10

From: webmaster@puc.state.oh.us

To: ContactThePUCO

Subject: 59139

Received: 4/18/2011 8:10:47 PM

Message:

WEB ID: 59139 AT:04-18-2011 at 08:10 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Lloyd Amster

CONTACT SENDER? Yes

MAILING ADDRESS:

31989 Sedgefield Oval

• Solon, Ohio 44139

USA

PHONE INFORMATION:

• Home: (440) 349-9764

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: ljma313@gmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: FirstEnergy/The Illuminating Company

Name on account: Lloyd Amster

Service address: 31989 Sedgefield Oval

• Service phone: 440-349-9764

Account Number: 11 00 25 9179 6 1

COMPLAINT DESCRIPTION:

I own an all-electric home and am writing to support reinstating the discount: Case No. 10-176-EL-ATA

I am lucky enough to be working. But where I work we did not receive a pay raise in 2009 or an end of year bonus. It is 2010 and I am trying to survive on the income I was making two years ago. Yet First Energy is raising utility prices to ridiculous levels. I didn't get a 60 to 100 percent pay increase last year. But my electric bill has increased that much!

You need to intervene and stop the uncontrolled greed of First Energy.

10-176-EL-ATA

BII APK ZO AM II: 18

Inis is to dertify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

file://C:\Users\hunter\AppData\Local\Microsoft\Windows\Temporary Internet Files\Conte... 4/20/2011

The following need to be done as a permanent solution regarding the all-electric home discount:

1.A permanent, all-electric rate differential on generation and distribution charges for nine months of the year for all-electric heating, load management, and water heating customers that stays with the property upon transfer to a

new owner, including homes, apartments, and condos.

The rate differential should be equivalent to the pre-2007 declining block structure.

- 2. The rate differential should be given to EVERY property, even those currently excluded because they were built or converted to all-electric after Jan 1, 2007.
- 3. Overcharges made by FirstEnergy between May 2009 and May 2010 should be refunded in full.
- 4. First Energy must NOT raise the rates of other ratepayers, but rather absorb the cost of this program which benefited FirstEnergy for the last 30 years.

FirstEnergy made verbal and written promises to owners and builders alike to entice them to go allelectric, and they must not be allowed to break these promises and charge others for their breach of contract!

At the end of 2009 I owed a difference of \$500. My first bill in January, 2010 I owed a difference of \$300. In one month I owed a difference that was 60% of the entire previous 12 months.

Every two months I am making the equivalent of a mortgage payment that is going the Electric company not my mortgage holder.

Without the above four actions taking place Ohio will have hundreds of thousands of homes that can not be sold because the high cost of electricity to all-electric homes. This will create another housing catastrophe.

To: ContactThePUCO

Subject: 58644

Received: 3/20/2011 4:13:30 PM

Message:

WEB ID: 58644 AT:03-20-2011 at 04:12 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Lloyd Amster

CONTACT SENDER? Yes

MAILING ADDRESS:

- 31989 Sedgefield Oval
- Solon, Ohio 44139
- USA

PHONE INFORMATION:

• Home: (440) 3499764

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: ljma313@gmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: FirstEnergy/The Illuminating Company

• Name on account: Lloyd Amster

• Service address: 31989 Sedgefield Oval

• Service phone: 440-349-9764

Account Number: 11 00 25 9179 6 1

COMPLAINT DESCRIPTION:

I own an all electric home and am writing to support reinstating the discount; Case No. 10-176-EL-ATA.

The following need to be done a9:10 PM 8/22/2010s a permanent solution regarding the all-electric home discount:

1.A permanent, all-electric rate differential on generation and distribution charges for nine months of the year for all-electric heating, load management, and water heating customers that stays with the property

upon transfer to a new owner, including homes, apartments, and condos.

The rate differential should be equivalent to the pre-2007 declining block structure.

- 2. The rate differential should be given to EVERY property, even those currently excluded because they were built or converted to all-electric after Jan 1, 2007.
- 3. Overcharges made by FirstEnergy between May 2009 and May 2010 should be refunded in full.
- 4. First Energy must NOT raise the rates of other ratepayers, but rather absorb the cost of this program which benefited First Energy for the last 30 years. First Energy made verbal and written promises to owners and builders alike to entice them to go all-electric, and they must not be allowed to break these promises and charge others for their breach of contract!

At the end of 2009 I owed a difference of \$500. My first bill in January, 2010 I owed a difference of \$300. In one month I owed a difference that was 60% of the entire previous 12 months.

Every two months I am making the equivalent of a mortgage payment that is going the the Electric company not my mortgage holder.

Without the above four actions taking place Ohio will have hundreds of thousands of homes that can not be sold because the high cost of electricity to all-electric homes. This will create another housing catastrophe.

To: ContactThePUCO

Subject: 59031

Received: 4/8/2011 11:53:01 PM

Message:

WEB ID: 59031 AT:04-08-2011 at 11:53 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Lloyd Amster

CONTACT SENDER? Yes

MAILING ADDRESS:

- 31989 Sedgefield Oval
- Solon, Ohio 44139
- USA

PHONE INFORMATION:

• Home: (440) 349-9764

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: ljma313@gmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: FirstEnergy/The Illuminating Company

Name on account: Lloyd Amster

Service address: 31989 Sedgefield Oval

• Service phone: 440-349-9764

Account Number: 11 00 25 9179 6 1

COMPLAINT DESCRIPTION:

I own an all electric home and am writing to support reinstating the discount: Case No. 10-176-EL-ATA.

