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FILE

April 18, 2011  
Case ID: BPAV022211N4

11-2700-GA-CSS  
RECEIVED-DOCKETING DIV

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2011 APR 27 PM 12:19

Gentlemen,

PUCO

I am a customer of Dominion East Ohio and the P.U.C.O. has given Dominion the right to charge me a monthly fee of \$19.63. What specific service do I receive for this monthly fee? The answer was essentially two-fold. Dominion installs and monitors its lines and secondly employs workers to read my meter.

Looking at the first reason for this monthly charge, Dominion makes a profit on its commodity sales and distribution practices. Maintenance of lines should come from its profits and not pass-on as a surcharge to the customer. Secondly, the meter reader does not read the meter every month. Estimates are given for some. For those months that the meter reader isn't performing a duty, the customer should not be charged! This is a form of discrimination and the P.U.C.O. would be negligent if it did not alter this form of billing.

Dominion should reimburse me for the months of surcharges and also compensate me for time and effort in bringing this matter forward!

Sincerely,



Mr. Bert Pavicic  
3073 Thunderbird Drive  
Poland, Ohio 44514  
330-757-3520

Acct. No. 8421400957788

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician \_\_\_\_\_ Date Processed APR 27 2011

BERT PAVICIC

3073 THUNDERBIRD DR  
YOUNGSTOWN OH 44617-712

Account Number 8 4214 0095 7788 Date Prepared February 28, 2011

Next Meter Reading 03/24 - 03/29/2011

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 03/25 & 5 p.m. on 03/29/2011 at www.dom.com.



Credits And Charges Since Your Last Bill

Balance from last bill \$413.32  
Payment on Feb 3, 2011 - Thank You 413.32 CR  
Balance \$0.00

Current Charges

**Dominion East Ohio Distribution Charges**  
Basic Monthly Charge \$19.63  
Usage-Based Charges 63.53  
26.3 MCF @ \$2.4155  
Gross Receipts Tax (4.6044%) 3.83  
**Total Dominion East Ohio Charges \$86.99**

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

**DOMINION EAST OHIO ENERGY Charges**

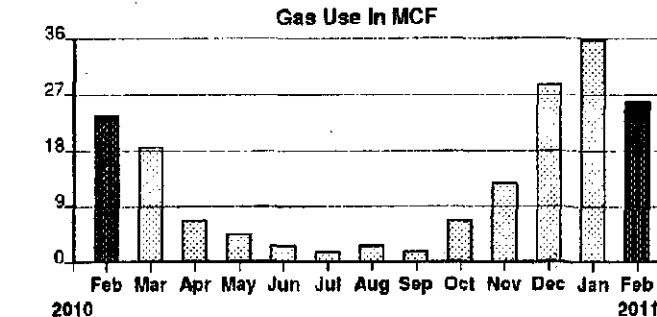
Gas Cost 26.3 MCF @ \$7.89 \$207.51  
Sales Tax 14.01  
**Total DOMINION EAST OHIO ENERGY Charges \$221.52**

For questions about gas supply costs, contact DOMINION EAST OHIO ENERGY (acct# 1482209426032009) at 1-800-990-4090 or P. O. Box 298 Pittsburgh, PA 15230 or www.dom.com.

**Total Current Charges \$308.51**  
**Total Account Balance \$308.51**

Monthly Usage Comparison

Average Daily Temperature For This Billing Period 2010 25°F 2011 26°F



Average monthly use: 12.7 MCF.  
Total annual use: 152.7 MCF.

Billing Period And Meter

Date	Read Type	Reading	Difference
Meter Number	14151168		
Feb 24, 2011	Estimate	131.5	
Jan 26, 2011	Remote	105.2	26.3
MCF Used in 29 Days			26.3

Please Pay Account Balance of \$308.51 by Mar 16, 2011 to Avoid Late Payment Charge of 1.5% per month.

