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Verizon Select Services Inc. 1300 I St. N.W. Suite 400 West Washington, D.C. 20005

April 7, 2011

Ms. Renee J. Jenkins
Director of Administration
Public Utilities Commission of Ohio
180 East Broad, Street
Columbus, OH 43215-3793

Re:

Verizon Select Services Inc. - Per Case No. 10-1010-TP-ORD

Docket No. 90-5679-CT-TRF

Dear Ms. Jenkins:

Verizon Select Services, Inc. ("VSSI") is hereby canceling its Ohio P.U.C.O. Tariff No. 2 in its entirety as it only contains rates, terms and conditions that pertain to Payphone Services and Operator Services – Payphone. With this filing we are submitting a Check Sheet and a Title page which states the tariff is canceled and withdrawn effective April 8, 2011. The Title Page provides the website address for the rates, terms and conditions for VSSI detariffed services that can now be found in the Product Guide.

The sheets consist of: 2<sup>nd</sup> revised Page 1 and 96th Revised Page 2

At this time VSSI has no subscribing customers in the state of Ohio.

An original and ten copies are enclosed. Also enclosed is an extra copy of the check sheet and a self-addressed, stamped envelope for your use in returning a stamped "receipt copy" to the addressee.

Please refer any inquiries about this filing, to Lorianne Kerley at 202.515.2588, fax 202.789.1540 or e-mail: lorianne.kerley@verizon.com. Thank you for your assistance.

Sincerely,

Lorianne Kerley

Spec - State Govt. Relations

Lorianu Feeler

**Enclosures** 

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician Date Processed APR 0 8 2011

# The Public Utilities Commission of Ohio TELECOMMUNICATIONS RETAIL SERVICE OFFERING FORM For Non-BLES Carriers

### Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD (Effective: 01/20/2011)

Company Name Verizon Select Services, Inc.
Company Address 1300 I Street N.W. Suite 513 West, Washington, D.C. 20005
Company Web Address www.Verizon.com
Regulatory Contact Person Todd Colquitt Phone 614-723-4408 Fax
Regulatory Contact Person's Email Address todd.colquitt@one.verizon.com
Contact Person for Annual Report <u>Joan Engler</u> Phone 908-559-2366 Fax 908-559-2366
Consumer Contact Information Phone Fax
TRF Docket NoTP-TRF
I. Company Type (Check all applicable):
Non-BLES CLEC X IXC Other (explain)
II. Services offered (Check all applicable):
□ Toll services (intrastate)
☐ Local Exchange Service (i.e., residential or business bundles)
Other (explain) Tier 2 Services and Miscellaneous Payphone and Operator Services - Payphone
III. Tariffed Provisions/Services (To the extent offered, check all applicable and attach tariff pages):
☐ Toll Presubscription
☐ Intrastate Special and Switched Access Services to Carriers (facilities-based local carriers only)*
□ N-1-1 Service
Pole Attachment and Conduit Occupancy
□ Pay Telephone Access Lines
□ Inmate Operator Service
□ Telephone Relay Service
*Access service tariffs shall be maintained separately and are subject to the Commission's carrier-to-carrier rules found in Chapter 4901:1-7, Ohio Administrative Code.

#### Part IV. - Attestation

Carrier hereby attests to its compliance with pertinent entries and orders issued by the Commission.

I am an officer/agent of the carrier/telephone company, <u>David K. Brown</u>, and am authorized to make statements on it behalf.

(Name)

I understand that Telephone companies have certain responsibilities to its customers under the Telecommunications Rules (Ohio Adm. Code 4901:1-6). These responsibilities include: warm line service; not committing unfair or deceptive acts and practices; truth in billing requirements; and slamming and preferred carrier freeze requirements. We will comply with the rules of the state of Ohio and understand that non-compliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perion) that the foregoing is true and correct.

(Signature and Title)

(Date)

### The Public Utilities Commission of Chio TELECOMMUNICATIONS APPLICATION FORM for

### **DETARIFFING AND RELATED ACTIONS**

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD (Effective: 01/20/2011 through 05/20/2011)

Inc.	of the Application of \(\frac{1}{2}\)	)		TP - ATA	io. leave the "Case No."
	Aiscellaneous Services a : Implementation of Case	nd make other changes ) e No. 10-1010-TP-ORD	fields BLANK.	2357-TP	ATA
DBA(s) of R Address of F Company W Regulatory (	eb Address <u>www.verize</u> Contact Person(s) Tod	ect Services, Inc. et N.W. Suite 513 West, Washi on.com d Colquitt	ngton, D.C. 20005 Phone <u>614</u>		
	Contact Person's Email A on for Annual Report <u>J</u>	Address <u>todd.colquitt@one.ve</u>	гізоп.соп	Dh-	ne <u>908-559-2366</u>
		e Verizon Way, 2 <sup>nd</sup> floor, Basl	ting Ridge, N.J.07920	PRO	ne <u>706-339-2300</u>
	ontact Information			Pho	ne
Address (if c	lifferent from above)	<u> </u>			
NOTE: All		e and the reason for subm s cases, tariffs are effective to Carrier Type	the day they are filed,		
Te	riff for Basic Local Evo	hange Service (BLES) and/			
oth 49	er services required to 21:1-6-11(A); detariffin	be tariffed pursuant to g of all other services			
	ner changes required t escribe in detail in Exh				
Part II – E Note that		are required for all filing	s using this form.		
Included	Identified As:	Description of Require	l Exhibit:		
	Exhibit A	The existing affected ta			
	Exhibit B	The proposed revised to			
	Exhibit C	Narrative summarizing information intended to	<b>V</b>	~ -	

4901:1-06-07 (N/A)

Customers.

One-time customer notice of detariffing and related changes consistent with rule

Affidavit that the Customer Notice described in Exhibit C has been sent to

Exhibit D

Exhibit E

Not Applicable

#### **AFFIDAVIT**

Compliance with Commission Rules
I am an officer/agent of the applicant corporation, DAVID K. BROWN, and am authorized to make this statement on its behalf.
I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.
I declare under penalty of perjury that the foregoing is true and correct.
Executed on (Date) 3/25/20 U at (Location) 5055 Molecular Principles of the Control of the Contr
*(Signature and Title) (Date) 3/25/2011
<ul> <li>This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.</li> </ul>
VERIFICATION
I, DAND L. Blace N verify that I have stillized the Telecommunications Application Form for Detariffing and Related Actions provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.
*(Signature and Title) / (Date) 3/25/2011
*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

# EXHIBIT B Per Case No. 10-1010-TP-ORD

## TRF NO.90-5679-CT-TRF VERIZON SELECT SERVICES INC.

#### RESALE INTEREXCHANGE TELECOMMUNICATIONS

#### SERVICE TARIFF

#### IS HEREBY CANCELED AND WITHDRAWN EFFECTIVE APRIL 8, 2011.

(Ċ)

(C)

Effective: April 8, 2011

Per Case No. 10-1010-TP-ORD, Verizon Select Services Inc. hereby cancels and withdraws its P.U.C.O. Tariff No 2 in its entirety. The rates, terms and conditions for these detariffed services can be found in the Product Guide which is available on-line at .http://www.verizon.com/tariffs.

