

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS APPLICATION FORM for
DETARIFFING AND RELATED ACTIONS

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD
(Effective: 01/20/2011 through 05/20/2011)

In the Matter of the Application of Sycamore Telephone)
 Company to Detariff Services and make other changes related)
 to the Implementation of Case No. 10-1010-TP-ORD)
)

TRF Docket No. 90-5038 – TP - TRF

Case No. 11 - 2523 - **TP - ATA**

NOTE: Unless you have reserved a Case No. leave the "Case No." fields BLANK.

Name of Registrant(s) Sycamore Telephone Company

DBA(s) of Registrant(s) _____

Address of Registrant(s) 104 E. 7th Street, Sycamore, OH 44882-9409

Company Web Address www.sycamoretelephone.net

Regulatory Contact Person(s) Carolyn S. Flahive Phone 614-469-3294 Fax 614-469-3361

Regulatory Contact Person's Email Address Carolyn.Flahive@ThompsonHine.com

Contact Person for Annual Report Steven Ekleberry, General Manager Phone: 419-927-6012

Address (if different from above) _____

Consumer Contact Information Debra S. Lee, Corporate Secretary Phone: 419-927-6012

Address (if different from above) _____

Part I – Tariffs

Please indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

NOTE: All cases are ATA process cases, tariffs are effective the day they are filed, and remain in effect unless the Commission acts to suspend.

Carrier Type	<input checked="" type="checkbox"/> ILEC	<input type="checkbox"/> CLEC	<input type="checkbox"/> CTS
Tariff for Basic Local Exchange Service (BLES) and/or other services required to be tariffed pursuant to 4901:1-6-11(A); detariffing of all other services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other changes required by Chapter 4901:1-6 (Describe in detail in Exhibit C)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Part II – Exhibits

Note that the following exhibits are required for all filings using this form.

Included	Identified As:	Description of Required Exhibit:
<input checked="" type="checkbox"/>	Exhibit A	The existing affected tariff pages.
<input checked="" type="checkbox"/>	Exhibit B	The proposed revised tariff pages.
<input checked="" type="checkbox"/>	Exhibit C	Narrative summarizing all changes proposed in the application, and/or other information intended to assist Staff in the review of the Application.
<input checked="" type="checkbox"/>	Exhibit D	One-time customer notice of detariffing and related changes consistent with rule 4901:1-06-07
<input checked="" type="checkbox"/>	Exhibit E	Affidavit that the Customer Notice described in Exhibit C has been sent to Customers.

Part III. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Sycamore Telephone Company, and am authorized to make this statement
(Name) on its behalf.

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) April 15, 2011

at (Location) Sycamore, Ohio

*(Signature and Title) /s/ Steven Ekleberry, General Manager

(Date) April 15, 2011

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Carolyn S. Flahive verify that I have utilized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) /s/ Carolyn S. Flahive, Esq.

(Date) April 18, 2011

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WV

EXHIBIT A
(Existing Affected Tariff Pages)

PUCO No. 12
Cancels and Supercedes
PUCO No. 11

THE SYCAMORE TELEPHONE COMPANY
LOCAL & GENERAL EXCHANGE TARIFF

ISSUED: November 6, 1984

EFFECTIVE: December 1, 1984

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Case No. 84-85-TP-AIR Entered: November 6, 1984
Issued by the Public Utilities Commission of Ohio.

RECEIVED

MAY 8 1990

TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

P.U.C.O. No. 12
INDEX

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	(D)
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ISSUED: May 1, 2008

EFFECTIVE: June 16, 2008

In Accordance with Case No. 08-0559-TP-ATA
Issued by the Public Utilities Commission of Ohio
Richard Ekleberry, Vice President
Sycamore, Ohio

P.U.C.O. No. 12
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(D)

ISSUED: May 1, 2008

EFFECTIVE: June 16, 2008

In Accordance with Case No. 08-0559-TP-ATA
Issued by the Public Utilities Commission of Ohio
Richard Ekleberry, Vice President
Sycamore, Ohio

SYCAMORE TELEPHONE COMPANY
Sycamore, Ohio

MASTER INDEX
Ninth Revised Sheet No. 3
Replaces Eighth Revised Sheet No. 3

P.U.C.O. No. 12
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ISSUED: May 1, 2008

EFFECTIVE: June 16, 2008

In Accordance with Case No. 08-0559-TP-ATA
Issued by the Public Utilities Commission of Ohio
Richard Ekleberry, Vice President
Sycamore, Ohio

P.U.C.O. No. 12
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ISSUED: March 18, 2009

EFFECTIVE: March 18, 2009

In Accordance with Case No. 09-243 -TP-ZTA
Issued by the Public Utilities Commission of Ohio
Richard Ekleberry, Vice President
Sycamore, Ohio

SYCAMORE TELEPHONE COMPANY
Sycamore, Ohio

PREFACE
FOURTH REVISED SHEET NO. 1
REPLACES THIRD REVISED SHEET NO. 1

P.U.C.O. No. 12
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ISSUED: May 1, 2008

EFFECTIVE: June 16, 2008

In Accordance with Case No. 08-0559-TP-ATA
Issued by the Public Utilities Commission of Ohio
Richard Ekleberry, Vice President
Sycamore, Ohio

P.U.C.O. NO. 12
EXPLANATION OF SYMBOLS

(C)	-	To signify changed regulation	(N)
(D)	-	" " discontinued rate or regulation	
(I)	-	" " increase	
(N)	-	" " new rate or regulation	
(R)	-	" " reduction	
(S)	-	" " reissued matter	
(T)	-	" " a change in text but no change in rate or regulation	(N)

ISSUED: November 6, 1984

EFFECTIVE: December 1, 1984

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Case No. 84-85-TP-AIR Entered: November 6, 1984
Issued by the Public Utilities Commission of Ohio.

THE SYCAMORE TELEPHONE COMPANY
Sycamore, Ohio

SECTION NO. 1
Sixth Revised Sheet No. 1
Cancels Fifth Revised Sheet No. 1

P.U.C.O. NO. 12
LOCAL EXCHANGE SERVICE TARIFFS

SYCAMORE EXCHANGE

The rates below entitle subscribers in the Sycamore Exchange to call the McCutchenville and Melmore exchanges toll-free. (T)

(D)

Net Monthly Rates

	<u>Business</u>	<u>Residence</u>	<u>Payphone</u>
Individual access line	\$15.60 (C)	\$11.50 (C)	\$15.60 (C)
Coin Supervision Additive			\$7.20

(D)

Issued: October 13, 2006

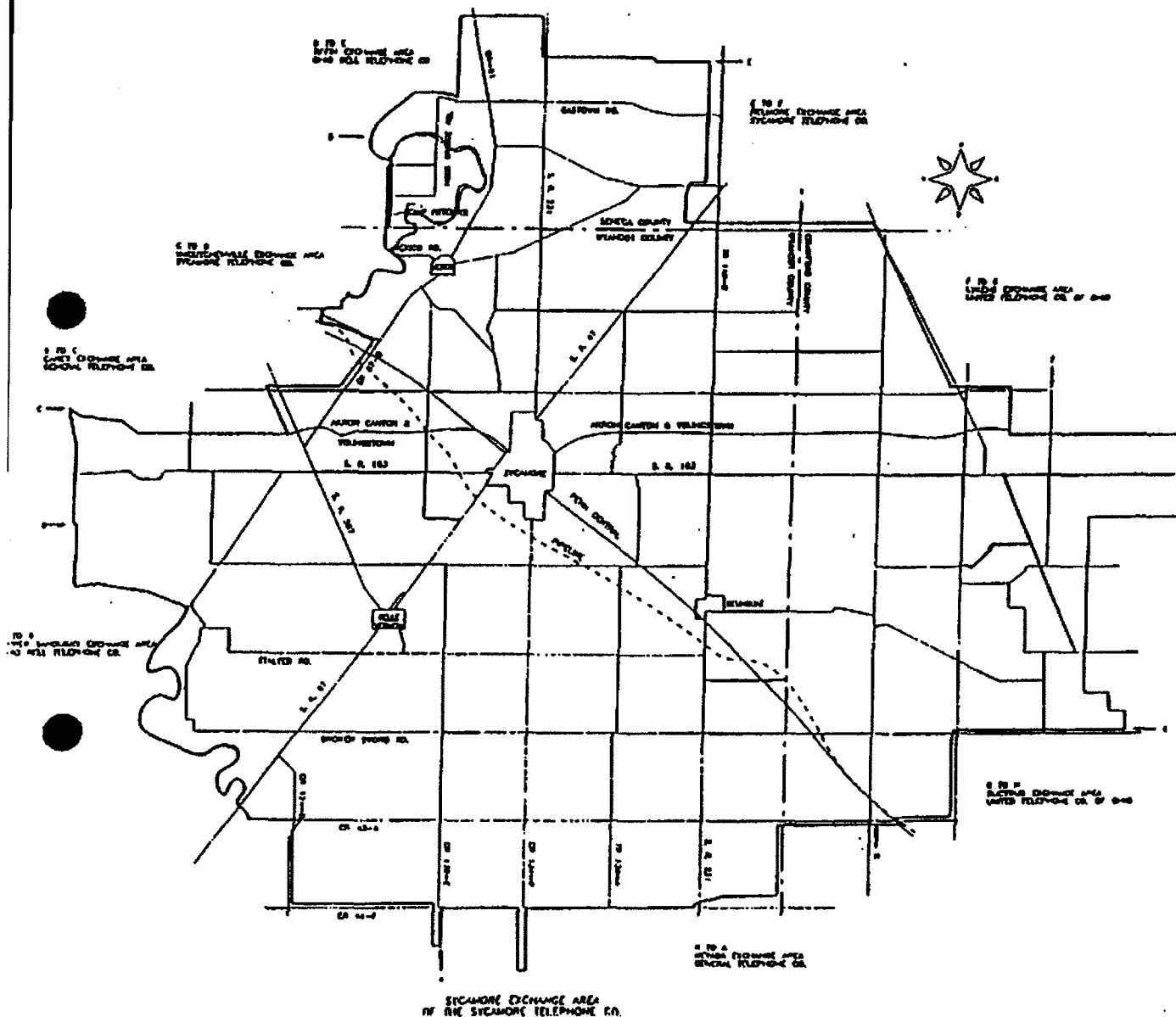
Effective: November 28, 2006

In Accordance with Case No. 06-1238-TP-ATA
Issued by the Public Utilities Commission of Ohio
Richard Ekleberry, Vice President & CEO
Sycamore, Ohio

P.U.C.O. NO. 12
LOCAL EXCHANGE SERVICE TARIFFS

SYCAMORE EXCHANGE

(C)



(C)

ISSUED: November 6, 1984

EFFECTIVE: December 1, 1984

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Case No. 84-85-TP-AIR Entered: November 6, 1984
Issued by the Public Utilities Commission of Ohio.

SECTION 1
ORIGINAL SHEET NO. 3

SYCAMORE EXCHANGE
BASE RATE AREA



Filed under authority of Case No. 84-85-TP-AIR Entered: November 6, 1984
Issued by the Public Utilities Commission of Ohio.

THE SYCAMORE TELEPHONE COMPANY
Sycamore, Ohio

SECTION NO. 1
Sixth Revised Sheet No. 4
Cancels Fifth Revised Sheet No. 4

P.U.C.O. NO. 12
LOCAL EXCHANGE SERVICE TARIFFS

McCUTCHEENVILLE EXCHANGE

The rates below entitle subscribers in the McCutchenville Exchange to call the Sycamore and Melmore exchanges toll-free. (T)

(D)

Net Monthly Rates

	<u>Business</u>	<u>Residence</u>	<u>Payphone</u>
Individual access line	\$15.60 (C)	\$11.50 (C)	\$15.60 (C)
Coin Supervision Additive			\$7.20

(D)

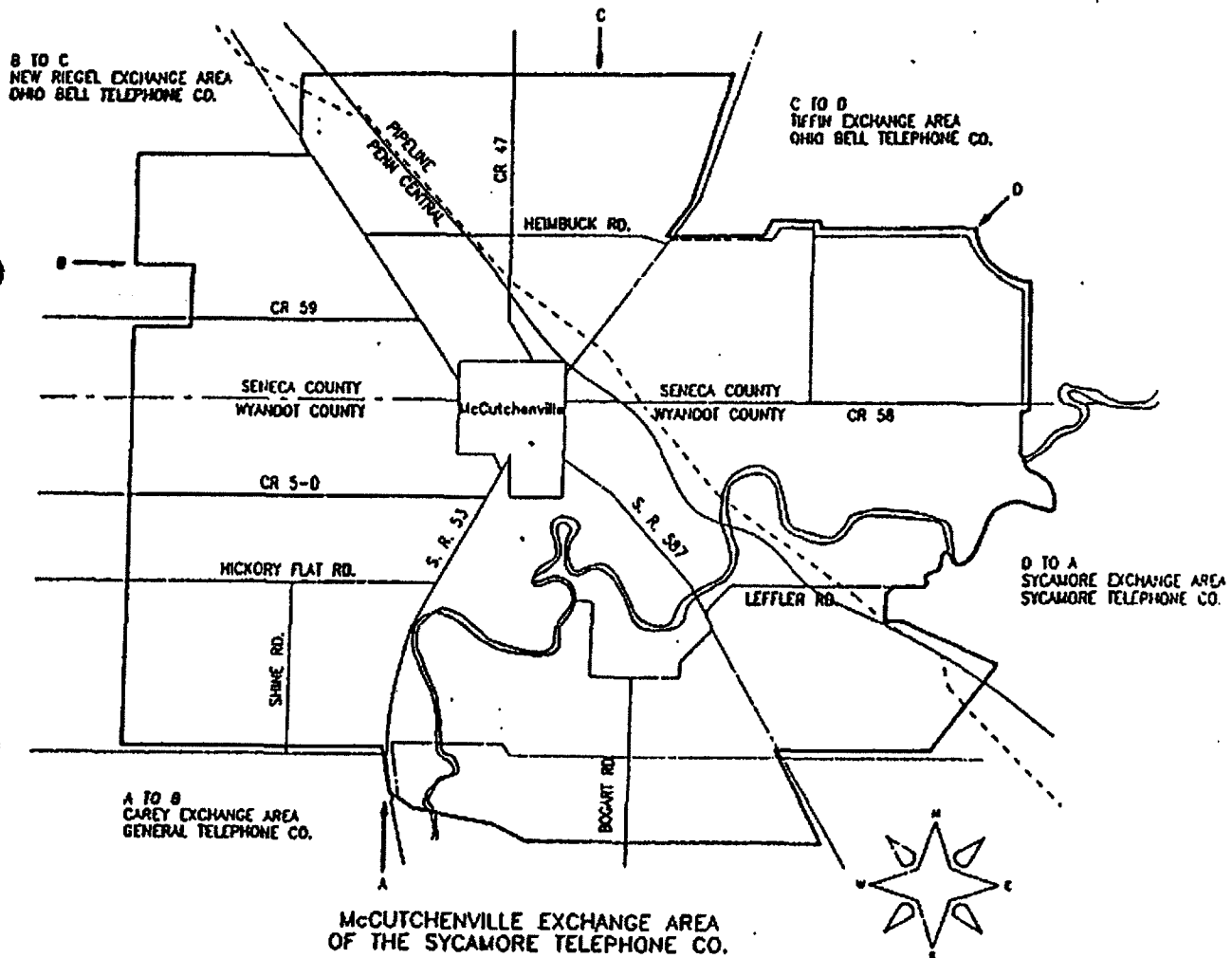
Issued: October 13, 2006

Effective: November 28, 2006

In Accordance with Case No. 06-1238-TP-ATA
Issued by the Public Utilities Commission of Ohio
Richard Ekleberry, Vice President & CEO
Sycamore, Ohio

P.U.C.O. NO. 12
LOCAL EXCHANGE SERVICE TARIFFS

MCCUTCHEVILLE EXCHANGE



ISSUED: November 6, 1984

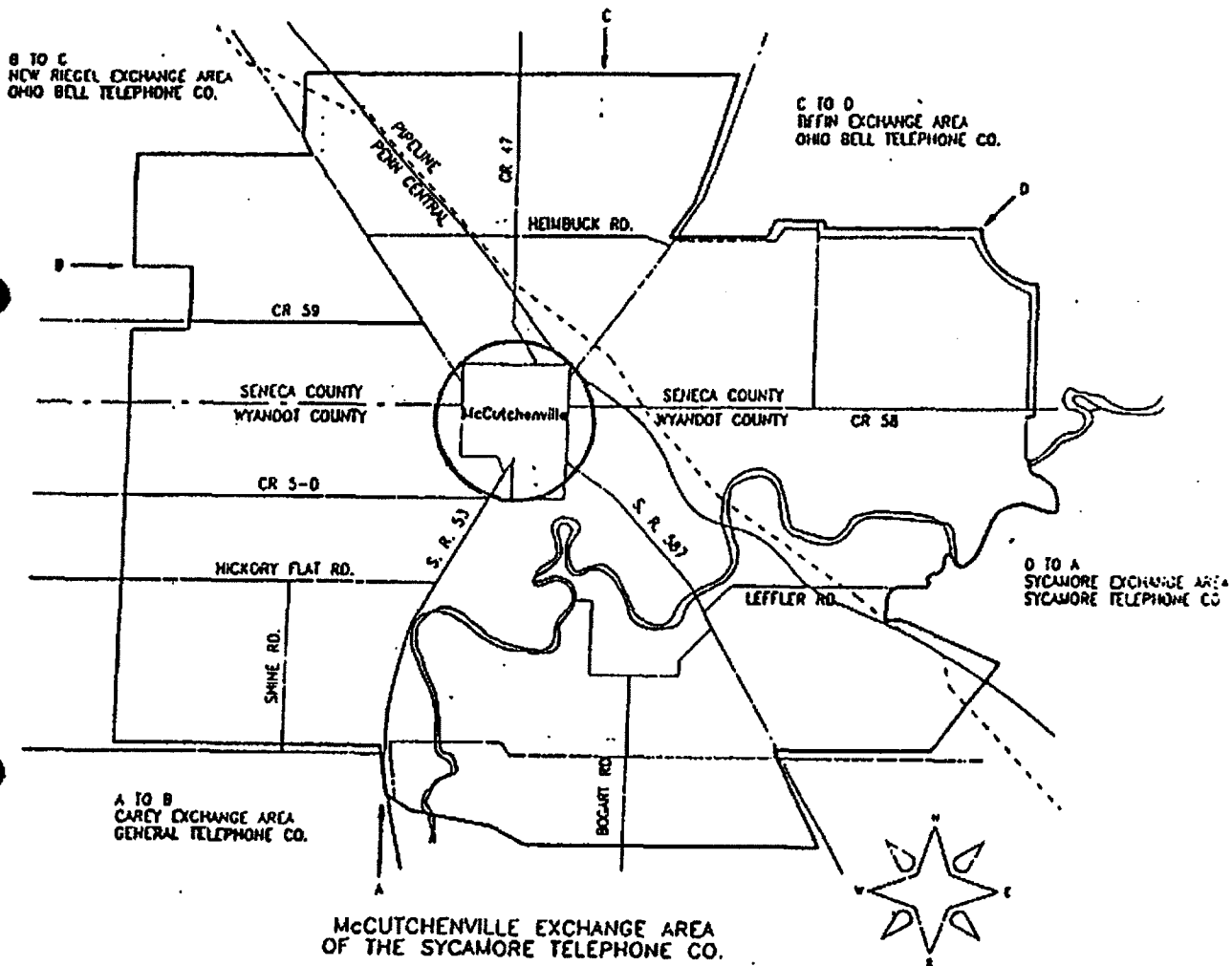
EFFECTIVE: December 1, 1984

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Case No. 84-85-TP-AIR Entered: November 6, 1984
Issued by the Public Utilities Commission of Ohio.

P.U.C.O. NO. 12
LOCAL EXCHANGE SERVICE TARIFFS

MCCUTCHENVILLE EXCHANGE
BASE RATE AREA



ISSUED: November 6, 1984

EFFECTIVE: December 1, 1984

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Case No. 84-85-TP-AIR Entered: November 6, 1984
Issued by the Public Utilities Commission of Ohio.

