The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for

DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD (Effective: 01/20/2011 through 05/20/2011)

| In the Matter of the Application of The Ottoville Mutual Telephone Company to Detariff Services and make other changes related to the Implementation of Case No. 10-1010- TP-ORD | TRF Docket No. 90-5034 – TP - TRF Case No. 11 - 2786 - TP - ATA NOTE: Unless you have reserved a Case No. leave the "Case No fields BLANK. | | | |
|---|--|--------------------------------|-------------------------------|-------------|
| Name of Registrant(s) The Ottoville Mutual Telephone Company | | | | |
| DBA(s) of Registrant(s) | OH 45076 0427 | | | _ |
| Address of Registrant(s) 245 W. Third Street, P.O. Box 427, Ottoville | , UN 43870-0427 | | | |
| Company Web Address <u>www.ottovillemutual.com</u> | DI (14 | 160 2204 E | | |
| Regulatory Contact Person(s) Carolyn S. Flahive | | 109-3294 F | ax <u>614-469-3361</u> | |
| Regulatory Contact Person's Email Address Carolyn.Flahive@Thomp | | | 1 410 452 25 | _ |
| Contact Person for Annual Report Donald Hoersten, General Manage | er | P | hone: <u>419-453-33</u> | 124 |
| Address (if different from above) | | | | |
| Consumer Contact Information Donald Hoersten, General Manage | er | P | hone: <u>419-453-33</u> | <u> 524</u> |
| Address (if different from above) | | | | |
| Part I – Tariffs Please indicate the Carrier Type and the reason for submitt NOTE: All cases are ATA process cases, tariffs are effective the Commission acts to suspend. | ing this form by che day they are filed, o | ecking the bo and remain in | exes below. effect unless the | ? |
| Carrier Type | | CLEC | ☐ CTS | |
| Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tariffed pursuant to 4901:1-6-11(A); detariffing of all other services | | | | |
| Other changes required by Chapter 4901:1-6 | | | | |

Part II - Exhibits

(Describe in detail in Exhibit C)

Note that the following exhibits are required for all filings using this form.

| Included | Identified As: | Description of Required Exhibit: |
|----------|----------------|--|
| | Exhibit A | The existing affected tariff pages. |
| | Exhibit B | The proposed revised tariff pages. |
| | Exhibit C | Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application. |
| | Exhibit D | One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07 |
| | Exhibit E | Affidavit that the Customer Notice described in Exhibit C has been sent to Customers. |

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, <u>The Ottoville Mutual Telephone Company</u>, and am authorized to make this statement on its behalf. (Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) April 25, 2011 at (Location) Ottoville, Ohio

*(Signature and Title) /s/ Donald Hoersten, General Manager

(Date) April 25, 2011

This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the
applicant.

VERIFICATION

I, <u>Carolyn S. Flahive</u> verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) /s/ Carolyn S. Flahive, Esq.

(Date) May 3, 2011

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

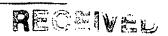
Make such filing electronically as directed in Case No 06-900-AU-WV

EXHIBIT A
(Existing Affected Tariff Pages)

F.U.C.O. NO. 3

Cancels

P.U.C.O. NO. 1



APR 3 0 1990

TARFE DIVISION

PUBLIC CHIEF STEEL STEEL OF CHIEF

ISSUED March 31, 1982

EFFECTIVE May 1, 1982

In accordance with Order No. 81-532-TP-AIR issued by the Public Utilities Commission of Obio

PREFACE Fourth Revised Sheet No. 1 Replaces Third Revised Sheet No. 1

P.U.C.O. NO. 3 GENERAL INDEX

| SUBJECT | SECTION | SHEET |
|---|---------|--|
| 211 Service For Information and Referral Services | 2 | Original 22-28 |
| 311 Service For "One Call" Notification Systems | 2 | Original 16-21 |
| 911 Service | 10 | Original 1-4 |
| Access Line Charge | 1 | 4 th Revised 2 & 5 th Revised 3 |
| Advance Payments | 3 | 27-28 |
| Application of Business & Residence Rates | 3 | Original 10 |
| Application and Explanation of Symbols | 2 | 1 st Revised 5 |
| application of Charges | 2 | Original 1B |
| application of Tariff | 3 | 3 rd Revised 1 |
| asic Telephone Assistance | 9 | 1-10 |
| Billing and Collection Services | 4 | Original 6 |
| Carrier Toll Restriction Services | 7 | Original 1 & 2 |
| Concurrences | 4 | 1-10 |
| connections with Certain Facilities Provided by Subscribers | 6 | 1-2 |
| onstruction, Installation & Maintenance Charges | 3 | Original 11 |
| ustom Calling Services | 2 | 1E & 1F |
| fustomer-Owned, Coin-Operated Telephone Service | 8 | Revised 1-6 |
| efinitions | 5 | Revised 1-5 |
| eposits | 3 | 4 th Revised 9 |
| irectory Assistance | 2 | Original 13-15 |
| irectory Listing | 3 | 14-18 |
| ual Listing | 3 | 2 nd Revised 14 |

ISSUED: June 23, 2009

EFFECTIVE: June 23, 2009

PREFACE

Third Revised Sheet No. 2

Replaces Second Revised Sheet No. 2

P.U.C.O. NO. 3 GENERAL INDEX

| SUBJECT | SECTION | SHEET | _ _ |
|---|---------|---|------------|
| Employees Telephone Service | 3 | Original 20 | |
| Emergency Service (ESCP) | 2 | Original 12 | |
| Enhanced Emergency Telephone Service (911) | 10 | Original 1-4 | |
| Establishment and Furnishing of Service | 3 | 1st Revised 5 | |
| Establishment and Maintenance of Credit | 3 | 4 th Revised 9 | (T |
| Extension Stations | 3 | 18-19 | |
| Service and Station Mileage | 3 | 1 st Revised 18; 3 rd Revised 26 | |
| Extra Listing | 3 | 1st Revised 16 | |
| Fire Alarm Equipment | 2 | 4 th Revised 4 | |
| General Regulations | 3 | 1st Revised 27 | |
| I.B.S. Service | 2 | 1F to 1H | |
| Individual Line Intercom | 2 | Original 1F | |
| Initial Contract Period | 3 | Original 20 | |
| Intrastate Access Service | 11 | 1-15 | |
| Intrastate Equal Access | 4 | Original 8-9, Second Revised 10 | |
| Late Payment Charge | 2 | 3 rd Revised 1H | T) |
| Local Exchange Service Rates | 1 | 2-3 | (D |
| Miscellaneous Services and Equipment | 3 | 25-26 | (D |
| Miscellaneous Service and Facilities | 2 | 2 nd Revised 1E | |
| Non Pub/Unlisted Telephone Number | 3 | Original 6 | |
| Obligation of Customer | 3 | 1st Revised 27 | |
| Obligation & Liability of Telephone Company | 3 | 1-3, 27 | |
| Off Premises Extension | 3 | 3 rd Revised 26 | |
| | | | |

ISSUED: February 29, 2008

EFFECTIVE: February 29, 2008

PREFACE
Third Revised Sheet No. 3
Replaces Second Revised Sheet No. 3

P.U.C.O. NO. 3 GENERAL INDEX

| SUBJECT | SECTION | SHEET |
|---|---------|----------------------------|
| (900) Call Blocking | 2 | 4 th Revised 7 |
| Payment for Service and Facilities | 3 | Revised 22, 23, 23A |
| Per Call Number Privacy | 2 | 1H-1K |
| Per Line Number Privacy | 2 | 1H-1K |
| Public Telephone Service | 3 | Original 23.1 |
| Service Connection Charges | 2 | 2 nd Revised 1D |
| Shared Tenant Service | 2 | Revised 9 & 10 |
| Signalling System Seven (SS7) Service Arrangement | 2 | 1I to 1P |
| Special Services and Facilities | 3 | Original 24 |
| Subscriber Owned Equipment | 3 | 1 st Revised 27 |
| Suspension of Service | 3 | Original 24 |
| Telecommunication Service Priority (TSP) System | 4 | Original 7 |
| Telecommunications Relay Services (TRS) Charge | 2 | 4 th Revised 1H |
| Telephone Directories | 3 | 1 st Revised 8 |
| Temporary Suspension of Service | 3 | Original 24 |
| Touch Tone | 2 | 2 nd Revised 8 |
| Termination of Service | 3 | 21 & 22 |
| Toll Blocking Policy | 3 | Original 23A |
| Toll Restriction | 2 | 2 nd Revised 1H |
| Use of Service and Facilities | 3 | 3 to 5 |
| Voice Repeater | 3 | 3 rd Revised 25 |
| Wide Area Telephone (WATS) Service | 4 | 2 nd Revised 4 |
| | | |

ISSUED: June 23, 2009

EFFECTIVE: June 23, 2009

THE OTTOVILLE MUTUAL TELEPHONE COMPANY OTTOVILLE, OHIO

TITLE PAGE

P.U.C.O. NO. 3

THE OTTOVILLE MUTUAL TELEPHONE COMPANY GENERAL RULES AND REGULATIONS

NOTE:

This Tariff cancels and supercedes all previous Tariffs on The Ottoville Mutual Telephone Company.

ISSUED August 8, 1986

EFFECTIVE November 1, 1986

In accordance with Order No. 85-533-TP-UNC Issued by the Public Utilities Commission of Ohio August 5, 1986

SECTION 1 First Revised Sheet No. 1 Replaces Original Sheet No. 1

EFFECTIVE: February 29, 2008

P.U.C.O. NO. 3 LOCAL EXCHANGE TARIFFS

GENERAL

Customers have certain rights and responsibilities under the Minimum Telephone Service (N) Standards (Ohio Adm.Code 4901:1-5) (the "MTSS"). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

- A. This Tariff is governed, except as otherwise specified herein, by the general rules and regulations of the Public Utilities Commission of Ohio. Unless otherwise specified, the charges quoted in this Tariff are for periods of one month, are payable in advance, and entitle the customer to either wall or desk equipment and to exchange telephone service within the Cloverdale and Ottoville exchanges.
- B. The rates quoted herein also entitle the subscribers of these exchanges to call, without additional charge, subscribers in the following groups of exchange service areas:

From Cloverdale Exchange – EAS to – Fort Jennings, Ottoville, Kalida, and Continental Exchange

From Ottoville Exchange – EAS to – Fort Jennings, Cloverdale, Kalida, and Grover Hill Exchange

ISSUED: February 29, 2008

Donald Hoersten, Manager Ottoville, Ohio

SECTION 1

4th REVISED SHEET NO. 2

P.U.C.O. NO. 3

LOCAL EXCHANGE TARIFF

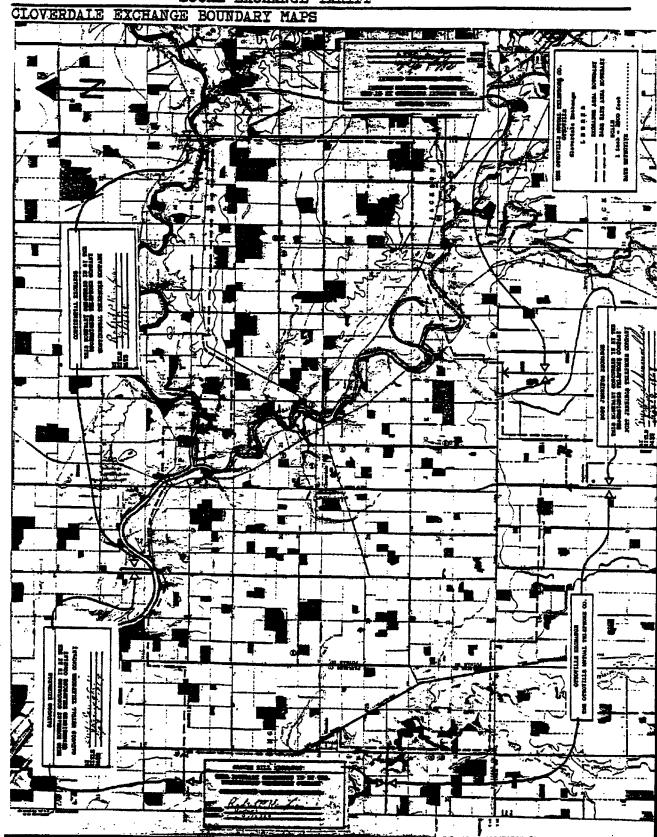
CLOVERDALE EXCHANGE RATES

Within the exchange area:

| BUSINESS | MONTHLY RATE |
|---|--------------|
| Individual line, access charge, each | \$11.25 |
| RESIDENCE | MONTHLY RATE |
| Individual line, access charge, each | \$ 8.40 |
| PAYSTATIONS | |
| Per local message, each | \$.10 |
| Semi-Public Paystation, local message guarantee per month | \$14.00 |

(D)

P.U.C.O. NO. 3 LOCAL EXCHANGE TARIFF



ISSUED February 10, 1975 EFFECTIVE February 15, 1975
In accordance with Order No.
issued by the Public Utilities Commission of Ohio

SECTION 1

5th REVISED SHEET NO. 3

P.U.C.O. NO. 3

LOCAL EXCHANGE TARIFF

OTTOVILLE EXCHANGE RATES

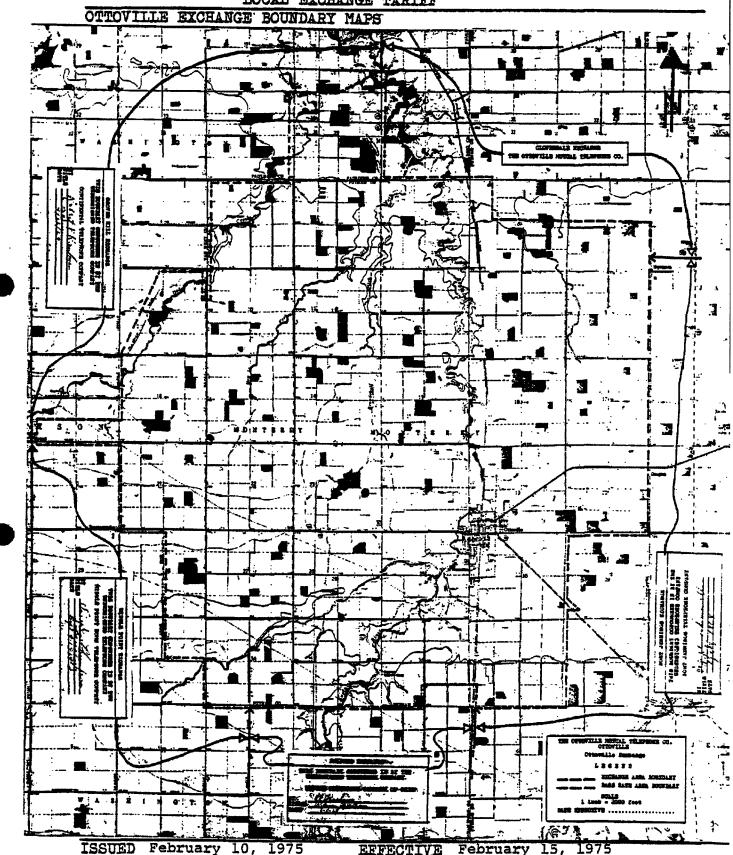
Within the exchange area:

| BUSINESS | MONTHLY RATE |
|---|--------------|
| Individual line, access charge, each | \$11.25 |
| RESIDENCE | MONTHLY RATE |
| Individual line, access charge, each | \$ 8.40 |
| PAYSTATIONS | |
| Per local message, each | \$.10 |
| Semi-Public Paystation, guarantee per month | \$14.00 |

(D)

SECTION 1 ORIGINAL SHEET NO. 3A

P.U.C.O. NO. 3 LOCAL EXCHANGE TARIFF



February 10, 1975 EFFECTIVE February 15, 1975
In accordance with Order No.
issued by the Public Utilities Commission of Ohio

THE OTTOVILLE MUTUAL TELEPHONE COMPANY OTTOVILLE, OHIO

TITLE PAGE

P.U.C.O. NO. 3

THE OTTOVILLE MUTUAL TELEPHONE COMPANY

GENERAL EXCHANGE SERVICE TARIFFS

Note:

This Tariff cancels and supercedes all previous Tariffs on The Ottoville Mutual Telephone Company.

ISSUED March 31, 1982

EFFECTIVE May 1, 1982

In accordance with Order No. :81-532-TP-AIR issued by the Public Utilities Commission of Obio

4th REVISED SHEET NO. 1

P.U.C.O. NO. 3

GENERAL EXCHANGE SERVICE TARIFFS

SERVICE CONNECTION CHARGES

SERVICE CHARGES

- 1. A residential service charge consisting of more of the charges shown in this section is applicable for the following activities undertaken at customer request:
 - a. Connections
 - b. Changes
- 2. Residential service charges are in addition to all other applicable rates and charges associated with the service being provided. All business service charges are based on time and material and are calculated on actual cost of the installation.
- 3. Payment of Service Charges
 - a. Service charges for the initial establishment of residential or business service are due and payable in advance or on the first billing cycle after installation date of the equipment.
- 4. The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the subscriber nor do they contemplate work begun being interrupted by the subscriber. If the subscriber requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.
- 5. Service Charges are the following:
 - a. Service Ordering Charge: Applicable for work done in receiving recording, and processing information necessary to execute a customer's request for connection of service or moves, changes, or additions to existing service.
 - b. <u>Line Connection Charge</u>: Applicable to work done in the Central Office and elsewhere in association with providing an access line or making changes thereto.
 - c. Station Connection Charge: Applicable for work done at the customer's premises in installing, moving or changing wire or protection equipment (other than inside wiring).
 - d. Premises Visit Charge: Applicable if a company employee must visit the customer's premises to complete requested work.

(T)

April 15, 1987

EFFECTIVE January 1, 1987

In accordance with Order No. 86-927-TP-COI y the Public Utilities Commission of Ohio - April 7, 1987

1st REVISED SHEET NO. 1A

P.U.C.O. NO. 3

GENERAL EXCHANGE SERVICE TARIFFS

- 6. Service Charges are not applicable to the upgrading of basic service, when done in conjuction with a general upgrading of facilities.
- Service charges are not applicable to removal of service or equipment.

DEFINITIONS

- 1. Access Line
 The term "Access Line" denotes the line between the serving Central
 Office and the subscriber's premises.
- 2. Change Moving or changing station drop or protection unit.
- Connecting Apparatus
 The term "Connecting Apparatus" denotes the terminal block or jack to which the single line station or terminal equipment may be connected.
- 4. Connection
 The term "Connection" denotes the establishment of telephone service.
 A move of existing service to a different premises requires a connection.

(D)

P.U.C.O. NO. 3 GENERAL EXCHANGE SERVICE TARIFFS

C. APPLICATION OF CHARGES

- Service Ordering Charge Service order activity is classified as either initial (establishment) of service) or subsequent (modification to an existing service.)
 - a. One initial service ordering charge is applicable to each order for connection of the service.
 - b. One subsequent service order charge is applicable to each order for move, change, or addition and the following:
 - 1. Change or addition of additional directory listings.
 - 2. Issuance of order to document the use of customer provided equipment on the service.
 - 3. Change of telephone number requested by subscriber.
 - 4. Only one charge is applicable per order if more than one change is requested on the order.

2. Line Connection Charge

- a. One line connection charge is applicable to the provision of each access line in association with any of the following service.
 - 1. Individual or Multi-party Residence Service.
 - 2. Key System Trunks, Residence
 - 3. Rotary Trunks, Residence
 - 4. Off Premises Extension
 - 5. Telephone Answering Service Lines
 - 6. Long Distance Terminals
 - 7. Foreign Exchange Service
 - 8. Private Line
 - 9. WATS (inward and outward)
- b. Line connection charges are not applicable when service responsibility is assumed by a customer prior to discontinuance by another customer (supersedure) and there is no change of telephone number.
- c. A line connection is applicable to each change in telephone number made at the request of the customer.
- 3. Wiring Charge
 - a. Standard Wiring Charge
 - 1. The wiring charges contained in this section are applicable to all grades of service.

