From: webmaster@puc.state.oh.us

To: ContactThePUCO

Subject: 59020

Received: 4/8/2011 11:46:06 AM

Message:

WEB ID: 59020 AT:04-08-2011 at 11:46 AM

10-176-EL-ATA

Related Case Number:

TYPE: complaint

NAME: Mrs. Rubye Oblak

CONTACT SENDER? Yes

MAILING ADDRESS:

- 4691 Laskey Rd.
- P.O. Box 51
- Rome, Ohio 44085
- USA

PHONE INFORMATION:

• Home: 440-474-1179

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: rubye51@windstream.net

INDUSTRY: Electric

ACCOUNT INFORMATION:

• Company: The Illuminating Co. • Name on account: Rudy Oblak

Service address: 4691 Laskey Rd Rome, OH

• Service phone: 440-474-1179 Account Number: 110028403746

COMPLAINT DESCRIPTION:

I just read in the Star Beacon (Ashtabula County) that the temporary-reinstatement order for the all-electric discount expires on May 31, 2011. Owners of all electric homes NEED that discount. In 1976, when we built our house, we did not want all electric. We wanted propane or oil. Unfortunately the country was in the middle of a gas/oil shortage and the gas/oil providers in the state were not taking any new customers. WE WERE FORCED TO GO ALL-ELECTRIC. The

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discount was the only thing that made it possible for us to live in an all electric house. Now they want to take it away...right after we reach retirement age and live on a fixed income. I am not concerned about resale value. The housing market in this county is pretty much dead and likely to stay that way for a long while. I just want to be able to live somewhat comfortably in my home. Please do not take away the discount. If something must be changed, then at least consider a lower rate or some sort of compromise that allows us to heat our home and use the lights.