

**The Public Utilities Commission of Ohio**  
**TELECOMMUNICATIONS APPLICATION FORM for**  
**DETARIFFING AND RELATED ACTIONS**

**Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD**  
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of Comcast Phone of Ohio, LLC )  
to detariff services and make other changes related to the )  
Implementation of Case No. 10-1010-TP-ORD. )  
)

TRF Docket No. 90-9216-TP-TRF

Case No. **11-2524-TP-ATA**

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s): Comcast Phone of Ohio, LLC

DBA(s) of Registrant(s): Comcast Digital Phone

Address of Registrant(s): 183 Inverness Drive West, Englewood, Colorado 80112

Company Web Address: <http://www.comcast.com>

Regulatory Contact Person(s): Linda Tipps

Phone: 678-401-8877

Fax: 678-401-8877

Regulatory Contact Person's Email Address: [LindaTipps@cable.comcast.com](mailto:LindaTipps@cable.comcast.com)

Contact Person for Annual Report: Lisa Moglia

Phone: 215-320-8667

Address (if different from above): 1500 Market St., West Tower, Philadelphia, PA 19120

Consumer Contact Information: Carrie Lovell

Phone: 412-747-6645

Address (if different from above): 15 Summit Park Drive, Pittsburgh, PA 15725

### Part I – Tariffs

**Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.**

*NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.*

<b>Carrier Type</b>	<input type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tarified pursuant to 4901:1-6-11(A); detariffing of all other services	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Part II – Exhibits

**Note that the following exhibits are required for all filings using this form.**

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

**Part III. – Attestation**

**Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.**

---

**AFFIDAVIT**

***Compliance with Commission Rules***

I am an officer/agent of the applicant corporation, Comcast Phone of Ohio, LLC, and am authorized to make this statement on its behalf.  
(Name)

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) April 19, 2011 at (Location) Englewood, Colorado

\*(Signature and Title)  
/s/ David M. Lloyd, Director

(Date)  
April 19, 2011

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

---

**VERIFICATION**

I, David M. Lloyd,

verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) /s/ David M. Lloyd, Director

(Date) April 19, 2011

.....  
\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

**EXHIBIT A**  
**SUPERSEDED TARIFF PAGES**

**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**TITLE SHEET**  
2nd Revised Sheet 1  
Cancels 1st Revised Sheet 1

**REGULATIONS AND RATES APPLICABLE TO THE FURNISHING OF**

**COMCAST LOCAL SERVICE**

**PROVIDED BY**

**COMCAST PHONE OF OHIO, LLC**

**D/B/A COMCAST DIGITAL PHONE**

**WITHIN THE STATE OF OHIO**

(D)  
(D)

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**ISSUED:** January 20, 2005

**EFFECTIVE:** February 20, 2005

Filed under authority of Entry issued by the Public Utilities Commission of Ohio,  
in Case No. 05-72-TP-ATA

By: David Lloyd, Director – Tariffs, Englewood, Colorado

**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**TABLE OF CONTENTS**  
Original Sheet 1

**TABLE OF CONTENTS**

**SHEET No.**

**1. APPLICATION OF TARIFF**

1.1.	GENERAL .....	1
1.2.	TARIFF REVISION SYMBOLS .....	1
1.3.	DEFINITIONS .....	2

---

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**TABLE OF CONTENTS**  
1st Revised Sheet 2  
Cancels Original Sheet 2

**TABLE OF CONTENTS**

**SHEET NO.**

**2. GENERAL REGULATIONS**

2.1.	UNDERTAKING OF THE COMPANY .....	1	
2.1.1.	General .....	1	
2.1.2.	Terms and Conditions .....	1	
2.1.3.	Provision of Equipment and Facilities .....	2	
2.1.4.	Release of Information to Carriers .....	3	
2.1.5.	Customer Equipment .....	3	
2.1.6.	Abuse and Fraudulent Use .....	4	
2.2.	LIABILITY OF THE COMPANY .....	6	
2.2.1.	Service Liability .....	6	
2.2.2.	Temporary Suspension for Repairs .....	7	
2.2.3.	Reserved for Future Use .....	8	(T)
2.2.4.	Limitation of Liability .....	10	
2.3.	OBLIGATIONS OF THE CUSTOMER .....	11	
2.3.1.	Responsibility of the Customer .....	11	
2.3.2.	Claims .....	12	
2.4.	PAYMENTS AND CHARGES .....	13	
2.4.1.	Reserved for Future Use .....	13	(T)
2.4.2.	Reserved for Future Use .....	14	(T)
2.4.3.	Reserved for Future Use .....	15	(T)
2.4.4.	Advance Payments .....	15	
2.4.5.	Deposits .....	15	
2.4.6.	Returned Check Charge .....	16	
			(D)
			(D)
2.5.	ASSIGNMENT OR TRANSFER OF SERVICE .....	17	(T)
			(D)
			(D)
2.6.	PROVISION FOR CERTAIN LOCAL TAXES AND FEES .....	24	
2.7.	NOTICES AND COMMUNICATIONS .....	24	
2.8.	SPECIAL CONSTRUCTION .....	25	

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**TABLE OF CONTENTS**  
Original Sheet 3

**TABLE OF CONTENTS**

**SHEET NO.**

**3. SERVICE AREAS**

3.1. LOCAL SERVING AREA .....	1
-------------------------------	---

---

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**TABLE OF CONTENTS**  
3rd Revised Sheet 4  
Cancels 2nd Revised Sheet 4

**TABLE OF CONTENTS**

**SHEET NO.**

**4. SERVICE CONNECTION AND MAINTENANCE CHARGES**

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**TABLE OF CONTENTS**  
8th Revised Sheet 5  
Cancels 7th Revised Sheet 5

**TABLE OF CONTENTS**

**SHEET NO.**

**5. LOCAL EXCHANGE SERVICE**

5.1.	BASIC LOCAL EXCHANGE SERVICE.....	1
5.1.1.	Description of Service.....	1
5.2.	RESIDENTIAL LOCAL SERVICE .....	2
5.3.	BUSINESS LOCAL SERVICE.....	3

(D)  
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Filed under authority of Entry issued by the Public Utilities Commission of Ohio,  
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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**TABLE OF CONTENTS**  
3rd Revised Sheet 6  
Cancels 2nd Revised Sheet 6

**TABLE OF CONTENTS**

**SHEET No.**

**6. GRANDFATHERED SERVICES**

(D)

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**TABLE OF CONTENTS**  
3rd Revised Sheet 7  
Cancels 2nd Revised Sheet 7

**TABLE OF CONTENTS**

**SHEET NO.**

**7. MISCELLANEOUS SERVICES**

7.1.	CUSTOM CALLING FEATURES .....	1
7.1.1.	Optional Features .....	1
7.1.2.	Reserved for Future Use .....	6
7.1.3.	Rates and Charges .....	7
7.2.	900/976 INFORMATION SERVICE BLOCKING .....	8
7.2.1.	General .....	8
7.2.2.	Regulations .....	8
7.3.	TOLL RESTRICTION .....	9
7.3.1.	General .....	9
7.3.2.	Regulations .....	9
7.3.3.	Rates and Charges .....	9
7.4.	OPERATOR ASSISTED SERVICES .....	10
7.4.1.	General .....	10
7.4.2.	Operator Services .....	10
7.4.3.	Reserved for Future Use .....	11
7.4.4.	Rates and Charges .....	12
7.5.	DIRECTORY ASSISTANCE SERVICE .....	13
7.5.1.	General .....	13
7.5.2.	Regulations .....	13
7.5.3.	Rates and Charges .....	13
7.6.	DIRECTORY ASSISTANCE CALL COMPLETION SERVICE .....	14
7.6.1.	General .....	14
7.6.2.	Regulations .....	14
7.6.3.	Rates and Charges .....	14
7.7.	RESERVED FOR FUTURE USE .....	15

(C)  
(D)  
—  
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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**TABLE OF CONTENTS**  
1st Revised Sheet 8  
Cancels Original Sheet 8

**TABLE OF CONTENTS**

**SHEET NO.**

**7. MISCELLANEOUS SERVICES (CONT'D)**

7.8.	DIRECTORY LISTINGS .....	16
7.8.1.	General.....	16
7.8.2.	Regulations .....	16
7.8.3.	Non-Published Numbers.....	17
7.8.4.	Non-Listed Numbers.....	18
7.8.5.	Rates and Charges.....	19
7.9.	UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911, E911) .....	20
7.9.1.	General.....	20
7.9.2.	Regulations .....	20
7.9.3.	Rates and Charges.....	21
7.10.	TELECOMMUNICATIONS RELAY SERVICE (TRS).....	22
7.10.1.	General.....	22
7.10.2.	Regulations .....	22
7.10.3.	Rate Discounts .....	23

(T)

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Filed under authority of Entry issued by the Public Utilities Commission of Ohio,  
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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**TABLE OF CONTENTS**  
32nd Revised Sheet 9  
Cancels 31st Revised Sheet 9

**TABLE OF CONTENTS**

**SHEET NO.**

**8. PROMOTIONAL OFFERINGS**

8.1. GENERAL .....	1
--------------------	---

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**TABLE OF CONTENTS**  
6th Revised Sheet 10  
Cancels 5th Revised Sheet 10

**TABLE OF CONTENTS**

**SHEET NO.**

**9. MESSAGE TELECOMMUNICATIONS SERVICE**

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**10. CARRIER-TO-CARRIER**

10.1. GENERAL ..... 1

**PRICE LIST**

Price List ..... 1-11

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 1**  
1st Revised Sheet 1  
Cancels Original Sheet 1

**1. APPLICATION OF TARIFF**

**1.1. GENERAL**

This Tariff applies to the furnishing of Comcast Local Service, defined herein, by Comcast Phone of Ohio, LLC (hereinafter referred to as the "Company"). Comcast Broadband Local Service is furnished for the use of end users in placing and/or receiving local telephone calls within a Local Calling Area, or in placing intrastate calls within the state of Ohio. Services, features, and functions will be provided where facilities, including but not limited to billing and technical capabilities, are available.

