# The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for

# DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD (Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of Norlight, Inc.)to Detariff Services and make other changes related to the)Implementation of Case No. 10-1010-TP-ORD)))	Case No. 26-76-77-TP - A' NOTE: Unless you have reserved a fields BLANK.		
Name of Registrant(s) Norlight, Inc.	11-261	17-TP-ATH	
DBA(s) of Registrant(s)			
Address of Registrant(s) 4001 N. Rodney PaRHAM Rd. Littl Rock.	<u>AR. 72212</u>		
Company Web Address www.windstream.com			
Regulatory Contact Person(s) Kathy E. Hobbs	Phone <u>614-766-9797</u>	Fax <u>614-224-4433</u>	
Regulatory Contact Person's Email Address Kathy. Hobbs@windstre	am.com		
Contact Person for Annual Report Lezlie Young		Phone 501-748-6728	
Address (if different from above)		· · · · ·	
Consumer Contact Information Mollie Chewning		Phone 704-814-2531	
Address (if different from above) 1720 Galleria Blvd. Charlotte. NC.	28270	· · · · ·	

## Part I - Tariffs

FIN

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below. NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type		X CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tariffed pursuant to 4901:1-6-11(A); detariffing of all other services	۵	
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)		

### Part II - Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
	Exhibit A	The existing affected tariff pages.
$\square$	Exhibit B	The proposed revised tariff pages.
	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
X	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Technician \_\_\_\_\_\_ Date Processed \_\_\_\_\_\_

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## <u>AFFIDAVIT</u>

### Compliance with Commission Rules

I am an officer/agent of the applicant corporation, <u>Windstream Communications</u>, and am authorized to make this statement on its behalf. (Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) April 19, 2011

at (Location) Columbus Kathy E. Hobbs, VP-State Government

(Date) April 19, 2011

This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the
applicant.

## **VERIFICATION**

L, Kathy E. Hobbs

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here. In additional information submitted in connection with this case, is true and correct to the best of my knowledge.

 $\mathcal{O}$ 

\*(Signature and Title)Kathv.E. Hobbs. VP-State Government Affairs

(Date) April 19, 2011

\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

# EXHIBIT A (Existing Affected Tariff Pages)

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## Norlight, Inc. A/KA Cinergy Communications Company

P.U.C.O Tariff No. 2 1<sup>st</sup> Revised Title Page Replaces Original Title Page

### **REGULATIONS AND SCHEDULE OF CHARGES**

### APPLYING TO INTRASTATE END-USER

#### TELECOMMUNICATIONS SERVICES WITHIN

### THE STATE OF OHIO

### NORLIGHT, INC.

3701 Communications Way Evansville, IN 47715 (800) 880-8704

### NORLIGHT, INC.

Legal and Regulatory Department 8829 Bond Street Overland Park, Kansas 66214 (913) 492-1230

- Customer s have certain rights and responsibilities under the <u>Minimum Telephone Service</u> <u>Standards (Ohio Adm. Code 4901:1-5) (MTSS)</u>. These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.
- Descriptions and rates for detariffed service offerings are found in the Company's pricing guide available for viewing on the company website at <u>www.norlight.com</u> or by contacting the company at 8829 Bond Overland Park KS 66214.

Issued: April 2, 2008

Effective: April 2, 2008

Issued By:

P.U.C.O. Tariff No. 2 1<sup>sh</sup> Revised Page 23 Cancels Original Page 23

**(D)** 

Issued: April 2, 2008

Issued By:

John Cinelli, President Norlight, Inc. 3701 Communications Way Evansville, IN 47715 Effective: April 2, 2008

P.U.C.O. Tariff No. 2 1<sup>st</sup> Revised Page 24 Cancels Original Page 24

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Issued: April 2, 2008

Issued By:

John Cinelli, President Norlight, Inc. 3701 Communications Way Evansville, IN 47715 Effective: April 2, 2008