The following need to be done a9:10 PM 8/22/2010s a permanent solution regarding the all-electric home discount:

1.A permanent, all-electric rate differential on generation and distribution charges for nine months of the year for all-electric heating, load management, and water heating customers that stays with the property

upon transfer to a new owner, including homes, apartments, and condos.

The rate differential should be equivalent to the pre-2007 declining block structure.

- 2. The rate differential should be given to EVERY property, even those currently excluded because they were built or converted to all-electric after Jan 1, 2007.
- 3. Overcharges made by FirstEnergy between May 2009 and May 2010 should be refunded in full.
- 4. First Energy must NOT raise the rates of other ratepayers, but rather absorb the cost of this program which benefited First Energy for the last 30 years. First Energy made verbal and written promises to owners and builders alike to entice them to go all-electric, and they must not be allowed to break these promises and charge others for their breach of contract!

At the end of 2009 I owed a difference of \$500. My first bill in January, 2010 I owed a difference of \$300. In one month I owed a difference that was 60% of the entire previous 12 months.

Every two months I am making the equivalent of a mortgage payment that is going the the Electric company not my mortgage holder.

Without the above four actions taking place Ohio will have hundreds of thousands of homes that can not be sold because the high cost of electricity to all-electric homes. This will create another housing catastrophe.

To: ContactThePUCO

Subject: 58941

Received: 4/2/2011 10:35:03 PM

Message:

WEB ID: 58941 AT:04-02-2011 at 10:34 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Lloyd Amster

CONTACT SENDER? Yes

MAILING ADDRESS:

- 31989 Sedgefield Oval
- Solon, Ohio 44139
- USA

PHONE INFORMATION:

• Home: (440) 349-9764

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: ljma313@gmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: FirstEnergy/The Illuminating Company

• Name on account: Lloyd Amster

• Service address: 31989 Sedgefield Oval

• Service phone: 440-349-9764

• Account Number: 11 00 25 9179 6 1

COMPLAINT DESCRIPTION:

I own an all electric home and am writing to support reinstating the discount: Case No. 10-176-EL-ATA.

The following need to be done as a permanent solution regarding the all-electric home discount:

1. A permanent, all-electric rate differential on generation and distribution charges for nine months of the year for all-electric heating, load management, and water heating customers that stays with the property upon transfer to a new owner, including homes, apartments, and condos.

The rate differential should be equivalent to the pre-2007 declining block structure.

- 2. The rate differential should be given to EVERY property, even those currently excluded because they were built or converted to all-electric after Jan 1, 2007.
- 3. Overcharges made by FirstEnergy between May 2009 and May 2010 should be refunded in full.
- 4. FirstEnergy must NOT raise the rates of other ratepayers, but rather absorb the cost of this program which benefited FirstEnergy for the last 30 years. FirstEnergy made verbal and written promises to owners and

builders alike to entice them to go all-electric, and they must not be allowed to

break these promises and charge others for their breach of contract!

At the end of 2009 I owed a difference of \$500. My first bill in January, 2010 I owed a difference of \$300. In one month I owed a difference that was 60% of the entire previous 12 months.

You need to make them permanently re-instate the all electric discount and repay every penny of the money they received by reneging on contracts and promises they made.

To: ContactThePUCO Subject: Spam: 58807

Received: 3/27/2011 9:43:19 PM

Message:

WEB ID: 58807 AT:03-27-2011 at 09:42 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Lloyd Amster

CONTACT SENDER? Yes

MAILING ADDRESS:

- 31989 Sedgefield OVal
- Solon, Ohio 44139
- USA

PHONE INFORMATION:

• Home: 440-349-9764

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: ljma313@gmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: FirstEnergy/The Illuminating Company

• Name on account: Lloyd Amster

Service address: 31989 Sedgefield OVal

• Service phone: 440-349-9764

Account Number: 11 00 25 9179 6 1

COMPLAINT DESCRIPTION:

I own an all-electric home and am writing to support reinstating the discount: Case No. 10-176-EL-ATA

I am lucky enough to be working. But where I work we did not receive a pay raise in 2009 or an end of year bonus. It is 2010 and I am trying to survive on the income I was making two years ago. Yet First Energy is raising utility prices to ridiculous levels. I didn't get a 60 to 100 percent pay increase last year. But my electric bill has increased that much!

You need to intervene and stop the uncontrolled greed of First Energy.

The following need to be done as a permanent solution regarding the all-electric home discount:

- 1.A permanent, all-electric rate differential on generation and distribution charges for nine months of the year for all-electric heating, load management, and water heating customers that stays with the property upon transfer to a new owner, including homes, apartments, and condos. The rate differential should be equivalent to the pre-2007 declining block structure.
- 2. The rate differential should be given to EVERY property, even those currently excluded because they were built or converted to all-electric after Jan 1, 2007.
- 3. Overcharges made by FirstEnergy between May 2009 and May 2010 should be refunded in full.
- 4. FirstEnergy must NOT raise the rates of other ratepayers, but rather absorb the cost of this program which benefited FirstEnergy for the last 30 years. FirstEnergy made verbal and written promises to owners and builders alike to entice them to go all-electric, and they must not be allowed to break these promises and charge others for their breach of contract!

At the end of 2009 I owed a difference of \$500. My first bill in January, 2010 I owed a difference of \$300. In one month I owed a difference that was 60% of the entire previous 12 months.

Every two months I am making the equivalent of a mortgage payment that is going the Electric company not my mortgage holder.

Without the above four actions taking place Ohio will have hundreds of thousands of homes that can not be sold because the high cost of electricity to all-electric homes. This will create another housing catastrophe.