BERT PAVICIC

3073 THUNDERBIRD DR  
YOUNGSTOWN OH 44617-712

Account Number 8 4214 0095 7788 Date Prepared March 25, 2011

Next Meter Reading 05/23 - 05/26/2011

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 04/25 & 5 p.m. on 04/27/2011 at www.dom.com.



Credits And Charges Since Your Last Bill

Balance from last bill \$308.51  
Payment on Mar 7, 2011 - Thank You 308.51 CR  
Balance \$0.00

Current Charges

**Dominion East Ohio Distribution Charges**  
Basic Monthly Charge \$19.63  
Usage-Based Charges 47.81  
19.8 MCF @ \$2.4146  
Gross Receipts Tax (4.6044%) 3.11  
**Total Dominion East Ohio Charges \$70.55**

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

**DOMINION EAST OHIO ENERGY Charges**

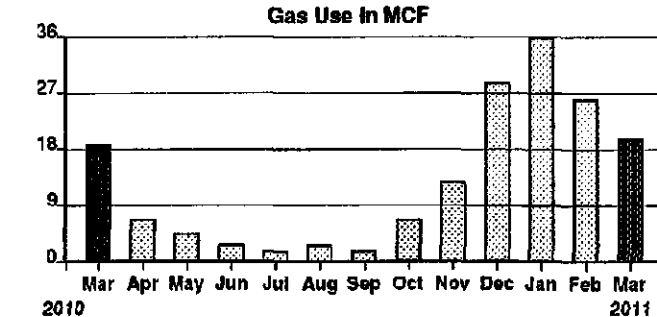
Gas Cost 19.8 MCF @ \$7.89 \$156.22  
Sales Tax 10.54  
**Total DOMINION EAST OHIO ENERGY Charges \$166.76**

For questions about gas supply costs, contact DOMINION EAST OHIO ENERGY (acct# 1482209426032009) at 1-800-990-4090 or P. O. Box 298 Pittsburgh, PA 15230 or www.dom.com.

**Total Current Charges \$237.31**  
**Total Account Balance \$237.31**

Monthly Usage Comparison

Average Daily Temperature For This Billing Period 2010 42°F 2011 35°F



Average monthly use: 12.8 MCF.  
Total annual use: 153.5 MCF.

Billing Period And Meter

Date	Read Type	Reading	Difference
Meter Number	14151168		
Mar 24, 2011	Remote	151.3	
Feb 24, 2011	Estimate	131.5	19.8
MCF Used in 28 Days			19.8

Please Pay Account Balance of \$237.31 by Apr 12, 2011 to Avoid Late Payment Charge of 1.5% per month.


**Dominion®**
**BERT PAVICIC**

 3073 THUNDERBIRD DR  
 YOUNGSTOWN OH 44514-2712

 Account Number **8 4214 0095 7788** Date Prepared **December 29, 2010** Next Meter Reading **01/25 - 01/28/2011**

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 01/26 &amp; 5 p.m. on 01/28/2011 at www.dom.com.

**Credits And Charges Since Your Last Bill**

 Balance from last bill \$158.70  
 Payment on Dec 6, 2010 - Thank You 158.70 CR  
**Balance \$0.00**
**Current Charges**
**Dominion East Ohio Distribution Charges**

 Basic Monthly Charge **\$19.63**  
 Usage-Based Charges 68.84  
 29.3 MCF @ \$2.3494 4.07  
 Gross Receipts Tax (4.6044%)  
**Total Dominion East Ohio Charges \$92.54**

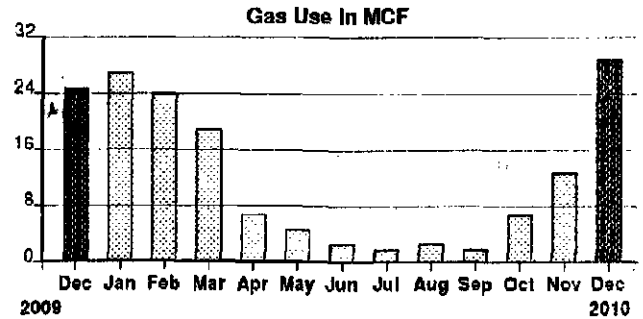
For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

**DOMINION EAST OHIO ENERGY Charges**

 Gas Cost 29.3 MCF @ \$7.89 \$231.18  
 Sales Tax 15.60  
**Total DOMINION EAST OHIO ENERGY Charges \$246.78**

 For questions about gas supply costs, contact  
 DOMINION EAST OHIO ENERGY (acct#  
 1482209426032009) at 1-800-990-4090 or P. O. Box  
 298 Pittsburgh, PA 15230 or www.dom.com.