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The provision of Comcast Local Service is subject to existing regulations and terms and conditions specified in this Tariff as well as in the Company's other Tariffs or Service Guides, and may be revised, added to, or supplemented by superseding issues.

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In addition to the regulations and charges herein, this Tariff is subject to specific regulations as may be prescribed by Public Utilities Commission of Ohio.

**1.2. TARIFF REVISION SYMBOLS**

Revisions to this Tariff are coded through the use of symbols. These symbols appear in the right hand margin of the page. The symbols and their meanings are as follows:

(C) - To signify changed regulation

(D) - To signify a discontinued rate or regulation

(I) - To signify an increase in rate

(N) - To signify a new rate or regulation

(R) - To signify a reduction in rate

(T) - To signify a change in text but no change in rate or regulation

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 1**  
2nd Revised Sheet 2  
Cancels 1st Revised Sheet 2

**1. APPLICATION OF TARIFF**

**1.3. DEFINITIONS**

Broadband Service

Broadband Service may provide both Broadband Local Service and intrastate long distance calling provided in conjunction with Broadband Local Service, at rates specified in this Tariff.

Broadband Local Service

Broadband Local Service provides the customer with an access line and usage within a Local Calling Area for the transmission of two-way interactive switched voice or data communications.

Business Service

Service is classified and charged for as Business Service where the primary use of the service is of a business, professional, institutional or occupational nature.

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Customer

The person or legal entity that subscribes to service under this Tariff and is responsible for payment of charges for services furnished to that customer.

Customer Premises

The customer premises is all space in the same building occupied by a customer and all space occupied by the same customer in different buildings on contiguous property.

Local Calling Area

The area in which a customer of the Company's Local Service may complete calls without incurring long distance charges.

Local Serving Area

The area in which the Company has the capability to provide Local Service.

*Text previously on this page has been moved to Section 1, Sheet 3.*

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 1**  
Original Sheet 3

**1. APPLICATION OF TARIFF**

**1.3. DEFINITIONS (CONT'D)**

“Public Utilities Commission” or “Commission.”

The Public Utilities Commission of Ohio.

Residential Service

Service is classified and charged for as Residential Service where the primary use of the service is of a domestic nature and where the business use, if any, is incidental.

*Text on this page has been moved from Section 1, Sheet 2.*

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By: David Lloyd, Director – Tariffs, Englewood, Colorado

**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 2**  
2nd Revised Sheet 1  
Cancels 1st Revised Sheet 1

**2. GENERAL REGULATIONS**

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Administrative Code 4901:1-5)(MTSS). These safeguards can be found in the Appendix to Ohio Administrative Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

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**2.1. UNDERTAKING OF THE COMPANY**

**2.1.1. GENERAL**

The Company undertakes to provide the services offered in this Tariff on the terms and conditions and at the rates and charges specified herein.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week. For the purpose of computing charges in this Tariff, a month is considered to have 30 days.

Services, features and functions will be provided where facilities, including but not limited to billing capability and technical capability, are available without unreasonable expense to the Company, as determined in the Company's sole discretion.

**2.1.2. TERMS AND CONDITIONS**

Customers may be required to enter into written service orders that may contain or reference a specific description of the service ordered, the rates to be charged, and the terms and conditions in this Tariff. The customer may also be required to execute any other documents as may reasonably be requested by the Company in connection with the provisioning of broadband local service, such as medical certificates or third party verifications.

Service will be provided on a month-to-month basis at the then current rates unless terminated by either party. Any termination shall not relieve the customer of the obligation to pay any charges incurred under the service orders, if any, and this Tariff prior to termination. The customer's rights and obligations incurred under this Tariff, which by their nature extend beyond termination of service, shall survive such termination; e.g., usage charges billed after termination is requested.

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 2  
Original Sheet 2**

**2. GENERAL REGULATIONS**

**2.1. UNDERTAKING OF THE COMPANY (CONT'D)**

**2.1.3. PROVISION OF EQUIPMENT AND FACILITIES**

- A. The Company shall use reasonable efforts to make services available to a customer on or before a particular date, subject to the provisions of and compliance by the customer with the regulations contained in this Tariff, and in compliance with the Commission's Minimum Telephone Service Standards as set forth in O.A.C. 4901:1-5-16. The Company does not guarantee availability, except as stated or expressly provided for in this Tariff
- B. The Company shall use reasonable efforts to maintain facilities and equipment used to provide services that it furnishes to the customer. The customer may not, nor may the customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby materially alter the parameters of the service provided to the customer.
- D. Equipment the Company provides or installs at the customer premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provides, installs, or has installed on its behalf.
- E. The customer shall be responsible for the payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the customer.
- F. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Tariff and to the maintenance and operation of such facilities. The customer is responsible for ensuring that customer-provided equipment and wiring connected to Company equipment and facilities is compatible with Company-provided equipment and facilities. Where no Network Interface Device is available, no charges will apply.

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By: David Lloyd, Director – Tariffs, Englewood, Colorado

**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 2**  
1st Revised Sheet 2.1  
Cancels Original Sheet 2.1

**2. GENERAL REGULATIONS**

**2.1. UNDERTAKING OF THE COMPANY (CONT'D)**

**2.1.3. PROVISION OF EQUIPMENT AND FACILITIES (CONT'D)**

- G. Equipment that the Company provides or installs at a customer premises for use in connection with the telephone services shall remain the property of the Company. If the customer cancels service or the Company lawfully terminates, discontinues, suspends or refuses to continue providing service to the customer, the Company has the right to recover this equipment. The Company shall contact the customer for permission to enter the customer's premises to remove this equipment and the customer shall not unreasonably refuse such entry. If the customer refuses to allow removal of this equipment, the customer shall be liable to the Company for the actual cost of the equipment plus administrative costs and attorney's fees. These fees may be added to the customer's telephone bill and the customer agrees to pay these fees. The customer shall assume responsibility for any and all such unrecovered equipment.
- H. The Company, in compliance with O.A.C. 4901:1-5-17, is not obligated to provide service to a household under any name if an outstanding bill exists at the address and the person responsible for that bill still resides at the address.

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**ISSUED:** February 4, 2004

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By: David Lloyd, Director – Tariffs, Englewood, Colorado

**2. GENERAL REGULATIONS**

**2.1. UNDERTAKING OF THE COMPANY (CONT'D)**

**2.1.4. RELEASE OF INFORMATION TO CARRIERS**

The Company will provide information to a Carrier who needs the information for allocation, billing or service purposes in compliance with all State and Federal requirements applicable to Customer Proprietary Network Information (CPNI).

**2.1.5. CUSTOMER EQUIPMENT**

A customer may transmit or receive information or signals via the facilities of the Company by use of customer-provided equipment.

**A. Station Equipment**

Customer-provided terminal equipment on the customer premises, and the electric power consumed by such equipment, shall be provided by and maintained at the expense of the customer. Additionally, the customer shall maintain the Company-provided equipment, and the electric power consumed by such equipment, shall be at the expense of the customer.

The customer is responsible for ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with Company equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation or maintenance of such equipment and wiring must be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. If the Company reasonably determines that additional protective equipment is required to prevent such damage or injury, it shall be provided at the customer's expense, in compliance with O.A.C. 4901:1-5-17.

**2. GENERAL REGULATIONS**

**2.1. UNDERTAKING OF THE COMPANY (CONT'D)**

**2.1.5. CUSTOMER EQUIPMENT (CONT'D)**

**B. Inspections**

Upon reasonable notification to the customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements specified in this Tariff.

If the customer fails to comply with the protective requirements described in A., above, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. The Company may deny service when the customer (a) subjects Company or non-Company personnel to hazardous conditions, or (b) acts in a way that may cause immediate harm to the local network or other Company services. Such denials of service will be made in compliance with O.A.C. 4901:1-5-17.

**2.1.6. ABUSE AND FRAUDULENT USE**

Service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. The Company may, immediately and upon written notice to the customer, discontinue or suspend, or refuse to furnish any and/or all service(s) without incurring any liability if the Company deems that such action is necessary to prevent or to protect against abuse or fraud or to otherwise protect its personnel, agents, facilities, assets or services, in compliance with O.A.C. 4901:1-5-17.

Except for willful misconduct, the discontinuance or suspension of service by the Company does not relieve the customer of any obligation to pay the Company for charges due and owed for service furnished up to the time of discontinuance or suspension.

**2. GENERAL REGULATIONS**

**2.1. UNDERTAKING OF THE COMPANY (CONT'D)**

**2.1.6. ABUSE AND FRAUDULENT USE (CONT'D)**

**A. Abuse**

The abuse of service is prohibited. The following activities constitute abuse:

1. Using the service to make calls that might reasonably be expected to frighten, abuse, torment, or harass another.
2. Using the service in such a way that it interferes unreasonably with the use of the service by others.

**B. Fraudulent Use**

The fraudulent use of, or the intended or attempted fraudulent use of, the service is prohibited. The following activities constitute fraudulent use:

1. Rearranging, tampering with, or making connections not authorized by this Tariff to any service components used to furnish local service.
2. Using the service with the intent of gaining access to another customer's outbound calling capabilities on an unauthorized basis.
3. Using fraudulent means or devices, tricks, schemes, false or invalid numbers, false representation, false credit devices or electronic devices to defraud or mislead callers.
4. Refusing to provide, or providing false information to the Company regarding the customer's identity, address, credit worthiness, current or past use of telecommunications services or its planned use of the Company's service.
5. Refusing to provide payment or guarantor for the payment for service(s), advance payments where special construction is involved, or deposits, as specified in this Tariff, and in O.A.C. 4901:1-5-14 and 4901:1-5-17.