Issued: April 8, 2011

CASE NO. 10 - 1010-TP-ORD

By: Director - Tariffs
Verizon Select Services Inc.
600 Hidden Ridge, 2nd Floor

Trving, TX 75039

96th Revised Page 2 Cancels 95th Revised Page 2

#### **CHECK SHEET**

Pages listed below are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of this page.

.Page.	<u>Revision</u>	Page.	Revision	<u>Page</u>	Revision
1	2nd Revised*				
2	96th Revised*				
3 through	167				
_	(Cancelled/withdrawn)*				

\*New or Revised Page

Issued: April 8, 2011

CASE NO. 10 - 1010-TP-ORD

Effective: April 8, 2011

by:

# EXHIBIT A Per Case No. 10-1010-TP-ORD

## TRF NO.90-5679-CT-TRF VERIZON SELECT SERVICES INC.

### RESALE INTEREXCHANGE TELECOMMUNICATIONS

#### SERVICE TARIFF

Per Case No. 06-1345-TP-ORD, Verizon Select Services Inc. hereby withdraws and cancels portions of (T) its P.U.C.O. Tariff No 2.

Issued: April 2, 2008

CASE NO. 06 - 1345-TP-ORD

#### **CHECK SHEET**

Pages listed below are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of this page.

Page.	Revision	Page.	Revision	. <u>Page</u> .	Revision
1	1st Revised*	91	3rd Revised*	<u>,                                    </u>	
2	95th Revised*	92 through 13			
3	71st Revised*	oz unough n	(Cancelled/withdrawn)*		
3.1	8th Revised*	135	5th Revised*		
4	6th Revised*	136 through			
5	26th Revised*	100 amough	(Cancelled/withdrawn)*		
6	Original	161	3rd Revised		
7	1st Revised	162	4th Revised		
8	2nd Revised	163	Original		
9	2nd Revised	164	Original		
10	2nd Revised	165	Original		
11	2nd Revised	166	2nd Revised		
12	2nd Revised	167	1st Revised		
12.1	Original	168 through			
13	Original	3.1	(Cancelled/withdrawn)*		
14	1st Revised		(55)		
15	1st Revised				
15.1	Original				
16	2nd Revised*				
17	2nd Revised*				
17.1	1st Revised*				
18	1st Revised*				
19	2nd Revised*				
20	2nd Revised*				
21	1st Revised				
21.1	Original				
22	1st Revised				
22.1	4th Revised*				
23	4th Revised*				
24 through					
**3	(Cancelled/withdrawn)*				

Issued: April 2, 2008

CASE NO. 06 - 1345-TP-ORD

<sup>\*</sup>New or Revised Page

71<sup>st</sup> Revised Page 3 Cancels 70<sup>th</sup> Revised Page 3

#### **CHECK SHEET (Continued)**

Pages listed below are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of this page.

<u>Page</u> <u>Revision</u> Reserved for future use <u>Page</u> <u>Revision</u> Reserved for future use <u>Page</u> <u>Revision</u> Reserved for future use

<sup>\*</sup> New or Revised Page

8th Revised Page 3.1 Cancels 7th Revised Page 3.1

#### **CHECK SHEET (Continued)**

Pages listed below are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of this page.

<u>Page</u> <u>Revision</u> Reserved for future use <u>Page</u> <u>Revision</u> Reserved for future use <u>Page</u> <u>Revision</u> Reserved for future use

<sup>\*</sup> New or Revised Page

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Issued: April 2, 2008

CASE NO06 - 1345-TP-ORD

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Material appearing on this page has been moved from Pages 5.1 and 5.2.

(N)

Issued: April 2, 2008

CASE NO. 06 - 1345-TP-ORD

#### **TARIFF FORMAT**

- A. Page Numbering Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers Revision numbers also appear in the upper right comer of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of the various suspension periods and deferrals the Commission follows in its tariff approval process, the most current page number on file with the Commission is not always the tariff page in effect. Consult the check sheet for the page currently in effect.
- C. Paragraph NumberIng Sequence There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2 2.1 2.1.1 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a) 2.1.1.A.1.(a).l 2.1.1.A.1.(a).l.(i) 2.1.1.A.1.(a).l.(i)(1)

D. Check Sheet - When a tariff filing is made with the Commission an updated check sheet accompanies the filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There shall be no other symbols used on this page if these are the only changes made to it. The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Commission.

#### **EXPLANATION OF SYMBOLS**

Changes to this tariff shall be identified on the revised page(s) through the use of symbols. The following are the only symbols used for the purposes indicated below:

- (C) To signify a changed regulation
- (D) To signify a discontinued rate or regulation
- (I) To signify an increase in rate or charge
- (M) To signify material relocated from one page to another without change
- (N) To signify a new rate or regulation
- (R) To signify a reduced rate or charge
- (S) To signify a correction or reissued matter
- (T) To signify a change in text but no change in rate or regulation

#### REGISTERED SERVICE MARKS

GTE Easy Savings Plan<sup>SM</sup>

GTE Easy Savings Plan For Business<sup>SM</sup>

GTE Anytime Saver<sup>SM</sup>

GTE Platinum Value Plan<sup>SM</sup>

GTE Easy Savings Plan Plus<sup>SM</sup>

GTE Nationwide Saver<sup>SM</sup>

GTE Flextime Saver<sup>SM</sup>

GTE State Saver<sup>SM</sup>

GTE Away from Home<sup>SM</sup>

Issued: October 4, 2000 CASE NO. 00 - CT-ZCN Effective: October 4, 2000

By:

#### **APPLICATION OF TARIFF**

This Tariff contains the regulations, rates and charges applicable to the provision of interexchange telecommunications services by Verizon Select Services Inc. ("Carrier") for the use of Customers (T) transmitting messages within the state of Ohio ("State"), subject to the jurisdiction of the Public Utilities (T) Commission of Ohio ("Commission").

This Tariff is on file with the Public Utilities Commission of Ohio. In addition, this Tariff is available for review at the main office of Verizon Select Services Inc., located at 600 Hidden Ridge, 2nd Floor, Irving, TX 75038.