THE SYCAMORE TELEPHONE COMPANY
Sycamore, Ohio

SECTION NO. 1
Sixth Revised Sheet No. 7
Cancels Fifth Revised Sheet No. 7

P.U.C.O. NO. 12
LOCAL EXCHANGE SERVICE TARIFFS

MELMORE EXCHANGE

The rates below entitle subscribers in the Melmore Exchange to call the McCutchenville and Sycamore exchanges of this Company and the Tiffin Exchange of AT&T Ohio toll-free. (T)

(D)

Net Monthly Rates

	<u>Business</u>	<u>Residence</u>	<u>Payphone</u>
Individual access line	\$17.50 (C)	\$13.40 (C)	\$17.50 (C)
Coin Supervision Additive			\$7.20

(D)

Issued: October 13, 2006

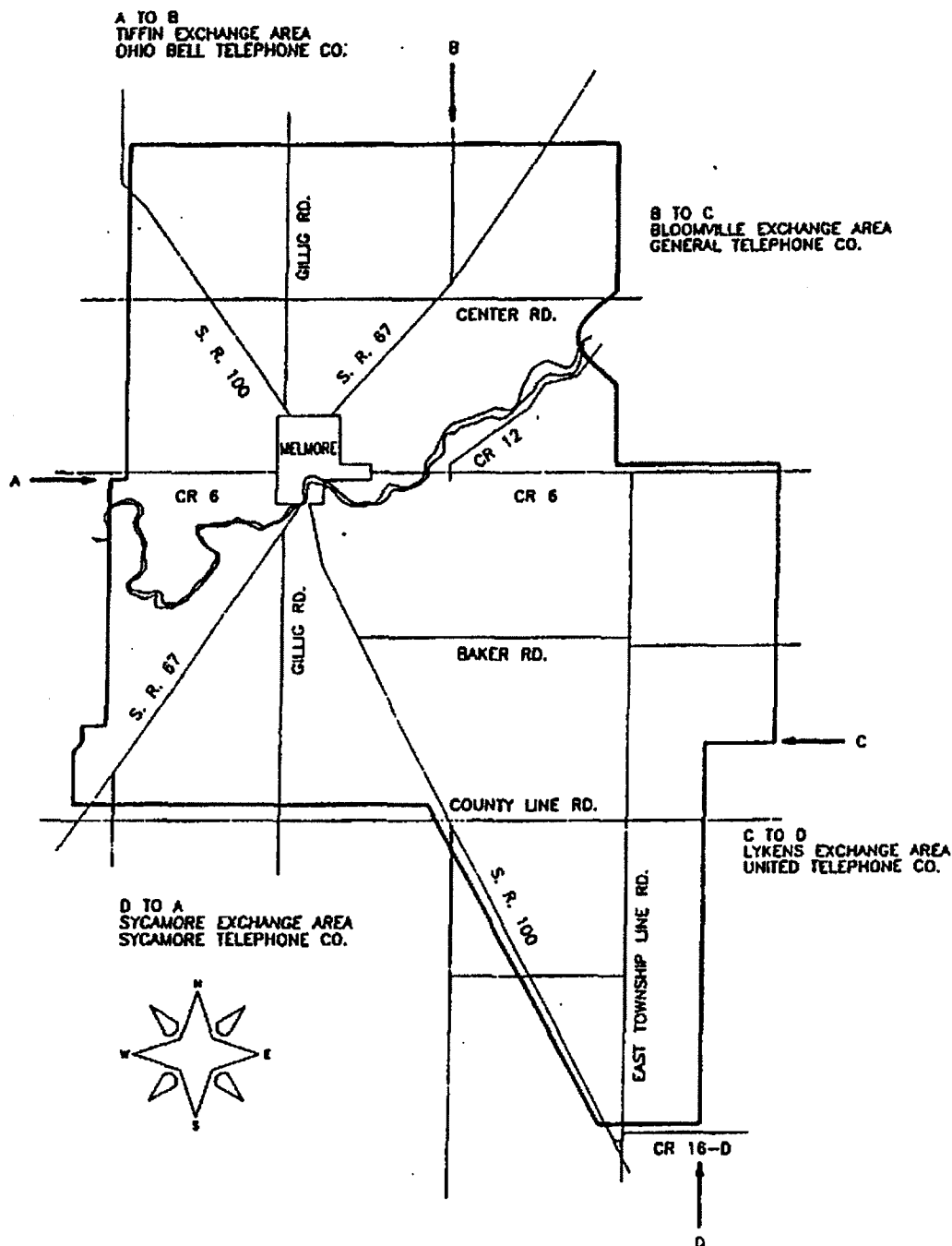
Effective: November 28, 2006

In Accordance with Case No. 06-1238-TP-ATA
Issued by the Public Utilities Commission of Ohio
Richard Ekleberry, Vice President & CEO
Sycamore, Ohio

P.U.C.O. NO. 12
LOCAL EXCHANGE SERVICE TARIFFS

MELMORE EXCHANGE

(C)



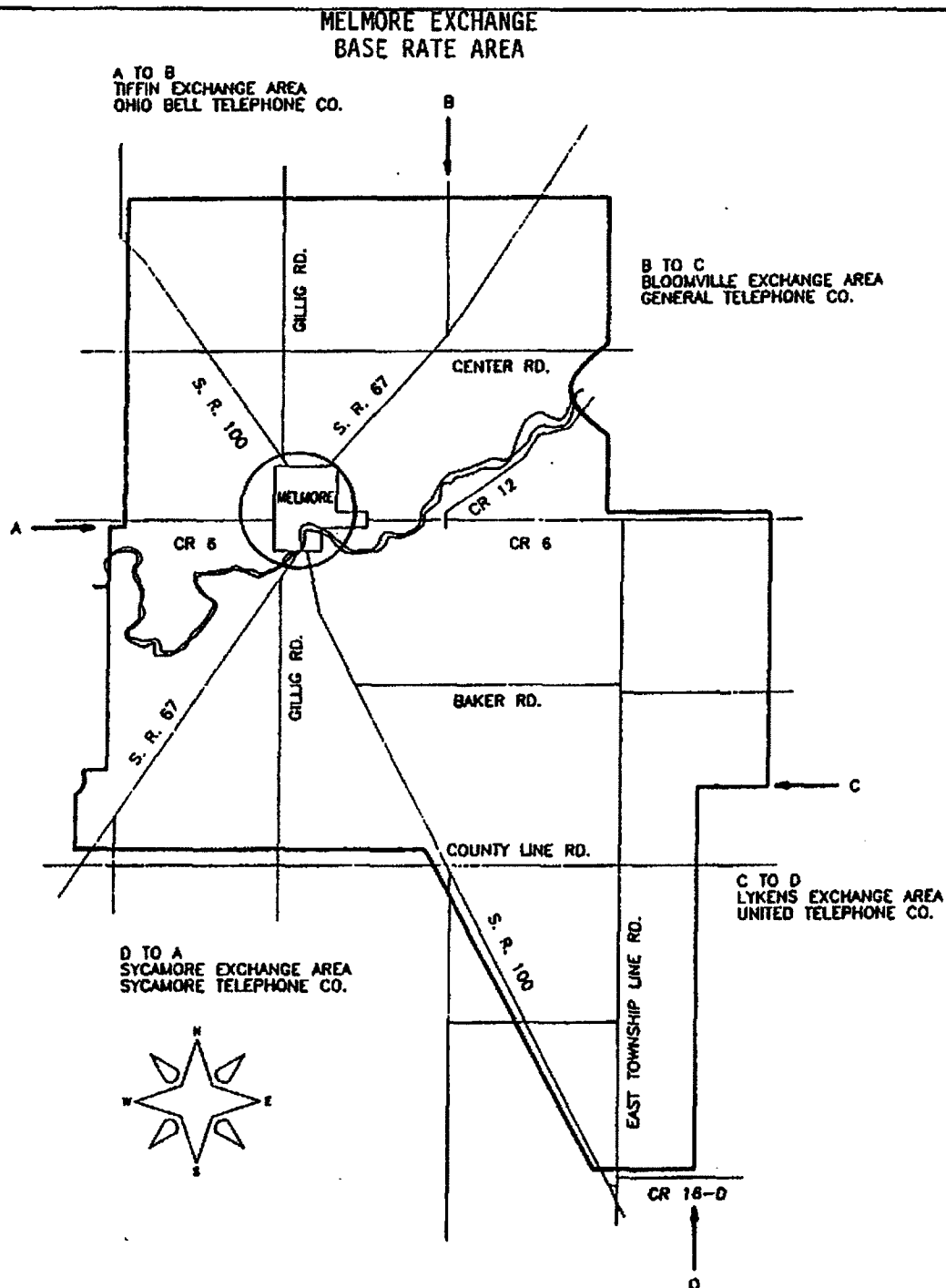
ISSUED: November 6, 1984

EFFECTIVE: December 1, 1984

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Case No. 84-85-TP-AIR Entered: November 6, 1984
Issued by the Public Utilities Commission of Ohio.

P.U.C.O. NO. 12
LOCAL EXCHANGE SERVICE TARIFFS



ISSUED: November 6, 1984

EFFECTIVE: December 1, 1984

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Case No. 84-85-TP-AIR Entered: November 6, 1984
Issued by the Public Utilities Commission of Ohio.

P.U.C.O. NO. 12
LOCAL EXCHANGE SERVICE TARIFFS

Throughout the Exchange Area of Sycamore, McCutchenville, and Melmore exchanges.

- A. The following net monthly rates apply to supplemental equipment which will be furnished to subscribers to access line service at locations on the same premise as, and within 150 feet of, the access line.

	<u>Business</u>	<u>Residence</u>	(D)
Access Line Extension (off premise) (each)	\$ <u>25.00</u> (2)	\$ <u>10.00</u> (2)	

(D)

Non-published number	<u>.50</u>	<u>.50</u>
Extra listings	<u>.50</u>	<u>.50</u>
Joint user	<u>50%</u> (3)	<u>50%</u> (3)
Foreign exchange listings	<u>2.00</u>	<u>1.00</u>
Trunk Hunting (Rotary Service)	<u>3.00</u>	<u>3.00</u>
Vacation rates	<u>50%</u> (4)	<u>50%</u> (4)

When either an access line extension or the main access line with which it is connected is installed at a business location, business rates apply to both lines. When access lines located on different premises of subscribers to any grades of service are connected at the subscriber's request to circuits having the same line circuit number, the rate for individual access line service applies to one access line on each of the premises. When access lines located on the same premises have different call numbers, the access line rate applies to each of the access lines to which each call number is assigned. The term "premises" is defined as continuous property occupied by the subscriber, whether or not a public highway separates the station locations.

ISSUED: January 22, 1986

EFFECTIVE: February 1, 1986

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Case No. 85-533-TP-UNC Entered:
Issued by the Public Utilities Commission of Ohio.

P.U.C.O. No. 12
LOCAL EXCHANGE SERVICE TARIFFS

- B. The following charges shall apply for customer-initiated services on a non-recurring basis.

Service connection charges
(New installation, 1 line 1 set)

Service order	\$11.00
Central office	10.00
Visitation	8.00
Number change	10.00 (5)
Restoral of service	12.00 (5)
Move (off premises)	25.00 (5)
Subsequent visits	18.00 (5)
Non-published number change	10.00 (5)
Service charge - insufficient fund check	5.00 (5)

Customer owned equipment (See Section 5,
Original Sheet No. 1)

Test charge 20.00

Key systems installation (See Section 3,
Original Sheet No. 7)

1 to 40 lines Cost (6)

- C. Miscellaneous

Fire phone service per month 19.80 (5)

(D)

NOTE: Footnote explanations are as follows:

- (1) Basic Rotary Dial Company Owned Instrument Rate is in addition to the rates and charges applicable for associated access lines(s) and facilities, and in addition to all other charges for special feature telephone instruments.

RECEIVED February 19, 1999

EFFECTIVE: February 21, 1999

FEB 19 1999

TARIFF DIVISION
Public Utilities Commission of Ohio

Issued by
LYNN FRY, President
Sycamore, Ohio
Filed under the authority of
PUCO Case Number 99-9-TP-ATA

P.U.C.O. NO. 12
LOCAL EXCHANGE SERVICE TARIFFS

- (2) In addition to applicable access line rate.
- (3) 50% of one party business access line or residential access rate computed to the next higher multiple of \$.25.
- (4) Vacation rates: The reduction in rate for the period of over one month suspension is equal to 50% of the total exchange access line and instrument service charges. Plus \$5.00.
- (5) Rate listed plus applicable service connection charges.
- (6) Cost items defined as follows:

(D)

(D)

(a) Loaded Labor Wage Rate - the labor rate component associated (T) with the above cost items will be billed at \$7.00 for each quarter hour.

All of the aforementioned cost items are to include cost of labor and all materials and applicable taxes. Plus applicable service connection charges.

ISSUED: March 31, 1987

EFFECTIVE: January 1, 1987

Issued by
LYNN FRY, President
Sycamore, Ohio

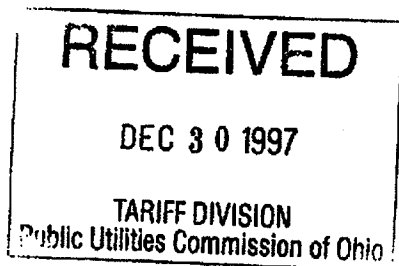
Filed under authority of Case No. 86-927-TP-COI Entered: March 31, 1987
Issued by the Public Utilities Commission of Ohio.

THE SYCAMORE TELEPHONE COMPANY

SECTION NO. 1
FIRST REVISED SHEET NO. 12.1

P.U.C.O. NO. 12

[RESERVED FOR FUTURE USE]



ISSUED: December 30, 1997

EFFECTIVE: January 1, 1998

IN ACCORDANCE WITH CASE NO. 97-632-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Lynn Fry, President
Sycamore, Ohio

SYCAMORE TELEPHONE COMPANY
Sycamore, Ohio

P.U.C.O. No. 12

GENERAL EXCHANGE SERVICE TARIFFS

Rider Pursuant to the Commission's Order of
May 31, 1989 in Case No. 87-1228-TP-COI

The following relates to the Link Up America Assistance
Tariff provisions set forth at Section No. 1, Original Sheet
No. 12.1:

To be eligible for Link Up America assistance,
a customer no longer needs to meet the non-income
eligibility requirements relating to the length
of time that a customer has resided at an address
where there has been no telephone service and the
frequency with which the customer has availed
himself/herself of Link Up America benefits. The
other eligibility requirements listed in this tariff
remain in effect.

Issued: June 6, 1989

Effective: June 8, 1989

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Order No. 87-1228-TP-COI
of The Public Utilities Commission of Ohio.

P.U.C.O. NO. 12
LOCAL EXCHANGE SERVICE TARIFFS

1. Touch Calling.

This service is included in the monthly access line rates for subscribers with touch tone service as of the Effective Date below.

Customers with rotary dial service as of November 28, 2006 will be grandfathered and their monthly access line rate will not change. However, any subsequent change to service, or disconnection followed by reconnection, will result in the loss of the grandfathering exception and will require that customer to upgrade to touch tone service. (T)

Customers may upgrade from rotary dial service to touch tone service at no additional service charge.

2. Telecommunications Relay Services (TRS) (N)

Customers may be assessed an annual charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

THE SYCAMORE TELEPHONE COMPANY
Sycamore, Ohio

SECTION NO. 1
ORIGINAL SHEET NO. 14

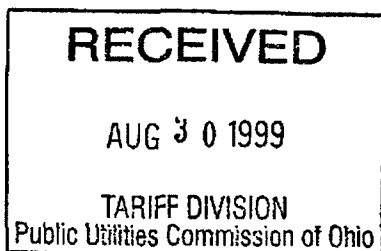
P.U.C.O. NO. 12

Discounts: Schools and Libraries

Pursuant to PUCO Case No. 97-632-TP-ATA and FCC Docket No. 96-45, FCC 97-157 (Universal Service Order), schools and libraries may be eligible for reduced rates funded by the federal universal service fund.

(N)

(N)



Issued: August 30, 1999

Effective: August 30, 1999

Issued by LYNN J. FRY, President
Sycamore, Ohio

Filed under the authority of Case Number 99-836-TP-ATA

SYCAMORE TELEPHONE COMPANY
Sycamore, Ohio

P.U.C.O. No. 12

GENERAL EXCHANGE SERVICE TARIFFS

Rider Pursuant to the Commission's Order of
May 31, 1989 in Case No. 87-1228-TP-COI

The following relates to the Link Up America Assistance
Tariff provisions set forth at Section No. 1, Original Sheet
No. 12.1:

To be eligible for Link Up America assistance,
a customer no longer needs to meet the non-income
eligibility requirements relating to the length
of time that a customer has resided at an address
where there has been no telephone service and the
frequency with which the customer has availed
himself/herself of Link Up America benefits. The
other eligibility requirements listed in this tariff
remain in effect.

Issued: June 6, 1989

Effective: June 8, 1989

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Order No. 87-1228-TP-COI
of The Public Utilities Commission of Ohio.

P.U.C.O. No. 12
GENERAL EXCHANGE SERVICE TARIFFS

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

(N)

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators. Pursuant to PUCO Case No. 05-1306-TP-COI, 811 Service shall be made available within Ohio by May 14, 2007.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

(N)

ISSUED: April 26, 2007

EFFECTIVE: June 11, 2007

In Accordance with Case No. 07-480-TP-ATA
Issued by the Public Utilities Commission of Ohio
Richard Ekleberry, Vice President & CEO
Sycamore, Ohio

P.U.C.O. No. 12
GENERAL EXCHANGE SERVICE TARIFFS

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
3. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.

(N)

P.U.C.O. No. 12
GENERAL EXCHANGE SERVICE TARIFFS

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(continued)

6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.
10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

(N)

P.U.C.O. No. 12
GENERAL EXCHANGE SERVICE TARIFFS

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.

(N)

P.U.C.O. No. 12
GENERAL EXCHANGE SERVICE TARIFFS

811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (continued)

(N)

D. LIABILITY (continued)

2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.
3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES AND CHARGES

There shall be no charges associated with the provision of this service to the 811 Provider.

(N)

THE SYCAMORE TELEPHONE COMPANY
SYCAMORE, OHIO

SECTION 2
FIRST REVISED SHEET NO. 1

P.U.C.O. NO. 12
GENERAL EXCHANGE SERVICE TARIFFS

(D)

A. JOINT USERS

Joint User Service, including one listing in the directory, is furnished at the following rates for each joint user, per month:

Business Individual Line Service	50 per cent of individual business line rate computed to the next higher multiple of 25¢.
Residence Individual Line Service	50 per cent of individual residence line rate computed to the next higher multiple of 25¢.

ISSUED: January 22, 1986

EFFECTIVE: February 1, 1986

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Case No. 85-533-TP-UNC Entered:
Issued by the Public Utilities Commission of Ohio.

THE SYCAMORE TELEPHONE COMPANY
SYCAMORE, OHIO

SECTION 2
FIRST REVISED SHEET NO. 2

P.U.C.D. NO. 12
GENERAL EXCHANGE SERVICE TARIFFS

(D)

B. VACATION RATES

Upon request, a subscriber having any class of service except a service station, may temporarily suspend his service for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension of not to exceed six months is allowed in any calendar year.

Notice to suspend service may begin on any day of the month provided reasonable notice is given in advance. Notice to restore service must be given in advance and no charge will be made for restoration of service.

The reduction in rate for the period of suspension is equal to fifty per cent of the total exchange service charges.

ISSUED: January 22, 1986

EFFECTIVE: February 1, 1986

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Case No. 85-533-TP-UNC Entered:
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P.U.C.O. NO. 12
GENERAL EXCHANGE SERVICE TARIFFS

900 SERVICES CALL BLOCKING

A. Description

900 services call blocking is an optional service providing residential and nonresidential subscribers with the capability to block the origination of direct dialed calls to all 900 services.

B. Regulations

1. Call blocking of 900 services is provided where telephone company facilities permit.
2. 900 services blocking is provided to residential subscribers at no charge for initial requests.
3. 900 services blocking is to be provided to nonresidential customers, free of charge, on a one-time basis, during a 60-day period after the inception of service.
4. Telephone company charges, if any, associated with residential subscribers' subsequent requests, and nonresidential subscribers' initial and subsequent requests, for 900 services blocking will not exceed the company's service order charge found in Section 1 of these tariffs.
5. Residential subscribers obtaining service at a new location shall be afforded blocking of 900 services at no charge, even if they exercised an option to block 900 services at a previous location at no charge.
6. Nonresidential customers obtaining service at a new location shall be afforded blocking of 900 services at no charge during a 60-day period after the inception of service, even if they exercised an option to block 900 services at a previous location at no charge.
7. Customers may elect to remove 900 services blocking at no charge. Requests by subscribers to remove 900 services blocking must be in writing.

Issued: January 3, 1995

EFFECTIVE: January 4, 1995

Issued by
LYNN FRY, President
Sycamore, Ohio

In accordance with Case No. 94-1648-TP-COI
Issued by the Public Utilities Commission of Ohio
Filed under authority of Case No. 90-5038-TP-TRF

P.U.C.O. NO. 12
GENERAL EXCHANGE SERVICE TARIFFS

FIRE ALARM REPORTING SYSTEM

The Sycamore Telephone Company will furnish a fire alarm system to the Sycamore Volunteer Fire Department and McCutchenville Volunteer Fire Department.

The fire reporting system shall be capable of signalling and providing voice connections for connecting ten (10) volunteer firemen to the incoming fire alarm telephone call.