**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 2**  
Original Sheet 6

**2. GENERAL REGULATIONS**

**2.2. LIABILITY OF THE COMPANY**

**2.2.1. SERVICE LIABILITY**

- A. The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this Tariff. With respect to any other claim or suit by a customer or by any others, for direct or consequential damages associated with the installation, provision, billing and collection, termination, maintenance, repair or restoration of a service, and subject to the provisions following, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge for the service for the period during which the service was affected. The liability for damages shall be in addition to any amounts that may otherwise be due the customer under this Tariff as a Credit Allowance for Interruptions.
- B. The Company is not liable for any act or omission of any other communications carrier, other service provider or other entity or person that furnishes a portion of a service or facility required to provide the service or portion thereof.
- C. The Company is not liable for damages to a premises resulting from the furnishing of service including the installation and removal of equipment or facilities and associated wiring, unless the damage is caused by the Company's negligence.
- D. The Company shall be indemnified, defended, and held harmless against any claim, loss or damage arising from the use of service offered under this Tariff, involving:
  - 1. Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication;
  - 2. Claims for patent infringement arising from the customer or authorized user combining or using the service furnished by the Company in connection with facilities or equipment furnished by others; or
  - 3. All other claims arising out of any act or omission of others in the course of using services provided pursuant to this Tariff.
- E. The Company does not guarantee or make any warranty with respect to its services when used in an explosive atmosphere. The customer shall indemnify, defend, and hold harmless the Company from any and all claims by any person relating to the services so provided.

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 2**  
1st Revised Sheet 7  
Cancels Original Sheet 7

**2. GENERAL REGULATIONS**

**2.2. LIABILITY OF THE COMPANY (CONT'D)**

**2.2.1. SERVICE LIABILITY (CONT'D)**

- F. No license under patents or copyright (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppel, with respect to any service offered under this Tariff. The Company will defend the customer and authorized user against claims of patent infringement arising solely from the use by the customer or authorized user of services offered under this Tariff and will indemnify such customer or authorized user for any damages awarded based solely on such claims.
- G. The Company's failure to provide or maintain services under this Tariff shall be excused by labor difficulties, facility availability, governmental orders, civil commotion, preemption of existing services to restore services in compliance with Part 64, Subpart D, Appendix A, of the F.C.C.'s Rules and Regulations, acts of God and other circumstances beyond the Company's reasonable control, in compliance with O.A.C. 4901:1-5-16.
- H. The Company's facilities are not suitable for use in the provision of dedicated alarm or emergency services, and the Company does not in any way guarantee the reliability of its services if used for the provision of dedicated alarm or emergency services.

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**2.2.2. TEMPORARY SUSPENSION FOR REPAIRS**

The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will provide the affected customers with reasonable notice thereof, as circumstances permit. If practicable, the Company will perform the work at times that will cause the customer the least inconvenience. When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of communications of the customer's service.

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**COMCAST LOCAL SERVICE TARIFF  
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**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 2**  
1st Revised Sheet 8  
Cancels Original Sheet 8

**2. GENERAL REGULATIONS**

**2.2. LIABILITY OF THE COMPANY (CONT'D)**

**2.2.3. RESERVED FOR FUTURE USE**

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**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 2**  
1st Revised Sheet 9  
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**2. GENERAL REGULATIONS**

**2.2. LIABILITY OF THE COMPANY (CONT'D)**

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**2. GENERAL REGULATIONS**

**2.2. LIABILITY OF THE COMPANY (CONT'D)**

**2.2.4. LIMITATION OF LIABILITY**

**A. Unauthorized Computer Intrusion**

With respect to any other claim or suit by a subscriber, common carrier, reseller, or any other party for damages caused by, or associated with, any unauthorized computer intrusion, including but not limited to the input of damaging information such as a virus, time bomb, any unauthorized access, interference, alteration, destruction, theft of, or tampering with, a Company computer, switch, data, database, software, information, network or other similar system, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge by the Company for the service for the period during which the service provided by the Company was affected or so utilized.

Each subscriber of the Company shall be responsible for providing appropriate security measures to protect the subscriber's computer, data, or telecommunications network.

**B. Transmission of Data**

The Company shall not be held liable for any damage, harm or loss of data caused by the subscriber using the Company's voice-grade telephone access lines and/or facilities for the transmission of data. The Company's liability shall be limited to errors or damages to the transmission of voice messages over these facilities, and the liability shall be limited to an amount equal to the proportionate amount of the Company's billing for the period of service during which the errors or damages occur.

**C. Unauthorized Devices**

The Company shall not be held liable or responsible for any damage or harm that may occur as the result of unauthorized devices or the failure of the Company to detect unauthorized devices on the subscriber's line.

**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 2**  
1st Revised Sheet 11  
Cancels Original Sheet 11

**2. GENERAL REGULATIONS**

**2.3. OBLIGATIONS OF THE CUSTOMER**

**2.3.1. RESPONSIBILITY OF THE CUSTOMER**

The customer shall be responsible for:

- A. The payment of all applicable charges pursuant to this Tariff;
- B. Damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the customer, or the noncompliance by the customer with these regulations, or by fire or theft or other casualty on the customer premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. Obtaining, maintaining, and otherwise having full responsibility for all easements necessary for installation of any associated equipment or facilities used to provide broadband local service to the customer from the property line to the location of the equipment installed on the customer's premises. Any costs associated with obtaining and maintaining the easements described herein including the costs of altering the structure to permit installation of the Company-provided equipment or facilities shall be borne entirely by, or may be charged by the Company to the customer;
- D. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees, agents and/or suppliers shall be installing or maintaining the Company's facilities and equipment. The Company reserves the right to refuse to install its equipment in a hazardous area. The customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material prior to any construction or installation work;
- E. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to the location of Company facilities and equipment in any customer premises or the easements for which the customer is responsible under this Section; and granting or obtaining permission for Company agents or employees to enter the premises of the customer for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; and
- F. Not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities.

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**COMCAST LOCAL SERVICE TARIFF  
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**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 2**  
Original Sheet 12

**2. GENERAL REGULATIONS**

**2.3. OBLIGATIONS OF THE CUSTOMER (CONT'D)**

**2.3.2. CLAIMS**

With respect to any service or facility provided by the Company, the customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses for:

- A. Any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the customer, its employees, agents, representatives or invitees; or
- B. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the customer and the Company.

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**COMCAST LOCAL SERVICE TARIFF  
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**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 2**  
1st Revised Sheet 13  
Cancels Original Sheet 13

**2. GENERAL REGULATIONS**

**2.4. PAYMENTS AND CHARGES**

**2.4.1. RESERVED FOR FUTURE USE**

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**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 2**  
1st Revised Sheet 14  
Cancels Original Sheet 14

**2. GENERAL REGULATIONS**

**2.4. PAYMENTS AND CHARGES (CONT'D)**

**2.4.2. RESERVED FOR FUTURE USE**

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 2**  
2nd Revised Sheet 15  
Cancels 1st Revised Sheet 15

**2. GENERAL REGULATIONS**

**2.4. PAYMENTS AND CHARGES (CONT'D)**

**2.4.3. RESERVED FOR FUTURE USE**

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**2.4.4. ADVANCE PAYMENTS**

The Company may require a customer to make an advance payment as a condition of continued or new service where special construction is involved. The Company reserves the right to require from an applicant for service advance payments of recurring and nonrecurring charges, estimated usage charges, and other charges and guarantees in such amount as may be deemed necessary by the Company for safeguarding its interests. The advance payment will not exceed an amount equal to the sum of the applicable nonrecurring charges plus charges for one month of service. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction.

**2.4.5. DEPOSITS**

The Company may require a deposit of a customer who cannot establish a credit standing satisfactory to the Company. The Company agrees to abide by the regulations associated with customer deposits as set forth in O.A.C. 4901:1-5-13(B)(2)(a) and 4901:1-17.

The fact that a deposit may have been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to the prompt payment of bills or constitutes a waiver or modification of the regular practices providing for discontinuance of service for non-payment of any sums due the Company for service rendered.

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**COMCAST LOCAL SERVICE TARIFF  
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**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 2**  
4th Revised Sheet 16  
Cancels 3rd Revised Sheet 16

**2. GENERAL REGULATIONS**

**2.4. PAYMENTS AND CHARGES (CONT'D)**

**2.4.6. RETURNED CHECK CHARGE**

The customer will be assessed a Returned Check Charge for each check, draft, or electronic funds transfer, in addition to any late payment charges, submitted by the customer to the Company which a financial institution refuses to honor. This charge will apply unless the customer can establish that the charge should not be assessed.

**MAXIMUM CHARGE**  
\$40.00

**2.4.7. LATE PAYMENT CHARGE**

The Company will assess a late payment charge equal to 1.5% of the balance due on the unpaid portion of the bill if payment is not received by the payment due date.

Late payment charges do not apply to the disputed amounts portion of unpaid balances. Undisputed amounts of the same bill may be subject to a late payment charge if they remain unpaid by the due date on the customer's bill.

The late payment charge will not be applied to previous late payment charges that have been assessed but not yet been paid for, but will apply to the accumulated services for which the customer is in arrears. Late payment charges will be applied without discrimination.

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 2**  
1st Revised Sheet 17  
Cancels Original Sheet 17

**2. GENERAL REGULATIONS**

**2.5. ASSIGNMENT OR TRANSFER OF SERVICE**

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The customer may not assign or transfer its rights or duties in connection with the services and equipment or facilities provided by the Company without the written consent of the Company. The Company may assign its rights and duties (a) to any subsidiary, parent Company, or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company. The above transactions shall be approved by the Public Utilities Commission of Ohio.

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Text on this page has been moved from Section 2, Sheet 23.

