

Service Order	10.00
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Re-connection of Disconnected Service

Service Order	10.00
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For Other than Specified, When Requested by Customer	Cost
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MISCELLANEOUS RATES AND CHARGES

1. Per Call Blocking

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers at no charge.

2. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.

3. Telecommunications Relay Services (TRS) Charge

Customers may be assessed an annual charge per line to fund the Telecommunications Relay services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

4. Service Charge

The maintenance of Telephone Company facilities or equipment provided by the Telephone Company is the responsibility of the Telephone Company. The maintenance of other non-Telephone Company equipment and facilities is the responsibility of the customer. Under no circumstances will the Telephone Company be required to repair customer-provided facilities or equipment. A service charge of twenty-five dollars (\$25.00) shall apply if, responding to a customer report of a trouble condition, the Telephone Company determines that the source of the trouble is in the facilities or equipment of the customer.

The Telephone Company shall advise the customer of the potential service charge at the time the trouble report is received by the Telephone Company.

At the time a customer applies for service with the Telephone Company, written notice will be given to the customer that potential service charges are applicable on customer-provided equipment.

APPLICATION OF RATES

- A. Business rates apply at business locations; and at other locations when a business listing is furnished, or when the use of the service is primarily or substantially of a business, professional, institutional or occupational nature. Service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc.
- B. Residential rates apply at all other locations, unless otherwise specifically provided. When the use of a residential service is such that it should be reclassified as a business service, the Company will discontinue the service in the event the subscriber refuses to permit such reclassification and pay the applicable business rate.

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CONSTRUCTION CHARGES

A. Construction Charges on Private Right-of-Way

Where permanent construction is provided in territory where no Company owned facilities are available, the type and route deemed most practicable by the Company will be used. The applicant may be required to obtain the necessary right-of-way and pay the expenses (or rental) incurred in securing or retaining it. The Company will furnish, place, own, and maintain or replace the wire circuits needed to provide service. The Customer may be required to pay one-half the cost of construction and material on all line extensions in excess of 500 feet from existing facilities.

B. Construction Charges on Public Highways

This Company concurs with the rules and regulations concerning excess construction charges applicable to certain line extensions on the public highway as set forth in Section 4901:1-3-13, Ohio Administrative Code.



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N11 SERVICE  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

A. GENERAL

1. In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
4. The 211 Service is not available for the following classes of service:
  - a. Hotel/motel/hospital service
  - b. Inmate service
  - c. 1+ and 0+ calling
  - d. O-operator assisted calling
  - e. 101XXXXX calling

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider shall make written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all, part or none of the Company's local exchanges.

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N11 SERVICE (Continued)  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:
  - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.
  - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
  - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
  - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
  - a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
  - b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange.

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N11 SERVICE (Continued)  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

3. Local Calling for Company Subscribers (Continued)

- c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.
4. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
5. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
6. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any service offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.
7. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
8. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

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N11 SERVICE (Continued)  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)

9. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service.
10. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
11. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
12. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company shall provision 211 Service no later than thirty (30) days after the effective date of its tariff.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.

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N11 SERVICE (Continued)  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
3. The Company's entire liability to any person for interruption or failure of the Approved Information and Referral Service Provider is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages the Approved Information and Referral Service Provider may incur that result from a national assignment of the 211 abbreviated dialing code.
5. The Company will make every effort to route 211 calls to the appropriate Approved Information and Referral Service Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service.

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N11 SERVICE (Continued)  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

E. OTHER TERMS AND CONDITIONS (Continued)

2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.
3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES AND CHARGES

1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
2. The Approved Information and Referral Service Provider shall pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the Approved Information and Referral Service Provider's designated premises.

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N11 SERVICE (Continued)  
211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

F. RATES AND CHARGES (Continued)

3. The Approved Information and Referral Service Provider shall pay the following nonrecurring charges upon establishment of 211 Service:

	<u>Non-Recurring Charges</u>
Central Office Charge	\$115.00
Service Order Charge	\$ 10.00
Number Change Charge – applicable when the Approved Information and Referral Service Provider makes application to change the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number basis.	\$ 20.00

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. The Company will make switch translations on an exchange basis only. The Company has no obligation to translate 811 to different numbers within an exchange. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
  - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a Number Change Charge as set forth in Section F. below.
  - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.