**Total Current Charges \$339.32**  
**Total Account Balance \$339.32**
**Monthly Usage Comparison**

 Average Daily Temperature For This Billing Period **2009 31°F** **2010 26°F**

 Average monthly use: 11.8 MCF.  
 Total annual use: 141.6 MCF.

**Billing Period And Meter Readings**

Date	Meter Number	Reading	Difference
Dec 27, 2010	14151168	69.1	
Nov 23, 2010	Estimate Remote	39.8	29.3
<b>MCF Used in 34 Days</b>			<b>29.3</b>

**Please Pay Account Balance of \$339.32 by Jan 14, 2011 to Avoid Late Payment Charge of 1.5% per month.**

**Dominion®**
**BERT PAVICIC**

 3073 THUNDERBIRD DR  
 YOUNGSTOWN OH 44514-2712

 Account Number **8 4214 0095 7788** Date Prepared **January 26, 2011** Next Meter Reading **03/24 - 03/29/2011**

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 02/24 &amp; 5 p.m. on 02/28/2011 at www.dom.com.

**Credits And Charges Since Your Last Bill**

 Balance from last bill \$339.32  
 Payment on Jan 6, 2011 - Thank You 339.32 CR  
**Balance \$0.00**
**Current Charges**
**Dominion East Ohio Distribution Charges**

 Basic Monthly Charge **\$19.63**  
 Usage-Based Charges 84.82  
 36.1 MCF @ \$2.3495 4.81  
 Gross Receipts Tax (4.6044%)  
**Total Dominion East Ohio Charges \$109.26**

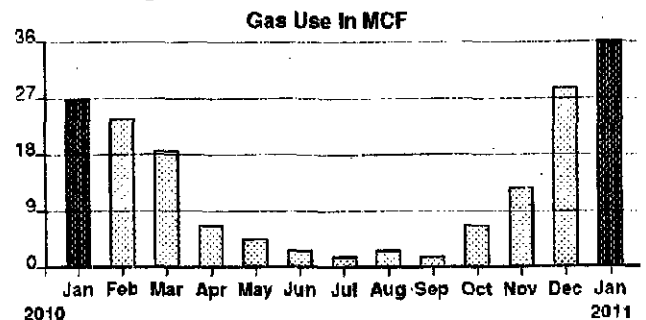
For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

**DOMINION EAST OHIO ENERGY Charges**

 Gas Cost 36.1 MCF @ \$7.89 \$284.83  
 Sales Tax 19.23  
**Total DOMINION EAST OHIO ENERGY Charges \$304.06**

 For questions about gas supply costs, contact  
 DOMINION EAST OHIO ENERGY (acct#  
 1482209426032009) at 1-800-990-4090 or P. O. Box  
 298 Pittsburgh, PA 15230 or www.dom.com.

**Total Current Charges \$413.32**  
**Total Account Balance \$413.32**
**Monthly Usage Comparison**

 Average Daily Temperature For This Billing Period **2010 26°F** **2011 22°F**

 Average monthly use: 12.6 MCF.  
 Total annual use: 150.7 MCF.

**Billing Period And Meter Readings**

Date	Meter Number	Reading	Difference
Jan 26, 2011	1511168	105.2	
Dec 27, 2010	Estimate Remote	69.1	36.1
<b>MCF Used in 30 Days</b>			<b>36.1</b>

**Please Pay Account Balance of \$413.32 by Feb 11, 2011 to Avoid Late Payment Charge of 1.5% per month.**