ISSUED March 31, 1982

EFFECTIVE May 1, 1982

In accordance with Order No. 81-532-TP-AIR issued by the Public Utilities Commission of Ohio

2nd REVISED SHEET NO. 1C

P.U.C.O. NO. 3

GENERAL EXCHANGE SERVICE TARIFFS

3. Wiring Charge (continued)

- 2. One wiring charge is applicable for each installation of service drop and protector.
- 3. One wiring charge is applicable for each move of the service drop and the associated station protection device.
- 4. A wiring charge is not applicable if industry standard wire and connecting apparatus to permit the termination of a station are in place.

(T)

4. Station Connection Charge

- a. One station connection charge is applicable for installation, move, or change of outside wire or protector.
- b. A station connection charge is not applicable if the instrument is in place at the time service is established and a move or change is not requested by the customer.

5. Premises Visit Charge

- a. One premises visit charge is applicable whenever a Company employee is dispatched to the customer's premises to complete a customer's request.
- A premises visit charge is not applicable for subsequent visits required to complete an order to which a visit charge is applicable on a per visit basis.

ISSUED April 15, 1987

EFFECTIVE January 1, 1987

In accordance with Order No. 86-927-TP-COI Issued by the Public Utilities Commission of Ohio- April 7, 1987

2ND REVISED SHEET NO. 1D

REPLACES 1ST REVISED SHEET NO. 1D

P.U.C.O. NO. 3 GENERAL EXCHANGE SERVICE TARIFFS

SERVICE CONNECTION CHARGES (continued)

D.

| CHAF | RGES | Residence | |
|------|--|------------------------------|------------|
| 1. | Service Ordering: a. Initial Order, each b. Subsequent Order, each | \$15.00 10.00 | |
| 2. | Line Connection, each | 10.00 | |
| 3. | Wiring Charge: a. Standard wiring of drop or protector | 5.00* | |
| 4. | Station Connection, each | 5.00* | |
| 5. | Premises Visit | 5.00 | |
| 6. | Reconnect Charge for discount, for non-payment of telephone bill. | 25.00 | |
| 7. | Insufficient fund checks** | 15.00 | (I) |
| | *This charge does not apply to extension tel- ordered installed by a residence customer s involving a service connection or move and | imultaneously with any order | |
| | **At the option of the Company, this charge extenuating circumstances (i.e. bank error) | may be waived because of | (N) (N) |

8. All business installations are based on time and material or the actual cost of direct labor, indirect labor, overheads and materials.

The labor rate which should apply at the effective date of this tariff is \$6.00 per quarter hour or fraction thereof. This rate included provisions for direct and indirect costs, loaded to provide for taxes, insurance and other overhead costs.

A written estimate of the total labor and material cost of installation shall be provided to the business customer prior to the actual commencement of the work involved.

ISSUED: December 22, 1998

EFFECTIVE: December 28, 1998

In accordance with Case No. 98-1525-TP-NFP Issued by the Public Utilities Commission of Ohio

By Basil V. Alt, President, Ottoville, Ohio

Publication Commission of Gira

DECOLUTE TRANS

2nd REVISED SHEET NO. 1E

P.U.C.O. NO. 3

GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS SERVICE AND FACILITIES

1. Regular Extra Listing

- \$.30 per month
- 2. PBX Trunk -1½ times the Monthly Business-1-Party Rate

(D)

- 3. Non-Published or Unlisted Number
- \$.60 per month
- 4. Consectuive number Hunting per Transfer \$2.45 per month
- 5. Custom Calling Features:
 - a. <u>Call Forwarding</u>

This service provides the customer with the ability to automatically forward all of his incoming calls to another station. The telephone can still be used for outgoing calls or long distance calls. This service is available on rotary and digitone telephone sets.

Monthly recurring charge \$ 2.25

b. Call Waiting

This service permits a customer, already talking to another customer to be informed that another call is waiting to reach him. By depressing the switchhook, the customer can transfer to the new call while holding the original connection. Subsequent depressing of the switchhook will transfer the customer back and forth between the two connections, but not to talk to both parties at the same time. Only one call can wait at a time; any other calls will receive a busy tone. This service is available on rotary or digitone telephone sets.

Monthly recurring charge \$ 3.50

c. Three-Way Calling

This service permits a customer to add a third party to an existing connection by depressing the switchhook and dialing the third party. Upon receiving dial tone, the three-way connection is completed by depressing the switchhook again. When one person hangs up, the

ISSUED August 8, 1986

EFFECTIVE November 1, 1986

In accordance with Order No. 85-533-TP-UNC Issued by the Public Utilities Commission of Ohio August 5, 1986

P.U.C.O. NO. 3 GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS SERVICE AND FACILITIES (Continued)

the other two may continue their conversation. This service is available on rotary and digitone telephone sets.

Monthly recurring charge.....\$ 2.00

d. Speed Calling - Short List

This feature enables the customer to dial with a one-digit code up to eight (8) frequently called numbers, both local or long distance. The customer can change the list of eight (8) called numbers as often as desired. This service is available on rotary and digitone telephone sets.

Monthly recurring charge.....\$.75

e. Speed Calling - Long List

This feature enables the customer to dial with a two-digit code up to thirty (30) frequently called numbers, both local and long distance. The customer can change the list of thirty (30) called numbers as often as desired. This service is available on rotary and digitone telephone sets. A customer must choose between the Short List or the Long List Feature as both cannot be used simultaneously on a single line.

Monthly recurring charge.....\$ 1.50

- 7. A monthly reduction of \$.25 applies for each custom calling feature when 3 or more are requested by the customer (excluding digitone service).
- 8. The above Custom Calling rates apply to residence and business access lines (includes Key Systems and PBX's).

9. Individual Line Intercom

Allows customer to signal and talk to another location on the same line both on or off premises.

Monthly recurring charge.....\$ 1.75

10. <u>I.B.S.</u> (Integrated Business Services)

Used by small businesses with a minimum of 2 lines and maximum of 6 lines per group. Features include the Custom Calling Features

ISSUED March 31, 1986

EFFECTIVE July 1, 1986

In Accordance with Order No. 86-517-TP-ATA
Issued by the Public Utilities Commission of Ohio

P.U.C.O. NO. 3 GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS SERVICE AND FACILITIES (Continued)

listed in 6a, 6b, 6c, 6d, 6e, and in addition included features to provide service between lines in the group. Customer can use I.B.S. service with single line or multi-line digitone only telephone instruments.

a. Call Pick Up

Allows customer to answer any ringing phone in the group.

b. Call Transfer

Allows customer to transfer calls between lines or select automatic transfer after a certain number of rings.

c. Call Hold

Allows customer to place telephone on hold for privacy with ring-back to remind that a call was placed on hold.

d. Intercom

Allows customer easy access to everyone in their communication group simply by dialing their intercom numbers. For businesses up to 6 lines, just 1 digit - for larger communication groups, 2, 3, or 4 digits depending on size of group.

e. Distinctive Ringing

Provides customer the capability of distinguishing between incoming calls (potential customers) and intercom calls through separate ringing patterns.

Monthly recurring rate - per line\$10.00

- 11. A monthly reduction of \$4.00 per I.B.S. line from the 3rd line to the 6th line of each 6-line group will apply.
- 12. When any of the Custom Calling Features are requested by the customer, regular non recurring charges (Section 2, Sheets 1 & IA) apply in addition to the associated rates and charges, but only one (1) service ordering charge applies to multiple Custom Calling Services requested at the same time.

ISSUED March 31, 1986

EFFECTIVE July 1, 1986

In Accordance with Order No. 86-517-TP-ATA
Issued by the Public Utilities Commission of Ohio

SECTION 2 4th Revised Sheet No. 1H Replaces 3rd Revised Sheet No. 1H

P.U.C.O. NO. 3 GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS SERVICE AND FACILITIES (Continued)

- 13. The Company will provide from time to time a 30-day free trial of its Custom Calling Services.
- 14. Late Payment Charge \$1.00 or 5% whichever is greater will apply to regulated charges not paid at least nineteen days after the postmark on the customer's bill. The Late Payment Charge will not apply to any portion of the bill that is in bona fide dispute, any previous late payment fees included in the amount due, or to service establishment charges for lifeline services. Late charges are to be applied without discrimination.
- 15. Paper copy of bill \$1.50 per sheet (cash), \$2.50 per sheet if charge must be added to monthly bill.
- Toll Restriction \$3.00/month
 This feature blocks all "1+" and "0+" telephone calls.
 Toll restriction does not block access to public emergency 911 service.
- 17. Telecommunications Relay Services (TRS) Charge

Customers may be assessed an annual charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

ISSUED: June 23, 2009

EFFECTIVE: June 23, 2009

(N)

ORIGINAL SHEET 11

P.U.C.O. NO. 3

GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOÙS SERVICE AND FACILITIES (Continued)

- E. SIGNALLING SYSTEM SEVEN (SS7) SERVICE ARRANGEMENTS
 - 1. Per Call Number Privacy/Per Line Number Privacy

RECEIVED

JUN 1 4 1994

DOCKETING DIVISION

1.1 General

- A. Customers may prevent the disclosure of their telephone number when placing calls to a party with service that reveals the calling party's number, by subscribing to either Per Call Number Privacy, or Per Line Number Privacy.
- B. Per Call Number Privacy and Per Line Number Privacy are provided according to the availability of facilities, features, and central office equipment in locations determined by the Company. The features described will only operate on calls originating and terminating within suitably-equipped offices, or similarly equipped offices of interconnecting Local Exchange Companies.

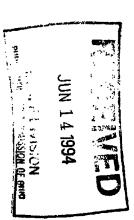
1.2 Description

A. Per Call Number Privacy

Per Call Number Privacy enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number.

B. Per Line Number Privacy

Per Line Number Privacy prevents the disclosure of the customer's telephone number to the called party. Per line Number Privacy is applicable on all outgoing calls placed from the customer's line. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number.



ISSUED: May 9, 1994

EFFECTIVE: May 9, 1994

In accordance with Case No. 94-807-TP-NFP issued by the Public Utilities Commission of Ohio

ORIGINAL SHEET 1J

N

P.U.C.O. NO. 3

GENERAL EXCHANGE SERVICE TARIFFS

1. Per Call Number Privacy/Per Line Number Privacy (Continued)

Per Line Number Privacy will be provided at no monthly charge on an optional basis to customers of non-published service.

Per Line Number Privacy will be available for subscription to all eligible customers at \$.60 per line per month.

1.3 Regulations

- A. Per Call Number Privacy will be provided to all eligible customers. Per Line Number Privacy will not be available to public and semi-public customers.
- B. Per Line Number Privacy will be provided when requested by the customer to all non-published service customers at no monthly charge. The customer must specify each line to be equipped with the specific blocking service desired. Customers subscribing to non-published service will be advised by Company personnel of the availability of Per Line Number Privacy.
- C. Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and terminate the number privacy service where appropriate.

1.4 Rates and Charges

Per Call Number Privacy and Per Line Number Privacy will be provided at the applicable rates as shown in E-1.5 and non-recurring charges as indicated in E-1.4 of this tariff.

Non-published customers may subscribe to Per Line Number Privacy without a monthly or non-recurring charge within 90 days of the introduction of the service. After the 90-day period has expired, a non-recurring service order charge and central office charge will apply.



May 9, 1994

EFFECTIVE: May 9, 1994

In accordance with Case No. 94-807-TP-NFP issued by the Public Utilities Commission of Ohio

SECTION 2

FIRST REVISED SHEET 1K

REPLACES ORIGINAL SHEET 1K

P.U.C.O. NO. 3 GENERAL EXCHANGE SERVICE TARIFFS

Per Call Number Privacy/Per Line Number Privacy (Continued)

1.4 Rates and Charges (continued)

| | | Monthly | |
|----------------|---|---------------|------------|
| | | Non-Residence | Residence |
| 1. 2. A. | Per Call Number Privacy* Per Line Number Privacy* Each line associated with non-published service | N/C | N/C (Note) |
| В. | (customer must request service) Each line associated with other than non-published | N/C | N/C |
| | service (i.e. non-listed service) | \$.60 | \$.60 |

NOTE: Provided automatically to each line in a suitably-equipped central office.

*Not eligible for discount.

- 2. Other Customer Local Area Signalling Services (CLASS)
 - A. Calling Number Delivery: Allows the customer to view the telephone number of the calling party. The telephone number of the calling party is displayed on a customer-provided display device in the interval between the first and second ring. However, the calling party may subscribe to services which will prevent the disclosure of the telephone number. In such instances, a privacy indication will appear on the customer-provided display unit instead of the calling party's telephone number.
 - B. Calling Name Delivery: This feature works in the same manner as Calling Number Delivery, but in addition to displaying the calling party's telephone number, it also displays the listed name associated with that telephone number. The calling party may use services which will prevent the disclosure of their telephone number and name. In such instances, a privacy indication will appear to the provided display device instead of the calling party telephone number and name.

OCT 3 0 1998

TARIFF DIVISION
Public Utilities Commission of Oble

October 30

ISSUED: October 30, 1998

In accordance with Case No. 98-____-TP-NFP issued by the Public Utilities Commission of Ohio By Basil V. Alt, President, Ottoville, Ohio

(N)

(N)

ORIGINAL SHEET 1L

P.U.C.O. NO. 3

GENERAL EXCHANGE SERVICE TARIFFS

Other Custom Local Area Signalling Services (CLASS) continued

- C. Selective Call Acceptance: Allows a subscriber to define a list of calling directory numbers that will be accepted by the subscriber. Any calling numbers not on that list are routed to an announcement stating that the call is not presently being accepted by the calling party. Subscribers can review or change the list of accepted directory numbers as desired. After entering the access code *64 or 1164, the switch provides the subscriber with the status of the service (active or inactive) and the number of directory numbers on the list.
- D. Selective Call Rejection: Enables the subscriber to specify incoming numbers that are to be denied termination. Rejected calls are given a prerecorded call rejection announcement and are terminated. The subscriber can either enter a directory number directly into the list or direct the switch to add the directory number from the last incoming call to the list. Up to 32 directory numbers can be stored in the Selective Call Rejection List. To activate the service, the subscriber dials *60 or 1160. The subscriber may then change the status of the service (active or inactive) or query or change the screening list. PRIVACY indicator will appear on the list when an incoming call has been blocked.
- E. Selective Call Forwarding: Enables the subscriber to designate incoming call directory numbers that are to be forwarded to a remote directory number. The subscriber also designates a remote directory number to which the incoming calls are to be forwarded. 32 directory numbers can be stored in the Selective Call Forwarding List by dialing the access code *63 or 1163. The subscriber may change the status of the service (active or inactive) or query or change the screening list.
- F. Selective Distinctive Ringing/Call Waiting: Enables the subscriber to designate up to 32 directory numbers from which incoming calls are to be identified by distinctive ringing or if the subscriber also has the call waiting feature, by a distinctive call-waiting tone. By dialing the access code *61 or 1161, the subscriber can change the status of the service (active or inactive) or query or change the screening list.

SEP 26 1994

KECEIVED

TARILE DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

ISSUED: May 31, 1994

EFFECTIVE: May 31, 1994

In accordance with Case No. 94-968-TP-NFP issued by the Public Utilities Commission of Ohio

SECTION 2 FIRST REVISED SHEET 1M REPLACES ORIGINAL SHEET 1M

P.U.C.O. NO. 3

GENERAL EXCHANGE SERVICE TARIFFS

Other Custom Local Area Signalling Services (CLASS) continued

- G. Repeat Dialing (Automatic Call Back): Automatically redials the last outgoing number called after the subscriber activates the service by dialing *66 or 1166. The service can be deactivated by dialing *86 or 1186. Automatic Call Back applies regardless of whether the original call was answered, unanswered, or encountered by a busy tone. The system monitors a busy line for up to 30 minutes and performs a call set up when both the calling and the called lines become idle. After activation of the feature the originating and terminating subscribers may place other calls without affecting the Automatic Call Back service status.
- H. Automatic Recall: Enables a subscriber to have call set up performed automatically to the calling party of the last incoming call, whether the call was answered or not. The subscriber dials the activation code *69 or 1169. The subscriber hears the directory number of the last incoming call prior to deciding whether or not to recall that If the line is busy when the subscriber activates the recall, a confirmation announcement is heard, the subscriber hangs up and a querying process begins. For the next 30 minutes both the calling and called parties' lines are checked. The call set up is made when both the originating and terminating lines are idle. Up to 30 automatic recall requests can be queued for each subscriber. The subscriber can cancel all automatic recall requests by dialing *89 or 1189. After activation, both originating and terminating subscribers may place other calls without affecting the Automatic Recall service status. Incoming numbers which are blocked by the caller are voiced back as PRIVATE. Call-backs may be to areas where a toll charge would be applicable.

I. Customer Originated Trace: (To be provided at

OCT 3 0 1998

TARIFF DIVISION
Public Utilities Commission of Ohio

ISSUED:

October 30, 1998

EF**FECTIVE: October 30, 19** 98- - TP-NFP

In accordance with Case No. 98-____-TP-NFP issued by the Public Utilities Commission of Ohio By Basil V. Alt, President, Ottoville, Ohio

(M)

P.U.C.O. NO. 3

GENERAL EXCHANGE SERVICE TARIFFS

2.1 Rates and Charges (CLASS)

A. Recurring Charges - Residential and Non-Residential

| | | 4 | |
|----|--------------------------------|-------------------|-----|
| | | Per Line Equipped | |
| 1. | Calling Number Delivery | 4.95 | |
| 2. | Calling Name Delivery | 5.95 | (N) |
| 3. | Selective Call Acceptance | 4.95 | |
| 4. | Selective Call Rejection | 4.95 | |
| 5. | Selective Call Forwarding | 4.95 | |
| 6. | Selective Distinctive Ringing/ | | |
| | Call Waiting | 4.95 | |
| 7. | Automatic Call Back | 4.95 | |
| 8. | Automatic Recall | 4.95 | |
| 9. | Customer Originated Trace | To be provided | (M) |
| | - | at a later date | (/ |

Monthly Rate

*Not eligible for discount Other Custom Local Area Signalling Services (CLASS) continued

B. Discounts

The following monthly rates and non-recurring charges apply to Custom Local Area Signalling Services (CLASS) and are in addition to the rates and charges applicable to any associated service, equipment and facilities.

The following discount rate is available to residence and non-residence customers:

OCT 3 0 1008

Second feature

2.00 per month
IARIFF DIVISION
Each additional feature after two 1.00 per month
Public Utilities Commission of Ohio

(Example: Customer with 3 features, the total monthly would be \$7.95/mo.)

ISSUED: October 30, 1998

EFFECTIVE: October 30, 1998

In accordance with Case No. 98-_____-TP-NFP issued by the Public Utilities Commission of Ohio By Basil V. Alt, President, Ottoville, Ohio

SECTION 2

(N)

FIRST REVISED SHEET 1 0

REPLACES ORIGINAL SHEET 1 0

P.U.C.O. NO. 3

GENERAL EXCHANGE SERVICE TARIFFS

Other Custom Local Area Signalling Services (CLASS) (continued)

- 2.1 Rates and Charges (CLASS) continued
 - C. Non-recurring Charges - Class
 - 1. The following non-recurring charges apply to CLASS and are in addition to the rates and charges applicable to any associated service, equipment and facilities.

The non-recurring charge applies to establish or change to new and/or additional CLASS services, except when the change results only in the removal of one or more CLASS services.

Non-recurring Charge

Each Line Equipped Call Number Delivery 6.50 Calling Name Delivery 6.50

В. C. Selective Call Acceptance 6.50 Selective Call Rejection 6.50

Selective Call Forwarding Е. 6.50 F. Selective Distinctive Ringing/

Call Waiting 6.50

G. Automatic Call Back 6.50 Automatic Recall H 6.50

Universal Call Blocking I.

