

FILE

16

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us  
Sent: Thursday, March 31, 2011 5:43 PM  
To: Docketing  
Subject: Docketing

09-1947-EL-POR  
09-1948-EL-POR  
09-1949-EL-POR

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/31/2011

Re: David Wilson

Berea, OH 44017

RECEIVED-DOCKETING DIV  
2011 APR -1 PM 4:54  
PUCO

Docketing Case No.: 09-1947-EL-POR

Notes:

Caller says someone should be fired over the CFL issue and he'd rather be disconnected and use his generator than pay this. Its not an issue of the money, its the principle of being forced into this. And his parents and other elderly can't afford it but apparently the consumers would not considered. Customer had some expletives for it too.

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician SM Date Processed APR 04 2011

**Hunter, Donielle**

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Thursday, March 31, 2011 3:59 PM  
**To:** Docketing  
**Subject:** Docketing09-1947-EL-POR

Public Utilities Commission of Ohio  
Investigation and Audit Division

**Memorandum**

**Date:** 3/31/2011

**Re:** Donald Bergquist  
17145 Misty Lake Dr  
Strongsville, OH 44136

**Docketing Case No.:**09-1947-EL-POR

**Notes:**

Re: First Energy's energy efficiency program: "The energy efficiency programs will cost residential customers who use 1,000 kilowatt-hours of electricity \$2.09 per month in Cleveland Electric Illuminating, ..." A HUGE THANK YOU to the PUCO! Whereas my average consumption is 3,000 kWh/mo, the six CFL light bulbs I receive from CEI, and the energy I DO NOT USE while using them will cost me over \$200 during the next three years. Why is this based on my total consumption and not the difference between the energy consumption of these CFLs vs standard bulbs? Why is it people have lost confidence in the government's protecting their interests?

Please docket the attached in the case number above.

**Hunter, Donielle**

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Thursday, March 31, 2011 1:49 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/31/2011

Re: Tom Phillips  
5533 Burns Rd

North Olmsted, OH 44070

Docketing Case No.: 09-1947-EL-POR

Notes:

WHY ISNT there a Hearing in the Cleveland Area on these FORCED Light Blub's...?????

Please docket the attached in the case number above.

## Hunter, Donielle

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Thursday, March 31, 2011 1:32 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/31/2011

Re: Sheryl Price

, 00000

Docketing Case No.:  
09-1947 el-por

Notes:

From: [webmaster@puc.state.oh.us](mailto:webmaster@puc.state.oh.us)  
To: ContactThePUCO  
Subject: 58712  
Received: 3/24/2011 8:59:45 AM  
Message:  
WEB ID: 58712 AT:03-24-2011 at 08:58 AM

Related Case Number:

TYPE: complaint

NAME: Mrs. Sheryl Price

CONTACT SENDER ? Yes

MAILING ADDRESS:

list of 2 items  
. (NO CITY?) , Ohio (NO ZIP??)  
. USA  
list end

PHONE INFORMATION:

**Hunter, Donielle**

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Thursday, March 31, 2011 1:42 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/31/2011

Re: Jerry Karpinski  
26406 Oak Meadow Dr E

Perrysburg, OH 43551

Docketing Case No.:  
09-1949 el-por

Notes:

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 58737  
Received: 3/24/2011 4:00:03 PM  
Message:  
WEB ID: 58737 AT:03-24-2011 at 03:58 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Jerry karpinski (no last name??)

CONTACT SENDER ? Yes

MAILING ADDRESS:

list of 3 items  
. 26406 Oak Meadow Dr. E  
. Perrysburg , Ohio 43551  
. USA  
list end

PHONE INFORMATION:

list of 3 items

. Home: 419-874-1456

. Alternative: (no alternative phone provided?)

. Fax: (no fax number provided?)

list end

E-MAIL: jkarpinski@accesstoledo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

list of 5 items

. Company: Toledo Edison

. Name on account: JEROME L. KARPINSKI

. Service address: SAME

. Service phone: SAME

. (no account number provided?)

list end

COMPLAINT DESCRIPTION:

WHY is Toledo Edison being allowed to force their florescent bulb costs on the public. What part of WE DON'T WANT IT did you not understand earlier in the year. Now we are getting screwed each month by an increased rate, because they made a stupid business decision? Let them sell the bulbs and DO NOT ALLOW THE INCREASE OF \$1.50 per MONTH.

Start representing the citizens of Ohio and not Toledo Edison.

Please docket the attached in the case number above.