The fire reporting system will be furnished at the rate of \$19.80 per month. Night and day switching facilities are provided at this rate. (R)

All new installations, disconnecting, moves or changes of these facilities to each individual fireman's regular and established telephone service will be charged for according to rates and charges as set forth on other pages of the Sycamore Telephone Company Tariff.

A one-time, non-recurring charge over and above other installation and service charges will apply to each new fire phone added to the system or when an existing fireman changes the location of his fire phone service as provided under Non-Recurring Charges set forth in this tariff.

ISSUED: March 31, 1987

EFFECTIVE: January 1, 1987

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Case No. 86-927-TP-COI. Entered: March 31, 1987
Issued by the Public Utilities Commission of Ohio.

THE SYCAMORE TELEPHONE COMPANY
Sycamore, Ohio

Section No. 2
First Revised Sheet No. 5
Replaces Original Sheet No. 5

P.U.C.O. No. 12

GENERAL EXCHANGE SERVICE TARIFFS

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RESALE AND SHARED TENANT SERVICE

DOCKETING DIVISION
Public Utilities Commission of Ohio

A. GENERAL

1. Shared Tenant Service is a shared service arrangement which allows a business customer subscribing to Shared Tenant Service to share or resell local service to individuals, firms, corporations, etc. (herein called "tenants") located within the Shared Tenant Service customer's premises.
2. Except where specifically noted herein, this tariff is not intended to apply to the resale of local exchange service by certified local exchange carriers. (N)
3. This tariff does not permit, by a certified local exchange carrier or any other entity, the purchase of local residential service for resale as business service. Such resale is prohibited. (N)

B. CONDITIONS

1. A Shared Tenant Service customer may provide service only within a single building, or a contiguous complex of buildings under common ownership or management (such complex may be intersected by public thoroughfare provided that the property segments created would be continuous in the absence of the thoroughfares). Where separate buildings are involved they must have a related business purpose (e.g. industrial park, shopping center, college or university, etc.)
2. A Shared Tenant Service customer may only offer Shared Tenant Service to the occupants of a building or contiguous complex of buildings which compose a resale or sharing system.
3. Customer Premises Equipment and intrasystem wiring provided by the Shared Tenant Service customer must comply with Part 68 of the Federal Communications Commission's Rules and Regulations.

Issued: September 24, 1996

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed in accordance with Case No. 96-784-TP-ATA TARIFF DIVISION
of The Public Utilities Commission of Ohio

Effective September 24, 1996

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SEP 24 1996

Public Utilities Commission of Ohio

P.U.C.O. No. 12

GENERAL EXCHANGE SERVICE TARIFFS

RESALE AND SHARED TENANT SERVICE

4. Application for Shared Tenant Service, and applications for changes in service therewith, must be made by the Shared Tenant Service customer. The Shared Tenant Service customer is responsible for payment of all charges incurred, whether such charges are associated with services provided for the use of the Shared Tenant Service customer or services provided for the use of tenants that are served by the Shared Tenant Service arrangement.
5. A Shared Tenant Customer is entitled to one telephone directory listing at no charge. Directory listings for the tenants or subscribers of the Shared Tenant Service customer or reseller/sharer will be provided at the rates for business additional listings. Listings of residential tenants will be placed in the residential section of the directory, if any, upon the request of the Shared Tenant Service customer or reseller/sharer.
6. Direct interconnection of PBX's serving different Shared Tenant Service Systems is prohibited.
7. Shared Tenant Service access to local exchange service will be provided on a local measured service basis as contained in the Local Exchange Tariff. Where local measured service is not available, the Shared Tenant Service customer shall pay the appropriate flat business line or trunk rate as set forth in the Local Exchange Tariff. As of the effective date of this tariff sheet the telephone company does not have the capability to offer local measured service. If that capability is acquired the company will file for measured service rates.
8. The Telephone Company will provide direct local service upon request to any tenant in a Shared Tenant Service or other resale/sharing system. The Telephone Company will obtain access to such tenants by leasing the existing intra-building wiring from the Shared Tenant Service customer, or by utilizing or installing its own facilities.

Issued: March 31, 1987

Effective: April 13, 1987

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Order No. 85-1199-TP-COI
of The Public Utilities Commission of Ohio.

P.U.C.O. NO. 12
GENERAL EXCHANGE SERVICE TARIFFS

CUSTOM CALLING



A. GENERAL

1. Custom Calling Features are offered where facilities permit and capacity is available in the serving central office.
2. The service is available on individual line, business and residence exchange services, excluding coin telephone service and PEX trunks.
3. Within 90 days from the date Custom Calling Service is available, customers may be provided a 30-day trial period to assess the effectiveness of the service. If during the 30-day period the customer requests that all the features be discontinued, neither the monthly rate nor any applicable nonrecurring charges would apply. If the customer retains any features, the monthly rates for the features retained would apply from the end of the trial period established. Any applicable nonrecurring charges would be waived.
4. One 30-day free trial period may be offered per feature(s) with each applicant's request for new exchange service.
5. Custom Calling may be offered to customers for free trial use not to exceed 30 days at specified periods of time. The dates of offering and duration of trial use will be determined by the Telephone Company.
6. The Company will provide the customer with proper dialing instructions to operate all custom calling services at the time service is furnished.

ISSUED: March 1, 1992

EFFECTIVE: April 1, 1992

Issued by
LYNN FRY, President
Sycamore, Ohio

P.U.C.O. NO. 12
GENERAL EXCHANGE SERVICE TARIFFS

A. GENERAL (Continued)

7. Custom Calling Services installed simultaneously with the establishment of primary exchange service will be included with the tariffed Service Connection charges as found in Section 1. A service Order Charge will apply for adding Custom Calling Feature(s) to an existing customer's primary service. There will be one Service Order Charge per feature(s) per order. A Service Order Charge will apply for additions or changes to the customer's service, subsequent to the initial establishment of Custom Calling Services.



B. DESCRIPTION OF FEATURES

1. Call Forwarding

- a. Call Forwarding permits a customer to have all calls incoming to his telephone transferred to any dialable telephone number.
- b. The grade of transmission of calls which are forwarded may vary depending on the distance and routing necessary to complete the call. Therefore, the normal grade of transmission is not guaranteed on any forwarded call.

2. Call Waiting

Call Waiting permits a customer to receive an audible signal indicating that a second party wishes to talk to him. The customer may elect to terminate the call with the first party and answer the second calling party, or hold a completely private conversation with each of the two parties on an alternating basis. If requested by the customer, the Cancel Call Waiting feature will be provided at no additional charge.

ISSUED: March 1, 1992

EFFECTIVE: April 1, 1992

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LYNN FRY, President
Sycamore, Ohio

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Issued by the Public Utilities Commission of Ohio

P.U.C.O. NO. 12
GENERAL EXCHANGE SERVICE TARIFFS

B. DESCRIPTION OF FEATURES (Continued)

3. Speed Calling

Speed Calling permits a customer to reach preset numbers by abbreviated dialing. Speed Call-8 provides for up to 8 preset numbers. Speed Call-30 provides for up to 30 preset numbers. The system allows the customer to alter his speed calling list.

4. Call Conferencing

- a. Call Conferencing permits a customer to add a third party to an existing conversation.
- b. The grade of transmission of Call Conferencing may vary depending on the distance and routing necessary to complete such a call; therefore, the Telephone Company makes no representation as to the quality of transmission.

5. Intercom Call

Intercom Call permits a station to call another station on the same line.

6. Teen Service

Teen Service permits the customer to have two different rings for two different phone numbers on the same access line. Each number will have a unique ring. This feature is not available to business service. If the customer has Call Waiting, there will be distinctive Call Waiting tones for each telephone number. This service is available both on rotary and push button telephone sets.

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ISSUED February 19, 1999

EFFECTIVE: February 21, 1999

FEB 19 1999

Issued by
LYNN FRY, President
Sycamore, Ohio

TARIFF DIVISION
Public Utilities Commission

Filed under authority of Case No. 99-9-TP-ATA
Issued by the Public Utilities Commission of Ohio

P.U.C.O. No. 12
GENERAL EXCHANGE SERVICE TARIFFS

7. Toll Control

Toll Control is a central office services arrangement whereby calls to "0," "0+," and "1+" telephone numbers are blocked unless the proper personal identification number (PIN) is dialed. The PIN is a four digit passcode assigned by the Company

- a. Toll Control does not provide restriction of calls to public emergency service 911.
- b. Push Button Dialing is required.

Subscribing to Toll Control does not relieve customers of responsibility for calls charged to their telephone number(s).

(M)

Toll Control will not be provided on pay telephones.

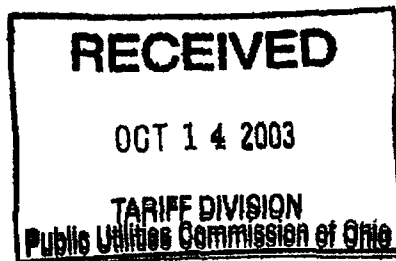
The Company shall not be liable to the customer or any person or entity for damages of any nature or kind arising out of, resulting from, or in connection with, the provision of the service, including, without limitation, the inability to access any non-toll free number for any purpose.

PLACING A TOLL CALL WITH TOLL CONTROL

The customer dials using the following format:

Call Type	Dial Format (xxxx) is the passcode
00-	00xxxx
0+	0xxxx+7 or 10 digits
1+	1xxxx +10 digits
01+	01xxxx + CC + NN
011+	011xxxx + CC + NN
0-	0xxxx

(M)



Issued: August 26, 2003

Effective: October 14, 2003

In Accordance with Case No. 03-1850-TP-ATA
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Lynn J. Fry, President
Sycamore, Ohio

P.U.C.O. No. 12
GENERAL EXCHANGE SERVICE TARIFFS

8. Call Forward Busy: Allows the customer to forward incoming calls to another telephone when the called telephone is busy. (N)
9. Call Forward No Answer: Allows the customer to forward incoming calls to another telephone when the called number has not answered after a specified number of rings. (N)
10. Call Forward Package: Includes Call Forwarding, Call Forward on Busy, Call Forward No Answer, Remote Call Forwarding (N)
11. Teen Package: Includes Teen Service and Toll Control. (N)
12. Basic Internet Service with Call Forward on Busy* (N)
13. Unlimited Internet Service with Call Forward on Busy* (N)
14. Basic Voice Mail Package*: Includes Call Forward on Busy and Call Forward No Answer; maximum of five mailboxes; maximum of ten, one-minute messages. (N)
15. Basic Voice Mail and Email Package*: Includes Call Forward on Busy and Call Forward No Answer; maximum of five mailboxes, maximum of ten, one-minute messages; email notification of voice mail. (N)
16. Silver Voice Mail Package*: Includes Call Forward on Busy and Call Forward No Answer; maximum of five mailboxes; maximum of twenty, two-minute messages. (N)
17. Silver Voice Mail Package with Email *: Includes Call Forward on Busy and Call Forward No Answer; maximum of five mailboxes; maximum of twenty, two-minute messages; email notification of voice mail. (N)
18. Silver Voice Mail Package With Pager*: Includes Call Forward on Busy and Call Forward No Answer; maximum of five mailboxes; maximum of twenty, two-minute messages; pager notification of voice mail. (N)
19. Silver Voice Mail Package with Email and Pager*: Includes Call Forward on Busy and Call Forward No Answer; maximum of five mailboxes; maximum of twenty, two-minute messages; email notification of voice mail; pager notification of voice mail. (N)
20. Gold Voice Mail Package*: Includes Call Forward on Busy and Call Forward No Answer; maximum of five mailboxes; maximum of thirty, three-minute messages; email and pager notification of voice mail. (N)

* These packages include unregulated services that are not subject to the jurisdiction of the PUCO. The Company will follow the disconnection procedures set forth in Ohio Admin. Code 4901:1-6-21(C)(2)(b). If a customer fails to submit timely payment sufficient to cover the entire amount of the regulated and unregulated bundled package rate, the Company may discontinue the provision of any regulated and unregulated services.

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Issued: August 26, 2003
OCT 14 2003

TARIFF DIVISION
Public Utilities Commission of Ohio

In Accordance with Case No. 03-1850-TP-ATA
Issued by the Public Utilities Commission of Ohio
Lynn J. Fry, President
Sycamore, Ohio

Effective: October 14, 2003

P.U.C.O. No. 12
GENERAL EXCHANGE SERVICE TARIFFS

C. RATES

1. Individual Services, per line

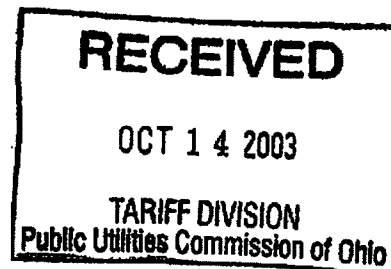
The monthly rates are in addition to the regular rates for the class of business or residence services furnished and any applicable service charges as covered under Service Charges in Section 1 of this tariff.

	<u>Monthly Rate</u>	<u>NRC</u>	(M)
a. Call Forwarding,* per line equipped	\$2.00	**	
b. Call Waiting, per line equipped	\$2.00		
c. Speed Calling, 8-Codes, per line equipped	\$1.50		
d. Speed Calling, 30-Codes, per line equipped	\$3.00		
e. Call Conferencing, per line equipped	\$1.50		
f. Intercom Calling, per line equipped	\$1.50	**	
g. Teen Service	\$5.00		
h. Toll Control with PIN, per line equipped	\$2.00		
i. Call Forward Busy*	\$2.50	\$5.00	(N)
j. Call Forward No Answer*	\$2.50	\$5.00	(N)

* Toll charges will apply as follows:

- The customer subscribing to call forwarding service is responsible for payment of a toll call originated between their line and the number to which the call is forwarded.
- The customer subscribing to call forwarding service is responsible for the payment of charges for collect calls, if a party at the number to which calls are forwarded accepts the call.

** Service Connection Charges – See Section 1



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Sycamore, Ohio

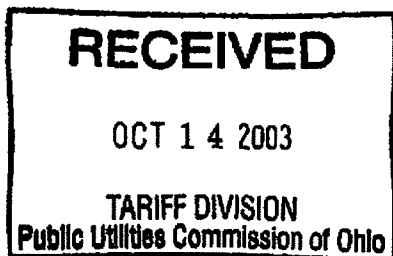
SYCAMORE TELEPHONE COMPANY
Sycamore, Ohio

SECTION 2
FIRST REVISED SHEET NO. 10A
REPLACES ORIGINAL SHEET NO. 10A

P.U.C.O. No. 12
GENERAL EXCHANGE SERVICE TARIFFS

(M)

(M)



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Lynn J. Fry, President
Sycamore, Ohio

P.U.C.O. No. 12
GENERAL EXCHANGE SERVICE TARIFFS

C. Rates (Continued)

	<u>Monthly Rate</u>	<u>NRC</u>	
2. Standard Package, per line This package will include the following features: Call Forwarding, Call Waiting, Speed Call 8-Codes, and Call Conferencing.	\$5.00	**	
3. Custom Package, per line This package allows the customer to design their own package selecting any of the features available.	*	**	
4. Call Forward Package	\$7.00	\$5.00	(N)
5. Teen Package	\$5.00	\$5.00	(N)
6. Basic Internet Service with Call Forward on Busy	\$15.50	\$5.00	(N)
7. Unlimited Internet Service with Call Forward on Busy	\$23.50	\$5.00	(N)
8. Basic Voice Mail Package	\$3.00	\$10.00	(N)
9. Basic Voice Mail and Email Package	\$4.00	\$10.00	(N)
10. Silver Voice Mail Package	\$5.00	\$10.00	(N)
11. Silver Voice Mail Package with Email	\$6.00	\$10.00	(N)
12. Silver Voice Mail Package with Pager	\$7.00	\$10.00	(N)
13. Silver Voice Mail Package with Email and Pager	\$10.00	\$10.00	(N)
14. Gold Voice Mail Package	\$10.95	\$10.00	(N)

* The customer pays full rate for the first feature and then receives fifty cents (50¢) off the regular monthly rate for each additional feature selected.

** Service Connection Charges – See Section 1

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OCT 14 2003

TARIFF DIVISION
Public Utilities Commission of Ohio

Issued: August 26, 2003

Effective: October 14, 2003

In Accordance with Case No. 03-1850-TP-ATA
Issued by the Public Utilities Commission of Ohio
Lynn J. Fry, President
Sycamore, Ohio

P.U.C.O. NO. 12
GENERAL EXCHANGE SERVICE TARIFFS

PER CALL NUMBER PRIVACY/PER LINE NUMBER PRIVACY

GENERAL

A. Customers may prevent the disclosure of their telephone number when placing calls to a party with service that reveals the calling party's number, by subscribing to either Per Call Number Privacy or Per Line Number Privacy.

B. Per Call Number Privacy and Per Line Number Privacy are provided according to the availability of facilities, features, and central office equipment in locations determined by the Company. The features described will only operate on call originating and terminating within suitably-equipped offices, or similarly equipped offices of interconnecting Local Exchange Companies.

DESCRIPTION

A. Per Call Number Privacy

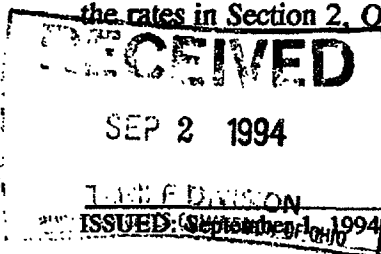
Per Call Number Privacy enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number.

B. Per Line Number Privacy

Per Line Number Privacy prevents the disclosure of the customer's telephone number to the called party. Per Line Number Privacy is applicable on all outgoing calls placed from the customer's line. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number.

Per Line Number Privacy will be provided at no monthly charge on an optional basis to customers of non-published service.

Per Line Number Privacy will be available for subscription to all eligible customers at the rates in Section 2, Original Sheet No. 14.



EFFECTIVE: October 1, 1994

Issued by
LYNN FRY, President
Sycamore, Ohio
Filed under the authority of
PUCO Case Number 94-1071-TP-ATA

P.U.C.O. NO. 12
GENERAL EXCHANGE SERVICE TARIFFS

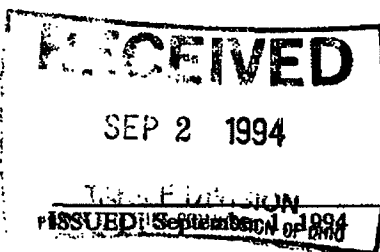
REGULATIONS

- A. Per Call Number Privacy will be provided to all eligible customers.
Per Line Number Privacy will not be available to public service customers.
- B. Per Line Number Privacy will be provided when requested by the customer to all non-published service customers at no monthly charge. The customer must specify each line to be equipped with the specific blocking service desired. Customers subscribing to non-published service will be advised by Company personnel of the availability of Per Line Number Privacy.
- C. Telemarketers are prohibited from blocking the disclosure of their telephone number when placing calls. Upon receiving complaints that a telemarketer is blocking the disclosure of its telephone number, the Company will investigate the complaints and terminate the number privacy service where appropriate.

RATES AND CHARGES

Per Call Number Privacy and Per Line Number Privacy will be provided at the applicable rates as shown in Section 2, Original Sheet No. 14 and a non-recurring central office charge as indicated in Section 1, Page 11.

Non-published customers may subscribe to Per Line Number Privacy without a monthly or non-recurring charge within 90 days of the introduction of the service. After the 90-day period has expired, a non-recurring central office charge will apply as indicated in Section 1, Page 11.



EFFECTIVE: October 1, 1994

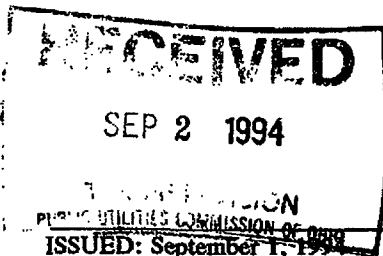
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LYNN FRY, President
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GENERAL EXCHANGE SERVICE TARIFFS

OTHER RATES AND REGULATIONS

Per Call Number Privacy/Per Line Number Privacy

	Monthly	
	<u>Business</u>	<u>Residence</u>
1. Per Call Number Privacy	N/C	N/C
2. Per Line Number Privacy		
A. Each line associated with non-published service (customer must request service)	N/C	N/C
B. Each line associated with other than non-published service	\$.50	\$.50



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GENERAL EXCHANGE SERVICE TARIFFS

CUSTOM LOCAL AREA SIGNALLING SERVICES (CLASS)

A. General

1. The Telephone Company provides Custom Local Area Signalling Services (CLASS) which includes one or more of the following:

- a. Automatic Call Back (or Repeat Dialing)

Automatically redials the last outgoing number after the customer activates the service by dialing * 66 from a touch-tone phone, or 1166 from a rotary dial phone. Automatic Call Back monitors the busy line and performs a call set-up when both the originating and terminating lines become idle. After activation of the feature, the originating and terminating customers may place other calls without affecting the Automatic Call Back service status. This service may also be used to recall a called party after the conversation has been terminated.