(per call blocking) none

J. Customer Originated Trace (M) *1 (M)

Call Trace Removal K. *1

Customers ordering more than one Custom Local Area Signalling Service (CLASS), on the same line, at the same time, and at the same address will only be billed one non-recording

*1-Customer Originated Trace and Call Trace Removal information will be provided at a later date.

OCT 3 0 1999

ISSUED: October 30, 1998

A.

EFFECTIVE: October

In accordance with Case No. 98--TP-NFP issued by the Public Utilities Commission of Ohio By Basil V. Alt, President, Ottoville, Ohio

ORIGINAL SHEET 1P

P.U.C.O. NO: 3

GENERAL EXCHANGE SERVICE TARIFFS

Other Custom Local Area Signalling Services (CLASS) continued

- 2.1 Rates and Charges (CLASS) continued
 - D. Promotional Offerings

The Company may, from time to time, engage in special promotional service offerings of limited duration in order to attract new customers or increase existing customer awareness of optional services. Waiver or reduction of non-recurring or, on occasion, recurring charges during such special promotions shall be for a limited time, not to exceed ninety (90) days for any single customer. Requests for promotional offerings will be filed with the Public Utilities Commission of Ohio no later than their effective date.

1. Services subject to promotional offerings

Custom Calling Features Custom Local Area Signalling Services (CLASS) Touch Call Service



SEP 26 1994

TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

ISSUED: May 31, 1994

EFFECTIVE: May 31, 1994

In accordance with Case No. 94-968-TP-NFP issued by the Public Utilities Commission of Ohio

SECTION 2

5th Revised Sheet No. 2

Replaces 4th Revised Sheet No. 2

P.U.C.O. NO. 3 GENERAL EXCHANGE SERVICE TARIFFS

(D)

ISSUED: February 29, 2008

EFFECTIVE: February 29, 2008

SECTION 2

5th Revised Sheet No. 3

Replaces 4th Revised Sheet No. 3

P.U.C.O. NO. 3 GENERAL EXCHANGE SERVICE TARIFFS

(D)

ISSUED: February 29, 2008

EFFECTIVE: February 29, 2008

SECTION 2

4th REVISED SHEET NO. 4

P.U.C.O. NO. 3

GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS SERVICE AND FACILITIES (continued)

A. Fire Alarm Equipment

per fire bar

Monthly Charge

\$ 7.40

(D)

ISSUED August 8, 1986

EFFECTIVE November 1, 1986

In accordance with Order No. 85-533-TP-UNC Issued by the Public Utilities Commission of Ohio August 5, 1986

SECTION 2

1st REVISED SHEET NO. 5

P.U.C.O. NO. 3

GENERAL EXCHANGE SERVICE TARIFFS

SPECIAL ASSEMBLAGES

Where special assemblages of equipment or extra equipment installations are desired or special equipment which is not provided for or established under these existing tariff schedules is required, such rates will be charged for this equipment as will produce an annual revenue to equal thirty-three and one third percent (33 1/3%) of the total cost of said equipment, wired and installed, including labor, materials and supervision, and the minimum term will be such as will justify the installation.

Special assemblages or extra equipment installations will only be made at the discretion of the telephone company.

APPLICATION AND EXPLANATION OF SYMBOLS

Application

- 1. These Tariffs apply to the General Telephone Exchange Services of The Ottoville Mutual Telephone Company, here-inafter referred to as the Telephone Company, in Exchanges of the Telephone Company in Cloverdale and Ottoville except those sheets specifically labeled Ottoville Exchange or Cloverdale Exchange will apply only as labeled. In the event of any conflict between any rate, rule, or regulation contained in these General Exchange Service Tariffs, the rate, rule or regulation contained in the Local Exchange Service Tariff shall apply.
- 2. The provision of services and facilities, as provided herein is subject to the General Rules and Regulations of the Telephone Company, which General Rules and Regulations as they now exist or as they may be revised, added to or supplemented by superseding issues are hereby made a part of these General Exchange Service Tariffs.
- 3. These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective date of these Tariffs.

ISSUED FEB 10 19:5

EFFECTIVE FEB 1 5 1975

In accordance with Order No. 73-355-Y issued by the Public Utilities Commission of Ohio DEC 10 18-4

SECTION 2

Second Revised Sheet No. 5.1

Replaces First Revised Sheet No. 5.1

P.U.C.O. NO. 3 GENERAL EXCHANGE SERVICE TARIFFS

(D)

Issued: January 26, 2006

Effective: January 26, 2006

P.U.C.O. NO. 3

GENERAL EXCHANGE SERVICE TARIFFS

APPLICATION AND EXPLANATION OF SYMBOLS (continued)

- B. Explanation of Symbols
 - (C) Signifies a changed regulation.
 - (D) Signifies a discontinued rate, treatment, or regulation.
 - (I) Signifies an increased rate or new treatment resulting in increased rate.
 - (N) Signifies a new rate, treatment or regulation.
 - (R) Signifies a reduced rate or new treatment or regulation.
 - (T) Signifies a change in text but no change in rate, treatment, or regulation.

4th REVISED SHEET NO. 7

P.U.C.O. NO. 3

GENERAL EXCHANGE SERVICE TARIFFS

900 SERVICES CALL BLOCKING

XX. 900 SERVICES CALL BLOCKING

A. Description

900 services call blocking is an optional service providing residential and nonresidential subscribers with the capability to block the origination of direct dialed calls to all 900 services.

B. Regulations

- (a) LEC-provided blocking of 900 services shall be provided where technologically feasible.
- (b) 900 services blocking is to be offered to residential customers at no charge for initial requests.
- (c) 900 services blocking is to be provided to nonresidential customers, free of charge, on a one-time basis, during a 60-day period after the inception of service.
- (d) Charges associated with nonresidential customers' initial requests (after the sixty-day free enrollment period has expired) and subsequent requests, and residential customers' subsequent requests, for 900 services blocking will not exceed the company's service order charge.
- (e) Residential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge, even if they exercised an option to block services at a previous location at no charge.
- (f) Nonresidential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge during a 60-day period after the inception of service, even if they exercised an option to block 900 services at a previous location at no charge.

(g) Customers may elect to remove 900 services blocking free of charge.

Request: Requests to remove 900 services blocking must be in writing.

JAN 23 1995

ISSUED: January 17 C1995

EFFECTIVE: January 24, 1995

In accordance with or the 94-1648-TP-COI issued by the Public Utilities Commission of Ohio

THE OTTOVILLE MUTUAL TELEPHONE COMPANY

TOUCH TONE CALLING

this tariff.

SECTION 2

(T)

2ND REVISED SHEET NO. 8

REPLACES 1ST REVISED SHEET NO. 8

P.U.C.O. NO. 3

GENERAL EXCHANGE SERVICE TARIFFS

This service more commonly known as pushbutton dialing will be offered to subscribers in the Ottoville and Cloverdale exchange areas. There will be no distinction between business and/or residence rates. (D) Monthly Charge Touch Tone service - main station 1.00 (R) (R)

All other change charges will apply as set forth on other pages of

RECEIVED

OCT 3 0 1998

TARIFF DIVISION

Public Utilities Commission of Ohio

ISSUED: October 30, 1998

EFFECTIVE: October 30, 1998

In accordance with Case No. 98-_____TP-NFP issued by the Public Utilities Commission of Ohio By Basil V. Alt, President, Ottoville, Ohio

THE OTTOVILLE MUTUAL TELEPHONE COMPANY OTTOVILLE, OHIO

Section 2 First Revised Sheet 9 Replaces Original Sheet 9

| - | W T | ~ | \sim | 210 | ^ |
|---|-----|---|--------|------|-----|
| • | | | | NO. | - 4 |
| | · • | • | v. | 110. | |

GENERAL EXCHANGE SERVICE TARIFFS

RECEIVED

AUG 23 1996

SHARED TENANT SERVICE

GENERAL A.

DOCKETING DIVISION Public Utilities Commission of Ohio

- 1. Shared Tenant Service is a shared service arrangement which allows a business customer subscribing to Shared Tenant Service to share or resell local service to individuals, firms, corporations, etc. (herein called "tenants") located within the Shared Tenant Service customer's premises.
- 2. This tariff is not intended to apply to the resale of local exchange service by certified local exchange carriers.
- 3. This tariff does not permit, by a certified local exchange carrier or any other entity, the purchase of local residential service for resale as business service. Such resale is prohibited.

B. RATES

| | | S&E <u>Code</u> | Monthly Rate | NRC |
|----|-------------------------------------|--------------------|--------------|-----|
| 1. | Business Service Line or Trunk Rate | (1) | (1) | (1) |

C. **CONDITIONS**

- 1. A Shared Tenant Service customer may provide service only within a single building, or a contiguous complex of buildings under common ownership or management (such complex may be intercepted by public thoroughfares provided that the property segments created would be continuous in the absence of the thoroughfares). Where separate buildings are involved, they must have a related business purpose (e.g. industrial park, shopping center, college or university, etc.)
- 2. A Shared Tenant Service customer may only offer Shared Tenant Service to the occupants of a building or contiguous complex of buildings which compose a resale or sharing system.
- (1) Applicable code, monthly rates and nonrecurring charges for Business Service Indivudal Line and Trunk rates.

ISSUED: August 23, 1996

EFFECTIVE: August 23, 1996

IN ACCORDANCE WITH CASE NO. 96-868-TP-NFP ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO By: Basil V. Alt, President, Ottoville, Ohio

(N)

THE OTTOVILLE MUTUAL TELEPHONE COMPANY OTTOVILLE, OHIO

Section 2 First Revised Sheet 10 Replaces Original Sheet 10

P. U. C. O. NO. 3

GENERAL EXCHANGE SERVICE TARIFFS

C. CONDITIONS (Continued)

- 3. Customer Premises Equipment and intrasystem wiring provided by the Shared Tenant Service customer must comply with Part 68 of the Federal Communications Commission's Rules and Regulations
- 4. Application for Shared Tenant Service, and applications for changes in service therewith, must be made by the Shared Tenant Service customer. The Shared Tenant Service customer is responsible for payment of all charges incurred, whether such charges are associated with the services provided for the use of the Shared Tenant Service customer or services provided for the use of tenants that are served by the Shared Tenant Service arrangement.
- 5. A Shared Tenant Customer is entitled to one telephone directory listing at no charge. Directory listings for the tenants or subscribers of the STS customer or reseller/sharer will be provided at the rates for business extra listings.
- 6. Direct interconnection of PBX's serving different Shared Tenant Service systems is prohibited.
- 7. Shared Tenant Service access to local exchange service will be provided on a local measured service basis. Where local measured service is not available, the Shared Tenant Service customer shall pay the appropriate flat business line or trunk rate as set forth in the Local Exchange Tariff. The Company has the capability to offer local measured service; however, it does not offer such service at present. The Company intends to file for measured service rates should there be a request for Shared Tenant Service.
- 8. The Telephone Company will provide direct local service, upon request, to any tenant in an STS or other resale/sharing system. The Company will obtain access to such tenants either by leasing the existing intra-building wiring from the STS provider, or by utilizing or installing its own facilities. Residence service is not available with Shared Tenant Service.

ISSUED: August 23, 1996 EFFECTIVE: August 23, 1996

THE OTTOVILLE MUTUAL TELEPHONE COMPANY

SECTION 2 First Revised Sheet No. 11

Replaces Original Sheet No. 11

P.U.C.O. NO. 3 GENERAL EXCHANGE SERVICE TARIFFS

(D)

ISSUED: February 29, 2008

EFFECTIVE: February 29, 2008

OTTOVILLE, OHIO

ORIGINAL SHEET 12

P.U.C.O. NO. 3

GENERAL EXCHANGE SERVICE TARIFF

Emergency Service (ESCP)

Message toll telephone calls, to governmental emergency service agencies as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to customers:

- (a) Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they anser emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- (b) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

RECEIVED

MAY 07 1993

TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

ISSUED: May 6, 1993

RECEIVED

MAY 7 1993

DOCKETING DIVISION PUBLIC UTILITIES COMMISSION OF OHIO

EFFECTIVE: May 8, 1993

In accordance with Order No. 86-1466-TP-COI and 89-54-TP-COI Issued by the Public Utilities Commission of Ohio

DIRECTORY ASSISTANCE SERVICE

(N)

A. Regulations

- 1. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.
- 2. The charges specified in Section B. for Directory Assistance Service are not applicable to calls placed from pay telephone stations, or from hospitals and skilled nursing homes. For the purpose of this tariff, the term "skilled nursing homes" applies to those nursing homes that provide 24 hour per day professional nursing care.
- 3. Directory Assistance Service furnished to the visually or physically handicapped:
 - a. Charges for Directory Assistance Service are not applicable to calls placed by visually or physically handicapped subscribers to the Directory Assistance attendant. One residence service per handicapped person is designated by that handicapped person who is unable to use a directory due to a visual or other physical handicap. Such person must make application to the Telephone Company for exemption and will be required to provide suitable proof of handicap. Such application shall be established by the following procedures:
 - (i) A letter to the Telephone Company from a qualified professional familiar with the person's visual or physical impairment stating that the person qualifies for the exemption, or
 - (ii) The filling out of a prepared form made available by the Telephone Company, by a qualified professional familiar with the person's visual or physical impairment.

(N)

RECEIVED

NOV 2 2 2000

TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: November 22, 2000

Effective: November 22, 2000

DIRECTORY ASSISTANCE SERVICE

A. Regulations (cont'd)

- b. Exemption may be extended to one business service in lieu of a residence service where the handicapped person subscribes only to business service that is located in the residence of said person.
- c. For the purpose of this tariff, a visually handicapped person is defined as follows:
 - (i) Visual acuity of 20/60 or worse with best refractive correction with best eye, or
 - (ii) Visual field of 20° or less in diameter.
- 4. Directory Assistance Service for the communicatively impaired:
 - a. For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
 - b. Residential impaired customers or impaired members of a customer's household, upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official or state agency or a diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and, if they utilize telebraille devices, they may receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by nonprofit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the impaired, may receive a discount off their message toll services rates.

RECEIVED

NOV 2 2 2000

TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: November 22, 2000

Effective: November 22, 2000

In Accordance with Case No. 00-2291-TP-NFP Issued by the Public Utilities Commission of Ohio Donald Hoersten, Manager........

(N)

(N)

DIRECTORY ASSISTANCE SERVICE

B. Rates

(N)

1. Local

a. Requests made of Directory Assistance for telephone numbers of individuals or businesses located in the Cloverdale and Ottoville Exchanges are free.

2. National

a. The rate of \$.90 applies when customers of the Telephone Company request assistance in determining telephone numbers of individuals or businesses who are located outside the Local Service area described above.

(N)

RECEIVED

NOV 2 2 2000

TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: November 22, 2000

Effective: November 22, 2000

In Accordance with Case No. 00-2291-TP-NFP
Issued by the Public Utilities Commission of Ohio

Donald Hoersten, Manager

Ottoville, Ohio

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

(N)

A. GENERAL

- The Federal Communications Commission (FCC) assigned the 811 dialing code for
 nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is
 a nationwide toll-free number to be used by state "One Call" notification systems for
 providing advanced notice of excavation activities to underground facility operators. Pursuant
 to PUCO Case No. 05-1306-TP-COI, 811 Service shall be made available within Ohio by
 May 14, 2007.
- 2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
- 3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
- 4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
- 5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

(N)

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

- 1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
- 2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a number change charge as set forth in Section F. below.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
- 3. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
- 4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
- The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.

(N)

(N)

ISSUED: April 23, 2007

EFFECTIVE: April 23, 2007

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

- (N)
- B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER (continued)
 - 6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
 - 7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
 - 8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
 - 9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.
 - 10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
 - 11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
 - 12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

ന്

ISSUED: April 23, 2007

EFFECTIVE: April 23, 2007

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

C. OBLIGATIONS OF THE COMPANY

- The Company will establish the 811 Service within ninety days after receipt of the 811
 Provider's completed application(s) for service or the effective date of this Tariff, whichever
 is later.
- 2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
- 3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
- 4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Providerestablished call centers.
- 5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.

(N)

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

D. LIABILITY (continued)

- 2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
- 3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
- 4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
- 5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

- The 811 Service will not provide calling number information in real time to the 811 Provider.
 If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
- 2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.
- 3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
- 4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

(N)

ISSUED: April 23, 2007

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

F. RATES & CHARGES

- 1. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 - a. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.
 - b. If the 811 Provider establishes 811 Service in multiple Company exchanges serviced by the same host central office, only one Central Office Charge applies.
- A Number Change Charge applies when the 811 Provider establishes service or applies to
 change the telephone number into which the 811 abbreviated dialing code is translated. The
 Number Change Charge is applied on a per telephone number, per host central office basis.
- 3. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Order Charges will apply.
- 4. Rates:

| | Nonrecurring <u>Charge</u> |
|--|-------------------------------|
| Central Office Charge * | \$115.00 |
| Number Change Charge (per Telephone Number) | \$10.00 |
| Service Order Charge | \$15.00 |

^{*} The Central Office Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

(N)

ISSUED: April 23, 2007

EFFECTIVE: April 23, 2007

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES

(N)

A. GENERAL

- In Order No. 93-1799-TP-COI, the Public Utilities Commission of Ohio ("P.U.C.O.") locally assigned the three digit 211 abbreviated dialing code to the Approved Information and Referral Service Provider for use in providing community information and referral services to the public by way of voice grade facilities. The P.U.C.O. ordered incumbent local exchange carriers in each local calling area to make the 211 abbreviated dialing code available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
- 2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
- 3. All 211 abbreviated dialing code calls shall be local in nature and shall not result in any expanded local calling area ("ELCA"), intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of home and EAS exchange calling.
- 4. The 211 Service is not available for the following classes of service:
 - a. Hotel/motel/hospital service
 - b. Inmate service
 - c. 1+ and 0+ calling
 - d. O-operator assisted calling
 - e. 101XXXXX calling

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

The Approved Information and Referral Service Provider shall make written application for 211
Service to the Company at the local exchange level. The Approved Information and Referral Service
Provider may establish 211 Service in all, part or none of the Company's local exchanges.

ISSUED: June 23, 2009

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

- B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)
 - 2. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange shall include the following:
 - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, then the Approved Information and Referral Service Provider shall make a new application.
 - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
 - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
 - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
 - 3. Local Calling for Company Subscribers
 - a. The Company, in cooperation with the Approved Information and Referral Service Provider, shall assure that all 211 Service calls are local in nature and do not generate ELCA, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 - b. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider shall supply the Company with a seven (7) or ten (10) digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange.

ISSUED: June 23, 2009

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

- B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)
 - 3. Local Calling for Company Subscribers (Continued)
 - c. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.
 - 4. The Approved Information and Referral Service Provider shall develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
 - 5. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.
 - 6. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any service offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.

ISSUED: June 23, 2009

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

- B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Continued)
 - 7. The Approved Information and Referral Service Provider shall comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the P.U.C.O.
 - 8. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
 - 9. If requested by the Company, the Approved Information and Referral Service Provider shall assist the Company in responding to complaints made to the Company concerning the 211 Service.
 - 10. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
 - 11. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
 - 12. The Approved Information and Referral Service Provider should work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

ISSUED: June 23, 2009

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

C. OBLIGATIONS OF THE COMPANY

- 1. The Company shall provision 211 Service no later than thirty (30) days after it receives a request from an Approved Information and Referral Service Provider.
- 2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
- 3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.

D. LIABILITY

- 1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
- 2. The Company is not liable for any losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
- 3. The Company's entire liability to any person for interruption or failure of the Approved Information and Referral Service Provider is limited to the terms set forth in this and other sections of this Tariff.