As of August 1, 2001, all previous references herein to Carrier's F.C.C. Tariffs, insofar as the service (N) description, rates, and terms and conditions which have been or will become detariffed, shall be I construed to be references to Carrier's Federal Rate Schedules located at <a href="http://www.verizon.com/tariffs">http://www.verizon.com/tariffs</a>. (N)

Issued: November 12, 2001

CASE NO. 00 - 1197 CT-ZTA

Effective: November 12, 2001

#### **SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS**

**Acceptance and Confirmation** - Written acknowledgment to Customer that an application for service has (T) been accepted by Verizon Select Services Inc.

Access Arrangement - Any equipment or access facility necessary to interconnect Customer's voice/data/video equipment to a Carrier Point of Presence (POP) for transmission purposes. (T)

Additional Period - Unit of time used for measuring and charging for a connection in excess of the initial(T) period.

Application for Service - Customer request in the form of a standard Carrier order that provides applicable (T) service description, technical data and pertinent information that allows Carrier to design the network facilities for Customer and its authorized users.

**Authorization Code** - Numerical code, one or more of which are available to Customer to enable it to(T) access Carrier's network, and which are used by Carrier both to prevent unauthorized access to its facilities and to identify Customer for billing purposes.

**Authorized User** - Person, firm or corporation authorized by Customer to be connected to Customer(T) through private line facilities.

**Automatic Number Identification (ANI)** - Refers to the calling telephone number identification, which will be forwarded to Carriers' network by the Local Exchange Company (LEC) as a call is placed.

**B8ZS** - Bipolar with eight zero substitution (B8ZS) is a line coding technique which permits DS-0 and DS-1 transmission with more than 15 consecutive zeros. B8ZS supports 64 Kbps clear channel transmission.

Bandwidth - In Hertz, the approximate size of the channel or termination and represents the difference (T) between the highest and lowest frequencies of a band.

Baseline Service - Allows Customer to arrange for their own local access via another carrier. Customer is responsible for the installation, maintenance, and repair of the local access facilities. Carrier is only responsible for the POP to POP, which includes installation, repair, billing, and test and turn up.

**Bill to Third Party** - Billing arrangement by which a call may be charged to an authorized station other than (T) the station originating the call or station where the call is terminated.

Bit -	Smallest unit of	i information in a b	inary system of	f notation.	(7	Γ
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Bits per second (Bps) - Number of bits transmitted in a one second interval. (T)

Calling Card - Billing arrangement by which a call may be charged to an authorized calling card account. (T)

Carrier - Verizon Select Services Inc.

Issued: April 19, 2002

CASE NO. 00-1197-CT-ZTA

Effective: April 20, 2002

by:

#### SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS (Continued)

**Central Office Connection** - Connection between local access facilities and Carrier service components for facilities.

Channel - Electrical transmission path for two-way communications.

**Clear Channel Capability** - Capability allows Customers to utilize 64 Kbps per DS-0 channel by allowing DS-0 or DS-1 transmission independent of the number of consecutive zeros or pulse density.

**Collect Call** - Billing arrangement by which the charge for a call may be assessed upon the called station(T) provided the charge is accepted at the called station.

Commission - Public Utilities Commission of Ohio.

**(T)** 

Contract Service Arrangement - Agreement in which Carrier provides service under specific terms and conditions of this Tariff.

**Conversation Minutes** - For billing purposes, begin when the called party answers, as determined by(T) answer supervision, and end when either party disconnects.

**Coordinated Service** - Allows Customer to provide their own local access via another carrier. Carrier is responsible for the network components with the exception of the local loop. Carrier will coordinate the maintenance and repair of the local loop, however, Carrier will not bill or install it.

**Customer** - Company, individual, or other entity which orders or uses service and is therefore responsible (T) for the payment of charges due and for compliance with Carrier's Tariff regulations.

**Customer Dialed Direct -** Service where the person originating the call dials the telephone number(T) desired, completing the message without the assistance of an Operator and the message is billed to the originating number.

Customer Premise - Customer or user's premises, including Customer designated non-Carrier premises. (T)

Data - Information represented as characters in digital or analog form to which meaning can be assigned.

**Database Routing** - Used to specify routing based on either the digits a caller enters on the keypad or the caller's ANI.

Digital Transmission - Information transmitted using digitally encoded signals.

**DS-0** - Facilities that provide for the two-way transmission of isochronous bipolar serial data at a rate of (T) 56/64 Kbps.

**DS-1** - Facilities that provide for the two-way transmission of isochronous bipolar serial data at a rate of (T) 1.544 Mbps.

Issued: April 19, 2002

CASE NO. 00-1197-CT-ZTA

#### SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS (Continued)

**DS-3** - Facilities that provide two-way transmission of isochronous bipolar serial data signals at 44.736 (T) Mbps. The service can be provided with either an optical or electrical interface as specified by the Customer.

Enhanced Routing - Provides routing and control features which Customer may utilize by Voice Intelligent Network - Enhanced Toll Free Service. The routing features may be combined to create a customized routing plan for each Enhanced Routing number. Command Routing can be utilized to activate alternate routing plans by placing a call to designated Carrier personnel.

**Entrance Facility** - Physical circuit arrangement which connects an entrance site to a Carrier point of (T) presence.

**Entrance Site** - Location of Carrier's transmission facilities from which services can be provided for a (T) Customer to any other entrance site or point of presence.

Facility (or Facilities) - Any item or items of communications plant or equipment used to provide or to connect to specialized services.

**Full Service** - Includes all components from one Customer premise to another Customer premise. This includes local access facilities and any network components covered in this Tariff. Carrier is responsible for ordering, installation, maintenance, coordination, repair, billing, and test and turn up of the service from premise to premise. Customer is responsible for accurate information pertaining to ordering, repair, contact information, billing and product specific requirements.

Initial Period - Minimum unit of time for which a rate is charged for a connection between given points. (T)

Interactive Toll Free (IVR) - Allows callers to access information in Customers computer database and to receive that information using an ordinary touch-tone phone. This system also enables callers to execute certain transactions without the intervention of Customer Service personnel.

Inter Office Channel - Private line service element that connect two central offices or points of presence. (T)

**Local Access and Transport Area (LATA)** - Defined geographic area within which the local telephone (T) company may provide telephone services and/or facilities.

**Local Access Facility** - Channel provided by the local telephone company or alternative provider to (T) connect Carrier's point of presence to Customer's location. (T)

Local Telephone Company - Company which furnishes exchange telephone service. (T)

**Long Distance Message Telecommunications Service (LDMTS)** - Long distance telecommunications service offered pursuant to this Tariff.

Issued: April 19, 2002

CASE NO. 00-1197-CT-ZTA

#### SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS (Continued)

Main Billed Account - Customer name, address and account number to which charges are billed. (T)

Multipoint - Private line service that connects three or more central offices.

**Network Interface** - Demarcation point on Customer's premise that defines the end of the supplier's (T) responsibility.

**Office Connection** - Private line service element that interconnects channels and other service elements to a central office, including access connections and function connections.