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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER  
(Continued)

- c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
- 3. Local Calling for Company Subscribers
  - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
  - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
- 4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
- 5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.
- 6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
- 7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
- 8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
- 9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

**B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER  
(Continued)**

10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

**C. OBLIGATIONS OF THE COMPANY**

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

E OTHER TERMS AND CONDITIONS (Continued)

3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES & CHARGES

1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
  - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
  - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
2. A Number Change Charge applies when the 811 Provider establishes service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Order Charges will apply.

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N11 SERVICE (Continued)  
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

F. RATES & CHARGES (Continued)

4. Rates:

	Nonrecurring <u>Charge</u>
Central Office Charge * (Per host Central Office)	\$115.00
Number Change Charge (per Telephone Number)	\$20.00
Service Order Charge	\$10.00

\* The Central Office Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

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GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the provisions of BLES as defined in Section 1, Sheet No. 1 herein.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule regulation or provision contained in the other section of this BLES Tariff, the rate, rule, regulation or provision contained in the specific section of this Tariff shall prevail.

B. OWNERSHIP OF EQUIPMENT

The Telephone Company shall have the right to disconnect any customer owned apparatus, attachment, or connection, or to suspend service during its continuance, or to terminate service, for faulty condition or just cause.

C. LIABILITY OF THE COMPANY

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service or facilities and not caused by negligence of the subscriber, shall not exceed an amount equivalent to the proportionate charge for the affected service or facility for the period of the impairment.

D. MISCELLANEOUS SUPPLEMENTAL EQUIPMENT

Miscellaneous and supplemental equipment requested by the subscribers, and not otherwise provided herein, is furnished whenever possible, if not detrimental to any of the services of the Telephone Company, and additional charges apply, based upon the costs incurred.

E. ADVANCE PAYMENTS

Any applicant may be required to pay three month's rental in advance before service is established, which payment shall not be subject to rebate or refund in the event the subscriber discontinues the service within three months following the date of establishment of service.

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GENERAL RULES AND REGULATIONS (Continued)

F. SPECIAL ASSEMBLAGES

The rates and charges published in the various sections of this tariff schedule contemplate standard construction and installation and the use of the Company's standard instruments, apparatus, equipment and wiring. Where the Company, at the request of the subscriber, furnishes instruments, apparatus, and equipment, and/or makes installations other than standard or provides special assemblages of equipment, a charge therefore, in addition to the published rates, will be made in each case.

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UNIVERSAL EMERGENCY/ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE

A. DESCRIPTION OF SERVICE

1. Enhanced 9-1-1 service (E-9-1-1) is a telephone exchange communications service whereby a public safety answering point (PSAP) designated by the participating local governmental authority may receive and answer calls that have been placed by dialing the number "9-1-1".
2. E-9-1-1 service includes the services provided by the lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls dialed to 9-1-1.
3. E-9-1-1 service consists of: (A) automatic number identification (ANI); (B) selective call routing; and (C) automatic location identification (ALI).
  - a. ANI provides for the telephone number of the calling party to be forwarded to the PSAP. ANI is only available for calls placed from individual lines.
  - b. Selective call routing is available when an E-9-1-1 system is served by more than one PSAP. This service routes the call to the correct PSAP based on the caller's telephone number. Selective call routing is available only for calls placed from individual lines.
  - c. ALI provides the name and address associated with the calling party's telephone number to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off-premises, etc.) will be identified with the address of the telephone number at the main location.
4. Wireless E911 is an Optional Service of Enhanced 9-1-1 and includes the following components: Wireless Selective Routing, Wireless Automatic Location Identification, Wireless ANI/ALI Controller, Dual Mode ALI Selective Routing and Network Control Modem.
  - (1) Wireless Selective Routing routes the wireless call to the correct PSAP based on the caller's identification information. It is available when an E911 System is served by more than one PSAP or when a central office is split by a political boundary and one of the political areas does not subscribe to 911 Service.
  - (2) Wireless Automatic Location Identification Service provides wireless caller's location information. The information provided may be cell site/sector information (Phase1) or latitude/longitude coordinates (Phase2).