ISSUED: June 23, 2009

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

D. LIABILITY (Continued)

- 4. The Commission's local assignment and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages the Approved Information and Referral Service Provider may incur that result from a national assignment of the 211 abbreviated dialing code.
- 5. The Company will make every effort to route 211 calls to the appropriate Approved Information and Referral Service Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

- The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service.
- 2. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.
- 3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
- 4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

ISSUED: June 23, 2009

211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Continued)

(N)

F. RATES AND CHARGES

- 1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
- 2. The Approved Information and Referral Service Provider shall pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the Approved Information and Referral Service Provider's designated premises.
- 3. The Approved Information and Referral Service Provider shall pay the following nonrecurring charges upon establishment of 211 Service:

| Non-Recurring Charges |
|-----------------------|
| \$115.00 |
| \$ 10.00 |
| \$ 15.00 |
| |

*The Central Office Charge is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. This charge applies for each translated number if multiple numbers are required.

ISSUED: June 23, 2009

Fourth Revised Sheet No. 1

Replaces Third Revised Sheet No. 1

P.U.C.O. NO. 3 GENERAL RULES AND REGULATIONS

A. <u>APPLICATION</u>

The rules and regulations specified herein are in addition to those contained in the Local Exchange Service Tariffs, the General Service Tariffs and the Message Toll Telephone Service Tariffs. They apply to the intrastate service and facilities furnished by The Ottoville Mutual Telephone Company, in both Cloverdale and Ottoville Exchanges, hereinafter referred to as the Telephone Company or Company.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rules, regulation or provision contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs, or the Message Toll Telephone Service Tariffs, the rate, rules, regulation or provision contained in the Specific tariffs shall prevail.

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain without unreasonable expense, suitable facilities and rights in the construction and maintenance of the necessary pole lines, circuits, and equipment.

2. (D)

ISSUED: February 29, 2008 EFFECTIVE: February 29, 2008

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (continued)

3. Birectory Errors and Omissions

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account, or errors in, or omissions from its directories, nor for the result of the publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listings published in the directories.

Claims for damages on account of interruptions to service, due to errors or omission in directory listings, will be limited to a pro rata abatement of the charge for such of the subscriber's service as is affected, the maximum abatement not to exceed the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

4. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties, the operator, in order to accommodate the subscriber, repeats messages she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstanding that may arise between subscribers because of the errors.

5. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other Companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

6. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any

ISSUED FEB 1 0 1975

EFFECTIVE

FEB 1 5 1975

In accordance with Order No. 73-355-Y issued by the Public Utilities Commission of Ohio 1903 1974

3rd REVISED SHEET NO. 3

P.U.C.O. NO. 3

GENERAL RULES AND REGULATIONS

6. Defacement of Premises (continued)

defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

7. Adjustment of Charges

The Telephone Company will make a refund of the full amount of any excess charges collected as a result of overbilling. Conversely, the Company will bill the full amount of any undercharge resulting from underbilling. If the precise amount of excess or undercharge can not be determined, or if the exact period during which over or underbilling has occurred can not be fixed, the amount of refund or charge shall be estimated based on the best information obtained from all available records and agreed to by the customer and the Company.

C. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

Equipment and lines (other than inside wire) furnished by the Telephone Company on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises during usual working hours for the purpose of installing, inspecting, maintaining or repairing the equipment, telephones and lines (other than inside wire), or for the purpose of making collections from coin boxes, or upon termination of the service, for the purpose of removing such equipment, telephones and lines. The Telephone Company's agent or employee will, upon request, show his credentials or emblem of authority and state the reason for requesting access to the subscriber's premises.

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service and, if such service is furnished, may require the subscriber to install and maintain such.

ISSUED April 15, 1987

EFFECTIVE January 1, 1987

In accordance with Order No. 86-927-TP-COI Issued by the Public Utilities Commission of Ohio - April 7, 1987

By Basil V. Alt, President, Ottoville, Ohio

(T)

(T)

(T)

C. USE OF SERVICE AND FACILITIES (continued)

1. Ownership and Use of Equipment (continued)

service and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

2. Authorized Attachments and Connections

Subscriber-provided equipment and facilities may be attached to or connected with facilities furnished by the Telephone Company, subject to the provisions set forth under Connections with Racilities Provided by Subscribers. See Section 6 of this tariff.

3. Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

4. Misuse of Pacilities

The Telephone Company may discontinue telephone service, after notification, to any individual, partnership, association, or corporation, who by the use of the facilities furnished them by the Telephone Company uses or permits to be used for the following purposes:

The use of the service in such a manner as to interfere with the service of others or to prevent others from making or receiving calls over their telephone service.

The use of the service for any purpose other than as a means of communication.

ISSUED FEB 1 0 1975

EFFECTIVE FEB 1 5. 1975

In accordance with Order No. 73-355-Y issued by the Public Utilities Commission of Ohio

C. USE OF SERVICE AND FACILITIES (continued)

The use of service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without the payment of the applicable local message charge or message toll charge.

The obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain, local or message toll telephone service, by rearranging, tampering with, or making connection with any facilities of the Telephone Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or part, of the regular charge for service.

Causing or allowing Telephone Company equipment to be tampered with, damaged or destroyed through negligence.

When service is restored after denial, the Telephone Company will make a pro rata allowance at the scheduled rate for the service denied for the entire period of denial.

5. Governmental Objections to Service

The Telephone Company has the right and duty to refuse to institute service for a potential customer or to disconnect the service of an existing customer if not doing so would be in violation of Rule No. 4901:1-3-12 of the Commission's Code of Rules and Regulations or of an order issued to the Company by a court of competent jurisdiction.

D. ESTABLISHMENT AND FURNISHING OF SERVICE

- 1. Application for service
 - a. Applications for service must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon the establishment of service. Applicants for service are required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and equipment, and the service connection charge if applicable. The terms and conditions specified in such contracts are subject to these General Rules and Regulations, the General

ISSUED FEB 1 0 1975

EFFECTIVE FEB 1 5 1975

In accordance with Order No. 73-355-Y issued by the Public Utilities Commission of Ohio 050 28 4574

ESTABLISHMENT AND FURNISHING OF SERVICE (continued)

Exchange Service Tariffs and the Local Exchange Service Tariffs for the particular exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.

b. Requests from subscribers for additional service, equipment etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

2. Telephone Numbers

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number of the central Office designation or both, of a subscriber whenever it deems is advisable in the conduct of its business to do so.

3. Non-Published Telephone Numbers

"Non-published" telephone numbers will be permitted upon receipt of an authorization, signed by the subscriber in a form satisfactory to the company. First request - no charge, change charge for subsequent requests.

The company shall not be obligated to complete exchange or message toll calls to such telephone under any circumstances and regardless of any emergency, unless such calls are placed by number. The company will endeavor to prevent the disclosure of the number of such telephone, but shall not be liable should such number be divulged through inadvertence.

ISSUED March 8, 1973 EFFECTIVE March 12, 1973

In accordance with Order No. 72-411-T issued by the Public Utilities Commission of Obio NOV 30 1972

2nd REVISED SHEET NO. 7

P.U.C.O. NO. 3

GENERAL RULES AND REGULATIONS

4. Alterations

The subscriber agrees to notify the company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such changes.

5. Payment for Service

The subscriber is required to pay all charges for exchange service and facilities and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

6. Maintenance and Repairs

All ordinary expense of maintenance and repairs, unless otherwise specified in the Telephone Company's Tariff, is borne by the Telephone Company. In case of, damage to, or destruction of any of the Company's wiring or protection, not due to ordinary wear and tear, the subscriber is held responsible for the cost of replacing the property destroyed or for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the subscriber. Subscribers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect, or remove any apparatus or wiring, (other than inside wiring), installed by the Telephone Company, except upon the written consent of the Telephone Company.

(T)

7. Unusual Installation Costs

Where special donditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

ISSUED April 15, 1987

EFFECTIVE January 1, 1987

In accordance with Order No. 86-927-TP-COI Issued by the Public Utilities Commission of Ohio - April 7, 1987

P.U.C.O. NO. 3 GREEFAL MULES AND REQUIATIONS

E. TELEPHONE DIRECTORIES

1. Distribution

The Telephone Company will furnish to its subscribers without charge one directory per each main station service. Directories for each subscribed for extension station will be furnished without charge only upon the subscriber's request. Other additional directories of the Telephone Company will be furnished at the discretion of the Telephone Company at a reasonable charge based on cost.

2. Ownership and Use

Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company upon request. Subscribers must not deface or mutilate directories. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the subscriber.

P. SEMI-PUBLIC PAYSTATIONS

- l. Semi-Public Pay-station Service is furnished at business locations more or less public in character, but not, in the opinion of the Telephone Company, suitable for the installation of public telephone service. Semi-public telephones will not be placed in locations in-accessible to the public or where they will not serve a public need, and will be placed at the discretion of the Telephone Company.
- 2. Thil messages are charged at the established national toll rates. Local messages are charged for at the rate of 10 cents each.

ISSUED FEB 10 1975

EFFECTIVE

FEB 1 5 1975

In accordance with Order No. 73-355-Y issued by the Public Utilities Commission of Ohio DEC 28 1874

THE OTTOVILLE MUTUAL TELEPHONE COMPANY

SECTION 3

Fourth Revised Sheet No. 9

Replaces Third Revised Sheet No. 9

P.U.C.O. NO. 3 GENERAL RULES AND REGULATIONS

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. The Telephone Company will extend credit to present customers or to new applicants for residential and business services; or, it may require security deposits from such customers based upon the estimated average monthly bill for the individual customer's regulated services for the ensuing twelve months.

2. Deposits shall accrue interest pursuant to Ohio Adm.Code 4901:1-17-05(C).

Issued: February 29, 2008

Effective: February 29, 2008

APPLICATION OF BUSINESS AND RESIDENCE RATES

- A. Business rates apply at the following locations:
 - 1. In offices, stores, factories, mines and all other places of a strictly business nature.
 - 2. In boarding houses, except as noted under B-2, offices of hotels, halls and offices of apartment buildings; quarters occupied by Clubs or lodges; public, private or parochial schools or colleges, hospitals, libraries, and other similar institutions.
 - 3. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
 - 4. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
 - 5. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under B-3 below.
- B. Residence Rates Apply at the Following Locations:
 - 1. In private residence where business listings are not provided.

ISSUED March 8, 1973 EFFECTIVE

EFFECTIVE March 12, 1973

In accordance with Order No. 72-411-T issued by the Public Utilities Commission of Obio NOV 30 1972

APPLICATION OF BUSINESS AND RESIDENCE RATES (continued)

- 2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
- 3. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinary, provided the subscriber does not maintain an office in the residence.
- 4. In churches.

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

A. General

- 1. Lines will be extended in accordance with provisions specified in paragraphs D-1, 2,3, Line Extensions, of this tariff.
- 2. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates when because of the sporadic or occasional nature of the service or an unusual investment or expense, as for example:
 - a. The facilities are provided in remote or undeveloped sections outside the base rate area.
 - b. Conditions require the provisions of special equipment or unusual methods of plant construction. installation or maintenance.
 - c. The customer's location requires the use of costly private right-of-way.
- 3. Title to all construction, as specified in C below, provided wholly or partly at a customer's expense is vested in the Telephone Company.

ISSUED March 8, 1973 EFFECTIVE March 12, 1973

In accordance with Order No. 72-411-T issued by the Public Utilities Commission of Ohio 957 53 19 7 2

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES (continued)

- 4. By "cost" is meant the cost of labor and materials including the usual supervisory expenses.
- 5. When attachments are made to poles of other companies, in view of providing construction for which the customer would be charged under the provisions hereof, the cost to the Telephone Company for such attachments is borne by the customer.
- 6. The customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Telephone Company.
- 7. Construction charges will not apply to the customer's aerial drop which extends from the last pole to the building in which the telephone is located.

B. SPECIAL TYPE OF CONSTRUCTION.

When underground service connections are desired by customers as initial installations in places where aerial drop wires would ordinarily be used to reach the customers' premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

- 1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable including the cost of installing less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
- 2. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.

ISSUED March 8, 1973

EFFECTIVE March 12, 1973

In accordance with Order No. 72-411-T issued by the Public Utilities Commission of Ohio NGV 83 1972

SPECIAL TYPE OF CONSTRUCTION (continued)

- 3. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable including the cost of installing it less the estimated cost to the Telephone Company of installing such aerial drop as would be (or is) required to furnish the same service.
- 4. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of cable in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.
- 5. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

C. POLES ON PRIVATE PROPERTY

- 1. Poles on private property to be used in serving an individual subscriber will be furnished by the Telephone Company at a charge of actual cost (T & M) for each such pole, except that the Telephone Company will furnish as many as two poles without charge to the subscriber provided the poles thus furnished are used to carry main line circuits. Ownership and maintenance of such poles is vested in the Telephone Company.
- 2. Poles on private property to be used as a part of the standard distributing plan serving subscribers in general are furnished, maintained, and owned by the Telephone Company, subject to such construction charge as may be applicable.
- 3. Circuits on poles on private property are furnished, owned and maintained by the Telephone Company.

ISSUED March 31, 1982 EFFECTIVE May 1, 1982

In accordance with Order No. 81-532-TP-AIR issued by the Public Utilities Commission of Ohio

LINE EXTENSIONS

- 1. Line extensions will be made pursuant to P.U.C.O. Rule No. 4901:1-3-13 (½ mile construction costs at Company expense, all excess construction costs to be borne by prospective subscriber or subscribers.)
- 2. Provisions of Private Right-of-way
 - a. Where required by the conditions, applicants shall provide, without expense to the Telephone Company, private right-of-way parallel to the public highway; such right-of-way shall be free from tree interference and otherwise suitable.
- 3. Other Regulations
 - a. Applicants may be required to make advance payments to cover all or a portion of the exchange service when in the opinion of the Telephone Company there is evidence of credit risk.

A. GENERAL REGULATIONS

- The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of subscribers.
- 2. The alphabetical list of names of subscribers is designed solely for the purpose of informing calling parties of the telephone numbers of subscribers and those entitled to use subscribers' service. special arrangements of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.
- Names in directory listings shall be limited to the following:
- (a) In connection with residence service.
 - (1) The Individual name of the subscriber, or
 - (2) The individual name of a member of the subscriber's family, or (3) A dual name listing may be provided as the primary listing for residential service for two persons who share the same surname and reside at the same address or for a person known by two first names. A dual name listing consists of a surname. two first names, an address and telephone number. A one-time charge of \$6.25 will be made for the dual listings except when the request for dual listing is made at the time a service order is made requesting additional services, or changes for which a minimum \$25.00 change, move or install charge is made.

ISSUED March 31, 1982

EFFECTIVE May 1, 1982

In accordance with_Order No. 81-532-TP-AIR issued by the Public Utilities Commission of Ohio

GENERAL REGULATIONS (continued)

- (b) In connection with business service:
 - (1) The individual name of the subscriber, or
 - (2) The name under which the subscriber is actually doing business as evidence by signs on the premises, by letterheads, and by name under which a bank account is carried, or
 - (3) The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber is authorized by such other to use, or
 - (4) The individual names of the officers, partners, or employees of the subscriber, or
 - (5) The names of departments when such listings are deemed necessary from a public reference viewpoint.
- Whenever any question arises as to the right of a subscriber (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another; the Telephone Company is privileged to require the subscriber to secure from the owner of such name, written authority so to use it, addressed to the Telephone Company for the acceptance for insertion or for the continuance of such listings; and is privileged to refuse to accept or to delete such listing where (1) such written authority is not so furnished or (2) such authority is withdrawn by such owner in writing to the Telephone Company.

5. Primary Listings

- a. One listing without charge, termed the primary listing, is provided as follows:
 - (1) For each separate subscriber service. When two or more main station lines or P.B.X. lines are consecutively operated, the first number of the group is considered the primary listing.

ISSUED March'8, 1973

EFFECTIVE March 12, 1973

In accordance with Order No. 72-411-T issued by the Public Utilities Commission of Obio NGV 30 19.72

GENERAL REGULATIONS (continued)

(2) For each Semi-public service.(3) For each service station subscriber.

B. REGULAR EXTRA LISTINGS

- Business extra listings may be the names of partners or members of the firm, if the subscriber is a partnership or firm; the names of dfficers of the corporation, if the subscriber is a corporation; and for any business establishment, the names of associates or employees of the subscriber. No other class of listing such as service, agency, commodity, etc., will be accepted.
- Residence extra listings may be the names of members of the subscriber's immediate family.
- 3. Extra listings appear in the alphabetical section of the directory, and are in addition to the primary listing furnished with the subscribed service. Extra listings may also be in the form of dual name listings as described in Sec. A-3, 1st Revised Sheet No. 14.
- In connection with semi-public telephone service, extra listings are allowed at regular extra listing rates in the names of permanent guests or tenants at that location. Regular Extra Listing rates in connection with semi-public stations are furnished under the same regulations as specified in paragraph 1, above.
- Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Telephone Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of P.B.X. station, or extension station,. installed on premises of the subscriber, but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.
- 6. Regular Extra Lisings are furnished at the rate quoted in the General Exchange Service Tariffs.
- Extra Listing charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for listing is made, or at the date of issue of the directory, as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

ISSUED June 13, 1979

EFFECTIVE July 10, 1979

In accordance with Order No. 79-367=TP-ATA issued by the Public Utilities Commission of Ohio

C. SPECIAL TYPES OF EXTRA LISTINGS

- 1. Duplicate and cross reference listings:
 - (a) Duplicate listings, i.e. listings of nicknames, abbreviated names, names, which are commonly spelled in more than one way, and rearrangement of names, are permitted when, in the opinion of the Telephone Company, they are necessary for the proper identification of the subscriber, and are not desired to secure a preferential position in the directory or for advertising purposes.
 - (b) Cross reference listings are permitted when their use will facilitate in the handling of telephone calls.
 - (c) The Regular Extra Listing rate applies for each Duplicate or Cross Reference Listing.

2. Alternate Call Number Listings

- (a) Listing of an Alternate telephone number, other than those covered under paragraph 5-a "Office Hour Listings" of the Tariff, to be called in case no answer is received, is permitted for subscribers to all classes of service.
- (b) The alternate number may be that of a service not under contract with the subscriber in connection with whose name it appears. In such case the consent of the subscriber to be alternately listed service must be obtained before the alternate listing is furnished.
- (c) The Regular Extra Listing rate applies for each Alternate Call Number Listing.

3. Foreign Exchange Listings

- (a) Foreign Exchange Listings, i.e. listings of subscribers located in an exchange other than in which the listed service is furnished, are permitted.
- (b) The regular Extra Listing rate applies for each Foreign Exchange Listing.

ISSUED March 8, 1973

EFFECTIVE March 12, 1973

In accordance with Order No. 72-411-T issued by the Public Utilities Commission of Obio NOV 8: 1972

P.U.C.O. NO. 3

GENERAL RULES AND REGULATIONS

SPECIAL TYPES OF EXTRA LISTINGS (continued)

4. Temporary Tenant Listings

- (a) Residence subscribers who lease their premises for period of less than one year and request the Telephone Company to render service to their tenant without change in contract, may arrange for listing of such tenant provided that the subscriber and the tenant do not occupy the premises at the same time.
- (b) All Billing and contractual arrangements remain unchanged, the subscriber being responsible for the payment of all charges.
- (c) The Regular Extra Listing rate applies for each Temporary Tenant Listing.

5. Office Hour Listings

(a) Listing of office hours or other information which is not required in order to efficiently bandle telephone tariff, is not included in the charges for service. Subscribers who desire that their office bours appear in connection with their listing, may obtain same by paying the rates for Regular Extra Listings. A phrase directing the method of calling when PBN operator is not on duty may be listed in the directory, at Regular Extra Listing rates whenever night connections are provided.