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**COMCAST PHONE  
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**SECTION 2**  
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**2. GENERAL REGULATIONS**

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**COMCAST PHONE  
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**SECTION 2**  
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**2. GENERAL REGULATIONS**

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**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 2**  
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**2. GENERAL REGULATIONS**

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P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 2**  
2nd Revised Sheet 21  
Cancels 1st Revised Sheet 21

**2. GENERAL REGULATIONS**

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**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 2**  
1st Revised Sheet 22  
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**2. GENERAL REGULATIONS**

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 2**  
1st Revised Sheet 23  
Cancels Original Sheet 23

**2. GENERAL REGULATIONS**

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**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 2**  
Original Sheet 24

**2. GENERAL REGULATIONS**

**2.6. PROVISION FOR CERTAIN LOCAL TAXES AND FEES**

The customer is responsible for the payment of all state, local and E911 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by a governing body or bodies in conjunction with or as a result of a service furnished under a tariff on file with the Public Utilities Commission of Ohio. These charges may appear as separate line items on the customer's bill, as opposed to being included in the rates contained in a tariff. Any such line item charges will be reflected in the Company's tariff. The Company will not assess separately any taxes, fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking Commission approval under the appropriate local competition procedures required by the Commission. The Company will comply with Commission procedures by sending notice to all customers informing them of the new line item charges.

**2.7. NOTICES AND COMMUNICATIONS**

All notices or other communications required to be given pursuant to this Tariff will be in writing except where notice is provided in this Tariff. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication, or bill with the U.S. Mail or a private delivery service, postage prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

The Company or the customer shall advise the other party of any changes to the addresses designated for notices, other communications, or billing.

**2. GENERAL REGULATIONS**

**2.8. SPECIAL CONSTRUCTION**

Subject to the agreement of the Company and to all of the regulations contained in this Tariff, special construction of facilities may be undertaken on a reasonable effort basis at the request of the customer. Special construction is construction undertaken:

- where facilities are not presently available, and there is no other requirement for the facilities so constructed; or
- of a type other than that which the Company would normally utilize in the furnishing of its services; or
- over a route other than that which the Company would normally utilize in the furnishing of its services; or
- in a quantity greater than that which the Company would normally construct; or
- on an expedited basis; or
- on a temporary basis until permanent facilities are available; or
- involving abnormal costs; or
- in advance of its normal construction.

**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 3**  
1st Revised Sheet 1  
Cancels Original Sheet 1

**3. SERVICE AREAS**

**3.1. LOCAL SERVING AREA**

The Company offers broadband local service within the state of Ohio and concurs in the local calling areas and maps filed by the incumbent Local Exchange Companies. The Company reserves the right to offer services under a phased-in schedule such that the local serving area will expand as technical capability expands.

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**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 4**  
2nd Revised Sheet 1  
Cancels 1st Revised Sheet 1

**4. SERVICE CONNECTION AND MAINTENANCE CHARGES**

Services previously contained in this section have been detariffed and may now be found in the Comcast Ohio Service Guide located on the Company's website at [www.comcast.com/tariffs](http://www.comcast.com/tariffs).

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**COMCAST LOCAL SERVICE TARIFF  
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**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 4**  
4th Revised Sheet 2  
Cancels 3rd Revised Sheet 2

**4. SERVICE CONNECTION AND MAINTENANCE CHARGES**

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P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 4**  
4th Revised Sheet 3  
Cancels 3rd Revised Sheet 3

**4. SERVICE CONNECTION AND MAINTENANCE CHARGES**

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**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 4**  
4th Revised Sheet 4  
Cancels 3rd Revised Sheet 4

**4. SERVICE CONNECTION AND MAINTENANCE CHARGES**

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**COMCAST LOCAL SERVICE TARIFF  
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**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 5**  
3rd Revised Sheet 1  
Cancels 2nd Revised Sheet 1

**5. LOCAL EXCHANGE SERVICE**

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**5.1. BASIC LOCAL EXCHANGE SERVICE**

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Basic Local Exchange Service provides the customer with an access line and usage within a local calling area for the transmission of two-way interactive switched voice or data communications. Local Calling Areas are described in Section 3.1.

**5.1.1. DESCRIPTION OF SERVICE**

- A. Basic Local Exchange Service provides end user access to and usage of telephone company-provided services that enable a customer, over the primary line serving the customer's premises, to originate or receive voice communications within a local service area, and that consist of the following:
  - 1. Local dial tone service;
  - 2. Touch tone dialing service;
  - 3. Access to and usage of 9-1-1 services, where such services are available;
  - 4. Access to operator services and directory assistance;
  - 5. Provision of a telephone directory and a listing in that directory;
  - 6. Per call, caller identification blocking services;
  - 7. Access to Telecommunications Relay Service;
  - 8. Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies; and
  - 9. Carrier access to and usage of Company-provided facilities that enable end user customers originating or receiving voice grade, data, or image communications, over a local exchange telephone company network operated within a local service area, to access interexchange or other networks.
- B. The Company's services are furnished subject to the availability of facilities and equipment, and are subject to the terms and conditions of this Tariff.
- C. Basic Local Exchange Service is offered as a stand-alone local offer or in conjunction with an associated long distance service provided by the Company.
- D. Basic Local Exchange Service is subject to monthly recurring charges and for certain call types, per minute usage rates and/or service charges on a per access line basis.

(N)

*Text previously on this page has been moved to Section 5, Sheet 2.*

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By: David Lloyd, Director – Tariffs, Englewood, Colorado

**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 5**  
5th Revised Sheet 2  
Cancels 4th Revised Sheet 2

**5. LOCAL EXCHANGE SERVICE**

**5.2. RESIDENTIAL LOCAL SERVICE**

Residential Local Services previously contained in this section have been withdrawn.

(N)  
(N)

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 5**  
4th Revised Sheet 3  
Cancels 3rd Revised Sheet 3

**5. LOCAL EXCHANGE SERVICE**

**5.3. BUSINESS LOCAL SERVICE**

Services previously contained in this section have been detariffed and may now be found in the Comcast Ohio Service Guide located on the Company's website at [www.comcast.com/tariffs](http://www.comcast.com/tariffs).

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 5**  
5th Revised Sheet 4  
Cancels 4th Revised Sheet 4

**5. LOCAL EXCHANGE SERVICE**

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Material previously contained in this Section 5 has been deleted and the following pages are cancelled:

(N)

4th Revised Sheet 5  
4th Revised Sheet 5.1  
3rd Revised Sheet 5.2  
4th Revised Sheet 5.3  
4th Revised Sheet 5.4  
7th Revised Sheet 5.5  
6th Revised Sheet 5.6  
3rd Revised Sheet 6  
3rd Revised Sheet 7  
3rd Revised Sheet 8  
3rd Revised Sheet 9  
3rd Revised Sheet 10

(N)

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 6**  
2nd Revised Sheet 1  
Cancels 1st Revised Sheet 1

**6. GRANDFATHERED SERVICES**

**6.1. RESIDENTIAL LOCAL SERVICE**

Residential Local Services as previously set forth in this section are withdrawn as of April 29, 2008.

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(N)

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**ISSUED:** March 21, 2008

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 6**  
2nd Revised Sheet 2  
Cancels 1st Revised Sheet 2

**6. GRANDFATHERED SERVICES**

Material previously contained in this Section 6 has been deleted and the following pages are cancelled:

1st Revised Sheet 3  
1st Revised Sheet 4  
1st Revised Sheet 5  
1st Revised Sheet 6  
1st Revised Sheet 7  
1st Revised Sheet 8  
1st Revised Sheet 9  
1st Revised Sheet 10

(N)

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 7**  
1st Revised Sheet 1  
Cancels Original Sheet 1

**7. MISCELLANEOUS SERVICES**

Miscellaneous Services are optional in nature and are provided upon subscription request or, in some cases, are prearranged and activated by the customer's election to use the service. Services are provided subject to system and facility availability and may not be available with all classes of service.

**7.1. CUSTOM CALLING FEATURES**

Optional Custom Calling features are available with the Company's local service. Customers may order features individually or as part of a feature package, as shown below. Monthly recurring charges associated with features are applied per access line, and are in addition to any other applicable charges.

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**7.1.1. OPTIONAL FEATURES**

Customers may order any one or more of the following optional features for an additional monthly charge as specified in Section 7.2.3.

**A. Anonymous Call Rejection**

This feature allows the customer to reject calls from callers who have blocked identification of their telephone number to Caller ID display devices. Anonymous Call Rejection may be activated and deactivated by dialing a specified code.

**B. Call Forwarding Remote Access**

Allows a customer to activate or deactivate Call Forwarding Variable from a line other than their base station line. The customer uses a Personal Identification Number (PIN) to access Call Forwarding with Remote Access.

**C. Call Forwarding Selective**

This feature enables a customer to program their telephone to forward calls from a selected list of telephone numbers to another telephone number. The customer assumes financial responsibility for all calling charges generated by the use of this feature.

**D. Call Forwarding Variable**

This feature enables a customer to program their telephone to forward all incoming calls to another telephone number. The customer assumes financial responsibility for all calling charges generated by the use of this feature.

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By: David Lloyd, Director – Tariffs, Englewood, Colorado

**7. MISCELLANEOUS SERVICES**

**7.1. CUSTOM CALLING FEATURES (CONT'D)**

**7.1.1. OPTIONAL FEATURES (CONT'D)**

**E. Call Return**

This feature allows a customer to recall the last incoming call by dialing a preset code. If the called number is busy, automatic processing of the call continues for up to 30 minutes until both lines are idle unless the customer dials the deactivation code. Calls returned outside the local calling area are subject to toll charges. This feature is available on a monthly subscription or a pay-per-use basis. Customers who choose the pay-per-use option are billed per activation, regardless of whether or not the attempted call is completed.

**F. Call Return Blocking**

This feature blocks the Customer's capability to use the Call Return pay-per-use feature.