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UNIVERSAL EMERGENCY/ ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE  
(Continued)

A. DESCRIPTION OF SERVICE (Continued)

- (3) Wireless ANI /ALI Controller is equipment co-located with the selective router that provides the ability to combine ANI and ALI information to compatible PSAP equipment.

B. GENERAL REGULATIONS

1. The service is limited to the use of central office telephone number 9-1-1 as the emergency telephone number. Only one E-9-1-1 service will be provided within any government agency's locality.
2. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
3. E-9-1-1 service is a telephone exchange communications service and is arranged for one-way incoming service to an appropriate PSAP.
4. E-9-1-1 service is provided solely for the benefit of the local governmental unit. The provision of such service shall not be interpreted, continued, or regarded as being for the benefit of, or creating any Telephone Company obligation toward, or any right of action on behalf of, any third person or other legal entity.
5. The Telephone Company does not undertake to answer and forward E-9-1-1 service calls but furnishes the use of its facilities to enable the participating local governmental authority personnel to accept such calls on the participating local governmental authority designated premises.
6. E-9-1-1 service information containing names, addresses, and telephone numbers of customers who subscriber to nonpublished telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency E-9-1-1 service calls.
7. Any party residing within the E-9-1-1 service area forfeits the privacy afforded by nonpublished telephone service to the extent that the customer's name, address, and telephone number associated with the originating station are furnished to the PSAP.

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UNIVERSAL EMERGENCY/ ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE  
(Continued)

B. GENERAL REGULATIONS (Continued)

8. The Telephone Company's entire liability to any person for interruption or failure of E-9-1-1 service shall be limited by the terms set forth in this section and other sections of this tariff.
9. The participating local governmental authority will have the responsibility to determine whether the system is functioning properly for its use and shall promptly notify the Telephone Company in the event the system is not functioning properly.
10. The Telephone Company shall not be liable for any loss or damages arising out of errors, interruptions, defects, failures or malfunctions of E-9-1-1 service, including any and all equipment and data processing system associated therewith. Damages arising out of such interruptions, defects, failures or malfunctions of the system after the Telephone Company has been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the participating local governmental authority until service is restored.
11. E-9-1-1 service will be designed by the Telephone Company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where E-9-1-1 service is offered.
12. Because the Telephone Company serving boundaries and political subdivision boundaries may not coincide, the participating local governmental authority must make arrangements to handle all calls received on its E-9-1-1 service lines that originate from all telephones served by central offices within the E-9-1-1 service area whether or not the calling telephone is situated on property within the geographical boundaries of the participating local governmental authority's public safety jurisdiction.
13. Application for E-9-1-1 service must be executed in writing by each customer and must be accomplished by satisfactory proof or authorization to provide E-9-1-1 service in the exchanges where service is requested. If application for service is made by an agent, the Telephone Company must be provided in writing with satisfactory proof of appointment of the agent by the participating local governmental authority.

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UNIVERSAL EMERGENCY/ ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE  
(Continued)

B. GENERAL REGULATIONS (Continued)

14. In addition to all other terms and conditions, the following customer requirements will apply:
  - a. The participating local governmental authority will answer all E-9-1-1 service calls on a 24-hour, seven-day week basis.
  - b. The participating local governmental authority has the responsibility for dispatching the appropriate emergency service within the E-9-1-1 service area, or will undertake to transfer all E-9-1-1 service calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
  - c. The participating local governmental authority will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to an E-9-1-1 service PSAP by calling parties.
15. The participating local governmental authority will agree to release, indemnify and hold harmless the Telephone Company for any infringement or invasion of the right of privacy of any person or person, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use therewith, or by any services furnished by the Telephone Company in connection therewith, including but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing E-9-1-1 service.
16. The TELEPHONE COMPANY AND ITS OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS ARE NOT LIABLE IN DAMAGES IN A CIVIL ACTION FOR INJURIES, DEATH, OR LOSS TO PERSONS OR PROPERTY INCURRED BY ANY PERSON RESULTING FROM THE TELEPHONE COMPANY'S, ITS OFFICERS', DIRECTORS', EMPLOYEES', OR AGENTS' PARTICIPATION IN OR ACTS OR OMISSIONS IN CONNECTION WITH SUCH PARTICIPATION IN A 911 SYSTEM, WHETHER SUCH SYSTEM IS ESTABLISHED PURSUANT TO SECTIONS 4931.40 TO 4931.50 OF THE OHIO REVISED CODE OR OTHERWISE IN ACCORDANCE WITH THE TELEPHONE COMPANY'S SCHEDULES REGARDING 911 SYSTEMS FILED WITH THE PUBLIC UTILITIES COMMISSION PURSUANT TO SECTION 4905.30 OF THE OHIO REVISED CODE.