EXTENSION STATIONS

A. EXTENSION AND P.B.X. STATION MILEAGE

- 1. Mileage Charges apply to the additional circuit required where Extension Stations, or Signals, or F.B.X. Stations are located on premises other than those on which the main station of P.B.X. switchboards are located or where they are beyond 150 feet from the main station or P.B.X. switchboard.
- 2. The rates for Extension or P.B.A. Station mileage are \$1.80 per quarter mile per month.

ISSUED March 31, 1982

EFFECTIVE May 1, 1982

In accordance with Order No. 81-532-TP-AIR issued by the Public Utilities Commission of Ohio

2nd REVISED SHEET NO. 19

P.U.C.O. NO. 3

GENERAL RULES AND REGULATIONS

EXTENSIONS STATIONS (continued)

B. EXTENSIONS - (OTHER THAN INSIDE WIRING)

(T)

- 1. The monthly rates for extensions in the local Exchange Tariffs for each exchange include circuits not exceeding (150) feet in length connecting main and extension stations when both stations are located in the same building or on the same premises.
- 2. Services are furnished in accordance with such standard wiring plans as may be adopted by the Company.
- Extension stations are not furnished with Public Telephone Pay-Stations, or Service Stations.
- 4. Separate telephone numbers or other distinctive designations are not assigned to extension stations nor is code-ringing permitted.
- 5. Extension stations must be located so as to restrict their use to the customer, his representatives or members of his immediate family, except that extension stations may be contracted for by the customer.
- 6. Where either the main or extension station is at a business location, business rates apply to both stations. Extension stations in connection with service furnished at a discount may not be installed at locations where the same discount would not apply for a main station and exchange service.

7. (D)

ISSUED April 15, 1987

EFFECTIVE January 1, 1987

In accordance with Order No. 86-927-TP-COI Issued by the Public Utilities Commission of Ohio - April 7, 1987

EMPLOYEE'S TELEPHONE SERVICE

A. GENERAL

- 1. The Employees' Telephone Service classification is available to employees of the Telephone Company with at least 12 months net credited service in the Company in connection with telephone service at their residence. This classification is not available when the employee resides in a boarding and/or rooming house.
- 2. The primary listing provided with the service is permitted only in the name of the employee except that the listing of a married woman may be in her own or in her husband's name. Extra listings for other Telephone Company employees residing at the same address are permitted but no other listings are provided.

B. RATES

- 1. The charge for Employees' Telephone Service is 50% of the standard basic residence rate for exchange service; computed to the next higher five cent multiple.
- 2. The discount will not be allowed from the regular rates for toll messages, extension stations, installations, moves and changes or other miscellaneous equipment or facilities.
- 3. Service may be furnished wholly or partially at the expense of the company at the residence of Employees, when in its judgement, the interests of the Company in rendering continuous and adequate service to the public will be advanced thereby. These arrangements shall be limited to employees, who are likely to be communicated with at their residence outside of regular office hours, concerning affairs relating to the business of the Telephone Company.

GENERAL RULES AND REGULATIONS INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE

A. INITIAL CONTRACT PERIODS

Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location.

ISSUED March 8, 1973

* EFFECTIVE March 12, 1973

In accordance with Order No. 72-411-T issued by the Public Utilities Commission of Object 15.7 Z

1st REVISED SHEET NO. 21

P.U.C.O. NO. 3

GENERAL RULES AND REGULATIONS

INITIAL CONTRACT PERIODS (continued)

- 2. The length of contract period for directory listings, and where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.
- The Telephone Company may require a contract period longer than one month at the same location in connection with special (non-standard) arrangements, or for unusual construction necessary to meet special demands, and involving extra costs.

B. TERMINATION OF SERVICE

- Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished:
 - In case of service for which the initial contract period is one month, the charges due for the balance of the initial month;
 - b. In the case of directory listing and where the listing has appeared in the directory, the charges due to the end of the directory period, except that in the following cases charges will be continued only to the date of termination of the extra listing subject, however, to a minimum charge for one month;
 - (1) The contract for the main service is terminated;
 - (2) The listed party becomes a subscriber to some class of exchange service;
 - (3) The listed party moves to a new location;
 - (4) The listed party dies;

ISSUED August 8, 1986

EFFECTIVE November 1, 1986

In accordance with Order No. 85-533-TP-UNC Issued by the Public Utilities Commission of Ohio August 5, 1986

By Basil V. Alt, President, Ottoville, Ohio

(D)

2nd REVISED SHEET NO 22

P.U.C.O. NO. 3

GENERAL RULES AND REGULATIONS

TERMINATION OF SERVICE (continued)

- c. For P.B.X. service, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.
 (T)
- d. Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.
- 2. Service may be terminated after the expiration of the initial contract period upon payment of all charges due to the date of termination of the service.

C. PAYMENT FOR SERVICE AND FACILITIES

- 1. "The Telephone Company will endeavor to mails its bills for telephone service on or before the same date each month. All bills for local service for the current service month; toll charges for all calls originated by the customer or accepted by him as "collect", "third number" or "special billed" calls; or miscellaneous charges for facilities or services are due upon presentation of the bill. If the bill is not paid within fifteen (15) calendar days following the date of the bill (the date the bill is mailed to the customer) the account will be considered delinquent. Bills are payable at the office of the Telephone Company or any agency authorized by the Telephone Company to receive such payments."
- 2. "The failure of the customer to promptly pay a delinquent bill (regular billing or special toll billings) may subject the customer's service to either temporary suspension or discontinuance of service pursuant to the provisions of Paragraph No. 3 following. If the customer's service is temporarily suspended for non-payment, it may not be restored unless or until all amounts due (at the time of payment) are paid in full, including the restoral of service charge. Upon receipt of all amounts due (including the restoral of service charge) or, upon the agreement to satisfactory payment arrangements by the parties involved, the Telephone Company will restore the service as soon as possible."

ISSUED August 8, 1986

EFFECTIVE November 1, 1986

In accordance with Order No. 85-533-TP-UNC Issued by the Public Utilities Commission of Ohio August5, 1986

$\overline{\mathbf{C}}$. PAYMENT FOR SERVICE AND FACILITIES (continued)

- 3. The Telephone Company is responsible for providing actual notice to the subscriber before service is disconnected.
- Each month shall be considered to have thirty (30) days for the purpose of computing 4. charges, and shall be the basis for computing fractional portions of monthly billing, pro rata charges and adjustments to customer accounts.
- 5. Failure to receive a bill will not exempt a subscriber from prompt payment of any sum or sums due the Company.
- 6. If a temporarily suspended service is reconnected prior to the completion of an order to discontinue the service, the Telephone Company will give a pro-rata credit for the entire period of time the service was temporarily suspended, no credit will be given. Subsequent to the completion of an order to discontinue a customer's telephone service, the Telephone Company will re-establish the service only on the basis of a new application for service; in such case, the restoral of service charge is not applicable.
- 7. In addition to the above provisions, the nonpayment of toll charges may result in the disconnection of toll service.
- 8. The Telephone Company may disconnect the toll service of a customer who fails to pay charges for toll service provided by the Telephone Company or by interexchange carriers (IXCs) for which the Telephone Company provides billing and collection services and from which the Telephone Company purchases the associated accounts receivable in advance.
- 9. Disconnection of a customer's toll service for nonpayment of toll charges shall be made in accordance with the rules as specified in this section, as well as the Minimum Telephone Service Standards contained in the Ohio Administrative Code of Rules and Regulations.
- 10. The Telephone Company will apportion partial payments to regulated local service charges before applying them to toll charges.
- 11. The Telephone Company shall respond promptly to customer inquiries pertaining to charges for toll services, either by handling the inquiry itself, or referring it to the IXC. depending on the nature of the customer's inquiry.

JUL 1 0 2001

(D)

TARIFF DIVIDED blic Utilities Consisted

Issued: July 10, 2001

Effective: July 10, 2001

12. Toll Blocking Policy

Ottoville Mutual Telephone Company, when acting on behalf of an IXC, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Ottoville Mutual Telephone Company may furnish credit information, acquired from the Company's own experiences with the customer, to consumer reporting agencies within the meaning of the Federal Fair Credit Reporting Act. The Company will follow all requirements that consumer reporting agencies must follow in issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

All forms of toll blocking services offered by Ottoville Mutual Telephone Company to toll service providers must be provided on a nondiscriminatory basis to all toll providers, regardless of whether the Company has established a billing and collection agreement with the toll provider. Any charges for toll blocking services offered by the Company must be set forth in a Commission-approved tariff.

Upon payment by the customer of all past due toll debt to the IXC, or to Ottoville Mutual Telephone Company acting on behalf of an IXC, the Company will lift the block and all 1+ dialing capabilities, including 10-XXX, will be restored.

Toll disconnection service shall be provided as follows:

Universal Toll Blocking

Non-Recurring Charge \$5,00/Customer Disconnected

RECEIVED

JUL 1 0 2001

TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: July 10, 2001

Effective: July 10, 2001

In Accordance with Order No. 00-1265-TP-ORD and Case No. 01-1744 -TP-NFP Issued by the Public Utilities Commission of Ohio Donald Hoersten, Manager Ottoville, Ohio

(Ç)

(C)

SECTION 3

ORIGINAL SHEET NO. 23.1

P.U.C.O. NO. 3 GENERAL RULES AND REGULATIONS

D. PUBLIC TELEPHONE SERVICE

- 1. A Public Telephone is an exchange station installed at the Telephone Company's option, in charge of an attendant, or equipped with a coin collecting device, at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public.
- Persons with whom arrangements are made by the Telephone Company for the installation of Public Telephones are considered as the agents of the Company in serving the public.
- 3. Public telephones are installed upon the agent signing established forms of application, without specific terms, terminable by either an agent or the Telephone Company upon written notice.
- 4. No listings in the directory are allowed in connection with public telephone service.
- 5. Local Messages from Public Telephones are charged for at the rates shown in the General Exchange Service Tariffs and Toll Messages are charged for at the Telephone Company's established rates.

ISSUED September 9, 1988

EFFECTIVE

January 30, 1989

SPECIAL SERVICE AND FACILITIES

Special service and facilities, not ordinarily used in the furnishing of telephone service and not otherwise mentioned in, provided for or contemplated by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, not to exceed one year, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber; and provided further that the Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

TEMPCRARY SUSPENSION OF SERVICE

- 1. Upon request a subscriber having any class of exchange service, except service stations, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension of not to exceed four months (120) days is allowed in any calendar year.
- 2. Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made. No charge will be made for restoration of service.
- 3. The reduction in rate for the period of suspension is equal to 50 percent of the exchange service charges, including charges for extension stations, directory listings, joint user service, mileage, and miscellaneous equipment.
- 4. Bills are rendered at the regular rate at regular billing dates during the period of suspension. Payment for local service equal to the anticipated suspension period shall be made in advance and the allowance applied after the service is restored.

ISSUED March 8, 1973 EFFECTIVE March 12, 1973

In accordance with Order No. 72-411-T issued by the Public Utilities Commission of Ohio NCV 80 1 72

THE OTTOVILLE MUTUAL TELEPHONE COMPANY

SECTION 3

3rd REVISED SHEET NO. 25

P.U.C.O. NO. 3
GENERAL RULES & REGULATIONS

OTHER MISCELLANEOUS SERVICES:

Monthly Charge

VOICE REPEATERS
 A device to amplify transmission volumes.

\$ 3.65

(D)

ISSUED August 8, 1986

EFFECTIVE November 1, 1986

SECTION 3

3rd REVISED SHEET NO. 26

P.U.C.O. NO. 3 GENERAL RULES AND REGULATIONS

OTHER MISCELLANEOUS SERVICES (continued)

2. OFF PREMISES SERVICE
An additional charge for service located on the same premises, but not in the same building

\$ 1.20 (T)

3. MILEAGE CHARGE
Additional charge for off-premise service which are
not on the same premises. The charge is calculated
per quarter mile (route mileage) or fraction thereof
of the distance between the main station and the
off-premises service.

\$ 1.80

(D)

ISSUED August 8, 1986

EFFECTIVE November 1, 1986

GENERAL REGULATIONS

- A. Liability of Telephone Company
 - 1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service or facilities and not caused by subscriber-provided equipment or facilities or by the negligence of the subscriber, shall not exceed an amount equivalent to the proportionate charge for the affected service or facility for the period of such impairment.
 - 2. The use of customer owned and provided terminal equipment (C.O.P.E.) and other subscriber-provided facilities in connection with the facilities of the Telephone Company are permitted only on the condition that the liability of the Telephone Company shall in no instance be greater than that provided in the preceding and that the Telephone Company will not be liable for any loss, damage, impairment or failure of service, arising from or in connection with, the use of subscriber-provided facilities or equipment not caused solely by negligence of the Telephone Company.
 - 3. When the lines of other telephone companies are used in establishing connections to points not reached by the Telephone Company's lines, the Telephone Company is not liable for any act or omission of the other company or companies.
- B. Obligation of Customer
 - 1. The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.
- C. Advance Payments
 - 1. Applicants for service who have no account with the Telephone Company or whose financial responsibility is not a matter of general knowledge, may be required to make an advance payment at the time the application is signed, equal to any construction charges applicable and at least one month's estimated charges for the service provided.

ISSUED June 13, 1979

EFFECTIVE July 10, 1979

In accordance with Order No. 79-367-TP-ATA Issued by the Public Utilities Commission of Ohio

ADVANCE PAYMENTS (continued)

- 2. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.
- D. Cancellation for Cause

Upon non-payment of any sum due the Telephone Company or upon a violation of any of the conditions governing the furnishing of a service or upon the use of any service for the purpose of performing any service in competition with the service which the Telephone Company or its connecting carriers may now or hereafter furnish the Telephone Company may, by notice in writing to the customer without incurring any liability, forthwith discontinue the furnishing of said service and terminate the contract.

B. Application of Construction Charges

When special construction charges for individual customers is necessary, special construction charges may apply as set forth in the Construction and Installation Charges Part of the General Exchange Tariff.

ISSUED FEB 1 0 1975

EFFECTIVE FEB 1 5 1975

In accordance with Order No. 73-355-Y issued by the Public Utilities Commission of Obio DEC 26 1974

THE OTTOVILLE MUTUAL TELEPHONE COMPANY OTTOVILLE, OHIO

1st REVISED SHEET NO. 1

P.U.C.O. NO. 3

CONCURRENCES

THE OTTOVILLE MUTUAL TELEPHONE COMPANY

SCHEDULE OF

CONCURRENCES

THE OTTOVILLE MUTUAL TELEPHONE COMPANY

SECTION 4

2nd REVISED SHEET NO. 2

P.U.C.O. NO. 3

CONCURRENCES

TABLE OF CONTENTS

| | Sheet No. | |
|------------------------|------------|-----|
| Title Page | 1 | |
| Table of Contents | 2 | |
| Subject Index | 3 · | |
| Concurrences | 4, 5 | |
| Billing and Collection | 6 | |
| TSP System | 7 | (N) |

RECEIVED

TEC - 1 1990

TARIFF DIVISION

RECEIVED

DEC 4 1990

PUBLIC UTLITIES COMMISSION OF OHIO

ISSUED: December 3, 1990

EFFECTIVE: September 10, 1990

In accordance with Order No. 90-1514-TP-UNC issued by the Public Utilities Commission of Ohio

THE OTTOVILLE MUTUAL TELEPHONE COMPANY

SECTION 4

2nd REVISED SHEET NO. 3

P.U.C.O. NO. 3

CONCURRENCES

| Subject | Sheet No. | | |
|---------------------------------|-------------------------|---|--|
| Foreign Exchange Service | 2nd Revised Sheet 4 (T) |) | |
| Message Toll Telephone Service | 2nd Revised Sheet 4 | | |
| Private Line Service | 2nd Revised Sheet 4 | | |
| Wide Area Telephone Service | 2nd Revised Sheet 4 (T) |) | |
| Billing and Collection Services | Original Sheet 6 (N) |) | |
| Intrastate Access Service | 5th Revised Sheet 5 (N) |) | |

2nd REVISED SHEET NO. 4

P.U.C.O. NO. 3

CONCURRENCES

CONCURRENCE WITH TARIFFS OF UNITED TELEPHONE COMPANY OF OBIO

(N)

The Ottoville Mutual Telephone Company (Telephone Company), a Secondary Exchange Carrier (SEC) under the provisions of the Originating Responsibility Plan - Secondary Carrier Option (ORP-SCO) intraLATA toll compensation arrangement, hereby asserts to, adopts, and concurs in the following tariffs of its designated Primary Exchange Carrier (PEC), United Telephone Company of Ohio as filed with the Public Utilities Commission of Ohio and as such now exists, or as they may be revised, added to, or supplemented, insofar as the same relate to service jointly rendered by the Telephone Company and United Telephone Company of Ohio, including such service as may be participated in by one or more other connecting companies, and insofar as the same are not in conflict with the provisions of the tariffs of the Telephone Company:

- 1. Private Line Service Tariff (PL)
- Foreign Exchange Service Tariff (FX)
 Hessage Toll Telephone Service (MTS)
- 4. Wide Area Telephone Service (WATS)

(N)

ISSUED: October 8, 1990

EFFECTIVE: October 1, 1990

In accordance with Order No. 83-464-TP-COI (Subfile C) issued by the Public Utilities Commission of Ohio

THE OTTOVILLE MUTUAL TELEPHONE COMPANY Ottoville, Ohio

SECTION 4

Ninth Revised Sheet No. 5

Replaces Eighth Revised Sheet No. 5

P.U.C.O. No. 3 CONCURRENCES

(M)

(M)

Issued: July 24, 2007

Effective: August 1, 2007

ORIGINAL SHEET NO. 6

P.U.C.O. NO. 3

CONCURRENCES

BILLING AND COLLECTION SERVICES

(N)

Interexchange billing and collection services, except for recording services, are deregulated. Recording services other than billing name and address services, while subject to regulation, by the Public Utilities Commission of Ohio, are detariffed.

Upon conversion of an end office to equal access, billing name and address information for non-presubscribed traffic shall be provided to interexchange carriers upon rates, terms, and conditions to be filed with this Commission. (N)

ISSUED: February 17, 1988 EFFECTIVE: February 19,1988

In accordance with Order No. 86-2174-TP-COI issued by The Public Utilities Commission of Ohio

THE OTTOVILLE MUTUAL TELEPHONE COMPANY

SECTION 4

ORIGINAL SHEET # 7

P.U.C.O. NO. 3

CONCURRENCES

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulatins.

Regulations, rates and charges are specified in the NECA Access Service Tariff.

(N)

(N)



TEC - 4 1990

TARIFF-DIVIDON

ISSUED: December 3, 1990

EFFECTIVE:

September 10, 1990

In Accordance with Order NO. 90-1514-TP-UNC issued by the Public Utitlities Commission of Ohio

THE OTTOVILLE MUTUAL TELEPHONE COMPANY

Section No. 4 Second Revised Sheet No. 10 Replaces First Revised Sheet No. 10

P.U.C.O. NO. 3 CONCURRENCES

choice for each call.

- 4. After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:
 - (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.

(2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed
Interexchange Carrier at the same time, 50% of the otherwise applicable
IntraLATA Presubscription Change Charge will apply.

(N)

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

- Manual Process \$5.50 (N)

-- Electronic Process \$1.25 (N)

(D)

(N)

Issued: February 3, 2006

Effective: February 3, 2006

2nd REVISED SHEET NO. 1

P.U.C.O. NO. 3

DEFINITIONS

CHANNEL

The term "Channel" designates the electrical path provided by the Telephone Company between two or more locations.

CIRCUIT

The term applies to a channel used for the transmission of electrical energy in the furnishing of telephone service.

CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

CONTRACT

The term "Contract" refers to the Service agreement between a subscriber and the Telephone Company under which service and facilities are furnished in accordance with the provisions of Tariffs applicable.