**Off-Peak Period** - 7:00 PM to but not including 7:00 AM local time of the originating location, Monday (T) through Friday and anytime Saturday, Sunday and holidays as set forth in Section 4.4 of this Tariff.

Operator - Inclusive of an automated or live operator.

(T)

**Operator Assisted** - Service where the person originating the call requests the Operator to reach a (T) particular number.

Payphone - Telecommunications device that allows users to place calls by several different methods, e.g., (N) Sent-Paid Coin Calls, Operator-Assisted, calling card or credit card. (N)

**Peak Period -** 7:00 AM to but not including 7:00 PM local time of the originating location Monday through (T) Friday.

**Person-to-Person** - Service where the person originating the call requests the Operator to reach a (T) particular person, mobile station, department, or office.

**Point of Presence (or POP) -** Location in Carrier's system where local access facilities connect to an (T) interexchange carrier's network.

**Prepaid Calling Card** - Printed card containing the toll free access number, authorization code, and (T) dialing instructions for prepaid calling service.

**Prepaid Cailing Service** - Prepaid telecommunications service which provides Customer with a toll free (T) access number and an authorization code, and allows Customer to originate outbound direct dial long distance calls over Carrier's network.

Real Time ANI - Delivery of calling party ANI to Customers using the Real Time ANI feature.

Material omitted from this page now appears on Page 12.1.

Issued: April 19, 2002

CASE NO. 00-1197-CT-ZTA

Effective: April 20, 2002

by:

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS (Continued)	
Service - Any or all service(s) provided by Carrier pursuant to this Tariff.	(M)
Service Period - Period from service date to Customer requested end date.	(M)
Serving Wire Center - Physical location within a Service Wire Center area used to determine mileage sensitive rates.	(T) (M)
<b>Sub-Minute Rating</b> - Method of charging for a connection in which the appropriate rate is assessed for an initial period of 18 seconds and for each additional period of six seconds thereafter.	(T) (M)
Third Party Number - Call where Customer places a call and requests charges to be billed to a different telephone number from the calling number or the called number.	(N) (N)
Units - Element used as a rate measure for prepaid calling service.	(M)

Material appearing on this page previously appeared on Page 12.

Issued: April 19, 2002

CASE NO. 00-1197-CT-ZTA

Effective: April 20, 2002

by:

#### **SECTION 2 - REGULATIONS**

#### 2.1 Undertaking of the Carrier

- **2.1.1** Service is furnished for telecommunications originating and terminating within the State of Ohio under the terms and conditions of this tariff.
- **2.1.2** Carrier shall operate and maintain service provided hereunder in accordance with the terms and conditions set forth in this tariff.
- 2.1.3 Carrier neither owns nor operates telecommunications facilities within the State of Ohio, but rather resells telecommunications services provided by other carriers. Notwithstanding the foregoing, Customer shall be considered a customer of Carrier, and not a customer of any other carrier.
- 2.1.4 Service is available 24 hours per day, seven days per week.

#### 2.2 Limitations on Service

- 2.2.1 Service is offered subject to the availability of the necessary facilities and subject to the provisions of this tariff. The obligation of Carrier to provide service is dependent upon its ability to procure, construct, and maintain facilities which are required to meet Customer's order for service. Carrier will make all reasonable efforts to secure the necessary facilities, providing such new service will not adversely affect Carrier's present services.
- 2.2.2 Carrier reserves the right to discontinue furnishing service, or to limit the use of service, when necessitated by conditions beyond its control, when Customer is using service in violation of the law or in violation of the provisions of this Tariff, or for non-payment by Customer.
- 2.2.3 Service provided under this Tariff is directly controlled by Carrier, and Customer may not transfer or assign the use of service, except with the consent of Carrier. In the event of such transfer or assignment, all regulations and conditions contained in this Tariff, as well as all conditions for service, shall apply to the assignee(s) or transferee(s).
- 2.2.4 Service may not be used for any unlawful purpose.

Issued: October 4, 2000 CASE NO. 00 - CT-ZCN Effective: October 4, 2000

#### 2.3 Limitations on Liabilities

- 2.3.1 Except as stated in Sections 2.11 of this Tariff, Carrier shall not be liable for any damages (T) arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing service, and not caused by mistakes or errors of Customer. No liability shall commence prior to activation of service. Carrier's failure to provide or maintain service under this Tariff shall be excused by labor difficulties, governmental orders, civil commotions, acts of God, and other circumstances beyond Carrier's reasonable control. In no event shall such liability exceed the charges assessed Customer under this Tariff.
- 2.3.2 Carrier shall not be liable for, and Customer indemnifies and holds Carrier harmless from, any and all losses, claims, demands, suits or other actions, or any liability whatsoever, whether suffered, made instituted or asserted by Customer or by any other party, for any loss of Customer or other party, or for libel, slander, invasion of privacy, or Infringement of copyrights or patents, or for any other causes, caused or claimed to have been caused directly or indirectly by the operation, failure to operate, maintenance, or use of its service, provided that such occurrence is not the result of Carrier's willful misconduct. No agents or employees of others shall be deemed to be agents or employees of Carrier.
- 2.3.3 Carrier shall not be liable for any damages, including usage charges, that Customer may incur as a result of the unauthorized use of its Authorization Codes or Service by others. The unauthorized use of Customer Authorization Codes includes, but is not limited to, the placement of calls utilizing Customer's Authorization Codes without the authorization of Customer. Customer shall be fully liable for all such usage charges.
- 2.3.4 Except as stated in this Section, Carrier shall have no liability for damages, including, without limitation, direct, consequential, special, incidental or indirect damages, arising out of or related to events, acts, rights or privileges contemplated in this Tariff. This Tariff does not limit the liability of Carrier for willful misconduct.
- 2.3.5 Carrier shall not be liable for any act or omission of any other entity furnishing to Customer equipment, facilities or service used with the Service furnished in this Tariff; nor shall Carrier be liable for any damages or losses due to the failure or negligence of Customer for due to the failure of Customer-provided equipment or facilities.
- 2.3.6 Carrier shall not be liable for any act or omission of any other entity furnishing facilities or service to Carrier, which are necessary for the provision of service under this Tariff.
- 2.3.7 Carrier is not liable for unavoidable damages to the subscriber's premise resulting from attachment of its equipment and associated wiring on such premises, or from the installation or removal thereof. Customer shall indemnify and save harmless Carrier from any claims of the owner of Customer's premises or other third party claims for such damages.

Issued: February 6, 2002

CASE NO. 00-1197-CT-ZTA

Effective: February 6, 2002

#### 2.4 Discontinuance, Disconnection or Interruption of Service by Carrier

**(T)** 

Without incurring any liability, Carrier may under the following conditions discontinue or interrupt service that is being furnished.