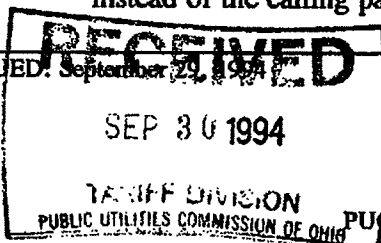
- b. Automatic Recall (or Call Return)

Enables a customer to return the last incoming call, whether or not it was answered. The customer dials the activation code of *69 from a touch-tone phone, or 1169 from a rotary dial phone, and the last incoming call is automatically dialed. If the line is busy when the customer activates the service, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next thirty minutes both the calling and called parties' lines are checked periodically. The call set-up is made when both the originating and terminating lines are idle. After activation of the feature, the originating and terminating customers may place other calls without affecting the Automatic Recall service status. Up to ten calls may be held in queue for the customer's Automatic Recall activation.

- c. Caller ID (Calling Number Delivery)

Allows the customer to view the telephone number of the calling party when receiving a telephone call. The telephone number of the calling party is displayed on a customer-provided display device. However, the calling party may subscribe to services that will prevent the disclosure of his telephone number. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number.

ISSUED: September 29, 1994



EFFECTIVE: October 1, 1994

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LYNN FRY, President
Sycamore, Ohio
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P.U.C.O. NO. 12
GENERAL EXCHANGE SERVICE TARIFFS

d. Caller ID With Name

Works in the same manner as Caller ID, but in addition to displaying the calling party's telephone number, it also displays the calling party's name. The calling party may subscribe to services which will prevent the disclosure of their telephone number and name. In such instances, a privacy indication will appear on the customer-provided display device instead of the calling party's telephone number and name.

e. Selective Call Rejection

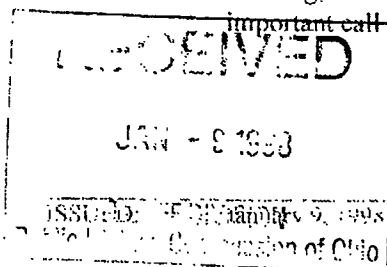
Provides the customer with a method of blocking calls from certain numbers, which may or may not be known to the customer. The customer may create a screening list of up to thirty-two (32) telephone numbers, and place them in network memory through an interactive dialing sequence. The customer may also activate the service after receiving a call, and thus place the number associated with that call on the Selective Call Rejection screening list. To activate the feature, the customer dials *60 from a touch-tone phone, or 1160 from a rotary dial phone, and the telephone number of each incoming call is checked against the customer's Selective Call Rejection screening list.

f. Selective Call Forwarding

Allows customers to create a special list of telephone numbers and a destination number through an interactive dialing sequence. By dialing *63 from a touch-tone phone, or 1163 from a rotary dial phone, the customer activates the service. Only incoming calls from numbers appearing on the list will be forwarded to the predetermined remote station.

g. Selective Distinctive Ringing/Call Waiting

Allows customers to designate several numbers that will be recognized immediately as important calls by means of distinctive alerting signal. Up to thirty-two (32) numbers may be added to the screening list through an interactive dialing sequence. The customer then dials *61 from a touch-tone phone, or 1161 from rotary dial phone and activates the service. When the incoming call is identified as one of the numbers on the list, a distinctive ring will be produced in the customer's telephone to alert them that an important call is coming in. If the customer is using the phone and one of the selected numbers comes through on Call Waiting, the customer will receive a distinctive call waiting signal to let them know an important call is awaiting them.



EFFECTIVE: January 9, 1998

P.U.C.O. No. 12
GENERAL EXCHANGE SERVICE TARIFFS

h. Selective Call Acceptance

Allows the customer to have incoming calls screened against a specified list of telephone numbers. Only callers from stations with telephone numbers found in the list are allowed to place calls to the customer's line. Selective Call Acceptance is accessed by dialing *64 from a touch-tone phone, or 1164 from a rotary dial phone. The rejected calls are given a prerecorded call rejection announcement and are terminated. Thirty-two (32) telephone numbers can be stored in Selective Call Acceptance.

i. Call Trace

Allows customers to request an automatic trace of the last call received by dialing *57 from a touch-tone phone or 1157 from a rotary dial phone immediately following termination of the last incoming call. The customer will hear a recording explaining how to proceed with the trace. An announcement will also inform the customer if the trace has been successful. The Call Trace feature must be activated before receiving another call so that the correct number will be recorded. If the customer subscribes to Call Waiting and the customer gets a Call Waiting signal while an annoying call is in progress, the annoyance call cannot be traced using this feature. The results of a successful trace will only be related outside the Company to legally constituted authorities with proper authorization. Call Trace will be offered on a per use basis. Customers will incur a \$6.00 charge for each successful trace.

Call Trace will also be offered on a subscription basis. The monthly rate for subscription call trace applies for each month or portion of a month during which the customer has subscribed to Call Trace.

j. Caller ID Package

(N)

Includes Caller ID with Name, Call Waiting and 3-Way Calling.

- B. Custom Local Area Signalling Services (CLASS) are central office based telecommunications services capable of providing several optional service enhancements. These services will be offered from central offices where the equipment and facilities have been properly arranged.

Custom Local Area Signalling Services (CLASS) cannot be functional unless both the called and calling parties are served by, and the call is routed through, appropriately-equipped central offices, and routed over appropriately-equipped facilities for calls between such equipped central offices. When a service cannot be functional, notification will be given that the call is outside the call area served by the service.

(M)

(M)

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GENERAL EXCHANGE SERVICE TARIFFS

C. Rates and Charges

The following monthly rates and non-recurring charges apply to Custom Local Area Signalling Services (CLASS), and are in addition to the rates and charges applicable to any associated service, equipment and facilities.

1. Recurring Charges

Custom Local Area
Signalling Services (CLASS)

Monthly Rate
Per Line Equipped

	<u>Residence</u>	<u>Non-Residence</u>
h. Automatic Call Back	\$3.50	\$3.50
i. Automatic Recall	3.50	3.50
c. Caller ID (caller number delivery)	5.00	5.00
d. Caller ID With Name	7.00	7.00
e. Selective Call Rejection	3.50	3.50
f. Selective Call Forwarding	3.50	3.50
g. Selective Distinctive Ringing/Call Waiting	3.50	3.50
h. Selective Call Acceptance	3.50	3.50
i. Call Trace	3.50	3.50
j. Caller ID Package	9.00	9.00

(N)

Per Use Charges*

Residence Non-Residence

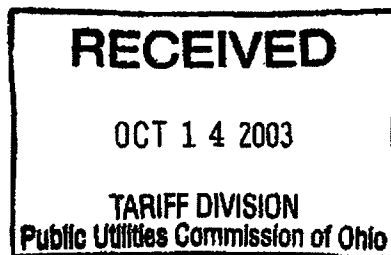
Call Trace	\$6.00	\$6.00
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* Multiple feature discounts do not apply to per use charges.

2. Discounts

The following discount schedule is available to residential customers:

2 nd Feature	\$2.00 per month
3 rd Feature	\$3.00 per month
Each Additional Feature After 3	\$1.50 per month



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GENERAL EXCHANGE SERVICE TARIFFS

3. Non-Recurring

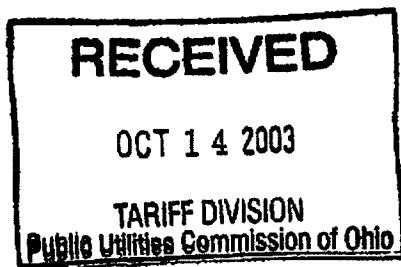
A non-recurring charge applies to establish or change to new and/or additional Custom Local Area Signaling Services (CLASS), except when the change results only in the removal of one or more Custom Local Area Signalling Services (CLASS).

<u>Custom Local Area Signalling Services (CLASS)</u>	<u>Non-recurring Charge, Each Line Equipped</u>
a. Automatic Call Back	\$10.00
b. Automatic Recall	10.00
c. Caller ID (calling number delivery)	10.00
d. Caller ID With Name	10.00
e. Selective Call Rejection	10.00
f. Selective Call Forwarding	10.00
g. Selective Distinctive Ringing/Call Waiting	10.00
h. Selective Call Acceptance	10.00
i. Call Trace*	10.00
j. Caller ID Package	10.00

(N)

Customers ordering more than one Custom Local Area Signalling Service (CLASS), on the same line, at the same time and at the same address will only be billed one non-recurring charge.

* The non-recurring charge for Call Trace applies to subscription Call Trace only. The non-recurring charge does not apply to per-use Call Trace.



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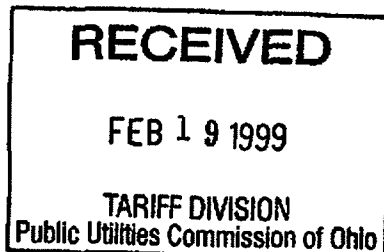
4. Trial Offer

Custom Calling or Custom Local Area Signalling Services (CLASS) may be installed for a 30-day trial-offer period upon application of a customer, and, if within fifteen days of the date of installation the customer notifies the Telephone Company that the customer does not wish to retain such service, a one-time credit will be given equal to the total charges applicable to the Custom Calling or Custom Local Area Signalling Services (CLASS) disconnected, subject to the following:

- a. The monthly charge portion of such one-time credit may not exceed the charge for thirty days' service
- b. The non-recurring charge will be included in the one-time credit only when all the features installed on a line are disconnected.

5. Promotional Offerings

The Company may, from time to time, engage in special promotional service offerings of limited duration in order to attract new customers or increase existing customer awareness of optional services. Waiver or reduction of non-recurring or, on occasion, recurring charges during such special promotions shall be for a limited time, not to exceed ninety (90) days for any single customer. Requests for promotional offerings will be filed with the Public Utilities Commission of Ohio not less than ten days prior to the effective date, in accordance with the rules and regulations in effect at the time of the special promotion.



ISSUED: February 19, 1999

EFFECTIVE: February 21, 1999

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Case No. 99-9-TP-ATA
Issued by the Public Utilities Commission of Ohio

P.U.C.O. No. 12
GENERAL RULES AND REGULATIONS

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (the "MTSS"). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities." These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.

(N)

A. Advance Payments

Applicants for service involving special construction may be required to make an advance payment. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

B. Application of Rates

1. Business rates apply at business locations; and at other locations when a business listing is furnished, or at residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc.
2. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
3. Residence rates apply at all other locations unless otherwise specifically provided. When the use of a residence service is such that it should be reclassified as a business service, the Company will discontinue the service in the event the subscriber refuses to permit such reclassification and pay the applicable business rate.

C. Application for Service

(D)

An application for service becomes a contract upon the establishment of service. Neither the contract nor any rights acquired thereunder may be assigned or in any manner transferred except as specifically provided in this tariff. Requests for additional service, upon the establishment thereof, become a part of the original contract. Any change in rates or regulations authorized by the legally constituted authorities acts as a modification of all contracts to that extent, without further notice.

A contract for service may be transferred to another member of the family in the case of residence service and to substantially the same successor in interests in the case of business service. No billing adjustment for local exchange or toll service previously furnished is made and the new customer must assume all outstanding indebtedness of the original customer. No connection charge applies to service transferred in accordance herewith.

ISSUED: May 1, 2008

EFFECTIVE: June 16, 2008

In Accordance with Case No. 08-0559-TP-ATA
Issued by the Public Utilities Commission of Ohio
Richard Ekleberry, Vice President
Sycamore, Ohio

P.U.C.O. NO. 12
GENERAL RULES AND REGULATIONS

If an applicant has an outstanding account with the Telephone Company, the Telephone Company reserves the right to reject application for service until the amount due shall have been paid in full. (N)
(N)

D. Boundaries

This Company concurs with the recommendation set forth in Exhibit "A" entitled "Boundaries" of the Public Utilities Commission of Ohio's Session Order Number 348.

E. Collection of Delinquent Bills

If a telephone bill is unpaid until such time as it becomes necessary to disconnect service to the subscriber, and said subscriber pays his bill upon arrival of the service man, the resident subscriber shall be assessed a \$12.00 collection fee and business subscriber shall be assessed a \$14.00 collection fee. (N)
(N)

F. Construction Charges on Private Right of Way

Where the Telephone Company constructs permanent entrance for service, the applicant shall be required to pay the expense incurred by the Telephone Company for that part of the entrance facilities so constructed as is in excess of 500 feet in length, measured along the proposed path of construction. (T)

When permanent construction is provided on private right-of-way where no company-owned facilities are available, the type and route deemed most practicable by the company will be used. The applicant may be required to obtain the necessary right-of-way and pay the expense (or rental) incurred in securing and retaining it. The Company will furnish, place, own, and maintain or replace the wire circuits needed to provide service.

If the Telephone Company elects to attach its facilities to poles of other utility companies in lieu of providing the standard pole line construction, the Telephone Company will place one-half mile of circuit for each subscriber without construction charges. For placing facilities in excess of one-half mile on other utility companies' poles, the excess construction charges to be applied shall not exceed those which would have been applied if standard pole line construction had been provided by the Telephone Company.

When the Telephone Company attaches its entrance facilities to poles of others located on private property and attachment charges are made for the use of such poles, the attachment rental shall be billed to the subscriber. If the Telephone Company is required to purchase an interest in such poles, the actual cost of such interest is paid by the subscribers. All other regulations and requirements of both the owner of such pole lines and the Telephone Company with respect to such joint use shall apply. (T)

ISSUED: November 6, 1984

EFFECTIVE: December 1, 1984

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Case No. 84-85-TP-AIR Entered: November 6, 1984
Issued by the Public Utilities Commission of Ohio.

P.U.C.O. No. 12
GENERAL RULES AND REGULATIONS

The decision as to whether poles of others are suitable for the attachment of the Telephone Company's facilities rests with the Telephone Company.

G. Construction Charges on Public Highways

This Company concurs with the rules and regulations concerning excess construction charges applicable to certain line extensions of the Telephone Company on the public highway as set forth in the Public Utilities Commission of Ohio's Administrative Order Number 154.

H. Denial and Restoration of Service

In the event of abandonment of the service, the non-payment of any sum due, the use of foul or profane language, the impersonation of another with fraudulent intent, listening in on party line conversations, excessive use of party lines, use of the service in such a manner as to interfere with the service of other telephone users, use of the service for any purpose other than as a means of communication, or any other violation of the regulations of the Telephone Company, or upon objection to the continuance of service made by or on behalf of any governmental authority, the Telephone Company may either temporarily deny service or terminate the service. Subsequent to the completion of an order to discontinue service, it will be re-established only upon the basis of a new service application. (T)

When service is restored after temporary denial, the Telephone Company will make a pro rata allowance at the scheduled rate for the service denied for the entire period of denial, except that in cases where service is restored on or before the day following denial, no allowance will be made.

I. Deposits

Deposits are calculated pursuant to Ohio Adm.Code 4901:1-5-05(B)(1)(c) for new customers and 4901:1-5-05(B)(1)(b) where the customer has a service account billing history. (T)

(D)

P.U.C.O. No. 12
GENERAL RULES AND REGULATIONS

J. Directory Listings

Telephone directories issued to subscribers without charge are and remain the property of the Company. Each subscriber to main station service will be furnished one directory listing without charge. A net monthly charge of \$.50 (Residence) and \$.50 (Business) applies to each extra listing of the subscriber. The Company will not be a party to controversies arising as a result of listing, and reserves the right to change any telephone number whenever deemed necessary. A monthly charge of \$ 1.00 (Residence) and \$ 2.00 (Business) will be made for foreign listings.

(D)

K. Employees' Telephone Service

GENERAL

1. The Employees' Telephone Service classification is available to employees of the Telephone Company with at least six (6) months net credited service in the Company in connection with telephone service at their residence. This classification is not available when the employee resides in a boarding and/or rooming house.
2. The primary listing provided with the service is permitted only in the name of the employee except that the listing of a married woman may be in her own or in her husband's name. Extra listings for other Telephone Company employees residing at the same address are permitted but no other listings are provided.

RATES

1. The charge for Employees' Telephone Service is 50% of the standard basic residence rate for exchange service; computed to the next higher five-cent multiple.
2. The discount will not be allowed from the regular rates for toll messages, extension stations, installations, moves and changes or other miscellaneous equipment or facilities.
3. Service may be furnished wholly or partially at the expense of the Company at the residence of employees, when in its judgment, the interests of the Company in rendering continuous and adequate service to the public will be advanced thereby. These arrangements shall be limited to employees who are likely to be communicated with at their residence outside of regular office hours, concerning affairs relating to the business of the Telephone Company.

ISSUED: May 1, 2008

EFFECTIVE: June 16, 2008

In Accordance with Case No. 08-0559-TP-ATA
Issued by the Public Utilities Commission of Ohio
Richard Ekleberry, Vice President
Sycamore, Ohio

P.U.C.O. No. 12
GENERAL RULES AND REGULATIONS

L. Liability of the Company

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service or facilities and not caused by negligence of the subscriber, shall not exceed an amount equivalent to the proportionate charge for the affected service or facility for the period of such impairment*

(D)

M. Ownership of Equipment

No equipment, apparatus, circuits or device shall be attached to or connected with, facilities furnished by the Company, whether physically, by induction, or otherwise which will not meet the requirements of the Company. The Company shall have the right to disconnect any such unapproved attachment or connection, or to suspend the service during its continuance, or to terminate the service.

N. Monthly Service Charges

A subscriber's bill shall not be due earlier than fourteen (14) days from the date of the postmark on the bill. If the bill is not paid by the due date, it then becomes past due. The postmarked date of mailed remittances will be deemed the date of payment.

(T)

A late payment charge of one dollar (\$1.00) or 5%, whichever is greater, will apply to regulated charges not paid at least nineteen (19) days after the postmark on the customer's bill. The late payment charge will not apply to any portion of the bill that is in bona fide dispute, any previous late payment fees included in the amount due, or to service establishment charges for lifeline services.

(T)

*The approval by the P.U.C.O. of the foregoing language in this tariff does not constitute a determination by the P.U.C.O. that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the P.U.C.O. recognizes that since it is a court's responsibility to adjudicate negligent and consequent damage claims it is also the court's responsibility to determine the validity of the limitation of liability thereof.

ISSUED: May 1, 2008

EFFECTIVE: June 16, 2008

In Accordance with Case No. 08-0559-TP-ATA
Issued by the Public Utilities Commission of Ohio
Richard Ekleberry, Vice President
Sycamore, Ohio

SYCAMORE TELEPHONE COMPANY
Sycamore, Ohio

SECTION 3
THIRD REVISED SHEET NO. 6
REPLACES SECOND REVISED SHEET NO. 6

P.U.C.O. No. 12
GENERAL RULES AND REGULATIONS

O.

(D)

ISSUED: May 1, 2008

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Sycamore, Ohio

P.U.C.O. No. 12
GENERAL RULES AND REGULATIONS

P. Responsibility of Subscribers

The subscriber assumes responsibility for all charges for toll messages sent from the subscriber's station and for all toll messages received at such station on which the charges are reversed with the consent of the person answering the call.

Q.

(D)

R. Special Assemblages

The rates and charges published in the various sections of this tariff schedule contemplate standard construction and installation and the use of the Company's standard instruments, apparatus and equipment widely used by subscribers.

Where the Company, at the request of the subscriber, furnishes instruments, apparatus and equipment, and/or makes installations other than standard, or provides special assemblages of equipment for which specific rates are not otherwise provided herein a monthly charge shall be made which is 1/36th of the cost of the equipment and installation thereof, provided the subscriber executes a contract for the equipment for such period as may be reasonably required (For PBX and Key Assemblages the contract period shall be five (5) years).

Special assemblages and special equipment may be terminated prior to the expiration of the initial contract period upon thirty (30) days notice and upon payment of one-third of the contract rental for the unexpired portion of the initial contract period, in addition to all charges for exchange and toll service for the period service has been rendered.

Service may be terminated after the expiration of the initial contract period upon thirty (30) days notice and upon payment of all charges for exchange and toll service at the date of termination of the service.

A change in location of special assemblages and equipment will be made at the expense of the subscriber.

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Sycamore, Ohio

SYCAMORE TELEPHONE COMPANY
Sycamore, Ohio

SECTION 3
SECOND REVISED SHEET NO. 8
REPLACES FIRST REVISED SHEET NO. 8

P.U.C.O. No. 12
GENERAL RULES AND REGULATIONS

S.