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UNIVERSAL EMERGENCY/ ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE  
(Continued)

B. GENERAL REGULATIONS (Continued)

17. The rates and charges contained in this tariff section contemplate the use of standard configurations and quantities of facilities. When excess facilities are ordered by the participating local governmental authority, the rates and charges for those facilities will be billed to the participating local governmental authority, when deemed appropriate by the Public Utilities Commission.
18. The Telephone Company is not responsible for the location determination technology, the accuracy of the location determination technology, or the investigation or maintenance of said technologies. Only the data required and specified by the FCC in its Report and Order 94-102 will be delivered by the Telephone Company to the PSAP. This required data includes the cell site or sector location, the callback number, and the latitude/longitude of the caller. Each customer agrees that delivery, or lack of delivery, of additional data elements which may be provided by the WSP will not be the responsibility of the Telephone Company and the Telephone Company assumes no responsibility or liability for such information.
19. PSAPs must have all required elements of Wireless E911 Phase 1, utilizing p-ANI routing and cell site/sector location based information, in place before implementing Phase 2. This is necessary to accommodate loading of the respective p-ANIs also known as Emergency Service Routing Key/Emergency Service Routing Digit into the Telephone Company's Database Management System. In addition, the following requirements must be met for Phase 2 implementation:
  - a. PSAPs must order both the Telephone Company's Extended ALI Display Format and the ALI Database Upgrade for Wireless Phase 2 to accommodate the x/y data provided by Wireless E911 Phase 2 Service. See rates in paragraph F. following.
  - b. WSPs must have Position Determining Entity (PDE) and a Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC) in their network.
  - c. WSPs or their designated database provider must have obtained an interface to the Telephone Company's ALI database that complies with the Telephone Company's existing operating standard. This interface will be used by the WSP to provide the Phase 2 data.
20. The Company accepts no responsibility, makes no representation or warranty regarding the accuracy of Wireless Caller Information and cannot guarantee the completion of said call, the quality of the call or any features they may otherwise be provided with E911 Service.

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UNIVERSAL EMERGENCY/ ENHANCED 9-1-1 (E-9-1-1) TELEPHONE NUMBER SERVICE  
(Continued)

B. GENERAL REGULATIONS (Continued)

Wireless E-9-1-1 service is comprised of two components, Extended ALI Display Format and ALI Database Upgrade for Wireless Phase 2. Both components are required for implementation of this service.

a. Extended ALI Display Format

The PSAP's Automatic Location Identification (ALI) display format must be changed to the Telephone Company's Extended ALI Display Format to accommodate the latitude and longitude, or x,y coordinates. The provision and delivery of the x,y information to the PSAP requires an interface between the ALI database and the WSP's Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC). The provisioning of the interface is the responsibility of the WSP.

b. ALI Database Upgrade for Wireless Phase 2

The ALI Database Upgrade for Wireless Phase 2 enables the PSAP to query and retrieve wireless caller location information from the Telephone Company's Automatic Location Identification (ALI) database. Location information may include cell site sector location, longitude and latitude of the wireless caller's location, and the wireless caller's callback number (CBN). This upgrade will enable the necessary interfaces, software, and databases to permit the wireless caller's location information to be populated in the Telephone Company's ALI database and/or retrieved when queried by the customer's PSAP equipment.

C. RATES AND CHARGES

1. Landline Enhanced 911

Reserved for Future Use.

2. Wireless 9-1-1

a. Auglaize County Service Offering

Rates for service described herein will be developed on an individual case basis with the Auglaize County.