- 2.4.1 For noncompliance with or violation of any applicable State, municipal or Federal law, ordinance or regulation or noncompliance with or violation of any Commission regulation.
- 2.4.2 For noncompliance with any of the provisions of this Tariff governing service.
- 2.4.3 In the event of Customer's use of Service in such a manner as to adversely affect Carrier's equipment or service to others.
- 2.4.4 In the event of unauthorized or fraudulent use of service.
- **2.4.5** By reason of any order or decision of a court or other government authority having jurisdiction that prohibits Carrier from furnishing service to Customer.
- 2.4.6 In order to perform tests and inspections necessary to insure compliance with tariff regulations or the proper installation, operation, and maintenance of Carrier's equipment and facilities.
- 2.4.7 Carrier shall not be liable to Customer for any damages for service interruption pursuant to this Section.
- **2.4.8** Carrier reserves the right to limit the duration of a connection when necessary because of a shortage of service components caused by emergency conditions.
- 2.4.9 Carrier may suspend service without notice if it deems such action necessary to protect the public, Carrier personnel, agents, suppliers, facilities or services from damages or injury of any kind. Carrier may suspend service after notice to Customer of noncompliance with any provision of this Tariff if such noncompliance is not corrected within 30 days following the receipt of notice.
- **2.4.10** Carrier may, upon written notice, immediately discontinue service for non-payment of any sum due Carrier for more than 30 days beyond the rendition of the bill for such service, without incurring any liability.
- 2.4.11 Carrier may not disconnect Customer who pays the total amount due on their account by (N) the close of business on the disconnection date listed on the disconnection notice.
- 2.4.12 Carrier may disconnect service during normal business hours. No disconnection for pastdue bills may be made after 12:30 PM on the day preceding a day that all services necessary for reconnection are not available.

Material omitted from this page now appears on Page 15.1.

issued: January 23, 2002

CASE NO. 00-1197-CT-ZTA

Effective: January 23, 2002

#### 2.4 Discontinuance, Disconnection or Interruption of Service by Carrier (Continued)

(N)

- 2.4.10 Notice of disconnection for nonpayment shall state the following:
  - Failure to pay the amount required by the date specified on the notice may result in disconnection of toll service.
  - The earliest date when disconnection will occur.
  - Reason(s) for disconnection and any actions that the subscriber must take to avoid the disconnection, including the total amount required to be paid (which shall be greater than the past due balance).
  - Total amount due for toll charges and a statement that nonpayment of toll charges may result in disconnection of toll service.
  - Total amount due for non-regulated charges and a statement that nonpayment of such charges cannot result in the disconnection of regulated charges.
  - Carrier address and telephone number so that Customer may contact in reference to the account, plus a statement on how to contact PUCO if Customers questions are not resolved.
  - Statement that an additional charge for reconnection may apply if service is disconnected.

Carrier shall reconnect disconnected service by 5:00 PM on the next business day following receipt of the full amount in arrears for which service was disconnected (amount shown on the disconnect letter) or agreement on a deferred payment plan and a payment, if required, under the plan.

Carrier may not insist upon payment of any amount that has not been included on a notice of disconnection.

(N)

2.5 Cancellation or Termination of Service by Customer

(M)

- 2.5.1 Customer may, at its option, cancel or terminate the use of service at any time.
- 2.5.2 Customer may, upon 30 days written notice to Carrier, cancel or terminate the use of Private Line Service at any time following any applicable minimum service requirement.

  Customer remains liable for all billed charges through the termination date.

  (M)

Material appearing on this page previously appeared on Page 15.

Issued: January 23, 2002

CASE NO. 00-1197-CT-ZTA

Effective: January 23, 2002

#### 2.6 Restoration of Service

The use and restoration of Service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of the Rules and Regulations of the Federal Communications Commission.

#### 2.7 Payment and Billing

(D)

2.7.3 Reserved for future use.

(D)

- 2.7.4 Carrier shall promptly investigate all disputed charges and shall report its findings and disposition to Customer.
- 2.7.5 Customer is responsible for payment of all charges for services furnished. Upon nonpayment of any sum due or upon a violation of any of the conditions governing the furnishing of Service, Carrier may discontinue furnishing Service without incurring any liability. Verizon will follow the P.U.C.O Minimum Telephone Service Standards (C) (MTSS).

2.7.6 The charges for calls are due upon presentation of the bill and are billed and collected by Carrier or its agent. All bill payments shall be credited within one business day of receipt by Carrier.

#### 2.7.7 Monthly Charges

- A. Monthly charges may be billed a month in advance of service or in the current month and reflect the rates in effect as of the date of the invoice. Customer's invoice may contain charges from previous periods for service provided from the date of installation through the current invoice period or to reflect changes in rates.
- B. Monthly charges for all access service components billed by Carrier are billed in advance of service and reflect the rates in effect as of the date of the invoice. Customer's first invoice may contain charges from previous periods for service provided from the date of installation through the current invoice period.
- For the purpose of computing partial month charges, a month is considered to consist of 30 days.

Issued: April 2, 2008

CASE NO. 06-1345-TP-ORD

#### 2.7 Payment and Billing (Continued)

2.7.8 Customer shall be responsible for the payment of all charges for service provided under this Tariff, including unauthorized charges placed from its equipment. Customer shall be responsible for the payment of all excise, sales, use or other similar taxes that may be levied by a governing body or bodies in conjunction with or as a result of the service furnished under this Tariff.

(D)

#### 2.7.10 Handling of Complaints

Carrier will promptly investigate any Customer complaint and provide an interim report to the PUCO Staff within ten business days of the date of receipt of the complaint. Carrier will provide an interim report to Customer when Customer complains directly to Carrier. Carrier will provide an interim report to Customer and PUCO Staff when the complaint has been referred to Carrier from the PUCO Staff. Depending upon the nature of the complaint, the resolution of some complaints may not be resolved within ten business days under this situation, Carrier will provide an interim report to Customer and Staff. If Customer disputes the report, Carrier will inform Customer that the PUCO Staff is available to mediate the complaint. Carrier will provide to Customer the necessary information for Customer to contact PUCO's Public Interest Center.

#### 2.8 Deposits

#### 2.8.1 General

The fact that a deposit has been made in no way relieves Customer from complying with the requirement for prompt payment of bills on presentation. At such time as the Service is terminated, the amount of the deposit will be credited to Customer's account and any credit balance which may remain will be refunded. Such a deposit may be refunded or credited to Customer at any time prior to termination of the Service at the option of Carrier.

#### 2.8.2 Credit Limits/Toll Usage Limits

When Customer's credit history is not known, Carrier may perform a credit assessment. Carrier may set toll usage limitations on applicants for service and existing Customers whose financial condition cannot be verified or is otherwise unacceptable to Carrier. Any required deposit or toll usage limits may be increased or decreased by Carrier as it deems appropriate in light of changing conditions. Deposit amount shall not exceed 230% of the statewide average bill amount for the class and type of service involved. Any initial or additional deposit assessed by Carrier shall be based only on the credit history for the same class of service as Customer is seeking to establish.