(D)

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Sycamore, Ohio

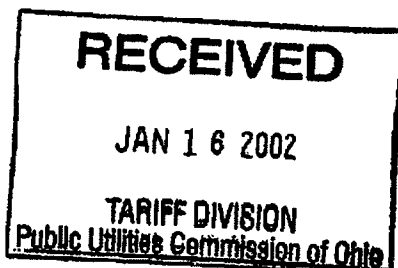
P.U.C.O. No. 12
GENERAL RULES AND REGULATIONS

S. Denial or Disconnection of Local and Toll Service (Continued)

2. The Telephone Company shall respond promptly to customer inquiries pertaining to charges for toll services, either by handling the inquiry itself, or referring it to the IXC, depending on the nature of the customer's inquiry.
3. Disconnection of a customer's toll service for nonpayment of toll charges shall be accomplished through universal toll blocking, offered to all toll service providers on a nondiscriminatory basis. Toll disconnection service shall be provided as follows:

Universal Toll Blocking

Non-Recurring Charge
\$5.00/Customer Disconnected



Issued: January 16, 2002

Effective: January 16, 2002

In Accordance with Case No. 00-1265-TP-ORD
Issued by the Public Utilities Commission of Ohio
Lynn J. Fry, President
Sycamore, Ohio

P.U.C.O. No. 12
GENERAL RULES AND REGULATIONS

S. Denial or Disconnection of Local and Toll Service (Continued)

Toll Blocking Policy

The Sycamore Telephone Company when providing toll service, may "universally" block access to all toll providers for nonpayment of regulated toll charges, so long as the blocked customer is not denied the right to select, through a presubscribed interexchange change (PIC) mechanism, any other 1+ presubscribed toll service provider who is obligated to provide such service under the terms of the Selective Access Policy.

Under the terms of the Selection Access Policy, The Sycamore Telephone Company when providing toll service, may not deny establishment of 1+ presubscribed toll service on the grounds that the customer has failed to establish creditworthiness, if:

- a) the customer is able to establish creditworthiness using one of the means for doing so available under the Public Utilities Commission of Ohio's (PUCO) rules, or
- b) The Sycamore Telephone Company when providing toll service, exercising its own discretion, does not require the customer to establish creditworthiness (through any of the means available for doing so under the PUCO's rules), or
- c) The Sycamore Telephone Company, when providing toll service, attempts to require the customer to establish creditworthiness using credit establishment procedures which do not comport with the PUCO's credit establishment policies and/or are not set forth within a PUCO approved tariff.

When a prospective customer, who has previously been universally blocked for nonpayment of toll charges by another carrier, seeks to select The Sycamore Telephone Company as his or her 1+ carrier of choice, The Sycamore Telephone Company may, subject to our tariffed toll deposit policies and the Commission's rules on establishment of service (see MTSS), require a deposit for toll service. This deposit shall be in accordance with the MTSS, but The Sycamore Telephone Company may negotiate a lower deposit.

(T)

Upon payment by the customer of all past due toll debt to The Sycamore Telephone Company, the Company will remove the block and all 1+ dialing capabilities, including 10-XXX, will be restored.

ISSUED: May 1, 2008

EFFECTIVE: June 16, 2008

In Accordance with Case No. 08-0559-TP-ATA
Issued by the Public Utilities Commission of Ohio
Richard Ekleberry, Vice President
Sycamore, Ohio

P.U.C.O. NO. 12
CONCURRENCES

FOREIGN EXCHANGE SERVICE

The Sycamore Telephone Company, hereinafter called the concurring company, assents to, adopts and concurs in the General Exchange Tariff, P.U.C.O. 4, Section 11, Foreign Exchange Service, filed with The Public Utilities Commission of Ohio by the Ohio Bell Telephone Company, hereinafter called issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for such foreign exchange service furnished jointly by the issuing company and the concurring company (including such service as is also participated in by one or more other companies), and hereby makes itself a part thereto and obliges itself to observe each and every provision thereof.

MESSAGE TOLL TELEPHONE SERVICE

The Sycamore Telephone Company, hereinafter called the concurring company, except as otherwise specifically stated herein, assents to, adopts, and concurs in the Message Toll Telephone Service Tariff filed with the Public Utilities Commission of Ohio by The Ohio Bell Telephone Company hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, insofar as such tariff applies to message toll telephone service furnished jointly by the concurring company and one or more other connecting companies, and hereby makes itself a party thereto and obliges itself to observe each and every provision thereof.

PRIVATE LINE SERVICES

The Sycamore Telephone Company hereinafter called the concurring company, assents to, adopts and concurs in the Private Line Tariff, P.U.C.O. No. 2, filed with The Public Utilities Commission of Ohio by the Ohio Bell Telephone Company, hereinafter called the issuing company as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for private line services and channels furnished jointly by the issuing company and the concurring company (including such services and channels as are also participated in by one or more other companies), and hereby makes itself a party thereto and obliges itself to observe each and every provision thereof.

BILLING AND COLLECTION SERVICES

The Sycamore Telephone Company will continue to follow the provisions relating to Billing and Collection Services of Section 8 of the Exchange Carrier Association Tariff, F.C.C. No. 1 that was in effect on December 31, 1986.

(N)
|
(N)

ISSUED: December 30, 1986

EFFECTIVE: January 1, 1987

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Case No. 86-2174-TP-COI Entered: December 30, 1986
Issued by the Public Utilities Commission of Ohio.

P.U.C.O. NO. 12
CONCURRENCES

TELPAK SERVICE

(N)

The Sycamore Telephone Company hereinafter called the concurring company, assents to, adopts and concurs in the TELPAK Service Tariff, filed with The Public Utilities Commission of Ohio by The Ohio Bell Telephone Company, hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for TELPAK Service furnished jointly by the issuing company and the concurring company (including such services as are also participated in by one or more other companies), and hereby makes itself a party thereto and obliges itself to observe each and every provision thereof.

WIDE AREA TELEPHONE SERVICE

The Sycamore Telephone Company hereinafter called the concurring company, assents to, adopts and concurs in the Wide Area Telephone Service Tariff, filed with the Public Utilities Commission of Ohio by The Ohio Bell Telephone Company, hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for Wide Area Telephone Service furnished jointly by the issuing company and the concurring company (including such services as are also participated in by one or more companies), and hereby makes itself a party hereto and obliges itself to observe each and every provision thereof.

Information as to the rates and charges for the service referred to above, will be furnished to any customer, upon request, at the company's local business office.

ENTERPRISE SERVICE

The Sycamore Telephone Company hereinafter called the concurring company, assents to, adopts and concurs in the Enterprise Telephone Service Tariff, filed with the Public Utilities Commission of Ohio by The Ohio Bell Telephone Company, hereinafter called the issuing company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for Enterprise Telephone Service furnished jointly by the issuing company and the concurring company (including such services as are also participated in by one or more other companies), and hereby makes itself a party hereto and obliges itself to observe each and every provision thereof.

(N)

ISSUED: November 6, 1984

EFFECTIVE: December 1, 1984

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Case No. 84-85-TP-AIR Entered: November 6, 1984
Issued by the Public Utilities Commission of Ohio.

THE SYCAMORE TELEPHONE COMPANY
Sycamore, Ohio

Section 4
Original Sheet No. 2A

P.U.C.O. No. 12

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

The TSP System is a service, developed to meet the requirements of the Federal Government, which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations.

Regulations, rates and charges are specified in NECA Access Service Tariff.

RECEIVED

DEC 19 1990

TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

ISSUED: December 3, 1990

EFFECTIVE: September 10, 1990

IN ACCORDANCE WITH ORDER NO. 90-1514-TP-UNC
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Lynn Fry, President
Sycamore, Ohio

P.U.C.O. NO. 12
CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

GENERAL PROVISION

Subscriber-provided terminal equipment and communications systems may be used with facilities furnished by the Telephone Company for exchange and long distance message telecommunications service as specified in this section.

When the Telephone Company is requested to provide such service, the subscriber should inform the Telephone Company as to the type of equipment requested to be interconnected to the Telephone Company facilities and the proper interconnect device which is designed to properly function with the subscriber's equipment.

Charges for such service will be in accordance with recurring and non-recurring charges as set forth on other pages of this tariff.

Whenever equipment or facilities of the subscriber are connected to equipment or facilities of the Telephone Company, it is contemplated that when trouble develops, the subscriber will make appropriate tests of his equipment or facilities to determine whether trouble is in his or in the Telephone Company's equipment or facilities before reporting an out of service or other trouble condition to the Telephone Company.

The subscriber is liable and is required to maintain (including, but not limited to, repair, modify, replace, etc.,) and bear all associated costs for maintenance of subscriber-provided terminal equipment that has connection to telecommunications services furnished by the Telephone Company. This liability includes the requirement that, when written notice is received from the Telephone Company, the subscriber alters or changes at his own expense all subscriber-provided terminal equipment:

- (1) if changes to communications facilities shall require alteration or change, and/or
- (2) if complaints from subscribers relate to another subscriber's subscriber-provided terminal equipment, and/or
- (3) if test and dispatched trouble investigation results from subscriber-provided terminal equipment, the subscriber is subject to a Test Charge as set forth in Section 1.

ISSUED: November 6, 1984

EFFECTIVE: December 1, 1984

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Case No. 84-85-TP-AIR Entered: November 6, 1984
Issued by the Public Utilities Commission of Ohio.

P.U.C.O. NO. 12
CONNECTIONS WITH CERTAIN FACILITIES PROVIDED BY SUBSCRIBERS

The Test Charge applies when, at the request of the subscriber, a visit is made to the subscriber's premises and the subscriber-provided terminal equipment is identified by the Telephone Company as having caused the trouble and is in need of repair. At present, the Telephone Company does not provide repair services for subscriber-provided terminal equipment. (See Section 1, Original Sheet No. 11)

(N)

Failure to alter or change subscriber-provided terminal equipment upon written notice, may result in temporary denial or termination of subscriber's service.

(N)

ISSUED: November 6, 1984

EFFECTIVE: December 1, 1984

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Case No. 84-85-TP-AIR Entered: November 6, 1984
Issued by the Public Utilities Commission of Ohio.

P.U.C.O. NO. 12
DEFINITIONS

ACCESS LINE

A circuit terminating at the subscriber's location which, when used in conjunction with a telephone instrument/terminating device, allows a dial tone to be received and thereby allows access to the telecommunications voice network.

CHANNEL

The term "channel" designates the electrical path provided by the Telephone Company between two or more locations.

CIRCUIT

The term applies to a channel used for the transmission of electrical energy in the furnishing of telephone service.

CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating one more exchanges and with whom traffic is interchanged.

CONTRACT

The term "contract" refers to the service agreement between a subscriber and the Telephone Company under which service and facilities are furnished in accordance with the provision of Tariffs application.

EXCHANGE

The term "exchange" means a unit established for the administration of telephone service in a specified area which usually embraces a city, town or village and its environs. It consists of a central office, together with the associated plant used in furnishing communication service within that area.

EXCHANGE AREA

The territory served by an exchange.

(D)

ISSUED: January 22, 1986

EFFECTIVE: February 1, 1986

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Case No. 85-533-TP-UNC Entered:
Issued by the Public Utilities Commission of Ohio.

P.U.C.O. NO. 12
DEFINITIONS

(D)

EXTENSION STATION

(See Telephone Station, Section 6, Original Sheet No. 4)

EXTRA LISTING

An extra listing is any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

INDIVIDUAL ACCESS LINE

An exchange line is designated for the connection of only one main station. (Not a private branch exchange trunk line.)

(D)

LOCAL CHANNEL

The term "local channel" applies to that portion of a channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE

Local exchange service provides for telephone communications within an exchange area in accordance with the provisions of the Telephone Company's tariff, including the use of exchange facilities as required to establish connections between an exchange station and the toll board or between an exchange station and toll trunks when such trunks are employed to effect connection with the toll board.

ISSUED: January 22, 1986

EFFECTIVE: February 1, 1986

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Case No. 85-533-TP-UNC Entered:
Issued by the Public Utilities Commission of Ohio.

P.U.C.O. NO. 12
DEFINITIONS

LOCAL MESSAGES

A local message is a communication between subscriber's stations within the same exchange area.

PUBLIC TELEPHONE

An exchange station, either attended or equipped with a coin collection device which is installed for the convenience of the public at a location chosen or accepted by the Telephone Company.

SUBSCRIBER

As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers even in the same exchange. The privileges, restrictions and rates established for a subscriber to any class of service are limited to the service at one location; and no group treatment of service at separate locations, furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

(D)

ISSUED: January 22, 1986

EFFECTIVE: February 1, 1986

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Case No.85-533-TP-UNC Entered:
Issued by the Public Utilities Commission of Ohio.

THE SYCAMORE TELEPHONE COMPANY
SYCAMORE, OHIO

SECTION 6
FIRST REVISED SHEET NO. 4

P.U.C.O. NO. 12
DEFINITIONS

(D)

TOLL MESSAGE

A message from a calling station to a station located in a different local service area.

TOLL SERVICE

Toll service is that part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

TRUNK HUNTING

Trunks with the rotary capability of relating to and connecting with a free line on a multiline key system or PBX.

ISSUED: January 22, 1986

EFFECTIVE: February 1, 1986

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Case No. 85-533-TP-UNC Entered:
Issued by the Public Utilities Commission of Ohio.

P.U.C.O. No. 12
CUSTOMER-OWNED COIN-OPERATED TELEPHONE SERVICE

A. Application

This section contains regulations, rates and charges applicable to Customer-owned, Coin-operated Telephone (COCOT) Service by The Public Utilities Commission of Ohio Opinion and Order for Case No. 84-863-TP-COI as entered in the journal January 29, 1985 and the Opinion and Order in Case No. 88-452-TP-COI as entered in the journal February 21, 1990.

B. General

1. The Telephone Company will permit the resale of Local Telephone Service associated with Customer-owned, Coin-operated and Non Coin-operated telephone service.
2. Customer-owned, Coin-operated Telephone (COCOT) Service is basic exchange service provider to customers for the connection of a Customer-owned, Coin-operated Telephone.

C. Regulations

1. COCOT Service is provided on an Individual Business Access Line basis only. COCOTS may not, under any circumstances, be connected behind a PBX.
2. All COCOTs must be either:
 - a. Registered with the FCC under Part 68 of its Rules and Regulations,
 - b. Connected to the network behind an FCC-registered coupler.
3. General operating characteristics required of all COCOTs:
 - a. COCOT instruments shall be hearing aid compatible,

ISSUED: June 17, 1991

EFFECTIVE: February 21, 1990

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JUN 19 1991

IN ACCORDANCE WITH ORDER NO. 88-452-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Lynn Fry, President
Sycamore, Ohio

P.U.C.O. No. 12
CUSTOMER-OWNED COIN-OPERATED TELEPHONE SERVICE

- b. COCOT instruments shall be mounted in accordance with federal and state height regulations for disabled persons;
 - c. COCOT instrument shall provide access to Operator, 911 Emergency Service (where available), and Directory Assistance for free and without the use of a coin.
4. Requirements for COCOT Service:
- a. COCOT instruments shall possess the capability of returning unused coins;
 - b. COCOT instruments shall possess the capability of accepting coins of various denominations;
 - c. COCOTs, at the option of the owner, may provide either outgoing calls only or both outgoing and incoming calls. If, however, the COCOT provides outgoing calls only, notice of such must be posted on the COCOT instrument.
 - d. COCOT Service is afforded the same "essential service" status as that assigned to public service telephone locations provided by the Telephone Company.
 - e. COCOT instruments shall provide both local and long distance service.
 - f. COCOT instruments shall provide access to all locally certificated long distance carriers and 800 numbers.
 - g. COCOT's may not place time limitations on any phone calls.
 - h. COCOT owners must program their telephone instruments in such a manner as to abide by the Commission's rules for the operation of alternative operator services. These rules include providing access to the local

ISSUED: June 17, 1991

EFFECTIVE: February 21, 1990

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TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

IN ACCORDANCE WITH ORDER NO. 88-452-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Lynn Fry, President
Sycamore, Ohio

P.U.C.O. NO. 12
CUSTOMER-OWNED COIN-OPERATED TELEPHONE SERVICE

exchange company operator by use of keypad "0-"; providing access to all locally certified interexchange carriers; and providing access to local emergency services numbers (both 911 and other applicable numbers in those areas in which 911 is not available). Owners who choose to associate with AOS providers will be disconnected if they are found to be offering the service of a non-certified AOS provider.

- i. COCOTs may not charge an end user a fee for using a credit card at a pay station.

5. Post informational requirements for ALL COCOT Service:

The following information which shall be provided in a clear and easy to read to form, should be posted at or near each COCOT location:

- a. Name and telephone number of the COCOT owner;
- b. Operating instructions for the COCOT instrument;
- c. Method for reporting complaints and obtaining refunds in a cost free manner
- d. Out-of-order COCOTs shall be clearly marked as such;
- e. Notice must be provided if COCOT instruments are not programmed to receive incoming calls.

6. Other charging and rate-related requirements for ALL COCOT Service:

- a. The maximum rate for a local call shall not exceed the price of a local call made from a Telephone Company-provided pay telephone instrument at the filed tariff rate authorized by the Public Utilities Commission of Ohio.

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OCT - 3 1997

TARIFF DIVISION
Public Utilities Commission of Ohio

End user paystation coin rates are effective until October 7, 1997, at which time end user paystation coin rates and end user directory assistance charges will be deregulated and detariffed pursuant to the FCC's Report and Order in Docket No. 96-128 issued September 20, 1996 and pursuant to the PUCO's Entry in Case No. 96-1310-TP-COI entered May 22, 1997.

Issued: October 3, 1997

Effective: October 7, 1997

IN ACCORDANCE WITH CASE NO. 96-1310-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

By Lynn Fry, President
Sycamore, Ohio

P.U.C.O. NO. 12
CUSTOMER-OWNED COIN-OPERATED TELEPHONE SERVICE

7. a. The COCOT owner/subscriber is responsible for the payment of all calls originated from or accepted at the Access Line terminating location.
 - b. The COCOT user shall not be charged for incompleting calls.
 - c. COCOTs are not permitted to resell or mark-up the price of long distance service without first obtaining Commission certification to do so.
8. COCOT owners must submit a completed "Application to Provide Customer-owned, Coin-operated Telephone Service in the State of Ohio" to the Telephone company prior to the connection of their service. A Commission approved application form attached and identified as Appendix A.

D. Rates and Charges

The monthly rate for a Customer-owned, Coin-operated Telephone Service Access Line is the Payphone Access Line rate, plus the Coin Supervision Additive rate, where applicable, as set forth in this Company's P.U.C.O. No. 12, Section 1, for the applicable local exchange.

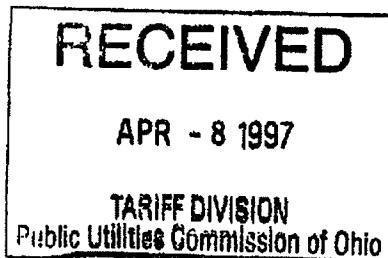
(C)
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(C)

E. Disconnection of COCOT Service

By its Finding and Order for Case No. 84-863-TP-COI as entered in the Journal April 9, 1985, the Public Utilities Commission Order the local exchange companies to include, as part of their tariffs.

Disconnect Procedures for COCOT Service

Any provider of Customer-owned, Coin-operated Telephone (COCOT) Service that obtains a local access line or subscriber line from a local exchange company is a customer of said company and is therefore subject to the terms and conditions set forth in said company's tariffs and must comply with all the requirements set forth in the Opinion and Order issued by the Public



Issued: April 8, 1997

Effective: April 15, 1997

IN ACCORDANCE WITH CASE NO. 96-1310-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
By Lynn Fry, President
Sycamore, Ohio

P.U.C.O. No. 12
CUSTOMER-OWNED COIN-OPERATED TELEPHONE SERVICE

Utilities Commission of Ohio on January 29, 1985, in Case No. 84-863-TP-COI. Failure to comply with said tariffs and Opinion and Order or any related rule approved by this Commission shall be grounds for disconnection.

If a provider of COCOT service is in noncompliance, the local exchange company shall mail to the COCOT provider a proper and reasonable disconnection notice which indicates that unless the reason for noncompliance is removed not later than fifteen (15) days from the postmarked dated, service to the COCOT location will be terminated unless a written protest is filed with the Docketing Division of the Public Utilities Commission prior to such date. However, such notification requirements do not apply if continuation of the COCOT service would cause damage to the company's switched network, or if the disconnection is due to nonpayment. Disconnections for nonpayment shall be made in accordance with the local exchange company's normal practices for business customers.

The following constitute the minimum requirements of a proper and reasonable disconnection notice to providers of COCOT service:

1. The date on which the disconnection will occur.
2. The reason(s) for the disconnection, and the manner in which to avoid such disconnection (e.g., necessary physical modifications to bring such COCOT into compliance).
3. The necessary procedures for handling disputes, including:
 - a. The address and telephone number of the office of the telephone company that the COCOT provider may contact in reference to his or her account;
 - b. Notice that the provider may, after contacting the company, pursue his or her dispute with the Public Utilities Commission of Ohio's Public Interest center on an informal basis.