**Hunter, Donielle**

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Thursday, March 31, 2011 1:35 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

**Memorandum**

Date: 3/31/2011

Re: Jeff Wonder  
4431 County Road 1-2

Swanton, OH 43558

Docketing Case No.:  
09-1949 el-por

**Notes:**

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 58786  
Received: 3/25/2011 5:12:46 PM  
Message:  
WEB ID: 58786 AT:03-25-2011 at 05:11 PM

Related Case Number:

TYPE: question

NAME: Mr. Jeff Wonder

CONTACT SENDER ? Yes

**MAILING ADDRESS:**

list of 3 items  
. 4431 Co. Rd. 1-2  
. SWANTON , Ohio 43558  
. USA  
list end

**PHONE INFORMATION:**

list of 3 items

- . Home: (419) 825-2226
  - . Alternative: (no alternative phone provided?)
  - . Fax: (no fax number provided?)
- list end

E-MAIL: [jlw1877@aol.com](mailto:jlw1877@aol.com)

INDUSTRY:Electric

ACCOUNT INFORMATION:

list of 5 items

- . (no utility company name provided?)
  - . (no account name provided?)
  - . (no service address provided?)
  - . (no service phone number provided?)
  - . (no account number provided?)
- list end

QUESTION DESCRIPTION:

Re: CFL giveaway by FirstEnergy

So, you're telling me that I have to pay \$54.00 for light bulbs that I don't want and will pay for them whether I take them or not just because FirstEnergy needs to recoup costs for the energy I don't use.

How stupid do you believe the general public to be? It is not a "give away" because we are still paying for a product. We are also paying for electricity we would not be using. To me, it sounds like a scam.

If it sounds too good to be true, its probably a scam. If it sounds too stupid to be true, and costs you money, its probably mandated by the government.

Please docket the attached in the case number above.



**FILE**

**Hunter, Donielle**

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Thursday, March 31, 2011 5:45 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/31/2011

Re: Gertrude Martin  
4059 Canfield Rd

Canfield, OH 44406

Docketing Case No.: 09-1948-EL-POR

Notes:

Calling to complain about the CFL program and the ridiculously high cost they are being forced to pay for a product that is currently selling for less than \$1.50 each. She is on a fixed income and cant afford this program that's being forced on her.

Please docket the attached in the case number above.

RECEIVED-DOCKETING DIV  
2011 APR -1 AM 10:00  
PUCO

list of 3 items

- . Home: (no home phone provided?)
- . Alternative: (no alternative phone provided?)
- . Fax: (no fax number provided?)

list end

E-MAIL: [ap7500@hotmail.com](mailto:ap7500@hotmail.com)

INDUSTRY:Electric

ACCOUNT INFORMATION:

list of 5 items

- . Company: The Illuminating Company
- . (no account name provided?)
- . (no service address provided?)
- . (no service phone number provided?)
- . (no account number provided?)

list end

COMPLAINT DESCRIPTION:

I am fuming mad that you approved First Energy charging us \$1.50/month/ 3 years for light bulbs. I buy those same bulbs at Marc's for \$5.00. I am NOT paying \$54 to First Energy for the same bulbs. They already make enough money from me, they do not need to make a 1,000% profit on bulbs too. It is unconstitutional to force people into 1) buying something they do not want & 2) charging them for something they do not purchase. I will tell everyone I know to inundate you with complaints until you rescind this invasion into my life. ENOUGH ALREADY. PLEASE stop this plan. Thank you.  
Please docket the attached in the case number above.

## Hunter, Donielle

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Thursday, March 31, 2011 1:29 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/31/2011

Re: Bill Harris  
8713 Gatewood Dr

North Ridgeville, OH 44039

Docketing Case No.:  
09-1948 el-por

Notes:

From: [webmaster@puc.state.oh.us](mailto:webmaster@puc.state.oh.us)  
To: ContactThePUCO  
Subject: 58718  
Received: 3/24/2011 11:07:09 AM  
Message:  
WEB ID: 58718 AT:03-24-2011 at 11:05 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Bill Harris

CONTACT SENDER ? Yes

MAILING ADDRESS:

list of 3 items  
. 8713 Gatewood Drive  
. North Ridgeville , Ohio 44039  
. USA  
list end

PHONE INFORMATION:

list of 3 items

. Home: 440-748-1152

. Alternative: (no alternative phone provided?)

. Fax: (no fax number provided?)

list end

E-MAIL: [bharris001@oh.rr.com](mailto:bharris001@oh.rr.com)

INDUSTRY:Electric

#### ACCOUNT INFORMATION:

list of 5 items

. Company: Ohio Edison/First Energy

. Name on account: Bill Harris

. Service address: 8713 Gatewood Drive

. Service phone: 440-748-1152

. Account Number: 110035826061

list end

#### COMPLAINT DESCRIPTION:

I do not understand how/why the PUCO can justify the recent ruling forcing consumers to pay for First Energy's outrageous idea to purchase and force all their customer to inturn purchase CFL light bulbs from them. Many people have all ready purchased all the CFL bulbs they need for their homes, but now we are being forced to buy more or even pay for more even if we don't sign up to get the bulbs from First Energy.