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LIFELINE/LINK-UP REQUIREMENTS

A. GENERAL

1. Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service and shall provide all of the following:
  - a. A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;
  - b. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;
  - c. Free blocking of toll service, 900 service and 976 service; and
  - d. A waiver of the federal universal service fund end user charge; a waiver of the telephone company's service deposit requirement.
2. Any other services and bundles or packages of service may be offered to lifeline customers at the prevailing prices, less the lifeline discount.

B. REGULATIONS

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:
  - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;
  - b. Supplemental Nutritional Assistance Program (SNAP/Food Stamps);
  - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - d. Supplemental Security Insurance – blind and disabled (SSD)
  - e. Federal public housing assistance, or Section 8;
  - f. Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
  - g. National School Lunch Program's Free Lunch Program (NSL);
  - h. Temporary Assistance for Needy Families (TANF/Ohio Works); or
  - i. General Assistance (including disability assistance (DA))

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LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

2. Lifeline Assistance is available to residential customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.
3. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1 above; identify the specific program or programs from which the customer receives benefits and agree to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for Lifeline based on income, see Section B.5.a-g for examples of income documentation.
4. The Telephone Company must verify Lifeline service eligibility for customers who qualify through household income-based requirements consistent with the FCC requirements in 47 C.F.R. 54.
5. Consistent with federal law, examples of acceptable income documentation includes the following:
  - a. State or federal income tax return;
  - b. Current income statement or W-2 from an employer;
  - c. Three consecutive months of current pay stubs;
  - d. Social security statement of benefits;
  - e. Retirement/Pension statement of benefits;
  - f. Unemployment/Workmen's Compensation statement of benefits;
  - g. Any other legal document that would show current income (such as a divorce decree or child support document).
6. Customers qualifying for Lifeline with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.
7. All other aspects of the state-specific lifeline service shall be consistent with the federal requirements. The rates, terms, and conditions for lifeline service shall be tarified in accordance with Rule 4901:1-6-11.

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LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

8. The Telephone Company shall provide written notification to the customer applying for Lifeline service that is determined ineligible for Lifeline service and shall provide an additional 30 days to prove eligibility.
9. The Telephone Company shall provide written customer notification if a customer's Lifeline service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance. The lifeline customer shall have an additional sixty (60) days to submit acceptable documentation of continued eligibility or dispute the findings regarding termination of benefits.
10. The Telephone Company shall establish procedures to verify an individual's continuing Lifeline eligibility for both program and income based criteria consistent with the FCC's requirements in 47 C.F.R. 54.409-54.410.

C. ENROLLMENT PROCESS

1. Existing Customers

- a. Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount.
- b. The Company will review the customer's lifeline application to determine customer's eligibility within 15 days.
- c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

- a. Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- b. The Company will review the customer's lifeline application to determine the customer's eligibility within 15 days.



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LIFELINE/LINK-UP REQUIREMENTS (Continued)

C. ENROLLMENT PROCESS (Continued)

2. New Customers (Continued)

- c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

D. INCOME ELIGIBILITY

- 1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of income documentation are identified in Section B.5.a-g.
- 2. Regardless of when the Company completes the verification process Lifeline benefits shall go back to the date the qualified customer established lifeline.
- 3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30-day opportunity to prove eligibility or dispute the company's determination. Such notice shall be given at least 30 days prior to the date the company intends to terminate the lifeline benefits.
- 4. Written notification must include: 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement explaining who customers may contact in the event of a dispute.

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LIFELINE/LINK-UP REQUIREMENTS (Continued)

D. INCOME ELIGIBILITY (Continued)

5. If a customer disagrees with a company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

E. VERIFICATION FOR CONTINUED ELIGIBILITY

1. The Telephone Company must notify customers at least 60 days prior to the company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the telephone company and 4) a statement explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.

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INTRALATA PRESUBSCRIPTION

1. General Provisions

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

2. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice of each call.