Issued: April 2, 2008

CASE NO. 06-1345-TP-ORD

#### 2.8 Deposits (Continued)

- 2.8.3 Carrier will not deny service on credit worthiness grounds unless applicant is allowed to establish financial responsibility through every means available as provided in PUCO Minimum Telephone Service Standards (MTSS). Carrier must inform applicant of all (C) options available to meet the requirement.
- 2.8.4 If Carrier decides to furnish credit information acquired from its own experience with its own Customers to consumer reporting agencies, Carrier will comply with all of the requirements that consumer reporting agencies must follow is issuing credit reports within the meaning of the Federal Fair Credit Reporting Act.

#### 2.9 Advance Payments

Carrier does not require or collect advance payments.

(C)

Issued: April 2, 2008

CASE NO. 06-1345-TP-ORD

Effective: April 2, 2008

#### **SECTION 2 - REGULATIONS (Continued)**

#### 2.10 Taxes

#### 2.10.1 General

Service may be subject to state and/or local taxes at the prevailing rates, if service originates and terminates in the state. Taxes are not included in the rates and charges listed herein.

Federal, state and local sales, use excise and other taxes, where applicable, shall be added to the charges contained herein, unless Customer provides a properly executed certificate of exemption from such taxes. It shall be the responsibility for Customer to pay these taxes and to accept the liability of any such unpaid taxes that may become applicable.

(D)

Issued: April 2, 2008

CASE NO. 06-1345-TP-ORD

By Director - Tariffs Verizon Select Services Inc. 600 Hidden Ridge, 2nd Floor Irving, TX 75039

#### 2.11 Credit Allowances for Interruptions

#### 2.11.1 Application - General

A credit allowance is applicable to that portion of a call which is interrupted due to poor transmission (e.g., noisy circuit condition), one-way transmission (one party is unable to hear the other), or involuntary disconnection (cut-off) of the call caused by components of service. Customer may also be granted credit for reaching a wrong number.

(D)

Credit allowances for a call does not apply for interruptions that are due to the failure of power, equipment or systems not provided by Carrier.

(D)

#### 2.12 Application for Service/Changed or Canceled Orders

- 2.12 Carrier will charge for cancellation and change orders prior to the establishment of service. The amount of the charge will vary according to the status of the service order and the stage when cancellation occurred. In addition to any cancellation charge imposed by the Carrier, Customer will also be responsible for any charges incurred by Carrier which are imposed by a local access service provider for cancellation of an access service order.
- 2.12.1 Customer may change an application for service upon written notice to Carrier, subject (T) to acceptance and confirmation by Carrier. A charge shall apply to any change when the request is received by Carrier after notification by Carrier of the acceptance and confirmation. The charge will include the sum of the charges and costs incurred by Carrier for the service involved, including direct and indirect costs.

#### 2.13 Reserved for future use

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(D)

#### 2.14 Obligations of Customer

(M)

- 2.14.1 Customer shall be responsible for the payment of all charges for service provided under this Tariff, and of payment of all excise, sales, use or other similar taxes that may be levied by a governing body or bodies in conjunction with or as a result of the service furnished under this Tariff.

  (M)
- 2.14.2 Customer shall notify Carrier of any interruption in service. Before giving notice,(T) Customer shall ascertain that the trouble is not being caused by action or omission of the(M) subscriber, not within his control or is not in wiring or equipment annexed to Carrier's(T) terminal.
- 2.14.3 Customer shall comply with minimum protective criteria, as may be prescribed by Carrier(T) to protect equipment and facilities.
  (M)
- 2.14.4 Customer shall be responsible for ensuring Customer-provided signals will not result in(T) interference with any of the services provided by Carrier. All signals must be of the proper(M) type, bandwidth and other technical parameters, so as not to damage Carrier's equipment(T) or degrade service to other subscribers. It shall be the subscriber's responsibility to(M) provide adequate electrical power, wiring and electrical outlets necessary for the proper(M) operation of Carrier's equipment on their premise.
- 2.14.5 Equipment and facilities connected to those of Carrier shall be constructed, operated, and(T) maintained by those providing same so as to work satisfactorily with Carrier's service.(M) Such equipment and facilities shall be suitable to avoid hazard or damage to Carrier's(M) plant or of injury to Carrier's employees or to the public because of the character or(T) location of such equipment or facilities and sources of power to which it is connected. (M)
- 2.14.6 Upon notice from Carrier that the equipment or facilities of Customer, or of others so(T) authorized to be connected, is causing or is likely to cause hazard or interference,(T) Customer, or others so authorized to be connected, shall make such changes as may be(M) necessary to remove or prevent such hazard or interference.
  (M)
- 2.14.7 Customer shall be liable for reimbursing Carrier for all loss or damage from theft, fire, flood, or other catastrophes, and negligence and willful acts of Customer's officers, (T) employees, agents or contractors the Carrier provided equipment or facilities on Customer's premise.
- 2.14.8 Customer shall be responsible for obtaining all necessary permits, licenses, variances and other authorizations required by the state and local authorities for installation and operation of Customer provided equipment or facilities for connection with Carrier's equipment or facilities.
- 2.14.9 Customer shall make available entry to its premises for Carriers' employees, agents or contractors at any reasonable hour for the purpose of installing, inspecting, or repairing equipment or service, or, upon termination of service, removing Carrier's equipment. (T)

Material appearing on this page previously appeared on Page 20. Material omitted from this page now appears on Page 21.1.

Issued: December 17, 2001

CASE NO. 00-1197-CT-ZTA

Effective: December 17, 2001

#### **SECTION 2 - REGULATIONS (Continued)**

#### 2.14 Obligations of Customer (Continued)

(N)

- 2.14.10 No Customer or authorized user may assign or delegate its responsibilities, duties, rights (M) or obligations under this Tariff to any person, corporation, or other entity without the express, written approval of Carrier; provided, however, that Customer may, without Carrier's approval, assign or delegate such responsibilities, duties, rights, or obligations to any subsidiary or affiliated organization or to any successor organization.
- 2.14.11 Customer is responsible for fault trouble-shooting and isolation of premise equipment and transmission signals and quality. Customer shall be liable to Carrier for the payment of a service charge for trouble-shooting and fault isolation for costs resulting from Carrier identification of a Customer equipment malfunction that was reported by Customer as a service error, or fault, or where the Customer's equipment malfunction created a degradation of network facilities or service regardless of who identifies the trouble.