RECEIVED

ISSUED June 17, 1991
JUN 19 1991

EFFECTIVE: February 21, 1990

IN ACCORDANCE WITH ORDER NO. 88-452-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Lynn Fry, President
Sycamore, Ohio

TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

THE SYCAMORE TELEPHONE COMPANY
Sycamore, Ohio

Section No. 7
First Revised Sheet No. 6

P.U.C.O. No. 12
CUSTOMER-OWNED COIN-OPERATED TELEPHONE SERVICE

The toll-free telephone number of the Commission's Public Interest center shall be provided; and

- c. Notice that the provider may, after contacting the company, pursue his or her dispute on a formal basis by filing a written protest with the Docketing Division of the Commission within fifteen days of the service date of the disconnection notice. The address of the Commission's Docketing Division shall be provided. The notice shall state that failure to file a formal protest constitutes an acknowledgment by the COCOT provider that his or her service is not in compliance with the company's tariffs and the Commission's regulations.

ISSUED: June 17, 1991

EFFECTIVE: February 21, 1990

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JUN 19 1991

TARIFF DIVISION

PUBLIC UTILITIES COMMISSION OF OHIO

IN ACCORDANCE WITH ORDER NO. 88-452-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Lynn Fry, President
Sycamore, Ohio

THE SYCAMORE TELEPHONE COMPANY
Sycamore, Ohio

Section No. 7
First Revised Sheet No. 7

P.U.C.O. No. 12
CUSTOMER-OWNED COIN-OPERATED TELEPHONE SERVICE

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Reserved for Future Use

ISSUED: June 17, 1991

EFFECTIVE: February 21, 1990

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JUN 19 1991

TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

IN ACCORDANCE WITH ORDER NO. 88-452-TP-COI
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Lynn Fry, President
Sycamore, Ohio

BASIC TELEPHONE ASSISTANCE

I. SERVICE CONNECTION ASSISTANCE

A. General

Service Connection Assistance is a telephone assistance program that provides certain eligible residential customers requesting local exchange service with the following benefits:

- o Waiver of applicable deposit requirements under Section 3 of this tariff.
- o Full or partial waiver of applicable service connection charges for establishing or re-establishing local exchange service as described in Section 3 of this tariff (Service Connection Assistance does not apply to network wiring charges).

B. Regulations

1. Service Connection Assistance is a basic local exchange residential service offering available to customers who are currently participating in one of the following assistance programs:

(a) Home Energy Assistance Program (HEAP);

(D)

(b) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;

(D)

(c) Food Stamps;

- (d) Federal public housing assistance/Section 8; or (T)
- (e) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid).
- 2. The Telephone Company shall require, as proof of eligibility for Service Connection Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section I.B.1, above; identifying the specific program or programs from which the customer receives benefits. (T)
- 3. Customers of Service Connection Assistance cannot be a dependent (as defined by the Federal Income Tax Code) under the age of 60.
- 4. Service Connection Assistance is available for all grades of service.
- 5. Service Connection Assistance is available for a single telephone line at the customer's principal place of residence. (T)
- 6. Service Connection Assistance shall be available to eligible customers not more than once in a one-year period at the same address. Customers must pay or make arrangements to pay to the Telephone Company any outstanding bills for regulated telephone services in the customer's name, and no other members of the household may owe money for such services previously provided at the customer's current address.
- 7. Service Connection Assistance customers are not restricted on the optional services to which they may subscribe.

THE SYCAMORE TELEPHONE COMPANY

SECTION 8
SECOND REVISED SHEET NO. 3
REPLACES FIRST REVISED SHEET NO. 3

P.U.C.O. NO. 12

BASIC TELEPHONE ASSISTANCE

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JAN 14 2000

TARIFF DIVISION
Public Utilities Commission of Ohio

ISSUED: January 14, 2000

EFFECTIVE: January 1, 2000

IN ACCORDANCE WITH CASE NO. 00-71-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Lynn J. Fry, President
Sycamore, Ohio

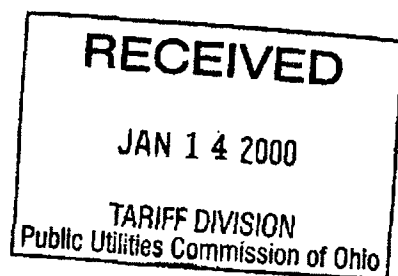
THE SYCAMORE TELEPHONE COMPANY

SECTION 8
SECOND REVISED SHEET NO. 4
REPLACES FIRST REVISED SHEET NO. 4

P.U.C.O. NO. 12

BASIC TELEPHONE ASSISTANCE

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ISSUED: January 14, 2000

EFFECTIVE: January 1, 2000

IN ACCORDANCE WITH CASE NO. 00-71-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Lynn J. Fry, President
Sycamore, Ohio

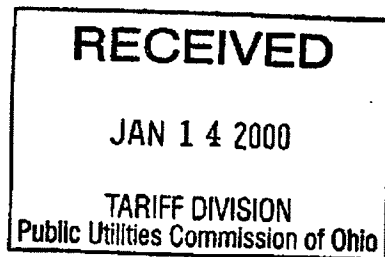
THE SYCAMORE TELEPHONE COMPANY

SECTION 8
SECOND REVISED SHEET NO. 5
REPLACES FIRST REVISED SHEET NO. 5

P.U.C.O. NO. 12

BASIC TELEPHONE ASSISTANCE

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ISSUED: January 14, 2000

EFFECTIVE: January 1, 2000

IN ACCORDANCE WITH CASE NO. 00-71-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Lynn J. Fry, President
Sycamore, Ohio

(D)

(D)

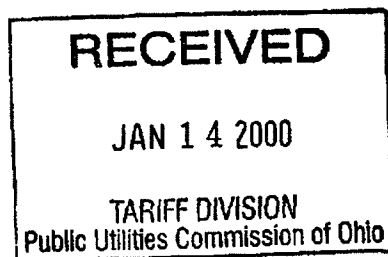
~~THE~~ SYCAMORE TELEPHONE COMPANY

SECTION 8
SECOND REVISED SHEET NO. 6
REPLACES FIRST REVISED SHEET NO. 6

P.U.C.O. NO. 12

BASIC TELEPHONE ASSISTANCE

[INTENTIONALLY LEFT BLANK]



ISSUED: January 14, 2000

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ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

Lynn J. Fry, President
Sycamore, Ohio

BASIC TELEPHONE ASSISTANCE

III. LINK UP

A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- o A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- o A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Telephone Company's applicable security deposit requirements.)

B. Regulations

1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - (b) Food stamps;
 - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - (d) Federal public housing assistance, or Section 8;
 - (e) Home Energy Assistance Program (HEAP); (T) (M)
 - (f) National School Lunch Program's Free Lunch Program (NSL); (N)
 - (g) Household income at or below 135% of the poverty level; or (N)
 - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)

III. LINK UP (Con't)

B. Regulations (Con't)

2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section III.A., above.
3. The Telephone Company shall require, as proof of eligibility for Link Up Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section III.B.1., above; identifying the specific program or programs from which the customer receives benefits. If a customer is applying for both Link Up and Lifeline, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Link-Up based on income Section III.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
4. The Telephone Company's Link Up program shall allow a qualifying low-income consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
5. Link Up customers are not restricted on the optional services to which they may subscribe.
6. If a customer disagrees with a company's findings regarding eligibility for Link-Up, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(T)

(N)

(N)

(N)

BASIC TELEPHONE ASSISTANCE

IV. LIFELINE ASSISTANCE

A. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- o A waiver of the Federal Subscriber Line Charge.
- o A reduction of \$1.75 off the customer's monthly basic local service charges.
- o Free toll limitation services (e.g., toll blocking, toll control), upon customer's request.
- o A waiver of the Telephone Company's service deposit requirement, if the customer elects to receive toll blocking.
- o Optional service like Caller ID and Call Waiting are not restricted. (N)

B. Regulations

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - (b) Food stamps;
 - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - (d) Federal public housing assistance, or Section 8;
 - (e) Home Energy Assistance Program (HEAP); (T)
 - (f) National School Lunch Free Lunch Program; (N)
 - (g) Household income at or below 135% of the poverty level; or (N)
 - (h) Ohio Works First/Temporary Assistance for Needy Families (TANF). (N)

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC
Issued by the Public Utilities Commission of Ohio
Lynn J. Fry, President
Sycamore, Ohio

IV. LIFELINE ASSISTANCE (Con't)

B. Regulations (Con't)

2. Consumers participating in this program may receive service connection and deposit waivers through Link-Up. (N)
3. Participants in Lifeline Assistance shall not be disconnected from local service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
4. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
5. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section IV.B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs. If the customer is applying for Lifeline based on income Section IV.B.1.g., examples of income documentation would be 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document. (N)
|
(N)
6. At no time will the monthly basic local exchange service charge less the discount cause the local service rates to be less than zero. (T)
7. The Telephone Company shall perform a verification audit of a customer receiving Lifeline Assistance. (N)
8. The Lifeline discounts and waivers apply to only one access line per household. (N)

ISSUED: May 13, 2005

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In Accordance With Case No. 05-461-TP-UNC
Issued by the Public Utilities Commission of Ohio
Lynn J. Fry, President
Sycamore, Ohio

P.U.C.O. NO. 12

IV. LIFELINE ASSISTANCE (Con't)

C. Enrollment Process

(N)

1. Existing Customers

- (a) Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount.
- (b) The Company will review the customer's lifeline application to determine customer's eligibility within 15 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

- (a) Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- (b) The Company will review the customer's lifeline application to determine the customer's eligibility within 15 days.
- (c) If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- (d) If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

(N)

ISSUED: May 13, 2005

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In Accordance With Case No. 05-461-TP-UNC
Issued by the Public Utilities Commission of Ohio
Lynn J. Fry, President
Sycamore, Ohio

IV. LIFELINE ASSISTANCE (Con't)

D. Income Eligibility

(N)

1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of documentation would include 1) the prior year's state or federal income tax return; 2) a current income statement from an employer or W-2; 3) three consecutive months worth of the most current pay stubs; 4) the most recent Social Security statement of benefits; 5) the most recent Veteran's Administration statement of benefits; 6) the most recent retirement/pension statement of benefits; 7) the most recent Unemployment/Workmen's Compensation statement of benefits; 8) a divorce decree or child support document.
2. Regardless of when the Company completes the verification process lifeline benefits shall go back to the date the qualified customer requested lifeline service or established new service.
3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30 day opportunity to prove eligibility or dispute the Company's determination. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.
4. The Telephone Company shall give customers who do not qualify for lifeline assistance the option of spreading installation charges over three months consistent with Chapter 4901:1-5, O.A.C.
5. Written notification must include 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement consistent with the disconnect notice set forth in Chapter 4901:1-5, O.A.C., explaining who customers may contact in the event of a dispute.
6. If a customer disagrees with the Company's findings regarding eligibility for lifeline, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

P.U.C.O. NO. 12

IV. LIFELINE ASSISTANCE (Con't)

E. Verification for Continued Eligibility

1. The Telephone Company must notify customers at least 60 days prior to the Company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for the termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company and 4) a statement consistent with the disconnect notice requirements outlined in the MTSS Chapter 4901:1-5, O.A.C., explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.
3. If a customer disagrees with the Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

(N)

(N)

ISSUED: May 13, 2005

EFFECTIVE: June 13, 2005

In Accordance With Case No. 05-461-TP-UNC
Issued by the Public Utilities Commission of Ohio
Lynn J. Fry, President
Sycamore, Ohio

P.U.C.O. NO. 12
EMERGENCY TELEPHONE SERVICE TARIFFS

ENHANCED EMERGENCY TELEPHONE SERVICE (E911 Service)

1. General

When requested by local government authorities, and subject to the availability of facilities, The Sycamore Telephone company will provide a universal number "E911" for the use of Public Safety Answering Points (PSAP's) engaged in assisting local government in the protection and safety of the general public. Use of the "E911" number will provide each caller with telephone access to the appropriate local PSAP.

2. Regulations

The regulations set forth below apply to "Enhanced 911" service, hereinafter referred to as 911 service:

- a. Application for 911 service shall be executed in writing by each participating local government authority or their duly appointed agent. If application is made through an agent of the local government authority, the company shall be provided with evidence, satisfactory to the Company, of the appointment and establishment of service. As a minimum, both police and fire departments in each local government authority must participate in any 911 service and participation shall be in the same 911 service.
- b. The 911 service customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been legally delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility to respond to telephone calls from the public for emergency police and fire and other services with the telephone central office areas arranged for 911 service calling.
- c. Each participating local governmental authority must furnish to the Company its written agreement, duly executed, by which it shall agree to:
 1. Provide sufficient personnel to staff the PSAP on a 24 hour continuous basis.

RECEIVED
JUL 24 1992

JUL 27 1992

TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

Issued by
LYNN FRY, President
Sycamore, Ohio

In accordance with Order No. 86-911-TP-COI
Issued by the Public Utilities Commission of Ohio
Filed under authority of Case No. 90-5038-TP-TRF

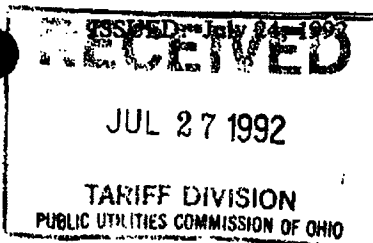
EFFECTIVE: July 28, 1992

P.U.C.O. NO. 12
EMERGENCY TELEPHONE SERVICE TARIFFS

2. Regulations (Cont'd)

2. Accept responsibility for dispatching, or referring, forwarding or transferring 911 calls to other participating local government authorities for the dispatch of police, fire, ambulance or other emergency services to the extent such services are reasonably available.
3. Subscribe to additional local exchange service, at the PSAP location, for administrative purposes, for placing outgoing calls and for receiving other emergency calls, including calls which might be relayed by an operator.
4. Make operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Telephone Company in the event the system is not functioning properly.
- d. The service is limited to the use of central office telephone number 911 as the emergency number. Only one 911 service will be provided with any government agency's locality.
- e. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
- f. E911 Service is arranged only for one-way incoming service to an appropriate PSAP. Out going calls can only be made on a transfer basis.
- g. Information contained in the Company's data base management system will be maintained for 911 service and will be used exclusively for this purpose.
- h. E911 Service information consisting of the name, address and telephone numbers of customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency 911 Service calls. No liability for damages arising from disclosure of a non-published telephone number shall be attached to the Company.

EFFECTIVE: July 28, 1992



Issued by
LYNN FRY, President
Sycamore, Ohio
In accordance with Order No. 86-911-TP-COI
Issued by the Public Utilities Commission of Ohio
Filed under authority of Case No. 90-5038-TP-TRF

P.U.C.O. NO. 12
EMERGENCY TELEPHONE SERVICE TARIFF

2. Regulations (Cont'd)

- i. Any party residing within the 911 Service serving area forfeits the privacy afforded by non-published telephone numbers to the extent that the customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.
- j. Because the Company authorized service area boundary and political subdivision boundary may not coincide, the customer must make arrangements to handle all calls received on 911 Service lines that originate from all telephones served by The Sycamore Telephone Company, whether or not the calling telephone is situated on property within the geographical boundary of customer's public safety jurisdiction.
- k. The customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to a 911 Service PSAP by calling parties.
- l. The number of lines to the "lead" local exchange companies, The Ohio Bell Telephone Company and United Telephone Company of Ohio, respectively, shall be as required by the Seneca County and Crawford County, respectively, E922 Emergency Telephone Number System Plans.
- m. The calling party is not charged for calls placed to the E911 number, however regular message toll charges will be applied to the PSAP line, where appropriate, for messages transferred by a PSAP over exchange facilities from the central office serving the PSAP initiating the transfer to the point of termination of the transfer, if located outside the local calling area of the exchange.
- n. The Company does not undertake to answer and forward E911 service call, but furnishes the use of its facilities to enable the customer's personnel to accept such calls on the customer's designated premises.

ISSUED: July 24, 1992

EFFECTIVE: July 28, 1992

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JUL 27 1992

TARIFF DIVISION

PUBLIC UT

COMMISSION OF OHIO

Issued by
LYNN FRY, President
Sycamore, Ohio

In accordance with Order No. 86-911-TP-COI
Issued by the Public Utilities Commission of Ohio
Filed under authority of Case No. 90-5038-TP-TRF

P.U.C.O. NO. 12
EMERGENCY TELEPHONE SERVICE TARIFF

3. E911 Service Features

a. Automatic Number Identification (ANI):

A feature by which the calling party's telephone number is forwarded to the E911 control office and to the PSAP's display and transfer units.

4. Rates and Charges

- a. E911 service is provided to residents who subscribe to local exchange telephone service. The rate for this service will be as indicated for the appropriate county on the County Rate List located at the back of this section.

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JUL 27 1992

TARIFF DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

Issued by
LYNN FRY, President
Sycamore, Ohio

In accordance with Order No. 86-911-TP-COI
Issued by the Public Utilities Commission of Ohio
Filed under authority of Case No. 90-5038-TP-TRF

EFFECTIVE: July 28, 1992

THE SYCAMORE TELEPHONE COMPANY
SYCAMORE, OHIO

SECTION 9
FIRST REVISED SHEET NO. 5
REPLACES ORIGINAL SHEET NO. 5

P.U.C.O. NO. 12
EMERGENCY TELEPHONE SERVICE TARIFFS

ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE)
COUNTY RATE LIST

<u>County</u>	<u>Current 911 Subscriber Charge</u>	<u>Implementation Date for 911 Service</u>	<u>Effective Date For Current 911 Subscriber Charge</u>	<u>Initial Case No. For 911 Implementation</u>	<u>Most Current Case No. For 911 Review</u>
Crawford	0.35	5-21-92	5-21-92	91-1588-TP-EMG	N/A
Seneca	0.35	6-25-92	6-25-92	92-268-TP-EMG	N/A
Wyandot	0.35	2-17-99	2-17-99	98-1537-TP-EMG	98-1537-TP-EMG (N)

ISSUED: February 16, 1999

EFFECTIVE: February 17, 1999

Issued by
LYNN FRY, President
Sycamore, Ohio

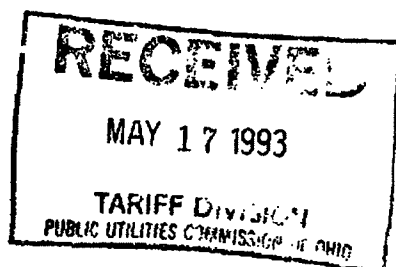
In accordance with Case No. 98-1537-TP-EMG
Issued by the Public Utilities Commission of Ohio

P.U.C.O. NO. 12
EMERGENCY TELEPHONE SERVICE TARIFF

EMERGENCY SERVICES CALLING PLAN

Message toll telephone calls, to governmental emergency service agencies as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following, are offered at no charge to customers:

- a) Governmental fire fighting, Ohio State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- b) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency service agency in order to seek assistance for such an emergency.



ISSUED: May 18, 1993

EFFECTIVE: May 18, 1993

Issued by
LYNN FRY, President
Sycamore, Ohio

In accordance with Case Nos. 85-1466-TP-COI and 89-54-TP-COI
Issued by the Public Utilities Commission of Ohio
Filed under authority of Case No. 90-5038-TP-TRF

P.U.C.O. NO. 12
LOCAL EXCHANGE TARIFF

EXTENDED LOCAL CALLING SERVICE

1. DESCRIPTION

- A. Extended Local Calling Service is four-element measured rate service provided between specific intrastate exchanges.
- B. Extended Local Calling Service will be provided in lieu of new Extended Area Service (EAS), whether one-way or two-way, between specific exchanges of the Company and to exchanges of other telephone companies when ordered by the Public Utilities Commission of Ohio (PUCO) in an Extended Area Service complaint case.
- C. All Extended Area Service existing prior to the establishment of extended Local Calling Service will continue in its present form unless discontinued by order of the Public Utilities Commission of Ohio.
- D. Extended Local Calling Service is available with all classes of service and to all within the specific exchange.
- E. Extended Local Calling Service is restricted to customer-dialed, station-to-station, sent paid calls to the extended exchange(s) and does not apply to operator-assisted calls.

2. RATES

- A. Implementation of Extended Local Calling Service in an exchange will not affect the monthly rate, as indicated in other sections of this tariff, for access line service.

ISSUED: July 6, 1993

EFFECTIVE: July 7, 1993

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under the authority of
Case Numbers 90-5038-TP-TRF and 93-858-TP-ATA

P.U.C.O. NO. 12
LOCAL EXCHANGE TARIFF

B. Extended Local Calling Service is provided at the following rates:

1. Call Connection Rate - Each Completed Call

Monday through Friday: To telephone numbers in designated exchanges the following distance bands:

	<u>0-10 Miles</u>	<u>11-22 Miles</u>	<u>23-55 Miles</u>
a) 8 a.m. to, but not including, 9 p.m.	\$0.080	\$0.100	\$0.120
b) 9 p.m. to, but not including, 8 a.m.	\$0.050	\$0.060	\$0.070
c) Saturday, Sunday, and holidays	\$0.050	\$0.060	\$0.070

2. Rate for Each Minute of Use

Monday through Friday: To telephone numbers in designated exchanges within the following distance bands:

	<u>0-10 Miles</u>	<u>11-22 Miles</u>	<u>23-55 Miles</u>
a) 8 a.m. to, but not including, 9 p.m.	\$0.060	\$0.070	\$0.080
b) 9 p.m. to, but not including, 8 a.m.	\$0.035	\$0.040	\$0.045
c) Saturday, Sunday, and holidays	\$0.035	\$0.040	\$0.045

C. Charges for calls made where Extended Local Calling Service has been implemented, whether between exchanges of the Company or to exchanges of other telephone companies, are based upon four measured elements, i.e., frequency (the total number of outgoing completed calls), the distance and duration of each call and the time of day each call is originated, subject to the following:

1. Distance

The charges for calls vary based on the airline distance (i.e. rate mileage) between the rate centers of the central offices serving the originating and terminating points of the call. These airline distances are determined in the same manner as message toll distances.