EXCHANGE

The term "Exchange" means a unit established for the administration of telephone service in a specified area which usually embraces a city, town or village and its environs. It consists of a central office, together with the associated plant used in furnishing communication service within that area.

EXCHANGE AREA

The territory served by an Exchange.

EXCHANGE STATION

An access line owned by the Telephone Company and connected directly or indirectly with a central office of the Company over its own lines.

(A) Main Station: A station directly connected with a Central Office switchboard by an individual circuit.

EXTENSION AND P.B.X. STATION MILEAGE

The charges made for the additional circuits required to furnish such stations beyond the allowable distance from the main station or P.B.X. switchboard.

ISSUED April 15, 1987

EFFECTIVE January 1, 1987

In accordance with Order No. 86-927-TP-COI Issued by the Public Utilities Commission of Ohio - April 7, 1987

By Basil V. Alt, President, Ottoville, Ohio

(T)

P.U.C.O. NO. 3 DEFINITIONS

EXTRA LISTING

An extra listing is any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

INDIVIDUAL LINE

An exchange line designed for the connection of only one main station. (Not a private branch exchange trunk line.)

INSTALLATION CHARGE

A non-recurring charge made for the placing or furnishing of telephone equipment which may apply in place of or in addition to Service Connection charges and other applicable charges for service or equipment.

LOCAL CHANNEL

The term "Local Channel" applies to that portion of a channel which connects a station to the interchange channel; it also applies to a channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE

Local Exchange Service provides for telephone communications within an Exchange Area in accordance with the provisions of the Telephone Company's tariff, including the use of exchange facilities as required to establish connections between an exchange station and the toll board or between an exchange station and toll trunks when such trunks are employed to effect connection with the toll board.

LOCAL MESSAGES

A local Message is a communication between subscribers' stations within the same Exchange Area.

LOCAL SERVICE AREA

That area throughout which a subscriber to local exchange service, at a given rate, obtains telephone service without the payment of a toll charge.

LONG DISTANCE TERMINAL

(See Telephone Station)

PREMISES

All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway.

ISSUED March 8, 1973

EFFECTIVE March 12, 1973

In accordance with Order No. 72-411-T issued by the Public Utilities Commission of Ohio NOV 30 1972

1st REVISED SHEET NO. 3

P.U.C.O. NO. 3

DEFINITIONS

PRIVATE BRANCH EXCHANGE SYSTEM

A private branch exchange system is an arrangement of equipment, contracted for by a subscriber, consisting of manual or automatic switching apparatus with attendants telephone, trunks to a central office and stations connected with the switching apparatus, thereby providing for telephone intercommunication between these stations, and also communication with the General exchange system.

Throughout this General Tariff, the commonly used abbreviation "P.B.X." will be substituted for the words Private Branch Exchange.

(a) P.B.X. Trunk: A circuit connecting the P.B.X. system with a central office.

PRIVATE BRANCH EXCHANGE TRUNKS (See Private Branch Exchange System)

(D)

PUBLIC TELEPHONE

An exchange station, either attended or equipped with a coin collecting device which is installed for the convenience of the Public at a location chosen or accepted by the Telephone Company.

ISSUED August 8, 1986

EFFECTIVE November 1, 1986

1st Revised Sheet No. 4

P.U.C.O. NO. 3

Definitions

SEMI-PUBLIC TELEPHONE

A semi-public telephone is an exchange station equipped with a coin collecting device, designed for a combination of subscriber and public usage at locations more or less public in character. Semi-public telephone service is considered as a form of subscriber service.

SERVICE STATION

(See Telephone Station)

SUBSCRIBER

As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers even in the same Exchange. The privileges, restrictions and rates established for a subscriber to any class of service are limited to the service at one location; and no group treatment of service at separate locations, furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

TELEPHONE MAIN STATION

(1) Main Station: A company station directly connected by means of an individual line with a central office.

(D)

ISSUED August 8, 1986

EFFECTIVE November 1, 1986

1st Revised Sheet No. 5

P.U.C.O. NO. 3

DEFINITIONS

(D)

TOLL MESSAGE

A message from a calling station to a station located in a different local service area.

TOLL SERVICE

Toll Service is that part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

ISSUED August 8, 1986

EFFECTIVE November 1, 1986

THE OTTOVILLE MUTUAL TELEPHONE COMPANY OTTOVILLE, OHIO

SECTION 6 ORIGINAL SHEET NO. 1

P.U.C.O. NO. 3

CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

THE OTTOVILLE MUTUAL TELEPHONE COMPANY

SCHEDULE OF

CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

SECTION 6

Note:

This Tariff cancels and supercedes all previous Tariffs on The Ottoville Mutual Telephone Company.

ISSUED FEE 10 1975

EFFECTIVE FEB 15 1975

In accordance with Order No. 73-355-Y issued by the Public Utilities Commission of Chio DECC2 %61974

4th REVISED SHEET NO. 2

P.U.C.O. NO. 3

CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

- A. Subscriber-provided terminal equipment and communications systems may be used with the facilities furnished by the Telephone Company for exchange and long distance message telecommunications service as specified in this section.
- B. Customer owned and provided equipment (C.O.P.E.) will be allowed to be connected to facilities furnished by the Telephone Company in accordance with the FCC Docket 19528 (Registration Program) providing the customer at the request of the Telephone Company a) notifies the Telephone Company of the intent to connect C.O.P.E., b) provides the Telephone Company with the make, model and FCC registration number and ringer equivalence rating of the C.O.P.E.
- C. C.O.P.E. which is not in conformance with the FCC Registration Program may not be attached to the facilities of the Telephone Company without the use of either a Telephone Company provided or customer provided interconnection device. The interconnection device must also be in conformance with the Registration Program.
- D. A visitation or maintenance charge will apply when a service difficulty or trouble report requires a visit by the Telephone Company to the customer premises, at which C.O.P.E. and/or customer owned and provided inside wiring is connected to Telephone Company facilities, to determine that the difficulty or trouble is not the result or failure of Telephone Company facilities. The charge will be based on the actual cost of the visit as determined by the direct labor time, indirect labor time, equipment and materials required.
- E. FCC approved 4 terminal and 6 terminal jacks and plugs required and requested by the subscriber to utilize C.O.P.E., can be installed by the Telephone (T) Company at the option of the customer at a cost based upon actual time and (T) material involved.

ISSUED April 15, 1987

EFFECTIVE January 1, 1987

In accordance with Order No. 86-927-TP-COI Issued by the Public Utilities Commission of Ohio April 7, 1987

By Basil V. Alt, President, Ottoville, Ohio

(T)

PUCO NO. 3

CARRIER TOLL RESTRICTION SERVICE

A. General

1. Selective Carrier Denial

> Selective Carrier Denial limits the Company's customer access to the requesting toll service provider's facilities, including 10-XXX and 0-dialing. After subscribing to this service, the carrier provides the Company with a list of subscribers who should be denied access to the carrier's facilities and a list of previously denied subscribers who should regain access.

B. Regulations

- 1. The Company will provide the service, on a nondiscriminatory basis, to all toll service providers in service areas where implementation of intraLATA equal access has occurred.
- 2. Carrier Toll Restriction Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide the service.
- 3. The Company shall not be liable to the carrier or to any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including without limitation, the inability to access the operator or any non toll-free number for any purpose.
- 4. Carrier Toll Restriction Service does not provide restriction of non-chargeable calls to numbers such as repair service, public emergency service (i.e. 9-1-1), 1 + 800 calling, or local directory assistance (DA) service in the event charges do not apply to the provision of DA.
- 5. Carrier Toll Restriction Service will be provided to Residence One-Party, Business One-Party and Business Trunk customers. Carrier Toll Restriction Service will not be provided with party-line or Centrex services.
- 6. The minimum contract period for Carrier Toll Restriction Service is one month.

RECEIVED

NOV 26 1997

Issued: November Public Utilities

Effective: November 26, 1997

Commission of Ohio Commission of

Issued by The Public Utilities Commission of Ohio

Donald Hoersten, Manager Ottoville, Ohio

PUCO NO. 3

CARRIER TOLL RESTRICTION SERVICES

C. Rates

1. The following rates and charges apply to the Company's provision of Carrier Toll Restriction Service and are in addition to all other carrier charges as specified elsewhere in the Company's tariffs.

Monthly Rates

a. Selective Carrier Denial

Residence, per line equipped

Business, per line equipped

Trunk, per trunk equipped

\$5.00

RECEIVED

NOV 26 1997

TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: November 26, 1997

Effective: November 26, 1997

In accordance with Order No. 95-790-TP-COI and 97-1011-TP-NFP Issued by The Public Utilities Commission of Ohio

Donald Hoersten, Manager Ottoville, Ohio

SECTION 8

REVISED TITLE SHEET

P.U.C.O. NO. 1

COCOT TARIFF

REGULATIONS, RATES AND CHARGES

Applying to the provision of Access Service for Customer-Owned (or provided), Coin-Operated Telephone (COCOT) Service within the operating territory of the

THE OTTOVILLE MUTUAL TELEPHONE COMPANY

as provided herein.

RECEIVED

MAR 25 1991

TARIFF DIVISION
PUBLIC UNLITEE COMMISSION OF OHIO

ISSUED: May 25, 1990

EFFECTIVE: May 29, 1990

In accordance with Order No. 88-452-TP-COI Issued by the Public Utilities Commission of Ohio

P.U.C.O NO. 1

CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

A. APPLICATION

This section contains regulations, rates and charges applicable to Customer-owned, Coin-Operated Telephone (COCOT) Service required by The Public Utilities Commission Ohio Opinion and Order for Case No. 84-863-TP-COI as entered in the Journal January 29, 1985 and the Opinion and Order in Case No. 88-452-TP-COI as entered in the Journal February 21, 1990.

B. GENERAL

- 1. The Telephone Company will permit the resale of Local Telephone Service associated with Customer-Owned Coin-Operated and Non Coin-Operated telephone service.
- Customer-Owned, Coin-Operated Telephone (COCOT) Service is basic exchange service
 provided to customers for the connection of a Customer-Owned, Coin-Operated Telephone.

C. REGULATIONS

- COCOT Service is provided on an Individual Business Access Line basis only. COCOTS may not, under any circumstances, be connected behind a PBX.
- 2. All COCOT's must be either:
 - a. Registered with the FCC under Part 68 of its Rules and Regulations,
 - b. Connected to the network behind an FCC-registered coupler.
- General operating characteristics required of all COCOTs:
 - a. COCOT instruments shall be hearing aid compatible;
 - COCOT instruments shall be mounted in accordance with federal and state height regulations for disabled persons;
 - c. COCOT instrument shall provide access to Operator, 911 Emergency Service (where available), and Directory Assistance for free and without the use of a coin.
- 4. Requirements for COCOT Service:
 - a. COCOT instruments shall possess the capability of returning unused coins;
 - b. COCOT instruments shall possess the capability of accepting coins of various
 - denominations;
 c. COCOTs, at the option of the owner, may provide either outgoing calls only or both outgoing and incoming calls. If however, the COCOT provides outgoing calls only, notice of such must be posted on the COCOT instrument.

RECEIVED

MAR 25 1991

TARIFF DIVISION

PUBLICES STEED: COMMESSES, OF ORO

EFFECTIVE: May 29, 1990

In accordance with Order No. 88-452-TP-COI Issued by the Public Utilities Commission of Ohio

CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

- d. COCOT Service is afforded the same "essential service" status as that assigned to public service telephone locations provided by by the Telephone Company;
- e. COCOT instruments shall provide both local and long distance service;
- f. COCOT instruments shall provide access to all locally certificated long distance carriers and 800 numbers.
- g. COCOTs may not place time limitations on any phone calls.
- h. COCOT owners must program their telephone instruments in such a manner as to abide by the Commission's rules for the operation of alternative operator services. These rules include providing access to the local exchange company operator by use of keypad "0"; providing access to all locally certified interexchange carriers; and providing access to local emergency services numbers (both 911 and other applicable numbers in those areas in which 911 is not available). Owners who choose to associate with AOS providers will be disconnected if they are found to be offering the service of a non-certified AOS provider.
- 1. COCOTs may not charge an end user a fee for using a credit card at a pay station.
- 5. Posted information requirements for all COCOT service:

The following information, which shall be provided in a clear and easy to read form, should be posted at or near each COCOT location:

- a. Name and telephone number of the COCOT owner;
- b. Operating instructions for the COCOT instrument;
- c. Method for reporting complaints and obtaining refunds in a cost free manner;
- d. Out-of-order COCOTS shall be clearly marked as such;
- e. Notice must be provided if COCOT instruments are not programmed to receive incoming calls.
- 6. Other charging and rate-related requirements for All COCOT Service:
 - a. The maximum rate for a local call shall not exceed the price of a local call made from a Telephone Company-provided pay telephone instrument at the filed tariff rate authorized by the Public Utilities Commission of Ohio.
 - b. The COCOT owner/subscriber is responsible for the payment of all calls originated from or accepted at the Access Line Terminating location.

RECEIVED

MAR 25 1991

TARIFF DIVISION PUBLIC UTILITIES COMMISSION OF OHIO : May 25, 1990

ISSUED:

EFFECTIVE: May 29, 1990

In accordance with Order No. 88-452-TP-COI Issued by the Public Utilities Commission of Ohio

Basil V. Alt, President, Ottoville, Ohio

1st REVISED SHEET NO. 3

P.U.C.O. NO. 1

CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

- c. The COCOT user shall not be charged for incompleted calls.
- d. COCOTs are not permitted to resell or mark-up the price of long distance service without first obtaining Commission certification to do so.
- 7. COCOT owners must submit a completed "Application to Provide Customer-Owned, Coin-Operated Telephone Service in the State of Ohio" to the Telephone company prior to the connection of their service. A Commission approved application form attached and identified as Appendix A.

D. RATES AND CHARGES

- The Standard, one party business rate currently in effect in each exchange area, or its
 equivalent, shall be the proper rate to be applied to the furnishing of COCOT Service.
 (See page 6 Commission Opinion and Order Entered in the Journal January 29, 1985).
- E. DISCONNECTION OF COCOT SERVICE

By its Finding and Order for Case No. 84-863-TP-COI as entered in the Journal April 9, 1985, The Public Utilities Commission Ordered the local exchange companies to include, as part of their tariffs:

DISCONNECT PROCEDURES FOR COCOT SERVICE

Any provider of customer-owned, coin-operated telephone (COCOT) service that obtains a local access line or subscriber line from a local exchange company is a customer of said company and is therefore subject to the terms and conditions set forth in said company's tariffs and must comply with all the requirements set forth in the Opinion and Order issued by the Public Utilities Commission of Ohio on January 29, 1985, in Case No. 84-863-TP-COI. Failure to comply with said tariffs and Opinion and Order or any related rule approved by this Commission shall be grounds for disconnection.

If a provider of COCOT service is in noncompliance, the local exchange company shall mail to the COCOT provider a proper and reasonable disconnection notice which indicates that unless the reason for noncompliance is removed not later that fifteen (15) days from the postmarked date, service to the COCOT location will be terminated unless a written protest is filed with the Docketing Division of the Public Utilities Commission prior to such date. However, such

RECEIVED

MAR 25 1991

TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

ISSUED: May 25, 1990

EFFECTIVE: May 29, 1990

In accordance with Order No. 88-452-TP-COI Issued by the Public Utilities Commission of Ohio

Basil V. Alt, President, Ottoville, Ohio

1st REVISED SHEET NO. 4

P.U.C.O. NO. 1

CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

notification requirements do not apply if continuation of the COCOT service would cause damage to the company's switched network, or if the disconnection is due to nonpayment. Disconnections for nonpayment shall be made in accordance with the local exchange company's normal practices for business customers.

The following constitute the minimum requirements of a proper and reasonable disconnection notice to providers of COCOT service:

- 1. The date on which the disconnection will occur.
- The reason(s) for the disconnection, and the manner in which to avoid such disconnection (e.g., necessary physical modifications to bring such COCOT into compliance).
- 3. The necessary procedures for handling disputes, including:
 - a. The address and telephone number of the office of the telephone company that the COCOT provider may contact in reference to his or her account;
 - b. Notice that the provider may, after contacting the company, pursue his or her dispute with the Public Utilities Commission of Ohio's Public Interest center on an informal basis. The toll-free telephone number of the Commission's Public Interest Center shall be provided; and
 - c. Notice that the provider may, after contacting the company, pursue his or her dispute on a formal basis by filing a written protest with the Docketing Division of the Commission within fifteen days of the service date of the disconnection notice. The address of the Commission's Docketing Division shall be provided. The notice shall state that failure to file a formal protest constitutes an acknowledgment by the COCOT provider that his or her service is not in compliance with the company's tariffs and the Commission's regulations.



MAR 25 1991

TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

ISSUED: May 25, 1990

EFFECTIVE: May 29, 1990

In Accordance with Order No. 88-452-TP-COI Issued by the Public Utilities Commission of Ohio

Basil V. Alt, President, Ottoville, Ohio

P. U. C. O. NO. 1 CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

E. DISCONNECTION OF COCOT SERVICE (continued)

If a provider of COCOT service is in noncompliance, the local exchange company shall mail to the COCOT provider a proper and reasonable disconnection notice which indicates that unless the reason for noncompliance is removed not later than fifteen (15) days from the postmarked date, service to the COCOT location will be terminated unless a written protest is filed with the Docketing Division of the Public Utilities Commission prior to such date. However, such notification requirements do not apply if continuation of the COCOT service would cause damage to the company's switched network, or if the disconnection is due to nonpayment. Disconnections for nonpayment shall be made in accordance with the local exchange company's normal practices for business customers.

The following constitute the minimum requirements of a proper and reasonable disconnection notice to providers of COCOT service:

- The date on which the disconnection will occur.
- 2. The reason(s) for the disconnection, and the manner in which to avoid such disconnection (e.g., necessary physical modifications to bring such COCOT into compliance).
- 3. The necessary procedures for handling disputs, including:
 - a. The address and telephone number of the office of the telephone company that the COCOT provider may contact in reference to his or her account;
 - Notice that the provider may, after contacting the company, pursue his or her dispute with the Public Utilities Commission of Ohio's Public Interest Center on an informal basis. The toll-free telephone number of the Commission's Public Interest Center shall be provided; and
 - c. Notice that the provider may, after contacting the company, pursue his or her dispute on a formal basis by filing a written protest with the Docketing Division of the Commission within fifteen days of the service date of the disconnection notice. The address of the Commission's Docketing Division shall be provided. The notice shall state that failure to file a formal protest constitutes an acknowledgment by the COCOT provider that his or her service is not in compliance with the company's tariffs and the Commission's regulations.

ISSUED: June 14, 1985

EFFECTIVE: June 20, 1985

IN ACCORDANCE WITH ORDER NO.84-863-TP-COI ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

P. U. C. O. NO. 1
CUSTOMER-OWNED, COIN-OPERATED TELEPHONE SERVICE

E. DISCONNECTION OF COCOT SERVICE (continued)

Whenever a disconnection notice is mailed to a COCOT provider, the local exchange company shall simultaneously send a copy of the notice, with a certificate of service, to the Commission's Docketing Division which shall be used to establish a complaint proceeding. If the COCOT provider fails to file a formal protest within fifteen days, the complaint proceeding is automatically dismissed and closed of record and the local exchange company shall disconnect the service of the COCOT provider. If the COCOT provider files a formal protest within fifteen days, then the local exchange company shall not disconnect the service of the COCOT provider until after a public hearing has been held and the Commission issues its Opinion and Order in the complaint proceeding.

