

From:ContactThePUCOSent:Friday, April 22, 2011 11:22 AMTo:DocketingSubject:Docketing

Public Utilities Commission of Ohio Investigation and Audit Division

Memorandum

Date: 4/22/2011

Re: Michael Sopko 33063 Redwood Blvd

Avon Lake, OH 44012

Docketing Case No.: 09-1947-EL-POR

Notes:

Customer calling to file complaint regarding process of how company is charging the light bulb billing to the customers - and how the puco did allow this. customer is requesting that all of the commissioners give him a call between 8 -5.

Please docket the attached in the case number above.

This is to certify that the inages arguaring are an accurate and complete repulsion of a cose file document delivered in the regular course of business. Technician Arr Date Processed APR 2 6 2011 **T**1-

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