**G. Call Screening**

This feature permits customers to designate up to 12 telephone numbers from which incoming calls will be automatically completed to a prerecorded announcement circuit which will indicate that calls are not being taken at that time.

**H. Call Trace**

Call Trace allows the customer to initiate an automatic trace of the last call received. After receiving a call that is to be traced, the customer dials a code and the traced number is automatically sent to the Company. The customer will not receive the telephone number of the party who called. The Company will hold the traced telephone number for release to the appropriate law enforcement personnel.

**I. Call Waiting**

The Call Waiting feature enables a customer already on a call to be notified of another call by the sound of a Call Waiting tone. The customer may place the existing call on hold and answer the new call. The Call Waiting feature may be canceled by dialing a preset code.



**7. MISCELLANEOUS SERVICES**

**7.1. CUSTOM CALLING FEATURES (CONT'D)**

**7.1.1. OPTIONAL FEATURES (CONT'D)**

**J. Caller ID**

Caller ID allows the customer to identify the telephone number from which a call is being made and the main listed name associated with the calling telephone number. The calling telephone name and number is displayed on a customer-provided display device.

**K. Caller ID Blocking Per Line**

This feature blocks the display of the customer's name and telephone number to Caller ID display devices on all calls made from the subscribed line. This feature may be deactivated at any time by the customer on a call-by-call basis through the activation of a special code. This feature is provided at no monthly charge to the customer. Per Line Blocking will not prevent the display of originating telephone numbers to 911 emergency service providers.

**L. Caller ID Blocking Per Call**

This feature allows customers to block the display of their name and telephone number to the station they are calling on a per-call basis. This feature may be utilized at any time through the activation of a special code prior to dialing an outgoing call. This feature is provided at no monthly charge to the customer. Per Call Blocking will not prevent the display of originating telephone numbers to 911 emergency service providers.

**M. Custom Ring Service**

This service enables the customer to have two different telephone numbers assigned to a single line. Each number when dialed will result in a distinctive ring that enables the customer to determine which number is being called. A monthly recurring charge will apply to each primary line number to which an additional number is assigned.

**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 7**  
1st Revised Sheet 4  
Cancels Original Sheet 4

**7. MISCELLANEOUS SERVICES**

**7.1. CUSTOM CALLING FEATURES (CONT'D)**

**7.1.1. OPTIONAL FEATURES (CONT'D)**

N. Distinctive Ring Service

This feature provides the customer with the ability to build and maintain a list of up to 12 telephone numbers from which incoming calls will have a distinctive ringing pattern.

O. LD Alert

This feature allows the current call waiting and ringing operations to provide a distinctive ring or call waiting tone to incoming long distance calls. LD Alert is available at no additional charge to customers who also subscribe to Call Waiting.

P. Prohibit Billed to Third Number Calls

Allows customers to prevent all Billed to Third Number calls from being billed to their telephone number, provided the transmitting operator checks the validation database.

Q. Prohibit Collect Calls

Allows customers to prevent all Collect calls from being billed to their telephone number, provided the transmitting operator checks the validation database.

R. Prohibit Billed to Third Number and Collect Calls

This feature combines the Prohibit Billed to Third Number and the Prohibit Collect Calls features.

S. Repeat Dialing

Allows the customer to have local calls automatically redialed when the first attempt reaches a busy number. The busy line will be monitored for 30 minutes. When the line is free a distinctive ringing will notify the customer that the call is being connected. This feature is available on a monthly subscription or pay-per-use basis.

T. Repeat Dialing Restrict

Allows the customer to deactivate the Repeat Dialing feature to avoid misuse of the feature and unwanted charges.

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 7**  
2nd Revised Sheet 5  
Cancels 1st Revised Sheet 5

**7. MISCELLANEOUS SERVICES**

**7.1. CUSTOM CALLING FEATURES (CONT'D)**

**7.1.1. OPTIONAL FEATURES (CONT'D)**

U. Speed Dialing 8

This feature allows the customer to establish a connection to certain directory numbers by dialing one digit instead of seven to ten digits. Up to eight numbers may be stored in memory.

V. Speed Dialing 30

This feature allows the customer to establish a connection to certain directory numbers by dialing two digits instead of seven to ten digits. Up to 30 numbers may be stored in memory.

W. Three-Way Calling

This feature allows the customer to connect a third party call to an existing call, thereby establishing a three-way conference call. The customer assumes financial responsibility for all calling charges generated by the use of this feature.

X. Call Forward Busy

This feature will forward incoming calls to a customer-designated telephone number when the customer is on the line.

Y. Call Forward No Answer

This feature will forward incoming calls to a customer-designated telephone number when the customer does not answer the call.

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**COMCAST LOCAL SERVICE TARIFF  
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**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 7**  
5th Revised Sheet 6  
Cancels 4th Revised Sheet 6

**7. MISCELLANEOUS SERVICES**

**7.1. CUSTOM CALLING FEATURES (CONT'D)**

**7.1.2. RESERVED FOR FUTURE USE**

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 7**  
4th Revised Sheet 7  
Cancels 3rd Revised Sheet 7

**7. MISCELLANEOUS SERVICES**

**7.1. CUSTOM CALLING FEATURES (CONT'D)**

**7.1.3. RATES AND CHARGES**

In addition to the following rates, a nonrecurring Feature Change Charge, as set forth in Section 4.5, will apply when a customer requests a change in their selection of features. See Price List for currently billed rates.

	<u>PER USE CHARGE</u>		<u>MONTHLY CHARGE</u>	
	<u>MIN</u>	<u>MAX</u>	<u>MIN</u>	<u>MAX</u>
A. Optional Features				
1. Anonymous Call Rejection	-	-	\$0.50	\$2.00
2. Call Forwarding Remote Access	-	-	\$2.50	\$10.00
3. Call Forwarding Selective	-	-	\$1.75	\$7.00
4. Call Forwarding Variable	-	-	\$1.75	\$7.00
5. Call Return	\$0.25	\$1.00	\$2.50	\$8.00
6. Call Return Blocking	-	-	-	-
7. Call Screening	-	-	\$3.50	\$14.00
8. Call Trace [1]	\$1.50	\$6.00	-	-
9. Call Waiting	-	-	\$1.75	\$7.00
10. Caller ID	-	-	\$4.00	\$16.00
11. Caller ID Blocking Per Line	-	-	-	-
12. Caller ID Blocking Per Call	-	-	-	-
13. Custom Ring Service	-	-	\$1.75	\$7.00
14. Distinctive Ring Service	-	-	\$2.00	\$8.00
15. LD Alert [2]	-	-	\$1.50	\$6.00
16. Prohibit Billed to Third Number Calls	-	-	-	-
17. Prohibit Collect Calls	-	-	-	-
18. Prohibit Billed to Third Number & Collect	-	-	-	-
19. Repeat Dialing	\$0.25	\$1.00	\$2.00	\$8.00
20. Repeat Dialing Restrict	-	-	-	-
21. Speed Dialing 8	-	-	\$1.63	\$6.50
22. Speed Dialing 30	-	-	\$1.88	\$7.50
23. Three-Way Calling	-	-	\$1.75	\$7.00

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[1] Call Trace is not offered on a monthly basis and has no monthly cap.

[2] Monthly charge does not apply if Call Waiting is provisioned on the same line.

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 7**  
3rd Revised Sheet 7.1  
Cancels 2nd Revised Sheet 7.1

**7. MISCELLANEOUS SERVICES**

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By: David Lloyd, Director – Tariffs, Englewood, Colorado

**7. MISCELLANEOUS SERVICES**

**7.2. 900/976 INFORMATION SERVICE BLOCKING**

**7.2.1. GENERAL**

900/976 Information Service Blocking is provided by the Company as the default service option to restrict calls from the customer's exchange access line to all 900 and/or 976 service access codes.

**7.2.2. REGULATIONS**

- A. When the blocking is activated, direct dialed calls to all 900 and/or 976 service numbers from the customer's exchange access line will be blocked. These blocked calls will be directed to an announcement.
- B. This option does not prevent customers from placing 900 and/or 976 calls from their exchange access line using other Operator Service Providers. In addition, this option does not prevent customers from placing operator assisted or credit card calls to 900 and/or 976 services from a line that is not blocked.

**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 7**  
2nd Revised Sheet 9  
Cancels 1st Revised Sheet 9

**7. MISCELLANEOUS SERVICES**

**7.3. TOLL RESTRICTION**

**7.3.1. GENERAL**

This service provides customers with the ability to block outbound long distance calling from their local access line.

**7.3.2. REGULATIONS**

- A. When the Toll Restriction option is activated, direct dialed long distance calls from the customer's access line will be blocked. These blocked calls will be directed to a network message.
- B. The activation of the Toll Restriction option does not prevent customers from placing long distance calls from the access line utilizing an Operator Service provider or Directory Assistance Call Completion provider that can be reached through the use of a local call. In addition, this option does not prevent customers from placing operator assisted or calling card calls to a long distance number from a line that is not blocked.

- C. Toll Restriction will block the following types of calls:

- 1+ 7 Digit Long Distance
- 1+ 10 Digit Long Distance
- 00+
- 00-
- 01+
- 011+
- 1010XXX
- 0+ 7 Digit Long Distance
- 0+ 10 Digit Long Distance
- 7 Digit Long Distance

**7.3.3. RATES AND CHARGES**

A nonrecurring charge will apply for each line restricted, except that Toll Restriction will be provided at no charge to Lifeline service subscribers.

See Price List for currently billed rates.

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**COMCAST LOCAL SERVICE TARIFF  
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**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 7**  
2nd Revised Sheet 10  
Cancels 1st Revised Sheet 10

**7. MISCELLANEOUS SERVICES**

**7.4. OPERATOR ASSISTED SERVICES**

**7.4.1. GENERAL**

A service charge will apply to calls placed with the assistance of a Company Operator or mechanized response system. Various billing arrangements are available with Operator Assisted Service including Operator Station (Collect, Billed to Third Number, Other Operator Assisted), and Person-to-Person.