ISSUED: June 14, 1985

EFFECTIVE: June 20, 1985

IN ACCORDANCE WITH ORDER NO.84-863-TP-COI ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

APPENDIX A

THE PUBLIC UTILITIES COMMISSION OF OHIO

Application to Provide Customer-Owned, Coin-Operated Telephone (COCOT) Service in the State of Ohio

| 1. | Name of applicant: |
|----|--|
| 2. | Address of applicant: |
| 3. | Telephone number(s), including area code, at which applicant may be contacted: |
| 4. | Location where COCOT service is to be installed: |
| 5. | FCC registration number of COCOT or protective coupling device: |
| 6. | Type of service to be provided:PublicSemi-Public |
| 7. | If toll service is to be provided at rates which vary from current rates authorized by The Public Utilities Commission of Ohio, indicate what rates will be charged and how these rates are related to your cost of providing the toll service: |
| 8. | Applicant acknowledges that he or she has read the applicable sections of the tariff of the local exchange telephone company which govern the provision of COCOT service, understands that the rules and regulations of the tariff apply to the applicant's provision of COCOT service, and agrees to abide by them. Applicant further understands that failure to abide by the rules and regulations of the tariff could result in disconnection of telephone service to the COCOT. |
| | Date Signature of applicant or authorized party |
| | O BE COMPLETED BY LOCAL EXCHANGE TELEPHONE COMPANIES |
| | 1. Telephone number designed to COCOT instrument: |
| | 2. Exchange in which COCOT is located: |

BASIC TELEPHONE ASSISTANCE

I. SERVICE CONNECTION ASSISTANCE

A. General

Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- o Waiver of applicable deposit requirements under Section 3 of this tariff.
- o Full or partial waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 2 of this tariff (Service Connection Assistance does not apply to network wiring charges).

B. Regulations

- Service Connection Assistance is a basic local exchange residential service
 offering available to customers who are currently participating in one of the
 following assistance programs:
 - (a) Home Energy Assistance Program (HEAP);

- (D)
- (D)
- (b) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
- (c) Food Stamps;

Issued: May 13, 2005

Effective: June 13, 2005

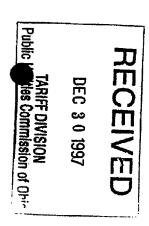
| | (d) | Federal public housing assistance/Section 8; or | (T) |
|----|---|---|-----|
| | (e) | Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid). | |
| 2. | The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section I.B.1, above; identifying the specific program or programs from which the customer receives benefits. | | (T) |
| 3. | | tomers of Service Connection Assistance cannot be a dependent (as ned by the Federal Income Tax Code) under the age of 60. | |
| 4. | Serv | rice Connection Assistance is available for all grades of service. | |
| 5. | | rice Connection Assistance is available for a single telephone line at the omer's principal place of residence. | (T) |
| 6. | mor or m for men | rice Connection Assistance shall be available to eligible customers not e than once in a one-year period at the same address. Customers must pay take arrangements to pay to the Telephone Company any outstanding bills regulated telephone services in the customer's name, and no other of the household may owe money for such services previously rided at the customer's current address. | |
| 7. | | rice Connection Assistance customers are not restricted on the optional ices to which they may subscribe. | |

Issued: May 13, 2005

Effective: June 13, 2005

BASIC TELEPHONE ASSISTANCE

II. TELEPHONE SERVICE ASSISTANCE [RESERVED FOR FUTURE USE]



ISSUED: December 30, 1997

EFFECTIVE: January 1, 1998

IN ACCORDANCE WITH CASE NO. 97-632-TP-COI ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO Donald Hoersten, Manager Ottoville, Ohio 45876-0427

BASIC TELEPHONE ASSISTANCE

III. LINK UP

A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- o A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Telephone Company's applicable security deposit requirements.)

B. Regulations

- 1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - (b) Food stamps;
 - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - (d) Federal public housing assistance, or Section 8;
 - (e) Home Energy Assistance Program (HEAP); (T) (M)
 - (f) National School Lunch Program's Free Lunch Program (NSL); (N)
 - (g) Household income at or below 135% of the poverty level; or (N)
 - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)

ISSUED: May 13, 2005

III. LINK UP (Con't)

B. Regulations (Con't)

- A customer eligible for Link Up may choose one or both of the Link Up benefits 2. identified in Section III.A.1.
- The Telephone Company shall require, as proof of eligibility for Link Up Assistance, 3. a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section III.B.1., above; identifying the specific program or programs from which the customer receives benefits. If a customer is applying for both Link Up and Lifeline, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link-Up based on income Section III.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
- The Telephone Company's Link Up program shall allow a qualifying low-income 4. consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
- Link Up customers are not restricted on the optional services to which they may 5. subscribe.
- If a customer disagrees with a company's findings regarding eligibility for Link-Up, 6. the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

(T)

(N)

(N)

ISSUED: May 13, 2005

P.U.C.O. NO. 3

BASIC TELEPHONE ASSISTANCE

IV. LIFELINE ASSISTANCE

A. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- o A waiver of the Federal Subscriber Line Charge.
- o A reduction of \$1.75 off the customer's monthly basic local service charges.
- o Free toll limitation services (e.g., toll blocking, toll control), upon customer's request.
- o A waiver of the Telephone Company's service deposit requirement, if the customer elects to receive toll blocking.
- o Optional service like Caller ID and Call Waiting are not restricted.

B. Regulations

- 1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - (b) Food stamps;
 - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - (d) Federal public housing assistance, or Section 8;
 - (e) Home Energy Assistance Program (HEAP); (T)(M)
 - (f) National School Lunch Free Lunch Program; (N)
 - (g) Household income at or below 135% of the poverty level; or (N)
 - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)

ISSUED: May 13, 2005

(N)

(N)

(T)

P.U.C.O. NO. 3

IV. LIFELINE ASSISTANCE (Con't)

B. Regulations (Con't)

- 2. Consumers participating in this program may receive service connection and deposit waivers through Link-Up.
- 3. Participants in Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny reestablishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
- 4. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
- 5. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section IV.B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Lifeline based on income Section IV.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
- 6. At no time will the monthly basic local exchange service charge less the discount cause the local service rates to be less than zero.
- 7. The Telephone Company shall perform a verification audit of a customer receiving

 (N)

 Lifeline Assistance.
- 8. The Lifeline discounts and waivers apply to only one access line per household. (N)

EFFECTIVE: June 13, 2005

ISSUED: May 13, 2005

P.U.C.O. NO. 3

IV. LIFELINE ASSISTANCE (Con't)

C. Enrollment Process

1. Existing Customers

- (a) Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 30 days of requesting the discount.
- (b) The Company will review the customer's lifeline application to determine customer's eligibility within 10 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 30 days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

- (a) Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 30 days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- (b) The Company will review the customer's lifeline application to determine the customer's eligibility within 10 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 30 days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

(N)

ISSUED: May 13, 2005

P.U.C.O. NO. 3

IV. LIFELINE ASSISTANCE (Con't)

D. Income Eligibility

- 1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of documentation would include 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/ Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
- 2. Regardless of when the Company completes the verification process lifeline benefits shall go back to the date the qualified customer requested lifeline service or established new service.
- 3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30 day opportunity to prove eligibility or dispute the Company's determination. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.
- 4. The Telephone Company shall give customers who do not qualify for lifeline assistance the option of spreading installation charges over three months consistent with Chapter 4901:1-5, O.A.C.
- 5. Written notification must include 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement consistent with the disconnect notice set forth in Chapter 4901:1-5, O.A.C., explaining who customers may contact in the event of a dispute.
- 6. If a customer disagrees with the Company's findings regarding eligibility for lifeline, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

ISSUED: May 13, 2005

IV. LIFELINE ASSISTANCE (Con't)

E. Verification for Continued Eligibility

(N)

- 1. The Telephone Company must notify customers at least 60 days prior to the Company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for the termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company and 4) a statement consistent with the disconnect notice requirements outlined in the MTSS Chapter 4901:1-5, O.A.C., explaining who the customer should contact in the event of a dispute.
- 2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.
- 3. If a customer disagrees with the Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

ISSUED: May 13, 2005

SECTION 11 Second Revised Sheet No. 1 Replaces First Revised Sheet No. 1

(T)

(T)

P.U.C.O. NO. 3

INTRASTATE ACCESS SERVICE TARIFF REGULATIONS, RATES AND CHARGES

The rates, charges and conditions for the provision of Intrastate Carrier Access Service are as specified in the National Exchange Carrier Association, Inc. ("NECA") Tariff F.C.C. No. 5, Tariff F.C.C. No. 3, and Tariff F.C.C. No. 4, as filed with the Federal Communications Commission, as each now exists and as each may be revised, added to, or supplemented. The effectiveness of Section No. 4, End User Access Service, of the NECA Tariff, as applied to intrastate customers, has been suspended by the Public Utilities Commission of Ohio ("PUCO"). The rates, terms, and conditions for Intrastate Carrier Common Line Access Service are set forth herein.

The Telephone Company mirrors NECA Tariff F.C.C. No. 5 (hereinafter, the "NECA Tariff") for the provision of Intrastate Carrier Access Service with the following exceptions:

Section 4

End User Access Service

Suspended by the PUCO

Section 6

Switched Access Service

Switched access rates applied to the intrastate jurisdiction shall

remain at the levels existing on December 31, 1997.

The Telephone Company mirrors NECA Tariff F.C.C. No. 3 (Special Construction) and Tariff F.C.C. No. 4 (Wire Center Information) in their entirety for the provision of Intrastate Carrier Access Service.

This information, before the current text revisions, previously appeared on Sheet 5 of Section 4 (Concurrences) of Company's tariff.

SECTION 11 Second Revised Sheet No. 2 Replaces First Revised Sheet No. 2

P.U.C.O. NO. 3

INTRASTATE ACCESS SERVICE TARIFF REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff

The Telephone Company will provide Carrier Common Line Access Service (Carrier Common Line Access) to interexchange service providers ("IXCs") in conjunction with Switched Access Service provided in Section 6. of the NECA Tariff or the appropriate Switched Access Service section of other Access Service tariffs in which the Telephone Company participates.

(T)

1. General Description

Carrier Common Line Access provides for the use of end users' Telephone Company-provided common lines by IXCs for access to such end users to furnish intrastate communications.

Premium Access is (1) Switched Access Service provided to customers under this tariff which furnish intrastate MTS/WATS, and (2) Switched Access Service in an end office converted to equal access.

INTRASTATE ACCESS SERVICE TARIFF REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

2. Limitations

2.1 Exclusions

Neither a telephone number nor detail billing is provided with Carrier Common Line Access. Additionally, directory listings and intercept arrangements are not included in the rates and charges for Carrier Common Line Access.

2.2 Access Groups

All line side connections provided in the same access group will be limited to the same features and operating characteristics.

All trunk side connections provided in the same access group will be limited to the same features and operating characteristics.

2.3 WATS Access Lines

Where Switched Access Services are connected with Special Access Services at Telephone Company Designated WATS Serving Offices for the provision of WATS or WATS-type Services, Switched Access Service minutes which are carried on that end of the service (i.e., originating minutes for outward WATS and WATS-type services and terminating minutes for inward WATS and WATS-type services) shall not be assessed Carrier Common Line Access per minute charges.

Issued: July 24, 2007

INTRASTATE ACCESS SERVICE TARIFF REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

3. Undertaking of the Telephone Company

Where the IXC is provided Switched Access Service for intrastate communications under other sections of this or other Access Service tariffs, the Telephone Company will provide the use of Telephone Company common lines by an IXC for access to end users at rates and charges as set forth in the Telephone Company's Intrastate Access Service Tariff.

4. Obligations of the IXC

4.1 Switched Access Service Requirement

The Switched Access Service associated with Carrier Common Line Access shall be ordered by the IXC under applicable sections of the NECA Tariff.

(T)

4.2 Supervision

The IXC facilities at the premises of the ordering IXC shall provide the necessary on-hook and off-hook supervision.

INTRASTATE ACCESS SERVICE TARIFF REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

5. <u>Determination of Usage Subject to Carrier Common Line Access Charges</u>

Except as set forth herein, all Switched Access Service provided to the IXC will be subject to Carrier Common Line Access charges.

5.1 Cases Involving Usage Recording By the IXC

Where Feature Group C end office switching is provided without Telephone Company recording and the IXC records minutes of use used to determine Carrier Common Line Access charges (i.e., Feature Group C operator and calls such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit-card, third number and/or other like calls), the IXC shall furnish such minutes of use detail to the Telephone Company in a timely manner. If the IXC does not furnish the data, the IXC shall identify all Switched Access Services that could carry such calls in order for the Telephone Company to accumulate the minutes of use through the use of special Telephone Company measuring and recording equipment.

5.2 Local Exchange Access and Enhanced Services Exemption

When access to the local exchange is required to provide an IXC service (e.g., MTS/WATS-type, telex, Data, etc.) that uses a resold Special Access service, Switched Access Service Rates and Regulations, as set forth in Section 6. of the NECA Tariff, will apply, except when such access to the local exchange is required for the provision of an enhanced service.

(T)

SECTION 11 Second Revised Sheet No. 6 Replaces First Revised Sheet No. 6

P.U.C.O. NO. 3

INTRASTATE ACCESS SERVICE TARIFF REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services

6.1 Scope

Where the IXC is reselling MTS and/or MTS-type service(s) on which the Carrier Common Line and Switched Access charges have been assessed, the IXC may, at the option of the IXC, obtain Feature Group A, Feature Group B or Feature Group D Switched Access Service under Section 6. of the NECA Tariff for originating and/or terminating access in the local exchange. Such access group arrangements whether single lines or trunks or multiline hunt groups or trunk groups will have Carrier Common Line Access charges applied as set forth in the Telephone Company's Intrastate Access Service Tariff in accordance with the resale rate regulations set forth in 6.4 following. For purposes of administering this provision:

(T)

Resold intrastate terminating MTS and MTS-type service(s) shall include collect calls, third number calls and credit card calls where the reseller pays the underlying carrier's service charges.

Resold intrastate originating MTS and MTS-type service(s) shall not include collect, third number, or credit card calls.

INTRASTATE ACCESS SERVICE TARIFF REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.2 IXC Obligations Concerning the Resale of MTS and MTS-type Services

When the IXC is reselling MTS and/or MTS-type service as set forth in 6.1 preceding, the IXC will be charged Carrier Common Line Access charges in accordance with the resale rate regulations as set forth in 6.4 following if the IXC furnishes documentation of the MTS usage and/or the MTS-type usage. Such documentation supplied by the IXC shall be supplied each month and shall identify the involved resold MTS and/or MTS-type services.

The monthly period used to determine the minutes of use for resold MTS and/or MTS-type service(s) shall be the most recent monthly period for which the IXC has received a bill for such resold service(s). This information shall be delivered to the Telephone Company, at a location specified by the Telephone Company, no later than 15 days after the bill date shown on the resold MTS and/or MTS-type service bill. If the required information is not received by the Telephone Company, the previously reported information, as described preceding, will be used for the next two months. For any subsequent month, no allocation or credit will be made until the required documentation is delivered to the Telephone Company by the IXC.

Resale Documentation Provided By the IXC 6.3

When the IXC utilizes Switched Access Service as set forth in 6.2 preceding, the Telephone Company may request a certified copy of the IXC's resold MTS or MTS-type usage billing. Requests for billing will relate back no more than 12 months prior to the current billing period.

Effective: August 1, 2007 Issued: July 24, 2007

(T)

P.U.C.O. NO. 3

INTRASTATE ACCESS SERVICE TARIFF REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

6. Resold Services (Cont'd)

6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services

When the IXC is provided an access group to be used in conjunction with the resale of MTS and/or MTS-type services as set forth in 6.1 preceding, subject to the limitations as set forth in 6.2 preceding, and the billing entity receives the usage information required as set forth in 6.2 preceding, to calculate the adjustment of Carrier Common Line Access charges, the IXC will be billed as set forth in (C) below.

(A) Apportionment and Adjustment of Resold Minutes of Use

When the IXC is provided with more than one access group in a LATA in association with the resale of MTS and/or MTS-type services, the resold minutes of use will be apportioned as follows:

(1)Originating Services

The Telephone Company will apportion the resold originating MTS and/or MTStype services and originating minutes of use for which the resale credit adjustment applies, among the access groups. Such apportionment will be based on the relationship of the originating usage for each access group to the total originating usage for all access groups in the LATA. For purposes of administering this provision:

Resold originating MTS and/or MTS-type services minutes shall be only those attributable to intrastate originating MTS and/or MTS-type minutes and shall not include collect, third number, or credit card calls.

The resale credit adjustment shall apply for resold originating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

Issued: July 24, 2007

INTRASTATE ACCESS SERVICE TARIFF REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

- 6. Resold Services (Cont'd)
 - 6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)
 - (A) Apportionment and Adjustment of Resold Minutes of Use (Cont'd)
 - (2) <u>Terminating Services</u>

The Telephone Company will apportion the resold terminating MTS and/or MTS-type services and terminating minutes of use for which the resale credit adjustment applies, among the access groups. Such apportionment will be based on the relationship of the terminating usage for each access group to the total terminating usage for all access groups in the LATA. For purposes of administering this provision:

Resold terminating MTS and/or MTS-type services minutes shall be only those attributable to intrastate terminating MTS/MTS-type (i.e., collect calls, third number calls, and credit card calls).

The resale credit adjustment shall apply for resold terminating MTS and MTS-type services and minutes of use, provided Carrier Common Line and Switched Access Charges have been assessed on such services.

(B) Direct and Indirect Connections

Each of the access group arrangements used by the IXC in association with the resold MTS and/or MTS-type services must be connected either directly or indirectly to the IXC designated premises at which the resold MTS and/or MTS-type services are terminated. Direct connections are those arrangements where the access groups and resold MTS and/or MTS-type services are terminated at the same IXC designated premises.

Indirect originating connections are those arrangements where the access groups and the resold originating MTS and/or MTS-type services are physically located at different IXC designated premises in the same exchange. Such different IXC designated premises are connected by facilities that permit a call to flow from access groups to resold MTS and/or MTS-type services.

Indirect terminating connections are those arrangements where the access groups and resold terminating MTS and/or MTS-type services are physically located at different IXC designated premises in the same exchange. Such different IXC designated premises are connected by facilities that permit a call to flow from resold terminating MTS and/or MTS-type services to access groups.

Issued: July 24, 2007 Effective: August 1, 2007

Replaces Original Sheet No. 10

P.U.C.O. NO. 3

INTRASTATE ACCESS SERVICE TARIFF REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

- 6. Resold Services (Cont'd)
 - 6.4 Rate Regulations Concerning the Resale of MTS and MTS-type Services (Cont'd)
 - (C) Rates

The Premium Access Charge per minute as set forth in the Telephone Company's Intrastate Access Service Tariff will apply. The minutes billed Carrier Common Line Access Service charges will be the adjusted originating intrastate access minutes and the adjusted terminating intrastate access minutes.

The adjusted originating access minutes will be the originating intrastate access minutes less the reported resold originating MTS and/or MTS-type service minutes of use as set forth in (A)(1) preceding; but not less than zero. The adjusted terminating access minutes will be the terminating intrastate access minutes less the reported resold terminating MTS and/or MTS-type service minutes of use as set forth in (A)(2) preceding; but not less than zero.

(D) When the Adjustment Will Be Applied to IXC Bills

The adjustment as set forth in (C) preceding will be made to the involved IXC account no later than either the next bill date, or the one subsequent to that, depending on when the usage report is obtained.

(E) Conversion of Billed Usage to Minutes

When the MTS and/or MTS-type usage is shown in hours, the number of hours shall be multiplied by 60 to develop the associated MTS and/or MTS-type minutes of use. If the MTS and/or MTS-type usage is shown in a unit that does not show hours or minutes, the IXC shall provide a factor to convert the shown units to minutes.

(F) Percent Intrastate Use (PIU)

The adjustment as set forth in (C) preceding will be made to the involved IXC account after making the adjustments to the customer account as set forth in 7.4 following (PIU).

Issued: July 24, 2007 Effective: August 1, 2007

INTRASTATE ACCESS SERVICE TARIFF REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

7. Rate Regulations

7.1 Billing of Charges

Carrier Common Line charges will be billed to each Switched Access Service provided under this tariff and the Telephone Company's Intrastate Access Service Tariff.