P.U.C.O. Tariff No. 2 1<sup>al</sup> Revised Page 25 Cancels Original Page 25

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Issued: April 2, 2008

Effective: April 2, 2008

Issued By:

Norlight, Inc. a/k/a Cinergy Communications	P.U.C.O. 1 <sup>st</sup> Revi Cancels Orig	Tariff No. 2 ised Page 26 inal Page 26
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P.U.C.O. Tariff No. 2 1<sup>st</sup> Revised Page 27 Cancels Original Page 27

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P.U.C.O. Tariff No. 2 1<sup>st</sup> Revised Page 28 Cancels Original Page 28

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P.U.C.O. Tariff No. 2 1<sup>st</sup> Revised Page 30 Cancels Original Page 30

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P.U.C.O. Tariff No. 2 1" Revised Page 31 Cancels Original Page 31

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P.U.C.O. Tariff No. 2 1<sup>st</sup> Revised Page 32 Cancels Original Page 32

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Issued: April 2, 2008

Effective: April 2, 2008

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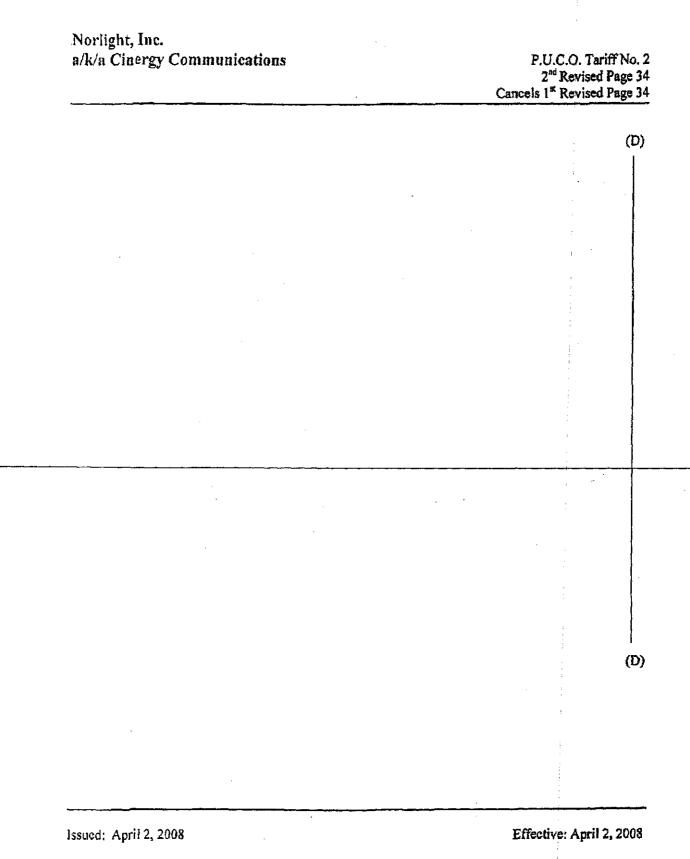
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P.U.C.O. Tariff No. 2 1" Revised Page 33 Cancels Original Page 33 Norlight, Inc. a/k/a Cinergy Communications (D) (D)

Effective: April 2, 2008

Issued: April 2, 2008

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P.U.C.O. Tariff No. 2 1<sup>st</sup> Revised Page 35

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Issued: April 2, 2008

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John Cinelli, President Norlight, Inc. 3701 Communications Way Evansville, IN 47715 Effective: April 2, 2008

P.U.C.O. Tariff No. 2 1<sup>st</sup> Revised Page 36

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Effective: April 2, 2008

Issued: April 2, 2008

Issued By:

Norlight, Inc. P.U.C.O. Tariff No. 2 3<sup>rd</sup> Revised Page 36 Cancels 2<sup>nd</sup> Revised Page 36 a/k/a Cinergy Communications (D) (D)