Rates and charges for the services described in this Section will be credited to the customer for calls completed to a wrong number, for incomplete connections, or for calls with unsatisfactory transmission.

**7.4.2. OPERATOR SERVICES**

**A. Operator Station**

An Operator Station service charge applies when calls are completed with the assistance of a Company Operator, except as specified for Person-to-Person calls. Operator service charges apply to any call involving an operator unless specifically excluded in this Tariff.

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Customers who cannot physically dial a call can qualify for an Operator Assisted exemption which provides the customer with operator assistance at a direct dialed rate without a service charge. No application or certification is required for this program; however, the customer must request this exemption. This exemption will apply where billing capability for application of the exemption exists.

**B. Person-to-Person**

Person-to-Person charges apply when the calling party specifies to the operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX or Centrex attendant. After the called station has been reached, if the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person call. The calling party is responsible for identifying the party at the called station.

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**COMCAST LOCAL SERVICE TARIFF  
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**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 7**  
1st Revised Sheet 11  
Cancels Original Sheet 11

**7. MISCELLANEOUS SERVICES**

**7.4. OPERATOR ASSISTED SERVICES (CONT'D)**

**7.4.3. (*RESERVED FOR FUTURE USE*)**

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**COMCAST LOCAL SERVICE TARIFF  
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**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 7**  
1st Revised Sheet 12  
Cancels Original Sheet 12

**7. MISCELLANEOUS SERVICES**

**7.4. OPERATOR ASSISTED SERVICES (CONT'D)**

**7.4.4. RATES AND CHARGES**

Rates shown apply to the provision of traditional operator services.

See Price List for currently billed rates.

	<b><u>SERVICE CHARGE PER CALL</u></b>	
	<b><u>MINIMUM</u></b>	<b><u>MAXIMUM</u></b>
A. Operator Services		
1. Operator Station		
a. Collect	\$0.50	\$2.00
b. Billed to Third Number	\$0.75	\$3.00
c. Other Operator Assisted	\$0.50	\$2.00
2. Person-to-Person	\$1.50	\$6.00

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 7**  
5th Revised Sheet 13  
Cancels 4th Revised Sheet 13

**7. MISCELLANEOUS SERVICES**

**7.5. DIRECTORY ASSISTANCE SERVICE**

**7.5.1. GENERAL**

Directory Assistance Service is furnished upon customer request for assistance in obtaining information for Local and IntraLATA listings within the state. Customers will be charged for all requests including requests for listings that are not available or not found. This service will be provided by an operator or a mechanized response system.

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**7.5.2. REGULATIONS**

- A. Directory Assistance charges apply on a per call basis, with a maximum of three requested telephone numbers allowed per call.
- B. Calls to Directory Assistance service will be billed directly to the customer's account. Alternate billing options and operator services are not available.
- C. Exemptions
  - 1. Charges will not be levied for Directory Assistance on an individual who affirms in writing to the Company that a visual or physical disability prevents them from using a telephone directory.
  - 2. Calls from hospital and skilled nursing home rooms are exempt from the Directory Assistance charge. The term "skilled nursing homes" applies to those nursing homes that provide around-the-clock professional nursing care.

**7.5.3. RATES AND CHARGES**

See Price List for currently billed rates.

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**COMCAST LOCAL SERVICE TARIFF  
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**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 7**  
2nd Revised Sheet 14  
Cancels 1st Revised Sheet 14

**7. MISCELLANEOUS SERVICES**

**7.6. DIRECTORY ASSISTANCE CALL COMPLETION SERVICE**

**7.6.1. GENERAL**

Directory Assistance Call Completion service provides a customer calling Directory Assistance with the option of having the call completed to the requested number. A service message will inform the customer that he may be connected to the requested number automatically for a specified additional charge.

**7.6.2. REGULATIONS**

- A. Directory Assistance Call Completion service is furnished only where facilities are available. Directory Assistance charges apply in addition to a Directory Assistance Call Completion service charge. Completed non-local IntraLATA calls will also incur a usage charge per minute as set forth in 7.6.3, below.
- B. Calls completed through Directory Assistance Call Completion service will be billed directly to the customer's account. Alternate billing options and operator services are not available.
- C. When a caller requests more than one number from Directory Assistance, Directory Assistance Call Completion service is offered only for the last number requested.
- D. The Directory Assistance Call Completion service charge applies only to calls actually completed.
- E. The Directory Assistance Call Completion service charge will be credited for completion of calls to the wrong number, incomplete connections or calls with unsatisfactory transmission.
- F. The Directory Assistance Call Completion service charge does not apply to disabled persons who are exempt from the Directory Assistance charge.

**7.6.3. RATES AND CHARGES**

See Price List for currently billed rates.

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**COMCAST LOCAL SERVICE TARIFF  
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**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 7**  
1st Revised Sheet 15  
Cancels Original Sheet 15

**7. MISCELLANEOUS SERVICES**

**7.7. RESERVED FOR FUTURE USE**

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**ISSUED:** August 26, 2008

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**7. MISCELLANEOUS SERVICES**

**7.8. DIRECTORY LISTINGS**

**7.8.1. GENERAL**

The Company will arrange for the customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier. The regulations specified herein for directory listings apply only to the alphabetical section of the directory. Applicable monthly charges may be found in Section 7.8.5. Listings are intended solely for the purpose of identifying the customer's telephone number and as an aid to the use of telephone service.

**7.8.2. REGULATIONS**

- A. The listings of customers, either without charge or at the rate specified within this Tariff for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by customers or prospective customers, the Company will not be a party to controversies between customers as a result of the publication of such listings in the directories.
- B. The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the customer is not impaired.
- C. In the event the a subscriber's listing is omitted from the white pages of the telephone directory or lists an incorrect telephone number, the company shall issue the subscriber a credit for the equivalent of not less than three months' regulated local service charges. Such credit shall not apply in cases where the subscriber has provided such listing information after the deadline for directory publication. The subscriber shall be given the option of taking the credit or pursuing other remedies.
- D. The customer will receive a standard listing in the alphabetical section of the directory which serves the customer's location.
- E. A nonrecurring Directory Listing Change Charge will apply for any customer-requested change from listed to non-listed or non-published listing service, or from non-listed to non-published listing service.
- F. Upon disconnection of a line, for purposes other than nonpayment, the customer may request an announcement referring the caller to the customer's new number for up to three months from the date of disconnect.

**7. MISCELLANEOUS SERVICES**

**7.8. DIRECTORY LISTINGS (CONT'D)**

**7.8.3. NON-PUBLISHED NUMBERS**

**A. General**

Non-Published telephone numbers are listed in neither the directories nor Directory Assistance records available to the general public.

**B. Regulations**

Incoming calls will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the customer.

The Company's liability, if any, for its gross negligence or willful misconduct, or the right, if any, of the customer to seek any legal remedies available for the same, is not limited by this Tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the customer for damages associated with publishing the non-published telephone number in the directory or disclosing said number to any person, the Company's liability, if any, shall not exceed the monthly charges which the customer may have made for that non-published number for the affected period.

Except as provided above, the customer shall hold the Company harmless for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication/non-publication of the Non-Published Number or the disclosing/non-disclosing of said number to any person.



**7. MISCELLANEOUS SERVICES**

**7.8. DIRECTORY LISTINGS (CONT'D)**

**7.8.3. NON-PUBLISHED NUMBERS (CONT'D)**

C. Lines Dedicated to Data Usage

The customer may request that lines ordered solely for data usage (i.e., computers, fax machines, etc.) be non-published without charge where:

1. such service is provided for the same customer at the same address as the customer's Company-provided primary service,
2. the customer's primary listing is either published or the customer is paying a monthly recurring charge to have the primary listing non-published or non-listed, and
3. the non-published directory assistance listing is in the customer's name.

**7.8.4. NON-LISTED NUMBERS**

A. General

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

B. Regulations

The acceptance by the Company of the customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the customer to seek any legal remedy available for the same is not limited by this Tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to the customer for damages associated with publishing the telephone number of a non-listed number in the directory, the Company's liability, if any, shall not exceed the monthly charges which the customer may have made for that non-listed number for the affected period.

Except as provided above, the customer shall hold the Company harmless for any and all claims for damages caused or claims to have been caused, directly or indirectly, by the publication of the non-listed number.

**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 7**  
Original Sheet 19

**7. MISCELLANEOUS SERVICES**

**7.8. DIRECTORY LISTINGS (CONT'D)**

**7.8.5. RATES AND CHARGES**

See Price List for currently billed rates.

	<u><b>MONTHLY CHARGE</b></u>	
	<u><b>MINIMUM</b></u>	<u><b>MAXIMUM</b></u>
A. Additional Alphabetical Listing	\$0.90	\$3.60
B. Non-Published Number, each	\$0.55	\$2.20
C. Non-Listed Number, each	\$0.55	\$2.20
	<u><b>NONRECURRING CHARGE</b></u>	
	<u><b>MINIMUM</b></u>	<u><b>MAXIMUM</b></u>
D. Directory Listing Change Charge	\$2.50	\$10.00

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By: David Lloyd, Director – Tariffs, Englewood, Colorado

**7. MISCELLANEOUS SERVICES**

**7.9. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911, E911)**

**7.9.1. GENERAL**

The Company will provide a universal central office number 911 for the use of Public Safety Answering Points (PSAP) engaged in providing telecommunications services for a Public Agency engaged in protecting the safety and property of the general public. Use of the 911 number will provide the public with a means of simple and direct telephone access to such Public Safety Answering Points.

In providing this service, the Company will arrange to route 911 telephone calls from its local serving areas to the Public Safety Answering Point specified by an appropriate Public Agency.