7.2 Measuring and Recording of Call Detail

When access minutes are used to determine Carrier Common Line charges, they will be accumulated using call detail recorded by Telephone Company equipment except as set forth in 7.3 following (Unmeasured FGA and B Usage) and Feature Group C operator and automated operator services systems call detail such as pay telephone sent-paid, operator-DDD, operator-person, collect, credit-card, third number and/or other like calls recorded by the customer. The Telephone Company measuring and recording equipment, except as set forth in 7.3 following (Unmeasured FGA and B Usage), will be associated with end office or local tandem switching equipment and will record each originating and terminating access minute where answer supervision is received. The accumulated access minutes will be summed on a line-by-line basis, by line group or by end office, whichever type of account is used by the Telephone Company, for each IXC and then rounded to the nearest minute.

7.3 <u>Unmeasured Feature Group A and B Usage</u>

When Carrier Common Line Access is provided in association with Feature Group A or Feature Group B Switched Access Service in Telephone Company offices that are not equipped for measurement capabilities, assumed average intrastate access minutes will be used to determine Carrier Common Line Access charges. These assumed access minutes are as set forth in the exchange carriers' access tariffs.

7.4 Percent Intrastate Use (PIU)

When the IXC reports interstate and intrastate use of in-service Switched Access Service, Carrier Common Line charges will be billed to intrastate Switched Access Service access minutes based on the data reported by the IXC as set forth in Section 2.3.11 of the NECA Tariff (Jurisdictional Report and Certification Requirements), except where the Telephone Company is billing according to actuals by jurisdiction. Intrastate Switched Access Service access minutes will, when necessary, be used to determine Carrier Common Line Charges as set forth in 7.5 following.

(T)

INTRASTATE ACCESS SERVICE TARIFF REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

- 7. Rate Regulations (Cont'd)
 - 7.5 <u>Determination of Premium Charges</u>

After the adjustments as set forth in 7.4 preceding have been applied, when necessary, to Switched Access Service access minutes, charges for the involved IXC account will be determined as follows:

- (A) Access minutes for all premium rated Switched Access Service subject to Carrier Common Line charges will be multiplied by the Premium Access per minute rate as set forth in the Telephone Company's Intrastate Access Service Tariff.
- (B) Access minutes for all FGB Access Services with an Abbreviated Dialing Arrangement (ADA) subject to Carrier Common Line Charges will be multiplied by the Premium Access per minute rate as set forth in the Telephone Company's Intrastate Access Service Tariff.
- (C) Carrier Common Line charges shall not be reduced as set forth in 6.1 preceding unless Switched Access Charges, as set forth in Section 6. of the NECA Tariff, are applied to the IXC's Switched Access Services.

(T)

INTRASTATE ACCESS SERVICE TARIFF REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

- 7. Rate Regulations (Cont'd)
 - 7.5 Determination of Premium Charges (Cont'd)
 - Terminating Premium Access per minute charge(s) apply to:
 - all terminating access minutes of use;
 - less those terminating access minutes of use associated with Wireless Switching Centers (WSCs);
 - all originating access minutes of use associated with FGA Access Services where the off-hook supervisory signaling is forwarded by the IXC's equipment when the called party answers;
 - all originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers, less those originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers for which the IXC furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges.

When the IXC makes this report available to the Telephone Company in advance of billing, these minutes of use will be charged on the current bill as originating minutes of use as set forth in (E) following. If a billing dispute arises concerning the IXC provided report, the Telephone Company will request the IXC to provide the data the IXC used to develop the report. The Telephone Company will not request such data more than once a year. The IXC shall supply the data within 30 days of the Telephone Company request.

When this report is not available to the Telephone Company until after billing, it shall be used by the Telephone Company to calculate and post a credit to the IXC's account. The credit shall be posted to the IXC's account within 30 days of receipt of the report. The credit shall be calculated by multiplying the number of access minutes of use, for which a credit is determined to be applicable, times the difference between the terminating and originating Carrier Common Line charges in effect when the calls were completed.

Issued: July 24, 2007

INTRASTATE ACCESS SERVICE TARIFF REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

- 7. Rate Regulations (Cont'd)
 - 7.5 <u>Determination of Premium Charges</u> (Cont'd)
 - (E) The originating Premium Access per minute charge(s) apply to:
 - all originating access minutes of use;
 - -- less those originating access minutes of use associated with FGA Access Services where the off-hook supervisory signaling is forwarded by the IXC's equipment when the called party answers;
 - -- less all originating access minutes of use associated with calls placed to 700, 800 and 900 numbers;
 - less those originating access minutes of use associated with Wireless Switching Centers (WSCs);
 - -- plus all originating access minutes of use associated with calls placed to 700, 800 series and 900 numbers for which the IXC furnishes for each month a report of either the number of calls or minutes or a report of the percent of calls or minutes that terminate in a Switched Access Service that is assessed Carrier Common Line charges, and for which a corresponding reduction in the number of terminating access minutes of use has been made as set forth in (D) preceding.

Issued: July 24, 2007

INTRASTATE ACCESS SERVICE TARIFF REGULATIONS, RATES AND CHARGES

Intrastate Carrier Common Line Access Service Reference Tariff (Continued)

8. Rates *

Intrastate carrier common line access service charges shall be as follows:

Premium Access, per minute

Terminating

\$.0428

Originating

\$.0150

Issued: July 24, 2007

^{*} Rates previously appeared on page 14 of this intrastate access service Tariff.

TELEPHONE SERVICE REQUIREMENTS FORM

Pursuant to Case Nos. 95-845-TP-COI, 99-998-TP-COI, 99-563-TP-COI, and 04-1785-TP-ORD

The provider affirms that it is in compliance with Commission directives concerning the following checked items, and that this represents an up-to-date listing of applicable "generic" service requirements. The provider understands that this in no way supersedes the context of the applicable Commission orders described below. Unless otherwise specified, this language replaces the need for related language to be contained in the provider's tariff.

A. MANDATORY REQUIREMENTS FOR BASIC LOCAL EXCHANGE AND CTS PROVIDERS (unless otherwise noted):

[x] 1. SALES TAX (See also Case No. 87-1010-TP-UNC)

Certain telecommunication services, as defined in the Ohio Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Ohio, or both, and are charged to a subscriber's telephone number or account in Ohio.

[x] 2. MTSS TARIFF REQUIREMENTS

- [x] The provider attests that its tariffs include:
 - o provider-specific language addressing the deposit method (as cited in 4901:1-5-13) adopted by the company and approved by the Commission;
 - o Toll Caps (choose one):
 - □ language addressing the provider-specific parameters of toll caps approved by the Commission, OR
 - E not applicable since the provider has not chosen to incorporate toll caps.
 - o language regarding establishment of service, including requirements to establish creditworthiness, as cited in 4901:1-5-13;
 - o language regarding residential service guarantors, as cited in 4901:1-5-14;

- o language regarding subscriber bills, as cited in 4901:1-5-15;
- o language regarding subscriber billing adjustments for local exchange service, as cited in 4901:1-5-16; and,
- language regarding denial or disconnection of local and/or toll service, including the requirements for the reconnection of local and/or toll service, as cited in 4901:1-5-17.

Check the boxes below to attest that the provider shall adhere to the following criteria when the provider implements cancellation of service policies and/or requests an advance payment:

☐ Cancellation of Service:

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the company has notified a customer or prospective customer of the possibility that special expenses may be incurred in connection with provisioning the customer's service, and then the company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage;

Advance Payment:

Advance Payment means a payment that may be required by the company as a means of being compensated for extraordinary expenses, including, but not limited to, special construction costs associated with a particular service installation.

Provider's Name: The Ottoville Mutual Telephone Company Case No. 06 - 180 - TP - ZTA Case No. 90 - 5034 - TP - TRF Issued:

[x] 3. SURCHARGES

The company shall not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate procedures required by the Commission. Generally, the Commission will not grant the inclusion of gross receipts tax as a separate item on the bill unless special circumstances so warrant and the Commission specifically approves same. The company shall not place a separate line item on a customer's bill without sending notice to all customers informing them of the new line item charges in accordance with Commission-adopted notice procedures.

The customer is responsible for the payment of all state, local and E9-1-1 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the company's tariff.

[x] 4. 1+ INTRALATA PRESUBSCRIPTION - Basic Local Exchange Providers Only (See Also Case No. 95-845-TP-COI, Guideline X.)

a. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective upon the initial offering of certified local exchange service.

Provider's Name: The Ottoville Mutual Telephone Company Case No. 06 - 180 - TP - ZTA Case No. 90 - 5034 - TP - TRF Issued:

b. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D; Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

c. Rules and Regulations

Subscribers of record will retain their current dialing arrangements until they request that their dialing arrangements be changed.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed intraLATA toll carrier at any time subject to charges specified in Paragraph E, below.

d. IntraLATA Presubscription Procedures

New subscribers will be asked to select an intraLATA toll carrier(s) at the time the subscriber places an order to establish local exchange service with the Telephone Company. The Telephone Company will process the subscriber's order for intraLATA service. The selected carrier(s) will confirm their respective subscribers' verbal selection by third-party verification or return written confirmation notices. All new subscribers' initial requests for intraLATA toll service presubscripion shall be provided free of charge.

Provider's Name: The Ottoville Mutual Telephone Company
Case No. 06 - 180 - TP - ZTA
Case No. 90 - 5034 - TP - TRF
Issued:

(Date Filed)

If a new subscriber is unable to make a selection at the time the new subscriber places an order to establish local exchange service, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection. If selection is still not possible, the Telephone Company will inform the subscriber that he/she will be given 90 calendar days in which to inform the Telephone Company of an intraLATA toll carrier presubscription selection free of charge. Until the subscriber informs the Telephone Company of his/her choice for intraLATA toll carrier, the subscriber will not have a presubscribed intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier(s) of choice. Subscribers who inform the Telephone Company of a choice for intraLATA toll presubscription within the 90-day period will not be assessed a service charge for the initial subscriber request.

Subscribers of record may initiate an intraLATA presubscription change at any time subject to the charges specified in e.ii. below. If a customer of record inquires of the Telephone Company of the carriers available for intraLATA toll presubscription, the Telephone Company will read a random listing of all available intraLATA carriers to aid the subscriber in selection.

e. IntraLATA Presubscription Charges

i. Application of Charges

After a subscriber's initial selection for a presubscribed intraLATA toll carrier and as detailed in Paragraph D above, for any change thereafter, an IntraLATA Presubscription Change Charge will apply. The IntraLATA Presubscription Change Charge shall be applied as follows:

- a. The charge shall be no greater than those set forth in Paragraph (e)(ii), unless modified by a company-specific Commission-approved tariff.
- b. If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

Provider's Name: The Ottoville Mutual Telephone Company
Case No. 06 - 180 - TP - ZTA
Case No. 90 - 5034 - TP - TRF
Issued:

(Date Filed)

ii. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

Manual Process

\$5.50

-- Electronic Process

\$1.25

- B. REQUIREMENTS FOR PROVISION OF CERTAIN SERVICES, OR WHERE CERTAIN CONDITIONS OF SERVICE ARE UTILIZED (check all applicable):
 - □ 1. DISCOUNTS FOR PERSONS WITH COMMUNICATION DISABILITIES AND THE TELECOMMUNICATION RELAY SERVICE

Applicable to all telephone companies offering message toll service (MTS) (See also Case Nos. 87-206-TP-COI and 91-113-TP-COI):

- a. For purposes of these requirements, the definition of disabled refers to those persons with communication disabilities, including those hearing-disabled, deaf, deaf/blind, and speech-disabled persons who have a disability that prevents them from communicating over the telephone without the aid of a telecommunications device for the communicatively disabled.
- b. Residential disabled customers or disabled members of a customer's household, upon written application and upon certification of their disabled status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the disabled, are eligible to receive a discount off their MTS rates, and, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance directory assistance. Additionally, TDD lines maintained by non-profit organizations and governmental agencies, upon written application and verification that such lines are maintained for the benefit of the disabled, are eligible to receive a discount off their MTS rates.
- c. Upon receipt of the appropriate application, and certification or verification of a person with a communication disability, one of the following discounts shall be made available for the benefit of the disabled person:

Provider's Name: The Ottoville Mutual Telephone Company

Case No. 06 - 180 - TP - ZTA Case No. 90 - 5034 - TP - TRF

(Date Filed)

Case No Issued:

- i. Off the basic MTS, current, price list day rates: a 40 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 8:00 a.m. and 4:59 p.m. Monday through Friday; a 60 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 5:00 p.m. and 10:59 p.m. Sunday through Friday, and New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas; and a 70 percent discount off the intrastate, interexchange, customer-dialed, station-to-station calls occurring between 11:00 p.m. and 7:59 a.m. any day, 8:00 a.m. and 4:59 p.m. Sunday, and all day Saturday; or
- ii. Off the basic MTS, current, price list day rates: no less than a straight 70 percent discount shall be made available on a 24 hour a day basis; or
- For MTS which is offered similar to the mileage-banded rate iii. structure established in the Commission's April 9, 1985 Opinion and Order in Case No. 84-944-TP-COI, with the traditional day, evening, and night/weekend discounts: the "evening" discount customer-dialed, intrastate, interexchange, off station-tostation calls placed during the "day" period Monday through Friday; and the "night/ weekend" discount off the intrastate, interexchange, customer-dialed, station-to-station during the "evening" period Sunday through Friday, and on New Year's Day, Independence Day, Labor Day, Thanksgiving, and Christmas. Furthermore, the "night/ weekend" discount plus an additional discount equivalent to no less than ten percent of the company's current, price list, "day" rates for basic MTS shall be made available for intrastate, interexchange, customer-dialed, station-to-station calls placed during the "night/weekend" period any day, the "day" period Sunday, and all day Saturday.
- d. All MTS calls placed through the telecommunication relay service (TRS) are eligible to receive a discount off the MTS rates. The rate discounts are the same as those set forth in paragraph 1.c. preceding. The discount shall not apply to sponsor charges associated with calls placed to pay-per-call services, such as 900, 976, or 900-like calls.

Provider's Name: The Ottoville Mutual Telephone Company Case No. 06 - 180 - TP - ZTA Case No. 90 - 5034 - TP - TRF Issued:

□ 2. EMERGENCY SERVICES CALLING PLAN

Applicable to all CLECs and CTSs offering MTS (See also Case Nos. 85-1466-TP-COI and 89-54-TP-COI):

Message toll telephone calls to governmental emergency service agencies, as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to customers:

- a. Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) 24-hour basis, 365 days a year, including holidays.
- b. An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both, and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.

☐ 3. ALTERNATIVE OPERATOR SERVICES

By checking this box, the provider attests that it will provide alternative operator services (AOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the AOS service parameters set forth in Rule 4901:1-6-23, O.A.C.

■ 4. LIMITATION OF LIABILITY

The following is applicable to all telephone companies that choose to include in their tariffs language which may limit their liability (See also Case No. 85-1406-AU-COI):

Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a

Provider's Name: The Ottoville Mutual Telephone Company Case No. 06 - 180 - TP - ZTA Case No. 90 - 5034 - TP - TRF

Issued:

courts responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

□ 5. TERMINATION LIABILITY

The following is applicable to all telephone companies who choose to include in their tariffs language which imposes early termination liability on a customer for termination of service prior to the designated term of service:

Inclusion of early termination liability by the company in its tariff or a contract does not constitute a determination by the Commission that the termination liability imposed by the company is approved or sanctioned by the Commission. Customers shall be free to pursue whatever legal remedies they may have should a dispute arise.

図 6. SERVICE CONNECTION ASSISTANCE (SCA)

The following is applicable to all LECs that offer local service to residential customers:

SCA is targeted to help defray the one-time, up-front costs of connecting to the local exchange network for qualified customers. It provides a waiver of the deposit requirement, full or partial waiver of the service connection charges.

7. LOCAL NUMBER PORTABILITY and NUMBER POOLING

See Case No. 95-845-TP-COI Guideline XIV, FCC Dockets 95-116 and 99-200. NOTE: LNP and number pooling are required of all facilities-based LECs, regardless of size, and CMRS where currently rolled-out by the FCC or as a result of a bona fide request unless granted an extension, exemption, or waiver by the Commission or the FCC.

8. TARIFFING AND DISCONNECTION PROCEDURES FOR SERVICE PACKAGES OR BUNDLES

Applicable to all LECs packaging or bundling regulated local services with toll service and/or unregulated services. See Rule 4901:1-6-21(C), Ohio Administrative Code.

Provider's Name: The Ottoville Mutual Telephone Company Case No. 06 - 180 - TP - ZTA Case No. 90 - 5034 - TP - TRF Issued: _____

□ Option 1

Tariffing

Under option 1, LECs that package or bundle regulated local services with toll and/or unregulated services shall tariff only the regulated components of a package or bundle of services either as a package at a separate, single rate for the regulated components or individually at individual tariffed rates. The unregulated services and any rate(s) associated with the unregulated service components of any package or bundle of services shall not be tariffed.

Disconnection Procedures

Under option 1, if a customer fails to submit timely payment sufficient to cover the amount of the regulated charges, the LEC may discontinue the provision of the regulated services in compliance with Rule 4901:1-5-17, Ohio Administrative Code.

Staff Notice

Under option 1, LECs shall keep the Director of the Consumer Services Division and the Chief of Telecommunications of the Utilities Department informed and up-to-date on all current offers to consumers that bundle regulated local services with unregulated services at a single packaged rate, different from the rate shown in the tariff for the regulated components of the package. The notice to staff shall identify the regulated and unregulated services included and the packaged rate (the combined tariffed and untariffed rate).

□ Option 2

Tariffing

Under option 2, LECs shall tariff the entire package or bundle of services including both regulated local services and toll and/or unregulated services for a single combined packaged rate (including any amount attributable to the unregulated components). The LEC shall clearly identify the services within the package and denote which services are unregulated.

Disconnection Procedures

Under option 2, if a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled packaged rate, the LEC may discontinue the provision of any

Provider's Name: The Ottoville Mutual Telephone Company Case No. 06 - 180 - TP - ZTA Case No. 90 - 5034 - TP - TRF Issued:

regulated and unregulated services, other than basic local exchange service, if payment is sufficient to cover the rate for basic local exchange service. For purposes of this rule, the rate for basic local exchange service shall be the tariffed rate for stand-alone basic local exchange service. In the event a CLEC does not offer basic local exchange service on a stand-alone basis, the CLEC shall identify an amount in the tariff for the basic local exchange service component of the package. In no event shall this amount exceed the packaged rate. Further, if the customer loses services included in the package due to non-payment or partial payment pursuant to this rule, the customer shall be entitled to add, change, or discontinue any regulated services provided according to the LEC's normal procedures for adding, changing or discontinuing such services.

Disconnection Notice

Under option 2, the LEC shall, in its notice of disconnection for non-payment, state the total amount due to avoid discontinuance of the package, as well as the total amount due to avoid discontinuance of the basic local exchange service component of the package.

□ 9. INMATE OPERATOR SERVICES

By checking this box, the provider attests that it will provide inmate operator services (IOS) as defined in Rule 4901:1-6-01(A) of the Ohio Administrative Code (O.A.C.) in compliance with all of the IOS service parameters set forth in Rule 4901:1-6-23, O.A.C.

Provider's Name: The Ottoville Mutual Telephone Company Case No. 06 - 180 - TP - ZTA Case No. 90 - 5034 - TP - TRF Issued:

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

5/3/2011 10:12:20 AM

in

Case No(s). 90-5034-TP-TRF, 11-2786-TP-ATA

Summary: Application to Detariff Services - Part 1 of 2 electronically filed by Carolyn S Flahive on behalf of The Ottoville Mutual Telephone Company