#### 2.15 Mileage Calculation

2.15.1 Mileage between Carrier's POPs where services are offered is calculated based on V and H (V&H) coordinates as obtained by reference to NECA Tariff F.C.C. No. 4. Not all services are available from all POPs.

Material appearing on this page previously appeared on Page 21.

#### 2.15 Mileage Calculation (Continued)

- 2.15.2 The airline mileage between Carrier network terminal offices is calculated as follows.
  - A. Obtain the V and H coordinates for each POP.
  - B. Obtain the difference between the V coordinates and between the H coordinates for each POP.
  - C. Square each difference from B, above.
  - D. Add the square of the V difference to the square of the H difference from C, above.
  - E. Divide the sum of the squared numbers by 10. Round to the next higher whole number.
  - F. Obtain the square root of the number obtained in E, above. Round to the next higher whole number. This is the airline mileage figure.
  - G. Example:

<u>V</u> <u>H</u>
Abbeville, AL 7752 1993
Abernathy, TX 8546 4978

The difference between the V coordinates is 794. The difference between the H coordinates is 2985.

Squaring each difference yields: 794 X 794 = 630,436 2985 X 2985 = 8,910,225

Adding the results equals 9,540,661.

Dividing by 10 equals 954,066.

The square root of 954,066 is 977, which is the mileage figure.

#### 2.16 Access Facilities

- 2.16.1 Carrier will offer access facilities to provide a communications channel from the Customer's location to each POP. Customers may elect to purchase the access facilities through Carrier or to provide or arrange for the facilities themselves.
- 2.16.2 Carrier will undertake to arrange for alternative access facilities when requested and ordered by Customer, subject to availability and approval by Carrier. At the discretion of Carrier, such alternative access facility arrangements may be utilized in lieu of local exchange company facilities. Alternative access facilities may vary in cost and will be charged on an individual case basis.
- 2.16.3 Any special construction or non-standard charges assessed by the access service provider to Carrier will be the responsibility of Customer. (C)

Issued: December 17, 2001

CASE NO. 00-1197-CT-ZTA

Effective: December 17, 2001

#### 2.17 Other Rules

Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate new services, at no charge to Customer. Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.

(D)

Issued: April 2, 2008

CASE NO. 06-1345-TP-ORD

**SECTION 3** 4th Revised Page 23

Cancels 3rd Revised Page 23 through Pages 90.10

#### **SECTION 3 - DESCRIPTION OF SERVICE**

3.1 Reserved for future use. (T) (D)

Issued: April 2, 2008

CASE NO. 06-1345-TP-ORD

**SECTION 4** 

VERIZON SELECT SERVICES INC.

3rd Revised Page 91 Cancels 2nd Revised Page 91 through Pages134.13

#### **SECTION 4 - RATES AND CHARGES**

4.1 Reserved for future use (T) (D)

Effective: April 2, 2008 Issued: April 2, 2008 CASE NO. 06-1345-TP-ORD

P.U.C.O. No. 2

VERIZON SELECT SERVICES INC.

**SECTION 5** 5th Revised Page 135 Cancels 4th Revised Page 135 through Page 160

#### **SECTION 5 - CONTRACT SERVICE ARRANGEMENTS AND PROMOTIONS**

5.1 Reserved for future use (T) (D)

Effective: April 2, 2008

Issued: April 2, 2008

CASE NO. 06-1345-TP-ORD

by:

**Director - Tariffs** Verizon Select Services Inc. 600 Hidden Ridge, 2nd Floor Irving, TX 75038

#### **SECTION 6 - MISCELLANEOUS SERVICES**

(T)

#### 6.1 Payphone Service

(T)

#### 6.1.1 General

**(T)** 

Payphone Service allows calls to be placed from payphones pre-subscribed to Carrier with(N) the assistance of an automated or live Operator. Calls are billed in increments of one minute following the initial period (minimum billing period) of four minutes. Such charges are rounded to the next higher increment for billing purposes.

Rates are found in 6.1.4.

Payphones are generally available to callers who want to place a Customer dialed direct call by dialing 1 + Area Code + Telephone Number and pay for the call by depositing coins into the payphone. Customer dialed direct payphone calls are generally made without the assistance of an Operator unless the Operator is needed to specify charges.

#### 6.1.2 Terms and Conditions

- A. To participate in this service, Customer must dial and complete a call from payphone and pay for the call by depositing coins into the payphone when the call is made.
- B. This service includes the following types of calls:
  - Customer dialed direct calls that are made from a payphone, and
  - Customer dialed direct calls that are paid for by depositing coins into the payphone when the call is made.
- C. For Customer dialed direct calls:
  - Charges for the initial four-minute period will be specified by Carrier's call
    processing system or by Carrier Operator prior to Customer call being
    connected to the called telephone number. The connection to the called
    telephone will not be made until the total value of the coins deposited into
    the payphone satisfies the specified charges.
  - Prior to the completion of the initial four-minute period, Carrier's call processing system or Carrier Operator will announce the amount of call time remaining and specify the charges to be paid for additional time period. If no additional coins are deposited into the payphone or if the total value of coins that are deposited into the payphone do not satisfy the specified charges for the additional period, the call will be terminated upon completion of the initial four-minute period.

N)

Issued: April 19, 2002

CASE NO. 00-1197-CT-ZTA

#### SECTION 6 - MISCELLANEOUS SERVICES (Continued)

#### 6.1 Payphone Service (Continued)

#### 6.1.2 Terms and Conditions (Continued)

- C. For Customer dialed direct calls: (Continued)
  - Duration of each call is recorded for an initial four-minute period, and each additional one-minute period. A fractional period of less than four minutes is rounded up to equal a whole four-minute period.
  - Usage rates apply to each additional one-minute period after the initial four-minute period.
  - Usage rates and service charge apply 24 hours a day, seven days a week.
  - Usage rates are applied for each four-minute period or fraction thereof.
    The price of a call paid for by depositing coins in the payphone is the sum
    of the usage charges for the initial period and any additional period(s),
    plus the applicable service charge (if any), and taxes, rounded to the
    nearest multiple of \$.05.
  - Chargeable time begins when connection is established between the(N) calling telephone and the called telephone. Chargeable time ends when the calling telephone "hangs up". If the called telephone "hangs up", but the calling telephone does not, chargeable time ends when the network connection is released either by automatic time equipment in the network or by Carrier furnished equipment.
- D. Payphone Compensation Surcharge does not apply to calls paid for by depositing coins into the payphone, calls using Telecommunications Relay Service, and calls originated by Customers with qualified hearing or speech impairment who are certified by a physician as hearing or speech impaired.

#### 6.1.3 Availability of Service

This service is available 24 hours a day, seven days a week where facilities and system capabilities permit.

Payphones that use network coin signaling will not be suitably equipped to accept payment by coin for long distance calls. Alternative payment methods such as calling card, commercial credit card, billed-to-third party number, collect and prepaid card may be used for calls made from such telephones.