**7.9.2. REGULATIONS**

- A. The PSAP operator is responsible for the dispatch of police, fire, ambulance or any other emergency services personnel summoned by the party seeking assistance.
- B. 911 Information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- C. The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- D. After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 7  
Original Sheet 21**

**7. MISCELLANEOUS SERVICES**

**7.9 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911, E911) (CONT'D)**

**7.9.2. REGULATIONS (CONT'D)**

- E. The Company assumes no liability for any infringement or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this Tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others.
  
- F. Under the terms of this Tariff the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement or invasion of the right of privacy of any persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

**7.9.3. RATES AND CHARGES**

No local usage charge applies to the calling party for calls to the 911 emergency number.

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By: David Lloyd, Director – Tariffs, Englewood, Colorado

**7. MISCELLANEOUS SERVICES**

**7.10. TELECOMMUNICATIONS RELAY SERVICE (TRS)**

**7.10.1. GENERAL**

Telecommunications Relay Service (TRS) is a relay telecommunications service for persons who are deaf or hearing and/or speech disabled. The service permits telephone communications between individuals with hearing and/or speech disabilities who must use a Text Telephone and individuals with normal hearing and speech.

**7.10.2. REGULATIONS**

The following regulations will apply to customer dialed long distance messages placed by a customer with a disability who is incapable of speech and, therefore, uses a non-voice telecommunications device for communicating over the MTS network.

- A. A customer who is unable to use a telephone instrument due to a hearing and/or speech impairment may apply to the Company for a rate discount. The rate discount is applicable to MTS messages originating through access provided by only one local exchange residence service designated by the customer.
- B. Upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the impaired, residential impaired customers or impaired members of a customer's household are eligible to receive a discount off their MTS rates. In addition, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance Directory Assistance Service, as set forth in Section 7.5.
- C. Text Telephone lines maintained by nonprofit organizations and governmental agencies, upon written application to the Company and verification that such lines are maintained for the benefit of the impaired, are eligible to receive a discount off their MTS rates.

**7. MISCELLANEOUS SERVICES**

**7.10. TELECOMMUNICATIONS RELAY SERVICE (TRS) (CONT'D)**

**7.10.3. RATE DISCOUNTS**

For intrastate Dial Station toll calls received from the relay service, the Company will apply the following discounts to the rates as set forth in Section 9.3:

- Calls placed during the Peak period will receive the Off-Peak rates.
- Calls Placed during the Off-Peak period will receive the Weekend rates.
- Calls Placed during the Weekend period will receive an additional 10% discount.

**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 8**  
19th Revised Sheet 1  
Cancels 18th Revised Sheet 1

**8. PROMOTIONAL OFFERINGS**

**8.1. GENERAL**

From time to time the Company will introduce promotional offerings. The Company may offer services at a reduced rate, free of charge, or offer incentives including gift certificates and coupons for promotional, market research or rate experimentation purposes.

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 8**  
17th Revised Sheet 2  
Cancels 16th Revised Sheet 2

**8. PROMOTIONAL OFFERINGS**

Material previously contained in this Section 8 has been deleted and the following pages are cancelled:

9th Revised Sheet 3  
6th Revised Sheet 4  
9th Revised Sheet 5  
11th Revised Sheet 6  
15th Revised Sheet 7  
5th Revised Sheet 8  
5th Revised Sheet 9  
8th Revised Sheet 10  
3rd Revised Sheet 11  
2nd Revised Sheet 12  
3rd Revised Sheet 13  
2nd Revised Sheet 14  
2nd Revised Sheet 15  
3rd Revised Sheet 16  
2nd Revised Sheet 17

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 9**  
2nd Revised Sheet 1  
Cancels 1st Revised Sheet 1

**9. MESSAGE TELECOMMUNICATIONS SERVICE**

Services previously contained in this section have been detariffed and may now be found in the Comcast Ohio Service Guide located on the Company's website at [www.comcast.com/tariffs](http://www.comcast.com/tariffs).

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 9**  
1st Revised Sheet 2  
Cancels Original Sheet 2

**9. MESSAGE TELECOMMUNICATIONS SERVICE**

Material previously contained in this Section 8 has been deleted and the following pages are cancelled:

Original Sheet 3  
Original Sheet 4  
3rd Revised Sheet 5  
4th Revised Sheet 6  
4th Revised Sheet 7  
2nd Revised Sheet 7.1  
1st Revised Sheet 7.2  
1st Revised Sheet 8  
2nd Revised Sheet 9  
Original Sheet 10

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**SECTION 10**  
1st Revised Sheet 1  
Cancels Original Sheet 1

**10. CARRIER-TO-CARRIER**

**10.1. GENERAL**

Comcast Phone of Ohio, LLC will make all of its services available for resale to any other local exchange carrier on a non-discriminatory basis where facilities permit.

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**PRICE LIST**  
6th Revised Sheet 1  
Cancels 5th Revised Sheet 1

**PRICE LIST**

**SERVICE CONNECTION AND MAINTENANCE CHARGES**

Prices previously contained in this section may now be found in the Comcast Ohio Service Guide located on the Company's website at [www.comcast.com/tariffs](http://www.comcast.com/tariffs).

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**PRICE LIST**  
8th Revised Sheet 2  
Cancels 7th Revised Sheet 2

**PRICE LIST**

**LOCAL EXCHANGE SERVICE**

Prices previously contained in this section may now be found in the Comcast Ohio Service Guide located on the Company's website at [www.comcast.com/tariffs](http://www.comcast.com/tariffs).

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**PRICE LIST**  
8th Revised Sheet 2.1  
Cancels 7th Revised Sheet 2.1

**PRICE LIST**

**RETURNED CHECK CHARGE**

**REFERENCE: SECTION 2.4.6.**

	<b><u>CHARGE PER USE</u></b>
A. Returned Check Charge	\$20.00

Text on this page has been moved from Price List Sheet 15.

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**PRICE LIST**  
5th Revised Sheet 2.2  
Cancels 4th Revised Sheet 2.2

**PRICE LIST**

**COMCAST RESIDENTIAL SERVICE**

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**PRICE LIST**  
5th Revised Sheet 3  
Cancels 4th Revised Sheet 3

**PRICE LIST**

**MISCELLANEOUS SERVICES**

**CUSTOM CALLING FEATURES**

**REFERENCE: SECTION 7.1.3.**

	<b>RESIDENTIAL MONTHLY CHARGE</b>	(N)
A. Optional Features (Monthly)		
1. Anonymous Call Rejection	\$1.00	
2. Call Forwarding Remote Access	5.00	
3. Call Forwarding Selective	3.50	
4. Call Forwarding Variable	3.50	
5. Call Return	4.00	
6. Call Return Blocking	-	
7. Call Screening	7.00	
8. Call Trace	[1]	
9. Call Waiting	3.50	
10. Caller ID	8.00	
11. Caller ID Blocking Per Line	-	
12. Caller ID Blocking Per Call	-	
13. Custom Ring Service	3.50	
14. Distinctive Ring Service	4.00	
15. LD Alert [2]	3.00	
16. Prohibit Billed to Third Number Calls	-	
17. Prohibit Collect Calls	-	
18. Prohibit Billed to Third Number and Collect Calls	-	
19. Repeat Dialing	4.00	
20. Repeat Dialing Restrict	-	
21. Speed Dialing 8	3.25	
22. Speed Dialing 30	3.75	
23. Three-Way Calling	3.50	

	<b><u>RESIDENTIAL</u> CHARGE <u>PER CALL</u></b>	<b><u>MONTHLY</u> <u>CAP</u></b>	(N)
B. Optional Features (Per Use)			
1. Call Return	\$0.50	\$4.00	
2. Call Trace	3.00	[1]	
3. Repeat Dialing	0.50	4.00	

[1] Call Trace is not offered on a monthly basis and has no monthly cap.

[2] Monthly charge does not apply if Call Waiting is provisioned on the same line

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**PRICE LIST**  
3rd Revised Sheet 3.1  
Cancels 2nd Revised Sheet 3.1

**PRICE LIST**

**MISCELLANEOUS SERVICES**

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**PRICE LIST**  
Original Sheet 4

**PRICE LIST**

**MISCELLANEOUS SERVICES**

**TOLL RESTRICTION**

**REFERENCE: SECTION 7.3.3.**

**NONRECURRING  
CHARGE**

A. Toll Restriction

\$5.00 [1]

[1] This charge is currently waived.

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**PRICE LIST**  
2nd Revised Sheet 5  
Cancels 1st Revised Sheet 5

**PRICE LIST**

**MISCELLANEOUS SERVICES**

**OPERATOR ASSISTED SERVICES**

**REFERENCE: SECTION 7.4.4**

Rates shown apply to the provision of traditional operator services.