3. Rules and Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

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INTRALATA PRESUBSCRIPTION (Continued)

4. IntraLATA Presubscription Customer Notices

The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

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INTRALATA PRESUBSCRIPTION (Continued)

- a. Application of Charges (Continued)
- (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.
  - (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.
- b. Nonrecurring Charges IntraLATA Presubscription Change Charge
- Per business or residence line, trunk, or port:
- |    |                    |        |
|----|--------------------|--------|
| -- | Manual Process     | \$5.50 |
| -- | Electronic Process | \$1.25 |

**EXHIBIT C**  
**(Narrative Summarizing Changes)**

The Applicant hereby establishes a Basic Local Exchange Service (BLES) Tariff and detariffs certain services in accordance with the Commission's January 19, 2011 Entry in Case No. 10-1010-TP-ORD. The Applicant intends only to remove from its tariff rates, terms and conditions of services required to be detariffed as a result of the adoption by the Commission of rules to implement Substitute Senate Bill 162.

The new BLES Tariff replaces and supersedes the Applicant's Telephone Service Tariff No. 7 in its entirety. The Applicant currently has four additional tariffs that appear on the Commission's website:

- 1) Intrastate Access Service Tariff, PUCO No. 1: This tariff **remains in effect and does not change.**
- 2) Resale and Sharing Tariff, PUCO No. 1: This tariff is hereby deleted in its entirety.
- 3) Directory Assistance Tariff, PUCO No. 4: This separate document is hereby deleted in its entirety. To the extent the services described in this Tariff are required to remain tariffed, they are included in the Applicant's new BLES Tariff.
- 4) Telephone Assistance Tariff, PUCO No. 1: This separate document is hereby deleted in its entirety. The Applicant's new BLES Tariff includes all Lifeline and Link-up requirements.
- 5) COCOT Tariff: This tariff is hereby deleted in its entirety.

**EXHIBIT D**  
**(Customer Notices)**

The customer notices accompanying the affidavit attached hereto as Exhibit E were mailed to customers on April 10, 2011. In addition, on March 24, 2011 the notices were forwarded to the Commission-provided electronic mailbox (Telecomm-Rule07@puc.state.oh.us) in accordance with the Entry issued January 19, 2011 in Case No. 10-1010-TP-ORD.

**EXHIBIT E**  
**(Affidavit)**



## CUSTOMER NOTICE AFFIDAVIT

STATE OF OHIO:

SS:

COUNTY OF AUGLAIZE:

### AFFIDAVIT

I, Preston Meyer, am an authorized agent of the applicant corporation, New Knoxville Telephone Company, and am authorized to make this statement on its behalf. I attest that the customer notice(s) accompanying this affidavit were sent to affected customers through a bill insert on April 10, 2011, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on April 21, 2011 New Knoxville, Ohio  
(Date) (Location)

## RESIDENTIAL CUSTOMER NOTICE

April 10, 2011

Dear Customer,

Beginning on May 9, 2011, the prices, service descriptions, and the terms and conditions for services other than local flat rate service that you are provided by New Knoxville Telephone Company will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. New Knoxville Telephone Company must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you can request a copy of the Company's service offerings by contacting:

New Knoxville Telephone Company  
301 W. South Street  
New Knoxville, OH 45871  
(419) 753-2457

Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and the Company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call New Knoxville Telephone Company at (419) 753-2457 or visit us at [www.nktelco.net](http://www.nktelco.net). You may also visit the consumer information page on the PUCO's website at [puco.ohio.gov](http://puco.ohio.gov) for further information.

Sincerely,

New Knoxville Telephone Company

## **NON-RESIDENTIAL CUSTOMER NOTICE**

April 10, 2011

Dear Customer,

Beginning on May 9, 2011, the prices, service descriptions, and the terms and conditions for services other than a primary line provided by New Knoxville Telephone Company will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. New Knoxville Telephone Company must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you can request a copy of the Company's service offerings by contacting:

New Knoxville Telephone Company  
301 W. South Street  
New Knoxville, OH 45871  
(419) 753-2457

Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and the Company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call New Knoxville Telephone Company at (419) 753-2457 or visit us at [www.nktelco.net](http://www.nktelco.net).

Sincerely,

New Knoxville Telephone Company

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**5/9/2011 10:24:03 AM**

**in**

**Case No(s). 90-5029-TP-TRF, 11-2891-TP-ATA**

Summary: Application to Detariff Services electronically filed by Carolyn S Flahive on behalf of  
The New Knoxville Telephone Company