Material omitted from this page now appears on Page 163.

Issued: June 14, 2002

CASE NO. 00-1197-CT-ZTA

Effective: June 14, 2002

by:

		SECTION	i 6 - MISCELLANEOUS	SERVICES (Continued)	(N)	
6.1	Payph	one Service (Con	tinued)		(N)	
	6.1.4	Rates and Char	ges		(M	
		These rates are applicable to 1+ sent-paid coin calls where Customer deposits of payphone. All rate periods apply.				
			Initial Four . <u>Minutes</u>	Additional <u>Minutes</u>		
		Per Minute	\$1.00	\$.25	(M	

Material appearing on this page previously appeared on Page 162.

Issued: June 14, 2002

CASE NO. 00-1197-CT-ZTA

Effective: June 14, 2002

by:

Director - Tariffs Verizon Select Services Inc. 600 Hidden Ridge, 2nd Floor Irving, TX 75038

#### **SECTION 6 - MISCELLANEOUS SERVICES (Continued)**

(N)

#### 6.2 Operator Services - Payphone

#### 6.2.1 General

Operator Services - Payphone allows calls to be placed from payphones presubscribed to Carrier for the handling of long distance traffic. These calls are placed with the assistance of an automated or live operator. Calls are billed in increments of one minute. Partial minutes are rounded to the next higher increment for billing purposes. A one-time Operator Surcharge, if applicable, will be added to the first minute of each operator assisted call in addition to per minute rates as specified in 6.2.4.

The following types of calls are available for operator assistance:

- Collect Calls Operator assistance for collect calls will ask the caller to provide his/her name or other identification, then contact the party at the domestic telephone number specified by the caller, repeat the caller's identification and then ask if the called party will accept charges for the call. If the called party agrees to accept the charges, the call will be established and the associated charges for a collect call will be billed to the called party's residential telephone number billing account. Collect calls can be either person-to-person or station-to-station.
- Billed-to-Third Number Operator assistance will establish the call requested
  by the caller and arrange for billing of associated charges to a residential
  domestic telephone number specified by the caller that is other than the calling
  telephone number or the called telephone number. Requests for third number
  billing are subject to operator verification that the party at the telephone number
  to be billed will accept charges for the call. Other efforts may be undertaken
  subsequently by Carrier, as necessary, to determine responsibility for payment of
  such calls.
- Person-to-Person At the caller's request, operator assistance will attempt to place a call to a particular party at a domestic telephone number specified by the caller. The party specified by the caller may be a person, station, department, extension, or office. If successful, the Operator will establish the person-to-person call between the calling and called parties. If the identified party is not available and the caller requests, or agrees, to speak to a party other than the party initially specified, the call will be established and billed at the person-to-person call rates.

(N)

Issued: June 14, 2002

CASE NO. 00-1197-CT-ZTA

Effective: June 14, 2002

#### **SECTION 6 - MISCELLANEOUS SERVICES (Continued)**

(N)

#### 6.2 Operator Services - Payphone (Continued)

#### 6.2.1 General (Continued)

- Operator Dialed Direct Operator assistance is available to callers who want an
  Operator to place their call for them. Operator dialed direct calls do not include:
  collect calls, billed-to-third number calls, person-to-person calls or calls billing to
  a calling card or commercial credit card.
- Calling Card or Credit Card Calls Operator assistance is available to callers
  who request that charges for a long distance call be charged to a valid calling
  card or credit card. In order to control fraud, Carrier may refuse to accept a card
  that it determines or suspects to be invalid.
- Real Time Rated Operator assistance is available to provide the time (duration)
  and charges associated with an operator assisted call. Carrier's operator must
  establish the call for which time and charges are requested. The caller must
  provide the calling and called telephone numbers to the Operator and request the
  Operator provide the time and charges associated with such call upon
  completion of the call.

#### 6.2.2 Terms and Conditions

- A. To participate in this service, Customer must access operator assistance to have a call established by dialing the appropriate operator code (e.g., 0, 00, a dial around number + 0) or by dialing a Carrier designated access number. Caller may need to specifically request a Carrier operator or respond to appropriate prompts, depending on the operator access code or Carrier designated access number initially dialed. Customer may dial 0- to speak to an automated operator or a live operator. This service is offered where technically feasible.
- B. The following types of calls are included in this service:
  - Live operator assisted calls from a payphone, and
  - Automated Operator Attendant assisted calls from a payphone.

(N)

\$ 36

#### **SECTION 6 - MISCELLANEOUS SERVICES (Continued)**

#### 6.2 Operator Services - Payphone (Continued)

#### 6.2.2 Terms and Conditions (Continued)

- C. A surcharge, as specified in 6.2.4, will be assessed to all non-coin calls made from a payphone to compensate the payphone service provider, pursuant to FCC Ruling CC Docket 96-128. Payphone Compensation does not apply to calls using Telecommunications Relay Service, and calls originated by callers with qualified hearing or speech impairment who are certified by a physician as hearing or speech impaired.
- D. Customer will incur a surcharge based on the type of call placed. In addition, a per-minute rate will apply.

#### 6.2.3 Availability of Service

This service is available 24 hours a day, seven days a week, where facilities and systems capabilities permit.

#### 6.2.4 Rates and Charges

Per Minute

These rates are applicable to all interLATA and intraLATA automated or live operator assisted calls. All rate periods apply.

Л.	re: willule	<b>\$.30</b>	•
В.	Operator Assisted Service Charges		
		Per Call	
	0+ (Calling Card, Calling Card Operator Assisted, Credit Card, Credit Card Operator Assisted,	\$2.50	
	Collect, Bill to Third Party)		
	0- (Calling Card, Calling Card Operator Assisted,	2.50	
	Credit Card, Credit Card Operator Assisted,		
	Collect, Bill to Third Party)		
	Operator Dialed	1.20	
	Person-to-Person	2.75	(R)
	Payphone Compensation Surcharge	.55	` '
	Directory Assistance	1.00	

Issued: February 3, 2006

CASE NO.

Effective: February 3, 2006

by:

EXHIBIT C • Per Case No. 10-10101-TP-ORD OHIO • ITEMS REMOVED FROM TARIFF

ect Services, Inc PUCO	No. 2 Reason for Removal		2.12.1	13-22.1 Tariff withdrawn			135 Tariff withdrawn	Tariff withdrawn	161-163 IXC Service Residential and Business - service withdrawn		
	Section/Item	Removed the following:	Section 1 - TOC, Application of Tariff,	Section 2 - Regulations - entire section	Section 3 Description of Services - entire section	Section 4 - Rates and Charges	Section 5 Contract Agreements, Promotions	Section 6 Miscellangous Services	Paynhone Service	Operator Services - Payhone	