Issued: April 2, 2008

Issued By:

John Cinelli, President Norlight, Inc. 3701 Communications Way Evansville, IN 47715 Effective: April 2, 2008

P.U.C.O. Tariff No. 2 1<sup>st</sup> Revised Page 37

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Evansville, IN 47715

P.U.C.O. Tariff No. 2 1<sup>st</sup> Revised Page 38

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John Cinelli, President Norlight, Inc. 3701 Communications Way Evansville, IN 47715 Effective: April 2, 2008

P.U.C.O. Tariff No. 2 1st Revised Page 39

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Issued: April 2, 2008

Issued By:

John Cinelli, President Norlight, Inc. 3701 Communications Way Evansville, IN 47715

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Effective: April 2, 2008

P.U.C.O. Tariff No. 2 1<sup>st</sup> Revised Page 40

Issued: April 2, 2008

Issued By:

John Cinelli, President Norlight, Inc. 3701 Communications Way Evansville, IN 47715 Effective: April 2, 2008

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P.U.C.O. Tariff No. 2 1<sup>st</sup> Revised Page 41

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Issued: April 2, 2008

Issued By:

John Cinelli, President Norlight, Inc. 3701 Communications Way Evansville, IN 47715 Effective: April 2, 2008

## EXHIBIT B (Proposed Revised Tariff Pages)

P.U.C.O Tariff No. 5 Original Title Page

This tariff, P.U.C.O No. 5, filed by Norlight, Inc., a/k/a Cinergy Communications, cancels and replaces, in its entirety, the current tariff on file with the Commission, P.U.C.O. No. 2, issued by Norlight, Inc. a/k/a Cinergy Communications.

### **REGULATIONS AND SCHEDULE OF CHARGES**

### APPLYING TO INTRASTATE END-USER

### **TELECOMMUNICATIONS SERVICES WITHIN**

THE STATE OF OHIO

### NORLIGHT, INC.

3701 Communications Way Evansville, IN 47715 (800) 599-1000

### NORLIGHT, INC.

Legal and Regulatory Department 8829 Bond Street Overland Park, Kansas 66214 (913) 492-1230

Descriptions and rates for detariffed service offerings are found in the Company's pricing guide available for viewing on the Company website at <u>www.norlight.com</u> or by contacting the Company at 8829 Bond, Overland Park, KS 66124.

Issued: April 19, 2011

Effective: April 19, 2011

Issued by:

Vice President-Regulatory Strategy 3701 Communications Way Evansville, IN 47715

### EXHIBIT C (Narrative Summarizing Changes)

This Applicant hereby detariffs its services in accordance with the Commission's January 19, 2011 Entry in Case No. 10-1010-TP-ORD. Due to the recent acquisition of Norlight, Inc. by Windstream Communications, there was a delay in sending the customer notice. Personnel inadvertently mis-read the entry, thinking the time-frame was the same as for ILECs. The customer notice will be mailed on April 20, 2011.

## EXHIBIT D

### (Customer Notice)

The customer notice accompanying the affidavit attached hereto as Exhibit E will be mailed by regular U.S. mail and email to affected customers in the State of Ohio on April 20, 2011. In addition, on April 20, 2011, the notice will be forwarded to the Commission-provided electronic mailbox (<u>Telecom-Rule07@puc.state.oh.us</u>) in accordance with the Entry issued January 19, 2011 in Case No. 10-1010-TP-ORD.

## **EXHIBIT E** (Customer Notice Affidavit)

STATE OF OHIO ) ) SS. COUNTY OF FRANKLIN )

### **AFFIDAVIT**

I, Kathy E. Hobbs, am an authorized agent of the applicant company, Windstream Communications and am authorized to make this statement on its behalf. I attest that a customer notice will be provided to affected customers in the State of Ohio by regular direct U.S. mail and email on April 20, 2011. I declare under penalty of perjury that the foregoing is true and correct.