ISSUED: July 6, 1993

EFFECTIVE: July 7, 1993

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under the authority of
Case Numbers 90-5038-TP-TRF and 93-858-TP-ATA

P.U.C.O. NO. 12
GENERAL EXCHANGE SERVICE TARIFFS

2. Duration

- a. Call connection rates are for connection of each completed call.
- b. Minutes of use rates are for each minute, or any fraction thereof, that the connection continues. (T)
- c. Chargeable time is started when the called party answers or when the caller is connected to automatic answering recording equipment. (T)
- d. Chargeable time ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- e. Chargeable time does not include time lost because of faults or defects in the service.

3. Time of Day

- a. Holiday rates apply on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day, or resulting legal holidays when Christmas, New Year's, or Independence Day legal holidays fall on dates other than December 25, January 1, and July 4, respectively.
- b. In cases where a call begins in one rate period and ends in another, the rate in effect at the time the connection is established applies to the entire message.

3. AVAILABILITY

A. Extended Local Calling Service is provided in the following exchanges.

<u>Exchanges in which service is offered</u>	<u>Exchange(s) which can be called</u>	<u>Mileage from exchange offered</u>
Sycamore	Upper Sandusky	11 miles
Sycamore	Tiffin	12 miles
McCutchenville	Upper Sandusky	11 miles
McCutchenville	Tiffin	10 miles

ISSUED: February 19, 1999
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FEB 19 1999

TARIFF DIVISION

Public Utilities Commission of Ohio

EFFECTIVE: February 21, 1999

Issued by
LYNN FRY, President
Sycamore, Ohio

Filed under authority of Case No. 99-9-TP-ATA

Issued by the Public Utilities Commission of Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P.U.C.O. No. 12

A. IntraLATA Presubscription

(N)

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

IntraLATA Presubscription will become effective August 8, 1997.

2. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice for each call.

3. Rules and Regulations

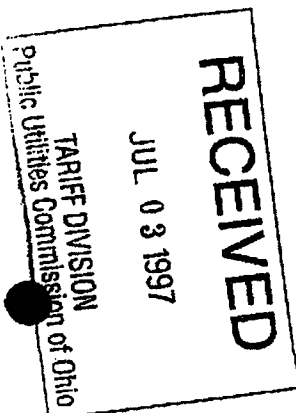
Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

(N)

ISSUED: July 3, 1997

EFFECTIVE: August 8, 1997

IN ACCORDANCE WITH CASE NO. 96-1334-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Richard D. Ekleberry, Vice President
Sycamore, Ohio



GENERAL EXCHANGE SERVICE TARIFFS
P.U.C.O. No. 12

A. IntraLATA Presubscription (continued)

3. Rules and Regulations (continued)

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription. (N)

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

4. IntraLATA Presubscription Customer Notices

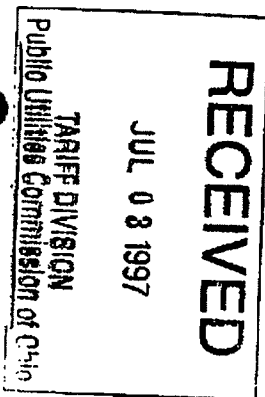
The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA Presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is (N)



ISSUED: July 3, 1997

EFFECTIVE: August 8, 1997

IN ACCORDANCE WITH CASE NO. 96-1334-TP-ATA
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Richard D. Ekleberry, Vice President
Sycamore, Ohio

GENERAL EXCHANGE SERVICE TARIFFS
P.U.C.O. NO. 12

A. IntraLATA Presubscription (continued)

5. IntraLATA Presubscription Charges (continued)

a. Application of Charges (continued)

made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

- (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff. (N)
- (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply. (N)

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50	(N)
--	Electronic Process	\$1.25	(N)

(D)

ISSUED: February 3, 2006

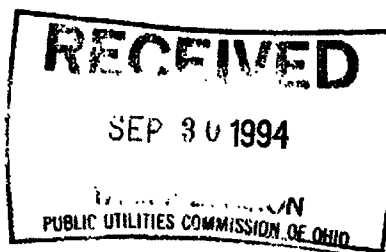
EFFECTIVE: February 3, 2006

In Accordance With Case No. 06-184-TP-ZTA
Issued by the Public Utilities Commission of Ohio
Debra S. Lee, Treasurer
Sycamore, Ohio

P.U.C.O. NO. 12
GENERAL EXCHANGE SERVICE TARIFFS

a. Services subject to promotional offerings

Custom Calling Features
Custom Local Area Signalling Services
Touch Call Service



ISSUED: September 29, 1994

EFFECTIVE: October 1, 1994

Issued by
LYNN FRY, President
Sycamore, Ohio
Filed under the authority of
PUCO Case Number 94-1342-TP-ATA

SYCAMORE TELEPHONE COMPANY
Sycamore, Ohio

SECTION 13
FIRST REVISED SHEET NO. 1
REPLACES ORIGINAL SHEET NOS. 1-21

P.U.C.O. No. 12

(D)

(D)

ISSUED: May 1, 2008

EFFECTIVE: June 16, 2008

In Accordance with Case No. 08-0559-TP-ATA
Issued by the Public Utilities Commission of Ohio
Richard Ekleberry, Vice President
Sycamore, Ohio

EXHIBIT B
(Proposed Revised Tariff Pages)

SYCAMORE TELEPHONE COMPANY
BASIC LOCAL EXCHANGE SERVICE TARIFF

NOTE: This Tariff P.U.C.O. No. 13 cancels and supersedes Sycamore Telephone Company Tariff P.U.C.O. No. 12.

Issued: April 18, 2011

Effective: April 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2523-TP-ATA

Issued by the Public Utilities Commission of Ohio
Steven Ekleberry, General Manager & Treasurer
Sycamore, Ohio

P.U.C.O. NO. 13

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SECTION 1:	TARIFF DESCRIPTION; EXCHANGE RATES; CHARGES
SECTION 2:	N11 SERVICE
SECTION 3:	GENERAL RULES AND REGULATIONS
SECTION 4:	ENHANCED EMERGENCY TELEPHONE NUMBER SERVICE (E911 SERVICE)
SECTION 5:	LIFELINE/LINK-UP REQUIREMENTS
SECTION 6:	INTRALATA PRESUBSCRIPTION

Issued: April 18, 2011

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In Accordance with Case No. 10-1010-TP-ORD and 11-2523-TP-ATA

Issued by the Public Utilities Commission of Ohio
Steven Ekleberry, General Manager & Treasurer
Sycamore, Ohio

P.U.C.O. NO. 13

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Application for Service	3	1
Application of Rates	1	8
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Issued: April 18, 2011

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In Accordance with Case No. 10-1010-TP-ORD and 11-2523-TP-ATA

Issued by the Public Utilities Commission of Ohio
Steven Ekleberry, General Manager & Treasurer
Sycamore, Ohio

P.U.C.O. NO. 13

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P.U.C.O. NO. 13

SUBJECT INDEX (Continued)

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Issued: April 18, 2011

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Steven Ekleberry, General Manager & Treasurer
Sycamore, Ohio

P.U.C.O. NO. 13

TARIFF DESCRIPTION

This Basic Local Exchange Service (BLES) Tariff applies to residential single-line customers and to the primary access line of business customers.

BLES is provided by Sycamore Telephone Company (The "Company" or "Telephone Company") in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

Basic local exchange service, as defined in Section 4927.01, Revised Code, means residential end-user access to, and usage of, telephone-company-provided services over a single line, or small-business-end-user access to and usage of telephone-company-provided services over the business's primary access Line of Service, which in the case of residential and small-business access and usage is not part of a bundle or package of services. BLES enables a customer to originate or receive voice communications within a local service area and consists of the following services:

- (i) Local dial tone service;
- (ii) For residential end users, flat-rate telephone exchange service;
- (iii) Touch tone dialing service;
- (iv) Access to and usage of 9-1-1 services, where such services are available;
- (v) Access to operator services and directory assistance;
- (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- (vii) Per call, caller identification blocking services;
- (viii) Access to telecommunications relay service; and
- (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

EXCHANGE RATES

SYCAMORE EXCHANGE

The rates below entitle subscribers in the Sycamore Exchange to call the McCutchenville and Melmore exchanges toll-free.

	<u>Business</u>	<u>Net Monthly Rates</u>		<u>Payphone</u>
		<u>Maximum</u> <u>Rate</u>	<u>Residence</u> <u>Maximum</u> <u>Rate</u>	
Individual access line	\$15.60	\$15.60	\$11.50	\$15.60
Coin Supervision Additive				\$ 7.20

McCUTCHENVILLE EXCHANGE

The rates below entitle subscribers in the McCutchenville Exchange to call the Sycamore and Melmore exchanges toll-free.

	<u>Business</u>	<u>Net Monthly Rates</u>		<u>Payphone</u>
		<u>Maximum</u> <u>Rate</u>	<u>Residence</u> <u>Maximum</u> <u>Rate</u>	
Individual access line	\$15.60	\$15.60	\$11.50	\$15.60
Coin Supervision Additive				\$ 7.20

MELMORE EXCHANGE

The rates below entitle subscribers in the Melmore Exchange to call the McCutchenville and Sycamore exchanges of this Company and the Tiffin Exchange of AT&T Ohio toll-free.

	<u>Business</u>	<u>Net Monthly Rates</u>		<u>Payphone</u>
		<u>Maximum</u> <u>Rate</u>	<u>Residence</u> <u>Maximum</u> <u>Rate</u>	
Individual access line	\$17.50	\$17.50	\$13.40	\$17.50
Coin Supervision Additive				\$ 7.20

Issued: April 18, 2011

Effective: April 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2523-TP-ATA

Issued by the Public Utilities Commission of Ohio
Steven Ekleberry, General Manager & Treasurer
Sycamore, Ohio

MISCELLANEOUS RATES AND CHARGES

- A. The following net monthly rates apply to supplemental equipment which will be furnished to subscribers to access line service at locations on the same premise as, and within 150 feet of, the access line.

	<u>Business</u>	<u>Residence</u>
Access Line Extension (off premise) (each)	\$25.00 *	\$10.00 *

When either an access line extension or the main access line with which it is connected is installed at a business location, business rates apply to both lines. When access lines located on different premises of subscribers to any grades of service are connected at the subscriber's request to circuits having the same line circuit number, the rate for individual access line service applies to one access line on each of the premises. When access lines located on the same premises have different call numbers, the access line rate applies to each of the access lines to which each call number is assigned. The term "premises" is defined as continuous property occupied by the subscriber, whether or not a public highway separates the station locations.

- B. The following charges shall apply for customer-initiated services on non-recurring basis.

Service connection charges (new installation, 1 line 1 set)

Service Order	\$11.00
Central office	\$10.00
Visitation	\$8.00
Restoral of service	\$12.00 **
Move (off premises)	\$25.00 **
Subsequent visits	\$18.00 **

Note: Footnote explanations are as follows:

- * In addition to applicable access line rate.
** Rate listed plus applicable service connection charges.

MISCELLANEOUS RATES AND CHARGES (Continued)

C. Touch Calling.

This service is included in the monthly access line rates for subscribers with touch tone service.

Customers with rotary dial service as of November 28, 2006 will be grandfathered and their monthly access line rate will not change. However, any subsequent change to service, or disconnection followed by reconnection, will result in the loss of the grandfathering exception and will require that customer to upgrade to touch tone service.

Customers may upgrade from rotary dial service to touch tone service at no additional service charge.

D. Per Call Number Privacy (Per Call Blocking)

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided according to the availability of facilities, features, and central office equipment in locations determined by the Company. Per Call Blocking will be provided to all eligible customers at no charge.

E. Late Payment Charge: A late payment charge of one dollar (\$1.00) or 5%, whichever is greater, will apply to regulated charges not paid at least nineteen (19) days after the postmark on the customer's bill. The late payment charge will not apply to any portion of the bill that is in bona fide dispute, any previous late payment fees included in the amount due, or to service establishment charges for lifeline services.

F. Telecommunications Relay Services (TRS)

Customers may be assessed an annual charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

EXTENDED LOCAL CALLING SERVICE

A. DESCRIPTION

1. Extended Local Calling Service is four-element measured rate service provided between specific intrastate exchanges.
2. Extended Local Calling Service will be provided in lieu of new Extended Area Service (EAS), whether one-way or two-way, between specific exchanges of the Company and to exchanges of other telephone companies when ordered by the Public Utilities Commission of Ohio (PUCO) in an Extended Area Service complaint case.
3. All Extended Area Service existing prior to the establishment of extended Local Calling Service will continue in its present form unless discontinued by order of the Public Utilities Commission of Ohio.
4. Extended Local Calling Service is available with all classes of service and to all within the specific exchange.
5. Extended Local Calling Service is restricted to customer-dialed, station-to-station, sent paid calls to the extended exchange(s) and does not apply to operator-assisted calls.

B. RATES

1. Implementation of Extended Local Calling Service in an exchange will not affect the monthly rate, as indicated in other sections of this tariff, for access line service.
2. Extended Local Calling Service is provided at the following rates:

a. Call Connection Rate – Each Completed Call

Monday through Friday: To telephone numbers in designated exchanges the following distance bands:

	<u>0-10 Miles</u>	<u>11-22 Miles</u>	<u>23-55 Miles</u>
i. 8 a.m. to, but not including 9 p.m.	\$0.080	\$0.100	\$0.120
ii. 9 p.m. to, but not including, 8 a.m.	\$0.050	\$0.060	\$0.070
iii. Saturday, Sunday, and holidays	\$0.050	\$0.060	\$0.070

EXTENDED LOCAL CALLING SERVICE (Continued)

B. RATES (Continued)

b. Rate for Each Minute of Use

Monday through Friday: To telephone numbers in designated exchanges within the following distance bands:

	<u>0-10 Miles</u>	<u>11-22 Miles</u>	<u>23-55 Miles</u>
i. 8 a.m. to, but not including, 9 p.m.	\$0.060	\$0.070	\$0.080
ii. 9 p.m. to, but not including, 8 a.m.	\$0.035	\$0.040	\$0.045
iii. Saturday, Sunday, and holidays	\$0.035	\$0.040	\$0.045

3. Charges for calls made where Extended Local Calling Service has been implemented, whether between exchanges of the Company or to exchanges of other telephone companies, are based upon four measured elements, i.e., frequency (the total number of outgoing completed calls), the distance and duration of each call and the time of day each call is originated, subject to the following:

a. Distance

The charges for calls vary based on the airline distance (i.e. rate mileage) between the rate centers of the central offices serving the originating and terminating points of the call. These airline distances are determined in the same manner as message toll distances.

b. Duration

- i. Call connection rates are for connection of each completed call.
- ii. Minutes of use rates are for each minute, or any fraction thereof, that the connection continues.
- iii. Chargeable time is started when the called party answers or when the caller is connected to automatic answering recording equipment.

EXTENDED LOCAL CALLING SERVICE (Continued)

B. RATES (Continued)

b. Duration (Continued)

- iv. Chargeable time ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- v. Chargeable time does not include time lost because of faults or defects in the service.

c. Time of Day

- i. Holiday rates apply on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day, or resulting legal holidays when Christmas, New Year's, or Independence Day legal holidays fall on dates other than December 25, January 1, and July 4, respectively.
- ii. In cases where a call begins in one rate period and ends in another, the rate in effect at the time the connection is established applies to the entire message.

C. AVAILABILITY

1. Extended Local Calling Service is provided in the following exchanges:

<u>Exchanges in which service is offered</u>	<u>Exchange(s) which can be called</u>	<u>Mileage from exchange offered</u>
Sycamore	Upper Sandusky	11 miles
Sycamore	Tiffin	12 miles
McCutchenville	Upper Sandusky	11 miles
McCutchenville	Tiffin	10 miles

APPLICATION OF RATES

- A. Business rates apply at business locations; and at other locations when a business listing is furnished, or at residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc.
- B. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
- C. Residence rates apply at all other locations unless otherwise specifically provided. When the use of a residence service is such that it should be reclassified as a business service, the Company will discontinue the service in the event the subscriber refuses to permit such reclassification and pay the applicable business rate.

P.U.C.O. NO. 13

CONSTRUCTION CHARGES

A. Construction Charges on Private Right of Way

Where the Telephone Company constructs permanent entrance for service, the applicant shall be required to pay the expense incurred by the Telephone Company for that part of the entrance facilities so constructed as is in excess of 500 feet in length, measured along the proposed path of construction.

When permanent construction is provided on private right-of-way where no company-owned facilities are available, the type and route deemed most practicable by the company will be used. The applicant may be required to obtain the necessary right-of-way and pay the expense (or rental) incurred in securing and retaining it. The Company will furnish, place, own, and maintain or replace the wire circuits needed to provide service.

If the Telephone Company elects to attach its facilities to poles of other utility companies in lieu of providing the standard pole line construction, the Telephone Company will place one-half mile of circuit for each subscriber without construction charges. For placing facilities in excess of one-half mile on other utility companies' poles, the excess construction charges to be applied shall not exceed those which would have been applied if standard pole line construction had been provided by the Telephone Company.

When the Telephone Company attaches its entrance facilities to poles of others located on private property and attachment charges are made for the use of such poles, the attachment rental shall be billed to the subscriber. If the Telephone Company is required to purchase an interest in such poles, the actual cost of such interest is paid by the subscribers. All other regulations and requirements of both the owner of such pole lines and the Telephone Company with respect to such joint use shall apply.

The decision as to whether poles of others are suitable for the attachment of the Telephone Company's facilities rests with the Telephone Company.

B. Construction Charges on Public Highways

This Company concurs with the rules and regulations concerning excess construction charges applicable to certain line extensions of the Telephone Company on the public highway.

N11 SERVICE
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

A. GENERAL

1. The Federal Communications Commission (FCC) assigned the 811 dialing code for nationwide access to One Call Notification Systems. The 811 dialing code ("811 Service") is a nationwide toll-free number to be used by state "One Call" notification systems for providing advanced notice of excavation activities to underground facility operators.
2. The three digit 811 abbreviated dialing One Call Notification code is assigned to the approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
3. 811 Service is available from the Company within its services area only. To provide access to 811 to end users in another company's service area or to Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.
4. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded local calling area (ELCA), intraLATA toll, interLATA long distance, or pay-per-call charges to Company subscribers. However, 811 Service calls may result in local measured service charges where Company subscribers' service plans include such charges.
5. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

1. The 811 Provider must submit a written application for 811 Service to the Company. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.
2. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 - a. The local, foreign exchange, or toll free telephone number into which the Company should translate the dialed 811 abbreviated code.
 - b. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 - c. An acknowledgement of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(Continued)

3. Local Calling for Company Subscribers
 - a. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate ELCA, intraLATA toll, interLATA long distance, or pay-per-call charges for Company subscribers.
 - b. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
4. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly from the 811 Service.
5. The 811 Provider must develop an appropriate method of responding to 811 calls directed to it out of confusion or in error by Company subscribers.
6. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
7. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.
8. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers, and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the 811 Service.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

B. OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER
(Continued)

10. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
11. The 811 Provider shall not promote the 811 Service with the use of any auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.
12. The 811 Provider must work separately with CLECs operating and serving customers in the Company's exchange(s) to ascertain whether 811 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with the 811 Service.
3. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
4. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider-established call centers.
5. The rates charged for 811 Service, if applicable, do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect of failure in facilities occurs.
2. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
3. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
4. The Commission's local assignment and the 811 Provider's use of the 811 abbreviated dialing code are subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Provider for any damages the 811 Provider may incur that result from a national assignment of the 811 abbreviated dialing code.
5. The Company will make every effort to route 811 calls to the appropriate 811 Provider call center. However, the Company will not be held responsible for routing mistakes or errors.

E. OTHER TERMS AND CONDITIONS

1. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described elsewhere in this Tariff.
2. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.

N11 SERVICE (Continued)
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Continued)

E OTHER TERMS AND CONDITIONS (Continued)

3. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If, after such notification, the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES & CHARGES

There shall be no charges associated with the provision of this service to the 811 Provider.

GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein apply to the provisions of BLES as defined in Section 1, Sheet No. 1 herein.