	<b><u>SERVICE CHARGE PER CALL</u></b>	
A. Local Operator Services		
1. Operator Station		
a. Collect	\$1.10	
b. Billed to Third Number	2.49	(I)
c. Other Operator Assisted	1.10	
2. Person-to-Person	2.49	(R)

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**PRICE LIST**  
2nd Revised Sheet 6  
Cancels 1st Revised Sheet 6

**PRICE LIST**

**MISCELLANEOUS SERVICES**

**DIRECTORY ASSISTANCE SERVICE**

**REFERENCE: SECTION 7.5.3**

	<b><u>CHARGE PER CALL</u></b>
A. Directory Assistance Service Charge	\$0.75

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**PRICE LIST**  
1st Revised Sheet 7  
Cancels Original Sheet 7

**PRICE LIST**

**MISCELLANEOUS SERVICES**

**DIRECTORY ASSISTANCE CALL COMPLETION SERVICE**

**REFERENCE: SECTION 7.6.3**

	<b><u>CHARGE PER COMPLETED CALL</u></b>	
A. Directory Assistance Call Completion Service Charge	\$0.30	
B. Usage Rate per Minute of Use per Non-Local IntraLATA Call	\$0.12	(N) (N)

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**PRICE LIST**  
2nd Revised Sheet 8  
Cancels 1st Revised Sheet 8

**PRICE LIST**

**MISCELLANEOUS SERVICES**

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OH08-007

**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**PRICE LIST**  
Original Sheet 9

**PRICE LIST**

**MISCELLANEOUS SERVICES**

**DIRECTORY LISTINGS**

**REFERENCE: SECTION 7.8.5.**

	<b><u>MONTHLY CHARGE</u></b>
A. Additional Alphabetical Listing	\$1.80
B. Non-Published Number, each	\$1.10
C. Non-Listed Number, each	\$1.10
	<b><u>NONRECURRING CHARGE</u></b>
D. Directory Listing Change Charge	\$5.00

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**PRICE LIST**  
6th Revised Sheet 10  
Cancels 5th Revised Sheet 10

**PRICE LIST**

**MESSAGE TELECOMMUNICATIONS SERVICE**

Prices previously contained in this section may now be found in the Comcast Ohio Service Guide located on the Company's website at [www.comcast.com/tariffs](http://www.comcast.com/tariffs).

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**COMCAST LOCAL SERVICE TARIFF  
P.U.C.O. No. 1**

**COMCAST PHONE  
OF OHIO, LLC**

**PRICE LIST**  
3rd Revised Sheet 11  
Cancels 2nd Revised Sheet 11

**PRICE LIST**

Material previously contained in this section has been deleted and the following pages are cancelled:

Original Sheet 12  
2nd Revised Sheet 13  
Original Sheet 14  
1st Revised Sheet 15

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**EXHIBIT B**  
**PROPOSED TARIFF PAGES**

**COMCAST LOCAL SERVICE TARIFF  
PUCO No. 4**

**COMCAST PHONE  
OF OHIO, LLC**

**TITLE SHEET**

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**REGULATIONS AND RATES APPLICABLE TO THE FURNISHING OF**

**COMCAST LOCAL SERVICE**

**PROVIDED BY**

**COMCAST PHONE OF OHIO, LLC**

**D/B/A COMCAST DIGITAL PHONE**

**WITHIN THE STATE OF OHIO**

**THIS TARIFF, COMCAST PHONE OF OHIO, LLC PUCO TARIFF No. 4,  
CANCELS AND SUPERSEDES IN ITS ENTIRETY  
COMCAST PHONE OF OHIO, LLC PUCO LOCAL SERVICE TARIFF No. 1.**

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**EFFECTIVE:** April 19, 2011

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in Case No. 11-2524-TP-ATA

By: David Lloyd, Director – Tariffs, Englewood, Colorado

**COMCAST LOCAL SERVICE TARIFF  
PUCO No. 4**

**COMCAST PHONE  
OF OHIO, LLC**

Original Sheet 1

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**TABLE OF CONTENTS**

**SHEET NO.**

**1. APPLICATION OF TARIFF**

1.1.	GENERAL .....	1
1.2.	TARIFF REVISION SYMBOLS .....	1

**2. MISCELLANEOUS SERVICES**

2.1.	UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911, E911) .....	2
2.1.1.	General .....	2
2.1.2.	Regulations .....	2
2.1.3.	Rates and Charges .....	3
2.2.	TELECOMMUNICATIONS RELAY SERVICE (TRS) .....	4
2.2.1.	General .....	4
2.2.2.	Regulations .....	4
2.2.3.	Rate Discounts .....	5
2.3.	LATE PAYMENT CHARGE .....	6

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**COMCAST LOCAL SERVICE TARIFF  
PUCO No. 4**

**COMCAST PHONE  
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Original Sheet 1

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**1. APPLICATION OF TARIFF**

**1.1. GENERAL**

This Tariff applies to the furnishing of Comcast Local Service by Comcast Phone of Ohio, LLC (hereinafter referred to as the “Company”). Service will be provided where facilities, including but not limited to billing and technical capabilities, are available.

The provision of Comcast Local Service is subject to existing regulations and terms and conditions specified in this Tariff and in the Company’s other Tariffs or Service Guides, and may be revised, added to, or supplemented by superseding issues.

Description of services, rates, and regulations may be found in the Company’s Service Guide at [www.comcast.com/tariffs](http://www.comcast.com/tariffs).

**1.2. TARIFF REVISION SYMBOLS**

Revisions to this Tariff are coded through the use of symbols. These symbols appear in the right hand margin of the page. The symbols and their meanings are as follows:

- (C) - To signify changed regulation
- (D) - To signify a discontinued rate or regulation
- (I) - To signify an increase in rate
- (N) - To signify a new rate or regulation
- (R) - To signify a reduction in rate
- (T) - To signify a change in text but no change in rate or regulation

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**2. MISCELLANEOUS SERVICES**

**2.1. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911, E911)**

**2.1.1. GENERAL**

The Company will provide a universal central office number 911 for the use of Public Safety Answering Points (PSAP) engaged in providing telecommunications services for a Public Agency engaged in protecting the safety and property of the general public. Use of the 911 number will provide the public with a means of simple and direct telephone access to such Public Safety Answering Points.

In providing this service, the Company will arrange to route 911 telephone calls from its local serving areas to the Public Safety Answering Point specified by an appropriate Public Agency.

**2.1.2. REGULATIONS**

- A. The PSAP operator is responsible for the dispatch of police, fire, ambulance or any other emergency services personnel summoned by the party seeking assistance.
- B. 911 Information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.
- C. The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.
- D. After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

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**2. MISCELLANEOUS SERVICES**

**2.1. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (911, E911) (CONT'D)**

**2.1.2. REGULATIONS (CONT'D)**

- E. The Company assumes no liability for any infringement or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this Tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others.
- F. Under the terms of this Tariff the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement or invasion of the right of privacy of any persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

**2.1.3. RATES AND CHARGES**

No local usage charge applies to the calling party for calls to the 911 emergency number.

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**2. MISCELLANEOUS SERVICES**

**2.2. TELECOMMUNICATIONS RELAY SERVICE (TRS)**

**2.2.1. GENERAL**

Telecommunications Relay Service (TRS) is a relay telecommunications service for persons who are deaf or hearing and/or speech disabled. The service permits telephone communications between individuals with hearing and/or speech disabilities who must use a Text Telephone and individuals with normal hearing and speech.

**2.2.2. REGULATIONS**

The following regulations will apply to customer dialed long distance messages placed by a customer with a disability who is incapable of speech and, therefore, uses a non-voice telecommunications device for communicating over the MTS network.

- A. A customer who is unable to use a telephone instrument due to a hearing and/or speech impairment may apply to the Company for a rate discount. The rate discount is applicable to MTS messages originating through access provided by only one local exchange residence service designated by the customer.
- B. Upon written application and upon certification of their impaired status, which is evidenced by either a certificate from a physician, health care official, state agency, or a diploma from an accredited educational institution for the impaired, residential impaired customers or impaired members of a customer's household are eligible to receive a discount off their MTS rates. In addition, if they utilize telebraille devices, they are eligible to receive free access to local and intrastate long distance Directory Assistance Service.
- C. Text Telephone lines maintained by nonprofit organizations and governmental agencies, upon written application to the Company and verification that such lines are maintained for the benefit of the impaired, are eligible to receive a discount off their MTS rates.



**COMCAST LOCAL SERVICE TARIFF  
PUCO No. 4**

**COMCAST PHONE  
OF OHIO, LLC**

Original Sheet 5

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**2. MISCELLANEOUS SERVICES**

**2.2. TELECOMMUNICATIONS RELAY SERVICE (TRS) (CONT'D)**

**2.2.3. RATE DISCOUNTS**

For intrastate Dial Station toll calls received from the relay service, the Company will apply the following discounts:

- Calls placed during the Peak period will receive the Off-Peak rates.
- Calls Placed during the Off-Peak period will receive the Weekend rates.
- Calls Placed during the Weekend period will receive an additional 10% discount.

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Original Sheet 6

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**2. MISCELLANEOUS SERVICES**

**2.3. LATE PAYMENT CHARGE**

The Company will assess a late payment charge equal to 1.5% of the balance due on the unpaid portion of the bill if payment is not received by the payment due date.

Late payment charges do not apply to the disputed amounts portion of unpaid balances. Undisputed amounts of the same bill may be subject to a late payment charge if they remain unpaid by the due date on the customer's bill.

The late payment charge will not be applied to previous late payment charges that have been assessed but not yet been paid for, but will apply to the accumulated services for which the customer is in arrears. Late payment charges will be applied without discrimination.

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## **EXHIBIT C**

### **DESCRIPTION OF FILING**

This filing cancels Comcast Phone of Ohio, LLC Tariff No. 1 and replaces it with Local Service Tariff No. 4 in compliance with the PUCO's Implementation Order in Case No. 10-1010-TP-ORD. With this filing the Company's local services are being detariffed except for those services required to be tariffed pursuant to 4901:1-6-11(A). Comcast Basic Local Exchange Service is provided to only customers with four or more lines, and the service descriptions, regulations and rates may be found in the Company's Ohio Service Guide located at [www.comcast.com/tariffs](http://www.comcast.com/tariffs).

# **EXHIBIT D**

## **CUSTOMER NOTICE**

No customers currently receive the services being detariffed; therefore, no customer notice was required.

# **EXHIBIT E**

## **AFFIDAVIT**

No customers currently receive the services being detariffed; therefore, no customer notice was required.

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**4/19/2011 9:39:16 AM**

**in**

**Case No(s). 90-9216-TP-TRF, 11-2524-TP-ATA**

Summary: Tariff Detariffing Application electronically filed by Linda P Tipps on behalf of  
COMCAST PHONE OF OHIO, LLC