Executed on	April 19, 2011 Date	<u>Columbus, Ohio</u> Location	
	Koith Signature a	<u>44</u> .46561 - VP nd Title	State Govt. Affaire
Subscribed and sw	vorn to before me this	19th day of April, 2011.	
	BRANDON C. HARRIS Notary Public, State of Ohi My Commission Expires 10-15		Expires:

# The Public Utilities Commission of Ohio TELECOMMUNICATIONS RETAIL SERVICE OFFERING FORM For Non-BLES Carriers

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD (Effective: 01/20/2011)

•		
Company Name <u>Norlight, Inc.</u>	<u> </u>	·····
Company Address 4001 N. Rodney Parham Rd. Little		
Company Web Address www.windstream.com	·····	
Regulatory Contact Person Kathy E. Hobbs	Phone <u>614-228-9484</u> Fax	614-224-4433
Regulatory Contact Person's Email Address Kathy. Hobbs	@windstream.com	
Contact Person for Annual Report Lezlie Young	Phone_501-748-6728Fax	501-748-6583
Consumer Contact Information Mollie Chewning	Phone704-814-2531Fax	704-845-5173
TRF Docket No. <u>90-9258-TP-TRF</u>		
I. Company Type (Check all applicable):		
□ <sub>Non-BLES CLEC</sub> ⊠ <sub>IXC</sub> □ Other (explai	n)	
II. Services offered (Check all applicable):		
🎗 Toll services (intrastate)		
Local Exchange Service (i.e., residential or business	indles)	
Other (explain)		
III. Tariffed Provisions/Services (To the extent offered, of	check all applicable and attac	<u>h tariff pages):</u>
Toll Presubscription		!
□ Intrastate Special and Switched Access Services to Carr	iers (facilities-based local carri	ers only)*
□ N-1-1 Service		
Pole Attachment and Conduit Occupancy		
Pay Telephone Access Lines		
□ Inmate Operator Service		- - - -
R Telephone Relay Service (BILLING GN END NOERS	5)	
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\*Access service tariffs shall be maintained separately and are subject to the Commission's carrier-to-carrier rules found in Chapter 4901:1-7, Ohio Administrative Code.

# Part IV. – Attestation Carrier hereby attests to its compliance with pertinent entries and orders issued by the Commission.

I am an officer/agent of the carrier/telephone company, <u>Windstream Communications</u>, and am authorized to make statements on it behalf.

(Name)

I understand that Telephone companies have certain responsibilities to its customers under the Telecommunications Rules (Ohio Adm. Code 4901:1-6). These responsibilities include: warm line service; not committing unfair or deceptive acts and practices; truth in billing requirements; and slamming and preferred carrier freeze requirements. We will comply with the rules of the state of Ohio and understand that non-compliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

April 19, 2011

(Signature and Title) Kathy E. Hobbs, VP-State Government Affairs

(Date)



Sally Sampleperson Company Name 10210 NE Points Dr Ste 220 Kirkland, WA 98033-7872

April 20, 2011

Dear Customer,

Beginning on April 19, 2011, the prices, service descriptions, and the terms and conditions for services other than a primary telephone line or local flat rate service provided by Norlight, Inc. will no longer be on file at the Public Utilities Commission of Ohio (PUCO). This is an informational notice only. No action is required of you. There will be no changes to the services or to the amounts you now pay for your Windstream services on the effective date of the regulatory changes described below.

This regulatory modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Norlight must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services.

Since these services will no longer be on file with the PUCO, terms and conditions for new services or changes in service will be available online at windstream.com and/or detailed in your service agreement.

If you have any questions about this matter, please call Norlight at 1-800-599-5000 (business customers) or 1-800-599-1000 (residential customers), or visit us at www.norlight.com. You may also visit the consumer information page on the PUCO's website at puco.ohio.gov for further information.

Sincerely, Norlight, Inc.