First Energy made the mistake of buying several million bulbs and then found out they were stuck with them after trying to force us to buy the bulbs from them at an inflated price that consumers could buy from just about any store in Ohio. Thanks to the Ohio Consumer Council we were spared from that initial attempt to force these bulbs into our homes. But now it looks like politics has won. Is there no honesty in politics today? Elected and appointed officials need to look at the reason they go to work everyday and decide just who they work for; is it big business, unions or the people of Ohio.

Sincerely,

Bill Harris

Please docket the attached in the case number above.

From: webmaster  
To: Diana Pitts  
Subject: RE: BULBS  
Received: 3/30/2011 10:24:52 AM  
Message:

Thank you for contacting the PUCO. I am forwarding your comments to the PUCO Consumer Call Center.

The Consumer Call Center is available 8 a.m. to 5:00 p.m., Monday through Friday. Please contact your local emergency agencies or your local utility company for emergency response.

Consumer Call Center  
(800) 686-PUCO (7826)  
(800) 686-1570 (TTY-TDD)  
Fax (614) 752-8351

Mailing Address  
180 East Broad Street  
Columbus, Ohio 43215

Sincerely,  
Jeff McNaughton  
PUCO Webmaster  
614.466.8070

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**From:** Diana Pitts [mailto:dpitts@summitville.com]  
**Sent:** Wednesday, March 30, 2011 8:25 AM  
**To:** webmaster  
**Subject:** BULBS

I am not sure if you are receiving complaints about the "charge" for the free light bulbs or not but, what a rip off to your customers. You all should be ashamed of yourselves. This type of light bulb has been on the market for a while now and the cost has become reasonable. This seems to be a money making scam for the electric company. We are paying for your error in purchasing light bulbs from "CHINA" no less.

I am sorry if you think I am rude but I work for an American manufacturing company and expect an American electric company to buy American.

Thank you for reading my email.

Diana Pitts

**Hunter, Donielle**

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Thursday, March 31, 2011 11:06 AM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/31/2011

Re: Gloria Early  
32912 Willowick Dr

Willowick, OH 44095

Docketing Case No.: 09-1948-EL-POR

Notes:

Three years ago we had changed all our lights to 13 watts energy saving bulbs, now you approve the electric companies to send out 23 watt energy saving bulbs we have to pay for and cause us to use more electric, does this make sense to you. This is a form of communist to make someone buy bulbs that they don't need. We have a supply of 13 watt energy bulbs and don't need 23 watt bulbs. I think you should re evaluate this idea. Why should some people have to pay for bulbs that they don't need.

Please docket the attached in the case number above.

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: Spam: 58868  
Received: 3/30/2011 11:59:50 AM  
Message:  
WEB ID: 58868 AT:03-30-2011 at 11:58 AM

Related Case Number:

TYPE: complaint

NAME: Mrs. Mary Edgerton

CONTACT SENDER ? No

MAILING ADDRESS:

- 852 Pearson Circle
- #2
- Boardman , Ohio 44512-5742
- USA

PHONE INFORMATION:

- Home: (330) 726-0575
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: MAZE123@zoominternet.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Ohio Edison
- Name on account: Donald C.Edgerton
- Service address: 852 Pearson Cir. #2 Boardman, OH 44512-5742
- Service phone: (330) 726-0575
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

We are opposed to the PUCO giving Ohio Edison the permission to pass along the cost of CFI light bulbs to us, their customers.

**Hunter, Donielle**

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Thursday, March 31, 2011 10:03 AM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/31/2011

Re: Roy Jones  
6570 Allandale Dr

Amherst, OH 44001

Docketing Case No.: 09-1948-EL-POR

Notes:

This complaint is against the PUCO for allowing this madatory light bulb program. You seem to think the people of Ohio are not smart enough to buy their own bulbs. Since they no longer manufacuter incandescent bulbs in the USA we already don't have much of a choice. You stated if we used 7 of those bulbs in our house we would see lower bills. I have 9 of them in my house and guess what?? my bill has increased. Someone is lying to Ohioans. Also I can get 4of those bulbs at Home Depot for 10.00 and you are giving us 2 for 10.00 and then letting the electric company charge us for their loss of income due to us having to use these bulbs?? If I am calculating correctly this is going to cost me 22.00 a year for each bulb so exactly how much is my savings?

Please docket the attached in the case number above.