In the event of a conflict between any rates, rules, regulation or provision contained in these General Rules and Regulations and any rate, rule regulation or provision contained in the other section of this BLES Tariff, the rate, rule, regulation or provision contained in the specific section of this Tariff shall prevail.

B. OWNERSHIP OF EQUIPMENT

No equipment, apparatus, circuits or device shall be attached to or connected with, facilities furnished by the Company, whether physically, by induction, or otherwise which will not meet the requirements of the Company. The Company shall have the right to disconnect any such unapproved attachment or connection, or to suspend the service during its continuance, or to terminate the service.

C. APPLICATION FOR SERVICE

An application for service becomes a contract upon the establishment of service. Neither the contract nor any rights acquired thereunder may be assigned or in any manner transferred except as specifically provided in this tariff. Requests for additional service, upon the establishment thereof, become a part of the original contract. Any change in rates or regulations authorized by the legally constituted authorities acts as a modification of all contracts to that extent, without further notice.

A contract for service may be transferred to another member of the family in the case of residence service and to substantially the same successor in interests in the case of business service. No billing adjustment for local exchange or toll service previously furnished is made and the new customer must assume all outstanding indebtedness of the original customer. No connection charge applies to service transferred in accordance herewith.

If an applicant has an outstanding account with the Telephone Company, the Telephone Company reserves the right to reject application for service until the amount due shall have been paid in full.

GENERAL RULES AND REGULATIONS (Continued)

D. LIABILITY OF THE COMPANY

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service or facilities and not caused by negligence of the subscriber, shall not exceed an amount equivalent to the proportionate charge for the affected service or facility for the period of such impairment.¹

E. ADVANCE PAYMENTS

Applicants for service involving special construction may be required to make an advance payment. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

F. SPECIAL ASSEMBLAGES

The rates and charges published in the various sections of this tariff schedule contemplate standard construction and installation and the use of the Company's standard instruments, apparatus and equipment widely used by subscribers.

Where the Company, at the request of the subscriber, furnishes instruments, apparatus and equipment, and/or makes installations other than standard, or provides special assemblages of equipment for which specific rates are not otherwise provided herein a monthly charge shall be made which is 1/36th of the cost of the equipment and installation thereof, provided the subscriber executes a contract for the equipment for such period as may be reasonably required (For PBX and Key Assemblages the contract period shall be five (5) years).

Special assemblages and special equipment may be terminated prior to the expiration of the initial contract period upon thirty (30) days notice and upon payment of one-third of the contract rental for the unexpired portion of the initial contract period, in addition to all charges for exchange and toll service for the period service has been rendered.

Service may be terminated after the expiration of the initial contract period upon thirty (30) days notice and upon payment of all charges for exchange and toll service at the date of termination of the service.

A change in location of special assemblages and equipment will be made at the expense of the subscriber.

¹ The approval by the P.U.C.O. of the foregoing language in this tariff does not constitute a determination by the P.U.C.O. that the limitation of liability imposed by the company should be upheld in a court of law. Approval by the P.U.C.O. recognizes that since it is a court's responsibility to adjudicate negligent and consequent damage claims it is also the court's responsibility to determine the validity of the limitation of liability thereof.

P.U.C.O. NO. 13

ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE)

A. GENERAL

When requested by local government authorities, and subject to the availability of facilities, Sycamore Telephone Company will provide a universal number "E911" for the use of Public Safety Answering Points (PSAP's) engaged in assisting local government in the protection and safety of the general public. Use of the "E911" number will provide each caller with telephone access to the appropriate local PSAP.

B. REGULATIONS

The regulations set forth below apply to "Enhanced 911 service, hereinafter referred to as 911 service:

1. Application for 911 service shall be executed in writing by each participating local government authority or their duly appointed agent. If application is made through an agent of the local government authority, the company shall be provided with evidence, satisfactory to the Company, of the appointment and establishment of service. As a minimum, both police and fire departments in each local government authority must participate in any 911 service and participation shall be in the same 911 service.
2. The 911 service customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been legally delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility to respond to telephone calls from the public for emergency police and fire and other services with the telephone central office areas arranged for 911 service calling.
3. Each participating local governmental authority must furnish to the Company its written agreement, duly executed, by which it shall agree to:
 - a. Provide sufficient personnel to staff the PSAP on a 24 hour continuous basis.
 - b. Accept responsibility for dispatching, or referring, forwarding or transferring 911 calls to other participating local government authorities for the dispatch of police, fire, ambulance or other emergency services to the extent such services are reasonably available.

P.U.C.O. NO. 13

ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE) (Continued)

B. REGULATIONS (Continued)

- c. Subscribe to additional local exchange service, at the PSAP location, for administrative purposes, for placing outgoing calls and for receiving other emergency calls, including calls that might be relayed by an operator.
 - d. Make operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Telephone Company in the event the system is not functioning properly.
- 4. The service is limited to the use of central office telephone number 911 as the emergency number. Only one 911 service will be provided with any government agency's locality.
- 5. The service is furnished to the customer only for the purpose of receiving reports of emergencies by the public.
- 6. E911 Service is arranged only for one-way incoming service to an appropriate PSAP. Out going calls can only be made on a transfer basis.
- 7. Information contained in the Company's data base management system will be maintained for 911 service and will be used exclusively for this purpose.
- 8. E911 Service information consisting of the name, address and telephone numbers of customers who subscribe to non-published telephone service is confidential and the PSAP agency agrees to use such information only for the purpose of responding to emergency 911 Service calls. No liability for damages arising from disclosure of a non-published telephone number shall be attached to the Company.
- 9. Any party residing within the 911 Service serving area forfeits the privacy afforded by non-published telephone numbers to the extent that the customer's name, telephone number and address associated with the originating station location are furnished to the PSAP.
- 10. Because the Company authorized service area boundary and political subdivision boundary may not coincide, the customer must make arrangements to handle all calls received on 911 Service lines that originate from all telephones served by Sycamore Telephone Company, whether or not the calling telephone is situated on property within the geographical boundary of customer's public safety jurisdiction.

P.U.C.O. NO. 13

ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE) (Continued)

B. REGULATIONS (Continued)

11. The customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to a 911 Service PSAP by calling parties.
12. The number of lines to the "lead" local exchange companies shall be as required by the Seneca County and Crawford County E911 Emergency Telephone Number System Plans.
13. The calling party is not charged for calls placed to the E911 number, however regular message toll charges will be applied to the PSAP line, where appropriate, for messages transferred by a PSAP over exchange facilities from the central office serving the PSAP initiating the transfer to the point of termination of the transfer, if located outside the local calling area of the exchange.
14. The Company does not undertake to answer and forward E911 service call, but furnishes the use of its facilities to enable the customer's personnel to accept such calls on the customer's designated premises.

C. E911 SERVICE FEATURES

1. Automatic Number Identification (ANI):
A feature by which the calling party's telephone number is forwarded to the E911 control office and to the PSAP's display and transfer units.

D. RATES AND CHARGES

1. E911 service is provided to residents who subscribe to local exchange telephone service. The rate for this service will be as indicated for the appropriate county on the following County Rate List.

ENHANCED EMERGENCY TELEPHONE SERVICE (E911 SERVICE) (Continued)
COUNTY RATE LIST

<u>County</u>	<u>Current 911 Subscriber Charge</u>	<u>Implementation Date for 911 Service</u>	<u>Effective Date for</u>		<u>Most Current Case No. for 911 Review</u>
			<u>Current 911 Subscriber Charge</u>	<u>Initial Case No. for 911 Implementation</u>	
Crawford	.35	5-21-92	5-21-92	91-1588-TP-EMG	N/A
Seneca	.35	6-25-92	6-25-92	92-268-TP-EMG	N/A
Wyandot	.35	2-17-99	2-17-99	98-1537-TP-EMG	98-1537-TP-EMG

Issued: April 18, 2011

Effective: April 18, 2011

In Accordance with Case No. 10-1010-TP-ORD and 11-2523-TP-ATA

Issued by the Public Utilities Commission of Ohio
Steven Ekleberry, General Manager & Treasurer
Sycamore, Ohio

LIFELINE/LINK-UP REQUIREMENTS

A. GENERAL

1. Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service and shall provide all of the following:
 - a. A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;
 - b. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;
 - c. Free blocking of toll service, 900 service and 976 service; and
 - d. A waiver of the federal universal service fund end user charge; a waiver of the telephone company's service deposit requirement.
2. Any other services and bundles or packages of service may be offered to lifeline customers at the prevailing prices, less the lifeline discount.

B. REGULATIONS

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:
 - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;
 - b. Supplemental Nutritional Assistance Program (SNAP/Food Stamps);
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Supplemental Security Insurance – blind and disabled (SSD)
 - e. Federal public housing assistance, or Section 8;
 - f. Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
 - g. National School Lunch Program's Free Lunch Program (NSL);
 - h. Temporary Assistance for Needy Families (TANF/Ohio Works); or
 - i. General Assistance (including disability assistance (DA))

LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

2. Lifeline Assistance is available to residential customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.
3. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section B.1 above; identify the specific program or programs from which the customer receives benefits and agree to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for Lifeline based on income, see Section B.5.a-g for examples of income documentation.
4. The Telephone Company must verify Lifeline service eligibility for customers who qualify through household income-based requirements consistent with the FCC requirements in 47 C.F.R. 54.
5. Consistent with federal law, examples of acceptable income documentation includes the following:
 - a. State or federal income tax return;
 - b. Current income statement or W-2 from an employer;
 - c. Three consecutive months of current pay stubs;
 - d. Social security statement of benefits;
 - e. Retirement/Pension statement of benefits;
 - f. Unemployment/Workmen's Compensation statement of benefits;
 - g. Any other legal document that would show current income (such as a divorce decree or child support document).
6. Customers qualifying for Lifeline with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.
7. All other aspects of the state-specific lifeline service shall be consistent with the federal requirements. The rates, terms, and conditions for lifeline service shall be tariffed in accordance with Rule 4901:1-6-11.

LIFELINE/LINK-UP REQUIREMENTS (Continued)

B. REGULATIONS (Continued)

8. The Telephone Company shall provide written notification to the customer applying for Lifeline service that is determined ineligible for Lifeline service and shall provide an additional 30 days to prove eligibility.
9. The Telephone Company shall provide written customer notification if a customer's Lifeline service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance. The lifeline customer shall have an additional sixty (60) days to submit acceptable documentation of continued eligibility or dispute the findings regarding termination of benefits.
10. The Telephone Company shall establish procedures to verify an individual's continuing Lifeline eligibility for both program and income based criteria consistent with the FCC's requirements in 47 C.F.R. 54.409-54.410.

C. ENROLLMENT PROCESS

1. Existing Customers

- a. Customers with dial tone wanting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount.
- b. The Company will review the customer's lifeline application to determine customer's eligibility within 15 days.
- c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill retroactive to the date of customer's request for lifeline service.
- d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

2. New Customers

- a. Customers applying for new service and requesting to establish lifeline service should complete and submit a Company lifeline application, and provide documentation if applicable, within 15 business days of requesting the discount. The Company will process the lifeline application without delaying the installation of new service.
- b. The Company will review the customer's lifeline application to determine the customer's eligibility within 15 days.

LIFELINE/LINK-UP REQUIREMENTS (Continued)

C. ENROLLMENT PROCESS (Continued)

2. New Customers (Continued)

- c. If the customer is eligible for the lifeline discount, the Company will credit the customer's bill for installation charges and the monthly discount retroactive to the date the customer's service is established.
- d. If the customer does not return the application with the appropriate documentation, if required, within 15 business days, the customer will need to re-apply for lifeline discounts. Should the Company determine that a customer does not qualify for lifeline assistance or if the customer submits incomplete documentation, the Company will provide written notification to the customer and give the customer an additional 30 days to prove eligibility. If after that additional 30 days the customer has failed to prove eligibility or provide the necessary documentation, the customer must re-apply for the lifeline discounts.

D. INCOME ELIBILITY

- 1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of income documentation are identified in Section B.5.a-g.
- 2. Regardless of when the Company completes the verification process Lifeline benefits shall go back to the date the qualified customer established lifeline.
- 3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30-day opportunity to prove eligibility or dispute the company's determination.
- 4. Written notification must include: 1) the earliest date termination of lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement explaining who customers may contact in the event of a dispute.

LIFELINE/LINK-UP REQUIREMENTS (Continued)

D. INCOME ELIBILITY (Continued)

5. If a customer disagrees with a company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

E. VERIFICATION FOR CONTINUED ELIGIBILITY

1. The Telephone Company must notify customers at least 60 days prior to the company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the telephone company and 4) a statement explaining who the customer should contact in the event of a dispute.
2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate the customer's lifeline benefits and require the customer to re-apply.

INTRALATA PRESUBSCRIPTION

1. General

IntraLATA Presubscription is a procedure whereby a subscriber designates to the Telephone Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

2. IntraLATA Presubscription Options

Option A: Subscriber may select the Telephone Company's intraLATA carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option B: Subscriber may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Subscriber may select a carrier other than the Telephone Company's intraLATA carrier or the subscriber's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Subscriber may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA calls to the carrier of choice of each call.

3. Rules and Regulations

Subscribers of record on the effective date of this tariff will retain their current dialing arrangements until they request that their dialing arrangements be changed. Until an affirmative choice is made, all subscribers will be assigned to the Telephone Company's intraLATA carrier.

Subscribers of record or new subscribers may select either Options A, B, C, or D for intraLATA Presubscription.

Subscribers may change their selected Option and/or their presubscribed IntraLATA toll carrier at any time subject to charges specified in Paragraph 5 below.

INTRALATA PRESUBSCRIPTION (Continued)

4. IntraLATA Presubscription Customer Notices

The Telephone Company will notify subscribers that intraLATA Presubscription is available no longer than sixty (60) days following the effective date of this tariff. The notice will contain a description of intraLATA toll presubscription, how to make an intraLATA toll presubscription carrier selection, and a description of when and what charges apply related to the selection of an intraLATA toll carrier.

5. IntraLATA presubscription Charges

a. Application of Charges

There will be no charges for a subscriber's initial intraLATA toll presubscription selection for a period beginning on the effective date of this tariff and ending no sooner than ninety (90) days following the mailing date of subscriber notification of intraLATA presubscription availability.

New local service subscribers will be asked to select a carrier(s) for their intraLATA toll and interLATA calls subject to presubscription at the time they place an order with the Telephone Company for local exchange service. If the new subscriber is unable to make a selection, at that time, the new subscriber will be read a random listing of all available intraLATA toll carriers to aid their selection. If the new subscriber is still unable to make a selection, at that time, the Telephone Company will inform the new subscriber that he/she will be given ninety (90) days in which to inform the Telephone Company of an intraLATA toll presubscription carrier choice at no charge. The new subscriber will also be informed that the Telephone Company will assess a charge for any selections made after the ninety (90) day window and that until a selection is made the subscriber will be required to dial a carrier access code to route all intraLATA toll calls.

New subscribers who do not make an intraLATA toll carrier presubscription choice at the time the new subscriber places an order establishing local exchange service with the Telephone Company will not be presubscribed to any intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

After a subscriber's initial selection for a presubscribed intraLATA toll carrier, for any change thereafter, an IntraLATA Presubscription Change Charge will apply as follows:

INTRALATA PRESUBSCRIPTION (Continued)

a. Application of Charges (Continued)

- (1) The charge shall be no greater than those set forth in Paragraph 5.b., unless modified by a company-specific Commission-approved tariff.
- (2) If a Subscriber changes both the InterLATA and IntraLATA Presubscribed Interexchange Carrier at the same time, 50% of the otherwise applicable IntraLATA Presubscription Change Charge will apply.

b. Nonrecurring Charges IntraLATA Presubscription Change Charge

Per business or residence line, trunk, or port:

--	Manual Process	\$5.50
--	Electronic Process	\$1.25

EXHIBIT C
(Narrative Summarizing Changes)

The Applicant hereby establishes a Basic Local Exchange Service (BLES) Tariff and detariffs certain services in accordance with the Commission's January 19, 2011 Entry in Case No. 10-1010-TP-ORD. The Applicant intends only to remove from its tariff rates, terms and conditions of services required to be detariffed as a result of the adoption by the Commission of rules to implement Substitute Senate Bill 162.

The new BLES Tariff replaces and supersedes the Applicant's Telephone Service Tariff No. 12 in its entirety. The Applicant currently has two additional tariffs that appear on the Commission's website:

- 1) Intrastate Access Service Tariff, PUCO No. 1: This tariff **remains in effect and does not change.**
- 2) Intrastate Long Distance Service Tariff: This tariff is hereby deleted in its entirety.

EXHIBIT D
(Customer Notices)

The customer notices accompanying the affidavit attached hereto as Exhibit E were mailed to customers on April 1, 2011. In addition, on March 24, 2011 the notices were forwarded to the Commission-provided electronic mailbox (Telecomm-Rule07@puc.state.oh.us) in accordance with the Entry issued January 19, 2011 in Case No. 10-1010-TP-ORD.

EXHIBIT E
(Affidavit)

CUSTOMER NOTICE AFFIDAVIT

STATE OF OHIO:

SS:

COUNTY OF WYANDOT:

AFFIDAVIT

I, Steven Ekleberry, am an authorized agent of the applicant corporation, Sycamore Telephone Company, and am authorized to make this statement on its behalf. I attest that the customer notice(s) accompanying this affidavit were sent to affected customers through bill message on April 1, 2011, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on April 15, 2011 Sycamore, Ohio
(Date) (Location)

From:SYCAMORE TELEPHONE CO

419 927 2990

04/15/2011 12:27

#064 P.003/003

Page: 2 of 4

Account: [REDACTED]

Bill Date: Apr 01 2011

Telephone: [REDACTED]

Name: [REDACTED]

Message to our Customers:

For problems with your service, please call us at 419-927-6012. If your complaint is not resolved after you have called Sycamore Telephone Company, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800-686-7826 or for TDD/TTY toll free at 1-800-686-1570, from 8:00 A.M. to 5:00 P.M. weekdays, or visit "www.puco.ohio.gov".

The Ohio Consumer's Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted toll free at 1-877-742-5622 from 8:00 A.M. to 5:00 P.M. weekdays, or visit "www.pickocc.org".

April 1, 2011

Dear Customer,

Beginning on April 18, 2011, the prices, service descriptions, and the terms and conditions for services other than local flat rate service that you are provided by the Sycamore Telephone Company will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Sycamore Telephone Company must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the Company's future service offerings online at www.sycamoretelephone.net.

Since these services will no longer be on file with the PUCO, this means that the agreement reached between customer and the Company will control new services or changes in service. For any new service or changes in service it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Sycamore Telephone Company at (419) 927-6012 or visit us at www.sycamoretelephone.net.

Sincerely,
Sycamore Telephone Company

CHANGE OF ADDRESS FORM*Please print*

Effective date _____

Name _____

Company _____

Address _____

City, State, Zip _____

Alternate telephone number _____

From:SYCAMORE TELEPHONE CO

419 927 2990

04/15/2011 12:27

#064 P.002/003

Page: 2 of 18
Account: [REDACTED]
Bill Date: Apr 01 2011
Telephone: [REDACTED]
Name: [REDACTED]

Message to our Customers:

For problems with your service, please call us at 419-927-6012. If your complaint is not resolved after you have called Sycamore Telephone Company, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800-686-7826 or for TDD/TTY toll free at 1-800-686-1570, from 8:00 A.M. to 5:00 P.M. weekdays, or visit "www.puco.ohio.gov".

The Ohio Consumer's Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted toll free at 1-877-742-5622 from 8:00 A.M. to 5:00 P.M. weekdays, or visit "www.pickocc.org".

April 1, 2011

Dear Customer,

Beginning on April 18, 2011, the prices, service descriptions, and the terms and conditions for services other than a primary line provided by Sycamore Telephone Company will no longer be on file at the Public Utilities Commission of Ohio (PUCO).

This modification does not automatically result in a change in the prices, terms, or conditions of those services to which you currently subscribe. Sycamore Telephone Company must still provide a customer notice at least fifteen days in advance of rate increases, changes in terms and conditions and discontinuance of existing services. Additionally, you will be able to view the Company's future service offerings online at www.sycamoretelephone.net.

Since these services will no longer be on file with the PUCO, this means that the agreement reached between the customer and the Company will control new services or changes in service. For any new services or changes in service, it will be important that you carefully review and confirm the price, terms and conditions.

If you have any questions about this matter, please call Sycamore Telephone Company at (419) 927-6012 or visit us at www.sycamoretelephone.net.

Sincerely,
Sycamore Telephone Company

CHANGE OF ADDRESS FORM*Please print*

Effective date _____

Name _____

Company _____

Address _____

City, State, Zip _____

Alternate telephone number _____

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

4/18/2011 1:22:02 PM

in

Case No(s). 90-5038-TP-TRF, 11-2523-TP-ATA

Summary: Application to Detariff Services electronically filed by Carolyn S Flahive on behalf of Sycamore Telephone Company